

### Detroit Wayne Integrated Health Network

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FULL BOARD Wednesday, October 20, 2021 1:00 P.M Virtual AGENDA

- I. CALL TO ORDER
- II. ROLL CALL
- III. APPROVAL OF THE AGENDA
- IV. MOMENT OF SILENCE
- V. APPROVAL OF BOARD MINUTES Full Board Meeting -September 15, 2021

CEO Search Committee Meeting – July 8, 2021 CEO Search Committee Interviews – July 20, 2021 CEO Search Committee Interviews – July 28, 2021

- VI. RECEIVE AND FILE Approved Finance Committee Minutes September 1, 2021
  Approved Program Compliance Committee Minutes September 8, 2021
- VII. ANNOUNCEMENTS
  - A) Network Announcements
  - B) Board Member Announcements

### VIII. BOARD COMMITTEE REPORTS

- A) Board Chair Report
  - 1) Update Board Member Appointment Vacancy Wayne County
  - 2) Update Board Member Appointment City of Detroit
  - 3) Update Mackinac Policy Conference, Mackinac Island, Michigan September 20th -23rd
  - 4) Hill Day at Home (Virtual) October 19, 2021
  - 5) Community Mental Health Association of Michigan (CMHAM) 2021 Annual Fall Conference Grand Traverse, Michigan (October 25<sup>th</sup> & 26<sup>th</sup>)
  - 6) Metro Region Virtual Meeting December 2, 2021 (Macomb County to Host)
  - 7) Dissolution of CEO Search Committee
- B) Executive Committee
  - 1) Update Joint Full Board and SUD Oversight Policy Board Gathering September 17, 2021
  - 2) BA #22-30 PA 152 Waiver (Healthcare)
  - 3) BA #22-34 CMHSP Contract Michigan Department of Health and Human Services
- C) Finance Committee
- D) Program Compliance Committee

### **Board of Directors**

- E) Recipient Rights Advisory Committee
- IX. SUBSTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT

### X. AD HOC COMMITTEE REPORTS

A) Policy/Bylaw Committee

### XI. PRESIDENT AND CEO MONTHLY REPORT

### XII. UNFINISHED BUSINESS

### **Staff Recommendations:**

- A. BA #21-26 (Revised) Equalsign Partners (Finance)
- B. BA #21-42 (Revised) Graham Media (Finance)

### XIII. NEW BUSINESS

### **Staff Recommendations:**

- A. BA #21-74 Request for Additional Funds for Translation Services -Bromberg and Associates (*Program Compliance*)
- B. BA #22-14 Wayne County Health, Human and Veteran's Services Wayne County (*Program Compliance*)
- C. BA #22-16 Substance Use Disorder (Prevention) (Program Compliance)
- D. BA #22-17 Substance Use Disorder (Treatment) (Program Compliance)
- E. BA #22-21 ARCs Detroit, Northwestern Wayne and Western Wayne ARC Detroit (*Program Compliance*)
- F. BA #22-27 Michigan Municipal Risk Management Authority (Finance)
- G. BA #22-29 Jail Diversion Central City Integrated Health (Program Compliance)
- H. BA#22-30 PA 152-Wavier (Healthcare) (Executive Committee)
- H. BA #22-32 Credentialing Verification Organization Medversant Technologies, LLC (*Program Compliance*)
- I. BA#22-34 CMHSP Contract Michigan Department of Health and Human Services (Executive Committee)

### XIV. PROVIDER PRESENTATION - The Children's Center (TCC)

### XV. REVIEW OF ACTION ITEMS

### XVI. GOOD & WELFARE/PUBLIC COMMENT/ANNOUNCEMENTS

Members of the public are welcome to address the Board during this time for no more than two minutes. (The Board Liaison will notify the Chair when the time limit has been met.) Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis).

### XVII. ADJOURNMENT



### DETROIT WAYNE INTEGRATED HEALTH NETWORK FULL BOARD MEETING Meeting Minutes Virtual

Wednesday, September 15, 2021 1:00 pm.

### **BOARD MEMBERS PRESENT**

Angelo Glenn, Vice Chairperson Dora Brown, Treasurer Dr. Cynthia Taueg, Secretary Dorothy Burrell Lynne F. Carter, M.D.

Michelle Jawad Commissioner Jonathan C. Kinloch Kevin McNamara Bernard Parker Kenya Ruth

**BOARD MEMBERS EXCUSED:** None

GUEST(S): Mr. Floyd Allen, Attorney, Allen Law Group

### **CALL TO ORDER**

The meeting was called to order at 1:04 p.m. by Mr. Angelo Glenn, Vice Chairperson

### ROLL CALL

Roll call was taken by the Dr. Taueg, Board Secretary and a quorum was present.

### APPROVAL OF THE AGENDA

Mr. Glenn, Vice Chairperson and acting as Board Chair welcomed everyone to the meeting and called for a motion on the agenda.

It was moved by Ms. Brown and supported by Mr. Parker to accept the agenda as presented. Motion carried unanimously.

### **MOMENT OF SILENCE**

The Vice Chairperson called for a moment of silence. Moment of Silence taken.

### APPROVAL OF BOARD MINUTES

The Chair called for a motion on the Board minutes from the Full Board meeting of August 18, 2021. It was moved by Commissioner Kinloch and supported by Ms. Brown to accept the Full Board minutes of July 21, 2021 with any necessary changes. Motion carried unanimously.

### **RECEIVE AND FILE**

The approved Finance Committee minutes from the meeting of August 4, 2021 and the approved Program Compliance Committee minutes from the meeting of August 11, 2021 were received and filed.

### **ANNOUNCEMENTS**

### **Network Announcements**

T. Devon, Director of Communications noted that September is Suicide Awareness month and reported there were two events scheduled to take place; the first event is "Demystifying Suicide – Starting the Conversation" with the Detroit Pistons and the Children's Center on September 25 from 10:00 am. to 1:00 p.m. and the second event is a "Self-Care Conference scheduled on Monday,

September 27<sup>th</sup> from 10:00 a.m. to 2:00 p.m. at the International Banquet Center with Mr. Michael Ealy, actor as the keynote speaker. An invitation was extended to all board members.

### **Board Announcements**

Mr. McNamara reported that Van Buren Township is passing an ordinance and are embracing DWIHN's Substance Use Disorder process that is if a person is actively seeking assistance through a program and has a police contact Van Buren Township will keep the drug paraphernalia and release the person.

It was noted that Board member Ruth joined the call and for the record her attendance was recorded by Dr. Taueg, the Board Secretary as present.

### NOMINATING COMMITTEE - OFFICER VACANCY - CHAIRPERSON

Board Chair Glenn reported the Nominating Committee met on September 9, 2021 to address the vacant Board Chair position. Mr. Glenn, Vice Chair was nominated by the committee for the position of Chair. It was noted that should the Full Board vote to move the Vice Chair to the Chair position the role of the Vice Chair would become vacant. The Chair noted the Nominating Committee had nominated Ms. Ruth for the position Vice Chairperson. The recommended slate from the Nominating Committee was Mr. Glenn as Chairperson and Ms. Kenya Ruth as Vice Chairperson. Legal provided an opinion on how to handle the voting on the presented slate from the nominating committee and nominations from the floor. The Chair called for a motion on the approval of the slate from the Nominating Committee. Motion: It was moved by Mr. McNamara and supported by Ms. Brown to approve the recommended slated from the Nominating Committee - Mr. Angelo Glenn for Chairperson and Ms. Kenya Ruth as Vice Chairperson. Discussion ensued regarding Mr. Glenn serving as Chair of both the PIHP Board and the SUD Oversight Policy Board. Mr. Glenn noted that it was his intent to resign from the Chair position of the SUD Oversight Policy Board. Attorney Turner noted that if Mr. Glenn was voted in as Chairperson for the PIHP Board he could proceed with the resignation. Motion carried unanimously. Mr. Glenn noted the officers of the Board and Executive Committee were Mr. Angelo Glenn; Chairperson; Ms. Kenya Ruth, Vice Chairperson; Ms. Dora Brown, Treasurer and Dr. Cynthia Taueg, Board Secretary. Mr. Parker noted the Immediate Past Chair should also be included as a member of the Executive Committee. Attorney Turner to provide update on the Immediate Chair position. Mr. Glenn and Ms. Ruth both thanked the Board for their support and confidence in them in their newly elected roles.

### Board Chair Report

Board Chair, Mr. Glenn provided a verbal report. It was reported that Board Chair William T. Riley, III rendered his resignation to the Board Liaison on August 31, 2021 therefore the County has a vacant seat. Ms. Blackwell will work with the County and provide an update on their appointment. It was reported that the City of Detroit had filled their vacant position with Ms. Gail Perry-Mason who should be joining us shortly.

Attorney Turner provided an update on the Open Meetings Act; it was noted that public meetings can be held in a hybrid setting which allows for virtual meetings; in-person meetings or a combination of both virtual and in-person meetings if held safely. This body can continue to hold virtual and hybrid meetings through December 31, 2021 as the local public health department has declared a local state of emergency in the City of Detroit.

Mackinac Policy conference will be held on September 20<sup>th</sup> through the 23<sup>rd</sup>; there are three board members that are attending along with staff. Hill Day will be held virtually this year on October 19, 2021; there are still opportunities to attend; however; registration is required. Interested board

members should contact the Board Liaison or B. Blackwell. The Community Mental Health Association of Michigan (CMHAM) 2021 Annual Fall Conference will be held in Grand Traverse Michigan on October 25th and 26th and will be in person with a virtual component; registration is required and the Board Liaison should be contacted if anyone is interested.

### **Executive Committee**

Board Chair, Mr. Glenn, gave a verbal report. It was reported that the Board Executive Committee meeting meet on September 13th and the CEO contract was discussed. There has been a lot of discussion and negotiating on this contract. Mr. Floyd Allen, Attorney of the Allen Law Group was present to discuss the contract. Mr. Doeh was asked if he would like to move into closed session to discuss a personnel matter to which he responded that he was fine with the discussion taking place in the open meeting. Mr. Allen thanked the board for the opportunity to be engaged in this matter; a written document was provided for the record. It was noted that for the last three weeks they have been trying to negotiate a contract for Mr. Doeh who was selected by this board to be the CEO for the organization; negotiations first began with Chair Riley, III and now Chair Glenn. The full contract was provided along with a summary sheet. The provisions of the contract were discussed which included the terms of the contract; base salary; merit increase; bonus; the bonus percentages that would be given based on certain levels of performance; auto allowance; benefits; the causes for termination which included the CEO complying with board policies; the termination without cause provisions; and the severance clause. The Chair, Mr. Glenn noted that he was satisfied with the contract and that he took into consideration the current climate of the state; the hefty feats that have to be met; and the work that that has been accomplished by Mr. Doeh during this time. Commissioner Kinloch noted that he agreed with the presented contract which took into consideration the comments of the board members present at the Executive Committee and that this contract was much better than the contract previously submitted. Motion: It was moved by Commissioner Kinloch to approve the recommended presented contract for the DWIHN CEO. Discussion ensued regarding the bonus and if it would be a one-time payout or added to the base which Mr. Allen provided a detailed review. Ms. Jawad and Mr. Parker noted concern with setting a precedent of the higher salary. Mr. McNamara noted his concern with the timeliness of receiving the documents and requested the Board think about it for two weeks and delay the decision. Ms. Ruth requested and agreed that the decision be delayed for two weeks. Ms. Brown voiced concerns about the merit and noted that she thought the base salary would remain unchanged. It was noted by several Board members that they did not have adequate time to review the documents. Commissioner Kinloch rescinded the motion which had not received a second. Motion: It was moved by Mr. Parker and supported by Ms. Brown to refer the CEO contract to the Executive Committee for additional review. Motion carried. Ms. Durant gave an overview of the current salary; the percentages and how is related to the previous CEO contract. It was determined that a Special Executive Committee meeting would be held on Friday, September 24, 2021 at 1:00 p.m. and a Special Full Board meeting would follow and be held on Friday, September 24th at 2:15 p.m.

Deputy Legal Counsel Turner noted that in reference to the question asked earlier regarding the membership of the Executive Committee; this committee did include the Immediate Past Chair; however the position of the Immediate Past Chair was vacant and per the Board Bylaws the Chair can fill the position with an appointment. The Board Chair, Mr. Glenn requested the Executive Committee vacancy be added to the Special Executive Committee and Full Board agenda.

The Chair noted the Full Board and SUD Oversight Policy Board gathering was scheduled to take place on September 17 at Andiamo's Restaurant located in the Renaissance Center. The Chair thanked the Board and Mr. Allen for their hard work on the CEO contract and at this time Mr. Allen left the meeting.

### **Finance Committee**

Ms. Dora Brown, Treasurer and Chair of the Finance Committee, gave a verbal report of the highlights from the Finance Committee and noted the committee met virtually on Wednesday, September 1, 2021. It was reported that on August 11th funds to First Independence Bank have been replenished to the tune of \$10.5 million; CFO estimates that approximately \$20 million is due to MDHHS for DCW cost settlement. DWIHN staff met with several SUD providers and based on the concerns of the providers, CFO researched comparable rates amongst other PIHP's and as a result of the analysis, there were changes made in several areas which includes withdrawal management and alcohol and drug assessments; the 72 hour period for submission of an authorization has been extended to 96 hours; Providers can bill to include weekend lodging for IOP Level 3 with domicile or IOP Level 4 if authorized with domicile; and clients who step down from withdrawal management and submit an authorization will now have 20 residential days as opposed to nine (9) residential days, this authorization is consistent with the Access Center. Cash flow remains stable, our liquidity is strong; and there were several board actions that were considered and moved to Full board for approval and are on the agenda. There was no further discussion.

### **Program Compliance Committee**

Dr. Taueg gave a verbal report. It was reported the committee met virtually on Wednesday, September 8, 2021. The committee considered several routine reports as well as the Strategic Plan Quality Pillar which had an overall completion rate of 77% with some areas having a higher rate of completion. There were approximately ten new recommendations – board actions that were considered by the committee and moved to Full board for approval and are on the agenda. There was no further discussion.

### Recipient Rights Advisory Committee

Ms. Ruth, Chair of the Recipient Rights Advisory Committee (RRAC) reported the Recipient Rights Advisory Committee did not meet. The meeting has been rescheduled for September 17th due to state regional training which is taking place on September 13<sup>th</sup> and 14th. A report will be provided at the next meeting.

### SUBTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT

Mr. Glenn, Chair of the Substance Use Disorder (SUD) Oversight Policy Board reported the SUD Oversight Policy Board meeting is scheduled for Monday, September 20, 2021.

The Chair noted the reports of the Board Chair; the Executive Committee; Finance Committee; Program Compliance Committee; Recipient Rights Advisory Committee; Substance Use Disorder Oversight Policy Board report were received and filed.

### AD HOC COMMITTEE REPORTS

### Policy/Bylaws Committee

Dr. Taueg reported the committee did not meet and there was no report.

### FY 2021/2022 BUDGET PRESENTATION

CFO Durant reported that the budget was presented at the Joint Finance and Program Compliance Committee meeting held on August 4, 2021. The budget was also presented at the Finance Committee meeting held on September 1, 2021 and a board action is on the agenda to be presented to the Full Board. It was reported that Board Action #22-12 is a request for the approval of the fiscal year 2022 Operating Budget totaling \$907 million dollars; there were two changes from the presentation at the joint meeting which were an additional SUD COVID revenue grant that was received for \$7 million dollars and an additional FTE for the Customer Service department. There was discussion on the general fund and it was noted that \$30 million had been budgeted and any changes would be presented to the Finance committee. The Chair called for a motion. Motion: It was moved by Ms. Brown and supported by Mr. Parker approval of Board Action #22-12 DWIHN FY 2021/2022 Operating Budget. A roll call vote was requested by Board member McNamara. The motion carried with Ms. Brown; Ms. Burrell; Dr. Carter; Mr. Glenn; Ms. Jawad; Commissioner McNamara; Mr. Parker; Ms. Ruth; and Dr. Taueg voting Yea and no response from Commissioner Kinloch.

### **BUILDING COMMITTEE**

The Board Chair, Mr. Glenn noted there was discussion at the Board Executive committee meeting regarding the changes to the Milwaukee and the Woodward buildings as it pertained to the Crisis Center. He requested that the Building Committee be re-established to discuss the changes as the committee has been dissolved earlier this year. The Chair called for a motion. **Motion:** It was moved by Ms. Brown and supported by Dr. Taueg to re-establish the Board Building Committee. **Motion carried unanimously.** The Chair noted that several board members had expressed an interest in joining the committee. The Chair noted that he would be calling on board members to determine interest and the number of available positions.

