

Detroit Wayne Integrated Health Network

707 W. Milwaukee St. Detroit, MI 48202-2943 Phone: (313) 833-2500 www.dwihn.org

FAX: (313) 833-2156 TDD: (800) 630-1044 RR/TDD: (888) 339-5588

FULL BOARD Wednesday, October 19, 2022 St. Regis Hotel 3071 W. Grand Blvd. Detroit, MI. 48202 1:00 p.m. AGENDA

- I. CALL TO ORDER
- II. ROLL CALL
- III. APPROVAL OF THE AGENDA
- IV. MOMENT OF SILENCE
- V. APPROVAL OF BOARD MINUTES Full Board Meeting September 21, 2022
- VI. RECEIVE AND FILE Approved Finance Committee Minutes September 19, 2022 Approved Program Compliance Committee Minutes – September 14, 2022

VII. ANNOUNCEMENTS

- A) Network Announcements
 - 1. DeMaria Presentation
- B) Board Member Announcements
 - 1. Certificate of Recognition

VIII. BOARD COMMITTEE REPORTS

- A) Board Chair Report
 - 1) Update Detroit Wayne Integrated Health Network (DWIHN) Board Vacancy Wayne County
 - 2) Worker's Compensation Board Action#23-38 (Exigent Approval)
 - 3) CEO Annual Incentive Compensation FY2021/2022
 - 4) Update Metro Region Meeting Oakland County Hosts (September 29, 2022)
 - 5) Update Community Mental Health Association of Michigan Treasurer Nomination (Voting/Delegates)
 - 6) Community Mental Health Association of Michigan (CMHAM) 2022 Fall Conference, Grand Traverse, Michigan (October 24 & 25 2022)
 - 7) Community Mental Health Association of Michigan (CMHAM)2023 Winter Conference, Kalamazoo, Michigan (February 7& 8 2023)
 - 8) National Council of Wellbeing NatCon23 Los Angeles, CA (May 1st 3rd 2023)
 - 9) Chamber of Commerce Policy Conference 2023 Mackinac Island, Michigan (May 30 June 3, 2023)

Angelo Glenn, Chairperson Dorothy Burrell Kevin McNamara Board of Directors Kenya Ruth, Vice Chairperson Lynne F. Carter, M.D.

Bernard Parker

Dora Brown, Treasurer Eva Garza Dewaelsche William Phillips Dr. Cynthia Taueg, Secretary Jonathan C. Kinloch

Eric W. Doeh, President and CEO

Full Board October 19, 2022 Page 2 of 3

B) Executive Committee

- 1) CEO Annual Performance Appraisal FY 2021/2022
- 2) CEO Annual Incentive Compensation Objectives FY 2022/2023
- 3) Board Self-Assessment

C) Finance Committee

D) Program Compliance Committee

E) Recipient Rights Advisory Committee

IX. SUBSTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT

X. AD HOC COMMITTEE REPORTS

A) Policy/Bylaw Committee

XI. PRESIDENT AND CEO MONTHLY REPORT

XII. UNFINISHED BUSINESS

Staff Recommendations:

- A. BA #21-71 (Revision 2) American Society of Employees (Finance)
- B. BA #22-07 ((Revision 2) Comprehensive Services for Behavioral Health FY 2022 (Program Compliance)
- C. BA#23-26 (Revised) Substance Use Disorder (SUD) Provider Network Prevention (*Program Compliance*)
- D. BA#23-27 (Revised) Substance Use Disorder (SUD) Provider Network Treatment (*Program Compliance*)
- E. BA#23-29 (Revised) Comprehensive Services for Behavioral Health FY2023 (Program Compliance)

XIII. NEW BUSINESS

Staff Recommendations:

- A. BA #23-01 Multicultural Integration Programs and DWIHN Veteran Navigator Association of Chinese Americans, Inc. (*Program Compliance*)
- B. BA #23-06 Direct Care Worker (DCW) Training Program Community Living Services (*Program Compliance*)
- C. BA #23-08 Crisis Intervention Services Hegira Health, Inc. (Program Compliance)
- D. BA #23-10 School Success Initiative and GOAL Line (*Program Compliance*)
- E. BA #23-18 Comprehension Cybersecurity Risk Assessment (Full Board)
- F. BA #23-20 Crisis Line- Protocall Services, Inc. (Program Compliance)
- G. BA #23-23 Graham Media (Finance)
- H. BA #23-24 Scripps Media (Finance)
- I. BA #23-25 WestComm (Finance)
- J. BA #23-28 Donated Funds Agreement DFA#23-82009 Michigan Department of Health and Human Services (MDHHS) (*Program Compliance*)
- K. BA #23-34 Employee Health Insurance FY23 (Finance)
- L. BA #23-35 Substance Use Disorder (SUD) Provider Network Prevention and Treatment Services FY 22/23- American Rescue Plan (*Program Compliance*)
- M. BA #23-36 Mobile Crisis Response (Program Compliance)
- N. BA #23-37 MMRMA Insurance (Finance)
- O. BA #23-39- PA 152 Waiver (Finance)
- P. BA #23-41 Michigan Peer Review Organization (MPRO) (Program Compliance)
- Q. BA #23-43 New Center Lease Agreement (Executive Committee)

Full Board October 19, 2022 Page 3 of 3

XIV. PROVIDER PRESENTATION - Lincoln Behavioral Health

XV. REVIEW OF ACTION ITEMS

XVI. GOOD & WELFARE/PUBLIC COMMENT/ANNOUNCEMENTS

Members of the public are welcome to address the Board during this time for no more than two minutes. (The Board Liaison will notify the Chair when the time limit has been met.) Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis).

XVII. ADJOURNMENT



DETROIT WAYNE INTEGRATED HEALTH NETWORK FULL BOARD Meeting Minutes Wednesday, September 21, 2022 1:00 p.m.

BOARD MEMBERS PRESENT

Kenya Ruth, Vice Chair Lynne F. Carter, M.D. Eva Garza Dewaelsche Commissioner Jonathan C. Kinloch Kevin McNamara William Phillips

BOARD MEMBERS EXCUSED: Mr. Angelo Glenn, Board Chair; Ms. Dora Brown, Treasurer; Dr. Cynthia Taueg, Board Secretary; Ms. Dorothy Burrell; and Mr. Bernard Parker

BOARD MEMBERS ATTENDING VIRTUALLY: None

GUEST(S): None

CALL TO ORDER

Ms. Ruth, welcomed everyone to the meeting. The meeting was called to order at 1:08 p.m. by Ms. Ruth, Vice Chair and Acting Chairperson. A roll call was taken by the Board Liaison and a quorum was not present. Members in attendance: Ms. Ruth; Commissioner Kinloch; Mr. Phillips; Mr. McNamara; and Ms. Dewaelsche.

ROLL CALL

Roll call was taken by Ms. Blackshire, Board Liaison and a quorum was present at 1:15 p.m.

APPROVAL OF THE AGENDA

Ms. Ruth, Vice Chair and Acting Chair called for a motion on the agenda.

It was moved by Mr. McNamara and supported by Commissioner Kinloch to move item XII. Unfinished Business and Item XIII. New Business to Item VIII. on the agenda and be taken after item VII. Announcements. There was no further discussion. Motion carried.

MOMENT OF SILENCE

The Chairperson called for a moment of silence. Moment of Silence taken.

APPROVAL OF BOARD MINUTES

The Chair called for a motion on the Board minutes from the Full Board meeting of August 17, 2022. It was moved by Commissioner Kinloch and supported by Mr. Phillips to accept the Full Board minutes of August 17, 2022 with any necessary corrections. Motion carried unanimously.

RECEIVE AND FILE

The approved Finance Committee minutes from the meeting of August 3, 2022 were received and filed. The approved minutes from Program Compliance Committee from the meeting of August 10, 2022 were received and filed.

ANNOUNCEMENTS

Network Announcements

Ms. Tiffany Devon, Communications Director announced the following events; Thursday, September 22, from 5:00 p.m. to 8:00 p.m. the Detroit Police Department and Faith Based Organizations will host a Town Hall Meeting on Gun Violence. Registration is required and is available on Eventbrite. The goal of the Town Hall meeting is to discuss gun violence and unite key stakeholders, specifically members of the community, clergy, police, attorneys, judges, legislators, and other individuals in developing a strategy that will keep our communities safe. The NAMI Walk is scheduled for Saturday, September 24, 2022 at 9:00 a.m. at Wayne State University beginning at Gullen Mall. Everyone was encouraged to donate or join the DWIHN NAMIWALKS Team.

Board Announcements

Mr. McNamara announced that September is National Substance Abuse month.

UNFINISHED BUSINESS Staff Recommendations:

- A. BA #22-12 (Revision 8) Detroit Wayne Integrated Health Network (DWIHN) FY 2021/2022 Operating Budget. The Board Chair called for a motion on BA #22-12 (Revision 8). The Chair called for a motion. It was moved by Commissioner Kinloch and supported by Ms. Dewaelsche approval of BA #22-12 (Revision 8). S. Durant, Chief Financial Officer reported. This board action is requesting Board approval to decertify revenue of \$156,866 per Amendment #3 of the FY22 MDHHS Comprehensive Services for Behavioral Health grant allocation to DWIHN as follows: 1. Certify State General fund dollars of \$172,150 per the allocation of an additional \$34,430 for each of the five (5) Multicultural Programs and (2) De-certify Federal Grant Funds of \$329,016 per the reduction of the Clubhouse Engagement Program from \$354,016 to \$25,000. Additionally, the budget amendment reflects the addition of six (6) part-time staff to the DWIHN Call Center to assist in the delivery of service to Wayne County residents. The positions are funded with revenue certified under BA#22-12R6 and result in no additional increase to the budget. Discussion ensued regarding the de-certifying of General fund dollars. There was no further discussion. Motion carried unanimously.
- B. Board Action #22-39 (Revision) Allen Law Group, LLC. The Chair called for a motion. It was moved by Commissioner Kinloch and supported by Ms. Dewaelsche approval of BA#22-39 (Revision). Ms. Yolanda Turner, Deputy Legal Counsel reported. This board action is requesting board approval for an extension of the existing Agreement between DWIHN and the Allen Law Group. The current term is ending on September 30, 2022. As such, the requested extension will extend the Agreement for legal services through September 30, 2023. The Allen Law Group has a unique understanding of DWIHN's business and provides expertise in employment law, labor negotiations and other projects as assigned. In addition to transactional legal matters, ALG has assisted in the transition of the Compliance Department and has provided litigation and arbitration support as needed. ALG will continue to supplement the Legal Department and has agreed to a monthly flat rate fee for agreed upon nonlitigation matters (litigation and arbitration, if any, will be billed hourly). The legal Department is asking that an amount not to exceed \$250,000 to be added to ALG's contract (\$40,000 of which will be added to the current fiscal year). The contract is funded by the vacant Chief General Counsel position. Discussion ensued regarding the type of services to be provided by ALG; the total amount of the increase and the cost of the services compared to last fiscal year. It was noted that there is a number of large projects on the horizon including DWIHN moving into direct services; the CCBHC and the Crisis Center. Discussion also ensued regarding the lead attorney at ALG that would be assigned to DWIHN and how attorneys would be selected if work was outside of the scope of the lead attorney. There was no further discussion. Motion carried unanimously.

NEW BUSINESS Staff Recommendations:

- A. Board Action #23-05 Detroit Wayne Integrated Health Network (DWIHN) FY2022/2023 Operating Budget. The Chair called for a motion. It was moved by Ms. Dewaelsche and supported by Mr. Phillips approval of BA#23-05. CFO Durant reported. This board action is requesting board approval for the FY2023 Operating Budget. The FY2023 operating budget, in the amount of \$949,581,636 includes revenue of \$21,630,181 (State General Funds, CCBHC State General Funds); \$723,141,397 (Medicaid, DHS Incentive, Medicaid-Autism, Children's /SED Waiver, HAB); \$9,886,123 (MI Health Link); \$140,914,218 (Healthy MI-Mental Health and Substance Abuse); \$17,686,447 (Wayne County Local Match Funds); \$4,040,539 (PA2 Funds); \$7,294,100 (State Grant portion of OBRA, SUD); \$24,207,631 (Federal grants/Federal Block Grants/SUD); \$241,000 (Local Grant Revenue); \$500,000 (Interest Income); and \$40,000 (Misc. Revenue) Discussion ensued regarding the total amount of the budget and the adjustments that had been made since the Budget Hearing, a summary of the adjustments were included with the board action. Commissioner Kinloch requested that a recommendation was made at the Finance Committee that when the budget totals one billion dollars that a footnote be added that noted this is the first time the Network has had a billion-dollar budget. S. Durant gave an overview of the additional monies and noted that when the money is received it would not be considered as revenue. but would ultimately become an asset and our assets would increase. Discussion ensued regarding additional audits that could take place if the budget reached or went past a billion dollars in revenue. There was no further discussion. Motion carried unanimously.
- B. BA #23-07 DWIHN Provider Network System FY22/23. The Chair called for a motion. DWIHN Provider Network System FY 22/23 Staff requesting board approval for continued funding for the Provider Network System for the fiscal year ended September 30, 2023. This will allow for the continued delivery of behavioral health services for individuals with Serious Emotional Illness (SMI); Intellectual/Developmental Disability (I/DD); Serious Emotional Disturbance (SED) and Co-Occurring Disorders. The amounts listed for each provider in this board action are estimated based on the current year activity and are subject to change. It was moved by Commissioner Kinloch and supported by Mr. McNamara approval of Board Action #23-07. There was no further discussion. Motion carried with Ms. Ruth abstaining from Black Family Development and George Washington Academy.
- C. BA #23-11 Wayne County Health Human and Veteran Services, Mental Health Jail and Third Circuit Court Detroit Wayne Integrated Health Network (DWIHN). The Chair called for a motion. C. Phipps, Director of Children's Initiative. It was moved by Commissioner Kinloch and supported by Mr. Phillips approval of Board action #23-11. Staff requesting board approval for a one-year contract with Wayne County for the Wayne County Third Circuit Court-Clinic for Child Study (\$600,000); the Wayne County Department of Health, Human and Veteran Services (\$2,450,000); and the Wayne County Jail (\$8,050,000) for the fiscal year ending September 30, 2023. There was no further discussion. Motion carried unanimously.
- D. BA #23-12 Central City PSH CoC-Program and Leasing Project Detroit Central City CMH, Inc. The Chair called for a motion. It was moved by Commissioner Kinloch and supported by Ms. Dewaelsche approval of Board action #23-12. Staff requesting board approval to disburse General Fund match in the amount of \$165,045.00 to Central City Integrated Health (CCIH) for their approved Department of Housing and Urban Development (HUD) direct grants for the fiscal year ending September 30, 2023. There was no further discussion. Motion carried unanimously.
- E. BA #23-13 PATH Program -Neighborhood Service Organization (NSO). The Chair called for a motion. It was moved by Commissioner Kinloch and supported by Mr. McNamara approval of Board action #23-13. Staff requesting board approval to provide supplemental General Fund match for the

Projects for Assistance in Transition from Homelessness (PATH) for NSO and WMCAA in the amount not to exceed \$254,493.00 for the fiscal year ending September 30, 2023. Both providers receive grant funding directly from MDHHS for this program. There was no further discussion. **Motion carried unanimously.**

- F. BA #23-14 Southwest Counseling Solutions Housing Resource Center, Neighborhood Service Organization (NSO) Detroit Healthy Housing and CNS Covenant House Program. The Chair called for a motion. It was moved by Ms. Dewaelsche and supported by Commissioner Kinloch approval of BA#23-14. Staff requesting board approval for a one-year contract with Southwest Counseling Solutions' Housing Resource Center for the amount of \$1,089,715.00 to provide housing assistance, resources, intervention and collaborative community efforts to reduce homelessness of persons with mental illness and co-occurring disabilities; NSO-Detroit Healthy Housing Center (\$902,050.00) to provide intensive services to decrease homelessness and residential instability and increase individuals in supportive living arrangements; and CNS-Healthcare Covenant House Program (\$132,872.00) to address gaps in service through the provision of mental health support for young adults experiencing homelessness. There was no further discussion. Motion carried unanimously.
- G. BA #23-15 Detroit Wayne Connect (DWC) Training Platform The Chair called for a motion. It was moved by Mr. McNamara and supported by Ms. Dewaelsche approval of BA#23-15. A. Smith, Director of Innovation and Community Engagement reported. This Board action is requesting approval of a one-year Comparable Source contract between the DWIHN and WIT, Inc. for an amount to not exceed \$675,000. WIT has provided the primary operation/services package for the operations of Detroit Wayne Connect (DWC) (formerly VCE) The system referred to as "TAP" supports the entire training product for DWC which includes support for all computer-based-training for DWC customers, including the entire DWIHN network of organizations and staff; support for all event planning needs for face-to-face training and other supporting communications and events; the registration process for staff participating in training; the tracking of all training for individuals and organization in the DWIHN network; the billing process for DWC customers; and the system for management of DWC website. Discussion ensued regarding the number of people using the services. There was no further discussion. Motion carried unanimously.
- H. BA #23-16 Jail Diversion The Chair called for a motion. It was moved by Mr. McNamara and supported by Mr. Phillips approval of BA #23-16. Staff requesting board approval to fund \$1,205,000.00 one-year contract for fiscal year ending September 30, 2023 to continue the Detroit-Wayne Mental Health Crisis and Jail Diversion efforts with various providers (included in board action). There was no further discussion. Motion carried unanimously.
- BA #23-17 System of Care Block Grant Black Family Development, Inc. The Chair called for a motion. It was moved by Ms. Dewaelsche and supported by Dr. Carter approval of BA #23-17. Staff requesting board approval for a one-year contract for the System of Care Block Grant that expands the capacity of Connections Wayne County's System of Care to support the needs of the most complex children and youth with Serious Emotional Disturbance (SED) served within Wayne County's Public Mental Health System. MDHHS affords this transforming grant in the amount of \$1,043,582.00 to supplement Medicaid covered services. There was no further discussion. Motion carried with Ms. Ruth abstaining from Black Family Development, Inc.
- J. BA #23-18 Comprehension Cybersecurity Risk Assessment The Chair called for a motion. It was moved by Ms. Dewaelsche and supported by Mr. McNamara approval of BA #23-18. Mr. J. Aljahmi, Chief Information Officer reported. This board action is requesting approval of a one-year contract with three optional one-year extensions in the amount not to exceed \$124,888 (one year) for the

fiscal year ended September 30, 2023. The contract is to acquire a Virtual Chief Information Security Officer to serve under the CIO to develop a complete set of information technology and security policies adequate to meet any audit requirements, along with delivering a comprehensive risk assessment to identify gaps in physical technical and administrative controls and provide recommendations for remediation, actions or plans to eliminate or prevent further occurrences. On June 14, 2022 a Request for Proposal (RFP) was made whereby six respondents submitted a proposal however, two were deemed non-responsive. Based on the evaluation team's review and scoring the Purchasing Administrator recommended Global Solutions as the most responsive bidder. Discussion ensued regarding the services to be provided; storage of the information; the actions that DWIHN has taken in the past regarding security and the information the vendor would have access to while completing the work. **The motion was withdrawn by Ms. Dewaelsche. It was moved by Commissioner Kinloch and supported by Mr. McNamara to defer BA#23-18 to the October Full Board meeting with staff providing more information negarding the certifications of the persons doing the work and clarification on what was being requested. There was no further discussion. Motion carried unanimously.**

The Chair called for a motion on BA #23-21 Infant & Early Childhood Mental Health Consultation (IECMHC). It was moved by Commissioner Kinloch and supported by Mr. Phillips approval of BA#23-21 Infant & Early Childhood Mental Health Consultation (IECMHC); BA#23-22 Infant & Early Childhood Mental Health Consultation in Home Visiting (IECMHC-HV); BA#23-26 Substance Use Disorder (SUD) Provider Network – Prevention; BA#23-27 Substance Use Disorder (SUD) Provider Network – Treatment; BA#23-29 Comprehensive Services for Behavioral Health FY22/23 and BA#23-30 Public Affairs Associates (PAA).

