



**Detroit Wayne  
Integrated Health Network**

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**FULL BOARD  
Wednesday, October 18, 2023  
Hotel St. Regis  
3071 W. Grand Blvd.  
Detroit, MI 48202  
1:00 p.m.  
REVISED AGENDA**

- I. CALL TO ORDER
- II. ROLL CALL
- III. APPROVAL OF THE AGENDA
- IV. MOMENT OF SILENCE
- V. APPROVAL OF BOARD MINUTES – Full Board – September 20, 2023
- VI. RECEIVE AND FILE – Approved Finance Committee Minutes – September 6, 2023  
Approved Program Compliance Committee Minutes – September 13, 2023
- VII. ANNOUNCEMENTS
  - A) Network Announcements
  - B) Board Member Announcements
- VIII. DETROIT WAYNE INTEGRATED HEALTH NETWORK – Member Engagement- DeMaria Presentation
- IX. BOARD COMMITTEE REPORTS
  - A) Board Chair Report
    - 1) Board Development – Board Study Session/Retreat - (November 2023)
    - 2) CEO Annual Incentive Compensation FY22/23
    - 3) Update Metro Region Meeting – Oakland County Host – Thursday, November 30<sup>th</sup>, 2023 (In Person)
    - 4) Community Mental Health Association of Michigan (CMHAM) Annual Fall Conference, October 23-24, 2023 – Grand Traverse, Michigan
    - 5) National Council for Mental Wellbeing – NatCon24 – April 15-17, 2024, St. Louis, Missouri
    - 6) Regional Chamber of Commerce 2024 Mackinac Policy Conference – Mackinac Island, Michigan - May 28– 31, 2024
  - B) Executive Committee
    - 1) CEO Annual Performance Appraisal FY22/23
    - 2) CEO Annual Incentive Compensation Objectives FY23/24
    - 3) Board Self-Assessment

**Board of Directors**

Kenya Ruth, Chairperson  
Karima Bentounsi  
Angelo Glenn

Dr. Cynthia Tauog, Vice Chairperson  
Angela Bullock  
Jonathan C. Kinloch

Dora Brown, Treasurer  
Lynne F. Carter, M.D.  
Kevin McNamara

William Phillips, Secretary  
Eva Garza Dewaelsche  
Bernard Parker

**Eric W. Doeh, President and CEO**

- C) Finance Committee
- D) Program Compliance Committee
- E) Recipient Rights Advisory Committee

**X. SUBSTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT**

- XI. COMPLIANCE** – “To vote to go into closed session, pursuant to Section 8(h) of the Open Meetings Act, to discuss material exempt from discussion or disclosure by law.”

**XII. UNFINISHED BUSINESS**

**Staff Recommendations:**

- A. BA#21-29 (Revised) – Outfront – Social Media Management Services *(Finance)*
- B. BA#21-30 (Revised) – Billboard Management Outreach – International Outreach *(Finance)*
- C. BA#21-31 (Revised) – Brooklyn – Social Media Management Services *(Finance)*
- D. BA#23-08 (Revised) – Crisis Intervention Services Contract Extension FY23-Hegira Health/Community Outreach for Psychiatric Emergencies (COPE) *(Program Compliance)*
- E. BA#23-18 (Revised) – Global Solutions Group, Inc. *(Finance)*
- F. BA#23-25 (Revised) – WestComm, Inc. – Social Media Management Services *(Finance)*
- G. BA#23-41 (Revised)– Michigan Peer Review Organization Contract Renewal *(Program Compliance)*
- H. BA#23-43 (Revision 2) – Temporary Office Space – New Center One Building *(Executive Committee)*
- I. BA#23-56 (Revised) – Leaders Advancing and Helping Communities (LAHC), Community Health, Workforce Development and Training Hub *(Program Compliance)*
- J. BA#24-07 (Revision 1) – Detroit Wayne Integrated Health Network Operating FY2023/2024-Operating Budget *(Finance)*
- K. BA#24-23 (Revised) – Quest Analytics *(Program Compliance)*

**XIII. NEW BUSINESS**

**Staff Recommendations:**

- A. BA#24-02 – Wayne County Juvenile and Youth Services (formerly Wayne County Health Human and Veteran Services) *(Program Compliance)*
- B. BA#24-16 – Therapeutic Foster Care Oregon (TFCO) Wayne State University Grant *(Program Compliance)*
- C. BA#24-20 – Central City PSH CoC Program Leasing Project *(Program Compliance)*
- D. BA#24-21- Projects for Assistance in Transition from Homelessness (PATH)-Neighborhood Service Organization (NSO) and Wayne Metro *(Program Compliance)*
- E. BA#24-22 – Southwest Counseling Solutions (SWCS) Housing Resource Center *(Program Compliance)*
- F. BA#24-27 – Business Intelligence (BI) Solutions Developer Services - Joseph Barr *(Finance)*
- G. BA#24-28 – PA 152 Waiver *(Finance)*
- H. BA#24-30 – Purchase of Building in Downriver Wayne County for Crisis Stabilization Unit *(Executive Committee)*
- I. BA#24-31 – Accuform Printing & Graphics, Inc. *(Finance)*
- J. BA#24-35 – Hope Mobile Outreach Services – Black Family Development, Inc. (BFDI) *(Program Compliance)*
- K. BA#24-36 – Credentialing Verification Organization – Medversant Technologies, LLC *(Program Compliance)*
- L. BA#24-37 – Michigan Municipal Risk Management Authority (MMRMA) Insurance Renewal *(Executive Committee)*

**XIV. AD HOC COMMITTEE REPORTS**

- A. Policy/Bylaw Committee
- B. Strategic Plan Committee
- C. Board Building Committee

**XV. PRESIDENT AND CEO MONTHLY REPORT**

- A. Update Crisis Care Center
- B. Update Provider Stability Plan
- C. Update Integration Pilot
- D. Update Long Term Residential Care
- E. Update Student Athlete Campaign

**XVI. QUARTERLY COMMUNICATIONS/MEDIA REPORT**

**XVII. PROVIDER PRESENTATION – Mariner’s Inn**

**XVIII. REVIEW OF ACTION ITEMS**

**XIX. GOOD & WELFARE/PUBLIC COMMENT/ANNOUNCEMENTS**

Members of the public are welcome to address the Board during this time for no more than two minutes. (The Board Liaison will notify the Chair when the time limit has been met.) Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis).

**XX. ADJOURNMENT**



**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
FULL BOARD  
Meeting Minutes  
Wednesday, September 20, 2023  
1:00 p.m.**

**BOARD MEMBERS PRESENT**

Kenya Ruth, Chair	Lynne F. Carter, M.D.
William Phillips, Secretary	Angelo Glenn
Karima Bentounsi	Commissioner Jonathan C. Kinloch
Angela Bullock	Kevin McNamara

**BOARD MEMBERS EXCUSED:** Dr. Cynthia Tauveg, Vice Chair; Ms. Dora Brown, Treasurer; Ms. Eva Garza Dewaelsche; and Mr. Bernard Parker

**BOARD MEMBERS ATTENDING VIRTUALLY:** None.

**GUEST(S):** None.

**CALL TO ORDER**

The Board Chair, Ms. Ruth, welcomed and thanked everyone for attending the meeting. The meeting was called to order at 1:10 p.m.

**ROLL CALL**

Roll call was taken by the Board Secretary, Mr. Phillips, and a quorum was present.

**APPROVAL OF THE AGENDA**

The Chair called for a motion on the agenda. **It was moved by Commissioner Kinloch and supported by Dr. Carter approval of the agenda.** There was no further discussion. **Motion carried.**

**MOMENT OF SILENCE**

The Board Chair, Ms. Ruth called for a moment of silence. Ms. Ruth asked that the teen and the family involved in the incident that occurred yesterday be remembered. Moment of Silence taken.

**APPROVAL OF BOARD MINUTES**

The Chair called for a motion on the Board minutes from the Full Board meeting of August 16, 2023. **It was moved by Mr. Glenn and supported by Dr. Carter to approve the Full Board minutes of August 16, 2023.** There was no further discussion. **Motion carried unanimously.**

**RECEIVE AND FILE**

The approved minutes from the Finance Committee meeting of August 2, 2023, and the approved minutes from the Program Compliance Committee meeting of July 12, 2023 were received and filed.

## **ANNOUNCEMENTS**

### Network Announcements

Ms. T. Devon, Director of Communications, reported. It was noted the Youth United Team is having its Spotlight Awards which is a signature event, multiple awards will be given to young people in the community who have done great things; the event will be at Stefans in Redford and the Detroit Youth Choir will be performing. Board members were invited to attend. On Saturday at Laurel Park Mall in Livonia an Autism Community Day will be held; all are invited to attend.

### Board Announcements

Mr. McNamara announced that social workers will be placed in police stations located in Van Buren Township, Canton, Wayne, and Romulus. They are working with DWIHN and the program will be similar to the one in the Detroit Police Departments. The communities are using their own fund for the program and have received a grant from the Federal and State government which paid for the entire program.

Mr. Glenn reported that he viewed the DWIHN bulletin boards downtown by Campus Martius and commended the Communications department on a job well done.

## **BOARD COMMITTEE REPORTS**

### Board Chair Report

Ms. Ruth, Chairperson gave a verbal report. It was reported there was lengthy discussion at the Board Executive meeting for a motion to have the Board Study Session/Board Retreat which would be a day and ½ moved to November. Legal was referred to for assistance in regards to the number of board study sessions were required and the minimum number of board retreats were required per year, and possibly reducing the number because of time constraints.

It was also reported a meeting would be set up with her and the CEO to discuss his performance as it pertained to the CEO Annual Incentive Compensation for 2022/2023. Information will be brought to the Executive Committee for a recommendation to the Full Board for approval. The Chair requested Mr. Connally, VP of Human Resources, to provide additional information. Mr. Connally reported and noted, the CEO Incentive Compensation timeline was presented at Executive Committee and the dates were as follows; the CEO will have his self-evaluation completed and submitted by close of business today; the CEO Annual Performance Appraisal will be disseminated to the board along with the CEO Self Evaluation on Friday, September 22<sup>nd</sup>. The Performance Appraisal will be completed/requested to be completed and returned to him by October 6<sup>th</sup>. The data will be compiled and presented to the Chair for discussion with the CEO; it was recommended that meeting take place the week of October 9<sup>th</sup> through 13<sup>th</sup> for presentation to the Executive Committee on October 16<sup>th</sup> and presentation at the Full Board meeting on October 18<sup>th</sup>, 2023. Discussion ensued regarding the information to be disseminated as there were board members that were new to the process. Mr. Connally clarified the process and noted the CEO's Self-Evaluation is being used as a point of reference as they complete their assessment of his performance over the past fiscal year; the evaluation will be disseminated electronically via the Qualtrics platform. The Board Chair requested that Mr. Connally be available to assist board members, specifically Ms. Bentounsi and Ms. Bullock, the newest board members, with the process. The Board Liaison noted that there is a cover sheet with directions that accompanies the documents that will assist Board members with the process as well as the timeline.

It was reported the CMHAM Fall Conference is scheduled for October 23<sup>rd</sup> and 24<sup>th</sup> 2023 in Grand Traverse, Michigan and there are at least six board members that have expressed interest in attending, DWIHN will be well represented with staff. It was also acknowledged that she, Ms. Brown and Mr. Parker will be on the State of Michigan Diversity, Equity and Inclusion Advisory Committee. Ms. Ruth noted that she was looking forward to meeting everyone as well as having dinner. Mr. Doeh, CEO will not be present this year as he will be in Washington, DC at the NatCon Board of Directors meeting.

The National Council for Mental Wellbeing – NatCon24 will be held in St Louis, Missouri April 15<sup>th</sup>-17<sup>th</sup> 2024. The Chamber of Commerce 2024 Policy Conference is scheduled on Mackinac Island May 28<sup>th</sup> – May 31<sup>st</sup> 2024. Board members were encouraged to notify the Board Liaison if they were interested in attending any of the conferences.

The Board Chair also noted that information on the Metro Region Meeting had been received after the Executive Committee meeting. The meeting will be hosted by Macomb and is tentatively scheduled to be held virtually however the platform was to be determined; there were two dates being considered, January 18<sup>th</sup> or the 25<sup>th</sup>; the Board Liaison will poll the board for availability. There was no further discussion on the Board Chair report.

The report of the Board Chair was received and filed.

#### Executive Committee

Ms. Ruth, Chairperson gave a verbal report. It was reported the Executive Committee met on Monday, September 18, 2023. The CEO Annual Performance Appraisal FY22/23 was discussed earlier by Mr. Connally, VP of Human Resources. It was noted that meeting dates to discuss the CEO Objectives for FY23/24 have been discussed and she, Mr. Doeh and Mr. Connally will meet to develop the objectives for the upcoming year and will be presented to the Executive Committee than to the Full Board.

Board members were encouraged to participate and complete the Board Self-Assessment and to return it to Human Resources by the deadline. There was discussion at the Executive Committee regarding participation levels on both the CEO Performance Appraisal and the Board Self-Assessment; the Policy/Bylaw Committee will review the Policy. There was no further discussion. The Executive Committee report was received and filed.

#### Finance Committee

The Chair, Ms. Ruth noted that Ms. Brown, Committee Chair and Treasurer was excused from the meeting and Mr. McNamara, Vice Chair would provide the report. Mr. McNamara provided a verbal report. It was reported the committee met on Wednesday, October 6, 2023, There were two Finance accomplishments and noteworthy items; the first is DWIHN issued a one-time 3% rate increase to Fee for Service (FFS) providers for \$20 million dollars, and this is in the budget; DWIHN also received the 2024 health care plan renewal and there has been a 17% increase in the cost of the plan; he reminded the board that every year they have to vote on PA152 the hard cap waiver; the Finance Committee is recommending the Board approves the agreement that we currently have with the Union and there are 351 employees; we are self-insured and we pay 90% and they pay 10%. There were a lot of people that needed medical health care last year, so costs have gone up a little. The board will have to decide. There were three revised board actions; basically, we want to improve our billboards which are proving to be some of our best messaging and the board actions are requesting a little more money. The FY2024 DWIHN Operating Budget which is one of

our primary purposes as a board was also presented and moved to Full Board and recommended for approval; we also considered and moved to Full Board for approval board actions for Peter Chang enterprises who runs our entire computer system and the Workers' Compensation Insurance. There were five updates and adjustments to the FY2024 budget and most notably were some salary adjustments which were recommended by a compensation study that was performed by Lockton company; the General Fund distribution was updated and there were some programs that were restored because we thought the State was going to cut our general fund; and there were two providers that stability payments were made as they were experiencing cash flow issues through no fault of their own and there were some minor changes to the Care Center budget. Ms. Ruth, Board Chair noted that Ms. Durant would make herself available to anyone that may need information regarding the PA152 Hard cap waiver and thanked her for bringing the information to the board prior to the Board action being presented. There was no further discussion. The Finance Committee report was received and filed.

#### Program Compliance Committee

Mr. Phillips, Committee member and Board Secretary provided a verbal report on behalf of Dr. Taueg, Committee Chair who was excused from the meeting. It was reported the Program Compliance Committee meeting met on Wednesday, September 13, 2023. Quarterly reports were received from the Access Call Center, the Customer Department, and Integrated Healthcare. The Committee received information on a new initiative called the Disparity Performance Improvement Project which monitors, tracks and develops strategies to address the disparities between populations served and their seven-day follow-up visits after hospitalization. There was a robust conversation about how it relates to particularly African Americans that receive service and follow-up and things that can be done to improve some of the numbers. The reports of the Chief Medical Officer, VP of Clinical Operations and Compliance Officer were received and filed. There were three board actions under unfinished business that were recommended to the Full board for approval and there were eight new board actions all which were approved and recommended to full board for approval and will be discussed later. The highlight of the meeting was two grants, one that has been received and the second has been applied for; both were not expected. It was requested that CEO Doeh provide a high-level overview of the two grants; the first is a \$2 million dollar grant for \$400,000 for five years and is for Suicide Prevention; Ms. Andrea Smith and others did an outstanding job with obtaining the grant and there is a second grant that Ms. Phipps of Children's Initiatives is working on which will be for children on the school side. Mr. Phillips noted this was a great job and commended the department on their outstanding performance. It was also noted there was vast improvements and outstanding performance with the Access Call Center as it relates to response to customer calls and the Customer Call Center. It was noted that he hoped to see good things reported from the Disparity Performance Improvement Project. There was no further discussion. The Program Compliance Committee report was received and filed.

#### Recipient Rights Advisory Committee

Mr. Glenn, Chair Recipient Rights Advisory Committee (RRAC) reported the Recipient Rights Advisory Committee did not meet during the month of September and is scheduled to meet in October. There was no further discussion.

#### **SUBSTANCE USE DISORDER (SUD) OVERSIGHT POLICY BOARD REPORT**

Mr. Adams, Chair of the Substance Use Disorder Oversight Policy Board, provided a verbal report. It was reported the last meeting was held Monday, September 18<sup>th</sup> 2023 and there were two board actions that were considered and moved to full board for approval and are in the packet; The SUD Oversight Policy Board also elected two new officers, the Vice President is Mr. Felder and the



Secretary is Ms. Maria Avila which are both representative of out county Wayne, with diversity and ethnicity support. There was no further discussion. The SUD Oversight Policy Board report was received and filed.

Ms. B. Blackwell, VP of Governmental Affairs and Chief of Staff notified the Board that the following Board actions – BA#21-29 (Revised) – Outfront Media; BA#21-30 (Revised) International Outdoor; and BA#21-31 (Revised) Brooklyn Outdoor were on the agenda however they would be deferred to the October Full Board meeting.

