



Detroit Wayne Integrated Health Network

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FULL BOARD
Wednesday, November 15, 2023
Hotel St. Regis
3071 W. Grand Blvd.
Detroit, MI 48202
1:00 p.m.
AGENDA

- I. CALL TO ORDER**
- II. ROLL CALL**
- III. APPROVAL OF THE AGENDA**
- IV. MOMENT OF SILENCE**
- V. APPROVAL OF BOARD MINUTES** - October 18, 2023
- VI. RECEIVE AND FILE** - Approved Finance Committee Minutes - October 4, 2023
Approved Program Compliance Committee Minutes - October 11, 2023
- VII. ANNOUNCEMENTS**
 - A) Network Announcements
 - B) Board Member Announcements
- VIII. BOARD COMMITTEE REPORTS**
 - A) Board Chair Report
 - 1) Board Development - Board Study Session/Retreat - (January 2024)
 - 2) Nominating Committee Appointments
 - 3) Update Community Mental Health Association of Michigan (CMHAM) Annual Fall Conference, October 23rd & 24th, 2023 - Grand Traverse, Michigan
 - 4) Metro Region Meeting - Oakland County Host - Thursday, November 30th, 2023 (In Person and Virtual)
 - 5) Community Mental Health Association of Michigan (CMHAM) Annual Winter Conference February 6th & 7th 2024 - Radisson Plaza, Kalamazoo, Michigan
(Nominations)
 - 6) National Council for Mental Wellbeing - NatCon24 - April 15-17, 2024, St. Louis, Missouri
 - 7) Regional Chamber of Commerce 2024 Mackinac Policy Conference - Mackinac Island, Michigan - May 28- 31, 2024
 - 8) Community Mental Health Association of Michigan (CMHAM) Annual Summer Conference - June 11th & 12th 2024 - Grand Traverse, Michigan **(Elections)**
 - 9) Community Mental Health Association of Michigan (CMHAM) Annual Fall Conference - October 21st & 22nd 2024 - Grand Traverse, Michigan

Board of Directors

Kenya Ruth, Chairperson
Karima Bentounsi
Angelo Glenn

Dr. Cynthia Tauog, Vice Chairperson
Angela Bullock
Jonathan C. Kinloch

Dora Brown, Treasurer
Lynne F. Carter, M.D.
Kevin McNamara

William Phillips, Secretary
Eva Garza Dewaelsche
Bernard Parker

Eric W. Doeh, President and CEO

- B) Executive Committee
 - 1) CEO Annual Incentive Compensation Objectives FY23/24
 - 2) Board of Directors Meeting and Committee Schedule 2024
 - 3) Update Board Self-Assessment
- C) Finance Committee
- D) Program Compliance Committee
- E) Recipient Rights Advisory Committee

IX. SUBSTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT

X. UNFINISHED BUSINESS

Staff Recommendations:

- A. BA#20-35 (Revision 3) – TetraTech (Architectural and Engineering Services) *(Executive)*
- B. BA#21-70 (Revision 2) – Woodward Building Renovations (DeMaria) *(Executive)*
- C. BA#22-68 (Revised) – Staff Training Services (Mastery Technologies) *(Executive)*
- D. BA#23-20 (Revision 2) ProtoCall Services, Inc. *(Program Compliance)*
- E. BA#23-60 (Revised) – Sterling Security *(Finance)*
- F. BA#23-61 (Revised) – Board Meeting Space (Hotel St. Regis) *(Executive)*
- G. BA#24-06 (Revised) Detroit Wayne Integrated Health Network (DWIHN) Provider Network System FY 23/24 – Providers’ List included *(Program Compliance)*
- H. BA#24-12 (Revised) – Substance Use Disorder (SUD) Treatment Providers Network – The Empowerment Plan (Sleeping Bag/Coats) *(Program Compliance)*

XI. NEW BUSINESS

Staff Recommendations:

- A. BA#24-11 – Comprehensive Adult Block Grant *(Program Compliance)*
- B. BA#24-32 – Hudson-Webber Jail Dashboard Grant *(Program Compliance)*
- C. BA#24-34 – SAMHSA Zero Suicide Grant *(Program Compliance)*
- D. BA#24-38 – ECHO Survey – Adults & Children *(Finance)*
- E. BA#24-39 – Employee Healthcare FY 23/24 *(Finance)*
- F. BA#24-41 – ARCs – Detroit, Northwest Wayne and Western Wayne *(Program Compliance)*
- G. BA#24-43 – Michigan Department of Health and Human Services (MDHHS) Donated Funds Agreement *(Program Compliance)*
- H. BA#24-44 – Direct Care Workers Training Program – Community Living Services (CLS) *(Program Compliance)*

XII. AD HOC COMMITTEE REPORTS

- A. Policy/Bylaw Committee
- B. Strategic Plan Committee
- C. Board Building Committee

XIII. PRESIDENT AND CEO MONTHLY REPORT

- A. Update Crisis Care Center
- B. Update Provider Stability Plan
- C. Update Integration Pilot
- D. Update Long Term Residential Care
- E. Update Student Athlete Campaign

XIV. QUARTERLY COMMUNICATIONS/MEDIA REPORT

XV. PROVIDER PRESENTATION – Latino Family Services

XVI. REVIEW OF ACTION ITEMS

XVII. GOOD & WELFARE/PUBLIC COMMENT/ANNOUNCEMENTS

Members of the public are welcome to address the Board during this time for no more than two minutes. (The Board Liaison will notify the Chair when the time limit has been met.) Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis).

XVIII. ADJOURNMENT



**DETROIT WAYNE INTEGRATED HEALTH NETWORK
FULL BOARD
Meeting Minutes
Wednesday, October 18, 2023
1:00 p.m.**

BOARD MEMBERS PRESENT

Kenya Ruth, Chair	Eva Garza Dewaelsche
Dr. Cynthia Taueg, Vice Chair	Angelo Glenn
Dora Brown, Treasurer	Commissioner Jonathan C. Kinloch
William Phillips, Secretary	Kevin McNamara
Angela Bullock	Bernard Parker

BOARD MEMBERS ATTENDING VIRTUALLY: Ms. Karima Bentounsi

BOARD MEMBERS EXCUSED: Lynne F. Carter, M.D.

GUEST(S): Mr. D. Sampson, CEO; Ms. Brittany Miles, Clinical Director; Ms. Shalonda Spencer, Director of Housing & Aftercare, and Ms. Carina Jackson, Chief Operating Officer, Mariners Inn; Mr. Joe DeMaria Jr; Mr. Aaron Tassell and Mr. Darren Murray, DeMaria and Mr. Daniel Tukel and Mr. Blaine Veldhuis, Butzel Long, P.C.

CALL TO ORDER

The Board Chair, Ms. Ruth, welcomed and thanked everyone for attending the meeting. The meeting was called to order at 1:05 p.m.

ROLL CALL

Roll call was taken by the Board Secretary, Mr. Phillips, and a quorum was present.

APPROVAL OF THE AGENDA

The Chair called for a motion on the agenda. **It was moved by Mr. Parker and supported by Ms. Bullock to move item XV. Ad Hoc Committee Reports to item XI. and taken after item X. Substance Use Disorder Oversight Policy Board Report and move item XI. Compliance to item XIV. and taken after item XIII. New Business Staff Recommendations.** There was no further discussion. **Motion carried.**

MOMENT OF SILENCE

The Board Chair, Ms. Ruth, called for a moment of silence. Moment of Silence taken.

APPROVAL OF BOARD MINUTES

The Chair called for a motion on the Board minutes from the Full Board meeting of September 20, 2023. **It was moved by Mr. Glenn and supported by Ms. Brown to approve the Full Board minutes of September 20, 2023.** There was no further discussion. **Motion carried unanimously.**

RECEIVE AND FILE

The approved minutes from the Finance Committee meeting of September 6, 2023, and the approved minutes from the Program Compliance Committee meeting of September 13, 2023 were received and filed.

ANNOUNCEMENTS

Network Announcements

Ms. T. Devon, Director of Communications, reported there were three major events occurring; the Interfaith Prayer Breakfast is scheduled on October 19, 2023 at St. John Armenian Church located at 22001 Northwestern in Southfield, Michigan from 8:30 a.m. to 11:30 a.m.; the Youth United Professional Development Day is scheduled on October 19, 2023 from 10:00 a.m. to 4:00 p.m. at the McKinney Center and Mr. Doeh will be a presenter; and there will be a Children's Mental Health Lecture Series beginning October 19, 2023 via Zoom from 9:00 a.m. to 11:00 a.m. There are numerous dates scheduled during 2024. Clergy Conversations will be held on November 9, 2023 from 10:00 a.m. to 11:30 a.m. the intimate conversations will bring together faith leaders in Wayne County to explore ways of improving mental wellness in their communities. All were invited to attend. There was no further events reported.

Board Announcements

There were no Board announcements.

DETROIT WAYNE INTEGRATED HEALTH NETWORK – Member Engagement DeMaria Presentation – Mr. Joe DeMaria Jr; Mr. Aaron Tassell and Mr. Darren Murray, DeMaria held their Annual 22nd Golf Outing and raised and honored Detroit Wayne Integrated Health Network with a \$15,000.00 donation. A check was presented to Ms. Michelle Vasconcellos, Director of Customer Service along with Mr. Eric Doeh, CEO and Ms. Kenya Ruth, Board Chair. Ms. Vasconcellos thanked Mr. DeMaria for their generosity and Board members for their continued support. It was noted the donation would be used for the “Dreams Come True” mini grant program. Ms. Margaret Keyes-Howard noted that members were excited about the continued opportunity; Mr. Doeh extended his gratitude to the DeMaria Foundation for the continued partnership and their work with the people we serve; and Ms. Ruth thanked them for the generous donation and noted this was the second time that she had an opportunity to attend the “Dreams Come True” event and she was proud of the work done in the community. The DeMaria team thanked DWIHN for the opportunity.

BOARD COMMITTEE REPORTS

Board Chair Report

Ms. Ruth, Chairperson gave a verbal report. It was reported there was discussion at the Board Executive meeting regarding the Board Study Session/Board Retreat that per the Board Development policy was to be held in October and was moved to be moved to November. After some discussion a recommendation from Executive Committee was to either waive or cancel the Board Study Session or the day and ½ /Retreat for the month of October. The Board could decide whether the Board Study session for October could be postponed or cancelled.

The Board Chair requested a motion from the Board. **It was moved by Commissioner Kinloch and supported by Dr. Tauæg to cancel the Board Study Session for October and have the**

next Board Study Session as scheduled in January per the Board Development Policy. There was no further discussion. **Motion carried.**

It was reported that CEO Annual Incentive Compensation for FY22/23 had been completed. An update was requested from Mr. Jody Connally, Vice President of Human Resources. Mr. Connally reported the Executive Committee met on Monday, October 16, 2023 and after discussion of the goals that were met it was determined that additional dollars would be given to Mr. Doeh for areas where goals were partially met but would have been met if not for challenges that were beyond his control. Mr. Doeh was evaluated in the areas of the Care Center; Fiscal Management; Clinical Operations; Staff Trust and Morale and Outreach and Access. The amount initially recommended by the Executive Committee was \$27,000.00 However, the Executive Committee after review recommended a new total of \$39,000.00 that was to be given as the CEO Annual Incentive Compensation. A copy of the revised CEO Annual Incentive Compensation was provided to board members. There were increases given in the areas of the Care Center; Fiscal Management; and Staff Trust and Morale and Outreach. The Chair called for a motion. **It was moved by Mr. Glenn and supported by Ms. Brown that the CEO receive an Annual Incentive Compensation for FY22/23 in the amount of \$39,000.00.** Discussion ensued. Mr. Parker noted that the Executive Committee established the Incentive Compensation last year and the bonus would be \$27,000:00 after the goals were compared to the benchmarks; these amounts he felt were being disregarded and the board should not arbitrarily raise the amounts from the established amounts. Mr. Phillips noted the Executive Committee did not arbitrarily disregard the numbers, there was discussion regarding the generator and in the middle of the pandemic we were notified there would be a delay in delivery. It has now been received. The Executive Committee did deliberate regarding the amounts. Mr. Doeh provided clarification and noted the generator that had been delivered was for the Administration Building and not the Care Center. There was no further discussion. **Motion carried with Mr. Parker voting Nay.**

The Board Chair, Ms. Ruth noted the Metro Region Meeting will be hosted by Oakland County on Thursday, November 30th at 6:00 p.m. and will be held in person. Board members were encouraged to attend; it would be determined if a virtual option was to be offered.

The Community Mental Health Association of Michigan CMHAM Fall Conference will occur this weekend and several board members and staff are scheduled to attend. Mr. Doeh will not be in attendance as he will attend the NatCon Board of Directors meeting in Washington, D.C.

The National Council for Mental Wellbeing – NatCon 24 will be held April 15th -17th in St. Louis, Missouri and the Regional Chamber of Commerce 2024 Mackinac Policy Conference will be held on Mackinac Island May 28th -21st 2024. Board members that are interested in attending either conference was directed to contact the Board Liaison. There was no further discussion on the Board Chair report. The report of the Board Chair was received and filed.

Executive Committee

Ms. Ruth, Chairperson gave a verbal report. It was reported the Executive Committee met on Monday, October 16, 2023. The CEO Annual Performance Appraisal FY22/23 was discussed, and she was happy to report that all board members completed the CEO Annual Performance Appraisal. Each board member should have a copy of the CEO Annual Performance Appraisal. The total score received for the appraisal was 84%. Mr. Connally gave a high level report and

noted there were five areas that Mr. Doeh was evaluated on which included Board Relations and Governance; Finances; Human Resources, Labor and Employee Relations; Services and Programs and Leadership. Ms. Ruth, Chair requested comments from the CEO. Mr. Doeh noted that he was not pleased with the score; equated it with scores received in school and provided a high-level review of the accomplishments of the organizations which included raising \$77 million dollars in grant monies; receiving monies from the State to fund the building of the 7 Mile campus in the amount of \$60 million dollars; during COVID continuing to deliver mental health services; retained 99.6% of staff; building Crisis Centers; decreasing the number of Provider complaints about DWIHN; having a Network of over 300 Providers; and providing Provider retention and stability dollars to the Network. He noted that if the marks were earned, he would be accepting; however, if there was judgment to be given then the judgement should be fair. He was not pleased with the ratings that were 2 or below. He felt that if he was performing any of his functions at a 2 level than he should not be the CEO; he noted the team had performed well and he would not have been able to accomplish any of the above without the hard work of the people who were committed to DWIHN and the people we served. Discussion ensued; those in attendance applauded Mr. Doeh's remarks and the Board Chair thanked him for his remarks and his hard work. Mr. Connally thanked the Board Liaison for her assistance with the CEO Performance Appraisals.

Let the record reflect that Mr. McNamara joined the meeting at 1:20 p.m.

Mr. McNamara inquired about the evaluation scores and noted that he felt Mr. Doeh should have received the maximum amount of the incentive. Mr. Phillips noted the Board should form a Compensation Committee for the CEO Incentive. Commission Kinloch noted that the Executive Committee has been charged with the Evaluation of the CEO and there was not a need for a separate Compensation Committee. There was no further discussion.

The Chair, Ms. Ruth requested Mr. Doeh to provide a high-level overview of his Incentive Compensation Objectives for FY23/24. He noted that he would provide the Incentive Objectives in his CEO Report. The Chair noted that the Board Liaison would schedule a meeting with the CEO, the Executive Committee and Mr. Connally to review the FY23/24 Incentives. The CEO incentives will be presented to the Executive Committee and then to the Full Board.

The Board Self-Assessment will be distributed electronically after the Full Board meeting. It was requested at the Executive Committee meeting to move the assessment return date from November to January. Dr. Taueg provided an updated timeline and noted the evaluations would be due from board members by January 5th 2024; with results to her by January 10th; the Executive Committee would receive the report on Tuesday, January 16th and the results would be presented to the Full Board at the January 17th 2024 meeting. She encouraged all board members to complete the assessment as it provides information on the strengths of the Board and areas for board development.

There was no further discussion. The Executive Committee report was received and filed.

Finance Committee

Ms. Brown, Committee Chair provided a verbal report. It was reported the committee met on Wednesday, October 4, 2023. DWIHN analyzed data to determine which providers will receive provider stability letters, a total of twenty (20) providers across Childrens, Adults, Substance Use

Disorders and clubhouses lines of business will receive a letter. It was noted that liquidity is strong and there were a total of eight (8) board actions that were moved for approval to Full Board. There was no further discussion. The report of the Finance Committee was received and filed.

Program Compliance Committee

Dr. Taueg, Committee Chair provided a verbal report. It was reported the committee met on Wednesday, October 11, 2023. There were quarterly reports received from Adult Initiatives; Crisis Services; Innovation and Community Engagement and Utilization Management. She noted the reports followed a consistent format which made them easier to follow and thanked Board member Bullock for her assistance with working with the departments on this effort. There were four (4) revised board actions and seven (7) new board actions that were considered and moved for approval to Full Board. There was no further discussion. The report of the Program Compliance Committee was received and filed.

Recipient Rights Advisory Committee

Mr. Glenn, Chair, Recipient Rights Advisory Committee (RRAC) reported the Recipient Rights Advisory Committee did not meet during the month of October and is scheduled to meet on November 6, 2023. There was no report or further discussion.

SUBSTANCE USE DISORDER (SUD) OVERSIGHT POLICY BOARD REPORT

Mr. Adams, Chair of the Substance Use Disorder Oversight Policy Board, provided a verbal report. It was reported the SUD Oversight Policy Board met on Monday, October 16, 2023. There was one board action that was approved and moved to Full Board and a presentation from the Black Caucus was provided to the SUD Oversight Policy Board. There was no further discussion. The SUD Oversight Policy Board report was received and filed.

AD HOC COMMITTEE REPORTS

Policy/Bylaw Committee

Dr. Taueg, Committee Chair provided a verbal report. It was reported that a meeting would be scheduled for the month of November. The Board Liaison will work on a date that is agreeable with the committee as there are several agenda items to address. There was no further discussion. The report was received and filed.

Strategic Plan Committee

Ms. M. Stanfield, Director of Strategic Operations, reported on behalf of Dr. Lynne F. Carter who was excused that the Strategic Plan Committee did not meet during the month of October. There was no report.

Board Building Committee

Mr. Parker Committee Chair reported that the Building Committee met on Wednesday, October 4, 2023. The buildings are moving forward, and one generator has been delivered. The opening date for the Crisis Care Center has been pushed back because of the roof and the generator. It was noted that Board action #24-30 Purchase of a Building is on the agenda under New Business; this is a large building that needs renovation and monies have been received from the State to assist with the purchase of the building. It was projected that \$18 million dollars will be needed for renovations. The Board action was presented at the Executive Committee and moved for approval

by the Full Board. Discussion ensued regarding the selling price of the building. There was no further discussion. The Building Committee report was received and filed.

UNFINISHED BUSINESS

Staff Recommendations:

- A. BA#21-29 (Revised) – Billboard Management Outreach. The Chair called for a motion. **It was moved by Dr. Taueg and supported by Mr. Glenn approval of BA#21-29 (Revised).** T. Devon, Director of Communications reported. DWIHN Administration is requesting approval to enter into a two-year renewal option for BA#21-29 (Revised) OutFront Media for Billboard Outreach. The contract was originally approved by the Board on September 16, 2020, for a period of three years, with two-year renewal options. This will allow DWIHN and OutFront Media to continue to create high quality and impactful messaging in and around the metro Detroit and Wayne County region. These educational messages include information on access and services, anxiety, depression, children’s and youth services, behavioral health, substance use, suicide prevention, disability-related concerns and more. The messaging on these outdoor billboards is seen by thousands of people every day. The cost for the two-year renewal would be \$115,000.00 per year; for a total of \$230,000. The revised contract term would be October 1, 2023-September 30, 2025. There was no further discussion. **Motion carried.**
- B. BA#21-30 (Revised) International Outdoor – Mr. Doeh, CEO notified the Board that this Board action would be removed from the agenda.
- C. BA#21-31(Revised) – Billboard Management Outreach -Brooklyn. The Chair called for a motion. **It was moved by Dr. Taueg and supported by Mr. Glenn approval of BA#21-31 (Revised).** Ms. T. Devon, Director of Communications reported. DWIHN Administration is requesting approval to enter into a two-year renewal option for BA#21-31 (Revised) Media for Billboard Outreach. The contract was originally approved by the Board on September 16, 2020 for a period of three years, with two-year renewal options. This will allow DWIHN and Brooklyn Outdoor to continue to create high quality and impactful messaging in and around the metro Detroit and Wayne County region. These educational messages include information on access and services, anxiety, depression, children’s and youth services, behavioral health, substance use, suicide prevention, disability-related concerns and more. The cost for the two year renewal would be \$40,000 per year, for a total cost of \$80,000. The revised contract term is October 1, 2023-September 30, 2025. There was no further discussion. **Motion carried.**
- D. BA#23-08 (Revised) – Crisis Intervention Services Contract Extension FY23-Hegira Health/Community Outreach for Psychiatric Emergencies (COPE). The Chair called for a motion. **It was moved by Dr. Taueg and supported by Mr. McNamara approval of BA#23-08 (Revised).** The Detroit Wayne Integrated Health Network (DWIHN) is requesting a contract extension with Hegira Health, Inc. for Community Outreach for Psychiatric Emergencies (COPE) to continue with the provision of mobile crisis intervention team services and in-home community-based stabilization service. The contract period is extended through January 31, 2024, in an amount not to exceed \$2,853,333 for services to be provided over a four (4) month period. This amount is included as part of the original \$8,400,000 contract. There was no further discussion. **Motion carried.**
- E. BA#23-18 (Revised) – Global Solutions Group, Inc. Modification: Virtual Chief Information Security Officer for Continuous Comprehensive Cybersecurity Risk Assessment. The Chair called for a motion. **It was moved by Ms. Bullock and supported by Ms. Brown approval of Board action #23-18 (Revised).** Mr. Keith Frambro, Associate VP of IT Services reporting. DWIHN is requesting approval to exercise the first of three annual renewal options with Global Solutions Group, Inc. to retain a Virtual Chief Information Security Officer, to develop a complete set of information technology and security policies adequate to meet audit requirements, along with delivering a comprehensive risk assessment to identify gaps in physical, technical and administrative controls and provide recommendations for remediation, actions or plans to eliminate or prevent further occurrences. This renewal will extend the contract an additional year through September 30, 2024, with a FY2024 cost not to exceed \$124,888 and a total contract cost not to exceed \$249,776.00. Discussion ensued regarding the location of Global Solutions and the cost. There was no further discussion. **Motion carried with Mr. Phillips voting Nay.**
- F. BA#23-25 (Revised) WestComm, Inc. Social Media Management Services, Westcomm. The Chair called for a motion. **It was moved by Dr. Taueg and supported by Ms. Garza Dewaelsche approval of**

