



Detroit Wayne Integrated Health Network

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Memorandum

Date: December 1, 2020

To: Provider Network

From: Melissa Moody, Chief Clinical Officer- DWIHN

Re: Standard Utilization Guidelines and Returned Authorizations

As previously communicated in a memo dated November 16, 2020, Detroit Wayne Integrated Health Network (DWIHN) has been working diligently to address authorizations submitted for approval. Many authorizations have been processed, but it is important that provider staff check for returned authorization requests that still require further follow-up. There appears to be a large number of returned authorizations in the Return to Requester queue. Staff need to review the returned authorization requests and either adjust the amount requested to align with the Standard Utilization Guidelines or provide further clinical justification for the request.

The Standard Utilization Guidelines have been updated and can be accessed on the Detroit Wayne Integrated Health Network website at dwihn.org. They are located in the Provider link, under Utilization Management (click 'Learn more").

We appreciate your patience and cooperation in this matter and for the continued quality services you provide to individuals within the DWIHN system. If you have any questions or concerns, please contact our Utilization Management Department for assistance.

Sincerely,

Melissa Moody

Melissa Moody MS, LLP, MBA
Chief Clinical Officer

cc: Willie Brooks, CEO
Eric Doeh, COO
Manny Singla, CIO

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