

Constituents' Voice Meeting



Meeting Date 9/20/2019 **Meeting Location:** Conference Room 400 A&B

Meeting Start/ End: 10:00 am to 12:00 pm

Approval: Donna Coulter

Recorded by: Michael Shaw

Meeting Notes

1. Greetings & Introductions/Ground Rules/Review Of Notes

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Introductions – Everyone introduced themselves.		
Ground Rules –Ray Schuholz was the Sergeant-at-Arms. He went over the agenda and the ground rules.		
Review & Approval of Notes (Last meeting) – Notes of the August 16, 2019 CV meeting were approved.		
Decisions Made		
Action Items	Assigned To	Deadline

2. Announcements

Ray Schuholz read the announcements.		
Decisions Made		
Action Items	Assigned To	Deadline
Send out meeting materials	Michael Shaw	After Every meeting

3. Jaren Roberts: Name Change and Communications Update

<p>Ms. Roberts stated that the name change from Detroit Wayne Mental Health Authority (DWMHA) to Detroit Wayne Integrated Health Network (DWIHN) was made to reflect the fact that the organization represents and work with more than persons with mental health issues. She stated that the organization also works with and represents persons from the Developmentally Disabled and substance abuse populations. Ms. Roberts showed a video about the name change and stated that the video will also be aired on Fox 2. Information about the name change will also appear in Crain’s and other periodicals.</p> <p>Ms. Roberts indicated that the new DWIHN billboards will go up starting October 1, 2019.</p> <p>The puzzle pieces from the previous DWMHA logo will remain the same on the new DWIHN logo.</p>		
Decisions Made		

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Action Items	Assigned To	Deadline
Send out meeting materials	Michael Shaw	After Every meeting

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

4. Lucinda Brown and June White: Self-Determination

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Ms. Brown and Ms. White were hired to work with Providers to help facilitate self-determination with those receiving services. Ms. Brown indicated that everyone receiving services can direct who will be their Provider, who will be their therapist, etc. The person receiving services is in control. Family and friends may help the person develop their goals.

Ms. Brown showed Self-Determination PowerPoint to meeting participants. She reviewed the four principles Self-Determination is based on which are 1) Freedom, 2) Authority, 3) Support, and 4) Responsibility.

Ms. Brown passed out and reviewed the Self-Determination Agreement, Employment Agreement (For Direct Hire Staff), Purchase of Services Agreement, and ATTACHMENT C: Employer Acknowledgement Employer of Record Training Checklist.

Person receiving services can hire other person(s) to perform duties agreed upon by DWIHN. The Person-Centered Plan is central in determining who will be hired to perform services. Ms. Brown indicated that rates for services are standardized and cannot exceed the amount allocated by DWIHN. The Fiscal Intermediary can help the person receiving services determine appropriate rate(s). DWIHN monitors the agreement between the person receiving services and the person(s) hired.

Decisions Made		

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Action Items	Assigned To	Deadline

5. CV Election Nomination Process

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Mr. Shaw and Dr. Coulter reviewed the "Leadership Election Process and Duties" and "CV Leadership Personal Statement." The following persons were nominated for the CV Leadership in the September 20, 2019 CV meeting: Laura Alasadi, Ray Schuholz, Michael Squirewell, Joanna Lofton, and Linda Burton. Ms. Alasadi, Mr. Schuholz, and Mr. Squirewell accepted their nomination(s). Ms. Burton and Ms. Lofton declined. Mr. Shaw will send out the "Leadership Election Process and Duties" and the "CV Leadership Personal Statement" to all CV members via email. CV members have until October 4, 2019 to nominate persons for the CV Leadership positions. CV members may nominate themselves. Persons who accept their nomination(s) must answer the questions on the "CV Leadership Personal Statement" and read their answers (or have someone read them) aloud in the October 18, 2019 CV meeting. Elections will be held at the November 15, 2019 CV meeting.

Decisions Made		
Action Items	Assigned To	Deadline

6. Public Policy Platform, Member Experience, Good and Welfare

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

"Public Policy Platform" and "Good and Welfare" were tabled due to time constraints. "Member Experience" was tabled due to the fact that Margaret Keyes-Howard had another engagement to attend and couldn't be at the meeting.

Decisions Made		
Action Items	Assigned To	Deadline

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NEXT MEETING: October 18, 2019

DWIHN

2nd Floor Conference Room

707 W Milwaukee

Detroit, MI 48202