### PRESIDENT AND CEO MONTHLY REPORT

Mr. Doeh, CEO, reported. Mr. Doeh congratulated Mr. Glenn and Ms. Ruth on their Board leadership positions. A written report was provided for the record. Mr. Doeh reported on August 18th Representative Whiteford hosted a townhall and as a result of the townhall DWIHN leadership has been asked to work with her on the system redesign. He has been invited to a meeting on Thursday with Senator Shirkey to discuss the redesign and the proposal has been shared with the Board. A partnership has been established with Ford X and Wayne Health- this continues to be a success in linking people to mobile health services which includes mental and physical health services and we hope to expand the services to different cities within the county. The residential communities have been outfitted with IPads and laptops. The IT department worked closely with children's and residential providers using surveys to evaluate IT infrastructure and technology equipment needs. The shortage of workers has impacted our Providers and continues to be a significant focus of MDHHS and DWIHN. An update was provided on the Crisis Center; it was noted that the emphasis has been on changing the Milwaukee building to the Hope Center and the organization must move toward becoming a provider of services along with being a manager of services and regardless of the proposed redesign plans all roads lead to Certified Community Behavioral Health Centers (CCBHC) as an integrated service model to better serve people. The time frame of having the Milwaukee building serve as the Hope Center would be around September or October of next year. It was also reported that DWIHN is currently exploring mandatory COVID-19 vaccinations; if an organization receives federal monies, especially Medicare dollars the President has directed the Labor Department to put forth a plan depending on how many employees an organization has; 100 or more; to mandatory vaccinate. DWIHN falls into the second category and we are having discussions with the unions. We will be the only PIHP to do so. A brief overview was provided of the lawsuit filed against Henry Ford and was quickly

withdrawn after the President gave his remarks. It was noted that we are looking at a \$3.9 billion dollar system; much of this is a result of COVID dollars. The increase in funding is partly due to \$28 million in Public Health Emergency Health dollars and another \$192 million designated for the DCW supplemental. Discussion ensued regarding the number of people not wanting to receive the vaccination and the stress involved with not receiving the vaccination. It was noted that DWIHN has provided education through our Chief Medical Director; our website and Townhall meetings. DWHIN has a 71% percent rate of employees being vaccinated. We are having people tested every month to a tune of approximately \$30,000. Our concern is not with the dollars, but with keeping our workforce safe. Ms. Ruth noted that she would be an advocate for the vaccinations. Discussion ensued regarding those who remain unvaccinated and what would the protocol be for those individuals. It was noted that DWIHN would work on those exceptions on a case by case basis; the Department of Labor may provide guidance; it could become a condition of employment; and this along with other exceptions at this point is still a work in progress. The Chair noted that the Report of the President and CEO would be received and filed.

### **UNFINISHED BUSINESS**

### **Staff Recommendations:**

**A. BA #21-04 (Revised) – AssuriCare, LLC** M. Singla reporting. Staff is requesting board approval for a term extension only for the fiscal year ending September 30, 2022 (funding remains the same at \$175,000 until modification or contract renewal required). No additional funding is requested at this time. Current Contract terms: 10/1/20 - 9/30/21. This is the second year of the contract. Chair called for a motion. **Motion:** It was moved by Ms. Brown and supported by Ms. Jawad approval of BA#21-04 (Revised) AssuriCare, LLC. **Motion carried.** 

### **NEW BUSINESS**

### **Staff Recommendations:**

- A. BA #22-03 Crisis Intervention Services Hegira Health Inc.— J. Davis reporting. The Chair called for a motion. Motion: It was moved by Ms. Brown and supported by Mr. McNamara approval of BA#22-03. Staff requesting board approval for Hegira Health, Inc. to continue to provide crisis intervention services via the Community Outreach for Psychiatric Emergencies (COPE). It will allow DWIHN to continue providing the MDHHS mandated adult mobile crisis services during the process of securing the DWIHN's Woodward Hope Center. The amount for the extension is not to exceed \$8,400,000.00 from October 1, 2021 through September 30, 2022. Discussion ensued regarding an RFP for these services. It was noted that this is an extension and there would be a RFP in the next fiscal year. Discussion also ensued regarding hospital costs. It was noted that the particular services would be covered under the DWIHN Hope Center. Motion carried.
- B. BA #22-04-Behavioral Health Emergency Response Call Center J. Davis reporting. The Chair called for a motion. Motion: It was moved by Mr. Parker and supported by Ms. Brown approval of BA#22-04. Staff requesting board approval for the extension of this contract to fulfill its' role as the Emergency Response Call Center during the period of implementation of DWIHN's Full Crisis Continuum. The FY 21/22 contract amount is \$335,500.00. There was no further discussion. Motion carried.
- C. BA #22-08 Michigan Consortium for Healthcare Excellence (MCHE) J. Pascaretti reporting. The Chair called for a motion. Motion: It was moved by Ms. Brown and supported by Mr. McNamara approval of BA #22-08. Staff requesting board approval for a three-year contract renewal agreement with MCHE who in turn is entering into a master license agreement with MCG Health on behalf of all ten of the Prepaid Inpatient Health Plans (PIHP) in Michigan. The estimated

- amount for this renewal is not to exceed \$350,000.00. There was no further discussion. **Motion** carried.
- D. BA#22-09 Project for Assistance in Transition from Homelessness (PATH) Neighborhood Service Organization (NSO) and Wayne Metropolitan Community Action Agency (WMCAA) June White, Director of Contract Management reporting. The Chair called for a motion. Motion: It was moved by Ms. Brown and supported by Ms. Jawad approval of BA#22-09. Staff requesting board approval to provide supplemental funding for the PATH program for two providers (NSO and WMCAA). Both providers receive grant funding directly from the Michigan Department of Health and Human Services (MDHHS) for this program. There was no further discussion. Motion carried.
- E. BA #22-10 Central City PSH CoC Program and Leasing Project Central City Integrated Health June White reporting- The Chair called for a motion. Motion: It was moved by Mr. Parker and supported by Ms. Brown approval of BA#22-10. Staff requesting board approval to disburse general fund match in the amount of \$165,045.00 to Central City Integrated Health (CCIH) for their approved Department of Housing and Urban Development (HUD) direct grants for the fiscal year ending September 31, 2022. Discussion ensued regarding the status of the Central City investigation. It was noted that a final report had been provided regarding the status. Motion carried.
- F. BA#22-11 Donated Funds Agreement DFA22-82000 -Outstanding DHHS Service J. White reporting. The Chair called for a motion. Motion: It was moved by Mr. McNamara and supported by Ms. Brown approval of BA#22-11. Staff requesting board approval Staff requesting board approval for a one-year contract with the Michigan Department of Health and Human Services (MDHHS) to continue implementation of the Outstation DHHS Services to assist persons receiving behavioral health services in Wayne County to gain rapid access to Medicaid benefits and maintain their benefits to receive eligible services without interruption. There was no further discussion. Motion carried.
- G. BA #22-12 DWIHN FY 2021/2022 Operating Budget S. Durant, CFO reporting. The Chair called for a motion. The Detroit Wayne Integrated Health Network is requesting approval for the FY 2022 Operating Budget. The FY 2022 operating budget, in the amount of \$907,178,620 includes revenues of \$30,449,269 (State General Funds); \$699,248,095 (Medicaid, DHS Incentive, Medicaid-Autism, Children's/SED Waiver, HAB); \$9,886,123 (MI Health Link); \$114,444,557 (Healthy MI Mental Health and Substance Abuse); \$17,686447 (Wayne County Local Match funds); \$4,040,539 (PA2 Funds); \$4,988,983 (State Grant portion of OBRA, SUD); \$25,031,957 (Federal Grants/Federal Block Grants/SUD); \$362,650 (Local Grant Revenue); \$1,000,000 (Interest Income); and \$40,000 (Misc. Revenue This board action was approved under item XIII. FY 2021/2022 Budget Presentation with a roll call vote.
- H. BA#22-13 Michigan Peer Review Organization (MPRO) J. Pascaretti reporting. The Chair called for a motion. **Motion:** It was moved by Mr. McNamara and supported by Mr. Parker approval of BA#22-13. Staff requesting board approval for a comparable source service contract with MPRO for the Utilization Management department the ability to collaborate on utilization reviews and authorization decisions related to the provision of behavioral health services as well as assist with decision-making process for clinical claims adjudication. The contract period is from October 1, 2021 through September 30, 2022 with a one-year option to renew. The amount is not to exceed \$100,000.00 per year. There was no further discussion. **Motion carried.**
- I. BA#22-15 System of Care Block Grant Black Family Development. C. Phipps reporting. The Chair called for a motion. Motion: It was moved by Ms. Jawad and supported by Ms. Burrell approval of BA#22-15. Staff requesting board approval for the System of Care Block Grant which expands the capacity of Connections Wayne County's System of Care to support the needs of the

most complex children and youth with serious emotional disturbance (SED) served within Wayne County's Public Mental Health System. MDHHS affords this transforming grant in the amount of \$1,043,582 to supplement Medicaid covered services. The term of this contract is from October 1, 2021 through September 30, 2022. There was no further discussion. **Motion carried**.

- J. BA#22-20 Infant and Early Childhood Mental Health Consultation (IECMHC) Development Centers, Inc. C. Phipps reporting. The Chair called for a motion. **Motion:** It was moved by Ms. Jawad and supported by Ms. Brown approval of BA#22-20. Staff requesting board approval of a one-year contract effective October 1, 2021 through September 30, 2022 for an amount not to exceed \$163,348.00 for the IECMHC. The program consultation is a prevention based, indirect intervention that teams a mental health professional with child care providers to improve the social, emotional and behavioral health of children. There was further discussion, **Motion carried.**
- K. BA#22-22 Provider Network System FY 21/22 DWIHN's Provider Network J. White reporting. The Chair called for a motion. Motion: It was moved by Ms. Brown and supported by Mr. McNamara approval of BA#22-22. Staff requesting board approval for continued funding for the Provider Network System for the fiscal year September 30, 2022. This will allow for the continued delivery of behavioral health services for individuals with Serious Mental Illness (SMI), Intellectual/Developmental Disability (IDD), Serious Emotional Disturbance (SED) and Co-Occurring Disorders. Ms. Jawad abstained from voting on the services provided by LAHC on this this board action due to a conflict of interest. There was no further discussion. Motion carried.
- L. BA#22-26 Professional Liability Insurance, Long Insurance, LLC Y. Turner reporting. The Chair called for a motion. **Motion:** It was moved by Ms. Jawad and supported by Ms. Brown approval of BA #22-26. Staff is requesting approval of a one-year contract renewal between DWIHN and Long Insurance Services, LLC in the amount not to exceed \$91,289. The policy provides professional liability coverage as it relates to the Medical Director and other professional staff. Discussion ensued regarding the cost of the premium; it was noted that we have more people to cover and there are many companies that are no longer providing these services. **Motion carried.**

**PROVIDER PRESENTATION - Neighborhood Services Organization (NSO)** Ms. Linda Little, President and CEO reporting. A PowerPoint presentation was provided for the record. The presentation included information on NSO's mission; vision; and their history from 1955 to present; an overview of the agency and their Central Office administration including their Executive leadership and administrative leadership was also provided. A review of their programs was provided which included Housing; Health; Well Being; Crisis Services; and their adult and children programs. A financial overview was also provided. Ms. Little thanked the Board for the opportunity to present their information. The Board Chair thanked Ms. Little for providing a thorough presentation to the board.

### **REVIEW OF ACTION ITEMS**

The Board Chair requested that a Special Executive Committee and Special Full Board meeting be held on Friday, September 24, 2021. The Executive Committee meeting will begin at 1:00 p.m. and the Special Full Board meeting will begin at 2:15 p.m.

### GOOD AND WELFARE/PUBLIC COMMENT

The Board Chair, Mr. Glenn read the Good and Welfare/Public Comment statement. Ms. Carol Zuniga, Executive Director, Hegira Health extended an invitation to the Board of Directors to their 40th year Celebration of providing services in the community. Invitations were sent out; should a board member not have received their personalized invitation please contact her so the invitation can be resent.

### **ADJOURNMENT**

There being no further business, the Board Chair, Mr. Glenn called for a motion to adjourn. It was moved by Mr. Parker and second by Ms. Brown to adjourn. The motion carried unanimously and the meeting adjourned at 3:21 p.m.

Submitted by: Lillian M. Blackshire Board Liaison



## DETROIT WAYNE INTEGRATED HEALTH NETWORK CEO Search Committee Meeting Meeting Minutes July 8, 2021 Virtual 1:00 p.m.

**COMMITTEE MEMBERS PRESENT:** Mr. William Riley, III, Chair; Dr. Cynthia Taueg, Vice Chair; Mr. Angelo Glenn; and Ms. Kenya Ruth

BOARD MEMBERS PRESENT: Ms. Dorothy Burrell

**COMMITTEE MEMBERS EXCUSED:** Lynne F. Carter, M.D.

**STAFF PRESENT:** Mr. J. Connally, Human Resources Director; Mr. B. Hooper, Corporate Compliance Officer; Ms. Y. Turner, Deputy Counsel and B. Blackwell, Chief of Staff

**GUESTS:** Ms. Blair Miller, The Hunter Group – CEO Search Firm; and Mr. George Pitchford, Allen Law Group

### **CALL TO ORDER**

The meeting was called to order by the Chair, Mr. William Riley, III at 1:00 p.m.

### **ROLL CALL**

Roll call was taken by the Board Liaison and a quorum was established.

### APPROVAL OF THE AGENDA

The Chair, Mr. Riley, III called for a motion on the agenda. **Motion:** It was moved by Mr. Glenn and supported Dr. Taueg to approve the agenda. Motion carried unanimously.

### MOMENT OF SILENCE

The Chair called for a moment of silence. Moment of silence taken.

### APPROVAL OF THE MINUTES

The Chair called for a motion on the minutes of May 18, 2021. **Motion:** It was moved by Mr. Glenn and supported by Ms. Ruth approval of the minutes from the meeting of May 18, 2021. **Motion carried unanimously.** 

### INTRODUCTION OF DWIHN CEO SEARCH COMMITTEE AND STAFF

The Chair, Mr. Riley, III introduced the DWIHN CEO Search Committee members to the Miller Group which included himself; Dr. Taueg; Mr. Glenn; Dr. Carter; and Ms. Ruth. Mr. Pitchford noted that the Committee was to go into closed session to discuss the candidates as several had wished to remain anonymous.

### INTRODUCTION OF THE HUNTER GROUP SEARCH EXECUTIVE

Ms. Blair Miller, Managing Partner of the Hunter Group introduced herself and noted that much of the information that she had was able to be discussed in a public format and if necessary she could

move into a closed session at the appropriate time. Attorney Turner inquired as to if there was any information that would reveal a candidate's identity, be it work experience or other characteristic to which Ms. Miller noted that she had kept the information to be presented very general.

Ms. Miller, Managing Partner of the Hunter Group noted that it was a great honor to launch this search; they have put together the job profile and the contract. The posting has been up for five weeks and this has given them time to hone in and reach out to all of the potential candidates. Ms. Hunter gave an overview of the four step process which included recruiting; identifying candidates that met the qualifications in the job profile and job description and reaching out and contacting candidates to determine interest and exploring the opportunity to determine if they are a good fit. They have done an assessment on leadership skills and looked at where people are in their compensation range. It was noted that they were interviewing the candidates, however the CEO Search committee will meet with the semifinalist that are approved. The Board will meet with the finalists and finally a letter finalizing negotiations and any other issues will be handled and then onboarding which should be the end of August will take place. An overview of the qualifications that were focused on was provided and included but were not limited to knowledge of the Michigan political landscape; issues affecting healthcare across the state; mental health theory and practice; physical health theory; the provision of mental health services in an urban setting; the State of Michigan Health code; grant funding sources; acquiring grant funds; and monitoring quality assurance and compliance standards. It was noted the ideal candidate must be politically savvy and fiscally responsible and personal experience with behavioral health issues was certainly desired. The Hunter Group also looked at executive level decision making skills; management administrative skills as leaders; supervisory skills; team building; negotiation skills; ability to communicate effectively both orally and in writing and working effectively with a governing board along with a host of other skills. The desired educational qualifications were provided along with a overview of the activities that had been taken regarding where the position was posted and the creation of a profile. It was reported that over the last five weeks they reached out to about 90 candidates; about half of those candidates decided not to apply as they were either happy with their current positions or organizations or did not feel they were a good fit for the position or for other reasons; of the remaining 47 that applied through the DWIHN website or portal and through ADP nine were eliminated as they either did not have the minimum standards; or no college degree or any kind of related experience; 33 of the candidates had less leadership experience and they took another role since applying or had frequent job turnover. It was noted that the experience of many was exclusively on the physical health side and the size of the entities was much smaller compared to DWIHN. It was noted that of the 47 candidates five candidates had the optimal mix of behavioral health experience, education and leadership roles; therefore the Hunter Group was requesting a motion for approval by the CEO Search Committee to interview; beginning next week the five semi-finalists.

It was noted the Hunter Group will continue with their due diligence on the five candidates as they do not start doing background checks and references until the candidates have been chosen to move forward and will be completed as a part of the interview process. It was reported that all five of the candidates have experience in mental health; substance use disorder and are executive leaders from Washington, California, Florida and Michigan; all

with graduate degrees and some with Ph.D. degrees. They have a focus on urban and underserved health populations; all have 20 plus years of work experience along with 10 years plus of management experience and there is a diversity in terms of behavioral health experience in various urban settings. All have served as either Executive Directors; VP's or C-Suite positions in behavioral health; there is diversity in gender; ethnicity and race; there are two out of state candidates and three Michigan candidates. The Hunter Group asked for the committee to allow them to start scheduling the candidates for interviews via Zoom in an open public meeting beginning next week.

