



President and CEO Report to the Board

Eric Doeh

May 2022

ADVOCACY/LEGISLATIVE EFFORTS

DWIHN has been working with our lobbyist firm, Public Affairs Associates (PAA), to meet with various legislators and other leadership in Lansing and MDHHS to discuss the state of behavioral healthcare services in Michigan.

DWIHN has collaborated with CMHAM and other CMHs around the state to create joint advocacy campaigns that address the need for continued support and funding for Michigan's public mental health system and mental health resources.

DWIHN has been working with our Provider Network to address the clinical staffing shortage that exists throughout our state. The video messages have been circulated throughout our region and the state and highlight our direct care workers, the need for additional clinicians and the benefits of a career in the behavioral healthcare field.

The CMHAM Summer Conference will be held in Traverse City, June 6-9, 2022: There will be a keynote address from SAMHSA discussing Strategies for Addressing the Behavioral Health Needs of the Nation; and Farah Hanley, Chief Deputy Director for Health, MDHHS. There will also be the Election of Officers. DWIHN Board Chair, Angelo Glenn has been nominated for the position of 1st Vice President. DWIHN has a total of five votes - four board members and one CEO vote; thus far, Board members Angelo Glenn; Kenya Ruth; Comm. Jonathon Kinloch and Bernard Parker plan to attend the conference and acting as voting delegates. However, any board member may attend Assembly Member Meeting or the Annual Summer conference. CMHAM Member Assembly Meeting is to be held on Monday, June 6th at 5:40 p.m.

Social media presence and advocacy outreach:

To increase access to behavioral health services, DWIHN has added QR Codes to our brochures and pamphlets. DWIHN will be expanding its social media platform to TikTok next month with our Children's Initiative Department and Youth United Groups. DWIHN is increasing its advocacy efforts through electronic announcements, video newsletters and vlogs of our Person's Point of View newsletter, Ask the Doc and Youth United community outreach by creating these video segments that are shared through various mediums.

FACILITIES



Milwaukee Tasks	Target Date	Completion Date
Community Engagement Meeting		3/3/2022
Milwaukee Care Center Building Permit Plan Review	3/10/2022	3/10/2022
Community Engagement Meeting		3/10/2022
Department Packing/Closeout	3/16/2022	3/16/2022
Community Engagement Meeting		3/17/2022
Furniture Sale	3/24/2022	3/31/2022
Milwaukee Building – Limited Access for Staff Begins	3/25/2022	
Building Equipment/Material Removal	3/31/2022	
Milwaukee Care Center Construction RFP	4/1/2022 – 4/15/2022	
Milwaukee Care Center Construction Vendor Presented for Board Approval	4/20/2022	
Milwaukee Care Center Construction Commence	5/27/2022	
Office and Boardroom Tasks/Community Meeting Space	Target Date	Completion Date
Considine Center Space Acquisition	3/1/2022	4/1/2022
Mobile Onsite Office Board Action and Board Meeting Location Update Executive Committee	3/14/2022	
Installation Mobile Onsite Office	4/18/2022	5/2/2022
Building Equipment/Material Removal	3/31/2022	5/2/2022

Woodward Tasks	Target Date	Completion Date
Community Engagement Meeting		2/10/2022
Woodward Admin Building Permit Plan Review		2/24/2022
Zoning Board Hearing		3/2/2022
Woodward Admin Building Zoning Approval		3/10/2022
Zoning Board Hearing (Parking Lot Only)		5/24/2022
Woodward Admin Building Construction Contract Award		3/25/2022
Woodward Admin Building Construction Commence	5/27/2022	

Additional Items of Note:

St Regis Hotel will host all DWIHN Full Board, Committee and SUD Oversight Policy Board Meetings between April 2022–April 2023.

DWIHN continues to work with Considine Little Rock Life Center and hosts our Community Outreach meetings throughout our construction period at their facility. Considine will also serve as a resource for other community engagement events for DWIHN programs and services.

FINANCE

The annual audit reports for the Detroit Wayne Integrated Health Network (DWIHN) were presented by Plante & Moran, PLLC on May 4, 2022 for the year ended September 30, 2021. There were two findings in the Single Audit Report:

1. The Department of Housing and Urban Development (HUD) site review that noted the CCIH finding regarding the rental payments not made to landlords discovered in fiscal year 2019.
2. The Michigan Department of Health and Human Services (MDHHS) site review noted expenses that were inaccurately reported in 2020 on the E-grams billing platform. It should be noted that DWIHN disagreed with the MDHHS site review finding.

DWIHN paid out the 1st quarter 5% rate increase totaling \$5.7 million on April 25, 2022. After a more in-depth analysis of January and February 2022, DWIHN issued a retroactive payment of approximately \$800,000 on May 4, 2022.

CHIEF CLINICAL OFFICER

Integrated Services/Health Home Initiatives:

The goal of Health Homes is to increase outcomes and decrease costs by eliminating barriers to care through enhanced access and coordination. Michigan has two integrated health homes for the specialty behavioral health population - the Behavioral Health Home for serious mental illness/serious emotional disturbance and the Opioid Health Home for opioid use disorder.

Behavioral Health Home (BHH) Launched May 2, 2022:

Detroit Wayne is one of 5 PIHPs in the State that participates in the Behavioral Health Home model.

- Behavioral Health Home is comprised of primary care and specialty behavioral health providers, thereby bridging two distinct delivery systems for care integration.