- K. BA #23-21 Infant & Early Childhood Mental Health Consultation (IECMHC) Staff requesting board approval for a one-year contract effective October 1, 2022-September 30, 2023 for an amount not to exceed \$171,419.00 for IECMHC program. This program is a prevention based, indirect intervention that teams a mental health professional with child care providers to improve the social, emotional and behavioral health of children. Discussion ensued.
- L. BA#23-22 Infant & Early Childhood Mental Health Consultation in Home Visiting (IECMHC-HV) Staff requesting board approval for a one-year contract effective October 1, 2022-September 30, 2023 for an amount not to exceed \$58,470.00. This program is a prevention based, indirect intervention that teams a mental health professional with home visiting to improve the social, emotional and behavioral health of children. There was no further discussion.
- M. BA#23-26 Substance Use Disorder (SUD) Provider Network Prevention. *Providers listed in board action* Staff requesting board approval for a one-year contract for the fiscal year ending September 30, 2023 for an amount not to exceed \$6,388,801.00 for the delivery of SUD prevention services. There was no further discussion.
- N. Ba#23-27 Substance Use Disorder (SUD) Provider Network Treatment. Staff requesting board approval for a one-year contract for the fiscal year ending September 30, 20, 2023 for an amount not to exceed \$7,403,670.00 for the delivery of SUD treatment services. There was no further discussion. **Motion carried.**

It was noted by Ms. Ruth, Acting Chair and Vice Chair that she needed to abstain from Board Actions that included Black Family Development, Inc. Ms. Y. Turner, Deputy Legal Counsel advised that a motion to Reconsider the Previous Question needed to be taken. The Chair called for a motion. Discussion ensued. It was moved by Commissioner Kinloch and supported by Mr. Phillips to Reconsider the Previous Question which would include BA#23-21 Infant & Early Childhood

Mental Health Consultation (IECMHC); BA#23-22 Infant & Early Childhood Mental Health Consultation in Home Visiting (IECMHC-HV); BA #23-26 Substance Use Disorder (SUD) Provider Network – Prevention and BA#23-27 Substance Use Disorder (SUD) Provider Network – Treatment; BA#23-29 Comprehensive Services for Behavioral Health FY22/23 and BA#23-30 Public Affairs Associates (PAA). Motion carried.

- O. BA#23-29 Comprehensive Services for Behavioral Health FY22/23. Staff requesting board approval to use block grant dollars for several vendors and individuals who have been approved by MDHHS through Comprehensive Services for Behavioral Health 2023 Block Grant. Notification was received from MDHHS approving \$523,908.00 for these particular projects referenced in the board action.
- P. BA#23-30 Public Affairs Associates (PAA). B. Blackwell, Chief of Staff reported. DWIHN Administration is requesting board approval to enter into a new two-year Comparable Source contract with PAA from October 1, 2022 through September 30, 2024. PAA continues to work in conjunction with DWIHN staff and board members for government and legislative services. As we are in the midst of key projects that still need major lobbying efforts such as our crisis facility, behavioral healthcare campus, and CCBHC having any change in our lobbying efforts would cause devastating effects to these projects. PAA has been a critical piece to DWIHN's legislative plan in working with the MDHHS and Lansing leadership that have garnered us unprecedented success with the award of a \$45 million grant to build an integrated behavioral healthcare campus. The services provided by PAA are unique that if disturbed could be disastrous to our system of care. Over the past few years DWIHN has worked alongside PAA in developing strategies and building relationships across the region to create a successful community mental health organization. This 2-year contract amount is \$100,000 per year for a total not to exceed amount of \$200,000. The Committee gave accolades to the lobbyists for the work performed and the building of relationships.

The Chair called for a motion. It was moved by Commissioner Kinloch and supported by Mr. Phillips approval of items K-P under New Business BA #23-21 Infant & Early Childhood Mental Health Consultation (IECMHC) BA#23-22 Infant & Early Childhood Mental Health Consultation in Home Visiting (IECMHC-HV); BA#23-26 Substance Use Disorder (SUD) Provider Network – Prevention; BA#23-27 Substance Use Disorder (SUD) Provider Network – Treatment; BA#23-29 Comprehensive Services for Behavioral Health FY22/23 and BA#23-30 Public Affairs Associates (PAA).

Motion carried with Ms. Ruth Acting Chair and Vice Chair abstaining from Black Family Development, Inc. in BA#23-21 Infant & Early Childhood Mental Health Consultation (IECMHC); BA#23-22 Infant & Early Childhood Mental Health Consultation in Home Visiting (IECMHC-HV); BA#23-26 Substance Use Disorder (SUD) Provider Network-Prevention; and BA#23-27 Substance Use Disorder (SUD) Provider Network – Treatment.

BOARD COMMITTEE REPORTS

Board Chair Report

Ms. Ruth, Vice Chair and Acting Chairperson gave a verbal report. It was reported that there is a Wayne County vacancy on the DWIHN Board of Directors. An update will be provided at a later date. The CEO Annual Incentive Compensation for FY2021/2022 will be deferred to the October Full Board meeting. The Metro Region Meeting will be hosted by Oakland County on Thursday, September 29, 2022 and will be held virtually and in person. Board members should contact the Board Liaison if planning to attend. The Community Mental Health Association of Michigan – The Treasurer election will be held in Grand Traverse during the Fall Conference scheduled for October 24th and 25th. Board Chair Glenn is running for CMHA Treasurer and DWIHN has five votes including the vote of the CEO. Board members are encouraged to attend and serve as voting delegates. The Community Mental Health Association of Michigan Winter

Conference is scheduled for February 7th and 8th 2023 in Kalamazoo, Michigan; the National Council on Wellbeing NatCon23 is scheduled for May 1st – 3rd 2023 in Los Angeles, California and the Chamber of Commerce Mackinac Policy Conference is scheduled for May 30^{th} – June 3, 2023 on Mackinac Island, Michigan. Board members who are interested in attending any of the conferences should notify the Board Liaison. There was no further discussion on the Board Chair report. The report was received and filed.

Executive Committee

Ms. Ruth, Vice Chair and Acting Chairperson gave a verbal report. It was reported that the Executive Committee met on Monday, September 19, 2022. The CEO Annual Performance Appraisal FY21/2022; the CEO Annual Incentive Compensation Objectives FY 2022/2023 and the Board Self-Assessment will be deferred to the October meeting. Board members were encouraged to complete the CEO Annual Performance Appraisal FY21/2022 if still outstanding.

There was no further discussion on the Executive Committee report. The Executive Committee report was received and filed.

Finance Committee

Mr. McNamara, Vice Chair of the Finance Committee provided a verbal report. The Finance Committee met on Monday, September 19, 2022. It was reported that the committee met and approved the FY2022/2023 Operating budget and a board action for the Allen Law Group which is doing an outstanding job. It was noted that the board actions that were presented to the committee had moved to Full Board. There was no further discussion. The Finance Committee report was received and filed.

Program Compliance Committee

Dr. Carter, Committee member, in the absence of the Committee Chair gave a verbal report. It was reported the Program Compliance Committee met on Wednesday, September 14, 2022. There were several reports received. Corporate Compliance provided a brief report and details regarding the report can be obtained from the Corporate Compliance Officer. Quarterly reports were received from the Access Call Center, Children's Initiatives, Customer Service, and Integrated Health. The Customer Strategic Plan Pillar was received and the Quality Review on the Quality Assurance Performance Improvement Plan (QAPIP) was provided. There were twelve (12) board actions that were reviewed and moved to Full Board for approval. There was no further discussion. The report was received and filed.

Recipient Rights Advisory Committee

Commissioner Kinloch, Vice Chair, Recipient Rights Advisory Committee provided a verbal report. It was reported the Recipient Rights Advisory Committee (RRAC) meeting was held September 12, 2022, at 1:00 p.m. We are preparing for our annual report which captures data for October 1, 2021 to September 30, 2022. The Recipient Rights Advisory Committee (RRAC) is required by the State of Michigan to make four recommendations and outcomes for the ORR department and we established the following: last year the outcomes consisted of the Recipient Rights Advisory Committee requesting training for the ORR staff and Recipient Rights Advisory Committee; closing investigations under 75 days; and evaluating the current work processes to increase our work flow processes. The recommendations that were made were to increase the staffing levels; to ensure Recipient Rights Advisory Committee receive trainings to make informed decisions and receive information on cases to ensure the appeals committee can make a more informed decision about appeals. The committee is currently working on four new outcomes and recommendations. The Office of Recipient Rights (ORR) overall allegations intake for the month of August received 143 allegations, 28 were Outside of Provider Jurisdiction, 3 were No Rights Involved, 112 were actual investigations; 8 cases were closed and 104 remain open. The Training department for the month of August registered 474 participants, 280 attended the virtual class, 254 passed and there were 220 no shows. We are requesting all providers ensure their employees are trained within 30 days of their hire date to remain in compliance of the Mental Health Code Citation MHC 1755(5)(f), Standard 3.3.1. moving forward we will impose the \$50.00 fee for failing to train their staff within 30 days of hire. The Monitoring Department during the month of August conducted 37 site reviews. The ORR department also accepts SUD complaints and we continue to work with Substance Use Disorder (SUD). When the ORR receives a complaint involving a substance abuse center we forward it to SUD for processing. The phone number to report allegations was provided as well as contact information. Mr. Chad Witcher who serves as the Prevention Manager discussed the ORR Policy for Abuse and Neglect. There was no further discussion. The report was received and filed.

SUBSTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT

Ms. Judy Davis, SUD Director reported in the absence of Mr. Thomas Adams, Chair SUD Oversight Policy Board. It was reported the SUD Oversight Policy Board met on August 15th; Mr. Doeh gave updates on DWIHN, the Care Center, CCBHC application, and legislative matters. A presentation was received from the Quality department regarding treatment and prevention reviews; it was reported that overall the treatment and prevention reviews for our Providers fared well. There were two board actions that were passed; moved to the Program Compliance Committee and onto Full Board. All of the board actions were approved by SUD Oversight Policy Board. The SUD Department provided monthly updates. There was no further discussion. The report was received and filed.

AD HOC COMMITTEE REPORTS

Policy/Bylaws Committee

The Board Liaison noted that the Policy/Bylaw Committee did not meet during the month of September and there was no report.

PRESIDENT AND CEO MONTHLY REPORT

Mr. Doeh reported. He also provided a written report for the record. An update was provided on the two main projects. It was reported the projects are going extremely well. It was noted that the generators for both building was about a 52 week wait and he hoped the Care Center building would be ready in July, 2023. In terms of the Administration building construction is going well; this project has a September date; the Woodward building is where board member meetings will be held as well as the Administration offices. He thanked the board for their patience. An overview was provided on the Whiteford and Shirkey bills - it was noted it has been quiet, however there have been conversations going on. It was also reported that there are new legislators that will have to be educated on Mental Health - there are eighteen or nineteen that are solid, however there are five Senators which can change the vote and the LT. Governor will be the tie-breaker. It was reported that there may be another supplemental payment forthcoming. The Seven Mile campus will be a significant project in terms of comprehensive behavior and physical health. There will be a number of items coming to this board; the health plans will also be huge. Our CCBHC application is in and the 14th was the date; we are waiting to see if a decision has been made and we will report as soon as a decision is made. An overview was provided on whether or not the 2.9% reduction in the operations budget would have an impact or reduction in services; it was noted it would not and there would be a 5% across the board increase as we want to retain clinicians; workers and stabilize the Network and also providing the educational piece is a part of moving forward. Mr. Doeh invited board members to join him at the NAMI walk on the 24th. An overview was provided on the Application that is being worked on by the IT department and a demonstration will be provided to the board. The Application will allow the people we serve to access their behavioral health medical records on their phones. An overview was provided on the educational benefits that are available to ten staff members through different partnerships with classes taken on line. Discussion ensued regarding the partnerships and job fairs with the Universities. We are working on a grant with Wayne State to provide educational benefits and we are still waiting to hear the results. Discussion ensued regarding the total dollar amount of the 5% rate increase. Ms. Ruth complemented the staff and Mr. Doeh on the direction of the Network.

There was no further discussion on the report of the CEO. The report of the CEO was received and filed.

PROVIDER PRESENTATION – Piast Institute

Ms. Virginia Skrzyniarz, CEO and Co-Founder reported. A PowerPoint presentation was provided for the record. Ms. Skrzyniarz gave an overview of the Mission Statement of the Piast Institute which is to prevent and reduce drug and alcohol abuse by implementing effective prevention strategies for a uniquely diverse community. She provided all of the partners that are in the Hamtramck Drug Free Community Coalition (HDFCC) Collaboration which included Wayne County Healthy Communities; Wayne State University Nursing Students; Hamtramck Public Schools; Holy Cross Church to name a few. It was reported the school partnerships include visiting classroom for Health Talks and the creation of Jr. Coalitions at two Middle schools. An overview was provided on the Michigan Profile for Healthy Youth (MIPHY); grades 7, 9, and 11 were given the opportunity to anonymously answer heath risk behavior questions. Signature events include 5K Hamtramck Health Hike which has been hosted by the Piast Institute for 13 years and almost 500 people registered for the 2022 event which is 100% self-sustaining. The HDFCC also has community outreach programs which consist of National prescription takeback events which are held twice a year; vendor education for underage purchase of tobacco, alcohol and cannabis in combination with birthdate sign distribution which takes place in January and the mapping of all vendors that sell tobacco, cannabis and liquor as well as other initiatives. The Piast Institute also participates in the Narcan training and distribution; they have trained nearly 500 people throughout Wayne County and have continued training without reimbursement despite loss of State Opioid Response (SOR) grant funding. An overview was provided on their sustainability which include but is not limited to the Drug Free Communities grant; Comprehensive addiction and recovery act and the Wayne Metro Community Action Agency Grants. Discussion ensued on the Narcon activities provided by the Piast Institute. The Board thanked Ms. Skryniarz for the presentation.

REVIEW OF ACTION ITEMS

- a. Move Board action #23-18 Comprehension Cybersecurity Risk Assessment to the October Full Board meeting and provide more information on the vendor and its past work history. including other client organizations.
- b. The CEO Performance Appraisal FY2021/2022; the CEO Annual Incentive Compensation FY2021/2022; and the CEO Annual Incentive Compensation Objectives FY2022/2023 are deferred to the October Full Board meeting.
- c. Move the Board Self-Assessment to the October Full Board meeting.
- d. Send the Piast Institute PowerPoint presentation to the Board.

GOOD AND WELFARE/PUBLIC COMMENT

The Acting Chair, Vice Chair Ruth read the Good and Welfare/Public Comment statement. There were no comments for Good and Welfare/Public Comment.

ADJOURNMENT

There being no further business, the Vice Chair and Acting Chair, Ms. Ruth called for a motion to adjourn. It was moved by Ms. Dewaelsche and seconded by Mr. McNamara to adjourn. The motion carried unanimously and the meeting adjourned at 2:36 p.m.

Submitted by: Lillian M. Blackshire Board Liaison

FINANCE COMMITTEE

3071 W. GRAND BLVD.

MINUTES	SEPTEMBER 19, 2022	2:00 P.M.	DETROIT, MI 48202 (HYBRID/ZOOM
MEETING CALLED BY	I. Mr. Kevin McNamara, Vice on noted that he would Chair the meet		
TYPE OF MEETING	Finance Committee Meeting		
FACILITATOR	Mr. Kevin McNamara, Vice Chair		
NOTE TAKER	Lillian M. Blackshire, Board Liaiso	on	
ATTENDEES	 Ms. Dora Brown, Chair Mr. Kevin McNamara, Vice Chair Ms. Eva Garza Dewaelsche Mr. Bernard Parker Ms. Kenya Ruth Committee Members Excused: N Board Members Present: Commissioner Jonathan C. Kinloch Board Members Excused: Angelo Staff: Mr. Eric Doeh, CEO; Ms. St Counsel; Ms. Brooke Blackwell, Cl Compliance Officer; and Mr. Jamal Staff Attending Virtually: Mr. Ma Procurement Manager; and Ms. An Engagement Guests: None 	n o Glenn acie Durant, CFO; Ms hief of Staff; Ms. Shen l Aljahmi, Chief Infor anny Singla, Chief Ne	ree Jackson, Corporate mation Officer twork Officer; Ms. Jean Mira,

AGENDA TOPICS

Roll Call Ms. Lillian Blackshire, Board Liaison

II. Roll Call Roll Call was taken by Ms. Lillian M. Black	shire, Board Liaison and a quorum was presen
	sinte, Board Elaison and a quorum was present.
III. Committee Member Remarks The Acting Chair, Mr. Kevin McNamara ca	lad for Committee member remarks. Non-
the Acting Chair, Mr. Kevin McNamara ca	ned for Commutee member remarks. None

IV. Approval of Agenda

The Acting Chair, Mr. McNamara called for a motion on the agenda. There were no changes or modifications requested to the agenda. Motion: It was moved by Mr. Parker and supported by Ms. Garza Dewaelsche approval of the agenda. Motion carried.

V. Follow-up Items:

The Acting Chair called for follow-up items. Ms. S. Durant, Chief Financial Officer reported. A written document was provided for the record. It was reported that there were questions from the Budget Hearing held on August 4, 2022. The follow-up questions included the budget variance for regular salaries and wages; the variance for miscellaneous contractual services; the distinction in services to justify the cost variation between ACC and Black Family Development which are similar in size (a clinical response was provided in the report); the distinction in services to justify the cost variation between DRMM and the average costs per member and since the implementation of the 29-day authorization period for SUD residential, what impact (if any) did it have on recidivism. All of the questions were answered in the written report and during the discussion which ensued regarding the variance for regular salaries and wages and the distinction in services to justify the cost variation between ACC and Black Family Development; and DRMM and the average costs per member; it was noted that DRMM received a stability payment in Fiscal year 2021 and that if the payment was reduced from the total cost it put them in line with the other providers. Further discussion ensued and more detail was provided in the written report. The Committee noted that all questions from the Budget Hearing had been answered as requested.

VI. Approval of the Meeting Minutes

The Chair Mr. McNamara called for a motion on the Finance Committee minutes from the meeting of Wednesday, August 3, 2022. **Motion:** It was moved by Ms. Ruth and supported by Mr. Parker approval of the Finance Committee minutes with any necessary corrections from the meeting of Wednesday, August 3, 2022. There were no corrections to the minutes. **Motion carried**. Minutes accepted as presented.

