

Constituents' Voice Meeting

Meeting Date : 10/15/2021 Meeting Location: Microsoft Teams

Meeting Start/ End: 9:45 am to 12:00 pm

Approval: Donna Coulter

Recorded by: Michael Shaw



Meeting Notes

1. Greetings & Introductions/Ground Rules/Review of Notes

Goal: \_\_\_\_\_

Strategic Plan Pillar(s):  Advocacy  Access  Customer/Member Experience  Finance  Quality  Workforce

**Attendance**– Everyone introduced themselves. (Michael Squirewell, Blake Perry, Jaime Junior, Nicole Gowan, Dr. Donna Coulter, Clarence Ruff, Margaret Keyes-Howard, Linda Burton, Janell Hearn, Jason Reaves, Chad Witcher, Peter Polychroni, Joanna Lofton, Patty Carlson, David Williams, Ray Schuholz, Robert Spruce, and Michael Shaw)  
**Ground Rules** –Nicole Gowan and Jaime Junior led the meeting. The announcements were displayed and read by Nicole Gowan. Michael Squirewell was the Sargent-at Arms.  
**Review & Approval of Notes of the September 17, 2021 CV meeting** – Notes of the September 17, 2021 CV meeting were approved without changes.

Decisions Made		
Action Items	Assigned To	Deadline

2. Announcements

**OCTOBER IS DEVELOPMENTAL DISABILITY EMPLOYMENT MONTH...**  
Integrated care is changing the way people receive services by focusing on care for the whole person, by combining physical and behavioral care into one plan. The National Disability Employment Awareness theme is: "America's Recovery: Powered by Inclusion."

**YOUTH UNITED HIRING FAIR OCTOBER 21**  
Do you know a youth looking for a part-time job? If they are:

- 18-23 years of age
- Can demonstrate leadership qualities
- Have an interest in promoting change in the community

Have them bring a resume` to:  
THE CHILDREN'S CENTER  
90 SELDEN STREET, DETROIT 48201 FROM 10am-3pm  
TO FILL OUT AN APPLICATION, go to:  
<http://tinyurl.com/YouthUnitedApplication>

**EVOLVE MEETING OCTOBER 27**  
(please get details from Robert Spruce)

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**NORTHWEST WAYNE FAMILIES AGAINST NARCOTICS IN-PERSON FORUM NOVEMBER 1**

**6:30PM-8:00PM**, "The Role of Trauma in Addiction and Treatment." How trauma awareness can strengthen recovery. Guest speakers, light refreshments

SUMMIT ON THE PARK

46000 Summit Parkway, Canton, 48188

Free

**CLUBHOUSES ARE OPEN!!**

Visit one that's near you and listen, learn, and volunteer your knowledge and experience!

A Place of our Own Clubhouse--Detroit

Gathering Place--Redford

HOPE House--Dearborn

New Directions--Detroit

Next Step--Inkster

Turning Point—Lincoln Park

Google the phone numbers or call Customer Service **1 888 490-9698**

Ms. Gowan also mentioned the SOULS chats which are held on Mondays, 6:30 pm to 7:30 pm and Wednesdays, 6:00 pm to 7:00 pm via Zoom. She mentioned that the Persons Points of View newsletter was accepting written materials for the next edition. Interested parties can send their submissions to: [Mshaw1@dwihn.org](mailto:Mshaw1@dwihn.org) . Ms. Gowan displayed and gave a brief review of the DWIHN.org website.

Decisions Made		
Action Items	Assigned To	Deadline
Send out meeting materials	Michael Shaw	After Every meeting

**Administrative Update-Interim President and CEO Eric Doeh**

Due to another commitment, Mr. Doeh was not able to attend the CV meeting.

Decisions Made		

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Action Items	Assigned To	Deadline
Send out meeting materials	Michael Shaw	After Every meeting

**3. DWIHN Staff Updates**

Dr. Coulter stated that several Residential Providers are closing. Some Providers are hiring. Peer Support Specialists are also being hired. She stated that Angelo Glenn is the new Chairperson of the DWIHN Board. He is also on the Substance Use Advisory Board. She indicated that on October 26, 2021, CV members can come to the DWIHN main building, 707 W Milwaukee, Detroit, MI 48202 to have their photos taken.

Janell Hearn indicated that the DWIHN Marketing meetings are held second Friday of each month. She invited any interested CV members to attend. The DWIHN Mobile Unit is out in the community, offering testing. The unit publishes a monthly schedule of where they will be in Metro-Detroit. Ms. Hearn indicated that there are multiply job listings for open positions currently at DWIHN.

