



Detroit Wayne Integrated Health Network

707 W. Milwaukee St.
Detroit, MI 48202-2943
Phone: (313) 833-2500
www.dwihn.org

FAX: (313) 833-2156
TDD: (800) 630-1044 RR/TDD: (888) 339-5588

Date: March 30, 2020
To: Behavioral Health Specialized AFC Residential Providers and SUD Residential Providers
From: Dr. Margaret Hudson-Collins, DWIHN Medical Director
Dana Lasenby, DWIHN Chief Clinical Officer
Re: Management of COVID-19 in Residential Settings

The Detroit Wayne Integrated Health Network (DWIHN) wants to acknowledge our deep appreciation to the Residential Providers for the work that you do on a regular basis and especially during these challenging times. Therefore, in keeping with Governor Whitmer's statewide Executive Order of "**shelter-in-place**", we have developed a protocol that will help guide you in fulfilling the Governor's order.

For the safety of the people you serve and staff, we are directing the Specialized Residential Providers to maintain a daily **COVID-19 Symptoms Log** on each person. The log should include the following information:

- ✓ daily temperature checks (99.5 or greater)
- ✓ assess for dry cough
- ✓ shortness of breath
- ✓ fatigue/malaise
- ✓ complaints of loss of a sense of taste and/or smell (newly identified symptom of COVID-19)

Additionally, a quarantined area in the house needs to be identified to maintain individuals suspected of having COVID-19.

If a resident presents with any of the symptoms above or any other persistent symptoms, their Primary Care doctor should be called and their recommendations followed. If the doctor does not believe the individual warrants hospitalization, then they need to be quarantined in a designated area of the home. It will be important to maintain regular contact with the person's Primary Care doctor as symptoms progress or abate.

In the event the Primary Care doctor recommends an assessment to be completed in a hospital emergency department (ED), call the ED prior to going, explain circumstances and follow their directives.

Board of Directors

Bernard Parker, Chairperson
Dora Brown
Kevin McNamara

Dr. Iris Taylor, Vice-Chairperson
Dorothy Burrell
William T. Riley, III

Timothy Killeen, Treasurer
Lynne F. Carter, MD
Kenya Ruth

Ghada Abdallah, RPh, Secretary
Angelo Glenn
Dr. Cynthia Tauieg

Willie E. Brooks, Jr., President and CEO



Please note: It is the expectation of DWIHN that any resident having been screened by the ED and determined not to require admission, must return to the responsible residential facility. Providers are to assist residents in following hospital discharge instructions, including quarantine as appropriate.

These uncertain times can increase anxiety, stress, symptoms of depression or aggression, please continue to monitor each individual's behavioral symptoms, consulting crisis plans and their Clinically Responsible Service Provider (CRSP) if behaviors become a concern.

Behavioral Health crisis can also be addressed by calling COPE at 1-833-AFC-3004. COPE staff will assist in determining critical needs and options for care. Remember we want to avoid the ED if at all possible.

Again, we appreciate the work that you do and thank you for your cooperation. We are partners in the provision of care, if you have any questions or need assistance, please visit our website, www.dwihn.org or call 313-344-9099.

Regards,
M. Hudson-Collins, MD
Chief Medical Director
mcollins@dwihn.org