BA#23-25 (Revised). T. Devon, Director of Communications reporting. DWIHN Administration is requesting approval to exercise the first of three one-year options under existing contract for Westcomm, Inc. to provide Social Media Management Services for an amount not to exceed \$98,700 for the period October 1, 2023-September 30, 2024. The new contract total is \$197,000.000. The contract was originally award in October, 2022, for one year with three one year renewal options, for a total not to exceed \$98,700.00 annually. **Motion carried.**

G. BA#23-41 (Revised) Michigan Peer Review Organization (MPRO) Contract Renewal. The Chair called for a motion. **It was moved by Mr. McNamara and supported by Ms. Brown approval of BA#23-41 (Revised).** L. Wayna, Director of Utilization reporting. Detroit Wayne Integrated Health Network is requesting Board action approval to extend a service contract with Michigan Peer Review Organization (MPRO) through January 31, 2024. No additional funds are being added to the contract. This service contract will allow the Utilization Management (UM) Department the ability to collaborate on utilization reviews and authorization decisions related to the provision of behavioral health services as well as assist with decision-making process for clinical claims adjudication. During this four (4) month extension period, we will be utilizing the Request for Proposal (RFP) process to solicit bids from other agencies to determine appropriate market rates for this service. There was no further discussion. **Motion carried.**

H. BA#23-43 (Revision 2) Temporary Office Space at New Center One Building. The Chair called for a motion. **It was moved by Mr. Glenn and supported by Ms. Garza Dewaelsche approval of BA#23-43 (Revision 2).** M. Maskey, Director of Facilities reporting. DWIHN Administration is requesting Board approval to extend the timeframe and add additional funds to the existing contract with NCO Parking Acquisition, LLC, for the temporary leased space and parking at the New Center One Building. Approval of this board action will increase the existing contract by \$206,409.48, for a new total contract amount not to exceed \$616,875.28 and extend the contract end date by six (6) months through April 30, 2024. Note: BA 23-43R indicated a contract expiration of November 30, 2023 in error. The actual contract is set to expire October 31, 2023. Approval of this board action will allow DWIHN to accommodate the increase in staffing and Call Center presence, along with upcoming onsite training requirements for new Care Center staff and State-mandated meetings, and provide for miscellaneous maintenance expenses. Discussion ensued regarding time, the space; the provision to come out of the lease; the functions split between the two buildings; and the need to continue to lease space. There was no further discussion. **Motion carried.**

I. BA#23-56 (Revised) Leaders Advancing and Helping Communities (LAHC), Community Health, Workforce Development and Training Hub. The Chair called for a motion. **It was moved by Mr. McNamara and supported by Mr. Parker approval of BA#23-56 (Revised).** M. Lyons, Director of Adults Initiatives reporting. This Board action is requesting an extension through September 30, 2024 to provide \$190,000.00 to Leaders Advancing and Helping Communities (LAHC) for start up costs to develop a health workforce development and training hub that will provide several programmatic and skill building programs that was previously approved in March, 2023. No additional funds are being added, and no funds have been paid to LAHC to date. Due to the unpredictable weather conditions and flooding this summer, it has caused delays in construction. Skilled Building programs were significantly impacted by the pandemic and several programs were reduced or closed as a result of the pandemic. In addition, program will be located in Dearborn and will provide outreach to a target underserved population. The program will also provide outreach services to members in Northwest Detroit and Redford. The hub will enable LAHC to expand on current successful programming (e.g. Cooking with Kids, FEAST, and other evidence-based education programs that benefit from hands-on cooking demonstrations) and establish a new workforce development track around the culinary sector. There was no further discussion. **Motion carried.**

The record reflects that Commissioner Jonathan C. Kinloch left the meeting at 2:00 p.m. and was not present when the vote on Board action #23-56 (Revised) Leaders Advancing and Helping Communities (LAHC), Community Health, Workforce Development and Training Hub was called.

J. BA#24-07 (Revision 1) FY2023-2024 DWIHN Operating Budget. The Chair called for a motion. **It was moved by Ms. Garza Dewaelsche and supported by Mr. Glenn approval of BA#24 (Revision 1).** S. Durant, VP of Finance reporting. Board approval is requested to certify additional FY2024 revenue, totaling \$31,873,376 from the following sources: CCBHC Supplemental: \$31,423,750; MDHHS has approved five (5) additional CCBHC sites to provide a comprehensive range of mental health and substance use disorder services to vulnerable people. The additional CCBHC sites and estimated

allocation amounts are as follows: ACCESS-\$1,523,750; CNS Healthcare - \$8,050,000; Development Center - \$1,299,500; Southwest Counseling -\$1,280,000; Elmhurst Home \$1,920,000 The Guidance Center \$17,250,000. Local Grant – Ethel and James Flinn Foundation: \$150,000. The local grant is to be used to support DWIHN’s Juvenile Restorative Program. Local Grant – Hudson Webber Foundation -\$150,000. The local grant is to be used to collaborate with the Wayne County Sheriff’s Office (WCSO) to support Phase II of the public Jail Data Dashboard to further integrate analyze, and publicly share data on overlapping consumers in order to increase diversion and reduce recidivism through integrated service coordination and provision. PASSAR federal grant \$150,000. Five (5) new contingent OBRA positions to assist with the backlog of assessments at an estimated total cost of \$150,000.00. Additionally, staff notification to the Board of use of Medicaid Reserve funds of \$156,893 as follows: 1. Reclassification of the following positions for the Facilities Management operation: (a) Custodian to Custodian II (\$3317 additional salary/fringes); (b) Facilities Maintenance Supervisor to a Facilities Manager (\$27,891 additional salary/fringes); (c) Community Outreach & Community Liaison to Communication Manager (\$12,569 additional salary/fringes). 2. New position: Public Relation Manager (\$125,685 salary/fringes). The revised FY24 Operating Budget of \$1,027,699,074 consists of the following revenue: \$21,629,681 (State General Funds, CCBHC General Funds); \$767,370,355 (Medicaid, DHS Incentive, Medicaid-Autism, Children’s/SED Waiver, HAB, CCBHC Supplemental); \$12,289,936 (MI Health Link); \$154,399,894 (Health MI-Mental Health and Substance Abuse); \$23,486,447 (Wayne County Local Match Funds); \$4,723,521 (PA2 Funds); \$6,203,009 (State Grant Portion of OBRA, SUD); \$32,256,232 (Federal Grants/Federal Block Grants/SUD); \$300,000 (Local Grants); \$5,000,000 (Interest Income); and \$40,000 (Miscellaneous Revenue). There was no further discussion. **Motion carried.**

K. BA#24-23 (Revised) Quest Analytics. The Chair called for a motion. **It was moved by Dr. Taueg and supported by Mr. Glenn approval of BA#24-23 (Revised).** M. Stanfield, Director of Strategic Operations reporting. This board action is requesting a change to the Quest Analytics MSA contract term from one year to three years for the period of October 1, 2023 through September 30, 2026 for a total amount not to exceed \$850,000.00 The purpose of the sole source contract is for Quest Analytics MSA to develop DWIHN provider network access, accuracy, and adequacy analyses based on the DWIHN population providers and practitioners related accreditation organizations such as NCQA, HSAG and other accrediting bodies. Quest Analytics software will supply DWIHN with provider accuracy data of providers in the DWIHN network for access to address cultural competency in the area of race and ethnicity. The software will provide predictive modeling to network expansion and filling gaps in specialty types to meet criteria. The software will serve as an augmentation to the DWIHN IT Department to provide data, reports and evidence of standard compliance. The Quest Analytics MSA is for unlimited licenses to DWIHN users for the software application. There was no further discussion. **Motion carried.**

NEW BUSINESS

Staff Recommendations:

A. BA#24-02 Wayne County Juvenile and Youth Services (formerly Wayne County Health Human and Veterans Services) The Chair called for a motion. **It was moved by Dr. Taueg and supported by Ms. Brown approval of Board action #24-02.** Ms. C. Phipps Director of Children’s Initiatives reporting. DWIHN is requesting the approval of a one-year contract with Wayne County for the following programs in an amount not to exceed \$7,600,000 for the fiscal year ended September 30, 2024. Wayne County Third Circuit Court – Clinic for Child Study - \$600,000.00; Wayne County Department of Juvenile and Youth Services - \$2,000,000.00; and Wayne County Jail – Mental Health Services - \$5,000,000.00. The Clinic for Child Study provides the pre-dispositional assessments including the Youth Assessment Screening Instrument (YASI) psychological testing/social history/GAINS for youth and their families who have come to the attention of the juvenile justice system through the Court to prevent and/or decrease the number of youths that re-offend, which may result in incarceration or out of home placement. The Wayne County Department of Juvenile and Youth Services coordinates service provision for identified youth in two programs; 1. Children Mental Health Services provided through Assured Family Services CHOICES program to Medicaid eligible youth for \$1,800,000 and Service

Coordination, for \$200,000 (Medicaid). The program provides improved access into the community mental health system for children and youth in the juvenile justice system and their families. Wayne County Jail – Wayne County Jail Mental Health Services (General and local Funds) for the provision of mental health services for Wayne County residents that have been detained at the jail and have been screened, assessed and determined to meet the criteria for an Intellectual Development Disability (I/DD); a Serious Emotional Disturbance (SED), a Co-occurring Disorder, a Substance Use Disorder (SUD) or at risk for developing behavioral health issues that will negatively impact their activities of daily living. There was no further discussion. **Motion carried.**

B. BA#24-16 Therapeutic Foster Care Oregon (TFCO) Wayne State University Grant. The Chair called for a motion. **It was moved by Mr. Glenn and supported by Ms. Garza Dewaelsche approval of Board action #24-16.** Ms. C. Phipps, Director of Children's Initiatives reporting. This board action is requesting the allocation of \$452,525.00 for Treatment Foster Care Oregon (TFCO) at the Guidance Center for FY23/24. TFCO is an evidence-based practice developed as a community-based alternative to hospital, residential, and other inpatient treatment settings for children receiving SED Waiver services with significant emotional and behavioral challenges. TFCO offers intensive, behaviorally focused and data-driven clinical treatment in a nonrestrictive setting. There was no further discussion. **Motion carried.**

C. BA#24-20 Central City PSH CoC Program and Leasing Project. The Chair called for a motion. **It was moved by Mr. Glenn and supported by Ms. Garza Dewaelsche approval of BA#24-20.** Mr. M. Singla, Executive VP of Operations reporting. DWIHN is requesting Board approval to disburse General Fund match in the not to exceed amount of \$165,045.00 to Central City Integrated Health (CCIH) for their approved Department of Housing and Urban Development (HUD) direct grants for the fiscal year ending September 30, 2024. The Continuum of Care grant agreements between HUD and Central City Integrated Health (CCIH) are based on the continued need to provide supportive services and to have housing stock in Detroit for persons experiencing homelessness. The General Fund match includes annual amounts for supportive services and administrative costs for the Supportive Housing Program and Leasing Project. There was no further discussion. **Motion carried.**

D. BA#24-21 Projects for Assistance in Transition from Homelessness Jail Diversion FY23/24. The (PATH) Neighborhood Service Organization (NSO) and Wayne Metro. The Chair called for a motion. **It was moved by Ms. Dewaelsche and supported by Mr. Glenn approval of BA#24-21.** Mr. M. Singla, Executive VP of Operations reporting. The Detroit Wayne Integrated Health Network (DWIHN) requests Board approval to disburse Supplemental General Fund match dollars for the Projects for Assistance in Transition from Homelessness (PATH) to two providers, Neighborhood Services Organization (NSO) and Wayne Metropolitan Community Action Agency (WMCAA), in the amount not to exceed \$254,493 for the fiscal year ending September 30, 2024. Both providers receive grant funding directly from the Michigan Department of Health and Human Services (MDHHS) for this program. The supplemental General Fund match dollars will be disbursed as follows: NSO in the amount not to exceed \$169,493 and WMCAA in the amount not to exceed \$85,000. DWIHN staff have the discretion to reallocate funds among these providers without board approval based upon supported utilization data provided the total amount does not exceed approved funding for this contract. The PATH program provides active outreach to individuals who are experiencing homelessness and who have a serious mental illness or co-occurring mental illness and substance use disorder. There was no further discussion. **Motion carried.**

- E. BA#24-22 Southwest Counseling Solution (SWCS) Housing Resource Center. The Chair called for a motion. **It was moved by Ms. Garza Dewaelsche and supported by Mr. Glenn approval of BA#24-22.** Mr. M. Singla, Executive VP of Operations reporting. The Detroit Wayne Integrated Health Network (DWIHN) requests Board approval of a one-year contract renewal with the following providers in the total amount not to exceed \$2,124,637 for the fiscal year ending September 30, 2024. Southwest Counseling Solutions – Housing Resource Center in the amount of \$1,089,715 to provide housing assistance, resources, intervention and collaborative community efforts to reduce homelessness of persons with mental illness and co-occurring disabilities. Neighborhood Service Organization - Detroit Healthy Housing Center in the amount of \$902,050 to provide intensive services to decrease homelessness and residential instability and increase individuals in supportive living arrangements. This initiative is funded with General fund. CNS Covenant House Program in the amount of \$132,872 to address gaps in service through the provision of mental health support for young adults experiencing homelessness. Discussion ensued regarding the funds. There was no further discussion. **Motion carried.**
- F. BA#24-27 Business Intelligence (BI) Solutions Developer Services – Joseph Barr. The Chair called for a motion. **It was moved by Dr. Taueg and supported by Ms. Bullock approval of BA#24-27.** Mr. K. Frambro, Associate VP of IT Services reporting. DWIHN is requesting approval to contract with Joseph J. Barr, a Business Intelligence (BI) Developer, to perform BI services as described below. The vendor responded to and was selected under RFP #2023-011. The BI Developer will be responsible for delivering business intelligence services for the development and maintenance services of DWIHN's HEDIS measures, dashboards, and reports required for NCQA compliance and other compliance requirements. The contract is for a 3-year term beginning October 1, 2023 and ending September 30, 2026, with a total not-to-exceed amount of \$264,050.80. Annual not-to-exceed amounts, based on a maximum 29-hour work week, are as follows: Year 1, \$56.65 per hour, \$1,642.85/week = \$85,428.20; Year 2, \$58.35 per hour, \$1,692.15/week = \$87,991.80; Year 3 - \$60.10/per hour, \$1,742.90/week = \$90,630.80, Contract Total= \$264,050.80. There was no further discussion. **Motion carried.**
- G. BA#24-28 PA 152 Waiver. The Chair called for a motion. **It was moved by Mr. McNamara and supported by Dr. Taueg approval of BA#24-28.** Ms. S. Durant, VP of Finance reporting. DWIHN presents this board action to request an exemption from PA 152 of 2011 (the "Act") to permit DWIHN to subsidize the healthcare coverage for the upcoming 2024 plan year for an estimated amount of \$1,200,000 based on 351 employees, which represents an estimated 90% DWIHN employer and 10% employee contribution. The amount will vary depending on the number of staff and benefits selected. The percentages are consistent with prior year board recommendation. The board approved a contribution of \$558,315 for the plan 2023 plan year based on 351 employees. DWIHN's administration has worked closely with Lockton, our benefits broker, to secure quality and low-cost health care for staff. The broker requested quotes from two other health plans however they refused to submit an offer due to lack of a competitive rate compared to the current carrier. Therefore, despite our best efforts, the cost of medical healthcare coverage for the staff under Blue Cross Blue Shield/BCN represents the most competitive rates available. Due to restrictions under the Act, 100% of the 17% increase must be borne by employees. Approval of the board action would allow a waiver of the hard cap provision and permit DWIHN to fund the aforementioned amount above hard cap. This board action must come before the Board each year prior to the open enrollment period and is not automatically extended beyond the date indicated (12/31/24). There was no further

discussion. A roll call vote was called with a 2/3 majority vote required for the motion to pass. **Motion carried with Board members, Brown, Bullock; Garza Dewaelsche; Glenn; McNamara; Parker; Phillips; Ruth; and Taueg voting Yea; there were no abstentions or recusals.**

The record reflects that Commissioner Kinloch was not present for the roll call vote on Board action #24-28 PA 152 Waiver. The Commissioner rejoined the meeting at 2:35 p.m.

- H. BA#24-30 Purchase of Building in Downriver Wayne County for Crisis Stabilization Unit. The Chair called for a motion. **It was moved by Ms. Dewaelsche and supported by Dr. Taueg approval of BA#24-30.** Ms. B. Blackwell, VP of Governmental Affairs and Chief of Staff reporting. DWIHN Administration is requesting Board approval to purchase a building in the Downriver Wayne County community to house the new Downriver Crisis Care Center in an amount not to exceed \$4,000,000. The MDHHS state grant of \$6 million will fund the entire purchase and the amount expensed will be applied as equity toward the renovation costs financed through a loan with a financial institution. Discussion ensued. Mr. Parker noted that there was additional information presented at Executive Committee and noted the initial amount the building sold for was \$200,000 and there was concern about the requested amount as there was a big gap between \$300,000 and \$4 million dollars; we should look at other options as he was concerned about authorization up to \$4 million dollars. B. Blackwell noted the address in question consisted of three buildings and we would be purchasing all three buildings. Discussion ensued regarding the attached buildings; negotiations; other options that were explored; building appraisals and building purchase prices being substantially lower than the listing price. Mr. Maskey noted that the appraisal will include a structure evaluation, and a Phase I and Phase II Environmental Survey. Mr. Doeh noted that any building considered for purchase would have to come to the board for approval before it was purchased and would include due diligence. Ms. Bentounsi inquired as to whether approval could be given for exploring a building without a dollar amount attached to it. Ms. Y. Turner, VP of Legal Affairs responded and noted that the board action would need to have a dollar amount. The Board requested that an appraisal be provided to the Full Board before any purchase took place. There was no further discussion. **The motion carried with Mr. Parker and Mr. Phillips voting Nay; and Commissioner Kinloch abstaining.**
- I. BA#24-31 Accuform Printing & Graphics, Inc. – The Chair called for a motion. **It was moved by Mr. Glenn and supported by Ms. Brown approval of BA#24-31.** Ms. M. Vasconcellos, Director of Customer Service reporting. DWIHN Administration is requesting Board approval to enter into a three-year contract with Accuform Printing and Graphics, Inc. to perform printing and mailing services (including postage). Accuform was competitively selected under RFP 2024-001. The contract terms are as follows, start and end date November 1, 2023 through October 31, 2026; total contract amount not to exceed over the 3year period: \$1,950,000; annual amount not to exceed \$650,000 per year and renewal option one two-year renewal option. Over the past two years, at the direction of HSAG and NCQA, mandatory printing of member materials and their timely mailings has been invoked. This has resulted in a significant increase for printing and mailing demands. There was no further discussion. **Motion carried.**
- J. BA#24-35 Hope Mobile Outreach Services – Black Family Development, Inc. (BFDI). The Chair called for a motion. **It was moved by Mr. Glenn and supported by Ms. Garza**

Dewaelsche approval of BA#24-35. Mr. D. West, Director of Crisis Services reporting. DWIHN is requesting the renewal of a contract with Black Family Development, Inc. (BFDI) under the HOPE Mobile Outreach Services Program to continue providing health care quality improvement services in accordance with 45 CFR 158.150. The contract period is from October 1, 2023 through September 30, 2024 for an amount not to exceed \$650,000. This program will allow BFDI to continue with the provision of a mobile and electronically accessible behavioral health spectrum of care located in five Detroit zip codes. These services will be provided to youth and their families embedded in Detroit neighborhoods. Deployment will be based on the existing relationships garnered by BFDI and upon referral from community partners and neighborhood association leaders among us. This program has shown effectiveness in the ability to increase accessibility to an array of behavioral health services to youth and their families and to reduce escalation to formal systems of care. There was no further discussion. **Motion carried.**

K. BA#24-36 Credentialing Verification Organization – Medversant Technologies, LLC. The Chair called for a motion. **It was moved by Dr. Taueg and supported by Mr. Glenn approval of BA #24-36.** Mr. M. Singla, Executive VP of Operations reporting. The Detroit Wayne Integrated Health Network (DWIHN) is requesting Board approval to enter into a one-year contract, effective November 1, 2023 through October 31, 2024 for an amount not to exceed \$274,740 with Medversant Technologies, LLC a National Committee for Quality Assurance (NCQA) accredited Credentialing Verification Organization. Medversant primary source verifies Medicaid and Medicare sanctions, licensure, work history, malpractice history, education and training for practitioners and providers. In addition Medversant conducts continuous monitoring of DEA licenses, Office of Inspector General, and System for Award Management sanctions, and licensure. All Medversant activities are electronic. The contract ensures that DWIHN is compliant with the credentialing requirements delineated in 42 Code of Federal Regulations 422.204, their executed agreements with MDHHS and the five Integrated Care Organizations. There was no further discussion. There was no further discussion. **Motion carried.**

L. BA#24-37 Michigan Municipal Risk Management Authority (MMRMA) Insurance Renewal The Chair called for a motion. **It was moved by Mr. Glenn and supported by Ms. Brown approval of BA#24-37.** Ms. Y. Turner, VP of Legal Affairs reporting. The DWIHN is requesting approval to contract with the Michigan Municipal Risk Management Authority (“MMRMA”) to provide comprehensive liability, casualty, and property insurance to Detroit Wayne Integrated health Network (DWIHN) for FY2023/2024. The total premium payment is in an amount not to exceed \$298,228.00. The increase in the premium is largely attributed to the addition of beds for the Crisis Center, our increase in property value due to the construction on both buildings and our overall increased budget and expenditures. MMRMA is a public entity self-insurance pool that provides property and liability coverage to local governmental entities in the state of Michigan. DWIHN has been a member of MMRMA since FY2014/2015. As a member of MMRMA, DWIHN has access to MMRMA’s risk management program and risk control services, which assists members to identify, prevent and mitigate losses. There was no further discussion. **Motion carried.**

COMPLIANCE “To vote to go into closed session, pursuant to Section 8(h) of the Open Meetings Act, to discuss material exempt from discussion or disclosure by law.”

