



**Detroit Wayne
Integrated Health Network**

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**FULL BOARD
Wednesday, September 15, 2021
1:00 P.M
Virtual
AGENDA**

- I. CALL TO ORDER**
- II. ROLL CALL**
- III. APPROVAL OF THE AGENDA**
- IV. MOMENT OF SILENCE**
- V. APPROVAL OF BOARD MINUTES** – Full Board Meeting –August 18, 2021
- VI. RECEIVE AND FILE** – Approved Finance Committee Minutes – August 4, 2021
Approved Program Compliance Committee Minutes –August 11, 2021
- VII. ANNOUNCEMENTS**
 - A) Network Announcements
 - B) Board Member Announcements
- VIII. NOMINATING COMMITTEE – OFFICER VACANCY – CHAIRPERSON**
- IX. BOARD COMMITTEE REPORTS**
 - A) Board Chair Report
 - 1) Board Member Appointment – Wayne County
 - 2) Update Board Member Appointment - City of Detroit
 - 3) Update Open Meetings Act
 - 4) Mackinac Policy Conference, Mackinac Island, Michigan – September 20th -23rd
 - 5) Hill Day at Home (Virtual) – October 19, 2021
 - 6) Community Mental Health Association of Michigan (CMHAM) 2021 Annual Fall Conference – Grand Traverse, Michigan (October 25th & 26th)
 - B) Executive Committee
 - 1) CEO Contract
 - 2) Joint Full Board and SUD Oversight Policy Board Gathering – September 17, 2021
 - C) Finance Committee
 - D) Program Compliance Committee
 - E) Recipient Rights Advisory Committee

Board of Directors

Dorothy Burrell
Kevin McNamara

Angelo Glenn, Vice Chairperson
Lynne F. Carter, M.D.
Bernard Parker

Dora Brown, Treasurer
Michelle Jawad
Kenya Ruth

Dr. Cynthia Taueg, Secretary
Jonathan C. Kinloch

Eric W. Doeh, President and CEO



X. SUBSTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT

XII. AD HOC COMMITTEE REPORTS

A) Policy/Bylaw Committee

XIII. FY 2021/2022 BUDGET PRESENTATION

XIV. PRESIDENT AND CEO MONTHLY REPORT

XV. UNFINISHED BUSINESS

Staff Recommendations:

A. BA #21-04 (Revised) – AssuriCare, LLC *(Finance)*

XVI. NEW BUSINESS

Staff Recommendations:

A. BA #22-03- Crisis Intervention Services – Hegira Health, Inc. *(Program Compliance)*

B. BA #22-04 – Behavioral Health Emergency Response Call Center – ProtoCall Services, Inc. *(Program Compliance)*

C. BA# 22-08 – Michigan Consortium for Healthcare Excellence (MCHE) *(Program Compliance)*

D. BA #22-09 – Project for Assistance in Transition from Homelessness (PATH) Neighborhood Service Organization (NSO) and Wayne Metropolitan Community Action Agency (WMCAA) *(Program Compliance)*

E. BA #22-10 – Central City PSH CoC Program and Leasing Project – Central City Integrated Health *(Program Compliance)*

F. BA #22-11 – Donated Funds Agreement DFA22-82009 – Outstanding DHHS Services *(Program Compliance)*

G. BA #22-12 DWIHN FY 2021/2022 Operating Budget *(Finance)*

H. BA #22-13 – Michigan Peer Review Organization (MPRO) *(Program Compliance)*

I. BA #22-15 – System of Care Block Grant – Black Family Development *(Program Compliance)*

J. BA #22-20 – Infant and Early Childhood Mental Health Consultation (IECMHC) – Development Centers, Inc. *(Program Compliance)*

K. BA #22-22 – Provider Network System FY 21/22- DWIHN's Provider Network *(Program Compliance)*

L. BA#22-26- Professional Liability Insurance, Long Insurance, LLC *(Executive Committee)*

XVII. PROVIDER PRESENTATION – Neighborhood Services Organization (NSO)

XVIII. REVIEW OF ACTION ITEMS

XIX. GOOD & WELFARE/PUBLIC COMMENT/ANNOUNCEMENTS

Members of the public are welcome to address the Board during this time for no more than two minutes. (The Board Liaison will notify the Chair when the time limit has been met.) Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis).

XX. ADJOURNMENT



**DETROIT WAYNE INTEGRATED HEALTH NETWORK
FULL BOARD MEETING
Meeting Minutes
Wednesday, August 18, 2021
Hotel St. Regis
1:00 p.m.**

BOARD MEMBERS PRESENT

William T. Riley, III, Chair
Angelo Glenn, Vice Chair
Dora Brown, Treasurer
Dr. Cynthia Taueg, Secretary
Dorothy Burrell
Lynne F. Carter, M.D.

Commissioner Jonathan C. Kinloch
Bernard Parker
Kenya Ruth

BOARD MEMBERS EXCUSED: M. Jawad; K. McNamara; and B. Parker

GUEST(S): Mr. G. Pitchford, Attorney, Allen Law Group

CALL TO ORDER

The meeting was called to order at 1:09 p.m. by Board Chair, William T. Riley, III.

ROLL CALL

Roll call was taken by the Dr. Taueg, Board Secretary and a quorum was present. It was noted for the record that Ms. Ruth was joining the meeting virtually under MCL15.263.

APPROVAL OF THE AGENDA

Mr. Riley, III, Board Chair welcomed everyone to the meeting and called for a motion on the agenda. It was noted that there needed to be some changes made to the agenda as Board member Kinloch had to leave early; any items that needed an action would be moved on the agenda and taken after Announcements and would include all of the Board actions and the CEO recommendation.

It was moved by Commissioner Kinloch and supported by Mr. Glenn to accept the agenda with the stated changes. Motion carried unanimously.

MOMENT OF SILENCE

The Chair Mr. Riley, III called for a moment of silence. Moment of Silence taken.

APPROVAL OF BOARD MINUTES

The Chair called for a motion on the Board minutes from the Full Board meeting of July 21, 2021. **It was moved by Commissioner Kinloch and supported by Ms. Ruth to accept the Full Board minutes of July 21, 2021 with any necessary changes. Motion carried unanimously.**

RECEIVE AND FILE

The approved Finance Committee minutes from the meeting of July 7, 2021 and the approved Program Compliance Committee minutes from the meeting of July 14, 2021 were received and filed.

ANNOUNCEMENTS

Network Announcements

None.

Board Announcements

None.

CEO SEARCH COMMITTEE

Board Chair Riley, III provided historical background on the CEO Search recommendation and noted that we entered into a CEO Search; there were a number of people that applied; we interviewed four candidates and from that group there was an unanimous decision that Mr. Eric Doeh be presented as the candidate for the DWIHN CEO position. The Board Chair read FY2020-21 Resolution Number #3 into the record.

FY 2020-21 RESOLUTION #3 -RESOLUTION AUTHORIZING THE HIRING OF DETROIT WAYNE INTEGRATED HEALTH NETWORK PRESIDENT AND CHIEF EXECUTIVE OFFICER

WHEREAS, the Detroit Wayne Integrated Health Network (“DWIHN”) President and Chief Executive Officer’s (“CEO”) employment contract expired on March 1, 2021, and was not renewed;

WHEREAS, DWIHN’s CEO Search Committee was formed by the Board at an open meeting on February 24, 2021 to identify potential candidates for the vacant CEO position through the use of an executive search firm; and

WHEREAS, at an open board meeting held on March 26, 2021, after interviewing three (3) qualified executive search firms, the CEO Search Committee selected the Hunter Group to facilitate DWIHN’s search for a CEO; and

WHEREAS, during the search DWIHN’s Human Resources Department and the Hunter Group received over forty-five (45) candidate resumes, on July 8, 2021, at an open meeting of the CEO Search Committee, the Hunter Group presented all the candidates and identified five (5) candidates to the CEO Search Committee that were recommended to move on in the selection process; and

WHEREAS, upon review of the applicants and information provided by the Hunter Group at the July 8, 2021 meeting, the CEO Search Committee accepted the Hunter Group’s recommendation and selected the five (5) candidates to be interviewed for the CEO position; and

WHEREAS, following the CEO Selection Committee’s interview at a July 20, 2021 open meeting, the remaining four (4) candidates were interviewed by the CEO Search Committee with one having voluntarily withdrawn from the process. After the interviews and discussion of the same, the CEO Search Committee narrowed the list of candidates for the CEO position down to two (2) individuals and invited them to a second round of interviews; and

WHEREAS, at an open meeting of the CEO Search Committee that was held on July 28, 2021, the two (2) final candidates were interviewed by the CEO Search Committee, and stakeholders, staff and advocates were allowed to participate in the interviews and ask questions of each of the individual candidates; and

WHEREAS, at the July 28, 2021 open meeting the CEO Search Committee identified Mr. Eric Doeh as the candidate of choice to be recommended to the full Board to become DWIHN’s new CEO; and

WHEREAS, Mr. Eric Doeh is currently the Interim President and Chief Executive Officer and has demonstrated the ability to build strong relationships with key stakeholders, legislative leaders, advocates; and

WHEREAS, the DWIHN Board finds that Mr. Eric Doeh possesses the leadership, and management skills necessary to lead DWIHN as CEO and agrees with the recommendation of the Executive Search Committee and is extending an offer of employment to Mr. Eric Doeh to become DWIHN's new CEO.

NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:

1. The Board hereby appoints Mr. Eric Doeh as DWIHN's CEO.
2. The Board Chair Chief William T. Riley, III enter into contract negotiations with Mr. Eric Doeh and finalize an agreement, which will then be approved for signature by the Executive Committee of the Board.
3. That effective as of the date of the effective date of his employment agreement Mr. Eric Doeh shall have all the powers and duties of the CEO position as they are identified in the Michigan Mental Health Code, Michigan Department of Health and Human Services Administrative Rules and Guidelines, DWIHN governing documents, policies and procedures and any other applicable statutes, rules and guidelines.

I HEREBY CERTIFY that the foregoing Resolution was adopted on this eighteenth day of August 2021 by the Board of the Detroit Wayne Integrated Health Network, signed by Board Chair Chief William T. Riley, III.

It was moved by Mr. Glenn and supported by Commissioner Kinloch to adopt FY2020-2021 RESOLUTION #3 AUTHORIZING THE HIRING OF THE DETROIT WAYNE INTEGRATED HEALTH NETWORK PRESIDENT AND CHIEF EXECUTIVE OFFICER. Motion carried unanimously.

Mr. Doeh provided remarks of thanks to the Board; the people we serve and the Providers for the opportunity to serve in this role. He noted he never saw himself in this position and he thanked his Executive Leadership team and his family. Mr. Doeh also extended thanks to Board Chair Riley, III and the board for handling things with aplomb and thanked the board for their transparency in this process and they have proven that leadership matters a great deal. Board members noted that this is an amazing leadership team and congratulated Mr. Doeh on his new role; noted they are impressed with the progress that has been made over the last two years and they are glad he will remain with us; they also noted they are excited to see all of the things that will be implemented under his leadership; they also noted that he was with no doubt the best candidate and leader for the role. It was noted that the manner in which he handles things is what makes DWIHN. Board Chair Riley, III also noted that DWIHN is a safety net and we are here to make sure people are being taken care of in time of need; people need treatment and we need someone at the helm that will be upfront, out front and in the fight with us to ensure that we serve the people in their time of need and we must make sure that we have the people in place and hold them accountable. We want to make sure that we respond to our partners as best we can and Wayne County is one of our partners. The Board Chair welcomed him aboard and congratulated him on the new role. Ms. Miller from the Hunter Group noted that it was an honor to serve the Board in this strategic search and it was very comprehensive with a national search; and there was a fine slate of candidates. She believed that the CEO Search Committee has thoroughly vetted and asked amazing questions during the interview process which was all through the open public meeting format. She also noted she was thrilled to have Mr. Doeh assume this leadership role and really looked forward to supporting his on boarding in this new role even though he has done an amazing job in his former role and she looked forward to supporting the board in any way through this

transition process. She thanked the CEO Search Committee for all of their time and thoughtfulness that they put into the search; the board for the opportunity and congratulated Mr. Doeh on his new role.

The Board Chair, Mr. Riley, III moved to item XIII. Unfinished Business – Staff Recommendations on the agenda which consisted of the revised Board actions.

UNFINISHED BUSINESS

Staff Recommendations:

A. BA #21-01 (Revised) – Jail Diversion. Team Wellness and Northeast Integrated Health - Staff requesting board approval to increase funding for Team Wellness and Northeast Integrated Health for an amount not to exceed \$350,000.00 per provider from the original \$300,000.00 per provider. The request is for the expansion of the co-response team into additional precincts with increased staff. The Chair called for a motion. Commissioner Kinloch noted that all of the board actions under unfinished business had been vetted by the Program Compliance Committee and had undergone rigorous discussion on the committee level.

B. BA #21-09 (Revised) FY2021 Comprehensive Services for Behavioral Health Block Grant – Vendors list included in board action – Staff requesting board approval to enter into agreement with several vendors and individuals who have been approved by MDHHS through the Comprehensive Services for Behavioral Health FY 2021 Block Grant. Notification was received from MDHHS approving \$861,516.00. There was no further discussion.

C. BA #21-13 (Revision 2) Wayne County Jail – Staff requesting board approval to increase funding for the Wayne County Jail from \$5,250,000.00 to \$5,800,000.00 to align with the number of consumers served and expend additional General Fund available for the fiscal year ended September 30, 2021. There was no further discussion.

D. BA #21-32 (Revision 5) ASAM Training Reimbursement Naloxone purchase – Abundant Community Resource Center Staff requesting board approval to fund \$72,000.00 of unspent Block Grant funding for clinicians to complete the mandatory eight-hour ASAM Continuum training and meet the criteria of the SUD 1115 Medical Waiver. There was no further discussion.

E. BA#21-33 (Revision 4) ENDS Tobacco – Leaders Advancing and Helping Communities (LAHC) Staff requesting board approval to accept and disburse Treatment Block Grant Funding from MDHHS in the amount of \$4,000.00 to educate the retailers and the community on Electronic Nicotine Delivery System (ENDS) products. The tobacco section is providing funding for the period of May1, 2021 to September 30, 2021. There was no further discussion. Chief Riley will be abstaining from voting on the Hegira and Growth Works portion of this board action due to a conflict of interest.

F.BA#21-56 (Revised) Mental Health First Aid – Question, Persuade, Refer (QPR) Staff requesting board approval of one-year contract to provide the evidence-based practice models MHFA and QPR to the provider network, faith-based communities, public schools, universities, military installations, hospitals and law enforcement backgrounds. There was no further discussion.

It was moved by Commissioner Kinloch and supported by Dr. Taueg that if there were no objections that all of the board actions listed under Unfinished Business items A through F be approved by the Full Board. Motion carried with Chief Riley, III abstaining from Hegira; GrowthWorks and Chance for Life.

NEW BUSINESS

Staff Recommendations:

- A. **BA #21-73 – 123.Net Fibers Internet Services 123:Net** – Staff requesting board approval of a three-year contract for Fiber Internet Services to increase available internet speed for business functions for employee remote access to data and on premises VoIP services along with significant cost-savings. The total amount would not exceed \$77,364.00. There was no further discussion.
- B. **BA #22-01 Multicultural Integration & PIHP Veteran Navigator *Provider list included in board action*** – Staff requesting board approval of the Memorandums of Understanding between Community Mental Health Association of Michigan (CMHAM), Michigan Department of Health and Human Services (MDHHS) and Pre-paid Insurance Health Plan (PIHP) for the PIHP Veteran Navigator (PIHP VN) and Multicultural Integration Providers formerly known as the Multicultural Programs. There was no further discussion.
- C. **BA #22-02 Michigan Vocational Rehabilitation Service.** – Staff requesting board approval for a one-year contract for the fiscal year ended September 30, 2022 for the continued funding for an Interagency Cash Transfer Agreement (ICTA) between Detroit Integrated Health Network (DWIHN) and Michigan Rehabilitation Services (MRS) for the amount of \$443,565.00. there was no further discussion.
- D. **BA#22-05 Housing Services Southwest Counseling Solutions Housing Resource Center** Staff requesting board approval of a one-year contract with Southwest Counseling Solutions' Housing Resource Center for the amount of \$1,089,715.00 to provide housing assistance, resources, intervention and collaborative community efforts to reduce homelessness of persons with mental illness and co-occurring disabilities. There was no further discussion.
- E. **BA #22-06 Self Directed Program (formerly Self Determination Community Living Services)** – Staff requesting board approval of a one-year contract between Detroit Wayne Integrated Health Network (DWIHN) and Community Living Services to continue provision of the Self-Directed Services and Direct Care Worker Training Program for FY 2021-2022. There was no further discussion.
- F. **BA#22-07 FY2022 Comprehensive Services for Behavioral Health - Block Grant** Staff requesting board approval to enter to an agreement with several vendors and individuals who have been approved by the Michigan Department of Health and Human Services (MDHHS) through the Comprehensive Services for Behavioral Health FY 2022 Block Grant. There was no further discussion.