- Utilizes a multi-disciplinary team-based care comprised of behavioral health professionals, primary care providers, nurse care managers, and peer support specialists/community health workers.
- Michigan's BHH utilizes a monthly case rate per beneficiary served.

Opioid Health Home (OHH):

Current enrollment - 203

- Michigan's OHH is comprised of primary care and specialty behavioral health providers, thereby bridging the historically two distinct delivery systems for optimal care integration.
- Michigan's OHH is predicated on multi-disciplinary team-based care comprised of behavioral health professionals, addiction specialists, primary care providers, nurse care managers, and peer recovery coaches/community health workers.
- Michigan's OHH utilizes a monthly case rate per beneficiary served.
- Michigan's OHH affords a provider pay-for-performance mechanism whereby additional monies can be attained through improvements in key metrics.

Certified Community Behavioral Health Clinic- State Demonstration (CCBHC):

A CCBHC site provides a coordinated, integrated, comprehensive services for all individuals diagnosed with a mental illness or substance use disorder. It focuses on increased access to care, 24/7/365 crisis response, and formal coordination with health care. This State demonstration model launched on 10/1/2021. The Guidance Center currently has 2,715 members that have been enrolled and are actively receiving CCBHC services. CCBHC Medicaid recipients are funded using a prospective payment model. DWIHN has requested ARPA funds and additional general funds for CCBHC non-Medicaid recipients. Provided training on the Vital Data platform which allows the provider to monitor quality and HEDIS measures and assist in evaluating program effectiveness.

Certified Community Behavioral Health Clinic (CCBHC) SAMHSA Grant:

SAMHSA recently released the CCBHC Expansion Grant with a submission date of May 17, 2022. DWIHN is currently working on this grant in an effort to provide services to underserved populations and where there is reported gaps in care. Expected grant completion.

School Success Initiative (SSI):

Monthly SSI Provider meeting was held this month. Informed the group of the technical challenges with Redcap due to server issues and plans to transfer data to MHWIN system starting in June 2022. The Guidance Center provided a typable Strengths and Difficulties Questionnaire (SDQ) for providers to administer. The Children's Initiative Department met with Wayne RESA to discuss updates with additional funding for schools. Ten schools have been identified to implement TRAILS.

INFORMATION TECHNOLOGY

Therefore Document Management System:

This is a collective effort project among all IT units. This project will take us to a digital solution to accommodate retention requirements, and reduce the need to accommodate physical storage. External Therefore E-forms for providers to use to request MHWIN access has launched. This will also enable other forms to be designed that data and files up loads for external folks to DWIHN in an easy to use "anybody could do it method".

Complex Case Management Assessment – Launched changes related to physical health on both the adult and child assessments.

Provider Sanctions – Both sanctions, Monetary & No Expansion, have been tested and approved. IT is working with Managed Care Operations for their business processes before this goes live.

DWIHN Mobile Application – DWIHN will soon be working on developing a DWIHN community mobile application.

Applications and Data Management:

Henry Ford Hospital Joint Project - This project will be a first initiative to develop a bi-directional interface with 6 CRSPS to ensure better care coordination, hospital discharge for members showing in the emergency department, along with clinical data exchange.

Construction projects:

- Infrastructure requirements
- Construction of mobile work space and network setup
- Network fiber connectivity between Milwaukee and Woodward

HUMAN RESOURCES

Development training continues for DWIHN Senior Management staff. We continue to hire staff to augment our already exceptional workforce. During the month of April, we hired seven full time employees. We are completing the process to add a strategic administrator to assist in implementing and expanding behavioral health homes, certified community behavioral health clinics and opioid health homes.

MEDICAL DIRECTOR

Behavioral Health Outreach:

DWIHN has been hosting multiple Mental Health Awareness events throughout the month of May. <https://www.dwihn.org/events-monthly-awareness.pdf>

DWIHN has organized School Behavioral Threat Assessment & Management (BTAM) training for School counselors and some internal DWIHN staff which is scheduled for May 26, 2022. Ask the Doc Newsletters have continued monthly with the most recent addition addressing Mental Health Awareness Month. It can be found at <https://www.dwihn.org/ask-the-doc>. Monthly “AsktheDoc” advocacy videos address important mental health and COVID related questions. The last video addressed the emotional Impacts of Social Media and Ways to continue to Stay safe as the Pandemic numbers improve. https://www.youtube.com/watch?v=Gu46bX_WDKw

Population Health Analysis:

DWIHN recognizes the importance of analyzing the member data to assure that our programs and services meet the diverse needs of the members we serve. Therefore, IHC Department completes yearly population analysis. We use this information to create topic and language appropriate materials, establish partnership with other organizations serving ethnic communities, inform our vendors about specific ethnic and cultural needs; and develop competency training for staff. This information is gathered annually. Some of the preliminary findings from most recent analysis are:

- DWIHN completes an Integrated Biopsychosocial assessment for its members. Based on this assessment, 68% of members identified having a Primary Care Physician in 2021.
- In 2021, DWIHN served 54.99% African Americans, 31.9% Whites. All other ethnicities were less than 5%.
- Primary language was reported as English in 84.61%.
- 59 % members were reported to have a primary disability designation of SMI, followed by IDD in 17%, SED in 14% and SUD as 4%.
- 51.05% of the members served live in Detroit and 48.95% out county.
- Most common comorbid medical conditions identified were Asthma (primarily in children) and Hypertension (primarily in adults).

