



Disenrollment Training Evaluation

Our Customer Service Department strives to provide quality service to those we serve. We look forward to your input in order to enhance our processes. Please complete this brief survey to assist us in our quest for excellence.

Please rate the statements below using the following rating scale:

4=Excellent 3=Good 2=Fair 1=Poor

4(Excellent): This was fantastic! Can I come again?

3(Good): I definitely learned something.

2(Fair): I've been to/seen better but I've sat through worse. Room for improvement.

1(Poor): Needs much improvement.

Question 1.

On a scale of 1 to 4, how would you rate today's training? *4=Excellent 1=Poor*

4 3 2 1

Question 2.

On a scale of 1 to 4, how would you rate today's presenter(s)? *4=Excellent 1=Poor.*

4 3 2 1

Question 3.

How can we improve this training/presentation?