It was moved by Commissioner Kinloch and supported by Mr. Glenn that if there were no objections that all of the board actions items A through F listed under New Business be approved by the Full Board as all board actions had been vetted by the Program Compliance committee. It was noted that the Program Compliance Committee Chair was present. Motion carried with Chief Riley, III abstaining from Hegira; GrowthWorks and Chance for Life.

BOARD COMMITTEE REPORTS

Board Chair Report

Board Chair, Mr. Riley, III provided a verbal report. It was reported that the Budget Hearing which was the joint Finance and Program Compliance meeting was held on Wednesday, August 4th. Information was provided on the budget. Chief of Staff B. Blackwell provided an update on the new board member appointment from the City of Detroit; Ms. Gail Perry-Mason was being recommended by the City of Detroit to the Wayne County Commission. Ms. Blackwell will provide an update and keep the board informed on the progress of the appointment. The Community Mental Health Association of Michigan (CMHAM) 2021 Annual Fall Conference is scheduled for October 25th and

26th in Grand Traverse, Michigan. If there are any board members interested in attending please contact the Board Liaison.

Executive Committee

Board Chair, Mr. Riley, III gave a verbal report. It was reported that the Board Executive Committee meeting would be held on Monday, September 13, 2021 which is the 2nd Monday of the month instead of the 3rd Monday.

Finance Committee

Ms. Dora Brown, Treasurer and Chair of the Finance Committee, gave a verbal report of the highlights from the Finance Committee and noted the committee met virtually on Wednesday, August 4, 2021. The meeting focused on the Budget Hearing. It was noted the Budget would be presented to the Finance Committee on September 1, 2021 and then to the Full Board.

Program Compliance Committee

Dr. Taueg gave a verbal report. It was reported the committee met virtually on Wednesday, August 11, 2021. The committee had a robust agenda and all board actions were recommended to Full Board for approval. The Strategic Plan Customer Service Pillar was presented and the committee was pleased with the improvement. The Chief Medical Officer report was provided and the number of persons vaccinated in the licensed residential facilities is outstanding; there will be outreach to increase the number of persons vaccinated in the unlicensed residential facilities. There were no major issues to report.

Recipient Rights Advisory Committee

Ms. Ruth, Chair of the Recipient Rights Advisory Committee (RRAC) gave a verbal report. It was reported the committee meets bi-monthly. A new Recipient Rights trainer was hired. The committee is seeking new candidates. Ms. Pride discussed the Recipient Rights training and Site Review monitoring process, which was very informative. The next meeting is scheduled for September 17, 2021 at 11:00 a.m. and will be a hybrid meeting. Attorney M. Gray noted that members of the public can attend virtually and board members must attend in person to vote, count for quorum and receive a per diem unless they fall within one of the exceptions under the current Open Meetings Act. Commissioner Kinloch noted that he attended Recipient Rights training which was very informative and he thanked the staff for making the training enjoyable and he learned a lot.

SUBSTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT

Mr. Glenn, Chair of the Substance Use Disorder (SUD) Oversight Policy Board gave a verbal report. It was reported the SUD Oversight Policy Board met August 16, 2021 and had a brief agenda. There were no board actions. A presentation was received from Abundant Recovery Housing. Informational reports were received from SUD staff. Mr. Glenn extended condolences to the family of Ms. N. Payton a former staff member of the SUD department who was killed along with her finance in a motorcycle accident on I-96 by a drunk driver that was driving the wrong way. The Board Chair, Mr. Riley, III also extended his condolences to the family and requested board members to keep the family in prayer.

The Chair noted the reports of the Board Chair; the Executive Committee; Finance Committee; Program Compliance Committee; Recipient Rights Advisory Committee; Substance Use Disorder Oversight Policy Board report were received and filed.

AD HOC COMMITTEE REPORTS

Policy/Bylaws Committee

Dr. Taueg reported the committee did not meet and there was no report.

CEO Search Committee

The Board Chair, Mr. Riley, III noted that the CEO Search Committee had brought forth their recommendation earlier in the meeting in the form of a resolution.

INTERIM PRESIDENT AND CEO MONTHLY REPORT

Mr. Doeh, Interim CEO, reported. A written report was provided for the record. Mr. Doeh reported that after the Full Board meeting Representative Whiteford will be here to share her idea for a redesign of the system; we are looking forward to hosting her and this is a big deal for the organization. It was noted that he and Representative Whiteford do not agree on some fundamental ideas but the dialogue does allow for some compromise as we move forward. It was also noted that the CCBHC's and the Opioid Health Homes are all service delivery programs and we are moving in the right direction. We have been given significant start up dollars by the department; for the Certified Community Behavioral health clinics and we are building the infrastructure and it will not be too long before we are much involved in that service delivery.

It was reported that there is a meeting on the 30th with the appeals board on the Crisis Center; having a decision will enable us to move forward on that much needed facility. We will continue to make stability payments to our providers and have had meetings with some of the smaller providers to discuss value based payments and incentive payments.

The Chair noted that the Report of the Interim President and CEO would be received and filed.

REVIEW OF ACTION ITEMS

None.

GOOD AND WELFARE/PUBLIC COMMENT

The Board Chair, Mr. Riley, III read the Good and Welfare/Public Comment statement.

Ms. A. Downey, Community Living Services – She congratulated Mr. E. Doeh on his promotion. She thanked the board for the exciting direction that we are collaboratively headed and noted the future looked bright; there is a lot of optimism and the board is making everyone happy with their selection. She was also excited to see everyone in person.

Ms. C. Zuniga, Executive Director Hegira Health, Inc. She congratulated Mr. Doeh on his promotion; and extended an invitation to the DWIHN Board members to Hegira's 40 year celebration of being in crisis services. The celebration will be held on September 20, 2021 at 8:00 a.m. at Burton Manor. Individual invitations will be sent to all board members.

The Board Chair thanked everyone for their participation in Good and Welfare.

ADJOURNMENT

There being no further business, the Board Chair, Mr. Riley, III called for a motion to adjourn. **It was moved by Mr. Glenn and second by Ms. Ruth to adjourn. The motion carried unanimously and the meeting adjourned at 2:00 p.m.**

Submitted by:
Lillian M. Blackshire
Board Liaison

FINANCE COMMITTEE

MINUTES

AUGUST 4, 2021

1:00 P.M.

707 W. MILWAUKEE ST.
DETROIT, MI 48202
(ZOOM)

MEETING CALLED BY	I. Ms. Dora Brown, Chair called the meeting to order at 3:30p.m.
TYPE OF MEETING	Finance Committee Meeting
FACILITATOR	Ms. Dora Brown, Chair – Finance Committee
NOTE TAKER	Nicole Smith, Management Assistant
ATTENDEES	<p>Finance Committee Members Present: Ms. Dora Brown, Chair Mr. Angelo Glenn Mr. Bernard Parker Ms. Kenya Ruth</p> <p>Committee Members Excused: Commissioner Jonathan C. Kinloch Mr. Kevin McNamara, Vice Chair</p> <p>Board Members Present: Ms. Dorothy Burrell</p> <p>Board Members Excused: None</p> <p>Staff: Eric Doeh, Interim CEO/COO; Stacie Durant, CFO; Yolanda Turner, Deputy Chief Legal Counsel; Jean Mira, Procurement Administrator; Ebony Reynolds, Clinical Officer</p> <p>Guests: None.</p>

AGENDA TOPICS

II. Roll Call Ms. Lillian Blackshire, Board Liaison

DISCUSSION	Roll Call was taken by Ms. Blackshire and a quorum was present.
<p>III. Committee Member Remarks The Chair, Ms. Brown, called for any Committee remarks. There were no Committee member remarks.</p> <p>IV. Approval of Agenda The Chair, Ms. Brown called for any amendments to the agenda. There were no changes requested to the agenda. The Chair called for a motion. Motion: It was moved by Mr. Glenn and supported by Mr. Parker approval of the agenda. Motion carried.</p> <p>V. Follow-up Items: There were no follow up items noted on the agenda. The Chair requested status of previous follow up items.</p>	

VI. Approval of the Meeting Minutes

The Chair, Ms. Brown called for a motion on the Finance Committee minutes from the meeting of Wednesday, July 7, 2021. **Motion:** It was moved by Mr. Glenn and supported by Mr. Parker approval of the Finance Committee minutes from the meeting of Wednesday, July 7, 2021. There were no corrections to the minutes. **Motion carried.** Minutes accepted as presented.

VII. Presentation of the Monthly Finance Report

S. Durant, CFO presented the Monthly Finance report. A written report ending June 30, 2021 was provided for the record. Authority Finance accomplishments and noteworthy items were as follows:

There were no remarks for the Finance accomplishments and noteworthy items

Cash flow is very stable and should continue to remain stable throughout the year as liquidity ratio = 2.95.

Cash and Investments – comprise of funds held by three (3) investment manager, First Independence CDARS, Comerica, and Flagstar accounts.

Due from other governments/ Accounts Receivable – comprise various local, state and federal amounts due to DWIHN. The account balance primarily related to \$7.3 million in HRA and \$2.6 million due from MDHHS for SUD revenue.

Prepayments and deposits – amount comprise \$1 million paid to skill building providers. At year end, Finance will adjust all claims submitted for the stability payment.

IBNR Payable – represents incurred but not reported (IBNR) claims from the provider network; historical average claims incurred through June 2021, including COVID-19 impact, was approximately \$497.9 million however actual payments were approximately \$450.1 million. The difference represents claims incurred but not reported and paid of \$47.8 million.

Due to other governments – includes \$8 million due to MDHHS for death recoupment and \$4.6 million for DCW overpayment at 9/30/20. In addition, the amount includes \$2.3 million for 3 months for the IPA tax payment due July 30. In addition, the amount includes \$1.8 million due to MDHHS for FY20 general fund carryover in excess of 5%.

Federal revenue/grant program expenses – variance due to timing of incurred expenses related to SUD, PASSAR and HUD grants. In addition, SUD BG grant expenses are well underbudget due to the pandemic.

State revenue and contracts – The \$40.6 million budget verse actual variance is related to \$33.7 million reported in the Medicaid reserve account. The difference is an estimate of amount due to MDHHS for DCW hazard pay (amount received less payout).

Autism, SUD, Adult, and Children services – \$55 million variance due to impact of COVID on certain lines of business and timing in services (i.e. summer programs).

VIII. 3rd Quarter FY21 Procurement Report

The 3rd Quarter Procurement Report was presented by staff J. Mira, Procurement Administrator. The report was provided to the Finance Committee meeting and is included in the agenda packet for informational purposes. Noteworthy information includes

purchasing percentages: Contract Percentage for Wayne County is 38.26% and Out of County is 61.74%; Funding Percentage w/o IT for Wayne County is 79.01% and Out of County is 20.99%. Amounts include Total under 50K or Coop is \$345,307.69, Wayne county is \$132,109.48, IT totals is \$178,096.78, and Total funding w/o IT 167,210.91. The 3rd Quarter Procurement Report was received and filed.

IX. Strategic Plan – Workforce Pillar Report

The report was presented by staff Ebony Reynold, Clinical Officer in absence of Melissa Moody, CCO. The report was received and filed for the record.

X. Unfinished Business – Staff Recommendations: None

XI. New Business – Staff Recommendations: None

XII. Good and Welfare/Public Comment – The Chair read the Good and Welfare/Public Comment statement. There were no members of the public to address the committee.

XIII. Adjournment – There being no further business; The Chair, Ms. Brown called for a motion to adjourn. **Motion:** It was moved by Mr. Glenn and supported by Ms. Ruth to adjourn the meeting. **Motion carried.**

The meeting adjourned at 4:05 p.m.

FOLLOW-UP ITEMS	<p>A. Provide a report on the replenishment of funds to First Independence bank.</p> <p>B. BA #21-67 WIT, Inc. - Provide information on recidivism and what information will be placed on the dashboard.</p>

PROGRAM COMPLIANCE COMMITTEE

MINUTES

AUGUST 11, 2021

1:00 P.M.

IN-PERSON MEETING

MEETING CALLED BY	I. Dr. Cynthia Taueg, Program Compliance Chair at 1:08 p.m.
TYPE OF MEETING	Program Compliance Committee
FACILITATOR	Dr. Cynthia Taueg, Chair
NOTE TAKER	Sonya Davis
TIMEKEEPER	
ATTENDEES	<p>Committee Members: Dorothy Burrell; Dr. Lynne Carter; Michelle Jawad; and Dr. Cynthia Taueg</p> <p>Board Members: Chief William T. Riley, III</p> <p>Staff: Judy Davis; Eric Doeh; Stacie Durant; Dr. Shama Faheem; Monifa Gray; Shirley Hirsch; Bernard Hooper; Melissa Moody; Andrea Smith; Michele Vasconcellos and June White</p>

AGENDA TOPICS

II. Moment of Silence

DISCUSSION	The Chair called for a moment of silence.
CONCLUSIONS	Moment of silence was taken.

III. Roll Call

DISCUSSION	The Chair called for a roll call.
CONCLUSIONS	Roll call was taken by Board Liaison, Lillian Blackshire. There was a quorum.