Next Steps:

DWIHN utilizes the information included in the above Population Assessment to review and update activities and resources to ensure that member needs are addressed. Based on this:

- DWIHN will advocate the importance of PCP referrals for our members with their respective CRSP. DWIHN Care Coordinators who provide Complex Case Management services will also ensure that all members that receive Complex Case Management services are referred to or connected with a Primary Care Physician.
- For our members with comorbid medical conditions, DWIHN will monitor for integration of care with PCPs, referral to complex case management and referrals to programs like OHH and BHH
- DWIHN and its network will participate Cultural Competency trainings to maintain and increase their knowledge and skills in working with diverse groups of people.
- DWIHN offers both verbal and written translation services for members in need of such services. We will explore future opportunities to add bilingual/multilingual staff, especially for our Access center.
- DWIHN staff has resources and knowledge of State and Federal entitlement programs and assist members in accessing insurance benefits and entitlements as needed. They will also assist members in addressing the Social Determinants of Health by helping them connect with multiple community resources to address member needs, including in the areas of transportation, housing, food, utilities, healthcare, and dental services.

Med Drop Program:

Given improvement in outcomes with Med Drop pilot program, we identified a goal of increasing enrollment. As of May 1, 2022, we have 44 active members. There are 13 more members who are being referred and awaiting intake in May. Last month we were at 42 active members.

MENTAL HEALTH CARE – PUTTING CHILDREN FIRST (CHILDREN’S INITIATIVES)

Below is a brief update on the ongoing activities that are part of our Putting Children First Initiative:

Access:

- Created a Wayne County services flyer that explains the difference between serious emotional disturbances (SED) vs. intellectual developmental disabilities (I/DD).
- Children’s Initiative Director attended the first Detroit Institute for Children (DIC) “Catch Up & Keep Up” conference focusing on children with special needs. Attended the VIP Banquet on 4/28/2022 and toured the Marygrove campus and participated in the panel discussion on 4/29/2022. Youth Involvement Specialist and Parent Support Partner from Assured Family

Services assisted Director of Children's Initiative facilitate the Accessing Community Mental Health services workshop.

- CEO/President (Eric Doeh) participated in interviews with Hamtramck Review and Latino Press to talk about children services and resources for the Hispanic communities. CEO/President (Eric Doeh) participated in the What's Coming Up video explaining Putting Children First Initiative that is on You Tube.
- Children's Initiative Department is partnering with Access Department to streamline the screening process for children in foster care, children ages 0 to 6 in the Infant Mental Health (IMH) program, and young adults ages 18 to 21.

Prevention:

- Initial meeting was held with System of Care Pediatric Integrated Health Care Workgroup to identify new focus and develop a work plan to include: outreach, coordination of care, HEDIS measures, education on integrated health care.
- On 4/30/2022, the Children's Initiative Department and Autism Department attended the Plymouth-Canton Mental Health and Wellness fair at Kellogg Park in Plymouth to distribute resources.
- Met on 4/5/2022 to discuss plans for Behavioral Threat Assessment training and coordination of care with schools.
- Children's Initiative Department partnered with Child's Hope to distribute pinwheels to five agencies in the community and also recognized April 1 as National Child Abuse Prevention Day.

Crisis Intervention:

- Children's Initiative Director presented the Putting Children First Initiative with the Juvenile Justice Collaborative on 4/13/2022 and gained feedback about youth receiving mental health services while in the juvenile detention facility and in placement.
- Clinical Officer Jacquelyn Davis presented plans for the Clinical Care Center at Children System Transformation (CST) meeting 4/22/2022 and Cross Management System (CSM) meeting 4/27/2022.

Treatment:

- Proposal to update the integrated biopsychosocial assessment to include current Sexual Orientation Gender Identity and Expression (SOGIE) language was presented at Improvement in Practice Leadership Team (IPLT) April 5, 2022 and changes are in pending in MHWIN.
- Ruth Ellis hosted 4 trainings in which 101 DWIHN staff attended (SOGIE 101, Visibility and Housing, Family Support, and Gender Affirming Care).
- Educational information sent to Community Mental Health Providers about children HEDIS Measures (Healthcare Effectiveness Data and Information Set) on April 1, 2022.

INTEGRATED HEALTH CARE

Joint Care Management between the PIHP and Medicaid Health Plans was completed for 41 individuals in April. Joint Care Plans between DWIHN and the Medicaid Health Plans were developed and/or updated and outreach completed to members and providers to address gaps in care.

QUALITY

DWIHN was recognized by MDHHS for doing an outstanding job on the QAPIP for FY22. Out of all the PIHPs reviewed, DWIHN and one other plan were spotted for incorporating all of the required information into their QAPIP.

During the MDHHS Annual Site Review, DWIHN/Region 7 was found to be in full compliance with Administrative Review, policies, practices and procedures, the BTPRC process and in all areas of the Substance Use Disorder Protocol. There were findings on our adult and children waiver services and we are completing Corrective Action Plans that are to be remediated by August 2022.

UTILIZATION MANAGEMENT

DWIHN is currently looking at the development of authorization bundles that are based on an individual's level of care. This would result in the Clinically Responsible Service (CRSP) staff to only enter one authorization of services contained in the bundle array. The Utilization Management Department is also reviewing current Standard Utilization Guidelines (SUGs) to ensure they include most commonly provided services. Utilization Management is also working with DWIHN's NCQA consultant and to ensure we continue to meet at NCQA standards. DWIHN is actively recruiting to fill open Utilization Management positions, including the Director position.

CLINICAL PRACTICE IMPROVEMENT

Home and Community-Based Services:

The Clinical Practice Improvement and Quality Management teams updated the standardized IPOS to include required MDHHS Home and Community Based Service (HCBS) changes. Providers were trained on these updates in the month of April 2022. The Integrated BioPsychosocial was updated to include these changes in May. Providers will be provided this updated information this month.