## **UNFINISHED BUSINESS**

### **Staff Recommendations:**

- A. BA#21-08 (Revision 2) Healthcare Effectiveness Data Information Set (HEDIS) Certified Population Health Management and Data Analytics Tool – Vita Data Technology, LLC. The Chair called for a motion. V. Politowski, Director Integrated Care reported. DWIHN requests board approval to exercise two one year extensions with Vital Data Technology for the period October 1, 2023-September 30, 2025 for an amount not to exceed \$1,686,564 an increase of \$840,564.00. The extensions also include additional costs of approximately \$247 for the two years related to software modifications. The modifications represent the costs associated with twenty-seven HEDIS measures required for OHH, BHH and CCBHC. The initial platform supported DWIHN's projects with NCQA, Medicaid Health Plans, Care Coordination, HEDIS Scorecard with current fifteen different measures. **It was moved by Commissioner Kinloch and supported by Mr. Phillips approval of BA#21-08 (Revision 2).** There was no further discussion. **Motion carried.**
- B. BA#22-39(Revision 2) – Floyd Allen and Associates. The Chair called for a motion. **It was moved by Mr. Glenn and supported by Dr. Carter approval of BA#22-39 (Revision 2).** Ms. Y. Turner, VP of Legal Affairs reporting. Staff is requesting approval of BA#22-39 (Revision 2) is requesting an extension of the existing agreement between DWIHN for an additional \$210,000 to the Allen Law Group (ALG). The current term is ending on September 30, 2023. As such, the requested extension will extend the agreement for legal services through September 30, 2024. The total amount of the contract will not exceed \$585,000 for the three year period. The contract is funded by a budgeted vacant legal counsel position. The Allen Law Group has a unique understanding of DWIHN's business and provides expertise in employment law, labor negotiations and other projects as assigned. In addition to transactional legal matters, ALG continues to assist in matters related to starting up the Crisis Center providing litigation and arbitration support as needed and has historically handled CEO negotiations. ALG will continue to supplement the Legal Department and has agreed to a monthly flat rate fee for agreed upon non-litigation matters (litigation and arbitration, if any will be billed hourly). ALG will provide DWIHN with access to at least two attorneys under this agreement and the flat rate results in major cost savings to DWIHN. There was no further discussion. **Motion carried.**
- C. BA#23-20 (Revised) - ProtoCall Services. The Chair called for a motion. **It was moved by Mr. Glenn and supported by Ms. Bullock approval of BA#23-20 (Revised).** Ms. Jacquelyn Davis, Clinical Officer reporting. This board action is requesting board approval for a one year extension in the amount not to exceed an additional \$335,500 for the fiscal year ended September 30, 2024 for a total two year amount of \$671,000.00 ProtoCall Services Inc. currently operates the DWIHN 24/7 crisis line. Crisis calls are warm transferred from the DWIHN Access Call Center to ProtoCall. ProtoCall was initially awarded the Behavioral Health Response Crisis Line in March 2016 via an RFP bid. MDHHS has established a statewide crisis line, MiCal. Implementation of the services began Summer, 2022, however, all PIHP's including DWIHN, have not been included in full implementation at this time. DWIHN will decide if Crisis Line services may need to issue a RFP or consider directly staffing the crisis line. There was no further discussion. **Motion carried.**
- D. BA#23-46 (Revision 2) MI Health Link Demonstration Project FY22/23. The Chair called for a motion. **It was moved by Mr. McNamara and supported by Mr. Glenn approval of Board action #23-46 (Revision 2).** Mr. Brandon Taylor, Director of Managed Care Operations reporting. This board action is being revised to reallocate \$50,000 of funding to an approved Medicare provider of speech, occupational



and physical therapies. The need for these services has been identified for the Medicare/Medicaid dual eligible population within DWIHN's MI Health Link Program. Establishing BA 22-46 (Revision 2); Board action #23-46 was revised in March 2023 to correct the contract term to coincide with the contract term of January 1, 2023 through December 31, 2023 for MI Health Link contracts; BA#23-46 is requesting a one year continuation contract with the five Integrated Care Organizations (ICO) to receive and disburse Medicare dollars to reimburse the Affiliated Providers for the fiscal year ended September 30, 2023 for estimated amount of \$9,886,123 in conjunction with the MI Health Link Demonstration Project. There was no further discussion. **Motion carried with Mr. Phillips abstaining.**

## **NEW BUSINESS**

### **Staff Recommendations:**

- A. BA#24-01 Children's Initiatives' Michigan department of Health and Human Services (MDHHS) Grants FY23/24. The Chair called for a motion. **It was moved by Mr. Phillips and supported by Ms. Bentounsi approval of Board action #24-01.** Ms. C. Phipps reporting, Director of Children's Initiatives. This board action is requesting the approval of a one-year contract effective October 1, 2023 through September 30, 2024 for the following: \$1,043,582 for the System of Care Block Grant. The System of Care Block Grant expands the capacity of Connections Wayne County's System of Care to support the needs of the most complex children and youth with serious emotional disturbance (SED) served within Wayne County's Public Mental Health System. The Michigan Department of Health and Human Services affords this transforming grant in the amount of \$1,043,582 to supplement Medicaid covered services; \$171,419 for Infant and Early Childhood Mental Health Consultation (IECMHC). The service will be provided by Development Centers who will receive \$168,919.00. The additional \$2,500 will be allotted for indirect costs. The program is a prevention based, indirect intervention that teams a mental health professional with childcare providers to improve the social, emotional, and behavioral health of children; \$58,470 for Infant and Early Childhood Mental Health Consultation in Home Visiting (IECMHC-HV). The service will be provided by Development Centers who will receive \$55,970.00. The additional \$2,500 will be allotted for indirect costs IECMHC-HV is a prevention based, indirect intervention that teams a mental health professional with home visiting programs to improve the social, emotional, and behavioral health of children; \$211,655 for the Infant and Early Childhood Mental Health Consultation (IECMHC) Expansion Grant. The service will be provided by Hegira Health, Inc. and the Guidance Center. Hegira Health, Inc. will receive \$105,086 and the Guidance Center will receive \$101,570.00. The additional \$2,500 will be allotted for indirect costs. The program is a prevention based indirect intervention that teams a mental health professional with childcare providers to improve the social, emotional, and behavioral health of children; and \$107,904 for the Toddler Court Program. The purpose of the Infant Toddler Court Program is to increase the spread and coordination of Michigan Baby Courts to ensure children and their families in the child welfare system (CWS) or at risk for entry into DWC receive equitable, high-quality coordinate and trauma-informed services. DWIHN employed a Coordinator to provide services for this grant. Discussion ensued regarding the process of the home visits and partnerships with the schools. Ms. Ruth congratulated Ms. Phipps on being recognized and awarded the 40 under 40 award. There was no further discussion. **Motion carried.**
- B. BA#24-07 Detroit Wayne Integrated Health Network (DWIHN) FY2023/2024 Operating Budget. The Chair called for a motion. **It was moved by Mr. McNamara and supported by Commissioner Kinloch approval of Board action #24-07.** Ms. S. Durant, VP of Finance reporting. Detroit Wayne Integrated Health Network is requesting Board approval for the FY2024 Operating Budget. The FY2024 Operating Budget, in the amount of \$995,825,325.00 includes revenue of: \$21,629,681 (State General Funds, CCBHC General Funds); \$743,802,542 (Medicaid, DHS Incentive, Medicaid-Autism, Children's/SED Waiver, HAB); \$12,289,936 (MI Health Link); \$146,543,957 (Healthy MI – Mental Health and butane Abuse); \$23486,447

(Wayne County Local Match Funds); \$4,723,521 (PA2 Funds); \$6,203,009 (State Grant Portion of OBRA, SUD); \$32,106,232 (Federal Grants/Federal Block Grants/SUD); \$5,000,000 (Interest Income); and \$40,000 (Miscellaneous Revenue). services. There was no further discussion. **Motion carried.**

C. BA#24-09 Michigan Rehabilitation Services (MRS) FY24. The Chair called for a motion. **It was moved by Mr. Glenn and supported by Mr. Phillips approval of BA#24-09.** Mr. E. Doeh, CEO reporting. This board action requests a one year contract for the fiscal year ending September 30, 2024 for the continued funding for an Interagency Cash Transfer Agreement (ICTA) between Detroit Wayne Integrated Health Network (DWIHN) and Michigan Rehabilitation Services (MRS) for the amount of \$443,565.00. The agreement was established in 1994 as a means to increase member access to MRS, thereby enabling members to become employed and self-sufficient. DWIHN funding of \$443,565.00 combined with MRS ICTA Federal Share revenue of \$1,199,268.00 brings the program total revenue to \$1,642,833 for Wayne County. There was no further discussion. **Motion carried.**

D. BA#24-10 Jail Diversion FY23/24. The Chair called for a motion. **It was moved by Mr. Glenn and supported by Mr. Phillips approval of BA#24-10.** Ms. Andrea Smith, Director of Innovation and Community Engagement reporting. Detroit Wayne Integrated Health Network is requesting a one year contract for an amount not to exceed \$1,305,000 with the following providers for the DWIHN Jail Diversion and the Improving Health Care Quality Initiative programs in accordance with 45 CFR 158.150: 1. Central City Integrated Health (CCIH) Homeless Outreach (\$225,000); 2. CNS Healthcare – Co-Responder Program (\$300,000); 3. Team Wellness -Co Responder Program (\$300,000); 4. City of Southgate Police Department (\$100,000); 5. City of Southgate 28<sup>th</sup> District Court Regional Veterans Treatment Court (\$80,000). 6. Detroit Wayne Integrated Health Network will utilize the remaining \$300,000 to hire Homeless Outreach Specialists and Behavioral Health Specialists to support Grosse Pointe, Inkster, and other Police Departments. Funds can be moved between provider without board action approval however the total amount can not exceed \$1,305,000.00 CCIH program is with Detroit Homeless Outreach (DHOT) program, to bridge the gaps that exist between the police, homeless and service providers. Providers CNS Healthcare and Team Wellness has a Co-Response Program model in multiple precincts within the Detroit Police Department; City of Southgate 28<sup>th</sup> District Court Downriver Regional Veterans Treatment Court is a program for individuals who have served in the United States Armed Services. There was no further discussion. **Motion carried.**

E. BA#24-12 Substance Use Disorder (SUD) Treatment Services Provider Network FY24. The Chair called for a motion. **It was moved by Mr. McNamara and supported by Ms. Bullock approval of BA#24-12.** Ms. Judy Davis, Director, SUD reporting. The SUD department is requesting to contract for the delivery of Substance Use Disorder Treatment Services for the 2024 Fiscal year in an amount not to exceed \$6,765,483. Treatment services will be funded with Federal Block Grant dollars and PA2 funds. It should be noted that the SUD treatment, Women's Specialty Services (WSS) and SDA block grant or claims based activity is included in the overall provider network board action there the below amounts do not reflect the entire SUD treatment, SDA and WSS grant. Block Grant Funds (\$5,627,383); COVID-19 Treatment Services \$1,882,394; Women's Specialty Services \$550,000; COVID Women's Specialty Services \$329,317; Pregnant and Postpartum Women (Pilot Program) \$243,002, ARPA

\$754,545; State Opioid Response (SORIII); \$1,608,125; Media efforts pending approval from MDHHS; \$260,000. PA2 Funds (\$1,138,100) DWIHN has the discretion to allocate the funds among the providers based upon utilization without board approval up to the amount not to exceed \$6,765,483.00. There was no further discussion. **Motion carried with Mr. Glenn abstaining from Mariner's Inn and Commissioner Kinloch abstaining from LAHC and Chance for Life.**

- F. BA#24-13 Substance Use Disorder (SUD) Prevention Services Provider Network FY24. The Chair called for a motion. **It was moved by Commissioner Kinloch and supported by Ms. Bullock approval of BA#24-13.** Ms. Judy Davis, Director SUD reporting. DWIHN is requesting to contract for the fiscal year 2024 for an amount not to exceed \$6,492,847 for the delivery of Substance Use Disorder prevention services. The following prevention programs have been granted funding from MDHHS for fiscal year 2024 COVID-19 Prevention funds \$534,218.00; SUD Prevention Block Grant \$2,925,480; Gambling Prevention; \$148,165; State Opioid Response III (SORIII) \$400,000; ARPA \$130,964; Tobacco Prevention \$4,000.00; in addition \$2,350,020 in PA2 funds are pending the SUD Advisory approval on 9/18/23 (prior to full board) however in the effort to ensure timely contracting, DWIHN is requesting approval contingent on the advisory board vote. DWIHN has the discretion to reallocate the dollars within funding sources among the providers without board approval based upon utilization up to an amount not to exceed \$6,492,847.00. **Motion carried with Mr. Glenn abstaining from Mariner's Inn and Commissioner Kinloch abstaining from LAHC and Chance for Life.**
- G. BA#24-14 Multicultural Integration Programs and DWIHN's Veteran Navigator. The Chair called for a motion. **It was moved by Mr. Glenn and supported by Ms. Bullock approval of BA#24-14.** Mr. Brandon Taylor, Director Managed Care Operations reporting. Detroit Wayne Integrated Health Network is requesting board approval to enter into a one year contract for an amount not to exceed \$765,837 for the fiscal year September 30, 2024. The memorandum of understanding is between Community Mental Health Association of Michigan (CMHAM), Michigan Department of Health and Human Services (MDHHS) and Pre-paid Insurance Health Plan (PIHP) for the PIHP Veteran Navigator (PIHP VN) Peer Navigator, Navigator Assistant and the Multicultural Integration Providers formerly known as the Multicultural Programs. There was no further discussion. **Motion carried.**
- H. BA#24-17 School Success Health quality Initiative. The Chair called for a motion. **It was moved by Commissioner Kinloch and supported by Ms. Bullock approval of BA#24-17.** This board action is requesting the approval for FY23/24 contract totaling \$3,530,000.00 to provide funding for the new School Success health Quality Initiative in accordance with 45 DFR 158.150. In response to a RFP issued in August 2023; School Success Health Quality Initiative funding of \$2,980,000 will be distributed to the nine CMH providers delivering the services include Arab American Chaldean Council, Arab Community Center for Economics and Social Services, Black Family Development Inc., Development Centers, Hegira Health Inc., Southwest Counseling Solutions, Starfish Family Services, Team Mental Health Services and the Guidance Center. The overall performance expectation for the School Success Initiative is to ensure students and their families have access to behavioral and integrated health services withing a school based and community based setting. Goal Line-Community Education Commission to receive \$550,000 for the GOAL Line Program. The purpose is to

increase access to behavioral health and social-emotional supports through it enrichment programming at the Northwest Activities Center through the 2023-2024 school year as well as summer 2024. Amounts can be reallocated between providers without Board approval up to an amount not to exceed \$3,530,000.00. Discussion ensued regarding suicide prevention; services being provided to the families that experienced the recent tragedy; and the increase in the amount provided to one of the providers. There was no further discussion. **Motion carried.**

- I. BA#24-18 Peter Chang Enterprises – The Chair called for a motion. **It was moved by Mr. Glenn and supported by Commissioner Kinloch approval of BA#24-18.** Mr. K. Frambro, Associate VP of IT reporting. This board action is requesting approval of a three year contract with Peter Chang Enterprises Inc. (PCE) for an amount not to exceed \$3,651,819.00. The contract period is October 1, 2023 through September 30, 2026. The increased cost from the previous three year contract is primarily due to the addition of the crisis care modules for both the Crisis Center and Mobile Crisis. The contract with PCE is for hosting and maintenance of the MHWIN, DWIHN Electronic Medical Record System which serves Substance Use Disorder Module and Twilio Text Message system Crisis Center module and the Mobile Crisis Module. Currently, all PIHP's and the entire DWIHN Provider network utilizes the PCE system and MDHHS has developed most of its requirements and processes around the use of the PCE system. Discussion ensued regarding proper cybersecurity, third party assessment, security controls and independent audits. There was no further discussion. **Motion carried.**
- J. BA#24-23 Quest Analytics, Inc. The Chair called for a motion. **It was moved by Ms. Bentounsi and supported by Mr. Glenn approval of BA#24-23.** Ms. S. Norfolk, Strategic Operations reported. This board action is requesting the approval of a one year contract for an amount not to exceed \$282,988.00 for the fiscal year ended September 30, 2024 with Quest Analytics MSA. The software will be depreciated over its useful life in accordance with DWIHN's capitalization policy. The purpose of the contract is for Quest Analytics MSA to develop DWIHN's provider network access, accuracy, and adequacy analyses based on the DWIHN population providers and practitioners related accreditation organizations such as NCQA, HSAG and other accrediting bodies. The Quest Analytics is for unlimited licenses to DWIHN users for the software application. There was no further discussion. **Motion carried.**
- K. BA#24-24 Workers' Compensation Insurance. The Chair called for a motion. **It was moved by Commissioner Kinloch and supported by Ms. Bullock approval of BA #24-24.** Ms. Y. Turner, VP of Legal Affairs reporting. The Detroit Wayne Integrated Health Network (DWIHN) is requesting approval to bind Workers' Compensation coverage through The Accident fund for the period of October 1, 2023 through October 1, 2024. The estimated premium payment is \$57,262.00. The premium may be adjusted commensurate with yearly Worker's Compensation Audit. DWIHN is required by State law to maintain Workers' Compensation coverage. There was no further discussion. **Motion carried with Ms. Bullock abstaining. For the record after the meeting adjourned, Ms. Sheree Jackson, VP of Compliance noted that Lynne F. Carter, M.D. also needed to abstain from BA#24-24.**
- L. BA#24-25 Michigan Department of Health and Human Services (MDHHS) Community Mental Health Services Program (CMHSP). The Chair called for a motion. **It was moved by Ms. Bullock and supported by Mr. Glenn approval of BA#24-25.** Ms. Y. Turner, VP of Legal Affairs reporting. This board action is for the approval of the Grant Agreement between

the Michigan Department of Health and Human Services (MDHHS) and Detroit Wayne Integrated Health Network (DWIHN) for the Community Mental Health Services Program (CMHSP). The term of the contract is October 1, 2023 through September 30, 2024. The contract amount is not to exceed \$21,460,901.00. This contract is for the provision of a comprehensive array of mental health services and supports. This contract, although not reflected in the amount above, also includes the required Medicaid drawdown payment to MDHHS for \$2,030,000 and the local portion for state facility costs payment to the state of Michigan estimated at \$7,200,000 in accordance with the Mental Health Code. There was no further discussion. **Motion carried.**

M. BA#24-26 Michigan Department of Health and Human Services (MDHHS) Pre-Paid Inpatient Health Plan Agreement (PIHP). The Chair called for a motion. **It was moved by Mr. Glenn and supported by Commissioner Kinloch approval of BA#24-26.** Ms. Y. Turner, VP of Legal Affairs reported. This board action is requesting the approval of the Detroit Wayne Integrated Health Network's (DWIHN) Prepaid Inpatient Health Plan (PIHP) contract with the State of Michigan's Department of Health and Human Services (MDHHS) for an amount not to exceed \$896,315,276 for the Fiscal Year ending September 30, 2024. The purpose of this contract is for MDHHS to obtain DWIHN's services to manage the following Medicaid (including Habilitation Waiver Supports, Hospital Rate Adjustment and DHS Incentive-\$666,491,124.00; Healthy Michigan Plan (including Hospital Rate Adjustment)-\$146,543,957.00; Autism Medicaid -\$66,207,255.00; CCBHC supplemental \$14,568,776.00; SED Waiver -\$837,872.00; Children's Waiver - \$1,666,290.00. This board action encompasses the mandated payments for Hospital Rate Adjustment to the community hospitals, Medicaid drawdown and IPA tax payments to the State of Michigan. There was no further discussion. **Motion carried.**

## **AD HOC COMMITTEE REPORTS**

### Policy/Bylaw Committee

Ms. Ruth, Board Chair, in Dr. Taueg's absence reported the Policy/Bylaw Committee did not meet during the month of September.

### Strategic Plan Committee

Dr. Carter, Chair of the Strategic Plan Committee, noted the Strategic Plan Committee did not meet during the month of September. There was no report.

### Board Building Committee

The Board Chair, Ms. Ruth reported that the Building Committee met on Wednesday, September 6, 2023. Mr. Parker, Board Building Committee Chair, is excused today. There was a request for a meeting with a LEED Consultant which Mr. Parker was to provide contact information. A meeting may be scheduled for Wednesday, October 4, 2023 following the Finance Committee meeting. There was no further discussion. The report was received and filed.