IV. Approval of the Agenda

DISCUSSION/ CONCLUSIONS	The Chair called for approval of the agenda. Motion: It was moved by Ms. Jawad and supported by Chief Riley to approve the agenda. Dr. Taueg asked if there were any changes/modifications to the agenda. There were no changes/modifications to the agenda. Motion carried
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V. Follow-Up Items from Previous Meetings

DISCUSSION/ CONCLUSIONS	<p>A. Chief Medical Officer's Report – Provide more information on outreach for mental health and substance use for children and adolescents – Dr. Shama Faheem, Chief Medical Officer reported:</p> <ol style="list-style-type: none">1. Mobile Outreach Services – Integrated Mobile Health Services in collaboration with Wayne Health was launched during the week of July 6, 2021.2. Youth United Outreach Events – Focused on youth mental health and SUD services;3. Children's Initiatives Department – Attended three events to share information about Children's Services in Wayne County;4. School Success Initiatives – A flyer was created explaining the school prevention services and will be distributed at various events;5. Workforce Development Events – A Skate into Hope Session for youth and families that provided information on DWIHN's services, suicide prevention and risk/protective factors.6. Back-to-school Events – Information provided on behavioral health and services;7. SUD Department – Provided awareness and knowledge on alcohol, tobacco, substance use and misuse, addition and the effects on individuals, families and communities at community events, social media and distributing brochures/pamphlets; and8. DWIIHN – Ensuring timely availability of children services, especially during times of staffing shortages. <p>Dr. Tauog opened the floor for discussion. Discussion ensued. The Chair noted that the follow-up information on outreach for mental health and substance use for children and adolescents has been received and placed on file.</p>
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VI. Approval of Meeting Minutes

DISCUSSION/ CONCLUSIONS	<p>The Chair called for approval of the July 14, 2021 meeting minutes. Motion: It was moved by Ms. Burrell and supported by Chief Riley to approve the July 14, 2021 meeting minutes. Dr. Tauog asked if there were any changes/modifications to the meeting minutes. There were no changes/modifications to the meeting minutes. Motion carried.</p>
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VII. Reports

DISCUSSION/ CONCLUSIONS	<p>A. Chief Medical Officer – Dr. Shama Faheem, Chief Medical Officer submitted and gave highlights of her Chief Medical Officer's report. Dr. Faheem reported:</p> <ol style="list-style-type: none">1. School Success Initiative – Dr. Faheem reviewed the elements and flow of DWIHN's School Success Initiative and compared it with the National models and evidenced-based practices in this area. DWIHN uses the Michigan Models for Health Curriculum which incorporates the eight elements used by the Comprehensive School Mental Health System (CSMHS) as well as the three-tier approach and are in line with the National Center for School Mental Health (NCSMH) and American Academy of Pediatrics recommendations for school-based behavioral health services. DWIHN plans to work on developing trainings that can be provided to school professionals, increase collaboration within other departments in our organization to identify resources where will be able to provide some of the
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	<p>Tier-1 education and outreach events ourselves and participate more directly in the outreach, identification and school recruitment. DWIHN will also increase collaboration with other health systems who are providing similar initiatives to schools. There was no monthly meeting held this month.</p> <ol style="list-style-type: none"> 2. Quality Improvement – Dr. Faheem will work closely with the Quality department to improve DWIHN's scores on the State Measured Performance Indicators, analyze DWIHN's performance on HSAG Review and working on areas/departments with identified weakness and being proactive for the next Review cycle. 3. Performance Improvement Projects (PIPs) – Staff continues to work collaboratively and aggressively to address PIP measures and HEDIS' scores, send quarterly memos to the Medical Directors about the best-practices on use of antipsychotics, avoiding multiple antipsychotics and closely monitoring of the associated side effects. The goal is to aggressively work on interventions in real-time and improve measures and outcomes. <p>Dr. Taueg opened the floor for discussion. Discussion ensued.</p> <p>B. Corporate Compliance Report - Bernard Hooper, Director of Corporate Compliance submitted and gave an update on the Corporate Compliance report. Mr. Hooper reported:</p> <ol style="list-style-type: none"> 1. OIG Quarterly Reports – Staff has submitted quarterly reports for the three prior quarters. OIG/MDHHS has requested inquiries regarding four categories of investigation reported. DWIHN has successfully responded to the request with an explanation of the irregularity of category reporting and all quarterly reports have been accepted. <p>Dr. Taueg opened the floor for discussion. There was no discussion.</p> <p>The Chair noted that the Chief Medical Officer's and Corporate Compliance's reports have been received and placed on file.</p>
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VIII. Quarterly Reports -

DISCUSSION/ CONCLUSIONS	<p>A. Managed Care Operations – June White, Director of Managed Care Operations submitted and gave highlights of the Managed Care Operations' quarterly report. Ms. White reported:</p> <ol style="list-style-type: none"> 1. Contract Managers and Providers – DWIHN is expected to process over 300 contracts for FY 2022. 2. Effects of COVID-19 on the Providers – There were six closures this quarter (3 licensed homes or location closures, provider retiring, home consolidation and staffing shortages; one provider contract termination; one unlicensed setting closed, landlord sold home; and one provider temporarily closed due to staff's COVID-19 concerns) 3. Provider and Practitioner Survey for September 2021 – Improvements were made to the survey and expected to be distributed to providers and practitioners in September. 4. Provider/Training Meetings Held – Outpatient and Residential Providers Meetings are scheduled every six weeks for the rest of the calendar year and will be held virtually until further notice. <p>Dr. Taueg opened the floor for discussion. There was no discussion.</p> <p>B. Residential Services – Shirley Hirsch, Director of Residential Services submitted and gave highlights of the Residential Services' quarterly report. Ms. Hirsch reported:</p>
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1. **Residential Assessment Productivity** – There were 630 requests received; 236 completed assessments (SALs); 225 returned/cancelled requests; 153 cases for brokering only; and 16 requests awaiting completion.
2. **Referral Outliers** – There was a significant increase of IDD consumers ages 18-25 entering into the community from family homes; 30 requests were received for IDD consumers initially under the self-directed services returning to specialized facilities (5 cases confirmed to no longer choose self-directed services and continuing under specialized residential settings); and there were nine residential facility closures.
3. **Service Authorizations** – There were 4,172 requests for Q3; 3,348 requests were completed; 103 internal requests; and 721 requests returned to CRSP.
4. **Authorization Team Projects** – H2X15/T2X27 Authorization process began 4/29/21
5. **Automated Productivity Reporting** – Residential department obtained licensing for adobe publishing for the implementation of Residential Care Specialists reporting, Specialized facility closures, In-home Assessment w/CPT rate comparison, Residential Care Coordination spreadsheet for brokering placements and Residential Vacancy reporting.

Dr. Tauzeg opened the floor for discussion. Discussion ensued. Ms. Hirsch informed the committee that staff continues to provide monthly trainings and working on a video training for CRSP providers to make sure that IPOS authorizations are being entered into MH-WIN correctly. Eric Doeh, Interim President/CEO stated that staff was finding that the lines of communication were not linking up; therefore, DWIHN has developed small group meetings that include CRSP and Residential providers along with staff to identify and troubleshoot what the issues are and resolve them.

- C. **Substance Use Disorder** – Judy Davis, Director of Substance Use Disorder submitted and gave highlights of the Substance use Disorder quarterly report. Mrs. Davis reported staff continues to train the community on how to reverse an opioid overdose. Providers, law enforcement, community organizations can request naloxone trainings via DWIHN's website. DWIHN's Naloxone Initiative program has saved 768 lives since its' inception and up to July 2021. DWIHN has two providers that provide mobile unit services for screenings, referrals for treatment, peer services, therapy and relapse services, Rapid HIV testing and host of other services. There are nine Opioid Health Homes to coordinate care for Medicaid beneficiaries with serious and complex chronic conditions while serving the whole person by integrating and coordinating physical, behavioral and social services. Providers have enrolled 124 individuals for this initiative. The 1115 Medicaid Waiver requires that the ASAM Continuum be the sole SUD Assessment tool needed for all SUD providers who serve Medicaid eligible clients. This assessment tool is expected to be fully operational by October 1, 2021. A total of 299 clinicians have registered for the ASAM Continuum training. DWIHN provides access to Naloxone kits, peer support, latex condoms, fentanyl strips and deterra bags for harm reduction strategies.

Dr. Tauzeg opened the floor for discussion. Discussion ensued.

The Chair noted that the Managed Care Operations', Residential Services' and Substance Use Disorder's quarterly reports have been received and placed on file.

IX. Strategic Plan Pillar - Customer

DISCUSSION/ CONCLUSIONS

Michele Vasconcellos, Customer Service submitted and gave a report on the Strategic Plan – Customer Pillar. Ms. Vasconcellos reported that overall this pillar is currently at 92% completion:

	<p>A. Goal 1 – Enhance the Provider Experience by 12/31/2021 – The focus is on ensuring Provider Satisfaction by conducting surveys, analyze results of our annual Provider Satisfaction survey and making applicable recommendations; improve level of support by conducting regularly scheduled system training across provider networks; and provide tools and support to ensure providers have more meaningful experience. This goal is at 82% completion and on target.</p> <p>B. Goal 2 – Ensure Inclusion and Choice for Members by 9/30/2020 – The focus is on building an infrastructure to support implementation of self-determined/PCP/shared decision-making; develop components to support the self-determination by enabling individualized budget agreements in MH-WIN system along with the standardized IPOS; and train CRSP Providers who have individuals transitioning to Self-Determinations. This goal is at 97% completion and on target.</p> <p>C. Goal 3 – Improve Person's Experience of Care and Health Outcomes by 12/31/2021 – The focus is on delivering information about providers and practitioners in appropriate formats; updating and distribution of Provider Directories and Member Handbooks; identifying opportunities to improve member satisfaction via Adult and Children Member surveys; and ensuring access to Recipient Rights and ensuring individuals are placed in a least restrictive environment. This goal is at 87% completion and is on target.</p> <p>The Chair opened the floor for discussion. Discussion ensued. The Chair noted that the Strategic Plan Customer Pillar report has been received and placed on file.</p>
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X. Quality Review(s) –

DISCUSSION/ CONCLUSIONS	<i>The QAPIP Work Plan FY 2021 Update has been deferred to September 8, 2021 Program Compliance Committee Meeting.</i>
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XI. Chief Clinical Officer's (CCO) Report

DISCUSSION/ CONCLUSIONS	<p>Melissa Moody, Chief Clinical Officer submitted a full report and gave highlights on the Chief Clinical Officer's report. Mrs. Moody reported:</p> <ol style="list-style-type: none"> 1. COVID-19 & Inpatient Psychiatric Hospitalization – Hospitalizations data showed a 7.5% increase in admissions for the month of July. There were no reported cases of COVID-19 inpatient in July 2021 (June 2021 – 2 cases). 2. COVID-19 Intensive Crisis Stabilization Services – There was a 19% increase in crisis stabilization services provided in July 2021 (434) compared to June 2021 (366). 3. COVID-19 Pre-Placement Housing – There were no pre-placement housing for the month of July 2021 (June 2021 – 0). 4. COVID-19 Recovery Housing/Recovery Support Services – There was a 67% reduction in the utilization of COVID-19 recovery homes in the month of July 2021 (2) compared to June 2021 (6). 5. COVID-19 Urgent Behavioral Health Urgent Care Sites – There was a 58% decrease in utilization of Urgent Behavioral Health Urgent Care Services in July 2021 (19) compared to June 2021 (45). 6. Residential Department Report of COVID-19 Impact – There was one new COVID-19 positive member in July 2021 and no reported new deaths. July data for staff was unavailable at the time of this report. July data will be reported in next month's report.
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	<p>7. Vaccinations – Licensed Residential Homes – A combined total of 89.7% of members in licensed settings have been fully vaccinated (89.9% received at least one dose).</p> <p>8. Vaccinations – Unlicensed Homes – A combined total of 65% of members have been fully vaccinated in unlicensed settings (66% received at least one dose). 49% were fully vaccinated last month. A combined total in congregate settings – 81% fully vaccinated and 81.2% received at least one dose. DWIHN’s Residential team has identified licensed and unlicensed homes that show a lower number of individuals being vaccinated and has partnered with the City of Detroit Health Department to provide in-home COVID-19 vaccination education. The Health Department will also be able to provide the vaccination at that time if the individual so chooses. Currently, 11 homes have been scheduled to receive this service. An update will be provided next month as well as Out-County.</p> <p>9. Behavioral Health Home – Efforts continue toward implementation of the Behavioral Health Home (BHH) model. It is expected that this model will be approved for Region 7 implementation by MDHHS by October 1, 2021.</p> <p>Dr. Tauzeg opened the floor for discussion. There was no discussion. The Chair noted that the Chief Clinical Officer’s report has been received and placed on file.</p>
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XII. Unfinished Business

DISCUSSION/ CONCLUSIONS	<p>A. BA #21-01 (Revised) – Jail Diversion – Team Wellness and Northeast Integrated Health - Staff requesting board approval to increase funding for Team Wellness and Northeast Integrated Health for an amount not to exceed \$350,000.00 per provider from the original \$300,000.00 per provider. The request is for the expansion of the co-response team into additional precincts with increased staff. Dr. Tauzeg opened the floor for discussion. There was no discussion.</p> <p>B. BA #21-09 (Revised) – FY 2021 Comprehensive Services for Behavioral Health Block Grant – Vendors list included in board action – Staff requesting board approval to enter into agreement with several vendors and individuals who have been approved by MDHHS through the Comprehensive Services for Behavioral Health FY 2021 Block Grant. Notification was received from MDHHS approving \$861,516.00. Dr. Tauzeg opened the floor for discussion. There was no discussion.</p> <p>C. BA #21-13 (Revised 2) – Wayne County Jail – Staff requesting board approval to increase funding for the Wayne County Jail from \$5,250,000.00 to \$5,800,000.00 to align with the number of consumers served and expend additional General Fund available for the fiscal year ended September 30, 2021. Dr. Tauzeg opened the floor for discussion. There was no discussion.</p> <p>D. BA #21-32 (Revised 5) – ASAM Training Reimbursement and Naloxone Purchase – Abundant Community Recovery Services – Staff requesting board approval to fund \$72,000.00 of unspent Block Grant funding for clinicians to complete the mandatory eight-hour ASAM Continuum training and meet the criteria of the SUD 1115 Medical Waiver. Dr. Tauzeg opened the floor for Discussion. There was no discussion.</p> <p>E. BA #21-33 (Revised 4) – ENDS Tobacco – Leaders Advancing and Helping Communities (LAHC) – Staff requesting board approval to accept and disburse Treatment Block Grant Funding from MDHHS in the amount of \$4,000.00 to educate the retailers and the community on Electronic Nicotine Delivery System (ENDS) products. The tobacco section is providing funding for the period of May1, 2021 to September 30, 2021. Dr. Tauzeg opened the floor for discussion.</p>
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	<p>Michelle Jawad will be abstaining from voting on the Leaders Advancing and Helping Communities due to a conflict of interest. Chief Riley will be abstaining from voting on the Hegira and Growth Works portion of this board action due to a conflict of interest.</p> <p>F. BA #21-56 (Revised) – Mental Health First Aid (MHFA)/Question, Persuade and Refer (QPR) – Staff requesting board approval of one-year contract to provide the evidence-based practice models MHFA and QPR to the provider network, faith-based communities, public schools, universities, military installations, hospitals and law enforcement backgrounds. Dr. Tauzeg opened the floor for discussion. There was no discussion.</p> <p>G. The Chair bundled the board actions and called for a motion on BA #21-01 (Revised); BA #21-09 (Revised); BA #21-13 (Revised2); BA #21-32 (Revised 5); BA #21-33 (Revised 4); and BA #21-56 (Revised). Motion: It was moved by Ms. Jawad and supported by Chief Riley to move BA #21-01 (Revised); BA #21-09 (Revised); BA #21-13 (Revised2); BA #21-32 (Revised 5); BA #21-33 (Revised 4); and BA #21-56 (Revised) to Full Board for approval. Dr. Tauzeg opened the floor for further discussion. There was no further discussion. Motion carried with Ms. Jawad abstaining from Leaders Advancing and Helping Communities due to a conflict of interest and Chief Riley abstaining from Hegira and Growth Works due to a conflict of interest.</p>
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XIII. New Business: Staff Recommendation(s)

DISCUSSION/ CONCLUSIONS	<p>A. BA# 21-73 – 123.Net Fibers Internet Services – 123.Net – Staff requesting board approval of a three-year contract for Fiber Internet Services to increase available internet speed for business functions for employee remote access to data and on premises VoIP services along with significant cost-savings. The total amount would not exceed \$77,364.00. Dr. Tauzeg opened the floor for discussion. Discussion ensued.</p> <p>B. BA #22-01 – Multicultural Integration and PIHP Veteran Navigator – <i>Provider list included in board action</i> – Staff requesting board approval of the Memorandums of Understanding between Community Mental Health Association of Michigan (CMHAM), Michigan Department of Health and Human Services (MDHHS) and Pre-paid Insurance Health Plan (PIHP) for the PIHP Veteran Navigator (PIHP VN) and Multicultural Integration Providers formerly known as the Multicultural Programs. Dr. Tauzeg opened the floor for discussion. There was no discussion.</p> <p>C. BA #22-02 – Michigan Rehabilitation Services (MRS) – Staff requesting board approval for a one-year contract for the fiscal year ended September 30, 2022 for the continued funding for an Interagency Cash Transfer Agreement (ICTA) between Detroit Integrated Health Network (DWIHN) and Michigan Rehabilitation Services (MRS) for the amount of \$443,565.00. Dr. Tauzeg opened the floor for discussion. There was no discussion.</p> <p>D. BA #22-05 – Housing Services – Southwest Counseling Solutions Housing Resource Center – Staff requesting board approval of a one-year contract with Southwest Counseling Solutions' Housing Resource Center for the amount of \$1,089,715.00 to provide housing assistance, resources, intervention and collaborative community efforts to reduce homelessness of persons with mental illness and co-occurring disabilities. Dr. Tauzeg opened the floor for discussion. There was no discussion.</p>
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	<p>E. BA #22-06 – Self-Direct Program (formerly Self-Determination) – Community Living Services – Staff requesting board approval of a one-year contract between Detroit Wayne Integrated Health Network (DWIHN) and Community Living Services to continue provision of the Self-Directed Services and Direct Care Worker Training Program for FY 2021-2022. Dr. Taueg opened the floor for discussion. There was no discussion.</p> <p>F. BA #22-07 – FY 2022 Comprehensive Services for Behavioral Health Block Grant – Staff requesting board approval to enter to an agreement with several vendors and individuals who have been approved by the Michigan Department of Health and Human Services (MDHHS) through the Comprehensive Services for Behavioral Health FY 2022 Block Grant. Dr. Taueg opened the floor for discussion. There was no discussion.</p> <p>The Chair bundled the board actions and called for a motion on BA #21-73; BA #22-01; BA #22-02; BA #22-05; BA #22-06; and BA #22-07. Motion: It was moved by Chief Riley and supported by Ms. Jawad to move BA #21-73; BA #22-01; BA #22-02; BA #22-05; BA #22-06; and BA #22-07 to full board for approval. Dr. Taueg opened the floor for further discussion. There was no further discussion. Motion carried.</p>
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XIV. Good and Welfare/Public Comment

DISCUSSION/ CONCLUSIONS	<p><i>There was no Good and Welfare/Public Comment to review.</i></p>
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ACTION ITEMS	Responsible Person	Due Date
<i>No Action Items Reported</i>		

The Chair called for a motion to adjourn the meeting. **Motion:** It was moved by Mrs. Burrell and supported by Chief Riley to adjourn the meeting. **Motion carried.**

ADJOURNED: 2:23 p.m.