CLOSED SESSION

It was moved by Commissioner Kinloch and supported by Mr. Parker that the Full Board go into closed session to discuss an item pursuant to Section 8 (h) of the Open Meetings Act, to discuss material exempt from discussion or disclosure by law.” A roll call vote was taken. **The motion carried with Ms. Brown; Ms. Bullock; Ms. Ruth; Ms. Garza Dewaelsche; Mr. Glenn; Dr. Tauzeg; Commissioner Kinloch; Mr. McNamara; Mr. Parker and Mr. Phillips voting Yay. Ms. Bentounsi was in attendance virtually and per the Open Meetings Act was unable to vote or participate in the closed session.** Ms. Jackson, VP of Compliance reminded the Board prior to leaving the room that information shared and discussed in closed session is confidential and should only be known by the Full Board members who are present during today’s session. Members who are not in attendance will not have access to this information. All privileged documents will be distributed at the beginning of the closed session and collected at the end. It was recommended that all electronic devices be turned off and put away during closed session.

The Full Board went into closed session at 2:39 p.m.; left the Bernard Room and reassembled in the Hospitality Suite of the Hotel St. Regis with Mr. Doeh, CEO; Ms. Sheree Jackson, VP of Compliance; Ms. Yolanda Turner, VP of Legal Affairs; Ms. Monifa Gray, Associate VP of Legal Affairs of Detroit Wayne Integrated Health Network and Attorneys, Daniel Tukel and Blaine Veldhuis of Butzel Long, PC. joining them.

The Full Board returned to the Bernard Room located in the Hotel St. Regis at 3:53 p.m. **It was moved by Commissioner Kinloch and supported by Ms. Garza Dewaelsche to come out of closed session.** A roll call vote was called. **Motion carried with Ms. Brown; Ms. Bullock; Ms. Ruth; Ms. Garza Dewaelsche; Mr. Glenn; Dr. Tauzeg; Commissioner Kinloch; Mr. McNamara; Mr. Parker and Mr. Phillips voting Yay. The Full Board came out of closed session at 3:54 p.m.**

PRESIDENT AND CEO MONTHLY REPORT

Mr. Doeh, CEO and President provided a written report for the record. Mr. Doeh reported that we are on track with the buildings, and he was glad that was the case. He also gave a high-level overview of the CEO Incentive Objectives for 23/24 which included focusing on the CCBHC, which is on the clinical side; hospitalization costs, reducing that on the finance side and making sure that our ISF is at 7.5%; Communication and Outreach and working with the Chair and the infrastructure at the buildings located at 707 W. Milwaukee; Downriver and 7 Mile.

There was no further discussion. The Board Chair thanked Mr. Doeh for the report. The report of the President and CEO was received and filed.

QUARTERLY COMMUNICATIONS/MEDIA REPORT

Ms. Ruth, Board Chair, deferred the Quarterly Communications/Media report to the November meeting.

PROVIDER PRESENTATION – Mariners Inn

Mr. David Sampson, CEO; Ms. Brittany Miles, Clinical Director; Ms. Shalonda Spencer, Director of Housing & Aftercare; and Ms. Carina Jackson, Chief Operating Officer reported. A mosaic of pictures and information sheet was provided for the record. It was noted that Mariners Inn provides

shelter, residential services and substance abuse treatment to adult men who are working to overcome homelessness and addiction. Mariners Inn has been providing substance abuse treatment to homeless men since 1955 and has been in existence since 1925 when the agency provided shelter to Great Lakes sailors and homeless men at Mariners Church. The following programs are operated by Mariners Inn; Residential Treatment Program; Recovery Housing; Mariners Extended Residency; Strengthening Families Program; Residential Youth Prevention Program; Alumni and Outreach; Gambling Addiction Treatment; Strong Healthy Empowered Program; and Social Enterprise/Workforce Development. The fact sheet gave statistics for each program for the 2022 year; and to note a few, the Residential Substance Abuse Treatment program served an average of 36 men daily; place 82 men in recovery housing and served a total of 388 men; Recovery Housing had 35 men complete the program and served a total of 84 men; the Alumni and Outreach Services served a total of 300 individuals and families; and the Strong Healthy Empowered Program served a total of 25 young ladies. Discussion ensued regarding the length of the contract with DWIHN; multiyear contracts; long-term contracts; funding sources; their continued partnership with DWIHN and the new Housing facility being built by Mariners Inn. The Board thanked Mariners Inn for their continued service and dedication to the people served and congratulated them on their new facility.

REVIEW OF ACTION ITEMS

- A. The Board requested an appraisal of the building located at 3931 W. Jefferson in Ecorse Michigan.
- B. The Board Liaison to schedule a meeting with the Board Executive Committee, Mr. Doeh, CEO and Mr. Connally, VP of Human Resources to determine the CEO Incentive Bonus for FY23/24.

GOOD AND WELFARE/PUBLIC COMMENT

The Chair, Ms. Ruth read the Good and Welfare statement. Mr. R. Oram, President of International Outdoor addressed and presented a written letter to the Board. The letter requested that a decision regarding the awarding of a billboard advertising contract be tabled until after an independent review and audit of Detroit Wayne Integrated Health Network's contracting process be completed. The Board thanked Mr. Oram for his remarks and for their hard work; it was noted staff would follow-up regarding his comments.

ADJOURNMENT

There being no further business, Ms. Ruth, Chair called for a motion to adjourn. **It was moved by Ms. Brown and supported by Mr. Glenn to adjourn. The motion carried unanimously.** The meeting adjourned at 4:22 pm.

Submitted by:
Lillian M. Blackshire
Board Liaison

FINANCE COMMITTEE

MINUTES

OCTOBER 4, 2023

1:00 P.M.

3071 W. GRAND BLVD.
DETROIT, MI 48202
(HYBRID/ZOOM)

**MEETING
CALLED BY**

I. Ms. Dora Brown, Chair, called the meeting to order at 1:05 p.m.

**TYPE OF
MEETING**

Finance Committee Meeting

FACILITATOR

Ms. Dora Brown, Committee Chair

NOTE TAKER

Ms. Nicole Smith, Finance Management Assistant

Finance Committee Members Present:

Ms. Dora Brown, Chair
Mr. Kevin McNamara, Vice Chair
Ms. Eva Garza Dewaelsche
Mr. Angelo Glenn

Committee Members Excused: Ms. Karima Bentounsi

Board Members Present: Ms. Kenya Ruth, Board Chair and Commissioner Jonathan C. Kinloch

ATTENDEES

Board Members Excused: None

Staff: Ms. Stacie Durant, VP of Finance; Mr. Eric Doeh, President; Mr. Manny Singla, Executive VP of Operations; Dr. Shama Faheem, Chief Medical Officer; Ms. Monifa Gray, Associate VP of Legal Affairs; Ms. Sheree Jackson, VP of Corporate Compliance; Ms. Brooke Blackwell, VP of Governmental Affairs and Chief of Staff; Mr. Keith Frambro, Associate VP of IT Services; Mr. Jody Connally, VP of Human Resources, and Ms. Tiffany Devon, Director of Communications

Staff Attending Virtually: None

Guests: None

AGENDA TOPICS

I. Roll Call Ms. Lillian Blackshire, Board Liaison

II. Roll Call

Roll Call was taken by Ms. Lillian M. Blackshire, Board Liaison and a quorum was present.

III. Committee Member Remarks

Ms. Brown, The Chair called for Committee member remarks. There were no committee remarks.

IV. Approval of Agenda

The Chair, Ms. Brown called for a motion on the agenda. There were no changes or modifications requested to the agenda. **Motion:** It was moved by Mr. Glenn and supported by Ms. Garza Dewaelsche approval of the agenda. **Motion carried.**

V. Follow-up Items:

The Chair called for any follow-up items It was noted by the Board Liaison Ms. Blackshire that there was one follow-up item. Mr. Connally, VP of Human Resources was to provide information on healthcare prevention Wellness Program and information on brokerage services; negotiation of rates such as prescriptions including the use of certain pharmacies. The item is to be covered when the Healthcare Board action is presented.

VI. Approval of the Meeting Minutes

The Chair called for a motion on the Finance Committee minutes from the meeting of Wednesday, September 6, 2023. **Motion:** It was moved by Ms. Garza Dewaelsche and supported by Mr. Glenn approval of the Finance Committee minutes from the meeting of Wednesday, September 6, 2023. There were no corrections to the minutes. **Motion carried.** Minutes accepted as presented.

The record reflects that Commissioner Kinloch joined the meeting at 1:12 p.m.

VII. Presentation of the Monthly Finance Report

S. Durant, VP of Finance presented the Monthly Finance report. A written report for the eleven months ended August 31, 2023, was provided for the record. The DWIHN Finance accomplishments and noteworthy items to report were:

DWIHN analyzed data to determine which providers will receive provider stability letters. A total of twenty (20) providers across children, adults, substance use disorders, and clubhouses lines of business will receive a letter. Effective October 1, 2022, DWIHN provided a \$1/00/hr. rate increase (\$18 million) to residential providers in addition to the 3% one-time rate increase (\$10.5 million). Therefore, residential providers will not receive letters as they already received an additional \$30 million during the fiscal year.

Cash and Investments – comprise of funds held by three (3) investment manager, First Independence CDARS, Comerica, and Flagstar accounts. This amount includes the \$21.3 million cash held in collateral for the two building loans.

Due from other governments – comprise various local, state and federal amounts due to DWIHN. Approximately \$4.9 million in SUD and MH block grant due from MDHHS. Approximately \$5.1 million for July and August 2023 pass through HRA revenue. Approximately \$2.9 million due from MDHHS related to FY22 CCBHC cost settlement.

Accounts receivable/Allowance - Accounts receivable consist of approximately \$2.1 million due from Wayne County for actual 3rd quarter PA2. Finally, Team Wellness \$.6 million related to prior year receivable outstanding and approximately \$.7 million from various other providers. DWIHN recorded \$.5 million in an allowance for two SUD providers due to length of amount owed and likelihood of collections.

Prepayments and deposits – DWIHN provided The Children’s Center an early provider stability payment totaling \$3.5 million. TCC expressed concerns regarding its ability to meet cash flow needs. Additionally, DWIHN issued \$1.6 million in stability payments to skilled building and a SUD provider. In addition, DWIHN advanced City Connect \$560,000 for the summer youth program. Finally, last fiscal year, DWIHN advanced several providers

\$370,000 for transportation costs. DWIHN will collect the advance at the end of fiscal year 2024.

IBNR Payable – represents incurred but not reported (IBNR) claims from the provider network; historical average claims incurred through August 31, 2023 was approximately \$779.7 million however actual payments were approximately \$715.9 million. The difference represents claims incurred but not reported and paid of \$63.8 million.

Due to other governments – includes \$8 million due to MDHHS for death recoupment; \$1.8 million due to MDHHS for FY20 general fund carryover in excess of 5%. In addition, there is approximately \$4.7 million payable to MDHHS for state hospitals and July and August 2023 IPA tax payment.

Federal grants and contracts– The \$5.8 million variance is primary due to two fold: (1) timing of several SUD grants and a year-end reclassification entry to move 18% of revenue to state grants; and (2) approximately \$3.6 million relates to the mobile crisis grant whereby DWIHN has incurred \$.4 million of expenses to date.

SUD, Children, Adults and IDD services - \$22 million variance to timing and reduction in expenses. DWIHN anticipates providing stability payments in October/November 2023.

There was no further discussion. The Chair, Ms. Brown noted the Finance Monthly Report ending August 31, 2023, was received, and filed by the committee.

VIII. Unfinished Business – Staff Recommendations:

Board Action #23-18 (Revised) – Global Solutions Group Inc. Presented by K. Frambro, Associate VP of IT Services. DWIHN is requesting approval to exercise the first of three annual renewal options with Global Solutions Group, Inc. to retain a Virtual Chief Information Security Officer, to develop a complete set of information technology and security policies adequate to meet audit requirements, along with delivering a comprehensive risk assessment to identify gaps in physical, technical and administrative controls and provide recommendations for remediation, actions or plans to eliminate or prevent further occurrences. This renewal will extend the contract an additional year through September 30, 2024, with a FY 2024 cost not to exceed \$124,888 and a total contract cost not to exceed \$249,776. The Chair called for a motion. **Motion:** It was moved by Mr. McNamara and supported by Ms. Garza Dewaelsche approval of BA #23-18 (Revised) to Full Board. Discussion ensued regarding DWIHN's satisfaction with the contract. There was no further discussion. **Motion carried.**

b. **Board Action #23-25(Revised) – Westcomm** Presented by T. Devon, Director of Communications. DWIHN Administration is requesting approval to exercise the first of three one-year renewal options under existing contract with Westcomm, Inc., to provide Social Media Management Services for an amount not to exceed \$98,700, for the period October 1, 2023-September 30, 2024. The new contract total is \$197,000. The contract was originally awarded in October 2022, for one year with three one-year renewal options, for a total amount not to exceed \$98,700 annually. The Chair called for a motion. **Motion:** It was moved by Ms. Garza Dewaelsche and supported by Mr. Glenn approval of BA #23-25 (Revised) to Full Board. Discussion ensued regarding contract year; extension of the renewal and timing of the Board action. There was no further Discussion **Motion carried with Ms. Ruth voting Nay.**

c. **Board Action #24-07(Revision1) – DWIHN FY 2023/2024 Operating Budget.** Ms. S. Durant VP of Finance reporting. The revised FY24 Operating Budget of \$1,027,699,074 consists of the following revenue: \$21,629,681 (State General Funds, CCBHC General Funds); \$767,370,355 (Medicaid, DHS Incentive, Medicaid-Autism, Children's/SED Waiver, HAB, CCBHC Supplemental); \$12,289,936 (MI Health Link); \$154,399,894 (Healthy MI - Mental Health and Substance Abuse); \$23,486,447 (Wayne County Local Match Funds); \$4,723,521 (PA2 Funds); \$6,203,009 (State Grant Portion of OBRA, SUD); \$32,256,232 (Federal Grants/Federal Block Grants/SUD); \$300,000 (Local Grants);

\$5,000,000 (Interest Income); and \$40,000 (Miscellaneous Revenue). The Chair called for a motion. **Motion:** It was moved by Mr. Glenn and supported by Ms. Ruth approval of BA #24-07 (Revision 1) to Full Board. Discussion ensued regarding items not being included in the budget and that the rate information was received after the Budget was approved; the amounts provided were estimations and were based on past utilization; and the backlog of assessments with OBRA was estimated to be completed by January 31, 2024. There was also discussion regarding the CCBHC and how it impacts DWIHN. Mr. Doeh to bring proposal when DWIHN will begin to provide clinical services. There was no further discussion. **Motion carried.**

IX. New Business – Staff Recommendations:

a. Board Action #24-27 Joseph J. Barr-Business Intelligence (BI) Solutions Presented by K. Frambro, Associate VP of IT Services. DWIHN is requesting approval to contract with Joseph J. Barr, a Business Intelligence (BI) Developer, to perform BI services as described below. The vendor responded to and was selected under RFP #2023-011. The BI Developer will be responsible for delivering business intelligence services for the development and maintenance services of DWIHN's HEDIS measures, dashboards, and reports required for NCQA compliance and other compliance requirements. The contract is for a 3-year term beginning October 1, 2023 and ending September 30, 2026, with a total not-to-exceed amount of \$264,050.80. Annual not-to-exceed amounts, based on a maximum 29-hour work week, are as follows: Year 1, \$56.65 per hour, \$1,642.85/week = \$85,428.20; Year 2, \$58.35 per hour, \$1,692.15/week = \$87,991.80; Year 3 - \$60.10/per hour, \$1,742.90/week = \$90,630.80, Contract Total= \$264,050.80. The Chair called for a motion. **Motion:** It was moved by Mr. Glenn and supported by Mr. McNamara approval of BA #24-27 to Full Board. There was no further discussion. **Motion carried.**

b. Board Action #24-28 – PA 152 Waiver Presented by S. Durant, VP of Finance. DWIHN presents this board action to request an exemption from PA 152 of 2011 (the "Act") to permit DWIHN to subsidize the healthcare coverage for the upcoming 2024 plan year for an estimated amount of \$1,200,000 based on 351 employees, which represents an estimated 90% DWIHN employer and 10% employee contribution. The amount will vary depending on the number of staff and benefits selected. The percentages are consistent with prior year board recommendation. The board approved a contribution of \$558,315 for the plan 2023 plan year based on 351 employees. DWIHN's administration has worked closely with Lockton, our benefits broker, to secure quality and low-cost health care for staff. The broker requested quotes from two other health plans however they refused to submit an offer due to lack of a competitive rate compared to the current carrier. Therefore, despite our best efforts, the cost of medical healthcare coverage for the staff under Blue Cross Blue Shield/BCN represents the most competitive rates available. Due to restrictions under the Act, 100% of the 17% increase must be borne by employees. Approval of the board action would allow a waiver of the hard cap provision and permit DWIHN to fund the aforementioned amount above hard cap. This board action must come before the Board each year prior to the open enrollment period and is not automatically extended beyond the date indicated (12/31/24) The Chair called for a motion. **Motion:** It was moved by Mr. Glenn and supported by Ms. Dewaelsche approval of BA #24-28 to Full Board. No further discussion. **Motion carried.**

c. Board Action #24-31 – Accuform Printing & Graphics Inc. Presented by M. Vasconcellous, Director of Customer Service. DWIHN Administration is requesting Board approval to enter into a three-year contract with Accuform Printing and Graphics, Inc. to perform printing and mailing services (including postage). Accuform was competitively selected under RFP 2024-001. The contract terms are as follows, start and end date November 1, 2023 through October 31, 2026; total contract amount not to exceed over the 3year period: \$1,950,000; annual amount not to exceed \$650,000 per year and renewal option one two-year renewal option. Over the past two years, at the direction of HSAG and NCQA, mandatory printing of member materials and their timely mailings has been invoked. This has resulted in a significant increase for printing and mailing demands. DWIHN is now

expected to print and mail out to new enrollees Member Rights Flyers with a repeat mailing to be conducted annually. Monthly member Explanation of Benefits (EOBs) and Privacy Practice Guidelines are to be provided also to new enrollees and to all members annually thereafter. It is also mandated that member provider directories, handbooks and brochures are to be printed on a quarterly basis and/or more frequently should there be significant changes. The Chair called for a motion. **Motion:** It was moved by Mr. Glenn and supported by Mr. McNamara. approval of BA #24-31 to Full Board. Discussion ensued and the Committee requested confirmation prior to the Full Board meeting that the amount of \$707,348.51 reported for previous fiscal year in the board action is for multiple years. **Motion carried.**

XI. Good and Welfare/Public Comment – The Chair read the Good and Welfare/Public Comment statement. There were no members of the public requesting to address the committee.

XII. Adjournment – There being no further business; The Chair, Ms. Brown called for a motion to adjourn. **Motion:** It was moved by Ms. Garza Dewaelsche and supported by Mr. McNamara to adjourn the meeting. **Motion carried.** The meeting was adjourned at 1:58 p.m.

**FOLLOW-UP
ITEMS**

1. Mr. Connally to provide information on Healthcare prevention and Wellness Programs and information on brokerage services – negotiation of rates such as prescriptions or the use of certain pharmacies.
2. Committee requested confirmation prior to the Full Board meeting that the amount of \$707, 348.51 reported for previous fiscal year in the board action is for multiple years.

PROGRAM COMPLIANCE COMMITTEE

MINUTES

OCTOBER 11, 2023

1:00 P.M.

IN-PERSON MEETING

MEETING CALLED BY

I. Dr. Cynthia Taueg, Program Compliance Chair at 1:08 p.m.

TYPE OF MEETING

Program Compliance Committee

FACILITATOR

Dr. Cynthia Taueg, Chair

NOTE TAKER

Sonya Davis

TIMEKEEPER

Committee Members: Angela Bullock; Commissioner Jonathan Kinloch; Bernard Parker; William Phillips; and Dr. Cynthia Taueg

Committee Member Excused: Dr. Lynne Carter

ATTENDEES

Staff: Jacquelyn Davis; Eric Doeh; Dr. Shama Faheem; Tania James; Marianne Lyons; Shana Norfolk; Cassandra Phipps; Ebony Reynolds; Manny Singla; Andrea Smith; Leigh Wayna; Dan West and Yolanda Turner

Staff Virtual: Brooke Blackwell

AGENDA TOPICS

II. Moment of Silence

DISCUSSION

The Chair called for a moment of silence.

CONCLUSIONS

Moment of silence was taken.

III. Roll Call

DISCUSSION

The Chair called for a roll call.

CONCLUSIONS

Roll call was taken by Lillian Blackshire, Board Liaison and there was a quorum.

IV. Approval of the Agenda

**DISCUSSION/
CONCLUSIONS**

The Chair called for a motion to approve the agenda. **Motion:** It was moved by Mrs. Bullock and supported by Mr. Parker to approve the agenda. Dr. Taueg asked if there were any changes/modifications to the agenda. There were no changes/modifications to the agenda. **Motion carried.**

V. Follow-Up Items from Previous Meetings

DISCUSSION/ CONCLUSIONS

- A. **Children's Initiatives Quarterly Report (Juvenile Restorative Program)** – Are programs on Black History provided to help participants understand their past and are the participants involved in discussions regarding gang participation – Cassandra Phipps, Director of Children's Initiatives informed the committee that there are four youths that are currently involved in the gang involvement within the program. Team Wellness does have a curriculum to address and educate on gang involvement. They have outside speakers to come and share with the group and Black History Month is included in their full curriculum.

