CRITICAL/SENTINEL EVENTS

3 Year Comparison
FY 2018/2019 through FY 2020/2021
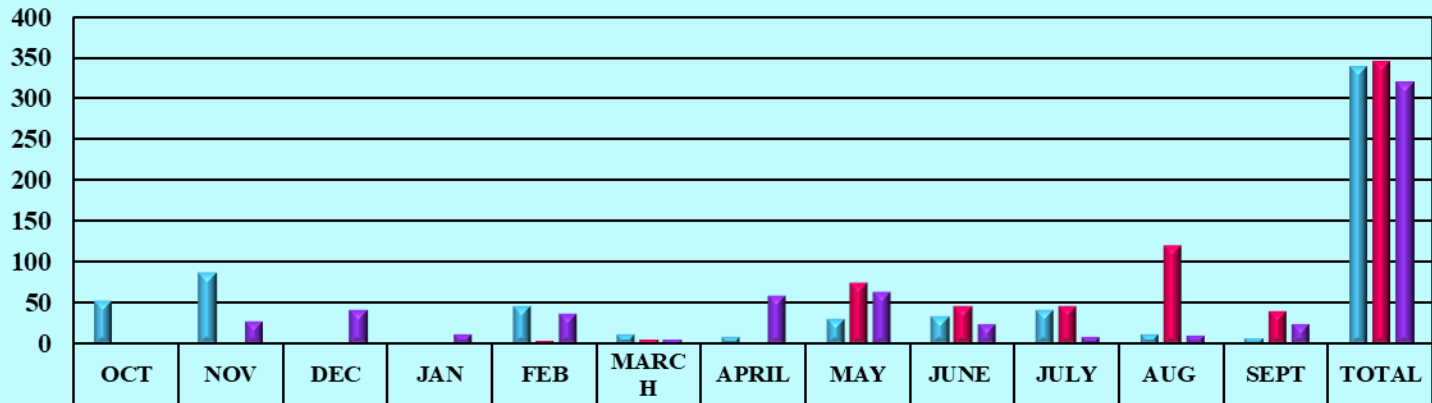
The data in this report reflects a comparison for three years FY 2018/2019 through FY 2020/2021 of Critical/Sentinel Events in DWIHN's system of care. During FY 2020/2021 the Quality Performance Improvement staff worked with the IT Department upgrading category/subcategories of reporting in MHWIN. These improvements have resulted in clearer identification of trends and patterns within DWIHN system of care. In FY 2021/2022, the Quality Performance Improvement team is redesigning the Critical/Sentinel Event training with an expanded Glossary of Terms to reduce redundancies and mis-categorization of events.

Training directly related to Critical/Sentinel Events for the entire DWIHN system remains a focus. By aligning definitions more appropriately for each category/sub-category, a more comprehensive picture of the DWIHN systems' patterns and trends provides targeted guidance for the development of training and program enhancements in specific areas of the needs of those we serve.

STAFF TRAINING

	OCT	NOV	DEC	JAN	FEB	MARCH	APRIL	MAY	JUNE	JULY	AUG	SEPT	TOTAL
FY 2020/2021	54	87	0	0	47	13	9	31	34	42	13	8	338
FY 2019/2020	0	0	0	2	4	6	0	76	47	47	121	41	344
FY 2018/2019	0	28	43	12	38	6	60	64	25	9	11	25	320

Critical/Sentinel Event training continues to evolve and become more specific. During this FY2020/2021 the Behavior Treatment category was added with four (4) sub-categories.   The next FY includes even more significant improvements to the reporting system and training.
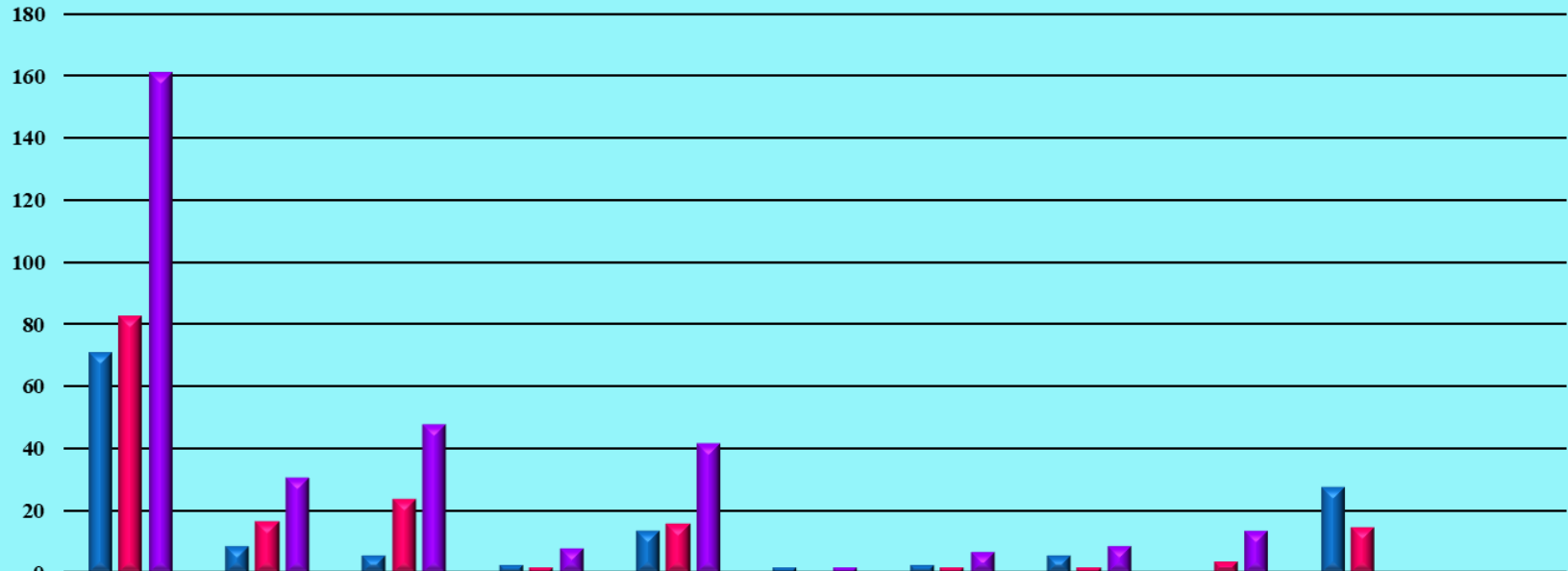
Data for FY 2020/2021 was pulled on 10/6/2021

