



## **Detroit Wayne Integrated Health Network**

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June 3, 2020

**To: Provider Network**  
**From: Willie E. Brooks, Jr.; CEO Stacie Durant, CFO**  
**Cc: Eric Doeh, COO; Dana Lasenby, CCO; Manny Singla, CIO; Dhannetta Brown, Deputy CFO**  
**Re: Frequently Asked Questions \$2/hr. Direct Care Worker COVID-19 Premium Pay**

On May 28, 2020, Detroit Wayne Integrated Health Network (DWIHN) issued guidelines and instructions regarding the \$2.00/hr. Premium Pay to direct care workers for specific codes as outlined by the Michigan Department of Health and Human Services (MDHHS). There have been several questions regarding the implementation of the premium pay.

1. Will Providers have to re-submit their claims?  
No, you are not required to re-submit claims; DWIHN will handle the voids and re-submission of all claims with the revised rates to include the premium pay.
2. What claim dates for services can Providers submit for?  
Providers are required to submit all claims for services for April 1, 2020 through June 30, 2020 by July 7, 2020. Upon DWIHN reconsidering the claims at the revised rate, a payment will be generated to the provider.
3. Is there a special form I will need to use?  
Substance Use Disorder, Residential and withdrawal management providers received a template and attestation form yesterday (5-2-2020) to complete and return by June 15, 2020.
4. Are employees entitled to the \$2.00/hr. for PTO, Sick etc.?  
Employees are only entitled to the \$2.00/hr. for actual time worked with consumers during the period April 1 through June 30, 2020.
5. Who is eligible for the increase?  
All staff included in the direct service delivery of residential and withdrawal management only should receive the \$2.00/hr. premium pay; they must physically come into direct contact with the consumers. As indicated by the Michigan Department of Health and Human Services (MDHHS) in its communication dated May 22, 2020, this could include residential aides, clinical and nursing staff.

Lastly, DWIHN understands that many Pre-Paid Inpatient Health Plans are implementing the premium pay in vastly different ways and this could cause some confusion; however, we believe our methodology does not require much effort from the Providers other than billing the normal claims in a timely fashion (July 7) and is consistent with past practices.

If you have any additional questions can be directed to please send an email to [pihpprovidernetwork@dwihn.org](mailto:pihpprovidernetwork@dwihn.org)

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