VI. Approval of the Minutes

DISCUSSION/ CONCLUSIONS

The Chair called for a motion to approve the September 13, 2023, meeting minutes. **Motion:** It was moved by Mrs. Bullock and supported by Mr. Parker to approve the September 13, 2023 meeting minutes. Dr. Tauzeg asked if there were any changes/modifications to the September 13, 2023 meeting minutes. There were no changes/modifications to the meeting minutes. **Motion carried.**

VII. Reports

DISCUSSION/ CONCLUSIONS

- A. **Chief Medical Officer** – Dr. Shama Faheem, Chief Medical Officer submitted and gave an update on the Chief Medical Officer's report. Dr. Faheem reported:
1. **Teaching Collaborations** – Dr. Faheem reached out to the Psychiatric Nurse Practitioner, Registered Nurse and the Public Health programs (suggested by Dr. Tauzeg) in efforts to expand DWIHN's efforts to collaborate with the teaching programs at Wayne State University and had an introductory meeting with the Psychiatric Nurse Practitioner program. The Child Psychiatry, Child Psychiatry fellowship and the Social Work programs are all on board with this collaboration. Dr. Faheem also contacted the Director of the Master's Public Health Program and awaiting to hear back. Follow-up and next step meetings are being scheduled to discuss the requirements and rotations for the Crisis Care Center.
 2. **Zero Suicide Grant Update** – DWIHN was awarded a \$400,000.00 per year for five (5) years for the Zero Suicide Grant and will be meeting with SAMHSA on a monthly basis to make sure that DWIHN is on track.
 3. **Crisis Updates** – Construction is going well and a Medical Director has been hired for the Crisis Center and started full-time in October 2023. MDHHS visited the Crisis Center in September and positive feedback was provided. DWIHN attended a very informative meeting in Lansing where all pilot sites were invited. DWIHN was also approved for a \$200,000.00 grant for Child Mobile Services through the State (DWIHN is one of five (5) states awarded this grant and the second cohort). Andrea Smith, Director of Grants and JaKeya Kellom, Director of Mobile Crisis will be working together to make sure that we are aligning to the project plan that was submitted.
 4. **State Medical Directors' Meeting** – The meetings have been focusing on successes and challenges with the AOT Laws and those that are getting implemented in Michigan. A subgroup has been formed due to staffing challenges for psychiatrists that have to provide a testimony for the AOT process and the NGRI population and come back with recommendations. Dr. Tauzeg opened the floor for discussion. Discussion ensued. The committee requested a presentation of the Zero Suicide Grant and more information about the Zero Suicide Council. **(Action)**
- B. **Corporate Compliance** – *None*

The Chair noted that the Chief Medical Officer's report has been received and placed on file.

VIII. Quarterly Reports

- A. **Adults Initiatives** – Marianne Lyons, Director of Adults Initiatives submitted and gave highlights of the Adults Initiatives' quarterly report. Ms. Lyons reported:
1. **Activity 1: PHQ-9 Intake and Follow-Up Compliance** – The policy was updated to include the completion of PHQ-9 intake at reassessment and at least annually. The CRSPs have been in compliance and doing well with the intake and annual assessment. Compliance for follow-up PHQ-9 at 90 days for those who scored greater than 10 has increased since November 2022 (63%) to June 2023 (82.0%), the goal is 95%.
 2. **Activity 2: Outcome Improvement Committee** – This committee reviews, monitors and provides recommendations for challenging cases with high-risk members. The committee is currently overseeing about 35 members and seven (7) have graduated from the intense monitoring and oversight.
 3. **Activity 3: Increase members and monitor the Med Drop Program** – Mrs. Lyons reported that this is a great program, but it is an ongoing struggle to try and get members that are noncompliant with their medication to have someone come into their home and watch them take their medication. There were 3,464 successful Med Drops, 13 new clients and 61 members currently participating in the program this quarter. Staff will continue to promote and increase member participation by using various outreach platforms for this program.

Dr. Taueg opened the floor for discussion. Discussion ensued.

- C. **Crisis Services** – Dan West, Director of Crisis Services submitted and gave highlights of the Crisis Services' quarterly report. Mr. West reported:
1. **Onboard and train new Liaisons to increase the number of members served** – The Crisis department has added three new Liaisons to maximize the number of members served; training has been completed for two of the Liaisons this quarter and the third one has recently begun training, allowing the department to be fully staffed.
 2. **Increase face-to-face pre-admission review (PARs)** – The department meets with the contracted screening entities to reinforce that face-to-face evaluations are a more effective measure of determining the disposition and appropriate level of care. Staffing for the screening entities is an issue, therefore, telephonic evaluations are necessary to meet KPIs. Staff will continue to work with and assist the screening entities to prioritize face-to-face evaluations.
 3. **Improve working relationships with inpatient hospitals** – The department has recognized the need for communication with our inpatient facilities. Initial meetings have been had with each of the inpatient hospitals this quarter in focused groups to improve stabilization of members and promote effective discharge planning. Staff are working with the treatment team contacts at the hospitals to establish initial communication and set up standing meeting schedules to be a continued source of communication.
- Dr. Taueg opened the floor for discussion. Discussion ensued. The committee requested more information on members including demographics with difficult cases that are being turned away from receiving treatment in the emergency rooms. **(Action)**

DISCUSSION/ CONCLUSIONS

D. **Innovation and Community Engagement** – Andrea Smith, Director of Innovation and Community Engagement submitted and gave highlights of the Innovation and Community Engagement’s quarterly report. Mrs. Smith reported:

1. **Activity 1: Partnership with Detroit Police and Wayne County Sheriff’s Office** - There were 1,033 encounters with the Co-Response Team; 113 individuals connected to services; 397 encounters with the Detroit Homeless Outreach Teams; and 27 individuals referred to the Jail Navigator for services this quarter. There were 272 jail releases; 415 AOT Orders processed by staff this quarter. DWIHN hosted three 40-hour block CIT trainings this quarter and continues to host trainings within the Police Academy. An additional model, Behavioral Health Emergency Partnership (BHEP) Training, a Michigan Commission on Law Enforcement requirement, will be available soon for staff to train officers. Staff visited a peer-to-peer organization in Philadelphia to look at their homeless and crisis systems to see if there were activities that DWIHN could replicate here in Wayne County.
2. **Activity 2: Trauma Awareness/Suicide Prevention and Outreach** – There were 15 organizations that partnered with the summer youth employment program from May through September 2023 (1,100 students). DWIHN held a conference for approximately 600 youths to provide the curriculum we require to participate in the program. The Reach Us Detroit 24/7 Virtual Therapy Line for Wayne County residents’ ages 14 years and up supported 224 calls this quarter. The department continues to host different outreach events where information and resources are provided to the community.

Dr. Taueg opened the floor for discussion. Discussion ensued. The committee requested more information on the Philadelphia trip regarding the challenges on drug prevention. **(Action)**

E. **Utilization Management** – Leigh Wayna, Director of Utilization Management submitted and gave highlights of the Utilization Management’s quarterly report. Mrs. Wayna reported:

1. **Activity 1: HSW Enrollment** – The Habilitation Supports Waiver (HSW) has a 97.2% enrollment during this quarter, which is our highest rate of enrollment since November 2020. There may be a corrective action plan from the State for previous low enrollment numbers, but if that occurs, staff are ready to provide them with any information that is required.
2. **Activity 2: Length of Stay Monitoring in Acute Inpatient Hospitals** – Staff is having collaborative meetings with DWIHN’s clinical and residential teams to discuss discharge planning and case management of the members who have longer lengths of stay; collection of baseline length of stay data; development of “Roundtable Meetings” to manage discharge and care planning for members.
3. **General Fund Authorization Monitoring** – There were 273 approvals during the month of September 2023. There has been an increase in the need for general fund because of the re-enrollments issue where we just started back Medicaid re-enrollments since the emergency health pandemic orders have ended. Staff is working on fixing the continued difficulties with the discrepancies between the erroneous listing of General Fund as the payor source in MH-WIN and the actual active Medicaid status in the MDHHS system.

Dr. Taueg opened the floor for discussion. Discussion ensued. The committee requested an update on the length of stay issues. **(Action)**

The Chair noted that the Adults Initiatives, Crisis Services, Innovation and Community Engagement and Utilization Management’s quarterly reports have been received and placed on file.

IX. Strategic Plan Pillar

**DISCUSSION/
CONCLUSIONS**

There was no Strategic Plan Pillar to review this month.

X. Quality Review(s)

**DISCUSSION/
CONCLUSIONS**

There was no Quality Review(s) to review this month.

XI. VP of Clinical Operations’ Report

**DISCUSSION/
CONCLUSIONS**

Melissa Moody, VP of Clinical Operations was not in attendance at this meeting, however the VP of Clinical Operations’ report was included in the packet. On behalf of Melissa Moody, Andrea Smith, Director of Innovation and Community Engagement reported that DWIHN received a SAMHSA Grant for \$4.4M, the term ended September 30, 2023 but we were able to receive an extension to carry the funds through this year. Last Friday, DWIHN received 10 of the 12 vans, the remaining two vans will be delivered tomorrow and will be assigned to the Crisis Center. DWIHN requested three vehicles for outreach services and they are in the process of being built. Staff are working on how to coordinate services and handoffs from 911 and Co-Response to reduce police response as we started out in 2020 with the goal to do so. The Chair opened the floor for discussion. Discussion ensued regarding press activities to announce the Mobile Crisis vans; DWIHN’s relationship with 911 and 988; social media and billboard campaigns and hotspots where vans will be dispatched. Discussion also ensued regarding security protocols and open lines of communication with law enforcement. The committee requested updates on additional security protocols for the Mobile Crisis Units. (Action)

The Chair noted that the VP of Clinical Operations’ report has been received and placed on file.

XII. Unfinished Business

**DISCUSSION/
CONCLUSIONS**

A. **BA #23-08 (Revised)** – Crisis Intervention Services Contract Extension FY23 – Hegira Health/Community Outreach for Psychiatric Emergencies (COPE) - Staff requesting board approval for a contract extension with Hegira Health, Inc. for COPE to continue with the provision of mobile crisis intervention team services and in-home community-based stabilization service. The Chair called for a motion on BA #21-08 (Revised). **Motion:** It was moved by Commissioner Kinloch and supported by Mr. Phillips to move BA #23-08 (Revised) to Full Board for approval. Dr. Tauog opened the floor for discussion. There was no discussion. **Motion carried.**

-
- B. **BA #23-41 (Revised)** – Michigan Peer Review Organization (MPRO) Contract Extension – Staff requesting board approval to extend a service contract with MPRO through January 31, 2024. No additional funds are being added to the contract. The Chair called for a motion on BA #23-41 (Revised). **Motion:** It was moved by Mr. Phillips and supported by Commissioner Kinloch to move BA #23-41 (Revised) to Full Board for approval. Dr. Taueg opened the floor for discussion. Discussion ensued. **Motion carried.**
 - C. **BA #23-56 (Revised)** – Leaders Advancing and Helping Communities (LAHC), Community Health, Workforce Development and Training Hub – Staff requesting board approval for an extension through September 30, 2024 to provide several programmatic and skill-building programs that was previously approved in March 2023 in the amount of \$190,000.00. No additional funds have been added or paid to LAHC to date. The Chair called for a motion on BA #23-56 (Revised). **Motion:** It was moved by Mr. Phillips and supported by Mrs. Bullock to move BA #23-56 (Revised) to Full Board for approval. Dr. Taueg opened the floor for discussion. There was no discussion. **Motion carried with Commissioner Kinloch abstaining.**
 - D. **BA #24-23 (Revised)** – Quest Analytics – Staff requesting board approval to change the contract term from one-year to three-years for the period of October 1, 2023 through September 30, 2025 for a total amount not to exceed \$850,000.00. The Chair called for a motion on BA #24-23 (Revised). **Motion:** It was moved by Commissioner Kinloch and supported by Mrs. Bullock to move BA #24-23 (Revised) to Full Board for approval. Dr. Taueg opened the floor for discussion. Discussion ensued. **Motion carried.**

XIII. New Business: Staff Recommendation(s)

DISCUSSION/ CONCLUSIONS

- A. **BA #24-02** – Wayne County Juvenile and youth Services (formerly Wayne County Health, Human and Veteran Services) – Staff requesting board approval for a one-year contract with the following Wayne County programs (Clinic for Child Study, Juvenile and Youth Services and Wayne County Jail Mental Health Services) in the amount not to exceed \$7,600,000.00 for the fiscal year ending September 30, 2024. The Chair called for a motion on BA #24-02. **Motion:** It was moved by Commissioner Kinloch and supported by Mrs. Bullock to move BA #24-02 to Full Board for approval. Dr. Taueg opened the floor for discussion. Discussion ensued. **Motion carried.**
- B. **BA #24-16** – Therapeutic Foster Care Oregon (TFCO) Wayne State University Grant – Staff requesting board approval for the allocation of \$452,525.00 for TFCO at The Guidance Center for FY 23/24. This is an evidence-based practice developed as a community-based alternative to hospital, residential and other inpatient treatment settings for children receiving SED Waiver services with significant emotional and behavioral challenges. The Chair called for a motion on BA #24-16. **Motion:** It was moved by Mrs. Bullock and supported by Mr. Parker to move BA #24-16 to Full Board for approval. Dr. Taueg opened the floor discussion. Discussion ensued. **Motion carried.**
- C. **BA #24-20** – Central City PSH CoC Program Leasing Project – Staff requesting board approval to disburse General Fund match in the not to exceed amount of \$165,045.00 for Central City’s approved Department of Housing and Urban

- Development (HUD) direct grants for the fiscal year ending September 30, 2024. The Chair called for a motion on BA #24-20. **Motion:** It was moved by Commissioner Kinloch and supported by Mrs. Bullock to move BA #24-20 to Full Board for approval. Dr. Taueg opened the floor for discussion. There was no discussion. **Motion carried.**
- D. **BA #24-21** – Projects for Assistance in Transition from Homelessness (PATH) – Neighborhood Service Organization (NSO) and Wayne Metro - Staff requesting board approval to disburse Supplemental General Fund match dollars for the PATH to NSO and Wayne Metro in the amount not to exceed \$254,493.00 for the fiscal year ending September 30, 2024. The Chair called for a motion on BA #24-21. **Motion:** It was moved by Mr. Parker and supported by Mr. Phillips to move BA #24-12 to Full Board for approval. Dr. Taueg opened the floor for discussion. There was no discussion. **Motion carried.**
- E. **BA #24-22** – Southwest Counseling Solutions (SWCS) Housing Resource Center – Staff requesting board approval for a one-year contract with SWCS, NSO and CNS to provide housing assistance, resources, intervention and collaborative community efforts of persons with mental illness and co-occurring disabilities. The Chair called for a motion on BA #24-22. **Motion:** It was moved by Commissioner Kinloch and supported by Mr. Parker to move BA #24-22 to Full Board for approval. Dr. Taueg opened the floor for discussion. There was no discussion. **Motion carried.**
- F. **BA #24-35** – Hope Mobile Outreach Services – Black Family Development, Inc. (BFDI) – Staff requesting board approval to for a one-year contract with BFDI under the HOPE Mobile Outreach Services program to provide health care quality improvement services in accordance with 45 CFR158.150 from October 1, 2023 through September 30, 2024 for an amount not to exceed \$650,000.00. The Chair called for a motion on BA #24-35. **Motion:** It was moved by Mrs. Bullock and supported by Mr. Parker to move BA #24-35 to Full Board for approval. Dr. Taueg opened the floor for discussion. Discussion ensued. **Motion carried.**
- G. **BA #24-36** – Credentialing Verification Organization – Medversant Technologies, LLC – Staff requesting board approval to enter into a one-year contract with Medversant Technologies (NCQA accredited Credentialing Verification Organization) effective November 1, 2023 through October 31, 2024 for an amount not to exceed \$274,740. The Chair called for a motion on BA #24-36. **Motion:** It was moved by Mrs. Bullock and supported by Mr. Parker to move BA #24-36 to Full Board for approval. Dr. Taueg opened the floor for discussion. There was no discussion. **Motion carried.**

XIV. Good and Welfare/Public Comment

DISCUSSION/ CONCLUSIONS

Board Member Angela Bullock complimented staff on the improvement and consistency of the quarterly reports presented to the committee.

Dr. Taueg complimented staff on the reports as well and also requested prior and previous years information be included in the reports.

ACTION ITEMS	Responsible Person	Due Date
1. Chief Medical Officer's Report – Provide a presentation of the Zero Suicide Grant and more information about the Zero Suicide Council	Dr. Shama Faheem	<i>January 10, 2024</i>
2. Crisis Services' Quarterly Report – Provide more information on members including demographics with difficult cases that are being turned away from receiving treatment in the emergency rooms.	Dan West	<i>January 10, 2024</i>
3. Innovation and Community Engagement Quarterly Report – Provide more information on the Philadelphia trip regarding the challenges on drug prevention.	Andrea Smith	<i>TBD</i>
4. Utilization Management's Quarterly Report – Please provide an update on the length of stay issues.	Leigh Wayna	<i>January 10, 2024</i>
5. The Committee requested updates on additional safety protocols for the Care Center	Melissa Moody	<i>TBD</i>

The Chair called for a motion to adjourn the meeting. **Motion:** It was moved by Commissioner Kinloch and supported by Mrs. Bullock to adjourn the meeting. **Motion carried.**

ADJOURNED: 2:37 p.m.

NEXT MEETING: Wednesday, November 8, 2023 at 1:00 p.m.



**Detroit Wayne
Integrated Health Network**

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**PUBLIC NOTICE OF DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD MEETING AND COMMITTEE SCHEDULE - 2024**

All Meetings are being held in a hybrid manner until further notice.

BOARD EXECUTIVE COMMITTEE- 3rd Monday at 12:30 p.m.

January 16 th	July 15 th
February 19 th	August 19 th
March 18 th	September 16 th
April 15 th	October 14 th
May 13 th	November 18 th
June 17 th	December 16 th

FINANCE COMMITTEE- 1st Wednesday at 1:00 p.m.

January 16 th	July 3 rd
February 7 th	August 7 th
March 6 th	September 4 th
April 3 rd	October 2 nd
May 1 st	November 6 th
June 5 th	December 4 th

PROGRAM COMPLIANCE COMMITTEE- 2nd Wednesday at 1:00 p.m.

January 10 th	July 10 th
February 14 th	August 14 th
March 13 th	September 11 th
April 10 th	October 9 th
May 8 th	November 13 th
June 12 th	December 11 th

FULL BOARD MEETINGS- 3rd Wednesday at 1:00 p.m.

January 17 th	July 17 th
February 21 st	August 21 st
March 20 th	September 18 th
April 17 th	October 16 th
May 15 th	November 20 th
June 20 th	December 18 th

Board of Directors

Kenya Ruth, Chairperson
Karima Bentounsi
Angelo Glenn

Dr. Cynthia Tauog, Vice-Chairperson
Angela Bullock
Jonathan C. Kinloch

Dora Brown, Treasurer
Lynne F. Carter, M.D.
Kevin McNamara

William Phillips
Eva Garza Dewaelsche
Bernard Parker

Eric Doeh, President and CEO





**PUBLIC NOTICE OF DETROIT WAYNE INTEGRATED HEALTH NETWORK
SUBSTANCE USE DISORDER OVERSIGHT POLICY BOARD AND
RECIPIENT RIGHTS ADVISORY COMMITTEES- 2024**

RECIPIENT RIGHTS ADVISORY COMMITTEE- (Bi-Monthly) 1st Monday at 1:00 p.m.

January 8th
March 4th
May 6th

July 8th
November 4th

SUD OVERSIGHT POLICY BOARD- 3rd Monday at 10:00 a.m.

January 22nd
February 19th
March 18th
April 15th
May 20th
June 17th

July 15th
August 19th
September 16th
October 21st
November 18th
December 16th

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 20-35R3 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 11/15/2023

Name of Provider: Tetra Tech Inc

Contract Title: BA #20-35R3 - TetraTech

Address where services are provided: None

Presented to Executive Committee at its meeting on: 11/15/2023

Proposed Contract Term: 5/31/2023 to 2/29/2024

Amount of Contract: \$ 3,012,150.00 Previous Fiscal Year: \$ 1,148,400.00

Program Type: Modification

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2019

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Facilities Department is requesting modification to Board Action #20-35R3 with TetraTech of Michigan, our existing architectural and engineering firm.

We are requesting that the current contract term be modified and **extended until February 29, 2024, with no impact to contract value**, to accommodate delays in construction in both our Woodward and Milwaukee projects.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
Multiple	\$ 3,012,150.00	\$ 3,012,150.00
	\$	\$
Total Revenue	\$	\$

Board Action #: 20-35R3

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 00000.158000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Wednesday, November 8, 2023

Signed: Wednesday, November 8, 2023

Board Action #: 20-35R3

Board Action Taken

The following Action was taken by the Full Board on the 15th Day of November, 2023.

- Approved
- Rejected
- Modified as follows:

- Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Beckwith
Board Liaison

Date: 11/15/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 21-70R2 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 11/15/2023

Name of Provider: DeMaria Building Company Inc

Contract Title: BA #21-70R2 Woodward Building Renovations

Address where services are provided: None

Presented to Executive Committee at its meeting on: 11/15/2023

Proposed Contract Term: 7/31/2023 to 1/31/2024

Amount of Contract: \$ 15,679,781.51 Previous Fiscal Year: \$ 15,200,000.00

Program Type: Modification

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 7/15/2021

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN Facilities is requesting approval to increase the current contract with DeMaria Building by \$479,781.51, for a total **not to exceed contract amount of \$15,679,781.51**. In addition, DWIHN is requesting to **extend the contract completion date to January 31, 2024**.

The additional funds are being requested to address the following:

1. Completely remove and replace existing EPDM roof with a new asphalt roof (\$379,781.51)
2. Additional construction contingency for the remainder of project (\$100,000)

This request was presented at the Building Committee meeting held on November 1, 2023 however it was later determined that the vendors spreadsheet had a formula error that resulted in requiring an additional \$180,000 than that presented at the Building Committee.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
Multiple - construction	\$ 15,679,781.51	\$ 15,679,781.51
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 00000.158000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Wednesday, November 8, 2023

Signed: Wednesday, November 8, 2023

Board Action Taken

The following Action was taken by the Full Board on the 15th Day of November, 2023.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: _____

Board Liaison

Lillian M. Backhouse

Date: _____

11/15/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 22-68R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 11/15/2023

Name of Provider: Amazing Organizations Inc.