It was reported the first round will have a set of questions that will be approved by the committee that will be inclusive of questions from the board; service providers and staff. Interviews are typically an hour; there would be an hour for discussion of who will move forward out of the first round to the second round and the interviews would be held the next week. The Hunter Group recommends that candidates make a presentation based on a couple of challenge questions and or situations that would give the committee an opportunity to comment and ask deeper questions. The interviews would take place in an open public meeting format and the top candidate would meet with the board and with board approval the candidate would have a proposed offer and start date by the end of August 2021.

Discussion ensued regarding the type of questions that the Hunter Group will prepare, the scoring of the documents and the interviewing process that will take place for the first and second round of interviews. Ms. Miller will send out a list of questions that has been broken down by Provider; staff and board questions that she will send to the Search Committee; she would like each member of the committee to review the questions and ask one or two questions from the list so that there is consistency with each candidate. The interviews will take place in an open meeting format. Mr. Connally gave an overview of the process that was used with the former CEO Search committee and noted that each candidate interviewed with advocate; community and governmental groups in a day long process. There was discussion regarding the type of meetings and would the meetings be conducted virtually or in person and how would travel costs be handled. It was the recommendation of the Hunter Group that DWIHN would pay for travel if necessary for the final candidates and the second round of interviews would be in person.

Discussion ensued regarding the level of involvement of the county and city appointing bodies. Legal counsel Mr. Pitchford noted that the decision of the hiring of the CEO rests with the DWIHN Board of Directors. Discussion ensued regarding the timeline of the review of the questions the Hunter Group was to send out to the Committee. Ms. Miller gave an overview of the questions and noted that she would work with Mr. Connally on the questions; she would review questions used in the past CEO search and would also send questions to Mr. Pitchford for review. She requested that if CEO Search members had first round or second round questions to add to the list they should be sent to Mr. Connally by next Tuesday and that the first round of interviews should last about an hour to ninety minutes. Discussion ensued regarding the dates of the 1st and 2nd round of interviews as well as the timeline that the state has given DWIHN to have the candidate selected. Discussion also ensued regarding incorporating a written component to the interview process.

Discussion ensued regarding the board and the committee asking questions of the candidates and who would be voting on moving the final candidate to the full Board. Mr. Pitchford noted that there should be a motion to accept the recommendation of the Hunter Group on the interviewing the five selected candidates. The Chair called for a motion to accept the recommendation of the Hunter Group to bring in five candidates for the first round of interviews. **Motion:** It was moved by Mr. Glenn and supported by Ms. Ruth to accept the recommendation of the Hunter Group that five candidates would be interviewed by the CEO Search Committee for the first round of interviews. **Motion carried.** 

### **DISCUSSION OF PROCESS AND TIMELINE (Internal and External)**

Discussion ensued regarding the scheduling of the interviews. It was noted that a doodle poll would be sent out and that interviews could be held over one or two days during the week of July 19<sup>th</sup> with Tuesday and Thursday being the preferred days. Ms. Miller requested that evenings also be considered as possible options.

### **BOARD/STAFF CONCERNS**

There were no staff concerns at this time.

### **NEXT STEPS & MEETING DATES**

It was noted that the CEO Search committee would meet briefly before the first interview for at least a half of hour to receive a run of show. Discussion also ensued regarding the 2<sup>nd</sup> round of interviews taking place during the week of July 28 and being in person. It was also noted that the process of selecting the panel of advocates; providers; staff and stakeholders would also be started. It was noted that a general call would be made to staff to determine who may interested in taking part in the process and from those that have shown interest a staff member would be randomly selected.

### GOOD AND WELFARE/PUBLIC COMMENT

The Chair called for Good and Welfare/Public Comment. There were no remarks for public comment or Good and Welfare.

### **ADJOURNMENT**

The Chair called for a motion to adjourn. It was moved by Ms. Ruth and supported by Dr. Taueg to adjourn the meeting. Motion carried. Meeting adjourned at 2:38 p.m.

Respectfully submitted:

Lillian M. Blackshire Board Liaison



### DETROIT WAYNE INTEGRATED HEALTH NETWORK CEO Search Committee Meeting Meeting Minutes – 1st Round of CEO Interviews July 20, 2021 Virtual 9:30 a.m.

**COMMITTEE MEMBERS PRESENT:** Mr. William Riley, III, Chair; Dr. Cynthia Taueg, Vice Chair; Mr. Angelo Glenn; Ms. Kenya Ruth and Lynne F. Carter, M.D.

BOARD MEMBERS PRESENT: Ms. Dora Brown, Ms. Dorothy Burrell and Commissioner Kinloch

### **COMMITTEE MEMBERS EXCUSED:** None

**STAFF PRESENT:** Mr. J. Connally, Human Resources Director; Mr. B. Hooper, Corporate Compliance Officer and B. Blackwell, Chief of Staff; Ms. Y. Turner, Deputy Counsel and Ms. M. Gray, Counsel

**GUESTS:** Ms. Blair Miller, The Hunter Group – CEO Search Firm; and Mr. George Pitchford, Allen Law Group

### **CALL TO ORDER**

The meeting was called to order by the Chair, Mr. William Riley, III at 9:30 a.m.

### **ROLL CALL**

Roll call was taken by the Board Liaison and a quorum was established.

### APPROVAL OF THE AGENDA

The Chair, Mr. Riley, III called for a motion on the agenda. **Motion**: It was moved by Mr. Glenn and supported Ms. Ruth to approve the agenda. Motion carried unanimously.

### PRE-MEETING OF THE CEO SEARCH COMMITTEE

The CEO Search Committee had a brief meeting with Ms. Blair Miller of the Hunter Group. Ms. Miller gave an overview of the virtual interviews that were to be held during the course of the day. There were four (candidates) that were scheduled to be interviewed; each candidate would be interviewed during a ninety-minute timeframe which included a question and answer portion. It was noted that Mr. Connally, Director of Human Resources would provide an overview of the day to each candidate; introduce each committee member and any board members that were present. Board members selected questions that were to be asked of each candidate.

### WELCOME AND INTRODUCTIONS

Mr. Connally introduced himself and welcomed each candidate to the interview process; it was noted that the CEO Search Committee would be evaluating their qualifications and asking a series of questions. There would be time for the candidates to ask questions as well. Mr. Connally introduced each committee and board member that were on the call.

### **CANDIDATE INTERVIEWS**

The candidates were scheduled to interview as follows: Mr. M. Nanzer (10:00 a.m. to 11:30 a.m.); Mr. E. Doeh (11:40 a.m. to 1:10 p.m.); Mr. J. Pierre (1:30 p.m. to 3:00 p.m.) and Ms. S. Allen-Pettway (3:10 p.m. to 4:40 p.m.). All interviews were held virtually. Candidates were assigned to a waiting room prior to their entry into the main room. Each candidate was asked to give a short biography of him or herself. The interview questions proceeded after candidate introduction with questions alternating between committee members.

### **CEO SEARCH COMMITTEE DEBRIEF**

After the candidate interviews ended the CEO Search Committee discussed each candidate's responses to the questions; noted strengths and weaknesses and recommended the candidates that they felt were most qualified for the position. Four of the members of the committee, Mr. Glenn; Chief Riley, III; Dr. Carter and Dr. Taueg recommended that Mr. Doeh and Mr. Nanzer move forward in the process to the second round of interviews and one committee member, Ms. Ruth recommended that Mr. Doeh and Mr. Pierre move forward in the process to the second round of interviews.

The Chair called for a motion to move Mr. Doeh and Mr. Nanzer to the second round of interviews which would be scheduled by the Hunter Group for the week of July 29th 2021. The interviews would be in person and would be held at the DWIHN offices located at 707 W. Milwaukee, Detroit, Michigan. **Motion:** It was moved by Dr. Taueg and supported by Dr. Carter to move candidates Doeh and Nanzer to the 2<sup>nd</sup> Round of interviews which will be scheduled by the Hunter Group and held in person at 707 W. Milwaukee; Detroit, Michigan. **Motion carried with Ms. Ruth voting Nay.** 

### **NEXT STEPS**

Ms. Blair of the Hunter Group will contact both candidates and schedule them for a  $2^{nd}$  round of inperson interviews. Mr. Connally will be contacted with schedule and interview process as outlined by the Hunter Group.

### **BOARD/STAFF CONCERNS**

There were no staff concerns noted at this time.

### GOOD AND WELFARE/PUBLIC COMMENT

The Chair called for Good and Welfare/Public Comment. There were no remarks for public comment or Good and Welfare.

### **ADJOURNMENT**

The Chair called for a motion to adjourn. It was moved by Dr. Taueg and supported by Ms. Ruth to adjourn the meeting. Motion carried. Meeting adjourned at 4:50 p.m.

Respectfully submitted:

Lillian M. Blackshire Board Liaison



## DETROIT WAYNE INTEGRATED HEALTH NETWORK CEO Search Committee Meeting Meeting Minutes - 2nd Round of CEO Interviews 707 W. Milwaukee 2<sup>nd</sup> Floor Conference Room July 28, 2021 In Person Interviews 9:00 a.m.

**COMMITTEE MEMBERS PRESENT:** Mr. William Riley, III, Chair; Dr. Cynthia Taueg, Vice Chair; Mr. Angelo Glenn; Ms. Kenya Ruth and via Zoom Lynne F. Carter, M.D.

BOARD MEMBERS PRESENT: Ms. Dora Brown, Ms. Dorothy Burrell

### **COMMITTEE MEMBERS EXCUSED:** None

**STAFF PRESENT:** Mr. J. Connally, Human Resources Director; Mr. B. Hooper, Corporate Compliance Officer and B. Blackwell, Chief of Staff; Ms. Y. Turner, Deputy Counsel and Ms. M. Gray, Counsel

**GUESTS:** Ms. Blair Miller, The Hunter Group – CEO Search Firm; and Mr. George Pitchford, Allen Law Group

**GUEST INTERVIEW PANELISTS:** Ms. April Siebert, DWIHN Director of Quality Improvement; Mr. Dwight Vaughter, SHAR House; Mr. Bill Winkler, ARC; Mr. Michael Squirewell, Constituent Voices and Chief Robert Dunlap, Wayne County Sheriff's Department

### CALL TO ORDER

The meeting was called to order by the Chair, Mr. William Riley, III at 9:10 a.m.

### ROLL CALL

Roll call was taken by the Board Liaison and a quorum was established.

### **APPROVAL OF THE AGENDA**

The Chair, Mr. Riley, III called for a motion on the agenda. **Motion:** It was moved by Mr. Glenn and supported Dr. Taueg to approve the agenda as presented. Motion carried unanimously.

### WELCOME AND INTRODUCTIONS

The CEO Search Committee Chair Chief Riley, III gave brief introductions of the committee members and board members present in person and joining via Zoom to Mr. Doeh. He welcomed Mr. Doeh to the interview process and gave an overview of the course of the day. Mr. Connally introduced himself and provided additional introductions and explained the process. Ms. Miller from the Hunter Group gave a welcome to Mr. Doeh and provided a recap of the process that had occurred thus far.

There were two candidates that were scheduled to interview during the course of the day; Mr. Eric Doeh was scheduled to interview from 9:00 a.m. to 11:00 a.m. and Mr. Michael Nanzer's interview was scheduled to interview from 2:00 p.m. to 4:00 p.m.

### **CANDIDATE PRESENTATIONS**

The candidates were scheduled to interview in person as follows: Mr. E. Doeh's interview was to begin at 9:05 a.m. however due to technical difficulties his interview had a delayed start.

Mr. Doeh's interview ended at 11:25 a.m. and the CEO Search Committee was to reconvene after lunch at 2:00 p.m. for the interview with Mr. Nanzer. There was no business to be conducted during the break.

Mr. Eric Doeh presented his PowerPoint presentation to the CEO Search Committee and others that were present both in person and virtually. He was asked a series of questions by the committee and the guest panelists.

### **GUESTS PANELIST INTERVIEWS**

The panelists interviews proceeded after each candidate presentation. Each panelist asked a series of questions to both candidates. Panelists were provided an opportunity to introduce themselves to the candidates and ask follow-up questions from the information provided during the presentations.

The CEO Search Committee reconvened at 2:05 p.m. The Chair, Chief William T. Riley, III called for a motion to reconvene. **Motion:** It was moved by Mr. Glenn and supported by Dr. Taueg to reconvene the CEO Search Committee to continue with the remainder of the interview schedule and there was no business conducted during the break. **Motion passed unanimously.** 

A brief welcome and introduction were provided by Mr. Jody Connally. Board members both present and virtual and the guest panelists introduced themselves to Mr. Nanzer.

Ms. Miller of the Hunter Group Search firm welcomed everyone to the second set of interviews and gave a recap what had been accomplished thus far with the search committee. It was noted that the Hunter Group had interviewed more than 90 candidates and the top five candidates were presented and approved for interviews with the Search Committee. The CEO Search Committee interviewed four of the candidates and two of those candidates were presented as finalists. Ms. Miller welcomed Mr. Nanzer and noted that he is the second finalist for today and will follow the same format as the morning schedule; he will provide a PowerPoint presentation and be presented with interview questions by the CEO Search Committee; board members and panelists. This will be a two-hour process and he will be given an opportunity to ask questions as well.

Mr. Michael Nanzer presented his PowerPoint presentation to the CEO Search Committee and others that were present both in person and virtually. He was asked a series of questions by the committee and the guest panelists.

### **CEO SEARCH COMMITTEE DEBRIEF**

Ms. Blair Miller of the Hunter Group provided additional information on the process and thanked each candidate for interviewing.

Upon the conclusion of the second interview the CEO Search Committee took a short break.

The Chair called for a motion to reconvene after the break. **Motion:** It was moved by Mr. Glenn and supported by Ms. Ruth to reconvene the CEO Search Committee. **Motion carried.** The CEO Search Committee reconvened at 4:50 p.m. Ms. Miller provided remarks to the committee regarding both candidates and their presentations and the differences of the internal and external candidate. During the debrief the committee discussed each candidate's responses to the questions; noted strengths and weaknesses and recommended the candidate that they felt was most qualified for the position. Ms. Miller asked each member of the CEO Search committee for their recommendation; Chief Riley, III; Mr. Glenn; Ms. Ruth; Dr. Carter and Dr. Taueg noted that Mr. Eric Doeh was their recommended candidate to move forward to Full Board for approval.

The Chair called for a motion to move the selection of Mr. Doeh to Full Board for approval for the position of CEO and President. **Motion**: It was moved by Mr. Glenn and supported by Ms. Ruth to recommend Mr. Eric Doeh to Full Board as the candidate for the CEO/President position. **Motion carried unanimously**. Board members Brown and Burrell concurred with the CEO Search Committee on their recommendation. Ms. Miller thanked the committee for their hard work, transparency and diligence on this position and noted she was honored to assist with this important role. The Board Chair, Chief Riley, III thanked the Hunter Group; the committee; Mr. Pitchford; Ms. Blackwell and DWIHN staff for their hard work.

### **NEXT STEPS**

Ms. Miller of the Hunter Group will begin to work with Mr. Connally and legal on a contract after approval of the Full Board. Discussion ensued regarding the parties that would work on the contract after the recommendation was presented to Full Board. It was noted that historically the Board Chair; the candidate and external legal that represented the board would work on the contract with the Board Chair signing the contract. It was noted that the process was handled differently with the former CEO as he had his own counsel. Discussion ensued regarding the committee that the contract would be presented to first - Executive Committee or to Full Board. Mr. Connally will work with legal and the CEO Search firm on the next steps and provide clarification to the committee.

### **BOARD/STAFF CONCERNS**

There were no staff concerns noted at this time.

### GOOD AND WELFARE/PUBLIC COMMENT

The Chair called for Good and Welfare/Public Comment. Mr. Squirewell; Co-Founder Constituent Voices addressed the committee and extended an invitation to board members to attend the "Reaching for the Stars" Gala that would be held at the Eastern Market on August 27th from 10:00 a.m. to 4:00 p.m. A flyer was to be sent to the Board. Mr. Vaughter gave remarks on his evaluation of the candidates and noted he concurred with the decision of the board. Mr. Winkler gave an overview of the candidates and his observations. He also noted his concurrence with the recommendation of the CEO Search Committee.

### **ADJOURNMENT**

The Chair, Chief Riley, III called for a motion to adjourn. It was moved by Dr. Taueg and supported by Mr. Glenn to adjourn the meeting. Motion carried.

Meeting adjourned at 5:13 p.m.

Respectfully submitted:

Lillian M. Blackshire

**Board Liaison** 

### FINANCE COMMITTEE

**MINUTES** 

**SEPTEMBER 1, 2021** 

1:00 P.M.