VII. Presentation of the Monthly Finance Report

S. Durant, CFO presented the Monthly Finance report. A written report for the ten months ended July 31, 2022 was provided for the record. Network Finance accomplishments and noteworthy items were as follows:

1.DWIHN executed two Flagstar loan agreements consistent with the approved board actions totaling \$25.3 million for the Milwaukee and Woodward buildings. Discussion ensued regarding the swap agreement interest rate as well as the monies from the State for the new building. CEO Doeh noted that a letter should be received this week stating the \$45 million had been awarded.

Cash flow is very stable and should continue to remain strong throughout the year as liquidity ration =3.32

A. Cash and Investments – comprise of funds held by three (3) investment managers, First Independence CDARS, Comerica, and Flagstar accounts.

B. Due from other governments and accounts receivable – comprise various local, state and federal amounts due to DWIHN. The account balance primarily related \$5.0 million due from MDHHS for SUD and MH block grant. Approximately \$2.2 million due from Wayne County for 3^{rd} quarter PA2 and \$1.4 million for the monthly match payment. In addition, approximately \$1.0 million due from the ICO's for cost settlements; \$1.0 million due from CLS for prior year cost settlement. DWIHN recorded \$.5 million in an allowance for two SUD providers due to length of amount owed and likelihood of collections.

C. Prepayment and deposits – amount represents \$1.4 million on stability payments made to skill building and supported employment providers for the fiscal year ended September 30, 2022. Claims will be adjusted after year end to recognize the expense and reduce the prepayment.

D. IBNR Payable – represents incurred but not reported (IBNR) claims from the provider network; historical average claims incurred through July 31, 2022, including DCW hazard pay and one time 5% rate increase, was approximately \$593.3 million however actual payments were approximately \$547.9 million. The difference represents claims incurred but not reported and paid of \$45.4 million.

E. Due to other governments – includes \$8 million due to MDHHS for death recoupment and \$12.3 million for the FY21 hazard pay cost settlement and \$1.8 million due to MDHHS for FY20 general fund carryover in excess of 5%.

F. Federal/State grants and contracts – The net \$5.3 million variance is due to lack of spending for the \$3.7 million Tri County Crisis grant. In addition, the SUD federal portion will be reclassified to state as part of the year end closing entries.

G. SUD, Adult, IDD, and Children services - \$85 million variance due to impact of COVID, the workforce shortages and timing in services and payment (i.e. summer programs, financial stability payments). In addition, the IBNR is an estimated calculation and could vary several million.

There was no further discussion. The Acting Chair, Mr. McNamara noted the Monthly Finance Report ended July 31, 2022 was received and filed.

VIII. 3rd Quarter FY22 Procurement Report for all Procurements Non-Competitive under \$50,000 and all Cooperative Procurements. S. Durant, CFO reported. A written document was provided to the committee and for the record. It was noted that contracts with Wayne County is almost at 60% and Out Wayne County contracts is at 40%; if IT contracts were excluded the percentage of contracts for Wayne County is 70%. Discussion ensued regarding Translation Services; it was a Cooperative purchase and the services were provided by a company located in Hamtramck which is located in Wayne County. There was no further discussion. The report was received and filed.

IX. Unfinished Business – Staff Recommendations:

a. Board Action #22-12 (Revision 8) – Detroit Wayne Integrated Health Network (DWIHN) FY 2021-2022 Operating Budget. The Chair called for a motion. Motion: It was moved by Mr. Parker and supported by Ms. Ruth approval of BA #22-12 (Revision 8) to Full Board. S. Durant, Chief Financial Officer reported. This board action is requesting Board approval to decertify revenue of \$156,866 per Amendment #3 of the FY22 MDHHS Comprehensive Services for Behavioral Health grant allocation to DWIHN as follows: 1. Certify State General fund dollars of \$172,150 per the allocation of an additional \$34,430 for each of the five (5) Multicultural Programs and (2) De-certify Federal Grant Funds of \$329,016 per the reduction of the Clubhouse Engagement Program from \$354,016 to \$25,000. Additionally, the budget amendment reflects the addition of six (6) part-time staff to the DWIHN Call Center to assist in the delivery of service to Wayne County residents. The positions are funded with revenue certified under BA#22-12R6 and result in no additional increase to the budget. Discussion ensued regarding the de-certifying of General fund dollars. There was no further discussion. Motion carried.

b. Board Action #22-39 (Revision) Allen Law Group, LLC. The Chair called for a motion. **Motion:** It was moved by Mr. Parker and supported by Ms. Dewaelsche approval of BA#22-39 (Revision) to Full Board. Ms. Yolanda Turner, Deputy Legal Counsel reported. This board action is requesting board approval for an extension of the existing Agreement between DWIHN and the Allen Law Group. The current term is ending on September 30, 2022. As such, the requested extension will extend the Agreement for legal services through September 30, 2023. The Allen Law Group has a unique understanding of DWIHN's business and provides expertise in employment law, labor negotiations and other projects as assigned. In addition to transactional legal matters, ALG has assisted in the transition of the Compliance Department and has provided litigation and arbitration support as needed. ALG will continue to supplement the Legal Department and has agreed to a monthly flat rate fee for agreed upon non-litigation matters (litigation and arbitration, if any, will be billed hourly). The legal Department is asking that an amount not to exceed \$250,000 to be added to ALG's contract (\$40,000 of which will be added to the current fiscal year). The contract is funded by the vacant Chief General Counsel position. Discussion ensued regarding the type of services to be provided by ALG; the total amount of the increase and the cost of the services compared to last fiscal year. It was noted that there is a number of large projects on the horizon including DWIHN moving into direct services; the CCBHC and the Crisis Center. Discussion also ensued regarding the lead attorney at ALG that would be assigned to DWIHN and how attorneys would be selected if work was outside of the scope of the lead attorney. There was no further discussion. Motion carried.

X. New Business – Staff Recommendations:

a. Board Action #23-05 Detroit Wayne Integrated Health Network (DWIHN) FY2022/2023 Operating Budget. The Chair called for a motion. Motion: It was moved by Mr. Parker and supported by Ms. Ruth approval of BA#23-05 to Full Board. CFO Durant reported. This board action is requesting board approval for the FY2023 Operating Budget. The FY2023 operating budget, in the amount of \$949,581,636 includes revenue of \$21,630,181 (State General Funds, CCBHC State General Funds); \$723,141,397 (Medicaid, DHS Incentive, Medicaid-Autism, Children's /SED Waiver, HAB); \$9,886,123 (MI Health Link); \$140,914,218 (Healthy MI-Mental Health and Substance Abuse); \$17,686,447 (Wayne County Local Match Funds); \$4,040,539 (PA2 Funds); \$7,294,100 (State Grant portion of OBRA, SUD); \$24,207,631 (Federal grants/Federal Block Grants/SUD); \$241,000 (Local Grant Revenue); \$500,000 (Interest Income); and \$40,000 (Misc. Revenue) Discussion ensued regarding the total amount of the budget and the adjustments that had been made since the Budget Hearing, a summary of the adjustments were included with the board action. Commissioner Kinloch requested that when the budget totals one billion dollars that a footnote be added that noted this is the first time the Network has had a billion-dollar budget. There was no further discussion. Motion carried.

b. Board Action #23-15 Detroit Wayne Connect (DWC) Training Platform. The Chair called for a motion. **Motion:** It was moved by Mr. Parker and supported by Ms. Ruth approval of Board Action #23-15 to Full Board. A. Smith, Director of Innovation and Community Engagement reported. This Board action is requesting approval of a one-year Comparable Source contract between the DWIHN and WIT, Inc. for an amount to not exceed \$675,000. WIT has provided the primary operation/services package for the operations of Detroit Wayne Connect (DWC) (formerly VCE) The system referred to as "TAP" supports the entire training product for DWC which includes support for all computer-based-training for DWC customers, including the entire DWIHN network of organizations and staff; support for all event planning needs for face-to-face training and other supporting communications and events; the registration process for staff participating in training; the tracking of all training for individuals and organization in the DWIHN network; the billing process for DWC customers; and the system for management of DWC website. Discussion ensued regarding the number of people using the services. There was no further discussion. **Motion carried.**

c. Board action #23-18 Comprehension Cybersecurity Risk Assessment. The Chair called for a motion. **Motion:** It was moved by Mr. McNamara and supported by Ms. Ruth approval of Board Action #23-18 to Full Board. Mr. J. Aljahmi, Chief Information Officer reported. This board action is requesting approval of a one-year contract with three optional one year extensions in the amount not to exceed \$124,888 (one year) for the fiscal year ended September 30, 2023. The contract is to acquire a Virtual Chief Information Security Officer

to serve under the CIO to develop a complete set of information technology and security policies adequate to meet any audit requirements, along with delivering a comprehensive risk assessment to identify gaps in physical technical and administrative controls and provide recommendations for remediation, actions or plans to eliminate or prevent further occurrences. On June 14, 2022 a Request for Proposal (RFP) was made whereby six respondents submitted a proposal however, two were deemed non-responsive. Based on the evaluation team's review and scoring the Purchasing Administrator recommended Global Solutions as the most responsive bidder. Discussion ensued regarding the services to be provided; storage of the information; the actions that DWIHN has taken in the past regarding security and the information the vendor would have access to while completing the work. There was no further discussion. Motion carried.

Ms. Brown, Treasurer and Finance Committee Chair resumed the Chairperson position from Vice Chairperson McNamara at 2:45 p.m.

Board action #23-30 Public Affairs Associates (PAA) The Chair called for a motion. Motion: It was moved by Ms. Ruth and supported by Ms. Dewaelsche approval of BA#23-30 to Full Board for approval. DWIHN Administration is requesting board approval to enter into a new two-year Comparable Source contract with PAA from October 1, 2022 through September 30, 2024. PAA continues to work in conjunction with DWIHN staff and board members for government and legislative services. As we are in the midst of key projects that still need major lobbying efforts such as our crisis facility, behavioral healthcare campus, and CCBHC; having any change in our lobbying efforts would cause devastating effects to these projects. PAA has been a critical piece to DWIHN's legislative plan in working with the MDHHS and Lansing leadership that have garnered us unprecedented success with the award of a \$45 million grant to build an integrated behavioral healthcare campus. The services provided by PAA are unique that if disturbed could be disastrous to our system of care. Over the past few years DWIHN has worked alongside PAA in developing strategies and building relationships across the region to create a successful community mental health organization. This 2-year contract amount is \$100,000 per year, for a total not to exceed amount of \$200,000. The Committee gave accolades to the lobbyists for the work performed and the building of relationships. There was no further discussion. Motion carried.

XI. Good and Welfare/Public Comment – The Chair read the Good and Welfare/Public Comment statement. There were no members of the public addressing the committee.

XII. Adjournment – There being no further business; The Chair, Ms. Brown called for a motion to adjourn. Motion: It was moved by Mr. Parker and supported by Ms. Ruth to adjourn the meeting. Motion carried. The meeting adjourned at 3:00 p.m.

FOLLOW-UP ITEMS 1. Commissioner Kinloch requested that when the budget totals one billion dollars that a footnote be added that this is the first time the Network has had a billion-dollar budget.

PROGRAM COMPLIANCE COMMITTEE

MINUTES SEPTEMBER 14, 2022 1:00 P.M. **IN-PERSON MEETING MEETING CALLED** I. Dr. Cynthia Taueg, Program Compliance Chair at 1:00 p.m. BY **TYPE OF Program Compliance Committee** MEETING **FACILITATOR** Dr. Cynthia Taueg, Chair **NOTE TAKER** Sonya Davis TIMEKEEPER Committee Members: Dorothy Burrell; Dr. Lynne Carter; Commissioner Jonathan Kinloch; William Phillips; and Dr. Cynthia Taueg **ATTENDEES Staff:** Jamal Aljahmi; Brooke Blackwell; Jacquelyn Davis; Judy Davis; Eric Doeh; Sheree Jackson; Melissa Moody; Cassandra Phipps; Vicky Politowski; April Siebert (Virtual); Manny Singla (Virtual); Andrea Smith; Yolanda Turner; Michele Vasconcellos (Virtual); and June White (Virtual)

AGENDA TOPICS

II. Moment of Silence

DISCUSSION	The Chair called for a moment of silence.	
CONCLUSIONS	Moment of silence was taken.	
III. Roll Call		

IV. Approval of the Agenda

DISCUSSION/ DISCUSSION/ CONCLUSIONSThe Chair called for a motion to approve the agenda. Motion: It was moved Phillips and supported by Dr. Carter. Dr. Taueg asked if there were any changes/modifications to the agenda. There were no changes/modification agenda. Motion carried.	5
---	---

V. Follow-Up Items from Previous Meetings

DISCUSSION/ CONCLUSIONS	There was no follow-up item(s) from the previous meeting to review.	
----------------------------	---	--

DISCUSSION/ CONCLUSIONS	The Chair called for a motion to approve August 10, 2022 meeting minutes. Motion: It was moved by Commissioner Kinloch and supported by Mr. Phillips to approve the August 10, 2022 meeting minutes. Dr. Taueg asked if there were any changes/modifications to the August 10, 2022 meeting minutes. There were no changes/modifications to the August 10, 2022 meeting minutes. Motion carried .
----------------------------	---

VII. Reports

	A. Chief Medical Officer – Deferred to October 12, 2022 Program Compliance Committee meeting.
DISCUSSION/ CONCLUSIONS	 Committee meeting. B. Corporate Compliance Report - Sheree Jackson, Corporate Compliance Officer submitted and gave an update on the Corporate Compliance report. Mrs. Jackson reported: Old Business - Compliance received a referral regarding Pro Care Unlimited for employee credentialing related concerns - No findings were identified and the case has been closed with the Office of Inspector General (OIG). New Business - Community Spirit Homes, Inc The Office of Recipient Rights (ORR) substantiated a case of Neglect I, resulting from Community Spirit Homes, Inc.'s ("Community Spirit Homes") actions or omissions. Compliance has investigated the allegation and there were no findings. Five C's Manor - ORR substantiated a case of Neglect I, resulting from this provider's failure to report a critical event. Compliance investigated the allegation from April-June 2022 and the investigation is still pending. Compliance received 14 non-OIG referrals for internal review and the investigations are still pending. Taueg opened the floor for discussion. Discussion ensued. Once all pending investigations are completed, Corporate Compliance will report the results to
	the Executive and Program Compliance Committees. <i>(Action)</i> The Chair noted that the Corporate Compliance report has been received and placed on file.

VIII. Quarterly Reports

*	A. Access Call Center – Jacquelyn Davis, Clinical Officer submitted and gave highlights of the Access Call Center's quarterly report. Ms. Davis reported that the total call volumes for this quarter has decreased by 20.41% compared to Q2. The decrease in call volume was also noted with the crisis calls. There has been an increase in the number of abandoned calls which is being addressed with the phone vendor to improve their system, recruiting and training new staff and rearranging schedules to address high call volumes.
83. 26.	 FY 21/22 Q3 Accomplishments – Hired an additional Call Center Manager and filled a vacant SUD FT position; Identified staff to provide supervision to staff currently on MCBAP Development Plans; Presentations from Utilization Management and Detroit Works' staff on General Fund approval process were presented to Call Center Team; Staff working with Wayne County Jail to develop a process to ensure access to individuals transitioning back into

the community; Pursuing an agreement with Availity to allow easy access to health plan information to better coordinate services; Developed a referral process for foster kids in a pilot launched for the North Central Office; and Completed "Silent Monitoring" for 227 calls this quarter. Tone quality, long hold times and dead air are being addressed.

- 2. **Area of Concern** This quarter experienced a lot of concerns with the "hold queue". Working with I.T. and the vendor to correct and make the queue more efficient and offer more options. An update will be provided in the next quarterly report. **(Action)**
- 3. **Plans for FY 21/22 Q4** Additional staff will be hired to handle the phone lines; Adding part-time staff roster to cover staff taking PTO and to assist during high call volume times; Fully implement approved Access Call Center policies and procedures; and Implement an internal Call Center workgroup to develop a plan for streamlining the screening process.
- Dr. Taueg opened the floor for discussion. Discussion ensued.
- B. **Children's Initiatives** Cassandra Phipps, Director of Children's Initiatives submitted and gave highlights of the Children Initiatives' quarterly report. Mrs. Phipps reported:
 - 1. *Mental Health Care: Putting Children First Accomplishments* New flyers were added to the DWIHN's website for Wayne County Services (SED vs I/DD), Student Mental Health Resource and Children's Crisis; Trained North Central DHHS Office and DWIHN's Access Department on the new screening process for youth involved in Foster Care; Staff presented, hosted and trained various entities on children with special needs, Behavior Threat Assessment Training, and provided resource tables with information on Children's mental health and wellness. Staff held meetings with the Detroit Institute for Children, YMCA, HAND grant to prevent youth homeless, Detroit Guardian Angels Ball, CHEMpreneurist, and Gun Violence Prevention.
 - 2. School Success Initiative There are 7,160 students actively receiving services from 10 Children Providers within 73 schools in Wayne County. There were a total 1,132 screenings this quarter, an increase from the previous quarter. A decision was made to transfer data from Redcap to MH-WIN due to server issues. Staff developed a nomination form for Providers and/or school staff to nominate students involved in this initiative to receive a Spotlight Award. A meeting was held with the Community Education Commission to discuss plans for the GOAL Line project and reviewed the participating school list. Youth United facilitated a Wellness and Self-Care Workshop for staff.
 - 3. Clinical Services A total of 11,992 children, youth and families in Wayne County ages 0 up to 20 years old received services for Serious Emotional Disturbance (SED) and Intellectual/Developmental Disability (I/DD) for this quarter. A total of 382 families received Home-Based services, an 8% decrease of youth in Home-Based services since the previous quarter. Also, 18% of the members in Home-Based services presented with meaningful and reliable improvement according to CAFAS scores. A total of 305 families received Wrap-Around services in which 59 were new families. There was a 6.7% decrease from the previous quarter, 27 families transitioned out of the services in which 74% who transitioned successfully completed all four phases of this model.
 - 4. **Trainings** Staff has held various trainings on Children's Mental Health Lecture Series, quarterly Leadership trainings and CAFAS/PECFAS to various entities.

