



Detroit Wayne Integrated Health Network

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For Immediate Release

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DWIHN Receives Consecutive National Accreditation

Agency continues to be a leader in access to quality care for Detroit and Wayne County

DETROIT, MI – May 16, 2024 – Detroit Wayne Integrated Health Network (DWIHN), on Tuesday, May 14, 2024, received notice that it achieved a third reaccreditation from the National Committee on Quality Assurance (NCQA). The full three-year accreditation for Managed Behavioral Healthcare Organization (MBHO) is a notable designation as it indicates that the agency has no major holes in any of the areas assessed.

“Achieving this status is no small feat,” said Eric Doeh, DWIHN, President and CEO. “Our teams have worked extremely hard to hold up the standard of quality in all we do in serving people.”

The NCQA MBHO Accreditation demonstrates to health plans, employers, regulators, and everyone served that an organization's commitment to follow evidence-based practices, provide high-quality care, access and member protections are paramount in its care model.

The NCQA’s voluntary review process first includes both rigorous on-site and off-site evaluations conducted by a team of managed care experts. Then, a national oversight committee of behavioral health providers analyzes the team’s findings and assigns accreditation levels based on the organization’s compliance with more than 60 NCQA MBHO Accreditation Standards in the following categories:

- Quality Management and Improvement
- Care Coordination
- Utilization Management
- Credentialing and Recredentialing
- Members' Rights and Responsibilities

DWIHN has had an uninterrupted NCQA MBHO accreditation since February of 2018. “We are proud to keep a track record of this trusted service in our community as we continue to provide quality behavioral healthcare services to our most vulnerable populations,” said Doeh.

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The Detroit Wayne Integrated Health Network (DWIHN) is the largest Community Mental Health system offering integrated healthcare in Michigan. Through programs and services that utilize promising best practices we promote a community that is supportive and embraces people with mental illness, intellectual and developmental disabilities and substance use disorder. We offer help with Infant Mental Health, Supportive Housing, and Recovery to support self-determination and improve the health, safety and quality of life for nearly 123,000 people and their families. DWIHN has recently been recognized as one of the Top Workplaces in 2023 by the Detroit Free Press. For more information, download the myDWIHN mobile app, www.dwihn.org or contact our 24/7 Access Helpline, 800-241-4949.

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