



**Detroit Wayne
Integrated Health Network**

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**FULL BOARD
Wednesday, November 16, 2022
St. Regis Hotel
3071 W. Grand Blvd. Detroit, MI. 48202
1:00 p.m.
AGENDA**

- I. CALL TO ORDER**
- II. ROLL CALL**
- III. APPROVAL OF THE AGENDA**
- IV. MOMENT OF SILENCE**
- V. APPROVAL OF BOARD MINUTES** – Full Board Meeting – October 19, 2022
- VI. RECEIVE AND FILE** – Approved Finance Committee Minutes – October 5, 2022
Approved Program Compliance Committee Minutes – October 12, 2022
- VII. ANNOUNCEMENTS**
 - A) Network Announcements
 - B) Board Member Announcements
 1. Certificate of Recognition
- VIII. BOARD COMMITTEE REPORTS**
 - A) Board Chair Report
 - 1) Update Detroit Wayne Integrated Health Network (DWIHN) Board Vacancy – Wayne County
 - 2) Update CEO Annual Incentive Compensation Objectives FY2022/2023
 - 3) Board and Committee Meeting Schedule - 2023
 - 4) Metro Region Meeting – Macomb County Hosts (January 26, 2023)
 - 5) Update Community Mental Health Association of Michigan – (Treasurer Election)
 - 6) Update Community Mental Health Association of Michigan (CMHAM) 2022 Fall Conference, Grand Traverse, Michigan
 - 7) Community Mental Health Association of Michigan (CMHAM) 2023 Winter Conference, Kalamazoo, Michigan (February 7 & 8 2023)
 - 8) National Council of Wellbeing NatCon23 – Los Angeles, CA (May 1st – 3rd 2023)
 - 9) Chamber of Commerce Policy Conference 2023 - Mackinac Island, Michigan (May 30 – June 3, 2023)
 - B) Executive Committee
 - C) Finance Committee
 - D) Program Compliance Committee

Board of Directors

Angelo Glenn, Chairperson
Dorothy Burrell
Kevin McNamara

Kenya Ruth, Vice Chairperson
Lynne F. Carter, M.D.
Bernard Parker

Dora Brown, Treasurer
Eva Garza Dewaelsche
William Phillips

Dr. Cynthia Tauog, Secretary
Jonathan C. Kinloch



E) Recipient Rights Advisory Committee

IX. SUBSTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT

X. AD HOC COMMITTEE REPORTS

A) Policy/Bylaw Committee

XI. PRESIDENT AND CEO MONTHLY REPORT

XII. WESTCOMM MEDIA PRESENTATION

XIII. UNFINISHED BUSINESS

Staff Recommendations:

A. BA #23-05 (Revised) – DWIHN FY2022-2023 Operating Budget *(Finance)*

XIV. NEW BUSINESS

Staff Recommendations:

A. BA #23-19 – Treatment Foster Care Oregon (TFCO) Wayne State University (WSU) Grant *(Program Compliance)*

B. BA #23-31 – ARCs – Detroit, Northwest Wayne and Western Wayne *(Program Compliance)*

C. BA #23-40 – Credentialing Verification Organization – Medversant Technologies, LLC *(Program Compliance)*

D. BA #23-42 – Boji LLC. Land Acquisition *(Executive Committee)*

E. BA #23-44 – Michigan Collaborative Care Program (MC3) and Behavioral Health Consultant – Starfish Family Services *(Program Compliance)*

F. BA #23-45 – HEDIS/NCQA Professional Consultant Services *(Finance)*

G. BA #23-46 – FY 22/23 MI Health Link Demonstration Project *(Program Compliance)*

H. BA #23-47 – Architectural & Engineering Services – Seven Mile Care Center *(Executive Committee)*

I. BA #23-48 – CMHSP Contract *(Finance)*

J. BA #23-49 – PIHP Contract *(Finance)*

XV. PROVIDER PRESENTATION – Growth Works

XVI. REVIEW OF ACTION ITEMS

XVII. GOOD & WELFARE/PUBLIC COMMENT/ANNOUNCEMENTS

Members of the public are welcome to address the Board during this time for no more than two minutes. (The Board Liaison will notify the Chair when the time limit has been met.) Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis).

XVIII. ADJOURNMENT



**DETROIT WAYNE INTEGRATED HEALTH NETWORK
FULL BOARD
Meeting Minutes
Wednesday, October 19, 2022
1:00 p.m.**

BOARD MEMBERS PRESENT

Kenya Ruth, Vice Chair	Commissioner Jonathan C. Kinloch
Dora Brown, Treasurer	Kevin McNamara
Dr. Cynthia Taueg, Secretary	Bernard Parker
Eva Garza Dewaelsche	William Phillips

BOARD MEMBERS EXCUSED: Mr. Angelo Glenn, Board Chair; Ms. Burrell; and Lynne F. Carter, M.D.

BOARD MEMBERS ATTENDING VIRTUALLY: None

GUEST(S): Mr. Joe DeMaria, Jr.; Mr. Darren Murray; and Mr. Aaron Tassell - Representatives from DeMaria Construction. Ms. Teresa Korroch, Executive Director and Ms. Patricia Tunnell, Chief Clinical Officer – Lincoln Behavioral Services.

CALL TO ORDER

Ms. Ruth, welcomed everyone to the meeting. The meeting was called to order at 1:16 p.m. by Ms. Ruth, Vice Chair and Acting Chairperson.

ROLL CALL

Roll call was taken by Dr. Taueg, Board Secretary and a quorum was present.

APPROVAL OF THE AGENDA

Ms. Ruth, Vice Chair and Acting Chair called for a motion on the agenda.

It was moved by Commissioner Kinloch and supported by Mr. McNamara approval of the agenda with item XII. Unfinished Business and item XIII. New Business A – N; P and Q to be taken after Board member Announcements and item O under New Business to be taken at the Call of the Chair because it requires a 2/3 majority and at this time 2/3 of the board members are not present. There was no further discussion. Motion carried agenda approved as amended.

MOMENT OF SILENCE

The Chairperson called for a moment of silence. Moment of Silence taken.

APPROVAL OF BOARD MINUTES

The Chair called for a motion on the Board minutes from the Full Board meeting of September 21, 2022. **It was moved by Ms. Brown and supported by Mr. Parker to accept the Full Board minutes of September 21, 2022 with any necessary corrections. Motion carried unanimously.**

RECEIVE AND FILE

The approved Finance Committee minutes from the meeting of September 19, 2022 were received and filed. The approved minutes from Program Compliance Committee from the meeting of September 14, 2022 were received and filed.

ANNOUNCEMENTS

Network Announcements

Ms. Tiffany Devon, Communications Director announced that representatives from DeMaria Construction were present and would be making a presentation to Detroit Wayne Integrated Health Network. DeMaria Construction is working with DWIHN to renovate the Woodward Building and construct the Care Center at the Milwaukee location. The company held a fundraiser golf outing where the monies raised would be donated to a mental health organization; DWIHN was selected to receive the funds because of the work it has done in the community. Dr. Coulter and Ms. Michelle Vasconcellos gave an overview of how the monies would be spent and provided past success stories of individuals who had benefitted from past awards. A large honorary check in the amount of \$15,000 was presented to DWIHN leadership and photos were taken with Board members, Mr. Doeh and the Executive Leadership team. Mr. Doeh and Mr. DeMaria gave expressions of gratitude for the partnership and for the work that is being done on behalf of the community, the board and the Provider Network.

Board Announcements

The Certificate of Recognition for Mr. Trent was deferred to the November meeting. There were no other Board Announcements.

Ms. Ruth, Board Vice Chair, and acting Board Chair noted for the record that board member Phillips had joined the meeting.

UNFINISHED BUSINESS

Staff Recommendations:

- A. BA #21-71 (Revision 2) – American Society of Employees The Board Chair called for a motion on BA #21-71 (Revision 2). The Chair called for a motion. **It was moved by Commissioner Kinloch and supported by Ms. Dewaelsche to approve BA#21-71 (Revision 2); BA#22-07 (Revision 2); BA#23-26 (Revised); BA#23-27 (Revised) and BA#23-29 (Revised). Motion carried with Ms. Ruth abstaining from Black Family Development in BA#22-07 (Revision 2); BA#23-26(Revised); BA#23-27 (Revised) and BA#23-29 (Revised).** DWIHN is requesting approval to amend BA #21-71 (Leadership Training Services) to purchase a I-year subscription for DEI Training package with American Society of Employees (ASE)/McLean& Co. which also includes an intensive training program for the Executive Leadership Team. The cost of the I-year subscription for the DEI Advisory Bundle includes DEI assessments and over 100 DEI training courses that can be uploaded into DWIHN's LMS, for a total price not to exceed \$33,505. The revised contract amount is \$214,505. There was no further discussion.
- B. Board Action #22-07 (Revision 2) Comprehensive Services for Behavioral Health FY2022. Staff requesting board approval to modify this board action to add ARPA funds for the CCBHC Operations via The Guidance Center, adding \$219,000.00 to the funding allocation making the amount \$1,627,596.00. There was no further discussion.
- C. Board Action #23-26 (Revised) Substance Use Disorder (SUD) Provider Network – Prevention - Staff requesting board approval to increase the amount by \$100,00.00 (PA2 Funds) from the initial amount of \$6,388,801.00 to \$6,488,801.00. The additional funding will be allocated to Chance

for Life to expand services that will target a population by deepening their influence to the broad-base community. There was no further discussion.

- D. Board Action #23-27 (Revised) Substance Use Disorder (SUD) Provider Network – Treatment - Staff requesting board approval to accept PA2 Treatment Funds of \$150,000.00 for Personalized Nursing Light House (PNLH) to provide post release jail services in Wayne County. There was no further discussion.
- E. Board action #23-29 (Revised) Comprehensive Services for Behavioral Health FY2023 - Staff requesting board approval to receive and expend ARPA grant funds to the Guidance Center under CCBHC program in the amount of \$168,776.00 for the fiscal year ending September 30, 2023. The ARPA grant is to support non-Medicaid members receiving CCBHC services. In addition, staff requesting board approval to accept grant funds associated with the new Integrated Care Center Development in the amount of \$45,000,000.00 and the Downriver Crisis Stabilization Unit in the amount of \$6,000,000.00. This board action does not approve the construction of the two facilities rather the approval to accept the funds. The total revised amount for this board action is \$51,692,684.00 for the fiscal year ending September 30, 2023. *Separate board actions for the construction and/or contracting of the facilities are forthcoming upon completion of all necessary due diligence and a budget adjustment will be forthcoming once the construction and/or contracting timeline is known.* There was no further discussion.

NEW BUSINESS

Staff Recommendations:

- A. BA #23-01 Multicultural Integration Programs and DWIHN Veteran Navigator – Association of Chinese Americans, Inc. The Chair called for a motion. **It was moved by Commissioner Kinloch and supported by Ms. Dewaelsche to approve board actions A- H which include BA#23-01; BA#23-06; BA# 23-08; BA#23-10; BA#23-18; BA#23-20; BA#23-23; and BA#23-24. Motion carried with Mr. Parker and Ms. Ruth abstaining from Black Family Development in BA#23-10; Mr. Phillips voting Nay BA#23-18 and BA#23-25.** Staff requesting board approval of the Memorandum of Understanding (MOU) between Community Mental Health Association of Michigan (CMHAM), Michigan Department of Health and Human Services (MDHHS) and Pre-paid Insurance Health Plan (PIHP) for the PIHP Veteran Navigator (PIHP-VN), Peer Navigator, Navigator Assistant and the Multicultural Integration Providers formerly known as the Multicultural Programs. Revenue for these services are supported by E-Grants and Management Systems (EGrAMS) categorical funds for Ethnic Services. The amount of this proposed term of this MOU will not exceed \$730,633.00 from October 1, 2022 through September 30, 2023. There was no further discussion.
- B. BA #23-06 Direct Care Worker Training Program - Community Living Services – Staff requesting board approval for a one-year contract renewal with Community Living Services (CLS) to continue provision of Direct Care Workers training program and Individual Plan of Service (IPOS) for DWIHN Provider Network’s staff. The term of this contract is from October 1, 2022 through September 30, 2023 and funding is not to exceed \$600,000.00. There was no further discussion.
- C. BA #23-08 Crisis Intervention Services – Hegira Health, Inc. – Staff requesting board approval for Hegira Health, Inc. to provider crisis intervention services via the Community Outreach for Psychiatric Emergencies (COPE). The amount for the extension is from October 1, 2022 through September 30, 2023 and not to exceed \$8,400,000.00. Discussion ensued with Board member McNamara on record inquiring about DWIHN keeping COPE open when a downriver facility is opened. It was noted that COPE would continue to be used for services. There was no further discussion.

- D. BA #23-10 School Success Initiative and GOAL Line - Staff requesting board approval for FY 22/23 contract totaling \$3,245,000.00 to extend funding for the Community Mental Health (CMH) Providers delivering the School Success Initiative program and to provide funding to the Community Education Commission (CEC) to do the Get On and Learn (GOAL) Line program. **Motion carried with Ms. Ruth and Mr. Parker abstaining from Black Family Development.**
- E. BA#23-18 Comprehension Cybersecurity Risk Assessment – Staff requesting board approval of a one-year contract with three optional one year extensions in the amount not to exceed \$124,888 (one year) for the fiscal year ended September 30, 2023. The contract is to acquire a Virtual Chief Information Security Officer to serve under the CIO, to develop a complete set of information technology and security policies adequate to meet any audit requirements, along with delivering a comprehensive risk assessment to identify gaps in physical, technical and administrative controls and provide recommendations for remediation, actions or plans to eliminate or prevent further occurrences. **Motion carried with Mr. Phillips voting Nay.**
- F. BA#23-20 Crisis Line – Protocall Services, Inc. - Staff requesting board approval for a one-year contract extension with ProtoCall Services, Inc. for an amount not to exceed \$335,500.00. ProtoCall currently operates the DWIHN’s Crisis Line. This will allow ProtoCall Services, Inc. to fulfill its’ role as the Emergency Response Call Center during the period of implementation of DWIHN’s full Crisis Continuum. There was no further discussion.
- G. BA #23- 23 Graham Media - Staff is requesting a new contract agreement with Graham Media from October 1, 2022 to September 30, 2023 in the amount of \$50,250. The partnership includes a five-month campaign during the months of January, March, April, May and June and the scope of services includes DWIHN providing content and scripts to Graham Media who will produce 30 second messages to be aired on WDIV-TV4 two weeks out of each of the five months which includes 26 commercials a month as well as content streaming on their website, clickondetroit.com. The community outreach campaign provides key messaging designed specifically for DWIHN on how to access the mental health system, programs and services for people with mental illness, intellectual and developmental disabilities, substance use disorder, etc. It will focus on programs and services that haven’t received much attention such as crisis services, mental health stigma, mental health first aid, trauma, suicide prevention, bullying, autism, human trafficking and much more. There was no further discussion.
- H. BA #23-24 Scripps Media Staff is requesting a new contract agreement with Scripps Media from October 1, 2022 to September 30, 2023 in amount of \$50,000. The partnership includes a series of four :15-second video messages highlighting DWIHN’s Access to Care services and resources and other critical information delivered across all Scripps Detroit platforms: WXYZ, WMYD, Bounce, Digital + Social Series of four co-sponsored WXYZ Social Media posts with aligned High Impact Ad Exposure + Video Messaging on WXYZ.com/Ch. 7 OTT/Streaming. The community outreach campaign provides key messaging designed specifically for DWIHN on how to access the mental health system, programs and services for people with mental illness, intellectual and developmental disabilities, substance use disorder, suicide prevention, children’s services and much more. It will also focus on other DWIHN programs and services including accessing DWIHN’s new Care Centers, Certified Community Behavioral Health Clinics, (CCBHC) Opioid and Behavioral Health Homes, crisis services, mental health stigma, mental health first aid, trauma, bullying, autism, and human trafficking. There was no further discussion.
- I. BA #23-25 WestComm The Chair called for a motion. **It was moved by Commissioner Kinloch and supported by Dr. Tauег approval of Board action #23-25.** Staff requesting board approval for a new

contract agreement with WestComm to provide Social Media Management services for one year beginning October 1, 2022 through September 30, 2023, with three one-year options, for a total amount not to exceed \$98,700 annually. In July 2022, the RFP process began in which Westcomm was chosen over four other qualified companies with a score of 298 points out of a possible 300. The partnership includes social media management services for DWIHN including creating engaging and relevant content at least 3-5 times per week on various and appropriate channels including Facebook, Instagram, Twitter, Linked In and Tik Tok. Westcomm Inc. will also provide at least two to three Facebook live events, monitor national and local news events to include appropriate messaging, manage and create paid search and display ads to reach all target audiences that DWIHN works with as well as a special emphasis on reaching younger people with targeted social media campaigns and videos that will post on streaming platforms that can be accessed via mobile devices. It was reported that WestComm will provide a presentation next month on their media plan to increase the number of followers; Youth Initiative and Influencers and their plan to make DWIHN, the organization more memorable be it a jingle or tagline. Communications will provide quarterly reports to the Board on the progress of the plan. Discussion also ensued regarding contract terms and that legal can make changes to the contract if the performance measures are not being met. There was no further discussion. **Motion carried with Mr. Phillips voting Nay.**

- J. BA #23-28 Donated Funds Agreement DFA#23-82009 Michigan Department of Health and Human Services (MDHHS) - The Chair called for a motion. **It was moved by Commissioner Kinloch and supported by Dr. Taueg approval of BA#23-28.** Staff requesting board approval of a one-year contract extension between DWIHN and MDHHS to continue the DHH's Outstation Services in Wayne County and the placement of six (6) Medicaid Eligibility Specialists. This agreement was established through the Donated Funds Agreement (DFA) to facilitate enrollment of DWIHN's consumers for Medicaid eligibility. Funding for this contract is not to exceed \$432,900.00 from October 1, 2022 through September 30, 2023. There was no further discussion. **Motion carried.**
- K. BA #23-34 Employee Health Insurance FY23 The Chair called for a motion. **It was moved by Commissioner Kinloch and supported by Ms. Brown approval of Board actions K-N which include BA#23-34; BA#23-35; BA#23-36; and BA#23-37. Motion carried with Ms. Ruth abstaining from Black Family Development in BA#23-35.** DWIHN Administration is requesting approval of a one-year contract, effective January 1, 2023 through December 31, 2023, for an estimated amount of \$4,720,136 for the provision of comprehensive health benefits (medical – BCBS, dental - Delta Dental/Golden Dental, and optical - EyeMed) for three hundred six (306) enrolled DWIHN employees. The amount will vary based on the number of enrolled employees and their plan selections. This amount includes a 7.37% decrease in BCBS, 3.8% increase in Delta Dental, and 3% increase in Golden Dental, and a 16% decrease in short/long term disability insurance. Current labor agreements require that DWIHN provide healthcare coverage to all of its qualifying, active employees. Providers were selected through a bid process conducted by Lockton. The amount is estimated based on the staff count of approximately three hundred six (306) employees. A correction was made to the number of employees. There was no further discussion.
- L. BA #23- 35 Substance Use Disorder (SUD) Provider Network Prevention and Treatment Services FY22/23 – American Rescue Plan - Staff requesting board approval for the recent grant award of \$680,820.00 for fiscal year ending September 30, 2023 for two (2) substance use disorder programs. MDHHS allocated \$604,060.00 in American Rescue Plan Act (ARPA) Grant to DWIHN to provide SUD services to individuals, families and communities. There was no further discussion. **Motion carried with Ms. Ruth abstaining from Black Family Development.**
- M. BA #23- 36 Mobile Crisis Response - Staff requesting board approval to accept this funding award and approval to utilize funds to carry out the hiring of staff, procurement of vehicles, supplies and items

approved by SAMHSA to successfully implement mobile crisis response. Funds can be moved between providers and categories as approved by SAMHSA. This will be a one-year grant for an amount not to exceed \$4,474,160.00 for the fiscal year ending September 30, 2023. Discussion ensued regarding when the unit would be placed into service. It was noted this initiative would be tied into the Crisis Care Center and that there was a need for the Mobile Response units. There was no further discussion.

N. BA #23- 37 MMRMA Insurance - The Detroit Wayne Integrated Health Network ("DWIHN") is requesting approval to contract with the Michigan Municipal Risk Management Authority ("MMRMA") to provide comprehensive liability, casualty and property insurance to Detroit Wayne Integrated Health Network ("DWIHN") for FY 2022-2023. The total premium payment is \$229,607.00. MMRMA is a public entity self-insurance pool that provides property and liability coverage to local governmental entities in the state of Michigan. DWIHN has been a member of MMRMA since FY 2014-15. As a member of MMRMA, DWIHN has access to MMRMA's risk management program and risk control services, which assists members to identify, prevent, and mitigate losses. MMRMA provides training in all areas of risk management, along with claims management and up to date information on trends and strategies in public risk management. There was no further discussion.

O. BA#23-39 PA 152 Waiver -The Chair called for a motion. **It was moved by Commissioner Kinloch and supported by Ms. Brown approval of BA #23-39** – J. Connally, Director of Human Resources reporting. DWIHN presents this board action to request an exemption from PA 152 of 2011 (the "Act") to permit DWIHN to subsidize the healthcare coverage for the upcoming 2023 plan year for an estimated amount of \$492,000 based on 306 employees, which represents an estimated 90% DWIHN employer and 10% employee contribution. The percentages are consistent with prior year board recommendation. The board approved a contribution of \$899,097 for the plan 2022 plan year based on 306 employees. This current request is 45% lower than prior years DWIHN contribution above hard cap and based on a five- year historical analysis of budget to actual costs, is within the board approved administrative budget. DWIHN's administration has worked closely with Lockton, our benefits broker, to secure quality and low-cost health care for staff. The broker requested quotes from other two health plans however they refused to submit an offer due to lack of a competitive rate compared to the current carrier. Therefore, despite our best efforts, the cost of medical healthcare coverage for the staff under Blue Cross Blue Shield/BCN which decreased by 7% as compared to prior year however still a 23% increase over 2021 plan year. Due to restrictions under the Act, 100% of the 23% increase must be borne by employees. Approval of the board action would allow a waiver of the hard cap provision and permit DWIHN to fund the aforementioned amount above hard cap. This board action must come before the Board each year prior to the open enrollment period and is not automatically extended beyond the date indicated (12/31/23). Passed in 2011, the Act limits a public employer's expenditures for medical benefits for its employees by imposing a "hard cap" on those expenditures. With two-thirds approval by the governing body each year, Section 8 of the Act allows the employer to exempt itself from the imposition of the hard cap. Y. Turner, Deputy Counsel noted this board action required a 2/3 majority vote. Discussion ensued regarding the cost to the employees. **A roll call vote was taken with Board members Ruth; Brown, Taueg; Garza Dewaelsche; Kinloch; McNamara; Parker and Phillips voting Yay. Motion carried unanimously.** Mr. Doeh CEO, thanked the board for their support of the board action and that it was greatly appreciated by the employees.

