



# Detroit Wayne Integrated Health Network

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**FULL BOARD MEETING**  
**Wednesday, March 17, 2021**  
**707 W. Milwaukee**  
**(Virtual)**  
**1:00 P.M. – 3:00 P.M.**  
**AGENDA**

- I. CALL TO ORDER**
- II. ROLL CALL**
- III. APPROVAL OF THE AGENDA**
- IV. MOMENT OF SILENCE**
- V. APPROVAL OF BOARD MINUTES** – Full Board Meeting – February 17, 2021
- VI. RECEIVE AND FILE** – Approved Finance Committee Minutes – February 3, 2021  
Approved Program Compliance Committee Minutes – February 10, 2021
- VII. ANNOUNCEMENTS**
  - A) Network Announcements
  - B) Board Member Announcement
- VIII. PROVIDER PRESENTATION** – Futures Health
- IX. BOARD COMMITTEE REPORTS**
  - A) Board Chair Report
    - 1) Update Michigan Department of Health and Human Services (MDHHS) Meeting
    - 2) Update Metro Region Virtual Meeting
    - 3) Dissolution – Board Building Committee
    - 4) Allen Law Group BA#20-36 (Revision 2) – Exigent Approval
    - 5) NatCon Annual Behavioral Health Virtual Conference – May 3<sup>rd</sup> – 5<sup>th</sup>
    - 6) Mackinac Policy Conference – September 20<sup>th</sup> - 23<sup>rd</sup> Grand Hotel, Mackinac Island, Michigan
  - B) Executive Committee
    - 1) Update CEO Evaluation
  - C) Finance Committee
  - D) Program Compliance Committee
  - E) Recipient Rights Advisory Committee

#### Board of Directors

Bernard Parker, Chairperson  
Dorothy Burrell  
Kevin McNamara

Tim Killeen, Treasurer,  
Lynne F. Carter, M.D.  
William T. Riley, III

Dora Brown, Secretary  
Angelo Glenn  
Kenya Ruth

Michelle Jawad  
Dr. Cynthia Taueg



**X. SUBSTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT**

**XI. AD HOC COMMITTEE REPORTS**

- A) Policy/Bylaw Committee
- B) CEO Search Committee
- C) Nominating Committee

**XII. INTERIM PRESIDENT AND CEO MONTHLY REPORT**

**XIII. UNFINISHED BUSINESS**

**Staff Recommendations:**

- A. BA #20-36 (Revision 2) Allen Law Group (*Exigent Approval*)
- B. BA #20-57 (Revised) COVID-19 Virtual Therapy Collaborative (*Program Compliance*)
- C. BA #21-23 (Revision 2) Certified Community Behavioral Health Clinic- Detroit Recovery Project
- D. BA#21-25 (Revised) DWIHN FY 2020-2021 Operating Budget (*Finance*)
- E. BA#21-33 (Revised) SUD Prevention, Treatment and Recovery Block Grant Funding (*Program Compliance*)
- F. BA#21-53 (Revised) HUD Permanent Supportive Housing (*Program Compliance*)

**XIV. NEW BUSINESS**

**Staff Recommendations:**

- A. BA #21-56 – Mental Health First Aid (*Program Compliance*)
- B. BA #21-58 – Wayne State University ECHO Survey Adults and Children (*Finance*)

**XV. REVIEW OF ACTION ITEMS**

**XVI. GOOD & WELFARE/PUBLIC COMMENT/ANNOUNCEMENTS**

Members of the public are welcome to address the Board during this time for no more than two minutes. (The Board Liaison will notify the Chair when the time limit has been met.) Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis.

**XVII. ADJOURNMENT**



**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
FULL BOARD MEETING**

**Meeting Minutes**

**Virtual Meeting**

**Wednesday, February 17, 2021**

**1:00 p.m.**

**BOARD MEMBERS PRESENT**

Bernard Parker, Chair

Commissioner Tim Killeen, Treasurer

Dora Brown, Secretary

Dorothy Burrell

Lynne F. Carter, M.D.

Angelo Glenn

Kevin McNamara

William T. Riley, III

Kenya Ruth

Dr. Cynthia Taueg

**BOARD MEMBERS EXCUSED:** Ms. Michelle Jawad

**GUESTS:** Mr. Tyrone Sanders and Ms. Rebecca Bechler, Public Affairs Associates (PAA)

**CALL TO ORDER**

The meeting was called to order at 1:00 p.m. by Mr. Bernard Parker, Board Chair.

**ROLL CALL**

Roll call was taken by Ms. Dora Brown, Board Secretary and a quorum was present.

**APPROVAL OF THE AGENDA**

Board Chair, Mr. Parker welcomed everyone to the meeting. The Chair called for a motion on the agenda.

**It was moved by Ms. Brown and supported by Dr. Taueg to accept the agenda as presented. Motion carried unanimously.**

**MOMENT OF SILENCE**

The Board Chair, Mr. Parker called for a moment of silence and asked that everyone remember those that may not have a warm place to stay during this cold weather season. Moment of Silence taken.

**APPROVAL OF BOARD MINUTES**

The Chair called for a motion on the Board minutes of the Full Board meeting of January 20, 2021. **It was moved by Commissioner Killen and supported by Ms. Brown approval of the Full Board minutes of January 20, 2021. Motion carried unanimously.**

**RECEIVE AND FILE**

The Chair called for a motion to Receive and File the approved Finance Committee minutes of January 4, 2021 and the approved Program Compliance Committee minutes of January 13, 2021. **It was moved by Ms. Brown and second by Commissioner Killeen to "Receive and File" the approved minutes from the Finance Committee meeting of January 4, 2021 and the approved Program Compliance Committee minutes of January 13, 2021. The motion carried unanimously.**

## **ANNOUNCEMENTS**

### Network Announcements

T. Devon, Director of Communications announced the Trauma Conference that was scheduled for Thursday, February 18<sup>th</sup> and Friday, February 19<sup>th</sup>. Also, the Children's Center will be hosting the "Faces of Trauma" on February 25<sup>th</sup> from 5:00 p.m. to 7:00 p.m. DWIHN along with the State of Michigan will be hosting a virtual Gambling Symposium on March 4<sup>th</sup> and 5<sup>th</sup>.

### Board Announcements

There were no Board announcements.

## **PUBLIC AFFAIRS ASSOCIATES (PAA)**

Mr. Sanders and Ms. Bechler from Public Affairs Associates gave an overview of Michigan's Issues and current events in Lansing. A written document was provided for the record. Reporting and updating was provided on the New Leadership of the 2021-2022 Legislative session; the Governor's Nomination of the MDHHS Director; the State of the State address; the 2021-2022 Budget; and the Mental Health Legislation Bills that have been introduced and assigned to committee. An update on the Coronavirus and Advocacy goals was also provided to the Board. Discussion ensued regarding the budget; lobbying efforts on behalf of DWIHN; mental health funding; and the monthly report that is received at the Board Executive Committee on advocacy efforts. The Board thanked Mr. Sanders and Ms. Bechler for attending the meeting. PAA noted that they were more than willing to provide reports more frequently should it be requested by the Board.

## **NOMINATING COMMITTEE**

The Board Chair noted that the Nominating Committee met earlier today, Wednesday, February 17<sup>th</sup> and were prepared to announce its Officer slate. Mr. Glenn, Nominating Committee Chair announced the slate of officers as follows: Mr. William Riley, III Board Chair; Commissioner Tim Killeen, Vice-Chair; Ms. Dora Brown, Treasurer; and Dr. Cynthia Taueg, Secretary.

The Chair called for a motion on the presented Officer slate. It was moved by Mr. Glenn and supported by Ms. Ruth to accept the Officer slate as presented. **Motion carried unanimously.** The Board Chair congratulated the incoming officers and noted they would take office on April 1<sup>st</sup> and thanked them for their dedication and commitment to serve. It was also stated that any outgoing officer would be available to provide assistance. The Nominating Chair stated that if any of the officers were not reappointed the Nominating Committee would have to reconvene and present a slate for any vacant office.

## **BOARD COMMITTEE REPORTS**

### Board Chair Report

Mr. Parker gave a verbal report. The CEO Annual Evaluation was deferred to the April Full Board meeting. The Chair also stated the Metro Region Virtual Meeting was scheduled for tomorrow, Thursday, February 18<sup>th</sup> and he encouraged all board members to attend as DWIHN was hosting the meeting. The NatCon Annual Behavioral Health Conference was scheduled for May 3<sup>rd</sup>-5<sup>th</sup> and had been moved to a virtual platform; any board member interested in attending should contact the Board Liaison as registration was required. The Mackinac Policy Conference was scheduled for September 20<sup>th</sup> – 23<sup>rd</sup> on Mackinac Island and to date two board members had expressed interest in attending. Any board member that was interested in attending should contact the Board Liaison.

The Chair called for a motion to accept the Board Chair report. **It was moved by Ms. Ruth and supported by Dr. Taueg to accept the Board Chair Report.** There was no further discussion. Motion passed unanimously.

### Executive Committee

The Board Chair noted that the next item on the agenda under the Executive Committee Report was a Personnel issue regarding a reprimand for Mr. Willie Brooks. He noted that any detailed questions that needed to be discussed would require the Board to go into closed session. It was moved by Mr. Glenn and supported by Mr. Riley, III to go into closed session. Ms. Turner, Legal Counsel informed the Board that approval of Mr. Brooks was required to go into closed to discuss the personnel matter. Mr. Brooks gave the required approval to move into closed session. The Chair called for a motion to move into closed session. **It was moved by Mr. Glenn and supported by Mr. Riley, III to move into closed session to discuss a Personnel matter pursuant under Section 8 (a) of the Open Meetings Act.** A roll call vote was taken with Ms. Burrell; Dr. Carter; Mr. Glenn; Commissioner Killeen; Mr. McNamara; Mr. Parker; Mr. Riley, III; Ms. Brown; Ms. Ruth and Dr. Tauog voting yea. **Motion carried unanimously.** Attorney Floyd Allen and Mr. Brooks also moved into the closed session. The Full Board went into closed session at 1:45 p.m.

The Full Board requested to return to the public virtual meeting room. A motion was made by Mr. McNamara and supported by Mr. Riley, III to come out of closed session. **The motion carried unanimously.** The Full Board came out of closed session at 2:52 p.m.

The Chair noted that in regards to the personnel issue in many cases the cover up is typically worse than the crime and that is unacceptable for someone to misrepresent facts or to lie; however, everyone deserves a second change. He gave an overview of the climate of the organization under Mr. Brooks leadership which included the relationship with Lansing; Lansing returning monies to DWIHN and high employee morale. A written document was presented for the record and the Chair noted that he thought the Board should give Mr. Brooks a second chance and that he would be voting for the disciplinary action as presented. The Chair called for a motion on the recommendation from the Executive Committee regarding the disciplinary action to be taken with Mr. Brooks, CEO/President. **Motion:** It was moved by Dr. Tauog and supported by Mr. McNamara to accept the recommendation from the Board Executive Committee on the disciplinary action of Mr. Brooks which was to offer a one year contract with no increase in salary when his current contract ended in February; new contract will not include any incentive compensation language; a Performance Improvement Plan must be submitted by Mr. Brooks to the Board for approval and quarterly reviews and during the one year contract if there are any additional infractions of Board policies it will result in additional disciplinary action up to and including termination. Board members Glenn and Ruth expressed their opinion on the motion and noted they were not in support of the motion. A roll call vote was taken. Mr. Parker; Mr. McNamara; Dr. Carter; and Dr. Tauog voting Yea; and Ms. Burrell; Ms. Brown; Mr. Glenn; Mr. Riley; Ms. Ruth and Commissioner Killeen voting Nay. **Motion failed.**

The Chair asked if there were other motions that needed to be made on the subject. Commissioner Killen referenced a document that was sent to board members today. The written document was provided for the record. The Chair requested that the document be read aloud for those that may be attending the meeting by phone. The document was read into the record. The document noted the Mr. Brooks violated the following Board policies – failure to submit annual Conflict of Interest Statement in 2020 & 2021; intentionally not reporting to Human Resources that a relative (son-in-law) was employed by DWIHN for 18 months; intervened in son-in-law’s disciplinary process; misrepresented circumstances of son-in-law’s employment to Board and breach of Employment contract. The proposal recommended that no contract be offered to Mr. Brooks once his contract expires on February 28, 2021; the board will appoint an Interim CEO and the Board will create a CEO Search Committee. The document contained detailed information regarding each policy and how the

policy was violated. **It was moved by Commissioner Killeen and supported by Ms. Brown that the presented proposal be accepted by the Full Board.** Discussion ensued regarding removing item two “that an interim CEO be named” and item three “that a CEO Search Committee be created to fill the vacancy of CEO/President.” The maker of the motion Commissioner Killeen accepted the amendment to the motion and Ms. Brown provided support of the motion with items two and three be removed from the proposal. **It was moved by Commissioner Killeen and supported by Ms. Brown to accept the amended recommended proposal that no contract be offered to Mr. Brooks once his contract expires on February 28, 2021.** Discussion ensued.

