

Detroit Wayne Integrated Health Network

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FULL BOARD
Wednesday, April 20, 2022
Hotel St. Regis
3071 W. Grand Blvd.
1st Floor
Detroit, Michigan 48202
1:00 P.M
AGENDA

- I. CALL TO ORDER
- II. ROLL CALL
- III. APPROVAL OF THE AGENDA
- IV. MOMENT OF SILENCE
- V. APPROVAL OF BOARD MINUTES Full Board Meeting March 16, 2022
- VI. RECEIVE AND FILE Approved Program Compliance Committee Minutes March 9, 2022

VII. ANNOUNCEMENTS

- A) Network Announcements
- B) Board Member Announcements

VIII. BOARD COMMITTEE REPORTS

- A) Board Chair Report
 - 1) Update Board Member Appointments City of Detroit and Wayne County
 - 2) National Council for Wellbeing NatCon22 Recap
 - 3) Chamber of Commerce Policy Conference May 31 June 3, 2022 Mackinac Island, Michigan
 - 4) Community Mental Health Association of Michigan Annual Summer Conference June 6th June 8th Grand Traverse, Michigan
 - 5) Update Community Mental Health Association of Michigan (CMHAM) Metro Region Officer Voting Delegates and Voting
 - 6) Committee Appointments
- B) Executive Committee
 - 1) Annual Report to the Commission Recap
 - 2) Metro Region Virtual Meeting DWIHN Host (June 9, 2022)
 - 3) Update Annual Virtual Meeting (July 20, 2022)
- C) Finance Committee
- D) Program Compliance Committee

Board of Directors

Angelo Glenn, Chairperson Dorothy Burrell Kevin McNamara Kenya Ruth, Vice Chairperson Lynne F. Carter, M.D. Bernard Parker Dora Brown, Treasurer Michelle Jawad William Phillips Dr. Cynthia Taueg, Secretary Jonathan C. Kinloch





- E) Recipient Rights Advisory Committee
- IX. SUBSTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT
- X. AD HOC COMMITTEE REPORTS
 - A) Policy/Bylaw Committee
- XI. PRESIDENT AND CEO MONTHLY REPORT
- XII. CHILDREN'S INITIATIVES "Putting Children First" Initiative Presentation

XIII. UNFINISHED BUSINESS

Staff Recommendations:

- A. BA #21-51 (Revision) NexVortex Funding Modification (Executive Committee)
- B. BA #21-68 (Revision 2) Woodward Administrative Office Financing (Executive Committee)
- C. BA #21-70 (Revised) Woodward Building Renovations DeMaria Construction (Executive Committee)
- D. BA #22-12 (Revision 4) Detroit Wayne Integrated Health Network FY2021-2022 Operating Budget
- E. BA #22-16 (Revision 1) DWIHN's Substance Use Disorder (SUD) Prevention Services Network FY2022 State Opioid Response II (SOR) Carryforward Award (*Program Compliance*)
- F. BA #22-17 (Revision 2) DWIHN's Substance Use Disorder (SUD) Treatment Services Network FY2022 -State Opioid Response II (SOR II) Carryforward Award (*Program Compliance*)

XIV. NEW BUSINESS

Staff Recommendations:

- A. BA #22-59 Department of Housing and Urban Development (HUD)- Providers listed in Board Action (*Program Compliance*)
- B. BA #22-60 Flagstar Milwaukee Building Financing (Executive Committee)
- C. BA #22-61 Milwaukee Crisis Center Renovations Roncelli, Inc. (Executive Committee)
- XV. PROVIDER PRESENTATION Detroit Recovery Project
- XVI. REVIEW OF ACTION ITEMS

XVII. GOOD & WELFARE/PUBLIC COMMENT/ANNOUNCEMENTS

Members of the public are welcome to address the Board during this time for no more than two minutes. (The Board Liaison will notify the Chair when the time limit has been met.) Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis).

XVIII. ADJOURNMENT



DETROIT WAYNE INTEGRATED HEALTH NETWORK FULL BOARD MEETING Meeting Minutes Wednesday, March 16, 2022 1:00 pm.

BOARD MEMBERS PRESENT

Angelo Glenn, Chairperson Kenya Ruth, Vice Chairperson Dora Brown, Treasurer Dr. Cynthia Taueg, Secretary Dorothy Burrell Michelle Jawad Commissioner Jonathan C. Kinloch William Phillips

BOARD MEMBERS EXCUSED: Lynne F. Carter, M.D.; Mr. Bernard Parker; and Mr. Kevin McNamara

BOARD MEMBERS ATTENDING VIRTUALLY: Mr. Parker did not join the meeting as noted on the attendance sheet.

GUEST(S): Ms. Rebecca Belcher, Public Affairs Associates (PAA)

CALL TO ORDER

The meeting was called to order at 1:06 p.m. by Mr. Angelo Glenn, Chairperson

ROLL CALL

Roll call was taken by the Board Secretary, Dr. Taueg and a quorum was present.

APPROVAL OF THE AGENDA

Mr. Glenn, Chairperson welcomed everyone to the meeting and called for a motion on the agenda.

It was moved by Commissioner Kinloch and supported by Ms. Jawad to take Items XIV. Quality Assurance Performance Improvement Plan (QAPIP) Annual Evaluation FY 2021; Item XV. Quality Assurance Performance Improvement (QAPIP) Work Plan FY 2022; Item XVI. Unfinished Business and Item XVII. New Business after the Recipient Rights Advisory Committee report. There was no further discussion. Motion carried unanimously.

MOMENT OF SILENCE

The Chairperson called for a moment of silence. Moment of Silence taken.

APPROVAL OF BOARD MINUTES

The Chair called for a motion on the Board minutes from the Full Board meeting of February 16, 2022. It was moved by Ms. Ruth and supported by Ms. Burrell to accept the Full Board minutes of February 16, 2022. Motion carried unanimously.

RECEIVE AND FILE

The approved Finance Committee minutes from the meeting of February 14, 2022 and the approved Program Compliance Committee minutes from the meeting of February 9, 2022 were received and filed.

ANNOUNCEMENTS

Network Announcements

T. Devon, Director of Communications noted that there will be a Rental Assistance and Community Resource Fair on March 30th 2022 from 11:00 a.m. to 3:00 p.m. in Inkster, Michigan. The Fair is geared towards helping the community with rental and utility payments and tax and water assistance. The event is in partnership with Starfish Family Services; Wayne Metro; Inkster Housing Commission; MDHHS; PACE and Pathways to Potential.

Board Announcements

There were no Board announcements.

PUBLIC AFFAIRS ASSOCIATES (PAA)

Ms. Rebecca Belcher of Public Affairs Associates (PAA), provided a verbal legislative report and updated the Board on the Harbor dollars, the surplus in the budget which at this time was reported as \$70 million dollars; the water situation; and the passing of series of supplemental bills which is moving slowly in Lansing. She also provided a detailed overview of the Senate Bills 597 and 598. Several members of PAA are expected to attend the Mackinac Policy Conference in May. The Board Chair thanked Ms. Belcher for her report and the work provided by PAA.

BOARD COMMITTEE REPORTS

Board Chair Report

Board Chair, Glenn requested an update on the City of Detroit and Wayne County appointments. It was reported by Ms. B. Blackwell, Chief of Staff that the City of Detroit is in the process of making a new nomination for the vacancy that exists that would replace Ms. Perry-Mason as well as working on Board members whose terms are set to expire on March 31st. It was also reported that Wayne County is in process of reviewing their appointments as they also have two board members whose terms are set to expire on March 31st. She will keep the board informed on the status of the appointment and re-appointments.

The National Council for Wellbeing – NatCon22 is scheduled from April 11th-13th 2022 at National Harbor in Washington, DC. Mr. Glenn and Ms. Ruth are scheduled to attend along with Mr. Doeh; Ms. Blackwell and a number of staff members.

The Chamber of Commerce Policy Conference is scheduled for May 31st through June 3rd on Mackinac Island. There are several Board members and staff members that will be attending the conference and DWIHN will be well represented. PAA members are also planning to attend the conference.

Community Mental Health Association of Michigan Annual Summer Conference -June 6th – June 8th will be held in person at Grand Traverse. The Board Chair and Vice Chair have expressed an interest in attending. Board members were encouraged to attend and to contact the Board Liaison with their interest.

Community Mental Health Association of Michigan Annual (CMHAM) Metro Region Officer Vacancy. It was reported by Ms. Blackwell that Mr. Glenn will be on the ballot for the position of 1st Vice President and that board members have to be present to vote and there is no proxy voting. Mr. Doeh gave an overview of the Association's 1st Vice President position.

There was no further discussion on the Board Chair report. The report was received and filed.

Executive Committee

The Board Chair A. Glenn reported. A verbal report was provided. It was reported that the Executive Committee met on Monday, March 14, 2022. The Board Study Session was held in person on Wednesday, February 23, 2022. Ms. Blackwell reported that the topics that were covered included the System Redesign;

Incentive Plans; Self-Determination; the Care Center and the CCBHC. It was a very good study session and robust discussions were held on many of the topics.

The Annual Report to the Commission as directed by the Board bylaws will be presented on Thursday, March 17, 2022 to the Commission. Mr. Doeh, CEO; Ms. Blackwell, Chief of Staff plan to give the report and Board Chair, Mr. Glenn plans to attend. The report will give an overview of the Network's performance over the last year and highlight our programs and services that have been provided in the community and to the people we serve.

Finance Committee

Ms. Brown, Chair of the Finance Committee, gave a verbal report of the highlights from the Finance Committee and noted the committee met on Wednesday, March 2, 2022. It was reported that Direct Care Worker (DCW) cost settlement was \$12.2 million; MDHHS requires funds received in excess of expenses be returned; total revenue received and expenses incurred were \$50.4 million and \$38.1 million, respectively. DWIHN spent SUD funds allocated that are not allowed to be carried over. MDHHS provided a \$4.4 million supplemental General Fund allocation to increase the amount to \$25.4 million; General Fund is \$4.4 million less than FY20. Due to PHE, GF reductions were not a major concern however PHE expected to end on April 16, 2022. Continued reductions will result in DWIHN likely unable to meet the requirements of the MHC. The liquidity is strong and cash flow is sufficient to support operations.

The committee reviewed and moved four board actions BA #21-71(Revision); BA#22-12 (Revision); BA#22-17 (Revision); and BA#22-17 (Revision 1) all under Unfinished Business full board for approval. There was no further discussion. The report was received and filed.

Program Compliance Committee

Dr. Taueg, Chair provided a verbal report. It was reported that the Committee met on Wednesday, March 9, 2022. The Committee received reports from the Chief Medical Officer which reported that Behavioral Health Outreach has continued outreach efforts for behavioral health services, with special focus on Children's services this year and DWIHN has continued to show an upward trend for the majority of our performance indicators. Master level clinicians' shortages continue to be a reported barrier by several providers and a contributing factor for indicator 2A (completion of biopsychosocial within 14 days of a non-emergency request for services). Customer Service has continued advocacy and outreach for mental health as well as COVID vaccination through Constituent Voice's "What's Coming Up Videos". Children's Initiative reported that a total of 12, 021 students are actively receiving School Success Initiatives (SSI) services from 11 Children's providers. Therapists are in 72 schools (25 schools in Detroit and 47 schools in Out-Wayne County). The SSI's Redesign was presented at the November Board meeting and the three goals (Coordination w/Teen Health Centers, Increased Accessibility of Services and Implemented Standardization of Services) have been accomplished. Clinical Practical Improvement reported that staff continue to monitor the merger of Northeast Guidance Center and Central Network Services as well as the newly announced merger of Community Care Services with Hegira, Inc. to ensure services and supports received by members served continue uninterrupted. Staff will continue to assist providers who are impacted by workforce challenges to identify recruitment and retention strategies. It was also reported that there were 30 successfully employed Returning Citizens Competitively Employed for FY 21-22 (Q1) in the community through various providers of DWIHN's Provider Network. Integrated Health Care reported that Hepatitis C in the SUD population is on the rise. A report on the Customer Pillar was provided. It was reported that completion of the goals under the Customer Pillar range from 85% to 100% completion and the committee received a

Presentation on "Putting Children First" Initiative. It was also reported there was a 79% reduction in hospital admissions and there is a plan to look at extending the Med drop program.

The Committee reviewed the Quality Assurance Performance Improvement Plan (QAPIP) Annual Evaluation FY2021 and the FY2022 Quality Assurance Performance Improvement Work Plan. The committee moved both plans to full board for approval and both are on the agenda. The Chief Clinical Officer's report updated the committee on the COVID numbers and noted there has been an increase in the use of intensive stabilization services. The Committee reviewed and moved to Full Board for approval BA#22-16 (Revised) and under New Business BA#22-46. There was no further discussion on the report. The report was received and filed.

Recipient Rights Advisory Committee

Ms. Ruth, Chair of the Recipient Rights Advisory Committee reported there was no report as the committee did not meet for the month of March.

AD HOC COMMITTEE REPORTS

Policy/Bylaws Committee

There was no report.

QUALITY ASSURANCE PERFORMANCE IMPROVEMENT PROGRAM (QAPIP) ANNUAL EVALUATION FY 2021

Ms. A. Siebert, Director of Quality Improvement reported. It was noted that the QAPIP Evaluation assesses the results, improvements and outcomes DWIHN has made with respect to the Annual Work Plan for FY2021. An overview was provided of the objectives of the Customer, Quality and the Access Pillars that were met and those that were not met and the changes that were being made to enhance the QAPIP to ensure stronger alignment with regulatory requirements of Michigan Department of Health and Human Services (MDHHS) and National Committee for Quality Assurance (NCQA). A PowerPoint presentation was provided for the record. Most activities planned in FY 20-21 Work Plan is at a 71% completion, which is an increase from the previous fiscal year at 50%. The activities that were partially met and/or not met will be considered for continuation in the QAPIP FY 21/22 Work Plan. There was no further discussion.

The Chair called for a motion on the Quality Assurance Performance Improvement Plan (QAPIP) Annual Evaluation FY2021.

It was moved by Ms. Ruth and supported by Commissioner Kinloch approval of the Quality Assurance Performance Improvement Plan (QAPIP) Annual Evaluation FY2021. There was no further discussion. Motion carried.

QUALITY ASSURANCE PERFORMANCE IMPROVEMENT (QAPIP) WORK PLAN FY2022

Ms. Siebert reported that the QAPIP Work Plan FY 22 includes a detailed description of the FY 20/21 activities that were partially met and/or not met which will be considered for continuation and new goals for FY 22. An overview of the 2022 Work plan goals and objectives were given and included but not limited to maintaining NCQA accreditation; continuing coordinated regional response to COVID-19 pandemic, including expansion of the use of telehealth for a broad array of supports/services; establishing an effective Crisis Response System and Call Center and continuously improve the quality, appropriateness, availability, accessibility, coordination and continuity of health care services to members across the continuum of care. The complete QAPIP Workplan was provided in the report and for the record.

It was moved by Ms. Ruth and supported by Commissioner Kinloch approval of the Quality Assurance Performance Improvement Plan (QAPIP) Work Plan FY2022. There was no further discussion. Motion carried.

