



Constituents' Voice Meeting

Meeting Date: 11/16/2018 Meeting Location: DWMHA

Meeting Start/ End: 10:00am – 12:00pm

Approval: Donna Coulter

Recorded by: Michael Shawl

Meeting Notes

1. Greetings & Introductions/Ground Rules/Review Of Notes

Goal: \_\_\_\_\_

Strategic Plan Pillar(s):  Advocacy  Access  Customer/Member Experience  Finance  Quality  Workforce

<b>Introductions</b> – Everyone introduced themselves. <b>Ground Rules</b> – Ray Schuholtz & Michael Squirewell went over the Ground Rules with the group. <b>Review &amp; Approval of Notes (Last meeting)</b> – Skipped (Agenda)		
<b>Decisions Made</b>		
<b>Action Items</b>		
	<b>Assigned To</b>	<b>Deadline</b>

2. Announcements

Blake read the announcements (power point)		
<b>Decisions Made</b>		
Blake read the announcements.	Michael Shaw	
<b>Action Items</b>		
Send out meeting materials	Michael Shaw	After Every meeting

Strategic Plan Pillar(s):  Advocacy  Access  Customer/Member Experience  Finance  Quality  Workforce

3. General Discussion

Goal: \_\_\_\_\_

Strategic Plan Pillar(s):  Advocacy  Access  Customer/Member Experience  Finance  Quality  Workforce

298 was discussed. Lt. Governor Calley has started a work group that focuses on mental health issues that will continue after he leaves office.

4. Update about Incident at COPE Livonia-Donna Coulter

Goal: \_\_\_\_\_

Strategic Plan Pillar(s):  Advocacy  Access  Customer/Member Experience  Finance  Quality  Workforce

Dr. Coulter stated that the incident was investigated. Psychiatrist that witness incident was found “not guilty” in court. DWMHA

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Is looking into the incident. There is a Behavioral Management Committee at DWMHA. The committee is required to exist by law. Committee is supposed to develop behavioral management policies. Robert Taylor and Nicole Gowan spoke about incidents they each experienced separately. Mr. Taylor stated he was petitioned against his will to a Crisis Center after advocating for himself. Nicole Gowan stated that she was disrespected by a Livonia policemen at the Livonia Police station recently while trying to obtain help.

Decisions Made		
Action Items	Assigned To	Deadline

5. General Discussion

Goal: \_\_\_\_\_

Strategic Plan Pillar(s):  Advocacy  Access  Customer/Member Experience  Finance  Quality  Workforce

LGBT issues were discussed. Michael Squirewell spoke about the need to learn more about the LGBT community. Mr. Taylor stated that it doesn't matter whether a person is LGBT, mentally ill, etc. He said we are all human beings; everyone is important. Ray Schuholtz stated that better training is necessary in mental health institutions to prevent abuses from occurring. Dr. Coulter indicated that she would like to have a least 2 Peers on the Authority's Behavioral Management Committee. Patty Carlson indicated that some of the employees involved in the COPE incident were fired. Blake Perry indicated that we need to bring problems in treatment to the attention of the Authority. Mr. Perry stated that he will bring Ms. Gowan's treatment at the Livonia Police Department to the attention of the Livonia City Council. It was stated that the City of Detroit has mental health training geared towards persons who deal with the public. DWMHA is reaching out to Police Departments and offering Mental Health First Aid training to officers. Dr. Coulter indicated that Authority employees who provide Mental Health First Aid training can be asked to speak at a future CV meeting. Mr. Perry indicated that guardianship is broken down into several

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categories. He stated that a person can have a guardian in a specific area such as money management and be in control of all other aspects of their lives. Northeast Guidance Center has the Kappa Program, which helps police officers understand how to deal with the mentally challenged. Dr. Coulter indicated that "Due Process" exists even if a person is in a crisis situation.

Decisions Made		
Action Items	Assigned To	Deadline

6. **Proposed Changes to Bylaws**

Commented [MS1]:

Goal: \_\_\_\_\_

Strategic Plan Pillar(s):  Advocacy  Access  Customer/Member Experience  Finance  Quality  Workforce

Mr. Schuholtz and Mr. Taylor indicated that they had reservations about Providers being on the CV. They stated that it might be a conflict of interest. Mr. Perry wanted to know what type of Providers were being discussed as far as the Bylaws and the CV were concerned (housing providers, providers of mental health services, etc.). Dr. Coulter indicated that the Providers that have been associated with the CV in the past have been housing providers. Mr. Squirewell want to know why Providers can't sit in on CV meetings. Mr. Taylor stated that Providers should be allowed to sit in on CV meetings but shouldn't be allowed to be members of the CV. Ms. Keyes-Howard indicated that there are "Consumer Providers" and that they might be allowed to be members of the CV without a conflict of interest occurring. It was suggested that "Consumer Driven Providers" replace "Providers" in IV. B of the CV Bylaws. Tiffany Devon indicated that the use of the word "Consumer" should be avoided. She stated that "people who receive services" is a better choice of words. Mr. Schuholtz indicated that he likes to use "People first language." Mr. Taylor suggested that the word "Peer" be used instead of "Consumer." It was decided by the CV membership body to discuss language used in the bylaws at the December 2018 CV meeting.

It was decided that recruitment and induction of Community Delegates should not be stated in the CV Bylaws.

It was decided that increasing the number of LGBT persons on the CV should not be stated in the CV Bylaws.


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	Assigned To	Deadline

7. **Action Group Reports:**

Goal: \_\_\_\_\_

Strategic Plan Pillar(s):  Advocacy  Access  Customer/Member Experience  Finance  Quality  Workforce

<p>Advise Action Group- Ray Schuholtz</p> <p>Dr. Coulter stated she has sent Ambassador Training applications to CV members via email. Mr. Schuholtz reviewed what happened in the Macomb and Oakland County trainings held at the Authority October 25, 2018, and November 2, 2018 respectively. Mr. Schuholtz spoke about the Ambassador training. The training is one of the main foci of the Advise Action Group. Ms. Keyes-Howard indicated that the DWMHA Board has approved \$70,000 for the Ambassador Training Program, which will start January 1, 2019. Steve Kuhlman is in the process of recruiting applicants for the program.</p> <p>Advocacy Action Group-Blake Perry</p> <p>Mr. Perry spoke about the LGBT group that he has founded for persons with developmental disabilities. He also spoke about the Candidate Forum.</p> <p>Engage Action Group-Laura Allasadi</p> <p>Ms. Alasadi spoke about the trinkets (items such as soap, shampoo, etc) that she is passing out to victims of human trafficking with phone numbers where they can receive help.</p> <p>Empower-Michael Squirewell</p> <p>Mr. Squirewell spoke about the 2018 "Reaching for the Stars" event. He is in the process of planning for the 2019 event. Ms. Keyes-Howard stated that she is developing a sponsorship package aimed at raising \$10,000 for the 2019 "Reaching for the Stars" event. Mr. Squirewell asked everyone to write down how they felt about the 2018 event and turn it in to him.</p> <p>Miscellaneous: Ms. Devon stated that the Tri-County CEO Board of Directors meeting took place on November 15, 2018. Patty Carlson was given her "Peer of the Year" award. She was unable to obtain it at the 2018 "Reaching for the Stars" event. Corine Mann will be a guest speaker at the January 2019 CV meeting.</p>		
<b>Decisions Made</b>		
<b>Action Items</b>		
	<b>Assigned To</b>	<b>Deadline</b>

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**NEXT MEETING:** Friday December 7, 2018

8330 E. Jefferson, Detroit, MI 48214

11:00am – 2:00

Holiday celebration held afterwards