707 W. MILWAUKEE ST.
DETROIT, MI 48202
(ZOOM)

MEETING CALLED BY	I. Ms. Dora Brown, Chair called the meeting to order at 1:06p.m.	
TYPE OF MEETING	Finance Committee Meeting	
FACILITATOR	Ms. Dora Brown, Chair - Finance Committee	
NOTE TAKER	Nicole Smith, Administrative Assistant to CFO	
ATTENDEES	Finance Committee Members Present:  Ms. Dora Brown, Chair Commissioner Jonathan C. Kinloch Mr. Kevin McNamara, Vice Chair Mr. Bernard Parker Ms. Kenya Ruth  Committee Members Excused: Mr. Angelo Glenn  Board Members Present: Ms. Dorothy Burrell  Board Members Excused: None  Staff: Eric Doeh, CEO; Stacie Durant, CFO; Monifa Gray, Legal Counsel; Manny Singla, CIO  Guests: None.	

### **AGENDA TOPICS**

II. Roll Call

Ms. Lillian Blackshire, Board Liaison

**DISCUSSION** 

Roll Call was taken by Ms. Blackshire and a quorum was present.

### III. Committee Member Remarks

The Chair, Ms. Brown, called for any Committee remarks. There were remarks given by Mr. McNamara, regarding board members involvement in the board Liaison's yearly performance evaluation process. Discussion ensued with board members and staff to further discuss the matter later in the meeting. Commissioner Kinloch provided remarks on the reporting structure of the Board Liaison where the Board Chair could make a recommendation on the Board Liaison's salary. Legal counsel, M. Gray made comment to the Committee that per the Board's Bylaws, the CEO is the only employee of the Board, therefore any recommended changes would need to be presented to the Policy Committee.

### IV. Approval of Agenda

The Chair, Ms. Brown called for any amendments to the agenda. There were no changes requested to the agenda. The Chair called for a motion. **Motion:** It was moved by Mr. McNamara and supported by Commissioner Kinloch approval of the agenda. **Motion carried.** 

### V. Follow-up Items:

There were no follow up items noted on the agenda. The Chair requested status of previous follow up items. There was one follow up item for the CFO, S. Durant to report on the replenishment of funds to First Independence Bank. The report will be given during the presentation of the monthly finance report.

### VI. Approval of the Meeting Minutes

The Chair, Ms. Brown called for a motion on the Finance Committee minutes from the meeting of Wednesday, August 6, 2021. **Motion:** It was moved by Mr. McNamara and supported by Commissioner Kinloch approval of the Finance Committee minutes from the meeting of Wednesday, August 6, 2021. There were no corrections to the minutes. **Motion carried.** Minutes accepted as presented.

### VII. Presentation of the Monthly Finance Report

S. Durant, CFO presented the Monthly Finance report. A written report ending July 30, 2021 was provided for the record. Authority Finance accomplishments and noteworthy items were as follows:

On August 11, 2021, DWIHN replenished the First Independence Bank CDARS account to \$10.5 million. This amount is consistent with the amounts held at the three investment managers. The CFO noted First Independence Bank is 100% FDIC insured.

CFO estimates that approximately \$20 million is due to MDHHS for FY21 DCW cost settlement (excess revenues over expenses).

DWIHN staff met with several SUD providers and based on the concerns of the providers, CFO researched comparable rates amongst other PIHP's and as a result of the analysis, the attached letter in the report was distributed to the SUD providers and represents the changes made. CFO believes the additional (Medicaid) funds are available. In addition, there was several operational issues that were resolved.

Cash flow is very stable and should continue to remain stable throughout the year as liquidity ratio = 3.17

Cash and Investments – comprise of funds held by three (3) investment managers, First Independence CDARS, Comerica, and Flagstar accounts.

Due from other governments – comprise various local, state and federal amounts due to DWIHN. The account balance primarily related to \$9.3 million in HRA and \$2.0 million due from MDHHS for SUD block grant.

Prepayments and deposits – amount comprise \$1 million paid to skill building providers. At year end, Finance will adjust all claims submitted for the stability payment.

IBNR Payable – represents incurred but not reported (IBNR) claims from the provider network; historical average claims incurred through July 2021, including COVID-19 impact, was approximately \$545.3 million however actual payments were approximately \$509.3 million. The difference represents claims incurred but not reported and paid of \$35.7 million.

Due to other governments – includes \$8 million due to MDHHS for death recoupment. In addition, the amount includes \$3.3 million for 4 months for the IPA tax payment due July 30 however Treasury did not pull from account until August 3. Finally, the amount includes \$1.8 million due to MDHHS for FY20 general fund carryover in excess of 5% and \$.9 million for State facilities.

Federal revenue/grant program expenses – PASSAR grant (nursing home) expenses are approximately \$1.1 million underbudget due to the pandemic. In addition, the FY21 (budget) SUD COVID grant for \$3.5 million has not incurred any expenses.

State revenue and contracts – The \$46.1 million budget verse actual variance is related to \$33.7 million reported in the Medicaid reserve account. The difference is an estimate of amount due to MDHHS for DCW hazard pay (amount received less payout).

Autism, SUD, Adult, and Children services – \$60 million variance due to impact of COVID on certain lines of business and timing in services (i.e. summer programs).

The Monthly Finance Report ending July 31, 2021 was received and filed by the Committee.

### VIII. Unfinished Business - Staff Recommendations:

a. Board Action #21-04(Revised) - AssuriCare LLC: M. Singla, CIO reporting. This board action is requesting a term extension only for the fiscal year ending September 30, 2022 (funding remains the same at \$175,000.00 until modification or contract renewal required). No additional funding is requested at this time. The Chair, Ms. Brown called for a motion on Board Action #21-04 (Revised). Motion. It was moved by Mr. McNamara and supported by Commissioner Kinloch approval of Board Action #21-04 (Revised). Motion carried.

### IX. New Business - Staff Recommendations:

- a. Board Action #22-12 DWIHN FY22 Operating Budget: S. Durant, CFO reporting. The Detroit Wayne Integrated Health Network is requesting approval for the FY 2022 Operating Budget. The FY 2022 operating budget, in the amount of \$907, 178,620, includes revenues of \$30,449,269 (State General Funds); \$699,248,095 (Medicaid, DHS Incentive, Medicaid-Autism, Children's/SEO Waiver, HAB); \$9,886,123 (MI Health Link); \$114,444,557 (Healthy MI Mental Health and Substance Abuse); \$17,686,447 (Wayne County Local Match Funds); \$4,040,539 (PA2 Funds); \$4,988,983 (State Grant portion of OBRA, SUD); \$25,031,957 (Federal Grants/Federal Block Grants/SUD); \$362,650 (Local Grant Revenue); \$1,000,000 (Interest Income); and \$40,000 (Misc. Revenue). Discussion ensued regarding the budget items and the salary level of the position of the Board Liaison. The Chair, Ms. Brown called for a Roll call vote on Board Action #22-12. Motion. It was moved by Mr. McNamara and supported by Commissioner Kinloch approval of Board Action #22-12. Motion carried with Ms. Brown; Mr. McNamara; Ms. Ruth and Commissioner Kinloch voting yes; with no response from Mr. Parker.
- **X. Good and Welfare/Public Comment** The Chair read the Good and Welfare/Public Comment statement. There were no members of the public to address the committee and there were no written comments.
- XI. Adjournment There being no further business; The Chair, Ms. Brown called for a motion to adjourn. Motion: It was moved by Mr. Glenn and supported by Ms. Ruth to adjourn the meeting. Motion carried. The meeting adjourned at 1:58 p.m.

FOLLOW-UP ITEMS

A. BA #21-67 WIT, Inc. - Provide information on recidivism and what information will be placed on the dashboard.

### PROGRAM COMPLIANCE COMMITTEE

<b>MINUTES</b>	SEPTEMBER 8, 2021	1:00 P.M.	<b>VIRTUAL MEETING</b>
TALLED I LID	DEL LEMBERT O, EUEL	2100 1 11-21	FIRT OILD PILLETING

MEETING CALLED BY	I. Dr. Cynthia Taueg, Program Compliance Chair at 1:00 p.m.
TYPE OF MEETING	Program Compliance Committee
FACILITATOR	Dr. Cynthia Taueg, Chair
NOTE TAKER	Sonya Davis
TIMEKEEPER	
ATTENDEES	Committee Members: Dorothy Burrell; Dr. Lynne Carter; Michelle Jawad; and Dr. Cynthia Taueg  Board Members: Dora Brown
	<b>Staff:</b> Miriam Bielski; Brooke Blackwell; Jacquelyn Davis; Eric Doeh; Dr. Shama Faheem; Monifa Gray; Tania Greason; Melissa Moody; John Pascaretti; Cassandra Phipps; Vicky Politowski; Ebony Reynolds; Manny Singla; Michele Vasconcellos and June White

### **AGENDA TOPICS**

### II. Moment of Silence

nent of silence was taken.
Chair called for a roll call.

### IV. Approval of the Agenda

DISCUSSION/ CONCLUSIONS	The Chair called for approval of the agenda. <b>Motion:</b> It was moved by Ms. Jawad and supported by Mrs. Burrell to approve the agenda. Dr. Taueg asked if there were any changes/modifications to the agenda. There were no changes/modifications to the agenda. <b>Motion carried</b>
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### V. Follow-Up Items from Previous Meetings

### DISCUSSION/ CONCLUSIONS

There were no follow-up items from the previous meeting to review.

### VI. Approval of Meeting Minutes

### DISCUSSION/ CONCLUSIONS

The Chair called for approval of the August 11, 2021 meeting minutes. **Motion:** It was moved by Ms. Jawad and supported by Mrs. Burrell to approve the August 11, 2021 meeting minutes. Dr. Taueg asked if there were any changes/modifications to the meeting minutes. There were no changes/modifications to the meeting minutes. **Motion carried.** 

### VII. Reports

- A. Chief Medical Officer Dr. Shama Faheem, Chief Medical Officer submitted and gave highlights of her Chief Medical Officer's report. Dr. Faheem reported:
  - 1. **Behavioral Health Outreach** DWIHN is planning on advancing to Phase 2 where staff will be hosting our own events and will be able to offer clinical services onsite.
    - a. Opioid Awareness for August 2021 On August 16, 2021, DWIHN SUD Mobile Units were at 707 W. Milwaukee for the general public to see the mobile units and how they operate throughout the communities; Narcan kits were distributed at DWIHN's office from 12:00-4:00 on August 31, 2021; and Overdose Awareness Day on August 31, 2021 sponsored by the Michigan Poison and Drug Information Center in partnership with the Empowerment Zone Coalition and other community partners on the Detroit River Walk.

### 2. **School Success Initiative (SSI)** – Staff has started more direct involvement in the outreach, school recruitment, educating the school districts about the School Success Initiative and addressing barriers that lead to the drop in engagement last year.

- 3. **Quality Improvement** The Chief Medical Officer is working closely with staff to improve DWIHN's scores on State measured Performance Indicators; analyzing DWIHN's performance on HSAG Review; and working collaboratively and aggressively to address PIP measures and HEDIS scores.
- 4. **Few Achievements** No COVID cases or deaths at our Residential homes during August 2021; Chief Medical Officer joined the Detroit Department of Health's Firearm Injury Prevention Project and appointed as a member of the U of M Injury Prevention Center; and DWIHN was recognized nationally by Crisis Intervention Training (CIT) International as CIT Program of the Year. DWIHN's CIT Program received the CIT Best Pin Award.

Dr. Taueg opened the floor for discussion. There was no discussion. The Chair noted that the Chief Medical Officer's report has been received and placed on file.

B. Corporate Compliance Report – Deferred to October 13, 2021 Program Compliance Committee Meeting

### DISCUSSION/ CONCLUSIONS

- A. Access Call Center Miriam Bielski, Director of the Access Call Center submitted and gave highlights of the Access Call Center's quarterly report. Ms. Bielski reported:
  - 1. **Access Call Center Monthly Performance** Made all standards within all sections of the Call Center and maintaining a good with calls.
  - 2. **Access Call Center 90-Day Performance (April 2021-June 2021)** There were 52,947 calls received, answered within the timeframes and at a 97.1% standard. The service level is at 91%.
  - 3. *Access Call Center's Crisis Vendor (ProtoCall) Performance* There were 926 calls offered, 888 handled and at 2.4% abandoned.
  - 4. Access Call Center's Crisis Vendor (ProtoCall) 90-Day Performance ProtoCall had a bad performance in April due to equipment issues but were able to recover in May and June and are building back up.
  - 5. Access Call Center's Transition Staff has implemented performance Metrics for each call center unit, focused processes towards "First Call Resolution", implemented a Quality program, partnering with corporate areas on program implementation, established a provider monthly meeting specific to the Access Call Center, developing policies and procedures that support regulatory standards, and creating a robust training program for all Access Call Center's Units.
  - Access Call Center Transition Project Work Staff has implemented a SUD Program Support, partnering with Children's Initiatives' department on Children Trauma process, and partnered with different entities on behavioral health initiatives.

# Eric Doeh, President and CEO informed the committee that that through a grant, DWIHN has obtained a texting system called "Reach Us Detroit" that has moved us into a realm where we can now communicate with members via text since that is more appropriate with our younger members. Michele Vasconcellos, Director of Customer Service also informed the committee that DWIHN has a Rapid Response Program where individuals can email us if they have questions or inquiries and staff follows up immediately. Dr. Taueg opened the floor for discussion. Discussion ensued.

- B. **Children's Initiatives** Cassandra Phipps, Director of Children's Initiatives submitted and gave highlights of the Children's Initiatives' quarterly report. Ms. Phipps reported:
  - 1. **Home Based Services** There are 658 families receiving Home Based Services from 12 Children's Providers, which includes 63 Home Based Therapists and eight (8) Home Based Therapists discontinued in that role.
  - 2. **Wrap Around Services** There are 356 families receiving Wrap Around Services in which, 73 families were new; 43 families transitioned out of Wrap Around services and 59.5 % of the families successfully completed all four phases of the Wrap Around model.
  - 3. *Waiver Services* There were 35 new SED Waiver referrals; 158 (duplicated) active cases; 15 renewals; and 3 discharges.
  - 4. **MC3** There was a light increase in providers enrolled in the MC3 program (183-Q2 and 190-Q3). There was a decrease in requests for services from Q2 (86 to 39).
  - School Success Initiative (SSI) There was a total of 2,055 individuals that received SSI services from nine Children's Providers. There were 21 new referrals and 84 discharges. A task force was established per the Board of

### DISCUSSION/ CONCLUSIONS

Directors' request to update and re-design the curriculum for the School Success Initiative. Under this task force, Phase 1 (Increasing Accessibility and Prevention Services) has been completed. The training modules and accompanying syllabi to utilize within classrooms for grade levels K-12 have been finalized. The Michigan Model for Health (MMH) was purchased and the providers have completed training to utilize this curriculum. The trainings with Wayne RESA took place on April 9th and April 23rd. The committee requested more information on how we are informing the students that we are there and if the head start agencies will be included in the initiative. (Action)

- 6. **Youth United** April 20, 2021, Youth United facilitated a Town Hall event, "Transitioning in 2021: Celebrating Resiliency". There were 52 participants. April 21, 2021, "Stop the Silence and Stigma of Youth Suicide" was facilitated and there were 41 participants at this event. May 26, 2021, "Stop Youth Mental Health Stigma" was facilitated and there were 25 participants at this event. May 28, 2021, a Meet and Greet Game Night was facilitated and there were 12 participants at this event. Youth United will be hosting this event the last Friday of every month.
- 7. Work Force Development Quarterly Leadership Training: "The Leadership Paradox", there were 14 attendees; Children's Mental Health Lecture Series (CMHLS): "Understanding Sexual Harm", there were 95 attendees; and Children's Mental Health Lecture Series (CMHLS): "Pediatric Health Disparities", there were 72 attendees.

Dr. Taueg opened the floor for discussion. Discussion ensued.

- C. Clinical Practice Improvement Ebony Reynolds, Clinical Officer of Clinical Practice Improvement submitted and gave highlights of the Clinical Practice Improvement's and Autism Spectrum Disorder's quarterly reports. Ms. Reynolds reported:
  - 1. Clinical Practice Improvement:
    - a. Act Program Monthly forums are held with ACT providers to provide update on DWIHN policies and procedures; the ACT protocol and MedDrop manual were updated; Staff worked with the Quality department on recidivistic members and offered recommendations on engagement strategies; and the H0039 TG and GT codes will be phased out and replaced with place of service or POS codes, effective 10/31/21.
    - b. MedDrop There are 39 current admissions (15 members were referred from case managers; 9 members were referred from Returning Citizens Program; and 7 members were referred by Post Behavioral Hospital. The goal is to have 150 enrollees in the program.
    - c. Evidence Based Supported Employment (EBSE) There were 131 referrals, 108 admissions, 85 competitively employed with an average wage of \$11.96 per hour, and 27 successfully transitioned from EBSE services to case management services; EBSE/IPS Program Manager continues to provide technical support to ensure successful implementation of the IPS/Opioid Pilot Project which will end September 30, 2021 and not be renewed.
  - 2. Autism Spectrum Disorder:
    - **a.** An additional ASD Independent Evaluator (Sprout, LLC) was added to the provider network to increase the 14-day timeliness standard.
    - **b.** There are currently 2,070 open cases receiving services with the largest concentration of members enrolled with Centria Healthcare.
    - c. The ASD RFP 2021-002 awarded two new ABA providers and expanded one existing provider to increase member's choice of locations to five

- new Autism Centers across Wayne County (2-Detroit and 2-Western Wayne and 1-Downriver).
- d. Staff will continue to work in collaboration with Supports Coordinating agencies to increase accuracy and timeliness of service authorizations for children enrolled in the benefit and host monthly meetings to provide updates on initiatives implemented by MDHHS.