P. BA #23-41 Michigan Peer Review Organization (MPRO) The Chair called for a motion. **It was moved by Commissioner Kinloch and supported by Ms. Brown approval of BA#23-41 and BA#23-43. Motion carried.** Staff requesting board approval for a renewal of a one-year contract in the amount not to exceed \$100,000.00 for the fiscal year ending September 30, 2023. This will allow the Utilization Management (UM) department the ability to collaborate on utilization reviews and authorization decisions related to the provision of behavioral health services as well as assist with decision-making process for clinical claims adjudication. Discussion ensued.

Q. BA#23-43 New Center Lease Agreement - DWIHN Facilities is requesting board approval to increase our current Purchase Order with New Center One, due to the increase in staff in the on site Call Center and other DWIHN staff presence and the upcoming onsite training requirements for our new Care Center staff, to lease additional temporary space at the New Center One building, as well as monthly parking expense for up to 35 employees. The original purchase order is from August 15, 2022 through August 31, 2023 in the amount of \$36,313.42 to cover expected monthly rental expenses, miscellaneous maintenance expenses and security deposit. The additional space will result in \$985.00 additional lease expense, and parking fees in the amount by \$52,500.00 for a total amount not to exceed \$89,798.42. We are also requesting a time extension through October 31, 2023 due to ongoing construction at 707 W Milwaukee. There was no further discussion.

BOARD COMMITTEE REPORTS

Board Chair Report

Ms. Ruth, Vice Chair and Acting Chairperson gave a verbal report. It was reported that there is a Wayne County vacancy on the DWIHN Board of Directors. Ms. Blackwell, Chief of Staff reported that she has been in contact with Wayne County and they are seeking nominations and want to ensure representation is given to the outlying Wayne county areas. She will make the board aware of additional information as it becomes available. It was also reported that the Board Chair, Mr. Glenn had given exigent approval for Board action #23-38 Worker's Compensation on September 29, 2022. The Board action is to bind Workers' Compensation coverage through the Accident fund for the period of 10-1-2022 through 10-1-23. It was moved by Ms. Dewaelsche and supported by Commissioner Kinloch to ratify the exigent approval given by the Board Chair on Board action #23-38 Workers' Compensation. **Motion carried.**

The CEO Annual Incentive Compensation for FY2021/2022 was discussed at the Executive Committee and there was a recommendation from the Executive Committee from the meeting held on October 17, 2022 that the CEO receive additional compensation for exceeding the School Model and Grant Development stretch goals. The stretch goal for the School Model was to deliver school-based services to 10,000 students; services were delivered to 26,654 students; the Grant Development stretch goal was set at \$3 million of grants; and over \$3 million dollars in grants were secured including grants for Tri-County Strong Crisis Counseling and Beyond the Walls Mobile Crisis. It was moved by Commissioner Kinloch and supported by Dr. Tauег that the CEO receive additional incentive compensation not to exceed the maximum allowed for incentive payments under the Section IV- Compensation/Benefits/Performance Review/Merit Increase. **Motion carried.** The Board gave accolades to the CEO and his staff on the hard work of the Finance department; the Administrative staff; and the Clinical and Legal team have provided. The Board also acknowledged the Recipient Rights Department and the work they have provided. Board member Tauег expressed her appreciation to the School Success Initiatives providers role in this success and board member Phillips congratulated the team and Mr. Doeh and inquired as to whether or not bonus' would be provided to the team. Discussion ensued regarding the staff evaluation process; it was noted that the Human Resources department has been requested to conduct a salary survey which the CEO will be bringing forth to the board. The board expressed its appreciation to the team and noted that it was important to recognize the talent and keep talented people on board. Further discussion ensued.

An update was provided on the Metro Region Meeting that was hosted by Oakland County on Thursday, September 29, 2022. It was reported that all three CEO's provided updates; the CCBHC were discussed along with Justice related initiatives; family and youth services; co-responder programs; community collaborations and advocacy work in all three communities along with a presentation from Community Mental Health Association of Michigan (CMHAM). There was no further discussion.

The Community Mental Health Association of Michigan (CMHAM) – The Treasurer election will be held in Grand Traverse during the Fall Conference scheduled for October 24th and 25th. Board Chair Glenn has

withdrawn his nomination for the position and Board Treasurer Dora Brown will run from the floor for the position. A brief overview was provided on the process and her qualifications for the position. The Assembly meetings and voting will be held on Sunday, October 23rd and DWIHN has a total of five votes. Board members Parker; Kinloch; Ruth and Brown and CEO Doeh are scheduled to attend and serve as voting delegates. The Annual Fall Conference will take place on Monday, October 24th and Tuesday, October 25, 2022. Discussion ensued regarding the board member that would make the nomination from the floor.

The Community Mental Health Association of Michigan Winter Conference is scheduled for February 7th and 8th 2023 in Kalamazoo, Michigan; the National Council on Wellbeing NatCon23 is scheduled for May 1st – 3rd 2023 in Los Angeles, California and the Chamber of Commerce Mackinac Policy Conference is scheduled for May 30th – June 3, 2023 on Mackinac Island, Michigan. Board members who are interested in attending any of the conferences should notify the Board Liaison. There was no further discussion on the Board Chair report. The report was received and filed.

Executive Committee

Ms. Ruth, Vice Chair and Acting Chairperson gave a verbal report. It was reported that the Executive Committee met on Monday, September 19, 2022. The CEO Annual Performance Appraisal FY21/2022 was provided at the Executive Committee meeting; Mr. Doeh received scores in five different areas ranging from Board Relations and Governance to Leadership. A meeting will be set up in the near future to discuss the CEO Annual Incentive Compensation Objectives for FY 2022/2023. It was noted by Mr. Connally, Director of Human Resources the new CEO Annual Incentive Compensation Objectives for FY 2022/2023 as stipulated by his contract needed to be finalized within 60 days of the start of the term which would be by December 30, 2022.

Dr. Taueg, Board Secretary reported on the Board Self-Assessment which was completed this year with ten out of eleven responses being received which was excellent. The Board Self-Assessment was not conducted last year because of the pandemic. Overall the board did fairly good. There were comments that related to the amount of time spent at various meetings; the complexity and depth of the content of many of the programs, services and the materials that are received by board as well as a need for some board development. It was recommended and approved at the Executive Committee that we convene the Policy Committee to do a review of the board operational structure to determine if we may be able to make any improvements, which would be done within the context of the Mental Health Code and the Board Bylaws. The Board self-assessment was positive. A full copy of the self-assessment was available to board members. It was moved by Dr. Taueg and supported by Mr. Parker to reconvene the Policy/Bylaw Committee to review the Board operational structure to determine if there was room for improvements. There was no further discussion. **Motion carried.**

There was no further discussion on the Executive Committee report. The Executive Committee report was received and filed.

Finance Committee

Ms. Brown, Chair of the Finance Committee provided a verbal report. The Finance Committee met on Wednesday, October 5, 2022 Ms. Brown reported. The committee met on October 5. DWIHN will be providing a 5% rate increase to providers for approximately \$30 million dollars. On September 23, we issued our third quarter 5% supplemental payments for approximately \$6.8 million to providers; the fourth quarter payment is expected to be distributed on December 19. We are looking to expand the stability payments across the board due to anticipated provider losses. Our liquidity remains strong and cash flow is sufficient to support operations. The committee reviewed seven board actions and moved to Full Board for consideration. There was no further discussion. The Finance Committee report was received and filed.

Program Compliance Committee

Dr. Taueg, Committee Chair provided a verbal report. It was reported the Program Compliance Committee met on Wednesday, October 12, 2022 and had a very robust discussion on the new mobile unit grant of \$4.3 million. An overview was provided on some of the community activities by staff around mental health. The committee reviewed thirteen board actions that were all recommended for approval by the full board. There was no further discussion.

The Program Compliance Committee Chair report was received and filed.

Recipient Rights Advisory Committee

The Recipient Rights Advisory Committee did not meet during the month of October. There was no report.

SUBSTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT

Mr. Thomas Adams, Chair SUD Oversight Policy Board gave a verbal report. It was reported the SUD Oversight Policy Board met on October 17th; Mr. Doeh provided updates on DWIHN; there was one action item that was unanimously approved. The SUD Department provided monthly updates. There was no further discussion. The report was received and filed.

AD HOC COMMITTEE REPORTS

Policy/Bylaws Committee

The Policy/Bylaw Committee did not meet during the month of October. There is no report.

PRESIDENT AND CEO MONTHLY REPORT

Mr. Doeh reported. He also provided a written report for the record. It was reported that \$6 million dollars and \$45 million dollars are to be received from the State; correspondence has been received by the Finance department from the state noting it would be forthcoming. We will be working with a partner in the downriver community to establish a Crisis Center. We have requested assistance from Wayne County for additional dollars to build the structure and the Wayne County Executive has provided support and leadership. There was an additional \$15 million dollars that was received to assist with the Seven Mile building; there has been a lot of hard work on this project; however, we are excited about the project and being able to provide services in this region and beyond. It was noted that the \$4.4 million dollars had been received for the Crisis Mobile Unit; A Chief for Crisis Services has been hired and we are continuing to work with the clinical team on the project. Mr. Doeh gave an overview of the Providers and noted the Network could not have been successful if not for their services - he noted some of the services of the Providers which included going door to door delivering meals and homework packages for children. He noted that many of the providers left their families to assist and provide services for our most vulnerable citizens which included SED services and mental health services. He noted that there is still a worker shortage and that the Board has allowed DWIHN to do some things that have not been done by others which included the 10% rate increase across the board; the additional \$30 million to support the Network; and the individual stabilization payments which have helped stabilize the Network. There is still a need for clinicians. We are working towards a program with Wayne State University and other universities and it is important for us to establish more dollars to get more folks into this field.

An overview was provided on the buildings; he thanked DeMaria for their partnership and the fantastic work they are doing on the Administrative building; he noted that Roncelli is doing an outstanding job on the Care Center at 707 Milwaukee and in the coming months it is his hope to have the Board members tour the buildings. It was also noted that staff is being augmented to staff the buildings which includes the Access Center and Crisis services.

It was reported that we were not successful in obtaining the CCBHC designation and the one-million-dollar grant; however, the ideas put forward for integrated services were not going to stop. An overview was provided on our partnership with the health plans; it was noted that with one health plan partner we have 10,000 people in common and we have been able to work in real time to serve people both on the physical health and mental health side. We have also been able to partner with the FQHC's in order to establish services for those across the Network. Mr. Doeh noted that he firmly believed that we will get the CCBHC certification. Discussion ensued regarding the receipt of funds from the state and the timeline to reapply for the CCBHC designation. It was reported the CCBHC applications come out in March and organizations have until May to apply.

It was also noted that Mr. Trent Sanford was recognized by CORP Magazine as one of Michigan's Most Valuable Professionals in 2022. Mr. Jody Connally, Human Resources Director was chosen as one of American Society of Employer' HR Executives of the Year; and Mr. Eric Doeh, CEO was recognized with Corp Magazine's Diversity Business Leader award and was honored at their Awards event on October 13, 2022. Ms. Ruth complemented the staff and Mr. Doeh on the direction of the Network.

There was no further discussion on the report of the CEO. The report of the CEO was received and filed.

PROVIDER PRESENTATION – Lincoln Behavioral Services

Ms. Teresa Korroch, Executive Director and Ms. Patricia Tunnell, Chief Clinical Officer reported. A PowerPoint presentation was provided for the record. A PowerPoint presentation was provided for the record. Ms. Korroch gave an overview of the history of Lincoln Behavioral Services which included the Suburban West inception in 1978; the Assertive Community Treatment in 1985; the Case Management/Hospital Liaison in 1986; and the Clubhouse in 1994. The services at Lincoln Behavioral have been CARF accredited since 2001. The services includes adult Psychiatric evaluation; medication management; case management; Peer support and individual, group and art therapy. There is also Assertive Community Treatment; Psychosocial Rehabilitation (PSR); Supported Employment; Supportive Housing; Fairweather Lodge; Trauma Specific services and an array of co-occurring services. They also offer child and family services which include Wraparound services; Youth Peer Support; DBT for Adolescents; PMTO; Infant Mental Health; and are a Parent Support Partner. School based services are in three districts; there are two charters and services are offered in a total of 15 schools. An overview was provided on their evidence-based practices which include, but not limited to Cognitive Enhancement Therapy; Dialectical Behavioral Therapy; Parent Management Training Oregon; and Permanent Supportive Housing. Lincoln also offers Trauma Specific Care; Integrated Care which includes an on-site primary care; lab and pharmacy as well as a Spiritual Center. They are also in partnership with Gleaners Foodbank; Luella's Pantry; and many churches and they participate in local community events including the NAMIWalk; MOM Walk; and health fairs. Discussion ensued on their programming for children. The Board thanked Ms. Korroch and Ms. Tunnell for the presentation.

REVIEW OF ACTION ITEMS

- a. Reconvene the Policy/Bylaw Committee, to review within the parameters of the Mental Health Code the Board Operational Structure based on comments from the Board Self-Assessment.
- b. Schedule a meeting with the CEO, Board Chair and Board Vice Chair to discuss the CEO Annual Incentive Compensation Objectives for FY2022/2023. Incentives must be completed by December 2022 per CEO contract.

GOOD AND WELFARE/PUBLIC COMMENT

The Acting Chair and Vice Chair Ruth read the Good and Welfare/Public Comment statement. Mr. Dave Skillman from GAA thanked the Board on behalf of the employees for their support of the PA152

Waiver. Ms. Buffington, President of GAA thanked the board for their assistance with PA152 and noted that they really appreciated the support of the board.

ADJOURNMENT

There being no further business, the Acting Chair and Vice Chair Ruth called for a motion to adjourn. **It was moved by Mr. Parker and seconded by Mr. McNamara to adjourn. The motion carried unanimously and the meeting adjourned at 2:34 p.m.**

Submitted by:
Lillian M. Blackshire
Board Liaison

FINANCE COMMITTEE

MINUTES

OCTOBER 5, 2022

1:00 P.M.

**3071 W. GRAND BLVD.
DETROIT, MI 48202
(HYBRID/ZOOM)**

MEETING CALLED BY	I. Ms. Dora Brown, Chair, called the meeting to order at 1:10 p.m.
TYPE OF MEETING	Finance Committee Meeting
FACILITATOR	Ms. Dora Brown, Chair
NOTE TAKER	Nicole Smith, Finance Management Assistant
ATTENDEES	<p>Finance Committee Members Present: Ms. Dora Brown, Chair Mr. Kevin McNamara, Vice Chair Ms. Eva Garza Dewaelsche Mr. Bernard Parker Ms. Kenya Ruth</p> <p>Committee Members Excused: None</p> <p>Board Members Present: None</p> <p>Board Members Excused: Angelo Glenn</p> <p>Staff: Mr. Eric Doeh, CEO; Ms. Stacie Durant, CFO; Mr. Manny Singla, Chief Network Officer; Jody Connally, Chief of Human Resources; Mr. Jamal Aljahmi, Chief Information Officer; Ms. Yolanda Turner, Deputy Legal Counsel; Ms. Chamika Phillips, DEI Administrator; and Tiffany Devon, Director of Communications</p> <p>Staff Attending Virtually: Ms. Brooke Blackwell, Chief of Staff</p> <p>Guests: None</p>

AGENDA TOPICS

Roll Call Ms. Lillian Blackshire, Board Liaison

II. Roll Call	Roll Call was taken by Ms. Lillian M. Blackshire, Board Liaison and a quorum was present.
III. Committee Member Remarks	Ms. Brown, Chair called for Committee member remarks. There were no committee remarks.
IV. Approval of Agenda	The Chair, Ms. Brown called for a motion on the agenda. Mr. Parker, requested the agenda be amended for a brief discussion at the end of the meeting to discuss the incident in the Detroit News regarding the Detroit Police and the recent shooting incident.

Motion: It was moved by Ms. Ruth and supported by Ms. Garza Dewaelsche approval of the agenda as amended. **Motion carried.**

V. Follow-up Items:

The Chair called for follow-up items. There were no follow-up items.

VI. Approval of the Meeting Minutes

The Chair called for a motion on the Finance Committee minutes from the meeting of Monday, September 19, 2022. **Motion:** It was moved by Mr. Parker and supported by Ms. Ruth approval of the Finance Committee minutes from the meeting of Monday, September 19, 2022. There were no corrections to the minutes. **Motion carried.** Minutes accepted as presented.

VII. Presentation of the Monthly Finance Report

S. Durant, CFO presented the Monthly Finance report. A written report for the eleven months ended August 31, 2022 was provided for the record. Network Finance accomplishments and noteworthy items were as follows:

1. CFO analyzed current revenue projections and determined DWIHN was in a financial position to provide a 5% rate increase (opposed to 2.5%) for the fiscal year ended September 30, 2023.

2. On Monday, September 26, 2022, DWIHN issued 3rd quarter 5% supplemental payments totaling \$6.8 million. The 4th quarter payment will be distributed on/about December 19.

3. DWIHN will be expanding the financial stability payments to other lines of services previously not considered due to the lack of availability in current year PPP loans etc. Prior to current year, providers remained fiscally solvent due to the additional funds available. DWIHN anticipates a significant increase in stability payments due to the aforementioned. Discussion ensued regarding the stability payments, including the total amount of the payments; the reports that are being requested from the Providers; and cap limits of the stability payments. It was noted by the CFO that stability payments would be reasonable and information provided by the Providers would be used in the decision making process.

Cash flow is very stable and should continue to remain strong throughout the year as liquidity ratio = 3.56.

A. Cash and Investments – comprise of funds held by three (3) investment managers, First Independence CDARS, Comerica, and Flagstar accounts. This amount includes the cash held in collateral for the two building loans.

B. Due from other governments and accounts receivable – comprise various local, state and federal amounts due to DWIHN. The account balance primarily related \$4.0 million due from MDHHS for SUD and MH block grant. Approximately \$2 million due from Wayne County for estimated 4th quarter PA2. Approximately \$7 million in pass through HRA revenue for 4th quarter. In addition, approximately \$1.0 due from the ICO's for cost settlements; \$1.0 million due from CLS for prior year cost settlement. DWIHN recorded \$.5 million in an allowance for two SUD providers due to length of amount owed and likelihood of collections.

C. Prepayment and deposits – amount represent \$1.4 million on stability payments made to skill building and supported employment providers for the fiscal year ended September 30,

2022. Claims will be adjusted after year end to recognize the expense and reduce the prepayment.

D. IBNR Payable – represents incurred but not reported (IBNR) claims from the provider network; historical average claims incurred through August 31, 2022, including DCW hazard pay and one time 5% rate increase, was approximately \$654.8 million however actual payments were approximately \$604.3 million. The difference represents claims incurred but not reported and paid of \$50.5 million.

E. Due to other governments – includes \$8 million due to MDHHS for death recoupment and \$1.8 million due to MDHHS for FY20 general fund carryover in excess of 5%.

F. Federal/State grants and contracts– The net \$5.7 million variance is due to lack of spending for the \$3.7 million Tri County Crisis grant (\$3 million of variance). In addition, the SUD federal portion will be reclassified to state as part of the year end closing entries. This accounts for approximately \$2 million of variance. The \$19 million variance in state grants is due to approximately \$10 million in additional Medicaid received over budget. For such reasons, DWIHN implemented a 5% rate increase opposed to 2.5% for fiscal year September 30, 2023. Approximately \$4 million in additional CCBHC revenue and an estimated \$4 million in DCW cost settlement.

G. SUD, Adult, IDD, and Children services – \$77 million variance due to impact of COVID, the workforce shortages and timing in services and payment (i.e. summer programs, financial stability payments). In addition, the IBNR is an estimated calculation and could vary several million.

H. The significant investment losses are due to the changes in the market. DWIHN will not incur such losses at investment maturity however GAAP requires that investments are booked at market value.

A brief discussion ensued regarding the balance sheet.

There was no further discussion. The Chair, Ms. Brown noted the Finance Monthly Report ending August 31, 2022 was received and filed.

VIII. Unfinished Business – Staff Recommendations:

a. **Board Action #21-71 (Revision 2) – American Society of Employees.** Ms. Chamika Phillips, DEI Administrator reported. DWIHN is requesting approval to amend BA #21-71 (Leadership Training Services) to purchase a I-year subscription for DEI Training package with American Society of Employees (ASE)/McLean & Co. which also includes an intensive training program for the Executive Leadership Team. The cost of the I-year subscription for the DEI Advisory Bundle includes DEI assessments and over 100 DEI training courses that can be uploaded into DWIHN's LMS, for a total price not to exceed \$33,505. The revised contract amount is \$214,505. Discussion ensued regarding who will be trained; it was noted the Provider Network, DWIHN staff and Executive Leadership would be trained and there would be unlimited access to the courses. The Chair called for a motion. **Motion:** It was moved by Ms. Ruth and supported by Mr. Parker approval of BA #21-71 (Revision 2) to Full Board. **Motion carried.**

