

Constituents' Voice Meeting

Meeting Date : 5/21/2021 Meeting Location: Microsoft Teams

Meeting Start/ End: 10:00 am to 11:00 am

Approval: Donna Coulter

Recorded by: Michael Shaw



Meeting Notes

1. Greetings & Introductions/Ground Rules/Review of Notes

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Attendance– Everyone introduced themselves. (Eric Doeh, Brooke Blackwell, Michael Squirewell, Jaime Junior, Nicole Gowan, Patty Carlson, Dr. Donna Coulter, Blake Perry, Clarence Ruff, Margaret Keyes-Howard, Linda Burton, David Williams, Kelly Bonifas, Robert Spruce, David Williams, Joanna Lofton, Jason Reaves, and Michael Shaw)

Ground Rules –Jaime Junior and Michael Squirewell led the meeting. Jaime Junior was the Sergeant-at Arms. The announcements were displayed and read by Nicole Gowan.

Review & Approval of Notes of the May 21, 2021 CV meeting – Notes of the May 21, 2021 CV meeting were approved without changes.

Decisions Made		
Action Items	Assigned To	Deadline

2. Announcements

Nicole Gowan read the announcements.		
Decisions Made		
Action Items	Assigned To	Deadline
Send out meeting materials	Michael Shaw	After Every meeting

Administrative Update-President and CEO DWIHN-Eric Doeh

Mr. Doeh gave an update on the proposed Republican-led redesign of the PIHP system. Legislation is being put forth to eliminate the PIHP in favor of an ASO for the entire state. The ASO was not defined in the proposed legislation. It could be a bank or a financial institution. He indicated that the current system is not perfect. Improvements can be made. Some improvements he proposed were streamlining Recipient Rights and Children Services, capitalizing on

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telehealth services, and mobile crisis services. DWIHN currently serves 75,000 persons in Wayne County. Last year, it served over 200,000.

State Senator Shirkey has introduced a white paper on how he would like to see the current system redesigned. Under the Republican-led redesign, persons seeking services may have pay for assessments.

Mr. Doeh indicated that the health plans are concerned about minimizing costs, maximizing profits, and restricting services. He emphasized that currently DWIHN's administrative costs are 6%. The health plans administrative costs are currently 17%. He also emphasized that DWIHN is concerned about more than delivering services. It is also concerned about the wellbeing of the clients it serves; whether clients have enough food to eat. He said DWIHN services operated from an humanitarian point of view. Mr. Doeh indicated that 20 billion dollars are devoted each year to the current system statewide.

Mr. Doeh asked meetings attendees to contact their legislators and let them know how they feel about the proposed changes and whether they feel that the public PIHP system should remain public. Information about the proposed changes will be sent to CV members by Mr. Shaw. They can also be found on the DWIHN website.

Decisions Made		
Action Items	Assigned To	Deadline
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3. Crisis Center Update-Chief of Staff DWIHN-Brooke Blackwell

Ms. Blackwell stated that there was no lack of access problem in Wayne County. The DWIHN Crisis Center is under construction. It will be similar to "Common Ground" Center in Oakland County. DWIHN is working with local hospitals and law enforcement to get the center established and operating. The building for the center is on Woodward Ave in Detroit and has three floors including the basement. The building that was bought to house the center is being totally renovated. The building will have a "Stabilization Center" and will house both children and adults. It will have 6 beds set aside for children and 12 for adults. Persons will be able to come to the building and stay for 14 days. The "Residential" Center will house up to 15 adults at a time. The building will also house a "Sober Living Unit" with 6 adult beds. Security must be tight at facility because children and adults will be housed there in separate sections of the building. The facility's goal is to be there to stabilize people. It is not designed for long term treatment. People will not be "pushed out the door" if for some reason aftercare treatment has not been timely scheduled and secured. Caseworker will be at the facility to work with clients to get them into a recovery program off site. Ms. Blackwell showed an outline of the building on the screen. DWIHN is seeking zoning law changes for the building so it can create additional parking at the site. A green space will also be created at the site. The proposed date for the opening of the center is September 2022. The DWIHN Access Center will act as a conduit for people to call and get space at the Crisis Center. Mr. Doeh stated that talks are underway to create a second crisis center" possibly Downriver. Currently, COPE and Team Wellness have crisis centers in Wayne County.

