



DETROIT WAYNE INTEGRATED HEALTH NETWORK

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DWIHN Mobile Crisis Services

Launch Date:
December 18, 2023

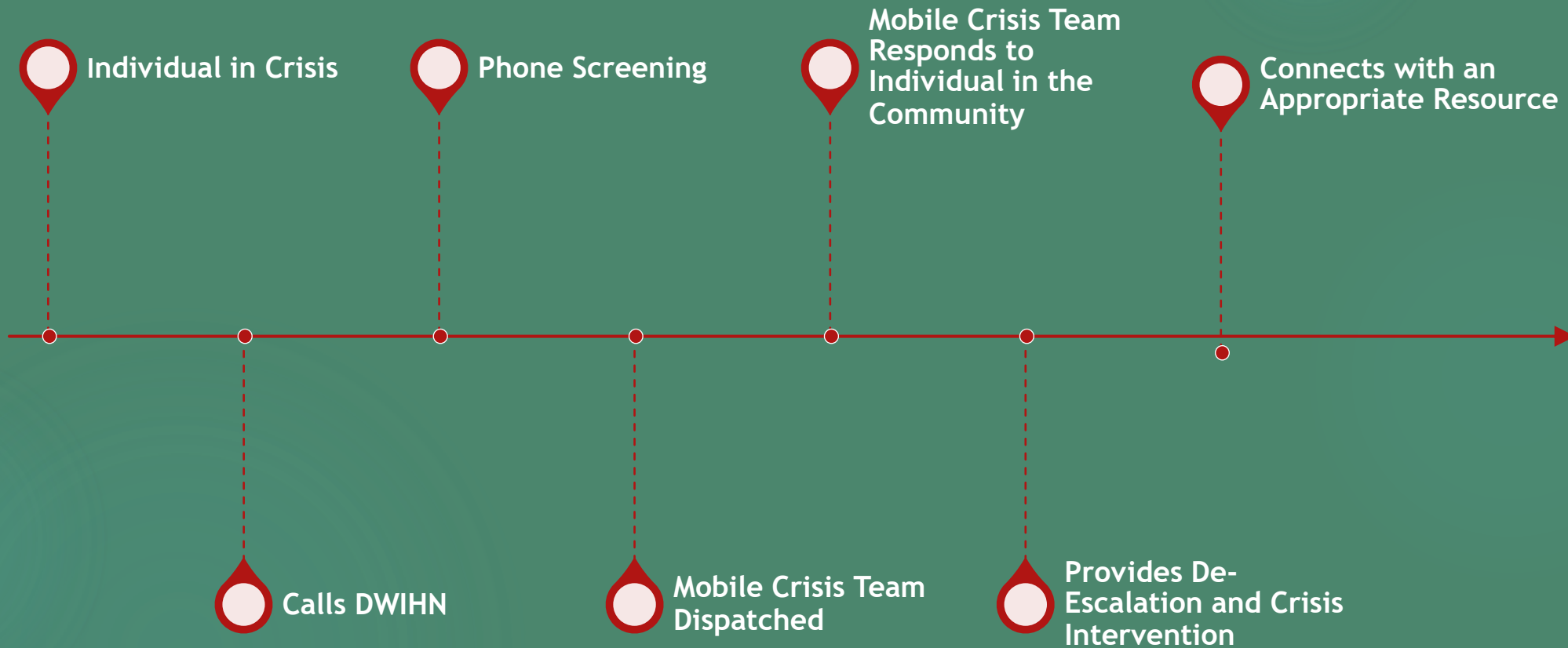
*Community Based Mobile Crisis
Response Team*

*Intensive Crisis Stabilization
Follow-up and Support Team*



What is Mobile Crisis?

- ▶ Mobile Crisis provides short-term crisis response, crisis intervention, and stabilization for adults and children experiencing a mental health or substance use crisis in the community.
- ▶ A Mobile Crisis and Intensive Crisis Stabilization (ICSS) team is comprised of a Master's level clinician and Peer Support Specialist (PSS).
- ▶ Any individual residing in Wayne County can access mobile crisis services regardless of insurance status.
- ▶ Teams will respond to individuals anywhere in Wayne County.
 - ▶ EXCEPT: IP settings, jails, and crisis residential/residential facilities. (Per Medicaid Guidelines)
- ▶ Phased roll out - currently in "Phase 1"
 - ▶ Adults, M-F, 7a-3p
- ▶ Goal - Mobile Crisis services are available 24/7 including holidays and weekends to adults and children.
 - ▶ Four mobile crisis teams will service the community around the clock.



★ If not already connected with a mental health/substance use provider, Mobile Crisis Team will refer to internal ICS team to provide follow-up and support until connected with a provider. All referrals to ICS are internal.

Goals of the Program

Rapidly respond to any non-imminently life-threatening emotional symptoms and/or behaviors that are disrupting the individual's functioning.

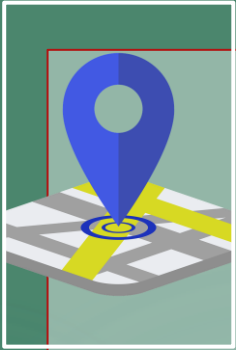
To assist individuals in de-escalating behaviors, emotional symptoms and/or dynamics impacting the individual's functioning ability.

To prevent/reduce the need for care in a more restrictive setting by providing community-based intervention and resource development.

To effectively engage, assess, deliver and plan for appropriate interventions to minimize risk, aid in stabilization of behaviors, and improve functioning.

To enhance the individual's ability to access any identified community-based supports, resources and services.

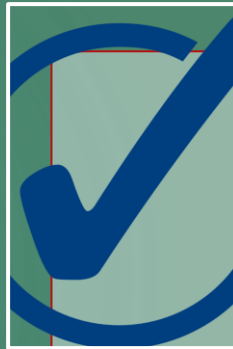
Technology



Real time GPS tracking
in each vehicle



Dispatching module
integrated within the
Electronic Health Record



Safety text messages to
staff in the field

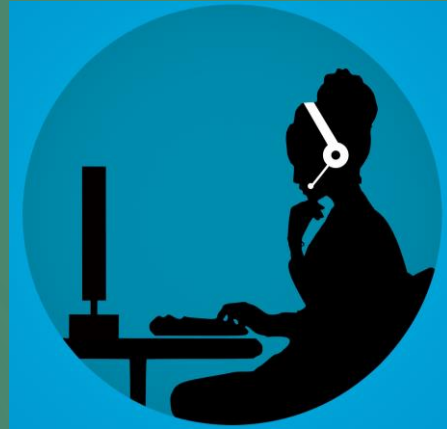
Mobile Crisis Data

12/23-1/24



Cities Served

Detroit, Inkster, Allen Park, and Melvindale



Dispatch Calls

19



Reason for Calls

Suicidal ideation,
Psychosis,
Paranoia, and Grief



Disposition - Petition

2

Next Steps

- ▶ Goal – Launch Phase 2 by end of February 2024
 - ▶ 7 days a week, 7a-3p
 - ▶ Adults and Children
- ▶ Goal – Launch Phase 3 by end of Spring 2024
 - ▶ 7 days a week, 7a-11p
 - ▶ Adults and Children
- ▶ Goal – Launch Phase 4 by end of Summer 2024
 - ▶ 7 days a week, 7a-7a
 - ▶ Adults and Children

THANK YOU!

Questions?