Dr. Tauog and Dr. Carter provided opinions on the proposal; the events that have occurred and both noted they were in support of the presented proposal and would be changing their votes. A roll call vote was taken. Ms. Burrell; Ms. Brown; Dr. Carter; Mr. Glenn; Commissioner Killen; Mr. Riley, III; Ms. Ruth; and Dr. Tauog voting Yea; and Mr. Parker and Mr. McNamara voting Nay. **Motion passed.**

The CEO Contract was removed from the agenda and it was noted that the Annual Report to the Commission was presented in February to the Full Commission.

The Chair called for a motion on the Executive Committee report. **It was moved by Commissioner Killen and supported by Mr. McNamara to accept the Executive Committee report.** There was no further discussion. **Motion carried unanimously.**

#### Finance Committee

Commissioner Killeen, Chair of the Finance Committee gave a verbal report. It was reported that the committee met virtually on Wednesday, February 3, 2021. The committee received the monthly finance report and the financial statements. It was reported that cash flow looked good for the remainder of the year. The Committee received a presentation on the AMI Homes which explained how the incentive program will work with providers.

The committee considered and moved to Full Board for approval two board actions –BA#20-59 (Revised) Peter Chang Enterprises and BA#21-25(Revision 1) DWIHN FY 2020-2021 Operating Budget.

The Board Chair called for a motion on the Finance Committee Report. **It was moved by Dr. Tauog and supported by Mr. Riley, III acceptance of the Finance Committee Report. Motion carried unanimously.**

#### Program Compliance Committee

Dr. Tauog, Chair of the Program Compliance Committee gave a verbal report. It was reported the Program Compliance Committee met virtually on Wednesday, February 10, 2021. The committee received a follow-up item on the MI-Health Link and the Corporate Compliance Report. Quarterly reports were received from Managed Care Operations; Residential Care Services; Substance Use Disorder Initiatives and Access and Crisis Services. A report on the Access and Customer Pillar was deferred to the March meeting. The Chief Clinical Officer provided a detailed report on the COVID-19 efforts. The Committee considered and moved to Full Board for approval Board Actions #19-24(Revised) ProAct/Interoperability Funding Modification-Relias Learning, LLC; BA#20-55 (Revised) SUD Recovery Home and Mobile Unit COVID-19 Funding Increase – DWIHN’s Network Providers; BA#21-19 Crisis Intervention Services-Hegira Health, Inc; BA#21-40 (Revised) School Success Initiatives; BA#21-55 Jail Plus Program -Black Family Development and BA#21-57-DWIHN’s Detroit Police Department (DPD) Pilot.

The Board Chair called for a motion on the Program Compliance Committee Report. **It was moved by Commissioner Killeen and supported by Dr. Carter acceptance of the Program Compliance Committee Report.** There was no further discussion. **Motion carried unanimously.**

#### Recipient Rights Advisory Committee

Mr. Riley, III Chair of the Recipient Rights Advisory Committee (RRAC) gave a verbal report. It was reported that the Recipient Rights office hired a new employee Nicole Starks for Clerical Support and there is also a new committee member, Jamie Junior. The state of Michigan required the committee to develop guidelines to hold meetings remotely. The guidelines were prepared and approved on January 4, 2021 and the guidelines will be moving forward.

The Office of Recipient Rights submitted their annual report for the years 2019 and 2020. The report was submitted on December 22, 2020, and the following showed the ORR received 1,383 allegations, investigated 1,106 cases and substantiated 371 investigations. ORR received allegations from 474 recipients and 376 employees which represents the highest number of individuals that filed complaints. This is significant and supports the fact that recipients and employees are one of our greatest resources in protecting the rights of the ones we serve.

Recipient Rights also submitted the State of Michigan three-year assessment and the ORR scored 423 out of 462. The State has three scoring ranks, which are Full compliance is 439; 416-438 substantial compliance which is what was received by our Office of Recipient Rights. This is the first time DWIHN has received 2<sup>nd</sup> place which is outstanding! The rating of less than substantial compliance is 416 and below.

During the month of November our office received 64 allegations, 12 were Outside of Provider Jurisdiction, three No Rights involved, 49 were actual investigations, five cases were closed and 44 remain open. During the month of December our office received 29 allegations, 5 were found to be Outside Provider Jurisdiction, 0 were no rights involved, we opened 24 investigations, we closed 2 and 22 remain open.

During the months of November to December, our trainers Registered-121 individuals, 47 attended and 74 were no shows. The ORR are requesting all providers and contractors ensure their employees are trained within 30 days of their hiring day to remain in compliance with the Mental Health Code Citation MHC 1755(5)(f), Standard 3.3.1. C. Witcher presented a discussion on his team the Elliott Team Explores Cultural Diversity Implications for Recipient Rights Protection. A written letter was read by the RRAC Chair and it was noted that the correction plan that was submitted to the Michigan Department of Health and Human Services was sufficient to correct the deficiencies.

The Chair called for a motion on the Recipient Rights Advisory Committee Report. **It was moved by Mr. Glenn and supported by Ms. Ruth to accept the Recipient Rights Advisory Committee Report.** There was no further discussion. **Motion carried unanimously.**

#### **SUBSTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT**

Mr. Angelo Glenn, SUD Oversight Policy Board Chair provided a written report for the record. It was reported that the SUD Oversight Policy Board met Monday, February 15, 2021. A PA 2 update and SUD Stability Plan was provided by Ms. S. Durant, DWIHN CFO and Ms. Krystal Reyes, Neighborhood Services Organization provided a presentation entitled "Stay Well". The SUD Department recommended board approval for Prevention, Treatment, and Recovery providers' contract for fiscal year 2021. The approval was for Block Grant funded Prevention Services programs for \$430,000.00. The SUD Director was informed by finance that the unallocated amount was \$300,000. Therefore, it was recommended by the CFO to adjust each provider by 35% to be equitable and fair. This is a

revision to January's board meeting. The providers listed below would receive if approved by both boards the allocated amounts; Care of Southeast Michigan; Chance for Life; Detroit Association of Black Organizations; Leaders Advancing and Helping Communities and the Youth Connection. This will have to go before the PCC Committee and the Governance Board in March 2021. This board action was approved.

The SUD Department is recommending \$45,000 in PA 2 funding for women specialty services for SHAR House for Prevention, Treatment, and Recovery providers' contract for fiscal year 2021. The approval is for women with children room and board cost, childcare for women while in treatment or receiving primary medical care services; or pediatric care for a child; acupuncture as appropriate; Progressive Muscle Relaxation as appropriate; EFT Tapping Procedure as appropriate; Transportation to treatment, medical and therapeutic interventions for the parent and child only. This board action was rescinded as SHAR House did not write on WSS services in their RFP. As a result, SHAR is unable to add on this sub-contractor service.

Reports were received from the SUD Director; the Prevention Services Manager; the Treatment Services Administrator and the State Opioid Response Coordinator.

The Chair called for a motion on the SUD Oversight Policy Board report. **It was moved by Mr. Riley, III and supported by Dr. Taueg to accept the SUD Oversight Policy Board report.** There was no further discussion. **Motion carried unanimously.**

#### **AD HOC COMMITTEE REPORTS**

##### Policy/Bylaws Committee

Dr. Taueg, Chair Policy/Bylaws Committee noted there was no report as the committee had not met however there would be a meeting scheduled soon to cover several outstanding matters.

#### **PRESIDENT AND CEO MONTHLY REPORT**

Mr. Brooks reported. A written report was provided for the record. Mr. Brooks reported that courts are experimenting with having remote jury trials in result to the pandemic. Vaccines are rolling out state wide. It is important for communities to speak out on lack of vaccine availability, site availability and any disparities. There is continued progress with the Youth Advocate programs that are being implemented throughout the state; the Juvenile Urgent Response Team (JURT) pilots are now at two sites and there is continued pilot work with the three pilots for trauma focused, CBT, and strong family's program. Presentations by each group will take place in March and April in the subcommittee.

There is significant participation in the juvenile competency stakeholder training this past Fall due to overwhelming response, two more sessions are being offered this spring. There is a greater participation rate from those who work in the courts due to sessions being virtual; two more sessions will be offered at the end of April and Juvenile Competency training will be held in May. Legislation updates included SB681 which will make changes to eligibility of juveniles to obtain expungement of their records and SB682 will make juvenile court records confidential.

The Wayne County Diversion Council (WCDC) has discussed extending video conference court hearings indefinitely. The council discussed Cash Bail issues and unnecessary jail time in result to bail funding and are reviewing racial disparities in the system and ways to level the field. The Re-entry programs and processes are being reviewed for recommendations and the council is reviewing



facilitation plans in the new facility. Wayne County currently have 842 inmates, down from +1400 pre-COVID-19. The group discussed the new jail being built with a capacity for over 2000 beds and whether there was any conversation at the county about re-appropriating the beds. Wayne County appointed Raphael Washington to replace Benny Napoleon's unfulfilled term. An update was provided on Telehealth and changing the culture to make it more acceptable.

Updates were provided on the DWIHN and City of Detroit Partnership; staffing; the Access Center and the building.

The Chair called for a motion on the President and CEO Report. **It was moved by Mr. McNamara and supported by Mr. Glenn to accept the President and CEO Report.** There was no further discussion. **The motion carried unanimously.**

#### **FY 2020 Annual Quality Assurance Performance Improvement Program (QAPIP) Evaluation**

Ms. A. Siebert, Director of Quality Improvement reporting. A written document was provided for the record. It was reported that this Evaluation assesses the written results of improvements and outcomes that DWIHN has made from the FY 2020 Annual Work Plan that reflects ongoing activities throughout the year and addresses areas of timeliness; accessibility; quality and safety clinical care; quality of services; performance monitoring; member satisfaction and performance improvement projects. The Evaluation follows a structured format that aligns with NCQA standards and the Strategic Plan six pillars.

The Chair noted all three reports would be bundled and approved at the end of the Annual Utilization Management Program Evaluation.

#### **FY 2020/2021 Quality Assurance Performance Improvement Program (QAPIP) Work Plan**

April Siebert, Director of Quality Improvement submitted and gave a report on the QAPIP Work Plan FY 2020-21. Ms. Siebert reported that the Work Plan will include partially met or not met activities from the previous year. It will also include quality improvement activities; identified departments that will assist in achieving goals and objectives; timeframe; and monitoring of identified issues experienced from the previous year.

#### **Revised FY 2020 Annual Utilization Management Program Evaluation**

Mr. John Pascaretti, Director, Utilization Management reporting. A written document was provided for the record. An update was provided on the revised Annual Utilization Management Program Evaluation FY 2020. Mr. Pascaretti reported that he met with the NCQA Consultant and there were some recommended additions that needed to be included in the Program Evaluation to make it more compliant with NCQA standards. The Program Evaluation with recommended additions was presented and accepted at the QISC meeting held on February 16, 2021.

The Chair called for a motion on the **FY 2020 Quality Assurance Performance Improvement Program (QAPIP) Evaluation; the FY 2020/2021 Quality Assurance Performance Improvement Program (QAPIP) Work Plan and the Revised FY 2020 Annual Utilization Management Program Evaluation.** **It was moved by Commissioner Killen and supported by Mr. Glenn approval of the FY 2020 Quality Assurance Performance Improvement Program (QAPIP) Evaluation; the FY 2020/2021 Quality Assurance Performance Improvement Program (QAPIP) Work Plan and the Revised FY 2020 Annual Utilization Management Program Evaluation.** There was discussion regarding last year's QAPIP. **Motion carried unanimously.**

## UNFINISHED BUSINESS

### Staff Recommendations:

The Chair noted that all of the Board actions under unfinished and new business had been vetted through the committee process and would be bundled at the end of the new business. The Chair called for a motion. It was moved by Mr. McNamara and supported by Mr. Riley, III to bundle the board actions under unfinished BA#19-24 (Revised 2); BA #20-55 (Revised); BA#20-59 (Revised); BA#21-19; BA#21-25(Revision1) and BA#21-40 (Revised) and Board actions #21-55 and BA#21-57 under new Business.

