



## **Detroit Wayne Integrated Health Network**

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### **Residential Provider Meeting Q&A Friday, January 7, 2022 Virtual Meeting 11:30am –12:30pm**

1. Regarding claims, is there a change in rate for the H2016 S1? I did not see a rate change for the 2022 billing.
  - a. There was a 5% increase in rates that began on 1/1/22. These increases were completed by PCE.
2. Do Financial Management Agencies (fiscals) need to use NPI numbers?
  - a. Only provider who are delivering medical care are required to have an NPI
3. I am sorry but are afc providers to use the npi number when we do billings and where is it placed
  - a. No
4. Will medication refresher every be considered a required course for our staff in AFC homes. I have been asking this question for years now. Thanks so very much and Happy New Year to all. This course my staff always state it is hard to find on DWC.
  - a. This is a face-to-face training. This will not be on DWC. Staff can contact CLS to register to attend a course.
5. Are you accepting applications for unlicensed homes? I currently have a barrier free home in Inkster with 4 beds.
  - a. Thank you for your inquiry at this time the network has a sufficient number of unlicensed setting, but as things change we will keep your information on file for future consideration
6. How do I pull up a copy of the agenda?
  - a. Please send me your email and I will send it to you, [tdevon@dwihn.org](mailto:tdevon@dwihn.org)

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7. Will there be free covid test be available for the the AFC homes.
  - a. There are no free test kits available just yet. Please visit one of the two websites the Federal Government provided below to order tests.
    - i. [https://www.clickondetroit.com/health/2022/01/18/website-is-live-you-can-now-order-free-covid-19-test-kits-from-the-us-government/?breaking\\_news=763&utm\\_content=26403862&utm\\_source=Sailthru&utm\\_medium=email&utm\\_campaign=Breaking%20News%20Alert&utm\\_term=wdiv\\_breaking](https://www.clickondetroit.com/health/2022/01/18/website-is-live-you-can-now-order-free-covid-19-test-kits-from-the-us-government/?breaking_news=763&utm_content=26403862&utm_source=Sailthru&utm_medium=email&utm_campaign=Breaking%20News%20Alert&utm_term=wdiv_breaking)
    - ii. The Postal Service is delivering one shipment of 4 COVID tests per residential address. Enter your name, address and email at [www.usps.com/covidtest](http://www.usps.com/covidtest).
8. Would Leslie be the person to contact if any of our members contract covid and need to be moved to a quarantine facility? Would it be temporary for the Member? I also did not catch Leslies last name, thank you
  - a. Good morning, her name is Lezlee Adkission and she handles our Covid Quarantine facilities. If a member needs to quarantine, please reach out to your Case Manager/Support Coordinator to reach out to our Residential Unit at [residentialreferral@dwihn.org](mailto:residentialreferral@dwihn.org)
9. Who do I contact for PPE?
  - a. I will have residential staff contact you, asap.
10. Can Residential Providers be invited to the assessment training as well?
  - a. Yes, we can schedule a 1 time AMI/IDD Residential Home Provider Assessment Training in February, date will be forthcoming.
11. Can you provide and email for Mrs. Smith?
  - a. [ssmith@dwihn.org](mailto:ssmith@dwihn.org)
12. If staff have covid do we need to report this information and if so then to who?
  - a. Yes, you may report via email [residentialreferral@dwihn.org](mailto:residentialreferral@dwihn.org)
13. How do we get help for consumers who have sever behavior problem?
  - a. We would ask that you work with the assigned CRSP to address issues with the member. If you are unable to get assistance from the case manager or supports coordinator, please email us at [residentialreferral@dwihn.org](mailto:residentialreferral@dwihn.org)

14. Myself and my staff have not been able to log in the DWC. I noticed that the site has been updated. I updated my password and still was unable to gain access.
- a. Please email the [dwchelp@dwihn.org](mailto:dwchelp@dwihn.org) address. The account may be expired due to site inactivity or lack of profile updates.
15. Can you email out all the attachments that were used in this meeting?
- a. All attachments will be on our website.
16. Will someone speak to the memo sent to provider network by DWIHN indicating that persons providing Medicaid services must be fully vaccinated by January 4th?
- a. As each provider situation may vary, a case-by-case analysis is required to determine whether/how the federal vaccine mandates impact each organization. Accordingly, the memos sent to the provider network on December 1, 2021, and January 11, 2022, encouraged all providers to consult with their legal counsel for guidance and legal advice regarding the same.
17. Is there any training for the TAP user's?
- a. Yes, this has been offered broadly to the network, and is also available upon request. Email [dwchelp@dwihn.org](mailto:dwchelp@dwihn.org) or [asmith1@dwihn.org](mailto:asmith1@dwihn.org).
18. I am not sure if he said 30 days prior to hire. I thought is was within 30 days of hire.
- a. ORR face to face (Currently Online) Here is a link with more info:  
<https://www.dwihn.org/providers-ORR-MWIN-Newsflash.pdf> Training is required within 30 days of hire.
19. I saw something about provider capacity form, what is this and do residential providers need to fill it out?
- a. No, The is only for SUD Treatment/Outpatient providers and CRSP providers.
20. I have staff members that were terminated but are still listed as active in MHWIN. How do I get that corrected?
- a. Hello,  
Please send an email request to the MHWIN Helpdesk at "MHWIN Helpdesk"  
<[mhwin@dwmha.com](mailto:mhwin@dwmha.com)>