Dr. Taueg opened the floor for discussion. Discussion ensued.

- D. **Customer Service** Michele Vasconcellos, Director of Customer Service submitted and gave highlights of the Customer Service's quarterly report. Ms. Vasconcellos reported:
  - 1. Customer Strategic Plan Pillar 92% completion
  - 2. **DWIHN Customer Service Unit Call Center Activity** 3,047 calls received through the Reception/Welcome Center/Switchboard with an abandonment rate of 1.1% (decrease from previous quarter); and 2,324 calls received through the Customer Center Call Center with an abandonment rate of 4.6%. The abandonment rate standard is less than 5%.
  - 3. **DWIHN Welcome Center (Reception Are) Walk-Ins** As a result of COVID, this area is only open on Tuesdays for Recipient Rights walk-ins, Wednesdays for board meetings and Fridays for any type of walk-ins (Customer Service, Family Support Subsidy, Recipient Rights, etc.)
  - 4. **Family Support Subsidy Activity** 1,296 calls received this quarter which is a decrease from the previous quarter; 386 applications received and 257 applications were submitted to the State.
  - 5. **Grievances Activity** 32 grievances were received and 21 were filed.
  - 6. **Appeals Activity** 3,116 Advance Notices and 330 Adequate Notices received this quarter; 56 Local Appeals Activity Calls received; 9 Appeals filed with Customer Services and no calls for State Fair Hearings requests or MI Health Links Appeals.
  - 7. QI & Performance Monitoring Activity Staff responded to HAP, Molina, AmeriHealth and Michigan Complete ICO audits and Plan of Corrections; Conducted Customer Service Orientations to new Access Center staff; Provider Directory and Member Handbook were updated; and staff continue to conduct annual CRSP Customer Service Standards audits.
  - 8. **Member Engagement Activity** Staff continue to coordinate and conduct monthly meetings, outreach activities, trainings and prepared for annual events (Reaching for the Stars and Walk-A-Mile).
  - 9. **Member Experience Activity** Staff continue to work on various survey activities.
  - Dr. Taueg opened the floor for discussion. There was no discussion.
- E. **Integrated Health Care** Vicky Politowski, Director of Integrated Health Care submitted and gave highlights of the Integrated Health Care's quarterly report. Ms. Politowski reported:
  - 1. Health Plan Pilots (3):
    - a. Health Plan 1 The contract between DWIHN and Vital Data Technology, LLC (VDT) to utilize the Care Coordination Module as a shared electronic platform was fully executed in late October. The go live date for the shared platform was June 1, 2021. There are currently nine active members.
    - b. Health Plan 2 Monthly meetings continue to be held to review a sample of shared members who experienced a psychiatric admission during the previous month.
    - c. **Health Plan 3** Staff was in communication with Health Plan 3 staff throughout the 1<sup>st</sup> quarter and a proposal for a joint pilot project

internally is being reviewed but at this time the Health Plan has not decided to go forward with any projects.

- 2. **Medicaid Health Plans** Staff continue to perform Care Coordination Data Sharing on a monthly basis with each of the eight Medicaid Health Plans (MHP) serving Wayne County for mutually served individuals who met risk stratification criteria. There were 167 cases reviewed during the quarter.
- 3. **MI Health Link Demonstration** 255 Behavioral health care referrals were completed and submitted to the ICO this quarter. Care Coordination was provided to 74 MI Health Link members to support engagement in Behavioral Health services and Transitions of Care coordination was provided for 153 MI Health Link members who were discharged from a psychiatric hospitalization during this quarter. Staff completed LOCUS assessments for 58 MI Health Link members and participated in eight Integrated Care Team meetings with the ICOs during this quarter.
- 4. Complex Case Management (CCM) Staff continue to provide and offer Complex Case Management services to DWIHN's members as a part of DWIHN's NCQA accreditation. There were 17 active cases, 13 new cases opened and 9 cases were closed during this quarter (of the 9 closed cases, 6 cases were closed as a result of the members meeting their identified Plan of Care goals. Information regarding CCM was sent to staff at 30 different provider organizations, including hospitals, CRSPs and a residential provider.
- OBRA/PASRR Staff continues the monitoring and oversight of services provided by DWIHN's OBRA/PASRR providers. The average percentage rate of pended assessments is 40% during this quarter, which is higher than the previous quarter of 24%.

Dr. Taueg opened the floor for discussion. Discussion ensued. The Chair noted that the Access Call Center, Children's Initiatives, Clinical Practice Improvement, Customer Service and Integrated Health Care's quarterly reports have been received and placed on file.

### IX. Strategic Plan Pillar - Quality

### DISCUSSION/ CONCLUSIONS

Tania Greason of Quality Improvement on behalf of April Siebert, Director of Quality Improvement submitted and gave a report on the Strategic Plan – Quality Pillar. Ms. Greason reported that overall this pillar is currently at 77% completion. There are four organizational goals and they range from 55% to 95% completion for the high-level goals:

- A. Ensure consistent Quality by September 30, 2022 55% completion
- B. Ensure the ability to share/access health information across systems to coordinate care by December 31, 2021 95%
- C. Implement Holistic Care Model 100% by December 31, 2021 84% completion
- D. Improve population health outcomes by September 30, 2022 74% completion

Dr. Taueg opened the floor for discussion. There was no discussion. The Chair noted that the Strategic Plan Quality Pillar report has been received and placed on file.

### X. Quality Review(s) -

- A. QAPIP Work Plan FY 2021 Update Tania Greason of Quality Improvement on behalf of April Siebert, Director of Quality Improvement submitted and gave highlights of the QAPIP Work Plan FY 2021 Update. Ms. Greason reported that this report is an update of the activities related to the External Quality Review (EQR) conducted by HSAG as required by MDHHS and detailed in the Code of Federal Regulations (CFR) at 42 CFR (Managed Care) which purpose is to assess DWIHN's performance in providing quality, timeliness and accessible healthcare services to our members served. The final report should be received by the end of September.
  - 1. **Goal VII Ensure Compliance with Applicable Laws and Regulations -** HSAG completes three (3) separate reviews as required by MDHHS:
    - a. **Performance Measure Validation (PMV) Review** This review was remotely and conducted on June 16<sup>th</sup> 2021. DWIHN will receive a draft PMV report detailing the review by September 17, 2021 with an opportunity to provide feedback to HSAG on or before September 25, 2021. A final report will be issued by HSAG by September 30, 2021 and staff will share the results in the October PCC meeting.
    - b. Performance Improvement Project (PIP) Review The 2021 PIP Validation Project for Remeasurement 2 (Improving Diabetes Screening Rates for People with Schizophrenia or Bipolar Who are Using Antipsychotic Medications) was remotely and submitted to HSAG on June 28, 2021. DWIHN received the initial validation findings with the opportunity to provide feedback on areas that were deemed partially met or not met. The resubmission was submitted to HSAG on Friday, August 13, 2021. A final report will be issued by HSAG on October 25, 2021 and staff will share the results in the November PCC meeting.
    - c. **Compliance Review** This Review was remotely and conducted on July 16, 2021. DWIHN requested to submit additional supporting documentation during the post site review and was submitted on July 19, 2021. HSAG will submit a draft report to DWIHN on September 24, 2021 with an opportunity to provide additional feedback. A final report will be shared with the committee once received.

Dr. Taueg opened the floor for discussion. There was no discussion. The Chair noted that the QAPIP Work Plan FY 2021 Update has been noted and placed on file.

### DISCUSSION/ CONCLUSIONS

### XI. Chief Clinical Officer's (CCO) Report

### DISCUSSION/ CONCLUSIONS

Melissa Moody, Chief Clinical Officer submitted a full report and gave highlights on the Chief Clinical Officer's report. Mrs. Moody reported:

COVID-19 & Inpatient Psychiatric Hospitalization -As of 8/31/21,
Hospitalization's data showed an approximate 14% decrease in admissions for
the month of August. There were two reported cases of COVID-19 inpatient in
August 2021 (July 2021 - 0 cases).

- COVID-19 Intensive Crisis Stabilization Services There was an approximate 14% decrease in crisis stabilization services provided in August 2021 (374) compared to July 2021 (434).
- 3. **COVID-19 Pre-Placement Housing** There were no pre-placement housing for the month of August 2021 (July 2021 0).
- 4. **COVID-19 Recovery Housing/Recovery Support Services** There was no significant change in the utilization of COVID-19 recovery homes in the month of August 2021 (3) compared to July 2021 (2).
- 5. **COVID-19 Urgent Behavioral Health Urgent Care Sites** There was no significant in overall utilization of Urgent Behavioral Health Urgent Care Services in August 2021 (24) compared to July 2021 (23).
- 6. **Residential Department Report of COVID-19 Impact** There was no new COVID-19 positive member in August 2021 and no reported new deaths. July data for staff was unavailable at the time of this report.
- 7. **Vaccinations Licensed Residential Homes** A combined total of 90% of members in licensed settings have been fully vaccinated.
- 8. **Vaccinations Unlicensed Homes** A combined total of 65.1% of members have been fully vaccinated in unlicensed settings. A combined total in congregate settings 81.2% fully vaccinated.

DWIHN's Residential team has identified licensed and unlicensed homes that show a lower number of individuals being vaccinated and has partnered with the City of Detroit Health Department to provide in-home COVID-19 vaccination education. The Health Department will also be able to provide the vaccination at that time if the individual so chooses. Currently, 12 homes have been scheduled to receive this educational service; four (4) licensed homes and one (1) unlicensed home have already received the education; and 29 members were educated and seven (7) agreed to the vaccination (1 is undecided) and scheduled appointments. DWIHN has met with the Wayne County Health Department (WCHD) on 8/24/21 to discuss a similar partnership and will provide education and vaccinations for those who express interest.

- 9. **Behavioral Health Home (BHH)** As of yesterday, DWIHN has hired a Behavioral Health Home Administrator. MDHHS reported that there may be a delay in the review of the State amendment which will likely push the start date back for BHH until mid-2022 for our region. DWIHN did receive start-up funding to assist the implementation of the model and continues to meet with MDHHS bi-weekly on this initiative.
- 10. **Opioid Health Home (OHH)** There are currently 137 members enrolled in the OHH Model. It is anticipated that the number of participants will increase further when this becomes a Medicaid services starting 10/1/21 (full implementation).

Dr. Taueg opened the floor for discussion. There was no discussion. The Chair noted that the Chief Clinical Officer's report has been received and placed on file.

### XII. Unfinished Business - None

DISCUSSION/ CONCLUSIONS

There was no Unfinished Business to Review and Approve.

- A. BA# 22-03 Crisis Intervention Services Hegira Health, Inc. Staff requesting board approval for Hegira Health, Inc. to continue to provide crisis intervention services via the Community Outreach for Psychiatric Emergencies (COPE). It will allow DWIHN to continue providing the MDHHS mandated adult mobile crisis services during the process of securing the DWIHN's Woodward Hope Center. The amount for the extension is not to exceed \$8,400,000.00 from October 1, 2021 through September 30, 2022. Dr. Taueg opened the floor for discussion. Discussion ensued.
- B. **BA #22-04** Behavioral Health Emergency Response Call Center ProtoCall Services, Inc. Staff requesting board for the extension of this contract to fulfill its' role as the Emergency Response Call Center during the period of implementation of DWIHN's Full Crisis Continuum. The FY 21/22 contract amount is \$335,500.00. Dr. Taueg opened the floor for discussion. There was no discussion.
- C. BA #22-08 Michigan Consortium for Healthcare Excellence (MCHE) Staff requesting board approval for a three-year contract renewal agreement with MCHE who in turn is entering into a master license agreement with MCG Health on behalf of all ten of the Prepaid Inpatient Health Plans (PIHP) in Michigan. The estimated amount for this renewal is not to exceed \$350,000.00 Dr. Taueg opened the floor for discussion. There was no discussion.

# D. BA #22-09 - Project for Assistance in Transition from Homelessness (PATH) - Neighborhood Service Organization (NSO) and Wayne Metropolitan Community Action Agency (WMCAA) - Staff requesting board approval to provide supplemental funding for the PATH program for two providers (NSO and WMCAA). Both providers receive grant funding directly from the Michigan Department of Health and Human Services (MDHHS) for this program. Dr. Taueg opened the floor for discussion. There was no discussion.

- E. BA #22-10 Central City PSH CoC Program and Leasing Project Central City Integrated Health Staff requesting board approval to disburse general fund match in the amount of \$165,045.00 to Central City Integrated Health (CCIH) for their approved Department of Housing and Urban Development (HUD) direct grants for the fiscal year ending September 31, 2022. Dr. Taueg opened the floor for discussion. There was no discussion.
- F. BA #22-11 Donated Funds Agreement DFA22-82009 Outstation DHHS Services Staff requesting board approval for a one-year contract with the Michigan Department of Health and Human Services (MDHHS) to continue implementation of the Outstation DHHS Services to assist persons receiving behavioral health services in Wayne County to gain rapid access to Medicaid benefits and maintain their benefits to receive eligible services without interruption. Dr. Taueg opened the floor for discussion. There was no discussion.
- G. BA #22-13 Michigan Peer Review Organization (MPRO) Staff requesting board approval for a comparable source service contract with MPRO for the Utilization Management department the ability to collaborate on utilization reviews and authorization decisions related to the provision of behavioral health services as well as assist with decision-making process for clinical claims adjudication. The contract period is from October 1, 2021 through September

### DISCUSSION/ CONCLUSIONS

- 30, 2022 with a one-year option to renew. The amount is not to exceed \$100,000.00 per year. Dr. Taueg opened the floor for discussion. There was no discussion.
- H. BA #22-15 System of Care Block Grant Black Family Development The System of Care Block Grant expands the capacity of Connections Wayne County's System of Care to support the needs of the most complex children and youth with serious emotional disturbance (SED) served within Wayne County's Public Mental Health System. MDHHS affords this transforming grant in the amount of \$1,043,582 to supplement Medicaid covered services. The term of this contract is from October 1, 2021 through September 30, 2022. The Chair opened the floor for discussion. There was no discussion.
- I. BA #22-20 Infant and Early Childhood Mental Health Consultation (IECMHC) Development Centers, Inc. Staff requesting board approval of a one-year contract effective October 1, 2021 through September 30, 2022 for an amount not to exceed \$163,348.00 for the IECMHC. The program consultation is a prevention based, indirect intervention that teams a mental health professional with child care providers to improve the social, emotional and behavioral health of children. Dr. Taueg opened the floor for discussion. There was no discussion.
- J. BA #22-22 Provider Network System FY 21/22 DWIHN's Provider Network The Chair called for a motion on BA #22-22. Motion: Ms. Jawad abstained from voting on the LAHC portion of this board action due to conflict of interest. It was moved by Dr. Carter and supported by Ms. Jawad to move BA #22-22 to Full Board for approval. Staff requesting board approval for continued funding for the Provider Network System for the fiscal year September 30, 2022. This will allow for the continued delivery of behavioral health services for individuals with Serious Mental Illness (SMI), Intellectual/Developmental Disability (IDD), Serious Emotional Disturbance (SED) and Co-Occurring Disorders. Dr. Taueg opened the floor for discussion. There was no discussion.

The Chair bundled the board actions and called for a motion on BA #22-03; BA #22-04; BA #22-08; BA #22-09; BA #22-10; BA #22-11; BA #22-13; BA #22-15; and BA #22-20. **Motion:** It was moved by Ms. Jawad and supported by Dr. Carter to move BA #22-03; BA #22-04; BA #22-08; BA #22-09; BA #22-10; BA #22-11; BA #22-13; BA #22-15; and BA #22-20 to Full Board for approval. Dr. Taueg opened the floor for further discussion. There was no further discussion. **Motion carried**.

### XIV. Good and Welfare/Public Comment

DISCUSSION/
CONCLUSIONS

There was no Good and Welfare/Public Comment to review.

<b>ACTION ITEMS</b>	Responsible Person	Due Date	
<ol> <li>Children's Initiatives Quarterly Report:</li> <li>A. School Success Initiative - Provide more information on how we are informing the</li> </ol>	Cassandra Phipps	November 10, 2021	

ACTION ITEMS	Responsible Person	<b>Due Date</b>
students that we are in the schools and if the		
head start agencies will be included in this		
initiative in the next quarterly report.		

The Chair called for a motion to adjourn the meeting. **Motion:** It was moved by Ms. Jawad and supported by Dr. Carter to adjourn the meeting. **Motion carried.** 

ADJOURNED: 2:43 p.m.

NEXT VIRTUAL MEETING: Wednesday, October 13, 2021 at 1:00 p.m.



### President and CEO Report to the Board Eric Doeh October 2021

The mental health budget for FY22 thus far appears to be funded at S3.1 billion. In the coming weeks, there will be several supplemental items included. We are cognizant of our general fund (GF) allocation, especially considering the fact that we have lots of services and projects that are dependent on those funds. I have had several discussions with Director Hertel, her executive staff and several members of the legislature regarding the urgent need of those GF dollars. There was also a significant increase (\$339 million) for Autism services. Additionally, approximately \$25.5 million has been allocated for CCBHC delivery services. Finally, there has been a full year implementation of a \$2.35/hour direct care worker wage increase.