Mr. Glenn, the Board Chair noted that the agenda had been changed and the Board actions would be taken before the report of the SUD Oversight Policy Board and the report of the CEO.

The Chair called for a motion on the Board actions listed under unfinished business.

It was moved by Dr. Taueg and supported by Ms. Ruth to bundle and approve the Board Actions listed under Unfinished Business.

UNFINISHED BUSINESS

Staff Recommendations:

- A. BA #21-71 (Revision) Leadership Training, American Society of Employers. J. Connally reported. Staff requesting board approval of a modification to our agreement with the American Society of Employees (ASE) for training services. As a result of hiring additional management staff, we have incurred additional costs in pre-employment testing and background checks. We will also be conducting a second round of manager training. We are requesting additional funds in the amount of \$75,000 bringing the total contract to \$181,000 with an extension of time through September 30, 2021. It was noted that information on the number of persons to be trained; the number of persons previously trained and the contract dates had been added to the Board action as requested by the Finance Committee. There was no further discussion.
- B. BA #22-12 (Revision 3) DWIHN FY 2021/2022 Operating Budget. Staff requests board approval to amend the FY 2022 Operating Budget to certify State General Fund revenue of \$4,494,180 per MDHHS Supplemental General Fund Appropriation; certify Federal Grant Fund revenue of \$1,254,060 per American Rescue Plan grant award; certify Federal Grand Fund revenue of \$267,302 per the Women's Post-Partum Pilot Program grant award; decertify Local Grant fund revenue of \$121,650 to align the budget with the FY 2022 Jail Program grant award from Wayne County and to include a newly created position for Physician Consultant at \$141,000 maximum salary for FY 2022 to handle appeals. The cost of this additional position will be transferred from the reserve account. There was no further discussion.
- C. BA #22-16 (Revised) Substance Use Disorder (SUD) Prevention Funding DWIHN's Provider Network. Staff requests board approval to amend the FY 22 SUD Prevention Services Board action by an additional \$6,000.00 in PA 2 funds for the Detroit Association of Black Organizations (DABO) to service Families Against Narcotics (FAN) Detroit Hope Not Handcuffs program in the Detroit Police Department's 2nd Precinct with the assistance of the Commander and the secured permission of the Executive Deputy Chief. Through Hope not Handcuff's a person struggling with any substance use disorder can come to any of the participating police agencies for assistance. The FY22 SUD Prevention Services program of \$6,484,938.00 is increased y \$6,000.00 to \$6,490,938.00 and consists of Federal Block grant revenue of \$4,475,938.00 and Public Act 2 Funds of \$2,015,000.00 is designated to PA2. There was no further discussion.
- D. BA #22-17 (Revision) Substance Use Disorder (SUD) Treatment Funding FY 2022. Staff requests board approval to increase the amount by \$39,848.20 from the initial amount of \$7,830,900.00 to \$7,870,748.20. The action is requesting to allocated the additional Public Act 2 funds of \$1,748.20 for FASTSIGNS to pay for services to replace old logos and lettering with the most current and up to date logo and lettering for DWIHN. Also, additional Public Act 2 funds of \$38,100.00 are allocated to pay

for communication services through Ask the Messengers which will air 30-minute educational programming on TV 20 from March 1, 2022 through September 30, 2023. The revised FY 22 Treatment Services program totals \$7,870,748.20 and consists of Block Grant funds of \$6,761,900.00 and Public Act 2 funds of \$1,108,848.20. There was no further discussion.

E. BA#22-17 (Revision 1) Substance Use Disorder (SUD) Treatment Services Network FY2022. This revised board action is a request to increase the FY 2022 SUD Treatment program to \$8,081,948.20 by adding PA2 funds by \$211,200.00 to increase our branding efforts for the Mental Health Care-Putting Children First campaign. The additional PA2 funds will be distributed as follows and have a contract term of March 1, 2022 through September 30, 2022. Scrips Media (\$150,000); Fox 2 (\$10,000) Targeted Social Media Campaign (\$20,000); Mind Matters (\$5,000); Comcast/Effect TV (\$5,000); Metro Parent (\$5,000); MEA-TV (\$5,000); MEA-TV Radio (\$10,000); Recovery Live Global (\$1,200); to Interview DWIHN Providers) total costs \$211,200.00. The revised cost of the FY 2022 SUD Treatment Program of \$8,081,948.20 includes Federal Block Grants funds of \$6,761,900 and PA2 funds of \$1,302,048.20. There was no further discussion.

There was no further discussion on the board actions listed under unfinished business. The motion carried for approval on BA#21-71 (Revision); BA#22-12 (Revision 3); BA #22-16 (Revised); BA#22-17 (Revision); and BA #22-17 (Revision 1).

NEW BUSINESS

Staff Recommendations:

- A. BA #22-46 Behavioral Health Home Arab Community Center for Economic and Social Services (ACCESS) The Chair called for a motion on Board Action #22-46. It was moved by Ms. Jawad and supported by Ms. Ruth approval of Board Action #22-46. E. Peterson reporting. Staff requesting the approval of a six-month contract effective April 1, 2022 through September 30, 2022 for approximately \$965,175 with five providers, ACCESS; Community Network Services; The Guidance Center; Hegira Health and Team Wellness for the Behavioral Health Home Program (BHH). MDHHS funds the program with a PMPM payment structure and funds are pass through to the aforementioned providers. A budget adjustment certifying the additional revenue is forthcoming. There was no further discussion. Motion carried.
- B. BA #22-58 Temporary Mobile Office Unit The Chair called for a motion on BA #22-58. It was moved by Commissioner Kinloch and supported by Ms. Ruth approval of BA#22-58. M. Maskey, Facilities Director reporting. Staff requesting board approval to enter into an agreement with WillScot for the leasing of temporary mobile office units that will be set up in Lot A during Milwaukee building construction and temporary closure. The mobile office will provide DWIHN staff with the ability to access the network and to provide functions such as mail service, printing, scanning and storage. We are requesting a not-to-exceed amount of \$131,332.29 for a term beginning March 9, 2022 and ending June 30, 2023. The facilities department reached out for quotes and WillScot was the only company that could provide a large enough office unit to meet the occupancy needs of staff. Discussion ensued regarding the mobile units; placement of the units; timing of the units and staff parking. Motion carried.

SUBTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT

Mr. Tom Adams, SUD Oversight Policy Board Chair reported. A written report was provided for the record. It was reported the SUD Oversight Policy Board met on Monday, February 21, 2022. It was reported that the SUD Oversight Policy Board received a Presentation by Mr. D. Lawrence, Account Manager, Digital Health Pear Therapeutics. Information was provided regarding the State of Michigan Initiative that will assist providers in treating SUD for outpatient members 24/7 using their smartphones or tablets. Ms. Gray,

Legal Counsel presented the amendments to the Bylaws. A report was provided by Mr. Doeh, CEO which included information of future plans and goals for the agency including the temporary closing of the building due to renovations. Also provided updates on the movement of the Shirkey and Whiteford bill. The SUD Oversight Policy board reviewed BA #20-10S – this board action requested PA2 Funding in the amount of \$121,200 for a media campaign to increase efforts to reach parents and young people with its branding campaign "Mental Health Care – Putting Children First." This board action was approved.

The Chair appointed Mr. Glenn; Ms. Martin; Chief Riley and T. Fielder to the Nominating Committee. The nominations were accepted and they will present recommendations at the March meeting.

Informational reports were provided by the SUD Director; Prevention Manager; Treatment Administrator; and the Opioid Health Home Administrator. A report was also provided by the State Opioid Response (SOR) Coordinator. There was no further discussion. The report was received and filed.

SUBSTANCE USE DISORDER (SUD) OVERSIGHT POLICY BOARD BYLAWS

Ms. M. Gray, Legal Counsel reported. A copy of the SUD Oversight Policy Board Bylaws was provided for the record. It was noted that there were changes made in the SUD Oversight Policy Board Bylaws in the areas that pertained to meetings by remote communications. The changes made were to place the SUD Oversight Policy Board Bylaws in alignment with the changes made to the Open Meetings Act (OMA). There was no further discussion.

The Chair called for a motion on the Substance Use Disorder Oversight Policy Bylaws.

It was moved by Ms. Brown and supported by Mr. McNamara approval of the changes made to the SUD Oversight Policy Board Bylaws. There was no further discussion. Motion carried.

PRESIDENT AND CEO MONTHLY REPORT

Mr. Doeh reported. He also provided a written report for the record. He briefly updated on several items from his written report. On the Crisis Center, we should know something from the City as far as the all clear for us to move forward. This is also true for the Woodward building. He thanked Rev. Holley and his team for continuing to allow us the use of the space during our outreach efforts and hosting some of our programs. This will be a real investment; it just wasn't a suitable space in the short term for hosting our board meetings or office space.

Mr. Doeh provided a brief update on the provider stability plan. The 5% rate increase and over \$25 million that we have provided in retention payments were as a result of our financial position. We continue to work with both small and large providers across all business lines.

We continue to work with several health plans on our pilot project. Mr. Singla has been able to bring about a platform that we are using from an integration standpoint with our partners, but also within our network to give us a complete sense of how we can migrate physical and behavioral health services. From a performance standpoint, we have a number of health plans we work with and we have something called a performance bonus incentive with the health plans. We haven't previously been able to garner those dollars that are out there, but for the last fiscal year we were able to garner more than \$4 million, which goes a long way in how we blend physical and behavioral health services with those health plans, i.e. follow up after hospitalization.

Mr. Doeh provided a brief update on mobile services. We have developed a contractual relationship with Wayne Health to provide those mobile services as opposed to people having to come to buildings. This has been going quite well and we want to make sure that relationship is maintained. In the past year, we applied for a federal grant to be able to provide those services within our system

next year. So far, we're hearing that both the House and Senate have approved within the budget on the federal level for Detroit Wayne to receive \$1.4 million in grant dollars to provide mobile health care.

There was no further discussion on the report of the CEO. The report of the CEO was received and filed.

PROVIDER PRESENTATION – Detroit Recovery Project presentation has been rescheduled and will be presented at the next Full Board meeting at the request of the Provider.

REVIEW OF ACTION ITEMS

It was requested that staff provided the Board with a 1-2-page report on DWIHN accomplishments including grants that could be provided to legislators. It was requested that the report be ready for the Mackinac Policy Conference in May.

GOOD AND WELFARE/PUBLIC COMMENT

The Board Chair, Mr. Glenn read the Good and Welfare/Public Comment statement. There were no members of the public for Good and Welfare or Public Comment.

ADJOURNMENT

There being no further business, the Board Chair, Mr. Glenn called for a motion to adjourn. It was moved by Ms. Brown and second by Ms. Jawad to adjourn. The motion carried unanimously and the meeting adjourned at 2:05 p.m.

Submitted by: Lillian M. Blackshire Board Liaison

PROGRAM COMPLIANCE COMMITTEE

MINUTES	MARCH 9, 2022	1:00 P.M.	VIRTUAL MEETING
MEETING CALLED BY	I. Dr. Cynthia Taueg,	Program Compliance	Chair at 1:07 p.m.
TYPE OF MEETING	Program Compliance Co	ommittee	
FACILITATOR	Dr. Cynthia Taueg, Chai	r	
NOTE TAKER	Sonya Davis		
TIMEKEEPER			
	Committee Members: Cynthia Taueg	Dr. Lynne Carter; Mi	chelle Jawad; William Phillips; and Dr.
ATTENDEES	Committee Members	Excused: Dorothy Bu	urrell
	Sheree Jackson; Melissa	Moody; Emily Patte	i; Dr. Shama Faheem; Monifa Gray; rson; Cassandra Phipps; Vicky Iaria Stanfield; Yolanda Turner and

AGENDA TOPICS

II. Moment of Silence

DISCUSSION	The Chair called for a moment of silence.
CONCLUSIONS	Moment of silence was taken.
III. Roll Call	
DISCUSSION	The Chair called for a roll call.
CONCLUSIONS	Roll call was taken by Board Liaison, Lillian Blackshire. There was a quorum.

IV. Approval of the Agenda

DISCUSSION/ CONCLUSIONS	The Chair called for approval of the agenda. Motion: It was moved by Dr. Carter and supported by Mr. Phillips to approve the agenda. Dr. Taueg asked if there were any changes/modifications to the agenda. There were no changes/modifications to the agenda. Motion carried
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V. Follow-Up Items from Previous Meetings

DISCUSSION/ CONCLUSIONS	There were no follow-up items from previous meetings to review.	
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VI. Approval of Meeting Minutes

DISCUSSION/ CONCLUSIONS

The Chair called for approval of the February 9, 2022 meeting minutes. **Motion:** It was moved by Ms. Jawad and supported by Mr. Phillips to approve the February 9, 2022 meeting minutes. Dr. Taueg asked if there were any changes/modifications to the meeting minutes. There were no changes/modifications to the meeting minutes. **Motion carried.**

VII. Reports

- A. **Chief Medical Officer** Dr. Shama Faheem submitted and gave an update on the Chief Medical Officer's report. Dr. Faheem reported:
 - 1. Behavioral Health Outreach DWIHN has continued outreach efforts for behavioral health services, with special focus on Children's services this year; Customer Service has continued advocacy and outreach for mental health as well as COVID vaccination through Constituent Voice's "What's Coming Up Videos"; Tri-County collaboration addressing threats and violence at school. Michigan State Police, Michigan Department of Education (MDE) and the Michigan Department of Health and Human Services (MDHHS) are jointly working on development of threat assessment guidelines to assist Michigan communities as they develop and implement their approaches to threat assessment. An introductory seminar was held on February 28, 2022.
 - 2. **Performance Bonus Incentive Pool (PBIP)-Integrated Health Department** The State established the Performance Bonus Incentive Pool (PBIP) where they withhold 0.75% of payments for the purpose of establishing a PBIP that has joint metrics with Mental Health Plans (MHP), Pay for Performance Narrative (completed by PIHP, IHC Department and PIHP only metrics). Total Performance Incentive Earned 91.39% of available amount (FY 20 = 74.46%)
 - 3. **Performance Improvement Projects** Staff have been closely monitoring multiple performance improvement projects and HEDIS measures. A HEDIS certified platform is being implemented to display individual CRSP provider data for their review to allow them opportunities for early intervention and improved outcomes. Children's Initiatives have developed PIPs for ADHD medications and antipsychotic medications monitoring to address the low HEDIS scores. In collaboration with the State in their "We Treat Hep C" Initiative, staff have created a Performance Improvement Project around increased screening for Hep C in the high-risk SUD population.
 - 4. Quality DWIHN has continued to show an upward trend for the majority of our performance indicators. Master level clinicians' shortages continue to be a reported barrier by several providers and a contributing factor for indicator 2A (completion of biopsychosocial within 14 days of a non-emergency request for services). MDHHS will be conducting a review of our waiver and SUD services starting mid-March and the Quality team is working to meet the pre-review requirements. Region 7 was recognized and appreciated for their improved performance of the Critical Incidents report and time frames (FY 21, six incidents were out of compliance timeframe vs 28 in FY 20.
 - 5. Workforce Development Department Outreach and Justice Involved Efforts Synopsis Reach Us Detroit (RUD), 24/7 Virtual Therapy Line continues to be offered to residents of Wayne County that are 14 and up. Detroit Police Department/DWIHN Pilot Partnership CNS and Team

DISCUSSION/ CONCLUSIONS

Wellness continue to support law enforcement through our co-response partnership. Co-Responders made a total of 183 encounters and connected 51 individuals to a service during the month of January 2022. A total of 43 resource cards were provided and reviewed with consumers for assistance with mental health, substance use and homelessness.

