

## Detroit Wayne Mental Health Authority

707 W. Milwaukee St. Detroit, MI 48202-2943 Phone: (313) 833-2500 www.dwmha.com

FAX: (313) 833-2156 TDD: (800) 630-1044 RR/TDD: (888) 339-5588

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Contact: Tiffany Devon Director of Communications tdevon@dwmha.com 313-570-9382 cell

## MENTAL HEALTH 'SYSTEM TRANSFORMATION' TO BETTER SERVE PEOPLE

**DETROIT, MI** – The Detroit Wayne Mental Health Authority (DWMHA) is transforming its role in the behavioral health system from "funder of care" to "manager of care." This system transformation will ensure more efficient and effective, person-centered services, by removing administrative layers that currently exist. In addition, the new approach allows for more comprehensive care that positively impacts the 80,000 people that DWMHA serves.

"We want to provide quality holistic care to the whole person, behavioral, emotional, physical, social and spiritual," said Willie Brooks, DWMHA President and CEO. "That means we need to be much more accessible in the community."

For many years, DWMHA has contracted with several Managed Care Provider Networks (MCPNs) who in turn coordinated the system's direct care providers. These MCPNs recently included Integrated Care Alliance (ICA), Community Living Services (CLS), CareLink and ConsumerLink. Each MCPN managed specific services for the behavioral health community from developmental and intellectual disabilities to severe mental illnesses.

The System Transformation will eliminate the MCPN layer, allowing a direct link to Providers and a closer connection with people receiving services in Detroit and Wayne County.

"Peers across the county need more choice and greater access to care," said Peer Advocate Blake Perry. "This transformation will give us that and get us closer to true inclusion that can positively change outcomes for all." Perry serves as Co-Chair of the Advocacy Action Workgroup of Constituent's Voice, an advisory group of people receiving services, who meet monthly providing direction to DWMHA about issues affecting people in the disability community.

"Our goal, during this transition is to be transparent, have open lines of communication and work hand-in-hand with individuals receiving services, families, providers and our community." said Brooks. "The experiences and perspectives from these meetings drive our work."

Throughout this process feel free to visit the System Transformation page on our website at <u>www.dwmha.com</u> for information, resources and FAQ about DWMHAs System Transformation plans.

**Upcoming System Transformation Meetings** 

*Providers:* Friday, September 7, 2018 from 1:30 PM to 3:30 PM, Tabernacle Missionary Baptist Church in Detroit.

*People Receiving Services, Parents, Advocates and Guardians:* Friday, September 14, 11AM to 1 PM, Second Ebenezer Church in Detroit Monday, September 17, 11AM to 1 PM, Burton Manor in Livonia

The DWMHA is the largest and most diverse Community Mental Health system in Michigan. We are committed to being people and community focused, data driven and evidence based. Through programs and services that utilize promising best practices we promote a community that is supportive and embraces individuals with mental illness, developmental disabilities and substance use disorder. We offer supports in Infant Mental Health, Integrated Healthcare, Supportive Housing, and Recovery to support self-determination and improving the health and quality of life for nearly 80,000 individuals and their families.