The shortage of workers/clinicians has moved from an issue to now a crisis. We continue to work with our provider network to ensure that services are not interrupted for those we serve but also recognizing that we must increase our level of communication and outreach. As a member of a workgroup establish by MDHHS, we have developed several practical recommendations, short term and long term to address this crisis.

The ongoing redesign discussions continue in Lansing and throughout the State. I have met with both Sen. Shirkey and Rep. Whiteford in the last couple of weeks to share our position and recommendations.

#### FINANCE

Detroit Wayne Integrated Health Network (DWIHN) sent correspondence on October 1, 2021 to four children's SED providers, four Autism providers, seven supportive employment providers and eleven SUD providers eligible for financial stability payments (a total of 26 providers). We requested the following information by Friday, October 15, 2021:

- 1) Identify how DWIHN can assist your organization in continuing operations through this pandemic.
- 2) Provide estimated operating losses (before depreciation/amortization expense) for the fiscal year ended September 30, 2021 for Wayne County consumers. In addition, all American Recovering Act (ARA) funding, PPP loans and/or other funding related to the pandemic should be considered. All PPP loans received during fiscal year ended September 30, 2020 however subsequently forgiven, should not be included in the projections for September 30, 2021. If you anticipate no operating loss, please indicate so.
- 3) Provide most recently issued Form 990, if applicable and most recent audited financial statements.

4) A plan on how the provider will be able to remain in business through March 31, 2022. The plan should include steps the provider has taken to mitigate its losses since the beginning of the pandemic. If the provider believes they will cease operations prior to the aforementioned date, please indicate so.

DWIHN and a workgroup consisting of three 3 providers developed a SED Children's value-based payment model whereby eleven providers, which comprise of 98% of the costs, are eligible to receive incentive payments totaling \$2.5 million. We issued the proposed model to the Michigan Department of Health and Human Services (MDHHS) for approval on October 8, 2021 with an effective date of October 1, 2021. The value-based model focuses on four performance indicators included in the PIHP contract:

- 1) <u>Home-Based Services Incentive</u>: Subject to medical necessity and the applicable IPOS, in addition to the standard rate paid for the home-based services for code H0036, Service Provider shall receive an additional \$50.00 for each member month where Service Provider has provided a child with a minimum of four (4) hours of home-based services billable under code H0036. The final measurement of this quarterly incentive will be made within 120 days of the end of each fiscal quarter.
- 2) Performance Indicator 2a Incentive: The Percentage of New Children with Emotional Disturbance During the Quarter Receiving a Completed Biopsychosocial Assessment within 14 Calendar Days of a Non-emergency Request for Service: Service Provider shall be eligible for the Performance Indicator 2a Incentive if Service Provider receives a metric of 80% or more for Performance Indicator 2a in a quarter. If eligible, Service Provider will receive a minimum incentive of \$2,500.00. Service Provider's incentive amount will be calculated and apportioned based on Service Provider's total number of events in the quarter, in relation to the total number of events in DWIHN's entire provider network. A total of One Hundred and Sixty-Five Thousand Dollars (\$165,000.00) will be made available by DWIHN each quarter for this incentive to be shared by eligible providers. The final measurement of this quarterly incentive will be made within 120 days of the end of each fiscal quarter.
- 3) Performance Indicator 3a Incentive-The Percentage of New Children with Emotional Disturbance During the Quarter Starting any Medically Necessary On-going Covered Service Within 14 Days of Completing a Non-Emergent Biopsychosocial Assessment: Service Provider shall be eligible for the Performance Indicator 3a Incentive if Service Provider receives a metric of 100% for Performance Indicator 3a in a quarter. If eligible, Service Provider will receive a minimum incentive of \$1,000.00. Service Provider's incentive amount will be calculated and apportioned based on Service Provider's total number of events in the quarter, in relation to the total number of events in DWIHN's entire provider network. A total of One Hundred and Ten Thousand Dollars (\$110,000.00) will be made available by DWIHN each quarter for this incentive to be shared by eligible providers. The final measurement of this quarterly incentive will be made within 120 days of the end of each fiscal quarter.
- 4) Performance Indicator 4a (1) Incentive Percentage of Children Discharged from a Psychiatric Inpatient Unit Who are Seen for Follow-up Care Within 7 Days: Service Provider shall be eligible for the Performance Indicator 4a Incentive if Service Provider receives a metric of 100% for Performance Indicator 4a. If eligible, Service Provider will receive a minimum incentive of \$1,000.00 for that quarter. Service Provider's incentive amount will be

calculated and apportioned based on Service Provider's total number of events in the quarter, in relation to the total number of events in DWIHN's entire provider network. A total of Fifty-Five Thousand Dollars (\$55,000.00) will be made available by DWIHN each quarter for this incentive to be shared by eligible providers. The final measurement of this quarterly incentive will be made within 120 days of the end of each fiscal quarter.

Performance Indicator 10a Incentive- Percentage of Children Readmitted to Inpatient Psychiatric Units Within 30 Calendar Days of Discharge from a Psychiatric Inpatient Unit: Service Provider shall be eligible for the Performance Indicator 10a Incentive if Service Provider receives a metric of five percent (5%) or less for Performance Indicator 10a, or, if Service Provider has only one (1) child readmitted for Inpatient Psychiatric treatment in a quarter. If eligible, Service Provider will receive a minimum incentive of \$1,000.00. Service Provider's incentive amount will be calculated and apportioned based on Service Provider's total number of events in the quarter, in relation to the total number of events in DWIHN's entire provider network. A total of \$110,000.00 will be made available by DWIHN each quarter for this incentive to be shared by eligible providers. The final measurement of this quarterly incentive will be made within 120 days of the end of each fiscal quarter.

The DWIHN Chief Financial Officer is presenting a board action requesting a waiver of the PA 152 Health Care Act. The PA 152 Health Care Act provides language surrounding the amount a public organization is allowed to pay toward employee healthcare benefits. DWIHN received notification from the healthcare plan that premiums would increase by 30% compared to the prior year.

#### **ADVOCACY**

The Mackinac Policy Conference was held on September 20-23, 2021. Board members and staff attended the Detroit Regional Chamber's annual policy conference to address key healthcare policy and legislative issues with MDHHS, representatives from around Michigan, business leaders and others from within the CMH network. Conversations and additional education on the best way to provide behavioral healthcare services for those we collectively serve. Post Mackinac meetings were held on September 29, 2021including conversations with Speaker Jason Wentworth, Sen. Stephanie Chang, Rep. Abraham Aiyash and Laura Appel with the Michigan Health & Hospital Association.

Upcoming Policy/Legislative Event: CMHAM Fall Conference, scheduled for October 25-26, 2021 at Grand Traverse Resort, Traverse City. Some members of the executive leadership and Board members will be attending.

### **INFORMATION TECHNOLOGY**

The IT Department is worked diligently on several major projects as follows:

BHDDA CRM/MiCAL: Actively involved with the State in developing the BBADA CRM system that will handle the CMHSP certification process as well as other State business processes with the CMHSPs and PIHPs.

School Success Initiative: Working with business to develop requirements and identify logic for tracking enrollment status.

ManagedEngine/OpsManager: Internal systems monitoring and alerting for infrastructure, applications and services. This will allow DWIHN to monitor health and performance, and integrate into incident management any issues as a result.

Residential Project: Initial deployment for both Residential and Children's Health Providers have been completed. Re-evaluating available inventory for inclusion of providers who were not able to participate is underway. This project included the delivery of laptops and tablets to our residential providers.

Call Center high availability (HA) configuration underway to provide call resiliency during downstream service impact. This will allow calls to continue to be received during an interim service impact with little to no loss of functionality to call center technicians.

SQL Server update: We have entered the testing phase of our SQL server security / performance upgrade. We are running in a paralleled environment and preparing to go live on the new servers later on this year.

### **ACCESS CENTER**

Access Call Center staff returning to work at the building, on a temporary basis. This is being done to enhance staffing training while implementing new policies and procedures and working on Performance Indicators in conjunction with Clinical, Quality and IT Departments. We are developing a project plan to complete Access Center Policies and Procedures that support Regulatory Standards.

DWIHN provided training to managers and administrators on the telephone reporting tools to allow for layered analysis of agent performance and call flow activity. Working with IT Department to add the following elements:

- Modifications to the MHWIN system to have a more data focused capturing system.
- Addressing our recording technology to ensure recordings are captured and retained to enable DWIHN to meet audit requests.
- Working with our IT vendor to create hold queues for SUD and Behavioral Health units.
- Partnered with IT to develop Dashboard reporting to track Standard performance.
- Looking into implementation of text messaging.

#### **FACILITIES**





During a Special Full Board Meeting on September 29, 2021 the Board voted to move forward with a DWIHN Care Center and Administrative construction/renovation project at properties located at 707 W. Milwaukee and 8726 Woodward.

DWIHN's Care Center will provide a much needed in our community for anyone in crisis, hope for those who need a helping hand, assistance to families whose loved ones are in need and hope for our young people requiring urgent behavioral healthcare services. We know that we can operate more efficiently as an organization by maximizing the use of our staff, IT components and resources to continue to grow this organization and deliver quality care.

For both sites, DWIHN leadership and staff will hold listening sessions with residents, community leaders, stakeholders and local church leaders. These meetings will be centered around educating on the mission of DWIHN, bringing behavioral health care services to the community and being overall good neighbors with a vested interest in doing right by the people we serve. As a community mental health organization, we are about investing in those programs and services that support and uplift young people, families and our seniors. Our discussions over the past several months with community leaders has been about investing in community programs and services, this will continue in our engagement meetings. Our estimated completion date is December 2022.

#### **CUSTOMER SERVICE**

Customer Service staff researched, prepared and delivered several member-related workshops: "Respectful Language in the Disability Community" to DWIHN staff; "Difference between Clubhouse and Drop-in" to New Direction Clubhouse members, parents and staff; "Ethical Boundaries" before peers and community health workers; and "How to Sustain Member Advisory Groups" with Network 180 PIHP Communication's Team.

Customer Service staff joined the National Disability Institute advisory group to host forums on the financial competence of Detroiters with disabilities. We also disseminated information on computer usage to more than 60 residential facilities as a part of a block grant to reduce the use of 911 calls.

#### **HUMAN RESOURCES**

The Human Resource Department ratified the collective bargaining agreement between DWIHN and the Government Administrator's Association Unit 2 in September. The collective bargaining agreement with AFSCME was previously ratified. We continue to hire necessary personnel to augment our already exceptional staff. Additionally, the executive leadership team just concluded our leadership training conference which was a success. The training for our director level staff continues.

#### RECIPIENT RIGHTS

Our Office of Recipient Rights is dedicated DWIHN's our mission of protecting the rights of our recipient and continues to process approximately 70 to 80 complaints daily. The department recently hired one new Recipient Rights Investigator and has developed an evening training class for Providers who have staff that cannot attend the day sessions. Currently, the department is preparing the Annual Report, which is due to the State of Michigan by December 31, 2021.

### INTEGRATED HEALTHCARE

Behavioral Health Home: DWIHN continues to move forward in its preparation for this integrated model of service. DWIHN has onboarded an experienced Behavior Health Home Administrator that is overseeing the implementation of this initiative. The State reported that it has approved the expansion budget for this model to be rolled out in Region 7 along with two other regions. DWIHN was informed that we have to wait for the State Plan Amendment to be completed before we can officially implement. MDHHS has indicated that this initiative may begin as early as April 2022, but should be no later than July 2022. DWIHN is currently working with six (6) potential Health Home Partners (HHPs). The HHPs are currently working on their State certification documents in preparation for model implementation and DWIHN is providing technical assistance. DWIHN has partnered with The National Council for Behavioral Health on providing a Case to Care Management training in October/November 2021 for our HHPs.

Opioid Health Home: On October 1, 2021, the Opioid Health Home (OHH) became a Medicaid carveout funded service. DWIHN recently onboarded an OHH Administrator to oversee this initiative. DWIHN continues to increase OHH enrollees and served 153 individuals in this program in the month of September. DWIHN has included all CPT codes and claims in the MH-WIN system to provide data and financial monitoring. OHH providers has all received the appropriate training regarding the integrated model, referrals, authorizations, and the claims process. All OHH outcome data measures have been provided to Vital Data for implementation so DWIHN can monitor effectiveness of these services.

Certified Community Behavioral Health Clinic (CCBHC): There are two CCBHC initiatives that DWIHN is involved in - one is the CCBHC State demonstration and the other is the CCBHC Expansion Grant. CCBHCs are integrated care clinics that provide the full array of mental health and SUD services for both adult and children in all levels of care. It focuses on access to care, 24/7/365 crisis response, and close coordination/collaboration with physical health care services and providers. The CCBHC State demonstration is comprised of 14 CCBHC designated provider throughout the State of Michigan. The Guidance Center (TGC) is the designated CCBHC for Region 7. Under this model, TGC provides direct CCBHC services and DWIHN has financial and outcome monitoring oversight. The CCBHC State demonstration uses a prospective payment model. The CCBHC Expansion Grant is funded directly by SAMSHA and provides grant funding for organizations to provide CCBHC services. Under this model DWIHN would provide outpatient services directly to members and contract with providers for other more highly specialized services that are required under this model. DWIHN is currently putting together a work plan and collaborating with The National Council to prepare to offer these services.

Mobile Outreach Services: DWIHN continues its partnership with Wayne Health and Ford X to provide mobile physical and behavioral health outreach and engagement for members of our community. DWIHN is offering mental health screening and referral services in mobile site locations to increase outreach and access. We are providing this service at Wayne Health and provider events to provide the community additional resources. DWIHN/Wayne Health will be providing these services at targeted geographic areas at least two (2) days a week that show high rates of behavioral health utilization. We have participated in 17 events and have educated and provided resources for over 200 individuals. DWIHN is also collaborating with Wayne Health's clinical department to work on the ability to provide mobile clinical services to provide urgent care/gap services in the community.

### RESIDENTIAL SERVICES

DWIHN implemented structural changes within several departments and moved oversight of persons being discharged from State hospitals to the Residential Service Department. This was done in an effort to expediate members being discharged into the appropriate settings. Residential Department leadership has developed a plan that will assist in tracking identified individuals and improve communication and discharge planning efforts. The residential team continues to have frequent meetings with both residential providers and Clinical Responsible Service Providers to increase and improve communications and resolve any barriers identified.

The residential team continues to monitor Covid-19 related issues. There have been some minor increases in vaccinations, but not a significant amount. Currently over 90% of persons living in licensed residential settings have been fully vaccinated. The City of Detroit Health Department has provided vaccination educational meetings with nine residential settings and is scheduled for three more meetings. Thirty-eight members received vaccination education, which resulted in nine members scheduling vaccination appointments. Twenty-five DCW staff received the same education, but all staff declined the vaccination. Although this is not the outcome DWIHN wanted, it is important to note that there was a significant increase of DCW staff reported as receiving the vaccination since July (+116 in licensed facilities; +97 in unlicensed facilities). It is also important to note that 22 members are now fully vaccinated after initially declining the vaccination (since last report). There were no reported cases of Covid-19 in the residential program in September.

### **CHILDREN'S INITIATIVES**

#### School Success Initiative:

DWIHN held a meeting with School Success Initiative providers this month and discussed highlights and goals for the upcoming school year. The number of schools involved in the School Success Initiative has increased from 63 schools to 71 for FY 2021/2022. School Success Initiative services are also currently being provided in five Pre-K schools. DWIHN met with Wayne RESA on October 4 regarding plans to purchase the Michigan Model of Health curriculum for Pre-K grade levels. Our IT staff updated the referral in MHWIN to identify school success initiative individuals and added the School Success Initiative as a category in the MHWIN calendar.

DWIHN continues to coordinate services with Beaumont Teen Health Clinic and Henry Ford Teen Health Clinic and are scheduling bi-monthly meeting to discuss continuity and coordination of care. DWIHN staff continues to attend outreach events and activities to advertise and provide information about the School Success Initiative Program.

#### Children's Services:

DWIHN, in partnership with several children service providers, has developed a Children Services incentive funding model that focuses on several key Performance Indicators and home-based requirements. If providers meet the outcome criteria they will earn an incentive for that quarter. This incentive model is being presented to the identified children's providers in October 2021.

DWIHN has started collecting children's provider capacity data to indicate when providers are either at capacity or close to meeting capacity. This can impact timeliness of new referrals and ongoing services. We are utilizing this information to evaluate the capacity of our children's network and identify where additional resources may be needed. In an effort to ease some staffing capacity concerns, MDHHS has increased the home-based caseload from 12 children to 15 children per clinician.

DWIHN staff provided six trainings to the provider network including: Implementing Treatment for Youth with Co-Occurring Issues, Working with Adolescents: Redefining 'Co-Occurring" as Substance Use and Trauma, Video Game and Gaming Addiction in Youth, R.A.G.E: (Radical Acceptance, Growth, and Ethical Engagement) Towards Social Justice, Addressing Asian American Health Disparities, and CAFAS/PECFAS.