## **PRESIDENT AND CEO MONTHLY REPORT**

Mr. Doeh, CEO and President provided a written report for the record. It was reported that the Care Center construction on both buildings is going extremely well and we are excited about the buildings. An update was provided on the general fund, it was reported there was a meeting with Director Hertel those funds will be made available to children's services and the employment

program for kids. It was noted that our hearts go out to the families of the youth involved in the recent incidents. A proposal will be coming to the board in regard to services in Ecorse, in the downriver community, and will be around crisis services. An overview was provided on the 3% rate increase and that it was a one-time to support the network with the challenges that everyone is having with the workforce. An update was provided on the 152 Waiver and there is additional information in the report; Ms. Durant has made herself accessible to answer any questions board members may have and that is being brought to the board early to address questions as last year the board had a number of questions. The second grant opportunity that was covered at the Program Compliance Committee meeting was the Mobile Crisis Services for Children and was for \$200,000 which will certainly assist in augmenting services; the second grant was the suicide prevention grant which is \$2 million dollars for a five (5) year period. We are continuing to work with the health plans in terms of coordinating both the physical and behavioral health and as we move further into crisis services, and we are pleased to expect that these collaborations will continue. DWIHN was recently approached by one of the larger health plans to engage with us to have their members receive services in the care center which opens up another funding stream. It was noted that our CCBHC application has been submitted and we are expecting some good news in the coming days which will give us an opportunity to serve each and everyone in the community and that could be quite significant. A high-level overview was provided on the long and short term care. It was noted that we have spoken to the Mayor, the County Executive, and the Speaker of the House Tate as well as the Senate Majority Leader and all are very supportive of the project and we are continuing to push hard for those funds. There was a change in our approach and we have since decided to do it in three phases; if there was a supplemental it would be in February.

An overview was provided on the upcoming trip to Washington to attend the National Council on Mental Wellbeing board meeting, this organization has a huge advocacy in and around mental health behavior. The board meets every month; however, this month the meeting will be in DC. There has been a lot of support for CCBHC and a part of the work that he has done along with Council has been to bring this forth which Senator Stabenow has also been pushing forth as well. NatCon also has resources that it creates for organizations similar to ours. There was no further discussion on the NatCon Board meeting. Discussion ensued regarding the abatement taking place on the roof at 707 Milwaukee; parking options and leasing space at Henry Ford Hospital. There was no further discussion. The Board Chair thanked Mr. Doeh for the report. The report of the President and CEO was received and filed.

#### **QUARTERLY COMMUNICATIONS/MEDIA REPORT**

The quarterly Communications/Media report will be provided at the October Full Board meeting.

#### **PROVIDER PRESENTATION**

The Provider Presentation will be provided at the October meeting.

#### **REVIEW OF ACTION ITEMS**

There were no action items reported.

#### **GOOD AND WELFARE/PUBLIC COMMENT**

The Chair, Ms. Ruth read the Good and Welfare statement. Ms. Sabrina Cesaire, LMSW spoke to the board regarding her horsemanship program which included the education, riding, summer program and future partnership, sponsorship and collaboration with Detroit Wayne Integrated

Health Network. The Board thanked her for her presentation and referred her to staff for follow-up regarding the program.

**ADJOURNMENT**

There being no further business, Ms. Ruth, Chair called for a motion to adjourn. **It was moved by Mr. Phillips and second by Mr. Glenn to adjourn. The motion carried unanimously.** The meeting adjourned at 2:22 pm.

Submitted by:  
Lillian M. Blackshire  
Board Liaison



# FINANCE COMMITTEE

**MINUTES**

**SEPTEMBER 6, 2023**

**1:00 P.M.**

**3071 W. GRAND BLVD.  
DETROIT, MI 48202  
(HYBRID/ZOOM)**

<b>MEETING CALLED BY</b>	I. Ms. Dora Brown, Chair, called the meeting to order at 1:03 p.m.
<b>TYPE OF MEETING</b>	Finance Committee Meeting
<b>FACILITATOR</b>	Mr. Kevin McNamara, Vice Chair
<b>NOTE TAKER</b>	Nicole Smith, Finance Management Assistant
<b>ATTENDEES</b>	<p><b>Finance Committee Members Present:</b> Mr. Kevin McNamara, Vice Chair Ms. Eva Garza Dewaelsche Ms. Kenya Ruth Mr. Angelo Glenn Ms. Karima Bentounsi</p> <p><b>Committee Members Excused:</b> Ms. Dora Brown, Chair</p> <p><b>Board Members Present:</b> Mr. Thomas Adams</p> <p><b>Board Members Excused:</b> None</p> <p><b>Staff:</b> Ms. Stacie Durant, VP of Finance; Mr. Eric Doeh, President; Mr. Manny Singla, Executive VP of Operations; Dr. Shama Faheem, Chief Medical Officer; Ms. Monifa Gray, Associate VP of Legal Affairs; Ms. Sheree Jackson, VP of Corporate Compliance s. Brooke Blackwell, VP of Governmental Affairs and Chief of Staff; Mr. Keith Frambro, Associate VP of IT Services; and Mr. Jody Connally, VP of Human Resources.</p> <p><b>Staff Attending Virtually:</b></p> <p><b>Guests:</b> None</p>

**AGENDA TOPICS**

**I. Roll Call**      Ms. Lillian Blackshire, Board Liaison

**II. Roll Call**

Roll Call was taken by Ms. Lillian M. Blackshire, Board Liaison and a quorum was present.

**III. Committee Member Remarks**

Mr. McNamara, Vice Chair called for Committee member remarks. Mr. McNamara gave committee remarks regarding the Wayne County Commission Ways & Means meeting he attended. The Wayne County Prosecutor was a speaker, requesting funding to hire a staff

person to maintain court ordered diversions to the alcohol and mental health courts. The Vice Chair is requesting coordination between DWIHN and the Prosecutors office to secure funding.

Remarks were made by Mr. Eric Doeh, President of DWIHN regarding an incident that happened the day before and involved a person who completed suicide. He noted the actions of the actions of the First Responders, DPD, DWIHN, and community leaders bringing resources together for the community and encouraging people to use the resources. DWIHN has contacted the family and made resources available. SUD Oversight Policy Board Members Woods and Jackson also provided outreach.

#### **IV. Approval of Agenda**

The Vice Chair, Mr. McNamara called for a motion on the agenda. There were no changes or modifications requested to the agenda. **Motion:** It was moved by Ms. Ruth and supported by Mr. Glenn approval of the agenda. **Motion carried.**

#### **V. Follow-up Items:**

The Vice Chair called for any follow-up items there were none reported.

#### **VI. Approval of the Meeting Minutes**

The Vice Chair called for a motion on the Finance Committee minutes from the meeting of Wednesday, August 2, 2023. **Motion:** It was moved by Mr. Glenn and supported by Ms. Ruth approval of the Finance Committee minutes from the meeting of Wednesday, August 2, 2023. There were no corrections to the minutes. **Motion carried.** Minutes accepted as presented.

#### **VII. Presentation of the Monthly Finance Report**

S. Durant, VP of Finance presented the Monthly Finance report. A written report for the three months ended July 31, 2023, was provided for the record. The DWIHN Finance accomplishments and noteworthy items to report were:

On September 5, 2023, DWIHN issued a onetime 3% (\$20 million) rate increase to Fee for Service (FFS) providers.

DWIHN received its 2024 healthcare plan renewal; costs increased 17% due to actual plan costs of members. Staff requesting board consider funding the plans at same percentage as prior year (89/11). Information presented for board review prior to board action in October. Discussion ensued regarding alternative insurance wellness incentives to consider for the Network staff.

Cash flow is very stable and should continue to remain strong throughout the year as liquidity ratio = 3.07.

Cash and Investments – comprise of funds held by three (3) investment manager, First Independence CDARS, Comerica, and Flagstar accounts. This amount includes the \$21.3 million cash held in collateral for the two building loans.

Due from other governments – comprise various local, state, and federal amounts due to DWIHN. Approximately \$7.9 million in SUD and MH block grant due from MDHHS. Approximately \$10.2 million for 3<sup>rd</sup> quarter and July 2023 pass through HRA revenue. Approximately \$2.9 million due from MDHHS related to FY22 CCBHC cost settlement.

Accounts receivable/Allowance - Accounts receivable consist of approximately \$2 million due from Wayne County for actual 3<sup>rd</sup> quarter PA2. Finally, Team Wellness \$.7 million related to

prior year receivable outstanding and approximately \$1 million from various other providers. DWIHN recorded \$.5 million in an allowance for two SUD providers due to length of amount owed and likelihood of collections.

Prepayments and deposits – DWIHN provided The Children’s Center an early provider stability payment totaling \$3.5 million. TCC expressed concerns regarding its ability to meet cash flow needs. In addition, DWIHN issued \$1.3 million in stability payments to skilled building providers.

IBNR Payable – represents incurred but not reported (IBNR) claims from the provider network; historical average claims incurred through July 31, 2023 was approximately \$693.5 million; however actual payments were approximately \$620.8 million. The difference represents claims incurred but not reported and paid of \$72.7 million, which includes the one-time \$20 million rate increase payment.

Due to other governments – includes \$8 million due to MDHHS for death recoupment; \$1.8 million due to MDHHS for FY20 general fund carryover in excess of 5%; and \$8.5 million related to FY22 DCW hazard pay cost settlement. In addition, there is approximately \$3.3 million payable to MDHHS for state hospitals and July 2023 IPA tax payment.

Federal grants and contracts– The \$7.3 million variance are primary due to twofold: (1) timing of several SUD grants and a year-end reclassification entry to move 18% of revenue to state grants; and (2) approximately \$3.3 million relates to the mobile crisis grant whereby DWIHN has incurred \$.4 million of expenses to date.

SUD, Children, Adults, and IDD services - \$33.3 million variance to timing and reduction in expenses. DWIHN anticipates providing stability payments in October/November 2023. Discussion ensued regarding the stability payment to both the Childrens Center and the Skill Building program. S. Durant noted the reason providers needed the payments were due to all services not being performed during the COVID-19 pandemic.

Ms. Durant provided an overview of the PA152 Waiver and a written document that outlined and gave a Healthcare analysis of different options; it was also noted that because we are considered a government entity there are limits on the amount of healthcare that an employer can pay; it requires a 2/3 vote of the board and must be provided before the beginning of the calendar year. Administration is being proactive and bringing the information to the committee this month before the board action is presented in October. Discussion ensued regarding the PA152 Waiver; preventive costs; HSA accounts and brokerage services. Ms. Durant to provide information on Healthcare prevention and Wellness Programs. Mr. Connally to provide information on brokerage services.

There was no further discussion. The Vice Chair, Mr. McNamara noted the Finance Monthly Report ending July 31, 2023, was received, and filed by the committee.

#### **VIII. Unfinished Business – Staff Recommendations:**

a. **Board Action #21-29 (Revised) – Outfront Media** Presented by T, Devon, Director of Communications. DWIHN Administration is requesting approval to enter into a two-year renewal option for BA#21-29 -Outfront Media for Billboard Outreach. The contract was originally approved by the Board on September 16, 2020 for a period of three years, with two year renewal options. The cost for the two-year renewal would be \$115,000 per year, for a total cost of \$230,000. The revised contract term would be October 1, 2023-September 30, 2025. The Vice Chair called for a motion. **Motion:** It was moved by Mr. Glenn and supported by Ms. Dewaelsche approval of BA #21-29 (Revised) to Full Board. Discussion ensued to take all three Billboard board actions together.

**b. Board Action #21-30 (Revised) – International Outdoor** Presented by T. Devon, Director of Communications. DWIHN Administration is requesting approval to enter into a two-year renewal option for International Outdoor for Billboard Outreach. The contract was originally approved by the Board on September 16, 2020 for a period of three years, with two-year renewal options. The cost for the two-year renewal would be \$25,000 per year, for a total cost of \$50,000. The revised contract term would be October 1, 2023 – October 15, 2025. The Vice Chair called for a motion. **Motion:** It was moved by Mr. Glenn and supported by Ms. Dewaelsche approval of BA #21-30 to Full Board.

**c. Board Action #21-31(Revised) – Brooklyn Outdoor** Presented by T. Devon, Director of Communications. DWIHN Administration is requesting approval to enter into a two-year renewal option for BA#21-31 (Revised) Brooklyn Media for Billboard Outreach. The contract was originally approved by the board on September 16, 2020 for a period of three years, with two-year renewal options. The cost for the two year renewal would be \$40,000 per year, for a total cost of \$80,000. The revised contract term would be October 1, 2023-September 30, 2025. The Vice Chair called for a motion. **Motion:** It was moved by Mr. Glenn and supported by Ms. Dewaelsche approval of BA #21-31 to Full Board. Discussion ensued regarding the benefits of utilizing billboards and the locations of the billboards. There was no further discussion. **Board action #21-29 (Revised) Outfront Media; Board Action #21-30 (Revised) International Outdoor; and Board action #21-31 (Revised) Brooklyn Outdoor moved to Full Board for approval. Motion carried.**

**IX. New Business – Staff Recommendations:**

**a. Board Action #24-07 – DWIHN FY 2023-2024 Operating Budget** Presented by S. Durant, VP of Finance. The Detroit Wayne Integrated Health Network is requesting Board approval for the FY 2024 Operating Budget. The FY 2024 Operating Budget, in the amount of \$995,825,325, includes revenue of: \$21,629,681 (State General Funds, CCBHC General Funds); \$743,802,542 (Medicaid, DHS Incentive, Medicaid-Autism, Children's/SED Waiver, HAB); \$12,289,936 (MI Health Link); \$146,543,957 (Healthy MI - Mental Health and Substance Abuse); \$23,486,447 (Wayne County Local Match Funds); \$4,723,521 (PA2 Funds); \$6,203,009 (State Grant Portion of OBRA, SUD); \$32,106,232 (Federal Grants/Federal Block Grants/SUD); \$5,000,000 (Interest Income); and \$40,000 (Miscellaneous Revenue). The Vice Chair called for a motion. **Motion:** It was moved by Ms. Ruth and supported by Mr. Glenn approval of BA #24-07 to Full Board. Discussion ensued regarding the updates and adjustments to the FY24 Budget Recommendations as it pertains to BA#24-07. Ms. Durant covered items 1-5 on page A-8 of the budget. There was no further discussion. **Motion carried.**

**b. Board Action #24-18 – Peter Chang Enterprises** Presented by K. Frambro, Associate VP of IT Services. This board action is requesting approval of a 3-year contract with Peter Chang Enterprises Inc. (PCE) for an amount not to exceed \$3,651,819.00. The contract period is October 1, 2023 through September 30, 2026. The increased cost from the previous 3-year contract is primarily due to the addition of the crisis care modules for both the Crisis Center and Mobile Crisis. The Vice Chair called for a motion. **Motion:** It was moved by Mr. Glenn and supported by Ms. Dewaelsche approval of BA #24-18 to Full Board. Discussion ensued and it was noted for the record the amount in the annualized column of the chart reflects the amount of the total contract as the software does not allow the annual amount to be reflected as it is a multi-year contract. **Motion carried.**

**c. Board Action #24-24 – Workers Compensation Insurance.** Presented by M. Gray, Associate VP of Legal Affairs. The Detroit Wayne Integrated Health Network (DWJHN) is requesting approval to bind Workers' Compensation coverage through The Accident Fund for the period of October 1, 2023 through October 1, 2024. The estimated premium payment is \$57,262.00. The premium may be adjusted commensurate with the yearly Workers' Compensation Audit. DWIHN is required by State law to maintain Workers' Compensation Coverage. The Vice Chair called for a motion. **Motion:** It was moved by Ms. Dewaelsche

and supported by Mr. Glenn. approval of BA #24-24 to Full Board. There was no further discussion. **Motion carried.**

**XI. Good and Welfare/Public Comment** – The Chair read the Good and Welfare/Public Comment statement. There were no members of the public addressing the committee.

**XII. Adjournment** – There being no further business; The Vice Chair, Mr. McNamara called for a motion to adjourn. **Motion:** It was moved by Mr. Glenn and supported by Ms. Dewaelsche to adjourn the meeting. **Motion carried.** The meeting adjourned at 1:53 p.m.

**FOLLOW-UP  
ITEMS**

1. Mr. Connally to provide information on Healthcare prevention and Wellness Programs and information on brokerage services – negotiation of rates such as prescriptions or the use of certain pharmacies.

# PROGRAM COMPLIANCE COMMITTEE

**MINUTES**

**SEPTEMBER 13, 2023**

**1:00 P.M.**

***IN-PERSON MEETING***

**MEETING CALLED BY**

I. Dr. Cynthia Taueg, Program Compliance Chair at 1:08 p.m.

**TYPE OF MEETING**

Program Compliance Committee

**FACILITATOR**

Dr. Cynthia Taueg, Chair

**NOTE TAKER**

Sonya Davis

**TIMEKEEPER**

**Committee Members:** Angela Bullock; Dr. Lynne Carter; Commissioner Jonathan Kinloch; Bernard Parker; William Phillips; and Dr. Cynthia Taueg

**ATTENDEES**

**Staff:** Yvonne Bostic; Jacquelyn Davis; Judy Davis; Eric Doeh; Dr. Shama Faheem; Monifa Gray; Sheree Jackson; Melissa Moody; Cassandra Phipps; Vicky Politowski; April Siebert; Manny Singla; Andrea Smith; Maria Stanfield; Brandon Taylor; and Michele Vasconcellos

**AGENDA TOPICS**

**II. Moment of Silence**

**DISCUSSION**

The Chair called for a moment of silence.

**CONCLUSIONS**

Moment of silence was taken.

**III. Roll Call**

**DISCUSSION**

The Chair called for a roll call.

**CONCLUSIONS**

Roll call was taken by Lillian Blackshire, Board Liaison and there was a quorum.

**IV. Approval of the Agenda**

**DISCUSSION/  
CONCLUSIONS**

The Chair informed the committee that BA #24-17 (School Success Health Quality Initiative) needs to be added to the agenda under Item XIII (New Business: Staff Recommendations). The Chair called for a motion to add BA #24-17 to the agenda under New Business. **Motion:** It was moved by Commissioner Kinloch and supported by Mrs. Bullock to add BA #24-17 to the agenda. **Motion carried.** The Chair called for a motion to approve the agenda as amended. **Motion:** It was moved by Mr. Parker and supported by Dr. Carter to approve the agenda as amended. Dr. Taueg asked if there were any further changes/modifications to the agenda. There were no further changes/modifications to the agenda. **Motion carried as amended.**

V. Follow-Up Items from Previous Meetings

DISCUSSION/  
CONCLUSIONS

- A. **Corporate Compliance** – Please provide a recommended-criteria when items may be reported to the Program Compliance Committee or Board of Directors outside the quarterly report – Sheree Jackson, Corporate Compliance Officer reported that Office of Corporate Compliance will report quarterly to the Program Compliance Committee and if any additional/emergent things occur, she will report to the committee at that time.
- B. **Children’s Initiatives’ Quarterly Report** – Provide more information on the number of preventative services versus in-depth services – Cassandra Phipps, Director of Children’s Initiatives will provide information in her quarterly report.

VI. Approval of the Minutes

DISCUSSION/  
CONCLUSIONS

The Chair called for a motion to approve the July 12, 2023, meeting minutes.

