



Detroit Wayne Integrated Health Network

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MEMO

Date: July 24, 2020
To: DWIHN Outpatient Service Providers
From: John Pascaretti, Director of Utilization Management
CC: Dana Lasenby, DWIHN Chief Clinical Officer, Kimberly Flowers, DWIHN Interim Chief Clinical Officer, Rhianna Pitts, Provider Network UM Administrator
Re: **Service Utilization Guidelines Webinars**

Effective June 1, 2020, the Detroit Wayne Integrated Health Network (DWIHN) implemented the Benefit Grid and Service Utilization Guidelines (SUG) which detail the amount and scope of services based on the Level of Care Utilization Systems (LOCUS), Supports Intensity Scale (SIS), Child and Adolescent Functional Assessment Scale/Preschool and Early Childhood Functional Assessment Scale (CAFAS/PECFAS) and/or American Society of Addiction Medicine (ASAM) criteria.

DWIHN is fully committed to ensuring our provider network is educated on any changes to our procedures. We will be conducting informational sessions which will provide an overview of the SUG, the process of submitting authorization requests that align with the treatment goals and amount, scope and duration of the service, obtaining authorization for services that fall outside of the SUG, the denial and appeal process and timeliness requirements.

For your convenience, there are 2 webinars scheduled via the BlueJeans platform:

August 4, 2020 1p-230p
August 7, 2020 9a-1030a

Join the meeting on a computer or mobile
phone: <https://bluejeans.com/347881473?src=calendarLink>

Phone Dial-in
+1.408.419.1715 (United States (San Jose))
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Global Numbers: <https://www.bluejeans.com/premium-numbers>
Meeting ID: 347 881 473

Please contact John Pascaretti at jpascaretti@dwihn.org or Rhianna Pitts rpitts@dwihn.org with any further questions or concerns.

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