#### Autism:

There has been a steady increase in referrals for completion of an autism spectrum evaluation over the last two months. In September 2021 there were 198 referrals compared to 180 referrals in August (10% increase). An additional Independent Evaluator was adding to assist with increasing demand for services.

### SUBSTANCE USE SERVICES

Naloxone Initiative: DWIHN continues to train providers, health care workers, jail staff, drug court staff, community organizations and members of our community on how to use Naloxone to reverse opioid overdose. DWIHN has trained 2,239 first responders and 1,245 residents to date. 782 lives have been saved in Wayne County since its inception. There were 14 lives saved with the use of Naloxone in September 2021.

The Barbershop Talk Tour is another Naloxone initiative that includes training on topics including men's health, SUD, and Naloxone. In the month of September training was provided to ten barbers at three barbershop locations.

Screening, Brief Intervention, and Referral to Treatment (SBIRT): SBIRT is an early intervention and treatment approach for persons with, or at risk of developing, substance use disorders. It quickly assesses the severity of substance use and identifies appropriate treatment, increases insight and awareness, and provides referral for treatment. Peers are utilized in FQHCs to increase information and access to treatment services. There were 210 Brief Screenings and 38 Wellness check-ups provided last month.

#### UTILIZATION MANAGEMENT

MDHHS implemented CPT modifier changes to numerous CPT codes on October 1. DWIHN held several provider trainings to prepare for these changes. Our IT department worked with PCE to transition these codes on the back end so providers did not have to early terminate and submit all new authorizations. PCE was unable to complete this transfer for SUD members, which required providers to do new authorizations for these services. We have identified some modifiers that still require updating and are currently in process of making those corrections.

DWIHN has identified three providers that have higher than average amounts of retrospective authorization requests (compared to the larger provider network). DWIHN will be scheduling meetings with these specific providers to work on resolving this issue.

DWIHN's UM leadership has been closely monitoring the timeliness of authorization reviews by monitoring the UM Authorization Que on a daily basis. Currently, UM authorizations are meeting the 14-day review requirement at over a 99% rate.

DWIHN continues to analyze length of stay data to determine any barriers to discharge to a lower level of care. This is being done both within the UM and Crisis Service Departments and in collaboration with local hospitals.

Approximately 75% of requested authorizations are being auto approved based on an individual's level of care and service type. Next steps: 1) Compare Standard Utilization Guideline (SUG) amounts to actual utilization of services to assess appropriate amount/scope, and 2) Review services not currently included in the SUGs to determine if they can be added.

### **COMMUNICATIONS**

#### In the Media:

The month of September was Suicide Prevention and Recovery Month and DWIHN was involved in several media interviews and community outreach activities. Multiple news outlets made mention of DWIHN during the past month, the stories are below.

#### **Television:**

Fox 2 News reporter/anchor Josh Landon reported on the Self-Care conference and interviewed guest speaker and actor Michael Ealy and Director of Workforce Training and Development Andrea Smith <a href="https://www.youtube.com/watch?v=Niryeh3F9ZM">https://www.youtube.com/watch?v=Niryeh3F9ZM</a>

SCRIPPS: Mental Health messaging continues to air on all Scripps outlets (Channel 7, TV 20 & Bounce) promoting the resources that are available to anyone with mental health concerns as well as sharing the 24/7 Access Helpline 24/7.

WDIV/LOCAL 4: Mental Health Messaging aired all month on WDIV/ Local 4 and Click on Detroit. <a href="https://velocitycow.screenlight.tv/shares/PDkjKN1aknKDtRkjQeMYO5khOdEkI0Mv">https://velocitycow.screenlight.tv/shares/PDkjKN1aknKDtRkjQeMYO5khOdEkI0Mv</a>

Ask the Messengers, TV 20: DWIHN CEO/President Eric Doeh discusses managing the mental health of staff during a pandemic, <a href="https://www.youtube.com/watch?v=fA0VIDFr260">https://www.youtube.com/watch?v=fA0VIDFr260</a>

Multiple Lansing news outlets covered the Walk a Mile in My Shoes Rally including WILX-TV 6 who interviewed Wayne County resident, CV Co-Chair and event emcee Nicole Gowan about the importance of good mental health.

#### **Print:**

Crain's Detroit 9/26/21: Hertel: Administration neutral so far on \$3 billion Medicaid mental health debate: <a href="https://www.crainsdetroit.com/health-care/hertel-administration-neutral-so-far-3-billion-medicaid-mental-health-debate">https://www.crainsdetroit.com/health-care/hertel-administration-neutral-so-far-3-billion-medicaid-mental-health-debate</a>

Crain's Detroit 9/26/21: This story discusses the mobile clinic partnership with DWIHN, Wayne Health and Ford X.

https://www.crainsdetroit.com/health-care/health-care-goes-mobile-covid-19-experience-speeds-doctors-transition-increased-patient

Bridge Michigan 9/22/21: The below article outlines Senator Mike Shirkey's legislation of moving the behavioral health system to Medicaid Health Plans.

https://www.bridgemi.com/michigan-health-watch/sides-drawn-plan-privatize-michigan-mental-

#### health-system

The News Herald 9/18/21: Executive Director of Community Cares Services, Susan Kozak wrote a story about National Recovery month and how her organization helps people on their wellness journey.

https://www.thenewsherald.com/2021/09/18/column-families-communities-can-make-a-difference-for-better-mental-health/

#### Radio:

DWIHN also had multiple promos airing on iHeart radio, promoting the Self Care Conference and Suicidology conferences as well as Art of Hope, a talent contest for youth, sponsored by DWIHN and promoted by the Beasley Radio Group.

### **Community Outreach:**

- 9/1 DWIHN staff returned to First Friday on King, the mobile units were on site offering free mental health resources. Wayne Health clinicians offered COVID vaccinations and DWIHN clinicians provided mental health resources to attendees.
- 9/11 DWIHN staff participated in the 20<sup>th</sup> annual Michigan Celebrate Recovery Walk and Rally on Belle Isle.
- 9/14 DWIHN hosted the Suicidology conference, which was a learning opportunity to create awareness of the prevalence of suicide as well as methods of prevention and the detection of risk factors.
- 9/17 Youth United hosted a Stigma Busting Workshop with Detroit PAL.
- 9/25 Staff from Workforce Training & Program Development, Communications, and Children's Initiatives represented DWIHN as panelists and vendors during The Children's Center's Demystifying Suicide event held at the Pistons Training Center.
- 9/27 DWIHN hosted the Self Care Conference with special guest, Michael Ealy. The event garnered coverage from FOX2 News.
- 9/29 Walk A Mile in My Shoes Rally in Lansing: DWIHN assisted hundreds of Wayne County residents in getting to the event which was attended by about 1,000 people across the state. This event was also live streamed via the DWIHN Facebook page.
- 9/30 DWIHN participated in the 1st Annual U of D Jesuit High School & Academy Mental Health Fair & Parent Information Night. Children's Initiatives attended on behalf of DWIHN and hosted two vendor tables.

#### Social Media:

Top Performing Posts - Social media continues to see an increase in followers and impressions over all four channels. The Engagement Rate (engagements per post) was very high in September. Top performing posts across all four social media channels were Walk a Mile in My Shoes Rally post and the Demystifying Suicide Event post.

Ask the Doc - DWIHN's Chief Medical Officer Dr. Shama Faheem continues to educate the public and DWIHN stakeholders with her bi-monthly newsletter which contains information about COVID-19, vaccinations and answers questions that are sent in by staff, people we serve, etc. This is sent to Providers, stakeholders and posted on the DWIHN website and social media.

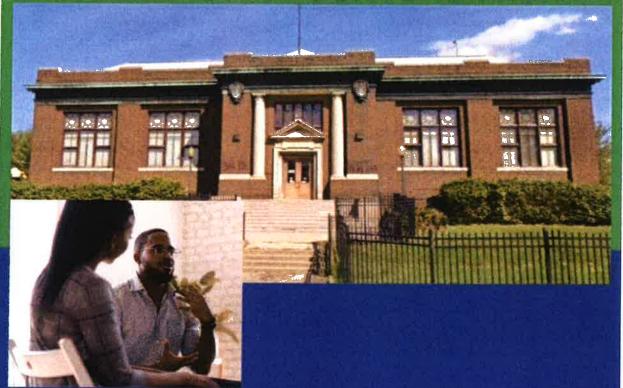
#### **Outdoor Media:**

Outdoor Billboard messaging continues throughout Wayne County focused on mental health, children and mental health, anxiety and depression, alcohol use and opioids. Some new billboards focusing on the ReachUs Detroit.org Initiative are now up throughout Detroit and Wayne County. DWIHN has also contracted with Brooklyn Outdoor to place messaging around the casinos and bus stops related to gambling and addiction.



Detroit Wayne Integrated Health Network invites you to

# A COMMUNITY CONVERSATION



THURSDAY, OCTOBER 21, 2021 CONSIDINE RECREATION CENTER 8904 WOODWARD, DETROIT 48202 5:00 PM-6:00 PM

Questions? Email Communications@dwihn.org

Board Action Number: 21-26R Revised: Requisition Number:

Presented to Full Board at its Meeting on: 10/20/2021

Name of Provider: Equalsign Partners

Contract Title: Social Media Management

Address where services are provided: 'None

Presented to Finance Committee at its meeting on: 10/6/2021

Proposed Contract Term: 10/1/2020 to 9/30/2022

Amount of Contract: \$ 188,000.00 Previous Fiscal Year: \$

Program Type: Continuation

Projected Number Served- Year 1: 1,000,000,000 Persons Served (previous fiscal year): N/A

Date Contract First Initiated: 10/1/2020

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The modification is to request an amount not to exceed \$49,000 to be added to the original approved contract amount of \$139,000 for two years with a one-year renewal option. If approved, the amount of BA#21-26 would not exceed \$188,000.

The modification is to request an additional 20 hours a week in assistance beginning May from Equal Sign Partners, LLC since the Communications & Community Outreach Liaison was on FMLA and has since resigned. The scope of service for this additional 20 hours is needed for working on several projects within the Communications department including writing, creating brochures, flyers, ads, planning and executing community outreach events.

#### ORIGINAL BOARD ACTION LANGUAGE:

DWIHN is requesting approval of a two year contract, including one year renewal option, for the social media management contract in an amount not to exceed \$139,000 (excludes one year renewal option).

In response to a RFP whereby eight (8) proposers responded but two (2) were deemed non-responsive, EqualSign Partners, was recommended in accordance with DWIHN procurement policy.

The scope of services summary includes: (1) Present a thorough social media marketing management campaign utilizing DWIHN's existing accounts that are based on current best practices leveraging

Board Action #: 21-26R

several platforms; and (2) Responsible for daily (3-5 daily/weekday social media postings) ranging from DWIHN generated content, daily and topical news.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): Y

Revenue	FY 21/22	Annualized
Multiple	\$ 139,000.00	\$ 139,000.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 139,000.00	\$ 139,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.901000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Signed: Thursday, September 2, 2021

Eric Doeh

Signed: Thursday, September 2, 2021

Stacie Durant

Board Action #: 21-26R

The following A	BOARD ACTION TAKEN  Action was taken by the Full Board on the day of	
Approved Rejected Modified a	us follows:	
	Executive Director - Initial here:	
☐ Tabled as	Hollows:Beachshire	Date 10/20/2021

Board Action Number: 21-42R Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/20/2021

Name of Provider: Graham Media Group Contract Title: Graham Media Group

Address where services are provided: 'None'

Presented to Finance Committee at its meeting on: 10/6/2021

Proposed Contract Term: 11/1/2020 to 9/30/2021

Amount of Contract: \$64,200.00 Previous Fiscal Year: \$0.00

Program Type: Continuation

Projected Number Served- Year 1: 1,000,000,000 Persons Served (previous fiscal year): 100000000

Date Contract First Initiated: 10/21/2020

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Staff request for Board approval to modify the Graham Media contract by adding \$14,200 that was used early in the fiscal year to pay 2019-2020 outstanding invoice. The resolution of this outstanding debt resulted in the inability to pay the final two months of our current contract. Board approval of the additional funds will increase the Graham Media contract total from \$50,000 to \$64,200.

Original BA language:

This board action is requesting the approval of a one year contract for an amount not to exceed \$50,000. The Communications department would like to enter into contract with Graham Media Group to provide educational messaging on its NBC affiliate station, WDIV-TV 4. Messages will focus on disability, autism and mental health awareness, suicide prevention, substance use prevention, treatment and recovery and general access to care.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): Y

Revenue	FY 20/21	Annualized
General Funds	\$ 64,200.00	\$ 64,200.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 64,200.00	\$ 64,200.00

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64931.827206.06300

In Budget (Y/N)?Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh Stacie Durant

Signed: Wednesday, September 29, 2021

Signed: Wednesday, September 29, 2021

The	e following Action was ta	BOARD ACTION TAKEN  aken by the Full Board on the day of	Oli , 202
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Board Action Number: 21-74 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/20/2021

Name of Provider: Bromberg & Associates, LLC

Contract Title: Request for Additional Funds for Translation Services

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 10/13/2021

Proposed Contract Term: 10/1/2020 to 12/31/2021

Amount of Contract: \$80,000.00 Previous Fiscal Year: \$10,000.00

Program Type: Continuation

Projected Number Served-Year 1: 60,000 Persons Served (previous fiscal year): 75000

Date Contract First Initiated: 10/1/2016

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting approval for an amount not to exceed \$80,000 through December 31, 2021, increased from \$35,000 through September 31, 2021 to ensure compliance with regulatory and contractual requirements, the Customer Service Department has the delegated responsibility of ensuring that all procedures are in place to accommodate individuals who have limited English proficiencies and require alternate means of communication to have access to auxiliary aids, American Sign Language (ASL), and the most efficient language translations.

The increased utilization is due to bringing the Access Center in-house. Translation service provider Bromberg & Associates will be utilized in Customer Service, Call Center, and throughout the organization.

Customer service, in conjunction with Purchasing, will develop and issue a RFP for translations to be awarded effective January 1, 2022.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Page 88 of 242 Board Action #: 21-74

Fee for Service (Y/N):  $\underline{Y}$ 

Revenue	FY 22	Annualized
Multiple	\$ 80,000.00	\$ 80,000.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 80,000.00	\$ 80,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64914.804000.00000

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Wednesday, October 6, 2021

Signed: Wednesday, October 6, 2021

The follow	ing Action was	taken by the Full Boar	BOARD ACTION TAKEN d on the Obligation	Ol 202
Appro Rejec Modifi				
	[	Executive Director -	· Initial here:	
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Signature	Della Box	u M. <i>OKACA</i> ard Liaison	ishere)	Date 10/20/2021

Board Action Number: 22-14 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/20/2021

Name of Provider: Wayne County

Contract Title: Department of Health, Human & Veterans Services

Address where services are provided: 500 Griswold Street #10, Detroit, Michigan 48226

Presented to Program Compliance Committee at its meeting on: 10/13/2021

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$ 9,450,000.00 Previous Fiscal Year: \$ 10,250,000.00

Program Type: Continuation

Projected Number Served- Year 1: 3,060 Persons Served (previous fiscal year): 4,375

Date Contract First Initiated: 1/1/1998

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN is requesting the approval of a one year contract with Wayne County for the following programs: (1) Wayne County Third Circuit Court-Clinic for Child Study (\$600,000), the Wayne County Department of Health, Human and Veteran's Services \$3,850,000) and the Wayne County Jail (\$5,000,000) for a total amount not to exceed \$9,450,000 for the fiscal year ended September 30, 2022.

The Clinic for Child Study provides the pre-dispositional assessments including psychological testing/social history/GAINS (CPT codes: H0001, H0031, 96130, 96131) for youth and their families who have come to the attention of the juvenile justice system through the Court to prevent and/or decrease the number of youth that reoffend, which may result in incarceration or out of home placement. In addition, the Clinic provides Sexual Awareness Information and Treatment (SAIT) Group Therapy services for youth who come to the courts' attention because of sexual misconduct. The targeted population are children and adolescents with Serious Emotional Disturbance (SED) and their families who have come to the attention of the Third Circuit Court or who are at risk of contact with the Court.

Wayne County Department of Health, Human and Veteran's Services (formerly Children and Family Services) coordinates service provision for identified youth in 3 programs: (a) Children Mental Health Services provided through Assured Family Services CHOICES program to Medicaid eligible youth for \$3,200,000, (b) Juvenile Inventory for Functioning (JIFF) which is a standardized assessment tool for assessing the functioning and need for mental health services of all youth (ages 0-18) across domains-school, home, social settings, potential self-harm, potential substance use, etc. for \$450,000 (General Funds) and (c) Service Coordination, i.e. targeted case

Board Action #: 22-14

management/service coordination for \$200,000 (Medicaid). The program provides improved access into the community mental health system for children and youth in the juvenile justice system and their families. Once an individual is diagnosed with an SED, they are able to rapidly access much needed mental health intervention. The program also improves coordination and collaboration between Community Mental Health providers and Care Management Organizations (CMO) in the juvenile system system, in support of assisting youth and families in accessing mental health services.