**Motion:** It was moved by Mr. Parker and supported by Dr. Carter to approve the July 12, 2023 meeting minutes. Dr. Taueg asked if there were any changes/modifications to the July 12, 2023 meeting minutes. There were no changes/modifications to the meeting minutes. **Motion carried.**

VII. Reports

DISCUSSION/  
CONCLUSIONS

- A. **Chief Medical Officer** – Dr. Shama Faheem, Chief Medical Officer submitted and gave an update on the Chief Medical Officer’s report. Dr. Faheem reported DWIHN continues its’ outreach efforts for behavioral health services. Staff are focusing on collaborating with Wayne State University (WSU) and University of Michigan Child and Adolescent Services to increase awareness about community mental health and to create pipeline programs for various services. DWIHN was awarded a \$400,000.00 (per year for 5 years) SAMHSA Grant for launching DWIHN’s Zero Suicide Initiative to eliminate suicides in Wayne County through system-wide culture change, workforce training, comprehensive screening, evidence-based treatment, and care management. DWIHN was approved \$200,000.00 MDHHS’ Grant for MI Kids Now Mobile Services pending submission of revisions which have been submitted. DWIHN is awaiting final response/approval. Dr. Faheem gave an update on the move and visit of the children from Hawthorn to Walter Reuther Psychiatric Hospital. Dr. Faheem also gave updates on the CRSP Medical Directors, State Medical Directors’, IPLT and QISC meetings. Dr. Taueg opened the floor for discussion. Discussion ensued. The committee suggested that DWIHN reach out to Wayne State University’s Nursing School to include psychiatry nurses in the rotation.
- B. **Corporate Compliance** – Sheree Jackson, Corporate Compliance Office submitted and reported on the Corporate Compliance’s quarterly report. Mrs. Jackson gave an update on compliance investigations and reported that all claims have been voided and recoupment has been reported to the OIG. The department has verified with the OIG that there are no further pending encounters that necessitate recoupment. Mrs. Jackson also gave an update on the Central City Integrated Health’s data breach investigation. There were 1,364 members that were active with DWIHN. It is noted that there were no social security numbers or financial information affected. All members have been notified and upon stakeholder approval, Central City will be getting their high-tech certification to ensure this doesn’t happen again. Dr. Taueg opened the floor for discussion. Discussion ensued regarding the percentage of folks the 1,364 represents of Central City’s total population. (Action) Discussion ensued regarding NSO and for the record Commissioner Kinloch stated that NSO should not be attempting to contact DWIHN regarding the incident that occurred on



their site and this matter is being handled by the legal dept. Compliance noted that since this is a legal matter, and any discussion should be held off-line. The Chair noted that the Chief Medical Officer and Corporate Compliance reports have been received and placed on file.

## VIII. Quarterly Reports

- A. **Access Call Center** – Yvonne Bostic, Director of the Access Call Center submitted and gave highlights of the Access Call Center’s quarterly report. Ms. Bostic reported that there was a total of 54,246 incoming calls for FY 23 (Q3) which was a decrease from FY 23(Q2) by 315 calls. An annual comparison from FY 22 to FY 23 was completed and there were 12,000 more calls in FY23. DWIHN’s Access Call Center met State’s standards for the FY 22/23(Q3). Ms. Bostic gave updates on the Access Call Center’s goals, accomplishments, areas of concern and plans for FY 22/23(Q4). Ms. Bostic also reported that staff completed a silent-monitoring of 373 calls for Q3. The average score was 91.3% and the goal is 95%. Staff will have additional training, one-on-one supervision and updates to the silent-monitoring process in order to reach the 95% goal and some of the training has been completed. Dr. Taueg opened the floor for discussion. Discussion ensued.
- B. **Children’s Initiatives** – Cassandra Phipps, Director of Children’s Initiatives submitted and gave highlights of the Children’s Initiatives’ quarterly report. Mrs. Phipps reported that there was a total of 11,455 unduplicated children, youth and families in Wayne County, ages 0 up to 21 years old with both Serious Emotional Disturbance (SED) and Intellectual/Developmental Disability (I/DD) designations. Mrs. Phipps also reported:
1. **Activity 1: Timely Access to Children’s Services** – Performance Indicators 1, 3, 4a and 10 were met and Performance Indicator 2a (Access to Services and completing the Integrated Biopsychosocial Assessment within 14 days of a non-emergency request for service) was not met for Q3. Mrs. Phipps also provided data comparison from FY22 to FY23 on Performance Indicator 2a. An update was provided on significant tasks, major accomplishments, needs/concerns and plans for improving this indicator.
  2. **Activity 2: Juvenile Restorative Program** – The program was launched by Team Wellness in July 2023 and there are currently 19 youths enrolled as of August 30, 2023. Mrs. Phipps gave an update on the significant tasks, major accomplishments, needs/concerns and plans with Team Wellness on this collaboration. **Response to Follow-up Question** – The majority of the members of this program are males involved in gang activity and safety measures are put into place to keep them separated; outside speakers have spoken with Team Wellness about gang activity involving student-teacher ratio; there are two evidence-based practices provided; cognitive behavioral therapy and aggression, replacement training to address conflict, resolution and interventions; and I.T. department has firewall restrictions in place to prevent participants from viewing unauthorized sites.
  3. **Activity 3: School Success Initiative** – A data comparison was presented to the committee for FY23, Q2 and Q3. An update on accomplishments and successful discharges were provided. Mrs. Phipps reported that the number of students that received services from Q2 to Q3 has increased and they are working on streamlining the enrollment process by training providers to do screenings to get students enrolled in the program. A Request for Information was submitted to prepare for school year 2024 to address the prevention versus in-depth services. Mrs. Phipps gave updates on launches, conferences, workshops, and initiatives that DWIHN has participated in.

## DISCUSSION/ CONCLUSIONS

Dr. Tauzeg opened the floor for discussion. Discussion ensued. The committee inquired if the Juvenile Restorative Program provides education or has discussions on black history, assisting youth to understand their past and reasons for their gang participation. **(Action)** The committee suggested that staff reach out to the Statewide Association of School-Based Health Centers to inquire about presenting the School Success Initiative program to them.

**(Action)**

- C. **Customer Service** – Michele Vasconcellos, Director of Customer Service submitted and gave highlights of the Customer Service’s quarterly report. Ms. Vasconcellos reported:
1. **Customer Service Calls** – Data comparisons for calls activity for FY 22 and FY 23 on the reception/switchboard and the Customer Service’s Call Center were presented to the committee. Staff continue to monitor call abandonment rates and addresses staffing concerns.
  2. **Grievances and Appeals** – There were 709 complaint/grievance calls received for FY22/23 (Q3) and 174 for FY 21/22 (Q3). There were 5,650 Advance Notices for FY 23 (Q3)/2,979 FY22 (Q3); and 1,335 Adequate Notices for FY 23 (Q3)/1,729 FY 22(Q3)
  3. **Member Engagement** – Ms. Vasconcellos gave updates on the members’ activities, Constituents’ Voice meetings, peer professional development and member experience surveys. Staff continues to maintain its efforts to engage members with implementation of collaborative venues and initiatives.

Dr. Tauzeg opened the floor for discussion. Discussion ensued.

- D. **Integrated Health Care** – Vicky Politowski, Director of Integrated Health Care submitted and gave highlights of the Integrated Health Care’s quarterly report. Mrs. Politowski reported:
1. **Integration of OBRA Services within DWIHN/IHC** – DWIHN has received 1,977 referrals; 251 assessments were completed and out of the 251, there 37 assessments MDHHS had questions/concerns about. The State’s goal for pended assessments is 25% or less, DWIHN had 14%. Congruency with MDHHS on assessments was 95% which means MDHHS agreed with 95% of DWIHN’s recommendations for level-of-care. Mrs. Politowski gave an update on major accomplishments, needs/current issues and upcoming plans for the department.
  2. **Increase of HEDIS Scores focusing on Follow-up After Hospitalization (FUH)** – DWIHN has received their HEDIS Scorecard to keep track of this measure and right now DWIHN is about 15% lower that we should be for adults and 10% lower than we should be for children due to a lag in tracking the FUH measures. Staff are meeting with providers to come up with a solution to solve this problem. For the FUA (Follow-up after emergency room visit for alcohol or other drugs), DWIH has historically been less than 20%, but as of this quarter, DWIHN is over 40%. DWIHN is now in-line with everyone else in Michigan.
  3. **Complex Case Management (CCM)** – There were 12 new cases opened this quarter; 9 cases closed (7 met their goals, 1 was unable to reach their goal and 1 passed away). There were 73 presentations to the community on CCM and three satisfactions surveys were returned with 100% satisfaction of services. Mrs. Politowski gave updates on the significant tasks, major accomplishments, needs/current issues and upcoming plans for the CCM.

Dr. Tauzeg opened the floor for discussion. Discussion ensued. The Committee requested that persons served be tracked after discharge to determine if they are seeing the same person or are they seeing someone different each visit.

The Chair noted that the Access Call Center, Children's Initiatives, Customer Service and Integrated Health Care's quarterly reports have been received and placed on file.

**IX. Strategic Plan Pillar**

**DISCUSSION/  
CONCLUSIONS**

*There was no Strategic Plan Pillar to review this month.*

**X. Quality Review(s)**

**DISCUSSION/  
CONCLUSIONS**

- A. **Disparity Performance Improvement Project (PIP) Update** – April Siebert, Director of Quality Improvement submitted and gave an update on the Disparity Performance Improvement Project. Ms. Siebert reported that HSAG (MDHHS' contracted external auditor) directed PIHPs to create a three-year PIP focusing on racial disparities in the network. The data revealed that there is a disparity gap between the percentage of African American members versus white members who received follow-up care within 7 days of discharge from a psychiatric inpatient unit. The PIP was submitted to HSAG for validation on July 25, 2022; resubmitted revisions in the summer of 2022; accepted by HSAG in November 2022 and received a 100% on our baseline data report. Ms. Siebert gave an overview of the initial interventions to improve compliance with 7-day discharge appointments after psychiatric admissions. Ms. Siebert also gave an update on the preliminary data from January to July 2023 and the PIP next steps to keep improving services. Ms. Siebert will keep the committee updated on how DWIHN is doing with their interventions in place to improve appointment scheduling. **(Action)** Dr. Tauzeg opened the floor for discussion. Discussion ensued. The Chair noted that the update on disparity performance improvement project has been received and placed on file.

**XI. VP of Clinical Operations' Report**

**DISCUSSION/  
CONCLUSIONS**

Melissa Moody, VP of Clinical Operations submitted and gave highlights of the VP of Clinical Operations report. Mrs. Moody reported:

- A. **Habilitative Support Waiver (HSW)** – In March 2023, DWIHN implemented an internal corrective action plan in an effort to reach 95% HSW enrollment and in July 2023, DWIHN hit that 95% benchmark and it continues to go up.
- B. **Substance Use Disorder (SUD) Services** – Data on discharges from withdrawal management detox and the number of persons that follow-up within 7 days – July (92.6%) and August (96.3%) which shows an improvement from the

previous month. Staff will continue to encourage providers to actively participate in developing aftercare planning with the guidance of treatment professionals.

- C. **Certified Community Behavioral Health Clinic (CCBHC) – CCBHC Expansion SAMHSA Grant** – DWIHN is still waiting to hear if our application was accepted by MDHHS. **CCBHC Demonstration Expansion** - Five more providers in our network have been added to the list of CCBHC Demonstration sites.
- D. **Provider Network** – DWIHN has done multiple RFPs and RFIs to make sure that we have the provider capacity in our network to ensure members have access to those needed appointments as well. Mrs. Moody informed the committee that DWIHN has launched its’ “Our Peers to Higher Education” partnership with Wayne State University which focuses on enhancing the behavioral health workforce by creating a pathway for peer specialists to become licensed social workers and addiction counselors.

Dr. Tauveg opened the floor for discussion. Discussion ensued. The Chair noted that the VP of Clinical Operations’ report has been received and placed on file.

## XII. Unfinished Business

- A. **BA #21-08 (Revised 2)** – Healthcare Effectiveness Data Information Set (HEDIS) Certified Population Health Management and Data Analytics Tool – Vital Data Technology, LLC - Staff requesting board approval to exercise 2-one-year extensions with Vital Data Technology for the period of October 1, 2023 – September 30, 2025 for an amount not to exceed \$1,686,564.00 (\$840,564 increase). The Chair called for a motion on BA #21-08 (Revised 2). **Motion:** It was moved by Commissioner Kinloch and supported by Mr. Phillips to move BA #21-08 (Revised 2) to Full Board for approval. Dr. Tauveg opened the floor for discussion. There was no discussion. **Motion carried.**
- B. **BA #23-20 (Revised)** – ProtoCall Services – Staff requesting board approval for a one-year extension in the amount not to exceed an additional \$335,500.00 for FY 24 for a total of two years. The Chair called for a motion on BA #23-20 (Revised). **Motion:** It was moved by Mr. Phillips and supported by Mrs. Bullock to move BA #23-20 (Revised) to Full Board for approval. Dr. Tauveg opened the floor for discussion. There was no discussion. **Motion carried.**
- C. **BA #23-46 (Revised 2)** – MI Health Link Demonstration Project FY 22/23 – Staff requesting board approval to move BA #23-46 (Revised 2) to Full Board for approval to re-allocate \$50,000.00 of funding to an approved Medicare provider of speech, occupational and physical therapies. The need for these services has been identified for the Medicare/Medicaid Dual Eligible population within DWIHN’s MI Health Link program. The Chair called for a motion on BA #23-46 (Revised 2). **Motion:** It was moved by Mrs. Bullock and supported by Commissioner Kinloch to move BA #23-46 (Revised 2) to Full Board for approval. Dr. Tauveg opened the floor for discussion. There was no discussion. **Motion carried with Mr. Phillips abstaining from Henry Ford Hospital.**

### DISCUSSION/ CONCLUSIONS

## XIII. New Business: Staff Recommendation(s)

### DISCUSSION/ CONCLUSIONS

- A. **BA #24-01** – Children’s Initiatives’ Michigan Department of Health and Human Services (MDHHS) Grants FY 23/24 – Staff requesting board approval for a one-

year contract with the System of Care Block Grant; Infant and Early Childhood Mental Health Consultation (IECMHC); Infant and Early Childhood Mental Health Consultation in Home Visiting (IECMHC-HV); Infant and Early Childhood Mental Health Consultation (IECMHC) Expansion Grant; and the Infant Toddler Court Program effective October 1, 2023 to September 30, 2024. The Chair called for a motion on BA #24-01. **Motion:** It was moved by Dr. Carter and supported by Mrs. Bullock to move BA #24-01 to Full Board for approval. Dr. Taueg opened the floor for discussion. There was no discussion. **Motion carried.**

- B. **BA #24-09** – Michigan Rehabilitation Services (MRS) FY 24 – Staff requesting board approval for a one-year contract for the fiscal year ending September 30, 2024 for the continued funding for an Interagency Cash Transfer Agreement (ICTA) between Detroit Wayne Integrated Health Network (DWIHN) and MRS for the amount of \$443,565.00. The Chair called for a motion on BA #24-09. **Motion:** It was moved by Commissioner Kinloch and supported by Mrs. Bullock to move BA #24-09 to Full Board for approval. Dr. Taueg opened the floor discussion. There was no discussion. **Motion carried.**
- C. **BA #24-10** – Jail Diversion FY 23/24 – Staff requesting board approval for a one-year contract for an amount not to exceed \$1,305,000.00 with providers listed in this board action for jail diversion and improving health care quality initiative programs. The Chair called for a motion on BA #24-10. **Motion:** It was moved by Mr. Phillips and supported by Commissioner Kinloch to move BA #24-10 to Full Board for approval. Dr. Taueg opened the floor for discussion. There was no discussion. **Motion carried.**
- D. **BA #24-12** – Substance Use Disorder (SUD) Treatment Services Provider Network FY 24 – Staff requesting board approval to contract for the delivery of SUD Treatment services for FY 24 in an amount not to exceed \$6,765,483.00. The Chair called for a motion on BA #24-12. **Motion:** It was moved by Mr. Phillips and supported by Mrs. Bullock to move BA #24-12 to Full Board for approval. Dr. Taueg opened the floor for discussion. Discussion ensued. **Motion carried with Commissioner Kinloch abstaining.**
- E. **BA #24-13** – Substance Use Disorder (SUD) Prevention Services Provider Network FY 24 – Staff requesting board approval to contract for the delivery of SUD Prevention services for FY 24 in the amount not to exceed \$6,492,847.00. The Chair called for a motion on BA #24-13. **Motion:** It was moved by Mr. Phillips and supported by Mrs. Bullock to move BA #24-13 to Full Board for approval. Dr. Taueg opened the floor for discussion. There was no discussion. **Motion carried with Commissioner Kinloch abstaining.**
- F. **BA #24-14** – Multicultural Integration Programs and DWIHN’s Veteran’s Navigator – Staff requesting board approval to enter into a one-year contract for an amount not to exceed \$765,837.00 for FY 24. The memorandum of understanding is between CMHAM, MDHHS and PIHPs for the PIHP Veteran Navigator, Peer Navigator, Navigator Assistant and the Multicultural Integration Providers (formerly known as the Multicultural Programs). The Chair called for a motion on BA #24-14. **Motion:** It was moved by Commissioner Kinloch and supported by Mr. Phillips to move BA #24-14 to Full Board for approval. Dr. Taueg opened the floor for discussion. Discussion ensued. The committee requested that staff make sure that the dollar amounts match-up in the board

action and procurement memo before going to Full Board for approval. **(Action) Motion carried.**

- G. **BA #24-23** – Quest Analytics, MSA – Staff requesting board approval for a one-year contract for an amount not to exceed \$282,988.00 for FY 24 with Quest Analytics, MSA. The purpose of this contract is to develop DWIHN’s provider network access, accuracy and adequacy analyses based on DWIHN’s population, providers and practitioners related accreditation organizations (NCQA, HSAG and other accrediting bodies). The Chair called for a motion on BA #24-23. Motion: It was moved by Commissioner Kinloch and supported by Mr. Phillips to move BA #24-23 to Full Board for approval. Dr. Tauег opened the floor for discussion. There was no discussion. **Motion carried.**
- H. **BA #24-17** – School Success Health Quality Initiative – Staff requesting board approval for FY 23/24 contract totaling \$3,530,000.00 to provide funding for the new School Success Health Quality Initiative in accordance with 45 CFR 158.150. The Chair called for a motion on BA #24-17. Motion: It was moved by Mrs. Bullock and supported by Mr. Phillips to move BA #24-17 to Full Board for approval. Dr. Tauег opened the floor for discussion. Discussion ensued. **Motion carried with Mr. Parker abstaining.**

**XIV. Good and Welfare/Public Comment**

**DISCUSSION/  
CONCLUSIONS**

*There were no comments for Good and Welfare/Public Comment to discuss this month.*

ACTION ITEMS	Responsible Person	Due Date
1. <b>Children’s Initiatives’ Quarterly Report:</b> A. <b>Juvenile Restorative Program</b> ) – Are programs on Black History provided to help participants understand their past and are the participants involved in discussions regarding gang participation?	Cassandra Phipps	<b>October 11, 2023</b>
B. <b>School Success Initiative</b> - Staff reach out to the Statewide Association of School-Based Health Centers to inquire about presenting the School Success Initiative program to them.		<b>TBA</b>
2. Provide the percentage that the 1,364 people that were impacted by the breach represents of Central City’s total population.	Sheree Jackson	<b>TBA</b>
3. <b>Quality Review (Disparity Performance Improvement Project (PIP) Update)</b> – Provide updates on how DWIHN is doing with their interventions in place to improve appointment scheduling.	April Siebert	<b>TBA</b>

**ACTION ITEMS**

**Responsible Person**

**Due Date**

- 4. **BA #24-14** – Multicultural Integration Programs and DWIHN’s Veteran’s Navigator - Make sure that the dollar amounts match-up in the board action and procurement memo before going to Full Board for approval

Andrea Smith

**COMPLETED**

The Chair called for a motion to adjourn the meeting. **Motion:** It was moved by Mrs. Bullock and supported by Mr. Parker to adjourn the meeting. **Motion carried.**

**ADJOURNED:** 2:56 p.m.

**NEXT MEETING:** Wednesday, October 11, 2023 at 1:00 p.m.



**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 21-29R Revised: Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: Outfront Media Inc.