IX. New Business – Staff Recommendations:

a. **Board Action #23-23 – Graham Media –** Ms. Tiffany Devon, Director of Communications reporting. Staff is requesting a new contract agreement with Graham Media from October 1, 2022 to September 30, 2023 in the amount of \$50,250. The partnership includes a five-month campaign during the months of January, March, April, May and June and the scope of services includes DWIHN providing content and scripts to Graham Media

who will produce 30 second messages to be aired on WDIV-TV4 two weeks out of each of the five months which includes 26 commercials a month as well as content streaming on their website, clickondetroit.com. The community outreach campaign provides key messaging designed specifically for DWIHN on how to access the mental health system, programs and services for people with mental illness, intellectual and developmental disabilities, substance use disorder, etc. It will focus on programs and services that haven't received much attention such as crisis services, mental health stigma, mental health first aid, trauma, suicide prevention, bullying, autism, human trafficking and much more. The Chair called for a motion. **Motion:** It was moved by Mr. McNamara and supported by Ms. Ruth to bundle BA#23-23 and BA#23-24 for approval to Full Board. **Motion carried.**

b. Board Action #23-24 Scripps Media Ms. Tiffany Devon, Director of Communication. Staff is requesting a new contract agreement with Scripps Media from October 1, 2022 to September 30, 2023 in amount of \$50,000. The partnership includes a series of four :15-second video messages highlighting DWIHN's Access to Care services and resources and other critical information delivered across all Scripps Detroit platforms: WXYZ, WMYD, Bounce, Digital + Social Series of four co-sponsored WXYZ Social Media posts with aligned High Impact Ad Exposure + Video Messaging on WXYZ.com/Ch. 7 OTT/Streaming. The community outreach campaign provides key messaging designed specifically for DWIHN on how to access the mental health system, programs and services for people with mental illness, intellectual and developmental disabilities, substance use disorder, suicide prevention, children's services and much more. It will also focus on other DWIHN programs and services including accessing DWIHN's new Care Centers, Certified Community Behavioral Health Clinics, (CCBHC) Opioid and Behavioral Health Homes, crisis services, mental health stigma, mental health first aid, trauma, bullying, autism, and human trafficking. The Chair called for a motion. Discussion ensued regarding having an Ambassador to get the message into the community or using someone that is a Social Media Influencer that has a large presence/following in the community. Discussion ensued regarding researching a three digit number phone number that one can call to be connected to mental health services and the development of a slogan to identify mental health services. (Action) **Motion:** It was moved by Mr. Parker and supported by Ms. Ruth approval of Board Actions #23-23 Graham Media and BA#23-24 – Scripps Media to Full Board. **Motion Carried.**

c. Board Action #23-25 WestComm Ms. Tiffany Devon, Director of Communication reporting. Staff is requesting a new contract agreement with Westcomm to provide Social Media Management services for three years beginning October 1, 2022 to September 30, 2025. In July 2022, the RFP process began in which Westcomm was chosen over four other qualified companies with a score of 298 points out of a possible 300. It is recommended that they be awarded this contract for three years with one-year renewal option for a total amount not to exceed of \$296,100 (\$98,700 annually). The partnership includes social media management services for DWIHN including creating engaging and relevant content at least 3-5 times per week on various and appropriate channels including Facebook, Instagram, Twitter, Linked In and Tik Tok. Westcomm Inc. will also provide at least two to three Facebook live events, monitor national and local news events to include in appropriate messaging, manage and create paid search and display ads to reach all target audiences that DWIHN works with as well as a special emphasis on reaching younger people with targeted social media campaigns and videos that will post on streaming platforms that can be accessed via mobile devices. The Chair called for a motion. Discussion ensued regarding the past work of WestComm which was provided by B. Blackwell, Chief of Staff. It was noted that the continuity of the work of the vendor not be interrupted. Discussion ensued regarding having an internal person to DWIHN handle social media and its content as well as adding performance indicators that would be measured every year to determine if WestComm was being successful in reaching the targeted groups. Discussion ensued regarding the termination clause of the contract and legal was asked to research the clause and determine if the contract could be terminated within the three years. **Motion:** It was moved

by Mr. Parker and supported by Ms. Ruth that the Board action be moved to Full Board for approval with the contract being amended to a one year contract with three one year options. Ms. Devon to update Board action before the October Full Board meeting. (Action) **Motion carried.**

d. Board Action #23-34 Employee Health Insurance Mr. Jody Connally, Director of Human Resources reporting. DWIHN Administration is requesting approval of a one-year contract, effective January 1, 2023 through December 31, 2023, for an estimated amount of \$4,720,136 for the provision of comprehensive health benefits (medical – BCBS, dental - Delta Dental/Golden Dental, and optical - EyeMed) for three hundred six (306) enrolled DWIHN employees. The amount will vary based on the number of enrolled employees and their plan selections. This amount includes a 7.37% decrease in BCBS, 3.8% increase in Delta Dental, and 3% increase in Golden Dental, and a 16% decrease in short/long term disability insurance. Current labor agreements require that DWIHN provide healthcare coverage to all of its qualifying, active employees. Providers were selected through a bid process conducted by Lockton. The amount is estimated based on the staff count of approximately three hundred six (306) employees. The Chair called for a motion. **Motion:** It was moved by Mr. McNamara and supported by Ms. Ruth approval of Board Action #23-34 to Full Board. There was no further discussion. **Motion Carried**

e. Board Action #23-37 MMRMA Insurance Ms. Yolanda Turner, Deputy Chief Legal Counsel reporting. The Detroit Wayne Integrated Health Network ("DWIHN") is requesting approval to contract with the Michigan Municipal Risk Management Authority ("MMRMA") to provide comprehensive liability, casualty and property insurance to Detroit Wayne Integrated Health Network ("DWIHN") for FY 2022-2023. The total premium payment is \$229,607.00. MMRMA is a public entity self-insurance pool that provides property and liability coverage to local governmental entities in the state of Michigan. DWIHN has been a member of MMRMA since FY 2014-15. As a member of MMRMA, DWIHN has access to MMRMA's risk management program and risk control services, which assists members to identify, prevent, and mitigate losses. MMRMA provides training in all areas of risk management, along with claims management and up to date information on trends and strategies in public risk management. The Chair called for a motion. **Motion:** It was moved by Mr. McNamara and supported by Ms. Ruth approval of Board Action #23-37 to Full Board. Discussion ensued regarding the coverages on the new construction and having the CFO to research DWIHN options of investing in MMRMA.(Action) **Motion Carried**

f. Board Action #23-39 PA 152 Waiver Mr. Jody Connally, Director of Human Resources reporting. DWIHN presents this board action to request an exemption from PA 152 of 2011 (the "Act") to permit DWIHN to subsidize the healthcare coverage for the upcoming 2023 plan year for an estimated amount of \$492,000 based on 306 employees, which represents an estimated 90% DWIHN employer and 10% employee contribution. The percentages are consistent with prior year board recommendation. The board approved a contribution of \$899,097 for the plan 2022 plan year based on 306 employees. This current request is 45% lower than prior years DWIHN contribution above hard cap and based on a five- year historical analysis of budget to actual costs, is within the board approved administrative budget. DWIHN's administration has worked closely with Lockton, our benefits broker, to secure quality and low-cost health care for staff. The broker requested quotes from other two health plans however they refused to submit an offer due to lack of a competitive rate compared to the current carrier. Therefore, despite our best efforts, the cost of medical healthcare coverage for the staff under Blue Cross Blue Shield/BCN which decreased by 7% as compared to prior year however still a 23% increase over 2021 plan year. Due to restrictions under the Act, 100% of the 23% increase must be borne by employees. Approval of the board action would allow a waiver of the hard cap provision and permit DWIHN to fund the aforementioned amount above hard cap. This board action must come before the Board each year prior to the open enrollment period and is not automatically extended

beyond the date indicated (12/31/23). Passed in 2011, the Act limits a public employer's expenditures for medical benefits for its employees by imposing a "hard cap" on those expenditures. With two-thirds approval by the governing body each year, Section 8 of the Act allows the employer to exempt itself from the imposition of the hard cap. The Chair called for a motion. **Motion:** It was moved by Mr. McNamara and supported by Ms. Ruth approval of Board Action #23-39 to Full Board. **Motion Carried.**

Discussion ensued regarding the shooting incident that was in the newspaper whereby a family called for assistance from the Detroit Police for a family member that had a weapon and was experiencing mental health issues. It was noted that DWIHN has taken some action on this item and has extended its' services and the Detroit Police are conducting their investigation. Discussion ensued regarding Crisis Intervention Training (CIT) and other steps that can be taken.

XI. Good and Welfare/Public Comment – The Chair read the Good and Welfare/Public Comment statement. There were no members of the public addressing the committee.

XII. Adjournment – There being no further business; The Chair, Ms. Brown called for a motion to adjourn. **Motion:** It was moved by Mr. Parker and supported by Ms. Ruth to adjourn the meeting. **Motion carried.** The meeting adjourned at 2:47 p.m.

<p>FOLLOW-UP ITEMS</p>	<ul style="list-style-type: none"> a. CFO to research DWIHN's options of investing in MMRMA. b. DWIHN to investigate securing an Ambassador/Social Influencer to assist DWIHN with Social Media messaging in the community. c. Research to be conducted to obtain a three (3) digit number for Mental Health services and attach to a slogan that identifies Mental Health services. d. Communications to add Performance Indicators/measures to Social media contracts and evaluate annually to determine if contract should be renewed. Legal to review the termination clause and ensure DWIHN has right to terminate contract if performance indicators are not being met. e. Update BA#23-25 Westcomm to reflect a one -year contract with three (3) one year options before Full Board meeting on October 19, 2022.
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PROGRAM COMPLIANCE COMMITTEE

MINUTES

OCTOBER 12, 2022

1:00 P.M.

IN-PERSON MEETING

MEETING CALLED BY	I. Dr. Cynthia Taueg, Program Compliance Chair at 1:00 p.m.
TYPE OF MEETING	Program Compliance Committee
FACILITATOR	Dr. Cynthia Taueg, Chair
NOTE TAKER	Sonya Davis
TIMEKEEPER	
ATTENDEES	<p>Committee Members: Dorothy Burrell; Commissioner Jonathan Kinloch; and Dr. Cynthia Taueg</p> <p>Committee Members Excused: Dr. Lynne Carter and William Phillips</p> <p>Staff: Jamal Aljahmi; Brooke Blackwell; Jacquelyn Davis; Judy Davis; Eric Doeh; Dr. Shama Faheem; Sheree Jackson; Melissa Moody; Cassandra Phipps; April Siebert; Manny Singla; Yolanda Turner; Leigh Wayna; and Daniel West</p> <p>Staff (Virtual): Ebony Reynolds, Andrea Smith and June White</p>

AGENDA TOPICS

II. Moment of Silence

DISCUSSION	The Chair called for a moment of silence.
CONCLUSIONS	Moment of silence was taken.

III. Roll Call

DISCUSSION	The Chair called for a roll call.
CONCLUSIONS	Roll call was taken by Lillian Blackshire, Board Liaison. There was a quorum.

IV. Approval of the Agenda

DISCUSSION/ CONCLUSIONS	The Chair called for a motion to approve the agenda. Motion: It was moved by Commissioner Kinloch and supported by Mrs. Burrell. Dr. Taueg asked if there were any changes/modifications to the agenda. There were no changes/modifications to the agenda. Motion carried.
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V. Follow-Up Items from Previous Meetings

DISCUSSION/ CONCLUSIONS	<p>A. Residential Provider Closures/Mergers – Provide an update on the provider closures/mergers while meeting the needs of DWIHN’s members – Shirley Hirsch, Director of Residential services submitted and gave an update on the Residential Provider closures/mergers. Ms. Hirsch reported that despite the 45 facility closures during FY 22/22, DWIHN’s residential department has been successful in relocating 162 consumers. Some of the consumers were able to remain in their current provider network due to home consolidation, while other consumers were placed in available homes within other provider networks. DWIHN has facilitated the onboarding of new providers for both AMI and I/DD consumers to increase the availability and continuity of service for consumers. To combat the rate of closures, DWIHN’s residential department will not only continue to consider establishing contracts with new providers, but also explore the option of current providers expanding their number of contracted specialized housing facilities to fit the needs of the consumers. For the increasing need of barrier-free facilities for the I/DD population, medically complex, aged-out consumers and the LGBTQB+, DWIHN will also focus on increasing facilities for these populations. Dr. Taueg opened the floor for discussion.</p>
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VI. Approval of the Minutes

DISCUSSION/ CONCLUSIONS	<p>The Chair called for a motion to approve the September 14, 2022 meeting minutes. Motion: It was moved by Commissioner Kinloch and supported by Mrs. Burrell to approve the September 14, 2022 meeting minutes. Dr. Taueg asked if there were any changes/modifications to the September 14, 2022 meeting minutes. There were no changes/modifications to the meeting minutes. Motion carried.</p>
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VII. Reports

DISCUSSION/ CONCLUSIONS	<p>A. Chief Medical Officer – Dr. Shama Faheem, Chief Medical Officer submitted and gave an update on the Chief Medical Officer’s report. Dr. Faheem reported:</p> <ol style="list-style-type: none"> 1. Behavioral Health Education – DWIHN continues its’ outreach efforts for behavioral health services through multiple back to school tips and videos on social media forums, https://www.youtube.com/watch?v=PQNaZ7zE-bo, “Ask the Doc” https://www.dwihn.org/ask-the-doc, and an interview for Detroit Public Television/One Detroit on “Weighing the Effects of Social Media on Teens’ Mental Health, https://www.youtube.com/watch?v=4OXsdSfFV-E 2. Suicide Prevention Month Events – DWIHN has held many suicide prevention events for the month of September – Suicidology Conference; Back-to-School function with provider partners and DPD; Suicide Prevention discussions with Faith-Based entities at the request of MDHHS; Self-Care Conference focusing on wellness and resiliency; and Youth United advocates participated in a panel discussion at the Demystifying Suicide Event hosted by The Children’s Center regarding the risk of suicide among the LGBTQ+ community. 3. Crisis Care Center Updates (Milwaukee Avenue) – The Crisis Care Center’s construction is ongoing. The ELT staff have toured some Crisis Centers across different states and is using that knowledge along with guidance from DWIHN’s Crisis Consultant, RI International to implement the next steps. Staffing discussions, drafted staff job descriptions and working on the step-wise hiring plans for next year have taken place. DWIHN has worked on
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assessing the overall crisis needs of Wayne County and identifying areas of high need based on the Crisis Now model and calculator. Community engagement events have happened and will continue as well as work on policies and procedures over the next several months.

4. **Quality Department** – Performance Measure Validation (PMV) Report from HSAG, 100% compliance for the second consecutive year with two recommendations for improvement. DWIHN met the standards for PI #1(Children and Adult), 4b (SUD) and 10 (Children). There was an uptick in Q3 (17.79%) for Indicator 10 (Recidivism or Readmission within 30 days) for adults. The standard is 15% or less and this remains as an opportunity of ongoing improvement. Indicator 4a (Hospital Discharge Follow-up) for children was not met as well. The standard is 95% or higher and we received 86.44% for Q3. Staff will continue with the efforts to meet the standard and elevate the effectiveness of the interventions. DWIHN is working with MDHHS to implement the required Home and Community Based Services (HCBS) Transition Tracking for the members of DWIHN who are residing in homes that are not HCBS compliant. Quality staff will report to MDHHS on a bi-monthly basis, the transition planning and process of 56 members identified as being in settings found to be non-compliant with HCBS. The reports are to be submitted for each member until they are replaced and MDHHS acknowledges the replacement. They are expected to be achieved prior to March 17, 2023.
5. **State Hospital Admissions and Discharges** – DWIHN continues to improve our State hospital discharge process, given that there was a large pool of discharge ready individuals identified by the State last year. Staff has been placing an average of three to five members per month. There are six adult members who are currently awaiting State’s admission and staff continue to review them for possible lower level of services.
6. **Improvement in Practice Leadership Team (IPLT)** – The committee looked at the Children’s PIPs focusing on HEDIS measures and Complex Case Management by Integrated Health Care (IHC) department for the month of August.
7. **Med Drop Program** – The Clinical Practice Improvement department identified the success of this pilot program in terms of reducing inpatient admissions and re-admissions. It started with 34 members in 10/1/21 and ended in 9/30/22 with 51 members. The number of medications’ drops that were successful and the last seven months indicate an average of 77.2% compliant. Staff is in the process of revising some details of how the referrals will be placed to make the process more efficient. Dr. Taueg opened the floor for discussion. Discussion ensued.
8. **Integrated Health Care** – Staff is monitoring HEDIS measures closely and have rolled out individual score cards for CRSPs. Follow-up after Hospitalization is an important measure as it is tied into a member’s subsequent progress and risk of recidivism. Our providers’ scores and DWIHN’s scores have declined in this measure. There was also a decline in metabolic monitoring for children and adults on antipsychotics. There was an improvement in some HEDIS measures for Follow-up after hospitalization for alcohol and substance use. The HEDIS scorecard and FUH data was presented to the CRSP monthly meeting in September 2022 and will be presented to the CRSP Medical Directors’ next week. This has also been taken to the IPLT to revise interventions. Staff is working on care coordination pilot with three plans, two of which have been implemented and one is in the process. There are four CRSPs in this pilot, which started

on June 16, 2022. There have been 500,000 inquiries from Health Plan 3, 16,000 of those matched with DWIHN. DWIHN's I.T. and PCE are developing a database so that the number of members can be tracked. Dr. Taueg opened the floor for discussion. Discussion ensued.

- B. Corporate Compliance Report** – Sheree Jackson, Corporate Compliance Officer submitted and gave an update on the Corporate Compliance report. Mrs. Jackson reported that Compliance was notified of a data breach with MCG Health that involved DWIHN's members in May 2022. MCG Health provides licensing, use of the Behavioral Health Guidelines and a software called Indicia. They are also contracted with Michigan Consortium for Healthcare Excellence (MCHE) and holds the contract with MCG Health. Staff did their due diligence to determine if DWIHN's members were compromised and to what extent. It was determined that there was a significant number of non-active members affected. MCG provided documentation supporting that DWIHN's members affected were offered two years of complimentary identity protection, credit monitoring services and provided a toll-free telephone number for the affected members to use. DWIHN also issued notification to members providing a direct contact for Compliance for additional follow-up. As of September 30, 2022, 16 members have contacted Customer Service and/or the Access department to inquire about the initial notification of the breach that was received. DWIHN will continue to monitor and track ongoing calls related to the incident. MCG is doing more frequent checks on behalf of DWIHN. Dr. Taueg opened the floor for discussion. Discussion ensued.
- The Chair noted that the Chief Medical Officer's report and the Corporate Compliance's report have been received and placed on file.

VIII. Quarterly Reports

- A. Clinical Practice Improvement** – Ebony Reynolds, Clinical Officer submitted and gave highlights of the Clinical Practice Improvement's and Autism Spectrum Disorder's quarterly reports. Ms. Reynolds reported that staff completed the Assertive Community Treatment (ACT) annual reviews where three providers met fidelity with at least 95% overall score during this quarter. Staff worked collaboratively with the Quality department to submit evidence for the Health Services Advisory Group (HSAG) review and the MDHHS' waiver site review. Staff and DWIHN's CMO were responsible for Standard 10 in which there was no findings or corrective action plans required. Staff are working alongside with the Chief Clinical Officer on the 1915 waiver support application rollout process initiated by MDHHS that began July 1, 2022. Individuals receiving any 1915 service that are not receiving waiver services will need to complete and upload a single page document to the State's Waiver Support Application (WSA) database following a PIHP review and approval. The CPI's Clinical Specialist drafted the Conflict Free Case Management Policy which highlights the person-centered planning process and informs the network about necessary safeguards to avoid any potential conflict around relationships with individuals served, fiscal responsibility of the payee and payor when planning, delivering and receiving services. Staff worked collaboratively with the Quality department and NCQA consultants to review data and interventions for the lookback period for the upcoming NCQA re-accreditation. There were 414 jail releases under the Returning Citizens/Jail Diversion/Mental Health Court-Adult Services program for this quarter. There were 174 members linked with providers post-release follow-up; 17 were not in MH-WIN because the mental health designation from jail mental health may not have met DWIHN's criteria; 19 were released to a

hospital for mental health treatment other correctional facility and 204 were not assigned to a provider. DWIHN's Access Center is currently drafting a policy for jail mental health screenings through DWIHN when there is not an assigned provider and enrollment is required. There were 830 inmates screened and 259 were admitted for mental health services for this quarter. The Downriver Veteran's Court has 16 participants, nine (9) of whom are employed. There have been 39 graduates since this program began. The Mental Health Court currently has 13 participants, three (3) of whom are employed. There were five (5) Returning Citizens in this quarter. There were 243 Assisted Outpatient Treatment (AOTs) for adults processed during this quarter. A total of 43 individuals successfully transitioned from Evidence Based Supported Employment (EBSE) services to a lower level of care after completing their employment goals. There was an average of 139 diagnostic evaluations scheduled with the most scheduled at 176 and the least scheduled at 82 for the Autism Spectrum Disorder (ASD) Benefit this quarter. The drop of referrals was due to adhering to MDHHS' requirement of obtaining a physician's referral for further evaluation at the service request point. DWIHN's ASD Benefit continues to grow each quarter with 2,255 opened cases at the end of Q3 with the largest concentration of members enrolled with Centria Healthcare and second largest being Chitter Chatter and the least amount of nine (9) members enrolled with The Guidance Center. Dr. Tauieg opened the floor for discussion. There was no discussion.

B. **Crisis Services** – Daniel West, Director of Crisis Services submitted and gave highlights of the Crisis Services' quarterly report. Mr. West reported that there was a 21% decrease in the number of requests for service for children and decrease slightly for adults. The diversion rate for children decreased slightly this quarter. The Crisis Stabilization Unit at COPE saw an increase in the number of members served this quarter (714) Q4, (629) Q3. Team Wellness' Crisis Stabilization Unit saw a significant decrease in members served in Q4(366), Q3(540).

1. **FY 21/22 Q4 Accomplishments** – Hospital Liaison staff were involved in a total of 608 cases receiving crisis services. The diversion rate from an inpatient level of care was 34%. There were 58 crisis alerts received and 67% of those cases were diverted from inpatient. DWIHN received 760 AOT Orders and the Community Law Enforcement Liaison has established working relationships with Probate Court to ensure compliance with AOTs and transport orders within the network. DWIHN's Mobile Outreach Clinician continues to partner with Wayne Metro and other agencies in the community and DWIHN has since partnered with Black Family Development to pursue options for children and families in crisis as well as to promote resources in the community via a shared published calendar. A pre-admission review (PAR) disposition with evidence-based practices in coordination with PCE. Recidivism is being addressed in collaboration with the contracted screening agencies and cases are reviewed weekly in an effort to solidify clinical conversations prior to a re-admission.
2. **FY 21/22 Q4 Area of Concern** – DWIHN continues to work toward solidifying another crisis residential site to promote stabilization in the community.
3. **Plans for FY 21/22 Q3** – Complete and utilize a pre-admission review (PAR) disposition amendment to support clinical decisions made to divert members to the least restrictive environment after having met criteria for a higher level of care; Continue discussions and recommendations for the Clinical Care Center; Work to establish relationship between the DWIHN's

Mobile Outreach Clinician and Black Family Development to provide resources for children and families in the community; Work to establish a process for identifying and targeting recidivistic members within crisis encounters utilizing data and collaboration with the contracted screening entities to reduce recidivism numbers; and establish and utilize effective discharge planning for members in high levels of care in an effort to prevent “gaps” in treatment during member’s transitions into the community.

Dr. Tauzeg opened the floor for discussion. Discussion ensued. The committee requested a copy of DWIHN’s work plan/timeline for the opening of the new crisis facility be emailed to them. **(Action)**

C. **Innovation and Community Engagement** – Andrea Smith, Director of Innovation and Community Engagement submitted and gave highlights of the Innovation and Community Engagement’s quarterly report. Mrs. Smith reported:

1. **Mental Health Co-Response Partnership** – Co-responders had a total of 719 encounters and 142 individuals connected to service. The Crisis Intervention Team had 33 suicide calls and were able to provide appropriate interventions to prevent harm to the consumers. There were 50 overdose calls. Various resources for assistance with mental health, substance use and homelessness were provided and 88 of these individuals received follow-up care in community.
2. **Mental Health Jail Navigator Project** - DWIHN continues to oversee and managed this project. There were minimal changes in jail protocol allowing the continuation of both telehealth and face-to-face visitation as interchangeable methods of interview and assessment. There were 23 individuals interviewed, 13 were accepted into the program, eight (8) deemed as inappropriate candidates or unwilling participants and two (2) were released prior to program enrollment.
3. **Behavioral Health Specialist (BHS) Embedded at DPD’s Communication Center** – There were 44 individuals referred for follow-up and 23 individuals agreed to receive additional services and/or was unable to be reached by phone.
4. **Crisis Intervention Teams (CITs)** – DWIHN hosted three (3) CIT’s 40-hours blocks training during this quarter, providing training to 43 officers from DPD, Schoolcraft College and Wayne Police Department.
5. **Tri-County Strong** – Counselors canvassed 36,069 homes across the three counties and based on officials counts, provided emotional support to 8,342 individuals and families who were negatively impacted by the flooding. There were brief in-person contacts with 38,872 residents. Materials were left and mailed out to various homes. Four hundred and thirty-seven (437) social media messages were posted on Facebook, Instagram and through Google Ads.
6. **Implicit Bias in Healthcare** – 368 individuals were trained through our partnership.
7. **Network Training** – DWIHN has hosted various events and trainings this quarter on Addressing Co-Occurring Trauma and Addiction Series (3-part series); U.S. Dept of Health and Human Services’ Suicide Prevention 101 for Faith Leaders; Back-to-School/Suicide Prevention; Suicide Prevention/Awareness Conference; and Self-Care Conference. Discussion ensued regarding Suicide Prevention Conference for faith leaders where 1,800 participants were in attendance. Committee requested the number of DWIHN attendees at the Suicide Prevention Conference. **(Action)**.