Wayne County Jail Mental Health Services (General and local Funds) for the provision of mental health services for Wayne County residents that have been detained at the jail and have been screened, assessed and determined to meet the criteria for an Intellectual Development Disability (I/DD), a Serious Emotional Disturbance (SED), a Co-Occurring Disorder, a Substance Use Disorder (SUD) or at risk for developing behavioral health issues that will negatively impact their activities of daily living. Behavioral health services are delivered either in the mental health unit or in the general population by appropriately credentialed clinicians. Services include evaluation, diagnosis, crisis intervention, therapy, medication management, education and referrals.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Medicaid, General Fund, Local Funds

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
MEDICAID	\$ 4,000,000.00	\$ 4,000,000.00
General Fund and Local	\$ 5,450,000.00	\$ 5,450,000.00
Total Revenue	\$ 9,450,000.00	\$ 9,450,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Eric Doeh

Signed: Tuesday, September 21, 2021

Stacie Durant, Chief Financial Officer

Stacie Durant

Board Action #: 22-14

Signed: Tuesday, September 21, 2021

The	e following Action was ta	BOARD ACTION TAKEN ken by the Full Board on the	Oli 202)
	Approved Rejected Modified as follows:		
		Executive Director - Initial here:	
	Tabled as follows:	2000	
Sigi	nature Julian Board	M. Beachshire	Date 10/20/2021

Board Action Number: BA 22-16 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/20/2021

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: SUD Prevention Funding FY 22

Address where services are provided: 'None'\_\_\_

Presented to Program Compliance Committee at its meeting on: 10/13/2021

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$6,484,938.00 Previous Fiscal Year: \$5,632,133.00

Program Type: Continuation

Projected Number Served- Year 1: 103,200 Persons Served (previous fiscal year): 103,200

Date Contract First Initiated: 10/1/2021

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN is requesting an one year contract for the fiscal year ending September 30, 2022 for an amount not to exceed \$6,484,938.

The following Prevention programs have been granted funding from MDHHS for fiscal year 2022: \$1,175,281 for COVID-19 Supplemental Funds, \$2,861,657 in SUD Prevention Block Grant, \$189,000 in Gambling Prevention and \$2,009,000 in PA 2 Prevention, and \$250,000 in State Opioid Response. Amounts may be reallocated between listed providers without board approval however can not exceed \$6,484,938.

The pandemic has brought challenges in provision for substance use prevention, treatment and recovery supports for those who have a substance use disorder and people in recovery. As part of the efforts to adapt to the challenges that COVID has brought, prevention providers would like to implement the following: Provider will incorporate the following objectives and services for the COVID II Prevention funding: Provider will participate in ACCESS to Youth Services meetings held with DWIHN, Increase Outreach Activities, Problem Identification and Referral – which may include Student Assistance Programming and other youth groups. Provide: Provide EBPs Prime for Life or Botvin Life Skills to participants impacted by COVID-19 pandemic. Train prevention staff on the EBP for fidelity, Disseminate Media, Information Dissemination by media campaigns, radio & TV PSAs, and social media posts to increase the ability for messaging specific to the population of focus or need. Incorporate the Taking it to the Streets (Treatment Philosophy).

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The prevention provider network will address and use one or more of the following 6 CSAP Primary Strategies: Information Dissemination - incorporated in all CSAP Strategies, Alternatives - identified as Prevention Prepared Communities, Community Based- identified as Prevention Prepared Communities and Capacity Building, Education - identified as Direct Services, Environmental Change - identified as Prevention Prepared Communities, Problem Identification, and Referral – identified as Direct and Prevention Prepared Communities. In addition, prevention will increase school-based programming, utilizing peer-to-peer pro-social services, raise public awareness, and mobilize communities to prevent alcohol, tobacco, and other drug-related problems, environmental changes, including laws and advocacy, reduce consequences of underage and alcohol-related activities.

The State Opioid Response programs have been granted funding from MDHHS to provide Youth and Family Oriented Prevention Evidence Based Practices, Overdose Education and Naloxone Distribution with Harm Reduction.

DWIHN has the discretion to allocate the funds among the providers based upon utilization as long as the total amount of the board action (i.e. contract amount) does not increase. As a result, budgets may be decreased/increased among sub-recipients as long as overall budget does not change.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Block Grant, PA2

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
SUD Block Grant	\$ 4,475,938.00	\$ 4,475,938.00
Local Funds - Public Act 2 (PA2)	\$ 2,009,000.00	\$ 2,009,000.00
Total Revenue	\$ 6,484,938.00	\$ 6,484,938.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?  $\underline{Y}$ 

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Board Action #: BA 22-16

Signature/Date:

Eric Doeh

Signed: Wednesday, October 6, 2021

Signature/Date:

Stacie Durant

Signed: Wednesday, October 6, 2021

Board Action Number: BA 22-17 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/20/2021

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: SUD Treatment Funding FY 22

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 10/13/2021

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$ 7,830,900.00 Previous Fiscal Year: \$ 6,291,109.00

Program Type: Continuation

Projected Number Served-Year 1: 13,000 Persons Served (previous fiscal year): 13200

Date Contract First Initiated: 10/1/2021

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting an one year contract for the fiscal year ending September 30, 2022 for the amount not to exceed \$7,830,900.

The following treatment block grant programs have been allocated funding: Women's Specialty Services \$500,000; State Disability Assistance \$730,598; MYTIE \$32,335; and COVID Emergency carryover \$154,192. In addition \$4,216,661 has been granted to respond to the COVID crisis including \$724,499 in COVID Women Specialty Services and \$3,492,162 in COVID Treatment Service. In addition, \$1,069,000 has been allocated in PA2 for treatment services.

Finally, DWIHN is requesting approval to allocate \$1,128,114 in State Opioid Response (SOR2Y2) to respond to the Opioid Epidemic. The services include Jail Based Mat (\$113,114), MI Rep (\$400,000), Mobile Care Units (\$125,000), OUD/STUD/Case Management (\$140,000), Peers in FQHC's/ED (\$150,000) and Recovery Housing (\$200,000).

It should be noted that the SUD treatment block grant for claims based activity is included in the overall provider network board action therefore the aforementioned amount does not reflect the entire SUD treatment and WSS block grant.

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Board Action #: BA 22-17

DWIHN has the discretion to allocate the funds among the providers based upon utilization without board approval up to the approved not to exceed amount. As a result, budget may be decreased/increased among providers.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Block Grant, PA2

Fee for Service (Y/N): Y

Revenue	FY 21/22	Annualized
SUD Block Grant	\$ 6,761,900.00	\$ 6,761,900.00
PA2	\$ 1,069,000.00	\$ 1,069,000.00
Total Revenue	\$ 7,830,900.00	\$ 7,830,900.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: VARIOUS

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Signature/Date:

Eric Doch

Signed: Wednesday, October 6, 2021

Stacie Durant, Chief Financial Officer

Signature/Date:

Stacie Durant

Signed: Wednesday, October 6, 2021

Board Action Number: 22-21 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/20/2021

Name of Provider: ARC Detroit, The ARC of Northwest Wayne County, The ARC of Western Wayne County

Contract Title: ARCs Detroit, Northwestern Wayne & Western Wayne

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 10/13/2021

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$599,397.00 Previous Fiscal Year: \$599,397.00

Program Type: Continuation

Projected Number Served- Year 1: 7,756 Persons Served (previous fiscal year): 8271

Date Contract First Initiated: 4/1/2014

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Staff recommends approval of a one-year contract renewal with 1.) ARC Detroit; 2.) ARC of Northwest Wayne County; and 3.) ARC of Western Wayne County. The proposed contract will provide advocacy, supportive services, and educational information by addressing issues facing persons with intellectual/developmental disabilities. The contract further targets supportive family members, and the community through advocacy and information. The design and delivery of the programs will ensure active engagement and coordination in the mental health system.

- 1.) The Arc Detroit has a Advocacy and Community Awareness program to engage and assist individuals who are I/DD and their families.
- 2.) The Arc of Northwest Wayne County has the After I'm Gone program to assist families in planning for the future, when family members are no longer able to provide help. Guardianship Alternatives Information Network (G.A.I.N.) offers information about guardianship and legal alternatives to guardianship for consumers, parents, and mental health professionals. The Lekotek program provides families with monthly individual play sessions with their child to explore toys and play for children with disabilities.
- 3.)The Arc of Western Wayne County also provides an After I'm Gone program and The Take Charge Helpline. The Helpline was developed to address concerns of parents and children, and adults with I/DD. The Helpline broadens the geographical reach to consumers and the community,

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Board Action #: 22-21

to engage, inform and encourage. The website is a portal to general information on mental health and disability related topics.

The term for each contract is from October 1, 2021 through September 30, 2022. Funding for these programs is as follows: 1.) not to exceed \$117,369.00 – ARC Detroit Advocacy and Community Awareness; 2.) not to exceed \$296,101.00 - The Arc of Northwest Wayne County (After I'm Gone - \$134,220.00; GAIN - \$56,552.00; Lekotek - \$105,329.00); 3.) not to exceed \$185,927.00 - The Arc of Western Wayne County (After I'm Gone - \$56,377.00; Take Charge Helpline - \$129,550.00).

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
State General Fund	\$ 599,397.00	\$ 599,397.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 599,397.00	\$ 599,397.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?\_Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Thursday, October 7, 2021

Page 148 of 242 Signed: Thursday, October 7, 2021 Board Action #: 22-21

The	BOARD ACTION TAKEN  e following Action was taken by the Full Board on the day of day of day of 202.
	Approved Rejected Modified as follows:
	Executive Director - Initial here:
	Tabled as follows:
Sigi	nature Julian M. Blackskuri Date 10/20/2021 Board Liaison

Board Action Number: 22-27 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/20/2021

Name of Provider: Michigan Municipal Risk Management Authority

Contract Title: MMRMA Insurance Renewal

Address where services are provided: 'None'

Presented to Finance Committee at its meeting on: 10/6/2021

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$218,416.00 Previous Fiscal Year: \$225,592.00

Program Type: Continuation

Projected Number Served- Year 1: 0 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 10/1/2014

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network ("DWIHN") is requesting approval of the Michigan Municipal Risk Management Authority ("MMRMA") to provide comprehensive casualty and property insurance to Detroit Wayne Integrated Health Network ("DWIHN") for FY 2021-2022. The total premium payment is \$218,416.00. MMRMA is a public entity self-insurance pool that provides property and liability coverage to local governmental entities in the state of Michigan.

DWIHN has been a member of MMRMA since FY 2014-15. As a member of MMRMA, DWIHN has access to MMRMA's risk management program and risk control services, which assists members to identify, prevent, and mitigate losses. MMRMA provides training in all areas of risk management, along with claims management and up to date information on trends and strategies in public risk management.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
Multiple	\$ 218,416.00	\$ 218,416.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 218,416.00	\$ 218,416.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.911000.00000

In Budget (Y/N)?Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Wednesday, September 29, 2021

Signed: Wednesday, September 29, 2021

Board Action Number: 22-29 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 10/20/2021

Name of Provider: Detroit Central City C.M.H., Inc.

Contract Title: Jail Diversion

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 10/13/2021

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$1,005,000.00 Previous Fiscal Year: \$1,005,000.00

Program Type: Continuation

Projected Number Served- Year 1: 2,500 Persons Served (previous fiscal year): 2100

Date Contract First Initiated: 6/10/2004

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Detroit Wayne Integrated Health Network is requesting a continuing contract with the following providers for jail diversion programs: Central City Integrated Health (CCIH) - Homeless Outreach \$225,000; CNS Healthcare - Co-Responder Program \$350,000.00; Team Wellness - Co-Responder Program \$350,000 and City of Southgate 28<sup>th</sup> District Court Regional Veterans Treatment Court \$80,000. The aforementioned is included on the general fund allocation as Jail Diversion \$905,000 and \$100,000 from the police department partnership for a total amount not to exceed \$1,005,000.

CCIH is continuing with Detroit Homeless Outreach (DHOT) program, to bridge the gaps that exist between the police, homeless, and service providers. The collaboration between the City of Detroit, homeless outreach providers and behavioral health providers will bring DWIHN closer to the goal of getting people off of the streets by utilizing available resources more efficiently, and reducing the negative issues associated with homelessness and behavioral health challenges (SMI/SUD).

Providers CNS Healthcare and Team Wellness will continue a Co-Response Program model in multiple precincts within the Detroit Police Department. The program is founded on the basis that by working together, behavioral health specialists and law enforcement can respond appropriately to the needs of individuals in the community who are in crisis. Behavioral health specialists can provide rapid assessment and de-escalation. This allows for a reduction in costly and unnecessary transportation to hospital emergency departments for mental health

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assessment. Cross-training between the police and the behavioral health staff will result in mutual understanding and respect for each other's roles, and help respond to crises and determine appropriate outcomes.

City of Southgate 28<sup>th</sup> District Court Downriver Regional Veterans Treatment Court is a jail diversion program for individuals who have served in the United States Armed Services. Participants will receive mental health treatment; peer support; judicial supervision; medication; job placement; and education. Court staff work with stakeholders including probation officers; veterans administration; attorneys; behavioral health and substance use providers to develop and implement a plan that will result in community stability.

Amounts can be allocation amongst the providers without board approval.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
State General Fund	\$ 1,005,000.00	\$ 1,005,000.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 1,005,000.00	\$ 1,005,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical):

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Signed: Friday, October 8, 2021

Eric Doeh

Page 191 o Signed: Friday, October 8, 202 floard Action #: 22-29

Stacie Durant

The	BOARD ACTION TAKEN  e following Action was taken by the Full Board on the day of leaven by the Full Board on the leaven by the leaven by the Full Board on the leaven by the Full Board on the leaven by the Full Board on the leaven by the leaven by the leaven by the Full Board on the leaven by
	Approved Rejected Modified as follows:
	Executive Director - Initial here:
	Tabled as follows:
Sig	nature Julian M. Blackshure Date 10/20/2021 Board Liaison

Board Action Number: 22-32 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/20/2021

Name of Provider: Medversant Technologies LLC

Contract Title: Credentialing Verification Organization

Address where services are provided: 355 South Grand Ave. Suite 1700 Los Angeles, CA 90071

Presented to Program Compliance Committee at its meeting on: 10/13/2021

Proposed Contract Term: <u>11/1/2021</u> to <u>10/31/2022</u>

Amount of Contract: \$ 274,740.00 Previous Fiscal Year: \$ 314,700.00

Program Type: Continuation

Projected Number Served-Year 1: 0 Persons Served (previous fiscal year): 3412

Date Contract First Initiated: 11/1/2017

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting a contract for one (1) year effective November 1, 2021 through October 31, 2022 for an amount not to exceed \$274,740 with Medversant Technologies LLC a National Committee for Quality Assurance accredited Credentialing Verification Organization.

Medversant primary source verifies Medicaid and Medicare sanctions, licensure, work history, malpractice history, education and training for practitioners and providers. In addition Medversant conducts continuous monitoring of DEA licenses, Office of Inspector General and System for Award Management sanctions, and licensure. All Medversant activities are electronic. After the DWIHN Credentialing Committee meets and make appropriate disposition Medversant will send Caredentialing/Re-Credentialing letters and certificates to providers or practitioners. The contract ensures that DWIHN is compliant with the credentialing requirements delineated in 42 Code of Federal Regulations 422.204, their executed agreements with MDHHS and the five Integrated Care Organizations.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

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Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
Multiple	\$ 274,740.00	\$ 274,740.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 274,740.00	\$ 274,740.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64934.827211.00000

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Wednesday, October 6, 2021

Signed: Wednesday, October 6, 2021

Board Action Number: 22-34 Revised: Requisition Number: 0

Presented to Full Board at its Meeting on: 10/20/2021

Name of Provider: Michigan Department of Community Health

Contract Title: Grant Agreement between Michigan Department of Health and Human Services and Detroit Wayne

Integrated Health Network for Community Mental Health Services Program - FY 22

Address where services are provided: 'None'

Presented to Executive Committee at its meeting on: 10/18/2021

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$21,460,905.00 Previous Fiscal Year: \$30,449,269.00

Program Type: Continuation

Projected Number Served-Year 1: 30,000 Persons Served (previous fiscal year): 30000

Date Contract First Initiated: 10/1/2021

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is for the approval of the Grant Agreement between the Michigan Department of Health and Human Services (MDHHS) and Detroit Wayne Integrated Health Network (DWIHN) for the Community Mental Health Services Program (CMHSP). The term of the contract is 10-1-2021 through 9-30-2022. The contract amount is not to exceed \$21,460,905. This contract is for the provision of a comprehensive array of mental health services and supports.

This contract also includes the required Medicaid drawdown and local portion for state facility costs payment to the state of Michigan in accordance with the Mental Health Code.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

Revenue	FY 21/22	Annualized
State General Fund	\$ 21,460,905.00	\$ 21,460,905.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 21,460,905.00	\$ 21,460,905.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?  $\underline{Y}$ 

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

Eric Doeh Stacie Durant

Signed: Thursday, October 14, 2021

Signed: Thursday, October 14, 2021

### BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 20 day of 0	closer, 2021
Approved Rejected Modified as follows:	
Executive Director - Initial here:	
☐ Tabled as follows:	
Signature Blank Blank Stur  Board Liaison	Date_10/20/2021