Dr. Taueg opened the floor for discussion. Discussion ensued. The committee requested the following: that staff make sure that the Children's Crisis Flyer is distributed to the School Health-Based Centers; provide the number of members served for the Infant and Early Childhood Mental Health Consultation grants; and a comparison of how COVID has impacted services from pre-COVID to this year in November. *(Action)*

- Customer Service Michele Vasconcellos, Director of Customer Service С. submitted and gave highlights of the Customer Service's quarterly report. Ms. Vasconcellos reported that 97% of the Strategic Plan Customer Pillar is completed. The Customer Service's Call Center received 6,826 calls this guarter with an abandonment rate of 0.8% and the Customer Center Call Center received 2,770 calls with an abandonment rate of 7.5%. Due to COVID, there were no Customer Service walk-ins reported this quarter. The Family Subsidy unit received 1,927 calls, 308 applications and submitted 263 applications this quarter. There were 174 grievance calls received and 20 were filed for this quarter regarding delivery of service, interpersonal, access to services and customer service. There were 2,267 Advance Notices and 1,303 Adequate Notices' appeals this quarter. The Customer Service Performance Monitors continued to conduct auditing of the Clinically Responsible Service Providers (CRSPs) and 24 were audited during this guarter. Staff updated policies and procedures and provided various educational forums with the provider network to keep them abreast of Customer Service, MDHHS changes and NCQA requirement. With the continuance of COVID, staff maintained its' efforts to engage members with the implementation of collaborative venues and initiatives. DWIHN is looking into developing a mobile app for members to access services. A demonstration of the mobile Application will be provided to this committee and the Board once the design is finalized. (Action) Dr. Taueg opened the floor for discussion. Discussion ensued.
- D. **Integrated Health Care** Vicky Politowski, Director of Integrated Health Care submitted and gave highlights of the Integrated Health Care's quarterly report. Mrs. Politowski reported:
 - 1. **Community and Member Education** The state of Michigan and the Health Department announced their plan to promote testing and treatment within the SUD population for Hepatitis C during this quarter. DWIHN is working with all providers on this initiative. A memo was sent in April 2022 to all providers, CEOs, Medical Directors regarding Hep C testing and treatment requirements.
 - 2. Health Plan Pilots (3) – Health Plan 1 and Writer agreed to increase care coordination and the use of the shared platform for Health Plan 1. A statement of work will be sent in the 4th guarter to outline the new relationship. Monthly care coordination meetings continued to be held between DWIHN, Health Plan 2 Care Coordinator and Manager staff to review a sample of shared members who experienced a psychiatric admission during the previous month. Health Plan 2 has agreed to use the shared platform as soon as the platform is built, care flow rules will be developed and results will be shared in quarter 4. Health Plan 3 and DWIHN are working together to reduce the number of individuals who come into the emergency room and increase the coordination of care. In the first month of the project, Health Plan 3 made 270,000 queries for CRSP, 2,400 matches, 1,100 had a CRSP and 40 matches resulted in coordination of care. DWIHN and VDT are working on a mobile app that will allow members to access their care. The first testing of this app will be in October 2022.

3. <i>Medicaid Health Plans</i> – Staff continues to perform Care Coordination Data Sharing on a monthly basis with the six Medicaid Health Plans (MHPs) serving Wayne County in line with the MDHHS/PIPH contract. There were 115 cases reviewed this quarter.
4. MI Health Link Demonstration – There are currently 8,731 persons enrolled in the MI Health Link program and 4,618 received services from DWIHN within the past 12 months. This is an increase of members enrolled in services and members served as of last quarter.
5. Complex Case Management – Staff continues to offer and provide this service to DWIHN's members as a part of the NCQA accreditation. There were 47 active cases; 20 new cases and eight (8) cases were closed this quarter.
6. OBRA/PASRR - DWIHN met with Neighborhood Service Organization (NSO) and the State of Michigan and NSO was taken off the plan of correction with the State of Michigan in April 2022. DWIHN received the official letter which was placed in Cobblestone.
Dr. Taueg opened the floor for discussion. Discussion ensued.
The Chair noted that the Access Call Center, Children's Initiatives, Customer Service and Integrated Health Care's quarterly reports have been received and placed on file.

IX. Strategic Plan Pillar - Customer

DISCUSSION/ CONCLUSIONS	 A. Customer – Michele Vasconcellos, Director of Customer Service submitted and gave an update on the Strategic Plan Customer Pillar. Ms. Vasconcellos reported that the Customer Pillar is at 97% completion. There are three (3) goals under this pillar and they range from 91%-100% completion: Enhance the Provider experience by September 30, 2022 – 91% Completed Ensure inclusion and Choice for members by September 30, 2022 – 100% Completed Improve person's experience of care and health outcomes by September 30, 2022 – 100% Completed The Chair opened the floor for discussion. There was no discussion. The Chair noted that the Strategic Plan Customer Pillar has been received and placed on file.
----------------------------	--

X. Quality Review(s) -

DISCUSSION/ CONCLUSIONS	 A. QAPIP Work Plan FY 22 Update – April Siebert, Director of Quality Improvement submitted and gave an update on the QAPIP Work Plan FY 22. Ms. Siebert reported 1. Goal II – Access Pillar (Quality of Clinical Care and Service) – Michigan Mission Based Performance Indicators (MMBPI) - The 3rd Quarter Performance Indicator data will be submitted to the Michigan Department of Health and Human Services (MDHHS) on September 30, 2022. Access of Services or Biopsychosocial within 14 days of request (PI #2a) has been declining over the last two quarters. The decrease appears to be directly linked to workforce shortages. No standard for PI #2a has been implemented by MDHHS. Staff have been continually reviewing providers' data and meeting with CRSPs every 30-45 days to discuss their staffing, recruitment strategies, member engagement and encourage making same day appointments to avoid member no shows and cancellations. Staff will
----------------------------	--

 continue internal talks as well as working with our provider network to try and alleviate this ongoing challenge and providing financial incentives. DWIHN continues to meet the standards for PI #1(Children and Adult), 4b (SUD) and PI #10 (Children). There was a slight uptick for PI #10 (Recidivism) in Q3 (17.79%). Staff will continue ongoing collaboration and efforts towards working with providers and target recidivistic individuals to improve recidivism outcomes. 2. Goal VII - External Quality Reviews (Quality of Clinical Care) - MDHHS 90-day Follow-Up Waiver Review of DWIHN's HSW, CPW and SUD Services - MDHHS will be conducting the 90-day follow-up review of DWIHN's waiver and SUD services on September 22-30, 2022. A desk/remote review will be conducted. Outcomes from the review will be reported to this committee and other appropriate committees as required. Performance Measurement Validation (PMV) - The 2022 PMV review was held on June 9, 2022. DWIHN received the preliminary PMV Draft Report in which a full compliance with all requirements, with no plan of correction was received. Two recommendations were identified by HSAG - Ensure that subsequent re-evaluations of members do no affect the original PAR disposition date and time and Access to provider notes on their attempts to reach members

XI. Chief Clinical Officer's (CCO) Report

	Melissa Moody, Chief Clinical Officer submitted and gave highlights of her Chief Clinical Officer's report. Mrs. Moody reported:
	1. COVID-19 & Inpatient Psychiatric Hospitalization – There were 740
	inpatient hospitalizations and 12 COVID-19 positive cases as of 9/1/22.
	2. COVID-19 Intensive Crisis Stabilization Services – There was a total of 443
	members that received Intensive Crisis Stabilization Services in August 2022, a
	19.4% increase from July 2022 (371).
	3. COVID-19 Recovery Housing/Recovery Support Services – There was a
	significant decrease in COVID-19 Recovery Housing utilized in August (33)
	compared to July 2022 (29). SUD COVID numbers for the month August, 77
	members and 24 staff tested positive for COVID. Two providers had to
	temporarily close admissions in August due to COVID outbreak.
	4. COVID-19 Pre-Placement Housing – There were no members serviced for Pre-
DISCUSSION/	Placement Housing in August 2022.
CONCLUSIONS	5. Residential Department (COVID-19 Impact) – There were 11 members that
	tested positive for COVID-19 with no related deaths in August 2022. There were
	two (2) residential staff that tested positive for COVID-19 and no related deaths
	in August 2022.
	6. Vaccinations – Residential Members – There was no change in vaccinations
	status in August 2022.
	7. Clinical Updates – Behavioral Health Home (BHH), 198 members currently
	enrolled – Staffing turnover and difficulty hiring have been a barrier. Staff is
	calibrating the message to encourage people to enroll as the program is
	supplemental and strictly opt-in; Opioid Health Home (OHH) , 380 members
	currently enrolled – This program is comprised of primary care and specialty
	behavioral health providers to bridge the historically two distinct delivery
	systems for optimal care integration; Certified Community Behavioral Health
	Clinic-State Demonstration (CCBHC) - 3,156 members currently enrolled -

	This site provides a coordinated, integrated, comprehensive services for all
	individuals diagnosed with a mental illness or substance use disorder. The
	Guidance Center is the designated provider for Region 7; <i>Certified Community</i>
	Behavioral Health Clinic (CCBHC) SAMHSA Grant - DWIHN is expecting a
	response this week regarding DWIHN being a recipient of this Expansion Grant;
	<i>Tri-County Strong</i> – Hosted FEMA and SAMHSA representatives for a site visit
	and received tremendous amount of positive feedback. The team has seen over
	4,900 encounters with individuals and families; <i>Crisis Intervention Team (CIT)</i>
	- DWIHN staff and CIT partners attended the Annual CIT International
	Conference. Two workshops were presented by members of the team and
	positive reviews were received. Training continued at the Detroit Police
	Academy and Schoolcraft Regional Police Academy to provide mental health
1	education beyond the Michigan Commission on Law Enforcement Standards
	(MCOLES) requirement; <i>Co-Response</i> – CNS and Team Wellness continues to
	support law enforcement through our co-response partnership with the Detroit
	Police Department. Co-Responders made a total of 481 encounters and 105
	individuals were connected to service; 22 suicides in progress calls were
	received in which the Team was able to intervene and provided appropriate interventions to prevent harm; 40 overdose calls were received for the month of
	August and the Team was able to coordinate with EMS and nurses at the
	hospital where the consumer was taken due to medical issues.
8.	Utilization Management (UM) – An UM Clinical Specialist has been identified
	as DWIHN's Complex Discharge Planner to assist with planning for members
	with difficult and/or previously unsuccessful discharge plans as well as persons
	requiring intensive coordination needs between DWIHN departments and
	across the Network.
9.	Substance Use Disorder (SUD) Services – DWIHN issued a RFQ on August 11,
	2022 for SUD treatment services. This is for the purpose of creating a list of
	qualified vendors to provide SUD treatment. The Qualified list will be valid for
× 1	five (5) years and only approved and qualified providers who meet the
	qualifications will be placed on the RFQ for services to begin October 1, 2022.
	The 8th Annual Faith-Based Conference – The conference was hosted on
	August 18-19, 2022 and held virtually due to increasing numbers of COVID.
	There were 208 participants from several denominations. A keynote speaker, a
	panel of health experts and 11 workshops were featured at this conference. Mr.
	Thomas Adams, CEO of Chance for Life (CFL), a non-profit organization
	dedicated to helping returning citizens find employment and get back on a path
	to independence and a crime-free life, received the 3 rd Annual Power of One Award in honor of the late Greg Roberts for FY '22.
Тһ	e Chair opened the floor for discussion. Discussion ensued. The Chair noted
	at the Chief Clinical Officer's report has been received and placed on file.
	a the enter enter enter e report nue been received and placed on me.

XII. Unfinished Business

DISCUSSION/ CONCLUSIONS There was no Unfinished Business to review this month.	
---	--

XIII. New Business: Staff Recommendation(s)

DISCUSSION /	The Chair called for a motion. Commissioner Kinloch moved to bundle Board
DISCUSSION/	Actions A-L under "New Business: Staff Recommendations" and move to Full

CONCLUSIONS	Board for approval. The motion was supported by Dr. Carter. Motion carried. Dr. Taueg opened the floor for discussion. Discussion ensued.
	 A. BA #23-07 – DWIHN Provider Network System FY 22/23 – Staff requesting board approval for continued funding for the Provider Network System for the fiscal year ended September 30, 2023. This will allow for the continued delivery of behavioral health services for individuals with Serious Emotional Illness (SMI); Intellectual/Developmental Disability (I/DD); Serious Emotional Disturbance (SED) and Co-Occurring Disorders. The amounts listed for each provider in this board action are estimated based on the current year activity and are subject to change. Dr. Taueg opened the floor for further discussion. There was no further discussion.
	 B. BA #23-11 – Wayne County Health Human and Veteran Services, Mental Health Jail and Third Circuit Court – Staff requesting board approval for a one-year contract with Wayne County for the Wayne County Third Circuit Court-Clinic for Child Study (\$600,000); the Wayne County Department of Health, Human and Veteran Services (\$2,450,000); and the Wayne County Jail (\$8,050,000) for the fiscal year ending September 30, 2023. Dr. Taueg opened the floor for further
	 discussion. Discussion ensued. C. BA #23-12 – Central City PSH CoC Program and Leasing Project – Detroit Central City CMH, Inc. – Staff requesting board approval to disburse General Fund match in the amount of \$165,045.00 to Central City Integrated Health (CCIH) for their approved Department of Housing and Urban Development (HUD) direct grants for the fiscal year ending September 30, 2023. Dr. Taueg opened the floor for further discussion. There was no further discussion.
	 D. BA #23-13 – PATH Program – Neighborhood Service Organization (NSO) and Wayne Metropolitan Community Action Agency (WMCAA) – Staff requesting board approval to provide supplemental General Fund match for the Projects for Assistance in Transition from Homelessness (PATH) for NSO and WMCAA in the amount not to exceed \$254,493.00 for the fiscal year ending September 30, 2023. Both providers receive grant funding directly from MDHHS for this
	 program. Dr. Taueg opened the floor for further discussion. Discussion ensued. E. BA #23-14 – Southwest Counseling Solutions Housing Resource Center, Neighborhood Service Organization (NSO) Detroit Healthy Housing and CNS Covenant House Program – Staff requesting board approval for a one-year contract with Southwest Counseling Solutions' Housing Resource Center for the amount of \$1,089,715.00 to provide housing assistance, resources, intervention and collaborative community efforts to reduce homelessness of
	persons with mental illness and co-occurring disabilities; <i>NSO-Detroit Healthy</i> <i>Housing Center</i> (\$902,050.00) to provide intensive services to decrease homelessness and residential instability and increase individuals in supportive living arrangements; and <i>CNS-Healthcare Covenant House Program</i> (\$132,872.00) to address gaps in service through the provision of mental health support for young adults experiencing homelessness. Dr. Taueg opened the
	 Support for young adults experiencing nonnelessness. Dr. Fadeg opened the floor for further discussion. There was no further discussion. F. BA #23-16 – Jail Diversion – Staff requesting board approval to fund \$1,205,000.00 one-year contract for fiscal year ending September 30, 2023 to continue the Detroit-Wayne Mental Health Crisis and Jail Diversion efforts with

various providers (included in board action). Dr. Taueg opened the floor for
further discussion. There was no further discussion.
G. BA #23-17 – System of Care Block Grant – Black Family Development, Inc. –
Staff requesting board approval for a one-year contract for the System of Care
Block Grant that expands the capacity of Connections Wayne County's System of
Care to support the needs of the most complex children and youth with Serious
Emotional Disturbance (SED) served within Wayne County's Public Mental
Health System. MDHHS affords this transforming grant in the amount of
\$1,043,582.00 to supplement Medicaid covered services. Dr. Taueg opened the
floor for further discussion. There was no further discussion.
H. BA #23-21 - Infant & Early Childhood Mental Health Consultation (IECMHC) –
Development Centers, Inc. – Staff requesting board approval for a one-year
contract effective October 1, 2022-September 30, 2023 for an amount not to
exceed \$171,419.00 for IECMHC program. This program is a prevention based,
indirect intervention that teams a mental health professional with child care
providers to improve the social, emotional and behavioral health of children.
Dr. Taueg opened the floor for further discussion. Discussion ensued.
I. BA #23-22 – Infant & Early Childhood Mental Health Consultation in Home
Visiting (IECMHC-HV) – Development Centers, Inc. – Staff requesting board
approval for a one-year contract effective October 1, 2022-September 30, 2023
for an amount not to exceed \$58,470.00. This program is a prevention based,
indirect intervention that teams a mental health professional with home visiting
to improve the social, emotional and behavioral health of children. Dr. Taueg
opened the floor for further discussion. Discussion ensued.
J. BA #23-26 – Substance Use Disorder (SUD) Provider Network – Prevention –
Providers listed in board action – Staff requesting board approval for a one-
year contract for the fiscal year ending September 30, 2023 for an amount not to
exceed \$6,388,801.00 for the delivery of SUD prevention services. Dr. Taueg
opened the floor for further discussion. There was no further discussion.
K. BA #23-27 – Substance Use Disorder (SUD) Provider Network – Treatment –
Providers listed in board action – Staff requesting board approval for a one-
year contract for the fiscal year ending September 30, 20, 2023 for an amount
not to exceed \$7,403,670.00 for the delivery of SUD treatment services. Dr.
Taueg opened the floor for further discussion. There was no discussion.
L. BA #23-29 – Comprehensive Services for Behavioral Health FY 22/23 Block
Grant – Staff requesting board approval to use block grant dollars for several
vendors and individuals who have been approved by MDHHS through
Comprehensive Services for Behavioral Health – 2023 Block Grant. Notification
was received from MDHHS approving \$523,908.00 for these particular projects
referenced in the board action. Dr. Taueg opened the floor for further
discussion. There was no further discussion.

XIV. Good and Welfare/Public Comment

DISCUSSION/ CONCLUSIONS

There was no Good and Welfare/Public Comment to report.

	ACTION ITEMS	Responsible Person	Due Date
1.	Corporate Compliance Report – Once all investigations are completed, Corporate Compliance will report the results to the Executive and Program Compliance Committees.	Sheree Jackson	TBD
2.	Access Call Center's Quarterly Report – An update on the "hold queue" concerns will be provided in the next quarterly report.	Jacquelyn Davis	November 9, 2022
3.	Children's Initiatives' Quarterly Report - Make sure that the Children's Crisis Flyer is distributed to the School Health-Based Centers; provide the number of members served for the Infant and Early Childhood Mental Health Consultation grants; and provide a comparison of how COVID has impacted services from pre-COVID to this year.		November 9, 2022
4.	Customer Service's Quarterly Report - A demonstration of the mobile will be provided to this committee and the Board once the design is finalized.	Michele Vasconcellos	TBD

The Chair called for a motion to adjourned the meeting. **Motion:** It was moved by Dr. Carter and supported by Mr. Phillips to adjourn the meeting. **Motion carried. ADJOURNED:** 2:43 p.m. **NEXT MEETING:** Wednesday, October 12, 2022 at 1:00 p.m.



Detroit Wayne Integrated Health Network

707 W. Milwaukee St. Detroit, MI 48202-2943 Phone: (313) 833-2500 www.dwihn.org

FAX: (313) 833-2156 TDD: (800) 630-1044 RR/TDD: (888) 339-5588

MEMO

To:Angelo Glenn, DWIHN Board ChairFrom:Yolanda Turner, Deputy Chief Legal Counsel
Jody Connally, Director Human ResourcesSubject:Exigent Request for Approval to Bind Workers Compensation Insurance CoverageDate:September 28, 2022

The Detroit Wayne Integrated Health Network (DWIHN) is requesting exigent approval to bind Workers' Compensation coverage through The Accident Fund for the period of 10-1-2022 through 10-1-2023. The estimated premium payment is \$66,430.00. The premium may be adjusted commensurate with the yearly Workers' Compensation Audit. DWIHN is required by State law to maintain Workers' Compensation Coverage.

Your consideration of this request is appreciated.