Med Drop Services:

Med Drop is a service provided by Genoa Pharmacy that provides in-home Community Living Support staff that provide and monitor medication administration. This service can be provided on a daily basis. DWIHN continues to encourage Clinically Responsible Service Providers (CRSP) to encourage enrollment of eligible members. Individuals recently identified were on the hospital recidivism list and the Alternative Treatment Order list. These lists were sent to provider agencies with request for follow up on members identified by DWIHN were enrolled in Med Drop. As of April 1, 2022, Med Drop enrollment was at 42, with the following agencies reporting active members: Hegira (13) CNS (4) DCI (7) LBS (18). There are additional individuals identified for Med Drop enrollment that are scheduled for intake. In addition to the meetings with CRSP providers, DWIHN continues to meet monthly with Genoa Pharmacy on ways to increase participation of Med Drop members.

1915(i) SPA:

Medicaid B3 services will be transitioned to 1915(i) SPA services on July 1, 2022. The services included in this category will remain unchanged (Community Living Support, Respite, Supported Employment, Environmental Modifications, Fiscal Intermediary Services, Family Support & Training, Enhanced Pharmacy, Housing Assistance, Specialized Medical Equipment, Vehicle

Modification), but it will now require provider agencies to complete an evaluation, submit it into the MDHHS Waiver Support Application (WSA), receive PIHP approval, and finally MDHHS approval. DWIHN has provided training to all CRSPs on this new process and the State will be providing WSA training on June 9, 2022.

Returning Citizens/Jail Diversion/Mental Health Court:

For the month of April, County Jail staff screened 731 persons and admitted 206. During the second quarter, 367 persons were seen on the inpatient unit and 192 in general outpatient. Individuals that are identified to be screened are any inmates that present with elevated risk.

The second quarter review was held with the Veterans Treatment Court. Currently, there are 16 program participants. Staff continue to work on obtaining referrals from other courts. The court is using provider services from The Guidance Center when a participant is unable to obtain services from the VA. Currently, 9 of the 16 participants are employed.

Assisted Outpatient Treatment orders (AOT):

There were 92 AOT orders for the month of April. Of the 92 orders, 12 were hospitalization orders; 8 individuals were not opened in MHWIN; 8 were referred to the Access Center for provider assignment; and 64 have an assigned provider. Providers have been instructed that upon receiving an AOT notification, they must note the acknowledgment in MHWIN. By providing this acknowledgment it will ensure that the provider has received the AOT in order to comply with the court order. Additionally, DWIHN has also been working with providers to encourage enrollment of Med Drop with this group to increase compliance with the order.

Evidence Based Supported Employment (EBSE):

Employment Specialists continued to work with their organization's clinical team to ensure mutually served members are successful in reaching their personal competitive employment goals. ACCESS (the agency) mentioned its successful launch of a monthly job club where experiences surrounding job search and retention are shared among members. Monthly EBSE supervisor meetings continue to be held to address success and challenges to staffing and ensuring the health and welfare of members serviced. For the month of April there were a total of 12 individuals that returned to the community and were connected to competitive employment.

Autism Services:

In March 2022, DWIHN, under the direction of MDHHS, revised its access procedure for children and families seeking autism services. This process required that the family obtain a physician order prior to being referred for an autism diagnostic evaluation. This process created an extra step for families trying to engage in services. In April, the DWIHN Clinical Officer and Chief Clinical Officer met with department leads at MDHHS to discuss. At that meeting it was determined that MDHHS will temporarily allow flexibility on the physician referral requirement prior to scheduling an autism diagnostic evaluation. MDHHS will continue to allow this practice while they develop a workgroup to review this process. MDHHS will include representatives from all PIHPs in this workgroup.

RESIDENTIAL SERVICES

There were eight homes that were closed in the month of April. All members were successfully relocated. The DWIHN Residential Team continues to track and monitor requests for assistance

from providers and resultant timeliness. The Residential Department received 212 residential referrals in the month of April (87% made contact within 48 hours, 20% in 3-5 days).

There were 935 authorization requests in the month of April, and of those, 99.7% were approved with 14 days of request. The Residential Team continues to provide monthly authorization refresher trainings for CRSP providers, in addition, DWIHN meets with CRSPs monthly to review system/process updates, identify potential barriers and discuss resolutions.

There was no significant change in COVID-19 cases in congregate settings in the month of April. There have been four (4) reported positive cases of Covid-19 and no related deaths. There was no utilization of Covid-19 Transitional Homes in the month of April. Currently over ninety percent (90.4%) of persons living in licensed residential settings have been fully vaccinated. Currently 1,518 residential members have received a booster vaccination (no change noted since March).

SUBSTANCE USE SERVICES

In Wayne County it is reported that there were 187 drug overdose deaths during the first 3 months of 2022. Based on recently obtained Medical Examiner data, it appears that there were 235 such deaths in the same period in 2021. The difference in number of deaths could be due to under-reporting or real decline. Opioid overdose deaths continue to be problem in Wayne County. Fentanyl remains the driving force in the drug overdose deaths. The DWIHN Naloxone Initiative program has saved 792 lives since its inception, this number is based on documentation up to April 30, 2022. SUD staff continue to train law enforcement, first responders, businesses, churches, schools, colleges, motels, restaurants, barber shops, the community at large on the use of Narcan. The majority of the trainings are conducted remotely due to COVID-19.