THREE YEAR ANNUAL COMPARISON DATA FY 2018/2019 THROUGH FY 2020/2021

Data for FY 2020/2021 was pulled on 10/6/2021
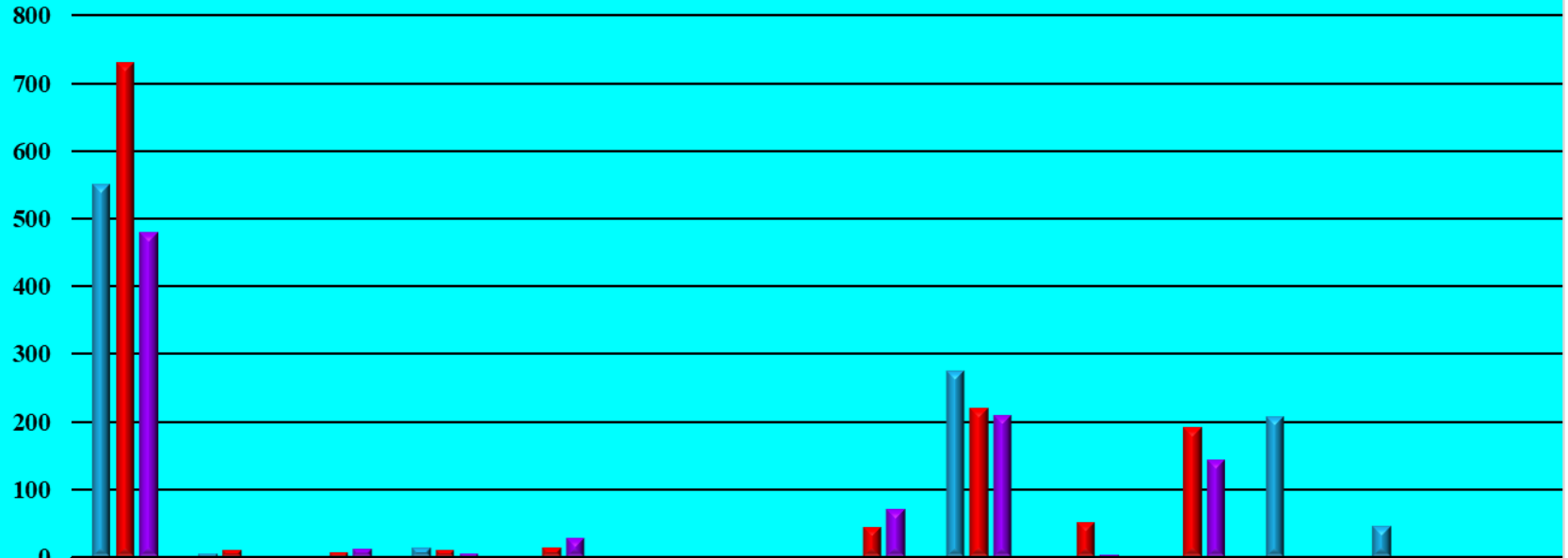
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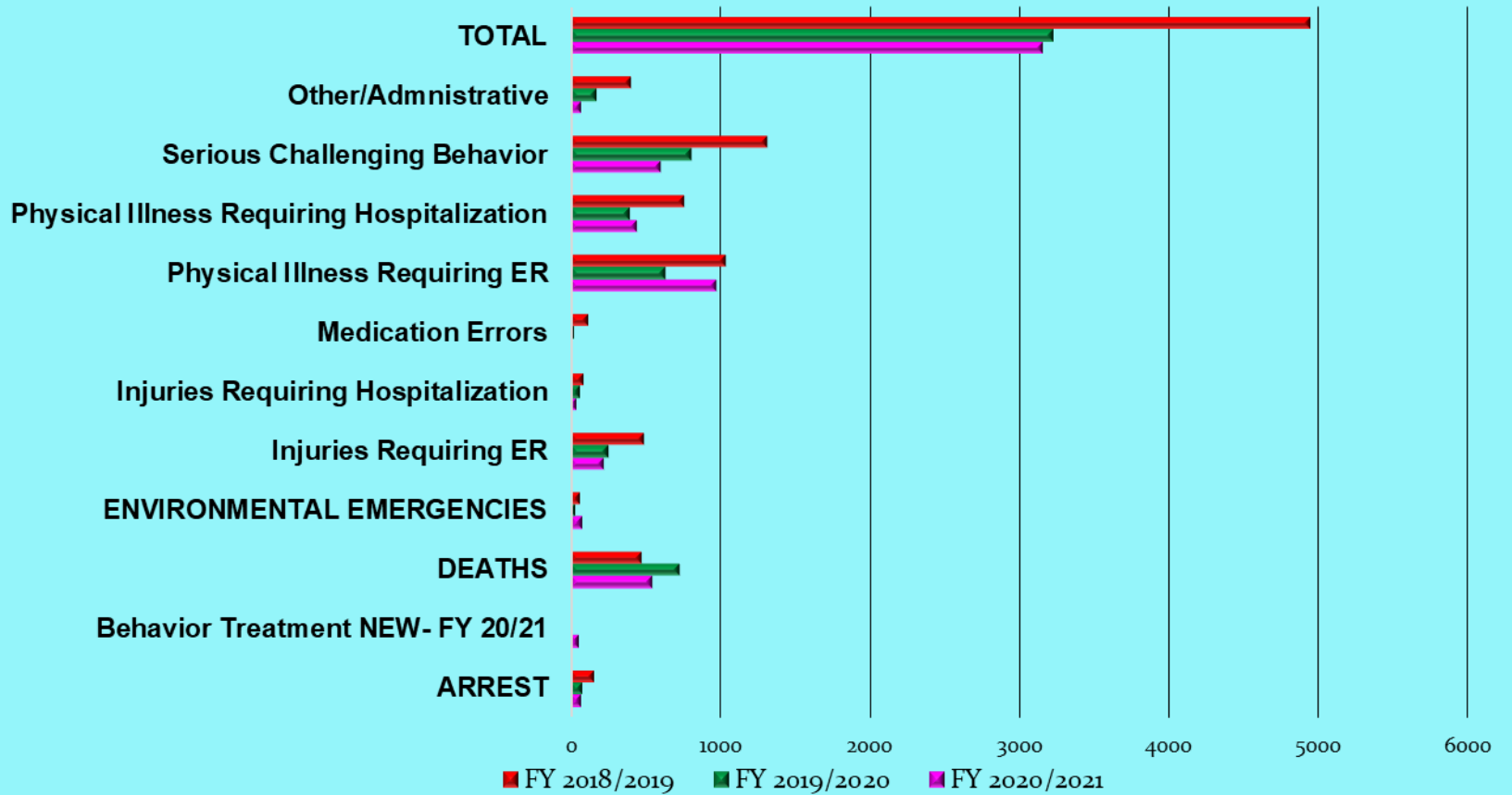
ARRESTS