Approved by: Angelo Glenn, DWIHN Board Chairperson

-29-22

Board of Directors

Angelo Glenn, Chairperson Dorothy Burrell Jonathan C. Kinloch Kenya Ruth, Vice Chairperson Lynne F. Carter, MD Kevin McNamara

Dora Brown, Treasurer Eva Garza Dewaelsche Bernard Parker Dr. Cynthia Taueg, Secretary William Phillips

Eric W. Doeh, President and CEO



President and CEO Report to the Board Eric Doeh October 2022

ADVOCACY/LEGISLATIVE EFFORTS

Governor Gretchen Whitmer signed the Appropriations Budget for FY 22/23, which included language where Detroit Wayne Integrated Network (DWIHN) is to be awarded an additional \$15M for our Behavioral Healthcare Campus. The budget language refers to the CMHSP serving a population of at least 1.75 million and works "to increase behavioral health care service and facility capacity"; this is in addition to the \$45M that we were already awarded by MDHHS.

The Substance Abuse and Mental Health Services Administration (SAMHSA) grant was awarded to DWIHN for mobile crisis response services \$4.474M for the term beginning September 30, 2022 and through September 29, 2023.

ENGAGEMENT INITIATIVE

On September 15, 2022 DWIHN hosted nearly 200 Wayne County members during the 2022 "Walk A Mile in My Shoes" rally in Lansing.

DWIHN hosted a series of Voter Education-Registration-Participation rallies over the first two weeks of September 2022. Sites included: 1) Turning Point Clubhouse in Lincoln Parks, 2) A Place of Our Own Clubhouse in Detroit (Mid), 3) The Gathering Place in Redford, 4) STEP-Detroit in Detroit (East), and 5) STEP-Wayne in Westland for members at those sites. The sixth site, for members coming from around the county, was the Considine. A total of 382 members participated across the six sites.

On October 19, 2022, DeMaria Construction will be presenting a \$15,000 donation (during our upcoming full board meeting) in support of DWIHNs Constituents' Voice and Ambassadors programs. Funds were raised from their charity golf outing to help support mental organizations and they selected DWIHN.

DIVERSITY, EQUITY AND INCLUSION

The DEI Administrator has been meeting with the Chief Diversity Officer at WSU in talks of possible collaboration. She also met with MERG-E (Michigan Employee Resource Group for Equity) administrator about ERG's (Employee Resource Groups) and how they can transform inclusivity in organizations, as well as Bridget Hurd, VP & Chief Diversity Officer, Inclusion and Diversity, at Blue Cross Blue Shield. Ms. Hurd has implemented several successful DEI initiatives at BCBS and there are talks of possible collaborative events in the future.

FINANCE

Detroit Wayne Integrated Health Network has executed two Flagstar loan agreements consistent with the approved board actions, totaling \$25.3 million for the Milwaukee and Woodward buildings.

The Chief Financial Officer analyzed current revenue projections and determined that DWIHN was in a financial position to provide a 5% rate increase (opposed to 2.5%) for all fee for service programs with the exception of a specific array of programs/contracts for the fiscal year ended September 30, 2023. This equates to approximately \$30 million.

On September 26, 2022, DWIHN issued the 3rd quarter (April–June) one-time supplemental 5% rate increase totaling \$6.8 million. The 4th quarter (July-September) payment will be disbursed on/about December 19, 2022.

DWIHN will be expanding the financial stability payments to other lines of services that were previously not considered due to the lack of availability in current the year Paycheck Protection Program (PPP) loans and other funding opportunities. Prior to the current year, providers remained fiscally solvent due to the additional funds available. DWIHN anticipates a significant increase in stability payments due to the aforementioned.



CHIEF CLINICAL OFFICER

Integrated Services/Health Home Initiatives: Behavioral Health Home (BHH):

- Current enrollment 262 persons (32% increase)
 - Detroit Wayne is one of 5 PIHPs in the State that participates in the Behavioral Health Home model.

- Behavioral Health Home is comprised of primary care and specialty behavioral health providers, thereby bridging two distinct delivery systems for care integration.
- Utilizes a multi-disciplinary team-based care comprised of behavioral health professionals, primary care providers, nurse care managers, and peer support specialists/community health workers.
- Michigan's BHH utilizes a monthly case rate per beneficiary served
- DWIHN will be accepting new Health Home Providers in fiscal FY22-23.

Opioid Health Home (OHH):

- Current enrollment- 392 (3% increase)
 - Michigan's OHH is comprised of primary care and specialty behavioral health providers, thereby bridging the historically two distinct delivery systems for optimal care integration.
 - Michigan's OHH is predicated on multi-disciplinary team-based care comprised of behavioral health professionals, addiction specialists, primary care providers, nurse care managers, and peer recovery coaches/community health workers.
 - Michigan's OHH utilizes a monthly case rate per beneficiary served
 - Michigan's OHH affords a provider pay-for-performance mechanism whereby additional monies can be attained through improvements in key metrics.

Certified Community Behavioral Health Clinic-State Demonstration (CCBHC):

- Current enrollment- 3,152
 - A CCBHC site provides a coordinated, integrated, comprehensive services for all individuals diagnosed with a mental illness or substance use disorder. It focuses on increased access to care, 24/7/365 crisis response, and formal coordination with health care.
 - This State demonstration model launched on 10/1/2021 and The Guidance Center is the designated provider for Region 7.

CHIEF MEDICAL OFFICER

Behavioral Health Education:

DWIHN has continued outreach efforts for behavioral health services during the month of September:

- Multiple Back to School tips and videos were released on social media forums: https://www.youtube.com/watch?v=PQNaZ7zE-bo
- September Ask the Doc also addressed Back to School Stress and its management. https://www.dwihn.org/ask-the-doc
- Interview for Detroit Public Television/One Detroit on "Weighing the Effects of Social Media on Teens' Mental Health https://www.youtube.com/watch?v=4OXsdSfFV-E

Crisis Care Center (Milwaukee Ave):

Our Crisis Care Center construction is ongoing. We have toured Crisis Centers across different states and are using that knowledge, along with guidance from our Crisis Consultant RI International, to implement next steps. We have had staffing discussions, drafted staff job descriptions and are working on the step-wise hiring plans for next year. We have looked at the Electronic Medical Records and the templates needed for providing direct Crisis Services. We have also worked on assessing the overall crisis needs of Wayne County and identifying areas of high need based on Crisis Now model and calculator.

Community engagement events have happened and will continue, followed by work on policies and procedures over the next several months. Next steps include expansion of facility-based crisis care and its integration with mobile crisis, dispatch and crisis call lines.

DWIHN received notice of funding award from SAMHSA in the amount of \$4,474,160. This grant will allow us to roll out comprehensive mobile crisis response services.

Med Drop Program:

As part of our Clinical Practice Improvement activities, we identified the success of Med Drop pilot program in terms of reducing inpatient admissions and readmissions. We started the Fiscal Year (10/1/21) with 34 members and ended the Fiscal Year (9/30/22) with 51. We also look at the number of medications drops that were successful and the last seven months indicate an average of 77.2% compliance.

We are in the process of revising some details of how the referrals will be placed to make the process more efficient.

INFORMATION TECHNOLOGY

Business Processes:

- Critical Incident Module
 - In order to become compliant with the State of Michigan's new required information pertaining to Critical Incidents, MHWIN was updated to incorporate the necessary components to be compliant.
- DWIHN Mobile Application
 - DWIHN is in process of developing a Community mobile application. The design phase is now complete and working on the development which is expected to be complete by end of November.
 - DWIHN is in process of developing a *Vitals Member* mobile application. The design phase is now complete and working on the development which is expected to be complete by end of November.

Applications and Data Management:

- Henry Ford Joint Project
 - DWIHN team working on expanding this collaborative to develop insights and member engagement for ADT's when members show up in the Emergency Department

Infrastructure / Security / HIPAA:

- Building Construction
 - New Center One alternate work location for key DWIHN staff in process of setup to be completed in next 60 days.
 - Woodward Working on connectivity and infrastructure specifications for the DWIHN admin building.
 - Developing a Wide Area Network strategy for multiple business being developed and procuring/securing network services.

• Current Projects

• Security Projects (Proofpoint PSAT, Tenable review, Pentest remediation)

- DWConnect disaster recovery hot site project is scheduled to complete by end of the year.
- Laptop refresh Asset management / Lifecycle review with DELL for product imaging and support underway.
- Security Audit to evaluate the current and upcoming needs from infrastructure standpoint to support DWIHN Care Center and Administration Building.

HUMAN RESOURCES

During the month of September, the Human Resources Department hired six new staff members.

In addition, the Human Resources Department is completing the DWIHN Annual Performance Appraisals, the CEO Performance Appraisal and the Board Self-Assessments. The Human Resources Department has completed the Early Retirement Incentives, with seven employees taking advantage of this incentive.

The Human Resources Department conducted Financial Literacy Training for DWIHN employees, as well as continuing the ongoing supervisor training classes.

Grace Dolphi Wolf accepted the position of Chief Crisis Officer and will be starting with DWIHN on October 25, 2022.

CHILDREN'S INITIATIVES

Youth United was involved in multiple engagements in the month of September including Family Alliance for Change, and Fatherhood Initiative hosted a Health and Wellness Passport Fair, Courageous Conversations "Transforming Bias and Reframing Allyship" with support from Ruth Ellis the Annual Youth Spotlight Award Ceremony held at Burton Manor in Livonia, and a Demystifying Suicide Event on September 24, hosted by The Children's Center at the Pistons Performance Center in Detroit.

Children's Initiatives hosted the Chemistry Workshop with Chemprenuerist on September 25, at the Considine Building in Detroit for youth grades K-12. Youth learned entrepreneurship skills and created self-care products.

A Tri-County Regional Board Meeting was held September 29 with Wayne, Oakland and Macomb Counties that focused on Hawthorn's admission criteria for youth. Meetings were held with Children Providers, MDHHS, and Juvenile Justice Partners to brainstorm ways to address mental health needs for detained youth. Children's Initiatives also distributed information to inform providers of several grant opportunities: Project AWARE, Juvenile Justice Evidenced Based Practices, Infant and Early Childhood Mental Health Consultation Expansion Grant. DWIHN will continue to work with Providers to improve their quarterly compliance.

CLINICAL PRACTICE IMPROVEMENT

Assertive Community Treatment (ACT):

CPI completed the annual ACT fidelity reviews with all eight ACT providers as of July. Of the eight ACT Teams, four of the providers met fidelity (95% score) and will receive the associated incentive. Those providers are: Lincoln Behavioral Services, The Guidance Center, Adult Well Being Services and Community Care Service (Hegira).

Assisted Outpatient Treatment (AOT):

Our Clinician processed 68 AOT orders. Of those, six were not in our system, two were on a current continuing order, and 60 have an assigned provider who were given notice of the order treatment follow-up. The provider is responsible for sending an updated treatment plan to the court and filing a notice of non-compliance when required.

Returning Citizens:

There were two returning citizens in the month of September. A collaborative meeting was held at the request of Team Wellness regarding federal returning citizens becoming linked with services with DWIHN. The Probation Department also participated and discussed ways to decrease barriers for federal returning citizens becoming linked to mental health treatment. Team Wellness currently provides service to 75 federal prisoners. Our Clinician drafted a procedure for eligibility screening and assessment for a new procedure. Team Wellness and the Probation Department are eager to collaborate with DWIHN on a solid procedure for engagement.

Autism Spectrum Disorder Services:

The current number of children enrolled in the benefit for the month of September is 2,430. There were 204 diagnostic referrals in the month of September, compared to 198 in August. DWIHN provided a Service Delivery Expansion Survey to determine capacity of ABA providers in network to immediately accept members waiting for ABA services. Meetings are occurring to review availability and intent of request for expansion.

CRISIS SERVICES

Requests for Service (RFS) for children increased by 70% in September and the diversion rate increased from 66% to 72% as compared to August. The Guidance Center has resumed the ability to complete screenings without coverage from The Children's Center. There was a reported 4% decrease in the number of requests for service for adults in September compared to August, and the diversion rate increased by 14%.

In September 2022, there were 194 contacts made with community hospitals related to movement of members out of the emergency departments, which is a 14% increase in contacts from August. Out of the 194 encounters, 59 were diverted to a lower level of care, an overall diversion rate of 48%. Hospital liaisons received 21 "crisis alert" calls collectively in September and 13 of those members were diverted to lower levels of care (62% diversion rate for crisis alert calls).

INNOVATION AND COMMUNITY ENGAGEMENT

Beyond the Walls Mobile Crisis Response:

DWIHN received a notice of funding award from SAMHSA in the amount of \$4,474,160. This grant will allow us to roll out comprehensive mobile crisis response services.

Mental Health Co-Response Partnership:

Co-responders had a total of 719 encounters, and 142 individuals were connected to a service. The crisis intervention team had 33 suicide calls and 50 overdose calls. Individuals were provided linkages and various resources for assistance with mental health, substance use and homelessness.

Mental Health Jail Navigator Project:

Individuals booked in the Wayne County Jail charged with misdemeanor offenses who are also DWIHN participants are identified within 24-72 hours of booking for participation in the Program. A Mental Health Jail Navigator (MHJN) meets face-to-face with each identified participant within this same time period and screens them for clinical and legal eligibility. The target population is non-violent misdemeanor offenders with mental health and/or substance abuse issues. There were 23 individuals interviewed, 13 were accepted into the program, eight were deemed as inappropriate candidates or were unwilling to participate, and there were two individuals released prior to program enrollment. Individuals are monitored and connected to Team Wellness Center and/or Detroit Rescue Mission Ministries for outpatient and/or substance use in-patient services.

Tri-County Strong:

Through our Tri County Strong partnership, 368 individuals were trained in Implicit Bias in Healthcare.

INTEGRATED HEALTHCARE

We are monitoring HEDIS measures closely and have rolled out individual score cards for CRSP. Follow up after hospitalization is an important measure as it is tied into a member's subsequent progress and risk of recidivism. Our provider scores, and hence DWIHN scores, have seen decline in this HEDIS measure. We also saw a decline in metabolic monitoring for children and adults on antipsychotics. We have seen improvement in some HEDIS measures like Follow-up after hospitalization for alcohol and substance use. During the month of September, the HEDIS scorecard was presented to the CRSP monthly meeting and in individual meetings with four CRSP, FUH data was also shared. IHC created an educational presentation on HEDIS measures and definitions for CRSP medical directors. Will be discussed at CRSP Medical Director meeting on October 13th. This has also been taken to IPLT to revise interventions.

IHC is working on care coordination pilot with 3 plans, two of which have been implemented already and one is in the process. DWIHN staff are working with one of the health plans on a new project of monitoring individuals who utilized the emergency room department or inpatient psychiatric unit and how to perform data sharing. There are four CRSP's in the pilot: Neighborhood Services Organization, Lincoln Behavioral, Hegira and Guidance Center. This started on June 16, 2022. Since June there has been 500,000 inquiries from Health Plan 3, 16,000 of those matched with DWIHN. Currently there are 100 in coordination. DWIHN IT and PCE are developing a data base so that the number of members can be tracked.

QUALITY

DWIHN received the final Performance Measure Validation (PMV) Report form HSAG, in which we met 100% compliance for the second consecutive year, with two (2) recommendations for improvement.

DWIHN continued to meet the standards for PI#1 (Children and Adult), 4b (SUD) and PI#10 (Children). However, for indicator 10 (Recidivism or Readmission within 30 days) for Adults we have noticed an uptick in the Q3 (17.79%) data for Adult which is an <u>increase</u> of 1.48 percentage points from the previous Q2 16.31%. The standard is 15% or less. This remains as an opportunity of ongoing improvement as Quarter 4 preliminary results are noted at (14.61%). We also did not meet the standard for Indicator 4a (Hospital Discharge Follow-up) for Children for which we

received an overall compliance score of 86.44% for Q3 (which is a decrease 7.31 percentage points from the previous Q2 of 93.75). The standard is 95% or higher. We will continue with the efforts to meet the standard and will continue to evaluate the effectiveness of the interventions.

<u>HCBS Transition Tracking Process</u>: DWIHN is working with the Michigan Department of Health and Human Services to implement the required Home and Community Based Services Transition Tracking for the Members of DWIHN who are residing in homes that are not HCBS Compliant. DWIHN through Quality staff, will report to MDHHS on a bi-monthly, the transition planning and process of 56 members identified as being in settings found to be non-compliant with HCBS. These reports are due for all the identified members, on the specified spreadsheets twice a month with the first report due on October 3, 2022 (10/3/2022). These reports are to be submitted for each member until they are replaced and MDHHS acknowledges the replacement. These are expected to be achieved prior to the March 17, 2023.

RESIDENTIAL SERVICES

Home Closures:

There were five homes that were closed in the month of September. All members were successfully relocated. The DWIHN Residential Team continues to track and monitor requests for assistance from providers for residential placement.

The Residential Department continues to see not only an increase in referrals, but an increase in co-morbid, complex cases. The below table outlines the residential referral sources.

CRSP	101
Inpatient Hospitals	84
Assessments in current Specialized Settings	78
Emergency Departments	21
Nursing Homes SNFs	8
Crisis Residential (Oakdale House)	7
SD-to-Specialized Residential Requests	5
Youth Aging Out (DHHS)	4
Out-of-County Requests	1

Total Residential Referrals- September 2022 - 309

Authorization for Service:

There were 791 authorization requests in September, and of those, 86% were approved within the initial 14 days and 14% were returned for more information and subsequently approved. The Residential Team continues to provide monthly authorization refresher trainings for CRSP providers, in addition, DWIHN meets with CRSPs monthly to review system and process updates, identify potential barriers and discuss resolutions.

COVID-19 Update:

There was one reported positive member case and no positive staff cases of COVID-19 or related deaths in September. This is a decrease of 10 members from last month. There was also no
utilization of COVID-19 Transitional Homes in September. Currently, 90.4% of persons living in licensed residential settings have been fully vaccinated, and 1,806 residential members have received a booster vaccination.

SUBSTANCE USE SERVICES

Request for Qualifications (RFQ):

DWIHN issued an RFQ on August 11, 2022, for Substance Use Disorder (SUD) treatment services. SUD is requesting responses to this RFQ for the purpose of creating a list of qualified vendors to provide Substance Use Disorder Treatment. The Qualified list will be valid for five years and only approved and qualified providers who meet the qualifications will be placed on the RFQ for services to begin October 1, 2022. All providers must submit a response to the RFQ if they want to participate in SUD Programs. Current providers in good standing are still eligible to continue providing services in FY 23 from the last contract renewal period for the RFP issued in 2020. The initial response was due September 2, 2022, and we have received 15 responses.

September Recovery Month:

Recovery Month is recognized every September to increase public awareness surrounding mental health and SUD treatment and recovery. This year to address the growing crisis of substance misuse and overdose deaths, DWIHN co-sponsored with NCADD the Recovery Walk on Belle Isle on September 10, 2022. The goal was to celebrate recovery and communicate the need for services and supports to provide the help needed to recover and give back to our communities. Participants included individuals in recovery, family members, prevention and treatment professionals.

Naloxone Initiative:

DWIHN's Naloxone program has saved 886 lives since its inception. Again, the saved lives are under reported, especially during this time of COVID pandemic. The logs are coming in slowly from law enforcement and the community. DWIHN only reports those saves that we have documentation to support this initiative. In September 2022, there were three (3) reported Naloxone saves.