- A. **BA #19-24 (Revised 2)** – ProAct/Interoperability Funding Modification – Relias Learning, LLC. Staff requesting approval to secure additional funding to complete all payment transactions/outstanding balances for services rendered through CMT, Relias and their ProAct Analytics tool.
- B. **BA #20-55 (Revised)** – SUD Recovery Home and Mobile Unit COVID-19 Funding Increase – DWIHN’s Network Providers. Staff requesting approval for an additional \$15,000.00 in funding from the original award \$393,973.00 (approved 5/20/20) for SUD Block Grant to implement COVID-19 withdrawal management (detox), residential, mobile unit and recovery home services.
- C. **BA#20-59 (Revised)** Peter Chang Enterprises - This board action is a modification to extend the contract one year (final extension) with Peter Chang Enterprise Inc. for the MHWIN System Maintenance for an amount not to exceed \$1,163,220.
- D. **BA #21-19 (Revised)** – Crisis Intervention Services – Hegira Health, Inc. Staff requesting approval to revise BA #21-19 crisis intervention services via the Community Outreach for Psychiatric Emergencies (COPE), for continuum of services and revise from an extension to a comparable source procurement. **Motion carried with Mr. Riley, III abstaining.**
- E. **BA#21-25 (Revision 1)** DWIHN FY 2020-2021 Operating Budget - This board action is requesting board approval to amend BA 21-25 per the budget adjustment #21-35-005 - FY21 Substance Use Disorder (SUD) allocation from the Michigan Department of Health and Human Services. The budget adjustment de-certifies SUD revenue of \$2,527,483.
- F. **BA #21-40 (Revised)** – School Success Initiatives -Staff requesting approval to extend funding for 11 Community Mental Health (CMH) entities to continue providing services in the School Success Initiative project based on the approved program design.

## NEW BUSINESS

### Staff Recommendations:

- A. **BA #21-55** – Jail Plus Program – Black Family Development The Chair called for a motion on BA#21-55. The Wayne County Department of Health, Human and Veteran Services (HHVS), Clinical Services Division, Adult Community Corrections are requesting approval of a sub-recipient Intergovernmental Agreement (IGA) between the County of Wayne and Detroit Wayne Integrated Health Network (DWIHN).
- B. **BA #21-57** – DWIHN’s Detroit Police Department (DPD) Pilot The Chair called for a motion on BA#21-57. Staff is requesting approval of \$400,000.00 for the Mental Health Diversion Pilot program for the fiscal year ended September 30, 2021. The pilot program is a partnership between DWIHN, Detroit Police Department and the City of Detroit Housing and Revitalization Department (HRD). **Motion carried with Mr. Riley, III abstaining from Board action #21-19 (Revised) Crisis Intervention Services Hegira Health, Inc.**

## PROVIDER PRESENTATION – FUTURES HEALTH

Due to the length of the meeting the provider was unable to remain at the meeting and will provide their presentation at the March Full Board meeting

### **REVIEW OF ACTION ITEMS**

It was requested that a Full Board meeting and a Special Executive Committee meeting be scheduled to address the appointment of an interim CEO and the creation of a CEO Search Committee.

### **GOOD AND WELFARE/PUBLIC COMMENT**

The Board Treasurer read the Good and Welfare/Public Comment statement. Ms. Constance Rowley, former and longest appointed Board member addressed the Full Board on the action taken with the CEO/President.

### **ADJOURNMENT**

There being no further business, the Chair, Mr. Parker called for a motion to adjourn. **Motion:** It was moved by Ms. Ruth and second by Ms. Brown to adjourn. **The motion carried unanimously and the meeting was adjourned at 3:58 p.m.**

Submitted by:  
Lillian M. Blackshire  
Board Liaison

# FINANCE COMMITTEE

**MINUTES**

**FEBRUARY 3, 2021**

**1:00 P.M.**

**VIRTUAL  
CONFERENCE(BLUEJEANS)**

<b>MEETING CALLED BY</b>	I. Commissioner Tim Killeen, Chair called the meeting to order at 1:03 p.m.
<b>TYPE OF MEETING</b>	Finance Committee Meeting
<b>FACILITATOR</b>	Commissioner Tim Killeen, Chair – Finance Committee
<b>NOTE TAKER</b>	Nicole Smith, Management Assistant
<b>ATTENDEES</b>	<p><b>Finance Committee Members Present:</b>                      Commissioner Tim Killeen, Chair                      Mr. McNamara, Vice Chair                      Ms. Dora Brown                      Mr. Angelo Glenn</p> <p><b>Committee Members Excused:</b>                      Ms. Dorothy Burrell</p> <p><b>Board Members Present:</b>                      Chief William T. Riley, III</p> <p><b>Board Members Excused:</b> None</p> <p><b>Staff:</b> W. Brooks, CEO; E. Doeh, DCEO/COO; S. Durant, CFO; B. Blackwell, Chief of Staff; M. Singla, Chief Information Officer, S. Zawisa, Fiscal Informatics &amp; Analytics Administrator</p> <p><b>Guests:</b> None</p>

**AGENDA TOPICS**

**II. Roll Call**            Ms. Lillian Blackshire, Board Liaison

<b>DISCUSSION</b>	Roll Call was taken by Ms. Blackshire and a quorum was present.
<b>III. Committee Member Remarks</b>	
The Chair, Commissioner Killeen called for any Committee remarks. Mr. McNamara acknowledged the State of Michigan received 5 billion dollars in stimulus program funds; and asked if any of the funds had been allocated to DWIHN. B. Blackwell, Chief of Staff informed the Committee, the DWIHN Lobbyist and Public Affairs representatives would give information at the February 17, 2021 Full Board Meeting.	
<b>IV. Approval of Agenda</b>	
The Chair, Commissioner Killeen called for any amendments to the agenda. There were no changes requested to the agenda. The Chair called for a motion. <b>Motion:</b> It was moved by Mr. Glenn and supported by Ms. Brown approval of the agenda. <b>Motion carried.</b>	

## **V. Follow-up Items:**

There were no follow up items listed on the agenda. Discussion ensued on the “Follow-up Items” listed on the January 6, 2021 meeting minutes. A status update was provided on each item along with due dates on outstanding items.

## **VI. Approval of the Meeting Minutes**

The Chair called for a motion on the Finance Committee minutes from the meeting of Wednesday, January 6, 2021. **Motion:** It was moved by Ms. Brown and supported by Mr. Glenn approval of the Finance Committee minutes from the meeting of Wednesday, January 6, 2020. There were no corrections to the minutes. **Motion carried.** Minutes accepted as presented.

## **VII. Presentation of the Monthly Finance Report**

S. Durant, CFO presented the Monthly Finance report. A written report for three months ending December 31, 2020 was provided for the record. Authority Finance accomplishments and noteworthy items were as follows:

1.DWIHN initiated a request from certain SUD providers for consideration of financial stability payments for the fiscal year ended September 30, 2020. The focus was on specific service categories which included: (1) Group therapy and counseling; (2) Residential services; (3) Recovery Supports (4) Intensive Outpatient and (5) Methadone medication. These services, in most cases, are not performed via telehealth or a reduced capability to adhere to social distancing therefore the pandemic would have disproportionately impacted the providers.

2.MDHHS extended the \$2.00/hr. hazard pay through February 28, 2021. Discussion ensued regarding hazard pay.

In review of the Statement of Revenues, Expenses and Changes to Net Position for the Four Months Ending January 31, 2021; the CFO noted to the Committee there will be a budget adjustment for the State grants and contracts to increase the revenue, based on the first three months of revenues received from the State of Michigan.

Mr. McNamara requested information regarding reporting “Rainy Day Funds”. The CFO noted the title is “Internal Service Funds” or “Reserve Funds”. Per the PIHP contract, DWIHN is allowed to have up to 7.5% of annual revenues as reserves. The Chair requested that a line item for Reserves be added to the report even if the number is zero.

The Chair, Commissioner Killeen called for a motion on the Monthly Finance Report. **Motion:** It was moved by Ms. Brown and supported by Mr. Glenn to accept the Monthly Finance Report. There was no further discussion. **Motion carried.**

## **VIII. AMI Hospitalization Incentive Presentation**

The payment incentive model was initially included in the January 6, 2021 finance packet to the Finance Committee. The CFO gave the introduction to the presentation. She informed the Committee that the MDHHS had formally accepted and approved the use of the Payment Incentive program on February 2, 2021. The AMI Hospitalization Incentive model was presented by staff S. Zawisa, Fiscal Informatics & Analytics Administrator. A PowerPoint was provided for the record and an overview of the incentive model is noted as follows: It is a quarterly measurement to provide timely and continuing incentive to the providers; the metric is a ratio, so it is comparable across providers of various sizes; the thirteen largest AMI case management providers are eligible; there is a shared savings incentive and there are three tiers -Tier 1: 30% of any savings, relative to a provider’s FY19 levels, will be shared with the provider;-Tier 2: 50% of any savings, relative to a provider’s FY18 levels,

will be shared with the provider and the -Top Performer Incentive: The three providers with the lowest metric will share 50% of network savings relative to FY20 levels, up to \$300,000.

**X. Unfinished Business – Staff Recommendations:**

a. **Board Action #20-59 (Revised):** Peter Chang Enterprise – This board action is a modification to extend the contract 1 year (final extension) with Peter Chang Enterprise Inc. for the MHWIN System Maintenance for an amount not to exceed \$1,163,220. The board action was presented by staff M. Singla, CIO. Commissioner Killeen called for a motion on Board Action #20-59 (Revised). **Motion.** It was moved by Mr. Glenn and supported by Ms. Brown approval of Board Action #20-59 (Revised). **Motion carried.**

b. **Board Action #21-25:** DWIHN FY 2020-2021 Operating Budget – This board action is requesting board approval to amend BA 21-25 per the budget adjustment #21-35-005 - FY21 Substance Use Disorder (SUD) allocation from the Michigan Department of Health and Human Services. The budget adjustment de-certifies SUD revenue of \$2,527,483. Board Action presented by staff S. Durant, CFO. Commissioner Killeen called for a motion on Board Action #21-25. **Motion.** Moved by Mr. Glenn and supported by Mr. McNamara approval of Board Action #21-25. **Motion carried.**

**XI. New Business – Staff Recommendations: none**

**XII. Good and Welfare/Public Comment** – The Chair read the Good and Welfare/Public Comment statement.

There were no members of the public to address the committee.

**XIII. Adjournment** – There being no further business; the Chair called for a motion to adjourn. **Motion:** It was moved by Mr. McNamara and supported by Ms. Brown to adjourn the meeting. **Motion carried.**

The meeting adjourned at 2:45 p.m.

**FOLLOW-UP ITEMS**

- A. Provide a report that shows financial impact of transitioning to code 2015. Report should have its own section on financial report. CFO noted the report will only cover 30 days of billings. It was also noted the report should be given on a monthly basis. April 7, 2021 meeting (S. Durant)
- B. Quarterly Procurement Report- Provide on a quarterly basis the percentage of total purchases that come to the Board for approval compared to those that do not need Board approval. April 7, 2021 meeting (J. Mira)

# PROGRAM COMPLIANCE COMMITTEE

**MINUTES**

**FEBRUARY 10, 2021**

**1:00 P.M.**

**VIRTUAL MEETING**

<b>MEETING CALLED BY</b>	I. Dr. Cynthia Taueg, Program Compliance Chair at 1:00 p.m.
<b>TYPE OF MEETING</b>	Program Compliance Committee
<b>FACILITATOR</b>	Dr. Cynthia Taueg, Chair
<b>NOTE TAKER</b>	Sonya Davis
<b>TIMEKEEPER</b>	
<b>ATTENDEES</b>	<p><b>Committee Members:</b> Dr. Lynne Carter; Michelle Jawad; Chief William Riley, III; Kenya Ruth; and Dr. Cynthia Taueg</p> <p><b>Board Members:</b> Dorothy Burrell; Angelo Glenn; and Bernard Parker, Board Chair</p> <p><b>Staff:</b> Willie Brooks; Jacquelyn Davis; Eric Doeh; Kimberly Flowers; Bernard Hooper; Kelly McGhee; Melissa Moody; John Pascaretti; Ebony Reynolds; April Siebert; Manny Singla; Andrea Smith; Michele Vasconcellos; and June White</p>

## AGENDA TOPICS

### II. Moment of Silence

<b>DISCUSSION</b>	The Chair called for a moment of silence.
<b>CONCLUSIONS</b>	Moment of silence was taken.

