



**Detroit Wayne
Mental Health Authority**

707 W. Milwaukee St.
Detroit, MI 48202-2943
Phone: (313) 833-2500
www.dwmha.com

FAX: (313) 833-2156
TDD: (800) 630-1044 RR/TDD: (888) 339-5588

August 30, 2018

Dear Member,

I am sending you this letter to make sure you are aware of the System Transformation changes that are taking place with mental health services in the Detroit and Wayne County area. As a person receiving services, family member, advocate or guardian, I wanted you to know that these changes are happening right now.

If you or your loved one is receiving services through an MCPN (Manager of Comprehensive Provider Network) like Integrated Care Alliance (ICA), Carelink, Consumerlink or Community Living Services (CLS), these organizations are in various stages of transition. We are removing the MCPNs which is an administrative layer that DWMHA currently pays to direct services to people. By phasing the MCPNs out it will free up money that can be used to provide more integrated community resources to you. The goal is to move away from "funding care" to "managing care" and looking at the person in a "holistic" way, creating an integrated system of care that is strong and able to meet the needs of the community.


We are committed to keeping the nearly 80,000 individuals that we serve everyday safe and protected. By removing the roles of these MCPN organizations, it will allow DWMHA to contract directly with your Provider whether that be your clinician, supports coordinator, residential or vocational Provider. All of your Providers will stay the same and you will still have the choice to choose a new one at any time. Just because the MCPNs are being removed does not mean any of your services will change. They will stay the same.

The timeline for all of these changes is as follows:

As of 9/30/18 ICA, Carelink and Consumerlink will be phased out and all Providers will do business directly with DWMHA. If you have any questions beginning on 10/1/18 you can call Customer Service at 888-490-9698. The contract for CLS has been extended until 12/31/18. CLS will eventually become a provider of services but will no longer be an MCPN after its contract expires.

If you have further questions please visit our website, www.dwmha.com and click on the yellow System Transformation button for the latest information.

Thank you for your patience during this time.



Willie Brooks, Jr.
President/CEO

Board of Directors

Dr. Cheryl Munday, Chairperson
Ghada Abdallah, RPh
Kevin McNamara

Dr. Iris Taylor, Vice-Chairperson
Dorothy Burrell
Herbert C. Smitherman, Jr., MD

Bernard Parker, Treasurer
Angelo Glenn
Dr. Cynthia Taueg

Heather Underwood, Secretary
Timothy Killeen

Willie E. Brooks, Jr., President and CEO