NEXT MEETING: Wednesday, September 8, 2021 at 1:00 p.m.

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 21-04R Revised: Y Requisition Number: 12,683

Presented to Full Board at its Meeting on: 9/15/2021

Name of Provider: AssuriCare LLC

Contract Title: AssuriCare Cloud Based Electronic Visit Verification for DWIHN provider network (REVISION)

Address where services are provided: 'None'

Presented to Finance Committee at its meeting on: 9/1/2021

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$ 175,000.00 Previous Fiscal Year: \$ 175,000.00

Program Type: Modification

Projected Number Served- Year 1: 50,000 Persons Served (previous fiscal year): 50000

Date Contract First Initiated: 10/1/2020

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting a term extension only for the fiscal year ending September 30, 2022 (funding remains the same at \$175,000.00 until modification or contract renewal required). No additional funding is requested at this time.

Current Contract Terms: 10/1/20 – 9/30/21

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): Y

Revenue	FY 21/22	Annualized
Multiple	\$ 175,000.00	\$ 175,000.00
	\$	\$

Total Revenue	\$	\$
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Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 00000.137003.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Wednesday, August 25, 2021

Signed: Wednesday, August 25, 2021

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 15th day of September, 2021

- ☒ Approved
☐ Rejected
☐ Modified as follows: _____

☐ Executive Director - Initial here: _____

☐ Tabled as follows: _____

Signature

Lillian M. Blaudshire

Board Liaison

Date

9/15/2021

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 22-03 Revised: Y Requisition Number: .

Presented to Full Board at its Meeting on: 9/15/2021

Name of Provider: Hegira Health Inc.

Contract Title: Crisis Intervention Services

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 9/8/2021

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$ 8,400,000.00 Previous Fiscal Year: \$ 8,400,000.00

Program Type: Continuation

Projected Number Served- Year 1: 12,385 Persons Served (previous fiscal year): 13,058

Date Contract First Initiated: 1/1/2016

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Detroit Wayne Integrated Health Network (DWIHN) is requesting approval for Hegira Health Inc. crisis intervention services via the Community Outreach for Psychiatric Emergencies (COPE). Hegira was originally awarded the contract in March 2016 via submitting an RFP bid. The original BO was BO21690028.

The extension will allow for DWIHN to continue providing the MDHHS mandated adult mobile crisis services during the process of securing the DWIHN Woodward Hope Center. COPE will continue to authorize inpatient hospitalizations, crisis residential services, partial hospitalizations, and SUD withdrawal management. COPE is also providing services to AFC homes to divert consumers from the Emergency Department for behavioral health crisis whenever possible.

The amount for the extension from October 1, 2021 through September 30, 2022 is not to exceed \$8,400,000.00.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): Y

Revenue	FY 21/22	Annualized
Multiple	\$ 8,400,000.00	\$ 8,400,000.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 8,400,000.00	\$ 8,400,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64931.825004.01668

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Friday, August 27, 2021

Signed: Friday, August 27, 2021

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 15th day of September, 2021

- ☒ Approved
☐ Rejected
☐ Modified as follows: _____

☐ Executive Director - Initial here: _____

☐ Tabled as follows: _____

Signature

Lillian M. Blaudshire

Board Liaison

Date

9/15/2021

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 22-04 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 9/15/2021

Name of Provider: ProtoCall Services Inc

Contract Title: Behavioral Health Emergency Response Call Center

Address where services are provided: 621 SW Alder, Ste 400, Portland, OR & 2845 44th St. SW

Presented to Program Compliance Committee at its meeting on: 9/8/2021

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$ 335,500.00 Previous Fiscal Year: \$ 335,500.00

Program Type: Continuation

Projected Number Served- Year 1: 12,100 Persons Served (previous fiscal year): 14,700

Date Contract First Initiated: 3/1/2016

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Detroit Wayne Integrated Health Network (DWIHN) is requesting approval for the extension of the ProtoCall Services Inc. contract.

ProtoCall Services Inc. currently operates the DWIHN crisis line. Crisis Calls are warm transferred from DWIHN to ProtoCall. ProtoCall was initially awarded the Behavioral Health Response Crisis Line in March 2016 via an RFP bid. The Original BO number is BO21690027.

MDHHS established a statewide crisis line that is still in pilot stage with plans for full implementation scheduled for October 2022. DWIHN will determine the need for continued crisis line services once the state's plan has been solidified. The ProtoCall contract extension is being requested to ensure there is no disruption of services to individuals calling the DWIHN crisis line.

Approval of this request will allow ProtoCall Services Inc. to fulfill its role as the Emergency Response Call Center during the period of implementation of DWIHN's full Crisis Continuum.

The FY 21/22 contract amount is \$335,500.00.

The purpose of the Behavioral Health Emergency Response Call Center is to implement a staffed, call center to provide telephonic triage, assessment, counseling and referral response to an individual, family, or community caller impacted by a crisis, and referral support for behavioral health emergencies,

24 hours per day, 7 days per week, 365 days per year for citizens of Wayne County. The goal is to provide a fully integrated crisis service system that utilizes a problem-solving approach and that markedly increases access to a comprehensive range of person-centered, recovery-oriented, and trauma informed crisis management and avoidance services.

The Behavioral Health Emergency Response Call Center is an integral part of the overall DWIHN crisis safety net, both for active consumers of DWIHN services, as well as for the community at-large. The Call Center will integrate and coordinate with other established components of the existing DWIHN crisis safety net, including but not limited to the Mobile Crisis Teams services, 24/7 clinical services teams (ACT and Home-Based) and contracted hospital providers. These services will provide opportunities to meet individuals' emergent behavioral health.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
Multiple	\$ 335,500.00	\$ 335,500.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 335,500.00	\$ 335,500.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64911.815000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Thursday, August 26, 2021

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Signed: Thursday, August 26, 2021

Board Action #: 22-04

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 15th day of September, 2021

- ☒ Approved
☐ Rejected
☐ Modified as follows: _____

☐ Executive Director - Initial here: _____

☐ Tabled as follows: _____

Signature Lillian M. Blaudshire
Board Liaison

Date 9/15/2021

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: BA 22-08 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 9/15/2021

Name of Provider: Michigan Consortium for Healthcare Excellence

Contract Title: Michigan Consortium for Healthcare Excellence

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 9/8/2021

Proposed Contract Term: 10/26/2021 to 10/25/2024

Amount of Contract: \$ 350,000.00 Previous Fiscal Year: \$ 464,434.00

Program Type: New

Projected Number Served- Year 1: 0 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 10/1/2021

Provider Impacted (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This Board Action is to request a 3-year renewal contract agreement with Michigan Consortium for Healthcare Excellence ("MCHE"), who in turn is entering into a master license agreement ("MLA") with MCG Health ("MCG") on behalf of all ten of the Prepaid Inpatient Health Plans ("PIHP") in Michigan. The DWIHN is a member of MCHE, as are the other ten PIHPs. MCG is providing the ten PIHPs with a utilization management software tool called Indicia that is a clinically validated and evidence-based tool for clinical decision making. The MLA between MCHE and MCG is effective as of October 26, 2021 and continues for a period of thirty-six (36) months. However, our contract renewal is October 1, 2021. The DWIHN's agreement with MCHE will cover this same time period.

The DWIHN's estimated payment to MCHE for MCG cost sharing for the first year is \$100,363.10. The payments for the second and third year indicate a percentage increase from year one of the MCHE agreement that are estimated to be at a similar cost, bringing the total amount not to exceed of the estimated MCHE agreement to \$350,000.00. This is an estimated cost. MCG is negotiating their fees and PIHP's may be subject to a 3%-4% increase per year. The Master License Agreement (MLA) states that the growth cap percentage shall be 10%. Additional payments may be required as a result of the license basis.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Medicaid

Fee for Service (Y/N): Y

Revenue	FY 21/24	Annualized
Multiple	\$ 350,000.00	\$ 350,000.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 350,000.00	\$ 350,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64917.815000.00000

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Wednesday, August 25, 2021

Signed: Wednesday, August 25, 2021

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 15th day of September, 2021

- ☒ Approved
☐ Rejected
☐ Modified as follows: _____

☐ Executive Director - Initial here: _____

☐ Tabled as follows: _____

Signature

Lillian M. Blainshire

Board Liaison

Date

9/15/2021

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 22-09 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 9/15/2021

Name of Provider: Neighborhood Serv. Organizatio, Wayne Metropolitan Community Action Agen

Contract Title: PATH Program

Address where services are provided: Various Locations

Presented to Program Compliance Committee at its meeting on: 9/8/2021

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$ 254,493.00 Previous Fiscal Year: \$ 254,493.00

Program Type: Continuation

Projected Number Served- Year 1: 500 Persons Served (previous fiscal year): 450 (3rd Qrt).

Date Contract First Initiated: 10/1/2006

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This Board Action requests Board approval to provide supplemental funding for the Projects for Assistance in Transition from Homelessness (PATH) for two providers, Neighborhood Services Organization (NSO) and Wayne Metropolitan Community Action Agency (WMCAA). Both providers receive grant funding directly from the Michigan Department of Health and Human Services (MDHHS) for this program.

The PATH program provides active outreach to individuals who are experiencing homelessness and who have a serious mental illness or co-occurring mental illness and substance use disorder. PATH services include: outreach, assistance with accessing income supports, such as SSI/SSDI, assistance in locating affordable

housing and linkage to appropriate medical and mental health services. In an effort to assist the two (2) PATH providers in maximizing outreach to 500 individuals experiencing homelessness throughout Wayne County.

Board approval is requested to provide supplemental funding to NSO in the amount of \$169,493 and WMCAA in the amount of \$85,000 for (FY) Fiscal Year 2022. DWIHN staff have the discretion to reallocate funds among these providers based upon supported utilization data provided the total amount does not exceed approved funding for this contract.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
State General Fund	\$ 254,493.00	\$ 254,493.00
	\$	\$
Total Revenue	\$ 254,493.00	\$ 254,493.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64933.829502.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Interim CEO

Stacie Durant, Chief Financial Officer

Signature/Date:

Eric Doeh

Signed: Friday, August 20, 2021

Signature/Date:

Stacie Durant

Signed: Friday, August 13, 2021

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 15th day of September, 2021

☒ Approved

☐ Rejected

☐ Modified as follows: _____

☐ Executive Director - Initial here: _____

☐ Tabled as follows: _____

Signature

Lillian M. Blaudshire

Board Liaison

Date

9/15/2021

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 22-10 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 9/15/2021

Name of Provider: Detroit Central City C.M.H., Inc.

Contract Title: Central City PSH CoC Program and Leasing Project

Address where services are provided: Various Location - Scattered Sites

Presented to Program Compliance Committee at its meeting on: 9/8/2021

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$ 165,045.00 Previous Fiscal Year: \$ 165,045.00

Program Type: Continuation

Projected Number Served- Year 1: 134 Persons Served (previous fiscal year): 104 (3rd Qrt.)

Date Contract First Initiated: 10/1/2015

Provider Impaneled (Y/N)? X

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This Board Action recommends Board approval to disburse general fund match in the amount of \$165,045.00 to Central City Integrated Health (CCIH) for their approved Department of Housing and Urban Development (HUD) direct grants for the fiscal year ending September 31, 2022.

The Continuum of Care grant agreements between HUD and Central City Integrated Health (CCIH) is based on the continued need to provide supportive services and to have housing stock in Detroit for persons experiencing homelessness.

The general fund match includes annual amounts for supportives services and administrative costs for the Supportive Housing Program and Leasing Project. The project will provide housing and

supportive services including, but not limited to, psychiatric and nursing care, substance use treatment, Intensive Dual Diagnosis Treatment, Assertive Community Treatment (ACT), motivational interviewing, therapy and case management services. The target population is chronically homeless single adults with severe and persistent mental illness; a co-occurring mental illness and substance use disorder, or have physical health disabilities and a substance use disorder.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
State General Fund	\$ 165,045.00	\$ 165,045.00
	\$	\$ 0.00
Total Revenue	\$	\$ 165,045.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64981.829501.00000

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant
Page 197 of 285

Board Action #: 22-10

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 15th day of September, 2021

- ☒ Approved
☐ Rejected
☐ Modified as follows: _____

☐ Executive Director - Initial here: _____

☐ Tabled as follows: _____

Signature

Lillian M. Blaudshire

Board Liaison

Date

9/15/2021

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: BA#22-11 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 9/15/2021

Name of Provider: Michigan, State of - Dept of Human Serv

Contract Title: Donated Funds Agreement DFA22-82009

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 9/8/2021

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$ 408,300.00 Previous Fiscal Year: \$ 400,200.00

Program Type: Continuation

Projected Number Served- Year 1: 3,427 Persons Served (previous fiscal year): 3020

Date Contract First Initiated: 10/1/2012

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN staff recommends Board approval of a one year contract with the Michigan Department of Health and Human Services (DHHS), to continue implementation of the Outstation DHHS services to assist persons receiving behavioral health services in Wayne County to gain rapid access to Medicaid benefits and maintain their benefits so they can continue to receive services they are eligible without interruption. This contract funds (6) DHHS Workers,(5) of which are currently filled and strategically placed at DWIHN contracted Service Provider sites.

This contract is a model of DWIHN partnership with other governmental entities to realize a more effective use of allocated State General Fund and to demonstrate the provision of improved supports and access for uninsured consumers.

As of the end of the 3rd Quarter in FY2021, the Out station program has served 3,427 individual. This number includes 1,408 Spenddowns that were processed. Funding for this contract is not to exceed \$408,300.00, for the term of this contract -October 1, 2021 through September 30, 2022.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
General Fund	\$ 408,300.00	\$ 408,300.00
0	\$ 0.00	\$ 0.00
Total Revenue	\$ 408,300.00	\$ 408,300.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64931.827206.06425

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Thursday, August 19, 2021

Signed: Thursday, August 19, 2021

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 15th day of September, 2021

- ☒ Approved
☐ Rejected
☐ Modified as follows: _____

☐ Executive Director - Initial here: _____

☐ Tabled as follows: _____

Signature

Lillian M. Blaudshire

Board Liaison

Date

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 22-12 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 9/15/2021

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: FY 2021-2022 Operating Budget

Address where services are provided: 'None'

Presented to Finance Committee at its meeting on: 9/1/2021

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$ 907,178,620.00 Previous Fiscal Year: \$ 937,637,796.00

Program Type: Continuation

Projected Number Served- Year 1: 70,000 Persons Served (previous fiscal year): 70000

Date Contract First Initiated: 10/1/2021

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network is requesting approval for the FY 2022 Operating Budget. The FY 2022 operating budget, in the amount of \$907,178,620, includes revenues of \$30,449,269 (State General Funds); \$699,248,095 (Medicaid, DHS Incentive, Medicaid-Autism, Children's/SED Waiver, HAB); \$9,886,123 (MI Health Link); \$114,444,557 (Healthy MI - Mental Health and Substance Abuse); \$17,686,447 (Wayne County Local Match Funds); \$4,040,539 (PA2 Funds); \$4,988,983 (State Grant portion of OBRA, SUD); \$25,031,957 (Federal Grants/Federal Block Grants/SUD); \$362,650 (Local Grant Revenue); \$1,000,000 (Interest Income); and \$40,000 (Misc Revenue).