Dr. Taueg opened the floor for discussion. Discussion ensued. The Chair has noted that the Chief Medical Officer's report has been received and placed on file.

B. Corporate Compliance Report – There was no Corporate Compliance report to review. Eric Doeh, President and CEO introduced the newly appointed Corporate Compliance Officer, Sheree Jackson to the committee.

VIII. Quarterly Reports

- A. Access Call Center Deferred to April 13, 2022
- B. Children's Initiatives Cassandra Phipps, Director of Children's Initiatives submitted and gave highlights of the Children's Initiatives' quarterly report. Ms. Phipps reported that on December 16, 2021, the Children's Initiatives' department facilitated a Community Town Hall Meeting, "Let's Talk About It" to discuss mental health, school safety, violence, grief/loss and trauma in response to school shootings. There is a total of 12, 021 students actively receiving School Success Initiatives (SSI) services from 11 Children's providers. Therapists are in 72 schools (25 schools in Detroit and 47 schools in Out-Wayne County). The SSI's Redesign was presented at the November Board meeting and the three goals (Coordination w/Teen Health Centers, Increased Accessibility of Services and Implemented Standardization of Services) have been accomplished. Staff has coordinated with Wayne RESA to gain information for purchasing the Michigan Model of Health (MMH) Pre-K curriculum and to provide training to the SSI's providers in February 2022. Ms. Phipps presented an overview of Connections' System of Care accomplishments for FY 20-21 at the 12th Annual Report to the Community, "We Are Stronger Together" meeting via Zoom. Youth United is a youth-led initiative that promotes youth's voice and partnerships in the Wayne County's System of Care (SOC) using positive youth development values and philosophy. They have participated in various youth meetings and trainings to discuss current youth-related issues and possible solutions. Substance Use, bullying, depression and gun violence will be the topic in future activities, trainings and events for youth. During Q1 2022, DWIHN served a total of 10,966 children, youth and families in Wayne County ages up to 20 years of age, including both Serious Emotional Disturbance (SED) and Intellectual/Developmental Disability (I/DD) designations. Dr. Taueg opened the floor for discussion. Discussion ensued.
- C. Clinical Practice Improvement Ebony Reynolds, Clinical Officer of Clinical Practice Improvement submitted and gave highlights of the Clinical Practice Improvement's quarterly report. Ms. Reynolds reported:
 - 1. **Evidence-Based Supported Employment/Individual Placement and Support** Staff continue to monitor the merger of Northeast Guidance Center and Central Network Services as well as the newly announced merger of Community Care Services with Hegira, Inc. to ensure services and supports received by members served continue uninterrupted. Staff will continue to assist providers who are impacted by workforce challenges to identify recruitment and retention strategies. There was a total of 197 referrals; 174 admissions; 101 competitively employed in the community in a variety of industries with an average hourly wage of \$14.00. Twenty-two

- members successfully transitioned from EBSE services as their employment goals were met.
- 2. Follow-Up from PCC November 2021: Returning Citizens Competitively Employed FY 21-22 (Q1) There are 30 successfully employed in the community through various providers of DWIHN's Provider Network.
- 3. **Med-Drop System Outcome from October 1**st **through December 31**st There was a 79% reduction in the number of psychiatric hospital admissions for clients while participating in the Med Drop Program compared to 12 months prior to entering the program; 77% reduction in psychiatric hospital days for clients while participating in this program compared to 12 months prior to entering the program; and 100% reduction in jail admissions/days for clients while participating in the this program compared to 12 months prior to entering the program.
- 4. Autism Spectrum Disorder (ASD) Benefit Referral data for the first quarter shows an average of 127 diagnostic evaluations kept monthly. DWIHN's ASD Benefit continues to grow each quarter. There are currently 2,120 opened cases receiving services with the largest concentration of members enrolled with Centria Healthcare and second largest tied between Chitter Chatter and Gateway Pediatric. The ASD Benefit provides early intervention services for infants and toddlers with the largest concentration of enrollees between the ages of three and six years old. Dr. Taueg opened the floor for discussion. There was no discussion.
- C. Customer Service Michele Vasconcellos, Director of Customer Service submitted and gave highlights of the Customer Service's quarterly report. Ms. Vasconcellos reported that the Reception/Welcome Center/Switchboard received 3,653 calls this quarter, which is an increase from the prior report. There were 14 Customer Service walk-ins reported this quarter. There were 1,452 calls, 227 applications received and 270 applications submitted to the State for Family Support Subsidy. There were 17 grievances filed for this quarter, 3,974 Advance Notices and 809 Adequate Notices. There were 103 Local Appeals Activity calls received and nine (9) filed with Customer Service. There were no State Fair Hearings or MI Health Link Appeals this quarter. Customer Service responded to ICOs' audits and Plan of Corrections. Customer Service coordinated monthly Constituents' Voice meetings, outreach activities and trainings on Ambassadors, Financial Stability and Supported Decision-Making. Staff continue to work on various survey activities (Peer Employment, National Core Indicator, Experience of Care and Health Outcomes and Provider Satisfaction. Dr. Taueg opened the floor for discussion. There was no discussion.
- D. Integrated Health Care Vicky Politowski, Director of Integrated Health Care submitted and gave highlights of the Integrated Health Care's quarterly report. Ms. Politowski reported that the State of Michigan and the Health Department has identified Hepatitis C in the SUD population as a new focus and DWIHN will be collaborating on this. DWIHN, Health Plan 1 and their Care Coordination provider continues to utilize the Care Coordination module offered by Vital Data Technology (VDT), LLC as a shared electronic platform to assist in risk stratification of shared members, development of shared care plans and documentation of care coordination activities. Six individuals have received joint care from DWIHN and Health Plan 1 since going live on June 1, 2021. DWIHN, Health Plan 2 Care Coordinator and Manager staff continued to hold monthly care coordination meetings to review a sample of shared members who experienced a psychiatric admission during the previous month, exchange information and address any identified gaps in care. Health Plan 3 is reviewing

the proposal for a joint pilot project internally. A meeting occurred between DWIHN and Health Plan 3 in March, Health Plan 3 has not yet decided on a joint project. The number of DWIHN's members who are enrolled in the MI Health Link, and the number of those members who received a behavioral health service within the previous 12 months decreased from Q4 FY 21 (5,547) to Q1 FY 22 (4,756). There were 56 Complex Case Management (CCM) active cases within this quarter (highest since its' inception). Twelve new cases were opened this quarter, 15 cases were closed, eight (8) of which were closed due to members meeting their identified Plan of Care goals. The average percentage rate of pended assessments for OBRA/PASRR during Q1 is 18.6% which is much lower than the previous quarter of 32%. Another Supervisor has been hired by NSO to help with the oversight of staff and reading completed OBRA assessments for errors and a consultant from the State of Michigan to assist in decreasing pended assessments, which seems to be successful. Dr. Taueg opened the floor for discussion. There was no discussion.

The Chair noted that the Children's Initiatives', Clinical Practice Improvement's; Customer Service's; and Integrated Health Care's quarterly reports have been received and placed on file.

IX. Strategic Plan Pillar - Customer

Michele Vasconcellos, Director of Customer Service submitted and gave an update on the Strategic Plan Customer Pillar report. Ms. Vasconcellos reported that the Customer Pillar is at 94% completion. The goals under this pillar ranges from 85% to 100% completion:

DISCUSSION/ CONCLUSIONS

- A. Build infrastructure to support the implementation of Self-Determination/PCP/Shared Decision-Making by December 1, 2020 – 100% completion
- B. Enhance the Provider experience by September 30, 2022 85% completion
- C. Ensure Inclusion and Choice for members by September 30, 2021 97% completion
- D. Improve person's experience of care and health outcomes by September 30, 2022 93% completion

Dr. Taueg opened the floor for discussion. There was no discussion. The Chair noted that the Strategic Plan Customer Pillar has been received and placed on file.

X. Quality Review(s) -

DISCUSSION/ CONCLUSIONS

- A. Quality Assurance Performance Improvement Plan (QAPIP) Annual Evaluation FY 2021 April Siebert, Director of Quality Improvement submitted and gave highlights of the QAPIP Annual Evaluation FY 2021. Ms. Siebert presented a PowerPoint presentation on the QAPIP Annual Evaluation FY 2021Ms. Siebert reported that QAPIP Evaluation assesses the result, improvements and outcomes DWIHN has made with respect to the Annual Work Plan for FY 2021. The goals and objectives are aligned and evaluated with DWIHN's Strategic Plan Pillars:
 - Customer Six out of four objectives were met and two (the National Core Indicators (NCI) Survey and the Provider/Practitioner Survey Responses) not met, ongoing COVID-19 issues has delayed the operation of the survey and will receive results later this year.

- 2. **Access** Four out of five objectives were met and one (Pl#10-Recidivism or Readmission in 30 days) not met. The standard is 15% or less and DWIHN scored 14.9%, we are moving in the right direction.
- 3. **Quality** Five out of six objectives were met and one (Residential Monitoring) not met. Goal was 60% completion, only 30% completion.
- 4. **Advocacy** The one objective under this pillar (Implementation Home and Community Based Settings Requirements) was partially met and there" is work in progress.
- 5. **Finance** The one objective under this pillar (Verification of Services (Medicaid Claims Verification Audits) was partially met. Out of the 2,371 claims that were randomly selected for verification, 1,210 were reviewed and validated for 51.03% (a 13.3% increase from the previous fiscal year).
- 6. Workforce The one objective under this pillar met the target goal. 134 participants attended a Program End "Virtual Young Professional" Conference, August 3, 2021, partnered with Connect Detroit. 360 participants attended DWIHN's Faith-Based Youth Conference on August 19-20, 2021. DWIHN was awarded a two-year grant from MDHHS to build upon prior trauma training and equip the provider workforce with a strong foundation for addressing the complexities of trauma.

Indicator 1 (Pre-Admission Screening within 3 hours); Indicator 4A (Hospital Discharge seen for Follow-up Care within 7-Days) FY 21 standard met for all populations; and Indicator 4B (Substance Abuse Detox Discharge Seen for 7-Day Follow-up Care within 7-days) FY 21 standard met for all four quarters. Indicator 2 (Completing Biopsychosocial within 14 days) and Indicator 3 (Starting any needed ongoing service within 14 days) no standard/benchmark has been set by MDHHS. This measure allows no exceptions. Indicator 10 (30-Day Inpatient Readmission) FY 21 standard met for the children population but not met for the adult population for all quarters.

DWIHN has been accredited for three years through the National Committee for Quality Assurance (NCQA) and received high marks and perfect scores in several critical areas. The Health Services Advisory Group (HSAG), Inc. conducts three mandatory External Quality Reviews (EQR) as required to ensure compliance with regulatory requirements:

- 1. **Performance Improvement Project (PIP)** Goal not met (64.28%) Target goal 80%;
- Performance Measurement Validation Goal met, received 100% with no Plan of Correction (POC) required; and
- 3. **Compliance Review** Goal not met, received a score of 77% with a Corrective Action Plan (CAP).

Most activities planned in FY 20-21 Work Plan is at a 71% completion, which is an increase from the previous fiscal year at 50%. The activities that were partially met and/or not met will be considered for continuation in the QAPIP FY 21/22 Work Plan. The Chair called for a motion on the QAPIP Annual Evaluation FY 2021. **Motion:** It was moved by Ms. Jawad and supported by Dr. Carter to move the QAPIP Annual Evaluation FY 2021 to Full Board for approval. Dr. Taueg opened the floor for discussion. Discussion ensued. **Motion carried**.

B. **QAPIP Work Plan FY 2022** – April Siebert, Director of Quality Improvement submitted and gave highlights of the QAPIP Work Plan FY 2022. Ms. Siebert reported that the QAPIP Work Plan FY 22 includes a detailed description of the FY 20/21 activities that were partially met and/or not met which will be

considered for continuation and new goals for FY 22. The Chair called for a motion on the QAPIP Work Plan FY 2022. **Motion**: It was moved by Dr. Carter and supported by Ms. Jawad to move the QAPIP Work Plan FY 2022 to Full Board for approval. Dr. Taueg opened the floor for discussion. There was no discussion. **Motion carried.**

XI. "Putting Children First" Initiative (Presentation)

Cassandra Phipps, Director of Children's Initiatives submitted and gave highlights of the "Putting Children First" Initiative's presentation. Ms. Phipps reported that DWIHN continues to focus on putting children first and ensuring that the community knows DWIHN offers a comprehensive System of Care for children, families and parents. There will be more focus on special populations (children ages 0 to 6, young adults transitioning into adulthood (18 to 21), foster care, juvenile justice, pediatric integrated health care, schools and diversity/inclusion/equity. There are four main goals:

DISCUSSION/ CONCLUSIONS

- A. Access Increase access to services for children and youth by branding, outreach, census and screening;
- B. **Prevention** Provide early prevention opportunities for children and youth with pediatric health care, technology (STEM kits), outreach in schools, and Tri-Counties Initiatives;
- C. **Crisis Intervention** Ensure crisis services are available to children when needed by the development of a Care Center at DWIHN, expansion of crisis services and crisis training: and
- D. **Treatment** Provide quality services to children and youth by expansion of services, quality of services and workforce.

There will be partnerships within DWIHN departments and a new partnership with the Detroit Institute for Children (Special Needs Conference April 2022). Pending partnerships are the Motor City STEAM (Stem Kits), Detroit CHEMprenuerist and the Detroit Police Department (DPD) Sex Crimes Unit (I'm Telling Campaign). Dr. Taueg opened the floor for discussion. Discussion ensued. The Chair noted that the "Putting Children First" Initiative's presentation has been received and placed on file.

XII. Chief Clinical Officer's (CCO) Report

DISCUSSION/ CONCLUSIONS

Melissa Moody, Chief Clinical Officer submitted and gave highlights of her Chief Clinical Officer's report. Mrs. Moody reported:

- 1. **COVID-19 & Inpatient Psychiatric Hospitalization** There were 579 inpatient hospitalizations and 3 COVID-19 Positive cases in February 2022.
- COVID-19 Intensive Crisis Stabilization Services There were 205 members
 that received Intensive Crisis Stabilization Services from COPE (9% increase)
 and 181 members received Intensive Crisis Stabilization Services from Team
 Wellness (3% increase) in February 2022.
- 3. **COVID-19 Recovery Housing/Recovery Support Services** A total of five (5) members received Recovery Housing/Support Services in February 2022. There was a significant reduction compared to January 2022 (19).
- 4. **COVID-19 Pre-Placement Housing** There were four (4) members serviced for Pre-Placement Housing in February 2022. There was a significant reduction compared to January 2022 (14).
- 5. **Residential Department (COVID-19 Impact)** There were four (4) members that tested positive for COVID-19 with one (1) related death in February 2022.

