



## **Detroit Wayne Integrated Health Network**

707 W. Milwaukee St.  
Detroit, MI 48202-2943  
Phone: (313) 833-2500  
[www.dwihn.org](http://www.dwihn.org)

FAX: (313) 833-2156  
TDD: (800) 630-1044 RR/TDD: (888) 339-5588

May 29, 2020

**To: DWIHN Clinically Responsible Service Providers (CRSP)**  
**From: June White, Interim Managed Care Operations Director, Lucinda Brown, Network Provider Program Administrator Self-Determination**  
**RE: Fiscal Intermediaries & Important Meetings**

The Detroit Wayne Integrated Health Network (DWIHN) is an integrated health care organization. We continuously evaluate how we can improve upon our quality of services and move toward being a “manager of care” rather than a “funder of care” for the people we serve. We believe more direct services are an efficient and effective pathway to results. We must be fiscally responsible and data driven, focusing on the person-centered plan which includes family and community.

DWIHN has been evaluating a common practice when members select their provider of choice. It has been identified that the common practice of the former MCPN’s or Support Coordinators when assisting members in choosing their provider (someone they want to work which may be a family member, friend, etc.), was that it was recommended the person be directly hired as an employee of a staffing agency and then the member hired the staffing agency.

As DWIHN looks at strategies to improve quality, we recognize that this is not the most efficient and effective method to meet the needs of the members we serve. We recognize that individuals have a choice on selecting who provides their care as it is their right guaranteed by the Balanced Care Act (BCA). DWIHN has improved internal processes to afford members the ability to directly select their provider of choice without needing to go through a staffing agency. Rather, they should be directed to Fiscal Intermediaries (FI) who will process all employment paperwork, verify trainings/credentials, and process payroll for their provider of choice. In order to learn more about this process, below are some important dates in which you can participate.

**June 8, 2020** – Virtual Meeting with Fiscal Intermediaries.

**Virtual meeting on a computer or mobile phone:** <https://bluejeans.com/120540105?src=calendarLink>

**Mobile phone only: Dial** 1.408.419.1715

**Meeting ID:** 120-540-105

**June 15, 2020-** Selection of a FI needs to be made by the member or they will be defaulted to an FI.

**June 16, 2020 -July 25, 2020-** FI will meet with the member/legal representative and direct hire provider of choice to process all paperwork, applications, and valid trainings. Supports Coordinator must complete a Periodic Review to reflect the selection of the FI.

**By August 1, 2020 all members with direct hire provider of choice arrangements must be completely enrolled with a FI to prevent any lapse of payments for staff.**



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DWIHN staff will have a virtual meeting to hear from FIs on **June 8, 2020 at 2:30pm**. Members, their staff, and employees from the CRSP are invited to hear directly from each FI before members make their selection.

In addition to the virtual meeting, FIs may be contacted directly to answer any questions:

1. GT Independence  
Tiffany Lang (877)-659-4500  
Email: [tlang@gtindependence.com](mailto:tlang@gtindependence.com)
2. Personal Accounting Services (PAS)  
Pattie Sielaff (734) 729-3100  
Email: [psielaff@1-pas.com](mailto:psielaff@1-pas.com)
3. Money Minders, Inc.  
Phillip Papalardo (734) 522-7102  
Email: [philp@mmpbiz.com](mailto:philp@mmpbiz.com)
4. Arc- Northwestern  
Gretchen Sane sky (313)-532-7915  
Email: [gsanewsky@thearcnw.org](mailto:gsanewsky@thearcnw.org)

If you have any questions regarding this process please contact Lucinda Brown at [Lbrown@dwihn.org](mailto:Lbrown@dwihn.org) or 313-344-9099 ext. 3648 or June White at [Jwhite1@dwihn.org](mailto:Jwhite1@dwihn.org). 313-344-9099 ext. 3635.

Thank you for your attention to this matter.

Cc: Eric Doeh, COO, Deputy CEO  
Dana Lasenby, CCO  
Stacie Durant, CFO