



**Detroit Wayne  
Integrated Health Network**

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**To: DWIHN Provider Network**  
**From: Willie E. Brooks, Jr. CEO**  
**Cc: Eric Doeh, COO, Stacie Durant, CFO, Dr. Margaret Hudson Collins, Medical Director, Dana Lasenby, CCO**  
**Date: April 7, 2020**  
**Re: DWIHN Provisions During COVID-19: Clinical Urgent Care Needs, Personal Protection Equipment Distribution, Funding Availability**

These are challenging times for each and everyone one of us, as COVID-19 has touched us all in some way. The Detroit Wayne Integrated Health Network (DWIHN) understands, and we have been in bi-weekly meetings with the State and local officials as we look to find short and long-term solutions to address clinical and funding needs as we navigate through this crisis.

Governor Whitmer’s Executive Order 2020-21 designates community mental healthcare as an essential field of public service. DWIHN has been working with our provider network, with the guidance of MDHHS to make accommodations that allows Providers to continue offering essential clinical services and supports with minimal face-to-face contact as part of the individual’s well-being and safety to ensure continuity of care through telehealth and telepractice services. Below you will find three (3) opportunities that DWIHN is providing within its provider network as a result of the COVID-19 crisis.

These are just a few steps on this long road ahead, please feel free to reach out to us so that we can know how to best support one another. In this “new normal” we must also find new ways to help our system, our providers and everyone served that is impacted by this pandemic.

**1.) URGENT PSYCHIATRIC CARE & CLINICAL SERVICES**

**COVID -19 RECOVERY HOUSING/RECOVERY SUPPORT SERVICES**

These individuals must be receiving outpatient services from a licensed SUD provider in DWIHNs network via telehealth or telephone communications. The providers may provide up to 14 days for these specific recovery housing services for individuals who are exhibiting the following symptoms:

- o Symptomatic COVID-19
- o Tested for COVID-19 and positive

| <b>Provider</b>           | <b>Address</b>                        | <b>Number of Beds</b> |
|---------------------------|---------------------------------------|-----------------------|
| Quality Behavioral Health | 1500 E. Grand Blvd Detroit, MI 48211  | 36                    |
| Detroit Rescue Mission    | 626 E. Grand Blvd Detroit, MI 48207   | 86                    |
| Lakeridge Village         | 15941 Fairfield St, Detroit, MI 48238 | 15                    |

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**COVID -19 URGENT PSYCHIATRIC CARE SITES**

The available services include Same-Day Access Services for assessment/intake, crisis services for existing DWIHN members, psychiatric evaluations, medication reviews, crisis stabilization, Peer Support Specialists, nursing assessments, medication injections, and non-ER transport. Our intent is to offer accessible alternatives to meet the unique needs of the individuals we serve and decrease emergency department experiences and potential COVID-19 exposure. The person must have Medicaid, Medicare, General Fund, or most commercial insurance to be eligible for services.

| <b>Provider</b>  | <b>Population Service</b>  | <b>Hours of Operations</b>                            |
|--|--|---|
| Community Care Services<br>26184 W. Outer Drive<br>Lincoln Park, MI 48146  | Adults with SMI/SUD ages 18 and older<br>Children with SED ages 6-17 | Monday thru Friday<br>8:30am – 6:00pm                 |
| Northeast Integrated Health<br>2900 Connor Ave., Building B<br>Detroit, MI | Adults with SMI/SUD ages 18 and older<br>Children with SED ages 6-17 | Monday thru Friday<br>9am – 9pm<br>Saturdays 9am- 1pm |
| The Children’s Center<br>79 W Alexandrine St,<br>Detroit, MI 48201         | Children with SED ages 6-17  | Monday thru Friday<br>8:00am – 8:00pm                 |

**COVID-19 PRE-PLACEMENT HOUSING**

Pre-placement Residential Housing with DWIHN allows for immediate and comprehensive housing and supportive services to individuals who meet DWIHN admission criteria and eligibility. Pre-Placement Housing provides funding to residential providers contracted to provide short-term housing for a maximum stay of 14-days, meals, transportation and supportive services that promote stable housing and increase self-sufficiency. DWIHNs Credentialing Unit, due to the COVID-19 emergency, is provisionally impaneling the residential providers. An established referral process is available at various residential locations throughout Wayne County.