Contract Title: Billboard Management Outreach

Address where services are provided: None

Presented to Finance Committee at its meeting on: 9/6/2023

Proposed Contract Term: 10/1/2023 to 9/30/2025

Amount of Contract: \$ 230,000.00 Previous Fiscal Year: \$ 115,000.00

Program Type: Modification

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 10/15/2020

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN Administration is requesting approval to enter into a two-year renewal option for BA #21-29 - Outfront Media for Billboard Outreach. The contract was originally approved by the Board on September 16, 2020 for a period of three years, with two-year renewal options.

This will allow DWIHN and Outfront Media to continue to create high quality and impactful messaging in and around the metro Detroit and Wayne County region. These educational messages include information on access and services, anxiety, depression, children's and youth services, behavioral health, substance use, suicide prevention, disability-related concerns and more. The messaging on these outdoor billboards is seen by thousands of people everyday.

The cost for the two-year renewal would be \$115,000 per year, for a total cost of \$230,000. The revised contract term would be October 1, 2023-September 30, 2025.

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Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
Multiple	\$ 230,000.00	\$ 230,000.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 230,000.00	\$ 230,000.00

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.902000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Thursday, August 31, 2023

Signed: Wednesday, August 30, 2023

**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

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\_\_\_\_\_

Tabled as follows:

\_\_\_\_\_

\_\_\_\_\_

Executive Director -initial here: \_\_\_\_\_

Signature: *Lillian M. Breasline*  
Board Liaison

Date: October 18, 2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 21-31R Revised: Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: Brooklyn Outdoor, LLC

Contract Title: Billboard Management Outreach - Brooklyn

Address where services are provided: None

Presented to Finance Committee at its meeting on: 9/6/2023

Proposed Contract Term: 10/1/2023 to 9/30/2025

Amount of Contract: \$ 80,000.00 Previous Fiscal Year: \$ 120,000.00

Program Type: Modification

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 10/16/2020

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN Administration is requesting approval to enter into a two-year renewal option for BA #21-31 - Brooklyn Media for Billboard Outreach. The contract was originally approved by the Board on September 16, 2020 for a period of three years, with two-year renewal options.

This will allow DWIHN and Brooklyn Outdoor to continue to create high quality and impactful messaging in and around the metro Detroit and Wayne County region. These educational messages include information on access and services, anxiety, depression, children's and youth services, behavioral health, substance use, suicide prevention, disability-related concerns and more.

The cost for the two-year renewal would be \$40,000 per year, for a total cost of \$80,000. The revised contract term is October 1, 2023-September 30, 2025.

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Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Multiple

Board Action #: 21-31R

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
Multiple	\$ 80,000.00	\$ 80,000.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 80,000.00	\$ 80,000.00

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.902000.00000

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Friday, September 1, 2023

Signed: Wednesday, August 30, 2023

**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

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\_\_\_\_\_

- Tabled as follows:

\_\_\_\_\_  
\_\_\_\_\_

Executive Director -initial here: \_\_\_\_\_

Signature: \_\_\_\_\_

Allison M. Breshine  
Board Liaison

Date: \_\_\_\_\_

October 18, 2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 23-08R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: Hegira Health Inc.

Contract Title: Crisis Intervention Services

Address where services are provided: 33505 Schoolcraft Rd. #3 Livonia, MI 48150

Presented to Program Compliance Committee at its meeting on: 10/11/2023

Proposed Contract Term: 10/1/2023 to 1/31/2024

Amount of Contract: \$ 2,853,333.00 Previous Fiscal Year: \$ 8,400,000.00

Program Type: Continuation

Projected Number Served- Year 1: 5,000 Persons Served (previous fiscal year): 12,365

Date Contract First Initiated: 1/1/2016

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWHN) is requesting a contract extension with Hegira Health, Inc. for Community Outreach for Psychiatric Emergencies (COPE) to continue with the provision of mobile crisis intervention team services and in-home community based stabilization service.

**The contract period is extended through January 31, 2024 in an amount not to exceed \$2,853,333, for services to be provided over a 4 month period. This amount is included as part of the original \$8,400,000 contract.**

In compliance with Medicaid requirements, this extension will continue the provision of intensive crisis stabilization services and pre-admission reviews by a multidisciplinary team to authorize and evaluate for higher and lower levels of care. In addition, this extension will allow Hegira programs to continue providing in person and telephonic clinical evaluations to determine medical necessity criteria for members in crisis, whether in AFC homes, on site in crisis stabilization-like units, or in emergency rooms. These services will allow for evaluations toward stabilization in the community as an alternative to inpatient settings utilizing a variety of options for the least restrictive environment.

DWHN has delegated the function of completing Pre-Admission Reviews for adults to Hegira Health, Inc. Mobile crisis intervention team personnel will be responsible for authorizing inpatient psychiatric hospital stays, crisis residential, partial hospitalization, SUD Residential and Detox and/or transitions to lower levels of care, i.e., transitional housing and outpatient services. Members of the stabilization team provide mobile outreach crisis



services, including screening and assessment, counseling/therapy, and therapeutic support services. The team attempts to defuse the crisis, enacting a member's crisis plan when available and appropriate; resolve presenting problems; procure needed services and resources; and arrange extended support. Extended support may include daily on-site visits, or it could mean that a team member-most likely a trained paraprofessional – remains with the member for several hours as needed, to provide supervision, monitoring, support and assistance.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Multiple	\$ 2,853,333.00	\$ 2,853,333.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64931.825004.01668

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Tuesday, October 3, 2023

Signed: Tuesday, October 3, 2023

**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

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Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

Signature:

*Lillian M. Breaux*  
Board Liaison

Date:

October 18, 2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 23-18R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: Global Solutions Group Inc

Contract Title: Modification: Virtual Chief Information Security Officer for Continuous Comprehensive Cybersecurity Risk Assessment

Address where services are provided: None

Presented to Finance Committee at its meeting on: 10/4/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 249,776.00 Previous Fiscal Year: \$ 124,888.00

Program Type: Modification

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN is requesting approval to exercise the first of three annual renewal options with Global Solutions Group, Inc. to retain a Virtual Chief Information Security Officer, to develop a complete set of information technology and security policies adequate to meet audit requirements, along with delivering a comprehensive risk assessment to identify gaps in physical, technical and administrative controls and provide recommendations for remediation, actions or plans to eliminate or prevent further occurrences.

This renewal will extend the contract an additional year through September 30, 2024, with a FY 2024 cost not to exceed \$124,888 and a total contract cost not to exceed \$249,776.

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Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
Multiple	\$ 249,776.00	\$ 249,776.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64915.817000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Thursday, September 28, 2023

Signed: Thursday, September 28, 2023

**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

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- Tabled as follows:

\_\_\_\_\_

Executive Director -initial here: \_\_\_\_\_

Signature: \_\_\_\_\_

Shirley M. Breaux  
Board Liaison

Date: \_\_\_\_\_

October 18, 2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 23-25R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: Westcomm Inc

Contract Title: BA #23-25R - Social Media Management Services, Westcomm

Address where services are provided: None

Presented to Finance Committee at its meeting on: 10/4/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 197,400.00 Previous Fiscal Year: \$ 98,700.00

Program Type: Continuation

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN Administration is requesting approval to exercise the first of three one-year renewal options under existing contract with Westcomm, Inc., to provide Social Media Management Services for an amount not to exceed \$98,700, for the period October 1, 2023-September 30, 2024. **The new contract total is \$197,000.**

The contract was originally awarded in October 2022, for one year with three one-year renewal options, for a total amount not to exceed \$98,700 annually.

Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
Multiple	\$ 197,400.00	\$ 197,400.00
	\$	\$

Total Revenue		\$		\$
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Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.817000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Wednesday, September 27, 2023

Signed: Wednesday, September 27, 2023

**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

\_\_\_\_\_

- Tabled as follows:

\_\_\_\_\_

Executive Director -initial here: \_\_\_\_\_

Signature: \_\_\_\_\_

Arlin M. Breashine  
Board Liaison

Date: \_\_\_\_\_

October 18, 2023



**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: BA23-41R Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: Michigan Peer Review Organization

Contract Title: Michigan Peer Review Organization (MPRO)

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 10/11/2023

Proposed Contract Term: 10/1/2023 to 1/31/2024

Amount of Contract: \$ 100,000.00 Previous Fiscal Year: \$ 100,000.00

Program Type: Continuation

Projected Number Served- Year 1: 25 Persons Served (previous fiscal year): 60

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting Board Action approval to extend a service contract with Michigan Peer Review Organization (MPRO) through January 31, 2024. No additional funds are being added to the contract.

This service contract will allow the Utilization Management (UM) Department the ability to collaborate on utilization reviews and authorization decisions related to the provision of behavioral health services as well as assist with decision-making process for clinical claims adjudication.

During this four (4) month extension period, we will be utilizing the Request for Proposal (RFP) process to solicit bids from other agencies to determine appropriate market rates for this service.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Multiple	\$ 100,000.00	\$ 100,000.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64917.815000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Monday, October 9, 2023

Signed: Monday, October 9, 2023

**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

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- Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

Signature: \_\_\_\_\_

William M. Breshine  
Board Liaison

Date: \_\_\_\_\_

October 18, 2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 23-56R1 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: LAHC Leaders Advancing and Helping Communities

Contract Title: Leaders Advancing and Helping Communities, (LAHC) Community Health, Workforce Development & Training

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 10/11/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 190,000.00 Previous Fiscal Year: \$ 190,000.00

Program Type: New

Projected Number Served- Year 1: 10,000 Persons Served (previous fiscal year): 80,000

Date Contract First Initiated: 3/1/2023

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting an extension through September 30, 2024 to provide \$190,000 to Leaders Advancing and Helping Communities (LAHC) for start up costs to develop a health, workforce development and training hub that will provide several programmatic and skill building programs that was previously approved in March 2023. No additional funds are being added, and no funds have been paid to LAHC to date.

Due to the unpredictable weather conditions and flooding this summer, it has caused delays in construction. Skilled Building programs were significantly impacted by the pandemic and several programs were reduced or closed as a result the pandemic. In addition, program will be located in Dearborn and will provide outreach to a targeted underserved population. The program will also provide outreach services to members in Northwest Detroit, and Redford.

The hub will enable LAHC to expand on current successful programming (e.g., Cooking with Kids, FEAST, and other evidence-based education programs that benefit from hands-on cooking demonstrations) *and* establish a new workforce development track around the culinary sector.

LAHC will also offer multigenerational cooking classes that will connect older adults with younger generations (K-12th graders).

Finally, with the completion of the hub's construction, LAHC will be able to provide the community with a food pantry, which can also serve as an intake point for families who may require additional services.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Local Funds

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Local Funds	\$ 190,000.00	\$ 190,000.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64931.817003.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Thursday, October 5, 2023

Signed: Thursday, October 5, 2023

**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

\_\_\_\_\_

\_\_\_\_\_

- Tabled as follows:

\_\_\_\_\_

\_\_\_\_\_

Executive Director -initial here: \_\_\_\_\_

Signature:

*Lillian M. Breashine*  
Board Liaison

Date:

October 18, 2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 24-07R1 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: FY 2023-2024 Operating Budget

Address where services are provided: None

Presented to Finance Committee at its meeting on: 10/4/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 1,027,699,075.00 Previous Fiscal Year: \$ 1,056,528,326.69

Program Type: New

Projected Number Served- Year 1:     Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Board approval is requested to certify additional FY 2024 revenue, totaling \$31,873,375 from the following sources:

CCBHC Supplemental: \$31,423,750

MDHHS has approved five (5) additional CCBHC sites to provide a comprehensive range of mental health and substance use disorder services to vulnerable people. The additional CCBHC sites and estimated allocation amounts are as follows:

- ACCESS - \$1,523,750
- CNS Healthcare - \$8,050,000
- Development Center - \$1,299,500
- Southwest Counseling - \$1,380,000
- Elmhurst Home - \$1,920,500
- The Guidance Center - \$17,250,000

Local Grant - Ethel and James Flinn Foundation: \$150,000

The local grant is to be used to support DWIHN's Juvenile Restorative Program.

Local Grant - Hudson-Webber Foundation: \$150,000

The local grant is to be used to collaborate with the Wayne County Sheriff's Office (WCSO) to support Phase II of the public Jail Data Dashboard to further integrate, analyze, and publicly share data on overlapping consumers in order to increase diversion and reduce recidivism through graded service coordination and provision.

PASSAR federal grant \$150,000

Five (5) new contingent OBRA positions to assist with the backlog of assessments, at an estimated total cost of \$150,000.

Additionally, staff notification to the Board of use of Medicaid Reserve funds of \$156,893 as follows:

1. Reclassification of the following positions for the Facilities Management operation:
  - (a) Custodian to Custodian II (\$3,317 additional salary/fringes);
  - (b) Facilities Maintenance Supervisor to a Facilities Manager (\$27,891 additional salary/fringes);
  - (c) Community Outreach & Community Liaison to Communication Manager (\$12,569 additional salary/fringes).
2. New position: Public Relations Manager (\$125,685 salary/fringes).

The revised FY24 Operating Budget of \$1,027,699,074 consists of the following revenue: \$21,629,681 (State General Funds, CCBHC General Funds); \$767,370,355 (Medicaid, DHS Incentive, Medicaid-Autism, Children's/SED Waiver, HAB, CCBHC Supplemental); \$12,289,936 (MI Health Link); \$154,399,894 (Healthy MI - Mental Health and Substance Abuse); \$23,486,447 (Wayne County Local Match Funds); \$4,723,521 (PA2 Funds); \$6,203,009 (State Grant Portion of OBRA, SUD); \$32,256,232 (Federal Grants/Federal Block Grants/SUD); \$300,000 (Local Grants); \$5,000,000 (Interest Income); and \$40,000 (Miscellaneous Revenue).

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Outstanding Quality Issues (Y/N)? \_ If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
MULTIPLE	\$ 1,027,699,075.00	\$ 1,027,699,075.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business



ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? N

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Thursday, September 28, 2023

Signed: Thursday, September 28, 2023

**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

\_\_\_\_\_

- Tabled as follows:

\_\_\_\_\_

Executive Director -initial here: \_\_\_\_\_

Signature: \_\_\_\_\_

*William M. Breshine*

Board Liaison

Date: \_\_\_\_\_

*October 18, 2023*

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 24-23R Revised: Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: Quest Analytics Inc

Contract Title: Quest Analytics, Inc

Address where services are provided: None

Presented to Program Compliance Committee at its meeting on: 10/11/2023

Proposed Contract Term: 10/1/2023 to 9/30/2026

Amount of Contract: \$ 850,000.00 Previous Fiscal Year: \$ 0.00

Program Type: New

Projected Number Served- Year 1: 75,000 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 10/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting a change to the Quest Analytics MSA contract term from one-year to three-years for the period of **October 1, 2023 through September 30, 2026 for a total amount not to exceed \$850,000.**

The purpose of the sole source contract is for Quest Analytics MSA is to develop DWIHN provider network access, accuracy, and adequacy analyses based on the DWIHN population providers and practitioners related accreditation organizations such as NCQA, HSAG and other accrediting bodies. Quest Analytics software will supply DWIHN with provider accuracy data of providers in the DWIHN network for access to address cultural competency in the areas of race and ethnicity. The software will provide predictive modeling to network expansion and filling gaps in specialty types to meet criteria. The software will serve as an augmentation to the DWIHN IT Department to provide data, reports and evidence of standard compliance. The Quest Analytics MSA is for unlimited licenses to DWIHN users for the software application.

Quest Enterprise Services solves some of the DWIHN business challenges by establishing best practices for measuring, managing, and monitoring network performance, improving the quality of provider data to ensure a current and accurate provider directory, complying with network adequacy and network accuracy requirements across various markets and different lines of business, pinpointing high-risk data anomalies to reduce your regulatory risk, accelerating speed to market, prioritizing provider data remediation efforts, prioritizing service area expansion opportunity by network build efforts and return on investment, trending network adequacy and provider directory accuracy to monitor the impact of initiatives over time, identifying gaps in network adequacy by

county and specialty and understanding exactly who to contract with to quickly and efficiently fill specialty gaps.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Multiple	\$ 850,000.00	\$ 850,000.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical):

ACCOUNT NUMBER: 64915.727020.00000

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Thursday, October 5, 2023

Signed: Thursday, October 5, 2023

**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

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- Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

Signature:

*Kellian M. Bredshyne*  
Board Liaison

Date:

October 18, 2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 24-02 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: Wayne County

Contract Title: Wayne County Juvenile and Youth Services

Address where services are provided: 500 Griswold Street, Ste. #10, Detroit i. 48226'

Presented to Program Compliance Committee at its meeting on: 10/11/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 7,600,000.00 Previous Fiscal Year: \$ 8,050,000.00

Program Type: Continuation

Projected Number Served- Year 1: 4,300 Persons Served (previous fiscal year): 4200

Date Contract First Initiated: 10/1/2023

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN is requesting the approval of a one-year contract with Wayne County for the following programs in an amount not to exceed \$7,600,000 for the fiscal year ended September 30, 2024:

- Wayne County Third Circuit Court - Clinic for Child Study - \$600,000
- Wayne County Department of Juvenile and Youth Services - \$2,000,000
- Wayne County Jail - Mental Health Services - \$5,000,000

Wayne County Third Circuit Court-Clinic for Child Study (\$600,000):

The Clinic for Child Study provides the pre-dispositional assessments including the Youth Assessment Screening Instrument (YASI)/ psychological testing/social history/GAINS (CPT codes: H0001, H0031, 96130, 96131) for youth and their families who have come to the attention of the juvenile justice system through the Court to prevent and/or decrease the number of youth that re-offend, which may result in incarceration or out of home placement. In addition, the Clinic provides Sexual Awareness Information and Treatment (SAIT) Group Therapy services for youth who come to the court's' attention because of sexual misconduct. The targeted population are children and adolescents with Serious Emotional Disturbance (SED) and their families who have come to the attention of the Third Circuit Court or who are at risk of contact with the Court.

Wayne County Department of Juvenile and Youth Services (\$2,000,000)

Wayne County Department of Juvenile and Youth Services (formally a division under the Wayne County Department of Health, Human and Veterans Services) coordinates service provision for identified youth in 2 programs:

1. Children Mental Health Services provided through Assured Family Services CHOICES program to Medicaid eligible youth for \$1,800,000, and
2. Service Coordination, i.e. targeted case management/service coordination for \$200,000 (Medicaid). The program provides improved access into the community mental health system for children and youth in the juvenile justice system and their families. Once an individual is diagnosed with an SED, they are able to rapidly access much needed mental health intervention. The program also improves coordination and collaboration between Community Mental Health providers and Care Management Organizations (CMO) in the juvenile system in support of assisting youth and families in accessing mental health services.

