How can the Michigan Behavioral Health Mediation Services program help you with your services?
This program ensures you have access to a neutral, independent mediation professional to resolve matters related to your experience with Community Mental Health (CMH) or Prepaid Inpatient Health Plan (PIHP) services. We'll connect you with your local Community Dispute Resolution Program (CDRP) center that can help you resolve your dispute.

How Much Does It Cost?
It’s free to all parties receiving mental health services from a CMH or PIHP, and paid for through a Michigan Department of Health and Human Services (MDHHS) grant.

www.mediation-omc.org
Benefits of Mediation
• It provides a safe space to share concerns.
• It’s an impartial process where you have an equal voice.
• It’s confidential.

5 Easy Steps to Mediation
1. Contact the Oakland Mediation Center at 1-844-3-MEDIATE (1-844-363-3428) between 9 a.m. – 5 p.m. EST, Monday through Friday. Or email us at behavioralhealth@mediation-omc.org.
2. OMC’S Mediation Specialist will confirm your eligibility.
3. Then, OMC’S Mediation Specialist will refer the case to your local CDRP center.
4. Your CDRP will contact you and the appropriate CMH or PIHP to conduct a formal intake process to understand the issues between the parties.
5. Following the intake process, the CDRP will schedule a mediation session within 10 business days.

For over 30 years, the Community Dispute Resolution Program centers have provided conflict resolution and education services that empower community members, families, businesses, courts, and schools to resolve conflict. Oakland Mediation Center is an apolitical, non-profit, volunteer-based Community Dispute Resolution Program (CDRP) center whose volunteers represent and serve the community. OMC is the administrator of the statewide Behavioral Health Mediation Services Program.