**COVID-19 INTENSIVE CRISIS STABILIZATION SERVICES**

Intensive Crisis Stabilization Services are structured treatment and support activities provided by a multidisciplinary team and designed to provide a short-term alternative to inpatient psychiatric services. Services may be used to avert a psychiatric admission or to shorten the length of an inpatient stay when clinically indicated.

| <b>Provider</b>  | <b>Services</b>   | <b>Service Capacity</b> |
|--|---|-------------------------|
| Community Outreach for<br>Psychiatric Emergencies<br>(COPE)<br>33505 Schoolcraft Road #3,<br>Livonia, MI 48150 | <b>Intensive Crisis Stabilization Services (MDHHS Approved)</b> , Crisis Intervention, Mobile Crisis Response Teams, Mobile Crisis Stabilization, Pre-Admission Reviews (PAR) | 9                       |
| Team Wellness Center<br>6309 Mack<br>Detroit, MI 48207   | <b>Intensive Crisis Stabilization Services (MDHHS Approved)</b>   | 18                      |

## **2) PERSONAL PROTECTION EQUIPMENT AVAILABILITY**

DWIHN recognizes the essential services community healthcare workers provide throughout this region. We have reached out to various entities to acquire Personal Protection Equipment (PPE) for our many providers that are providing those critical in person healthcare services on a daily basis.

We realize these items are scarce; not just here in Michigan, but nationwide. DWIHN values all of our essential healthcare workers; and has acquired PPE for many of the frontline workers who work for DWIHN providers serving over 75,000 people throughout Wayne County. PPE will be delivered within the coming days with a stable supply to be first distributed to our Residential Providers, followed by our Outpatient Providers. We anticipate that the need for PPEs will continue to be significant. To that end, DWIHN will monitor the network to ensure that where there is a need, we address it immediately.

Distribution information will be coordinated with each individual organization as supplies become available.

## **3) FUNDING AVAILABILITY**

We have received several letters and emails regarding funding concerns and potential provider concessions to address the COVID-19 pandemic that has plagued our nation.

DWIHN, the largest public safety net for community mental health services in Michigan, shares your funding concerns and has been working with MDHHS and the State to address these deficiencies. As the largest PIHP in the state, DWIHN is committed to serving those that we have taken a responsibility to serve and ensuring that the system is adequately funded. To that end, it is no secret that the PIHP system is underfunded by \$120 million. We are hopeful and optimistic that MDHHS will put forth funding initiatives that will allow our system to remain stable. DWIHN will certainly pass these funds along to providers in a thoughtful and meaningful way once information is made available. As recently as today, DWIHN along with our other PIHP partners received news that the April payment will be augmented by an additional \$50 million. MDHHS has not put forth any directives as to how that money will be distributed.

Additionally, the U.S. Senate approved a \$2.2 trillion federal Stimulus Package that would assist large and small employers, governmental entities, non-profit organizations and the working people who are battling the harmful effects of the pandemic. DWIHN encourages all providers to visit <https://covid19relief.sba.gov/#/>. DWIHN expects that many of the initiatives proposed in the package will be of great benefit to our provider network, and we encourage our provider partners to take advantage of the opportunities. Nevertheless, DWIHN understands that this funding will likely not be available for several months and in the meantime, our providers must continue to employ essential staff to care for our vulnerable population.

To ease the burden and to make sure that the focus is on those we serve and those who provide critical services, DWIHN will continue to fund our PMPM outpatient providers at the three-month average amount paid in January, February and March for the months of May, June, July and August. The four months (May, June, July and August) will not be cost settled at the end of the year. Normal payments will resume effective September 2020 and be subject to the contractual language.

Similarly, for our Assertive Community Treatment (ACT) PMPM provider partners, DWIHN will fund the amount paid in March 2020 for the months of May, June, July and August. The four months (May, June, July, and August) will not be cost settled at the end of the year.