COVID-19 Update:

There were 37 members who had had to utilize COVID-19 Recovery housing, which is an increase from last month (August - 32).

UTILIZATION MANAGEMENT

Utilization Management has been working in close partnership with the Residential Team to refer and assess individuals admitted to the hospital who may have housing challenges upon discharge. This is an effort to decrease hospital length of stay and ensure appropriate services are being provided in the least restrictive environment. The UM Department has a hospital discharge planner who works with more complex discharge cases.

Service Utilization Guidelines:

Utilization Management has increased the number of Service Utilization Guidelines available to providers based on medical necessity and clinical best practice. This will result in more timely authorization approval and implementation of services.

State Hospitals:

There were no referrals for state hospital admission this month. There are six total referrals on the wait list as one member was discharged to the community last month. Five referrals are pending for Walter Reuther and one referral is pending for Kalamazoo Psychiatric. All referred members are being treated in a community hospital inpatient setting and are continuously being reviewed for discharge. Diversion efforts via the Direct-to-Community Placement Program, DCPP, also continue as liaison staff coordinate the discharge of referrals received. Discharges through this program have increased as hospital bed availability has decreased. One discharge is pending and there are currently eighteen 18 persons found not guilty by reason of insanity (NGRI) in the community that have been released through this program. Liaison staff continue to provide NGRI training to DWIHN and CMH partners to support provider staff, maintain and meet target deadlines and facilitate skill development.

COMMUNICATIONS

Print/Television:

The Detroit Free Press 9/23/22

Detroiters can get information about utility assistance, home repairs at this event

DWIHN participated in The City of Detroit's Healthy Home Resource Day. The event gave residents an opportunity to get information about programs to help with their utilities, and home repairs. DWIHN had a clinician on site to provide mental health resources and assessments. https://www.freep.com/story/news/local/michigan/detroit/2022/09/23/detroiters-can-learn-aboututility-help-home-repair-program-at-resource-fair/69512655007/

DWIHN was mentioned in multiple stories as a recipient of funding in Governor Whitmer's new state 1.1-billion-dollar spending bill.

The Detroit News 9/28/22

Amid GOP pushback, Michigan Legislature OKs \$1B spending plan targeting biz incentives https://www.detroitnews.com/story/news/politics/2022/09/28/albert-resigns-as-appropriationschair-calls-new-spending-plan-reckless/69524252007/

Crain's 9/29/22

What's in State's new \$1.1 billion spending bill focused on luring businesses https://www.crainsdetroit.com/politics/whats-michigan-supplemental-spending-bill-goingwhitmer

The Arab American News 9/1/22

Recovering: Rabih Darwiche shares his experience as a lesson for his community The Arab American News interviewed Rabih Darwiche, a young man in recovery and he credits DWIHN with helping him get his life back:

https://www.arabamericannews.com/2022/08/30/142580/

SUD Media Messaging Campaign:

WDIV-TV 4

北方

In September, DWIHN had a message airing on WDIV which focused on addiction and the help and resources available through DWIHN.

https://www.youtube.com/watch?v=B3DRazxZ3zI



The Ask the Messengers TV crew was at the Recovery Walk on Belle Isle and did an interview with me and SUD Director Judy Davis which aired at multiple times throughout the month. https://youtu.be/uF4_o6nWGBo

DWIHN continues its SUD messaging with various local media and on social media platforms including: Ask the Messengers, Comcast, Cumulus Radio, Fox 2 News, Global Media Television (formerly Middle Eastern TV), Mind Matters with Dr. Michele Leno, Scripps Media, WDIV-TV 4, Facebook, Instagram, Linked In, Twitter, TikTok. Steaming platforms include Pandora and Spotify.

Ask the Doc - DWIHN's Chief Medical Officer Dr. Shama Faheem continues to educate the public with her bi-monthly newsletter and digital content. In September, she shared back to school messaging for parents and students that was posted on DWIHN's social media platforms. The Back to School Tips will continue throughout October.



Community Outreach:

9/10 DWIHN participated in the Michigan Celebrate Recovery Walk and Rally held at Belle Isle. **9/13** DWIHN participated in the Federal Job and Resource Fair in Detroit.

9/15 DWIHN participated in the Walk A Mile in My Shoes Rally at the State Capitol Building in Lansing.



9/21 Youth United hosted Youth Move Meeting in Detroit.

9/21-9/22 DWIHN participated in the Wayne County Veteran Navigator's 2022 Stand Down event at Macomb Community College.

9/22 DWIHN participated in The Detroit Police Department's Town Hall against gun violence in Detroit. DWIHN President and CEO, Eric Doeh was a panelist for the event.

9/24 DWIHN sponsored and participated in the NAMI walk in Detroit, prior the walk DWIHN hosted Donuts with Doeh.

9/24 DWIHN participated in Autism Community Day in Livonia.

9/25 DWIHN hosted a CHEMpreneurIST Workshop for students' grades K -12 in Detroit.

9/27 DWIHN participated in the City of Detroit Board of Review's Healthy Home Resource Day.



DPD Town Hall against Gun Violence





CHEMpreneurIST Workshop



NAMI Walk

<u>Social Media:</u> Top Performing Posts



Top posts include information on 988 which saw 11,265 impressions, the Veteran Navigator event had 5,412 impressions and the NAMI Walk garnered 2,469 impressions. Impressions are different than reach because it doesn't count people who click or engage with your content, just those who are exposed to it. If your ad was displayed 500 times on social media, your impressions would be 500. On all social media accounts, impressions, and engagements grew in September.

DWIHN & Staff Recognition:

Trent Sanford was recognized by CORP Magazine as one of *Michigan's Most Valuable Professionals in 2022*. Sanford is a seasoned behavioral health professional, who has worked at DWIHN since 2014.



DWIHN HR Director Jody Connally was chosen as one of American Society of Employers' HR Executives of the Year.



DWIHN was recognized with Corp Magazine's Diversity Business Leader award and was honored at their Awards event on October 13, 2022.



Board Action Number: <u>21-71R2</u> Revised: Y Requisition Number:
Presented to Full Board at its Meeting on: <u>10/19/2022</u>
Name of Provider: American Society of Employees, Inc.
Contract Title: Leadership Training Services
Address where services are provided: None___
Presented to Einance Committee at its meeting on: <u>10/5/2022</u>
Proposed Contract Term: <u>3/1/2021</u> to <u>9/30/2023</u>
Amount of Contract: <u>\$ 214,505.00</u> Previous Fiscal Year: <u>\$ 181,000.00</u>
Program Type: <u>Modification</u>
Projected Number Served- Year 1:__ Persons Served (previous fiscal year):
Date Contract First Initiated: <u>10/1/2017</u>
Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting approval to amend BA #21-71 (Leadership Training Services) to purchase a 1-year subscription for DEI Training package with American Society of Employees (ASE)/McLean & Co. which also includes an intensive training program for the Executive Leadership Team. The cost of the 1-year subscription for the DEI Advisory Bundle includes DEI assessments and over 100 DEI training courses that can be uploaded into DWIHN's LMS, for a total price not to exceed \$33,505.

The revised contract amount is \$214,505.

Outstanding Quality Issues (Y/N)? _ If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 22/23	Annualized
Multiple	\$ 214,505.00	\$ 214,505.00

	\$ \$ 0.00
Total Revenue	\$ \$ 214,505.00

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64925.817000.00000

In Budget (Y/N)?

Signature/Date:

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:





Signed: Thursday, September 29, 2022

Signed: Thursday, September 29, 2022

BOARD ACTION TAKEN The following Action was taken by the Full Board on the 19th day of OCTOBER, 2012 Approved Rejected Modified as follows:	
Executive Director - Initial here:	
Tabled asyfollows:	
Signature <u>Allian M. Hacksfur</u> Date 10/19/2022	

.

Board Action Number: 22-07R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 10/19/2022

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: Revised Comprehensive Services for Behavioral Health - 2022

Address where services are provided: 'None'____

Presented to Program Compliance Committee at its meeting on: 10/12/2022

Proposed Contract Term: <u>10/1/2021</u> to <u>9/30/2022</u>

Amount of Contract: <u>\$1,627,596.00</u> Previous Fiscal Year: <u>\$1,303,000.00</u>

Program Type: Modification

Projected Number Served- Year 1: 250 Persons Served (previous fiscal year): 200

Date Contract First Initiated: 10/1/2021

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network ("DWIHN") is requesting approval to modify BA 22-07 to add ARPA funds for the CCBHC Operations via The Guidance Center adding \$219,000 to the funding allocation making the amount \$1,627,596.

We will enter into agreement with several vendors and individuals who have been approved by the Michigan Department of Health and Human Services (MDHHS) through the Comprehensive Services for Behavioral Health - 2022 Block Grant. Notification was received from MDHHS approving \$1,408,596. The breakdown is as follows: \$190,000 for (IH), \$22,500 for (Drop-Ins), \$354,016 for (Clubhouse Engagement), \$200,000 for (Trauma), and \$642,080 for (Behavioral Health Home Startup). This grant covers the period of October 1, 2021 to September 30, 2022 for five projects. A list of vendors is enclosed.

Outstanding Quality Issues (Y/N)? <u>N</u> If yes, please describe:

Source of Funds: Block Grant

Fee for Service (Y/N): Y

Revenue	FY 21/22	Annualized
Federal Block grant	\$ 1,627,596.00	\$ 1,627,596.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 1,627,596.00	\$ 1,627,596.00

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64931.824100.21000

In Budget (Y/N)?<u>Y</u>

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Signature/Date:

Eric Doch

Signed: Tuesday, October 11, 2022

Stacie Durant, Chief Financial Officer

Signature/Date:

Stacie Durant

Signed: Tuesday, October 11, 2022

BOARD ACTION TAKEN The following Action was taken by the Full Board on the 19th day of OCtober, 2012 Approved Rejected Modified as follows:	
Executive Director - Initial here: Tabled as/follows:	20 10
Signature Julian M. Blackshire Date 10/19/2	ر و ه

2

Board Action Number: <u>BA 23-26R</u> Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 10/19/2022

Name of Provider: DWIHN SUD Department

Contract Title: Substance Use Disorder Prevention Services Network Fiscal Year 2022

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 10/12/2022

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: <u>\$6,488,801.00</u> Previous Fiscal Year: <u>\$6,388,801.00</u>

Program Type: Continuation

Projected Number Served- Year 1: 103,000 Persons Served (previous fiscal year): 103,500

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This revised board action is a request to increase the amount by \$100,000.00 from the initial amount of 6,388,801.00 to 6,488,801.00. The action is requesting to allocate the additional Public Act 2 funds of \$100,000.00 to Chance for Life to expand services that will target a population by deepening their influence to the broad base community. The program will bridge within communities to bring about social change and improve the quality of life in the local area.

The FY 22 SUD Treatment Services program of \$6,388,801.00 is increased by \$100,000.00 to \$6,488,801 and consists of Federal Block Grant revenue of \$4,379,801 and Public Act2 Funds of \$2,109,000 is designated to PA2.

The Authority has the discretion to allocate the funds among the providers based upon utilization as long as the total amount of the board action (i.e. contract amount) does not increase. As a result, budget may be decreased/increased among sub-recipients as long as overall budget does not change

Outstanding Quality Issues (Y/N)? <u>N</u> If yes, please describe:

Source of Funds: PA2

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
Federal Block Grant	\$ 4,379,801.00	\$ 4,379,801.00
PA2	\$ 2,109,000.00	\$ 2,109,000.00
Total Revenue	\$ 6,488,801.00	\$ 6,488,801.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?<u>Y</u>

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Signature/Date:

Eric Doeh

Signed: Wednesday, October 5, 2022

Stacie Durant, Chief Financial Officer

Signature/Date:

Stacie Durant

Signed: Wednesday, October 5, 2022

BOARD ACTION TAKEN The following Action was taken by the Full Board on the <u>19</u> day of <u>OCHOBER</u> , 20 <u>2</u> Approved Rejected
Modified as follows:
Executive Director - Initial here:
Tabled as follows:
Signature Date 10/19/2022

,

Board Action Number: <u>BA 23-27R</u> Revised: Y Requisition Number: Presented to Full Board at its Meeting on: <u>10/19/2022</u> Name of Provider: DWIHN SUD Department Contract Title: <u>Substance Use Disorder Treatment Services Network Fiscal Year 2022</u> Address where services are provided: <u>'None'__</u> Presented to <u>Program Compliance</u> Committee at its meeting on; <u>10/12/2022</u> Proposed Contract Term: <u>10/1/2022</u> to <u>9/30/2023</u> Amount of Contract: <u>\$7,553,670.00</u> Previous Fiscal Year: <u>\$7,830,900.00</u> Program Type: <u>Continuation</u> Projected Number Served- Year 1:<u>_200</u> Persons Served (previous fiscal year): <u>250</u> Date Contract First Initiated: <u>10/1/2022</u> Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting a one-year contract for the fiscal year ending September 30, 2023 for the amount not to exceed \$7,553,670.

The following treatment PA 2 programs have been allocated funding: \$150,000 to Personalized Nursing Light House (PNLH) to provide post release jail services in Wayne County. PNLH will staff a team of case managers and peer recovery coaches to enter several correctional facilities in southeastern Michigan and bond with inmates who are about to be released to the community, To provide individual sessions to assigned inmates for a period of 3 months pre release and 6 months post release to help integrate participants successfully back into the community

DWIHN has the discretion to allocate the funds among the providers based upon utilization without board approval up to the amount not to exceed \$7,553,670.

Outstanding Quality Issues (Y/N)? <u>N</u> If yes, please describe:

Source of Funds: PA2

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
SUD Block Grant	\$ 6,561,670.00	\$ 6,561,670.00
PA2	\$ 992,000.00	\$ 992,000.00
Total Revenue	\$ 7,553,670.00	\$ 7,553,670.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical):

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?<u>Y</u>

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Eric Doeh

Signed: Wednesday, October 5, 2022

Signature/Date:

Stacie Durant

Signed: Wednesday, October 5, 2022

BOARD ACTION TAKEN The following Action was taken by the Full Board on the <u>19</u> day of <u>OCtober</u> , 20 <u>2</u> Approved Rejected Modified as follows:
Executive Director - Initial here:
Tabled asyfollows: Signature

Board Action Number: 23-29R Revised: Requisition Number: Presented to Full Board at its Meeting on: 10/19/2022 Name of Provider: DWIHN Provider Network - see attached list Contract Title: Revised Comprehensive Services for Behavioral Health – 2023 Address where services are provided: 'None'___ Presented to Program Compliance Committee at its meeting on: 10/12/2022 Proposed Contract Term: 10/1/2022 to 9/30/2023 Amount of Contract: \$51,692,684.00 Previous Fiscal Year: \$1,408,596.00 Program Type: Modification Projected Number Served- Year 1:_1,500 Persons Served (previous fiscal year): n/a Date Contract First Initiated: 10/1/2022 Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This revised board action is requesting the approval to received and expend ARPA grants funds to The Guidance Center under CCBHC program in the amount of \$168,776 for the fiscal year ended September 30, 2023. The ARPA grant is to support non-Medicaid members receiving CCBHC services.

In addition, this revised board action is requesting approval to receive grant funds associated with the new Integrated Care Center Development in the amount of \$45,000,000 and Downriver Crisis Stabilization Unit in the amount of \$6,000,000. This board action does not approve the construction of the two facilities rather the approval to accept the funds. Separate board actions for the construction and/or contracting of the facilities are forthcoming upon completion of all necessary due diligence. Finally, a budget adjustment will be forthcoming once the construction and/or contracting timeline is known.

The total revised amount of the board action is \$51,692,684 for the fiscal year ended September 30, 2023.

Outstanding Quality Issues (Y/N)? <u>N</u> If yes, please describe:

Source of Funds: Block Grant

Fee for Service (Y/N): Y

Revenue	FY 22/23	Annualized
Block Grant	\$ 51,692,684.00	\$ 51,692,684.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 51,692,684.00	\$ 51,692,684.00

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?<u>Y</u>

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Signature/Date:

Stacie Durant, Chief Financial Officer

Signature/Date:

Eric Doch

Signed: Tuesday, October 11, 2022

Stacie Durant

Signed: Tuesday, October 11, 2022

BOARD ACTION TAKEN The following Action was taken by the Full Board on the 19th day of OCtober, Approved Rejected Modified as follows:	2022
Executive Director - Initial here: Tabled as follows: SignatureBoard Liaison	119/2022

2*

Board Action Number: 23 - 01 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 10/19/2022

Name of Provider: Assoc. of Chinese Americans, Inc., Southwest Counseling Solutions, Detroit Wayne Integrated Health Network, Community Health and Social Services Center, Inc., American Indian Health and Family Serv.

Contract Title: Multicultural Integration Programs and DWIHN Veteran Navigator

Address where services are provided: 707 Milwaukee Avenue, Detroit, MI 48202

Presented to Program Compliance Committee at its meeting on: 10/12/2022

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: \$730,633.00 Previous Fiscal Year: \$730,633.00

Program Type: Continuation

Projected Number Served- Year 1: 900 Persons Served (previous fiscal year): 800

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting approval of the memorandum of understanding between Community Mental Health Association of Michigan (CMHAM), Michigan Department of Health and Human Services (MDHHS) and Pre-paid Insurance Health Plan (PIHP) for the PIHP Veteran Navigator (PIHP VN), Peer Navigator, Navigator Assistant and the Multicultural Integration Providers formerly known as the Multicultural Programs.

The Multicultural Integration vendors were selected through MDHHS to provide services for the "Priority Population" who were identified as high risk. The services that will be performed will include outpatient services, case management services, psycho-behavioral treatment, outreach, mental health services, referrals, coordination and treatment services, mental health treatment for victims of trauma, poverty and parental abandonment, Drop-In Center availability, preventive community based mental health service options and assistance with the Healthy Michigan enrollment process.

The duties for the PIHP Veteran Navigator are to identify resources and making linkages in the PIHP region appropriate for Veteran and Military Families (V/MFs), making appropriate referrals, coordinating care, providing follow up and either directly providing or assuring wraparound services are available. Those duties will be conducted through a variety of means and will involve performing basic assessment of needs and planning to address the needs of the V/MF. The PIHP VN will continually assess the quality of services provided, vet

organizations for quality delivery to V/MFs and make referrals for V/MFs. This year the grant allotment was increased to include a Peer Navigator and a Navigator Assistant.

Revenue for these services are supported by E-Grants & Management Systems (EGrAMS) categorical funds for Ethnic Services. The amount of this proposed term of this Memorandums of Understanding is October 1, 2022 through September 30, 2023 and will not exceed \$730,633.00.