The DWIHN SUD department held two Active Shooter trainings in response to recent shootings. These trainings were conducted on January 27, 2022 and April 22, 2022. There were 92 attendees.

Substance Use Disorder (SUD) Treatment Services:

	Intensive Outpatient	Medication Assisted Treatment	Residential Treatment	Withdrawal Management	Recovery Support Services
FY 21	199	196	955	1115	137
FY 22	246	235	1156	861	183

CRISIS SERVICES

Requests for Service (RFS) for children services decreased by 19% compared to March. The diversion rate also decreased by 7% from the month of March. Noteworthy is that face to face evaluations have resumed for The Guidance Center and The Children’s Center, and New Oakland Family Centers will resume in the month of May. There were 155 intensive crisis stabilization service (ICSS) cases for the month of April, a 9% decrease from March. Of the 155 cases there were 44 initial screenings. The number of requests for service (RFS) for adults and the number of those members diverted remained the same as compared to the month of March. The Crisis Stabilization Unit (CSU) at COPE served 192 cases in this month, a slight decrease from March at 203. The Mobile Crisis Stabilization Team provided services to 77 members in April, down from 86 in March.

DWIHN's mobile outreach clinician was able to engage in the community with individuals with mental health needs, being able to provide the resources to assist individuals in crisis situations, linking them to needed mental health services. We were able to help facilitate new sites for DWIHN bringing in new organizations to attend community events, linking individuals with various community resources. Our mobile outreach clinician is working with the City of Detroit to host events throughout the City and in the suburbs, including working with the Noah Project and Faith Hope and Love to be able to create events at their organization.

COMMUNICATIONS

Digital:

On April 25, 2002, I penned an op-ed in the Michigan Chronicle, "Putting children first – rise to the challenge", discussing the importance of enhancing our children's services and putting children first.

<https://michiganchronicle.com/2022/04/25/putting-children-first-rise-to-the-challenge/>

Print:

The op-ed also appeared in the Hamtramck Review and Latino Press, which was translated into Spanish.

Poner a los niños primero: aceptar el desafío



Eric Doeh, JD

Poner las necesidades de nuestros hijos en primer lugar es una prioridad de la que todos debemos responsabilizarnos. Según la Alianza Nacional sobre Enfermedades Mentales, 1 de cada 6 adultos jóvenes de 18 a 27 años experimenta depresión, 3 millones han tenido pensamientos suicidas y ha habido un aumento del 31% en las visitas al departamento de emergencias relacionadas con la salud mental. La Red de Salud Integrada de Detroit Wayne (DWIHN, por sus siglas en inglés) se enfoca en garantizar que las necesidades de atención médica de nuestros niños se satisfagan al proporcionar atención médica física y mental de calidad, apoyo y programas educativos y de vivienda.

day crédito. Es esta inocencia la que debemos proteger. A través de nuestro Programa de Iniciativa de Alto Escalar, DWIHN está invirtiendo en nuestras escuelas K-12 en todo el condado de Wayne y trabajando con los estudiantes y sus familias para mejorar los resultados de salud mental a través de la educación, referencias e intervención temprana. Esto nos ha permitido llegar a más estudiantes en todos los niveles de grado, el año pasado DWIHN atendió a más de 8,500 jóvenes a través de esta iniciativa. Al brindar capacitación en psicoeducación, apoyo a los padres, desarrollo profesional y servicios de asesoramiento a los niños y sus familias, los docentes de las herramientas necesarias para una buena salud mental y desarrollar la resiliencia necesaria para hacer frente a lo que vea que la vida les presente y permitirles convertirse en adultos corrientes y sanos.

Hay aproximadamente 5,800 niños en el sistema de crianza temporal en el condado de Wayne. Este es otro excelente ejemplo de donde debemos asumir la responsabilidad y enfrentar el desafío de cuidar a la próxima generación. Los niños ingresan al programa de acogida por varias razones, siendo las más comunes el abuso y la negligencia. A través de nuestra red de proveedores, DWIHN puede ofrecer las evaluaciones de salud conductual necesarias que pueden estar asociadas con dicho trauma. Al ofrecer capacitación en el mundo no consistente saben que les estamos dando a estos jóvenes la fuerza y los apoyos deseados durante estos formidables años de adolescencia. Según el Dr. Shama Fakhro, director médico y psiquiatra infantil de DWIHN, "los jóvenes en el sistema de crianza temporal tienen proble-

contable en la vida de un niño de crianza puede ser gratificante, al proporcionar momentos de acompañamiento, está ofreciendo experiencias y orientación sobre cómo lidiar con situaciones estresantes. A medida que estos adultos jóvenes se van del sistema, necesitan estos herramientas para prepararse para el mundo real. ¿Dónde vivirán, trabajarán, irán a la escuela? DWIHN se compromete a brindar esperanza a estos niños que viven la realidad que saben del sistema de crianza temporal trabajando con nuestros socios comunitarios y ofreciendo capacitación laboral, oportunidades educativas y alojamiento para que puedan concentrarse en su futuro. No tienen la familia o los sistemas de apoyo financiero que tienen los miles de otros adolescentes para ayudar a decir su huella en este mundo. Continuamente ofreciendo estabilidad y siendo la presencia constante en sus vidas hasta la edad adulta.

Muchos de nuestros niños están lidiando con situaciones de estrés, abuso y abandono. Es hora de que aceptemos el desafío de poner a nuestros niños vulnerables primero. Hacer de los servicios de salud y educación de calidad una prioridad para garantizar sus oportunidades de éxito. A través de estas soluciones innovadoras mejoraremos el acceso a la salud mental y protegeremos el bienestar emocional y la salud física.

