



STATE OF MICHIGAN

DEPARTMENT OF HEALTH AND HUMAN SERVICES
LANSING

GRETCHEN WHITMER
GOVERNOR

ELIZABETH HERTEL
DIRECTOR

MEMORANDUM

DATE: November 14, 2024

TO: Prepaid Inpatient Health Plans (PIHP), Community Mental Health Services Programs (CMHSP), and Certified Community Behavioral Health Clinics (CCBHC) Leadership

FROM: Patricia Neitman, MS LLP, Bureau Director *PLN*
Bureau of Children's Coordinated Health, Policy, and Supports

SUBJECT: MichiCANS Technical Assistance Opportunities

The MichiCANS successfully launched on October 1, 2024, and the Michigan Department of Health and Human Services (MDHHS) has shifted from the development and implementation phase to the implementation and support phase. MDHHS anticipates that Prepaid Inpatient Health Plans (PIHP), Community Mental Health Service Programs (CMHSP), and associated providers may have ongoing questions related to implementation and use of the tool. MDHHS is therefore offering technical assistance opportunities to support the ongoing implementation of the MichiCANS as follows:

- **Administrative Office Hours**
- **MichiCANS Assessment Certification Coaching**
- **Supervisor Community of Practice Meetings**
- **PIHP/CMHSP Request for Individualized Technical Assistance with a MichiCANS Trainer**
- **MichiCANS Annual Certification Booster Training**

Administrative Office Hours

This opportunity is appropriate for PIHP and CMHSP administrative leadership to address policy and procedural items. The intention is to support transparent communication between BCCHPS administration and PIHP/CMHSP/CCBHC administration. The primary audience is PIHP/CMHSP/CCBHC administrative staff who do not clinically use the MichiCANS but oversee the policies, procedures, and structures that support the use of the tool. BCCHPS administrative staff will support these meetings, which will occur on a monthly basis.

The first scheduled Office Hours will occur on November 25 at 8:00 am. Beginning in December, the regular cadence of Office Hours will occur the second Monday of the month at 2:30.

This link will take you to a document to register for the dates you would like to attend:

<https://forms.office.com/g/7mRqrkXaXp>

MichiCANS Assessment Certification Coaching

This opportunity is available to provide assistance with passing the MichiCANS certification assessment. This assistance includes specific feedback to trainees on certification exam results and supports the trainee to learn from past certification test results prior to retesting. Coaching assistance can be accessed by contacting the University of Kentucky team at coaching@tcomtraining.com.

Supervisor Community of Practice Meetings

In addition to the mandatory trainings, the department is offering optional monthly Supervisor Community of Practice meetings. These meetings are for clinical supervisors and provide the opportunity for supervisors, throughout the state, to come together in a learning community with a focus on building practical skills to support meaningful use of the MichiCANS across the state and at the organizational level. The primary audience for this offering is clinical supervisors who directly oversee the clinical use of the MichiCANS. MichiCANS trainers are responsible for conducting these specific opportunities. The schedule for the remainder of the year is as follows:

- November 14th 1:00-2:30 pm
- November 22nd 10:00-11:30 am
- December 12th 1:00-2:30 pm
- December 20th 10:00-11:30 am

Sessions will be held two times per month; however, there is no need to attend both sessions as monthly topics will be repeated. Registration link: <https://forms.office.com/g/rkLXJ2iFKz>.

PIHP/CMHSP Request for Individualized Technical Assistance with a MichiCANS Trainer

This opportunity provides PIHPs and CMHSPs with the ability to request individualized technical assistance from a state of Michigan MichiCANS Trainer. State trainers are available to attend staff meetings and/or provide assistance as needed. Requests for this help can be made by emailing the MichiCANS inbox at MDHHS-MichiCANS@michigan.gov.

MichiCANS Annual Certification Booster Training

To retain certification in the MichiCANS, staff must pass an annual recertification assessment.

There are no training requirements prior to taking the annual recertification. Given this, the department has developed optional booster trainings. These sessions will be led by State of Michigan trainers and are offered to those who (1) are already trained and (2) are requesting more opportunity for practice and application of the MichiCANS to prepare for recertification.

The training will include use of vignettes and practice opportunities to ensure all participants achieve greater confidence in the use of the MichiCANS tools. Booster training objectives include:

- Increase understanding of the certification and recertification process.
- Increase accuracy and efficiency in the use of the MichiCANS reference guides and rating sheets.
- Enhance ability to communicate the youth/family's story (needs/strengths).
- Increase confidence in the six communimetric principles.

Registration link: <https://forms.office.com/g/faHqC4MJm2>

The schedule for the upcoming Booster Trainings is as follows and all sessions are from 9:00 a.m. to 12:00 p.m.:

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|---------------|------------|-----------|
| • January 10 | • March 3 | • May 5 |
| • January 13 | • March 24 | • May 19 |
| • February 10 | • April 7 | • June 9 |
| • February 24 | • April 21 | • June 23 |