	Total	Assault	Behavior	Convicted	Criminal Charges Pending	Destruction of Property	Police Intervention	Violation of Probation	Writ	Arrest	Unknown
FY 2020/2021	71	9	6	3	14	2	3	6	0	28	0
FY 2019/2020	83	17	24	2	16	0	2	2	4	15	1
FY 2018/2019	161	31	48	8	42	2	7	9	14	0	0

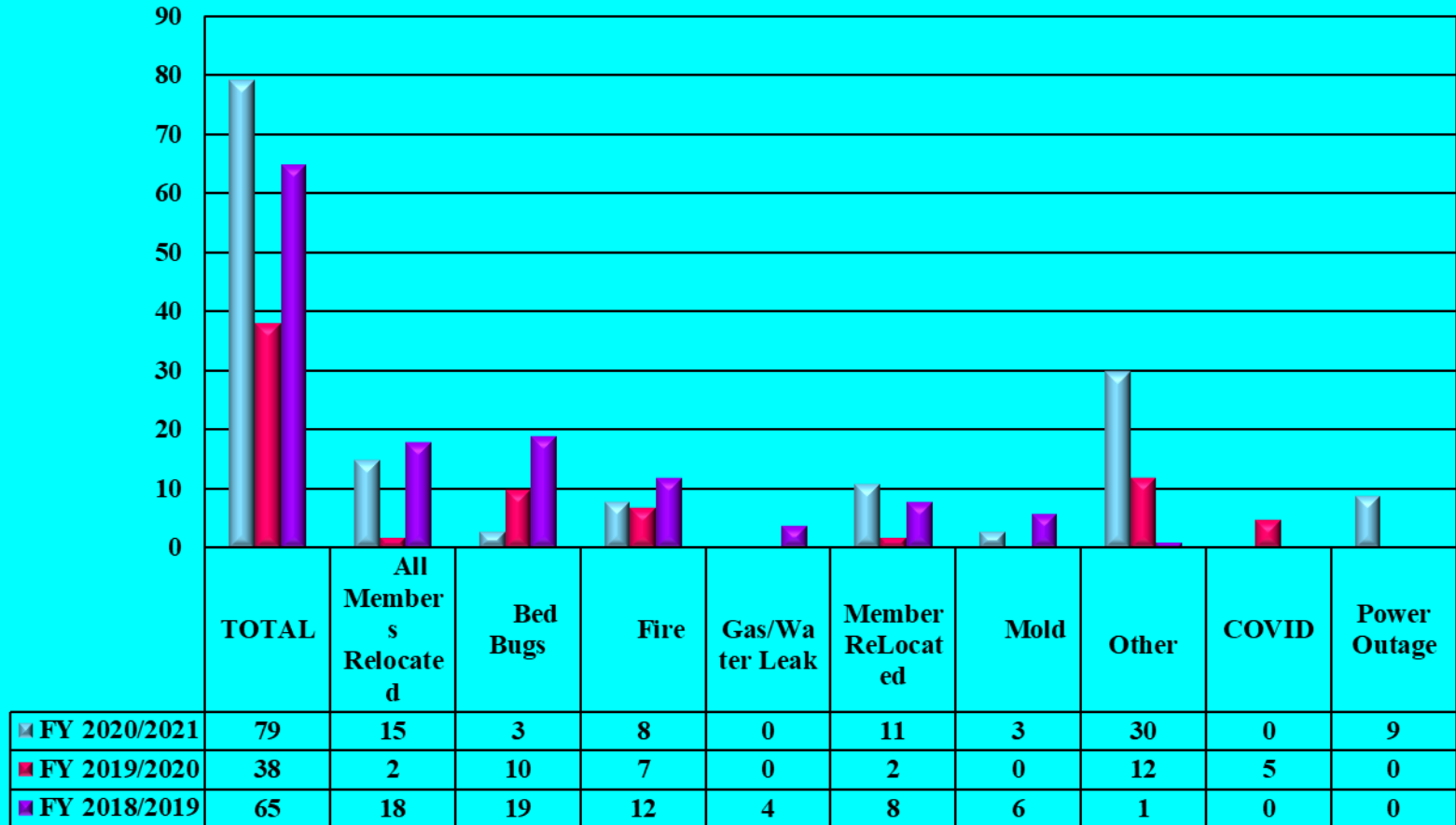**Data for FY 2020/2021 was pulled on 10/6/2021**