8. **COVID-19 Virtual Therapy Line - Reach Us Detroit** - There was an increase in callers (almost 300 calls) during the month of September with requests for therapy and connection to housing, food and income resources.
9. **Student Learners** - The outcomes from the three-year partnership with University of Michigan (U of M) that was supported by Federal (HRSA) funding was highlighted in a recent publication.
10. **Notice of Funding Award** - Mobile Crisis Response Teams - DWIHN received notice of funding award from SAMHSA in the amount of \$4,474,160.00 to allow us to roll-out comprehensive mobile crisis response services (a board action will be presented in October).

Dr. Tauveg opened the floor for discussion. Discussion ensued.

- D. **Utilization Management** - Leigh Wayna, Director of Utilization Management's quarterly report submitted and gave highlights of the Utilization Management's quarterly report. Ms. Wayna reported that 1,010 Habilitation Supports Waiver slots were filled, 74 were opened as of 9/29/22 (93.2% utilization rate). There were 944 Autism authorizations manually approved, 532 authorization automatically approved by MH-WIN for this quarter (1,476 total). There are 2,453 cases currently opened in this benefit. There were 54 active youth enrolled in the Serious Emotional Disturbance Waiver (SEDW) as of June 30, 2022. The COFR committee had 10 adult requests, no children and eight (8) cases resolved. There are currently 57 opened cases. There were 883 approvals for the General Fund this quarter, 73 were The Guidance Center's CCBHC. There were 30 administrative denials as well. There were 2,586 inpatient, crisis residential and partial hospitalization admissions for the Provider Network this quarter. The UM department continues to conduct bi-weekly case conferences with DWIHN's physician consultant to decrease the average length of stay and hospital admissions. There were 6,843 approvals for outpatient services as of March 31, 2022, which includes non-urgent pre-service authorizations excluding SUD services. There were 117 MI-Health Link authorizations across all ICOs for Q2. State hospital admissions were placed on hold by MDHHS during this quarter. UM's Liaison staff increased focus on diversion and discharge activities by coordinating with MDHHS via the DCPD and MCTP programs. There were 16 discharges and four (4) admissions this quarter. There were 864 urgent SUD authorizations, 94% approved within 72 hours. There were 2,380 non-urgent SUD authorizations, 95% approved within 14 days by SUD-UM reviewers. DWIHN and other PIHPs are currently using the MCG Behavioral Health Guidelines to screen for inpatient hospitalization, crisis residential and partial hospitalization. The new hire Interrater Reliability (IRR) testing continues to occur for new hires within the Learning Management System. There was a total of 15 denials that did not meet the Milliman Care Guidelines (MCG) medical necessity criteria for continued inpatient hospitalization; 13 appeals and three (3) out of the 13 were upheld and one (1) overturned for this quarter. The successful transition of having a \$1.8M contract in place with an Administrative Service Organization to having DWIHN directly oversee all Self-Directed (SD) arrangements occurred this quarter. There were 1,254 members that were successfully transitioned from March 1 - September 30, 2022. It was noted the number of appeals was incorrect and the correct number would be provided at the next Program Compliance Committee meeting. (Action) Dr. Tauveg opened the floor for discussion. There was no discussion.

The Chair noted that the Clinical Practice Improvement's, Crisis Services', Innovation and Community Engagement's and Utilization Management's quarterly reports have been received and placed on file.

IX. Strategic Plan Pillar - Quality

DISCUSSION/ CONCLUSIONS	<p>A. Quality – April Siebert submitted and gave an update on the Strategic Plan Quality Pillar. Ms. reported that the Quality Pillar is at 92% completion. There are four organizational goals under this pillar and they range from 78% to 100% completion for the high-level goals. There are 22 sub-goals under this pillar that are at 86% completion.</p> <ol style="list-style-type: none"> 1. Ensure consistent Quality by September 30, 2022 – 78% Completed 2. Ensure the ability to share/access health information across systems to coordinate care by December 31, 2021 – 100% Completed 3. Implement Holistic Care Model: 100% by December 31, 2021 – 100% Completed 4. Improve population health outcomes by September 30, 2022 – 90% Completed <p>Dr. Tauog opened the floor for discussion. There was no discussion. The Chair noted that the Strategic Plan Quality Pillar has been received and placed on file.</p>
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X. Quality Review(s) -

DISCUSSION/ CONCLUSIONS	<i>There was no Quality Review(s) to report this month.</i>
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XI. Chief Clinical Officer’s (CCO) Report

DISCUSSION/ CONCLUSIONS	<p>Melissa Moody, Chief Clinical Officer submitted and gave highlights of her Chief Clinical Officer’s report. Mrs. Moody reported:</p> <ol style="list-style-type: none"> 1. COVID-19 & Inpatient Psychiatric Hospitalization – There were 640 inpatient hospitalizations and 3 COVID-19 positive cases as of 10/1/22. 2. COVID-19 Intensive Crisis Stabilization Services – There was a total of 440 members that received Intensive Crisis Stabilization Services in September 2022, an 11.4% increase from August 2022 (395). 3. COVID-19 Recovery Housing/Recovery Support Services – There was a 60% increase in COVID-19 SUD Recovery Housing utilized in September compared to August 2022. 4. Residential Department (COVID-19 Impact) – There was one (1) member that tested positive for COVID-19 with no related deaths in September 2022. There was no residential staff that tested positive for COVID-19 and no related deaths in September 2022. 5. Vaccinations – Residential Members – There was no change in vaccinations status in September 2022. 6. Integrated Healthcare – Behavioral Health Home (BHH), 262 members (32% Increase) currently enrolled – Staffing turnover and difficulty hiring (there is a minimum staffing model that providers are expected to meet to provide BHH). Staff is calibrating the message to encourage people to enroll as the program is supplemental and strictly opt-in; Opioid Health Home (OHH), 392 members (3% increase) currently enrolled – This program is comprised of primary care and specialty behavioral health providers to bridge the historically two distinct delivery systems for optimal care integration; Certified Community Behavioral Health Clinic-State Demonstration (CCBHC) – 3,152 members currently enrolled – This site provides a coordinated, integrated, comprehensive services for all individuals diagnosed with a mental illness or substance use disorder.
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	<p>The Guidance Center is the designated provider for Region 7; Certified Community Behavioral Health Clinic (CCBHC) SAMHSA Grant – DWIHN did not receive the CCBHC SAMHSA Grant. Integration efforts to provide holistic care will continue to move forward at DWIHN. DWIHN is currently assessing the largest gaps areas where clinical services would improve timely access and quality of services to our priority population. A re-consideration process is being discussed.</p> <p>7. Substance Use Disorder (SUD) Services – Recovery month is recognized in September to increase public awareness surrounding mental health and SUD treatment and recovery. DWIHN co-sponsored with NCADD the Recovery Walk on Belle Isle, September 10, 2022. DWIHN’s Naloxone program has saved 886 lives since its’ inception. There were three reported Naloxone saves in September 2022.</p> <p>8. Residential Services – There were five residential home closures in the month of September and all members were successfully moved to alternative residential locations. There were 309 residential referrals in September 2022.</p> <p>9. Children’s Initiatives – MDHHS informed DWIHN that Wayne County will be receiving the Baby Court Grant (\$107,904.00) for infants/toddlers under the age of four (4) years of age. DWIHN plans to hire a Baby Court Coordinator for this position.</p> <p>Dr. Tauog opened the floor for discussion. Discussion ensued. The Chair noted that the Chief Clinical Officer’s report has been received and placed on file.</p>
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XII. Unfinished Business

<p>DISCUSSION/ CONCLUSIONS</p>	<p>The Chair called for a motion. Motion: Commissioner Kinloch moved to bundle Unfinished Business, BA #22-07 (Revised), BA #23-26 (Revised), BA #23-27 (Revised) and BA #23-29 (Revised) the motion was supported by Mrs. Burrell. Motion carried. Motion: It was moved by Commissioner Kinloch and supported by Mrs. Burrell to move Unfinished Business, BA #22-07 (Revised), BA #23-26 (Revised), BA #23-26 (Revised), BA #23-27 (Revised) and BA #23-29 (Revised) to Full Board for approval. Motion carried.</p> <p>A. BA #22-07 (Revised) – Comprehensive Services for Behavioral Health FY 2022 – Staff requesting board approval to modify this board action to add ARPA funds for the CCBHC Operations via The Guidance Center, adding \$219,000.00 to the funding allocation making the amount \$1,627,596.00. The Chair opened the floor for further discussion. There was no further discussion.</p> <p>B. BA #23-26 (Revised) – Substance Use Disorder (SUD) Provider Network – Prevention – Staff requesting board approval to increase the amount by \$100,00.00 (PA2 Funds) from the initial amount of \$6,388,801.00 to \$6,488,801.00. The additional funding will be allocated to Chance for Life to expand services that will target a population by deepening their influence to the broad-base community. The Chair opened the floor for further discussion. There was no further discussion.</p> <p>C. BA #23-27 (Revised) – Substance Use Disorder (SUD) Provider Network – Treatment – Staff requesting board approval to accept PA2 Treatment Funds of \$150,000.00 for Personalized Nursing Light House (PNLH) to provide post release jail services in Wayne County. The Chair opened the floor for further discussion. There was no further discussion.</p> <p>D. BA #23-29 (Revised) – Comprehensive Services for Behavioral Health FY 2023 – Staff requesting board approval to receive and expend ARPA grant funds to the Guidance Center under CCBHC program in the amount of \$168,776.00 for the</p>
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	<p>fiscal year ending September 30, 2023. The ARPA grant is to support non-Medicaid members receiving CCBHC services. In addition, staff requesting board approval to accept grant funds associated with the new Integrated Care Center Development in the amount of \$45,000,000.00 and the Downriver Crisis Stabilization Unit in the amount of \$6,000,000.00. The total revised amount for this board action is \$51,692,684.00 for the fiscal year ending September 30, 2023. <i>Separate board actions for the construction and/or contracting of the facilities are forthcoming upon completion of all necessary due diligence and a budget adjustment will be forthcoming once the construction and/or contracting timeline is known.</i> The Chair opened the floor for further discussion. There was no further discussion.</p>
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XIII. New Business: Staff Recommendation(s)

<p>DISCUSSION/ CONCLUSIONS</p>	<p>The Chair called for a motion. Motion: It was moved by Commissioner Kinloch and supported by Mrs. Burrell to bundle Board Actions A-I under “New Business: Staff Recommendations” and move to Full Board for approval. Motion carried. Dr. Taueg opened the floor for discussion.</p> <p>A. BA #23-01 – Multicultural Integration Programs and DWIHN Veteran Navigator – Association of Chinese Americans, Inc. – Staff requesting board approval of the Memorandum of Understanding (MOU) between Community Mental Health Association of Michigan (CMHAM), Michigan Department of Health and Human Services (MDHHS) and Pre-paid Insurance Health Plan (PIHP) for the PIHP Veteran Navigator (PIHP-VN), Peer Navigator, Navigator Assistant and the Multicultural Integration Providers formerly known as the Multicultural Programs. Revenue for these services are supported by E-Grants and Management Systems (EGrAMS) categorical funds for Ethnic Services. The amount of this proposed term of this MOU will not exceed \$730,633.00 from October 1, 2022 through September 30, 2023. Dr. Taueg opened the floor for further discussion. There was no further discussion.</p> <p>B. BA #23-06 – Direct Care Workers (DCW) Training Program – Community Living Services – Staff requesting board approval for a one-year contract renewal with Community Living Services (CLS) to continue provision of Direct Care Workers training program and Individual Plan of Service (IPOS) for DWIHN Provider Network’s staff. The term of this contract is from October 1, 2022 through September 30, 2023 and funding is not to exceed \$600,000.00. Dr. Taueg opened the floor for further discussion. There was no further discussion.</p> <p>C. BA #23-08 – Crisis Intervention Services – Hegira Health, Inc. – Staff requesting board approval for Hegira Health, Inc. to provider crisis intervention services via the Community Outreach for Psychiatric Emergencies (COPE). The amount for the extension is from October 1, 2022 through September 30, 2023 and not to exceed \$8,400,000.00. Dr. Taueg opened the floor for further discussion. There was no further discussion.</p> <p>D. BA #23-10 – School Success Initiative and GOAL Line – Staff requesting board approval for FY 22/23 contract totaling \$3,245,000.00 to extend funding for the Community Mental Health (CMH) Providers delivering the School Success Initiative program and to provide funding to the Community Education</p>
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	<p>Commission (CEC) to do the Get On and Learn (GOAL) Line program. Dr. Taueg opened the floor for further discussion. There was no further discussion.</p> <p>E. BA #23-20 – Crisis Line – ProtoCall Services, Inc. – Staff requesting board approval for a one-year contract extension with ProtoCall Services, Inc. for an amount not to exceed \$335,500.00. ProtoCall currently operates the DWIHN’s Crisis Line. This will allow ProtoCall Services, Inc. to fulfill its’ role as the Emergency Response Call Center during the period of implementation of DWIHN’s full Crisis Continuum. Dr. Taueg opened the floor for further discussion. There was no further discussion.</p> <p>F. BA #23-28 – Donated Funds Agreement DFA #23-82009 – Michigan Department of Health and Human Services (MDHHS) – Staff requesting board approval of a one-year contract extension between DWIHN and MDHHS to continue the DHH’s Outstation Services in Wayne County and the placement of six (6) Medicaid Eligibility Specialists. This agreement was established through the Donated Funds Agreement (DFA) to facilitate enrollment of DWIHN’s consumers for Medicaid eligibility. Funding for this contract is not to exceed \$432,900.00 from October 1, 2022 through September 30, 2023. Dr. Taueg opened the floor for further discussion. There was no further discussion.</p> <p>G. BA #23-35 – Substance Use Disorder (SUD) Provider Network Prevention and Treatment Services FY 22/23 – American Rescue Plan Act (ARPA) – Staff requesting board approval for the recent grant award of \$680,820.00 for fiscal year ending September 30, 2023 for two (2) substance use disorder programs. MDHHS allocated \$604,060.00 in American Rescue Plan Act (ARPA) Grant to DWIHN to provide SUD services to individuals, families and communities. Dr. Taueg opened the floor for further discussion. Discussion ensued.</p> <p>H. BA #23-36 – Mobile Crisis Response – Staff requesting board approval to accept this funding award and approval to utilize funds to carry out the hiring of staff, procurement of vehicles, supplies and items approved by SAMHSA to successfully implement mobile crisis response. This will be a one-year grant for an amount not to exceed \$4,474,160.00 for the fiscal year ending September 30, 2023. Dr. Taueg opened the floor for further discussion. Discussion ensued.</p> <p>I. BA #23-41 – Michigan Peer Review Organization (MPRO) – Staff requesting board approval for a renewal of a one-year contract in the amount not to exceed \$100,000.00 for the fiscal year ending September 30, 2023. This will allow the Utilization Management (UM) department the ability to collaborate on utilization reviews and authorization decisions related to the provision of behavioral health services as well as assist with decision-making process for clinical claims adjudication. Dr. Taueg opened the floor for further discussion. There was no further discussion.</p>
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XIV. Good and Welfare/Public Comment

<p>DISCUSSION/ CONCLUSIONS</p>	<p>Commissioner Kinloch commended staff on their outstanding reports and great teamwork under the leadership of DWIHN’s President/CEO, Eric Doeh. Commissioner Kinloch also informed the committee and staff that Trent Sanford, Innovation and Community Engagement will be receiving an award next week at the Full Board Meeting.</p>
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ACTION ITEMS	Responsible Person	Due Date
1. Crisis Services' quarterly report - Email a copy of the work plan/timeline for the opening of the new crisis facility to the committee.	Eric Doeh	November 9, 2022
2. Innovation & Community Engagement Quarterly Report - Committee requested the number of DWIHN attendees at the Suicide Prevention Conference.	Andrea Smith	November 9, 2022
3. Utilization Management's Quarterly Report - Provide the corrected number of Appeals.	Leigh Wayna	November 9, 2022

The Chair called for a motion to adjourn the meeting. **Motion:** It was moved by Commissioner Kinloch and supported by Mrs. Burrell to adjourn the meeting. **Motion carried.**

ADJOURNED: 2:43 p.m.

NEXT MEETING: Wednesday, November 9, 2022 at 1:00 p.m.



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**PUBLIC NOTICE OF DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD MEETING AND COMMITTEE SCHEDULE - 2023**

All Meetings are being held in a hybrid manner until further notice

BOARD EXECUTIVE COMMITTEE- 3rd Monday at 12:30 p.m.

January 17 th	July 17 th
February 13 th	August 14 th
March 13 th	September 18 th
April 17 th	October 16 th
May 15 th	November 13 th
June 20 th	December 18 th

FINANCE COMMITTEE- 1st Wednesday at 1:00 p.m.

January 4 th	July 5 th
February 1 st	August 2 nd
March 1 st	September 6 th
April 5 th	October 4 th
May 3 rd	November 1 st
June 7 th	December 6 th

PROGRAM COMPLIANCE COMMITTEE- 2nd Wednesday at 1:00 p.m.

January 11 th	July 12 th
February 8 th	August 9 th
March 8 th	September 13 th
April 12 th	October 11 th
May 10 th	November 8 th
June 14 th	December 13 th

FULL BOARD MEETINGS- 3rd Wednesday at 1:00 p.m.

January 18 th	July 19 th
February 15 th	August 16 th
March 15 th	September 20 th
April 19 th	October 18 th
May 17 th	November 15 th
June 21 st	December 20 th

Board of Directors

Angelo Glenn, Chairperson
Dorothy Burrell
Kevin McNamara

Kenya Ruth, Vice-Chairperson
Lynne F. Carter, M.D.
Bernard Parker

Dora Brown, Treasurer
Eva Garza Dewaelsche
William Phillips

Dr. Cynthia Tauog, Secretary
Jonathan C. Kinloch





**PUBLIC NOTICE OF DETROIT WAYNE INTEGRATED HEALTH NETWORK
SUBSTANCE USE DISORDER OVERSIGHT POLICY BOARD AND
RECIPIENT RIGHTS ADVISORY COMMITTEES- 2023**

RECIPIENT RIGHTS ADVISORY COMMITTEE- (Bi-Monthly) 1st Monday at 1:00 p.m.

January 9th
March 6th
May 1st

July 10th
September 11th
November 6th

SUD OVERSIGHT POLICY BOARD- 3rd Monday at 10:00 a.m.

T.B.D.
February 20th
March 20th
April 17th
May 15th
T.B.D.

July 17th
August 21st
September 18th
October 16th
November 20th
December 18th



President and CEO Report to the Board Eric Doeh November 2022

The November 8th election results were of significant importance to us. Democrats were able to do something we have not seen in Michigan for nearly 40 years – seize control of virtually all aspects of state government. Democrats were able to retain control of the Governor, Attorney General and Secretary of State’s offices. In addition to having control of the above offices, Democrats were able to gain control of both chambers in the Michigan Legislature after winning a number of very close battleground seats in the House and Senate. This is of significance to us because of the threat of behavioral health redesign that has been one of the hallmarks of a Republican led legislature. I believe that there will be some changes to the system, however, the input of advocacy groups, stakeholders and the people we serve will be paramount to any changes or system redesign. We will continue to cultivate those relations we have established in Lansing and those new ones especially considering that fact that there will be some new incoming legislators.

FINANCE

Detroit Wayne Integrated Health Network (DWIHN) will have its audited September 30, 2022, financial statements available in accordance with the State of Michigan reporting deadline of March 31, 2023. Consistent with prior years, DWIHN’s finance team is actively working on closing the books to meet this deadline.

As previously reported, DWIHN expanded the financial stability payments to other lines of services that were previously not considered. DWIHN submitted financial stability letters to thirty-one (31) providers across the SUD, Autism, Skill Building, Children’s and Adult service providers. DWIHN received a response from 29 providers; eleven of the 29 either declined assistance or were not eligible due to no projected operating losses for the fiscal year. Eighteen providers were issued a total amount of approximately \$18 million in financial assistance.

On October 29, 2022, DWIHN submitted a financial stability letter to all residential providers requesting information to determine the amount of uncompensated payroll expenses related to direct care staff. The deadline for submission is November 10, 2022.

On October 31, 2022, DWIHN submitted financial stability letters to 19 SUD Prevention Providers requesting information to determine the amount of operating losses incurred for fiscal year ended September 30, 2022. The deadline for submission is November 9, 2022.

On November 11, 2022, DWIHN submitted a letter to the Wayne County Provider network (excluding hospitals, governmental entities, universities, school districts, nursing homes and Medicare MHL providers) announcing a one-time retention payment to all clinical and non-clinical staff. The survey deadline is November 18, 2022. The amount of the retention payment will be determined upon accumulation of the survey results.

Based on both DWIHN’s and Health Alliance Plan’s (HAP’s) legal counsels’ interpretation of the MI Health Link (MHL) contract, DWIHN is not required to cost settle the contract outside of the first year of the demonstration pilot. This has resulted in DWIHN retaining approximately \$9 million in one-time funds that is considered local funds. DWIHN cost settled the first year of the contract with HAP for approximately \$3.8 million.

Due to the aforementioned, DWIHN has one-time excess cash to settle the outstanding Milwaukee loan balance of approximately \$5 million and will not re-finance the loan incurring unnecessary interest.

CHIEF CLINICAL OFFICER

Innovation and Community Engagement:

DWIHN's Veteran Navigator connected with 17 new Veterans and three family members in the month of October. The Navigator participated in over a dozen events during the month of October. The Mental Health Jail Navigator referrals remain consistent, as 10 individuals were referred and interviewed, and did not meet criteria and/or released prior to placement. Currently, four individuals are monitored and receiving treatment services from the Team Wellness Center and/or Detroit Rescue Mission Ministries.

Behavioral Health Home (BHH):

- Current enrollment - 300 members (September - 262, 14.5% increase)
- Detroit Wayne is one of 5 PIHPs in the State that participates in the Behavioral Health Home model
- Behavioral Health Home is comprised of primary care and specialty behavioral health providers, thereby bridging two distinct delivery systems for care integration.
- Utilizes a multi-disciplinary team-based care comprised of behavioral health professionals, primary care providers, nurse care managers, and peer support specialists/community health workers.
- Michigan's BHH utilizes a monthly case rate per beneficiary served
- Added Community Living Services as a BHH provider and currently in the process of adding Psygenics as well. This will result in a total of seven Health Home partners for DWIHN.

Opioid Health Home (OHH):

- Current enrollment- 394 members (August - 392)
- Michigan's OHH is comprised of primary care and specialty behavioral health providers, thereby bridging the historically two distinct delivery systems for optimal care integration. Michigan's OHH is predicated on multi-disciplinary team-based care comprised of behavioral health professionals, addiction specialists, primary care providers, nurse care managers, and peer recovery coaches/community health workers.
- Michigan's OHH utilizes a monthly case rate per beneficiary served
- Michigan's OHH affords a provider pay-for-performance mechanism whereby additional monies can be attained through improvements in key metrics.

