



Insight into claims data

How our data is used by MDHHS

Life of a claim



-
- Provider is authorized to provide service to a consumer
 - Provider delivers the service to consumer and submits claim to DWIHN
 - DWIHN adjudicates the claim
 - Provider is paid for the service provided to the consumer
 - Claim exists in DWIHN warehouse for reporting and analysis
 - Encounter is submitted to MDHHS (CHAMPS)
 - Encounter exists in MDHHS warehouse for reporting and analysis
 - Milliman extracts claim from MDHHS warehouse for rate setting
 - Milliman process controls funding available for DWIHN to pay providers



- Who is Millman?
- Millman is a consulting organization contracted by State of Michigan to provide actuarial and consulting services related to development of actuarially sound capitation rates for various programs.

Milliman rate setting



- Process
 - Assigns funding based on Risk
 - Risk based on percentage of population in each risk cohort
 - Cohorts are groups of shared characteristics (i.e. Age, Gender, Managed Care/Non-Managed Care, Residential Living Arrangement, Morbidity, etc.)
 - When an individual does not have data to place it in a cohort, it is placed in a low risk default cohort
 - Risk is then adjusted by Geographic Region (PIHP)

Milliman rate setting



-
- Units
 - Aggregated by procedure/revenue code and some modifiers to set statewide unit costs
 - All units that DWIHN pays for should be reported, even if payment is based on PM/PM
 - Diagnosis Code
 - Used to determine cohorts of risk
 - Best if all significant diagnosis codes for an individual get reported on one or more claims
 - Modifiers
 - Make sure to use the appropriate modifiers

Milliman rate setting



-
- TEDS
 - Several TEDS elements used to determine rates
 - Extremely important that we have TEDS for every individual served
 - Education Level, Employment Status, Labor Status, Locus Score, School Attendance are all used
 - Locus
 - Milliman added Locus data to the process recently
 - Important that we have Locus data for every applicable individual
 - Dual eligible (IDD with either SUD or SMI) need a Locus as well as a SIS

Summary



-
- Ensure we have TEDS for every individual served
 - Locus assessment score exists in MHWIN and is updated on annual basis
 - Important that we have Locus data for every applicable individual
 - All units that DWIHN pays for should be reported, even if payment is based on PM/PM
 - Best if all significant diagnosis codes for an individual get reported on one or more claims

Thank you



-
- Please feel free to contact me if there any additional questions or assistance needed on this front.

Gary Herman

gherman@dwihn.org

Application Support Manager

DWIHN Information Technology Department