- There was one (1) residential staff that tested positive for COVID-19 and no related deaths in February 2022.
- 6. **Vaccinations Residential Members** There was no change in the number of vaccinations in February 2022 compared to January 2022.
- 7. COVID-19 Michigan Data State of Michigan (66.1%-first dose initiated and 59.8%-fully vaccinated) The total number of confirmed cases in Michigan is 2,058,856 with 2,050 confirmed deaths; Wayne County (73.6%-first dose initiated and 67%-fully vaccinated) The total number of confirmed cases in Wayne County is 245,725 with 3,928 confirmed deaths; and City of Detroit (48.7%-first dose initiated and 40.9%-fully vaccinated) The total number of confirmed cases in the City of Detroit is 122,340 with 3,224 confirmed deaths.
- 8. Health Home Initiatives Behavioral Health Home (BHH) MDHHS held a BHH kick-off on March 1-2, 2022 for PIHPs and Health Home Partners (HHPs). DWIHN has been meeting with our five (5) identified HHPs on a regular basis to provide training and technical support. The National Council is currently providing Case to Care Management training for both our Health Home partners and DWIHN's internal staff. The official implementation date is April 1, 2022; Certified Community Behavioral Health Clinic-State Demonstration (CCBHC) The Guidance Center currently has 2,713 members that have been enrolled in the CCBHC services (a 9% increase in enrollment since January 2022). CCBHC Medicaid recipients are funded using a prospective payment model. DWIHN has requested ARPA funds and additional general funds for CCBBHC non-Medicaid recipients.; Opioid Health Home DWIHN currently has 258 enrolled members receiving this comprehensive array of integrated healthcare services. This is a 22% increase in enrollment since October 2021. This has been a 25% increase in OHH enrollment since January 2022.

Substance Use Disorder (SUD) Services – Opioid Initiative – DWIHN continues to train providers, health care workers, jail staff, drug court staff, community organizations and members of our community on how to use Naloxone to reverse opioid overdose. The Naloxone Initiative has saved 1,034 lives since its' inception 10/1/21. The Barbershop Men's Health Initiative connects barbers and their clients to Narcan training and information on men's health. DWIHN has two mobile units that provide an array of SUD services and trainings. Women's Pregnant and Post-Partum Pilot Program – DWIHN recently received additional funding to provide integrated services that support family-based services for pregnant and postpartum women (and their minor children) with a primary diagnosis of SUD, including Opioid Use disorders. DWIHN is currently working with two identified providers on implementation of this program.

Dr. Taueg opened the floor for discussion. There was no discussion. The Chair noted that the Chief Clinical Officer's report has been received and placed on file.

XIII. Unfinished Business

DISCUSSION/ CONCLUSIONS

A. BA #22-16 (Revised) – Substance Use Disorder (SUD) Prevention Funding – DWIHN's Provider Network - The Chair called for a motion of BA #22-16 (Revised). Motion: It was moved by Ms. Jawad and supported by Dr. Carter to move BA #22-16 (Revised) to Full Board for approval. Staff requesting board approval to amend the FY 22 SUD Prevention Services board action by an additional \$6,000.00 in PA2 Funds for the Detroit Association of Black Organization (DABO) to service Families Against Narcotics (FAN) Detroit Hope Not Handcuffs' program in the Detroit Police Department's 2nd Precinct with the assistance of the Commander and secured permission from the Executive

Deputy Chief. The FY 22 SUD Prevention Services program of \$6,484,938.00 is increased by \$6,000.00 to \$6,490,938.00 and consists of Federal Block Grant revenue of \$4,475,938.00 and PA2 Funds of \$2,015,000.00. Dr. Taueg opened the floor for discussion. There was no discussion. **Motion carried.**

XIV. New Business: Staff Recommendation(s)

DISCUSSION/ CONCLUSIONS

A. BA #22-46 - Behavioral Health Home (BHH) - Providers listed in Board Action - The Chair called for a motion on BA #22-46. Motion: It was moved by Ms. Jawad and supported by Dr. Carter to move BA #22-46 to Full Board for approval. Staff requesting board approval for a six-month contract effective April 1, 2022 through September 30, 2022 for approximately \$965,175.00 with the five providers listed in this board action. BHH will provide comprehensive care management and coordination services to Medicaid beneficiaries with selected Serious Mental Illness/Serious Emotional Disturbance (SMI/SED) diagnoses. Dr. Taueg opened the floor for discussion. There was no discussion. Motion carried.

XV. Good and Welfare/Public Comment

DISCUSSION/	
CONCLUSIONS	

There was no Good and Welfare/Public Comment to review.

ACTION ITEMS	Responsible Person	Due Date

The Chair called for a motion to adjourn the meeting. **Motion**: It was moved by Mr. Phillips and supported by Dr. Carter to adjourn the meeting. **Motion carried.**

ADJOURNED: 2:52 p.m.

NEXT MEETING: Wednesday, April 13, 2022 at 1:00 p.m.

EVA GARZA DEWAELSCHE

EDUCATION

- 1990 Master of Education, Wayne State University, Detroit, MI
- 1979 Bachelor of Arts, Sociology, Wayne State University, Detroit, MI
- 1996 Michigan State University, Fellow, Michigan Political Leadership Program, East Lansing, MI
- 2008 Harvard University, Kennedy School Executive Education, Community Leadership Program

EMPLOYMENT

2003 to

SER METRO DETROIT, JOBS FOR PROGRESS, INC.

Present

930l Michigan Avenue, Detroit, MI

President and CEO

Responsible for directing the overall operations of the SER Metro-Detroit Jobs for Progress, Inc., a non-profit workforce development corporation in Michigan and its subsidiary operations nationally, including operations in Illinois and Texas. Operations include One Stop Career Centers/American Jobs Centers that provide comprehensive employment services and occupational skills training programs and supportive services for unemployed and underemployed populations that are underserved and various business/employer services for the business community

1999 to 2003 LATIN AMERICANS FOR SOCIAL AND ECONOMIC DEVELOPMENT (LA SED)

4138 W. Vernor, Detroit, MI 48209

Executive Director

Responsible for overall administration of this non-profit social services agency with two centers that serve low income youth, adult and senior citizens primarily within the Hispanic community.

1977 to 1999 SER METRO DETROIT, JOBS FOR PROGRESS, INC.

Area Manager, Detroit's Employment Connection (1998-1999)

Responsible for three Detroit locations that provided employment services to 700+ customers per week, utilizing an internet based program through the State of Michigan, Michigan's Talent Bank, for laid-off, unemployed or underemployed individuals seeking employment assistance, job training and/or applying for unemployment benefits.

School Director, SER Casa Academy (1996-1997)

Responsible for the development, administration and implementation of educational programs serving 125 at-risk students from grades 6 through 10.

Education Director, SER Business and Technical Institute (1980-96)

Responsible for the administration and implementation of job training and educational programs, supportive services, employment assistance and financial aid programs at SER Business and Technical Institute, an accredited post-secondary business school in Detroit and its branch campus in Chicago, Illinois.

1978 and

DETROIT POLICE DEPARTMENT:

1979

1300 Beaubien, Detroit, MI 48226

Police Officer

Assigned to the West Side Unit which provided monthly rotation assignments to

precincts that required additional forces to address increased crime and manpower shortages. Specialized training in Community Policing with emphasis to improve community relations with residents, businesses and schools.

1977 SER METRO DETROIT, JOBS FOR PROGRESS, INC.

Employment Specialist

Responsible for assisting Detroit residents in obtaining employment and job training and providing employers with business services to help meet their workforce needs.

1966 to 1976 NATIONAL BANK OF DETROIT:

600 Woodward, Detroit, MI 48226

Marketing Planning / Research Assistant/Analyst

Held various positions beginning with a high school co-op position as a board-mail clerk, teller, secretary and final position as a research assistant/analyst in Civic Affairs and Marketing Division during 10 my years of employment.

Note: I have been employed at SER Metro-Detroit since 1977 having left for a total of 7 years: 2 1/2 years in 1978 for the DPD and 5 years in 1999 for LA SED.

ADDITIONAL TRAINING

LEADERSHIP DETROIT PROGRAM, Detroit Chamber of Commerce, 1985-86 HISPANIC LEADERSHIP PROGRAM, New Detroit, Inc., 1982-83 EVALUATORS' TRAINING SEMINAR, Accrediting Council of Independent Colleges and Schools (ACICS) 1988

CURRENT PROFESSIONAL AFFILIATIONS

DETROIT ECONOMIC GROWTH CORPORATION, Board Member 2004 to present COMERICA BANK, Community Development Advisory Council, 2008 to present NEW DETROIT, INC. Board Member 2000 to present, Vice Chair 2008-13 WAYNE COUNTY Community Development Entity, Board Member 2010 to present DTE Community Advisory Council, 2020 to present SER National Jobs for Progress, Inc., Board Member 2008-2009 and 2018 to present LATIN AMERICANS FOR SOCIAL AND ECONOMIC DEVELOPMENT (LA SED) Board Member 2003 to present DETROIT REGIONAL WORKFORCE ALLIANCE, Member 2018 to present U.S. DEPT. OF JUSTICE, U.S. Attorney General's Office, Weed & Seed Grants Evaluation Team 2008-present WSU Community Advisory Council, 2015-2017, 2021 to present

PAST PROFESSIONAL AFFILIATIONS

DETROIT BOARD OF POLICE COMMISSIONERS 1999-2003 (VC '00, Chair '01) and 2015-2020 (VC '20) WAYNE STATE UNIVERSITY ALUMNI BOARD, Vice Chair, 2010-2013, Board Member 2008 to 2019 DETROIT PUBLIC LIGHTING AUTHORITY, Vice Chair, 2014 to 2016 DETROIT MEDICAL CENTER - Rehabilitation Institute of Michigan (RIM), Board Member 2004 to 2012 DEVELOPMENT CORPORATION OF WAYNE COUNTY, Board Member 2001 to 2010; Chair 2006-10 DETROIT PUBLIC TELEVISION (DPTV), Board Member 2005 to 2016 ACLU of Michigan, Board Member 2003-2007 ALPACT-Advocates and Leaders for Police and Community Trust, Member 2002-08; Co-Chair 2004-06 ACICS Post-Secondary Institutions Accreditation Evaluator 1987-1999 ALTERNATIVES FOR GIRLS (AFG) Board Member 2013 to 2015

SOUTHWEST DETROIT BUSINESS ASSOCIATION, Board Member 2000 to 2016



DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD COMMITTEES

2022-2023

(Effective April 1, 2022)

Revised April 1, 2022

Standing Committees

EXECUTIVE COMMITTEE

Angelo Glenn, Chair

Kenya Ruth, Vice Chairperson

Dora Brown, Treasurer

Dr. Cynthia Taueg, Secretary

Bernard Parker

PROGRAM COMPLIANCE

Michelle Jawad, Chair

Dr. Cynthia Taueg, Vice Chair

Dorothy Burrell

Lynne F. Carter, M.D.

Commissioner Jonathan C. Kinloch

William Phillips

FINANCE

Dora Brown, Chair

Kevin McNamara, Vice Chair

Eva Dewaelsche

Bernard Parker

Kenya Ruth

RECIPIENT RIGHTS ADVISORY

Kenya Ruth, Chair

Commissioner Jonathan C. Kinloch, Vice Chair

Dorothy Burrell

Eva Dewaelsche

Substance Use Disorder Oversight Policy Board

Thomas Adams, Chair

Cynthia Arfken, Ph.D.

Maria Avila

Thomas Fielder

Angelo Glenn

Commissioner Jonathan C. Kinloch

Margo L. Martin

Kevin McNamara

James Perry

William T. Riley III

Ronald Taylor

Darryl Woods, Jr.

Ad-Hoc Committees (Meet as Required)

POLICY

Cynthia Taueg, Chair

William Phillips, Vice Chair

Dora Brown

Kevin McNamara

STRATEGIC PLANNING

Lynne F. Carter, Chair

Michelle Jawad, Vice Chair

Kenya Ruth

Bernard Parker

NOMINATING

Appointments to this Committee will be made in January 2021, in accordance with the Board By-Laws

MEETING DATES:

Board Executive Committee

Recipient Rights Advisory Committee

Substance Use Disorder Oversight Policy Board

Finance Committee

Program Compliance Committee

Full Board

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Nominating Committee
Policy and Strategic Planning Committee

Meets Third Monday at 12:00 p.m.

Meets First Monday Bi-Monthly at 1:00 p.m.

Meets Third Monday at 10:00 a.m.

Meets First Wednesday at 1:00 p.m.

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Meets Second Wednesday at 1:00 p.m. Meets Third Wednesday at 1:00 p.m.

Meets annually or as necessary

Meets as necessary



Detroit Wayne Integrated Health Network

707 W. Milwaukee St. Detroit, MI 48202-2943 Phone: (313) 833-2500 www.dwihn.org

FAX: (313) 833-2156

TDD: (800) 630-1044 RR/TDD: (888) 339-5588

PUBLIC NOTICE OF DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD MEETING AND COMMITTEE SCHEDULE - 2022

All Meetings are being held in a hybrid manner until further notice

BOARD EXECUTIVE COMMITTEE- 3rd Monday at 12:00 p.m.

January 18th
February 14th
March 14th
April 18th
May 16th
June 13th

July 18th
August 15th
September 19th
October 17th
November 14th
December 19th

FINANCE COMMITTEE- 1st Wednesday at 1:00 p.m.

January 5th
February 2nd
March 2nd
April 6th Cancelled
May 4th
June 1st

July 6th
August 3rd
September 7th
October 5th
November 2nd
December 7th

PROGRAM COMPLIANCE COMMITTEE- 2nd Wednesday at 1:00 p.m.

January 12th
February 9th
March 9th
April 13th
May 11th
June 8th

July 13th
August 10th
September 14th
October 12th
November 9th
December 14th

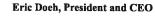
FULL BOARD MEETINGS- 3rd Wednesday at 1:00 p.m.

January 19th
February 16th
March 16th
April 20th
May 18th
June 15th

July 20th
August 17th
September 21st
October 19th
November 16th
December 21st

Board of Directors

Angelo Glenn, Chairperson Dorothy Burrell Kevin McNamara Kenya Ruth, Vice-Chairperson Lynne F. Carter, M.D. Bernard Parker Dora Brown, Treasurer Michelle Jawad Dr. Cynthia Taueg, Secretary Jonathan C. Kinloch







PUBLIC NOTICE OF DETROIT WAYNE INTEGRATED HEALTH NETWORK **SUD AND ADVISORY COMMITTEES- 2022**

RECIPIENT RIGHTS ADVISORY COMMITTEE- (Bi-Monthly) 1st Monday at 1:00 p.m.

T.B.D.

March 7th

May 2nd

July 11th

September 12th November 7th

SUD OVERSIGHT POLICY BOARD- 3rd Monday at 10:00 a.m.

T.B.D.

February 21st

March 21st

April 18th

May 16th

June 20th

July 18th

August 15th

September 19th

October 17th

November 21st

December 19th



President and CEO Report to the Board Eric Doeh April 2022

Our focus continues regarding the building of our Care Center. Construction is scheduled to begin the first week of May 2022. In addition, construction of our Woodward headquarters is scheduled to begin in the third week of May 2022. Our Putting Children First Initiative has begun to take significant sharp with our partners coming to the table to create resources and access to services for families and children.

