



Constituents' Voice Meeting

Meeting Date 3/15/2019 Meeting Location: 2nd Floor Conference Room A&B

Meeting Start/ End: 10:00 am to 12:00 pm

Approval: Donna Coulter

Recorded by: Michael Shaw

Meeting Notes

1. Greetings & Introductions/Ground Rules/Review Of Notes

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

<p>Introductions – Everyone introduced themselves. Ground Rules –Michael Squirewell went over the Ground Rules with the group. Review & Approval of Notes (Last meeting) – Notes of the February 15, 2019 were approved as written.</p>		
Decisions Made		
Action Items		Assigned To
		Deadline

2. Announcements

<p>Ray Schuholz read the announcements.</p>		
Decisions Made		
Action Items		Assigned To
		Deadline
Send out meeting materials	Michael Shaw	After Every meeting

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

3. Action Group Reports: Advocacy, Advise, Engage, Empowerment.

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

<p>Advocacy: Blake Perry- Mr. Perry is working with Margaret Keyes-Howard with respect to scheduling training for the Community Delegates selected. Coffee houses will be hosted. First Coffee house will be April 12, 2019 at 10:00 am in the lobby of the DWMHA, 707 W Milwaukee, Detroit, MI. Calendar and flyers advertising coffee houses will be sent out.</p> <p>Advise: Ray Schuholtz-Mr. Schuholtz spoke about the Ambassador training program. Ambassadors met February 27, 28, 2019 and March 1, 2019 at Northeast Guidance Center for first training. First Ambassador training and observation will be held Saturday, March 16, 2019 at WCCC. Next Advise Action Group meeting March 25, 2019, 12:00 am to 2:00 pm at Redford Library.</p>

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Engage: Laura Alasadi: Dr. Coulter spoke about the differences between human trafficking and sex trafficking. Hygiene kits will be handed out to victims of sex trafficking by Engage Action Group members.

Empowerment: Michael Squirewell-Mr. Squirewell indicated that he is in the process of planning the 2019 "Reaching for the Stars" Banquet. Robert Spruce and Michael Squirewell have scheduled a series of future meetings. Empowerment Action Group will do educational activities about "Reaching for the Stars."

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4. Mini-Grant-Linda Burton

Goal: _____

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Ms. Burton gave a list of dates concerning the application process for the 2019 Mini-Grants. Mini-Grant Committee decided to have a Variety Show this year. No date and time for show has been set yet. Shelley Nelson, Kasty O'Donnell and Linda Burton are members of Mini-Grant Advisory Board. Ms. Burton read proposed Mini-Grant application questions to CV members and solicited responses to questions for audience. Mini-Grant applicants can apply for grants ranging from \$1.00 to \$500.00. Mini-Grant is a last resort fund. Applicants must exhaust all other sources of funding before applying. Grants are only for Wayne County residents receiving services from DWMHA providers.

5. Public Policy Platform

Goal: _____

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Dr. Coulter spoke about Person Centered Planning and Family Centered Planning and Services. Excerpt from Public Policy Platform read by Daniel Duane Spyker. Reviewed what might be done to make mentally ill person welcomed into the communities they live in. Reviewed what legislators can do to improve conditions for mentally ill persons.

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Action Items	Assigned To	Deadline

6. Member Experience-Margaret Keyes-Howard

Goal: _____

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Ms. Keyes-Howard spoke about the Member Experience. She stated that the "Need Assessment" has just been completed by Customer Service. Interns from local colleges and universities helped work on "Needs Assessment." 7 sitting judges responded to the survey. Many areas identified in assessment such as housing, homelessness, treatment, work force development, etc. Member Experience Contest is outlined in Winter 2019 edition of Persons Points of View Newsletter.

Decisions Made		
Action Items	Assigned To	Deadline

7. Mr. Warmack-CAPPA

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Mr. Warmack spoke about the CAPPA program. He rides with police officers helping assess persons who are mentally ill and training officers in de-escalation tactics.

Decisions Made		
Action Items	Assigned To	Deadline

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8. **State of Authority Video:**

Goal: _____

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State of Authority Video was played to group.		
Decisions Made		
Action Items	Assigned To	Deadline

9. **Group Photo**

Goal: _____

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Group Photos were taken by Robert Spruce.		
Decisions Made		
Action Items	Assigned To	Deadline

10. **Good and Welfare**

Goal: _____

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Ray Schuhholz received "Spirit" award from youth group. DWMHA sponsored Financial Inclusion Fair will take place May 3, 2019. ARC dance will take place March 15, 2019. Developmental Disability Awareness Month is March 2019. New member
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Clarence Ruff was welcomed into CV. Panel about disabilities, housing will be held. Jaime Junior and Brenda Jones will be speakers on panel.

Decisions Made		
Action Items	Assigned To	Deadline

NEXT MEETING: Friday (To be determined)

DWMHA

2nd Floor Conference Room

707 W Milwaukee

Detroit, MI 48202