Michigan Department of Health and Human Services HOME HELP AGENCY INVOICE

Instructions for Completing the Home Help Agency Invoice

1. The agency provider completes the following sections of the Home Help Agency Invoice to document the provision of personal care services for each day in the month and year indicated.

A. SERVICE VERIFICATION: ACTIVITIES OF DAILY LIVING (ADLS) AND INSTRUMENTAL ACTIVITIES OF DAILY LIVING (IADLS)

- 1. **HOME HELP AGENCY NAME:** Enter the complete name of the agency provider.
- 2. **HOME HELP AGENCY PROVIDER NUMBER:** Enter the CHAMPS ID number of the agency provider.
- 3. **HOME HELP AGENCY TELEPHONE NUMBER:** Enter the phone number where the agency representative can be reached.
- 4. **CONTACT PERSON:** Enter the first and last name of the agency representative.
- 5. **DATE SUBMITTED:** Enter the date the invoice is submitted to the client's local county MDHHS office (MM/DD/YYY).
- 6. CLIENT NAME: Enter the first and last name of the client.
- 7. CLIENT MEDICAID ID NUMBER: Enter the client's Medicaid Identification Number.
- 8. **HOURLY RATE:** Enter the agency provider's MDHHS-approved hourly rate for the client.
- 9. SERVICES BILLING PERIOD MONTH/YEAR: Enter the Services Billing Period (MM/YYYY).
- 10. **BILL TO:** Enter the name of the client's local county MDHHS office.
- 11. ACTIVITIES OF DAILY LIVING AND INSTRUMENTAL ACTIVITIES OF DAILY LIVING: For each of the days of the billing month, check all the approved tasks completed. When Laundry is checked and was completed at a laundry facility, check Travel Time for Laundry. When Shopping is checked and required travel to one or more stores, check Travel Time for Shopping. NOTE: The frequency of travel must not exceed the agency provider's approved Time and Task amount.

B. SERVICE VERIFICATION: COMPLEX CARE TASKS

If service provision included complex care tasks, check all the approved tasks completed for each of the days of the billing month.

- C. TOTAL TIME FOR SERVICES BILLING PERIOD: Enter the total hours and minutes for the services billing period (hh:mm). Include the total time spent on providing Activities of Daily Living (ADLs), Instrumental Activities of Daily Living (IADLs) and Complex Care, and, if applicable, the total travel time for laundry and shopping. NOTE: Total time billed must not exceed the approved agency provider's Time and Task amount. Authorized payments will not include billed time in excess of the approved amount.
- **D. SIGNATURE OF AUTHORIZED REPRESENTATIVE / DATE:** Sign and date the form to certify provision of the approved tasks.
- 2. The agency provider mails the completed Home Help Agency Invoice to the client's local county MDHHS office Attention: Adult Services Unit. The invoice should not be submitted before the last day of the services billing period. The invoice must be submitted to the Adult Services Unit of the client's local county MDHHS office no later than 365 days from the service date. Failure to submit the invoice within 365 days of the service date will result in non-payment.

APPROVED PERSONAL CARE TASKS

NOTE: Approved time for items 1 through 13 is for hands-on care only.

