

ORR Trainer Contact Info:

DWIHN ORR Trainers Jacqueline Frazier, LaShanda Neely, and Michael Olver are available to answer all ORR training-related questions, between 8am-4pm, M-F at email address: orr.training@dwihn.org

Recipient Rights Training Update: Vendors, to remain in compliance with the Michigan Mental Health Code, employees working in the CMH system **must** take New Hire Recipient Rights Training within 30 days of their hire date. New Hire Recipient Rights Training (NHRRT) is currently open for registration in MHWIN. Vendors, **please confirm** that the information within the participant MHWIN staff record is correct, **including email address and date of hire**. Additionally, please be aware that the **start date entered into the employee's MHWIN staff record, for ORR training purposes, is the date that the staff begins to provide a Medicaid billable service.**

NHRRT will take place in a virtual, live, online format using the ZOOM app. On the morning of the NHRRT, an email with the link to the ZOOM app, NHRRT instructions and documents, will be sent to the email address provided in the participant's MHWIN record. Participants must participate in the live training, with their camera on so that the Trainers can see them, for the entire training time AND must score 80% or more on the quiz in order to pass the course. **Please note:** If a training participant is observed sleeping, driving, or otherwise engaged, and not focused on the training being presented, that participant will automatically be removed from the training. If a participant is removed from the training, they will need to be re-registered for another training date. Once the participant has completed the virtual training, they must complete and return their test and survey to email address:

- orr.training@dwihn.org **no later than 3PM** on the day of the training, for NHRRT conducted from 10am-12 noon. For NHRRT conducted in the evening, from 4pm-6pm once per month, the quiz must be completed and submitted **no later than 9pm** on the evening of the NHRRT.

Certificates will be available to Vendors in MHWIN within 3 business days after the NHRRT ends, for participants in this online interactive NHRRT.

Reciprocity Statement: DWIHN ORR accepts New Hire Recipient Rights training certificates, (face to face) and annual online Recipient Rights training certificates from Oakland, Macomb and Washtenaw County CMH.