### III. Roll Call

<b>DISCUSSION</b>	The Chair called for a roll call.
<b>CONCLUSIONS</b>	Roll call was taken by Board Liaison, Lillian Blackshire. There was a quorum.

### IV. Approval of the Agenda

<b>DISCUSSION/ CONCLUSIONS</b>	<p>The Chair called for approval of the agenda. <b>Motion:</b> It was moved by Chief Riley and supported by Mrs. Ruth to approve the agenda. Dr. Taueg asked if there were any changes/modifications to the agenda. Board Chair, Bernard Parker requested that the Board Actions (Contracts) be presented before IX. Revised Annual Utilization Management Program Evaluation FY 2020 to ensure enough time to review and discuss because Dr. Taueg has to leave at 2:30 p.m. <b>Motion:</b> It was moved by Chief Riley and supported by Ms. Jawad to approve the agenda as amended. <b>Motion carried as amended.</b></p>
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**V. Follow-Up Items from Previous Meetings**

<b>DISCUSSION/ CONCLUSIONS</b>	<p>A. <b>MI Health Link Referrals</b> – Pull out the duplicative numbers of referrals that were sent and counted and report back correct number of referrals to the committee – Ms. Kimberly Flowers, Provider Network Clinical Officer submitted and gave an update on the MI Health Link referrals. Ms. Flowers reported that DWIHN received 4933 referrals electronically from four ICOs in FY20 and 1,118 were sent in error. There were 3815 referrals after the removal of those in error. The team contacted the members with following results:</p> <ul style="list-style-type: none"> <li>• 1820 referrals were individuals who declined behavioral health services;</li> <li>• 812 individuals were unable to reach; and</li> <li>• 5 unable to obtain consent</li> </ul> <p>There were 1178 referrals that resulted in members engaging in behavioral service. Discussion ensued. Ms. Flowers will provide information on how to eliminate duplicates of referrals in her quarterly report next month. <b>(Action)</b> The committee requested a full report in May on the individuals that declined behavioral health services and the actions that have been taken. <b>(Action)</b></p> <p>B. <b>Chief Clinical Officer’s Report</b> – Provide the number of staff in residential homes that have received COVID Vaccine. Mrs. Moody reported that there were 62 staff that have been vaccinated to date. The Residential department is reaching out to over 500 AFC homes that we contract with to get number of staff that have been vaccinated. Some providers are not feeling comfortable providing that information for their staff due to HIPPA. There are 120 foster care homes in the City of Detroit and 67% have been vaccinated. If available, an update of staff in AFC homes who have been vaccinated will be provided in the monthly CCO’s report.</p>
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**VI. Approval of Meeting Minutes**

<b>DISCUSSION/ CONCLUSIONS</b>	<p>The Chair called for approval of the January 13, 2021 meeting minutes. <b>Motion:</b> It was moved by Dr. Carter and supported by Mrs. Ruth to approve the January 13, 2021 meeting minutes. Dr. Tauveg asked if there were any changes/modifications to the meeting minutes. There were no changes/modifications to the meeting minutes. <b>Motion carried.</b></p>
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**VII. Reports**

<b>DISCUSSION/ CONCLUSIONS</b>	<p>A. <b>Corporate Compliance Report</b> - Bernard Hooper, Director of Corporate Compliance submitted and gave an update on the Corporate Compliance report:</p> <ol style="list-style-type: none"> <li>1. <b>National Committee on Quality Assurance (“NCQA”)</b> – Staff are complying and uploading the final documents for DWIHN’s submission for NCQA’s review. The final upload date is February 16, 2021 and the virtual review will occur on April 5, 2021. DWIHN is seeking a three-year renewal certification.</li> <li>2. <b>MDHHS OIG Quarterly Submission</b> – Staff is currently preparing the Q1 submission to the MDHHS-OIG which is a compliance requirement defined in the MDHHS-PIHP contract with DWIHN. The submission date is February 15, 2021 and no unusual matters have been identified.</li> </ol> <p>Discussion ensued. The Chair called for a motion to accept the Corporate Compliance report. <b>Motion:</b> It was moved by Chief Riley and supported by Ms.</p>
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Jawad to accept the Corporate Compliance report. Dr. Taueg opened the floor for further discussion. There was no further discussion. **Motion carried.**

- B. **Managed Care Operations' Quarterly Report** – June White, Director of Managed Care Operations submitted and gave highlights of her quarterly report. Ms. White reported the effects that COVID-19 has had on providers. There were home/location closures; consolidation to lessen the effects of COVID-19; financial and staffing issues; Autism programs closed; closure of unlicensed settings; and temporary closure of two providers for intake and skill building. The department continues to receive new residential providers requesting to become a part of our Network. They have received over 120 requests from providers that can address any capacity concerns and can quickly be approved through our credentialing process. An ad-hoc group was formed to discuss the results of the Provider and Practitioner Survey for September 2021. The group has taken first steps in finding and tailoring a survey to best fit our contracted provider organizations and practitioners to achieve a higher response rate and to gain a better understanding of how we can support and maintain a strong provider network that will provide high quality supports and services to our members. A final product is expected by May 2021. Outpatient and residential providers' trainings/meetings are held every six weeks and will be virtual until further notice. Discussion ensued. Staff will provide a capacity concern study to the committee, date to be determined. **(Action)**
- C. **Residential Services' Quarterly Report** – On behalf of Shirley Hirsch, Kelly McGhee, Residential Manager of Residential Services submitted and gave highlights of the Residential Services' quarterly report. Ms. McGhee reported that the department received 931 referrals and 613 completed assessments for Q1 FY20-21. There were 2,001 requests and approvals for Q1 from October 1<sup>st</sup> - December 31<sup>st</sup>. CRSP Services Authorization Entry Process was implemented on June 5, 2020 and new emails were implemented for direct inquiries. Conversion of residential authorizations under H0043 retirement and entering new H2015 (with related modifiers) went into effect on 10/1/20 (1,011 authorizations). Finance project to review H2015 Outpatient/Staffing Agent authorizations (1,2336 authorizations). Staff is doing continuous reviews with I.T. and Finance to determine modifications for the residential assessment (SPG) for unlicensed settings.
- D. **Substance Use Disorders Initiatives' Quarterly Report** – Ebony Reynolds, Clinical Officer of Clinical Practice Improvement submitted and gave highlights of the Substance Use Disorders Initiatives' quarterly report. The Naloxone program has saved 710 lives since its' inception up to December 31, 2020. Total number of Naloxone saves in Region 7 from the first quarter of FY 21 is 50 with one (1) unsuccessful save. The mobile unit have expanded services in Wayne County. DWIHN's Opioid Use Disorders (OUD) programs have increased services in emergency rooms and some services have been suspended (drug courts and jails/prisons) due to COVID-19. There were 2,245 reported COVID-19 tests completed from October through December 2020 through the COVID Emergency Grant for the first quarter. DWIHN received a \$2.4M Block Grant cut in SUD treatment dollars in December 2020. The committee was informed that services were not used due to COVID and the State considered it as an overpayment. The reduction is to DWIHN and not direct correlation to the providers. The pandemic will cause impact to the providers because the lack of availability for services caused by the pandemic. Mr. Doeh, Stacie and Mr. Brooks are working with SUD on financial stability payments to approved SUD providers. Discussion ensued.

	<p>E. <b>Access and Crisis Services' Quarterly Report</b> – Jacquelyn Davis, Director of Access and Crisis Services' submitted and gave highlights of her quarterly report. Ms. Davis reported that DWIHN has transitioned the Access Call Center and the office "Go Live" date was February 1, 2021. Services for the Children Crisis Providers continues to be telephonic with the exception of The Children's Center. The Request for Service has increased by 12% from the previous quarter. The diversion rate has increased by 27.5% from the previous quarter due to the re-opening of Safehaus. COPE along with Hegira and NSO and Northeast as sub-contractors has had a slight decrease in Request for Service by 22 cases as reported previously. The available capacity for CR continues to be down to 14 to comply with social distancing guidelines. The documentation of Crisis Alerts in Consumer Records for identified recidivistic cases appears to have been effective. Hospital Liaison staff received 110 crisis alerts for the quarter and an average of 63% was diverted from inpatient. Staff is working with MDHHS to develop a process for ensuring ongoing treatment plans are in place for Child Welfare settings. Staff continue working with the Detroit Police Department to develop a process for routing 911 calls directly to the Crisis Line. The committee received a report on Hegira/COPE Law Enforcement Partnerships which outlines our efforts in four areas (COPE's Mobile Crisis Co-Response program, DPD's Mental Health Partnership, Crisis Intervention Teams (CIT), and Hegira's First Responder Wellness Initiative.</p> <p>The Chair bundled Managed Care Operations, Residential Services, Substance Use Disorders Initiatives and Access and Crisis Services quarterly reports. The Chair called for a motion to accept the Managed Care Operations, Residential Services, Substance Use Disorders Initiatives and Access and Crisis Services quarterly reports. <b>Motion:</b> It was moved by Chief Riley and supported by Dr. Carter to accept the Managed Care Operations, Residential Services, Substance Use Disorders Initiatives and Access and Crisis Services quarterly reports. Dr. Taueg opened the floor for discussion. There was no discussion. <b>Motion carried.</b></p>
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**VIII. Strategic Plan Pillars**

<p><b>DISCUSSION/ CONCLUSIONS</b></p>	<p>A. <b>Access</b> – Jacquelyn Davis, Director of Access and Crisis Services submitted and gave her report on the Strategic Plan-Access Pillar. Ms. Davis reported that this pillar is at an overall 61% completion. There are four high level goals under this pillar:</p> <ol style="list-style-type: none"> <li>1. <b>Create infrastructure to support a holistic care delivery system (full array) by December 31, 2021</b> – 35% completion;</li> <li>2. <b>Create Integrated Continuum of Care for Youth by September 30, 2020</b> – 83% completion;</li> <li>3. <b>Establish an effective crisis response system by December 31, 2021</b> – 65% completion; and</li> <li>4. <b>Implement Justice Involved Continuum of Care by September 30, 2020</b> – 93% completion</li> </ol> <p>DW IHN is behind in the 1st high level goal due to waiting on direction the state was taking re: The Specialty Integrated Plan (SIP). DW IHN is moving forward with piloting a Risk Assessment/Score Card that will be completed for Providers beginning in March. Updates will be provided. DW IHN will continue to be behind in the 3rd high level goal until the Crisis Assessment Center is completed. Completion date has been established as the Fall of 2022. Discussion ensued.</p>
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	<p>B. <b>Customer</b> – Michele Vasconcellos, Director of Customer Service submitted and gave her report on the Strategic Plan-Customer Pillar. Ms. Vasconcellos reported that this pillar is currently at 84% completion. It includes the collaborative efforts of Customer Service, I.T., Network Management, Credentialing, Self-Determination and Utilization Management. There are three goals under this pillar:</p> <ol style="list-style-type: none"> <li>1. <b>Goal 1 – Enhance the Provider Experience</b> – 78% completion – 12/31/21 is the completion date;</li> <li>2. <b>Goal 2 – Ensure Inclusion and Choice for Members</b> – 92% completion – 9/30/20 was the completion date; and</li> <li>3. <b>Goal 3 – Improve Person’s Experience of Care and Health Outcomes</b> – 64% completion – 12/31/21 is the completion date.</li> </ol> <p>With the exception of Goal 2 being at 92%, there does not appear to be any substantial barriers for meeting the other two targeted Goals by the end of this year.</p> <p>The Chair bundled the Strategic Plan’s Access and Crisis and Customer Pillars reports. The Chair called for a motion to accept the Strategic Plan’s Access and Crisis and Customer Pillars reports. <b>Motion:</b> It was moved by Chief Riley and supported by Dr. Carter to accept the Strategic Plan’s Access and Crisis and Customer Pillars reports. Dr. Tauzeg opened the floor for further discussion. There was no further discussion. <b>Motion carried.</b></p>
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**IX. Unfinished Business**

