

Detroit Wayne Integrated Health Network

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For Immediate Release

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DWIHN Mobile Crisis Services Expanding to Reach More People in Need

DETROIT, MI – March 7, 2024—The Detroit Wayne Integrated Health Network (DWIHN) is entering phase two of its mobile crisis roll out expanding its services now to helping children and adolescents as well as adults in crisis. The mobile crisis team has also moved to operating 7 days a week, Monday-Sunday, 7am to 3pm.

"We are excited to announce the expansion of our mobile crisis services to also include children and adolescents," said DWIHN President & CEO Eric Doeh. "We want parents and caregivers to know there are options available if their children are in crisis and that our teams will respond to them anywhere in Wayne County, regardless of location or insurance status."

DWIHNs mobile crisis units are staffed by a master's level Clinician and Peer Support Specialist who assists the person through the crisis as it relates to mental health, substance use or disability concerns. Anyone in the Wayne County area can call the 24/7 DWIHN Access Helpline at 800-241-4949 and get a unit deployed to their location.

Phase One of the program began in mid-December 2023 with the dispatch of four teams, and now the mobile crisis team serves all ages, operating 7 days a week, Monday-Sunday 7am, to 3pm and has a total of 8 vans on the roads, helping people in need.

The trained mental health professionals will provide de-escalation and crisis intervention services, connecting people to the appropriate behavioral health resources.

"Our hope is to rapidly respond by offering community-based intervention, resources and reduce or prevent the need for care in a more restrictive setting," said Doeh.

The Detroit Wayne Integrated Health Network (DWIHN) is the largest Community Mental Health system offering integrated health care in Michigan. Through programs and services that utilize promising best practices we promote a community that is supportive and embraces people with mental illness, intellectual and developmental disabilities and substance use disorder. We offer help with Infant Mental Health, Supportive Housing, and Recovery to support self-determination and improve the health, safety and quality of life for nearly 123,000 people and their families. DWIHN has recently been recognized as one of the Top Workplaces in 2023 by the Detroit Free Press. For more information, download the myDWIHN mobile app, www.dwihn.org or contact our 24/7 Access Helpline, 800-241-4949

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