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
MULTIPLE	\$ 907,178,620.00	\$ 907,178,620.00

	\$ 0.00	\$ 0.00
Total Revenue	\$ 907,178,620.00	\$ 907,178,620.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Friday, August 27, 2021

Signed: Friday, August 27, 2021

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 15th day of September, 2021

- ☒ Approved
☐ Rejected
☐ Modified as follows: _____

☐ Executive Director - Initial here: _____

☐ Tabled as follows: _____

Signature

William M. Blaudshire
Board Liaison

Date

9/15/2021

Detroit Wayne Mental Health Authority FY 2022 Budget Summary

Introduction

Pursuant to Act 258 of the Public Acts of 1974 (Michigan's Mental Health Code), Section 330.1226,

*"The board of a community mental health services program shall...:
(g) annually approve the community mental health services programs
operating budget for the year."*

As such, the Detroit-Wayne Integrated Health Network (DWIHN) Board of Directors ("Board") authorizes, through an approved board action, the annual budget for DWIHN. Any variation from the total authorized annual budget amount must be approved by the Board of Directors. The President/Chief Executive Officer and Chief Financial Officer submit the aforementioned recommended budget for the fiscal year ending September 30, 2022 (FY22).

Overview

The FY 2022 recommended Operating Budget is for approximately \$907.2 million which is 3% (\$20.5 million) less than the FY 2021 amended budget. The decrease is directly related to the FY21 inclusion of the direct care wage pass through.

The State of Michigan is the primary source of revenue for DWIHN and the Michigan Department of Health and Human Services (MDHHS) budget allocation generally are not finalized until late September. In an effort to formulate a budget for board approval and begin the contracting process with the provider network, DWIHN makes certain assumptions. The following assumptions are based on the most recent information:

- a) An increase in Traditional Medicaid of 2%; increase in Autism Medicaid of 15%; decrease in HMP Medicaid of 8.5%. The estimates and assumptions were based the most conservative recommendations of the House, Senate and Executive branches of government;
- b) State General Fund allocation remains the same as FY21; MDHHS Moratorium on lapsed Medicaid will end on December 31, 2021;
- c) No direct care wage increases are included in the budget;
- d) The local match revenue required from Wayne County is capped at the FY14 level which is \$17.7 million;
- e) Wayne County programs are funded at FY21 adopted budget levels, except WC Jails. Refer to schedule A-7
- f) Substance Use Disorder (SUD) Block grant funding remains consistent with the FY21 initial MDHHS allocation; In addition, budget includes two COVID19 grants for \$7.4 million; Refer to schedule A-6

- g) Adult, Children and IDD services will resume to pre-pandemic levels; no COVID impact included in the budget;

The following is a summary of major changes and highlights in the budget:

NETWORK EXPENSES – Refer to A-1

- A) The \$1.4 million decrease is related to bring the call center operations in house and the termination of the Wellplace contract.
- B) The \$6.3 million increase in Autism services due to anticipated cost increases as DWIHN has experienced a significant increase in assessments and evaluations. There is a corresponding increase in Autism Medicaid.
- C) The \$37.7 million decrease in Mental Health Services relate to the elimination of DCW hazard pay and financial stability payments.
- D) The \$2.4 million increase in Substance Use Disorder services relate to the SOR/SOR NCE grants (\$3.1 million) ending on 9/30/21 in addition, to the one-time COVID grants (\$3.5 million). It should be noted that the COVID grants will likely carryover to FY22 as the grant was awarded to DWIHN in the 3rd quarter of FY21. Finally, MDHHS awarded two new COVID19 grants totaling \$7.4 million.
- E) The \$.8 million decrease in Wayne County programs consistent with the base \$5 million contracted amount. Prior year included \$.8 million in third year of informal settlement.

REVENUE - Refer to A-3

- A) Traditional Medicaid increased by \$9.7 million based on estimated 2% increase however there was a corresponding decrease of \$28.6 million related to the elimination of the DCW hazard pay for a net decrease of \$18.9 million.
- B) Autism Medicaid increased by 15% or \$11.6 million based on the recommendations of the branches of government.
- C) The HMP Medicaid decreased by \$15.1 million based on the recommendations of the branches of government.

ADMINISTRATIVE EXPENSES – Refer to A-4

The administrative budget decreased by \$1.4 million that relates to the savings on the Call Center.

DWIHN has three hundred fifty-seven (357) budgeted FTE's positions; thirty-seven (37) are vacant totaling \$2.6 million; thirty-three (33) FTEs or 9.2% are At-Will staff with salaries totaling \$4.3 million or 17% of total salaries. In addition, DWIHN has three (3) project consultants totaling \$336,620 and five (5) part time positions totaling \$199,056.

POTENTIAL BUDGET RISK

The overarching concerns include potential changes in state budget appropriations, annual changes in funding and frequent changes in state funding models lead to unstable and unpredictable levels of funding. Although "298" was eliminated, the ominous specter of other state bills, continue to add uncertainty and puts the entire community based PIHP system at risk.

Medicaid

- a) COVID-19 and the impact to the Federal and State budgets are unknown.
- b) Eligible trend flattening for first time since the inception of managed care in 1999.
- c) Shifts in eligibility of persons served.
- d) Changes in volume of number of persons served.
- e) Increasing needs of persons served as they age.
- f) Increases in cost of care including increases in minimum wage and inflation.
- g) Changes in models of practice needed to improve quality of care (such as crisis services).
- h) Hospital costs have increased over 15% in FY19 and lack of crisis and inpatient beds will continue to impact financial health and quality of care.
- i) Although TANF eligibility trends are stable, continued DAB reductions in eligibility trends will result in less capitation payment.

General Fund

- a) Uncertainty regarding the allocation of shrinking General Fund Community funds for operations (current state- wide authorization of \$120 million is down 55% from original FY14 base).
- b) Early proposed FY18 model included a potential \$22 million cut for DWMHA if fully implemented. DWIHN's general fund has been reduced by \$9 million since the implementation of the recommendation.

DETROIT WAYNE INTEGRATED HEALTH NETWORK
FY 2022 OPERATING BUDGET
FY ENDING SEPTEMBER 30, 2022
BUDGET SUMMARY

MAJOR CATEGORY DESCRIPTION		FY 2019	FY 2020	FY 2021	FY 2022	EXPLANATION OF VARIANCES	
OPERATIONAL REVENUE:		ACTUAL	ACTUAL	AMENDED	BUDGET	VARIANCE INC (DEC)	
MEDICAID (CAPITATED AND ENROLLED PROGRAMS) & HEALTHY MICHIGAN PLAN (HMP)		681,747,322	714,750,554	806,330,834	783,692,652	(22,638,182)	Medicaid increase of 2% (vs. State House recommendation of 4.5%, Autism Medicaid increased 15% (vs State 30% recommended increase), HMP revenue reduced 8.5%.
MEDICAID AND HMP HRA PASS THROUGH		30,009,672	29,217,170	30,000,000	30,000,000	-	
MI HEALTH LINK (DUALS DEMO PROJ)		7,543,994	9,216,181	9,886,123	9,886,123	-	
STATE GENERAL FUNDS		40,134,238	31,876,675	30,480,823	30,449,269	(31,554)	
LOCAL STATE, FEDERAL GRANTS		55,445,310	51,837,571	49,902,339	52,110,576	2,208,237	
INTEREST INCOME		1,648,084	1,172,446	1,000,000	1,000,000	-	
OTHER REVENUE		32,421	36,303	40,000	40,000	-	
TOTAL OPERATIONAL REVENUE		816,561,041	838,106,900	927,640,119	907,178,620	(20,461,499)	
OPERATIONAL EXPENSES:						INC (DEC)	
ADMINISTRATION		38,422,117	39,957,448	44,682,102	43,305,574	(1,376,527)	Elimination of Wellplace
AUTISM SERVICES (excludes admin)		60,489,177	54,209,981	63,299,559	69,562,554	6,262,995	FY19 level plus 15% increase in number of consumers
STATE OF MICHIGAN		20,627,268	20,238,444	20,840,188	19,830,188	(1,010,000)	Elimination of DCW hazard pay and stability payments
MENTAL HEALTH SERVICES		609,101,373	605,468,607	646,487,548	608,764,845	(37,722,703)	
HRA PASS THRU EXPENSE		30,009,672	29,217,171	30,000,000	30,000,000	-	
SUBSTANCE USE DISORDER (excludes admin)		56,385,810	49,406,507	54,811,513	57,243,781	2,432,269	COVID19 grants \$7.4 million offset by FY21 \$3.5 million SOR ending 9/30/21
MI HEALTH LINK (excludes admin)		7,741,470	9,060,183	9,681,012	9,681,012	-	
NETWORK ACCREDITATIONS		1,438,567	2,228,223	2,294,371	1,880,504	(413,867)	
RESIDENTIAL ASSESSMENTS		1,058,548	930,801	1,540,733	1,362,811	(177,922)	
GRANT PROGRAMS		6,707,471	7,039,221	8,149,722	9,610,582	1,460,860	
WAYNE COUNTY PROGRAMS		11,462,354	8,524,738	10,250,000	9,450,000	(800,000)	WC Jail returns to base \$5 million contract
MEDICAID RESERVE FUNDS		843,443,827	826,281,324	35,603,372	46,486,769	10,883,397	
TOTAL OPERATIONAL EXPENSE		(26,882,786)	11,825,576	0	0	(20,461,499)	
			A-1			0	

DETROIT WAYNE INTEGRATED HEALTH NETWORK						
FY 2022 OPERATING BUDGET						
FY ENDING SEPTEMBER 30, 2022						
FUND SOURCES						
	FY22 BUDGET REQUEST	STATE GEN FUNDS	MEDICAID	HEALTHY MI	OTHER	TOTAL
ADMINISTRATION	43,305,574	1,700,000	35,258,857	4,816,401	1,530,316	43,305,574
AUTISM SERVICES (EXCLUDES ADMIN)	69,562,554	400,000	69,162,554			69,562,554
STATE OF MICHIGAN	19,830,188		6,603,331	2,648,086	10,578,771	19,830,188
MENTAL HEALTH SERVICES	608,764,845	23,742,103	506,336,433	74,500,302	4,186,007	608,764,845
HRA HOSPITAL PASS THRU	30,000,000		18,000,000	12,000,000		30,000,000
SUBSTANCE USE DISORDERS (EXCLUDES ADMIN)	57,243,781		16,487,491	17,768,470	22,987,821	57,243,782
MI HEALTH LINK (EXCLUDES ADMIN)	9,681,012				9,681,012	9,681,012
NETWORK ACCREDITATIONS (FORMERLY VCE)	1,880,504	94,025	1,645,441	131,635	9,403	1,880,504
RESIDENTIAL ASSESSMENTS	1,362,811	68,141	1,192,460	95,397	6,814	1,362,811
GRANT PROGRAMS (64933 and 64981)	9,610,582	615,000			8,995,582	9,610,582
COUNTY MENTAL HEALTH PROGRAMS	9,450,000	3,830,000	4,000,000		1,620,000	9,450,000
MENTAL HEALTH RESERVE	46,486,769		28,561,529	14,484,266	3,440,973	46,486,769
TOTAL FY 2022 USES BY SOURCE	907,178,620	30,449,269	687,248,095	126,444,557	63,036,699	907,178,620
TOTAL FY 2022 SOURCES OF REVENUE	-	(0)	(0)	0	(0)	0
A-2						

DETROIT WAYNE INTEGRATED HEALTH NETWORK
FY 2022 OPERATING BUDGET
FY ENDING SEPTEMBER 30, 2022
REVENUE SUMMARY

REVENUE DESCRIPTION	FY 2019 ACTUAL	FY 2020 ACTUAL	FY 2021 AMENDED	FY 2022 REQUEST	FY21 vs FY22 INC (DEC)	PERCENT CHANGE
MEDICAID	532,953,393	556,296,869	595,403,687	576,480,518	(18,923,169)	-3.2%
MEDICAID - DHS INCENTIVE	1,488,397	1,664,719	1,500,000	1,500,000	-	0.0%
MEDICAID - AUTISM PROGRAM	44,740,186	63,677,549	77,189,197	88,767,577	11,578,380	15.0%
MEDICAID - SED WAIVER	1,054,775	1,160,414	1,300,000	1,100,000	(200,000)	-15.4%
MEDICAID HRA PASS THROUGH	18,117,484	17,631,686	18,000,000	18,000,000	-	0.0%
MI HEALTH LINK (ICOs)	7,543,994	9,216,181	9,886,123	9,886,123	-	0.0%
HEALTHY MI PLAN	100,393,217	90,387,034	129,537,950	114,444,557	(15,093,393)	-11.7%
HEALTHY MI - HRA PASS THROUGH	11,892,188	11,585,484	12,000,000	12,000,000	-	0.0%
STATE GENERAL FUNDS	40,134,238	31,876,675	30,480,823	30,449,269	(31,554)	-0.1%
COUNTY/LOCAL GENERAL FUNDS	22,515,140	22,622,577	17,686,447	17,686,447	-	0.0%
COUNTY PUBLIC ACT 2 FUNDS	4,249,771	4,409,017	4,040,539	4,040,539	-	0.0%
CHILDRENS WAIVER	1,117,354	1,563,969	1,400,000	1,400,000	-	0.0%
LOCAL GRANTS	276,089	242,448	362,650	362,650	-	0.0%
STATE GRANTS (SUD)	5,448,428	3,833,979	3,992,255	3,030,828	(961,427)	0.0%
STATE GRANTS (MHHS)	2,326,081	1,825,399	1,377,295	1,958,155	580,860	0.0%
FEDERAL GRANTS (SUD)	15,335,348	13,649,669	16,285,726	17,994,530	1,708,804	10.5%
FEDERAL GRANTS (MHHS)	5,294,453	5,254,482	6,157,427	7,037,427	880,000	14.3%
INTEREST INCOME	1,648,084	1,172,446	1,000,000	1,000,000	-	0.0%
MISCELLANEOUS RECEIPTS	32,421	36,303	40,000	40,000	-	0.0%
TOTAL REVENUE	816,561,041	838,106,900	927,640,119	907,178,620	(20,461,499)	-2.2%
		A-3				

DETROIT WAYNE INTEGRATED HEALTH NETWORK
FY 2022 DIRECT CONTRACTS BUDGET REQUEST
FY ENDING SEPTEMBER 30, 2022

CONTRACT DESCRIPTION	FY19 ACTUAL	FY20 ACTUAL	FY21 AMENDED	FY22 REQUEST	Column1
ADULT SERVICES	266,393,065	268,121,784	279,221,784	266,793,065	(12,428,719)
CHILDREN SERVICES	70,068,243	68,620,516	63,577,004	70,068,243	6,491,239
IDD SERVICES	305,146,852	301,102,502	303,688,760	305,146,852	1,458,092
TOTAL MENTAL HEALTH SERVICES	641,608,160	637,844,802	646,487,548	642,008,160	(4,479,388)
					-
					-
					-

A-5

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: BA22-13 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 9/15/2021

Name of Provider: Michigan Peer Review Organization

Contract Title: Michigan Peer Review Organization

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 9/8/2021

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$ 100,000.00 Previous Fiscal Year: \$ 100,000.00

Program Type: New

Projected Number Served- Year 1: 18 Persons Served (previous fiscal year): 45

Date Contract First Initiated: 10/1/2021

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting approval a comparable source service contract with MPRO, an Independent Review Organization (IRO), for an amount not to exceed \$100,000 per year. The contract period is from October 1, 2021 and ending September 30, 2022, with a one-year option to renew. This service contract will allow the Utilization Management (UM) Department the ability to collaborate on utilization reviews and authorization decisions related to the provision of behavioral health services as well as assist with decision-making process for clinical claims adjudication.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): Y

Revenue	FY 21-22	Annualized
Multiple	\$ 100,000.00	\$ 100,000.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 100,000.00	\$ 100,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64917.815000.00000

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Signed: Wednesday, August 25, 2021

Stacie Durant

Signed: Wednesday, August 25, 2021

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 15th day of September, 2021

- ☒ Approved
☐ Rejected
☐ Modified as follows: _____

☐ Executive Director - Initial here: _____

☐ Tabled as follows: _____

Signature

Lillian M. Blaudshire

Board Liaison

Date

9/15/2021

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 22-15 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 9/15/2021

Name of Provider: Black Family Development, Children's Center of Wayne County Inc., Development Centers Inc., Guidance Center, The, Southwest Counseling Solutions, Starfish Family Services (MH), Ruth Ellis Center, Inc.