<p><b>DISCUSSION/ CONCLUSIONS</b></p>	<p>A. <b>BA# 19-24 (Revised2)</b> – ProAct/Interoperability Funding Modification – Relias Learning, LLC – The Chair called for a motion on BA #19-24 (Revised2). <b>Motion:</b> It was moved by Chief Riley and supported by Mr. Parker to move BA #19-24 (Revised2) to Full Board for approval. Staff requesting approval to secure additional funding to complete all payment transactions/outstanding balances for services rendered through CMT, Relias and their ProAct Analytics tool. Dr. Tauzeg opened the floor for discussion. There was no discussion. <b>Motion carried.</b></p> <p>B. <b>BA #20-55 (Revised)</b> – SUD Recovery Home and Mobile Unit COVID-19 Funding Increase – DWIHN’s Network Providers – The Chair called for a motion on BA #20-55 (Revised). <b>Motion:</b> It was moved by Mr. Parker and supported by Chief Riley to move BA #20-55 (Revised) to Full Board for approval. Staff requesting approval for an additional \$15,000.00 in funding from the original award \$393,973.00 (approved 5/20/20) for SUD Block Grant to implement COVID-19 withdrawal management (detox), residential, mobile unit and recovery home services. Dr. Tauzeg opened the floor for discussion. There was no discussion. <b>Motion carried.</b></p> <p>C. <b>BA #21-19 (Revised)</b> – Crisis Intervention Services – Hegira Health, Inc. – The Chair called for a motion on BA 21-19 (Revised). Chief Riley abstained due to his relationship with Hegira Health. <b>Motion:</b> It was moved by Dr. Carter and supported by Ms. Jawad to move BA #21-19 (Revised) to Full Board for approval. Staff requesting approval to revised BA #21-19 crisis intervention services via the Community Outreach for Psychiatric Emergencies (COPE), for continuum of services and revise from an extension to a comparable source procurement. The Chair opened the floor for discussion. There was no discussion. <b>Motion carried.</b></p>
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	<p>D. <b>BA #21-40 (Revised)</b> – School Success Initiatives – The Chair called for a motion on BA #21-49 (Revised). <b>Motion:</b> It was moved by Chief Riley and supported by Dr. Carter. Staff requesting approval to extend funding for 11 Community Mental Health (CMH) entities to continue providing services in the School Success Initiative project based on the approved program design. Dr. Taueg opened the floor for discussion. Discussion ensued. <b>Motion carried.</b></p>
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**X. New Business: Staff Recommendation(s) -**

<p><b>DISCUSSION/ CONCLUSIONS</b></p>	<p>A. <b>BA# 21-55</b> – Jail Plus Program – Black Family Development –The Chair called for a motion on BA #21-55. <b>Motion:</b> It was moved by Chief Riley and supported by Dr. Carter to move BA #21-55 to Full Board for approval. The Wayne County Department of Health, Human and Veteran Services (HHVS), Clinical Services Division, Adult Community Corrections are requesting approval of a sub-recipient Intergovernmental Agreement (IGA) between the County of Wayne and Detroit Wayne Integrated Health Network (DWIHN). Dr. Taueg opened the floor for discussion. There was no discussion. <b>Motion carried.</b></p> <p>B. <b>BA #21-57</b> – DWIHN’s Detroit Police Department (DPD) Pilot – The Chair called for a motion on BA #21-57. <b>Motion:</b> It was moved by Chief Riley and supported by Dr. Carter to move BA #21-57 to Full Board for approval. Staff is requesting approval of \$400,000.00 for the Mental Health Diversion Pilot program for the fiscal year ended September 30, 2021. The pilot program is a partnership between DWIHN, Detroit Police Department and the City of Detroit Housing and Revitalization Department (HRD). Dr. Taueg opened the floor for discussion. There was no discussion. <b>Motion carried.</b></p>
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**XI. Revised Annual Utilization Management Program Evaluation  
FY 2020**

<p><b>DISCUSSION/ CONCLUSIONS</b></p>	<p>John Pascaretti, Director of Utilization Management submitted and gave an update on the revised Annual Utilization Management Program Evaluation FY 2020. Mr. Pascaretti reported that he met with the NCQA Consultant, Diana Hallifield and she recommended some additions to include in the Program Evaluation to make it more compliant with NCQA standards. Mr. Pascaretti presented the Program Evaluation with recommended additions to the QISC meeting yesterday and it was accepted. The Vice-Chair called for a motion to accept the revised Annual Utilization Management Program Evaluation FY 2020. <b>Motion:</b> It was moved by Chief Riley and supported by Ms. Jawad to accept the revised Annual Utilization Management Program Evaluation FY 2020. Dr. Carter opened the floor for discussion. There was no discussion. <b>Motion carried.</b></p>
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**XII. Quality Review(s)**

<p><b>DISCUSSION/ CONCLUSIONS</b></p>	<p>A. <b>FY 2020 Annual QAPIP Evaluation</b> – April Siebert, Director of Quality Improvement submitted and gave a report on the FY 2020 Annual QAPIP Evaluation. Ms. Siebert reported that this Evaluation assesses the written results of improvements and outcomes that DWIHN has made from the FY 2020 Annual Work Plan that reflects ongoing activities throughout the year. It</p>
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	<p>addresses areas of timeliness; accessibility; quality and safety clinical care; quality of services; performance monitoring; member satisfaction and performance improvement projects. The Evaluation follows a structured format that aligns with NCQA standards and the Strategic Plan six pillars</p> <p><b>B. QAPIP Work Plan FY 2020-21</b> – April Siebert, Director of Quality Improvement submitted and gave a report on the QAPIP Work Plan FY 2020-21. Ms. Siebert reported that the Work Plan will include partially met or not met activities from the previous year. It will also include quality improvement activities; identified departments that will assist in achieving goals and objectives; timeframe; and monitoring of identified issues experienced from the previous year. The Chair called for a motion to accept the FY 2020 Annual QAPIP Evaluation and QAPIP Work Plan FY 2020-21. <b>Motion:</b> It was moved by Chief Riley and supported by Ms. Jawad to accept the FY 2020 Annual QAPIP Evaluation and QAPIP Work Plan FY 2020-21. Dr. Carter opened the floor for discussion. Discussion ensued. <b>Motion carried.</b></p>
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### XIII. Chief Clinical Officer’s (CCO) Report

<b>DISCUSSION/ CONCLUSIONS</b>	<p>Melissa Moody, Chief Clinical Officer submitted a full report and gave highlights on the Chief Clinical Officer’s report. Mrs. Moody reported that:</p> <ol style="list-style-type: none"> <li>1. <b>COVID-19 and Inpatient Psychiatric Hospitalization</b> – Hospitalizations’ data showed an increase in admission for the month of January by approximately 12%. There were also 14 reported cases of COVID-19 Inpatient/partial hospitalization in January. There were six inpatient/partial hospitalization in December 2020.</li> <li>2. <b>COVID-19 Pre-Placement Housing</b> – DWIHN added two more residential providers in November 2020 to make the option of five residential pre-placement housing for COVID. In January, there was a slight decrease in utilization of the five homes but we will keep all five until further notice.</li> <li>3. <b>Residential Department Report of COVID-19 Impact</b> – From 3/30/20 to 1/31/21, 258 positive cases were reported and 40 reported deaths.</li> <li>4. <b>Total Number of COVID-19+ Staff in Residential Placement</b> – From March 2020 to January 31, 2021, 89 positive cases and three deaths of staff reported.</li> <li>5. <b>COVID-19 Recovery Housing/Recovery Support Services</b> – There was a 30% increase in the utilization of COVID-19 recovery homes in the month of January 2021 compared to December 2020.</li> <li>6. <b>COVID-19 Urgent Behavioral Health Urgent Care Sites</b> – There was a slight (10%) decrease in utilization of Urgent Behavioral Health Urgent Case Service in January 2021.</li> <li>7. <b>Michigan COVID-19 Cases Increase</b> – February 1, 2021 – The total number of confirmed COVID-19 cases in Michigan is 561,307 with 14,609 deaths. Wayne County is reported to have 61,791 confirmed cases and 1,974 deaths, Detroit is listed with 28,779 confirmed cases with 1,795 deaths reported. <b>(Source: <a href="http://www.michigan.gov/Coronavirus">www.michigan.gov/Coronavirus</a>)</b></li> </ol> <p>The City of Detroit reached out to partner with DWIHN to assist in getting vaccinations out to persons living in AFC and residential homes (staff and clients). The Initiative started yesterday. Vaccination clinics are located at several provider sites throughout the City of Detroit. The City of Detroit also has mobile vaccination unit and they are going out to certain areas with multiple AFC and SUD facilities so that they can see many people in a day. The goal is to</p>
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	<p>get up to 300 individuals vaccinated in a day for the next two weeks. There will be a re-assessment of the partnership at the end of the two-week period. Discussion ensued. The Vice-Chair called for a motion to accept the Chief Clinical Officer’s report. <b>Motion:</b> It was moved by Chief Riley and supported by Ms. Jawad to accept the Chief Clinical Officer’s Report. Dr. Carter opened the floor for discussion. Discussion ensued. <b>Motion carried.</b></p>
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**XIV. Good and Welfare/Public Comment**

<b>DISCUSSION/ CONCLUSIONS</b>	<p>The Chair asked if there were any Good and Welfare/Public Comment. There was no Good and Welfare/Public Comment.</p>
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ACTION ITEMS	Responsible Person	Due Date
<p><b>1. Follow-Up Items from Previous Meeting:</b></p> <p><b>A. MI-Health Link Referrals</b></p> <p>i) Provide information on how to eliminate duplicative referrals in the Integrated Health Quarterly Report next month</p> <p>ii) Provide a full report in May on the individuals that declined behavioral health services and the actions that have been taken</p>	<p>Kim Flowers</p>	<p><b>March 10, 2021</b></p> <p><b>May 12, 2021</b></p>

The Vice-Chair called for a motion to adjourn the meeting. **Motion:** It was moved by Chief Riley and supported by Ms. Jawad to adjourn the meeting. **Motion carried.**

**ADJOURNED:** 2:57 p.m.

**NEXT MEETING:** Wednesday, March 10, 2021 at 1:00 p.m. (*Virtual Meeting*)





## An Overview of Futures



# Introductions

★ Susan Gannon, Chief Operating Officer



★ Jenny Bunio, Therapy Center Director





# ***A Brief History of Futures***

- ★ **Founded in 1998 with Regional Offices in the Northeast, Mid-west, Mid-Atlantic, Southeast, and Southwest**
- ★ **Futures Education / Futures HealthCore: Staff of 500 Practitioners**
- ★ **Community Mental Health: 20 years in Michigan and serve approximately 1000 consumers annually**
- ★ **Providing Special Education services to 30,000 students and individuals in 10 states**
- ★ **Partnering with 300 districts nationally in supporting Special Education Delivery systems with Staffing and Management Support**
- ★ **Nationally published in books, magazines, and trade journals supporting Special Education delivery**

# THERAPY CENTER

- ❖ 350 children weekly
- ❖ PT, OT, Speech, Psychology, Social Work
- ❖ DWIHN and Private Insurance



# Dearborn Therapy Center



















# Community Based Services



# COMMUNITY BASED SERVICES

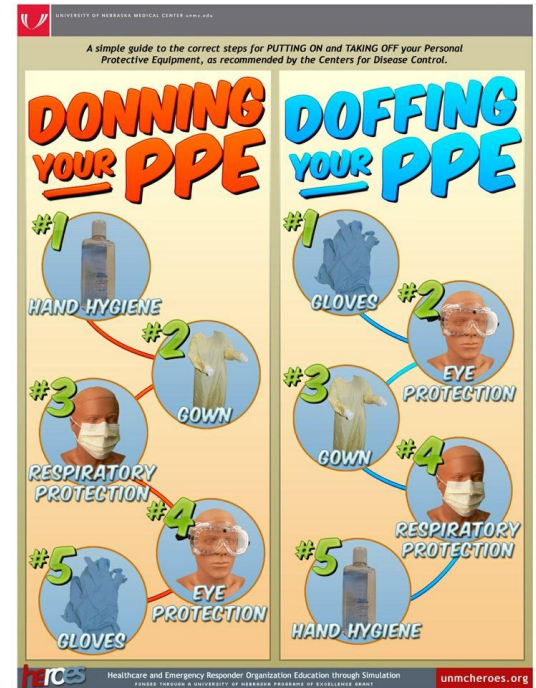
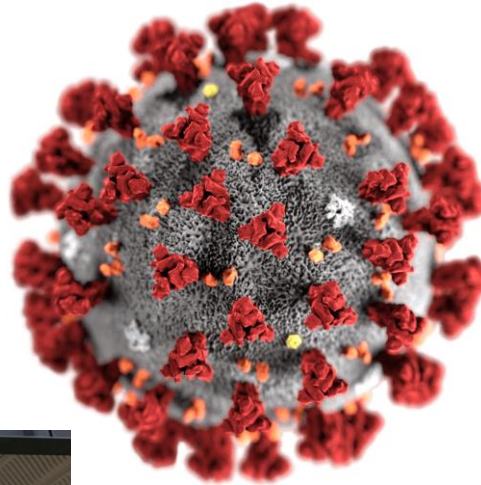
- ★ Speech, Nursing, Psychology, Social Work
- ★ Swallowing Evaluations, Aspiration Precautions, Inservices on Support Plans
- ★ Psychological Testing for Guardianship
- ★ Behavior Treatment Plans, Counseling
- ★ Restrictions and Intrusions
- ★ Presentations at BTPRC





# COVID 19: STEPS TO KEEP EVERYONE SAFE

## Face to Face and Telepractice



# Professional Learning Community Groups (PLC)

- ★ Speech
- ★ Special Education
- ★ Psych
- ★ Social work
- ★ OT/PT
- ★ Nursing

Thank You!