DEATHS

	Total	Suicide	Drug Overdose	Homicide	Physical Illness	Substance Abuse	Substance Abuse Related	Chronic Physical Illness	Unknown Cause	Accidents or loss of limb or function	Death	Pending	COVID-19	Beh Tx
FY 2020/2021	551	5	0	14	0	0	0	0	276	0	0	209	46	1
FY 2019/2020	731	10	7	10	14	0	1	44	220	51	193	0	0	0
FY 2018/2019	480	2	12	5	28	1	1	71	210	4	144	0	0	0

Data for FY 2020/2021 was pulled on 10/6/2021

ENVIRONMENTAL EMERGENCIES

	TOTAL	All Members Relocated	Bed Bugs	Fire	Gas/Water Leak	Member ReLocated	Mold	Other	COVID	Power Outage
FY 2020/2021	79	15	3	8	0	11	3	30	0	9
FY 2019/2020	38	2	10	7	0	2	0	12	5	0
FY 2018/2019	65	18	19	12	4	8	6	1	0	0

Data for FY 2020/2021 was pulled on 10/6/2021

INJURIES REQUIRING ER
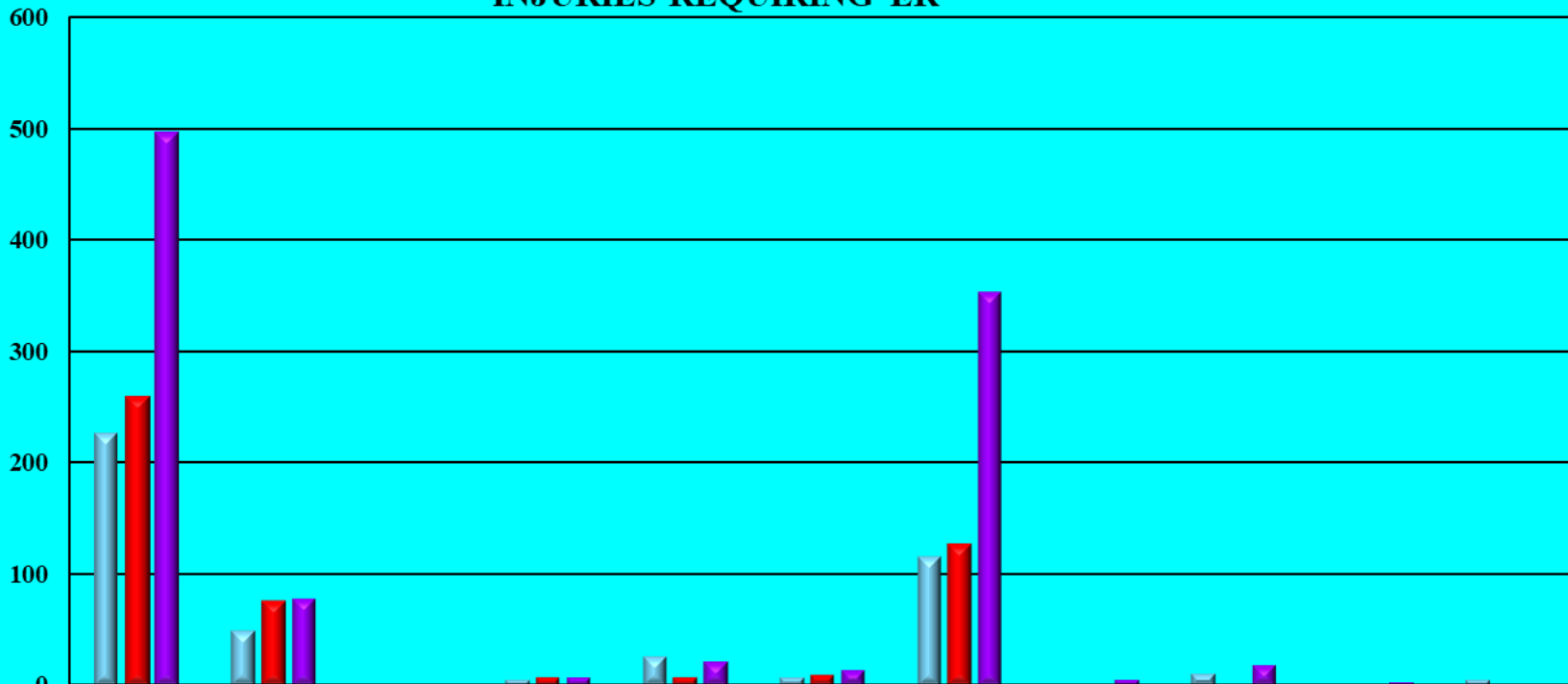
	Total	Accidents or loss of limb or function	Accident/Death	Alleged abuse/Neglect/Sexual	Assault	Behavior	Injury	Physical Management	Self-Inflicted Injury	Suicide Attempt	Physical Illness
FY 2020/2021	227	50	0	6	27	8	116	0	11	3	6
FY 2019/2020	259	76	0	8	8	10	127	0	3	3	3
FY 2018/2019	498	79	0	8	22	15	354	6	19	4	0

