



Detroit Wayne Mental Health Authority

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October 10, 2018

RE: Supports Coordinator Clarification

The Detroit Wayne Mental Health Authority would like to provide some clarification concerning a letter that was sent September 27, 2018 to people receiving services. From now until the end of the year, December 31, 2018, Community Living Services (CLS), the Manager of Comprehensive Provider Network (MCPN), will be managing self-determination arrangements only and the person receiving services will remain with their current Provider and Supports Coordinator (SC). Consumers will not be required to switch, meaning, they will not have to substitute their current SCs to work with CLS SCs. The SC that they have been working with will remain with same unless they choose another SC.

The reason for the re-assignment was during the System Transformation and elimination of the MCPNS, DWMHA determined that CLS provides the assessment and services needed for people to continue their self-determination arrangements. This is also being done in an effort to streamline and standardize care and services across the network.

We do apologize for any confusion and inconvenience that our prior correspondence may have caused. We are dedicated to ensuring that our System Transformation is a smooth transition. Should you have any questions please do not hesitate to contact our Customer Service team at (800)241-4949 or e-mail us at: systemtransformation@dwmha.com. Many thanks for your continued patience and support.

Thank you,
DWMHA Management

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