Outstanding Quality Issues (Y/N)? <u>N</u> If yes, please describe:

Source of Funds: Block Grant

Fee for Service (Y/N): Y

Revenue	FY 22/23	Annualized
State Grant	\$ 730,633.00	\$ 730,633.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?<u>Y</u>

Approved for Submittal to Board:

Eric Doch, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Eric Doeh

Signed: Thursday, September 22, 2022

Signature/Date:

Stacie Durant

Signed: Wednesday, September 21, 2022 Board Action #: 23 - 01

BOARD ACTION TAKEN The following Action was taken by the Full Board on the 19th day of OCtober, 2012 Approved Rejected Modified as follows:	
Executive Director - Initial here:	
Image: Signature Allian M. Blacksfure Date 10/19/2022 Board Liaison Date 10/19/2022	

Board Action Number: <u>BA#23-06</u> Revised: Requisition Number:

Presented to Full Board at its Meeting on: 9/21/2022

Name of Provider: Community Living Services

Contract Title: Direct Care Worker Training Program

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 9/14/2022

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: <u>\$ 600,000.00</u> Previous Fiscal Year: <u>\$ 600,000.00</u>

Program Type: Continuation

Projected Number Served- Year 1:<u>375</u> Persons Served (previous fiscal year): <u>350</u>

Date Contract First Initiated: 10/1/2019

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Detroit Wayne Integrated Health Network (DWIHN)staff recommends a one year contract renewal with Community Living Services, CLS to continue provision of Direct Care Workers training program and Individual Plan of Service (IPOS) for DWIHN Provider Network staff.

CLS provides training that meets the educational and credentialing requirements for staff working in Specialized Residential Settings and Adult Foster Care Homes according to State Training Guidelines curriculum recommendations and DWIHN Training Grid requirements.

By the end of the 3rd quarter in FY 2021/2022, CLS has trained over 275 students with over 532 total number of attendees. CLS also partnered with DWIHN in order to produce new monthly PCP/QIDP trainings that are open to Wayne County. For the month of May and June, 2022, 144 attendees were trained.

The term of this contract is from October 1, 2022 through September 30, 2023. Funding for this contract is not to exceed \$600,000.00.

Outstanding Quality Issues (Y/N)? <u>N</u> If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): Y

Revenue	FY 22/23	Annualized
MULTIPLE	\$ 600,000.00	\$ 600,000.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 600,000.00	\$ 600,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): <u>Clinical</u>

ACCOUNT NUMBER: 64934.827211.00000

In Budget (Y/N)?<u>Y</u>

Approved for Submittal to Board:

Eric Doch

Engined: Wednesday, October 5, 2022

Signature/Date:

Stacie Durant

Signedir Wednesdayan Ostober 5, 2022

Signature/Date:

BOARD ACTION TAKEN The following Action was taken by the Full Board on the 9 th day of OCtober, 20 <u>1</u> Approved Rejected Modified as follows:
Executive Director - Initial here: Tabled as follows: Signature
Signature Dullion M. Ballisture Date 10/19/2022

•

illore.

Board Action Number: 23-08 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 10/19/2022

Name of Provider: Hegira Health Inc.

Contract Title: Crisis Intervention Services

Address where services are provided: 'None'___

Presented to Program Compliance Committee at its meeting on: 10/12/2022

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: <u>\$8,400,000.00</u> Previous Fiscal Year: <u>\$8,400,000.00</u>

Program Type: Continuation

Projected Number Served- Year 1: 12,000 Persons Served (previous fiscal year): 14000

Date Contract First Initiated: 1/1/2016

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting approval for Hegira Health Inc. crisis intervention services via the Community Outreach for Psychiatric Emergencies (COPE). Hegira was originally awarded the contract in March 2016 via submitting an RFP bid. The original BO was BO21690028.

The amount for the extension from October 1, 2022 through September 30, 2023 is not to exceed <u>\$8,400,000</u>.

The extension will allow for DWIHN to continue providing adult mobile crisis services during the process of renovating our building in Detroit for the Crisis Assessment Center and revising the crisis continuum RFP in the next year. Once the Care Center is open, DWIHN will still need additional services, so the RFP and services will be set up differently. The plan is for DWIHN to have a central dispatch and be responsible for dispatching the different teams.

In order to ensure consumers in crisis are not displaced unnecessarily during the process of developing a new scope of work for Crisis Services, COPE will continue to authorize inpatient hospitalizations, crisis residential services, partial hospitalizations, and SUD withdrawal management. COPE currently is the only mobile crisis intervention and stabilization program to authorize these services for Adults. COPE is also providing services to AFC homes to divert consumers from the Emergency Department for behavioral health crisis whenever possible. Outstanding Quality Issues (Y/N)? <u>N</u> If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): Y

Revenue	FY 22/23	Annualized
Multiple	\$ 8,400,000.00	\$ 8,400,000.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 8,400,000.00	\$ 8,400,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64931.825004.01668

In Budget (Y/N)?<u>Y</u>

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Signature/Date:

Eric Doeh

Signed: Tuesday, October 4, 2022

Stacie Durant, Chief Financial Officer

Signature/Date:

Stacie Durant

Signed: Tuesday, October 4, 2022

BOARD ACTION TAKEN The following Action was taken by the Full Board on the 19th day of OCtober, 2012 Approved Rejected Modified as follows:	
Executive Director - Initial here:	
Tabled as follows:	

•

Board Action Number: 23-10 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 10/19/2022

Name of Provider: Black Family Development, Development Centers Inc., Guidance Center, The, Hegira Health Inc., Southwest Counseling Solutions, Starfish Family Services, Arab Community Center for Economic & Social Services, Arab-American & Chaldean Council, CNS Healthcare

Contract Title: School Success Initiative & GOAL Line

Address where services are provided: 13840 W Warren Ave, Dearborn, MI 48126____

Presented to Program Compliance Committee at its meeting on: 10/12/2022

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: \$3,245,000.00 Previous Fiscal Year: \$3,600,000.00

Program Type: Continuation

Projected Number Served- Year 1: 34,000 Persons Served (previous fiscal year): 33500(duplicat)

Date Contract First Initiated: 10/1/2018

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting the approval for FY22/23 contract totaling \$3,245,000.00 to extend funding for the Community Mental Health (CMH) Providers delivering the School Success Initiative program and to provide funding to Community Eduction Commission (CEC) to do the GOAL Line (Get On and Learn) Program.

School Success Initiative: Funding of \$2,695,000 will be distributed to the eight (8) CMH Providers delivering the services include Arab American Chaldean Council, Arab Community Center for Economics and Social Services, Black Family Development Inc., Development Centers, Hegira Health Inc., Southwest Counseling Solutions, Starfish Family Services, and The Guidance Center. The overall performance expectation for the School Success Initiative is to ensure students and their families have access to community mental health services within a school-based setting and provide evidence-based psychoeducation training and intervention to children and school professionals. This initiative will help reduce the stigma surrounding children and families that can benefit from performance expectations and continue providing school-based behavioral health services to children and families, across all of Wayne County, throughout the FY 22/23 school year and fiscal year.

GOAL Line: Community Education Commission to receive \$550,000 for the GOAL Line Program. The purpose is to increase access to behavioral health and social-emotional supports through its enrichment programming at the Northwest Activities Center (NWAC) through the 2022-2023 school year as well as summer 2023. The program

objectives include having in school and out of school behavioral health specialists, afterschool enrichment and social emotional learning, youth development, healthy living, and social responsibility,

Outstanding Quality Issues (Y/N)? <u>N</u> If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
State General Fund	\$ 3,245,000.00	\$ 3,245,000.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64931.827206.06200

In Budget (Y/N)?<u>Y</u>

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Signature/Date:

Stacie Durant, Chief Financial Officer

Signature/Date:

Eric Doeh

Signed: Friday, October 7, 2022

Stacie Durant

Signed: Friday, October 7, 2022

BOARD ACTION TAKEN The following Action was taken by the Full Board on the 19 th day of OCHOBEN, 2022 Approved Rejected Modified as follows:	
Executive Director - Initial here:	
Tabled as follows:	
Signature Julian M. Hacksbure Date 10/19/2022	

Board Action Number: 23-18 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/19/2022

Name of Provider: Global Solutions Group Inc

Contract Title: Virtual Chief Information Security Officer for Continuous Comprehensive Cybersecurity Risk Assessment

Address where services are provided: 'None'

Presented to Finance Committee at its meeting on: 9/7/2022

Proposed Contract Term: <u>10/1/2022</u> to <u>9/30/2023</u>

Amount of Contract: <u>\$124,888.00</u> Previous Fiscal Year: <u>\$0.00</u>

Program Type: New

Projected Number Served- Year 1: 0 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting the approval of a one-year contract with three optional one year extensions in the amount not to exceed \$124,888 (one year) for the fiscal year ended September 30, 2023. The contract is to acquire a Virtual Chief Information Security Officer to serve under the CIO, to develop a complete set of information technology and security policies adequate to meet any audit requirements, along with delivering a comprehensive risk assessment to identify gaps in physical, technical and administrative controls and provide recommendations for remediation, actions or plans to eliminate or prevent further occurrences.

On June 14, 2023, a Request for Proposal (RFP) was made whereby six respondents submitted a proposal however two were deemed non responsive. Based on the evaluation teams review and scoring, the Purchasing Administrator recommended Global Solutions as the most responsive bidder.

Outstanding Quality Issues (Y/N)? <u>N</u> If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): <u>Y</u>

Revenue	FY 22/23	Annualized
Multiple	\$ 124,888.00	\$ 124,888.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 124,888.00	\$ 124,888.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64915.817000.00000

In Budget (Y/N)?<u>Y</u>

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Signature/Date:

Eric Doch

Signed: Friday, October 14, 2022

Stacie Durant, Chief Financial Officer

Signature/Date:

Stacie Durant

Signed: Thursday, October 13, 2022

BOARD ACTION TAKEN The following Action was taken by the Full Board on the 9 th day of OCtober, 20 <u>2</u> Approved Rejected Modified as follows:	
Executive Director - Initial here:	
Tabled asyfollows: Signature	

a.
Board Action Number: 23-20 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 10/19/2022

Name of Provider: ProtoCall Services Inc

Contract Title: FY 22-23 Crisis Line

Address where services are provided: 621 SW Alder, Ste.400, Portland, OR & 2845 St. SW

Presented to Program Compliance Committee at its meeting on: 10/12/2022

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: \$335,500.00 Previous Fiscal Year: \$335,500.00

Program Type: Continuation

Projected Number Served- Year 1: 12,000 Persons Served (previous fiscal year): 10600

Date Contract First Initiated: 3/1/2016

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting approval for a one year extension of the ProtoCall Services Inc. contract for an amount not to exceed \$335,500.

ProtoCall Services Inc. currently operates the DWIHN crisis line. Crisis Calls are warm transferred from the DWIHN Access Call Center to ProtoCall. ProtoCall was initially awarded the Behavioral Health Response Crisis Line in March 2016 via an RFP bid. The Original BO number is BO21690027.

MDHHS is working to establish a statewide crisis line, MiCAL. Implementation of the services began Summer 2022. DWIHN will decide if Crisis Line services may be RFP'd once the state's program has been fully established in its full capacity and has demonstrated how it affects DWIHN members in the future. Depending on the outcome, DWIHN may consider providing the services directly. The ProtoCall contract is being requested to ensure there is no disruption of services to individuals calling the DWIHN crisis line.

Approval of this request will allow ProtoCall Services Inc. to fulfill its role as the Emergency Response Call Center during the period of implementation of DWMHA's full Crisis Continuum.

Outstanding Quality Issues (Y/N)? <u>N</u> If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
Multiple	\$ 335,500.00	\$ 335,500.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 335,500.00	\$ 335,500.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64924.815000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Signature/Date:

Signature/Date:

Stacie Durant, Chief Financial Officer

Eric Doch

Signed: Tuesday, October 4, 2022

Stacie Durant

Signed: Tuesday, October 4, 2022

BOARD ACTION TAKEN The following Action was taken by the Full Board on the 9 ⁴⁰ day of OCtor Approved Rejected Modified as follows:	ber , 20 2.2
Executive Director - Initial here: Tabled as follows: Signature	Date 10/19/2022
2. -	

(52)

Board Action Number: 23-23 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 10/19/2022

Name of Provider: Graham Media Group

Contract Title: Graham Media

Address where services are provided: 'None'

Presented to Finance Committee at its meeting on: 10/5/2022

Proposed Contract Term: <u>10/1/2022</u> to <u>9/30/2023</u>

Amount of Contract: \$ 50,250.00 Previous Fiscal Year: \$ 50,000.00

Program Type: Continuation

Projected Number Served- Year 1: 100,000,000 Persons Served (previous fiscal year): 100000000

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This would be a new contract agreement with Graham Media from October 1, 2022 to September 30, 2023 in the amount of \$50,250.

The partnership includes a five-month campaign during the months of January, March, April, May and June and the scope of services includes DWIHN providing content and scripts to Graham Media who will produce 30 second messages to be aired on WDIV-TV4 two weeks out of each of the five months which includes 26 commercials a month as well as content streaming on their website, clickondetroit.com.

The community outreach campaign provides key messaging designed specifically for DWIHN on how to access the mental health system, programs and services for people with mental illness, intellectual and developmental disabilities, substance use disorder, etc. It will focus on programs and services that haven't received much attention such as crisis services, mental health stigma, mental health first aid, trauma, suicide prevention, bullying, autism, human trafficking and much more.

Outstanding Quality Issues (Y/N)? <u>N</u> If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): \underline{N}

Revenue	FY 22/23	Annualized
State General Fund	\$ 50,250.00	\$ 50,250.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 50,250.00	\$ 50,250.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64931.827206.06300

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Signature/Date:

Eric Doch

Signed: Friday, September 30, 2022

Stacie Durant, Chief Financial Officer

Signature/Date:

Stacie Durant

Signed: Friday, September 30, 2022

BOARD ACTION TAKEN The following Action was taken by the Full Board on the <u>19</u> day of <u>OCtober</u> , 20 <u>2</u> Approved Rejected Modified as follows:	2
Executive Director - Initial here: Tabled as follows: Signature	2022

.

Board Action Number: 23-24 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 10/19/2022

Name of Provider: Scripps Media, Inc.

Contract Title: Scripps Media

Address where services are provided: 'None'____

Presented to Finance Committee at its meeting on: 10/5/2022

Proposed Contract Term: <u>10/1/2022</u> to <u>9/30/2023</u>

Amount of Contract: \$ 50,000.00 Previous Fiscal Year: \$ 50,000.00

Program Type: <u>New</u>

Projected Number Served- Year 1: 100.000,000 Persons Served (previous fiscal year): 100000000

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This would be a new contract agreement with Scripps Media from October 1, 2022 to September 30, 2023 in amount of \$50,000.

The partnership includes a series of four :15-second video messages highlighting DWIHN's Access to Care services and resources and other critical information delivered across all Scripps Detroit platforms: WXYZ, WMYD, Bounce, Digital + Social Series of four co-sponsored WXYZ Social Media posts with aligned High Impact Ad Exposure + Video Messaging on WXYZ.com/Ch. 7 OTT/Streaming.

The community outreach campaign provides key messaging designed specifically for DWIHN on how to access the mental health system, programs and services for people with mental illness, intellectual and developmental disabilities, substance use disorder, suicide prevention, children's services and much more. It will also focus on other DWIHN programs and services including accessing DWIHN's new Care Centers, Certified Community Behavioral Health Clinics, (CCBHC) Opioid and Behavioral Health Homes, crisis services, mental health stigma, mental health first aid, trauma, bullying, autism, and human trafficking.

Outstanding Quality Issues (Y/N)? <u>N</u> If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): \underline{N}

Revenue	FY 22/23	Annualized
State General Fund	\$ 50,000.00	\$ 50,000.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 50,000.00	\$ 50,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64931.827206.06300

In Budget (Y/N)?<u>Y</u>

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Signature/Date:

Eric Doch

Signed: Friday, September 30, 2022

Stacie Durant, Chief Financial Officer

Signature/Date:

Stacie Durant

Signed: Friday, September 30, 2022

BOARD ACTION TAKEN The following Action was taken by the Full Board on the $\underline{19^{40}}$ day of OCHOBEN, 2022
Approved Rejected Modified as follows:
Executive Director - Initial here:
Tabled as follows:

87. L

Board Action Number: 23-25 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 10/19/2022

Name of Provider: Westcomm Inc

Contract Title: Westcomm, Inc

Address where services are provided: 'None'

Presented to Finance Committee at its meeting on: 10/5/2022

Proposed Contract Term: 10/1/2022 to 9/30/2025

Amount of Contract: \$98,700.00 Previous Fiscal Year: \$69,500.00

Program Type: <u>New</u>

Projected Number Served- Year 1: 100,000,000 Persons Served (previous fiscal year): 100000000

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This is a new contract agreement with Westcomm to provide Social Media Management services for one year beginning October 1, 2022 through September 30, 2023, with three one-year renewal options, for a total amount not to exceed.\$98,700 annually.

In July 2022, the RFP process began in which Westcomm was chosen over four other qualified companies with a score of 298 points out of a possible 300

The partnership includes social media management services for DWIHN including creating engaging and relevant content at least 3-5 times per week on various and appropriate channels including Facebook, Instagram, Twitter, Linked In and Tik Tok. Westcomm Inc. It will also provide at least two to three Facebook live events, monitor national and local news events to include in appropriate messaging, manage and create paid search and display ads to reach all target audiences that DWIHN works with as well as a special emphasis on reaching younger people with targeted social media campaigns and videos that will post on streaming platforms that can be accessed via mobile devices.

Outstanding Quality Issues (Y/N)? <u>N</u> If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
State General Fund	\$ 98,700.00	\$ 98,700.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 98,700.00	\$ 98,700.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.817000.00000

In Budget (Y/N)? Y

Signature/Date:

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:



Signed: Friday, October 14, 2022

Signed: Friday, October 14, 2022

BOARD ACTION TAKEN The following Action was taken by the Full Board on the 19^{40} day of OCHOBER, 2022	
Approved Rejected Modified as follows:	
Executive Director - Initial here:	
Tabled as follows: Signature Board Liaison Date	

•

Board Action Number: <u>BA#23-28</u> Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/19/2022

Name of Provider: Michigan, State of - Dept of Human Serv

Contract Title: Donated Funds Agreement DFA 23-82009

Address where services are provided: Wayne County____

Presented to Program Compliance Committee at its meeting on: 10/12/2022

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: \$432,900.00 Previous Fiscal Year: \$408,300.00

Program Type: Continuation

Projected Number Served-Year 1: <u>3,000</u> Persons Served (previous fiscal year): <u>2,875</u>

Date Contract First Initiated: 10/1/2012

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) staff recommends approval of a one year contract extension between the DWIHN and the Michigan Department of Health & Human Services (DHHS) to continue the DHHS's Outstation Services in Wayne County and the placement of (6) Medicaid Eligibility Specialists. This agreement was established through the Donated Funds Agreement (DFA to facilitate timely enrollment of Detroit Wayne Mental Health consumers for Medicaid eligibility. To increase capacity DWMHA has requested for

Placement of the (6) DHHS workers has resulted in a more rapid processing of Medicaid eligibility applications, determination of deductible adjustment and enrollment in the Medicaid program. The main objective of the Medicaid Enrollment Program, is to expedite enrollment in Medicaid for the provision of services and benefits for persons either eligible and/or receiving mental health services in Wayne County. This contract has also help DWIHN to realize a more effective use of its State General fund and to demonstrate the provision of improved supports and access for uninsured consumers.