Contract Title: BA #22-68R - Staff Training Services

Address where services are provided: None

Presented to Executive Committee at its meeting on: 11/15/2023

Proposed Contract Term: 7/1/2023 to 6/30/2024

Amount of Contract: \$ 83,093.52 Previous Fiscal Year: \$ 67,093.52

Program Type: Continuation

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 7/1/2019

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN is requesting a one-year automatic renewal of the agreement with Mastery Training Services, extending the services by one year, July 1, 2023 **through June 30, 2024**, with an increase of \$16,000.00, for a new grand total with Mastery Training Services **not to exceed \$83,093.52**.

The Network is extending the agreement of services with Mastery Technologies, Inc. relative to the provision of online training and development to all DWIHN team members.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
Multiple	\$ 83,093.52	\$ 83,093.52
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.815000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Wednesday, November 8, 2023

Signed: Wednesday, November 8, 2023

Board Action #: 22-68R

Board Action Taken

The following Action was taken by the Full Board on the 15th Day of November, 2023.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Backhouse
Board Liaison

Date: 11/15/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 23-20R2 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 11/15/2023

Name of Provider: ProtoCall Services Inc

Contract Title: FY 23-24 Crisis Line

Address where services are provided: 621 SW Alder, Ste.400, Portland, OR & 2845 St. SW

Presented to Program Compliance Committee at its meeting on: 11/8/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 698,200.00 Previous Fiscal Year: \$ 335,500.00

Program Type: Continuation

Projected Number Served- Year 1: 10,000 Persons Served (previous fiscal year): 9000

Date Contract First Initiated: 9/7/2023

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting approval to add \$27,200 to the existing ProCall contract for rate increases not originally accounted for under Board Action 23-20R.

The two-year contract amount is not to exceed \$698,200; with the revised fiscal year 2024 amount not to exceed \$362,700. All other contract terms remain the same.

ProtoCall Services Inc. currently operates the DWIHN 24/7 crisis line. Crisis Calls are warm transferred from the DWIHN Access Call Center to ProtoCall. ProtoCall was initially awarded the Behavioral Health Response Crisis Line in March 2016 via an RFP bid.

MDHHS has established a statewide crisis line, MiCAL. Implementation of the services began Summer 2022, however, all PIHP's, including DWIHN, have not been included in full implementation at this time. DWIHN will decide if Crisis Line services may need to issue a RFP or consider directly staffing the crisis line.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Multiple	\$ 698,200.00	\$ 698,200.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64924.815000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Monday, November 6, 2023

Signed: Monday, November 6, 2023

Board Action Taken

The following Action was taken by the Full Board on the 15th Day of November, 2023.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Buchanan
Board Liaison

Date: 11/15/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 23-60R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 11/1/2023

Name of Provider: Sterling Security LLC

Contract Title: Security Services at 707 W. Milwaukee

Address where services are provided: None

Presented to Finance Committee at its meeting on: 11/1/2023

Proposed Contract Term: 10/1/2023 to 1/31/2024

Amount of Contract: \$ 148,022.00 Previous Fiscal Year: \$ 68,022.00

Program Type: Modification

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 2/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN Facilities is requesting board approval to modify a previously approved contract with Sterling Security, LLC to provide additional security services at 707 W. Milwaukee in preparation for DWIHN's Mobile Crisis services. Sterling will be required to provide security services on a 24-hr/7 day per week basis to ensure the safety and well-being of our staff as they will be operating temporarily out of the mobile offices. In addition, their security services will expand to DWIHN's Woodward facility for December's anticipated opening.

Once the Milwaukee Care Center construction is complete, these services will fall under a forthcoming RFP for permanent security services. Facilities is recommending an additional \$80,000, with a (3) month extension ending January 31, 2024.

This contract total is not to exceed \$148,022.00.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
Multiple	\$ 148,022.00	\$ 148,022.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64922.817040.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Friday, October 27, 2023

Signed: Thursday, October 26, 2023

Board Action Taken

The following Action was taken by the Full Board on the 15th Day of November, 2023.

- Approved
- Rejected
- Modified as follows:

- Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Backhouse
Board Liaison

Date: 11/15/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 23-61R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 11/15/2023

Name of Provider: Hotel St. Regis

Contract Title: BA #23-61R - Hotel St. Regis (Board Meeting Space)

Address where services are provided: None

Presented to Executive Committee at its meeting on: 11/15/2023

Proposed Contract Term: 1/1/2024 to 2/28/2024

Amount of Contract: \$ 100,668.00 Previous Fiscal Year: \$ 86,784.00

Program Type: Modification

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 4/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting approval to modify/ extend the existing contract with the Hotel St. Regis to hold offsite DWIHN Board and Committee Meetings.

DWIHN Administration received approval on Board Action 23-61 to contract with the St. Regis Hotel, located at 3071 W. Grand Blvd., Detroit, MI 48202, for auditorium space to hold all offsite Board and Committee meetings, in addition to 20 parking spaces at a cost of \$38,800. The St. Regis Hotel was selected to serve DWIHN as it is conveniently located two blocks from our building. St. Regis in this capacity, as a condition of the agreement, provides storage and makes all spaces utilized by DWIHN suitable and readily accessible.

As we continue to finalize construction at our Woodward Building, it has become necessary to extend our contract for additional dates in January-February 2024. **The total cost of the new agreement is \$13,884.00 for the period 1/1/24-2/28/24, bringing the total amount of the contract amount not to exceed \$100,668, and a lease term through February 28, 2024.**

DWIHN Administration is requesting approval to modify BA #23-61 for the lease agreement with St. Regis Hotel.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Board Action #: 23-61R

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
Multiple	\$ 100,668.00	\$ 100,668.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64922.941000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Tuesday, November 14, 2023

Signed: Tuesday, November 14, 2023

Board Action Taken

The following Action was taken by the Full Board on the 15th Day of November, 2023.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Backhouse
Board Liaison

Date: 11/15/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 24-06R Revised: Requisition Number:

Presented to Full Board at its Meeting on: 11/15/2023

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: Provider Network System FY 23/24

Address where services are provided: Service Provider List Attached

Presented to Program Compliance Committee at its meeting on: 11/8/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 801,567,768.00 Previous Fiscal Year: \$ 804,448,924.00

Program Type: Continuation

Projected Number Served- Year 1: 77,000 Persons Served (previous fiscal year): 75,943

Date Contract First Initiated: 11/15/2023

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

BA 24-06R is requesting the addition of 12 providers to the DWIHN provider network. BA 24-06R requires no budget increase due to the reallocation of funds within the total budget.

Detroit Wayne Integrated Health Network (DWIHN) is requesting approval for continued funding for the Provider Network System for the fiscal year ended September 30, 2024. This will allow for the continued delivery of behavioral health services for individuals with: Serious Mental Illness, Intellectual/Developmental Disability, Serious Emotional Disturbance and Co-Occurring Disorders.

The services include the full array behavioral health services per the PIHP and CMHSP contracts. The amounts listed for each provider are estimated based on prior year activity and are subject to change.

Note 1. The board action amounts include: Mental health treatment services, Autism, Children's Waiver, SED Waiver, children crisis services and SUD Medicaid, HMP and block grant treatment, Behavioral Health Home and Opioid Health Home services which are supplemental, voluntary services that Medicaid members with specific diagnoses may opt into to receive comprehensive care coordination facilitated by a health home care team and EBSE claims based activity.

In addition, it should be noted that the hospitals listed under HRA change based on consumers stay. As such, hospitals may be added and amounts reallocated without board approval to avoid delay of payment; the funds are a pass through from MDHHS.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Multiple	\$ 801,567,768.00	\$ 801,567,768.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Tuesday, October 31, 2023

Signed: Tuesday, October 31, 2023

Board Action #: 24-06R

Board Action Taken

The following Action was taken by the Full Board on the 15th Day of November, 2023.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Backhouse
Board Liaison

Date: 11/15/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 24-12R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 11/15/2023

Name of Provider: The Empowerment Plan

Contract Title: Sleeping Coat Initiative

Address where services are provided: 1401 Vermont St, Det, 48216

Presented to Program Compliance Committee at its meeting on: 11/8/2023

Proposed Contract Term: 12/1/2023 to 9/30/2024

Amount of Contract: \$ 6,855,483.00 Previous Fiscal Year: \$ 6,765,483.00

Program Type: Continuation

Projected Number Served- Year 1: 700 Persons Served (previous fiscal year): 700

Date Contract First Initiated: 11/8/2023

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The SUD Department is requesting additional PA2 funding in an amount not to exceed \$90,000.00 for the 2024 fiscal year for the purchase of 588 Sleeping Bag/Coats. The purpose of this request is to assist individuals who are experiencing homelessness and substance use disorder throughout Wayne County.

The coats are durable and weather-resistant, and can be converted into a sleeping bag or an over-the-shoulder bag when not in use. This will enable providers to provide active outreach and support to those who are in need, and maximize their efforts in assisting with linkages to SSI assistance, housing, substance use disorder services, and mental health services, among others.

The Empowerment Plan, which is the supplier of the coats, will also include 400 pairs of socks, hats and gloves. The coats are made from upcycled fabric from companies such as General Motors and Patagonia, and are intended to last for multiple seasons.

DWIHN has the discretion to allocate the funds among the providers based upon utilization without board approval up to the amount not to exceed \$6,855,483.00.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Board Action #: 24-12R

Source of Funds: PA2

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
SUD Block Grant	\$ 5,627,383.00	\$ 5,627,383.00
Local/Public Act 2	\$ 1,228,100.00	\$ 1,228,100.00
Total Revenue	\$ 6,855,483.00	\$ 6,855,483.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64932.826606.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Friday, October 20, 2023

Signed: Friday, October 20, 2023

Board Action #: 24-12R

Board Action Taken

The following Action was taken by the Full Board on the 15th Day of November, 2023.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Beckwith
Board Liaison

Date: 11/15/2023

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 24-11 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 11/15/2023

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: Comprehensive Block Grant

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 11/8/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 6,616,956.00 Previous Fiscal Year: \$ 616,956.00

Program Type: Continuation

Projected Number Served- Year 1: 1,500 Persons Served (previous fiscal year): 1500

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network ("DWIHN") is requesting Board approval to use Block Grant dollars for several vendors and individuals who have been approved by the Michigan Department of Health and Human Services (MDHHS) through the FY 2024 Comprehensive Services for Behavioral Health Block Grant. Notification was received from MDHHS approving a **total of \$6,616,956**, including funding for the following projects in the not to exceed amounts:

- Drop In Centers - \$22,500
- Clubhouse Engagement - \$84,456
- Trauma Informed Care - \$180,000
- Senior Wellness - \$60,000
- Integrated Co-occurring Disorders - \$270,000
- Downriver Crisis Stabilization Unit Establishment - \$6,000,000

The grant covers the period of October 1, 2023 - September 30, 2024, for the six projects. A more detailed list of fund allocations is attached. Funds may be moved between providers as the grant

allows.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Block Grant

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Block Grant	\$ 6,616,956.00	\$ 6,616,956.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: Multiple

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Wednesday, November 8, 2023

Signed: Wednesday, November 8, 2023

Board Action #: 24-11

Board Action Taken

The following Action was taken by the Full Board on the 15th Day of November, 2023.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Backhouse
Board Liaison

Date: 11/15/2023

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 24-32 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 11/15/2023

Name of Provider: Wayne County

Contract Title: Hudson-Webber Dashboard Project

Address where services are provided: 4747 Woodward Ave Detroit 48201

Presented to Program Compliance Committee at its meeting on: 11/8/2023

Proposed Contract Term: 10/1/2023 to 9/30/2025

Amount of Contract: \$ 150,000.00 Previous Fiscal Year: \$ 137,500.00

Program Type: Continuation

Projected Number Served- Year 1: 2,000 Persons Served (previous fiscal year): 2000

Date Contract First Initiated: 10/1/2021

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting approval to utilize \$150,000 of local grant funds from Hudson-Webber to further advance the Hudson-Webber Dashboard Project.

In 2021, DWIHN's Board of Directors (under BA 21-67) approved the use of \$137,500 of local grant funds from the Hudson-Webber Foundation for purposes of creating the Hudson-Webber Dashboard Project. DWIHN contracted with WIT Inc., an analytics IT firm, to create the Dashboard, which provided for information sharing between DWIHN and the Wayne County Sheriff's Office (WCSSO) for ad hoc analyses used to increase jail diversion, reduce jail recidivism, and enhance provider notification of consumers released from incarceration.

The new Hudson-Webber grant will fund Phase II of the Dashboard project, which will provide an opportunity for the Wayne County Jails, Wayne County Courts and DWIHN to develop and create a process for creating reports and performing ad hoc analyses on a case-by-case basis. The reporting tools will predictably better equip members of the Courts and other stakeholders within the judicial system with more informative information about who is in the jail, for how long, and why, ultimately increasing knowledge, access, and connection to care for those with mental health concerns, substance use disorders, and other health concerns.

The two-year contract term starts October 1, 2023 and ends September 30, 2025. The total grant amount of \$150,000 will be allocated as follows:

- WIT, Inc. – \$135,000 (not to exceed) via comparable source agreement
- DWIHN - \$15,000 for administrative oversight

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Local Funds

Fee for Service (Y/N): Y

Revenue	FY 23/24	Annualized
Local Grant	\$ 150,000.00	\$ 150,000.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64933.822608.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Signed: Saturday, November 4, 2023

Stacie Durant

Signed: Saturday, November 4, 2023

Board Action Taken

The following Action was taken by the Full Board on the 15th Day of November, 2023.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Backhouse
Board Liaison

Date: 11/15/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 24-34 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 11/15/2023

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: Zero Suicide Initiative

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 11/8/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 400,000.00 Previous Fiscal Year: \$ 0.00

Program Type: New

Projected Number Served- Year 1: 150 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 10/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting Board approval to allocate \$400,000 Federal SAMHSA Zero Suicide Award funds to deliver upon DWIHN's Zero Suicide Initiative.

DWIHN's Zero Suicide Initiative (ZSI) will provide a framework for holistic, clinical suicide prevention within DWIHN's network of 300 providers throughout Wayne County, Michigan. DWIHN is committed to patient safety and closing gaps in care management, while transforming organizational culture around suicide awareness and prevention. The ZSI implementation and the clinical actions will reverse the increasing trend in the number of suicide deaths each year in Wayne County. A suicide death happens by an individual, however, each person lives in context of relationships with family, friends, colleagues, and the community, who are all greatly impacted by the suicide.

To fulfill this initiative, DWIHN is requesting to allocate the Federal Award Funds as follows:

Contractual Services with one-year contract term (10/1/2023 – 09/30/2024)

1. National Cinema Media LLC – Movie theater advertising in an **amount not to exceed \$10,837**
2. Peter Chang Enterprises - Electronic Health Record Expansion in an **amount not to exceed \$35,000**
3. Wayne State University – External Program Evaluation services in an **amount not to exceed \$15,000**

DWIHN Costs

The remaining **\$339,163** will be used for evidence-based practice training and related travel, supplies, a portion of salaries and fringes for DWIHN staff directly working on the Program, and a 10% de minimus amount for indirect costs (\$36,364).

A budget adjustment will be forthcoming to certify the additional funds.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Other

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Federal Grant	\$ 400,000.00	\$ 400,000.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64933.822608.00000

In Budget (Y/N)? N

Approved for Submittal to Board:

Eric Doeh, President/CEO

Signature/Date:

Eric Doeh

Signed: Monday, November 6, 2023

Stacie Durant, Vice President of Finance

Signature/Date:

Stacie Durant

Signed: Monday, November 6, 2023

Board Action Taken

The following Action was taken by the Full Board on the 15th Day of November, 2023.

- Approved
- Rejected
- Modified as follows:

- Tabled as follows:

Executive Director -initial here: _____

Signature: _____

Board Liaison

Lillian M. Backhouse

Date: _____

11/15/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 24-38 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 11/15/2023

Name of Provider: Wayne State University

Contract Title: ECHO Survey- Adults & Children

Address where services are provided: None

Presented to Finance Committee at its meeting on: 11/1/2023

Proposed Contract Term: 12/1/2023 to 7/31/2024

Amount of Contract: \$ 162,764.00 Previous Fiscal Year: \$ 121,074.00

Program Type: Continuation

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 12/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting to contract with Wayne State University (WSU) Center for Urban Studies to administer two ECHO® Surveys, one for adults and one for children, at a total cost not to exceed \$162,764 for the term December 1, 2023 through July 31, 2024.

The Customer Service unit is responsible for measuring various satisfaction and member experience, particularly related to NCQA requirements. It has been established and accepted by NCQA that the ECHO® Survey (developed with support from the Agency for Healthcare Research and Quality (AHRQ), is fully recognized as an acceptable tool for measuring the experience of care and outcomes for Managed Behavioral Healthcare Organizations. In an effort to reduce cost in the future DWIHN is investigating the ability to work with WSU to further assist us in developing a tool that will combine both the adult and children's survey, through guidelines acceptable by NCQA and the ECHO® requirements. Since we have previously worked with WSU Center for Urban Studies and because they are a not-for-profit organization we are asking for a Comparable Source contract for the continued purchase of services for FY 23/24.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
Multiple	\$ 162,764.00	\$ 162,764.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64914.817000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Friday, October 27, 2023

Signed: Friday, October 27, 2023

Board Action Taken

The following Action was taken by the Full Board on the 15th Day of November, 2023.

- Approved
- Rejected
- Modified as follows:

- Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Backhouse
Board Liaison

Date: 11/15/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 24-39 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 11/15/2023

Name of Provider: Blue Cross Blue Shield of Michigan

Contract Title: Employee Healthcare FY 24

Address where services are provided: None

Presented to Finance Committee at its meeting on: 11/1/2023

Proposed Contract Term: 1/1/2024 to 12/31/2024

Amount of Contract: \$ 6,949,404.00 Previous Fiscal Year: \$ 5,998,658.00

Program Type: Continuation

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 1/1/2021

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN Administration is requesting approval of a one-year contract, effective January 1, 2024 through December 31, 2024, for an estimated amount of \$6,949,404 for the provision of comprehensive health benefits (medical – BCBS \$6,548,181, dental - Delta Dental \$318,630/Golden Dental \$51,153, and optical - EyeMed \$31,440) for three hundred fifty-one (351) enrolled DWIHN employees. The amount will vary based on the number of enrolled employees and their plan selections.

This amount includes a 17% increase in BCBS, with no increase in Delta Dental or Golden Dental. The employee/employer contribution is in accordance with the PA152 waiver approved by the board of directors and represents 90/10 allocation of premiums, consistent with prior year.

Current labor agreements require that DWIHN provide healthcare coverage to all of its qualifying, active employees. Providers were selected through a bid process conducted by Lockton. The amount is estimated based on the staff count of approximately three hundred fifty-one (351) employees.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
Multiple	\$ 6,949,404.00	\$ 6,949,404.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: Multiple

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Friday, October 27, 2023

Signed: Thursday, October 26, 2023

Board Action Taken

The following Action was taken by the Full Board on the 15th Day of November, 2023.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Buckner
Board Liaison

Date: 11/15/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 24-41 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 11/15/2023

Name of Provider: ARC Detroit

Contract Title: ARC Detroit, The ARC Northwest Wayne, and The ARC Western Wayne

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 11/8/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 599,397.00 Previous Fiscal Year: \$ 599,397.00

Program Type: Continuation

Projected Number Served- Year 1: 5,500 Persons Served (previous fiscal year): 5,000+

Date Contract First Initiated: 10/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting Board approval of a three (3), one-year contract renewals with 1.) ARC Detroit; 2.) ARC of Northwest Wayne County; and 3.) ARC of Western Wayne County. **Each contract period will begin 10/1/2023 and end 9/30/2024; not to exceed amounts are as follows:**

The ARC Detroit – not to exceed \$117,369

The ARC of Northwest Wayne County – not to exceed \$296,101

The ARC of Western Wayne County – not to exceed \$185,927

The proposed contracts will provide advocacy, supportive services, and educational information by addressing issues facing persons with intellectual/developmental disabilities. The contract further targets supportive family members, and the community through advocacy and information. The design and delivery of the programs will ensure active engagement and coordination in the mental health system.

The ARC Detroit – Total amount not to exceed = \$117,369

- The Advocacy and Community Awareness Program will engage and assist individuals who are I/DD and their families to develop skills and provide access to information, promoting individual growth and family well-being.

The ARC of Northwest Wayne County – Total amount not to exceed = \$296,101

- The After I'm Gone Program - \$134,220

Assists families in planning for the future, when family members are no longer able to provide help.

- Guardianship Alternatives Information Network (GAIN) - \$56,552

Offers information about guardianship and legal alternatives to guardianship for consumers, parents, and mental health professionals.

- The Lekotek Program - \$105,329

Provides families with monthly individual play sessions with their child to explore toys and play for children with disabilities.

The ARC of Western Wayne County – Total amount not to exceed = \$185,927

- The After I'm Gone Program - \$56,377

Assists families in planning for the future when family members are no longer able to provide help.

- The Take Charge Helpline - \$129,550

Developed to address concerns of parents and children, and adults with I/DD. The Helpline broadens the geographical reach to consumers and the community, to engage, inform and encourage. The website is a portal to general information on mental health and disability related topics.

This program was moved (from General Fund) to the administrative budget for fiscal year ended September 30, 2024 as reflected in the approved adopted budget.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
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Multiple	\$ 599,397.00	\$ 599,397.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.902000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Signed: Saturday, November 4, 2023

Stacie Durant

Signed: Saturday, November 4, 2023

Board Action Taken

The following Action was taken by the Full Board on the 15th Day of November, 2023.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: _____

Board Liaison

Date: _____

11/15/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: BA# 24-43 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 11/15/2023

Name of Provider: Michigan, State of - Dept of Human Serv

Contract Title: Donated Funds Agreement DFA 24-82009

Address where services are provided: Wayne County

Presented to Program Compliance Committee at its meeting on: 11/8/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 444,900.00 Previous Fiscal Year: \$ 432,900.00

Program Type: Continuation

Projected Number Served- Year 1: 3,250 Persons Served (previous fiscal year): 3000

Date Contract First Initiated: 10/1/2012

Provider Impanaced (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) staff recommends approval of a **one-year contract** between the DWIHN and the Michigan Department of Health & Human Services (DHHS) to continue the DHHS's Outstation Services in Wayne County and the placement of (6) Medicaid Eligibility Specialists. This agreement was established through the Donated Funds Agreement (DFA) to facilitate timely enrollment of Detroit Wayne Mental Health consumers for Medicaid eligibility.