Contract Title: System of Care Block Grant

Address where services are provided: 2995 E. Grand Blvd Detroit MI 48202

Presented to Program Compliance Committee at its meeting on: 9/8/2021

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$ 1,043,582.00 Previous Fiscal Year: \$ 1,043,582.00

Program Type: Continuation

Projected Number Served- Year 1: 10,181 Persons Served (previous fiscal year): 11,806

Date Contract First Initiated: 10/1/2017

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The System of Care Block Grant expands the capacity of Connections Wayne County's System of Care to support the needs of the most complex children and youth with serious emotional disturbance (SED) served within Wayne County's Public Mental Health System. The Michigan Department of Health and Human Services affords this transforming grant in the amount of \$1,043,582 to supplement Medicaid covered services. It also supports research and evaluation as well as special projects such as facilitating professional development trainings for DWIHN children's service providers. DWIHN collaborates with Black Family Development, Inc., Development Centers, Ruth Ellis Center, Starfish Family Services, Southwest Counseling Solutions, The Children's Center and The Guidance Center to complete the grant goals, objectives and activities. The term of this contract is from 10/1/2021 through 9/30/2022. Last fiscal year 11,806 unduplicated children and youth were served. This fiscal year 10,181 unduplicated children and youth have been served.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Block Grant

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
Federal Grant	\$ 1,043,582.00	\$ 1,043,582.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 1,043,582.00	\$ 1,043,582.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Wednesday, August 25, 2021

Signed: Wednesday, August 25, 2021

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 15th day of September, 2021

- ☒ Approved
☐ Rejected
☐ Modified as follows: _____

☐ Executive Director - Initial here: _____

☐ Tabled as follows: _____

Signature

Lillian M. Blaudshire

Board Liaison

Date

9/15/2021

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 22-20 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 9/15/2021

Name of Provider: Development Centers Inc.

Contract Title: Infant and Early Childhood Mental Health Consultation (IECMHC)

Address where services are provided: 17321 Telegraph, Detroit, MI 48219

Presented to Program Compliance Committee at its meeting on: 9/8/2021

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$ 163,348.00 Previous Fiscal Year: \$ 176,600.00

Program Type: Continuation

Projected Number Served- Year 1: 50 Persons Served (previous fiscal year): 25

Date Contract First Initiated: 12/1/2017

Provider Impacted (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting the approval of a one year contract effective October 1, 2021 through September 30, 2022 for an amount not to exceed \$163,348 for the Infant and Early Childhood Mental Health (IECMHC). The program Consultation is a prevention based, indirect intervention that teams a mental health professional with child care providers to improve the social, emotional and behavioral health of children. Through the development of partnerships among providers and families, consultation builds adult's capacity to understand the influence of their relationships and interactions on young children's development.

Children's well-being is improved and mental health problems are prevented as a result of the Consultant's work with the child care providers, directors and parents through skilled observations, group and individualized strategies, and early identification of children with challenging behavior which places them at risk for expulsion

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Block Grant

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
Block Grant	\$ 163,348.00	\$ 163,348.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 163,348.00	\$ 163,348.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64933.822608.00917

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Thursday, August 26, 2021

Signed: Thursday, August 26, 2021

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 15th day of September, 2021

- ☒ Approved
☐ Rejected
☐ Modified as follows: _____

☐ Executive Director - Initial here: _____

☐ Tabled as follows: _____

Signature

Lillian M. Blaudshire

Board Liaison

Date

9/15/2021

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 22-22 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 9/15/2021

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: Provider Network System FY 21/22

Address where services are provided: Service Provider List Attached

Presented to Program Compliance Committee at its meeting on: 9/8/2021

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$ 677,393,988.00 Previous Fiscal Year: \$ 681,873,376.00

Program Type: Continuation

Projected Number Served- Year 1: 66,950 Persons Served (previous fiscal year): 71,682

Date Contract First Initiated: 10/1/2018

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Detroit Wayne Integrated Health Network (DWIHN) is requesting approval for continued funding for the Provider Network System for the fiscal year ended September 30, 2022. This will allow for the continued delivery of behavioral health services for individuals with: Serious Mental Illness, Intellectual/Developmental Disability, Serious Emotional Disturbance and Co-Occurring Disorders.

The services include the full array behavioral health services per the PIHP and CMHSP contracts. The amounts listed for each provider are estimated based on current year activity and are subject to change.

Note 1. The board action amounts include: Mental health treatment services, Autism, Children's Waiver, SED Waiver, children crisis services and SUD Medicaid, HMP and block grant treatment, and EBSE claims based activity.

In addition, it should be noted that the hospitals listed under HRA change based on consumers stay. As such, hospitals may be added and amounts reallocated without board approval to avoid delay of payment; the funds are a pass through from MDHHS.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
Multiple	\$ 677,393,988.00	\$ 677,393,988.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 677,393,988.00	\$ 677,393,988.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Tuesday, August 31, 2021

Signed: Tuesday, August 31, 2021

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 15th day of September, 2021

- ☒ Approved
☐ Rejected
☐ Modified as follows: _____

☐ Executive Director - Initial here: _____

☐ Tabled as follows: _____

Signature

Lillian M. Blaudshire

Board Liaison

Date

9/15/2021

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 22-26 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 9/15/2021

Name of Provider: Long Insurance Services, LLC

Contract Title: Professional Liability Insurance- Long Insurance Services, LLC

Address where services are provided: 'None'

Presented to Executive Committee at its meeting on: 9/13/2021

Proposed Contract Term: 8/26/2021 to 8/26/2022

Amount of Contract: \$ 91,289.00 Previous Fiscal Year: \$ 69,764.00

Program Type: New

Projected Number Served- Year 1: 0 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 8/26/2019

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) staff recommends approval of a one-year contract renewal between DWIHN and *Long Insurance Services, LLC.*, in the amount not to exceed \$91,289.00. The policy provides professional liability coverage as it relates to the Medical Director and other professional staff.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
Multiple	\$ 91,289.00	\$ 91,289.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 91,289.00	\$ 91,289.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.911000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Thursday, September 9, 2021

Signed: Thursday, September 9, 2021

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 15th day of September, 2021

☒ Approved

☐ Rejected

☐ Modified as follows: _____

☐ Executive Director - Initial here: _____

☐ Tabled as follows: _____

Signature

William M. Blaudshire

Board Liaison

Date

9/15/2021



President and CEO Report to the Board

Eric Doeh

September 2021

On August 18, 2021 DWIHN hosted a townhall and invited Rep. Mary Whiteford. As a result of this discourse, Rep. Whiteford has agreed to work with DWIHN's leadership as the legislature prepares for a system redesign.

Our current partnership with Wayne Health and Ford X continues to be a success in linking people to mobile health services which includes mental health services and physical health services.

DWIHN has taken a significant step in improving the technology infrastructure of our residential and children's providers. Our IT department has distributed over 230 iPads, 68 laptops and 16 prepaid internet connections in Phase I of this project. Additionally, there are another 337 laptops scheduled to be distributed next week to our residential providers.

DWIHN's integrated services continues to grow, beginning with our emphasis on opioid health homes. We have increased the number of enrollees to 137, which is a 10% increase from July. Moreover, DWIHN is on target to become a Lead Entity as a Behavioral Health Home (BHH) once the proposed State Plan Amendment is approved. MDHHS indicated that there has been a delay in this review so it is anticipated that the start date will most likely be moved until July 2022. DWIHN has hired an experienced Behavioral Health Home Administrator to oversee this initiative. DWIHN is also starting to have discussions with MDHHS (and other regions) on the requirements of become a Certified Community Behavioral Health Home (CCBHC). This will further our efforts in becoming an integrated care provider. For DWIHN, regardless of the proposed redesign plans, all roads lead to CCBHC has an integrated service model to better serve people.

The shortage of workers continues to be a significant focus of MDHHS and DWIHN. I was recently assigned to an MDHHS workgroup to make recommendations to the director on ways to improve the current condition. It is anticipated that the \$2.25 direct care worker (DCW) supplemental will continue until the end of the year and may even be part of the upcoming budget. It is anticipated that the SFY 2022 budget for the system will be \$3.9 billion. The increase in funding is partly due to \$28 million in Public Health Emergency Health dollars and another \$192 million designated for the DCW supplemental.

DWIHN is currently exploring mandatory COVID-19 vaccination. As a result of recent federal guidelines and rules particularly directives from the Department of Labor and recent guidance by the Department of Justice, DWIHN's executive leadership will recommend mandatory vaccination. DWIHN will be the first PIHP to mandate the vaccine for its staff.

Crisis Assessment Center

On August 30, 2021, the Detroit Zoning Board of Appeals re-heard the appeal filed by the two residents in our case and deemed that, based on resident and community testimony, our proposed

Crisis Center was “detrimental to the social, physical, economic, environmental and posed a risk to the overall enjoyment to the aggrieved residential properties”.

Next Steps

Our current architect/design firm, TetraTech, is looking into the zoning and building variances of our two (2) buildings DWIHN currently owns. In this current climate, we wish to maximize our real estate potential; while learning valuable lessons through this pandemic that we can operate more efficiently as an organization.

Our new direction will begin first with a preliminary meeting with the City and BZA Director to advise of our new direction after we thoroughly looking through the aforementioned zoning and building variances with our project manager.

8726 Woodward - Administrative Offices

- DWIHN acquired this property nearly three (3) years ago.
- It was desirable due to its location, proximity to hospitals, downtown, Wayne State and to our 707 W. Milwaukee location.
- Through our data collected and community engagement efforts this is a community that needs our services and our presence.
- We have invested in this building over the past year and can see a quick ROI that benefits the people and is line with DWIHN’s mission, vision and values.

707. W. Milwaukee Building - Hybrid Crisis Service /Administrative Support Center

TetraTech has preliminary drawings for a Crisis Center at 707 Milwaukee as follows:

- Floors 1 and 2 - a Crisis Residential Unit, Crisis Stabilization Unit, Children’s Crisis Unit, and Sober Living Unit.
- Floors 3 and 4 – administrative offices
- Floor 5 – administrative offices/DWIHN Boardroom

FINANCE

Detroit Wayne Integrated Health Network (DWIHN) investment accounts are comprised of funds held by three investment managers - First Independence CDARS, Comerica and Flagstar. On August 11, 2021, DWIHN replenished the First Independence Bank CDARS account to \$10.5 million. This amount is consistent amongst all three investment managers.

The DWIHN Chief Financial Officer (CFO) estimates that approximately \$20 million is due to the Michigan Department of Health and Human Services (MDHHS) for the FY21 Direct Care Worker (DCW) cost settlement (excess revenues over expenses).

DWIHN staff met with several Substance Use Disorder (SUD) providers regarding specific rates associated with a sub-set of services codes. Based on the concerns of the providers, the DWIHN CFO researched comparable rates amongst other PIHP’s. As a result of the analysis, a letter was distributed to the SUD providers on August 12, 2021 identifying the respective changes by service code. The rate changes are effective immediately and all claims will be retroactively adjusted as of October 1, 2020. The DWIHN CFO confirms that the additional (Medicaid) funds are available and total approximately \$955,000/annually. In addition to the rate changes there were several operational issues resolved.

ADVOCACY

On August 18, DWIHN hosted Rep. Mary Whiteford for a Town Hall Meeting on her integrated healthcare redesign bills (HB 4925 – 4929). The proposed legislation could disrupt and destroy the community mental health system without the appropriate knowledge, guidance and input. This meeting was critical as it allowed us to have open conversations with our provider network and people served to demonstrate the amazing work that CMH services provides. The town hall was attended by roughly 50 persons, livestreamed on our social media platform and we had panelists from our provider network, advocate groups as well as individuals we serve asking questions from audience members from around the region.

On August 26, DWIHN and ARC Detroit hosted a Behavioral health Town Hall to learn more about current legislation introduced by Sen. Mike Shirkey and State Rep. Mary Whiteford that would essentially eliminate community mental health agencies throughout the state. Panelists included Sen. Sylvia Santana, Detroit; Rep Abraham Aiyash, Hamtramck; Rep Kevin Coleman, Westland; Kevin Fischer, NAMI; Brent Mikulski, STEP; Loren Glover, ARC and myself.

We continue to work with our lobbyists, Public Affairs Associates (PAA), to meet with legislators on their ideas on reshaping our behavioral healthcare system. Ongoing conversations continue with various legislators to discuss our position and help to inform them on the harm that could come from the various proposed house bills and integrated healthcare proposals.

INFORMATION TECHNOLOGY

Ipads/Laptops/Internet to Residential & Children's Providers – IT Department worked closely with children's providers and residential providers using survey to evaluate IT infrastructure and technology equipment needs. As mentioned earlier in the report, IT has rolled out 237 iPads, 68 Laptops, 16 prepaid internet connections in the Phase I and has scheduled delivery of another 337 laptops to the residential provider this week. This rollout will be complete by the end of the month.

Risk Matrix Health Score – IT Department has been working with clinical leadership on developing rules-based matrix to determine the make-up of the health score for members within the risk matrix.

Infrastructure

PRTG Monitoring Setup and configuration: Internal systems monitoring and threshold alerting for infrastructure, applications and service. This will allow DWIHN to monitor health and performance, and integrate into incident management any issues as a result.

Therefore Project (paperless/digital transformation). This project is rolling through departments and will take us to a digital solution to accommodate retention requirements, and reduce the need to accommodate physical storage.

Security/HIPAA

HIPAA/HiTech/IT Security - IT is currently working on selecting vendors to get a security audit baseline done as well as evaluating possible security monitoring services. These services are needed to help DWIHN get certifications and remain in compliance with HIPAA/HiTECH and other regulations as well as to ensure that we meet audit requirements from ICOs, the State, and

others that perform audits on DWIHN each year. This will also assist DWIHN IT staff in identifying and correcting security issues before they become an issue or breach.

CUSTOMER SERVICE

Staff Development

DWIHN has created a Member Enhancement Internship Program with the hopes of building employable skills for persons served by the community mental health system. We are actively identifying new areas of learning, building employable skills for persons served by creating and taking advantage of learning opportunities within DWIHN. The program is not to exceed 6 months and offers hourly compensation for individuals as they gain knowledge and skills as we provide on the job training that will complement their existing skillset.

Member Engagement/ Experience

DWIHN received MDHHS award notification for drop-in center health and wellness (\$7,500) and clubhouse spend down (\$340,019).

HUMAN RESOURCES

DWIHN is in the midst of our yearlong Leadership/Supervision training and development series. The first session dealt with the performance appraisal process and its significance/importance and as a supervisor how to successfully perform performance appraisals for staff reporting to them. The next training is scheduled for September 17 and is entitled "Optimize Performance Through Effective Supervision".

RECIPIENT RIGHTS

The Office of Recipient Rights is dedicated to our mission of protecting the rights of our recipients. Since our last reporting we seeking to hire two RR Investigators. We also anticipate developing an afterhours and weekend training course to better serve our Providers.

Our department managers and staff are also completing out Performance Evaluations. We are also training two staff on MICAL which is a new system that the State of Michigan requires we enter Site Review information. We were also notified that the State of Michigan may assume the role of conducting Site Reviews for all LPH's. Considering we have approximately 16 LPH's, this change will not have a significant impact within our department. DWIHN will maintain their current LPH contracts and beds and we will continue to provide Recipient Rights protection.

