



Constituents' Voice Meeting

Meeting Date : 9/17/2021 Meeting Location: Microsoft Teams

Meeting Start/ End: 9:45 am to 12:00 pm

Approval: Donna Coulter

Recorded by: Michael Shaw

Meeting Notes

1. Greetings & Introductions/Ground Rules/Review of Notes

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Attendance– Everyone introduced themselves. (Michael Squirewell, Blake Perry, Jaime Junior, Nicole Gowan, Dr. Donna Coulter, Clarence Ruff, Margaret Keyes-Howard, Shelley Nelson, Linda Burton, Kelly Bonifas, Tiffany Devon, Jason Reaves, Yuself Seegars, Regina Selmi, Chad Witcher, Peter Polychroni, Christopher Fedrick, Joanna Lofton, Dr. Shama Faheem, and Michael Shaw)

Ground Rules –Nicole Gowan and Jaime Junior led the meeting. The announcements were displayed and read by Nicole Gowan. Michael Squirewell was the Sargent-at Arms.

Review & Approval of Notes of the August 20, 2021 CV meeting – Notes of the August 20, 2021 CV meeting were approved without changes.

Decisions Made		
Action Items	Assigned To	Deadline

2. Announcements

UPCOMING EVENTS

9/24 CV Advise Action Group, 2pm. All are virtually welcome. Contact skuhlman@dwihn.org for details.

9/29 Walk a Mile In My Shoes Rally. Buses leave at 830am and return to 707 W Milwaukee by 5pm. Buses by rsvp only.

9/30 Suicide Prevention in a Virtual World. Webinar with various providers discussing lessons learned in the COVID-19 era and areas of growth, moving forward. To register:

<http://forms.office.com/r/i8xjaMgwyD>, the link is Teams Meeting

10/8 CV Leadership Meeting 2pm (verify time and link). <http://bluejeans.com/3872487007>

10/23 Cocoa and Coat Giveaway, sponsored by Hard Court Hitters, 11am-3pm; Free cocoa and free winter coats to those in need! Location to be determined and will available at the next CV meeting

11/1-5 and 12/6-10 Recovery Coach Certification Training, one week (40 hours virtual training); contact MDHHS-PeerSupport@michigan.gov for details

11/29-12/3 Peer Support Certification Training, one week (40 hours virtual training); contact MDHHS-PeerSupport@michigan.gov for details

Ms. Gowan also mentioned the SOULS chats which are held on Mondays, 6:30pm to 7:30 pm and Wednesdays, 6:00 pm to 7:00 pm via Zoom. She displayed and gave a brief review of the DWIHN.org website. She mentioned that guests from Network 180 were attending the meeting to observe the procedures and work accomplished by the CV and CV meetings.

Constituents' Voice Meeting

Decisions Made		
Action Items	Assigned To	Deadline
Send out meeting materials	Michael Shaw	After Every meeting

Administrative Update-Interim President and CEO Eric Doeh

Due to another commitment, Mr. Doeh was not able to attend the CV meeting.

Decisions Made		
Action Items	Assigned To	Deadline
Send out meeting materials	Michael Shaw	After Every meeting

3. DWIHN Staff Updates

Tiffany Devon, Director of Communications, DWIHN mentioned the survey about telehealth services that providers are helping members we serve fill out. Margaret Keyes Howard mentioned that she will be soliciting help from CV members and Ambassadors to collect data about Member Experience in fiscal year 2022. Stipends will be available for those CV members and Ambassadors who participate. Dr. Coulter mentioned that 75 residential providers recently received devices for the digital inclusion project which will connect members we serve to the internet and help them become device literate.

Decisions Made		

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4. Suicide Prevention-Dr. Shama Faheem, Medical Director, DWIHN

Goal: _Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Dr, Faheem defined suicide as an instance in which a person attempts to harm and kill themselves and is successful. She stated the difference is that the person is not successful in killing themselves. She indicated that suicide is a major global health concern. 80 year. It is the 17th most frequent cause of death. There is one suicide committed every 11 minutes in the U.S. Whites, Inuits, and than other groups in the U.S. Males have the highest rates of suicide. They commit suicide at a rate 4 times higher than females a youth are 3 times more likely to commit suicide than heterosexual youth. Depression and substance abuse can be major causes o factors and well as a person having legal and/or criminal problems. A family history of abuse or suicide are also factors. Some pro problems coping skills. Paying attention to warning signs is important such as a person saying they have no reason to live, not sho drugs, getting too much sleep or not enough, and seeking ways to commit suicide online. Suicide prevention is possible and suicid thing about suicide is important. Crisis intervention and cognitive therapy are important tool to prevent suicide.