Certified Community Behavioral Health Clinic- State Demonstration (CCBHC):

- Current enrollment- 3,343 members (September - 3,152, 6% increase)
- A CCBHC site provides a coordinated, integrated, comprehensive services for all individuals diagnosed with a mental illness or substance use disorder. It focuses on increased access to care, 24/7/365 crisis response, and formal coordination with health care.
- This State demonstration model launched on 10/1/2021 and The Guidance Center is the designated provider for Region 7.

CRISIS SERVICES

Requests for Service (RFS) for children increased by 9% this month and the diversion rate increased from 72% to 75% as compared to September. There were 140 youth intensive crisis stabilization service (ICSS) cases for the month of October, a 34% increase compared to September. There was a total of 43 cases served by The Children's Center Crisis Care Center in October, a 72% increase from the month of September.

There was a 3% increase in the number of requests for service for adults in October compared to September, and the diversion rate decreased by 2% in October. The Crisis Stabilization Unit (CSU) at COPE served 193 cases in this month, a 14% decrease from September at 226.

DWIHN received 155 Assisted Outpatient Treatment (AOT) orders from Probate Court this month and respective CRSPs were notified to incorporate these orders in treatment planning. Deferral Conferences continue with CRSP engagement. Additionally, two citizens returned and were connected to DWIHN services upon release from MDOC.

In October 2022, there were 151 contacts made with community hospitals related to the movement of members out of the emergency departments, which is a 28% decrease in contacts from September at 194. Out of the 151 encounters, 41 were diverted to a lower level of care, an overall diversion rate of 27%. Hospital liaisons received 14 “crisis alert” calls collectively in October and four of those members were diverted to lower levels of care (29% diversion rate for crisis alert calls).

Mobile Outreach Services, October 2022:

Number of Mobile Events Attended	12
Number of Meaningful Engagements	475
Number of Subsequent Contacts	170

One on One Guidance and Support

- DWIHN’s Contract, Access, Clinical, Quality and Integrated Health teams have been meeting with providers every 30-45 days to discuss quality of care and challenges in timely access to care standards. Workforce shortages continue to be an active concern and several best practices have been shared with them based on results and information shared by organizations who have been able to hire, retain and improve.
- We realized that our Providers are often challenged with acute and difficult cases and hence created Outcome Improvement Committee where we offer collective information and non-judgmental recommendations to help assist cases.

Current Internship Opportunities within DWIHN and Provider Network

The internship program is primarily focused on clinical services. The program started in 2014, and since that period, we have supported this process for several hundred students, many of whom were offered employment and chose to remain within the DWIHN system of care.

While we have several university partners, an important one to highlight is the University of Michigan which gave DWIHN approximately \$500k to support students, and our collaborative partnership was highlighted at several professional conferences – including one in Italy.

Opportunities

Our students complete an Interprofessional Clinical Decision-Making Course with medical, nursing, pharmacy, and dentistry students. Students have access to certificate programs that they can complete while working towards degree completion. Field Instructors have access to specialized training and certificate programs as well at no cost to them. Students receive training in IPOS, PCP, SBIRT, Integrated Healthcare, Power and Oppression, DBT, CBT, Motivational Interviewing, Mental Health First Aid, and suicide prevention. Our goal with this is for them to be prepared to address member needs just as a full-time staff would be. They also have access to support towards obtaining licensure through practice tests and study material.

Purpose

The philosophy of the Student Learner Program is to develop sustainable structures that will allow for workforce development throughout the Detroit Wayne Integrated Health Network provider system. The Student Learner Program’s mission is to support the development of a learning and service culture with the aim of developing and retaining competent professionals, collaborative work, and promoting research and continual improvement of supports and services provided to adults with mental illness, individuals with developmental disabilities, children with serious emotional disturbances and persons with substance use disorders and their families and the community through implementation of evidence-based best and promising practices in Community Mental Health.

Placement

Students are typically placed with us by a university and have strict guidelines from what the students must learn, number of hours required, and whether compensation can be accepted.

Agency Name		
All Well-Being Services (AWBS)	American Indian Health & Family Services of Southeast Michigan, Inc.	Arab American & Chaldean Council
Assured Family Services	Beginning Step	Black Family Development, Inc
Central City Integrated Health	CNS Healthcare	Community Care Services*
Community Health and Social Services (CHASS) Center	Covenant Community Care	Detroit Wayne Integrated Health Network (DWIHN)
Development Centers, Inc.	Elmhurst Home, Inc.	Growth Works, Inc.
Hegira Health, Inc.	InSight Youth and Family Connections (formerly StarrVista)	Lincoln Behavioral Services
New Oakland Family Centers	Positive Images	PsyGenics, Inc
Ruth Ellis Center, Inc.	Southwest Solutions	Starfish Family Services
StoneCrest Center d.b.a. BCA of Detroit, LLC	The Children's Center of Wayne County	The Guidance Center
The Youth Connection (TYC)	Western Wayne Family Health Services	

Who do we accept & what do we pay?

Students have been accepted from Eastern Michigan University, University of Michigan, Wayne State University, Michigan State University, Madonna University, Loyola University, Oakland University, University of Phoenix, North Carolina A & T, Spring Arbor, Case Western Reserve, Schoolcraft College, Wayne County Community College District, Southern California, and Walden University.

Disciplines range from nursing, psychiatry, social work, counseling, public health, criminal justice, technology, human resources, health administration, public administration, and communications. Terms/duration of service varies depending on the individual requirements of the student. Students are placed within the organization or within the system of care depending on their interests and learning goals/objectives.

Payment for students depends on whether they are allowed to accept stipends (some schools/programs do not allow this). We increased the rate of pay to \$15/hour in 2022.

Future Program Expansion

We are considering to launch a multidisciplinary student-run clinic that will offer practical experience to student learners, save costs to the organization, and provide behavioral health services at no cost to the community. This is an in-person extension of Reach Us Detroit and would be a huge benefit to our service array while supporting growth and innovation.

In addition to this, we would offer select students the opportunity to serve in a fellowship capacity. These individuals will receive tuition support and will also be paid over the course of their stay, with the hope that their position will become permanent with DWIHN.

Other Initiatives to Improve Future Workforce

- ☐ DWIHN has partnered with WSU on a 'pathway' to a professional program which is geared toward Recovery Support Specialists who are interested in furthering their career in behavioral health by way of continuing education, certifications, bachelor or Master level programs. As we lay out these 'stackable' credentials for peers – we are meeting to review participant interest and how we can include Peers on multiple projects collectively.
- ☐ DWIHN partnered with WSU to apply for the Gilbert Family Foundation for a program that would pay a stipend for social workers to intern in CMH specific settings. It would include up to 30 interns and would offer \$5,000 per semester. To date, no decision has been made by the Foundation so we are still hopeful this funding will be awarded.

Pipeline Programs:

Psychiatrists continue to be a major shortage in Michigan. Some evidence suggested that Michigan had just over 1,100 psychiatrists in 2016, and a federal health study found the state is expected to be 890 psychiatrists short of need by 2030, including a shortage of 100 psychiatrists who see children. This is important to consider, given our upcoming Crisis Centers.

- DWIHN supports and promotes pipeline programs like Wayne State BCAP that encourages high school students to join medical fields. They have opportunity to work with DWIHN and attend lectures on Community Mental Health System and get financial sponsorship from DWIHN too.
- DWIHN has also been part of a grant given to Wayne State Psychiatry Residents for them to learn about community mental health system and to support it through rotations. We recently met with Program Directors to discuss plans that include:
 - Provide education and didactics to Residents on Community mental health system and opportunities to work for CMH.
 - Hoping to finalize plans to have Psychiatry Residents and Child adolescent Fellows rotate at DWIHN Crisis Care Center. More information will be shared in subsequent months as things get finalized.

HR Initiatives:

Internally, HR has offered a 4-day (10-hour) work option to offer flexibility to employees. We have also given option to staff with appropriate credentials to do overtime hours for Call Center that helps them have additional earnings and assist Access Center with callbacks and screening. With the help of our Board, we have also been able to help our employees with Insurance premiums. We plan to share these strategies with the provider network as well.

Our HR Director and Team has recently attended various job fairs and we plan to share knowledge learned from those with our providers. We are also planning a virtual or hybrid job fair for our Provider network. We are planning to have our staff with Social Work, Psychology, Nursing, Psychiatry and other clinical degrees to arrange visits with graduating classes of various universities in Michigan to talk about advantages of working in CMH system and sharing their personal experiences.

Burnout and Wellbeing Initiatives

Evidence indicate that healthcare faces higher burnouts and work injuries.

Some of DWIHN resources that are available to our providers as well as members include:

- The DWIHN website offers a free and anonymous assessment to help you determine if you or someone you care about should connect with a behavioral health professional.
<https://screening.mentalhealthscreening.org/DWIHN>
- Another excellent digital tool to support mental health is myStrength, an app with web and mobile tools designed to support your goals and wellbeing. myStrength's highly interactive, individually tailored resources allow users to address challenges, while also supporting the physical and spiritual aspects of whole-person health.

SIGN UP TODAY

1. Visit www.mystrength.com and click on "Sign Up."
2. Enter the **Access Code** marked below.
3. Complete the myStrength sign-up process and personal profile.

DWIHNc

Go Mobile! Download the **myStrength** mobile app, log in, and get started today.



is presented by

- We share “Askthedoc” newsletter with our Providers that cover several wellbeing topics, ways to cope with stressors and preventative health topics.

Other Resources: Michigan State Loan Repayment Program

The Michigan State Loan Repayment Program (MSLRP) helps employers recruit and retain primary medical, dental, and mental healthcare providers by providing loan repayment to those entering into service obligations.

https://www.michigan.gov/mdhhs/-/media/Project/Websites/mdhhs/Folder4/Folder6/Folder3/Folder106/Folder2/Folder206/Folder1/Folder306/MSLRP_Period_Update.pdf?rev=ab17483045294913b97cccc7317255dc

CHIEF MEDICAL OFFICER

DWIHN has continued outreach efforts for behavioral health services:

- November Ask the Doc addresses the rise in respiratory infections like RSV, influenza and COVID.
<https://www.dwihn.org/ask-the-doc>
- Interview for TODAY magazine on Holiday Stress.

Improvement in Practice Leadership Team (IPLT):

IPLT is charged with developing work plans, coordinating the regional training and technical assistance plan, working to integrate data collection, developing financing strategies and mechanisms, assuring program fidelity, evaluating the impact of the practices, and monitoring clinical outcomes. In the month of August, the committee looked at Assisted Outpatient and combined treatment procedures, Conflict-free case management policy.

WORKFORCE SHORTAGES

There is currently a critical shortage of healthcare workers, particularly in behavioral health. The shortage is not just in our county or State but is Nationwide. Unfortunately, according to data, Michigan is in the top five states with a healthcare workforce shortage. Evidence and resources indicate that the shortage is attributed to several factors:

- 1) Covid-19 resulted in many staff resignations
 - More options to work from home
 - People changing career paths
- 2) Shortage of behavioral health workforce particularly: Master’s Level Licensed Social Works, psychiatrists and Nurses.
 - Organizations are pulling from the same limited pool of professionals
- 3) Current staff are moving into private clinical practice as there is less paperwork and what is described as administrative burden.
- 4) Current shortage staff shortages have resulted in high caseloads and creates a vicious cycle
- 5) Staff believe that they do not have training and resources that help them feel supported.
- 6) Increasing staff burnout due to all of the above

DWIHN’S RESPONSE

Addressing Administrative Burden

- Established a modifier that allows clinicians with a bachelor’s degree with proper credentials the option of completing the readmission and annual IBPS. This supported the provider network by reducing the strain on Master level clinicians.
- Removed the pre-authorization requirement for Assessments and Treatment Plans which allows staff to provide those services without any potential pre-authorization barrier.
- Added additional Service Utilization Guidelines so frequently used, medically necessary services could be automatically approved in the system based on a member’s level of care.
- Removed duplicative provider reporting in the Children’s Initiative Department

- Ongoing discussion with the providers in a workgroup to do a crosswalk that streamlines areas of assessed need from the IBPS to populate as goals that should be addressed in the IPOS (this is announced and will be in development).
- To help our providers and members, we have continued to support the use of Telemedicine at this time, though we are waiting for finalized State guidelines that are moving towards the use of audio-visual and not just audio.

Financial Incentives

- In addition to a 5% Rate increase for FY 22, DWIHN provided additional 5% Supplemental Rate increase with Retrospective payments to providers. DWIHN highlighted in our letters that the expectation is that the funding is to be used to address the workforce shortage, increase in wages and fringe benefits required to retain and recruit quality staff, tangible improvements to the consumer's quality of care, and other fixed costs due to the inflation experienced throughout the nation.
- DWIHN has been offering Stability payments to our Providers for the last two years and is currently working on this year's Stability plans. Though not prescribed, it is expected that the providers who are struggling with workforce shortages impacting their finances, will use the amount for hiring and retention which could then help them bill for clinical services and improve their financial stability.
- DWIHN has Created Value Based Incentives that provide an opportunity for our Clinical service organizations and their workforce to be rewarded for high-quality services.

Current Value Based Incentives

I/DD Population/ Provider Network

□ Habilitation Supports Waiver Enrollment Incentive (\$36K/yr.)

- DWIHN pays a provider \$1,000 for enrolling a member in the HSW

□ Timely Intake Assessment Incentive (\$200K/yr.)

- DWIHN will reimburse an additional \$100 per encounter (H0031) when the provider successfully schedules and performs the intake assessment within 14 calendar days of the first point of contact.

SED Population/ Provider Network

□ Performance Indicator Improvement Incentives (\$1.76M/yr.)

Four incentives, each measured quarterly

- PI 2a - biopsychosocial assessment is completed within 14 days of a non-emergent request for services at least 80% of the time. (Potential payout of \$165,000 per quarter to providers).
- PI 3a - services start within 14 days of the Biopsychosocial Assessment 100% of the time (Potential payout of \$110,000 per quarter).
- PI 4a - member is seen within 7 days of inpatient discharge 100% of the time (Potential payout of \$55,000 per quarter).
- PI 10 - readmission for inpatient hospitalization within 30 days of hospital discharge less than once or 5% of the time (Potential payout of \$110,000 per quarter).

□ Home Based Services Fidelity Incentive (\$750K/yr.)

- In order to increase fidelity to the Home-Based Services model, DWIHN is offering providers an additional \$50 per member month when a member is provided four or more hours of service in the given month. All Home-Based Services providers are eligible to receive this incentive.

AMI Population/ Provider Network

□ Performance Indicator Improvement Incentives (\$5.28M/yr.)

Incentive designed to improve DWIHN's performance indicator scores, improve corresponding quality of care, and financially stabilize the SED provider network. Four incentives, each measured quarterly.

- PI 2a - biopsychosocial assessment is completed within 14 days of a non-emergent request for services at least 80% of the time (Potential payout of \$495,000 per quarter to providers).

- PI 3a - services start within 14 days of the Biopsychosocial Assessment 100% of the time (Potential payout of \$330,000 per quarter).
- PI 4a - member is seen within 7 days of inpatient discharge 100% of the time (Potential payout of \$165,000 per quarter).
- PI 10 - readmission for inpatient hospitalization within 30 days of hospital discharge less than once or 5% of the time (Potential payout of \$330,000 per quarter).

□ ACT Program Fidelity Incentive (\$660K/yr.)

- ACT providers can earn an additional \$100 per member per month for services provided to the members, if their overall score on the annual CPA fidelity audit score for that year is 93% or higher. This incentive is measured at year end.

INTEGRATED HEALTH REPORT

The Detroit Wayne Integrated Health Network (DWIHN) continues to make progress with integrating with Medicaid Health Plans. Below is a list of updates of the collaborations with Medicaid Health Plan Partners One, Two, and Three.

Health Plan Partner One

Health Plan 1 and DWIHN met in August 2022 and Health Plan 1 has decided to increase care coordination and to use the shared platform once built, to stratify members for care coordination. Health Plan 1 and DWIHN have created a statement of work which was signed by DWIHN's CEO in September and is out for Health Plan 1 signature. Five new members were discussed in the month of October and three of them attended their follow up after hospitalization appointment (FUH).

Health Plan Partner Two

DWIHN IHC staff and Health Plan 2 continue with monthly care coordination meetings to review a sample of shared members who experienced psychiatric inpatient admission within the past month. Seven members were discussed and the team is waiting on verification as to how many attended the FUH appointment.

DWIHN and Health Plan 2 are working on individuals who present at the Emergency Department for substance use-related issues. DWIHN pulls data from CC360 and filters the information. DWIHN follows up with open cases and gives other names to Health Plan 2. There was one FUA member who had an ED visit in October.

DWIHN is sending Health Plan 2's data to Vital Data (VDT). DWIHN and VDT are expanding the shared platform to include gaps in care reports. The platform is developed and training and use will happen in November. Care gap reports will be established after that date.

DWIHN met with Health Plan 2 Leadership on October 24th and demoed the shared platform.

Health Plan Partner Three

DWIHN staff are working with Health Plan 3 on a new project of monitoring individuals who utilized the emergency room department or inpatient psychiatric unit and how to perform data sharing.

Health Plan 3 will be able to obtain the CRSP's name for a member in the ED (for any reason) and start coordination of care with that CRSP. There are four CRSP's in the pilot: Neighborhood Services Organization, Lincoln Behavioral, Hegira and Guidance Center. This started on June 16, 2022.

DWIHN's IT Department and PCE are working together to create a SharePoint site where all data report will be located.

Meetings in October were canceled by Health Plan 3 but DWIHN and PCE are still working on the SharePoint site.

Shared Platform and HEDIS Scorecard

DWIHN and VDT continue to conduct weekly collaboration meetings to review project timelines, tools, and trainings. DWIHN and VDT continue to work on updating the scorecard with new data feed, adding all members into Carespace, this will allow all Medicaid health plans to see shared members and careflow rules created. This is finished for the MHP to utilize but, DWIHN cannot see the same data. VDT is unsure why, and is working on the issue.

DWIHN and VDT met on the mobile app and gave feedback for changes. Training for phase one is planned for November 14th. First phase will allow members to access different departments within DWIHN, for example; Office of Recipient Rights, Complex Case Management, Customer Service, Marketing and DWIHN website. The second phase will allow members to see claims data, authorizations and limited clinical documents.

The HEDIS Scorecard was rolled out to all CRSP providers. DWIHN IHC staff has met with CRSP’s individually to help them better understand the platform and the capabilities. IHC has been added to the 45-day meeting with CRSP’s and the FUH score is added to the measures tracked. IHC has attended nine of these meetings in October and then had two separate meetings with providers to train more in depth on the Scorecard.

Below are scores for the FUH measure as shown in the Scorecard. This is all CRSP scores combined.

Measure	Measure Name	Eligible	Total Compliant	Non Compliant	HP Goal	Year To Date
FUH30	Follow-Up After Hospitalization for Mental Illness (30 days)	0	0	0	50	0
FUH301	Follow-Up After Hospitalization for Mental Illness Age 6 - 17 (30 d...	485	318	167	70	65.57
FUH302	Follow-Up After Hospitalization for Mental Illness Age 18 - 64 (30 ...	5479	2616	2863	58	47.75
FUH303	Follow-Up After Hospitalization for Mental Illness (30 days) Age 65+	163	46	117	58	28.22
FUH7	Follow-Up After Hospitalization for Mental Illness (7 days)	0	0	0	50	0
FUH71	Follow-Up After Hospitalization for Mental Illness Age 6 - 17 (7 days)	485	216	269	50	44.54
FUH72	Follow-Up After Hospitalization for Mental Illness Age 18 - 64 (7 d...	5479	1629	3850	50	29.73
FUH73	Follow-Up After Hospitalization for Mental Illness (7 days) Age 65+	163	38	125	50	23.31

ADVOCACY/LEGISLATIVE EFFORTS

We continue working with our lobbyists on conversations with Lansing leadership surrounding our advancements towards building care centers around Wayne County to best serve our region.

We are having conversations with MDHHS leadership surrounding the Public Health Emergency that was recently announced will soon come to an end and its impact on the individuals we serve. DWIHN has proactively provided information to our providers and community stakeholders titled *“What Does Ending the Public Health Emergency Mean for Michigan’s Medicaid Population.”* Helpful links can be found on the DWIHN website homepage at www.dwihn.org.

On October 4, DWIHN supported the Conference of Western Wayne Leadership Banquet as its panel addressed regional issues such as educational disparities, behavioral health issues impacting our families and creating opportunities for employment for the next generation.

On October 23, through heavy last-minute campaigning and a nomination from the floor at the Community Mental Health Association of Michigan (CMHAM) Fall Conference, DWIHN Board Treasurer Dora Brown was voted in as Treasurer of the CMHAM Board of Directors.

On October 25, I participated in Attorney General Nessel and Lt. Governor Gilchrist’s Fireside Chat to discuss community safety priorities. Others involved in the roundtable included leadership from Detroit Police Department, Wayne County Sheriff’s Department, Inkster Police Department, local advocates and more.

ENGAGEMENT INITIATIVE

Customer Service worked collaboratively with its members hosting the annual Reaching for the Stars Award Ceremony, during which it recognized DWIHN members, awarding six people with a “Dreams Come True” scholarship to advance their dreams for a more significant presence and participation in their community. The proud recipients of this year’s awards and their planned initiatives were:

Tommi Badon-King, “Laurie Creations”
Starlette Carpenter, “Mental Health Solutions”
Torria Love, “Well, College Education”

Bethany Boik, “Diary of a Schizophrenic”
Delores Kimbrough, “Project Beautification”
Stephen White, “Insurance License”

Registered new voters during various voting and advocacy events. Topics included the legislative process, self-advocating, voting registration, and participation rules. Coordinated the distribution of more than 200 hygiene kits to engage underserved populations. Worked on several initiatives to connect members with digital devices and internet service, e.g., computer training. Held various professional development opportunities for peers. Over 350 peers and community health workers registered for the bi-monthly series. Quarterly, peers from the tri-county area convened for information, networking and training.

COMMUNICATIONS

Print:

The articles listed below are both stories that discuss DWIHN’s direct efforts to address the homeless crisis, and its partnership with the City of Detroit’s Housing Department and homeless Outreach Teams.

The Arab American News 10/11/2022

Homeless Crisis: Mental Health Agencies Provide Resources

<https://www.arabamericannews.com/2022/10/11/homeless-crisis-mental-health-agencies-provides-support/>

Latino Press 10/14/2022

Crisis de Personas sin Hogar: Mental Brindan Apoyo

DE MUJER A MUJER © FROM WOMAN TO WOMAN October 2022

Octubre

DE MUJER A MUJER • 10 14

MES DE LA LUCHA CONTRA EL **CÁNCER DE MAMA**

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DWIHN
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- Children's Services
- Crisis Care
- Disability Services
- Mental Health Help
- Substance Use Treatment
- Veterans Assistance

www.dwhn.org
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 @DetroitWayneIHN

Do You Need Help? Contact Us 24 Hour HelpLine 800-241-4949

Crisis de personas sin hogar: las agencias de salud mental brindan apoyo

La falta de vivienda es una preocupación creciente en los EE. UU., con muchas personas que luchan por sobrevivir en casi todas las comunidades. Si bien no es un problema nuevo, la cantidad de personas sin hogar ha aumentado significativamente en los últimos años. Según una organización llamada End Homelessness, el número de personas sin hogar creció un 2% entre 2019 y 2020.