The Shirkey legislation and the Whiteford legislation continue to be of significant concern throughout the system. Sen. Shirkey appears to be galvanizing support within his party, partly because of the tremendous support provided by the labor unions in our advocacy efforts. Rep. Whiteford is attempting to gather bipartisan support for her bill, but there are still aspects of this bill that require more discussion.

The workforce crisis continues to be of major concern in the network. MDHHS has made this a priority and has developed a workgroup to address this issue. We are currently working with the provider network and Wayne State University in developing resources to combat this crisis. Thus far, we have provided retention payments, along with incentives being offered by the provider network, flexibility in work schedule, and addressing the issue of superfluous paperwork.

Starting May 1, 2022, DWIHN will launch its Behavioral Health Home clinical program. This is a big deal for our organization and this region. We were one of two PIHPs (total of 10 PIHPs), selected for this expansion program with over \$600k provided for the startup. Additionally, DWIHN will apply for Certified Community Behavioral Health Clinic (CCBHC)- SAMHSA Grant. This application is due May 17, 2022. Both of these clinical services will provide for integrated care for our members.

From a budget perspective, the Governor has put forth the following to the legislature:

The Governor did put forth FY23 Executive Budget Proposal on Wednesday, February 9, 2022. The budget proposes significant funding increases and one-time funding opportunities for behavioral health services. Here are some of the highlights:

- \$135 million to promote recruitment and retention of behavioral health direct care staff, a one-year bonus payment will be provided on per pay period basis to almost 1,000 state psychiatric hospital direct care staff and to approximately 50,000 behavioral health workers operating in Michigan communities.
- \$5.25 million to renovate two additional units at Hawthorne
- \$5.75 million to operate forensic center satellite facilities (82 FTEs)
- \$15 million to renovate the new CFP Satellite Facility
- \$14.8 million to purchase access to private, inpatient community-based services
- \$31.8 million for non-clinical nursing home staff (\$2.35 for non-clinical staff)

Some one-time funding included \$25 million in student load reimbursement for behavioral health providers working in health professional shortage areas (HPSAs); \$15 million to the Jail Diversion to be used by the Mental Health Diversion Council (I was appointed to the Council); and \$325 million to construct a new psychiatric hospital to replace Hawthorn Center and Walter P. Ruther State Hospital. Additionally, the budget proposal called for significant funding increases for mental health services in schools, including \$120 million to hire school based mental health professionals. There is a concern that the \$120 million for school-based mental health professional will lead to an exodus of CMH/MH provider staff going to school districts.

MENTAL HEALTH CARE – PUTTING CHILDREN FIRST (CHILDREN'S INITIATIVES)

Below is a brief update on the ongoing activities that are part of our Putting Children First Initiative:

- Outreach: New children-focused billboards were placed in Wayne County to connect with accessing services. The Children's Initiatives website was also updated to include the Children's Guidebook and updated flyers for specific children programs.
- Access: The Children's Initiatives Department is partnering with the Access Department to streamline the screening process for children in foster care, children ages 0 to 6 in the Infant Mental Health (IMH) program, and young adults ages 18 to 21. The Access Department was successfully trained on the administration of the CAFAS for ages 7 to 21 to assist with the determination of eligibility for community mental health services.
- <u>STEM:</u> A meeting was held with Motor City STEM on March 9, 2022 to partner with DWIHN to provide STEM workshops virtually and in person for children ages 10 to 14. We plan to develop a registration for children to participate and schedule the initial workshop for spring 2022.
- <u>Outreach:</u> Services were shared with the System of Care Advisory Council. Presented the Putting Children First Initiative to System of Care (SOC) Partners, including; SOC Advisory Council and Children Provider Executive Leadership.
- <u>Juvenile Justice</u>: Meetings were held with Assured Family Services and Wayne State University to discuss the needs of youth involved in the juvenile justice system. Identified main areas to address including discharge planning, mental health treatment, and prevention services.
- Schools: A meeting was held with Wayne RESA to discuss plans for TRAILS (Transforming Research into Action to Improve the Lives of Students) programs in the schools. Ten schools have been identified to implement the model. A meeting was held with Tri County Initiative to discuss providing a universal training for school threats and safety. DWIHN attended the Canton/Plymouth School District forum on March 24, 2022 to discuss community mental health services in Wayne County.

ADVOCACY/LEGISLATIVE EFFORTS

DWIHN has been working with our lobbyists firm Public Affairs Associates (PAA) to meet with various legislators and other leadership in Lansing and MDHHS to discuss the state of behavioral healthcare services in Michigan. Information and updates have been shared with our Provider Network, stakeholders and persons served on a regular basis about COVID-19, essential clinical services and supports and funding updates from MDHHS.

DWIHN has collaborated with CMHAM and other CMHs around the state to creating a joint advocacy effort that would address the redesign efforts. These efforts include targeted social

media posts targeting, a refined video featured persons served, surveys to gauge the public sentiment and electronic and print media messaging.

DWIHN has been working with our Provider Network to create messaging that will start airing and circulating in the coming weeks that will highlight our direct care workers, the need for additional clinicians and the benefits of a career in the behavioral healthcare field.

DWIHN's Ask the Doctor newsletter for April highlighted several items including April being National Child Abuse Prevention Month. A recent CDC survey indicates that more than half of high school students said they were victims of verbal outbursts during the lockdown. A majority of teenagers say they endured insults, put-downs, and other forms of emotional abuse from a parent or other adult at home, during the height of the pandemic lockdown.

DWIHN created a Community Events Calendar that is shared with staff, stakeholders and board members to help spread the word about the myriad of events that we have on a monthly basis that are of a community interest.

FACILITIES





Milwaukee Task	Completion Date
Community Engagement Meeting	3/3/2022
Milwaukee Care Center Building Permit Plan Review	3/10/2022
Department Packing/Closeout	3/16/2022
Community Engagement Meeting	3/17/2022
Furniture Sale	3/24/2022
Milwaukee Building – Limited Access for Staff Begins	3/25/2022
Building Equipment/Material Removal	3/31/2022
Milwaukee Care Center Construction RFP	4/1/2022 - 4/15/2022
Milwaukee Care Center Construction Vendor Presented for Board	
Approval	4/20/2022
Milwaukee Care Center Construction Commence	5/2/2022
Office and Boardroom Tasks / Community Meeting Space	Completion Date
Considine Center Space Acquisition	3/1/2022
Mobile Onsite Office Board Action and Board Meeting Location Update	
- Executive Committee	3/14/2022
Installation Mobile Onsite Office	4/18/2022

Building Equipment/Material Removal	3/31/2022 - 4/15/2022
Woodward Task	Completion Date
Community Engagement Meeting	2/10/2022
Woodward Admin Building Permit Plan Review	2/24/2022
Zoning Board Hearing	3/2/2022
Woodward Admin Building Zoning Approval	3/10/2022
Zoning Board Hearing (Parking Lot Only)	5/24/2022
Woodward Admin Building Construction Contract Award	3/25/2022
Woodward Admin Building Construction Commence	4/1/2022

Additional Items of Note:

St. Regis Hotel will host all DWIHN Full Board, Committee and SUD Oversight Policy Board Meetings from April 2022–2023.

DWIHN will continue to work with Considine Little Rock Life Center and host our Community Outreach meetings throughout our construction period at the facility. Considine will also serve as a resource for other community engagement events for DWIHN programs and services.

INFORMATION TECHNOLOGY

Therefore Document Management System:

This is a collective effort project among all IT units, this project will take us to a digital solution to accommodate retention requirements, and reduce the need to accommodate physical storage. Finalized the scanning process for all departments & all scanning of paper documents is complete.

Business Processes:

- IPOS Added HCBS requirements & PHQ-9 to the IPOS process within MHWIN, tested it and it is due to be deployed within the next week.
- Complex Case Management Assessment Worked with PCE for modifications to adult and child assessments related to physical health.
- BH-TEDS –Worked on revamping the BH-TEDS in the risk matrix in order for DWIHN and provider staff to utilize for TEDS entry/corrections.
- Provider Sanctions Provider Sanctions module was revamped to create better controls as part of management of provider network.
- DWIHN Mobile Application Working through the RFP process in terms of redefining the scope.
- MHWIN Added a credentialing module to the system as a first step for interoperability with Medversant.

Applications and Data Management

- PowerBI Continued development of several comprehensive new Power BI dashboards for use across many departments within DWIHN
- Ad-hoc requests: Completed several data requests (ad-hoc reports, spreadsheets, cubes, etc.)

<u>Infrastructure</u>

- Business as Usual and Keep the Lights On Activities (BAU/KLO)
 - 3rd floor server room cleanout, organization
 - IT Equipment checks for entire company

- Boardroom continuous improvement for Audio Video configuration
- Construction projects infrastructure requirements:
 - Wireless internet quotes, walkthrough and proposals for both Milwaukee and Woodward
 - Construction site walkthrough with vendors
- Vendor management (working through MiDeal Agreement with KSI):
 - Compliance/Security
 - Basement e-waste destruction/recycle (ReSource Partners)
- Offsite storage Security / HIPAA
- Reservation Mobile Application rewrote the Desk reservation application to accommodate the trailers and the new booking rules surrounding them.

HUMAN RESOURCES

Development training continues for DWIHN Senior Management staff. We continue to hire staff to augment our already exceptional workforce. During the month of March, we hired eight full and part-time employees. We are completing the process to add a strategic administrator to assist in implementing and expanding behavioral health homes, certified community behavioral health clinics, and opioid health homes.

The Department of Human Resource has completed the scanning project and is finishing up with validation and other scanning project clean-up.

CHIEF CLINICAL OFFICER

Health Home Initiatives:

Behavioral Health Home (BHH) - This model focuses on care coordination and health education for Medicaid recipients that have an eligible diagnosis, to ensure persons have both their physical and behavioral healthcare needs met. Initial BHH implementation has been delayed by MDHHS with a new start date of May 1, 2022. DWIHN has been meeting with our five identified HHPs on a regular basis to provide training and technical support. Case to Care Management training for both our identified health home partners and DWIHN internal staff is being provided. MDHHS has provided BHH launch and WSA training meetings in preparation for implementation.

Opioid Health Home (OHH) - This model focuses on comprehensive care coordination and health education for Medicaid recipients that have an eligible Opioid Use diagnosis, to ensure persons have both their physical and behavioral healthcare needs met. DWIHN currently has 268 enrolled members receiving this comprehensive array of integrated healthcare services. This has been a 3.9% increase in OHH enrollment since February 2022.

Certified Community Behavioral Health Clinic State Demonstration (CCBHC) - A CCBHC site provides a coordinated, integrated, comprehensive services for all individuals diagnosed with a mental illness or substance use disorder. It focuses on increased access to care, 24/7/365 crisis response, and formal coordination with health care. This State demonstration model launched on 10/1/2021. The Guidance Center currently has 2,706 members that have been enrolled and are actively receiving CCBHC services. CCBHC Medicaid recipients are funded using a prospective payment model. DWIHN has requested ARPA funds and additional general funds for CCBHC non-Medicaid recipients. Provided training on the Vital Data platform which allows the provider to monitor quality and HEDIS measures and assist in evaluating program effectiveness.

<u>Certified Community Behavioral Health Clinic (CCBHC)- SAMHSA Grant</u> - SAMHSA recently released the CCBHC Expansion Grant with a submission date of May 17, 2022. DWIHN is currently working on this grant in an effort to provide services to underserved populations and where there is reported gaps in care.

MEDICAL DIRECTOR

Behavioral Health Outreach and Education:

Biweekly Newsletter highlighting recent data on children's mental health during pandemic. The most recent newsletter highlighted a new survey from CDC that showed more than half of the nationally surveyed high schoolers indicated some form of emotional abuse during pandemic. Physical abuse was also reported. It was important to discuss and Prevention strategies, especially April being National Child Abuse Prevention Month. https://www.dwihn.org/ask-the-doc

Monthly *Ask the Doc* advocacy videos were done addressing important mental health and COVID related questions.

INTEGRATED HEALTH CARE

IHC staff continued to collaborate with the Medicaid Health Plans regarding increasing the number of members reviewed during the meetings. Forty-one cases were reviewed in March. IHC Department is coordinating with health plans on HEDIS measures with special focus on Follow-up after Emergency Department Visits for alcohol use (FUA) as well as Follow-up after hospitalization (FUH).

QUALITY

Last report submitted to State on March 3, 2022 for FY 22 Q1. We met Indicator 1 (Preadmission screening in 3hrs) for Adults after not meeting it for three of four quarters in FY 21. Most significantly, we met Indicator 10 (Recidivism or Readmission within 30 with Standard is 15% or less.), an Indicator that we had not met in over three years, however, had shown improving trends where we were at 22% during Quarter 2 in FY20 to our most recent progress of meeting the standard at 14.93% in Quarter 1 of FY 22! We have continued to meet this indicator for children. Overall, we met standards for all populations for all Performance Indicators with the exception of PI 4a (7-day follow-up after hospitalization) for Adult where we were at 94.80% and the cut-off was 95%. We continued to meet the standard for children. Steps have been taken to address this.

UTILIZATION MANAGEMENT

Effective March 1, 2022, DWIHN began utilizing code 9611x for autism eligibility evaluations to ensure compliance with MDHHS CPT code changes. MDHHS directed providers to resume using the U5 modifier for CPT 97151. The UM Department provided training and guidance to the ASD Network on these changes.

Out of the 1,362 authorization approvals in March, 98.6% were approved within 14 days of the request. The UM Department continues to review authorization requirements and in March has removed the pre-authorization requirement for Assessments (H0031). The UM Department continues to evaluate these guidelines and adjust to better meet the needs of members we support.

March 2022 UM Outcomes:

- <u>Autism:</u> There are 2,245 members currently receiving this benefit. There were 582 authorization requests, and of those requests, 437 were manually approved. The remainder of authorization requests were approved using the Standard Utilization Guidelines.
- MI Health Link: There were 44 authorizations received in March, compared to 26 authorizations received during the month of February.
- <u>Habilitation Supports Waiver:</u> There are 1,084 slots assigned to the DWIHN and 1,019 were filled which is a utilization rate of 94%. This continues to be just short of the 95% utilization goal.
- <u>State Hospital:</u> There were two State Hospital admissions in March. There are currently four members on the wait list. State hospital admissions continue to be restricted to forensic referrals, but community referrals may be prioritized if hospital or residential placement options have been exhausted. There are 65 members on NGRI status being served in the community.
- <u>Inpatient Admissions</u>: There were 696 admissions for psychiatric inpatient treatment in March 2022. There were 26 members (3.7%) in March who readmitted within 30 days of a prior hospitalization. The Average Length of Inpatient admissions for March was 8.2, which is consistent with February's length of stay.
- The UM Annual Evaluation was presented to the UM and QISC committees in March 2022 and will be presented to the Program Compliance Committee in May 2022.

CLINICAL PRACTICE IMPROVEMENT/WORKFORCE DEVELOPMENT

Med Drop Program: With the identified the success of Med Drop pilot program in terms of reducing inpatient admissions and readmissions we worked with CRSP Directors and Medical Directors to discuss potential members who can benefit from the program and were able to observe noticeable increase. Currently we have 49 members enrolled which is an increase from last month where we were at 37.