# NATIONAL COUNCIL FOR BEHAVIORAL HEALTH



Registration for [NatCon21](#) – the most anticipated conference in mental health and addiction treatment – **opens next week!** Join us from May 3-5 for the learning event of 2021.

The health care landscape is changing – we can help you change with it. Personalize your learning journey at NatCon21 by taking advantage of our can't-be-matched curriculum.

Get solutions to pressing issues, discover how to supercharge your service delivery and contribute to forward-looking conversations on topics that matter to you, including:

- The role of the new administration in the future of health care.
- The ripple effects of the COVID-19 pandemic on community health and wellness.
- The latest innovations and technologies to accelerate your impact.
- The importance of caring for caregivers post-pandemic.
- The fight to end social injustices in health care.

Get your calendar ready, have a marker within reach and watch for our email next week! We look forward to seeing you and 6,000+ of your colleagues at [NatCon21](#).



### Registration Now Open: 2021 Mackinac Policy Conference

Registration is now open for the **2021 Mackinac Policy Conference**. Held at the historic Grand Hotel on Mackinac Island from **Monday, Sept. 20 to Thursday, Sept. 23**, the Conference will bring nationally recognized speakers and statewide thought leaders together to discuss driving Michigan's economic recovery and growth following the COVID-19 pandemic.

The 2021 Conference Chairman **Wright L. Lassiter III**, president and CEO of Henry Ford Health System, will lead a planning committee of CEOs from across the state. The committee's work will ensure the Conference tackles critical issues, while also guaranteeing a safe and comfortable environment for attendees.

For future speaker, agenda, and program announcements, visit [detroitchamber.com/mpc](https://detroitchamber.com/mpc). Grand Hotel and other island hotels will begin taking reservations in **March 2021**.



Good afternoon, this executive summary is provided to this Honorable Board based on the RRAC meeting held on March 1, 2021.

**Staffing update:** We had one staff resign.

**Committee member updates:**

**Complaint updates: For January and February 2021**

For January's the Recipient Rights office received 97 allegations, 12 were Outside of Provider Jurisdiction, 4 were No Rights involved, 81 were actual investigations, we closed 22 and 59 remain open.

For February, our office received 109 allegations, 16 were found to be Outside Provider Jurisdiction, 5 were no rights involved, we opened 88 investigations, we closed 1 and 87 remain open.

**Recipient Rights Training:**

For January and February, our trainers Registered-862 individuals, 544 attended the virtual class, 9 contractual staff, with 434 passed the training and 437 were no shows.

**We are requesting all providers ensure their employees are trained within 30 days of their hire to remain in compliance of the Mental Health Code Citation MHC 1755(5)(f), Standard 3.3.1.**

**For our Site Reviews**

The monitoring team conducted 64 Site Reviews January 1-31, 2021.  
For February 1-26, 43-site reviews were conducted totaling 107

**Under new business**

We have completed the ORR State assessment and we submitted out Plan of Correction regarding our deficiencies. On February 10, 2021, the State of Michigan emailed a letter to DWIHN Executive leadership stating our 100-page Plan of Correction was accepted and no further action is required.

**For the educational piece:** Robert Gilreath, presented a discussion on his role and responsibilities as a RR Unit leader which was very informative.



## **Interim President and CEO Report**

### **Eric Doeh**

### **March 2021**

#### **LEGISLATIVE/MDHHS UPDATES**

In the coming weeks there are several meetings scheduled with MDHHS, legislators and other stakeholders. I will provide summaries of those meetings in my next report or correspondence with the Board.

Myself, Bernard Parker, Chief William Riley and Brooke Blackwell met virtually with Dr. Joneigh Khaldun, Jeff Wierich and Al Jansen of MDHHS to go over CEO transition items and items that we wish to focus on moving forward, including CCBHC and Behavioral Health Homes, the stability of DWIHN, COVID-19 initiatives and Integrated Healthcare transitions. We have a meeting scheduled with MDHHS Director Elizabeth Hertel on February 19, 2021 and are in the process of scheduling a meeting with Rep Mary Whiteford to discuss the direct care wage among other shared initiatives.

- Budget: Governor's signing of HB 404 and HB 4048
  - \$150 million to support the \$2.25 per hour direct care worker increase
  - \$17.4 million for SUD services
  - \$16 million for mental health services
  - \$110 million for vaccine distribution
  
- Wayne County Jail Mental Health Initiative
  - Had an opportunity to meet and become a member of the executive committee of this council as we focus on addressing mental health in our jails and hospital systems. There is a meeting scheduled between the six CCBHCs in the network, DWIHN, the council and the hospitals to address several issues and the benefits of having CCBHCs in our region.

#### **JAIL DIVERSION**

Clinician working at the Detroit Police 911 Call Center: This new initiative diverts mental health (non-violent) emergency telephone callers away from a police response to a mental health professional. Mental Health responders are also following-up on mental health calls received from other operators on different shifts. DWIHN continues to provide Crisis Intervention training to law enforcement. A new co-responder diversion program is being delivered by Northeast Integrated Health (NIH) and Team Wellness. This proactive approach allows persons having a mental health crisis to be linked with needed services in lieu of the traditional approach of transport to jail.

#### **FINANCE UPDATES**

Detroit Wayne Integrated Health Network (DWIHN) initiated a request from certain SUD providers in consideration of financial stability payments for the fiscal year ended September 30, 2020 given that these providers were disproportionately impacted by the pandemic. The focus was on specific service categories which included:

- Group Therapy and Counseling
- Residential Services
- Recovery Supports
- Intensive Outpatient
- Methadone Medication

These services are not performed via telehealth or are performed at a reduced capability in order to adhere to social distancing. Five providers qualified for a stability payment totaling \$1.2 million. These five providers were paid and the claims were adjudicated on February 16, 2021.

Currently, the Michigan legislation has extended the \$2.00/hr. direct care worker (DCW) increase through February 28, 2021. Legislation has proposed extending the \$2.00/hr. DCW increase through September 30, 2021. The proposal also increases the DCW rate from \$2.00/hr. to \$2.25/hr.; it is currently awaiting the Governor's signature.

The Michigan Department of Health and Human Services (MDHHS) has extended the FY20 report deadline to March 31, 2021. DWIHN staff will report the final financial position at the April 2021 Finance Committee meeting and Plante Moran will present the audited reports at the May 2021 Finance Committee meeting.

## **IT UPDATES**

During this month, following key activities were performed:

- DWIHN IT Infrastructure team worked on upgrading the firewall and VPN infrastructure as part of continuous improvement to provide better connectivity to our staff and improve the response time. The firewall was due an upgrade as this will offer us much more protection against intrusion and will prepare DWIHN infrastructure for future upgrades.
- DWIHN IT Application and Business Process Improvement Team rolled out Therefore Document Management solution across the entire organization, which included providing training to staff. The second phase of the rollout will be happening over next few months where several processes both within departments as well as across departments will be converted into Electronic Forms to eliminate paper, more efficiency and utilize notifications and workflows that will streamline data access across organizations.
- DWIHN IT Application Team converted 1100+ Credentialed files using the new Therefore document management solution to prepare the organization for the upcoming NCQA audit as well as move away from paper files into indexed and searchable media to facilitate ease of access as well as enable remote access.
- DWIHN IT Infrastructure Team continuing to work with the newly created ACCESS Center Team to create improvements in both MHWIN and Call Center software to improve our accessibility and follow-up to the consumers we serve and achieve maximum abandonment rate along with fulfilling our obligations to both ICO as well as our PIHP Contract.
- DWIHN IT Team has been working with our training software vendor along with our CPI team to improve the training compliance data and work on building measurable goals for the CRSP providers.
- DWIHN IT Application team as part of strategic objective in line with direction from myself and the clinical leadership has been working to rollout the Provider Risk Matrix as part of Pilot to five CRSP organizations.
- DWIHN IT Application Team has been working with our Integrated Care Team and CRSP partners on a rollout of a Care Coordination platform that will create interoperability and ensure we are able to provide and manage all services on both Behavioral Health as well as Physical Health. This will eventually be rolled out to other CRSPs.
- DWIHN IT Team rolled out a new NCQA certified HEDIS measures solutions along with our Integrated Care Team to provide a quality platform for the clinical teams that will work with our provider network.

## **RESIDENTIAL SERVICES**

Residential staff are closely monitoring Covid-19 related issues including tracking the number of COVID positive adult foster care staff and members on a weekly basis and number of persons receiving COVID

vaccinations. Implemented a new authorization process for CRSP providers in response to a MDHHS code change (H2015/T2027). This also resulted in progress note and residential assessments being redesigned to match the new code requirements.

### **CHILDREN'S INITIATIVES**

Autism: DWIHN is working in partnership with Wayne State and MI Innovations in Care Coordination to increase access to ABA services for children and families. This includes informational videos on ABA services that can be sent to families. Currently in process of developing an RFP for Autism services to meet service gaps within Wayne County and the city of Detroit. Projected date of RFP is mid-April.

School Success Initiative: The Michigan Model for Health is being assigned to corresponding agencies involved in this initiative. After this initial registration, training will be scheduled with Wayne RESA (three trainings). Providers also received training on how to add outreach data in MH-WIN.

### **SUBSTANCE USE SERVICES**

DWVHN continues to support access to naloxone by training health care workers, providers, drug court staff, inmates/jail staff and the community and other organizations that intersect closely with people who use opioids on how to reverse an opioid overdose. DWVHN's Naloxone Initiative program has saved 164 lives in the past year (2020). DWVHN partner's with MDHHS to ensure that formal Synar compliance checks are conducted with the intent of lowering youth use of tobacco. DWVHN provides parenting education and community informational presentations. Providers also train the community and tobacco retailers on not to sell tobacco products to underage youth.

### **ACCESS CENTER**

DWVHN successfully brought in Wellplace services on February 1, 2021. The DWVHN Access Center is streamlining inherited workload to make more efficient for the people served. We are currently working on Call Center redesign by leveraging phone equipment to enhance call flow. This includes reducing work time for Call Center phone staff to 30 seconds from 2 minutes. We are also creating an auto answer, which would go directly to an available agent instead of allowing a phone to ring.

### **COMMUNICATIONS**

COVID-19 Collaboration: We continue our ongoing partnership with the City of Detroit Health Department and Wayne State University in providing COVID-19 vaccinations to clients in our vulnerable populations, including AFC Homes, SUD residential homes, supportive housing clients, direct care staff, essential health care workers and the elderly. Walgreens has also made a large impact in contacting our AFC Homes and offering vaccinations.

COVID Education – DWVHN hosted a special educational town hall for persons served in conjunction with Wayne State University's COVID-19 vaccination information session with Dr. Herbert Smitherman following his article in Bridge Magazine "*I'm a Black doctor. Here's why we all should take the COVID vaccine*".

<https://www.bridgemi.com/guest-commentary/opinion-im-black-doctor-heres-why-we-all-should-take-covid-vaccine>

In observance of Developmental Disability month, staff collaborated with community partners, Arc of Detroit, Michigan Developmental Disabilities Council, and Warriors on Wheels, to coordinate the "Black and Disability for People with Developmental Disabilities" series which will take place from March 11, 2021 to April 9, 2021.

In collaboration with the Detroit Health Department, Michigan Community Health Workers Alliance, and Wayne State University, developed the 2021 monthly workshop series, and implemented the first of the events on February 26, 2021, the topic for which was "Discussion on Finding Common Ground."

## **FACILITIES**

Update on the Crisis Assessment Center:

- ✓ January - Prelim meeting with community
- ✓ February - All mechanical, abatement, plumbing, electrical, stormwater plans uploaded to City
- ✓ February – prelim paperwork submitted to Flagstar Bank
- March - 90% construction site plans to be delivered to City Final Plan Review
- End of March - Public hearing with City of Detroit
- April - Issue RFP
- May - Go before full board for consideration of General Contractor award and Flagstar Bank Financing

A meeting was held with Flagstar Bank on March 5, 2021 to discuss moving forward with the construction loan of Crisis Assessment Center. Ms. Durant is working with them to put together a draft term sheet by the week of April 6, 2021 to be presented to Executive Committee for consideration. It will be presented to the Full Board for consideration and approval in May.

