



Communication Protocol: Youth Peer Supports

The following chart below shows the Youth Peer Support (YPS) communication protocol for System of Care provider staff:

Communication Protocol	
Detroit Wayne Integrated Health Network (DWIHN) <u>Marika Orme</u> (Special Project Specialist)	Association for Children's Mental Health (ACMH) <u>Krissy Dristy</u> (Program Manager – YPS)
➤ New Hire Info/Staffing Changes	➤ Information regarding upcoming trainings and events (i.e. links, dates, etc.)
➤ Cohort Paperwork (i.e. Organizational Readiness, etc.)	➤ Monthly and Annual Technical Assistance (TA) Call (Scheduling, Meeting Information, Coordination)
➤ Questions and Technical Assistance (TA) other than monthly/annual/recertification TA	➤ Coaching and Orientation Call coordination
➤ Training concerns and follow-up	➤ Supervisor Roundtable invites/information
	➤ Yearly TA coordination for those already certified in PSP

As the Prepaid Inpatient Health Plan (PIHP), DWIHN will be the direct contact to MDHHS if there are any communication barriers, questions, and or concerns relating to ACMH.

Information along with any questions and or concerns regarding Youth Peer Support (YPS) that falls under the DWIHN category send to Marika Orme (Special Project Specialist) morme1@dwihn.org.

In addition, ACMH will direct any Children Service Provider operational concerns to System of Care Manager, Sherri Ruza (sruza1@dwihn.org).

ACMH Staff:

- Krissy Dristy (Program Manager, YPS & PSP), kdristy@acmh-mi.org
- Kelly Bailey (Parent Support Partner Statewide Coordinator) kbailey@acmh-mi.org
- Sara Reynolds (YPS Statewide Coordinator) sreynolds@acmh-mi.org
- Lori Hooker (Administrative Assistant for PSP and YPS) lhooker@acmh-mi.org
- Jane Shank (Executive Director) jshank@acmh-mi.org