



Constituents' Voice Meeting

Meeting Date : 6/19/2020 Meeting Location: Teleconferencing call

1-888-748-9073 Meeting I.D./Access Code 362 832 553

Meeting Start/ End: 9:45 am to 12:00 pm

Approval: Donna Coulter

Recorded by: Michael Shaw

Meeting Notes

1. Greetings & Introductions/Ground Rules/Review of Notes

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Introductions – Everyone introduced themselves. (Clarence Ruff, Michael Squirewell, David Williams, Jaime Junior, Linda Burton, Joanna Lofton, Shelley Nelson, Patty Carlson, Polly McCallister, Tiffany Devon, Mignon Strong, Dr. Donna Coulter, Dr. Fareeha Nadeem, Steve Kuhlman, Dr. Margaret Hudson-Collins, Jaren Roberts, Willie Brooks, Margaret Keyes-Howard, Ray Schuhholz, Robert Spruce and Michael Shaw)

Ground Rules –Michael Squirewell was the Sergeant-at-Arms. He went over the ground rules. Jaime Junior lead the meeting and went over the agenda.

Review & Approval of Notes of the May 15, 2020 CV meeting – Notes of the May 15, 2020 CV meeting were approved without changes.

Decisions Made		
Action Items	Assigned To	Deadline

2. Announcements and Juneteenth Recognition and Moment of Silence

Jaime Junior read the announcements aloud from the most current (June 2020) edition of the “What’s Coming Up” Calendar. Mr. Shaw read an excerpt about Juneteenth. A moment of silence was held in commemoration of the event.

Decisions Made		
Action Items	Assigned To	Deadline
Send out meeting materials	Michael Shaw	After Every meeting

3. DWIHN President and CEO Willie Brooks

Mr. Brooks indicated that many of the DWIHN staff were working from home remotely. He stated that there are 40 or less DWIHN staff persons currently working out of the Milwaukee building. He indicated that some states are experiencing a spike in the numbers of COVID-19 cases. He stated that tax revenue is decreasing due to the loss of employment caused by COVID-19 and that tax dollars are DWIHN’s main source of revenue. He indicated that he hopes that there will not be a cut in DWIHN’s

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revenue for fiscal year 2020-2021. He indicated that 159 persons have tested positive for COVID-19 within our network and that 30 people have died. He said that the testing that is taking place at 707 W. Milwaukee building is being done in the parking lot. He stated that DWIHN is monitoring the "Black Lives Matters" movement and will have a candid conversation about race within the network soon. He indicated that the letter drafted by the CV requesting that internet and phone access be made available to all members living in AFC homes has been sent to the I.T. department and Finance at DWIHN.

Decisions Made		
Action Items	Assigned To	Deadline
Send out meeting materials	Michael Shaw	After Every meeting

4. Director of Communications-Tiffany Devon

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Ms. Devon indicated that DWIHN has a new website. She invited members to write for the blog that is hosted on the website. She indicated that Patty Carlson has submitted an article currently on the blog. Ms. Devon indicated that the Spring 2020 edition of the Persons Points of View newsletter recently came out and invited CV members to submit articles for the publication.

Decisions Made		
Action Items	Assigned To	Deadline

5. Dr. Fareeha Nadeem-Behavior Treatment Advisory Committee (BTAC)

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Dr. Nadeem stated that DWIHN is the largest provider of mental health services in the state. She talked about the Behavioral Treatment Plan. DWIHN serves IDD and SNI populations as well as others. She spoke about restrictive techniques that have

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been used in the past to restrain members receiving services. She stated that currently within the network 224 antipsychotic medications and 495 other psychotropic medications are being prescribed.		
Decisions Made		
Action Items		Assigned To
Deadline		Deadline

6. Action Group Updates

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Engage-Joanna Lofton: Collection of toiletries is continuing. Ms. Lofton stated that she hasn't received any responses back from hotels concerning donation of toiletry items. She indicated that she will create a list of venues where toiletry items collected can be distributed. She would like to have a flyer created to advertise the action group to out-county communities. She suggested that M.E. make copies of Spring PPV and send them to Kathy O'Donnell's family. Clarence Ruff agreed to write a tribute to Dr. Trent for publication in the Summer edition of the PPV newsletter.

Advise-Ray Schuhholz: Mr. Schuhholz indicated that the next Advise Action Group meeting is today (6/19/2020) from 2:00 pm to 3:30 pm via bluejeans. Mr. Shaw has sent out an invite to members of the action group.

Empower-Michael Squirewell: Mr. Squirewell asked CV members to think of ways that "Reaching for the Stars" can be held under the current conditions regarding prevention of COVID-19 transmission. He indicated that there is a park near Belle Isle that he will investigate as a possible venue for the event. He stated that he would like to invite 50 people to the event this year.

Advocacy-Jaime Junior: The Advocacy Action Group is hosting "Delegate Training," the last of which will be Monday June 23, 2020 via bluejeans. The action group is in the process of setting up a time and date for its next meeting.

Decisions Made		
Action Items		Assigned To
Deadline		Deadline

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7. DWIHN Member Engagement Update-Dr. Donna Coulter

Goal: _____

Strategic Plan Pillar(s): Advocacy Access Customer/Member Experience Finance Quality Workforce

Dr. Coulter spoke about the Delegates, their training, and what they will do after graduation. She also spoke about S.O.U.L.S., the on-line talk forum being led by Margaret Keyes-Howard. She mentioned the PPV newsletter, voting and the 2020 Census. She said the drop-ins and clubhouses are opening again and that COVID-19 testing is taking place at the State Fair Grounds.

Decisions Made		
Action Items	Assigned To	Deadline

8. Two Proposals: 1) Award 3 Mini Grants for Fiscal year 2020. Seek applicants who applied previously but did not win. 2) Make a group donation to NAMI on behalf of the CV to support NAMI and the NAMI Walk 2020

Goal: _____

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Proposal 1) After debate, it was decided to table the decision to award 3 Mini-Grants this year until it has been determined by the CV Leadership how many years of past applications will be reviewed. Proposal 2) the CV membership body unanimously voted to give a group donation from the CV to NAMI.

Decisions Made		
Action Items	Assigned To	Deadline

9. Good and Welfare

Goal: _____

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Wishing fathers good will for Father's Day was given by several CV members.

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Decisions Made		
Action Items	Assigned To	Deadline

NEXT MEETING: July 17, 2020

DWIHN

TBD