Comprender los diversos

... personas a menudo...
 ... personas a menudo...
 ... personas a menudo...

Other Voices: Guest Editorial

Homeless crisis: Mental health agencies provides support

By the Detroit Wayne Integrated Health Network

Homelessness is a growing concern in the US, with many people struggling to get by in almost every community.

While it's not a new problem, the number of people experiencing homelessness has increased significantly over the past couple of years. According to an organization called End Homelessness, homeless numbers grew by 2% between 2019 and 2020.

Understanding the various factors that contribute to this issue is crucial to developing effective strategies and programs in addressing the problem.

The Detroit Wayne Integrated Health Network (DWIHN), an organization in Wayne County that helps people with mental health and substance use disorder concerns, works with several different organizations that can help find shelter for people experiencing homelessness.

DWIHN has a partnership with the City of Detroit Housing Department and its homeless Outreach Teams. This team consists of a DWIHN behavioral health specialist and homeless outreach providers who conduct preventative outreach and coordinate with DPD Neighborhood Police Officers to



connect unsheltered residents with mental health services.

This team provides individuals with wraparound housing and behavioral health services including a potential transfer to permanent housing for those who qualify. Detroit HOT follows best practices in building trust with participants through outreach and immediate transportation to services as needed. Since the partnership began two years ago, there have been over 6,000 homeless outreach encounters.

DWIHN also has providers that work with the Coordinated Assessment Model (CAM) which is a local organization that provides individuals and families, with or without Medicaid, with the necessary resources to address their needs.

The process works like this: CAM Detroit will prioritize the most vulnerable cases such as those suffering from significant health conditions or impairments that require a high level of support to maintain their housing and can be considered homeless.

These individuals often rely on emergency services such as jails, psychiatric facilities, and emergency rooms to meet their basic needs. Also, children and youth who are unable to find permanent housing is also a risk factor.

Once the assessment is completed, individuals are referred through CAM. DWIHN also works with many homeless drop-in centers, such as Detroit Healthy Housing which is offered through DWIHN provider Neighborhood Services Organization (NSO) <https://www.nso-mi.org/homeless-recovery-services.html>

If you or someone you know are experiencing homelessness, contact the DWIHN 24/7 Access Helpline at (800) 241-2929 or visit www.dwihn.org

In addition, CAM Detroit can be reached by phone at (313) 305-0311 or our website: <http://www.camdetroit.org/> serving Detroit, Hamtramack and Highland Park. Also, there are multiple warming centers listed on the Wayne County website for anyone that may need it: <https://www.waynecounty.com/elected/executive/wayne-county-warming-centers.aspx>

SUPPORT LOCAL BUSINESS

Television:

WDIV-TV 4 10/9/22

President and CEO, Eric Doeh and Detroit Police Chief James White discussed mental health and policing on the 10/9/22 episode of Flashpoint.



<https://www.clickondetroit.com/video/news/2022/10/09/flashpoint-detroit-police-chief-james-white-speaks-about-mental-health-and-policing/>

MY TV20 10/16/22

President and CEO, Eric Doeh was a highlighter on Ask The Messengers during the 2022 Celebrate Recovery Walk.



<https://www.youtube.com/watch?v=csmQNY-tL9Y>

Also, in October DWIHN content began streaming on *Channel 19 Hamtramck's public access channel*.

Radio:

DWIHN President and CEO, Eric Doeh was interviewed by Billie Branham on K-LOVE radio.



<https://www.klove.com/News/Closer-Look/hot-topx/local-closer-look-detroit-wayne-integrated-health-network-3990>

SUD Media Messaging Campaign:

WJBK-FOX 2

In October, DWIHN had a message airing on WJBK which focused on youth turning to substances to cope and the help and resources available through DWIHN.

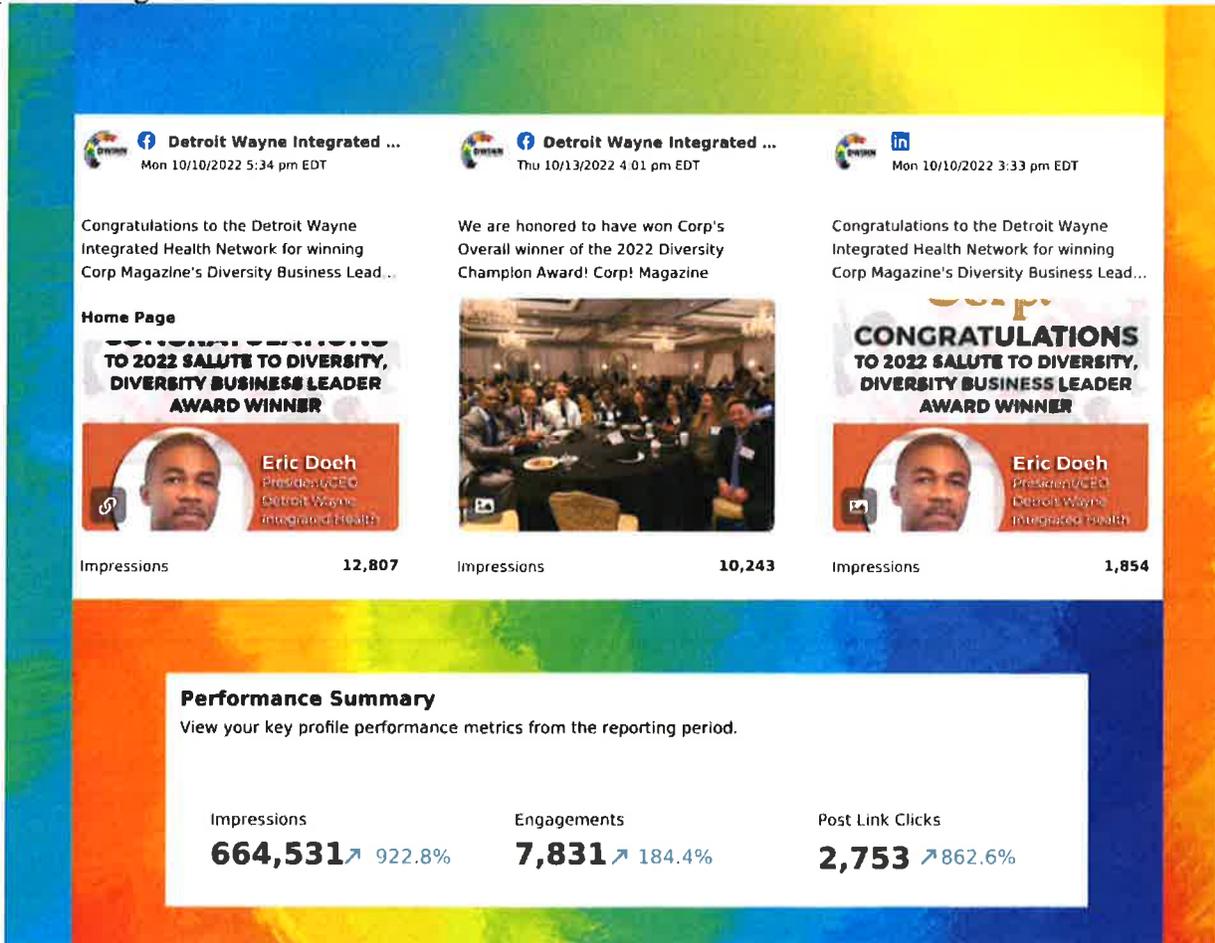
https://www.youtube.com/watch?v=q91yDgW_aWA



DWIHN continues its SUD messaging with various local media and on social media platforms including Ask the Messengers, Comcast, Cumulus Radio, Fox 2 News, Global Media Television (formerly Middle Eastern TV), Mind Matters with Dr. Michele Leno, Scripps Media, WDIV-TV 4, Facebook, Instagram, Linked In, Twitter, Tik Tok, steaming platforms include Pandora and Spotify.

Social Media:

Top Performing Posts



Top posts included DWIHN's Corp Award announcement which saw as many as 12,807 impressions. Impressions are different than reach because it doesn't count people who click or engage with your content, just those who are exposed to it. If your ad was displayed 500 times on social media, your impressions would be 500. On all social media accounts, impressions, engagements and post link clicks grew in October.

Ask the Doc:

DWIHN's Chief Medical Officer Dr. Shama Faheem continues to educate the public and DWIHN stakeholders with her bi-monthly newsletter and digital content.

In October Dr.Faheem also shared digital back to school messaging for parents and students that was shared on DWIHN's social media platforms.

Community Outreach:

10/03 - DWIHN participated in the Families Against Narcotics Resource Fair in Canton.

10/08 - DWIHN participated in the Men's Health Event in Detroit at Ford Field.



10/18 - DWIHN participated in a General Meeting of Kiwanis Club of Dearborn.

10/19 - Youth United hosted Youth Move Meeting in Detroit.

10/22 - DWIHN participated in the Fueled by Life Youth Summit in Detroit.

10/27 - DWIHN participated in the National Heritage Academies Harvest Fest in Detroit

10/29 - DWIHN participated in the Impact Detroit Youth Community Harvest Trunk- a-Treat in Detroit.



Company & Staff Recognition:

DWIHN President and CEO Eric Doeh, was recognized with the Team Cares Law & Justice Award during the 2022 Team Cares Luncheon.



DWIHN was recognized as Corp's Overall winner of the 2022 Diversity Champion Award during it's Salute to Diversity Award Ceremony!



FACILITIES



Administration Building
- Estimated Completion Date December 2023



Care Center
- Estimated Completion Date October 2023

DIVERSITY, EQUITY AND INCLUSION OFFICER

Attended a meeting with the Michigan Chamber of Commerce - Civility Session. Participated in the Corp! Magazine Salute to Diversity Awards & Conference. Met with the new Macomb County DEI Officer, Melvin Lunkin. A DEI page has been added to the DWIHN Internet.

Participated in the CEnR* (Community Engaged Research) Symposium Series: Black Health & Racial Equity Symposium: Structural Racism & Implicit Bias and Health Outcomes; Black Health & Racial Equity Symposium: Food Access; Black Health & Racial Equity Symposium: The Digital D Community Engaged Research (CEnR).

*Community-engaged research (CEnR) is a process in which academic researchers work collaboratively with and through community members to identify and address issues affecting the well-being of communities. CEnR has been endorsed and recommended by many but applied by relatively few. This one-day symposium will provide opportunities to learn about and discuss the benefits gained from CEnR, as well as its challenges and strategies for conducting this CEnR successfully. This meeting will also be an opportunity to learn from and network with community members who have identified research priorities for their communities. Led by Wayne State University and Karmanos Cancer Institute.

INFORMATION TECHNOLOGY

Business Processes:

- Critical Incidents HIE to CRM
 - Worked with PCE to ensure the Critical Incidents from MHWIN HIE to the State's system, CRM. The first batch of CI records sent were on 11/4/22 and the Quality Department verified the information is now contend in the CRM.
- MHWIN Sanctions
 - Structured MHWIN to allow for 2 types of provider sanctions (Monetary, No Expansion) of which the MCO Department will be running and marking providers accordingly.
- DWIHN Mobile Application
 - DWIHN is in process of developing a community mobile application. Currently working on the development phase and will begin beta testing the week of 11/07/22. The app is scheduled to go live the end of November.
 - DWIHN is in process of developing a **Vitals Member** mobile application. The design phase is now complete and working on the development which is expected to be complete by end of November.

Applications and Data Management

- Henry Ford Joint Project
 - DWIHN team working on expanding this collaborative to develop insights and member engagement for ADT's when members show up in the Emergency Department
- RedCap
 - Completed phase 1 of RedCap migration.

Infrastructure/ Security/ HIPAA

- Building Construction
 - NCO alternate work location in place. Internet established for baseline services, while dedicated bandwidth plan for installation on 11/14/22. Office configuration to support 35 work areas underway as of 11/07/22.
 - Woodward – Working on connectivity and infrastructure specifications for the DWIHN admin building.
 - Developing a Wide Area Network strategy for multiple business being developed and procuring/securing network services.
- New phone system
 - Working on RFP for new phone system with focus on Call Center.

HUMAN RESOURCES

During the month of October, the Human Resources Department hired fifteen new staff members. The Human Resources Department also completed the DWIHN Annual Performance Appraisals, including paying the required salary increases.

CHILDREN'S INITIATIVES

Both School Success Initiative Meeting and GOAL Line meetings were held this month. Ricky Fountain presented on GOAL Line program. School Success Initiative Providers, Access Department, and IT Department was trained on the Redcap / MHWIN data merger. The training presentation and materials was uploaded to MHWIN as a resource for Providers.

Children's Outreach, Access, and Prevention Activities:

- Youth MOVE Detroit started a monthly Facebook LIVE chat. Topic was "Would you rather..." activity (15 views).
- Youth United participated in Impact Detroit Community Hub's Trunk or Treat on 10/29/22 and shared children's services resources (100 attendees).
- Several children-related videos were added to DWIHN website:
 - *Youth and Social Media: <https://www.youtube.com/watch?v=4OXsdSfFV-E>
 - *Let's Talk About It: Stigma: <https://www.youtube.com/watch?v=YbaehPHjEv0&list=PLZX9dmYop-Y2jIS6j5tMO9jfMDXF-ZMhH&index=4>
 - *Youth Substance Use: https://www.youtube.com/watch?v=q9IyDgW_aWA
- Substance Use Department facilitated the "Collective Call to Action Workshop Series: Engaging Youth in Your Coalition and Community Work on 10/27/22 via zoom. Focused on barriers to youth involvement, opportunities for pro social involvement, and recruitment techniques.

- The Detroit Wayne Tobacco Free Coalition hosted a Youth Advocacy Skills Training was held on 10/22/22 at the Northwest Activity Center in Detroit.
- Children’s Initiative Department distributed the Home Based (HB) Bulletin this month to streamline the billing for home-based therapy in accordance to the Michigan Department of Health and Human Services (MDHHS) expectations. The new billing structure also allows for Children Providers to be in a position to meet the 4-hour minimum monthly requirement and qualify for the HB performance indicator for the Value Based Incentive Program.
- Children’s Initiative Director, Cassandra Phipps attended the MDHHS Funding Opportunity subcommittee to discuss how MDHHS can provide additional funding and supports for clinical staff.
- Children’s Initiative Department submitted the intent letter to MDHHS for two (2) Children Providers to participate in the Infant and Early Childhood Consultation Expansion Grant that is expected to start January 2023.
- Children’s Initiative Department received notification from MDHHS that DWIHN was awarded the Infant Toddler Grant that will start 11/1/2022. As a result, DWIHN will be hiring a full-time coordinator position to full fill the duties of this grant.
- Intellectual Developmental Disabilities Specialist, Kimberly Hoga, hosted a Children Waiver 101 Training with MDHHS and IDD Children Providers on 10/11/22 in person. Discussed the criteria, referral process, array of services, and contracts.

INTEGRATED HEALTHCARE

During the month of October, the HEDIS scorecard was presented to the CRSP monthly meeting and in individual meetings with nine CRSP, FUH data was also shared. IHC created an educational presentation on HEDIS measures and definitions for CRSP medical directors.

Population Health Management and Data Analytics Tool

All Medicaid Health Plans and ICOS were added to the HEDIS Scorecard. DWIHN can now pull data on these individually by CRSP provider.

Data Share with Medicaid Health Plans

In accordance with MDHHS Performance Metric to Implement Joint Care Management, between the PIHP and Medicaid Health Plans, IHC staff performs Data Sharing with each of the 8 Medicaid Health Plans (MHP) serving Wayne County. Mutually served individuals who meet risk stratification criteria, which includes multiple hospitalizations and ED visits for both physical and behavioral health, and multiple chronic physical health conditions are identified for Case Conference. Data Sharing was completed for 40 individuals in October. Joint Care Plans between DWIHN and the Medicaid Health Plans were developed and/or updated, and outreach completed to members and providers to address gaps in care. Care Coordination done on 47 cases, 12 cases where members attended outpatient appointments due to connecting with IHC Care Coordination team. 32 members kept follow up appts currently no encounter data has been submitted to determine HEDIS. 9 clients were re-hospitalized post 30 days as rapid readmit.

QUALITY

Indicator 2a (Access of services or Biopsychosocial within 14 days of request), percentage increased from Q3(36%) to (44%) preliminary, an 8 percent increase from the previous quarter. We will continue improvement efforts with better outcomes expected during 1st Quarter. The average score for the state is

noted at 51.03% for Q3. DWIHN continued to meet the standards for PI#1 (Children and Adult), 4b (SUD) and PI#10 (Children). We have shown a slight improvement in PI#10 (Recidivism or Readmission within 30 days) from Q3 17.79% (Adult) to Quarter 4 preliminary results at (15.76%) demonstrating a 1.41 decrease from Q3. This remains as an opportunity of ongoing improvement. We will continue with the efforts to meet the standard and will continue to evaluate the effectiveness of the interventions.

HSAG Compliance Review: DWIHN has received the draft SFY 2022 Compliance Review Report with an overall compliance score of 83%, with an opportunity to provide feedback to Health Services Advisory Group (HSAG) on October 31, 2022. Awaiting reconsideration of scores due to what we perceived as erroneous markings in some areas.

SUBSTANCE USE SERVICES

COVID Update:

In October, DWIHN Provider Network provided services to 61 individuals in COVID quarantine compared to thirty-seven (37) the previous month. In addition, of the 61 identified with positive for COVID cases, 43 were vaccinated, 16 did not received a vaccination, and two (2) did not report their status. Several providers had to temporarily close admissions due to COVID including Sobriety House, Quality Behavioral Health, Salvation Army Harbor Light.

Naloxone Initiative:

DWIHN's Naloxone Initiative program has saved 886 lives since its inception. The logs are coming in slowly from law enforcement and the community. DWIHN only reports those saves that we have documentation to support this initiative.

Month of October 2022 DWIHN reports the following: Naloxone saves 0, unsuccessful saves 0.

DWIHN expanded access to Naloxone through the Barbershop Talk Tour Initiative. This permits the life-saving medication to include more people who might encounter someone experiencing an overdose. In addition, it allows family and friends of opioid users to have more knowledge of opioid overdose and the ability to respond appropriately after receiving training in naloxone administration. Training includes topics on Men's Health Issues, Male Responsibilities, Substance Use Disorder, Mental Health, Police Brutality, and Naloxone training. During October, presentations were conducted at 10 locations in Wayne County. Data from the ten barbershops where training was conducted indicate the total number of individuals trained was 39, of which 29 were men and 10 were female, ages 25-63, each received a free naloxone kit at the end of the training. Furthermore, evidence suggests that bystander naloxone administration and overdose education programs are associated with increased odds of recovery and with improved knowledge of overdose recognition and management.

Quality Behavioral Health, Inc offer free Narcan through a vending machine at their main location at 6821 Medbury St, Detroit MI 48211. QBH are the first location in the area to offer this service, which dispenses nasal Naloxone spray, both free of charge and without a prescription.

Coverage (SYNAR) Study:

LAHC completed the coverage study of 35 tobacco retailers in Dearborn in the month of October. The Coverage Study is part of the larger Synar project effort to determine sales rates of tobacco, vaping and alternative nicotine products to individuals under the age of 21 as part of Michigan's compliance with the Synar amendment and observance of the federal Tobacco 21 law. The Synar hold states to a Retailer Violation Rate of twenty percent (20%) or less. Failure to complete this project successfully, may result in significance loss of federal dollars for substance abuse prevention and treatment in Michigan. Enforcement is conducted at combination of outlets randomly selected for the Synar survey combined with law enforcement. The information obtained from these surveys is to increase awareness and encourage retailer

compliance with Youth Tobacco Act. The underage inspector will enter the outlet, attempt to make a tobacco, vapor, or alternative nicotine product purchase, and record the results. For FY 22 we received over 25% in sales of tobacco. Those providers were placed on corrective action plan.

RESIDENTIAL SERVICES

Home Closures: Three homes closed in the month of October. All members were successfully relocated. The DWIHN Residential Team continues to track and monitor requests for assistance from providers for residential placement.

The Residential Department continues to see not only an increase in referrals, but an increase in co-morbid, complex cases. DWIHN is currently exploring more transitional housing options for these high-risk populations. The below table outlines the residential referral sources:

Total Residential Referrals - October 2022 334

CRSP	157
Inpatient Hospitals	106
Assessments in current Specialized Settings	38
Emergency Departments	19
SD-to-Specialized Residential Requests	4
Nursing Homes SNFs	3
Crisis Residential (Oakdale House)	2
COPE referrals to Pre-placement settings	2
Youth Aging Out (DHHS)	2
OTHER (Wayne County Jail)	1

Authorization for Service:

There were 900 authorization requests in the month of October, and of those, 88% were approved within the initial 14 days and 14% were returned for more information and subsequently approved (an increase of 2% compared to September). The Residential Team continues to provide monthly authorization refresher trainings for CRSP providers, in addition, DWIHN meets with CRSPs monthly to review system and process updates, identify potential barriers and discuss resolutions.

Covid-19 Update:

There were no reported positive cases and no reported positive staff cases of Covid-19 or related deaths in the month of October (compared to 1 positive case in September). There was also no utilization of Covid-19 Transitional Homes in October. Currently over ninety percent (90.4%) of persons living in licensed residential settings have been fully vaccinated. Currently, 1,806 residential members have received a booster vaccination (no change from the previous month).

UTILIZATION MANAGEMENT

Autism Services:

There were 373 authorization requests manually approved during the month of October. There were an additional 174 authorizations completed via the auto-approval process for a total of 547 approvals for the month of October. There are currently 2,550 cases open in the benefit.

Habilitation Supports Waiver:

There are 1,084 slots assigned to the DWIHN. As of 10/31/22 1,015 filled, 69 were open, for a utilization rate of 93.6%. The UM Department has identified members that would meet criteria for this service array and has provided this information to those providers to increase enrollment.

Denials and Appeals:

For the month of October, there were three (3) denials and zero (0) appeals reported. There were also Twenty-three (23) inpatient service authorization administrative denials and eighteen (18) administrative appeals. Ten (10) of the administrative appeals were upheld, two (2) were overturned, five (5) were partially upheld and one (1) is pending a determination. This report does not reflect the full month of October.

General Fund:

Of the General Fund Exception authorization requests reviewed during October 2022, there were 332 approvals, including 12 for the Guidance Center (CCBHC). It is the expectation that providers assist the member in applying for benefits within the for 60 days of service.

State Facilities:

There were 2 adult state hospital admissions in the month of October and 69 NGRI consumers are currently managed in the community. Four (4) consumers remain on the wait list. There was one (1) new children's state hospital admission; one (1) member remains in the admission pool (wait list).

Provider/Outpatient Services:

As of 10/31/22, there were 2072 approvals for non-urgent, pre-service authorizations (outside of the ASD benefit). These are authorization requests that required manual review by UM Clinical Specialists. The chart below depicts the number of approvals (2072), those that were approved within 14 days of the request (1951) and the authorizations that were approved beyond 14 days (121). Out of the 1499 approvals, 94.2% were approved within 14 days of the request and 5.8% were approved 15 days or more after the submission.