Data for FY 2020/2021 was pulled on 10/6/2021

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Injuries Requiring Hospitalization

	TOTAL	Accidents or loss of limb or function	Injury	Physical Management
FY 2020/2021	47	13	34	0
FY 2019/2020	203	76	127	0
FY 2018/2019	88	22	59	8

Data for FY 2020/2021 was pulled on 10/6/2021
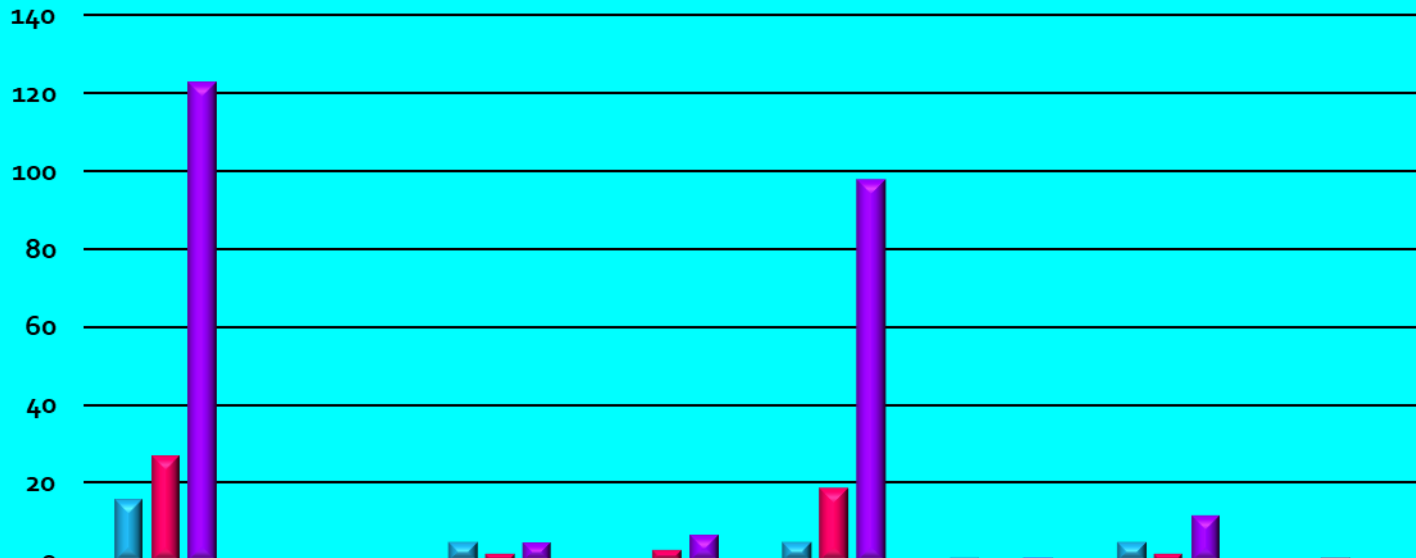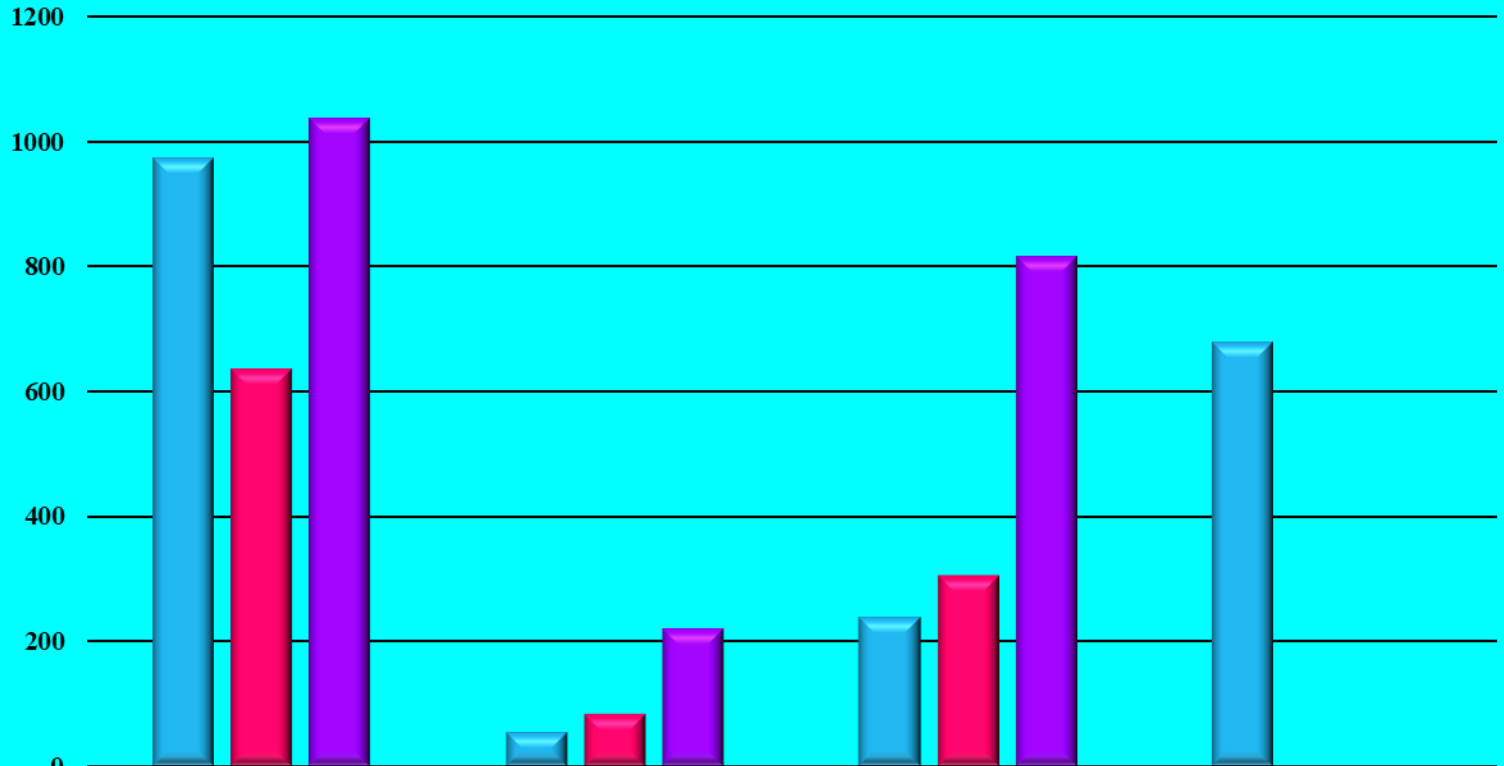
MEDICATION ERROR