Wayne County Jail (\$5,000,000)

Wayne County Jail Mental Health Services (General and local Funds) for the provision of mental health services for Wayne County residents that have been detained at the jail and have been screened, assessed and determined to meet the criteria for an Intellectual Development Disability (I/DD), a Serious Emotional Disturbance (SED), a Co-Occurring Disorder, a Substance Use Disorder (SUD) or at risk for developing behavioral health issues that will negatively impact their activities of daily living. Behavioral health services are delivered either in the mental health unit or in the general population by appropriately credentialed clinicians. Services include evaluation, diagnosis, crisis intervention, therapy, medication management, education and referrals.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

<b>Revenue</b>	<b>FY 23/24</b>	<b>Annualized</b>
Medicaid	\$ 2,600,000.00	\$ 2,600,000.00
State General Funds and Local Funds	\$ 5,000,000.00	\$ 5,000,000.00
<b>Total Revenue</b>	<b>\$ 7,600,000.00</b>	<b>\$ 7,600,000.00</b>

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: Multiple

In Budget (Y/N)? Y

Approved for Submittal to Board:

*Eric Doeh*

*Stacie Durant*

Signed: Thursday, September 21, 2023

Eric Doeh, President/CEO

Signed: Wednesday, September 13, 2023

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:



**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

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Tabled as follows:

\_\_\_\_\_

Executive Director -initial here: \_\_\_\_\_

Signature:

*William M. Breskine*  
Board Liaison

Date:

October 18, 2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 24-16 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: Guidance Center, The

Contract Title: Treatment Foster Care Oregon (TFCO) Wayne State Grant

Address where services are provided: 13101 Allen Road, Southgate, MI 48195

Presented to Program Compliance Committee at its meeting on: 10/11/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 452,525.00 Previous Fiscal Year: \$ 387,273.00

Program Type: Continuation

Projected Number Served- Year 1: 3 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 1/1/2018

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting the allocation of \$452,525 for Treatment Foster Care Oregon (TFCO) at The Guidance Center for FY 23-24. TFCO is an evidence-based practice developed as a community-based alternative to hospital, residential, and other inpatient treatment settings for children receiving SED Waiver services with significant emotional and behavioral challenges. TFCO offers intensive, behaviorally focused and data-driven clinical treatment in a nonrestrictive setting.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Other

Fee for Service (Y/N): Y

	<b>Revenue</b>	<b>FY 23/24</b>	<b>Annualized</b>
State Grant		\$ 452,525.00	\$ 452,525.00

	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64933.822608.01008

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Thursday, October 5, 2023

Signed: Thursday, October 5, 2023

**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

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- Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

Signature:

*Lillian M. Breshine*

Board Liaison

Date:

October 18, 2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 24-20 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: Detroit Central City C.M.H., Inc.

Contract Title: Central City PSH CoC Program & Leasing Project

Address where services are provided: Various Locations - Scattered Sites

Presented to Program Compliance Committee at its meeting on: 10/11/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 165,045.00 Previous Fiscal Year: \$ 165,045.00

Program Type: Continuation

Projected Number Served- Year 1: 134 Persons Served (previous fiscal year): 134

Date Contract First Initiated: 10/1/2015

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting Board approval to **disburse General Fund match in the not to exceed amount of \$165,045** to Central City Integrated Health (CCIH) for their approved Department of Housing and Urban Development (HUD) direct grants for the **fiscal year ending September 30, 2024**.

The Continuum of Care grant agreements between HUD and Central City Integrated Health (CCIH) are based on the continued need to provide supportive services and to have housing stock in Detroit for persons experiencing homelessness.

The General Fund match includes annual amounts for supportive services and administrative costs for the Supportive Housing Program and Leasing Project. The project will provide housing and

supportive services including, but not limited to, psychiatric and nursing care, substance use treatment, Intensive Dual Diagnosis Treatment, Assertive Community Treatment (ACT), motivational interviewing, therapy and case management services. The target population is chronically homeless single adults with severe and persistent mental illness, a co-occurring mental illness and substance use disorder, or physical health disabilities and a substance use disorder.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
General Fund	\$ 165,045.00	\$ 165,045.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64981.829501.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Board Action #: 24-20

Signed: Friday, October 6, 2023

Signed: Friday, October 6, 2023

**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

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€ Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

Signature:

*Lillian M. Breashine*

Board Liaison

Date:

October 18, 2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 24-21 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: Neighborhood Service Organization, Wayne Metropolitan Community Action Agen

Contract Title: Neighborhood Service Organization and Wayne Metro PATH

Address where services are provided: Various locations in Wayne and Out-Wayne Counties

Presented to Program Compliance Committee at its meeting on: 10/11/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 254,493.00 Previous Fiscal Year: \$ 254,493.00

Program Type: Continuation

Projected Number Served- Year 1: 500 Persons Served (previous fiscal year): 222 - 3rd Qtr.

Date Contract First Initiated: 10/1/2006

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) requests Board approval to **disburse Supplemental General Fund** match dollars for the Projects for Assistance in Transition from Homelessness (PATH) for two providers, Neighborhood Services Organization (NSO) and Wayne Metropolitan Community Action Agency (WMCAA), **in the amount not to exceed \$254,493 for the fiscal year ending September 30, 2024** . Both providers receive grant funding directly from the Michigan Department of Health and Human Services (MDHHS) for this program.

The Supplemental General Fund match dollars will be disbursed as follows:

- **NSO in the amount not to exceed \$169,493**



• **WMCAA in the amount not to exceed \$85,000**

DWIHN staff have the discretion to reallocate funds among these providers without board approval based upon supported utilization data provided the total amount does not exceed approved funding for this contract.

The PATH program provides active outreach to individuals who are experiencing homelessness and who have a serious mental illness or co-occurring mental illness and substance use disorder. PATH services include: outreach, assistance with accessing income supports, such as SSI/SSDI, assistance in locating affordable housing and linkage to appropriate medical and mental health services. In an effort to assist the two (2) PATH providers in maximizing outreach to 500 individuals experiencing homelessness throughout Wayne County.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

<b>Revenue</b>	<b>FY 23/24</b>	<b>Annualized</b>
General Fund	\$ 254,493.00	\$ 254,493.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64933.829502.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Signature/Date:

Stacie Durant, Vice President of Finance

Signature/Date:

*Eric Doeh*

Signed: Friday, October 6, 2023

*Stacie Durant*

Signed: Friday, October 6, 2023

**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

\_\_\_\_\_

\_\_\_\_\_

Tabled as follows:

\_\_\_\_\_

\_\_\_\_\_

Executive Director -initial here: \_\_\_\_\_

Signature: *Lillian M. Breashine*  
Board Liaison

Date: October 18, 2023

*[Handwritten mark]*

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 24-22 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: Neighborhood Service Organization, Southwest Counseling Solutions, CNS Healthcare

Contract Title: Southwest Counseling Solutions Housing Resource Center, NSO Detroit Healthy Housing Center and CNS Covenant House

Address where services are provided: Various Locations

Presented to Program Compliance Committee at its meeting on: 10/11/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 2,124,637.00 Previous Fiscal Year: \$ 2,124,637.00

Program Type: Continuation

Projected Number Served- Year 1: 1,050 Persons Served (previous fiscal year): 10,705 -3rd Qtr

Date Contract First Initiated: 10/1/2004

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) requests Board approval of a one-year contract renewal with the following providers in the **total amount not to exceed \$2,124,637 for the fiscal year ending September 30, 2024.**

Southwest Counseling Solutions - Housing Resource Center in the amount of **\$1,089,715**, to provide housing assistance, resources, intervention and collaborative community efforts to reduce homelessness of persons with mental illness and co-occurring disabilities.

Neighborhood Service Organization - Detroit Healthy Housing Center in the amount of **\$902,050**, to provide intensive services to decrease homelessness and residential instability and increase individuals in supportive living arrangements. This initiative is funded with General Fund.

CNS Covenant House Program in the amount of **\$132,872**, to address gaps in service through the provision of mental health support for young adults experiencing homelessness.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

<b>Revenue</b>	<b>FY 23/24</b>	<b>Annualized</b>
Multiple	\$ 1,222,587.00	\$ 1,222,587.00
General Funds	\$ 902,050.00	\$ 902,050.00
<b>Total Revenue</b>	<b>\$ 2,124,637.00</b>	<b>\$ 2,124,637.00</b>

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: Multiple

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Friday, October 6, 2023

Signed: Friday, October 6, 2023

**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

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\_\_\_\_\_

Tabled as follows:

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\_\_\_\_\_

Executive Director -initial here: \_\_\_\_\_

Signature: *Lillian M. Breaux*  
Board Liaison

Date: October 18, 2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 24-27 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: Barr, Joseph J.

Contract Title: RFP # 2023-011 Business Intelligence (BI) Solutions Developer Services

Address where services are provided: None

Presented to Finance Committee at its meeting on: 10/4/2023

Proposed Contract Term: 10/1/2023 to 9/30/2026

Amount of Contract: \$ 264,050.80 Previous Fiscal Year: \$ 62,205.00

Program Type: New

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN is requesting approval to contract with Joseph J. Barr, a Business Intelligence (BI) Developer, to perform BI services as described below. The vendor responded to and was selected under RFP #2023-011.

The BI Developer will be responsible for delivering business intelligence services for the development and maintenance services of DWIHN's HEDIS measures, dashboards, and reports required for NCQA compliance and other compliance requirements.

The contract is for a 3-year term beginning October 1, 2023 and ending September 30, 2026, with a total not-to-exceed amount of \$264,050.80.

Annual not-to-exceed amounts, based on a maximum 29-hour work week, are as follows:

**Year 1, \$56.65/hr; \$1,642.85/wk = \$85,428.20**

**Year 2, \$58.35/hr; \$1,692.15/wk = \$87,991.80**

**Year 3, \$60.10/hr; \$1,742.90 = \$90,630.80**

**Contract Total= \$264,050.80**

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Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
Multiple	\$ 264,050.80	\$ 264,050.80
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64915.817000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Tuesday, September 26, 2023

Signed: Tuesday, September 26, 2023



**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

\_\_\_\_\_

- Tabled as follows:

\_\_\_\_\_

Executive Director -initial here: \_\_\_\_\_

Signature: \_\_\_\_\_

Arlin M. Breshine  
Board Liaison

Date: \_\_\_\_\_

October 18, 2023

## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 24-28 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: PA 152 Waiver

Address where services are provided: None

Presented to Finance Committee at its meeting on: 10/4/2023

Proposed Contract Term: 1/1/2024 to 12/31/2024

Amount of Contract: \$ 1,200,000.00 Previous Fiscal Year: \$ 560,000.00

Program Type: Continuation

Projected Number Served- Year 1:     Persons Served (previous fiscal year):

Date Contract First Initiated: 1/1/2024

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN presents this board action to request an exemption from PA 152 of 2011 (the "Act") to permit DWIHN to subsidize the healthcare coverage for the upcoming 2024 plan year for an estimated amount of \$1,200,000 based on 351 employees, which represents an estimated 90% DWIHN employer and 10% employee contribution. The amount will vary depending on the number of staff and benefit selected. The percentages are consistent with prior year board recommendation. The board approved a contribution of \$558,315 for the plan 2023 plan year based on 351 employees.

DWIHN's administration has worked closely with Lockton, our benefits broker, to secure quality and low-cost health care for staff. The broker requested quotes from other two health plans however they refused to submit an offer due to lack of a competitive rate compared to the current carrier. Therefore, despite our best efforts, the cost of medical healthcare coverage for the staff under Blue Cross Blue Shield/BCN represents the most competitive rates available.

Due to restrictions under the Act, 100% of the 17% increase must be borne by employees. Approval of the board action would allow a waiver of the hard cap provision and permit DWIHN to fund the aforementioned amount above hard cap. This Board Action must come before the Board each year prior to the open enrollment period and is not automatically extended beyond the date indicated (12/31/24).

Passed in 2011, the Act limits a public employer's expenditures for medical benefits for its employees by imposing a "hard cap" on those expenditures. With two-thirds approval by the governing body each year, Section 8 of the Act allows the employer to exempt itself from the imposition of the hard cap.

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Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
Multiple	\$ 1,200,000.00	\$ 1,200,000.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: various

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Tuesday, September 26, 2023

Signed: Tuesday, September 26, 2023

**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

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Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

Signature:

*Lillian M. Bredshyne*  
Board Liaison

Date:

October 18, 2023

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**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 24-30 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: Purchase of the Building in Downriver Wayne County for Crisis Stabilization Unit

Address where services are provided: None

Presented to Executive Committee at its meeting on: 10/16/2023

Proposed Contract Term: 10/1/2023 to 12/31/2024

Amount of Contract: \$ 4,000,000.00 Previous Fiscal Year: \$ 0.00

Program Type: New

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN Administration is requesting Board approval to purchase a building in the Downriver Wayne County community to house the new Downriver Crisis Care Center in an amount not to exceed \$4,000,000. The MDHHS state grant for \$6 million will fund the entire purchase and the amount expensed will be applied as equity toward the renovation costs financed through a loan with a financial institution.

Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Other

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
Multiple	\$ 4,000,000.00	\$ 4,000,000.00
	\$	\$
<b>Total Revenue</b>	<b>\$</b>	<b>\$</b>

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: various

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Thursday, October 12, 2023

Signed: Wednesday, October 11, 2023

**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

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- Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

Signature:

*Allison M. Breshine*  
Board Liaison

Date:

October 18, 2023

*[Handwritten mark]*

## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 24-31 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: Accuform Printing & Graphics, Inc.

Contract Title: On Demand Printing and Mailing Service

Address where services are provided: None

Presented to Finance Committee at its meeting on: 10/4/2023

Proposed Contract Term: 11/1/2023 to 10/31/2026

Amount of Contract: \$ 1,950,000.00 Previous Fiscal Year: \$ 290,450.00

Program Type: New

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN Administration is requesting Board approval to enter into a three-year contract with Accuform Printing and Graphics, Inc. to perform printing and mailing services (including postage). Accuform was competitively selected under RFP 2024-001.

The contract terms are as follows:

- Contract Start/End: November 1, 2023 through October 31, 2026
- Total contract amount not to exceed over the 3-year period: \$1,950,000
- Annual amount not to exceed: \$650,000/ year
- Renewal Option: One two-year renewal option

Over the past 2 years, at the direction of HSAG and NCQA, mandatory printing of member materials, and their timely mailings has been invoked. This has resulted in a significant increase for printing and mailing demands. DWIHN is now expected to print and mail out to new enrollees, Member Rights Flyers with a repeat mailing to be



conducted annually. Monthly Member Explanation of Benefits (EOBs) and Privacy Practice Guidelines are to be provided also to new enrollees and to all members annually thereafter. It is also mandated that member provider directories, handbooks and brochures are to be printed on a quarterly basis and/or more frequently should there be significant changes. The RFP took into consideration the increased growth of DWIHN's printing and mailing demands resulting from the Crisis Center initiatives.

Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
Multiple	\$ 1,950,000.00	\$ 1,950,000.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64914.728000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Monday, October 9, 2023

Signed: Monday, October 9, 2023

**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

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- Tabled as follows:

\_\_\_\_\_

Executive Director -initial here: \_\_\_\_\_

Signature: \_\_\_\_\_

William M. Breshine  
Board Liaison

Date: \_\_\_\_\_

October 18, 2023

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**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 24-35 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: Black Family Development

Contract Title: Black Family Development Hope Mobile Outreach

Address where services are provided: 2995 E. Grand Blvd Detroit, MI 48202

Presented to Program Compliance Committee at its meeting on: 10/11/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 650,000.00 Previous Fiscal Year: \$ 760,000.00

Program Type: Continuation

Projected Number Served- Year 1: 5,000 Persons Served (previous fiscal year): 5,000

Date Contract First Initiated: 8/1/2022

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting the renewal of a contract with Black Family Development, Inc. (BFDI) under the HOPE Mobile Outreach Services Program to continue providing health care quality improvement services in accordance with 45 CFR 158.150. **The contract period is from October 1, 2023 through September 30, 2023 for an amount not to exceed \$650,000.**

This program will allow BFDI to continue with the provision of a mobile and electronically accessible behavioral health spectrum of care located in 5 Detroit zip codes. These services will be provided to youth and their families embedded in Detroit neighborhoods. Deployment will be based on the existing relationships garnered by BFDI and upon referral from community partners and neighborhood association leaders among others. This program has shown effectiveness in the ability to increase accessibility to an array of behavioral health services to youth and their families and to reduce escalation to formal systems of care. In addition, the increased access to services for existing and potential members of the DWIHN network will aid in reducing inpatient hospitalization, incarceration, and emergency department encounters.

HOPE Mobile Outreach Services will engage youth and families via progressive web applications to link with BFDI and the DWIHN provider network. This technology provides

supportive messaging, self-assessment options, ecological momentary assessments, and the ability to request service through DWIHN's array of services. HOPE Mobile Outreach services will continue to provide substance abuse prevention of treatment services in-home in the community where they youth resides, engage youth in behavioral health promotion activities and events, and collaborate with neighborhood police officers in an effort to prevent, stabilize, and promote access to services.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

<b>Revenue</b>	<b>FY 23/24</b>	<b>Annualized</b>
Multiple	\$ 650,000.00	\$ 650,000.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64941.827206.00005

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Wednesday, October 4, 2023

Signed: Wednesday, October 4, 2023

Board Action #: 24-35

**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

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- Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

Signature:

*Lillian M. Bredshine*  
Board Liaison

Date:

October 18, 2023

## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 24-36 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: Medversant Technologies LLC

Contract Title: Credentialing Verification Organization

Address where services are provided: 355 South Grand Ave. Suite 1700 Los Angeles, CA 90071

Presented to Program Compliance Committee at its meeting on: 10/11/2023

Proposed Contract Term: 11/1/2023 to 10/31/2024

Amount of Contract: \$ 274,740.00 Previous Fiscal Year: \$ 274,740.00

Program Type: Continuation

Projected Number Served- Year 1: 3,400 Persons Served (previous fiscal year): 3412

Date Contract First Initiated: 11/1/2017

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting Board approval to enter into a one-year contract, **effective November 1, 2023 through October 31, 2024** for an **amount not to exceed \$274,740** with **Medversant Technologies LLC**, a National Committee for Quality Assurance (NCQA) accredited Credentialing Verification Organization.

Medversant primary source verifies Medicaid and Medicare sanctions, licensure, work history, malpractice history, education and training for practitioners and providers. In addition Medversant conducts continuous monitoring of DEA licenses, Office of Inspector General, and System for Award Management sanctions, and licensure. All Medversant activities are electronic. After the DWIHN Credentialing Committee meets and make appropriate disposition Medversant will send Credentialing/Re-Credentialing letters and certificates to providers or practitioners. Medversant also has the capabilities to share all credentialing data with the State of Michigan's Universal Credentialing CRM platform and is being utilized by other PIHPs, creating synergies of a single solution. The contract ensures that DWIHN is compliant with the credentialing requirements delineated in 42 Code of Federal Regulations 422.204, their executed agreements with MDHHS and the five Integrated Care Organizations.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

<b>Revenue</b>	<b>FY 23/24</b>	<b>Annualized</b>
Multiple	\$ 274,740.00	\$ 274,740.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64934.827211.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Friday, October 6, 2023

Signed: Friday, October 6, 2023

**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

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- Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

Signature: *Lillian M. Breshine*  
Board Liaison

Date: October 18, 2023

*[Handwritten mark]*



**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 24-37 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/18/2023

Name of Provider: Michigan Municipal Risk Management Authority

Contract Title: MMRMA Insurance Renewal

Address where services are provided: 'None'

Presented to Executive Committee at its meeting on: 10/16/2023

Proposed Contract Term: 10/1/2023 to 10/1/2024

Amount of Contract: \$ 298,228.00 Previous Fiscal Year: \$ 229,607.00

Program Type: Continuation

Projected Number Served- Year 1: 0 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 10/1/2014

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network ("DWIHN") is requesting approval to contract with the Michigan Municipal Risk Management Authority ("MMRMA") to provide comprehensive liability, casualty and property insurance to Detroit Wayne Integrated Health Network ("DWIHN") for FY 2023-2024. The total premium payment is in an amount not to exceed \$298,228.00.