For the Milwaukee Building, Social Distancing/Glass Installation is expected the week of March 22, 2021. Staff will work remotely or be reassigned to a different floor during installation on their floor. Installation will take approximately two days per floor.

## **COMMUNICATIONS/OUTREACH**

### In the Media

Crain's Detroit – Crain's and Channel 7 announced that I was named new Interim President/CEO of DWIHN.

<https://www.crainsdetroit.com/health-care/willie-brooks-out-ceo-detroit-wayne-mental-health-authority-after-nepotism-report>

<https://www.wxyz.com/news/local-news/investigations/board-votes-not-to-renew-health-network-ceos-contract-following-7-investigation>

Mind Matters Show – I appeared on a 30-minute segment with Dr. Michele and discussed the impact of COVID on the entire community, mental health, and DWIHN.

ClickOnDetroit.com - DWIHN collaborated with the City of Detroit's Health Department to hold several mobile COVID-19 vaccination clinics at various Providers and locations including, Northeast Integrated Health Services, Southwest Counseling Solutions, The Children's Center, Development Centers, NSO, DRMM, Elmhurst Home, SHAR House, Sobriety House, Detroit Recovery Project, Team Wellness, WC3, and Clay Apartments.

<https://www.clickondetroit.com/news/local/2021/02/11/new-program-helps-wayne-county-residents-navigate-covid-vaccination-process/>

ClickOnDetroit.com – DWIHN, the City of Detroit and Wayne State University partnered to vaccinate the people we serve and direct care workers.

[https://www.clickondetroit.com/news/local/2021/02/11/new-program-helps-wayne-county-residents-navigate-covid-vaccination-process/?utm\\_source=facebook&utm\\_medium=social&utm\\_campaign=snd&utm\\_content=tutman&fbclid=IwAR1qrqy6Jq9UqKiUKnm9kTilETTRaDNN5QdsxKxJ2E7bWhYPjSIXciC3C6Q&\\_vfz=medium%3Dsharebar](https://www.clickondetroit.com/news/local/2021/02/11/new-program-helps-wayne-county-residents-navigate-covid-vaccination-process/?utm_source=facebook&utm_medium=social&utm_campaign=snd&utm_content=tutman&fbclid=IwAR1qrqy6Jq9UqKiUKnm9kTilETTRaDNN5QdsxKxJ2E7bWhYPjSIXciC3C6Q&_vfz=medium%3Dsharebar)

910 AM – Clinical Practice Improvement/Workforce Development (CPI/WFD) continued their 60-minute radio segment “The Manifest Wellness” show with a closeout of Black History month and the challenges African Americans face going forward.

BLAC Magazine – CPI/WFD submitted a full-page ad highlighting ReachUsDetroit.org COVID-19 Therapy Collaborative.

Corp! Magazine – Chief Clinical Officer Melissa Moody was invited to participate in a panel discussion where she talked about 10 Tips for Creating Psychological Safety and Inclusion in Remote and In-Person Teams.

The News-Herald –The Guidance Center was featured in an article on how they trained Riverview Police officers on administering Narcan. This story covers how they saved the life of a man from an overdose. [https://www.thenewsherald.com/news/riverview-officers-revive-overdose-victim-hours-after-being-trained-to-administer-naloxone/article\\_755e27a8-7617-11eb-800e-e39cd5692ba7.html?fbclid=IwAR2Bv0X3SSqGCD1zEziMWg6KmE\\_93z-IT87odywI\\_ZcVUHKJsP8sfb8iinM](https://www.thenewsherald.com/news/riverview-officers-revive-overdose-victim-hours-after-being-trained-to-administer-naloxone/article_755e27a8-7617-11eb-800e-e39cd5692ba7.html?fbclid=IwAR2Bv0X3SSqGCD1zEziMWg6KmE_93z-IT87odywI_ZcVUHKJsP8sfb8iinM)

The City Pulse – An independent paper in Lansing covered the story of the CIT work that Calhoun and DWIHN are doing on training police officers to handle mental health crisis when responding to 911 calls. <http://citypulse.staging.communityq.com/stories/police-search-for-better-ways-to-handle-those-with-mental-illness,15607?newsletter=14430>

Spartan News Room – DWIHN was mentioned in an article about training DPD on Crisis Intervention Training to better assist those who may experience a mental health crisis. <https://news.jrn.msu.edu/2021/02/police-search-for-better-ways-to-handle-those-with-mental-illness/>

OutFront Media – New billboards are up throughout several locations in Wayne County, including Detroit, Hamtramck, Dearborn and Southwest Detroit, promoting coping during COVID-19, mental health awareness, stigma, SUD, and recovery.

Community Newspapers - DWIHN partnerships continue with the Michigan Chronicle, The Latino Press, The Hamtramck Review and the Arab American News. The latest stories in the Latino Press and Hamtramck Review focus on SUD Providers, Our Place Drop in Center, Livonia Save Our Youth Coalition and Taylor Teen Health. The DWIHN messaging in the Arab American News produced over 2,186,050 impressions from April 21, 2020 to February 10, 2021.

### Social Media

The top performing Facebook posts for February included the Mental Health Minutes video of Ayana of STEP sharing her story as a person receiving services, my interim CEO position announcement, and STEP'S launch of the art studio. Our top performing Instagram posts promoted the Mental Health and Wellness event, National Eating Disorders Week, and Random Act of Kindness Day. Our top performing Twitter posts promoted ReachUsDetroit.org, Warming Centers around the city of Detroit, and our Mindwise mental health screening tool. Top performing LinkedIn Posts included job announcements. Our total audience growth increased by 0.5% with Instagram followers increasing by 15%.

### Community Outreach

CPI/WFD – The annual Trauma-Focused Care Conference took place virtually on February 18-19. Keynote speakers included Author and Community Activist, Ebony Lewis and John Smith Author and Owner of Grind Time Fitness. Breakout sessions included Dr. Karla Mitchell of CL.A.S.S.

Margaret Keyes-Howard was the special guest on a Zoom webinar that focused on mental wellness partnered with Rahma Worldwide and Mental Health America of Southeastern Michigan.

Children's Initiatives held their Quarterly Leadership Training as a resource for supervisors who serve youth with SED and/or I/DD and hosted the Empowerment Education series.

On February 8-28, CPI/WFD promoted an “Opt-Outside” under their suicide coalition with Southwest Solutions, Children’s Center, and Black Family Development. They asked all constituents to keep active by going outside and post images of themselves using *#OptOutside*. The department is also working on a social justice series with more details to come.

Veteran Navigator Chris Brown delivered food boxes to veterans at Corpus Christi Church in Detroit.

Ebony Reynold’s spoke at SUD Provider’s, The Center for Urban Youth and Family Development, SUD Conference on February 25, 2021.

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 20-36R2 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 3/17/2021

Name of Provider: Floyd E. Allen & Associates, PC

Contract Title: Legal Services

Address where services are provided: 'None'

Presented to Finance Committee at its meeting on: 3/3/2021

Proposed Contract Term: 10/1/2019 to 9/30/2021

Amount of Contract: \$ 250,000.00 Previous Fiscal Year: \$ 315,000.00

Program Type: Continuation

Projected Number Served- Year 1: 0 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 10/1/2019

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Allen Law Group continues to provide legal advise to the Network and it's Board on a number of labor matters, including but not limited to, negotiation of the current labor agreements. This revised Board Action is requesting that the Board approve a contract amendment to provide an additional \$100,000 to be added to the contract, for a total amount not to exceed \$250,000. We are also requesting a contract extension through September 30, 2021.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 20/21	Annualized
Multiple	\$ 250,000.00	\$ 250,000.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 250,000.00	\$ 250,000.00



Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64916.814000.00000

In Budget (Y/N)? Y

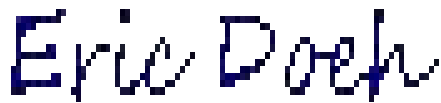
Approved for Submittal to Board:

Eric Doeh, Interim CEO

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:



Signed: Friday, February 26, 2021

Signed: Friday, February 26, 2021

**Board Action Taken**

The following Action was taken by the Full Board on the 17<sup>th</sup> day of March, 2021.

- Approved
- Rejected
- Modified as follows:

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Executive Director -initial here: \_\_\_\_\_

- Tabled as follows:

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Signature: Lillian M. Blackshire  
Board Liaison

Date: March 17, 2021

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**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 20-57 R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 3/17/2021

Name of Provider: See attached list

Contract Title: Detroit COVID 19 Virtual Therapy Collaborative

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 3/10/2021

Proposed Contract Term: 1/1/2021 to 3/31/2022

Amount of Contract: \$ 650,000.00 Previous Fiscal Year: \$ 500,000.00

Program Type: Continuation

Projected Number Served- Year 1: 1,000 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 5/12/2020

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The board action is requesting approval to add new funds awarded totaling \$150,000 for a COVID-19 related to virtual therapy via a chat line for Wayne County residents. The funding will come from the Flinn Foundation (\$75,000) and Community Foundation for Southeast Michigan (\$75,000) and extend through March 31, 2022. DWIHN is not required to provide any match funds.

Detroit, particularly African Americans, has been disproportionately impacted by COVID-19. African Americans are 15% of the State of Michigan population but represent 35% of people diagnosed with coronavirus. This means that African Americans in Michigan are 133% more likely to contract the novel coronavirus relative to their percentage of the state. With a death rate hovering near 4% in Michigan, African Americans are also over-represented for deaths related to COVID-19, accounting for 40% of all deaths statewide.

The COVID-19 Virtual Therapy Program was established to provide free behavioral health supports and counseling to those who are not receiving care. This virtual platform provides access to a safe and private network of behavioral health resources and therapy supports by trained counselors. Many young people and families are struggling with isolation, grief, fear, anxiety, depression, substance use, trauma, job losses and uncertainty about the future. An array of comprehensive, culturally responsive supports and counseling services are available to individuals who live, work or worship in Detroit/Wayne County and can be accessed through DWIHN's existing 24/7 line 800-241-4949, the Michigan Covid-19 CCP line by texting the word Restore to 741741, the Michigan Warmline at 888-733-7753, or 211. DWIHN will coordinate with Michigan's existing COVID-19 crisis lines so that individuals will be connected with COVID-19 Therapy as necessary.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Local Funds

Fee for Service (Y/N): N

<b>Revenue</b>	<b>FY 20/21</b>	<b>Annualized</b>
Local Grants	\$ 650,000.00	\$ 650,000.00
	\$	\$
<b>Total Revenue</b>	\$ 650,000.00	\$ 650,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64931.827206.07100

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Interim CEO

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Tuesday, March 9, 2021

Signed: Tuesday, March 9, 2021

**Board Action Taken**

The following Action was taken by the Full Board on the 17<sup>th</sup> day of March, 2021.

- Approved
- Rejected
- Modified as follows:

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Executive Director -initial here:         

- Tabled as follows:

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Signature: Lillian M. Blackshire  
Board Liaison

Date: March 17, 2021

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**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 21-23 R2 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 3/17/2021

Name of Provider: Detroit Recovery Project

Contract Title: DWIHN Provider Network / DRP-CCBHC

Address where services are provided: 1145 W. Grand Blvd., Detroit, MI

Presented to Program Compliance Committee at its meeting on: 3/10/2021

Proposed Contract Term: 10/1/2020 to 9/30/2021

Amount of Contract: \$ 197,450.00 Previous Fiscal Year: \$ 0.00

Program Type: Modification

Projected Number Served- Year 1: 150 Persons Served (previous fiscal year): NA

Date Contract First Initiated: 10/1/2020

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Detroit Wayne Integrated Health Network (DWIHN) is requesting approval for the revised board action to include additional funding to Detroit Recovery Project (DRP)/ Certified Community Behavioral Health Clinic (CCBHC) Program in the amount of \$197,450.00 to provide mental health services.

DRP was recently awarded the CCBHC contract from SAMSHA and they have requested DWIHN to partner with them to advance the integration of holistic services by coordinating Mental Health, Primary Care and SUD services to Wayne County residents. CCBHC Program is a collaborative initiative with funding from SAMSHA and DWIHN.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Medicaid

Fee for Service (Y/N): Y

Revenue	FY 20/21	Annualized
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Medicaid	\$ 197,450.00	\$ 0.00
	\$	\$ 197,450.00
<b>Total Revenue</b>	\$ 197,450.00	\$ 197,450.00

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64931.824100.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Interim CEO

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Monday, March 1, 2021

Signed: Thursday, February 25, 2021

**Board Action Taken**

The following Action was taken by the Full Board on the 17<sup>th</sup> day of March, 2021.