	Total	Allergic Reaction	Double Dosage	Medication Error	Missed Dosage	Physical Illness	Wrong Medication	Drug Overdose * (2019/2020 ONLY)
FY 2020/2021	16	0	5	0	5	1	5	0
FY 2019/2020	27	0	2	3	19	0	2	1
FY 2018/2019	123	0	5	7	98	1	12	0

Data for FY 2020/2021 was pulled on 10/6/2021

Physical Illness Requiring Emergency Room

	TOTAL	Admitted	Released	COVID-19
FY 2020/2021	975	55	240	680
FY 2019/2020	634	83	305	0
FY 2018/2019	1039	221	818	0

Data for FY 2020/2021 was pulled on 10/6/2021

PHYSICAL ILLNESS REQUIRING HOSPITALIZATION

	Total	Admit	Allergic Reaction	Death	Diabetes	Heart Attack	Med Error	Injury	Ortho pedic	Physical Health Reason	Physical Illness	Released	Respiratory	Seizure Disorder	Stroke	COVID-19	Req Inpt Hosp
FY 2020/2021	445	169	1	0	4	4	0	3	0	47	59	12	2	3	7	133	1
FY 2019/2020	400	2	0	0	3	3	0	3	0	37	94	9	27	9	6	0	0
FY 2018/2019	763	255	2	2	6	2	1	0	1	214	182	28	52	12	6	0	0
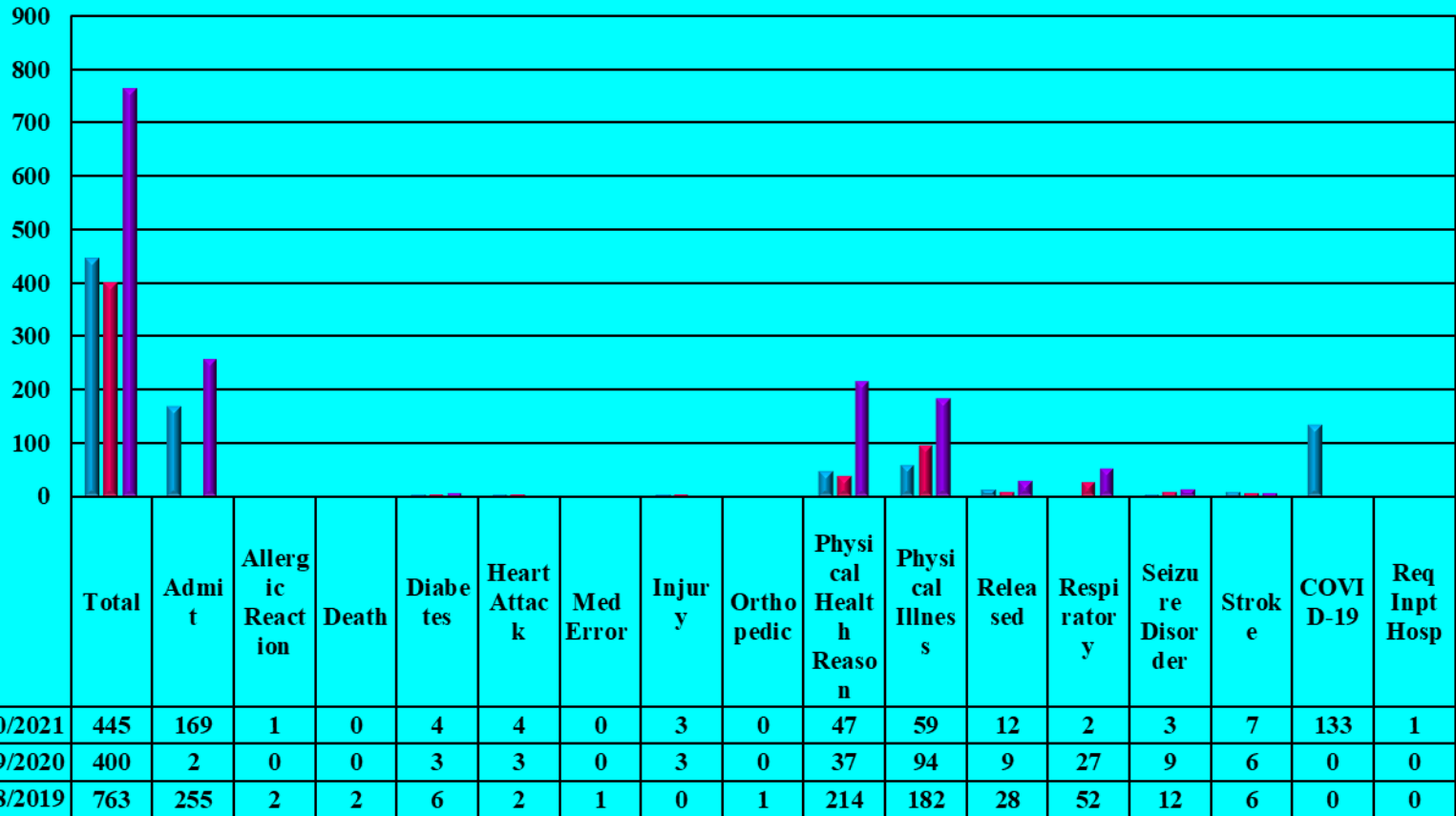
Serious Challenging Behavior
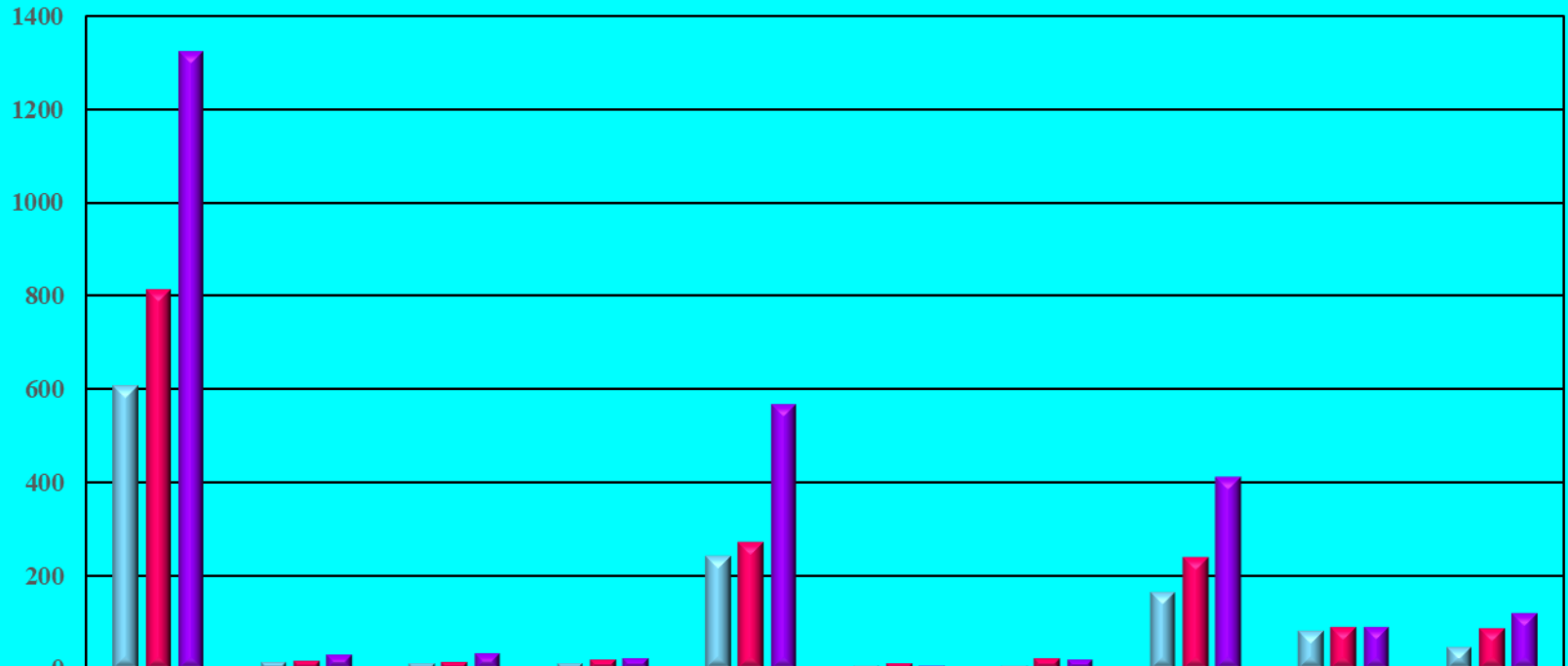
	Total	Assault	Assault on another member	Assault on staff	Behavior	Injury	Physical Management	Requiring Inpatient Hospitalization	Suicide Attempt	ULOA
FY 2020/2021	609	17	14	14	245	10	9	167	84	49
FY 2019/2020	815	19	16	22	275	13	24	242	91	90
FY 2018/2019	1322	32	37	24	568	10	23	413	93	122

