WE ARE ONE-
A COMMUNITY OF CARE
COMMUNITY RESOURCE KIT

@DetroitWayneIHN
MENTAL HEALTH, SUBSTANCE USE DISORDER, CHILDREN’S, OR DISABILITIES SERVICES
DWIHN HAS RESOURCES FOR IT ALL
The Detroit Wayne Integrated Health Network is compassionate and committed to the 122,000 children and adults it serves in Detroit and Wayne County. We understand the immense responsibility we have been given and we go above and beyond in supporting the people we serve and the hundreds of Providers in our System of Care. Our Provider Network supports and serves individuals with serious mental illness, children with serious emotional disturbance, people with autism, individuals with intellectual and developmental disabilities and those with substance use disorder.
Autism
Benefits

Autism Spectrum Disorder (ASD) is a developmental disability and to receive Applied Behavior Analysis (ABA) services in Wayne County, the person must be screened by a primary care physician or the DWIHN Access Center.

ABA is an intensive, behaviorally-based treatment that uses various techniques to bring about meaningful and positive changes in the communication, social interaction, and repetitive/restrictive behaviors that are typical of ASD. We work with ASD Providers and offer services to people up to 21 years of age.

Children's Initiatives

DWIHN offers a variety of intensive, short-term individual, family and group counseling services to youth, parents, and families. Educational, support and skill development groups include:

- Adjustment/Disorders
- Anger/Management
- Conflict/Resolution
- Crisis Support
- Grief & Loss
- Infant Mental Health
- LGBTQ
- Parent- Relational Problems
- School/Truancy

School-Based Programs
DWIHN works cooperatively with local schools and counseling centers to provide greater access to mental health services to adolescents in schools throughout Wayne County.
Intellectual and Developmental Disabilities (IDD) are a group of conditions due to an impairment in physical, learning, language, or behavior areas that start in childhood.

Services include:
- Advocacy
- Assistive Technology
- Benefits Planning
- Guardianship/Alternative
- Healthy Living
- Housing
- Independent Facilitation
- Peer Mentorship
- Person-Centered Planning
- Post-Secondary Education
- Recreation/Community Participation
- Residential Support
- Self-Determination
- Supported Employment
- Transportation

Clinical Practice Improvement

Mental Health First Aid (MHFA), Suicide Prevention Training and Veterans Services

DWIHN offers FREE courses to increase mental health awareness, reduce stigma and potentially save lives.

MHFA teaches people methods of helping someone who is in the early stages of a mental health challenge or crisis.

Question, Persuade, Refer (QPR) Suicide Prevention training is a clinically proven approach to recognizing signs of suicide and responding effectively.

Our Veteran Services program supports all veterans regardless of discharge status, those who do not meet service eligibility, who are not eligible for Veterans Administration (VA) services and who do not want traditional support paths.
WHO WE ARE/WHAT WE DO.

Access and Crisis Service

DWIHN manages the Access Call Center, a 24/7 Helpline for anyone needing assistance, information, and resources for their mental health, disability, or substance use needs. The Call Center is managed by trained staff with decades of behavioral health and disability-related concerns.

Hours for non-emergency calls are from 8am-8pm Monday through Friday. After 8pm and on weekends

Services provided:
- Warm transfer to the crisis line
- Dispatch of Children’s Crisis Teams from Emergency Departments
- Hospital discharge follow-up appointments
- A mental health clinician for SUD screening only
- Call Center staff will complete a brief screening with the person and if needed, a Clinician will contact the individual the next business day to complete the assessment.

Member Engagement

Constituents’ Voice is a person-driven group whose purpose is to advise the DWIHN President and CEO with respect to the design, delivery, implementation, and evaluation of behavioral health programs and services in Wayne County.

The group collaborates with various organizations with the goal of aligning efforts, programs, policies, and procedures to advance community inclusion for individuals with mental illness, developmental disabilities and substance use disorders.
WHO WE ARE/WHAT WE DO.

Substance Use Disorder

We work with community groups, programs and Providers around prevention, treatment, and recovery services. They include:

- Community coalitions
- Early intervention Providers
- Faith-Based community
- Gender-specific providers, including those with living arrangements for women and children
- Opiate maintenance treatment Providers
- Peer Recovery Coaches
- Recovery Support Providers/Programs

Recovery Services

- Acupuncture
- Case Management
- Citizen Re-entry
- Co-occurring Capable & Enhanced Programs
- Medication Assistance
- Methadone Therapy
- Outpatient
- Peer Recovery Supports
- Recovery Housing
- Relapse Recovery Services
- Residential
OUR LOCATIONS

DWIHN CRISIS CARE CENTER
707 W Milwaukee Ave Detroit, MI 48202
SCHEDULED FOR COMPLETION MAY 2024

BEHAVIORAL HEALTH CAMPUS
7 Mile Rd, Detroit, MI 48219
SCHEDULED FOR COMPLETION DECEMBER 2024
Mobile Crisis provides short-term crisis response, crisis intervention, and stabilization for adults and children experiencing a mental health or substance use crisis in the community. Any individual residing in Wayne County can access mobile crisis services regardless of insurance status. Teams will respond to individuals anywhere in Wayne County. *Except: IP settings, jails, and crisis residential/residential facilities. (Per Medicaid Guidelines)
Access to services are available for Wayne County residents who have an intellectual/developmental disability, mental illness, children with serious emotional disturbance, and/or individuals with substance use disorders. Screening to determine how DWIHN can meet your needs can be done at a non-emergent or urgent level.