- Approved
- Rejected
- Modified as follows:

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Executive Director -initial here: \_\_\_\_\_

- Tabled as follows:

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Signature: Lillian M. Blackshire  
Board Liaison

Date: March 17, 2021

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**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 21-25 R2 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 3/17/2021

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: FY 2020-2021 Operating Budget

Address where services are provided: 707 W.Milwaukee Detroit, MI 48202 United States

Presented to Finance Committee at its meeting on: 3/3/2021

Proposed Contract Term: 10/1/2020 to 9/30/2021

Amount of Contract: \$ 893,003,407.00 Previous Fiscal Year: \$ 833,066,765.00

Program Type: Continuation

Projected Number Served- Year 1: 70,000 Persons Served (previous fiscal year): 70000

Date Contract First Initiated: 10/1/2020

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network staff is requesting board approval to amend BA 21-25 R1 per budget adjustment #21-35-011 -- certification of additional Medicaid revenue of \$43,989,268 per the projection of 1st quarter Medicaid revenue received.

The revised FY 2021 operating budget of \$893,003,407 includes revenue of \$30,449,269 (State General Funds); \$691,742,398 (Medicaid, DHS Incentive, Medicaid-Autism, Children's/SED Waiver, HAB); \$7,486,123 (MI Health Lin); \$114,952,550 (Healthy MI - Mental Health and Substance Abuse); \$17,686,447 (Wayne County Local Match Funds); \$3,507,941 (State Grant portion of SUD and OBRA); \$21,735,490 (Federal Grants/Federal Block Grants/SUD); \$362,650 (Local Grant Revenue); \$1,000,000 (Interest Income); and \$40,000 (Misc Revenue)

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 20/21	Annualized
	\$ 893,003,407.00	\$ 893,003,407.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 893,003,407.00	\$ 893,003,407.00

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical):

ACCOUNT NUMBER: VARIOUS

In Budget (Y/N)? N

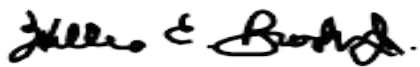
Approved for Submittal to Board:

Willie E. Brooks, President/CEO

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:



Signed: Thursday, February 4, 2021

Signed: Wednesday, February 3, 2021

**Board Action Taken**

The following Action was taken by the Full Board on the 17<sup>th</sup> day of March, 2021.

- Approved
- Rejected
- Modified as follows:

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Executive Director -initial here:         

- Tabled as follows:

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Signature: Lillian M. Blackshire  
Board Liaison

Date: March 17, 2021

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**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 21-33R2 Revised:  Requisition Number:

Presented to Full Board at its Meeting on: 3/17/2021

Name of Provider: The Detroit Association of Black Organizations Dabo, Inc., LAHC Leaders Advancing and Helping Communities, CARE of Southeastern Michigan, The Youth Connection, Inc., DWIHN Provider Network - see attached list

Contract Title: SUD Provider Increase

Address where services are provided: See attached list

Presented to Program Compliance Committee at its meeting on: 3/10/2021

Proposed Contract Term: 2/1/2021 to 9/30/2021

Amount of Contract: \$ 4,772,054.00 Previous Fiscal Year: \$ 5,574,906.00

Program Type: Modification

Projected Number Served- Year 1: 7,500 Persons Served (previous fiscal year): 20,000

Date Contract First Initiated: 10/1/2020

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting the approval to increase prevention block grant funding for \$280,000 for the fiscal year ended September 30, 2021 from \$4,492,054 for a revised total of \$4,772,054 for services to be rendered by the following Providers:

Care of SE MI: **\$65,000** ; Chance for Life Organization: **\$65,000**; Detroit Association of Black Organizations(DABO): **\$33,000** ; Leaders Advancing & Helping Communities(LAHC): **\$52,000**; and the Youth Connection:**\$65,000**

The aforementioned providers submitted proposals for various programs and were awarded an allocation based on a pro rata share of available funds; no other providers submitted a proposal that was not considered.

The SUD Oversight Policy Board approved the \$280,000.00 allocation in January 2021 board meeting and is included in the FY21 SUD Prevention Services program totalling \$4,772,054 (includes PA2 funds).

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Outstanding Quality Issues (Y/N)?  If yes, please describe:

Source of Funds: Block Grant

Fee for Service (Y/N): N

<b>Revenue</b>	<b>FY 20/21</b>	<b>Annualized</b>
Block Grant	\$ 2,763,054.00	\$ 2,763,054.00
PA2	\$ 2,009,000.00	\$ 2,009,000.00
<b>Total Revenue</b>	<b>\$ 4,772,054.00</b>	<b>\$ 4,772,054.00</b>

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64932.8226601.0000

In Budget (Y/N)? Y


Approved for Submittal to Board:

Willie E. Brooks, President/CEO

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:



Signed: Wednesday, March 3, 2021

Signed: Wednesday, March 3, 2021

**Board Action Taken**

The following Action was taken by the Full Board on the 17<sup>th</sup> day of March, 2021.

- Approved
- Rejected
- Modified as follows:

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Executive Director -initial here: \_\_\_\_\_

- Tabled as follows:

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Signature: Lillian M. Blackshire  
Board Liaison

Date: March 17, 2021

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**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 21-53R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 3/17/2021

Name of Provider: Detroit Central City C.M.H., Inc., Development Centers Inc., Southwest Counseling Solutions, Wayne Metropolitan Community Action Agen, Coalition on Temporary Shelter

Contract Title: HUD Permanent Supportive Housing

Address where services are provided: Various Location throughout Detroit and Wayne County

Presented to Program Compliance Committee at its meeting on: 3/10/2021

Proposed Contract Term: 2/1/2021 to 1/31/2022

Amount of Contract: \$ 2,210,980.00 Previous Fiscal Year: \$ 2,049,991.00

Program Type: Continuation

Projected Number Served- Year 1: 330 Persons Served (previous fiscal year): 314

Date Contract First Initiated: 10/1/2004

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This Board Action recommends Board approval to revise Board Action 21-53 for the U.S. Department of Housing and Urban Development (HUD) Supportive Housing funds for the existing grant programs: Coalition on Temporary Shelter (COTS), Development Centers, Inc. (DCI), Central City Integrated Health (CCIH), Southwest Counseling Solutions and Wayne Metropolitan Community Action Agency.

Approval of this Board Action will allow for renewal, acceptance and disbursement of FY 2021 grant amounts for the HUD Continuum of Care (CoC) permanent supportive housing grant funds in the amount of \$2,106,195 and the Detroit Wayne Integrated Health Network State

general fund match of \$104,785 for an amount not to exceed \$2,210.980.

HUD released the announcement of the CoC grant awards. Due to the pandemic, this funding renewed grants for existing programs. The process was dramatically streamlined because HUD and Providers have been and will continue to be consumed with COVID-19 response and have limited capacity to participate in the traditional CoC Competition.

These programs will continue to provide permanent supportive housing and supportive services to individuals and families in Detroit and Wayne County who have a serious mental illness/disability and are experiencing homelessness.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

<b>Revenue</b>	<b>FY 21/22</b>	<b>Annualized</b>
Federal Funds	\$ 2,106,195.00	\$ 2,106,195.00
General Fund	\$ 104,785.00	\$ 104,785.00
<b>Total Revenue</b>	<b>\$ 2,210,980.00</b>	<b>\$ 2,210,980.00</b>

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: VARIOUS

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Interim CEO

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:



Signed: Friday, March 5, 2021

Signed: Thursday, March 4, 2021

**Board Action Taken**

The following Action was taken by the Full Board on the 17<sup>th</sup> day of March, 2021.

- Approved
- Rejected
- Modified as follows:

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Executive Director -initial here: \_\_\_\_\_

- Tabled as follows:

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Signature: Lillian M. Blackshire  
Board Liaison

Date: March 17, 2021

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## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 21-56 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 3/17/2021

Name of Provider: See attached list

Contract Title: MHFA/QPR

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 3/10/2021

Proposed Contract Term: 3/1/2021 to 9/30/2021

Amount of Contract: \$ 500,000.00 Previous Fiscal Year: \$ 1,000,000.00

Program Type: Continuation

Projected Number Served- Year 1: 3,000 Persons Served (previous fiscal year): 4876

Date Contract First Initiated: 3/1/2021

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting the approval of a one year contract from March 1, 2021 to September 30, 2021 for \$500,000.

Over the past six fiscal years (2013-2020), we have successfully trained over 25,000 individuals in the area of Mental Health First Aid (MHFA). Individuals have come from the provider network, faith-based communities, public schools, universities, military installations, hospitals, and law enforcement backgrounds. This current proposal expands the work we have done with First Responders in Detroit and Wayne County, as well as with the Faith Community, and adds an emphasis on schools in Detroit and Wayne County.

The services to be delivered will be training in the evidence-based practice models: **Mental Health First Aid (MHFA)** and **Question, Persuade, Refer (QPR)**.

**MHFA** is an evidence-based, in-person training program with the proven ability to teach individuals how to recognize and respond to the warning signs of mental and substance use disorders and link people with appropriate treatment. MHFA increases the understanding that mental illnesses are real, common, and treatable. **QPR** utilizes 3 simple steps that anyone can learn to help save a life from suicide. In QPR, people learn how to recognize the warning signs of a suicide crisis and how to question, persuade, and refer someone to help.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

Revenue	FY 20/21	Annualized
General Fund	\$ 500,000.00	\$ 500,000.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 500,000.00	\$ 500,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64931.827206.05900

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Interim CEO

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:



Signed: Monday, March 8, 2021

Signed: Monday, March 8, 2021



**Board Action Taken**

The following Action was taken by the Full Board on the 17<sup>th</sup> day of March, 2021.

- Approved
- Rejected
- Modified as follows:

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Executive Director -initial here: \_\_\_\_\_

- Tabled as follows:

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Signature: Lillian M. Blackshire  
Board Liaison

Date: March 17, 2021

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**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 21-58 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 3/17/2021

Name of Provider: Wayne State University

Contract Title: ECHO Survey - Adult & Children

Address where services are provided: 5700 Cass Avenue, Detroit, MI 48202

Presented to Finance Committee at its meeting on: 3/3/2021

Proposed Contract Term: 4/1/2021 to 3/31/2022

Amount of Contract: \$ 104,633.00 Previous Fiscal Year: \$ 95,015.43

Program Type: Continuation

Projected Number Served- Year 1: 1,750 Persons Served (previous fiscal year): 3498

Date Contract First Initiated: 4/1/2021

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requested the approval of a one year contract with Wayne State University (WSU) Center for Urban Studies to administer two surveys, the ECHO survey for adults and the ECHO survey for children for a total of \$104,633.

The Customer Service unit is responsible for measuring various satisfaction and member experience, particularly related to NCQA requirements. It has been established and accepted by NCQA that the ECHO® Survey (developed with support from the Agency for Healthcare Research and Quality (AHRQ), is fully recognized as an acceptable tool for measuring the experience of care and outcomes for Managed Behavioral Healthcare Organizations. In 19/20, Wayne State University was contracted to administer the same two surveys. The current contract will again involve administration of two surveys, one for adults and one for children.

WSU Center for Urban Planning will provide the following for each the adult and children surveys:

Personnel (Project Director, Analyst, and Student Assistant) \$46,561

Non-Personnel

- Mail administration for sampling including return mail costs approximately \$5,872
- Internal copies and supplies/materials \$714
- Survey printing and mailing \$10,000

- Costs for participant incentives, (go directly to participants) approximately \$15,486
- Telephone administration including coordination of programming utilizing the Computer Aided Telephone Interviewing or (CATI) software already owned by WSU. Interviewer training and handling respondent incentives, approximately \$26,000

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): Y

Revenue	FY 20/21	Annualized
Multiple	\$ 104,633.00	\$ 104,633.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 104,633.00	\$ 104,633.00

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64914.817000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Interim CEO

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Thursday, February 25, 2021

Signed: Thursday, February 25, 2021

**Board Action Taken**

The following Action was taken by the Full Board on the 17<sup>th</sup> day of March, 2021.

- Approved
- Rejected
- Modified as follows:

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Executive Director -initial here: \_\_\_\_\_

- Tabled as follows:

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Signature: Lillian M. Blackshire  
Board Liaison

Date: March 17, 2021

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