INTEGRATED HEALTHCARE

DWIHN continues its partnership with Wayne Health and Ford X to provide mobile physical and behavioral health outreach and engagement for members of our community. This partnership began on 7/7/2021. DWIHN is offering mental health screening and referral services in mobile site locations to increase outreach and access to the community. DWIHN is providing this service at provider network events so we can provide the community additional resources. DWIHN has participated in 21 events and has educated/provided resources for 100 individuals. DWIHN is working with Ford X to outfit mobile vans that will be more conducive to mobile mental health treatment (privacy, etc.). These vans will allow DWIHN to move more into mobile clinical treatment services in addition to current engagement and referral services.

CRISIS INTERVENTION TEAM (CIT)

DWIHN was awarded the CIT Program of the Year award by Crisis Intervention Team (CIT) International. The DWIHN CIT Program was also recognized with the CIT Best of Pin Award. Launched in September of 2019, the Detroit-Wayne CIT Program's focus is to promote and support collaborative efforts to create and sustain more effective interactions among law enforcement, behavioral health care providers, individuals with mental illness, their families and communities, and to reduce stigma related to mental illness.

The Detroit-Wayne CIT program has trained officers from 23 police agencies and has gone from offering 5 trainings to 10 annually. The Detroit-Wayne CIT Program was also recognized with the CIT Best Pin Award. <https://www.detroitwaynecit.org/>

UTILIZATION MANAGEMENT

MDHHS has mandated changes to numerous CPT codes and modifiers that will affect service reporting for the entire provider network. These code changes will be implemented 10/1/2021. Utilization management staff has participated in work groups to develop a code crosswalk and have held multiple provider trainings throughout the month of August to address these changes. DWIHN's IT department is working closely with PCE in an attempt to transition these codes on the back end so providers will not have to early terminate and submit all new authorizations by 10/1/2021.

DWIHN continues to have over 96% of HAB Waiver slots filled.

DWIHN was notified that there were 10 individuals in the State Hospital that have been awaiting discharge. The UM, Residential, and Crisis Service teams met to review these cases, provide a status update, and develop a plan for discharge.

DWIHN's UM leadership has been closely monitoring the timeliness of authorization reviews and responses as the UM department did not meet the standard in the month of June. This monitoring includes daily checks of the UM authorization Que and cross training UM staff. Since implementing this plan, timeliness has gone back to previous months' rates which meets the performance guidelines.

RESIDENTIAL SERVICES

In an effort to increase communication between the DWIHN Residential Department, residential providers, and Clinically Responsible Service Providers (CRSP), DWIHN has implemented multiple venues for collaboration. This includes monthly CRSP meetings, monthly CRSP training on authorizations, monthly joint residential provider and CRSP meetings, and a residential/CRSP advisory group. These meetings have been initiated in an attempt to increase and improve communications and resolve any barriers identified.

The Residential Team continues to monitor COVID-19 related issues. Vaccination numbers continue to improve each month, with ninety percent (90%) of persons living in licensed residential settings being fully vaccinated. DWIHN has collaborated with the City of Detroit Health Department to identify homes that have lower vaccination rates and scheduled educational meetings with them. Currently, twelve homes are scheduled for this service with five homes already receiving this service. Twenty-nine members received vaccination

education and resulted in seven members scheduling vaccination appointments (one member is undecided). The residential team also outreached to the Wayne County Health Department to see if a similar program can be implemented. The Wayne County Health Department indicated they could provide similar services and will be working with the residential team on scheduling. There were no reported cases of COVID-19 in the residential program in August.

CHILDREN'S INITIATIVES

Autism - DWIHN is in the process of credentialing and contracting both the new Autism Spectrum Disorder (ASD) Providers as well as the current providers for fiscal year 21/22. An additional ASD Independent Evaluator provider was added to address current capacity issues. There has been a noted decrease in ASD referrals over the last two months, but overall referrals are still on an upward trajectory. It is anticipated that referrals will increase once the school year begins. In order to meet the Medicaid member demand at least 200 evaluation appointment slots will need to be available per month.

Children's Outpatient Services - DWIHN continues to participate in children/family outreach efforts by attending community events, schools, and working with our children service providers to increase mental health awareness, information, and access to services. DWIHN is working with our children providers on staff capacity issues and are evaluating our current access to systems of care. DWIHN's Children Initiatives team and the DWIHN Clinical Officer have met with School Districts to educate them about the School Success Initiative as well as to address barriers that lead to drop in engagement last year.

SUBSTANCE USE SERVICES

The Opioid Health Home (OHH) pilot has increased its enrollees to 137 individuals in August (10% increase from July). DWIHN added an additional Health Home Partner to this pilot and DWIHN is anticipating resultant enrollment to increase. DWIHN has added contract and fee schedules into MHWIN and are adding outcome data measures to the Vital Data platform to monitor effectiveness of these services. The official start date for the OHH Medicaid carve out program is October 1, 2021 (currently funded with SOR funds). DWIHN passed out 1,500 Narcan kits on August 31, 2021 (International Overdose Awareness Day) in an effort to combat the opioid epidemic.

State-wide utilization of the ASAM assessment is scheduled to start on 10/1/2021. DWIHN has assisted with providing ASAM training to providers and we are on target to implement this by the target date.

COMMUNICATIONS

In the Media:

Multiple news outlets covered DWIHN'S CEO announcement, links to the coverage are posted below:

<https://www.arabamericannews.com/2021/08/19/eric-doe-h-selected-as-new-ceo-to-lead-states-largest-behavioral-health-organization/>

Community Mental Health Association of Michigan- page 3.

<https://cmham.org/wp-content/uploads/2021/08/Weekly-Update-8.20.21.pdf>

DWIHN CEO/ President Eric Doeh was invited to write an Op/Ed for The Pulse Institute. "Confronting Mental Health, Poverty and Covid-19 In Wayne County":

<https://thepulseinstitute.org/2021/08/07/confronting-mental-health-poverty-and-covid-19-in-wayne-county/>

Also, in recognition of September being Recovery month, the Hamtramck Review ran a story about our efforts to fight substance use disorder and DWIHN's Drive-Thru Narcan event: "Inside a Pandemic, We Continue to Fight an Epidemic" (page 6)

http://www.thehamtramckreview.com/wp-content/uploads/2021/08/HR-8_20-2.pdf

DWIHN was mentioned in the EIN Press Wire as a sponsor for the Hegira Health Focus on Zero conference which will take place virtually on October 28, 2021.

https://www.einnews.com/pr_news/549271110/hegira-health-s-psp-program-presents-focus-on-zero-2021-pathways-for-suicide-and-domestic-violence-prevention

DWIHN was also cited as a resource in a Free Press story centered around suicide declines during the COVID-19 pandemic.

<https://www.freep.com/story/news/politics/2021/08/04/michigan-suicides-covid-19-pandemic/8027763002/>

SCRIPPS: Mental Health messaging continues to air on all Scripps outlets (Channel 7, TV 20 & Bounce) promoting the resources that are available to anyone with mental health concerns as well as sharing the 24/7 Access Helpline 24/7.

Radio broadcasts:

Beasley Radio Group did a series of promos about a DWIHN sponsored concert on August 22, 2021 and why a healthy lifestyle of taking care of your mental health is so important.

DWIHN also had 2 promos airing on iHeart radio, one of them was to promote the Self Care Conference on Monday, September 27th and the second was about the Suicidology Conference on September 14th.

Community Outreach:

The Faith-Based Initiatives conference was held August 18-19, 2021. Over 300 people participated both days.

DWIHN recently hosted another Narcan Drive Thru Pick Up. SUD Director Judy Davis was interviewed by WXYZ/7-MYTV20. DWIHN distributed 1500 kits.

DWIHN sponsored a table for the NAMI Walk recently held at Belle Isle. We also had a team of walkers, raising over \$600 as staff participated in the walk. President/CEO Eric Doeh was interviewed by WDIV/4, WXYZ/7-MYTV20 and WJBK/2.

The "Reaching for The Stars" event was held at Eastern Market. The highlight of the event was an

awards ceremony in which several people of the people we serve being celebrated for their accomplishments over the past year.

DWIHN staff returned to First Friday on King. The mobile units were on site offering free mental health resources. Wayne Health clinicians also delivered COVID vaccinations on site. DWIHN has been invited back through October when the event ends.

DWIHN hosted a Listening Tour for State Representative Mary Whiteford. Approximately 45 people attended in person and 80+ viewed the event online. This was a panel discussion about HB 4925-4929 which discusses behavioral health and implementing a health plan to take over the duties of the CMH/PIHPs.

DWIHN also held a Behavioral Health Town hall meeting which gave the people we serve an opportunity to discuss and share their thoughts on BH legislation that could affect them. Over 100 people registered to attend and/or watch the event virtually.

The community outreach calendar is full of events in which DWIHN staff participates, including Communications, Member Engagement, Children's Initiatives and Youth United. These events include partnerships with Gleaners as well as attending several children and youth events.

Social Media:

Top Performing Posts - Social media continues to see an increase in followers and impressions over all four channels. Top performing posts in August were the CEO Announcement and The Narcan Drive-Thru Post. Boosted posts also promoted the MyStrength app which is also gaining momentum with almost 6,000 people reached.

Ask the Doc - DWIHN's Chief Medical Officer Dr. Shama Faheem sends out a bi-monthly newsletter with information about COVID-19, vaccinations and answers questions that are sent in by staff, people we serve, etc.



Neighborhood Service Organization

**DWIHN Board of Directors
September 15, 2021**

Our Mission & Vision

MISSION

We are a health and human service agency that strengthens communities through **BOLD** outreach services and **holistic** programs for vulnerable populations...changing lives **one person at a time**.

ONE TEAM. ONE MISSION.



VISION

To be the premier provider of **holistic care** in the communities we serve.



Our History

- Since 1955, NSO has always listened carefully to those we serve, met individuals where they are and responded to new and unmet community needs.
- We bridge gaps to Housing, Health & Well-Being.
- Active governing board that consists of community, corporate and consumer stakeholders.
- Certified Housing Development Organization (CHDO)



Our History



1955

Three settlement houses (inner-city service institutions) merge to form NSO and develop new, creative approaches for addressing the needs of low-income citizens facing social problems

Emerc Kurtagh takes leadership of the newly formed NSO

1961

Cooperative, state-licensed nursery (Tau Beta Co-operative) opens to assist children in their educational growth and teach parents new concepts in child development



1967

NSO serves and relocates people whose homes are damaged or destroyed as a result of the civil unrest in Detroit

NSO begins offering training and counseling services to Detroit, Highland Park and Hamtramck residents

Three settlement houses included:

- Highland Park Community Center
- Detroit Industrial School
- Tau Beta Association

Created in an effort to operationalize the United Community Services(United Way) policy statement focused on developing non-traditional, more effective ways of meeting the needs of low-income clients.



Our History

PROBLEM-BASED Services in the Community.

NSO initiated three new services:

- Work in schools with children with behavioral problems
- Reaching-Out Program for adolescent gangs
- Social services for multi-problem families and elderly living in public housing projects.

By 1957, all three settlement houses were closed and NSO moved into a building located at 51 W. Warren Ave



Our History



1975
NSO 24-Hour Walk-In Center opens to provide temporary shelter for homeless individuals



1978
NSO establishes Geriatric Screening and Outpatient Services (currently NSO Older Adult Services) to provide mental health services to older adults (was the only U.S. demonstration project to allow Medicare billing for mental health services; as a result, Medicare changed its rules to allow outpatient mental health billing)

Life Choices joins NSO; previously known as Greater Detroit Life Consultation Center

1977

NSO Harper-Gratiot Multi-Service Center opens to assist people with a variety of needs at a central location that houses multiple social service agencies under one roof



Our History

The Road Home, previously known as Project Helping Hands opens
- a joint venture with NSO and the Bureau of Substance Abuse



2008

2008

24-Hour Walk-In Center is renamed the
Tumaini Center (means hope and belief
in Swahili) to mark a shift in approach to ending homelessness,
versus just managing homelessness

2012

NSO Bell Building opens,
providing 155 apartments of
permanent supporting housing
for previously homeless
individuals



NSO YouthLink, a workforce development program for young
people 14-24 years old, opens

2013

people 14-24 years old, opens

2016

Community Outreach for Psychiatric Emergency (COPE) begins
taking calls from medical officials to respond to hospitalized
individuals experiencing a mental health crisis. COPE is a new
community-based program that provides immediate psychiatric
intervention to Wayne County Medicaid consumers in crisis

2014

Coordinated Assessment Model (CAM line) begins taking calls
from individuals in need of housing resources to locate a shelter
bed or to obtain other emergency services or referrals. CAM
serves as the central access point for emergency shelter and
housing resources in Detroit.



Our History



NSO 60th Anniversary Gala & Fundraiser is held at the MotorCity Casino Hotel

2018
Man in the City Experience created

2020
Opening of Clay Apartments
42 Permanent Supportive Housing units

2015

Advantage Health Center partners with NSO to provide on-site primary and behavioral health services

2019

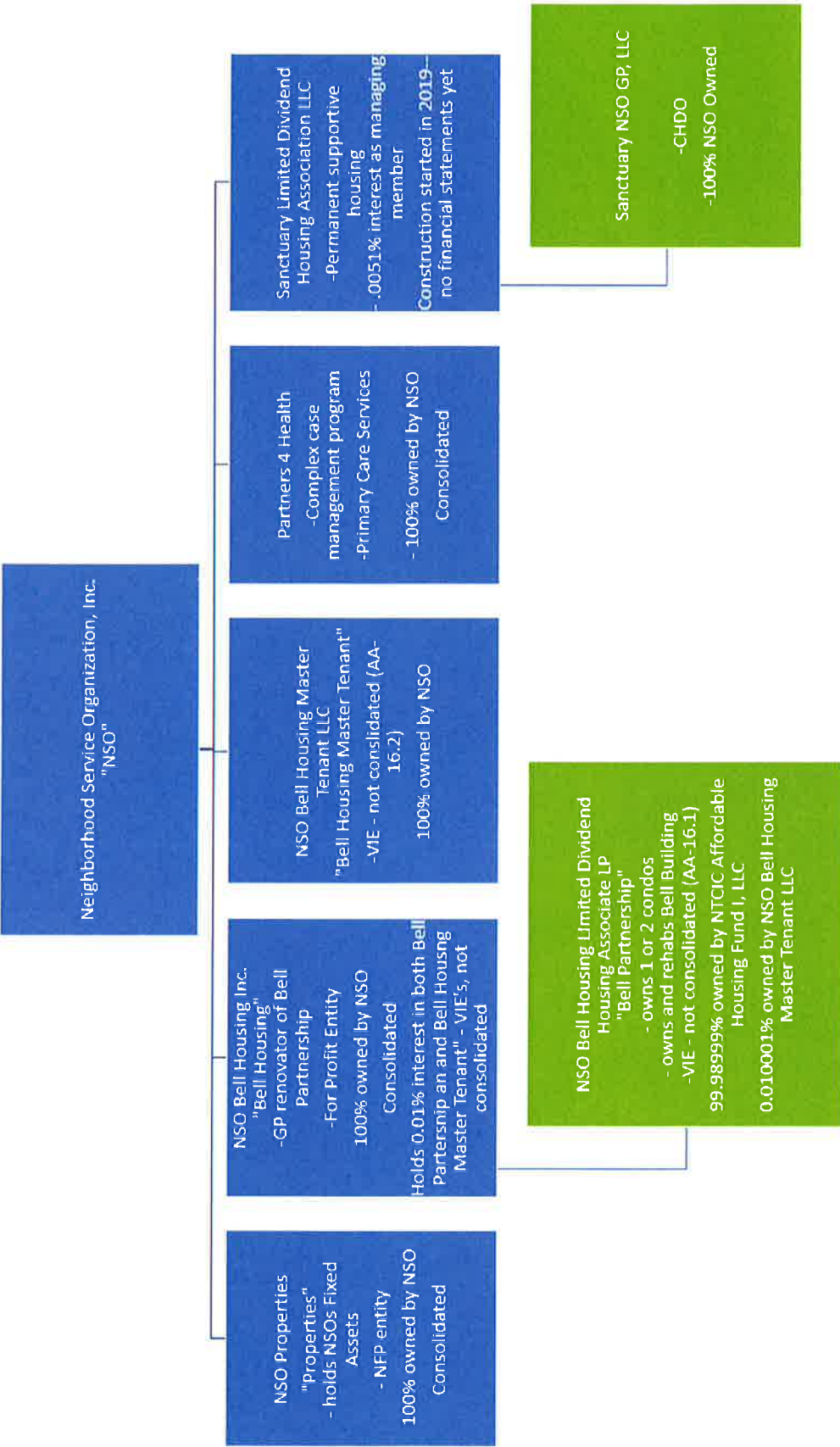
Linda Little - President & CEO
Groundbreaking for Detroit Healthy Housing Center
Acquired Partners for Health
Celebrating 65 years of service



Agency Overview

- Over **300 Team Members**. Provides over **40 distinct services**.
- 7 locations (Wayne and Oakland County)
- Comprehensive services lifespan services for vulnerable populations
- Primary care added in 2020
- Detroit's first and only Healthy Housing Center; Nation's only Healthy Housing Campus is underway
- Accredited by CARF (3-year accreditation March, 2021)
- Accredited by Association of Social Work Board (ASWB) as an Approved Continuing Education Provider (#1144)
- Member of National Health Service Corps(NHSC) - awards scholarships and loan repayment/forgiveness to primary care providers in eligible disciplines. <https://bhw.hrsa.gov/loansscholarships>





Central Office Administration

Core functions are centralized to promote operational effectiveness and efficiency:

- Corporate Development (Public Relations, Marketing, and Fund Development)
- Management Information Systems
- Centralized Call Center
- Finance and Accounting
- Human Resources/Talent Management
- Operations Support (Compliance, Quality, Facilities, etc.)