The state of Michigan is the sole administrator of the State Medicaid Services, therefore, there has been no solicitation of other providers. The term for this contract extension is from October 1, 2022 through September 30, 2023. Funding for this contract is not to exceed \$432,900. Funding is subject to availability of funds as determined by DWIHN.

Outstanding Quality Issues (Y/N)? <u>N</u> If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
State General Fund	\$ 432,900.00	\$ 432,900.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 432,900.00	\$ 432,900.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64931.827206.06425

In Budget (Y/N)?<u>Y</u>

Approved for Submittal to Board:

Eric Doch

Signed: Wederfesday; October 5, 2022

Signature/Date:

Stacie Durant

Signed: WednesdafyFiortoblep5;c2022

Signature/Date:

BOARD ACTION TAKEN The following Action was taken by the Full Board on the 9 th day of OCtober, 20 <u>2</u> Approved Rejected Modified as follows:
Executive Director - Initial here:

22

Board Action Number: 23-34 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/19/2022

Name of Provider: Fidelity Security Life Insurance Company, Blue Cross Blue Shield of Michigan, Golden Dental Plans, Inc., Delta Dental Plan of Michigan Inc

Contract Title: Employee Healthcare FY 23

Address where services are provided: None____

Presented to Finance Committee at its meeting on: 10/5/2022

Proposed Contract Term: 1/1/2023 to 12/31/2023

Amount of Contract: <u>\$4,720,136.00</u> Previous Fiscal Year: <u>\$5,102,201.00</u>

Program Type: Continuation

Projected Number Served- Year 1:_ Persons Served (previous fiscal year):

Date Contract First Initiated: 1/1/2021

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN Administration is requesting approval of a one-year contract, effective January 1, 2023 through December 31, 2023, for an estimated amount of \$4,720,136 for the provision of comprehensive health benefits (medical – BCBS, dental - Delta Dental/Golden Dental, and optical - EyeMed) for three hundred six (306) enrolled DWIHN employees. The amount will vary based on the number of enrolled employees and their plan selections.

This amount includes a 7.37% decrease in BCBS, 3.8% increase in Delta Dental, and 3% increase in Golden Dental, and a 16% decrease in short/long term disability insurance.

Current labor agreements require that DWIHN provide healthcare coverage to all of its qualifying, active employees. Providers were selected through a bid process conducted by Lockton. The amount is estimated based on the staff count of approximately three hundred eighty (380) employees.

Outstanding Quality Issues (Y/N)? _ If yes, please describet

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 22/23	Annualized
Multiple	\$ 4,720,136.00	\$ 4,720,136.00
~	\$ 0.00	\$ 0.00
Total Revenue	\$ 4,720,136.00	\$ 4,720,136.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?<u>Y</u>

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Signature/Date:

Eric Doeh

Signed: Wednesday, September 28, 2022

Stacie Durant, Chief Financial Officer

Signature/Date:



Signed: Wednesday, September 28, 2022

BOARD ACTION TAKEN The following Action was taken by the Full Board on the 19 th day of OCtober, 2012 Approved Rejected Modified as follows:
Executive Director - Initial here: Tabled asyfollows: Signature Allian Date 10/19/2022 Board Liaison

54

Board Action Number: <u>BA 23-35</u> Revised: Requisition Number:

Presented to Full Board at its Meeting on: 10/19/2022

Name of Provider: DWIHN SUD Department

Contract Title: Substance Use Disorder Prevention and Treatment Services Network Fiscal Year 2022

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 10/12/2022

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: \$680,820.00 Previous Fiscal Year: \$1,254,060.00

Program Type: Continuation

Projected Number Served-Year 1: <u>5,000</u> Persons Served (previous fiscal year): <u>30000</u>

Date Contract First Initiated: <u>10/1/2022</u>

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Board approval is requested for the recent grant award of \$680,820 for the fiscal year ended September 30, 2023 for two substance use disorder programs. MDHHS allocated \$604,060 in American Rescue Plane Act Grant (ARPA) to Detroit Wayne Integrated Health Network. The funding will provide prevention, intervention, treatment, and recovery support continuum services to includes various evidence-based services and supports for individuals, families, and communities. These underserved and marginalized populations include, but are not limited to, pregnant women and women with dependent children; persons who inject drugs; persons using opioids and/or stimulant drugs associated with drug overdoses; persons at risk for HIV, TB, and Hepatitis; persons experiencing homelessness; persons involved in the justice system; persons involved in the child welfare system; Black, Indigenous, and People of Color (BIPOC); LGBTQ individuals; rural populations; and other underserved groups.

The award identifies the following areas: Recovery Housing, Recovery Support Services, Individualized Placement and Support, Youth Community Centers, Student Assistance Programming, and Evidence-Based Programming.

The selected treatment providers include:

Elmhurst Home - Recovery Support \$37,955; Recovery Housing \$50,000; Sobriety House \$50,000.00 Recovery

Housing; Recovery Support \$37,500; Detroit Recovery Project; Youth community centers \$170,000; Team Wellness Center Individual Placement and Support \$50,000

<u>Prevention providers- Beaumont - Student Assistance Program - \$45,455; LAHC - Evidence Based Program - \$36,078.00; NCADD - Evidence Based Program - \$36,079.00</u>

Empowerment Zone - Evidence Based \$36,078.00

In addition, MDHHS awarded DWIHN \$76,760 in COVID Emergency funds to provide screening, referrals, training and assessment services. Abundant Community and Quality Behavioral Health will receive \$34,891 each and the balance is administrative costs.

The Authority has the discretion to allocate the funds among the providers based upon utilization as long as the total amount of the board action (i.e. contract amount) does not increase. As a result, budget may be decreased/increased among sub-recipients as long as overall budget does not change.

CommitteeProgram Compliance

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Block Grant

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
FEDERAL SUD GRANT	\$ 680,820.00	\$ 680,820.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 680,820.00	\$ 680,820.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): <u>Clinical</u>

In Budget (Y/N)?<u>Y</u>

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Signature/Date:

Stacie Durant, Chief Financial Officer

Signature/Date:

Stacie Durant

Signed: Wednesday, October 5, 2022

Eric Doch

Signed: Wednesday, October 5, 2022

BOARD ACTION TAKEN The following Action was taken by the Full Board on the <u>19</u> day of <u>OCHOBER</u> , 20 <u>2</u> Approved Rejected Modified as follows:	
Executive Director - Initial here: Tabled asyfollows: Signature Date 10/19/2022	
Board Liaison	

.

Board Action Number: 23-36 Revised: Requisition Number: Presented to Full Board at its Meeting on: 10/19/2022 Name of Provider: See attached list Contract Title: Beyond the Walls - Mobile Crisis Response Address where services are provided: 'None'___ Presented to Program Compliance Committee at its meeting on: 10/12/2022 Proposed Contract Term: 9/30/2022 to 9/29/2023 Amount of Contract: \$4,474,160.00 Previous Fiscal Year: \$0.00 Program Type: New Projected Number Served- Year 1:__300 Persons Served (previous fiscal year): N/A Date Contract First Initiated: 9/30/2022 Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting the approval of a one year grant for an amount not to exceed \$4,474,160 for the fiscal year ended September 30, 2022.

Detroit Wayne Integrated Health Network (DWIHN) intends to activate the deployment of mobile units is designed to bring holistic care and prevention services directly to underserved neighborhoods through mobile outreach and improved access to care through a "no four walls" approach. Mobile units will include integrated physical/ behavioral/substance use care, pre-crisis help, emergency care, and care coordination. Teams will offer community-based services. Teams include staff who will engage and safely support EMS and diversion efforts. Including: 24/7 Crisis Team for hospitalization diversion; Tracking and GPS for crisis services at location; Immediate response to Crisis Center calls/Crisis Team referrals; Services include screening, Deescalation, coordination, planning & referrals.

Requesting acceptance of funding award, and approval to utilize funds to carryout the hiring of staff, procurement of vehicles, supplies, and items approved by SAMHSA to successfully implement mobile crisis response. Funds can be moved between providers and categories as approved by SAMHSA.

Outstanding Quality Issues (Y/N)? <u>N</u> If yes, please describe:

Source of Funds: Block Grant

Fee for Service (Y/N): \underline{Y}

Revenue	FY 22/23	Annualized
FEDERAL GRANT	\$ 4,474,160.00	\$ 4,474,160.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 4,474,160.00	\$ 4,474,160.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64933.822800.00000

In Budget (Y/N)?<u>Y</u>

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Signature/Date:

Eric Doch

Signed: Tuesday, October 11, 2022

Stacie Durant, Chief Financial Officer

Signature/Date:

Stacie Durant

Signed: Tuesday, October 11, 2022

BOARD ACTION TAKEN The following Action was taken by the Full Board on the 9 ⁴ / _{day} of <u>OCtober</u> , 20 <u>2</u> 2 Approved Rejected Modified as follows:	
Executive Director - Initial here:	

¥

Presented to Full Board at its Meeting on: 10/19/2022 Name of Provider: Michigan Municipal Risk Management Authority Contract Title: <u>MMRMA Insurance Renewal</u> Address where services are provided: <u>'None'___</u> Presented to Finance Committee at its meeting on: 10/5/2022 Proposed Contract Term: 10/1/2022 to 10/1/2023 Amount of Contract: <u>\$229,607.00</u> Previous Fiscal Year: <u>\$218,416.00</u> Program Type: <u>Continuation</u> Projected Number Served- Year 1:<u>0</u> Persons Served (previous fiscal year): <u>0</u> Date Contract First Initiated: 10/1/2014 Provider Impaneled (Y/N)?

Board Action Number: <u>23-37</u> Revised: N Requisition Number:

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network ("DWIHN") is requesting approval to contract with the Michigan Municipal Risk Management Authority ("MMRMA") to provide comprehensive liability, casualty and property insurance to Detroit Wayne Integrated Health Network ("DWIHN") for FY 2022-2023. The total premium payment is \$229,607.00. MMRMA is a public entity self-insurance pool that provides property and liability coverage to local governmental entities in the state of Michigan.

DWIHN has been a member of MMRMA since FY 2014-15. As a member of MMRMA, DWIHN has access to MMRMA's risk management program and risk control services, which assists members to identify, prevent, and mitigate losses. MMRMA provides training in all areas of risk management, along with claims management and up to date information on trends and strategies in public risk management.

Outstanding Quality Issues (Y/N)? <u>N</u> If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
Multiple	\$ 229,607.00	\$ 229,607.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 229,607.00	\$ 229,607.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.911000.00000

In Budget (Y/N)?<u>Y</u>

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:



Signed: Thursday, September 29, 2022

Signed: Thursday, September 29, 2022

BOARD ACTION TAKEN The following Action was taken by the Full Board on the 19th day of OCHOBER, 2012 Approved Rejected Modified as follows:	
Executive Director - Initial here:	
Signature Date 10/19/2022 Board Liaison	

1.02

Board Action Number: 23-39 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/19/2022

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: PA 152 Waiver

Address where services are provided: None____

Presented to Finance Committee at its meeting on: 10/5/2022

Proposed Contract Term: <u>1/1/2023</u> to <u>12/31/2023</u>

Amount of Contract: \$492,000.00 Previous Fiscal Year: \$899,097.00

Program Type: New

Projected Number Served- Year 1:_ Persons Served (previous fiscal year):

Date Contract First Initiated: 1/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN presents this board action to request an exemption from PA 152 of 2011 (the "Act") to permit DWIHN to subsidize the healthcare coverage for the upcoming 2023 plan year for an estimated amount of \$492,000 based on 306 employees, which represents an estimated 90% DWIHN employer and 10% employee contribution. The percentages are consistent with prior year board recommendation. The board approved a contribution of \$899,097 for the plan 2022 plan year based on 306 employees. This current request is 45% lower than prior years DWIHN contribution above hard cap and based on a five year historical analysis of budget to actual costs, is within the board approved administrative budget.

DWIHN's administration has worked closely with Lockton, our benefits broker, to secure quality and low-cost health care for staff. The broker requested quotes from other two health plans however they refused to submit an offer due to lack of a competitive rate compared to the current carrier. Therefore, despite our best efforts, the cost of medical healthcare coverage for the staff under Blue Cross Blue Shield/BCN which decreased by 7% as compared to prior year however still a 23% increase over 2021 plan year.

Due to restrictions under the Act, 100% of the 23% increase must be borne by employees. Approval of the board action would allow a waiver of the hard cap provision and permit DWIHN to fund the aforementioned amount above hard cap. This board action must come before the Board each year prior to the open enrollment period and is **not** automatically extended beyond the date indicated (12/31/23).

Passed in 2011, the Act limits a public employer's expenditures for medical benefits for its employees by imposing a "hard cap" on those expenditures. With two-thirds approval by the governing body **each year**, Section 8 of the Act allows the employer to exempt itself from the imposition of the hard cap.

Outstanding Quality Issues (Y/N)? _ If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 22/23	Annualized
Multiple	\$ 492,000.00	\$ 492,000.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 492,000.00	\$ 492,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER:

In Budget (Y/N)?<u>Y</u>

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Signature/Date:

Eric Doch

Signed: Monday, October 3, 2022

Stacie Durant, Chief Financial Officer

Signature/Date:

Stacie Durant

Signed: Monday, October 3, 2022

BOARD ACTION TAKEN The following Action was taken by the Full Board on the <u>19</u> ⁴⁰ day of <u>OCHOBER</u> , 20 <u>1</u> 2 Approved Rejected Modified as follows:	
Executive Director - Initial here: Tabled as follows: Signature Allia M. Backshur Board Liaison Date 10/19/2022	

Board Action Number: 23-41 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/19/2022

Name of Provider: Michigan Peer Review Organization

Contract Title: Michigan Peer Review Organization

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 10/12/2022

Proposed Contract Term: <u>10/1/2022</u> to <u>9/30/2023</u>

Amount of Contract: \$100,000.00 Previous Fiscal Year: \$100,000.00

Program Type: Continuation

Projected Number Served- Year 1: 60 Persons Served (previous fiscal year): 60

Date Contract First Initiated: 3/8/2021

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The board action is requesting the renewal of a one-year contract in the amount not to exceed \$100,000 contract for fiscal year ending September 30, 2023.

This service contract will allow the Utilization Management (UM) Department the ability to collaborate on utilization reviews and authorization decisions related to the provision of behavioral health services as well as assist with decision-making process for clinical claims adjudication.

Outstanding Quality Issues (Y/N)? <u>N</u> If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
Multiple	\$ 100,000.00	\$ 100,000.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 100,000.00	\$ 100,000.00

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64917.815000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Éric Doch

Signeden Gestary, October 19, 2022 Signature/Date:

Stacie Durant

Signied Tuesday, Betovel 911, 2022 Signature/Date:

BOARD ACTION TAKEN The following Action was taken by the Full Board on the 19 ⁴⁰ day of OC10b Approved Rejected Modified as follows:	<u>en, 202</u> 2
Executive Director - Initial here:	
Signature Board Liaison	Date 10/19/2022

•

Board Action Number: 23-43 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 10/19/2022

Name of Provider: NCO Parking Acquisition, LLC

Contract Title: Temporary Office Space at New Center One Building

Address where services are provided: None____

Presented to Executive Committee at its meeting on: 10/17/2022

Proposed Contract Term: 10/20/2022 to 10/31/2023

Amount of Contract: \$ 89,798.42 Previous Fiscal Year: \$ 36,313.42

Program Type: Continuation

Projected Number Served- Year I:_ Persons Served (previous fiscal year):

Date Contract First Initiated: 8/15/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Due to the increase in on site Call Center and other DWIHN staff presence and the upcoming onsite training requirements for our new Care Center staff, DWIHN Facilities is requesting approval to increase our current Purchase Order with New Center One to lease additional temporary space at the New Center One building, as well as monthly parking expense for up to 35 employees. The original purchase order is from August 15, 2022 through August 31, 2023 in the amount of \$36,313.42 to cover expected monthly rental expenses, miscellaneous maintenance expenses and security deposit.

The additional space will result in \$985.00 additional lease expense, and parking fees in the amount by \$52,500.00, for a total amount not to exceed \$89,798.42. We are also requesting a time extension through October 31, 2023 due to ongoing construction at 707 W. Milwaukee.

Outstanding Quality Issues (Y/N)? _ If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 22/23	Annualized
Multiple	\$ 89,798.42	\$ 89,798.42
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64922.961000.00000

In Budget (Y/N)?<u>Y</u>

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Signature/Date:

Signature/Date:

Eric Doep Stacie Durant

Signed: Thursday, October 13, 2022

Signed: Thursday, October 13, 2022

Stacie Durant, Chief Financial Officer

BOARD ACTION TAKEN The following Action was taken by the Full Board on the 19 th day of OCHOBEN, 2022 Approved Rejected Modified as follows:	
Executive Director - Initial here:	
Signature Date 10/19/2022 Board Liaison	

•

Lincoln Behavioral Services History of LINCOLN BEHAVIORAL SERVICES

Suburban West 1978

Project Paradigm/Fairlane Behavioral Health Centre 1978

1985 Assertive Community Treatment

1986 Case Management/Hospital Liaison

1994 Clubhouse

Suburban West Community Center and Fairlane Behavioral Services merged in 2000, becoming Lincoln Behavioral Services



CARF accredited since 2001 Accredited by Clubhouse International since 2012 Member, US Psychiatric Rehabilitation Association Member, Michigan Association of Clubhouses Affiliated with National Alliance for the Mentally Ill and Named Detroit Free Press Top Work Place 2019, 2020, 2021





Adult

Psychiatric Evaluation Medication Management Case Management Peer Support Individual Therapy Group Therapy Art Therapy Peer Support

Assertive Community Treatment Psychosocial Rehabilitation (PSR) Supported Employment Supportive Housing Fairweather Lodge Trauma Specific Services Co-occurring Service Array



Child & Family

Psychriatric Evaluation Medication Management Individual Therapy Group Therapy Case Management Wraparound Youth Peer Support

School Based-3 districts, 2 charters 15 schools total DBT for Adolescents Homebased Infant Mental Health PMTO Parent Support Partner



Evidence Based Practices

Cognitive Enhancement Therapy Dialectical Behavioral Therapy RO Dialectical Behavioral Therapy Parent Management Training Oregon Assertive Community Treatment Permanent Supportive Housing Illness Management and Recovery

Psychosocial Rehabilitation Cognitive Processing Therapy Prolonged Exposure Therapy Motivational Interviewing Individual Placement and Supports Supported Employment



Trauma Specific Care

Seeking Safety Cognitive Processing Therapy Prolonged Exposure Therapy Group Therapy Eye Movement Desensitization and Reprocessing



Integrated Care

Primary Care on-site On-site Lab On-site Pharmacy Spiritual Center



Community Involvement

Participation in community events - NAMI walk, health fair, MOM walk, back CCP Grant participant (assisting flood victims with DWIHN) Members of Redford and Livonia Chamber of Commerce Luella's Pantry - emergency food, holiday food baskets Participants in Commission on Youth and Families Located in a shopping plaza, on a main bus line to school events/open house/conferences Collaboration with many local churches Partnership with Gleaners Foodbank



-incoln Behavioral Services

Thank you for your time!

9315 Telegraph Road Redford, Michigan 48239 LBScares.org 313-450-4500