Improvement in Practice Leadership: In the month of March, the committee looked at the complex case management program and interventions for improving Hepatitis C screening for members receiving SUD services. In April, we are looking at DWIHN population analysis and have observed some important trends and opportunities for improvement. We also reviewed revisions to Individualized Plan of Service to align closely with the MDHHS Home and Community Based (HCBS) standards and guidelines and will be providing network trainings on April 14 and 21. The addition of updated SOGIE (Sexual Orientation, Gender Identity and Expression) language to Integrated biopsychosocial was also discussed and approved.

<u>Individual Plan of Service (IPOS)</u>: The Clinical Practice Improvement and Quality Management teams updated the standardized IPOS to include required MDHHS Home and Community Based Service (HCBS) changes. Providers are being trained on these changes this month (April 2022).

Wayne County Jail: For the month of March there were 139 releases from the jail. Of the releases, 52 were linked back with a DWIHN provider; six were not enrolled in MHWIN (ex: either residents of another county, never received treatment services or quickly released), nine were sent to a hospital or other correctional facility, and 72 were not assigned to a provider but will be enrolled post release from jail. To address this, a meeting was held with Naphcare and Wayne County regarding discharge planning. Naphcare has two designated discharge planners who currently are focusing on planned discharges for members on the mental health unit or who are enrolled in the Medication Assisted Treatment (MAT) program.

RESIDENTIAL SERVICES

There were three homes that were closed in the month of March. All members were successfully relocated. The DWIHN Residential Team continues to track and monitor requests for assistance from providers and resultant timeliness. The Residential Department received 180 residential referrals in the month of March (80% made contact within 48 hours, 20% in 3-5 days). The Residential Team received 252 requests for assistance through e-mail and phone calls. Fifty-eight percent (58%) were responded to within 24-48 hours, five percent (5%) where connected with other DWIHN departments for resolution, twenty-seven percent (27%) required further investigation, and ten percent (10%) where referred to a supervisor for further review and resolution.

There were 1,032 authorization requests in the month of March, and of those, 99.8% were approved with 14 days of request. The Residential Team continues to provide monthly authorization refresher trainings for CRSP providers, in addition, DWIHN meets with CRSPs monthly to review system/process updates, identify potential barriers and discuss resolutions.

There was no significant change in COVID-19 cases in congregate settings in the month of March. There have been five (5) reported positive cases of Covid-19 and no related deaths. Currently over ninety percent (90.4%) of persons living in licensed residential settings have been fully vaccinated. Currently 1,518 residential members have received a booster vaccination (up from 1,272 in February - 19.34% increase).

SUBSTANCE USE SERVICES

Women's Pregnant and Post-Partum Pilot Program- DWIHN recently received additional funding to provide integrated services that support family-based services for pregnant and postpartum women (and their minor children) with a primary diagnosis of SUD, including Opioid Use disorders. This includes outreach, screening & assessment, Peer Recovery supports, case management, and evidence-based practices. DWIHN has started meeting once a month with the two designated providers (Elmhurst Home and Central City Integrated Health) and a separate meeting with the PIHPs, concurrent with MDHHS and WSU Evaluators. The goal of the meetings is to discuss program updates in the following areas:

- Efforts on screening utilizing High Tech, High Touch (HT2) and assessment of pregnant and postpartum women
- Efforts to expand Enhanced Women's Services (EWS) to include recovery supports in wraparound programming.
- Expansion of DWIHN's Opioid Health Home (OHH) network to serve pregnant and postpartum women.
- Implementing Mom Power (MP), a family-focused evidence-based practice (EBP) with women and their families.

- Efforts to increase access to sustainable, gender-responsive, and comprehensive family-based treatment for pregnant and postpartum women across the continuum of care by including PPW providers in the OHH partner network.
- Efforts to collaborate with systems that impact pregnant and parenting women with SUD.
- Increase efforts to screen for infectious diseases and provide testing for HIV and Hepatitis where it is not available, as well as connections to follow up care by requiring that every woman entering services is screened and referred to the appropriate follow up measured by programmatic monitoring,
- Efforts to implement and educate on harmful effects of tobacco/nicotine products during pregnancy.
- Providers are participating in a need's assessment. Part of the need's assessment focuses on the transition from pregnancy to postpartum (first 12 weeks), including a case study analysis of innovative approaches to supporting families during this transition.

MDOC Program: The goal of the SUD/MDOC program is to reach offenders with Substance Use Disorders so they can receive medically necessary services from the DWIHN SUD Provider Network. SUD staff have conducted trainings with probation and parole officers in Wayne County concerning the process to assist their probationers or parolees on how to obtain SUD services seamlessly. MDOC are considered a priority population for assessment and admission due to public safety needs and related to their MDOC involvement. We have also established protocols for officers to get updates from providers concerning their members progress or lack of progress. There were 144 people screened from March 1-31, 2022 and 132 members subsequently enrolled in SUD services.

<u>SUD Authorizations</u>: There was a reported total of 1,238 SUD authorizations approved during the month of March. Over ninety-nine percent (90) of Urgent Authorizations were authorized within 72 hours and 99% of non-urgent authorizations were approved within 14 days. There is some reported discrepancy with the data which is currently being investigated.

CRISIS SERVICES

Requests for Service (RFS) for children increased by 31% compared to February. The diversion rate also increased by 10% from the month of February. The number of requests for service (RFS) for adults increased 10% from February, increasing from 907 to 1,008. The number of diversions remained the same at 31%.

In March 2022, there were 327 contacts made with community hospitals related to the movement of members out of the emergency departments (43% increase from February). Out of the 327 encounters, 162 were diverted to a lower level of care, an overall diversion rate of 50%. Hospital liaisons were involved in 103 cases that were not on the 23-hour report. Of those, twenty-six percent (26%) were diverted to a lower level of care. Hospital liaisons received 51 "crisis alert" calls collectively and the crisis alert diversion rate was 61% for March. In March, there were 52 crisis alerts with 20 inpatient admissions.

DWIHN Mobile outreach services continues to partner with Wayne Health to engage members in the community in behavioral health and physical health services. During the month of March there were sixteen (16) mobile events attended, seventy-one (71) engagements, and twenty-one (21) subsequent contacts.

COMMUNICATIONS

Television:

WDIV/ Local 4 3/1/22

DWIHN was invited into a Tri-County panel discussion about mental health resources for families in the Ukraine. As a result of the conversation, several media outlets covered the story, including Channel 4's Paula Tutman, who interviewed DWIHN Director of Customer Service, Michele Vasconcellos.

https://www.clickondetroit.com/news/local/2022/03/02/michigan-man-with-17-year-old-daughter-in-ukraine-shares-concern/



Digital:

Michigan Chronicle 3/25/22

DWIHN President/CEO Eric Doeh got a chance to sit down with MI Chronicle Digital Reporter Andre Ash to discuss mental health, putting children first, and how athletes are sharing their wellness journeys.

This Local Health Network is Serving Our Most Vulnerable | The Michigan Chronicle



Radio:

On March 2, 2022, local radio station WWJ Newsradio 950 covered the Tri-County discussion on mental health resources for families affected by the war in the Ukraine. Medical report Dr. Deanna Lites interviewed DWIHN about how it can help.

https://www.audacy.com/wwjnewsradio/news/local/feeling-stressed-about-the-war-in-ukraine-youre-not-alone

Educational Messaging:

WXYZ and WDIV-TV 4 - In March, DWIHN had two Mental Health Care messages airing on WXYZ and WDIV-TV 4 which focused on Mental Health Care-Putting Children First.

https://www.youtube.com/watch?v=oz_YRcfxj_Q https://www.youtube.com/watch?v= wek5UB3mco



Also, in March, several local newspapers ran articles and messages focused on resources for children and adults including Latino Press, Hamtramck Review, MI Chronicle and The Arab American News. Stories included features about National Social Worker month and Autism Awareness month.

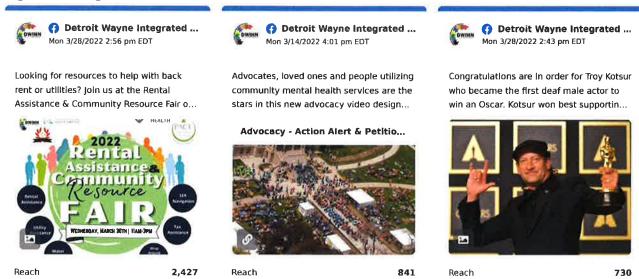


Community Outreach:

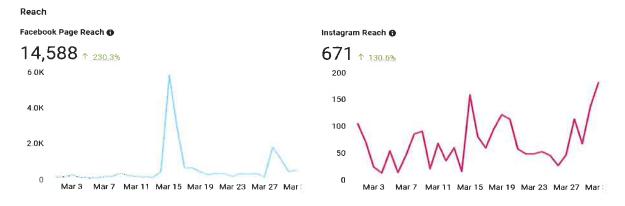
- March 3 DWIHN attended the Rental Assistance and Community Resource Fair in Inkster.
- March 3 Youth Move Detroit hosted its monthly meeting for youth ages 14-25 at the Children's Center in Detroit.
- March 10 Youth United hosted Courageous Conversations, a virtual panel discussion on Gun Violence in the Community.
- March 23 DWIHN participated and presented during the Tri-County National Drug and Alcohol Facts Week Webinar.
- March 24 Youth Move Detroit hosted Rock & Roller-skate, a skating icebreaker event.
- March 31 Children's Initiatives hosted a Health and Wellness Passport Fair in Detroit.

Social Media:

Top Performing Posts



DWIHN social media accounts are growing consistently. In March both Instagram and Facebook significantly increased in reach.



Mental Health Care

"Putting Children First"



Overview

offers a comprehensive System of Care for children, families and parents. putting children first and ensuring that the community knows DWIHN The Detroit Wayne Integrated Health Network continues to focus on

Mental Health Care-Putting Children First



Here to Talk. Here to Help. 800-241-4949

Specialty Populations

With "Putting Children First," there will be more focus on special populations:

- Children ages 0 to 6
- Young adults transitioning into adulthood ages 18 to 21
- Foster Care
- Juvenile Justice
- Pediatric Integrated Health Care
- Schools
- □ Diversity / Inclusion / Equity



Goals

1. ACCESS

2. PREVENTION

3. CRISIS INTERVENTION

4. TREATMENT

Goal #1: Access

Increase access to services for children and youth

Branding

- Updating the Children's Initiative website / resources / flyers
- Revamping the children CONNECTIONS logo
- Training departments on children services
- Utilizing social media platforms

Outreach

- Gathering feedback and ideas from the community
- Facilitating Town Halls, Conferences, Workshops

Census

Develop reports to track the current census and trends of members

Screening

- Streamlining the screening process for children ages 0 to 6, ages 17 to 21, foster
- Access screenings trained on the CAFAS

(objective tool to determine eligibility for services)

Goal #2: Prevention

Provide early prevention opportunities for children and youth

Pediatric Health Care

- Gathering a list of Pediatricians within Wayne County to partner with and train on
- Creating a Pediatric Health Care Work Group
- Focus on various screenings (Ex: depression, ADHD, Autism)
- More collaboration with the MC3 project

Technology

Explore opportunities to connect children with technology (Ex: STEM kits)

Schools

Outreach to train schools on children mental health needs

Tri-County Initiative

Partnership with Macomb and Oakland Counties to offer resources to the commu

(Ex: Universal school safety trainings, Town halls, Conferences)

Goal #3: Crisis Intervention

Ensure crisis services are available to children when needed

Care Center

Development of the Care Center at the Milwaukee building to provide Crisis Asse

Expansion of Crisis Services

- Hospital Liaisons to focus on children in Emergency Departments and track leng
- Partnership with Juvenile Justice departments with the county jail and Wayne Sta to support mental health needs

Crisis Training

- Create a children crisis flyer
- Train the community, clinical professionals, and families on crisis prevention and techniques

Goal #4: Treatment

Provide quality services to children and youth

Expansion of Services

Partner with children providers to gather a list of all children services and resour to the community

Quality of Services

- Track the utilization of children services and evidenced based practices to identif measure outcomes
- Track improvement of HEDIS measures for children receiving ADHD and Antipsyc medications

Workforce

- Tracking trends of capacity shortages for clinical staff
- Partner with children providers to assist with advocacy efforts to improve the ava clinical staff
- Partner with children providers to offer specific trainings relating to self care, secondary traumatic stress, and burnout.



Partnerships

DWIHN Departments:

Access, Autism, Children's Initiative, Communications, Crisis, Clinical Practice In Customer Service, Executive Leadership, Faith Based Initiative, Integrated Health, IT Substance Use, Utilization Management, Workforce Development

New Partnerships:

□ Detroit Institute for Children – Special Needs Conference (April 2022)

Pending Partnerships:

- Motor City STEAM Stem Kits
- Detroit CHEMprenuerist
- Detroit Police Department (Sex Crimes Unit) "I'm Telling Campaign"
- Wayne State University (Interns)

Accomplishments: ACCESS

New children billboards were placed in Wayne county to connect with accessing services. The Children's Initiative website was also updated to include the Children Guidebook and updated flyers for specific children programs.

What's Coming Up Next Videos:

Feb 2022: Children Services / Suicide

-Children's Initiative Director

https://www.youtube.com/watch?v=0JW 6nMIlviE

April 2022: Putting Children First -CEO / President

https://www.youtube.com/watch?v=VpW TLua3 ws

Billboards:



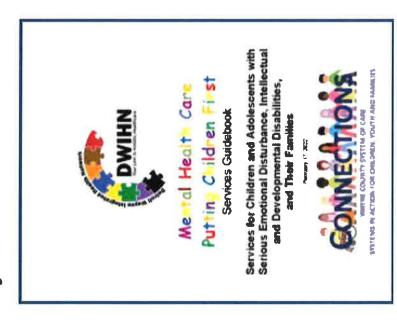


Accomplishments: ACCESS

Children's Initiative Website:

Video: https://www.youtube.com/watch?v=q1 EqvXDpBs

Flyers / Brochures:





Accomplishments: ACCESS

Outreach:

CEO/President Eric Doeh was featured in various news articles

Hamtramck Review

Latino Press

System of Care Community Partners

Community Mental Health Providers

Human Service Collaborative Committee

Juvenile Justice Partnership Committee

0

System of Care Advisory Council

Wayne Statue University
 Constituent's Voice

The Family Center of Grosse Pointe and Harper Woods

Accomplishments: PREVENTION

PREVENTION:

- review the MC3 and SKIPP programs. Discussed ways to improve outreach efforts and Pediatric Integrated Health Care: Meetings were held with Starfish and University of I clinic for SKIPP due to barriers during Covid 19 with the Henry Ford clinic.
- Restarting Pediatric Integrated Health Care Workgroup scheduled for 4/21/2022 0
- develop a registration for children to participate and schedule the initial workshop for sp CHEMprenuerist partner with DWIHN to provide STEM workshops virtually and in persc STEM / Chemistry Workshops: Meeting was held with Motor City STEAM and Detroit
- Motor City STEAM = Youth ages 10 to 14
- Detroit CHEMprenuerist = Youth in 8th grade 12th grade 0
- Schools / Tri County Initiative: Meeting was held with Wayne RESA to discuss plans (Transforming Research into Action to Improve the Lives of Students) programs in the s children providers to complete when a student is in crisis and seeking to return back to schools have been identified to implement the model. Wayne RESA developed a draft Meeting held with Tri County Initiative to discuss providing a universal training for school safety. DWIHN attended the Canton/Plymouth School District forum on 3/24/2022 to dis community mental health services in Wayne county.