Decisions Made		
Action Items	Assigned To	

5. Reaching for the Stars Update-Dr. Donna Coulter

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Dr. Coulter indicated that many organizations (such as the ARC's, clubhouses) came to the event. DWIHN received many positive reviews from attendees. Byron Flowers donated flowers for the event. Baskets were donated by DWIHN departments.

Constituents' Voice Meeting

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6. Walk A Mile in My Shoes-Nicole Gowan

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

The Network is planning for an in-person "Walk A Mile in My Shoes" event on September 29, 2021 in Lansing, MI. Two busses have been chartered to take people from 707 W Milwaukee, Detroit, MI to the state capitol and back. Nicole Gowan will be the Wayne County statement reader at the event. Ms. Gowan indicated that Mr. Shaw has sent an informational packet via email to walk registrants with information about the event, letter templates that can be used to write letters to legislators, and information about the busses to Lansing and when and where registrants can pick up their "Walk A Mile" t-shirts.

Decisions Made		
Action Items	Assigned To	Deadline
Members		

7. Promotional Bios and Photos of CV members, CV Bylaws Update, Welcoming Declaration, CV Leadership elections- Michael Shaw

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Mr. Shaw mentioned the names of persons who turned in their promotional bios and photos for displays on the DWIHN website and indicated that those not mentioned should send theirs in as soon as possible. He asked and received feedback about updating the CV Bylaws and Welcoming Declaration. This items will be on the October 15, 2021 CV meeting agenda. Election materials will be sent out via email, soliciting candidates for CV Leadership. Those nominated and accept their nomination(s) will be asked to respond to questions that will be subsequently sent to them via email. The Leadership elections will take place at the November 19, 2021 CV meeting.

Constituents' Voice Meeting

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Members		

8. Action Group Updates

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Engage-Joanna Lofton: Ms. Lofton indicated that the Engage Action Group is still soliciting toiletry items for distribution to persons involuntarily involved in human trafficking. She acknowledged “Deb Monroe,” as a person that the action group secured to speak at the August 17, 2021 CV meeting. Ms. Gowan stated that currently the group has enough toiletry items to package only about 15 kits. There are plans to package more toiletry items for distribution at Nicole Gowan’s house in the near future. Plans are to deliver new care packages to trafficked persons around Thanksgiving. Attempts are being made to obtain the bags that the packages are placed in for free from the vendor. Currently they are being provided at a reduced price.

Advise-Ray Schuhholz: Mr. Schuhholz was not present so his update was tabled.

Empower-Michael Squirewell: Mr. Squirewell was unable to unmute to give his presentation. It should be noted that “Reaching for the Stars” was a success. It was planned and executed by the Empower Action Group of which he is the chairperson.

Advocacy-Margaret Keyes Howard: Ms. Howard indicated that the Advocacy Action Group has planned for and executed the DWIHN “Walk A Mile in My Shoes” initiative. It plans to conduct another voting initiative at AFC Homes in November 2021.

Constituents' Voice Meeting

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9. Good and Welfare

Goal: _____

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Mr. Reaves thanked the CV for the bereavement card sent to him morning his mother's death. Ms. Keyes-Howard mentioned that Steve Kuhlman is retiring. His last day is October 30, 2021. A CV member indicated that their son recently appeared in a commercial promoting the importance of taking the COVID-19 vaccine. Mr. Ruff indicated that he couldn't attend "Reaching for the Stars" due to another commitment. He stated that he is happy and proud to be a CV member. Peter Polychroni thanks the CV for welcoming him to the meeting. He stated that he was impressed with the CV Leadership. Regina Selmi from Network 180 indicated that she was impressed with the CV meeting and with how much the CV has accomplished. Yuself Seegars indicated that he would like to be involved with the CV in the future.

Decisions Made		

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NEXT MEETING: October 15, 2021

DWIHN

TBD