LEARN MORE HERE
Crisis Services manages the responsibilities for the initial authorizations for Inpatient psychiatric hospital stays and Crisis Residential Unit placement as well as authorizing Partial Hospitalization Services and transitions to other levels of care, i.e., pre-placement housing and outpatient services.
CHILDREN'S SERVICES

- AUTISM
- INTELLECTUAL DEVELOPMENTAL DISABILITIES
- LGBTQIA+ SUPPORT SERVICES
- PEER SUPPORTS
- SCHOOL BASED SERVICES
- TRAUMA INFORMED SERVICES

LEARN MORE HERE
# Children's Crisis Services

**Directory**

A resource for parents and caregivers

If your child is experiencing a crisis, it can be confusing as to who you should turn to for help. This resource will help determine who you should call and what happens next.

<table>
<thead>
<tr>
<th>CRISIS/SAFETY PLAN</th>
<th>PLACES TO CALL</th>
<th>WALK IN CENTERS</th>
<th>IN THE EMERGENCY ROOM</th>
</tr>
</thead>
<tbody>
<tr>
<td>Refer to the crisis or safety plan that you and your child created with your therapist.</td>
<td>When your child is experiencing a crisis you might want to call 911. However, other options to call are:</td>
<td>If you would rather avoid the hospitals there is a walk in center you can take your child to.</td>
<td>DWIHN partners with The Guidance Center and New Oakland Family Centers to complete crisis screenings for youth in acute crisis in local emergency departments 24/7. This service is available 24/7, including weekends and holidays.</td>
</tr>
<tr>
<td>Family and Friends I can call when I am having a hard time:</td>
<td>Detroit Wayne Integrated Health Network 24 Hour</td>
<td>The Children’s Center Children’s Crisis Care Center</td>
<td>After screening, services offered may include:</td>
</tr>
<tr>
<td>Name: ________________________</td>
<td>Helpline 800-241-4949 or</td>
<td>Monday – Friday</td>
<td>Crisis residential</td>
</tr>
<tr>
<td>Number: ______________________</td>
<td>Reach Us Detroit Text or call 313-488-HOPE reachusdetroit.org</td>
<td>8:00am to 8:00pm</td>
<td>Inpatient hospitalization</td>
</tr>
<tr>
<td>Name: ________________________</td>
<td>or National Suicide Prevention Lifeline 800-273-8255</td>
<td>79 West Alexandrine Building 90</td>
<td>Linkage to community mental health</td>
</tr>
<tr>
<td>Number: ______________________</td>
<td></td>
<td>Detroit, MI 48201</td>
<td>Short-term crisis intervention/stabilization</td>
</tr>
<tr>
<td>Name: ________________________</td>
<td></td>
<td>(313)324-8557</td>
<td></td>
</tr>
<tr>
<td>Number: ______________________</td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

### Places to Call

- Detroit Wayne Integrated Health Network 24 Hour Helpline 800-241-4949 or Reach Us Detroit Text or call 313-488-HOPE reachusdetroit.org or National Suicide Prevention Lifeline 800-273-8255

### Walk in Centers

- The Children's Center Children's Crisis Care Center Monday – Friday 8:00am to 8:00pm 79 West Alexandrine Building 90 Detroit, MI 48201 (313)324-8557

### In the Emergency Room

- DWIHN partners with The Guidance Center and New Oakland Family Centers to complete crisis screenings for youth in acute crisis in local emergency departments 24/7. This service is available 24/7, including weekends and holidays.

### After screening, services offered may include:

- Crisis residential
- Inpatient hospitalization
- Linkage to community mental health
- Short-term crisis intervention/stabilization
Detroit Wayne Connect (DWC) is a continuing education platform for stakeholders of the behavioral health workforce. We strive to provide a variety of live and online courses for those serving adults with mental illness, intellectual and developmental disabilities, children with serious emotional disturbances and persons with substance use disorders.
Youth United (YU) is an initiative that promotes advocacy and action among young people by using positive values and philosophy. YU advocates are passionate and not afraid to have courageous conversations about gun violence, human trafficking, diversity, equity, and inclusion, and busting stigmas and stereotypes. If you are a passionate person between 18-25 years old and want to change the world, tap in right here.

CLICK HERE TO LEARN MORE!
Always feeling stereotyped and prejudged? Experiencing mental or emotional distress? Lack access to care, and need support?

Reach Us Detroit is a 24/7 collaborative call center to help our community. Youth 14 and up can receive up to 12 free confidential counseling sessions, via text or call.

TEXT OR CALL
313-488-HOPE
REACHUSDETROIT.ORG
DWIHN's SUD staff provides community Narcan Trainings.
Mental Health First Aid is designed to teach people methods of assisting someone who may be dealing with a mental health crisis. This free training is offered to local community groups, faith based organizations, schools and law enforcement.
QPR stands for Question, Persuade and Refer - people trained in QPR learn how to recognize the warning signs of a suicide crisis and how to question, persuade, and refer someone to help.
Looking to have DWIHN as a vendor, sponsor, or have staff speak at your event? **SUBMIT EVENT REQUEST**

For more information on sponsorships, partnerships and for media inquires please contact communications@dwihn.org
Download mobile app for Android and Apple.

myDWIHN: Take a Free Mental Health Assessment. Go to dwihn.org.

Events for you:
- 8 FEB: Program Compliance Committee Meeting (Online)
- 9 FEB: Peer Chat (DWIHN, 707 West Milwaukee, Detroit, MI, 48202)
- 13 FEB: Executive Committee Meeting (Online)
DWIHN 24 HOUR HELPLINE
800-241-4949

NATIONAL SUICIDE PREVENTION LIFELINE
800-273-8255
or 988
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