Accomplishments: PREVENTION

PREVENTION:

Child Abuse Prevention Month:

DWIHN partnered with Child's Hope to support Child Abuse Prevention Month; in which 5 agencies volunteered to participate in sharing pinwheels.



8







Accomplishments: CRISIS INTERVENTIO

CRISIS INTERVENTION:

- Care Center: Starting construction of Milwaukee building April 2022
- Juvenile Justice: Meetings were held to discuss the needs of youth involved in the ju system:
- Assured Family Services,
- Wayne State University
- **Juvenile Detention Facility**
- Juvenile Justice Partnership Committee

Identified main areas to address:

- Discharge planning into the community,
- Mental health treatment
- Prevention and diversion options

Accomplishments: TREATMENT

Diversity, Equity, Inclusion:

- SOGIE (Sexual Orientation Gender Identity and Expression): Proposal to update the biopsychosocial assessment to include current SOGIE language was presented at Impr Practice Leadership Team (IPLT) April 2022 and changes are in pending in MHWIN.
- Ruth Ellis has hosted 4 trainings in which 101 DWIHN staff have attended:
- SOGIE 101, Visibility and Housing, Family Support, Gender Affirming Care

Quality of Services:

- HEDIS Measures: 4/1/2022 Educational information sent to Community Mental Health children HEDIS Measures (Healthcare Effectiveness Data and Information Set):
- Follow-Up Care for Children Prescribed ADHD Medication (ADD) Ö
- Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM)

Accomplishments: TREATMENT

Workforce:

- Career Fairs:
- January 2022 University of Michigan
- March 2022 Wayne State University
- Next Career Fair scheduled for April 2022
- Advocacy: Continued advocacy efforts with MDHHS. MDHHS has a new Access / Wo Department (plan to address tuition reimbursement, administrative burdens)
- Trainings:
- Self Care for Professionals (3/10/2022) Youth United (Tyanna McClain)
- Advanced CE-CERT Strategies (3/11/2022) "Components for Effecting Clinician Expe Reducing Trauma"
- Award: (4/9/22) Tyanna McClain (Youth United) received the Youth Advocate of the Yes National Alliance of Mental Illness - Michigan Chapter (NAMI)

Thank You



DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 21-51R Revised: Y Requisition Number: 12,860

Presented to Full Board at its Meeting on: 4/20/2022

Name of Provider: nexVortex, Inc

Contract Title: nexVortex Funding Modification

Address where services are provided: 'None'

Presented to Executive Committee at its meeting on: 4/18/2022

Proposed Contract Term: 4/1/2022 to 12/31/2023

Amount of Contract: \$320,649.81 Previous Fiscal Year: \$215,649.81

Program Type: Modification

Projected Number Served- Year 1: 0 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 1/1/2021

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Funding Modification Request.

Vendor now operates under BCM One, but remains nexVortex.

Revision request due to submission of incorrect memo for BA 21-51.

Based on last 12 months of usage for Call Center phone services, an additional \$105,000.00 is being requested for phone charges through the end of contract (21months) 12/31/2023.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): Y

Revenue	FY 21/22	Annualized

Multiple	\$ 320,650.00	\$ 320,650.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 320,650.00	\$ 320,650.00

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64924.851000.00000

In Budget (Y/N)?N

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Signature/Date:

Stacie Durant, Chief Financial Officer

Signature/Date:

Eric Doeh

Signed: Tuesday, April 12, 2022

Stacie Durant

Signed: Tuesday, April 12, 2022

The following Action was taken by the Full Board on the day of Approved

Approved
Rejected
Modified as follows:

Executive Director - Initial here:

Board Liaison

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 21-68R2 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 4/20/2022

Name of Provider: Flagstar Bank

Contract Title: Woodward Admin Office Financing

Address where services are provided: 'None'

Presented to Executive Committee at its meeting on: 4/18/2022

Proposed Contract Term: 5/1/2022 to 4/30/2027

Amount of Contract: \$12,360,000.00 Previous Fiscal Year: \$13,200,000.00

Program Type: Modification

Projected Number Served- Year 1: 70,000 Persons Served (previous fiscal year): Not applicable

Date Contract First Initiated: 5/1/2022

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN is requesting approval of the revised term sheet to enter into a financing agreement with Flagstar Bank in the amount not to exceed \$12,360,000. The financing agreement includes construction costs and equipment loan for the Woodward building to serve as the new administrative site for DWIHN previously proposed for the crisis center location. The zoning board did not approve the crisis center site.

The agreement includes a construction loan not to exceed to lesser of 75% of the stabilized appraised value or 80% of the loan to cost based on the budget approved by the lender. The term of the construction loan is for 42 months after the estimated 18 month construction draw period with a 20-year amortization period.

In addition, the agreement includes financing 80% of the invoice cost of new equipment. The term of the equipment loan is 24 month draw period followed by 36 month amortizing term loan.

The tentative interest rate is 30-day LIBOR + 2.65% per annum or fixed rate via a interest rate hedge with a current indicative swap rate of 4.80% (construction + term). A non-refundable commitment fee in the amount of .30% of the commitment amount of Credit Facilities, which is paid at closing. The CFO will notify the board through the finance report on the final terms based rates available on the closing date.

The total estimated construction and equipment costs is \$15.2 million and \$1.2 million, respectively. This amount represents an increase of \$4.4 million (30%) from the initial amount when the building was proposed as a crisis center.

Board Action #: 21-68R2

At the conclusion of the term, a balloon payment shall be due to Flagstar for all unpaid principle, interest and loan costs.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
Multiple - construction	\$ 11,400,000.00	\$ 11,400,000.00
multiple-equipment	\$ 960,000.00	\$ 960,000.00
Total Revenue	\$ 12,360,000.00	\$ 12,360,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: various

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Wednesday, April 13, 2022

Signed: Wednesday, April 13, 2022

The following Action was taken by the Full Board on the day of Approved
| Approved | Rejected | Modified as follows: | Executive Director - Initial here: | | Tabled as follows: | Signature | Constitution | Constituti

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 21-70R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 4/20/2022

Name of Provider: DeMaria Building Company, Inc.
Contract Title: Woodward Building Renovations

Address where services are provided: 'None'

Presented to Executive Committee at its meeting on: 4/18/2022

Proposed Contract Term: 7/15/2021 to 7/31/2023

Amount of Contract: \$15,200,000.00 Previous Fiscal Year: \$14,845,000.00

Program Type: Modification

Projected Number Served- Year 1: 0 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 7/15/2021

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DeMaria Building Company was originally the awarded proposer from the for proposals received though DWIHN's competitive RFP 2021-003 process in June of 2021. Unfortunately, during the final City of Detroit approval process, the Zoning Board of Appeals issued a denial in our application for final approval to have the 8726 Woodward property be used as a Crisis Center Facility.

With the significant investment already made into the property DWIHN elected to modify the existing design to remove the crisis portion of the project and replace it with strictly administrative and office use.

DWIHN requested that DeMaria revise their existing proposal to reflect the requested change in design. DeMaria competitively bid the required changes and submitted an amended proposal which resulted in a cost of approximately \$15.2 million, which includes a 10% contingency. This represents an increase of \$355,000 from the initial approved board action amount of \$14,485,000.

DWIHN is also requesting approval of a time extension of seven (7) months, with a new end date of July 31, 2023.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
Multiple	\$ 15,200,000.00	\$ 15,200,000.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 15,200,000.00	\$ 15,200,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 00000.158000.00000

In Budget (Y/N)?Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Stacie Durant

Signature/Date:

Signature/Date:

Eric Doch

Signed: Thursday, April 14, 2022

Signed: Thursday, April 14, 2022

The following Action was taken by the Full Board on the day of Approved
| Approved | Rejected | Modified as follows: | Executive Director - Initial here: | Tabled as follows:

Board Liaison

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 22-12 R4 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 4/20/2022

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: FY 2021-2022 Operating Budget

Address where services are provided: 'None'

Presented to Finance Committee at its meeting on: 4/6/2022

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$938,726,935.00 Previous Fiscal Year: \$927,640,119.00

Program Type: Modification

Projected Number Served-Year 1: 70,000 Persons Served (previous fiscal year): 70000

Date Contract First Initiated: 10/1/2021

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting to decertify Autism Medicaid of \$20,584,214 per a projection of actual revenue received through February 28, 2022. The budget included a 15% or \$12 million increase in Autism based on the House and Senate recommendations. Subsequently, the Governors approved budget reflected a decrease in Autism funding as compared to the prior year. The decrease in funding will have no impact on the delivery of services as DWIHN received a substantial increase during the fiscal year ended September 30, 2021 (\$63 million to \$80 million).

The revised FY 2022 Operating Budget, in the amount of \$938,726,935, includes revenue of: \$25,955,085 (State General Funds); \$714,969,459 (Medicaid, DHS Incentive, Medicaid-Autism, Children's/SED Waiver, HAB); \$9,886,123 (MI Health Link); \$118,163,663 (Healthy MI-Mental Health and Substance Abuse); \$17,686,447 (Wayne County Local Match Funds); \$4,040,539 (PA2 Funds); \$4,988,982 (State Grant portion of OBRA, SUD); \$41,755,637 (Federal Grant Funds); \$241,000 (Local Grant Funds); \$1,000,000 (Interest Income); and \$40,000 (Miscellaneous Revenue).

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
Multiple	\$ 938,726,935.00	\$ 938,726,935.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 938,726,935.00	\$ 938,726,935.00

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:



Stacie Durant

Signed: Thursday, March 24, 2022

Signed: Thursday, March 24, 2022

The following Action was taken by the Full Board on the day of Approved
Approved
Rejected
Modified as follows:

Executive Director - Initial here:

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: <u>22-16R1</u> Revised: Requisition Number:

Presented to Full Board at its Meeting on: 4/20/2022

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: SUD Prevention Funding FY 22 Revised - SOR II Carryforward Award

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 4/13/2022

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$6,715,938.00 Previous Fiscal Year: \$5,632,133.00

Program Type: Continuation

Projected Number Served- Year 1: 875 Persons Served (previous fiscal year): 875

Date Contract First Initiated: 10/1/2021

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Staff requests Board approval to amend the FY 2022 SUD Prevention Program from \$6,490,938 to \$6,715,938 per the MDHHS award for use of carryforward the prior fiscal year. The revised SOR II allocation of \$475,000 will be used to enhance our opioid use disorder and stimulant use disorder efforts for the SOR II campaign. The additional SOR II funds will be distributed to the following Providers and must be utilized by the end of the fiscal year:

Evidence Based Prevention funding will go to CCMO - Center for Youth and Families and Strategies to Overcome Obstacles and Avoid Recidivism. Overdose Education and Naloxone Distribution funding will go to Community Health Awareness Group and The Youth Connection.

The FY 22 SUD Prevention Services program of \$6,490,938.00 is increased by \$225,000.00 to \$6,715,938.00 and consists of Federal Block Grant revenue of \$4,700,938.00 and Public Act2 Funds of \$2,015,000.00 is designated to PA2.

DWIHN has the discretion to allocate the funds among the providers based upon utilization without board approval up to the approved not to exceed amount. As a result, budget may be decreased/increased among providers.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Block Grant

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
SUD Block Grant	\$ 4,700,938.00	\$ 4,700,938.00
Local Funds - Public Act 2 (PA2)	\$ 2,015,000.00	\$ 2,015,000.00
Total Revenue	\$ 6,715,938.00	\$ 6,715,938.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical):

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Signed: Tuesday, April 5, 2022

Stacie Durant

Signed: Tuesday, April 5, 2022

The following Action was taken by the Full Board on the addy of Approved

| Approved | Rejected | Modified as follows: | Executive Director - Initial here: | Date 4/20/2022

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 22-17R2 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 4/20/2022

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: Substance Use Disorder Treatment Services Network Fiscal Year 2022 - SOR II Carryforward Award

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 4/13/2022

Proposed Contract Term: 4/20/2022 to 9/30/2022

Amount of Contract: \$8,528,522.00 Previous Fiscal Year: \$6,291,109.00

Program Type: Modification

Projected Number Served- Year 1: 2,500 Persons Served (previous fiscal year): 2500

Date Contract First Initiated: 4/20/2022

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Staff requests Board approval to amend the FY 2022 SUD Treatment Program from \$8,081,948 to \$8,528,522 per the MDHHS award the use of carryforward prior year for an increase of \$446,574. The revised SOR II allocation of \$1,712,488 will be used to enhance our opioid use disorder and stimulant use disorder efforts for the SOR II campaign. The additional SOR II funds will be distributed to the following Providers and must be utilized by the end of the fiscal year:

Mobile Care Unit funding will go to Abundant Community Recovery Services and Quality Behavioral Health. Opioid Use Disorder and Stimulant Use Disorder Treatment will go to Sobriety House. Peers in FQHCs will go to Hegira Health, and Recovery Housing will go to Abundant Community Recovery Services.

DWIHN has the discretion to allocate the funds among the providers based upon utilization without board approval up to the approved not to exceed amount. As a result, budget may be decreased/increased among providers.

Outstanding Quality Issues (Y/N)? N If yes, please describes

Source of Funds: Block Grant

Fee for Service (Y/N): \underline{Y}

Revenue	FY 21/22	Annualized
SUD Block Grant	\$ 7,208,474.00	\$ 7,208,474.00
PA2	\$ 1,320,048.00	\$ 1,320,048.00
Total Revenue	\$ 8,528,522.00	\$ 8,528,522.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?<u>Y</u>

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Signed: Wednesday, April 6, 2022

Stacie Durant

Signed: Wednesday, April 6, 2022

The following Action was taken by the Full Board on the day of Approved

Approved
Rejected
Modified as follows:

Executive Director - Initial here:

Signature

Date 4/20/2027

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 22-59 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 4/20/2022

Name of Provider: Detroit Central City C.M.H., Inc., Development Centers Inc., Southwest Counseling Solutions, Wayne

Metropolitan Community Action Agen, Coalition on Temporary Shelter

Contract Title: HUD Permanent Supportive Housing

Address where services are provided: <u>Various locations throughout Wayne County</u>

Presented to <u>Program Compliance</u> Committee at its meeting on: 4/13/2022

Proposed Contract Term: 2/1/2022 to 1/31/2023

Amount of Contract: \$ 2,266,426.00 Previous Fiscal Year: \$ 2,210,980.00

Program Type: Continuation

Projected Number Served- Year 1: 330 Persons Served (previous fiscal year): 314

Date Contract First Initiated: 10/1/2004

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This Board Action recommends Board approval to renew and disburse U.S. Department of Housing and Urban Development (HUD) Supportive Housing funds for existing grant programs: Coalition on Temporary Shelter (COTS), Development Centers, Inc. (DCI), Central City Integrated Health (CCIH), Southwest Counseling Solutions and Wayne Metropolitan Community Action Agency.

