

DETROIT WAYNE INTEGRATED HEALTH NETWORK

2020 MDHHS 1915(c) Waiver Review

Habilitative Supports Waiver (HSW)

Findings Summary, Plans of Correction, & Next Steps

Presented at the Quality Operations Workgroup

January 27, 2021



Welcome / Agenda

- MDHHS Response to the plan of correction
- Summary of review findings
- Plan of Correction – DWIHN activities

MDHHS Response to the Plan of Correction

Plans of Correction
approved!

Thank you!

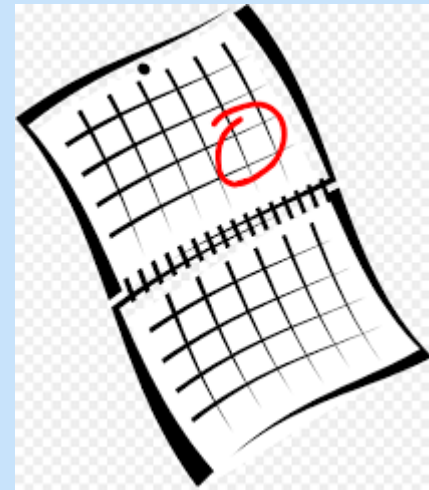


MDHHS Response to the Plan of Correction

Follow up review to occur 90 days from
1/25/2021

April 25, 2021

Prepare & Expect MDHHS
follow up review to begin



MDHHS HSW REVIEW FINDINGS

A.3.1. If a Waiver enrollee receives Environmental Modifications or Equipment, the PIHP has implemented prior authorizations in accordance with their process.

P.2.8: Services requiring physician signed prescription follow Medicaid Provider Manual requirements.

DWIHN POC for A.3.1 & P.2.8.

Training:

Environmental Modification and Enhanced Medical Equipment and Supplies Authorization procedure

Dates & Times

Mon., 2/01/2021 – 1:00pm

Tue., 2/02/2021 – 11:00am

Wed., 2/03/2021 – 8:30am

Thur., 2/04/2021 – 2:00pm

Email Danielle if in need of training invitation at ddobija@dwihn.org

Subject Line: “E. Mod. Training Invitation Request”



MDHHS HSW REVIEW FINDINGS

F.2.1 Individual had an ability to choose among various waiver services.

F.2.2 Individual had an ability to choose their providers.

Two New performance Measures

G.1 Individual provided information / education on how to report abuse / neglect / exploitation and other critical incidents.

G.2 Individual served received health care appraisal.

MDHHS HSW Review Findings

P.5.1. Specific services and supports that align with the individual's assessed needs, including measurable goals/objectives, the amount, scope, and duration of services, and timeframe for implementing are identified in the IPOS.

DWIHN POC

Training:

To address HSW requirements identified in F.1.1, F.2.1, G.1, G.2, and part of P.5.1 (Smart Habilitative Goal & Objective writing)

Dates & Times

TBD - Mid February

Monitoring Activities

TBD – Coming soon!

MDHHS HSW REVIEW FINDINGS

P.2.1 The individual plan of service adequately identifies the individual's goals and preferences.

P.2.3. Individuals are provided with ongoing opportunities to provide feedback on how they feel about services, supports and/or treatment they are receiving, and their progress towards attaining valued outcomes.

P.2.4. The individual plan of service is modified in response to changes in the individual's needs.

MDHHS HSW REVIEW FINDINGS

P.2.5. The person-centered planning process builds upon the individual's capacity to engage in activities that promote community life.

P.2.6. Individual plan of service addressed health and safety, including coordination with primary care providers.

MDHHS HSW REVIEW FINDINGS

P.2.7: The individual plan of service is developed in accordance with policies and procedures established by MDHHS.

Evidence:

1. pre-planning meeting,
2. availability of self-determination, and
3. use of PCP process in developing IPOS.

MDHHS HSW Review Findings

P.5.1. Specific services and supports that align with the individual's assessed needs, including measurable goals/objectives, the amount, scope, and duration of services, and timeframe for implementing are identified in the IPOS.

P.5.2. Services and treatment identified in the IPOS are provided as specified in the plan, including measurable goals/objective, the type, amount, scope, duration, frequency and timeframe for implementing.

DWIHN POC

Additional training to be scheduled

PCP / IPOS Training Part One:

P.2.1, P.2.7, P.5.1, & P.5.2

PCP / IPOS Training Part Two:

P.2.3, P.2.4, P.2.5, & P.2.6

DWIHN - monitoring activities



MDHHS HSW Findings & DWIHN POC

B.2. Behavioral treatment plans are developed in accordance with the Technical Requirement for Behavior Treatment Plan Review Committees

DWIHN - training provided January 19, 2021

MDHHS HSW Review Findings

Q.2.1. The PIHP ensures that Waiver service providers meet credentialing standards prior to providing HSW services.

DWIHN POC – monitoring activities

MDHHS HSW Review Findings

Q.2.3. The PIHP ensures that non-licensed Waiver service providers meet the provider qualifications identified in the Medicaid Provider Manual.

DWIHN POC is being addressed with staffing providers.

MDHHS HSW Review Findings

Q.2.4 All HSW providers meet staff training requirements.

- received training in the beneficiary's IPOS

DWIHN POC- standardized form and procedure for documenting training.

Training to be scheduled prior to 3/15/2021.

MDHHS POC Timeline

Remedial actions need to be implemented no later than **3/31/2021**.

Prepare and Expect MDHHS follow up review to take place the week of

April 25, 2021

MDHHS CAP Timeline

DWIHN Quality Improvement Contacts

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Quality Improvement - Performance Administrator

Q & A

Any Questions at this time?