- 1. **Eating/Feeding** helping with use of utensils, cup/glass, getting food/drink to mouth, cutting up/manipulating food on plate, cleaning face and hands, as needed after a meal.
- 2. **Toileting** helping on/off toilet, commode/bed pan, emptying commode/bed pan, managing clothing, wiping and cleaning body after toileting, cleaning ostomy and/or catheter tubes/receptacles, applying diapers and disposable pads; may include doing catheter, ostomy or bowel programs.
- 3. **Bathing** helping with cleaning the body or parts of the body, shampooing hair, using tub or shower, sponge bathing, including getting a basin of water, managing faucets, soaping, rinsing and drying.
- 4. **Grooming** helping to maintain personal hygiene and neat appearance, including hair combing, brushing, oral hygiene, shaving, fingernail and toe nail care (unless a physician advises not to do so).
- 5. **Dressing** helping with putting on/taking off, fastening/unfastening garments/undergarments, special devices such as back/leg braces, corsets, artificial limbs or splints.
- 6. **Transferring** helping to move from one position to another, such as from a bed to a wheelchair or sofa, to come to a standing position and/or repositioning to prevent skin breakdown.
- 7. **Mobility** helping with walking or moving around inside the living area, changing locations in a room, moving from room to room or climbing stairs.
- 8. Medication helping with administering prescribed or over-the-counter medication.
- 9. **Meal Preparation** helping with planning menus, washing, peeling, slicing, opening packages, cans and bags, mixing ingredients, lifting pots/pans, reheating food, cooking, operating stove/microwave, setting the table, serving the meal, washing/drying dishes and putting them away.
- 10. **Shopping –** helping to compile a list identifying needed items, picking up items at the store, managing cart/baskets, transferring items to home and storing them away.
- 11. Laundry helping by getting laundry to machines, sorting, handling soap containers, placing laundry into machines, operating machine controls, handling wet laundry, drying, folding and storing laundry.
- 12. Light Housework helping with sweeping, vacuuming, washing floors, washing kitchen counters and sinks, cleaning the bathroom, changing bed linen, taking out trash, dusting and picking up, bringing in fuel for heating/cooking purposes if necessary.
- 13. **Complex Care tasks –** require special techniques/knowledge; may replace most or all 1-9 tasks when approved by specialist. Complex care tasks include bowel program, catheter or leg bags, colostomy care, eating or feeding assistance, peritoneal dialysis, range of motion exercises, specialized skin care, suctioning and wound care.

Instructions for Adult Services Worker

- 1. When the invoice is returned, review for accuracy. If invoice is correct, authorize payment.
- 2. Resolve inaccuracies immediately. Once invoice is corrected, authorize payment.
- 3. Maintain the invoice in the client's case record.

The Michigan Department of Health and Human Services (MDHHS) does not discriminate against any individual or group because of race, religion, age, national origin, color, height, weight, marital status, genetic information, sex, sexual orientation, gender identity or expression, political beliefs, or disability.

AUTHORITY:	Title XIX of the Social Security Act and Administrative rule 400.1104(a)
COMPLETION:	Is Voluntary, but is required if Medical Assistance program payment is
	desired.

HOME HELP AGENCY INVOICE

Michigan Department of Health and Human Services

Home Help Agency Name Home Help Agency Provider Number														
Home Help Agency Telephone Number					Cor	Contact Person Date Submitted				ed				
Client Name														
Client Medicaid ID Number														
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Bill To: <enter client's="" county="" local="" mdhhs="" office=""> ACTIVITIES OF DAILY LIVING AND INSTRUMENTAL ACTIVITIES OF DAILY LIVING</enter>														
Days of Billing Month	Bathing	Dressing	Eating	Grooming	Mobility	Toileting	Transferring	Housework	Laundry	Travel Time for Laundry	Medication	Meal Preparation	Shopping	Travel Time for Shopping
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	COMPLEX CARE TASKS								
Days of Billing Month	Bowel Program	Bowel Program Catheters for Leg Bags		Eating or Feeding Assistance	Peritoneal Dialysis	Range of Motion Exercises	Specialized Skin Care	Suctioning	Wound Care
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Total Time for Services Billing Period: <Insert hh:mm>

<u>Instructions</u>: Add the total hours and minutes of ADL, IADL and Complex Care tasks provided to the client and, if applicable, the total travel hours and minutes for shopping and laundry. Authorized payments will not include billed time in excess of the agency's approved Time and Task amount.

I certify that <Enter Home Help Agency Name> has provided all the services as checked above.

	<insert date=""></insert>
Signature of Authorized Representative	Date