La integración de la salud conductual es un enfoque que puede mejorar el acceso a la atención para los niños y sus familias. Las asociaciones entre la atención primaria de la salud y la salud mental pueden hacer que estos servicios sean más accesibles para las familias. Ahora es el momento de aceptar el desafío de cambio y hacer lo correcto para

Other Voices: Guest Editorial

Putting children first – rise to the challenge

By Eric Doeh, JD



Eric Doeh, JD

During the needs of our children that is a priority that we must all have responsibility for. As reported in the National Alliance on Mental Illness, 1 in 6 young adults, age 18 to 27, experience mental health issues. 3 million have had thoughts of suicide and there has been a 21% increase in mental health-related emergency department visits.

The Detroit Wayne Integrated Health Network (DWIHN) is focused on meeting the healthcare needs of our children and youth by providing quality mental and physical health care, housing and educational supports.

By working with our provider partners and community stakeholders, it is time that we rise to the challenge of caring for the next generation. Together we can offer the proper healthcare that will provide our young people with the greatest and most direct health, professional guidance and employment opportunities necessary to reach their full potential as adults.

The children's lives must be at the source of any, mental, isolation and depression for everyone. Our children are facing these same effects head-

onk and their intervention. This was enabled to reach more students across all grade levels. Last year DWIHN served over 8,500 young people through this initiative.

By growing students' social, financial, career, professional development, and counseling services to children and their families, we are providing them with the tools needed for good mental health to develop the resilience needed to cope with whatever life throws at them and ensure there is genuine well-being, healthy adults.

There are approximately 5,800 children in the foster care system in Wayne County. This is another prime example of where we must take responsibility and rise to the challenge of caring for the next generation. Children go through the toughest and most traumatic times in their lives and need the most support and care. It is time that we accept the challenge of caring for vulnerable children that face complex healthcare and education services, as well as guarantee their opportunities for success.

Through these innovative solutions we are improving access to mental health services and protect the emotional, behavioral and physical health of our children. Without stalling.

these formidably years of adolescence. According to Dr. Shama Fakhro, Director, Chief Medical Officer and Child Psychiatrist, "Having access to the foster care system means experiencing and seeing mental, emotional, social, and professional health issues, trauma related to professional experiences, and can be related to serious impacts in adolescence and adulthood."

The ability to be a leader comes in a form that is not necessarily by knowing coping mechanisms, but by offering hope and guidance how to deal with stressful situations. As these young adults get out of the system they will need their tools to prepare them for the real world. Where will they work, go to school?

DWIHN is committed to providing hope for these young children as they age out of the foster care system working with our community partners and offering job training, educational opportunities and housing interventions so they can focus on their future.

They don't have the financial support systems that thousands of other young people have to help make their path in life to offer stability and be the consistent presence in their lives into adulthood.

Many of our children are dealing with situations beyond their control. Mental, physical, and social neglect. It is time that we accept the challenge of caring for vulnerable children that face complex healthcare and education services, as well as guarantee their opportunities for success.

Through these innovative solutions we are improving access to mental health services and protect the emotional, behavioral and physical health of our children. Without stalling.

Educational Messaging:

Mental health messaging continues on Channel 4 and Scripps media (Channel 7, TV 20 and Bounce). The home page features a banner ad that appears on the Channel 7 home page throughout the month.

Community Outreach:

4/7/22 - Youth Move Detroit hosted its monthly meeting for youth ages 14-25 at the Children’s Center in Detroit.

4/7/22 - DWIHN participated in the Family Alliance Network’s Disability Community Fair in Detroit.

4/24/22 - DWIHN participated in Heal: A Community Mental Health Conversation and Mental Wellness Event in Highland Park.

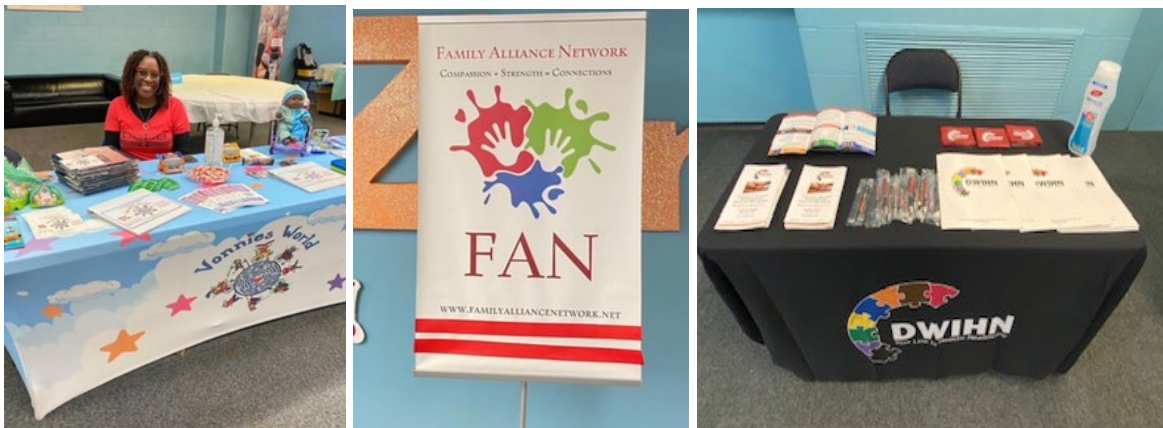
4/25/22 - Autism Services hosted a Behavioral Technician Job Fair

4/28/22 - DWIHN hosted a virtual job fair for mental health workers.