This Board Action also recommends approval for the disbursement of the required local match to DCI, COTS and CCIH.

Approval of this Board Action will allow for renewal, acceptance and disbursement of HUD Continuum of Care (CoC) permanent supportive housing grant funds in the amount of \$2,161,164 and the

Detroit Wayne Integrated Health Network state general fund match of \$104,785 for an amount not to exceed \$2,266,426

The Providers listed in this Board Action submitted applications for renewal to the local Continuum of Care and were awarded for renewal for the HUD FY 2021.

These programs will continue to provide permanent supportive housing and supportive services to individuals and families in Detroit and Wayne County who have a serious mental illness/disability and are experiencing homelessness.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund, HUD

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
HUD	\$ 2,161,641.00	\$ 2,161,641.00
General Fund	\$ 104,785.00	\$ 104,785.00
Total Revenue	\$ 2,266,426.00	\$ 2,266,426.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Eric Doch

Signed: Tuesday, April 5, 2022

Signature/Date:

Stacie Durant

Signed: Monday, April 4, 2022

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the day of day of pulpose and pulpose points and pulpose points are selected.

Approved Rejected Modified as follows:

Executive Director - Initial here:

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 22-60 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 4/20/2022

Name of Provider: Flagstar Bank

Contract Title: Milwaukee Crisis Center Financing

Address where services are provided: 'None'___

Presented to Executive Committee at its meeting on: 4/18/2022

Proposed Contract Term: 5/1/2022 to 4/30/2027

Amount of Contract: \$15,805,000.00 Previous Fiscal Year: \$5,000,000.00

Program Type: New

Projected Number Served- Year 1: 70,000 Persons Served (previous fiscal year): Not applicable

Date Contract First Initiated: 5/1/2022

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN is requesting approval of the term sheet to enter into a financing agreement with Flagstar Bank in the amount not to exceed \$15,805,000. The financing agreement includes construction costs and equipment loan for the Milwaukee building to serve as the new the crisis center location. In addition, the loan will incorporate the existing Flagstar loan of approximately \$5 million in the terms for an estimated loan amount of \$15,805,000. The existing loan matures in June 2023.

The agreement includes a construction loan in the amount of \$9,525,000 not to exceed to lesser of 75% of the stabilized appraised value or 80% of the loan to cost based on the budget approved by the lender. The term of the construction loan is for 42 months after the estimated 18 month construction draw period with a 20-year amortization period. The total amount of the construction costs is estimated at \$12.7 million. DWIHN will be responsible for 25% or \$3,175,000.

In addition, the agreement includes financing 80% of the invoice cost of new equipment estimated at \$1,280,000. The term of the equipment loan is 24 month draw period followed by 36 month amortizing term loan. The total equipment costs is estimated at \$1.6 million. DWIHN will be responsible for 20% or \$320,000.

The tentative interest rate is 30-day LIBOR + 2.65% per annum or fixed rate via a interest rate hedge with a current indicative swap rate of 4.80% (construction + term). A non-refundable commitment fee in the amount of .30% of the commitment amount of Credit Facilities, which is paid at closing. The CFO will notify the board

through the finance report on the final terms based rates available on the closing date. Total DWIHN cash outlay is estimated at \$3,495,000.

At the conclusion of the term, a balloon payment shall be due to Flagstar for all unpaid principle, interest and loan costs.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
Multiple - construction/Term Loan	\$ 14,525,000.00	\$ 14,525,000.00
multiple-equipment	\$ 1,280,000.00	\$ 1,280,000.00
Total Revenue	\$ 15,805,000.00	\$ 15,805,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: various

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Wednesday, April 13, 2022

Signed: Wednesday, April 13, 2022

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the day of day of Approved

Approved

Rejected

Modified as follows:

Executive Director - Initial here:

Tabled as follows:

Signature Board Liaison (Zuchshure)

Date 4/20/2022

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 22-61 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 4/20/2022

Name of Provider: Pending

Contract Title: Milwaukee Crisis Center Renovations

Address where services are provided: 'None'

Presented to Executive Committee at its meeting on: 4/18/2022

Proposed Contract Term: <u>5/1/2022</u> to <u>6/30/2023</u>

Amount of Contract: \$12,700,000.00 Previous Fiscal Year: \$0.00

Program Type: New

Projected Number Served- Year 1: 0 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 5/1/2022

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting the approval to enter into a contract with Roncelli, Inc, in an amount not to exceed \$12.7 million, which includes a 8% contingency for a term of thirteen months.

The Procurement division issued Control #2022-003 that was due on March 30, 2022 for the Milwaukee Care Center Renovations. Four proposals were received however two were deemed nonresponsive. Based on the evaluation team, the DWIHN Purchasing Department recommends award to Roncelli, Inc., the most responsive and responsible proposer. The \$12.7 million includes an estimated \$180,000 for abatement costs.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
Multiple	\$ 12,700,000.00	\$ 12,700,000.00

	\$ 0.00	\$ 0.00
Total Revenue	\$ 12,700,000.00	\$ 12,700,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 00000.158000.00000

In Budget (Y/N)?<u>Y</u>

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Signature/Date:

Stacie Durant, Chief Financial Officer

Signature/Date:

Eric Doeh

Signed: Thursday, April 14, 2022

Stacie Durant

Signed: Thursday, April 14, 2022

BOARD ACTION TAKEN.

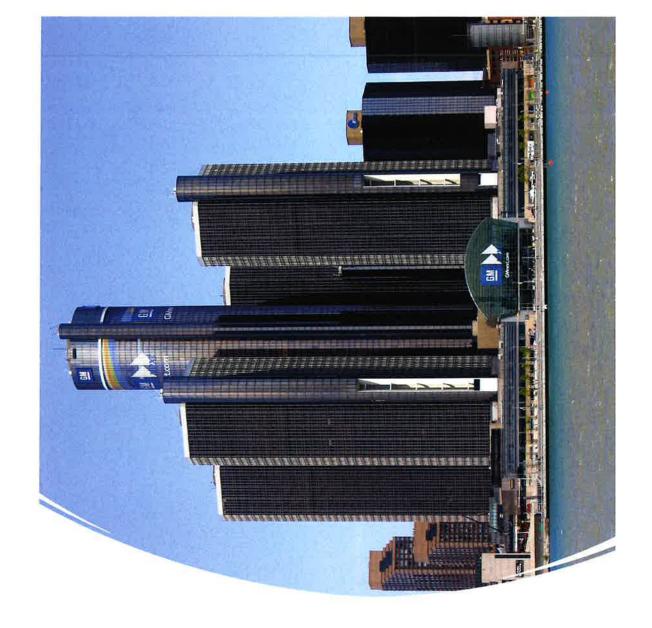
The following Action was taken by the Full Board on the day of Approved | Approved | Rejected | Modified as follows: | Executive Director - Initial here: | Tabled as follows: | Approved | Tabled as follows: | Tabled as

Board Liaison



Detroit Recovery Project

Andre Johnson, MA
President/CEO
ajohnson@recovery4detroit.com
www.recovery4detroit.com





Mission

• DRP is a private non-profit corporation, licensed and accredited by the State of Michigan, dedicated to supporting recovery which strengthens, rebuilds, and empowers individuals, families and communities who are experiencing co-occurring mental illness, and substance use disorders. This is accomplished by ensuring access to integrated networks of effective and culturally competent holistic health services.







Association of Recovery
Community
Organizations



Substance Abuse Treatment

Recovery Support

Physical Health and Primary Care

Mental Health Services

Case Management Services

Psychiatric Services





Harm Reduction

Syringe Services Program

HIV/AIDS Prevention and Education Services

HCV Prevention and Education Services

Linkage to Care

Collegiate Recovery

Youth Community Center



HIV Prevention, Testing and Linkage to Care

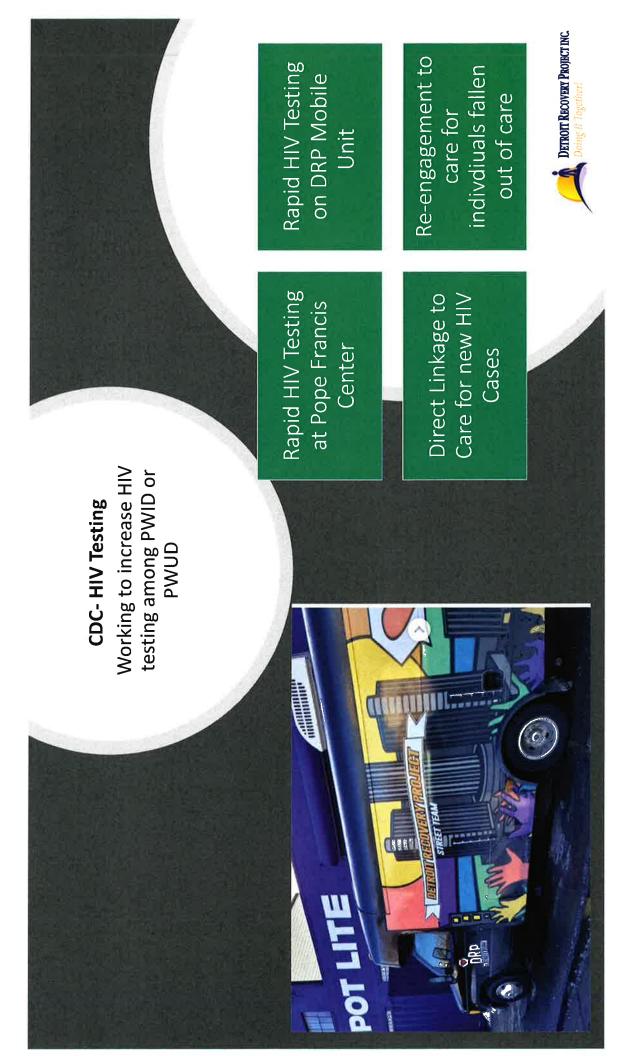
- Safe and Health Decision Making Workshops for Youth and Young Adults
- Case Management for Youth and Young Adults active in High-Risk Behaviors
- Rapid HIV Antibody Testing
- Direct Linkage to Care
- Free Condom Distribution
- SUD Treatment Center Safe Sex and Health Education Workshops
- Linkages to SUD Treatment for HIV positive individuals not currently in treatment or recovery





CDC HIV Testing-Community Events to Increase Awareness and Access to HIV Prevention and Testing





HCV (HEP-C) Testing- GILEAD

Provide rapid HCV
Testing for individuals
active in drug use,
entering SUD treatment,
or early in recovery

Direct linkage to HCV Treatment through telehealth services with Henry Ford Hospital

Assistance in all needs to access HCV care including transportation, ID, and medication access





Syringe Services and Engagement MDHHS

Provide direct care to PWID/PWUD with integrity and kindness

Provide clean drug using supplies

Provide education on safe smoking, snorting and injection practices

Provide direct linkage to inpatient, MOUD or other SUD treatments

Wound Care

Food, gloves, ID Assistance, and more.



Recovery









Recovery Support Services







Recovery On Call

Bureau of Justice- R.I.S.E Initiative

Building Communities of Recovery







Recovery Services

Built on the Foundational idea that there are many pathways to recovery, DRP meets the Informational, Affiliation and Social Support Needs through our comprehensive services and supports.

Individuals

- Screening, Brief Intervention and Referral to Treatment (if needed)
- One-on-One Mentorship and Recovery Coaching
 - Linkages to Care and Supportive Services
- Social Supports, including
 Support Groups, 12-Step Networks
 - Life Skills Workshops
- Wellness Support (Fitness, Mindfulness Meditation and Yoga)
- Recovery Housing

City & State

- Recovery Community Organization Support
- Technical Assistance for Recovery Community Organizations throughout the State of Michigan
- Quarterly Workshops and Webinars to Support Recovery Leaders and Paraprofessionals
- Community Education on Prevention, Treatment & Recovery
- Recovery Advocacy Education

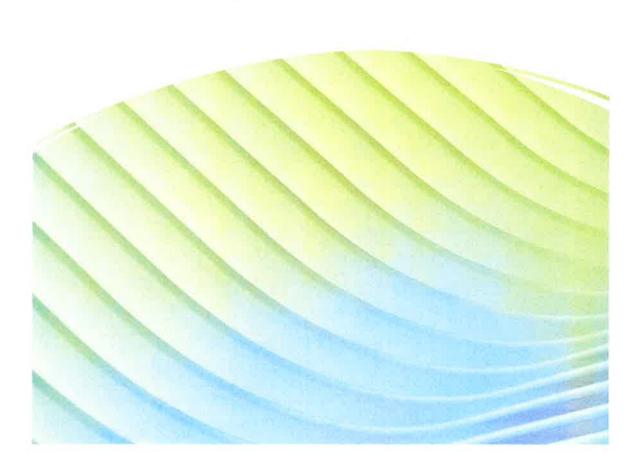




Education & Enrichment



Recovery Training Institute





Recovery Training Institute

- Nationally there is more demand for behavioral health treatment than workforce capacity to deliver services
- DRP's new registered Apprenticeship Program with the Department of Labor creates opportunity to expand behavioral health workforce
- Opportunity to earn Nationally recognized credentials and Associates Degree in partnership with University of Phoenix



Our new one-year apprenticeship program now offers:



PAID JOB

Get paid to learn throughout your apprenticeship as you develop new skills



MENTORSHIP

Gain skills through on-the-job learning under the supervision of an experienced mentor



CLASSROOM LEARNING

Classroom instruction offers education and opportunities to earn additional certifications



CREDENTIALS

Earn a nationally-recognized credential and the opportunity to become a Certified Peer Recovery Mentor (CPRM)

Evidence Based Practices and Interventions

Screening, Brief Intervention, Referral to Treatment (SBIRT) Choosing Life: Empowerment, Action, Results (CLEAR) Stop Tobacco and Nicotine Dependence (STOP) Assertive Community Treatment (ACT) Medication Assisted Treatment (MAT) Social Networking Strategy (SNS) Motivational Interviewing (MI) Cognitive Behavioral Therapy Contingency Management **Recovery Support Services** Be Proud, Be Responsible Mindfulness Meditation Strengthening Families Harm Reduction



Trauma Informed Yoga

Data and Statistics

Clinical Services (Behavioral Health, Primary Care, Group Support)

863 Individuals served

Recovery Coaching

125 individuals received Recovery Coaching services

BCOR Trainings

- 61 Recovery Trainings Hosted in
- 679 Participants

Recovery Training Institute

100 Recovery Coaches Trained

Syringe Services, Engagement and Recovery On Demand

- 1,002 New Enrollees
- 4,124 Encounters
- Naloxone Distributed to 5,070 people
- 1,124 Overdoses Reversed
- 57 Linked to Treatment



Program Funders

Substance Abuse Mental Health Services Administration

State of Michigan Department of Health & Human Services

Detroit-Wayne Integrated Health Network

Health Resources Services Administration (HRSA)

Centers for Disease Control (CDC)

Gilead Pharmaceuticals

United States Bureau of Justice

Vital Strategies (Bloomberg Foundation Initiative)