Service Utilization Guidelines (SUGs):

The UM Team is currently completing an analysis on over and underutilization of service codes and will be updating SUGs accordingly to keep in line with both utilization and medical necessity guidelines.

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 23-05R Revised: Requisition Number:

Presented to Full Board at its Meeting on: 11/16/2022

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: FY 2022-2023 Operating Budget

Address where services are provided: None

Presented to Finance Committee at its meeting on: 11/2/2022

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: \$ 952,108,249.00 Previous Fiscal Year: \$ 927,640,119.00

Program Type: Continuation

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Staff requests board approval to amend the FY23 Operating Budget at follows:

1. Certify federal grant revenue of \$4,474,160 from SAMHSA for Mobile Crisis Deployment; this includes expenses for approximately \$70,000 to hire an accountant to administrator the grant through indirect costs.
2. Certify federal grant revenue of \$153,487 per the revised FY23 SUD award from MDHHS (\$153,487);
3. Certify federal grant revenue of \$107,904 from MDHHS to fund the "Baby Court" Coordinator for the Infant Toddler Court Project.

Additionally, Medicaid Reserve funds in the amount of \$393,164 will be used to fund the following new positions: Management Assistant (Administration), Accounts Payable Specialist (Finance), and Quality Administrator (DWIHN Call Center).

The revised FY23 Operating Budget, in the amount of \$952,108,249, consists of the following revenue: \$21,630,181 (State General Funds, CCBHC State General Funds); \$723,141,397 (Medicaid, DHS Incentive, Medicaid-Autism, \$9,886,123 (MI Health Link) Children's/SED Waiver, HAB); \$140,914,218 (Healthy MI-Mental Health and Substance Abuse); \$17,686,447 (Wayne County Local Match Funds); \$4,040,539 (PA2 Funds); \$7,294,100 (State Grant portion of OBRA, SUD); \$26,734,244 (Federal Grants/Federal Block Grants); \$241,000 (Local Grant Revenue); \$500,000 (Interest Income); and \$40,000 (Misc. Revenue).

Outstanding Quality Issues (Y/N)? _ If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 22/23	Annualized
MULTIPLE	\$ 952,108,249.00	\$ 952,108,249.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 952,108,249.00	\$ 952,108,249.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:



Signed: Tuesday, October 25, 2022

Signed: Tuesday, October 25, 2022

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 16th day of November, 2022

Approved

Rejected

Modified as follows: _____

Executive Director - Initial here: _____

Tabled as follows: _____

Signature William M. Blackshire
Board Liaison

Date 11/10/2022

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 23-19 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 11/16/2022

Name of Provider: Guidance Center, The

Contract Title: Treatment Foster Care Oregon (TFCO) Wayne State Grant

Address where services are provided: 13101 Allen Rd. Southgate, MI 48195

Presented to Program Compliance Committee at its meeting on: 11/9/2022

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: \$ 387,273.00 Previous Fiscal Year: \$ 409,180.00

Program Type: Continuation

Projected Number Served- Year 1: 3 Persons Served (previous fiscal year): 1

Date Contract First Initiated: 1/1/2018

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting the allocation of \$387,273 for Treatment Foster Care Oregon (TFCO) at The Guidance Center for FY 22-23. TFCO is an evidence-based practice developed as a community-based alternative to hospital, residential, and other inpatient treatment settings for children receiving SED Waiver services with significant emotional and behavioral challenges. TFCO offers intensive, behaviorally focused and data-driven clinical treatment in a nonrestrictive setting.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Medicaid

Fee for Service (Y/N): Y

Revenue	FY 22/23	Annualized
State Grant	\$ 387,273.00	\$ 387,273.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 387,273.00	\$ 387,273.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64933.822608.01008

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Monday, October 31, 2022

Signed: Monday, October 31, 2022

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 16th day of November, 2022

- Approved
- Rejected
- Modified as follows: _____

Executive Director - Initial here: _____

Tabled as follows: _____

Signature William M. Blackshire
Board Liaison

Date 11/10/2022

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 23-31 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 11/16/2022

Name of Provider: ARC Detroit, The ARC of Northwest Wayne County, The ARC of Western Wayne County

Contract Title: ARCs: Detroit, Northwest Wayne & Western Wayne

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 11/9/2022

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: \$ 599,397.00 Previous Fiscal Year: \$ 599,397.00

Program Type: Continuation

Projected Number Served- Year 1: 8,000 Persons Served (previous fiscal year): 7756

Date Contract First Initiated: 4/1/2014

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Staff recommends approval of a one-year contract renewal for an amount not to exceed \$599,397 for the fiscal year ended September 30, 2023 with the following: 1.) ARC Detroit; 2.) ARC of Northwest Wayne County; and 3.) ARC of Western Wayne County. The proposed contract will provide advocacy, supportive services, and educational information by addressing issues facing persons with intellectual/developmental disabilities. The contract further targets supportive family members, and the community through advocacy and information. The design and delivery of the programs will ensure active engagement and coordination in the mental health system.

- 1.) **The Arc Detroit** has a Advocacy and Community Awareness program to engage and assist individuals who are I/DD and their families.
- 2.) **The Arc of Northwest Wayne County** has the After I'm Gone program to assist families in planning for the future, when family members are no longer able to provide help. Guardianship Alternatives Information Network (G.A.I.N.) offers information about guardianship and legal alternatives to guardianship for consumers, parents, and mental health professionals. The Lekotek program provides families with monthly individual play sessions with their child to explore toys and play for children with disabilities.
- 3.) **The Arc of Western Wayne County** also provides an After I'm Gone program and The Take Charge Helpline. The Helpline was developed to address concerns of parents and children, and

adults with I/DD. The Helpline broadens the geographical reach to consumers and the community, to engage, inform and encourage. The website is a portal to general information on mental health and disability related topics.

Funding for these programs is as follows: 1.) not to exceed \$117,369.00 – ARC Detroit Advocacy and Community Awareness; 2.) not to exceed \$296,101.00 - The Arc of Northwest Wayne County (After I'm Gone - \$134,220.00; GAIN - \$56,552.00; Lekotek - \$105,329.00); 3.) not to exceed \$185,927.00 - The Arc of Western Wayne County (After I'm Gone - \$56,377.00; Take Charge Helpline - \$129,550.00).

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
General Fund	\$ 599,397.00	\$ 599,397.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 599,397.00	\$ 599,397.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical):

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh

Stacie Durant

Eric Doeh, Chief Executive Officer
Signed: Friday, November 4, 2022

Stacie Durant, Chief Financial Officer
Signed: Friday, November 4, 2022

Signature/Date:

Signature/Date:

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 16th day of November, 2022

Approved

Rejected

Modified as follows: _____

Executive Director - Initial here: _____

Tabled as follows: _____

Signature

William M. Blackshire
Board Liaison

Date 11/10/2022

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 23-40 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 11/16/2022

Name of Provider: Medversant Technologies LLC

Contract Title: Credentialing Verification Organization

Address where services are provided: 355 South Grand Ave. Suite 1700 Los Angeles, CA 90071

Presented to Program Compliance Committee at its meeting on: 11/9/2022

Proposed Contract Term: 11/1/2022 to 10/31/2023

Amount of Contract: \$ 274,740.00 Previous Fiscal Year: \$ 274,740.00

Program Type: Continuation

Projected Number Served- Year 1: 3,400 Persons Served (previous fiscal year): 3412

Date Contract First Initiated: 11/1/2017

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting a contract for one (1) year effective November 1, 2022 through October 31, 2023 for an amount not to exceed \$274,740 with Medversant Technologies LLC a National Committee for Quality Assurance accredited Credentialing Verification Organization.

Medversant primary source verifies Medicaid and Medicare sanctions, licensure, work history, malpractice history, education and training for practitioners and providers. In addition Medversant conducts continuous monitoring of DEA licenses, Office of Inspector General and System for Award Management sanctions, and licensure. All Medversant activities are electronic. After the DWIHN Credentialing Committee meets and make appropriate disposition Medversant will send Credentialing/Re-Credentialing letters and certificates to providers or practitioners. Medversant also has the capabilities to share all credentialing data with the State of Michigan's Universal Credentialing CRM platform and is being utilized by other PIHPs, creating synergies of a single solution. The contract ensures that DWIHN is compliant with the credentialing requirements delineated in 42 Code of Federal Regulations 422.204, their executed agreements with MDHHS and the five Integrated Care Organizations.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
Multiple	\$ 274,740.00	\$ 274,740.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 274,740.00	\$ 274,740.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64934.827211.00000

In Budget (Y/N)? Y

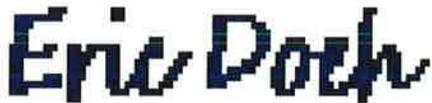
Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:



Signed: Thursday, October 27, 2022

Signed: Thursday, October 27, 2022

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 16th day of November, 2022

- Approved
- Rejected
- Modified as follows: _____

Executive Director - Initial here: _____

Tabled as follows: _____

Signature

William M Blackshire
Board Liaison

Date

11/16/2022

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 23-42 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 11/16/2022

Name of Provider: Pending

Contract Title: Boji LLC Land Acquisition

Address where services are provided: None

Presented to Executive Committee at its meeting on: 11/14/2022

Proposed Contract Term: 11/1/2022 to 12/31/2023

Amount of Contract: \$ 3,718,466.00 Previous Fiscal Year: \$ 0.00

Program Type: New

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 12/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Detroit Wayne Integrated Health Network (“DWIHN”) received \$45,000,000 in funding from the Michigan Department of Health and Human Services (“MDHHS”) to design and build a new Integrated Behavioral Health Campus in the Wayne County to serve the communities of Wayne, Oakland and Macomb Counties.

This board action is requesting authorization for Detroit Wayne Integrated Health Network (DWIHN) to receive approximately 4.85 acres of donated land located at 18520 W. Seven Mile Road in the City of Detroit owed by developer Boji-Group LLC through its holding company The Detroit 7 Mile Property, LLC. as part of the effort to expand and integrate access to behavioral health services in the region.

This request is to authorize DWIHN to pay \$1 for the donated land and reimburse the owner for an amount not to exceed \$3,718,466 for excavation and other costs necessary to make the land suitable for its intended use. Additionally, DWIHN would be authorized to pay up to .5% of the project budget in exchange for certain land concessions at closing including restrictive covenants on surrounding parcels prohibiting uses of that land that are incompatible with DWIHN’s intended use as well as a right of first offer and first refusal.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Block Grant

Fee for Service (Y/N):

Revenue	FY 22/23	Annualized
Block Grant	\$ 3,718,466.00	\$ 3,718,466.00
Local funds	\$ 1.00	\$ 1.00
Total Revenue	\$ 3,718,467.00	\$ 3,718,467.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 00000.130000.00000

In Budget (Y/N)? Y

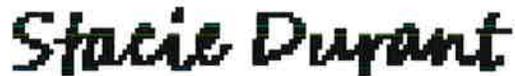
Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:



Signed: Thursday, November 10, 2022

Signed: Thursday, November 10, 2022

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 16th day of November, 2022

- Approved
- Rejected
- Modified as follows: _____

Executive Director - Initial here: _____

Tabled as follows: _____

Signature William M. Blackshire
Board Liaison

Date 11/10/2022

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: BA 23-44 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 11/16/2022

Name of Provider: Starfish Family Services

Contract Title: Michigan Collaborative Care Program (MC3) and Behavioral Health Consultant

Address where services are provided: 3000 Hiveley Road Inkster Mi 48141

Presented to Program Compliance Committee at its meeting on: 11/9/2022

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: \$ 82,319.00 Previous Fiscal Year: \$ 79,922.00

Program Type: Continuation

Projected Number Served- Year 1: 825 Persons Served (previous fiscal year): 820

Date Contract First Initiated: 6/1/2015

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting the approval of a one year contract for an amount not to exceed \$78,399. The Michigan Child Collaborative Care Program and Behavioral Health Consultant Project provides behavioral health consultation for local primary care providers with MC3 child, adolescent and prenatal psychiatrists. Starfish Family Services provides local oversight, in collaboration with MC3 program, of the Behavioral Health Consultant as they implement MC3 in Wayne County as well as work in concert with other regional Behavioral Health Consultants. Note the State of Michigan identified the agency to provide the Behavioral Health Consultant.

Services include:

- Regional Outreach to eligible providers to ensure utilization of the MC3 program;
- Linkage between Primary Care Providers and MC3 Psychiatrist;
- Coordination of care for children, adolescents, and perinatal women;
- Behavioral Health Consultant provides consultation services in designated primary care site; and
- Collection of required data and local utilization to facilitate the project evaluation.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Other

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
Federal Grant	\$ 82,319.00	\$ 82,319.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 82,319.00	\$ 82,319.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64933.822608.01021

In Budget (Y/N)? Y

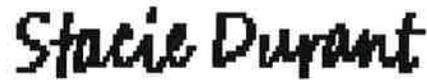
Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:



Signed: Wednesday, October 19, 2022

Signed: Tuesday, October 18, 2022

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 16th day of November, 2022

- Approved
- Rejected
- Modified as follows: _____

Executive Director - Initial here: _____

Tabled as follows: _____

Signature William M. Blackshire
Board Liaison

Date 11/10/2022

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 23-45 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 11/16/2022

Name of Provider: Barr, Joseph J.

Contract Title: HEDIS/NCQA Professional Consultant Services

Address where services are provided: None__

Presented to Finance Committee at its meeting on: 11/2/2022

Proposed Contract Term: 1/1/2023 to 9/30/2023

Amount of Contract: \$ 62,205.00 Previous Fiscal Year: \$ 229,410.00

Program Type: Continuation

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 8/19/2019

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This Board Action is to request \$62,205.00 funding for contractual Professional IT services for the period from 1/1/23 - 9/30/23.

We would like Mr. Barr to continue assisting on a part-time basis, with helping us generate HEDIS measures which is one of the prime requirements from data standpoint when it comes to both state reporting and NCQA compliance. Mr Barr has been instrumental in developing Risk Matrix and is continuing to help us extend the functionality and rollout to entire network.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 22/23	Annualized
Multiple	\$ 62,205.00	\$ 62,205.00

	\$ 0.00	\$ 0.00
Total Revenue	\$ 62,205.00	\$ 62,205.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64915.817000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Wednesday, October 26, 2022

Signed: Wednesday, October 26, 2022

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 23-46 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 11/15/2022

Name of Provider: All Well-Being Services

Contract Title: FY22-23 MI Health Link Demonstration Project

Address where services are provided: See Attachment (Multiple Providers)

Presented to Program Compliance Committee at its meeting on: 11/9/2022

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: \$ 9,886,123.00 Previous Fiscal Year: \$ 9,886,123.00

Program Type: Continuation

Projected Number Served- Year 1: 5,000 Persons Served (previous fiscal year): 5000

Date Contract First Initiated: 1/1/2019

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting a one year continuation contract with the five (5) Integrated Care Organizations (ICO) to receive and disburse Medicare dollars to reimburse the Affiliated Providers for the fiscal year ended September 30, 2023 for estimated amount of \$9,886,123 in conjunction with the MI Health Link Demonstration Project.

The services performed by the Affiliated Providers are those behavioral health benefits available to the Dual Eligible (Medicare/Medicaid) beneficiaries being managed by the DWIHN through its contract with the Michigan Department of Health and Human Services MDHHS) and its contracts with the five ICOs. The Affiliated Providers consist of inpatient, outpatient and substance use disorder providers. This Demonstration Project is designed to ensure that coordinated behavioral and physical health services are provided to this population.

The Medicaid eligible services for the MHL members are provided by our provider network and such costs were included in the board approved Provider Network board action.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Other

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
Medicare	\$ 9,886,123.00	\$ 9,886,123.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64936.827020.00000

In Budget (Y/N)? Y

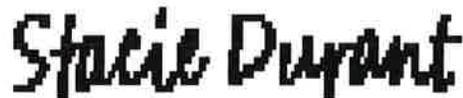
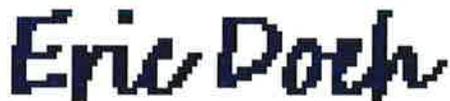
Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:



Signed: Tuesday, October 25, 2022

Signed: Monday, October 24, 2022

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 16th day of November, 2022

- Approved
- Rejected
- Modified as follows: _____

Executive Director - Initial here: _____

Tabled as follows: _____

Signature

William M. Blackshire
Board Liaison

Date 11/10/2022

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 23-47 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 11/16/2022

Name of Provider: Tetra Tech Inc

Contract Title: Architectural and Engineering Services for 7 Mile Care Center

Address where services are provided: None

Presented to Executive Committee at its meeting on: 11/14/2022

Proposed Contract Term: 12/1/2022 to 12/31/2025

Amount of Contract: \$ 3,200,000.00 Previous Fiscal Year: \$ 0.00

Program Type: New

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 12/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Facilities Department has solicited a Request for Qualifications (RFQ) to provide Architectural and Engineering services for DWIHN's newly proposed 7 Mile facility. The process resulted in a recommendation for an architectural and engineering services to be provided from the selected vender. Each firm's proposal was vetted with information that contained experience, fee schedules and references related to the project requirements.

This contract would allow the selected vendor to facilitate the architectural and engineering design documents to construct DWIHN's new proposed Crisis Care Center located in Detroit, Michigan. The facility will provide services for Adult/Children Crisis Stabilization, Crisis Residential, Sober Living, FQHC Medical, Dental, Vision Services, Administrative Office Space and Community Engagement.

DWIHN is requesting approval of this contract in an amount not to exceed \$3,200,000, however, the Architectural and Engineering Services will not exceed 8% of the total construction costs of the project.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Other

Fee for Service (Y/N):

Revenue	FY 22/23	Annualized
State grant	\$ 3,200,000.00	\$ 3,200,000.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 3,200,000.00	\$ 3,200,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 00000.158000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:



Signed: Thursday, November 10, 2022

Signed: Thursday, November 10, 2022

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 16th day of November, 2022

Approved

Rejected

Modified as follows: _____

Executive Director - Initial here: _____

Tabled as follows: _____

Signature

William M. Blackshire
Board Liaison

Date 11/16/2022

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 23-48 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 11/16/2022

Name of Provider: Michigan Department of Community Health

Contract Title: Grant Agreement between Michigan Department of Health and Human Services and Detroit Wayne Integrated Health Network for Community Mental Health Services Program - FY 23

Address where services are provided: 'None'

Presented to Finance Committee at its meeting on: 11/2/2022

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: \$ 21,461,405.00 Previous Fiscal Year: \$ 25,955,585.00

Program Type: Continuation

Projected Number Served- Year 1: 30,000 Persons Served (previous fiscal year): 30000

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is for the approval of the Grant Agreement between the Michigan Department of Health and Human Services (MDHHS) and Detroit Wayne Integrated Health Network (DWIHN) for the Community Mental Health Services Program (CMHSP). The term of the contract is 10-1-2022 through 9-30-2023. The contract amount is not to exceed \$21,461,405. This contract is for the provision of a comprehensive array of mental health services and supports.

This contract, although not reflected in the amount above, also includes the required Medicaid drawdown payment to MDHHS for \$2,030,000 and local portion for state facility costs payment to the state of Michigan estimated at \$7,200,000 in accordance with the Mental Health Code.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund,Local Funds

Fee for Service (Y/N): N

Board Action #: 23-48

Revenue	FY 22/23	Annualized
General Fund	\$ 21,461,405.00	\$ 21,461,405.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 21,461,405.00	\$ 21,461,405.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: various

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh **Stacie Durant**

Signed: Friday, October 28, 2022

Signed: Friday, October 28, 2022

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 16th day of November, 2022

Approved

Rejected

Modified as follows: _____

Executive Director - Initial here: _____

Tabled as follows: _____

Signature

William M. Blackshire
Board Liaison

Date 11/10/2022

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 23-49 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 11/16/2022

Name of Provider: Michigan Department of Community Health

Contract Title: PIHP: Michigan Department of Health and Human Services and Detroit Wayne Integrated Health Network

Address where services are provided: 'None'

Presented to Finance Committee at its meeting on: 11/2/2022

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: \$ 864,055,615.00 Previous Fiscal Year: \$ 883,276,131.00

Program Type: Continuation

Projected Number Served- Year 1: 70,000 Persons Served (previous fiscal year): 70000

Date Contract First Initiated: 10/1/2020

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting the approval of the Detroit Wayne Integrated Health Network's (DWIHN) Prepaid Inpatient Health Plan (PIHP) contract with the State of Michigan's Department of Health and Human Services (MDHHS) for Fiscal Year ending September 30, 2023.

The purpose of this contract is for MDHHS to obtain DWIHN's services to manage the following: Medicaid (including Habilitation Waiver Supports, Hospital Rate Adjustment and DHS Incentive), Healthy Michigan Plan (including Hospital Rate Adjustment), Autism Medicaid, SED Waiver, and Children's Waiver. The estimated value of this contract is \$864,055,615 including hazard pay and is contingent upon and subject to enactment of legislative appropriations and availability of funds.

This board action encompasses the mandated payments for Hospital Rate Adjustment to the community hospitals, Medicaid drawdown and IPA tax payments to the State of Michigan.

Outstanding Quality Issues (Y/N)? N. If yes, please describe:

Source of Funds: Medicaid

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
Medicaid	\$ 864,055,615.00	\$ 864,055,615.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 864,055,615.00	\$ 864,055,615.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: various

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh **Stacie Durant**

Signed: Friday, October 28, 2022

Signed: Friday, October 28, 2022

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 16th day of November, 2022

Approved

Rejected

Modified as follows: _____

Executive Director - Initial here: _____

Tabled as follows: _____

Signature William M. Blackshire
Board Liaison

Date 11/10/2022



Restoring Hope | Supporting Change | Improving Lives

Agency Overview

FOR DWIHN BOARD OF DIRECTORS

NOVEMBER 16, 2022

MISSION

Our mission is to help individuals res
embrace change, and improve their

VALUES



Passionate Dedication

We practice with accountability
and belief in what we do.



Commitment to C

We seek to create health
inclusive culture that sup
growth and connectivity.



Service to Others

We act with honesty, openness,
willingness and compassion to
joyfully support clients and each other.



Humility

We are teachable and
always seeking improver

Growth Works Today

Programming

- Western Wayne Care Management Organization (adjudicated youth)
- Diversion
- Supervised Visitation
- Adult & Adolescent SUD Outpatient Treatment*
- Adult & Adolescent Relapse Prevention*
- Western Wayne Rescue Recovery*

* Denotes DWIHN Financial Support

DWIHN Supported Programs

DWIHN Supported Programs

- **Adult & Adolescent SUD Treatment**
 - Primarily court-involved & adjudicated clients
 - Adults – District Treatment Courts in Western Wayne County and self-referrals.
 - Adolescents – 3rd Circuit Court | Juvenile Division, Diversion, schools, and parent referrals.
 - Outpatient, Early Intervention, Peer Coaching
 - Trauma-informed, Cognitive Behavioral Therapy, Motivational Enhancement Therapy, Dialectical Behavior Therapy
- **Western Wayne Rescue Recovery**
 - 24/7/365 Peer Recovery Coaching
 - St. Mary Mercy Hospital Livonia, Conference of Western Wayne, Police Departments in Western Wayne County
 - Nearly 1,100 referrals to program in FY22

Continuous Improvement Using Data

Data | Progress Monitoring | Growth

- Use assessments and data analytics in aggregated and disaggregated data to identify trends, improvement of services, and share with partners.
- Modeled after Baldrige Continuous Improvement and Ford Motor Company.