Decisions Made		
Action Items	Assigned To	Deadline
Send out meeting materials	Michael Shaw	After Every meeting

**4. Update "Walk A Mile In My Shoes," Margaret Keyes-Howard, Member Engagement Unit, DWIHN**

**Goal: \_Strategic Plan Pillar(s):**    Advocacy    Access    Customer/Member Experience    Finance    Quality    Workforce

Ms. Keyes-Howard spoke about "Walk A Mile In My Shoes 2021 in Lansing, MI." She commended Ms. Gowan on the exception job she was very proud of Ms. Gowan. Ms. Keyes-Howard stated that there were about 700 people at this year's Walk A Mile." There were past "Walk A Miles." Many legislators and politicians came and spoke to our members at the venue. Patty Carlson was also a speaker who congratulated her and praised the presentation she gave.

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<b>Decisions Made</b>		
<b>Action Items</b>	<b>Assigned To</b>	

**5. Promotional Bios and Photos of CV members, CV Leadership elections-Michael Shaw**

**Strategic Plan Pillar(s):**  Advocacy  Access  Customer/Member Experience  Finance  Quality  Workforce

Mr. Shaw mentioned the names of persons who turned in their promotional bios and photos for displays on the DWIHN website and indicated that those not mentioned should send theirs in as soon as possible. Election materials were sent out via email, soliciting candidates for CV Leadership. Those nominated and accept their nomination(s) were asked to respond to questions that were subsequently sent to them via email. The Leadership elections will take place after the October 15, 2021 CV meeting via Jotform. Mr. Shaw will send out a ballot and will reveal the results at the November 19, 2021 CV meeting.

<b>Decisions Made</b>		
<b>Action Items</b>	<b>Assigned To</b>	<b>Deadline</b>
Members		

**6. Action Group Updates**

**Goal:** \_\_\_\_\_

**Strategic Plan Pillar(s):**  Advocacy  Access  Customer/Member Experience  Finance  Quality  Workforce

## Constituents' Voice Meeting

**Engage-Joanna Lofton:** Ms. Lofton indicated that the Engage Action Group is still soliciting toiletry items for distribution to persons involuntarily involved in human trafficking. Nicole Gowan recently took an inventory of what is left over after the last distribution of care packages. She stated that currently the group has enough toiletry items to package only about 15 kits. She said that there is a lot of shampoo and conditioner left over. Ms. Lofton stated that she recently obtained 100 toothbrushes and tubes of toothpaste from her dentist. There are plans to package 100 more toiletry item care packages for distribution at Nicole Gowan's house on November 20, 2021. Plans are to deliver the new care packages to trafficked persons around Thanksgiving. It was stated that L. Johnson and Deb Monroe should be consulted about organizations where we can distribute the care packages. Attempts are being made to obtain the bags that the packages are placed in for free from the vendor. The vendor said he will provide the kits as we need them. Currently they are being provided at a reduced price. Mr. Shaw has been tasked to update the toiletry items flyer. He will send it out for distribution soon. In the future, the Engage Action Group would like to work on countering domestic violence, obtaining more guest speakers, obtaining more informational videos, encouraging community members to resolve conflicts at home, providing information about stranger/danger and information about how to keep children and seniors safe, possibly adopting a family and providing them gifts for the Christmas holiday, and adopting a senior. Ms. Burton will take the lead on adopt a senior.

**Advise-Ray Schuhholz:** Mr. Schuhholz was not able to present his update so it was tabled.

**Empower-Michael Squirewell:** Mr. Squirewell noted that "Reaching for the Stars" was a success. It was planned and executed by the Empower Action Group of which he is the chairperson. Ms. Nelson and Ms. Burton indicated at the last Empower Action Group meeting that they would like to select new colors for the next "Reaching for the Stars" event. Mr. Squirewell stated that Cynthia Monia wants to crochet masks and give them for distribution with the care packages that the Engage Action Group plans to distribute.

**Advocacy-Margaret Keyes Howard.** The Advocacy Action Group plans to conduct another voting initiative at AFC Homes in November 2021.

Decisions Made		
Action Items	Assigned To	Deadline
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### 7. Good and Welfare

**Goal:** \_\_\_\_\_

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**Strategic Plan Pillar(s):**  Advocacy  Access  Customer/Member Experience  Finance  Quality  Workforce

Due to time constraints the meeting was ended before "Good and Welfare."

Decisions Made		
Action Items	Assigned To	Deadline

**NEXT MEETING:** November 19, 2021

DWIHN

TBD