



Constituents' Voice Meeting

Meeting Date 6/21/2019 Meeting Location: 2nd Floor Conference Room

Meeting Start/ End: 10:00 am to 12:00 pm

Approval: Donna Coulter

Recorded by: Michael Shaw

Meeting Notes

1. Greetings & Introductions/Ground Rules/Review Of Notes

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

<p>Introductions – Everyone introduced themselves. Ground Rules –Michael Squirewell was the Sergeant-at-Arms. He went over the agenda and the ground rules. Review & Approval of Notes (Last meeting) – Notes of the May 17, 2019 CV meeting were approved.</p>		
Decisions Made		
Action Items	Assigned To	Deadline

2. Announcements

<p>Ray Schuhholz read the announcements.</p>		
Decisions Made		
Action Items	Assigned To	Deadline
Send out meeting materials	Michael Shaw	After Every meeting

3. Approval of May 17, 2019 CV Meeting Notes/Photos/Leadership Election/298

The May 17, 2019 CV Meeting Notes were approved. Michael McElrath took photos at the meeting. The terms of the CV Leadership are coming to an end. Dr. Coulter suggested that the CV membership body consider who they would like to have as leaders in the future. Elections are held every 2 years and will be held at the end of 2019. Current leaders can run for additional terms. With Blake Perry's resignation, there is a current opening for a leadership position. Mr. Perry also lead the Advocacy Action Group. Dr. Coulter spoke about 298. She indicated that the start of the pilots, in which private health plans are to collaborate with mental health authorities has been delayed until 2020. The Detroit Wayne Mental Health Authority has changed its name to the Detroit Wayne Mental Health Network. The Board approved the name change at the June 2019 Board meeting. The Detroit Wayne Mental Health Network (DWIHN) is currently leading its own pilot program with private industry. Jaime Junior stated that funding for mental health services under pilot and proposed authority/private industry programs may

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not be completely covered because currently Medicare only funds 80% of certain health care cost. Pilots and the proposed authority/private industry plans may not want cover persons with Medicare because they may incur a loss.

Decisions Made		
Action Items	Assigned To	Deadline
Send out meeting materials	Michael Shaw	After Every meeting

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

4. Action Group Reports: Advocacy, Advise, Engage, Empowerment.

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Advise Action Group: Ray Schulholz is the leader of the Advise Action Group. The next group's meeting is June 24, 2019, from 12:00 pm to 2:00 pm at the Redford Main Library. Mr. Schulholz spoke about the Ambassador program. He also spoke about his community activities in Westland with the city council, mayor, and local police.

Empower Action Group: Michael Squirewell is the leader of the Empower Action Group. Mr. Squirewell spoke about the "Dreams Come True" Variety Show and the "Reaching for the Stars" banquet. The clothing closet at the ARC Detroit and the need for donations was mentioned. Dr. Coulter indicated that she will have the solicitation for clothing donations mentioned at the next DWIHN "All Staff" meeting.

Engage Action Group: Laura Alasadi is the leader of the Engage Action Group. Robert Spruce created a flyer for the group. The group is currently soliciting and collecting items such as lotion, lip balm, soap, etc to pass out to trafficking victims. The items will have phone numbers attached where trafficking victims can receive help.

Advocacy: Margaret Keyes-Howard: Margaret Keyes Howard spoke about obtaining tickets for CV members to attend the Democratic Debates that will be held this year in downtown Detroit. She stated that the group will have lemon aid sips this summer to advertise and promote the Advocacy Action Groups goals and objectives.

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

5. Mini-Grant-Linda Burton

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Ms. Burton indicated that several persons and she went to 15 different sites (which included all the clubhouses) and spoke to over 300 people about the Mini-Grant. The 2019 Mini-Grant application period has closed. Currently 64 applications have been received. On June 19, 2019, Michael Squirewell and Ms. Burton were judges at the "Dreams Come True" Variety Show auditions at STEP on Beaufait. 39 persons auditioned at STEP. Ms. Burton suggested that people can go to churches and other venues (such as the Health Fair in Eastern Market on July 16, 2019) to talk about the Mini-Grant. Ms. Gowan stated that she has gone to various venues and spoken about the Mini-Grant. Ms. Burton asked every CV member to take 10 variety show tickets and try to sell them.

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6. **Corine Mann-Behavioral Home Health**

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Ms. Mann passed out and reviewed the Behavioral Home Health Provider Type Model handout. She suggested that focus groups be scheduled where CV members can give their feedback about what changes need to be made to the current behavioral health system. Some changes suggested at the CV meeting were: 1) Providers of services should offer services on Saturdays and Sundays, in addition to their current hours. Services should be offered in the evenings (between 7:00 pm and 9:00 pm). Clinics should provide transportation to and from providers.

Decisions Made		
Action Items	Assigned To	Deadline

7. **Public Policy Platform and Member Experience- Donna Coulter and Margaret Keyes-Howard, respectively.**

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Both reviews were tabled until the July 2019 CV meeting due to time constraints.

Decisions Made		
Action Items	Assigned To	Deadline

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8. **Good and Welfare**

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Ray Schuhholz spoke about his web seminary that took place on-line on May 23, 2019 from 1:30 pm to 2:30 pm. The webinar can now be accessed on Youtube. He stated that 5 new Peer Mentors were recently trained. Ms. Junior stated that she recently attended the "Employment First" Conference. Ms. Junior stated that "Warriors on Wheels" is having a picnic on June 27, 2019 in Peterson Park. Ms. Alasadi has selected 4 persons from her action group to attend sexual assault training. Ms. Lofton is holding workshops on how people can become Direct Care Worker. The next one is on June 27, 2019.

Decisions Made		
Action Items	Assigned To	Deadline

NEXT MEETING: July 19, 2019

DWMHA

2nd Floor Conference Room

707 W Milwaukee

Detroit, MI 48202