How Are Clients Doing?

Tx Outcomes – Adults (n=121)

Progress Toward Goals

	#	%
Yes	102	84%
No	19	16%

New Legal Charges

	#	%
Yes	3	3%
No	118	97%

Abstinent

	#	%
90+ Days	86	71%
60 Days	6	5%
30 Days	15	12%
No	14	12%

Active w/ Support Group

	#	%
Yes	101	83%
No	20	17%

Meeting Work Req's

	#	%
Yes	113	93%
No	8	7%

No New Legal Charges
(N=118)



Meeting Work Requirements (N=113)



Abstinent (N=107)



Active w/Support Group
(N=101)

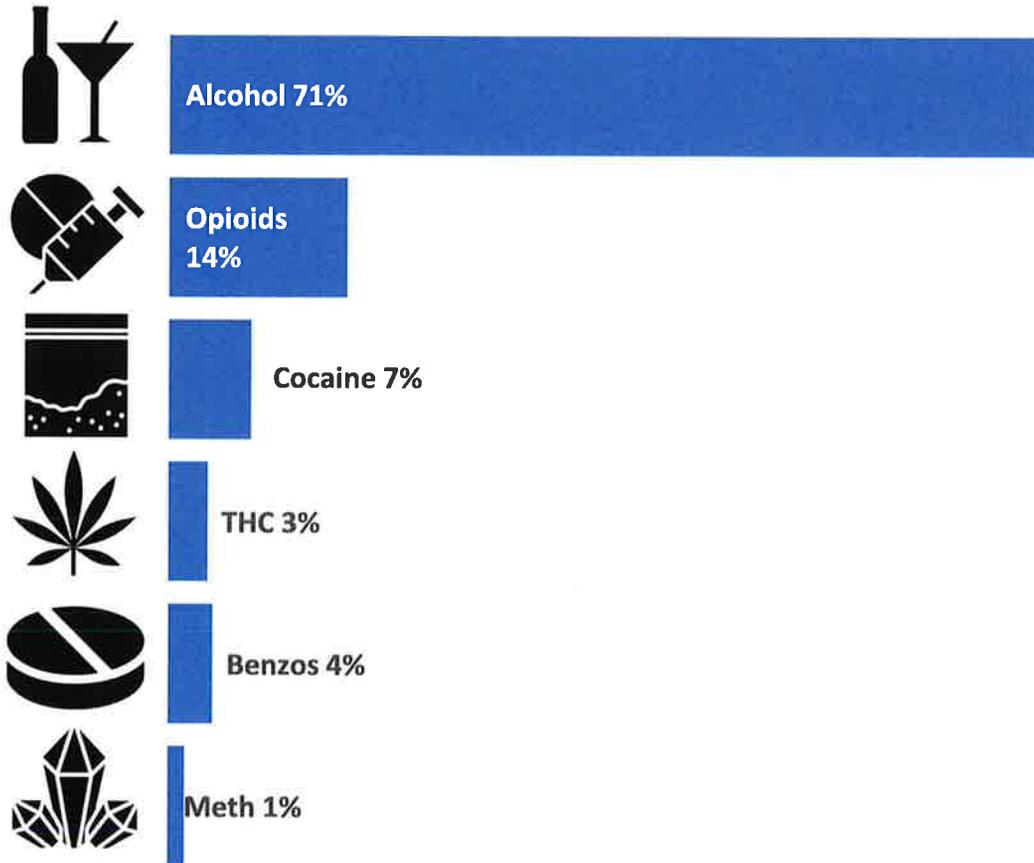


Making Progress Toward Goals (N=102)

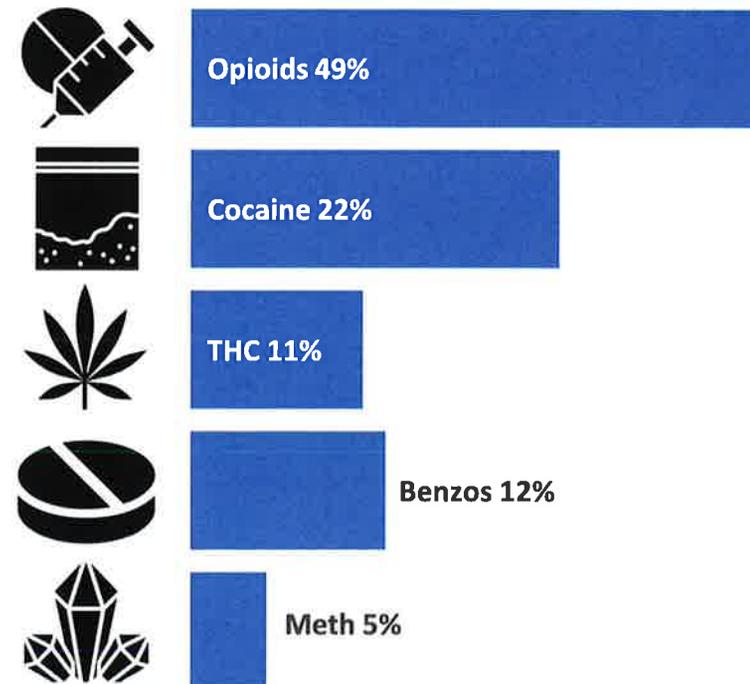


Note: 121 adult cases discharged 10/1/21-9/30-22

Rescue Recovery Client % by substance FY22



% by Substance, Alcohol Re



Rescue Recovery

September Discharge outcomes (N=95)

Discharge Success Indicators

Progress Toward Plan?



Abstinent?



Active in Support Activities?



Conclusion



GROWTH WORKS

Restoring Hope | Supporting Change | Improving Lives

Thank you!!!



DWIHN Social Update

2022 DWIHN Social Update | November 16, 2022



Goals:

- Gain younger audience
- Grow monthly engagement
- Drive to events & resources
- Destigmatize Mental Health



Metrics:

Impressions: When a user sees a post or piece of content. Impressions help measure the number of people who have seen a post, even if they didn't click, comment, or otherwise engage with that post.

Engagements: The measurement of comments, likes, and shares. In other words, when a user interacts with your content.

Engagement Rate: The total engagements a post received divided by the total number of impressions on that post.





DWIHN Followers

2/1/22 - 10/31/22

Facebook: 4.3% increase (274)

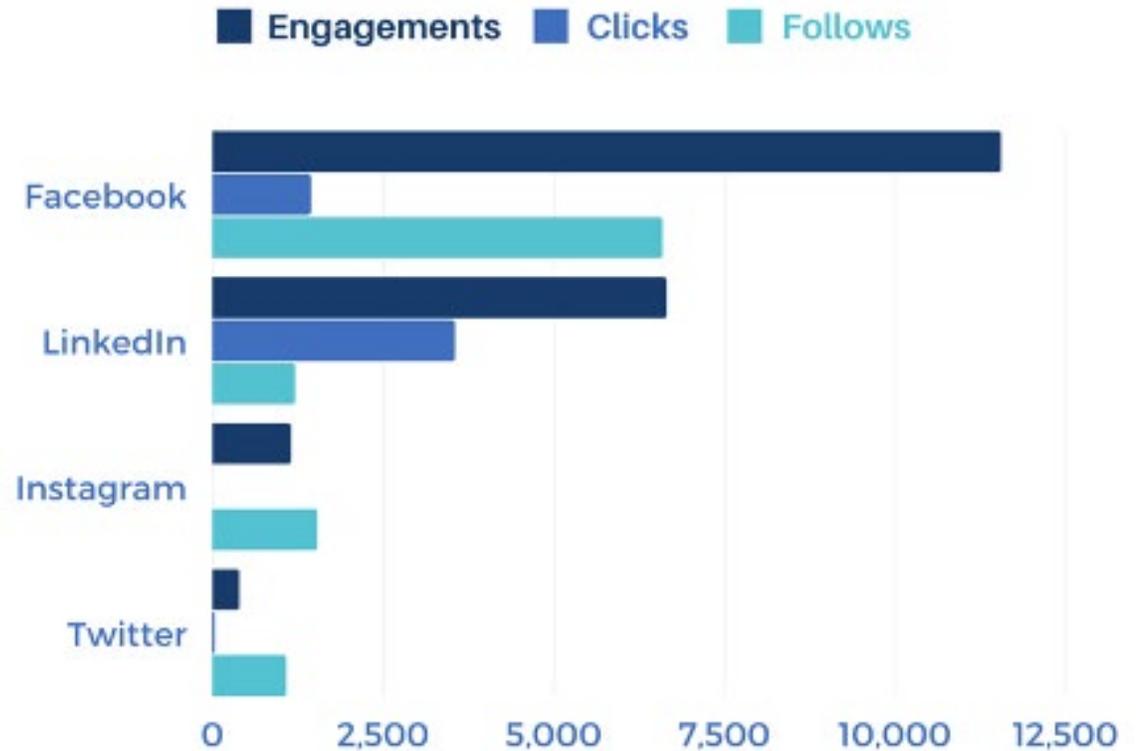
Instagram: 5.8% increase (84)

LinkedIn: 37.9% increase (352)

Twitter: 2.1% increase (22)

TikTok: Just launched

Snapchat: Launching Q4



Channels



The banner features the DWIHN logo at the top left, which consists of a circular arrangement of colorful puzzle pieces forming a fish shape, with the text "Detroit Wayne Integrated Health Network" and "DWIHN Your Link to Healthy Healthcare" below it. To the right of the logo is a graphic of a thumbs-up icon inside a blue speech bubble, with a red heart and green radiating lines below it. The main text "Follow Us on Social Media" is centered in a large, bold, white font, with the subtitle "Stay Connected for News & Updates" below it. At the bottom, there are six horizontal bars, each with a social media icon and a corresponding URL.

Follow Us on Social Media
Stay Connected for News & Updates

-  [twitter.com/ DetroitWayneIHN](https://twitter.com/DetroitWayneIHN)
-  [facebook.com/ DetroitWayneIHN](https://facebook.com/DetroitWayneIHN)
-  [instagram.com/ detroitwayneihn](https://instagram.com/detroitwayneihn)
-  [linkedin.com/ company/ detroit-wayne-integrated-health-network](https://linkedin.com/company/detroit-wayne-integrated-health-network)
-  [youtube.com/ @DetroitWayneIHN](https://youtube.com/@DetroitWayneIHN)
-  [TikTok.com/ @DetroitWayneIHN](https://TikTok.com/@DetroitWayneIHN)



Objectives / Strategies

Focus on educating DWIHN team members how to engage with our social media channels

Increase availability of social media content to community organizations and increase our mentions of partner/community organizations

Increase community awareness of DWIHN services by 10% (measured by social media engagements)

Create a library of evergreen materials with four campaigns (i.e. Who is DWIHN, FAQs, Thankful)





Trending

The biggest anticipated changes are the **rise of TikTok and short-form video content**. While Instagram and Twitter will continue to be important (especially to B2B businesses), 2022 might just be the year for smaller networks like Pinterest and Snapchat.



Youth SUD Campaign

Westcomm is currently focused on running a **Substance Use Disorder** campaign that is aligned with the following channels:

- Streaming Audio
- Display
- TikTok: In-Feed Native Video: Struggling with Substance Use? We can help you or a friend on your recovery journey.
- Instagram: Are you a teen looking for a path out of addiction? Or are you looking to help a friend? We get it.
We can help both of you on your recovery journey. Here2Talk. Here2Help.
- Snap Chat: Here2Talk. Here2Help.

The campaign directs users to an updated Landing Page: <https://dwihh.org/substance-use-disorders>



Social Channels Integration

- We have integrated Snapchat into our advertising mix as a pilot for the SUD campaign. We see Snapchat as an important social channel to connect with a younger audience.
- Along with Snapchat, we have been making a concerted effort to activate TikTok both for DWIHN and Youth United – these channels are a key mix as we move forward in creating greater awareness of the educational resources and support
- The Here2Talk. Here2Help. Campaign



Youth Campaign Outreach

- Our focus for 2023 is to implement a robust youth-centered campaign designed to destigmatize mental health. We will develop a strategy that focuses on teens and young adults aged 13-21 within the Detroit Wayne DMA.
- Our integrated approach includes developing relatable social content aligned with the target audience that positions DWIHN as a resource for those struggling with mental health issues. As part of this campaign, micro-influencers will be identified and encouraged to become ambassadors and share content.
- Planning for this next phase has started in Q4 of 2022 with a launch in early 2023.
- With all social campaigns, analytics is a key component in tracking content performance while allowing our team to adjust and reprioritize the various channels.



Discussion & questions

2022 DWIHN Social Update | November 16, 2022



DETROIT WAYNE INTEGRATED HEALTH NETWORK

***WE LISTEN. WE CARE: CONNECTING YOU TO BEHAVIORAL AND
PHYSICAL HEALTH CARE***

[800-241-4949](tel:800-241-4949)

WWW.DWIHN.ORG

2

COMMUNICATIONS DEPARTMENT OVERVIEW

The Communications department is responsible for ensuring all stakeholders are informed and educated on how DWIHN and its Provider Network are serving and supporting people.

The department is responsible for internal and external communications, advocacy efforts, community engagement and outreach, creation of marketing materials, media outreach, social media, sponsorships, website content, video assets and much more.



3

OUTDOOR MEDIA



Mental Health Care
Putting Children First

 **HERE TO TALK. HERE TO HELP. 800-241-4949**



YOU ARE NOT ALONE

 **HERE TO TALK. HERE TO HELP. 800-241-4949**

OUTFRONT



4 OUTDOOR MEDIA



5

OUTDOOR MEDIA

- Current Vendors Include:
- Outfront Media (majority of the inventory in Wayne County)
- International Outdoor
- Brooklyn Outdoor (bus stations and bike racks)



6 MEDIA PARTNERS-COMMS AND SUD

- WDIV-TV 4
- Scripps Media (channel 7, TV 20, Bounce)
- Fox 2 News
- Latino Press
- Arab American News
- MI Chronicle
- Hamtramck Review
- Comcast
- Ask the Messengers
- Mind Matters with Dr. Michele
- Middle Eastern TV
- Cumulus Radio
- Metro Parent
- Recovery Live Global



7 NEW MEDIA PARTNERS FOR FY'22-23

- Today Magazine (Allen Park, Southgate, Brownstown/Woodhaven, Plymouth, Taylor, Wyandotte, Van Buren, Canton)
- C & G Newspapers (Downriver)
- Yemeni American Radio and magazine
- Channel 19 Public Access in Hamtramck and surrounding areas
- National CineMedia (11.11.22 through 12/10/22, 5 Wayne County movie theaters)



8

MOVIE THEATER MESSAGING SHOWING ON 89 SCREENS

Theater Code	Theater Name	Location	# Screens
AMC0538	Livonia 20	LIVONIA, MI	20
AMC2912	Fairlane 21 with IMAX	DEARBORN, MI	21
CNK1127	Cinemark Southland Mall	TAYLOR, MI	12
MJR84102	Southgate Cinema 20	SOUTHGATE, MI	20
MJR84107	Westland Grand Digital Cinema 16	WESTLAND, MI	16



10 MILDRED GADDIS RADIO SHOW



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[Contests](#)

[Events](#)

[Shop](#)

[More](#) ▾



 **LISTEN LIVE** ▾



The Mildred Gaddis Show

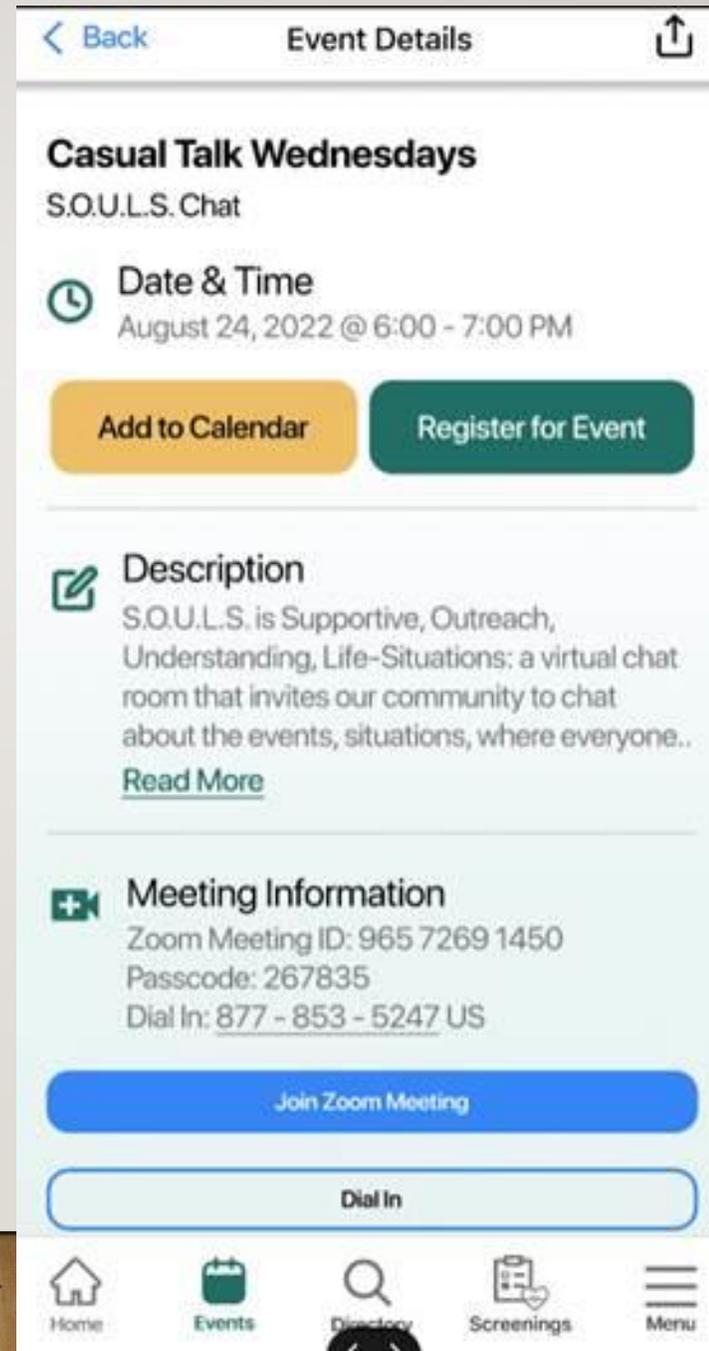
Sunday 8:00 a.m. - 11:00 a.m.

[Home](#)

[About](#)

|| DWIHN MOBILE APPS

- myDWIHN launching this month
- Vital Data Technologies (app for member) also
- launching this month



COMMUNITY OUTREACH

- DWIHN staff attended **125** events in FY'21-22



COMMUNITY OUTREACH

- DWIHN hosted -- events in FY'21-22



WEBSITE UPDATES

- Community outreach calendar



SEPTEMBER CALENDAR OF COMMUNITY EVENTS

01 SEPTEMBER

Youth Move Detroit
5:00 PM - 6:00 PM youth ages 14-25
The Children's Center
79 W. Alexandrine St. Det MI 48201 BLDG 79

07 SEPTEMBER

S.O.U.L.S. Chat: Casual Talk Wednesdays (Every Week) 9/7, 9/14, 9/21, 9/28
Supportive, Outreach, Understanding, Life-Situations. Join us for an informational community discussion. [For more info click here](#)

09 SEPTEMBER

Supporting Our Veterans and Caregivers: Crisis Management & Resources
8:30 AM - 2:00 PM
1420 Lawson Drive
Howell, MI 48843
[Click here to register](#)

10 SEPTEMBER

MICHIGAN CELEBRATE RECOVERY WALK & RALLY
9:00AM - 3PM
Detroit Belle Isle - Scott Fountain/Paddock
[Click here for more information](#)

12 SEPTEMBER

S.O.U.L.S. Chat: Faith Talk Mondays (Every Week) 9/12, 9/19, 9/26,
Supportive, Outreach, Understanding, Life-Situations. Join us for an informational faith and community discussion. [For more info click here](#)

15 SEPTEMBER

WALK A MILE RALLY
Michigan State Capitol
100 N. Capitol Ave
Lansing, MI 48933
[Click here for more information](#)

17 SEPTEMBER

KEEP GOING WOMEN'S EMPOWERMENT CONFERENCE
Wayne County Community College
11:00 AM - 3:00 PM
5901 Conner Street
Detroit, MI 48213
[Click here for more info](#)

22 SEPTEMBER

City of Detroit Board of Review
Healthy Home Resource Day
11:00 AM-4:00 PM
2 Woodward, Detroit, MI 48226 (Spirit Plaza)

24 SEPTEMBER

Children's Center
Demystifying Suicide: Continuing the Conversation
1:00-4:00 pm
The Detroit Pistons Performance Center Lexus Loft
[Click here to register](#)

24 SEPTEMBER

Resilience: Stepping Away from the Edge
1:45 PM - 5:00 PM
Hampton Inn & Suites Detroit-Canton
1950 North Haggerty Road
Canton, MI 48187
[Click here for more information](#)

24 SEPTEMBER

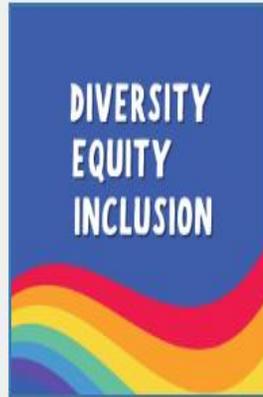
NAMI WALK
8:00am - 12:00pm
Wayne State University
42 W. Warren Ave.
Detroit, MI 48202
[Register here](#)

24 SEPTEMBER

My Game Room/Hezekiah Kidz, Inc
Autism Community Day
12:00-6:00 pm
Laurel Park Mall 37700 Six Mile Road, Livonia, Michigan

27 SEPTEMBER

City of Detroit Board of Review
Healthy Home Resource Day
11:00 AM-4:00 PM
2 Woodward, Detroit, MI 48226 (Spirit Plaza)



COVID-19 and Public Health Emergency



Monthly Awareness Community Calendar



Veteran Navigator



15 VIDEO CONTENT CREATION

- DWIHN YouTube Channel
- Ask the Doc
- DWIHN Now-CV Ambassador talk show
- Let's Talk About it, Mental Health minutes
- Youth United Podcast





17 VIDEO ADVOCACY

- CMHA Videos
- Workforce Shortage



18 EVENT SPONSORSHIPS

- Above & Beyond-Detroit Public Safety Foundation
- ASE Executive of the Year
- African American Civil Rights League
- Celebrate Recovery Walk
- CORP! Salute to Diversity event
- DPD Teen Wellness Summit
- Mariner's Inn Golf Outing
- MIU Men's Health event-Ford Field
- NAMI Walk
- NAACP Freedom Fund Dinner
- Tri-County Veteran Event
- Veteran Stand Down
- Western Wayne Business Leadership Banquet
- Yemeni American Banquet

Thank
You