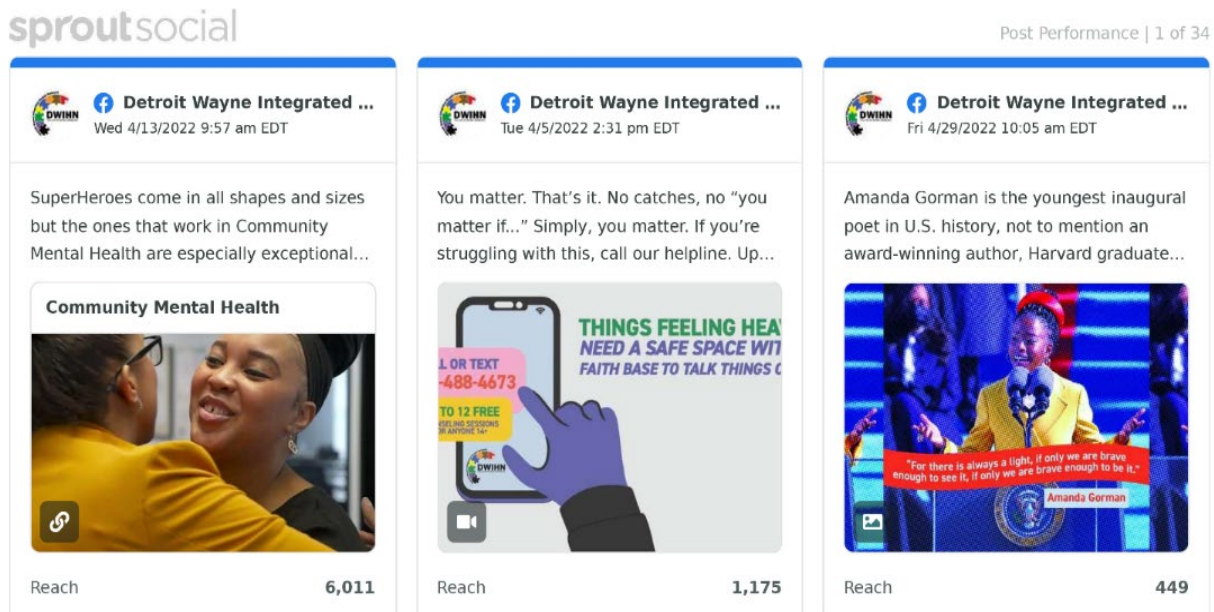
4/29/22 - DWIHN director of Children’s Initiatives, Cassandra Phipps was a guest speaker for The Catch Up and Keep Up Special Needs Conference.

4/30/22 - DWIHN participated in the PCCS Mental Health Fair in downtown Plymouth.

4/30/22 - DWIHN participated in Prescription Drug Take Back Day.



Social Media: Top Performing Posts:



DWIHNs social media accounts are growing consistently. In April, Instagram significantly increased in reach.

Reach

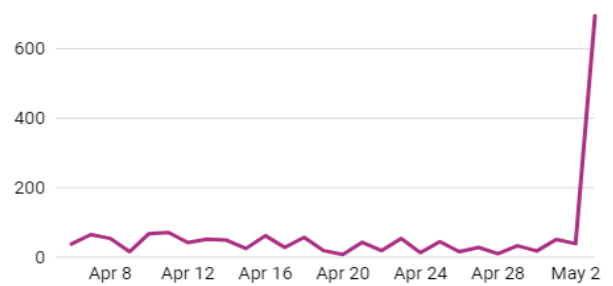
Facebook Page Reach

14,362 ↓ 4.7%



Instagram Reach

1,108 ↑ 65.6%



DWIHN has created a TikTok account to engage with younger audiences, the account will be launching in May.

Ask the Doc:

DWIHN’s Chief Medical Officer Dr. Shama Faheem continues to educate the public and DWIHN stakeholders with her bi-monthly newsletter and digital content which contains information about COVID-19, vaccinations and answers questions that are sent in by staff, people we serve, etc.

Additional Resources:

Hola Directory (LatinoPress) DWIHN is listed several times in Hola Directory, distributed in southwest Detroit, circulation is 15,000 homes. DWIHN ads are also in Spanish.

**HOLA DETROIT 2022-23
HISPANIC DIRECTORY**
www.holadetroit.com

NUMEROS DE EMERGENCIAS

Category	Emergency Numbers
CRISIS	(For Emergency Only) Served all Wayne County Communities..... 911
	SANCTUARY / CRISIS HOTLINE1-800-231-1127 also, 248-456-0909
	Special Victim Unit 313-224-5857
	Detroit Wayne Integrated Health Network 24/7 Crisis Access Line.....800-241-4949
	Domestic Violence Victims Services..... 313-224-5800
SUICIDE/ SUICIDIO	Suicide Prevention Center (24 Hours) 313-224-7000
CHILD ABUSE ABUSO INFANTIL	The National Child Abuse Hotline 24 hours 7 days 1-800-422-4453
	Children’s Center of Wayne County..... 313-831-5535
	Poison Control..... 1-800-222-1222
	Children’s Hospital of Michigan (24 Hours) 313-745-5437
	Crisis and Resources Hotline (24 Hours)..... 1-800-231-1127 or 248-456-0909
National Run-A-Way Switchboard 1-800-RunAway	

Aquí para Hablar. Aquí para Ayudar.

