



Constituents' Voice Meeting

Meeting Date : 11/19/2021 Meeting Location: Microsoft Teams

Meeting Start/ End: 9:45 am to 12:00 pm

Approval: Donna Coulter

Recorded by: Michael Shaw

Meeting Notes

1. Greetings & Introductions/Ground Rules/Review of Notes

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Attendance– Everyone introduced themselves. (Michael Squirewell, Blake Perry, Jaime Junior, Dr. Donna Coulter, Clarence Ruff, Margaret Keyes-Howard, Linda Burton, Jason Reaves, Darlene Nash, Delora Williams, Polly McCalister, Sharon Hall, Kelly Bonifas, Cynthia Monia, Santosha Harris, Shelley Nelson, Peter Polychroni, Joanna Lofton, Patty Carlson, David Williams, Ray Schuhholz, Robert Spruce, and Michael Shaw)

Ground Rules-Jaime Junior led the meeting. The announcements were read by Michael Shaw. Michael Squirewell was the Sargent-at Arms.

Review & Approval of Notes of the October 15, 2021 CV meeting – Notes of the October 15, 2021 CV meeting were approved without changes.

Decisions Made		
Action Items	Assigned To	Deadline

2. Announcements

Bridging the Gap: "Love and Happiness" (Self Care)

This virtual event will be held on November 19, 2021 @ 1pm.

This session was designed for and open to Peer Specialists, Peer Mentors, Parent Partners, Youth Peers, Recovery Coaches, and Community Health Workers.

[Click HERE for registration details](#)

For Questions Contact: Donna M. Coulter @ dcoulter@dwihn.org Rebeca Guzman @ guzmanr@detroitmi.gov Porsche Fischer @ pfischer@michwa.org

[Detroit Stay Well Community Health Fair and Vaccine Event](#)

Free and Open to the Public ([Click HERE for flyer and details](#))

Saturday, November 20, 2021

12:00 PM - 4:00 PM

Cass Technical High School

2501 2nd Avenue, Detroit, MI 48201

Nov 22, 2021, Nov 29, 2021,

[S.O.U.L.S. Chat: Faith Talk Mondays](#)

S.O.U.L.S. is Supportive, Outreach, Understanding, Life-Situations: a virtual chat room that invites our community to chat about faith events, situations, and understanding. Everyone has an opportunity to be heard and listened to. It occurs every Monday from 6:30-7:30 pm. Click on flyer for more details.

Click on the [S.O.U.L.S. Chat Flyer](#) for details.

Nov 24, 2021, Dec 8, 2021

[S.O.U.L.S. Chat: Casual Talk Wednesdays](#)

S.O.U.L.S. is Supportive, Outreach, Understanding, Life-Situations: a virtual chat room that invites our community to chat about the events, situations, where everyone has an opportunity to be heard and listened to. It occurs every Wednesday from 6pm -7pm. (click flyer)

Click on the [S.O.U.L.S. Chat Flyer](#) for meeting details.

Mar 10, 2022

[2022 Crisis Intervention Team \(CIT\) Conference](#)

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Decisions Made		
Action Items	Assigned To	Deadline
Send out meeting materials	Michael Shaw	After Every meeting

3. December Holiday Meeting Planning:

<p>After discussion, it was decided through consensus to host the holiday gala on December 17, 2021 in Redford, MI. It was also decided that the event should be catered due to the adverse possibility that COVID-19 might be transmitted through food brought in by attendees.</p>		
Decisions Made		
Action Items	Assigned To	Deadline
Send out meeting materials	Michael Shaw	After Every meeting

4. Administrative Update-Interim President and CEO Eric Doeh

<p>Due to another commitment, Mr. Doeh was not able to attend the CV meeting. Dr. Coulter gave the update. Dr. Coulter gave an update on the two bills currently in the Michigan State House and Senate concerning proposed changes to mental health care in Michigan.</p>

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Decisions Made		
Action Items	Assigned To	Deadline
Send out meeting materials	Michael Shaw	After Every meeting

