



Constituents' Voice Meeting

Meeting Date 2/15/2019 Meeting Location: Room 400 A&B

Meeting Start/ End: 10:00 am to 12:00 pm

Approval: Donna Coulter

Recorded by: Michael Shaw

Meeting Notes

1. Greetings & Introductions/Ground Rules/Review Of Notes

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

<p>Introductions – Everyone introduced themselves. Ground Rules – Ray Schuhholz & Michael Squirewell went over the Ground Rules with the group. Review & Approval of Notes (Last meeting) – Notes of the January 18, 2019 were approved as written.</p>		
Decisions Made		
Action Items	Assigned To	Deadline

2. Announcements

<p>Blake Perry read the announcements.</p>		
Decisions Made		
Action Items	Assigned To	Deadline
Send out meeting materials	Michael Shaw	After Every meeting

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

3. Action Group Reports: Advocacy, Advise, Engage, Empowerment.

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

<p>Advocacy: Blake Perry- Mr. Perry would like to use Community Delegates to inform the community about voting rights and advocacy related to persons receiving behavioral health services in Wayne County. He is working with Margaret Keyes-Howard on selecting and training the first set of delegates. Mr. Perry would like to host a forum and invite the U.S. Presidential Candidates to speak at the forum.</p> <p>Advise: Ray Schuhholz-Mr. Schuhholz spoke about the Ambassador training program. Mr. Schuhholz has been accepted and will be trained as an Ambassador. Steve Kuhlman, Donna Coulter, and Margaret Keyes-Howard have selected 17 persons and will be training them as Ambassadors soon.</p>
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Constituents' Voice Meeting

Engage: Laura Alasadi: Ms. Alasadi spoke about the song “Blurred Lines” and how the lyrics degrade and disrespect women. She also spoke about distributing care kits to human trafficking victims.

Empowerment: Michael Squirewell-Mr. Squirewell indicated that he is in the process of planning the 2019 “Reaching for the Stars” Banquet. The goal is to have the event at the same time and venue (Fellowship Chapel). Mr. Squirewell wants to recognize the ARC Detroit for their past and current assistance in the clothing drive for the event. He is also working with Blake Perry on housing issues.

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4. **Quality Improvement Nadeem Fareeha**

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Ms. Fareeha spoke about the DWMHA’s Behavioral Treatment Advisory Committee and its functions with respect to developing behavioral treatment standards and policies for dealing with persons receiving services within Wayne County.

5. **Public Policy Platform**

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Dr. Coulter spoke about Self-determination.

Decisions Made		
Action Items	Assigned To	Deadline

Constituents' Voice Meeting

6. **Member Experience-Margaret Keyes-Howard**

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Ms. Keyes-Howard spoke about the Member Experience and the Echo survey.		
Decisions Made		
Action Items		
Assigned To		Deadline

7. **Updates:**

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Group photo of CV members and Mr. Brooks will be taken at the March 15, 2019 CV meeting. CV members are asked to wear their CV denim shirts next month for the photoshoot. Mini-Grant meeting held after CV meeting from 12:00 pm to 2:00 pm in Room 100A.		
Decisions Made		
Action Items		
Assigned To		Deadline

8. **Good and Welfare**

Goal: _____

Constituents' Voice Meeting

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Dr. Coulter gave an update on CV member Daniel Duane Spyker.		
Decisions Made		
Action Items	Assigned To	Deadline

NEXT MEETING: Friday March 15, 2019

DWMHA

2nd Floor Conference Room

707 W Milwaukee

Detroit, MI 48202