

Crisis Services Update

November 2023



Mobile Crisis

Accomplished

All policies were approved by legal

Obtained license plates for all 12 vans

Completed PCE train the trainer

1st Cohort of staff was successfully onboarded

Began training new staff

11/9: Received approval from MDHHS to operate adult mobile crisis services



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Mobile Crisis

Upcoming



Complete insurance update to include vehicles & direct service



Complete Verizon install of GPS devices in all 12 vehicles



Participate in new phone system training




Complete Child ICS trainings



Apply for Child ICS designation



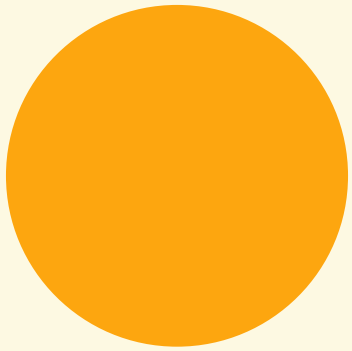
Continue interview & hiring – focus on 3p-11p shifts



Mobile Crisis Phase 1

**Monday - Friday
7a - 3p
Adults**

Launch Goal: before the end of the year





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707 Crisis Care Center

Accomplished

Completed a tour with MDHHS and received permission to operate Adult CSU services

Finalized services and staffing pattern

Finished onboarding site level leadership

Have begun onboarding unit level leadership

Have begun writing workflows

Established training schedule for incoming cohorts

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707 Crisis Care Center

Adult Crisis Stabilization Unit

- **18 years and older**
- **Voluntary and involuntary**
- **Mental Health and Substance Use**
- **72 length of stay**

BEST Unit

- **Peer run unit**
- **Voluntary**
- **Referrals from ACSU**
- **Mental Health and Substance Use**
- **7-day length of stay**

Child & Family Crisis Unit

- **5 – 17 years old**
- **Voluntary**
- **Parent/Guardian must remain with the child during the duration of their stay**
- **Mental Health and Substance Use**
- **Can only stay over 23 hours if PAR disposition is inpatient/CRU**



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707 Crisis Care Center

Upcoming



Post and hire unit staff



Finish workflows



Complete PCE train the trainer



Train new staff



Receive approved policies from legal



Publish RFPs



Finish construction & obtain certificate of occupancy



Apply for DEA & CLIA

**Projected open:
March 2024**