Placement of the (6) DHHS workers has resulted in a more rapid processing of Medicaid eligibility applications, determination of deductible adjustment and enrollment in the Medicaid program. The main objective of the Medicaid Enrollment Program, is to expedite enrollment in Medicaid for the provision of services and benefits for persons either eligible and/or receiving mental health services in Wayne County. This contract has also help DWIHN to realize a more effective use of its State General fund and to demonstrate the provision of improved supports and access for uninsured consumers.

The State of Michigan is the sole administrator of the State Medicaid Services, therefore, there has been no solicitation of other providers. **The term for this contract is from October 1, 2023 through September30, 2024. Funding for this contract is not to exceed \$444,900.** Funding is subject to availability of funds as determined by DWIHN.

Outstanding Quality Issues (Y/N)? N. If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
State General Fund	\$ 444,900.00	\$ 444,900.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64931.827206.06425

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Tuesday, October 31, 2023

Signed: Tuesday, October 31, 2023

Board Action Taken

The following Action was taken by the Full Board on the 15th Day of November, 2023.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Backhouse
Board Liaison

Date: 11/15/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 24-44 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 11/15/2023

Name of Provider: Community Living Services

Contract Title: Direct Care Worker Training Program

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 11/8/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 600,000.00 Previous Fiscal Year: \$ 600,000.00

Program Type: Continuation

Projected Number Served- Year 1: 375 Persons Served (previous fiscal year): 350

Date Contract First Initiated: 10/1/2012

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Detroit Wayne Integrated Health Network (DWIHN) staff recommends a one-year contract renewal with Community Living Services (CLS) to continue provision of Direct Care Workers training program and Individual Plan of Service (IPOS) for DWIHN Provider Network staff.

CLS provides training that meets the educational and credentialing requirements for staff working in Specialized Residential Settings and Adult Foster Care Homes according to State Training Guidelines curriculum recommendations and DWIHN Training Grid requirements.

By the end of the 4th quarter in FY 2022/2023, CLS has trained over 754 students with over 993 total number of attendees. CLS also partnered with DWIHN in order to produce new monthly PCP/QIDP trainings that are open to Wayne County. In FY 2023/2024, training will include in-person sessions for medication theory for staff successful completion of medication demonstration requirement.

The term of this contract is from October 1, 2023 through September 30, 2024. Funding for this contract is not to exceed \$600,000.00.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Board Action #: 24-44

Source of Funds: Multiple

Fee for Service (Y/N): Y

Revenue	FY 23/24	Annualized
Multiple	\$ 600,000.00	\$ 600,000.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64934.827211.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Friday, November 3, 2023

Signed: Friday, November 3, 2023

Board Action Taken

The following Action was taken by the Full Board on the 15th Day of November, 2023.

- Approved
- Rejected
- Modified as follows:

- Tabled as follows:

Executive Director -initial here: _____

Signature: _____

Board Liaison

Lillian M. Buckner

Date: _____

11/15/2023



President and CEO Report to the Board Eric Doeh November 2023

On October 30, 2023, MDHHS released a Request for Proposal (RFP) for the Comprehensive Health Care Program (CHCP) for the Michigan Department of Health and Human Services. This is commonly called the Medicaid rebid. The proposal deadline is January 16, 2024. This procurement contract process for Michigan's Medicaid health plans, which is combined with Healthy Michigan, serves approximately 2.2 million people. According to Director Elizabeth Hertel, MDHHS will select Medicaid health plan contracts with the experiences, capabilities, and commitment to deliver an equitable, coordinated and person-centered system of care that will ultimately provide Michigan residents with a healthier future. This RFP process is part of the State's MIHealthyLife initiative that was launched in July of 2022. The announcement of CHCP awards will be in March of 2024 and the contracts will begin in October 2024.

1. The CHCP procurement contract which will incorporate MIHealthyLife Program, will include efforts to:
2. Prioritize health equity by requiring Medicaid Health Plans (MHPs), to achieve the National Committee for Quality Assurance's (NCQA's) Health Equity Accreditation;
3. Address social determinants of health through investment in and engagement with community-based organizations;
4. Increase childhood immunization rates, including increasing provider participation in the Vaccines for Children Program;
5. Adopt a more person-centered approach to mental health coverage;
6. Ensure access to health providers by strengthening network requirements; and
7. Increase MHP accountability and clarify expectations to advance State priorities.

CLINICAL OPERATIONS

CCBHC Demonstration Expansion

FY2023 was an exciting year of significant expansion for the CCBHC demonstration in Michigan. DWIHN manages the administrative oversight for Michigan's Certified Community Behavioral Health Clinic (CCBHC) demonstration initiative for Region 7. The demonstration expands access to comprehensive behavioral health and substance use services to people regardless of insurance status, level of care, or geographic location, and utilizes Medicaid dollars to fund CCBHC model services. The Guidance Center launched as Region 7's first CCBHC site on October 1, 2021. In June 2023, MDHHS performed a condensed CCBHC site visit at the Guidance Center where they achieved a score of 100% and full certification. In addition, The Guidance Center met all six of the Quality Bonus Payment (QBP) performance measures.

As of October 1, 2023, five additional sites joined the CCBHC demonstration: Arab Community Center for Economic and Social Services (ACCESS), CNS Healthcare, Development Centers, Elmhurst Home, and Southwest Counseling Solutions. These five new sites were certified through a state certification process. The DWIHN team provides onboarding and technical assistance.

Region 7 currently has 4,829 members that have been enrolled and are actively receiving CCBHC services. This count is expanding rapidly as it is estimated that up to 15,803 people may be served in the CCBHC demonstration in our Region in FY2024.

DWIHN CCBHC Effort

Although DWIHN was notified that we did not receive the SAMHSA CCBHC grant, we continue to move our direct clinical care efforts forward. CCBHCs are the behavioral health model of the future and DWIHN is preparing to establish that provision of outpatient services. This will prepare us to join the MDHHS CCBHC Demonstration FY2024-2025. Clinical services will align with the CCBHC model and will provide a focused set of services based on demonstrated gaps in care.

Health Homes

DWIHN has two Health Home programs: Opioid and Behavioral Health Homes. Health Homes are a supplementary comprehensive care coordination model for Medicaid beneficiaries with select diagnoses. Participation is voluntary for people, and participation in Health Homes generally does not preclude other services. The Opioid Health Home launched October 2021 and the Behavioral Health Home launched in May 2022. These services provide behavioral and physical health care coordination to treat the person holistically, and help people navigate the healthcare system. DWIHN continues to expand Health Home enrollment and onboard new Health Home partner providers. To date, DWIHN's Opioid Health Home has 593 beneficiaries, and DWIHN's Behavioral Health Home has 628 beneficiaries.

Health Home FY2024 focus areas will be on ensuring provider fidelity to the model, preventative health initiatives, and engaging with provider partners to ensure good outcomes and reach program pay for performance and quality measures. DWIHN's Health Homes are on track to meet two of three of their respective Pay for Performance measures for FY23, however the two measures that are not on track are being examined by MDHHS to determine how the measures will be recalculated, as no regions in Michigan are meeting them and the measures are not reflecting outcomes as intended. The data below is pulled from MDHHS' CareConnect 360 application. These data are available six months in the past, so we have FY23 Q1 and Q2 currently.

Opioid Health Home Pay for Performance Measures:

Initiation and engagement of alcohol and other drug dependence treatment (0004), Initiation of AOD Treatment within 14 days:

- Q1: MI Goal: 37.55%, DWIHN OHH: 75%
- Q2: MI Goal: 37.32%, DWIHN OHH: 62.79%

Follow-up after Emergency Department Visit for Alcohol or Other Drug Dependence (FUA-AD), Follow up within 7 days after discharge:

- Q1: MI Goal: 27.45%, DWIHN OHH: 64%
- Q2: MI Goal: 27.04%, DWIHN OHH: 52.50%

Emergency Department Utilization for SUD per 1,000 Medicaid Beneficiaries. This measure is coming in high across the state due to how the measure is calculated and people using MAT services through ERs (which is a positive thing that resulted from SUD provider advocacy). People are initiating these services in the ER, and then returning the very next day to receive their medication. This counts against this measure. MDHHS is redetermining how this measure will be calculated considering this discovery.

Behavioral Health Home Pay for Performance Measures:

- Increase in Controlling High Blood Pressure (CBP-HH):
 - Q1: MI Goal: 28.07%, DWIHN BHH: 31.61%
 - Q2: MI Goal: 29.86%, DWIHN BHH: 33.45%
- Access to Preventive/Ambulatory Health Services (AAP):
 - Q1: MI Goal: 74.70%, DWIHN BHH: 97.90%
 - Q2: MI Goal: 74.20%, DWIHN BHH: 97.67%

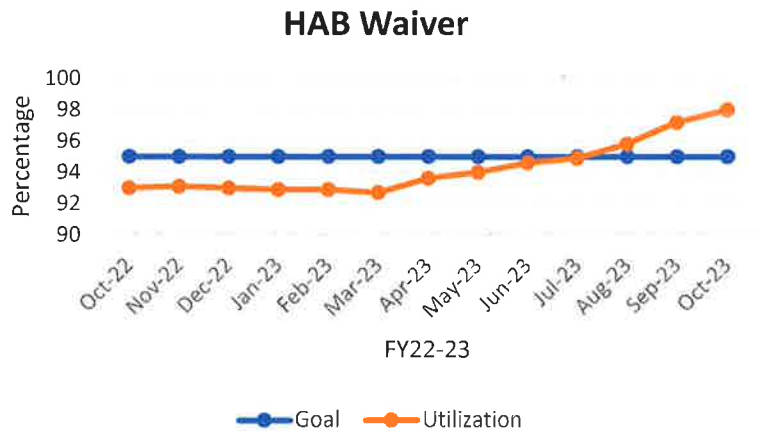
- Reduction in Ambulatory Care: Emergency Department (ED) Visits (AMB-HH): No region in Michigan is meeting this measure; the state is looking for a new way to measure improvement. This measure looks at the rate of emergency department (ED) visits per 1,000 enrollee months among the Health Home beneficiaries. MDHHS found this measure to be high across all regions due to uneven data distribution when comparing BHH beneficiaries to regional and statewide beneficiaries, resulting from a significant disparity in numbers between these groups.

Habilitation Supports Waiver (HAB)

Is available under Section 1915© of the Social Security Act to provide home and community-based services to those diagnosed with an intellectual/developmental disability, and without these services, would require placement into an Intermediate Care Facility. The goal of these services is for individuals to acquire skills needed to gain as much independence as possible and prevent loss of functional living skills so they can remain living in a community-based setting. Intensive supportive services include Supported Employment and Skill Building/Vocational Services, Respite, Enhanced Medical Equipment and Pharmacy, Community Living Supports, Environmental Modifications, Family Training, Private Duty Nursing, and Fiscal Intermediary Services.

MDHHS provides each region with a specific number of HAB waiver “slots”. It is expected that 95 % of slots will be filled continuously. If this rate is not consistently maintained, MDHHS may re-allocate slots to other regions and/or implement a Plan of Correction with the PIHP.

At the beginning of 2023, DWIHN was not meeting the expected utilization rate. DWIHN was actively working with the provider network but seeing very little overall improvement. In March of 2023, DWIHN implemented an internal Plan of Correction using multiple strategies in collaboration with the UM Department, Residential Departments, and the Clinically Responsible Service Providers. As a result, DWIHN met the 95% utilization rate by July 2023. Results are depicted below.



1915iSPA Waiver

Traditional Medicaid B3 Services have been transitioned to the 1915iSPA Waiver. The start of this transition began in October 2022 with a target final implementation date of October 1, 2023. DWIHN has approximately 7,000 individuals that receive one or more of the eleven (11) 1915iSPA services. This change resulted in all individuals having to be enrolled and approved by MDHHS for continuation of these services using the Waiver Support Application System (WSA). As of October 2023, over 99% of individuals were successfully enrolled and approved for these services. The remaining individuals were either not interested in receiving the specific services or were unable to be engaged in services. 1915iSPA services must be renewed on an annual basis.

MichiCANS

MDHHS is currently in the process of transitioning from utilizing the CAFAS/PECFAS/DECA as level of functioning assessment tool for youth to the MichiCANS assessment. Several regions and providers are currently participating in a “soft launch” of this assessment tool and an official implementation date is slated for FY2025. The MichiCANS includes youth with serious emotional disturbance and intellectual/developmental disabilities up to age 21 and supports cross system collaboration and early identification of needs and supports. DWIHN and The Children’s Center are participating in the soft launch with MDHHS.

Assisted Outpatient Treatment (AOT)

The court orders an individual to receive community-based mental health treatment. It is aimed at individuals who are consistently non-adherent to needed treatment for mental illness. DWIHN works with the Behavioral Health Unit (BHU) on these shared individuals. Areas of reported concern are providers not following AOT statutes/the Mental Health Code, Not Guilty by Reason of Insanity (NGRI) timeliness, engaging individuals at Deferral Conferences, or appropriate coordination of care.

DWIHN, BHU and COPE instituted weekly meetings with resultant actions steps to address these concerns. This includes:

- Development of BHU FAQ
- Met with BHU/DPD on 10/28 to address and AOT and transport concerns
- Updated AOT policy and procedure and will distribute to provider network by 11/23
- CRSP must ensure services match AOT by adding to IPOS, Reviews must be uploaded every six months. This information was provided to the network September 2023.
- DWIHN training video completed
- Tracking AOT orders in MHWIN
- BHU/DWIHN to train individual providers in AOT, FY23-24

Provider Network Updates

To ensure that our members receive timely access to a full array of behavioral health services, DWIHN initiated several provider expansion efforts. This includes RFP/RFQs for the Crisis Continuum, expansion of Children’s Provider Network, and Applied Behavioral Analysis Services. DWIHN Residential Department is also working closely with Managed Care Operations and Quality Management to expand the residential provider network due to the increase in complex cases, some of which require barrier-free settings.

Workforce Initiatives

DWIHN is working collaboratively with Wayne State University School of Social Work and select CRSPs to increase a pipeline of individuals obtaining both bachelor’s and master’s degrees in social work. This effort is aimed at Peer Recovery Support staff who would like to go to college and further their education by obtaining a degree or certification in social work or addiction studies. This program allows students to complete internships at their current mental health/substance use provider, so they do not have to do an internship outside of their current pace of employment after hours. They also offer guaranteed tuition and childcare services. The impact this has on increasing people’s interest in higher learning and subsequently, workforce development, will be assessed annually.

DWIHN participates in a substance use provider workforce collaboration that includes several substance use (SUD) providers and representatives from MCBAP. The workgroup is exploring avenues to increase the workforce, specifically in the SUD field. Starting to work with colleges (both 2 and 4-year) on presenting information to their students about the rewards of working in the substance use field. Discussions also center around social work licensing testing requirements, incentives, and parity.

CHIEF MEDICAL OFFICER

Zero Suicide Update

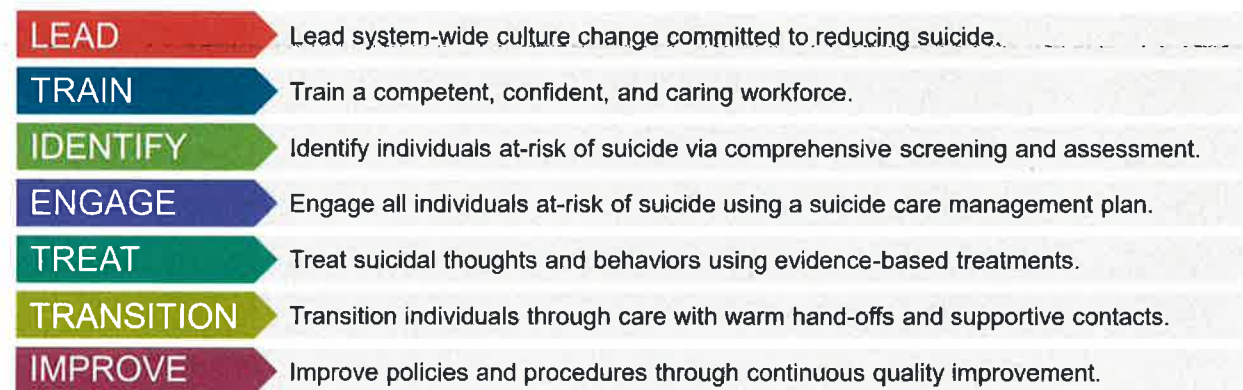
What is Zero Suicide:

Suicide deaths for people under care are preventable. The Zero Suicide approach aims to improve care and outcomes for individuals at risk of suicide in health care systems. The bold goal of zero suicides among persons receiving care is an aspirational challenge that health systems should accept. Attempting to reduce suicides for patients in care to zero may seem scary or even impossible, but what other number should we strive for?

Several health care systems who have implemented this comprehensive suicide care approach have already seen significant reductions in suicide among their patient populations -- with rates of suicide being reduced by as much as 70% -80% for those in their care.

The Zero Suicide initiative is a priority of the National Action Alliance for Suicide Prevention. It emphasizes the need to transform health care for those at risk for suicide through a focus on safety and error reduction as well as through the use of best practices in suicide care by health systems and providers.

Core Elements:



DWIHN: A Zero Suicide Organization:

DWIHN completed a grant application for Zero Suicide. We were notified on 9/8/23 about being awarded with \$ 400,000/ year for 5 years for launching DWIHN's Zero Suicide Initiative to eliminate suicides in Wayne County through system-wide culture change, workforce training, comprehensive screening, evidence-based treatment, and care management.

Zero Suicide Council:

According to SAMSHA grant, the Council must include representatives from senior leadership, emergency department or crisis systems, primary care providers, behavioral health care providers, and providers and people with lived experience of suicidal ideation or suicide attempts from diverse racial, ethnic, and sexual gender minority groups. Letters are being sent this week with a response expected by the end of next week and anticipated introductory meeting mid-November.

State Medical Director Meeting:

The October meeting with Dr. Pinals focused on updates related to the Alternative Treatment Order with robust discussion on barriers, particularly related to funding and staffing. There was an update on the State's efforts to roll out the new State plan, Psychiatric Residential Treatment Facilities (PRTF). PRTFs are a new model for Michigan and provide an environment that allows someone to transition or step-down from inpatient care services to community placement. The facilities also relieve pressure on hospital emergency

departments by expanding the number of beds for people who need short-term crisis stabilization or residential treatment.

Quality Improvement Steering Committee:

QISC in the month of October review ECHO satisfaction survey Improvement Plan and Timeline from last year. Preliminary findings from this year’s survey were discussed and will continue at the next meeting. Access Center appointment availability report was reviewed and a follow-up on the provider trends was requested to look at providers giving least and most intake appointments. There was discussion around Safety Plan use and compliance and recommendations to revise policy language to reflect it as a requirement rather than optional.

Improving in Practice Leadership Team Committee (IPLT):

November IPLT was heavily focused on review of NCQA performance Improvement project, to review data, analyze it and modify interventions. PIPS reviewed were:

- FUH QIP (rates, barriers & interventions)
- Antipsychotic Medication HEDIS PIP
- ADD Medication HEDIS PIP
- Autism PIP
- Habilitation Supports Waiver PIP
- SUD Satisfaction Survey PIP

Quality Department Updates

Michigan Mission Based Performance Indicators

The Michigan Mission Based Performance Indicators (MMBPI) data is a way of measuring how well DWIHN is helping the people we serve by meeting standards of care that include timeliness; by reducing problems like hospitalizations; or by helping people improve their lives in other ways. There are five indicators that have been established by Michigan Department of Health and Human Services (MDHHS) that are the responsibility of the Pre-Paid Inpatient Health Plan (PIHP) to collect data and submit on a quarterly basis. The established standards for Performance Indicators #1 and #4 are (95% or above) and the standard for Performance Indicator #10 is (15% or less). Indicators #2, 2b(e) and Indicator #3 are indicators in which there are no established standard/benchmark set by MDHHS. The new benchmark will be effective starting Quarter 1 FY2024.

The 4th Quarter data is preliminary as claims are still being finalized. DWIHN is on track to meet all the state performance indicators except for PI#10 (Adult) 15.88%, which improved from Q3 (17.71%) by 1.83 percentage points. The 4th Quarter Performance Indicator data for Q4 is due to MDHHS on January 2, 2024. Plan includes Interdepartmental review of Recidivism events and CRSP Performance Improvement Plans for Recidivistic members.

Performance Indicators	Population	1st Quarter	2nd Quarter	3rd Quarter	PRELIMINARY 4th Quarter
Indicator 1: Percentage who Received a Prescreen within 3 Hours of Request (95% Standard)	Children	99.24%	99.11%	96.68%	97.56%
	Adults	99.12%	98.18%	96.88%	95.69%
	Total	97.29%	98.65%	98.05%	97.88%
Indicator 2a: Percentage who Received completed Integrated Biopsychosocial within 14 days. (No Standard)	Total population rate	45.15%	49.66%	48.04%	49.85%

Indicator 2b(e): Percentage of New Persons Receiving a face-to-face service for Treatment or Supports within 14 calendar days of a request for persons with SUD	Total population rate	89.38%	84.45%	85.84%	86.12%
Indicator 3: Percentage who Received completion of follow up services within 14 days of completed Biopsychosocial. (No Standard)	Total population rate	87.24%	89.63%	90.33%	89.11%
Indicator 4a & 4b: Percentage who had a Follow-Up within 7 Days of Discharge from a Psychiatric Unit/SUD Detox Unit (95% Standard)	Children	98.15%	93.75%	85.00%	90.74%
	Adults	94.80%	95.94%	95.10%	90.16%
	Total	95.09%	95.71%	94.14%	90.21%
	SUD	100%	99.43%	98.86%	94.72%
Indicator 10: Percentage who had a Re-Admission to Psychiatric Unit within 30 Days (<15% Standard)	Children	7.51%	8.24%	7.27%	11.17%
	Adults	14.69%	15.71%	17.71%	15.88%
	Total	14.05%	15.63%	16.86%	15.04%

HSAG Reviews

DWIHN is subject to External Quality Reviews (EQR) through the Health Services Advisory Group (HSAG) to ensure compliance with all regulatory requirements in accordance with the contractual requirements with MDHHS. HSAG completes three separate reviews annually: The Compliance Monitoring Review, Performance Measure Validation (PMV) and Performance Improvement Project (PIP).