NSO Senior Leadership



Linda Little
President & CEO



DaJuan Smith
Chief Operating Officer



Kate Spratt
Chief Financial Officer



Avani Sheth, M.D.
Chief Medical Officer



Katrina McCree
Chief Community Impact Officer



Sheila Salters
Senior Director of Programs



Roxana Panah
VP, Talent Management



Alireza Amirsadri, M.D.
Medical Director, Psychiatry



Administrative Leadership



Tonya Thompson
Executive Office
Manager



Brad Bishop
MIS/IT Director



Jessica Goergen
Director, Performance Improvement



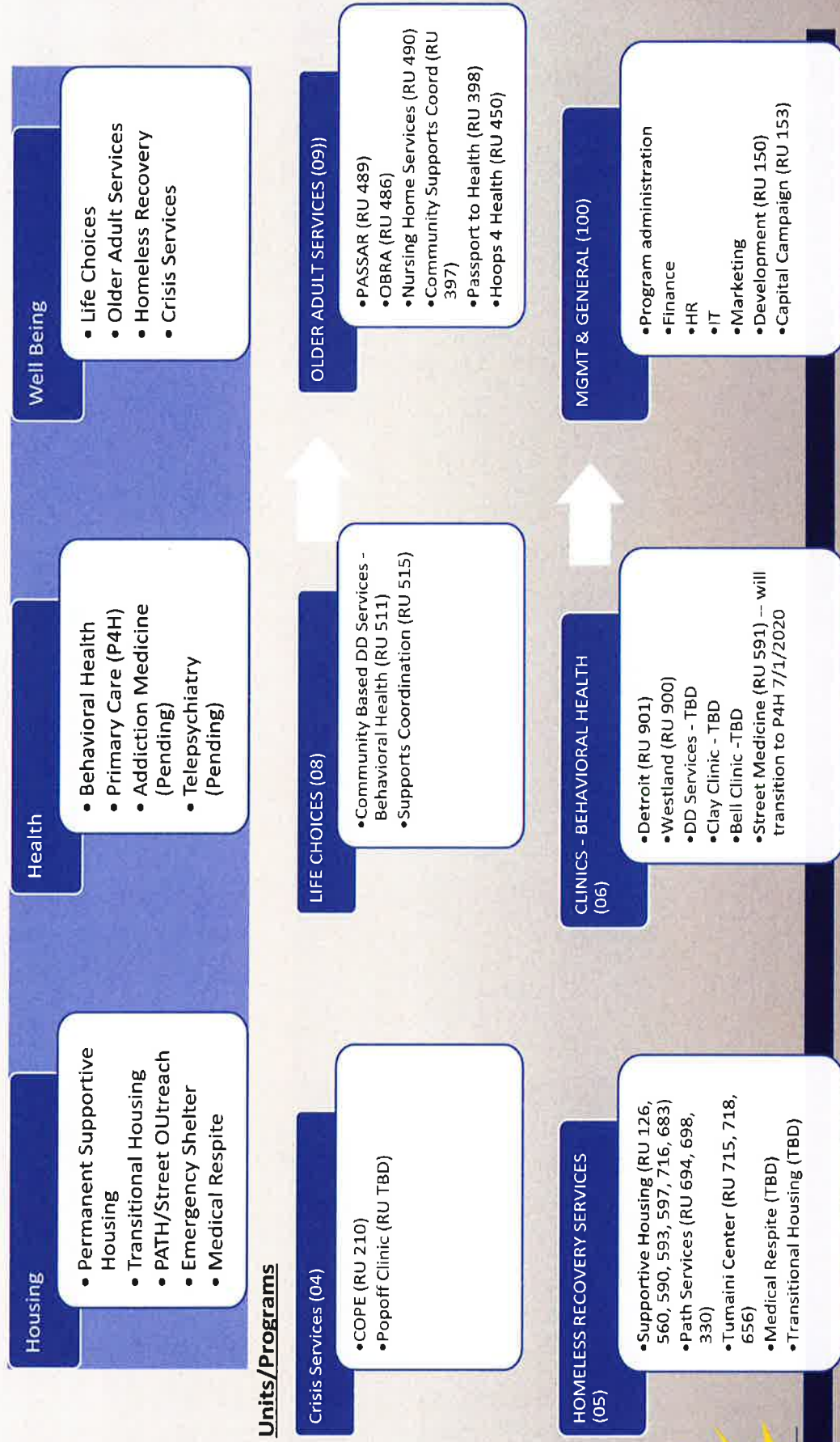
Chris Forry
Director, Customer Service





Programs Overview

NSO PROGRAM OVERVIEW



LIFE CHOICES: Adult Programs



Most services are outreach-based:

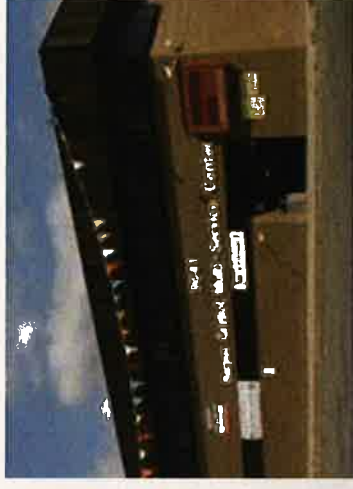
- Assessment and Evaluation
- Support Coordination
- Habilitation Waiver Programs
- Art Therapy
- Outpatient Clinic

NSO Life Choices program provides lifespan services and supports those with intellectual/developmental disabilities and their families. Our goal is to ensure that they remain in the least restrictive and most integrated community setting possible.



LIFE CHOICES: Children Programs

- Located at Harper Gratiot Multi-Service Center
- Supports Coordination (for consumers up to age 26 if they are still in school)
- SPIN Program (supported parenting program)
- Clinical services delivered to children in their home
- Child Waiver Program



HOMELESS RECOVERY SERVICES

Homeless Recovery Services (HRS) Goal: All HRS services operate on a “*Housing First*” model, meaning that our goal is to house people and keep them housed. NSO provides a continuum of services for the homeless that include: emergency shelter, scattered site housing, street outreach, street medicine, and permanent supportive housing. **We are the only shelter that provides medical and behavioral health care on site.**

*During the peak of the pandemic, NSO stood up a Recuperative Housing Center pilot, in partnership with local health systems and community-based agencies. This pilot was funded by the United Way and McGregor fund, and became the basis of our Medical Respite program for the Homeless. The only program for the homeless in Detroit.

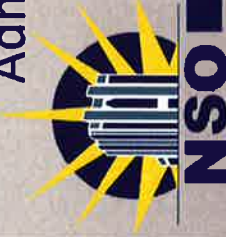
*Because housing instability is just the tip of the iceberg, we make every attempt is made to provide wraparound services to address social determinants impacting health and well-being.



NSO BELL BUILDING

Permanent Supportive Housing

- NSO purchased and renovated the historic Michigan Bell Building. The project took 7 years to complete, and cost approximately \$50M for both the residential and commercial sections.
- 155 permanent supportive housing apartments for formerly homeless individuals.
- Residents moved in direct from shelters or streets, beginning in August, 2012
- Also home to NSOs Central Office and Administrative Departments.



NSO BELL BUILDING - Apartments



CLAY APARTMENTS

Permanent Supportive Housing

- Phase 1 of Healthy Housing Campus development
- Located on Mack and Gratiot in Detroit.
- Opened in October, 2020
- 42 apartments designed for persons who were formerly homeless
- 30% of units are dedicated to those who have complex medical conditions, with frequent hospitalizations



DETROIT HEALTHY HOUSING CENTER **(formerly Tumaini Center)**

- 24 hours per day, 7 days per week.
- Provides shelter, healthcare and supportive services to homeless residents of Detroit.
- PATH- Provides street outreach services to homeless, mentally ill people in Detroit.
- Street Medicine-Healthcare Services
- No barriers to service.
- Safety-net for the homeless.



DETROIT HEALTHY HOUSING CENTER

Shelter Services

- Shelter from the elements
- Bathroom facilities
- Shower facilities
- Laundry facilities
- Emergency telephone use
- Emergency mailing address
- Storage for belongings
- Provides three meals a day

Additional Services

- ▶ Integrated Healthcare Services
- ▶ Mental Health Services,
including Crisis Intervention
- ▶ Housing Placement Assistance
- ▶ Emergency Food and Clothing
- ▶ Restorative Services (ID, Job
Assistance, Medicaid, SSI, etc.)



ADULT AND OLDER SERVICES (OAS)

Outreach-Based Services:

Nationally recognized mental health program for Wayne and Oakland county residents age 60 and over, and for adult nursing home residents age 18 and over.

Goal

To provide mental health outreach, residential, and advocacy services to help adults and older adults reach their maximum potential and remain active community participants.



Adult Programs and Services

- Evaluation, recommendations and mental health services (**OBRA**)
- Preadmission Screening And Resident Reviews (**PASRR**) regarding need for nursing home placement/OBRA services for those assessed to need them (Wayne and Oakland).
- Specialized residential services, including supported apartments, homes for the aged, group homes, and supports for persons living in the community.
- Nutrition, health and exercise programs and other services focused on helping older adults “age in place” are delivered out of the **Northwest Activities Center.**



C.O.P.E. PROGRAM

Community Outreach for Psychiatric Emergencies (COPE)

- Mobile crisis service providing first response intervention to individuals in need of immediate mental health services.
- Subcontracted with Hegira Health to service Detroit
- C.O.P.E. is a 24 hour/ 7 day a week service in which any individual in Wayne County may be provided services and intervention.
- NSO is one of three Community Mental Health agencies involved.
- Provide clients with alternatives to inpatient hospitalization for those struggling with chronic mental illness
- Provides follow up care to those individuals to keep them integrated in the community rather than hospitalization.
- **Funded by Detroit Wayne Integrated Health Network (DWIHN)**



Partners 4 Health (P4H)

- Community-based complex case management services designed to identify gaps in care and social determinants
- Goal: reduce cost of care to health plans, while improving health outcomes
- Our Model
 - Case management assessment and planning
 - Care coordination
 - Health education (including medication management)
 - Navigation of community resources
 - Person-centered planning
 - Life skills Development



Harper-Gratiot Multi-Service Center Tenants & Other Services

- Supports access to community resources by leasing to key tenants:
 - United Children and Families and Head Start program (1st Floor)
 - Women, Infants and Children (WIC) program (2nd Floor)
- Serves as meeting place for community groups (2nd Floor)



360 Neighborhood Wellness Centers (CCBHC)

- Certified Community Behavioral Health Center, with \$4 million grant from SAMSHA, over 2 years
- Integrated primary care, behavioral health (mental health and SUD), and wrap around services
- Multidisciplinary teams including case managers, peer supports, therapists, psychiatrists, primary care providers, nurses, and MAs
- Full-service clinics at 3 locations in Wayne county (1 location is currently under renovation)





Financial Overview

FINANCIAL OVERVIEW

NSO, Inc. is a 501(c)(3) nonprofit

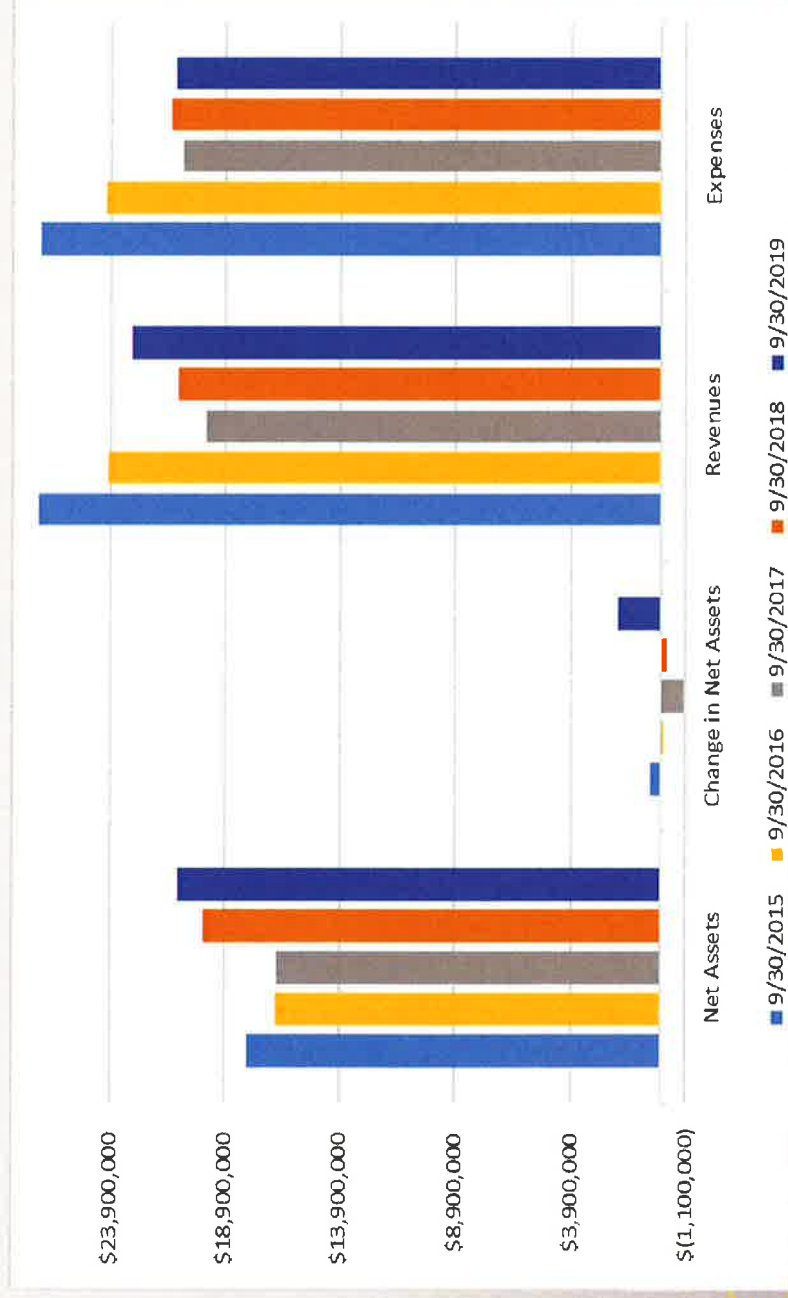
- Fiscal year October 1 – September 30
- Annual operating budget - \$24M
- Partners 4 Health – 501(c)(3) nonprofit

Development Entities:

- NSO Properties – 501(c)(2) nonprofit
- NSO Bell Housing entities – for Bell Residential (3)
- Sanctuary GP – Clay Apartments Co-Owner



FINANCE – Historical Performance





ANNUAL REPORT 2019-2020



Un **inter** **rupted**



www.nso-mi.org

QUESTIONS?