5. DWIHN Staff Updates

<p>Dr. Coulter stated that the DWIHN Quality Department is currently being reviewed by the state (Michigan). She also indicated that Delora Williams has accepted the former position held by Steve Kuhlman and is the new Member Engagement Coordinator.</p>		
Decisions Made		
Action Items	Assigned To	Deadline
Send out meeting materials	Michael Shaw	After Every meeting

6. Update CV Bylaws and the “Welcoming Declaration

Goal: _Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Ms. Burton and Mr. Perry presented proposed changes to the C.V. Bylaws and Welcoming Declaration respectively. After discussion a committee be created to review the documents, and bring proposed changes back to the C.V. for discussion and/or approval. The meeting will be held on Tuesday, March 28, 2021 from 1:00 pm to 3:00 pm via Zoom and will consist of the C.V. current and recently elected Leaders.

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Decisions Made		
Action Items	Assigned To	

7. Promotional Bios and Photos of CV members, CV Leadership elections-Michael Shaw

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Mr. Shaw told meeting attendees that Jaime Junior, Nicole Gowan, and Clarence Ruff were the winners of the C.V. Leadership election. Their term will last from January 1, 2022 to December 31, 2023.		
Decisions Made		
Action Items	Assigned To	Deadline
Members		

8. Action Group Updates

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

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Engage-Joanna Lofton: Ms. Lofton indicated that the Engage Action Group is still soliciting toiletry items for distribution to persons involuntarily involved in human trafficking. A venue is being sought where the toiletry items can be packaged for distribution. Plan to Package items on 11/20/2021 at Nicole Gowan's house has been canceled. Considine Center is being considered as an alternative. It was decided that one packaging and distribution a year is ideal. The group would like to start collecting toiletry items early in the year. The Engage Action Group will develop a plan as to who (which organizations) it would like to reach out to in the future. The group would like to ask Tiffany Devon, DWIHN Director of Communications, why the Facebook icon is at the bottom of the DWIHN home page. It would also like to invite Sandra Phelps, DWIHN Director of Children's Initiative, to speak at a CV meeting. (Donna Coulter agreed to invite her) It was also suggested that the Director of the DWIHN Crisis Center be invited to give an update as to the progress of the center to the C.V. A goal decided upon for next year is to determine how the group can better connect with families and individuals with disabilities, the community, and grassroots organizations, educating them on what DWIHN does.

Advise-Ray Schuhholz: Mr. Schuhholz was not able to present his update so it was tabled.

Empower-Michael Squirewell: Mr. Squirewell stated that Ms. Nelson and Ms. Burton indicated that they would like to select new colors for the next "Reaching for the Stars" event. He suggested that all of the colors in the current DWIHN logo be used at the next event.

Advocacy-Margaret Keyes Howard. The Advocacy Action Group is hosting an "Open House," on December 4, 2021. Personal advocacy stories will be given by current members to "Open House" attendees.

Decisions Made		
Action Items	Assigned To	Deadline
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9. Good and Welfare

Goal: _____

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Peter Polychroni thanked the C.V. Chairperson, Jaime Junior, for doing a marvelous job. Joanna Lofton welcomed the new C.V. members again and wished everyone a happy and safe Thanksgiving. Blake Perry thanked the current C.V. Leadership. Clarence Ruff stated that it is always a pleasure to be a member of the C.V. He congratulated the new Leaders of the C.V. He thanked C.V. members for electing him as a C.V. Leader. Margaret Keyes-Howard congratulated the new C.V. Leadership. She wished meeting attendees a Happy Thanksgiving and mentioned that there will be a SOULS chat on Thanksgiving. Ms. Junior indicated that there will be computer and internet training offered to C.V. members on December 17, 2021 right after the Holiday Gala. She said she will provide a hotspot for members to connect to the internet.

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Decisions Made		
Action Items	Assigned To	Deadline

NEXT MEETING: December 17, 2021

Our Place Drop-in Center

12285 Dixie

Redford, MI 48239