Data for FY 2020/2021 was pulled on 10/6/2021

OTHER: (i.e. Abuse/Neglect, Exploitation, Critical No Show, Illegal Activity, Impaired Worker)
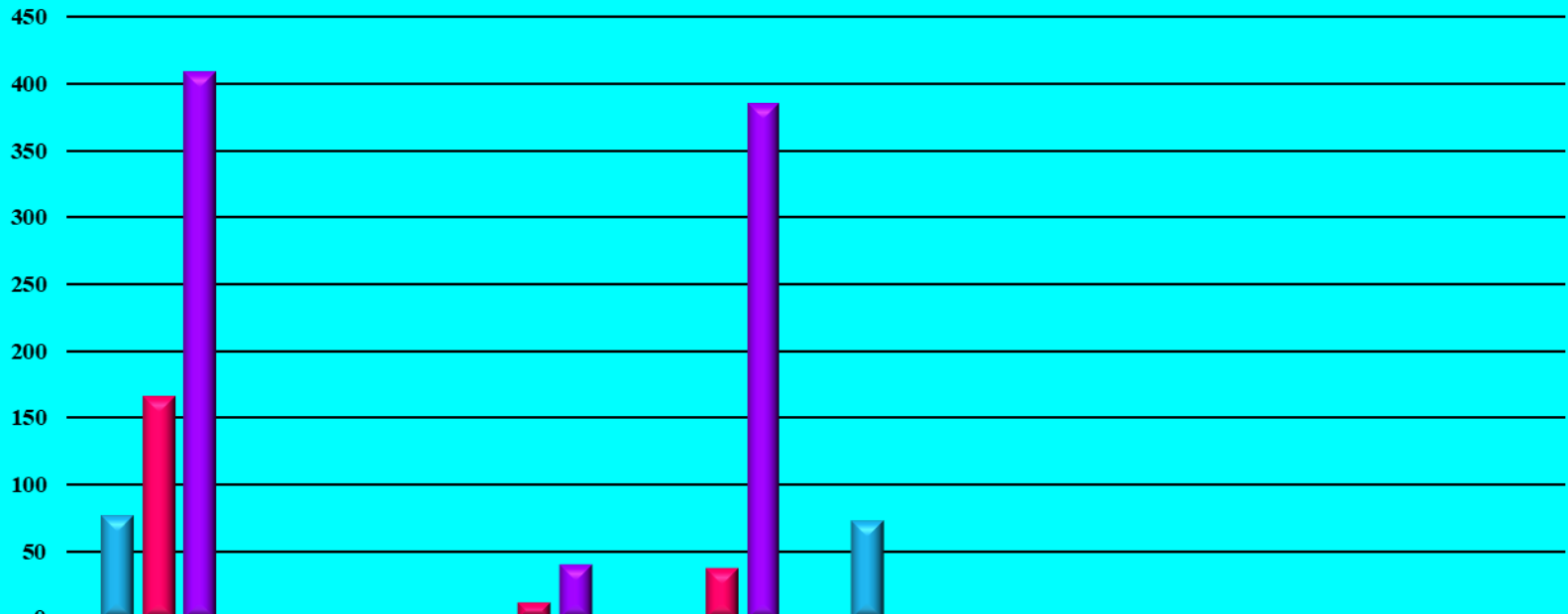
	Total	Behavior	Robbed/Assaulted	See SE Report	Alleged Neglect/Abuse	Critical No Show	Exploitation	Illegal Activity
FY 2020/2021	77	0	0	0	73	1	1	1
FY 2019/2020	166	1	13	38	0	0	0	0
FY 2018/2019	409	0	41	386	0	0	0	0

Data for FY 2020/2021 was pulled on 10/6/2021