Servicios Integrados de Salud
Para Niños, Familias y Adultos

- Salud de Conducta
- Servicios para Niños
- Atención de Crisis
- Servicios de Discapacidad
- Ayuda de Salud Mental
- Tratamiento por Uso de Sustancias
- Asistencia para Veteranos

DWIHN Ayuda a Casi 75,000 Personas

www.dwihn.org
@DetroitWayneIHN

¿NECESITAS AYUDA? CONTACTANOS. LÍNEA DE AYUDA 24 HORAS 800-241-4949

DWIHN Brochures:

QR codes have been added to DWIHN brochures in an effort to make it easier for the people we serve to connect with us digitally. As we update DWIHN literature the codes will be added to all DWIHN brochures.

Substance Use Disorders



We work with community groups, programs and Providers around prevention, treatment, and recovery services. They include:

- Community coalitions
- Early intervention Providers
- Faith-Based community
- Gender-specific providers, including those with living arrangements for women and children
- Opiate maintenance treatment Providers
- Peer Recovery Coaches
- Recovery Support Providers/Programs

Recovery Services

- Acupuncture
- Case Management
- Citizen Re-entry
- Co-occurring Capable & Enhanced Programs
- Medication Assistance
- Methadone Therapy
- Outpatient
- Peer Recovery Supports
- Recovery Housing
- Relapse Recovery Services
- Residential

Narcan Training

DWIHN trains and equips thousands of people with free Opioid Overdose Kits. Members of community groups and faith-based organizations to educators and first responders are better prepared to save a life after going through this training.



707 W. Milwaukee St.
Detroit, MI 48202
313-833-2500
www.dwihn.org

DWIHN is a safety net organization that provides a full array of services and supports to provide empowerment to people within our behavioral health system. Serving over 75,000 citizens in Detroit and Wayne County with mental illness, children with serious emotional disturbance, and substance use disorders.

24-Hour HelpLine/Access Center
800-241-4949



Customer Service
888-490-9698 / 313-833-3252

Recipient Rights
888-339-5595

TDD/TTY
800-650-1044

Like, Follow and Subscribe for the latest updates.



DETROIT WAYNE INTEGRATED HEALTH NETWORK

Here to **Talk**. Here to **Help**.

24-Hour HelpLine
800-241-4949

www.dwihn.org

Recovery | Resilience | Respect

Autism Benefits



Autism Spectrum Disorder (ASD) is a developmental disability and to receive Applied Behavior Analysis (ABA) services in Wayne County, the person must be screened by a primary care physician or the DWIHN Access Center.

ABA is an intensive, behaviorally-based treatment that uses various techniques to bring about meaningful and positive changes in the communication, social interaction, and repetitive/restrictive behaviors that are typical of ASD. We work with ASD Providers and offer services to people up to 21 years of age.

Children's Initiatives



DWIHN offers a variety of intensive, short-term individual, family and group counseling services to youth, parents, and families. Educational, support and skill development groups include:

- Adjustment/Disorders
- Anger/Management
- Conflict/Resolution
- Crisis Support
- Grief & Loss
- Infant Mental Health
- LGBTQ
- Parent-Relational Problems
- School/Tuancy

School-Based Programs

DWIHN works cooperatively with local schools and counseling centers to provide greater access to mental health services to adolescents in schools throughout Wayne County.

Intellectual & Developmental Disabilities



Intellectual and Developmental Disabilities (IDD) are a group of conditions due to an impairment in physical, learning, language, or behavior areas that start in childhood.

Services include:

- Advocacy
- Assistive Technology
- Benefits Planning
- Guardianship/Alternative
- Healthy Living
- Housing
- Independent Facilitation
- Peer Mentorship
- Person-Centered Planning
- Post-Secondary Education
- Recreation/Community Participation
- Residential Support
- Self-Determination
- Supported Employment
- Transportation

Clinical Practice Improvement



Mental Health First Aid (MHFA), Suicide Prevention Training and Veterans Services

DWIHN offers FREE courses to increase mental health awareness, reduce stigma and potentially save lives.

MHFA teaches people methods of helping someone who is in the early stages of a mental health challenge or crisis.

Question, Persuade, Refer (QPR) Suicide Prevention training is a clinically proven approach to recognizing signs of suicide and responding effectively.

Our Veteran Services program supports all veterans regardless of discharge status, those who do not meet service eligibility, who are not eligible for Veterans Administration (VA) services and who do not want traditional support paths.

Access and Crisis Service

DWIHN manages the Access Call Center, a 24/7 Helpline for anyone needing assistance, information, and resources for their mental health, disability, or substance use needs. The Call Center is managed by trained staff with decades of behavioral health and disability-related concerns.

Hours for non-emergency calls are from 8am-8pm Monday through Friday. After 8pm and on weekends

Services provided:

- Warm transfer to the crisis line
- Dispatch of Children's Crisis Teams from Emergency Departments
- Hospital discharge follow-up appointments
- A mental health clinician for SUD screening only
- Call Center staff will complete a brief screening with the person and if needed, a Clinician will contact the individual the next business day to complete the assessment.

Member Engagement



Constituents' Voice is a person-driven group whose purpose is to advise the DWIHN President and CEO with respect to the design, delivery, implementation, and evaluation of behavioral health programs and services in Wayne County.

The group collaborates with various organizations with the goal of aligning efforts, programs, policies, and procedures to advance community inclusion for individuals with mental illness, developmental disabilities and substance use disorders.

24-Hour HelpLine 800-241-4949 | www.dwihn.org