The increase in the premium is largely attributed to the addition of beds for the Crisis Center, our increase in property value due to the construction on both buildings and our overall increased budget and expenditures.

MMRMA is a public entity self-insurance pool that provides property and liability coverage to local governmental entities in the state of Michigan.

DWIHN has been a member of MMRMA since FY 2014-15. As a member of MMRMA, DWIHN has access to MMRMA's risk management program

and risk control services, which assists members to identify, prevent, and mitigate losses.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Multiple	\$ 298,228.00	\$ 298,228.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.911000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Tuesday, October 10, 2023

Signed: Tuesday, October 10, 2023

**Board Action Taken**

The following Action was taken by the Full Board on the 18<sup>th</sup> day of October, 2023.

- Approved
- Rejected
- Modified as follows:

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Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

Signature: \_\_\_\_\_

*Sharon M. Breshine*  
Board Liaison

Date: \_\_\_\_\_

October 18, 2023

*[Handwritten mark]*



## President and CEO Report to the Board Eric Doeh October 2023

### LEGISLATIVE EFFORTS

Working with our lobbyists, Public Affairs Associates (PAA), as we continue having conversations with legislators and leadership from MDHHS in Lansing surrounding support for DWIHNs Crisis Continuum for persons served throughout Wayne County, including step-down long-term care and offering behavioral health interventions for families to connect them with programs and services.

We have been engaging in ongoing meetings with MDHHS to discuss procedures and guidelines for our upcoming Crisis Care Center.

### ADVOCACY AND ENGAGEMENT

The DWIHN SUD Department has been working with the City of Highland Park and as a result of their efforts, they will be getting their first permanent Prescription Drop Off Box at their Justice Center on Hamilton Avenue in the coming weeks.

October 18: There will be a DeMaria Construction \$15,000 check presentation at the Full Board meeting that will directly benefit DWIHN persons for purposes of community inclusion and personal skills development.

The DWIHN Constituent's Voice Advisory Group was the recipient of the 2023 CMHA Partners in Excellence Award. This award recognizes those who have, in the process of utilizing community mental health services, enhanced the perception of those services and their recipients within the community. This award will be presented during CMHA's 2023 Fall Conference.

NAMI Walk – DWIHN had the largest team, with just over 100 participants walking around the Wayne State Campus.

Justin Zeller, Clinical Specialist in DWIHNs Quality Department and DEI Committee Member, was featured in the MI Response to Hate Campaign by the Michigan Department of Civil Rights and Michigan Alliance Against Hate Crimes. <https://www.youtube.com/watch?v=mUw-gEbZjnw>

September 30: Marcus Stout Motor City Cruise Sports Basketball Camp at Harper Woods High School. Attendees heard from speakers about the importance of mental health, investing in yourself and how to be more than your sport.

September 28: Dreams Come True Luncheon and Awards Ceremony with Member Engagement.

September 16: Outreach and Engagement at the Senior Summit in Canton to over 450 attendees.

September 13: Annual Walk-A-Mile in My Shoes Rally on the Capitol Steps in Lansing.

## **INTEGRATED HEALTH REPORT**

The Detroit Wayne Integrated Health Network (DWIHN) continues to make progress with integrating with Medicaid Health Plans. Below is a list of updates of the collaborations with Medicaid Health Plan Partners One, Two, and Three.

### **Health Plan Partner One**

Health Plan 2 data analytics staff were trained on the shared platform and will give ideas of further projects/reports that can be implemented.

DWVHN and IHC meet monthly for care coordination. Ten (10) members were discussed, five (5) members required coordination with their assigned CRSP, three (3) members were connected. One (1) member will be carried over to November.

### **Health Plan Partner Two**

Care Coordination with Health Plan 2 was initiated in September 2020, these meetings occur monthly. Health Plan 2 had 16 members identified as having gaps in care. Seven (7) members needed assistance with gaps in care.

Health Plan 2 has reached out on two cases in the community who needed linking to services. IHC was able to give resources for these individuals.

### **Health Plan Partner Three**

DWVHN staff are working with Health Plan 3 on a new project of monitoring individuals who utilized the emergency room department or inpatient psychiatric unit and how to perform data sharing.

There are four (4) CRSP's in the pilot: Neighborhood Services Organization, Lincoln Behavioral, Hegira and The Guidance Center. This started on June 16, 2022.

Dashboards are created and being refreshed monthly. Data can be tracked on discharges and appointments made with CRSP's. Dashboards were expanded for each individual CRSP to track their own data. This will be presented to CRSP in November as two of the CRSP have little to no data for releases, but the dashboard shows hospitalizations.

### **Shared Platform and HEDIS Scorecard**

Healthcare Effectiveness Data and Information Set (HEDIS) is a tool used by health plans to measure performance on important areas of care. DWVHN has developed a HEDIS scorecard based on claims from our CRSP, and claims pulled from the MDHHS claims warehouse CC360. DWVHN is following the guidelines set from the National Committee for Quality Assurance (NCQA) as to the behavioral health HEDIS measures to monitor and report on. These measures are a combination of medical interventions and behavioral health interventions that affect one's recovery and independence in the community.

Certain HEDIS scores have goals set by the state, for the ones that do not DWVHN purchased Quality Compass. Quality Compass is how the Health Plans set and evaluate their HEDIS measure goals. DWVHN set our HEDIS measure goals in line with the Health Plans.

The HEDIS Scorecard was first presented and provided trainings to CRSP's in October-November 2022. Trainings have been created and put on the DWIHN's website and IHC meets with CRSP agencies to show them how to navigate the system and pull claims data that will assist in the treatment of members. Trainings and education occur monthly. The current HEDIS certified platform displays individual CRSP provider data to allow early intervention and opportunity to improve outcomes. HEDIS scores are cumulative and based on a year-end score.

The HEDIS certified platform will include measures for Opioid Health Home and Behavior Health Home by December 2023. DWIHN and Vital Data continue to work on the HEDIS platforms that show the data for these QIP for providers.

During the month of September, the HEDIS scorecard was reviewed at 11 CRSP monthly meetings and FUH data was shared. IHC hosted a lunch and learn on all HEDIS scores and the policies that drive them. IHC met with new staff in Adult Initiatives who will be assigned to individual CRSP's and trained on the scorecard and how it relates to quality of services.

IHC, Crisis services, UM and Adult Initiatives met to discuss our different platforms of collecting data and the need for a Crisis Continuum and FUH. This will show from the onset of a crisis visit through to 90 days after. IHC will have this proposal to Mr. Singla and Dr. Faheem in November.

## **FINANCE**

As in previous years, Detroit Wayne Integrated Health Network (DWIHN) utilizes a data-driven process to determine which providers will receive provider stability letters. A total of twenty (20) providers across children, adults, substance use disorders and clubhouse lines of business will receive a letter requesting their projected amount of operating loss for FY23.

Effective October 1, 2022, DWIHN provided a \$1.00/hr. rate increase (\$18 million) to residential providers in addition to the 3% one-time rate increase (\$10.5 million). Therefore, residential providers will not receive letters as they have already received an additional \$30 million during the fiscal year.

## **CLINICAL OPERATIONS**

### **Clinical Program Updates:**

Behavioral Health Home (BHH): Current enrollment- 622 members

DWIHN providers met the MDHHS BHH outcome incentive goal for year 1 and are actively monitoring year 2 outcome goals. DWIHN continues to work with providers on data clean-up and ensuring members are seen as required in this program model.

Opioid Health Home (OHH): Current enrollment- 590 members (May- 601)

DWIHN providers met the MDHHS OHH outcome incentive for this fiscal year. DWIHN continues to work on increasing OHH enrollment and ensuring enrollment data is accurate in both the DWIHN and State systems.

Health Homes FY2024 focus areas include ensuring provider fidelity to the model, increasing preventative health initiatives, and engaging with provider partners to ensure improved outcomes to reach program pay for performance and quality measures.

### **Certified Community Behavioral Health Clinic (CCBHC):**

A CCBHC site provides coordinated, integrated, comprehensive services for all individuals diagnosed with a mental illness or substance use disorder. It focuses on increased access to care, 24/7/365 crisis response, and formal coordination with health care. CCBHC's incorporate Quality Based Performance Measures in the form of an incentive model. CCBHC are supported both on the national level and State level. This model is the future of behavioral health and DWIHN is currently planning for this change.

- *CCBHC Demonstration Expansion* - Up until October 1, 2023, our region had one CCBHC Demonstration site, The Guidance Center, who serves 3,412 individuals under this model. The State of Michigan announced it was expanding the CCBHC State Demonstration sites, starting October 1, 2023. DWIHN was informed that six (6) providers applied for certification and five (5) providers were ultimately approved for certification (ACCESS, CNS Healthcare, Elmhurst Home, Development Centers, Southwest Counseling Solutions). DWIHN is working with these providers on this transition and the launch of these services by providing technical assistance.
- *CCBHC Expansion SAMHSA Grant* - This grant application was submitted by DWIHN in May 2023. This grant provides funds to assist in establishing and implementing CCBHC locations in the community. DWIHN has received notification that we were not awarded this grant. We are awaiting the application feedback from SAMHSA to see how this determination was made for future planning purposes. DWIHN is still moving forward with developing clinic services that align with the CCBHC model and provide a focused set of outpatient services. This will help ensure DWIHN is ready to join the MDHHS State Demonstration when that application is available.

### **Residential Services:**

#### *Youth Aging out of Foster Care (DHHS):*

DWIHN Residential Staff have been working with MDHHS and a pilot group of residential and Clinically Responsible Service Providers (CRSPs) to develop a program to support the successful transition of Age-Out Youth into adult services. A specific process flow, set of criteria, and referral requirement for Age-Out youth referrals was developed to assure that all services can be transitioned seamlessly. Meetings are held weekly with this pilot group. The Residential Manager continues to work with the MDHHS Director of Wayne County Children's Services to schedule training on the Residential Referral Process for Age-Out youth to all MDHHS District Managers and Supervisors. This is to ensure consistency among all MDHHS staff's understanding of the process and requirements.

DWIHN has seen success with multiple referrals and placements because of this collaboration; including returning members from out of county placements back to Wayne County. DWIHN is developing brochures outlining what residential services are available and how to access them. One brochure will be tailored to Age-Out Youth and one to DHHS staff. It will be a quick go-to guide on when and how a referral should be made to our department. Weekly meetings with DHHS staff, CRSPs, and residential providers will continue to ensure the program is comprehensive.

### **Substance Use Disorder Services (SUD):**

#### *New Emerging Trend Update: Xylazine.*

Xylazine is a potent veterinary tranquilizer not approved for human use, but has increasingly been found in the illicit drug supply and is often used along with fentanyl. Out of 83 counties in Michigan, 61 have reported at least one death. Since October 2019, Xylazine-positive deaths have occurred in 29 counties, with the highest number of fatalities happening in Genesee (45 deaths), Ingham (44), Calhoun (39), Kalamazoo (27) and Muskegon (25), accounting for 67% of all xylazine-related deaths.

The CDC reports that Xylazine may be underreported in overdose deaths in Michigan because routine toxicology tests may not detect it. DWIHN is spreading awareness about the potential hazards of using xylazine and has provided 2850 Xylazine test strips as a harm reduction strategy. These strips are intended to help individuals who use drugs to determine whether their substance include Xylazine. This harm reduction approach emphasizes the importance of meeting people where they are and providing them with tools and resources, they need to make safer choices.

### **Children's Initiatives:**

*Patient Health Questionnaire Adolescent (PHQ A):* Providers complete this screening tool for youth with Serious Emotional Disturbance (SED) designation ages 11 to 17 to screen for suicidality and depression symptoms. The PHQ-A intake and quarterly reporting data has officially been added to the Risk Matrix this month. Currently PHQ-A Intake completion rate is at 99.7% and PHQ-A Quarterly completion rate is at 74.5%.

*SED Waiver:* Facilitated Wrap Around / SED Waiver training on 9/26/2023 to train children's providers on Wrap Around / SED Waiver requirements (132 attendees). This training focused on the following:

- New Provider Advanced Therapeutic Solutions that offer Music Therapy, Art Therapy, and Music Therapy.
- Authorizing SED Waiver services
- Additional training hours for Wrap Around Facilitators
- Updated Wrap Around Statement of Work
- New SED Waiver Forms: SED Waiver Information Letter, SED Waiver Transition Letter, SED Waiver Renewal Certification Checklist.
- New WSA duties

*Crisis Plans:* Facilitated DWIHN / CRSP Crisis Plan training in partnership with Adult Initiatives Department on 9/21/23 in Redford, MI. The network Crisis Plan Compliance percentage was added to the Risk Matrix to track and measure outcomes of training and provider performance. Prior to this training (3<sup>rd</sup> Quarter 2023) 62% of members had an active Crisis Plan. An additional training is scheduled for 11/2/2023.

*Discharge Planning:* IT department finalized the discharge record link in MHWIN and received confirmation that discharge summaries HIE (health information exchange) to MHWIN.

*Baby Court Grant:* Attended the Baby Court Kick Off training in Lansing on 10/1/23. Developed the Wayne County Active Community Team; in which, the first meeting was held 9/8/23 in



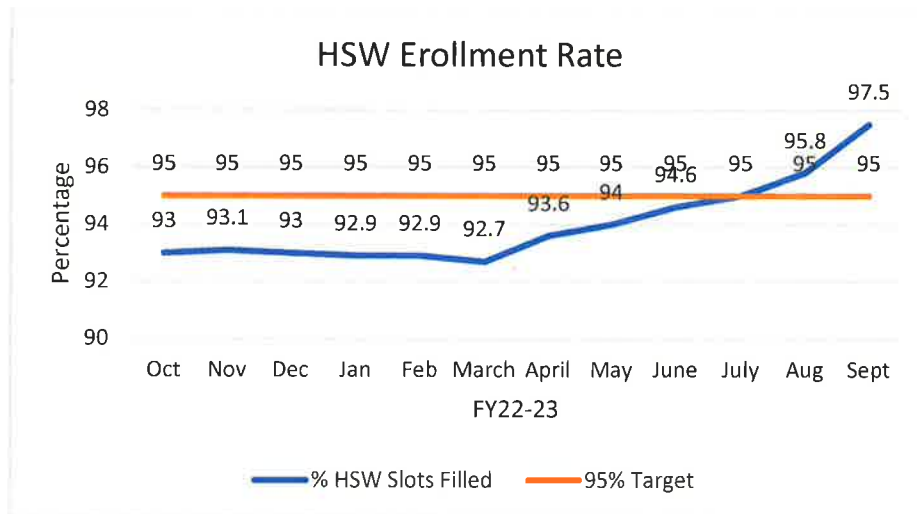
Detroit, MI. This team includes community partners, parents, advocates, infant mental health specialists, DHHS to brainstorm and support the needs of children ages 0 to 3.

**Adult Services:**

1915iSPA: As of 10/1/2023, MDHHS (as required by CMS) has implemented its new approval process for 1915iSPA services. These services include Community Living Supports, Respite, Fiscal Intermediary, Housing Support, Supported Employment, Skill Building, Medical Equipment, Environmental Modification, and Enhanced Pharmacy Services. Individuals recommend for any of these services are first required to be assessed and reviewed for approval through DWIHN and then MDHHS. DWIHN has over 6,800 members that receive at least one of the above-mentioned services. To date, 99.3% of all eligible individuals have been approved and enrolled.

**Habilitative Support Waiver (HSW):**

*Goal* - At least a 95% enrollment rate of available HSW slots. As a result of recent and ongoing initiatives, enrollment has continued to increase in HSW. In the month of September 2023, there was a 97.5% enrollment rate, which currently exceeds the MDHHS target of 95%.



**Provider Network Updates:**

To ensure that our members receive timely access to a full array of behavioral health services, DWIHN initiated several provider expansion efforts. This includes RFP/RFQs for the Crisis Continuum, expansion of Children’s Provider network, and Applied Behavioral Analysis Services.

The DWIHN Residential Department is also working closely with Managed Care Operations and Quality Management to expand the residential provider network due to a continued increase in complex cases, some of which require barrier-free settings. These departments meet weekly to review the status of provider contracts and onboarding of new facilities that can meet our members’ needs. DWIHN is also reviewing vacancy management processes and ways to create more internal efficiencies.

**Workforce Initiatives:**

DWIHN is working collaboratively with Wayne State University School of Social Work and select CRSPs to increase a pipeline of individuals obtaining both bachelor’s and master’s degrees in

social work. This effort is aimed at Peer Recovery Support staff who would like to go to college and further their education by obtaining a degree or certification in social work or addiction studies. This program allows students to complete internships at their current mental health/substance use provider, so they do not have to do an internship outside of their current place of employment after hours. They also offer guaranteed tuition and childcare services. The impact this has on increasing people's interest in higher learning and subsequently, workforce development, will be assessed each semester.

DWIHN participates in a substance use provider workforce collaboration that includes several Substance Use Disorder (SUD) providers and representatives from MCBAP. The workgroup is exploring avenues to increase the workforce, specifically in the SUD field. Starting to work with colleges (both 2 and 4-year) on presenting information to their students about the rewards of working in the substance use field. Discussions also center around social work licensing testing requirements, incentives, and parity.

## **CHIEF MEDICAL OFFICER**

### **Teaching Collaborations:**

In order to expand our efforts to collaborate with the teaching programs at Wayne State University and as a follow-up to the last Program Compliance Committee Board suggestion, we had the following additional collaborations:

- Introductory meeting with the Psychiatric Nurse Practitioner (NP) program at WSU who were not only very excited to collaborate with us and use our Care Center as a teaching site for Psych NPs but also discussed how they can facilitate the upcoming hiring of NPs for our Care Center through their alumni connections.
- NP Program Director will be coordinating a meeting with the School of Nursing Director as she discussed how they will be interested in having that option for RN students. Already received the affiliation agreements and forwarded them to legal and compliance for review.
- Contacted the Masters in Public Health program Director few weeks back, awaiting response.
- Requested follow-up meeting with Psychiatry and Child and adolescent psychiatry Program Director to finalize rotation plans.

### **Zero Suicide Grant Update:**

DWIHN completed a grant application for Zero Suicide. We were notified on 9/8/23 about being awarded with \$ 400,000/year for five (5) years for launching DWIHN's Zero Suicide Initiative to eliminate suicides in Wayne County through system-wide culture change, workforce training, comprehensive screening, evidence-based treatment, and care management. Our goal is to launch Zero Suicide evidence-based practices at our direct CMHSP functions such as the Crisis Services that will be launching soon, as well as across network.

We had our general cohort meeting with SAMSHA on 9/27/23 and individual introductory meeting with them on 10/6/23. We will be completing a project plan based on the goals and timelines established in our Project application starting with formation of Zero Suicide administrative and clinical council within 2 months who will oversee it.

We will incorporate all elements of Zero Suicide model in the form of enhanced screenings, trainings, enhancements of electronic medical records to assure utilization of best practices.