- For SFY2023, DWIHN has received the final report findings for the Compliance Monitoring Review Corrective Action plans. We have successfully met all (33/35) standards except for the Health Information System, Standard XII. which is an MDHHS system issue with all the PIHP's. The new 3-year review cycle will begin September SFY2024.
- For SFY2023 Performance Measure Validation review, DWIHN met all the standards with no CAP's or additional TA sessions required.
- HSAG Performance Improvement Project (PIP) – Reducing the Racial Disparity of African Americans seen for Follow-Up Care within 7 days of Discharge from a Psychiatric Inpatient Unit. DWIHN submitted the 2023 identified barriers and targeted interventions for the PIP, awaiting HSAG final report. The first re-measurement period 2023 is due to HSAG by March of 2024. The HSAG PIP on Racial and Ethnic Disparity with African Americans Seen for Follow-Up Within 7-Days of discharge. The preliminary data for January – September 2023, revealed a racial disparity decrease of 1.85 percentage points for 8.67% compared to 9.52% for January -August 2023. Continuation of the efforts to reduce the Racial Disparity gap.

OBRA Services within DWIHN

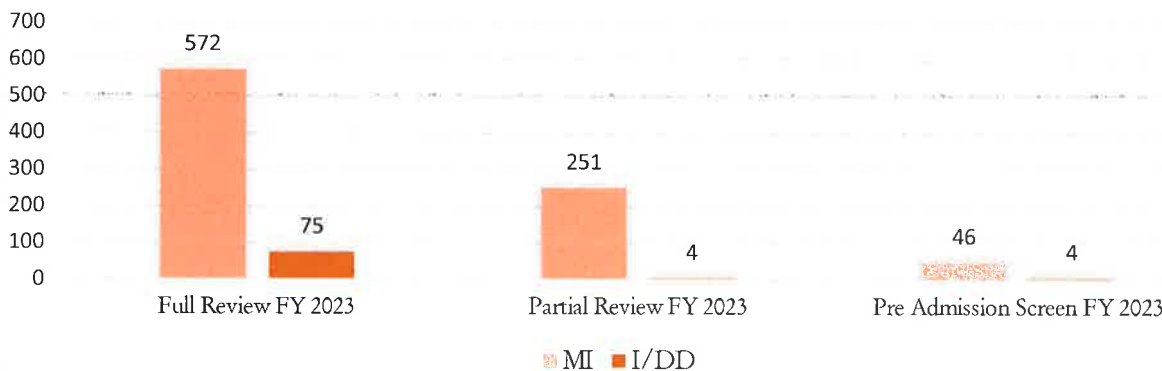
DWIHN did not renew the OBRA contract with Neighborhood Services Organization after March 30, 2023. DWIHN made this decision as DWIHN is responsible for ensuring the appropriate level of services are identified and provided to the members and residents of Wayne County. The OBRA program is a Federal

mandated program that determines if an individual requires nursing home level of care and what level of treatment they would need for their behavior health condition, or from their developmental disability.

DWIHN OBRA Team is running smoothly and providing all services.

1. DWIHN hired and onboarded 21 staff within a three-week period. An additional three staff were hired in the third quarter of 2023.
2. Clinical staff were assigned assessments starting April 1, 2023.
3. OBRA trainer worked with all hospitals and nursing homes on new contacts numbers, email address and agency change.
4. 3,551 referrals were processed.
5. The State's goal for pended assessments is 25% or less. The pended assessments during the 3rd and 4th quarter was 8.3%; this indicates that out of a total of 544 assessments, MDHHS had questions/concerns on 46.
6. Congruency with MDHHS on assessments was 96%. This means MDHHS agreed with 96% of our recommendations for level of care. The cases that they disagreed upon were where MDHHS wanted a higher level of behavioral health services.

Assessment Completed by DWIHN - April 1-September 31, 2023



Assessment Completed Last Year - April 1-September 31, 2022



Nursing home referrals are on the rise and coming back to pre-pandemic numbers. DWIHN will need to look at hiring more contractual staff. There are two deadlines to meet: 4 days for a person in the hospital and 14 days for annuals. OBRA has been meeting the timelines for the 4 days at a 100% but is behind on the 14 day because of inheriting 300 overdue assessments from NSO.

The Integrated Health Care director worked with Human Resources on hiring contingent staff who will only be paid per assessment so that this will not increase the budget for full-time staffing. Currently, two

of the five positions are filled and these individuals will be ready to start assessments on December 1. They will be able to increase the number of overdue assessments completed by 30 per month.

LEGISLATIVE EFFORTS

Working with our lobbyists, Public Affairs Associates (PAA), as we continue having conversations with legislators and leadership from MDHHS in Lansing surrounding support for DWIHNs Crisis Continuum for persons served throughout Wayne County including step-down long-term care and offering behavioral health interventions for families to connect them with programs and services.

There will be additional opportunities in the coming weeks for legislators to tour the 707 Crisis Care Center.

We continue to hold ongoing meetings with MDHHS to discuss procedures and guidelines for our upcoming 707 Crisis Care Center.

ADVOCACY AND ENGAGEMENT

November 7: DWIHN's SUD Department installed the first permanent Prescription Drop Off Box at the City of Highland Park's Justice Center on Hamilton Ave.

October 28: DEA National Rx Drug Takeback Day at provider locations and drop off sites throughout Wayne County.

October 16: Two-day event at Fellowship Chapel with the VA. We connected local vets to behavioral healthcare supports medical and dental care and expungement services.

The DWIHN Constituent's Voice Advisory Group received the 2023 CMHA Partners in Excellence Award. This award recognizes those who have, in the process of utilizing community mental health services, enhanced the perception of those services and their recipients within the community. This award was presented during the CMHA 2023 Fall Conference.

INTEGRATED HEALTH REPORT

The Detroit Wayne Integrated Health Network (DWIHN) continues to make progress with integrating with Medicaid Health Plans. Below is a list of updates of the collaborations with Medicaid Health Plan Partners One, Two, and Three.

Health Plan Partner One

DWIHN and IHC meet monthly for care coordination. Ten members were discussed, five members required coordination with their assigned CRSP, three members were connected. Two members will be carried over to November.

Health Plan Partner Two

Care Coordination with Health Plan 2 was initiated in September 2020. These meetings occur monthly. Health Plan 2 had 23 members identified as having gaps in care. Seven members needed assistance with gaps in care. One case will be carried over to November.

Health Plan Partner Three

DWIHN staff are working with Health Plan 3 on a new project of monitoring individuals who utilized the emergency room department or inpatient psychiatric unit and how to perform data sharing.

There are four CRSP's in the pilot: Neighborhood Services Organization, Lincoln Behavioral, Hegira and Guidance Center. This started on June 16, 2022

DWIHN will be tracking consents that are obtained from members who have been hospitalized and comparing that to data of members discharged and if a follow up appointment was kept.

Shared Platform and HEDIS Scorecard

Healthcare Effectiveness Data and Information Set (HEDIS) is a tool used by health plans to measure performance on important areas of care. DWIHN has developed a HEDIS scorecard based on claims from our CRSP and claims pulled from the MDHHS claims warehouse CC360. DWIHN is following the guidelines set from the National Committee for Quality Assurance (NCQA) as to the behavioral health HEDIS measures to monitor and report on. These measures are a combination of medical interventions and behavioral health interventions that affect one's recovery and independence in the community.

Vitals Data has updated the HEDIS platform and has added Opioid Health Home (OHH), Behavioral Health Home (BHH) and Certified Community Behavioral Health Clinic (CCBHC) providers to the drop-down list. The HEDIS certified platform will include measures for Opioid Health Home and Behavior Health Home by December 2023. During the month of October, the HEDIS scorecard was reviewed at 11 CRSP monthly meetings and FUH data was shared during the Program Compliance Committee (PCC) board meeting in September.

FINANCE

DWIHN utilized a data-driven process to determine which providers would receive provider stability letters. A total of 20 providers across children, adults, substance use disorders, and clubhouse lines of business received a letter requesting their projected amount of operating loss for FY23. DWIHN issued \$16.6 million in provider stability payments to sixteen providers on November 2, 2023. This amount includes \$5.2 million previously paid to several providers earlier in the year.

DWIHN submitted a Section 236 transfer request to the Michigan Department of Health and Human Services (MDHHS). As a result, DWIHN will receive \$1,275,000 in additional General Fund to cover a projected deficit for fiscal year 2023.

Consistent with prior years, Finance will present financial statements through November 30, 2023 at the January 2024 Finance Committee meeting. No financial statements will be available in December 2023, as staff will be preparing for the annual audit.

HUMAN RESOURCES

During the month of October 2023, the Department of Human Resources hired the following employees:

- | | |
|--|--------------------------|
| Call Center Representative (2) | Call Center |
| Clinical Specialist I/DD - CI | Children's Initiatives |
| Crisis Care Supervisor (2) | Crisis Center Operations |
| Peer Agent | Customer Services |
| Purchasing Manager | Finance |
| Mobile Crisis Clinician (Team Lead) | Mobile Crisis Operations |
| Mobile Crisis Clinician (4) | Mobile Crisis Operations |
| Mobile Crisis Clinician (Part-Time) | Mobile Crisis Operations |
| Peer Support - Mobile Crisis (Part-Time) | Mobile Crisis Operations |
| Peer Support - Mobile Crisis (4) | Mobile Crisis Operations |

OBRA Evaluator
Recipient Rights Investigator (2)
Residential Care Specialist (2)

OBRA
Recipient Rights
Residential Services

DWIHN has selected Mr. Keith Frambro to be the new Vice-President of IT Services. Mr. Frambro was Associate Vice President of IT Services prior to his promotion.

DWIHN HR has continued its Supervisory Institute for management staff. DWIHN HR has continued contract negotiations with the GAA and AFSCME unions. As part of those negotiations, AFSCME Local 1659 agreed to an extension of their collective bargaining agreement. (Note: GAA had previously agreed to an extension of their collective bargaining agreement).

IT SERVICES

Business Processes

SUD Risk Matrix

- In the discovery stage for setting up a Risk Matrix specific to SUD CRSPs
- Identified the members and SUD CRSPs who will be accessing this risk matrix

MichiCANS

- Participating in the MichiCANS implementation trainings/meetings with MDHHS & PCE in preparation for the soft launch scheduled for 1/1/24

Electronic Visit Verification (EVV)

- The State has set a target implementation date of 3/1/2024 for EVV.
- Provided MDHHS with a report of all providers & fiscal intermediaries who are active with H2015 & T1005 fee schedules for welcome letters to be sent out & portals to be created.

Applications and Data Management

Henry Ford Joint Project

- Releasing Period 2 data for the Governor's award

Provider Network Adequacy Dashboard

- Preparing provider data for integration in Quest

Residential Assessment Analysis

- Creating analyses for assessment timeliness and claims adherence to the appropriate modifiers

Infrastructure / Security / IT Compliance

1. Building Construction

- Woodward / Milwaukee wiring for MDF provided and indicated completed.
- Tertiary internet provider completed at Woodward.
- Additional network components received, including Firepower firewalls, from vendor, will schedule for installation.
- Woodward network components installed. Scheduling vendor configuration.
- Crisis Center IT Hardware: Full functioning configuration available for testing and evaluation in Trailer B, 707 W. Milwaukee.
- Continuing to work to configure the building security and video camera systems to meet the needs of the new Crisis Center as well as support a multi-Campus system Going forward.
- Physical server migration RAM upgrade complete.
- Purchasing process underway for badging system camera, printer, and backdrop and other needed items to support the building access system and other security systems.

2. Security

- Configuration of Graylog SIEM/SEM (Security Incident and Event Monitoring/Security Event Management) is continuing. (currently in addition of Alert and Log sources phase).

- Preparing for configuration changes needed to MFA, VPN, FMC, etc. for Meraki installation.
 - Continuing ICO auditing response on security questioners and CAPs.
 - vCISO project currently analyzing the Threat domain.
 - Moving DWIHN mobile devices to Managed Apple IDs and evaluating settings needed to prevent PHI/PII risk.
 - Continuing working with business units on the DWIHN BCP/DR plan.
 - Analyzing risks and working with communications on website visitor tracking.
 - Continue working with SAs and ITSD on role-based security implementation.
3. Onboarding/Offboarding
- Ongoing and continuous development process with HR to finalize a new automated onboarding/offboarding process in Therefore to meet Access Control standards in compliance frameworks.
4. Genesys Phone System
- TTEC has entered the build phase of the implementation process. “Train the Trainer” will begin 11/17/2023 with the ‘Go Live’ date for the new phone system set tentatively for 12/18/2023.
 - Configuring Genesys for Azure SSO and User provisioning.

COMMUNICATIONS

Social Media Influencer	# of Posts	Engagement/Impressions
Detroit Youth Choir	2 Story Posts, 3 Posts	2,316 total Views/246 likes

The Detroit Youth Choir and Youth United collaborated on a lot of posts highlighting the importance of mental health in youth, resources, and Youth United events during the month of October.

We are currently partnering with two new influencers, Socially Chrissy, mom living in Detroit with a young daughter with autism and Kathleen Springer who has several Facebook pages and is quite influential in the downriver communities. The Communications team believes these two influencers will help expand with these particular audiences.

Social Media Performance Report Summary for September

- Impressions: 50,502 **down 64.7%**
- Engagements: 4,078 **down 43.5%**
- Post Click Links: 1,558 **down 22.3%**
- Engagement Rate: 8% **up 59.4%**
- **Total Audience Growth over the last month was 15,220, up 1%.**

Media	Message	Timeline
Scripps Media, Channel 7, TV 20, Bounce	Kids in Crisis Smoking	Campaign runs all year includes social media posts and streaming
WDIV TV 4	Who is DWIHN (SUD message)	Nov/Dec
MI Chronicle	Monthly stories	Year-long
Latino Press	“	“
Arab American News	“	“

Hamtramck Review	“	“
Yemeni News	“	“
Ask the Messengers	SUD messaging	“
Metro Parent	Addiction Kids & Suicide	May/June
Global Recovery Live	SUD	Year-long

Outdoor Media

Between both the SUD and Communications campaigns, thousands of people see the DWIHN billboards every day and on average about two million impressions are estimated weekly.



Local Media

TODAY Magazine Van Buren issue focuses on the DWIHN Veteran Navigator program.



Community Outreach: DWIHN/Youth United/ Youth Move Detroit

DWIHN participated in numerous outreach events in October, including the Interfaith Leadership Council Prayer Breakfast, Michigan Senate Senior Summit, The World Medical Relief Community Health Fair, the Southern Wayne County Regional Chamber Mental Health Forum and more.

Youth United also co-hosted a Trunk-a Treat event with Impact Youth Detroit Community Hub that supported more than 150 families.

November 2023

- November 2: Downriver Disability Agency Expo- 5:30-8:00 p.m.
- November 3: Autism in the D- Fall Festival Dance- 5:00-8:00 p.m.
- November 8: Livonia Public Schools Parent Fair 5:30-8:00 p.m.
- November 27: Youth United-Courageous Conversation “Parents Just Don’t Understand” – 4:00-6:00 p.m.
- November 28: Stigma Busting Workshop with Detroit Youth Choir- 5:00-6:00 p.m.



QUARTERLY COMMUNICATIONS REPORT

FULL BOARD MEETING

WEDNESDAY, OCTOBER 18, 2023

[800-241-4949](tel:800-241-4949)

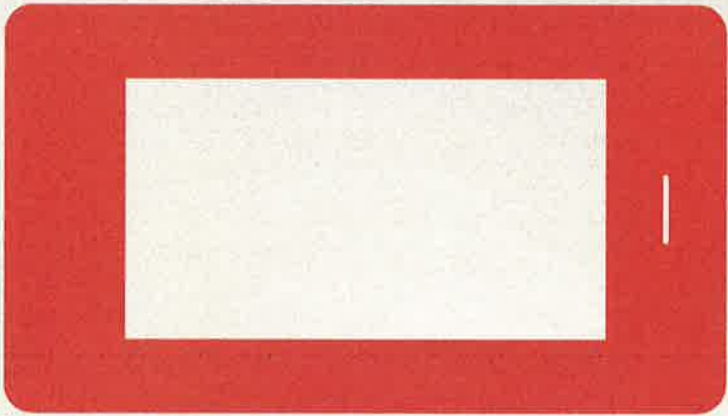
www.dwhihn.org

2

TODAY'S DISCUSSION

- Social Media
- Youth United Events
- Community Outreach
- Media
- New Partnerships





SOCIAL MEDIA

MARLON TATE, SOCIAL MEDIA STRATEGIST



SOCIAL MEDIA

- Benchmark Numbers
 - Facebook Followers: 7,400 → 8,960 (+21.1%)
 - Instagram Followers: 1,547 → 2,415 (+56.1%)
 - Twitter Followers: 1,072 → 1,146 (+6%)
 - YouTube Subscribers: 274 → 334 (+21.9%)
 - TikTok Followers: 9 → 89 (+888%)
 - Linked In: 1,300 → 2,130 (+63.9%)

Oct. 31, 2022 – September 30, 2023



Social Media (June-August)

TOTAL AUDIENCE:

10.7% increase, 15,488

Facebook: 39.2% Increase, 668 net followers

Instagram: 13.3% Increase, 347 net followers

LinkedIn: 97.3% Increase, 438 net followers

X: 92.6% Decrease, 4 net followers

Tik Tok: lost 4 followers

YouTube: 16 net followers

TOTAL

IMPRESSIONS:

12% increase, 1,659,750

Facebook: 474,172 total, 33.1% increase

Instagram: 1,152,057 total, 6.5% increase

LinkedIn: 27,557 total, 1.1% increase.

X: 5,964 total, 34.9% decrease

YouTube: 1,189 views, 45.5% decrease



Social Media (June-August)

TOTAL ENGAGEMENT:
12.5% increase, 22,760

Facebook: 17,368 engagements,
13.1% increase.

Instagram: 1,419 engagements,
25.4% increase.

LinkedIn: 3,604 engagements,
17.1% increase.

X: 307 engagements, 44.9%
increase

Tik Tok: 22 engagements, 37.5%
increase.

ENGAGEMENT RATE:
0.2% increase, 1.4%

X: 5.1%, 15.3% decrease.

Facebook: 3.7%, 15.1% decrease.

Instagram: 0.1%, 17.7% increase.

LinkedIn: 13.1%, 15.9% increase.



Results – All Channels

	Impressions	Link Clicks	CTR	CPC
Facebook	3.1M	8,387	0.27%	\$0.83
Spotify	1.1M	944	0.09%	\$2.82
SnapChat	1.5M	24,086	1.57%	\$0.30
TIKTok	2.5M	18,803	0.75%	\$0.51
TOTAL	8.2M	52,220	0.67% Average	\$1.11 Average

September 1, 2022 – September 10, 2023



8 SOCIAL MEDIA INFLUENCERS

- Detroit Youth Choir
- The Capital Brand (Randi Rossario)
- SPS Edge (Lindsay Huddleston)



SOCIAL MEDIA INFLUENCERS

- Influencers have assisted us in reaching younger audiences (*ages 13-17 years old*) in Detroit and Wayne County
- From June to August
 - Instagram is the primary platform for all our partners.
 - We have reached 72,484 accounts
 - 83.8% of the accounts reached were kids in middle or high school.





DWHN
DETROIT WAYNE INTEGRATED HEALTH NETWORK



Follow Us on Social Media

Stay Connected for News & Updates



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facebook.com/DetroitWayneIHN



instagram.com/detroitwayneihn



linkedin.com/company/detroit-wayne-integrated-health-network



youtube.com/@DetroitWayneIHN



tiktok.com/@DetroitWayneIHN



snapchat.com/@DetroitWayneIHN

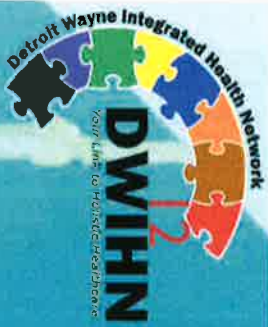




YOUTH UNITED & COMMUNITY OUTREACH

JANELL HEARNS, COMMUNICATIONS AND COMMUNITY OUTREACH LIASION



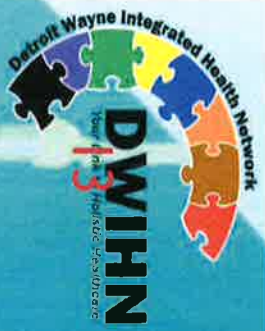


YOUTH MENTAL HEALTH AMBASSADOR SCHOLARSHIP

2023

The DWHHN Youth Mental Health Ambassador Scholarship was established to recognize and encourage young individuals who have shown a deep commitment to promoting mental health awareness and advocating for positive change within their communities.

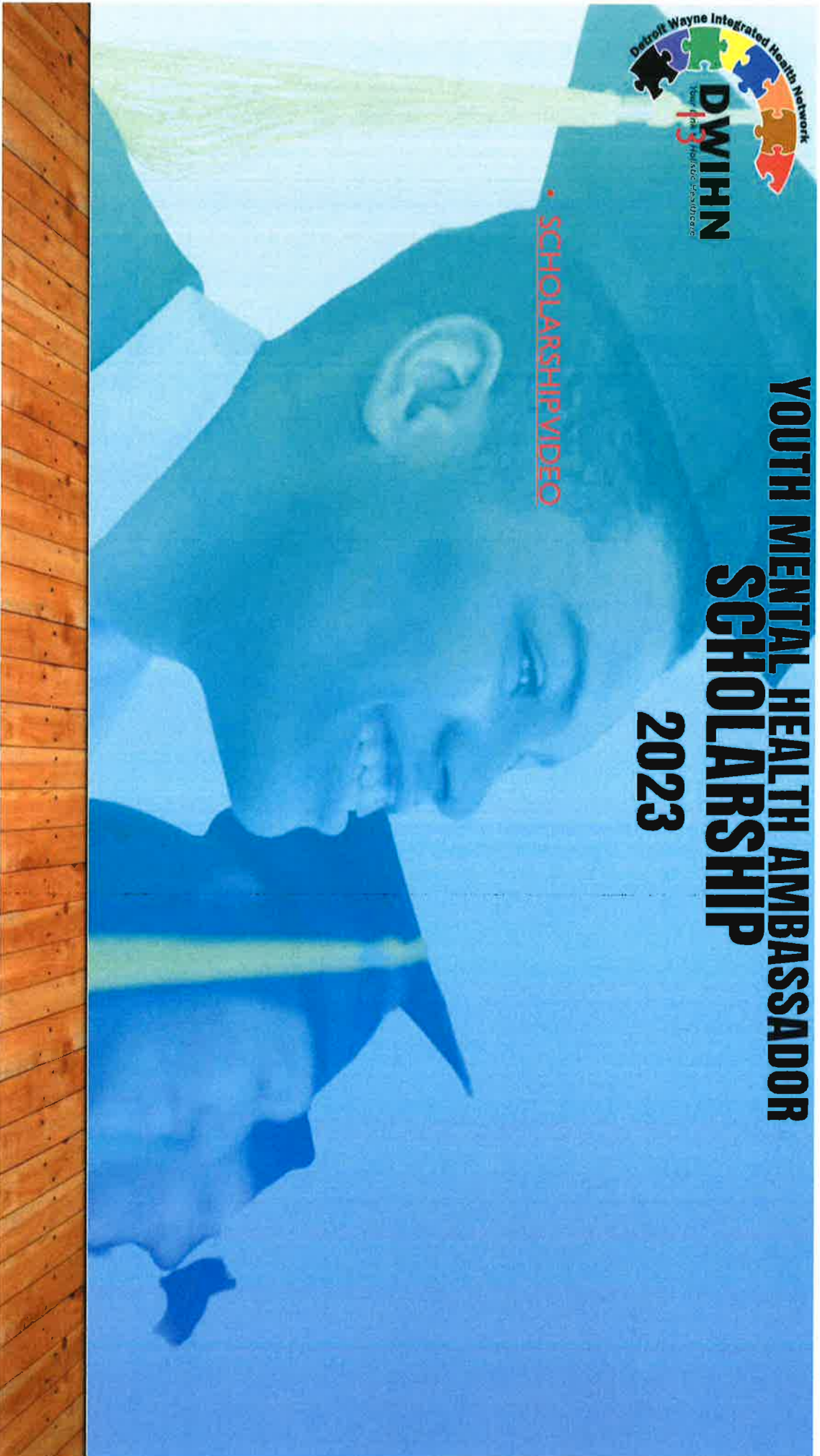
- Through impactful video submissions, scholarship winners demonstrated not only their passion for mental health advocacy but also their personal experiences of resilience in the face of challenges.
- The scholarship recipients were selected based on their compelling video submissions, which directly addressed mental health advocacy and resilience.
- (11) Wayne County High School Students (Juniors and Seniors) were selected to receive \$2000 Scholarships to support their post-secondary education efforts. (Trade Schools, Colleges and Universities)



YOUTH MENTAL HEALTH AMBASSADOR SCHOLARSHIP

2023

• SCHOLARSHIP VIDEO



YOUTH UNITED INFO



- Youth United hosted and participated numerous events this quarter including DON Weekend hosted by the Boys & Girls Clubs of Southeastern Michigan in partnership with the Sean Anderson Foundation
- Youth United supported back-to-school bashes that supported over 2000 Wayne County families.
- Youth United facilitated a Black People Die By Suicide too- Courageous Conversations. The virtual event was well received by all in attendance and will be the start of even more conversations about suicide prevention.
- Most recently Youth United hosted the Annual Youth Spotlight Awards which was held at Stefan's Banquet Hall in Redford Michigan.

15

COMMUNITY OUTREACH

- 10/21 Trunk or Treat Impact Detroit Youth
- 10/23 - Southern Wayne County Regional Chamber Mental Health Forum
- 10/23-Men-Too Mental Health Series
- 10/25 University of Detroit Mercy, Stress & Time Management/Ice Breaker (YU)
- 10/28 DEA Drug Take Back Day



MEDIA ROUNDUP

TIFFANY DEVON, DIRECTOR OF COMMUNICATIONS



17

17 CHANNEL 4 - NARCAN VENDING MACHINES



EMERGENCY OVERDOSE BOX INSTALLATION

- 10 boxes installed, 1 in each school in HPS district
- Training video for all staff to view



18

NCADD VIDEO-DON'T LISTEN TO THE LIES



CHANNEL 4 WHO IS DWIHIN?



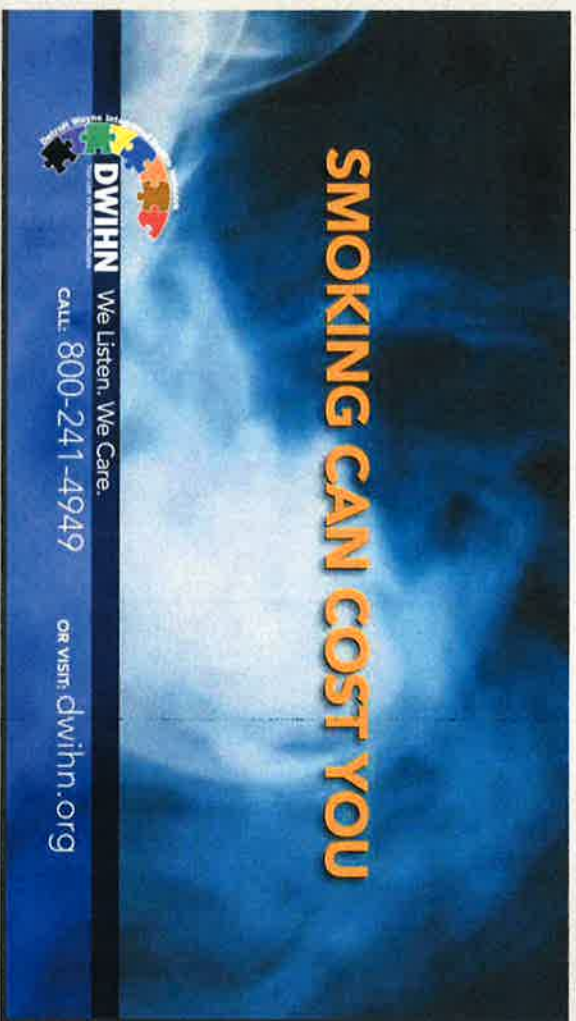
LIDIA REYES FLORES
LATINO FAMILY SERVICES



DETROIT WAYNE INTEGRATED HEALTH NETWORK
Call 800.241.4949 • Available 24/7



CHANNEL 7 SMOKING CAMPAIGN



DWIHN

We Listen. We Care.

CALL: 800-241-4949

OR VISIT: dwhn.org



DWIHN

Your Care. Our Mission. dwhn.org

FOX 2 NEWS KIDS AND ADDICTION



FOX 2 FACEBOOK POSTS

If your child is struggling with mental health concerns, DWIHN is here for you. They offer behavioral health, substance use and disability related services to help your child and family get the care they need.

DWIHN: We are One! A Community of Care.

Access Helpline 24/7 800-241-4949

- with Detroit Wayne Integrated Health Network See less



DWIHN works with dozens of prevention, treatment and recovery providers and peer recovery coaches that can help you if you are struggling with addiction. DWIHN works with children, families and adults to help them on the road to recovery. They are here for you 24/7 800-241-4949.

DWIHN: We are One! A Community of Care.

- with Detroit Wayne Integrated Health Network See less



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Back-to-School Stress Communication helps students adjust

By Dawn Goss, *Staff Writer*

STRESS began to mount among students and their parents by late summer. "They have concerns about making and keeping friends, the curriculum, adjusting to a new teacher, and worrying about bullies. A lot to all their the recent concerns about safety in schools."

Stay safe

"In today's society the main stressor is trauma and the threat of violence, especially due to the gun violence students are experiencing in schools now," said Rashia Brantley, Director Wayne Integrator Health Network clinical specialist for the School Success Initiative, a prevention based mental health program for kindergarten through 12th-grade students in Wayne County.



elementary to middle school, middle school to high school, and beyond. One of the most difficult transitions is from middle to high school, which can be exacerbated by the effects of puberty. "There's the fear of the unknown and fear of change," Phipps said.

Let's chat

Parents should encourage their children to talk about their concerns and thoughts. Anxiety, depression, poor self-esteem, and acting out are some of the warning signs that there's a problem brewing. Parents should look for changes in behavior.

"A child should feel they have someone they can communicate with someone they can be open and honest with," Bradford said. "If they're feeling talked they don't have to keep it in. Give them different techniques to de-escalate a situation."

Bullies need to address why they are bullying, sit it down.

"Have a family discussion before school starts and check in with the children about going back to school," Phipps said, adding that establishing earlier drop and walk-up times before school starts helps establish a routine for the school year. "There's also a lot of importance placed on clothing, appearance, and a need to fit in."

Look at behaviors



Vaping is an epidemic among teenagers, with 50% of Michigan students reporting that they've tried vaping — and 1 in 5 say they vape on a regular basis, according to information from the State of Michigan. But parents may not fully grasp the health risks their kids face from vaping. Instead believing vaping is harmless.

In most cases, vaping delivers flavored nicotine through a vape pen, and nearly 85% of youth currently vaping use a flavor other than tobacco, according to the Centers for Disease Control and Prevention. When kids vape, they're choosing products with appealing flavors of fruit, candy, desserts and sweets.



LOCAL MEDIA

- Arab American News
- Ask the Messengers
- Comcast/Effect TV
- El Central
- Hamtramck Review
- Global Media Agency
- Latino Press
- MI Chronicle
- Mind Matters with Dr. Michele Leno
- Recovery Global Live
- TODAY Magazine
- Yemeni News



OUTDOOR MEDIA 11 LOCATIONS



OUTDOOR MEDIA



TAP INTO YOUR MENTAL HEALTH WITH OUR APP



DWIHN WE LISTEN WE CARE **800-241-4949**



ALCOHOL IS NEVER THE ANSWER

DWIHN WE LISTEN WE CARE **800-241-4949**

NEW PARTNERSHIPS

- C & G Newspapers (Downriver)
- Facebook influencer (Downriver, 25,000 followers)
- Socially Chrissy (Autism mom)

YOUTH UNITED AND DWIHN PRESENT:

GAME NIGHT

OCTOBER 6TH

FREE EVENT 5PM-8PM

5020 JOHN R ST. DETROIT, MI 48292

REGISTRATION AND CHALLENGES, AND MORE

KIDS BY TEARS AND UNDER 18 MUST BE ACCOMPANIED BY A PARENT

DWIHN

INFORMATION AND REGISTRATION:

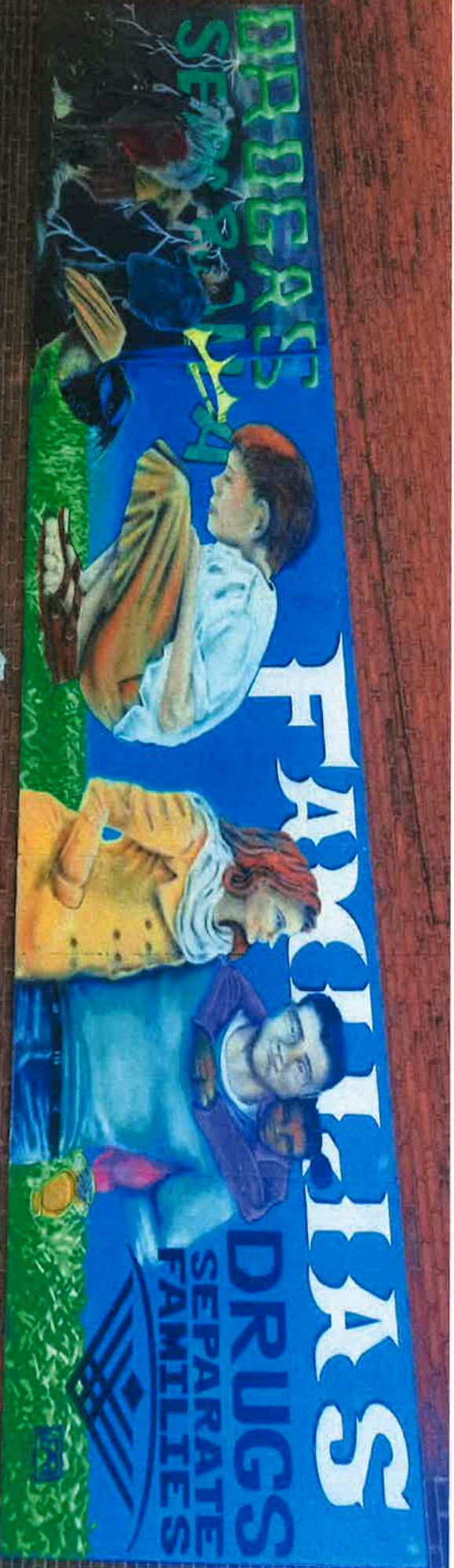


Health UNITED



Thank
You



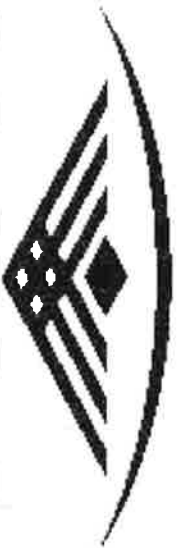


Latino Family Services

Building Sustainable Communities

Our mission is to provide and coordinate comprehensive human services to the wayne county with particular emphasis on it's Latino residents. These services will enhance the quality of life for families, children, youth, adults, and the developmentally disabled. Latino Family Services (LFS) will provide these services in a culturally competent manner. The mission is implemented through collaboration and partnerships with individuals, community groups, organizations, and institutions.

What Is LFS Doing?



LATINO
FAMILY SERVICES

- ❖ Educating Parents & Youth
- ❖ Strengthening Families
- ❖ Case Management
- ❖ Prevention
- ❖ Community Outreach
- ❖ Summer Camp-At Risk
- ❖ Anger Management
- ❖ Community Collaboration
- ❖ Community Advocacy
- ❖ Clothing and Food Donations
- ❖ Translation Assistance

Educating Parents & Youth / Celebrating Families

Working with local schools to inform and educate complete families.

Educating the parents on, parent and child issues in a school setting.

Educating parents and youth about substance abuse and how it impacts their lives.

Strengthening Families

**Strengthening families in a cultural relevant setting at
Latino Family Services.**

Case Management

Court ordered services that need to be resourced or organized.

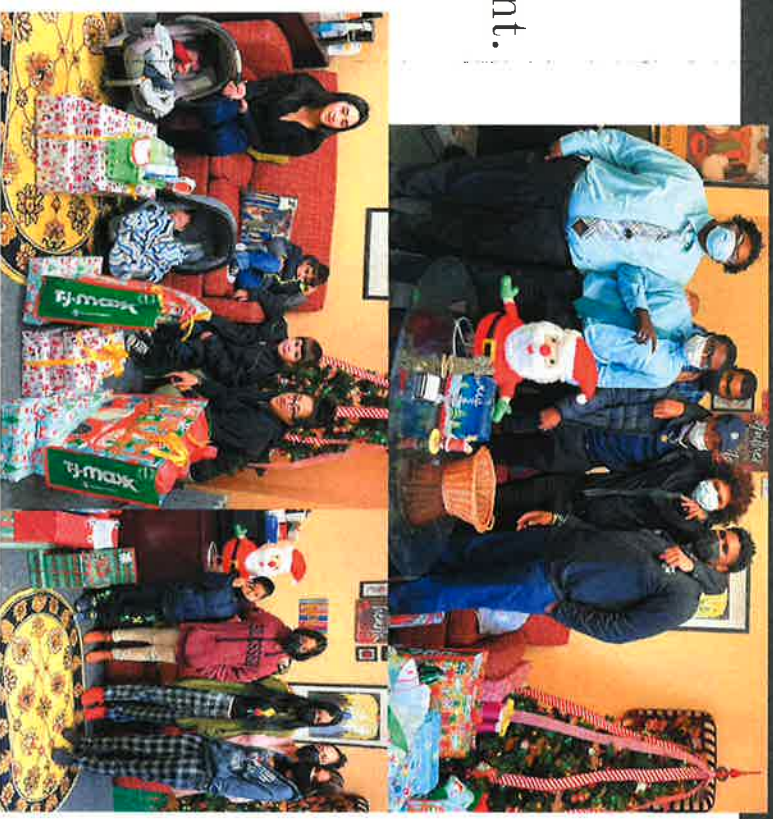


Prevention

- ❖ **For Youth & Adults**
- ❖ Effects of Drugs on the Body Education
- ❖ Identify Triggers
- ❖ Understanding Feelings
- ❖ Breathing Techniques and Mindfulness
- ❖ Building Self Love & Respect (Self-Esteem)
- ❖ Healthy Hobbies
- ❖ Learning Consequences (Problem Solving)
- ❖ Facing Frustration and Distractions
- ❖ Substance Abuse Education

Community Outreach

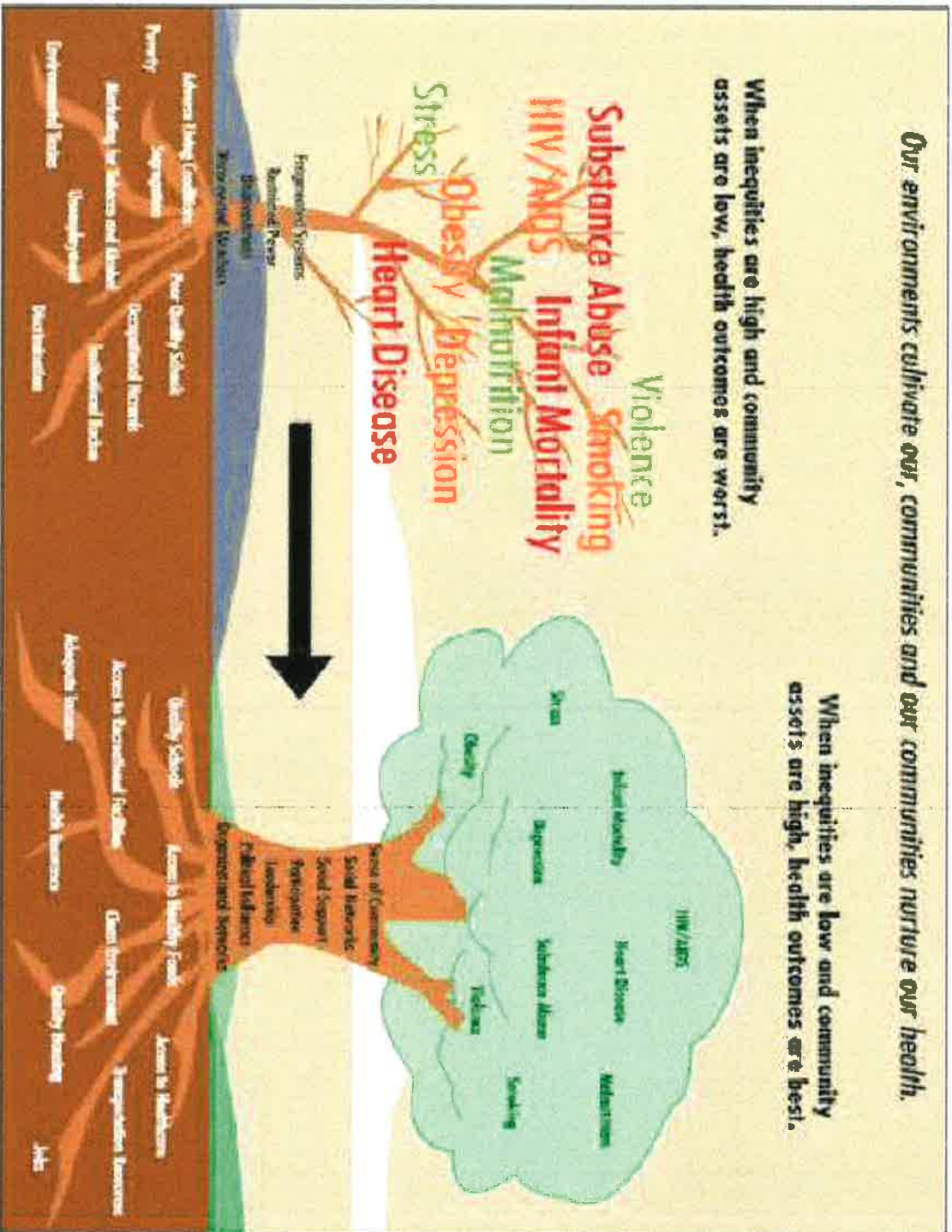
- ❖ Working with the undocumented communities.
- ❖ Working with the Alzheimer's Society to raise awareness.
- ❖ Community outreach with the police department.
- ❖ Building a relationship with the community.
- ❖ Checking Blood Pressure & Weight.
- ❖ Covid/12 Panel Drug Testing if necessary
- ❖ Connect with the School.
- ❖ Adopt A Family Program.
- Addressing Community Inequities.
(Models from the CDC)



Our environments cultivate our communities and our communities nurture our health.

When inequities are high and community assets are low, health outcomes are worst.

When inequities are low and community assets are high, health outcomes are best.



Multicultural Summer Camp - At Risk Program



Summer Camp is for kids that are at risk. They get to interact in a multicultural setting and learn from one another.

Learn:

- ❖ Anger Management
- ❖ Consequences of Bullying
- ❖ Consequences of Negative Behavior
- ❖ Conflict Resolution
- ❖ Self Esteem
- ❖ Crisis Intervention
- ❖ Substance Abuse
- ❖ Healthy Eating and Healthy Living Habits

Anger Management

Certified by CAMS and NAMA.
12-26 Week course depending on needs.



National Anger Management Association
Specialist Certification

Community Collaboration



Questions

LFS serving the community since 1971 and is a Non-Profit Agency (501c3)

What are the next steps for Latino Family Services?

What does the future look like for Latino Family Services?

What are the needs of the community?

How do you expect to reach future goals?

Will you be doing quarterly clothing distribution?

Will you be offering transportation for a minimal fee?

Will you continue to look for job placement for people job-searching?

Goal for October 2023-September 2024

- ❖ Community Advocacy
- ❖ Quarterly Clothing Distribution and Food Resourcing
- ❖ Translation Assistance
- ❖ Transportation
- ❖ Community Collaboration
- ❖ Health & Wellness
- ❖ Educating Parents & Youth
- ❖ Strengthening Families
- ❖ Case Management
- ❖ Prevention
- ❖ Community Outreach
- ❖ Summer Camp-At Risk
- ❖ Anger Management