**Crisis Updates:**

DWIHN has continued our work on the construction of the Crisis Center. Hiring of supervisory staff is in the process. Medical Director has been hired. Psychiatrists, Physician Assistants and Nurse Practitioners will be hired over the next 2-3 months. The Electronic Medical Record work is getting close to finalization. The MDHHS Crisis Stabilization team visited DWIHN on 9/18/23 and overall liked our facility and provided positive feedback. Awaiting more formal feedback from them at the next meeting. MDHHS invited the Pilot CSU sites for an in-person meeting in Lansing to showcase and discuss our site and program plan on 9/20/23. It was an informative meeting to see what all potential CSU sites are planning and doing and learn from each other’s experience. Person-served have been added to the CSU Pilot and provided valuable feedback during the meeting.

DWIHN is getting close to our Mobile Crisis Response launch over the next 1-2 months. DWIHN is approved for the \$200,000 grant for child mobile Crisis/ Intensive Crisis Stabilization team and is 1 of the 5 State Awardees for the 2<sup>nd</sup> Cohort. We attended our first introductory meeting on 10/4/23 and our Mobile Crisis Director in collaboration with our Grants Director will be working on assuring satisfactory completion of our Project plan. Lessons learned from the Cohort will be incorporated into State’s Mobile Crisis Best Practice Handbook.

**State Medical Director Meeting:**

The September meeting with Dr. Pinals focused on Alternative Treatment Order and had invited speaker Judge Mack and leads from Center for Behavioral Health and Justice at WSU. Successes and challenges with successful implementation of a robust AOT program were discussed. Medical Directors discussed staffing challenges for the psychiatrist to review and provide court testimony on anyone with AOT. This is even more crucial for NGR population as their requirements are more stringent. A subgroup is being formed to work on these challenges and come back with recommendations.

**Quality Department:**

**Performance Improvement Activities:**

- a. Michigan Mission Based Performance Indicator (MMBPI)**
  - The 3<sup>rd</sup> Quarter Performance Indicator data reporting (April 1 – June 30, 2023) was submitted to MDHHS on September 29, 2023.
  - DWIHN met the state standards for all performance indicators except PI#10 (Adult)

- For indicator 2a (Access of services or Biopsychosocial within 14 days of request) has continued to improve steadily from Q1(45.15%) to Q2 (49.66%) and Q3 48.07% and Q4 very preliminary (46.01%).
- Effective October 1, 2023, a new benchmark (MDHHS) of 57.0% or higher will be implemented for PI#2a.
- For PI# 10 (The Percentage of Adults Readmitted to Inpatient Psychiatric Units Within 30 Calendar Days of Discharge from a Psychiatric Inpatient Unit), 3<sup>rd</sup> Quarter 2023 readmission rates are up from 2<sup>nd</sup> Quarter 2023. Q3 (17.71%) data for adult which is an increase of 1.97 percentage points from the previous Q2 15.74% (Adult) with overall compliance rate of 16.86%. The standard is 15% or less.

Performance Indicators	Population	2nd Quarter	3 <sup>rd</sup> Quarter	Notable Trends
<b>Indicator 1: Percentage who Received a Prescreen within 3 Hours of Request (95% Standard)</b>	Children	98.66%	97.29%	Met/Slight decrease from Q2
	Adults	98.17%	98.27%	Met/Slight increase from Q2
<b>Indicator 2a: Percentage who Received completed Integrated Biopsychosocial within 14 days. (No Standard)</b>	Total population rate	49.66%	48.07%	No standard/ Slight decrease from Q2. Continue with monthly CRSP meetings to address barriers, performance incentive to support help with staff shortage.
<b>Indicator 3: Percentage who Received completion of follow up services within 14 days of completed Biopsychosocial (No Standard)</b>	Total population rate	89.62%	90.62%	No standard/ Slight increase from Q2
<b>Indicator 4a &amp; 4b: Percentage who had a Follow-Up within 7 Days of Discharge from a Psychiatric Unit/SUD Detox Unit (95% Standard)</b>	Children	100%	100%	Met
	Adults	96.62%	96.74%	Met/Slight increase from Q2
	SUD	98.59%	97.50%	Met/Slight decrease from Q2
<b>Indicator 10: Percentage who had a Re-Admission to Psychiatric Unit within 30 Days (&lt;15% Standard)</b>	Children	8.24%	8.64%	Met/Slight increase from Q2
	Adults	15.74%	17.71%	Not Met/Increase from Q2

### Action Steps PI#10:

- Trend analysis for 3<sup>rd</sup> Quarter from FY2021 – FY2023 to review possible seasonal affects (April through June).
- Continue ongoing collaboration and efforts towards working with the providers to target recidivistic individuals to improve recidivism outcomes.
- Continuing to discuss the process of reviewing recidivist members in the COPE huddles.
- Continue to review the development of automatic alerts for clinicians in MHWIN to indicate the last admission date.

So far, preliminary 4th quarter data is 12.35% as claims are being finalized. As a result of the 3rd quarter increase, the Crisis Services Department met with the screening agencies to share this increase and discuss reasons. PCE was leveraged in July to automatically indicate the recidivism status in section 6 (treatment history) on the PAR. The date of the last discharge pre-populates for the clinicians to see when they are completing the PAR. When this pre-populates, the clinician is prompted to discuss the case with the psychiatrist/supervisor to ensure medical necessity is met for a readmission. This consultation is documented in the PAR, as well as documentation that the DWIHN Liaison is contacted, who subsequently contacts the CRSP if one is assigned. A recidivism process is in place and this addition to MHWIN serves as a prompt to engage in the process.

#### **b. Critical Sentinel Events**

- The QPI Team is in the process of reviewing events over this past fiscal year.

### Notable Trends observed so far:

The QPI team recognized long delays in compliance with remediation requirements of staff retraining. There were continued numbers of members with injuries due to falls, choking (hospitalizations and deaths), overdoses due to inappropriate treatment plans, etc.

### Action Steps:

- The QPI team reviewed training options through the organization, CareAcademy, at the recommendation of Workforce Development Director, Andrea Smith as a remediation step that could be tracked and added to the corrective action plans issued by QPI.
- After careful review of the CareAcademy curriculum and possibilities of subject expansion, the team submitted a recommendation to purchase 500 learner slots to pilot the effectiveness of QPI direct assignment and monitoring of training remediation in high-risk events.
- QPI will begin internal training on the CareAcademy protocols and processes, hoping to launch during the first quarter FY 2023/2024.
- The learners who will be assigned directly by QPI team based on remediation required in the Sentinel Event or through the Root Cause Analysis process.

### Performance Monitoring Activities

- a. **HCBS** - The HCBS team received a list of settings from MSU whose responses suggest they should be the Heightened Scrutiny (HS) list. The team reviewed the list and identified if the member is still receiving HCBS services from the same provider, etc. This “clean up” project was completed on time a submitted to MSU on 9/15/2023.

**b. Non-Responders on Heighten Scrutiny Project**

Eleven settings were on Heighten Scrutiny (HS) and their funding was temporarily suspended because of not complying with the Final Rule. The Quality Department continued to work with the settings and the State and at this point all of those settings have been removed from the HS and their funding is being reinstated.

**c. Remediation and Validation of 2020 State Survey Project**

- The Remediation / Validation project is on target to meet the November 1, 2023, due date.
- The team is working with 75 providers to remediate and or validate responses from the 2020 HCBS Survey. All providers have been cooperating and have submitted supporting evidence/documents. The team is reviewing and organizing evidence. Follow-up activities include requesting amended IPOSs (this is communicated to the site and the CRSP provider), interviewing members/legal representatives, and completing on site follow up activities.

**d. Pre-Operational Reviews**

- Residential Department and Managed Care Operations has been forwarding HCBS reviews for new settings added to the Network, so we are able to assess their compliance with Final Rule at entrance. Most of those reviews are completed in 72 hours with no pending reviews as of 9/29/2023.

Notable trends and Plans:

System-wide training is needed regarding the application of HCBS Final Rule and IPOS documentation expectations which is being completed.

**e. Medicaid Claims Verification Reviews**

The QI Team completed Q1 & Q2 Claims reviews. For Quarter 1 and 2, a total of 1,058 claims were randomly selected for verification.

- Of those claims, 1,035 were reviewed, scored, and validated.
- 1,024 of the claims reviewed were compliant, having received scores of at least 95% or greater, and 11 required a Plan of Correction.
- 23 internal DWIHN claims –cannot be reviewed by DWIHN QI Team.

Noted trends:

- Insufficient/incomplete documentation of services provided.
- Services provided/billed are not being outlined in the IPOS.
- Staff not being fully qualified on the date of service.
- Not current with DWIHN-required training.

Action Steps:

- Retrain the system on the required documentation needed for the Claims verification review.

Nest steps:

- DWIHN needs to have a third party to review all internal claims.

## COMMUNICATIONS

### Student Athlete Campaign/Influencers Update:

Social Media Influencer	# of Posts	Engagement/Impressions
SPS Edge/Lindsay Huddleston	5 Posts (Instagram and YouTube)	389 total views (YouTube)
The Capital Brand/Randi Rosario	5 Story Posts, 3 Posts	Over 53.3K total views
Detroit Youth Choir	3 Story Posts, 2 Posts	1,943 total Views/41 likes

SPS Edge attended Detroit PSL Media Day to talk with numerous schools in Detroit to discuss the importance of mental health with Student-Athletes.

SPS Edge has also been interviewing Student-Athletes at the collegiate level at Michigan State University, Men's Basketball, to talk about the importance of mental health.

The Detroit Youth Choir and Youth United collaborated on a lot of posts highlighting the importance of mental health in youth, resources, and Youth United events during the month of September. Held another Courageous Conversation with the Detroit Youth Choir.

Focusing on back-to-school tips, great study habits, peer pressure and transitioning into a new school/school year.

### Social Media Performance Report Summary for September:

- Impressions: 144,564, **down 65.4%**
- Engagements: 7,291, **down 28.1%**
- Post Click Links: 2,004, **down 4.2%**
- Engagement Rate: 5%, **up 106.7%**
- **Total Audience Growth over the last month was 15,831 up 2.2%.**

### Website Analytics:

- Website sessions increased by **46.35% New Sessions** totaling 51,473 sessions for the month of September.
- Facebook was the top social media platform driving the most users to the website.
- The top pages (excluding the home page 11,338 views) were "**Substance Use Disorders**", with 12,990 views.
  - **"For Providers"** with 4,698 views
  - **"Program and Services"** with 891 views

### Google Analytics:

- 1,510 Business Profile interactions
- 3,260 People viewed the DWIHN Business Profile
  - 2,841 (87% Google search - desktop)
  - 315 (10% Google search - mobile)
  - 83 (3% Google Maps - mobile)
  - 21 (1% Google Maps - desktop)



2,073 Searches DWIHN was shown in users' search results:

- DWIHN - 927
- Detroit Wayne Integrated Health Network - 601
- DWHIN - 114
- DWC training - 70

**Media:**

DWIHN Quality Clinical Specialist Justin Zeller was featured in a new Public Service Announcement about hate and bias for the State of Michigan's Civil Rights Department "Response to Hate" campaign.



DWIHN was featured in a recent Metro Parent issue focusing on vaping.



DWIHN was a major sponsor of the annual NAMI Walk. This year DWIHN had the largest team with 100 walkers and raised thousands of dollars for those with mental illness.



**Community Outreach: DWIHN/Youth United/Youth Move Detroit:**

DWIHN participated in numerous outreach events in September including Michigan Radio/DWIHN Crisis Scenario event in SW Detroit, Tri-County Celebrate Recovery Walk, Back to School Festival, Autism Awareness Community Day, MIU Men's Health Foundation Event at



Ford Field, Historic Boston-Edison Community Resource Fair, Walk a Mile in my Shoes Rally, NAMI WALK, Canton Township Senior Summit and more.

Youth United hosted the Annual Youth Spotlight Awards at Stefan’s Banquet Hall in Redford. YU also hosted a Courageous Conversation on Youth Suicide Prevention w/Black People Die by Suicide Too Podcast.

**October 2023**

- October 7: Out of the Darkness Walk
- October 13: University Prep Art and Design, Mental Health Fair
- October 19: Youth United Professional Development, All Day, In-person
- October 21: Trunk or Treat Impact Detroit Youth
- October 25: University of Detroit Mercy, Stress & Time Management/Ice Breaker

**HUMAN RESOURCES**

During the month of September 2023, the Department of Human Resources hired the following employees:

Office Manager	Crisis Services Operations
Call Center Clinical Specialist-Part Time	Call Center
Hospital Liaison	Mobile Crisis Deployment
Assisted Outpatient Therapy–Manager	Adult Initiatives
Assisted Outpatient Therapy–Monitor	Adult Initiatives
Administrative Assistant	Managed Care Operations
Administrative Assistant	Administration
Administrative Assistant	Recipient Rights
OBRA Evaluator	OBRA
Residential Care Coordinator	Residential Services
IT Desktop Support Specialist 2	Information Technology

DWIHN HR has continued its Supervisory Institute for management staff. Regarding union negotiations, GAA has agreed to a one-year extension and HR continues negotiations with AFSCME. HR offered Early Retirement Incentives to eligible DWIHN employees. The following employees accepted and will retire effective October 31, 2023: Annette Arnold (Recipient Rights), Dean Baker (Facilities), Dorothy Hamer (Recipient Rights), Ann Mosley (Finance), Karen Poljanac (Utilization Management) and Esther Twitty (Managed Care Operations).

Finally, HR is finalizing its work with Performance Appraisals for all DWIHN staff.



**COMMUNICATIONS REPORT**  
**DWIHN Full Board Meeting- October 2023**  
**Executive Summary**

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### Metro Parent

THINGS TO DO PARENTING EDUCATION TRENDING MORE

PARENTING PENCE EDUCATION TRENDING MORE

#### Think Vaping Is Harmless? What You Need to Know

By Claire Charlton August 24, 2023

BROUGHT TO YOU BY CREDITORS DETROIT WAYNE INTEGRATED HEALTH NETWORK

DWIHN was a major sponsor of the annual NAMI Walk. This year DWIHN had the largest team with 100 walkers and raised thousands of dollars for those with mental illness.





# COMMUNICATIONS REPORT

## DWIHN Full Board Meeting- October 2023

### Executive Summary

#### Community Outreach: DWIHN/Youth United/ Youth Move Detroit

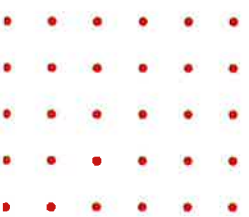
DWIHN participated in numerous outreach events in September including Michigan Radio/DWIHN Crisis Scenario event in SW Detroit, Tri-County Celebrate Recovery Walk, Back to School Festival, Autism Awareness Community Day, MIU Men's Health Foundation Event at Ford Field, Historic Boston-Edison Community Resource Fair, Walk a Mile in my Shoes Rally, NAMI WALK, Canton Township Senior Summit and more.

Youth United hosted the Annual Youth Spotlight Awards at Stefan's Banquet Hall in Redford. YU also hosted a Courageous Conversation on Youth Suicide Prevention w/Black People Die by Suicide Too Podcast.

#### October 2023

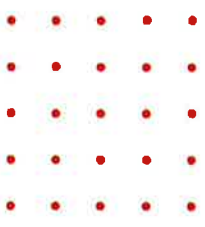
- October 7<sup>th</sup>: Out of the Darkness Walk
- October 13<sup>th</sup>: University Prep Art and Design, Mental Health Fair
- October 19<sup>th</sup>: Youth United Professional Development, All Day, In-person
- October 21<sup>st</sup>: Trunk or Treat Impact Detroit Youth
- October 25<sup>th</sup>: University of Detroit Mercy, Stress & Time Management/Ice Breaker

# MARINERS INN





**David Sampson**  
CEO





# Brittany Miles

Clinical Director





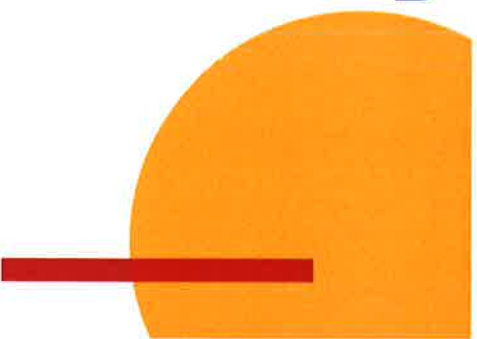
# Shalonda Spencer

Director of Housing & Aftercare





# Carina Jackson COO

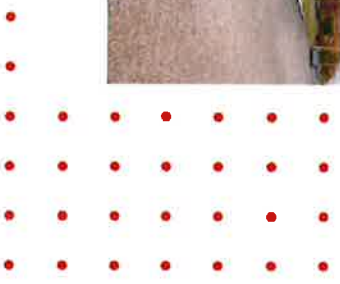


# Carina Jackson

COO



*"A Vision is something that you see; before you see it; so that you can actually see it!"*





# THANK YOU



(313)962-9446



[www.marinersinn.org](http://www.marinersinn.org)



445 Ledyard  
Detroit, Michigan 48201





# Mariners Inn

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## About Mariners Inn Human Services

Mariners Inn provides shelter, residential services, and substance abuse treatment to adult men who are working to overcome homelessness and addiction.

Mariners Inn has been providing substance abuse treatment to homeless men since 1955 and has been in existence since 1925, when the agency provided shelter to Great Lakes sailors and homeless men at Mariners Church. Mariners Inn provides substance abuse treatment within a continuum of services that help our consumers and their families achieve long-term recovery from the effects of addiction. Mariners Inn operates the following programs:

- Residential Treatment Program
- Recovery Housing (RH)
- Mariners Extended Residency (MER)
- Strengthening Families Program (SFP) & (SFP 10-14)
- Residential Youth Prevention Program (RYPP)
- Alumni and Outreach
- Gambling Addiction Treatment
- Strong, Healthy, Empowered Program (SHE)
- Social Enterprise/Workforce Development

Mariners Inn's treatment program is certified by the Commission for the Accreditation of Rehabilitation Facilities (CARF) at the most prestigious three-year level. Mariners Inn is licensed to provide residential, outpatient, and integrated treatment by the Michigan Department of Community Health.

## Our Mission

Mariners Inn Human Services exists to provide help and opportunity to adults, families and youth affected by addiction and homelessness.

## 2022 Statistics

*COVID-19 impacted each of our programs*

### ***In 2022, Residential Substance Abuse Treatment ...***

**Served an average of 36 men daily**

**Placed 82 men in recovery housing**

**Served a total of 388 men**

### ***In 2022, Recovery Housing (RH) ...***

**35 men completed the program**

**Served a total of 84 men**

### ***In 2022, Extended Residency Housing (MER) ...***

**Placed 2 men in permanent housing**

**Served a total of 28 men**

### ***In 2022, Strengthening Families (SFP)...***

**Served 28 families**

### ***In 2022, Alumni & Outreach Services ...***

**Served a total of 300 individuals & families**

### ***In 2022, Residential Youth Prevention (RYPP) ...***

**Served a total of 50 young men**

### ***In 2022, Strong Healthy Empowered (SHE) ...***

**Served a total of 25 young ladies**

### ***In 2022, Youth Enterprise Program (YEP) ...***

**Employed a total of 30 youth**

### ***In 2022, Social Enterprise (SEP) ...***

**Completed 38 social enterprise jobs**

**Found 15 amount clients permanent employment**

