



# Detroit Wayne Integrated Health Network

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**FULL BOARD**  
**Wednesday, May 17, 2023**  
**St. Regis Hotel**  
**3071 W. Grand Blvd. Detroit, MI. 48202**  
**1:00 p.m.**  
**AGENDA**

- I. CALL TO ORDER**
- II. ROLL CALL**
- III. APPROVAL OF THE AGENDA**
- IV. MOMENT OF SILENCE**
- V. APPROVAL OF BOARD MINUTES** – Full Board Meeting – April 19, 2023
- VI. RECEIVE AND FILE** – Approved Program Compliance Committee Minutes – April 12, 2023  
Approved Finance Committee Minutes – March 1, 2023
- VII. ANNOUNCEMENTS**
  - A) Network Announcements
  - B) Board Member Announcements
- VIII. BOARD COMMITTEE REPORTS**
  - A) Board Chair Report
    - 1) Board Building Tour (Wednesday, May 17<sup>th</sup>)
    - 2) Update National Council on Wellbeing – Natcon 23 Conference
    - 3) Community Mental Health Association of Michigan (CMHAM) Summer Conference June 6<sup>th</sup> & 7<sup>th</sup> 2023 – Grand Traverse, Michigan
    - 4) Community Mental Health Association of Michigan (CMHAM) Fall Conference October 23<sup>rd</sup> & 24<sup>th</sup> 2023 – Grand Traverse, Michigan
  - B) Executive Committee
    - 1) Update Board Portal – Transition to Board Effects
    - 2) New Board Member Virtual Orientation
    - 3) Update Metro Region Meeting – Detroit Wayne Integrated Health Network Hosts (Thursday, June 29<sup>th</sup>)
    - 4) Update Board Study Session (Wednesday, July 19<sup>th</sup>)
    - 5) Update Annual Meeting – (Friday, July 21<sup>st</sup>)
    - 6) Budget Hearing (Joint Finance and Program Compliance Meeting- August 2, 2023)
    - 7) BA#23-55 (Revised)- Seven Mile Construction Project
    - 8) BA#23-65 – Student Athlete Wellness

**Board of Directors**

Kenya Ruth, Chairperson  
Karima Bentounsi  
Jonathan C. Kinloch

Dr. Cynthia Tauog, Vice Chairperson  
Lynne F. Carter, M.D.  
Kevin McNamara

Dora Brown, Treasurer  
Eva Garza Dewaelsche  
Bernard Parker

William Phillips, Secretary  
Angelo Glenn

**Eric W. Doeh, President and CEO**



- C) Finance Committee
- D) Program Compliance Committee
- E) Recipient Rights Advisory Committee

**IX. SUBSTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT**

**X. AD HOC COMMITTEE REPORTS**

- A. Policy/Bylaw Committee
- B. Strategic Plan Committee
- C. Board Building Committee

**XI. DETROIT WAYNE INTEGRATED HEALTH NETWORK STRATEGIC PLAN FY 23-25**

**XII. FY2022-2023 RESOLUTION #2 – SUPPORT FOR EXPANDED BEHAVIORAL HEALTHCARE TREATMENT AND SERVICES FOR WAYNE COUNTY RESIDENTS**

**XIII. FY22 AUDIT REPORTS**

**XIV. PRESIDENT AND CEO MONTHLY REPORT**

- A. Update on Crisis Care Center
- B. Update on Provider Stability Plan
- C. Update on Integration Pilot
- D. Update Long Term Residential Care
- E. Update Student Athlete Campaign

**XV. UNFINISHED BUSINESS**

**Staff Recommendations:**

- A. BA #21-64 (Revised) – COVID Supplemental (*Program Compliance*)
- B. BA #23-05 (Revision 4) – DWIHN FY 2022-2023 Operating Budget (*Finance*)
- C. BA #23-07 (Revision 4) – DWIHN 's Provider Network System FY22/23 – Additional Provider Added (*Program Compliance*)
- D. BA #23-27 (Revision 3) – Substance Use Disorder (SUD) Treatment Services Network FY23 (*Program Compliance*)
- E. BA#23-55 (Revised) – Seven Mile Construction Project (*Executive*)
- F. BA #23-57 (Revision 2) – BizAnalytix Technologies, LLC (*Program Compliance*)

**XVI. NEW BUSINESS**

**Staff Recommendations:**

- A. BA #23-52 – Western Wayne Therapeutic Recreation FY23 (*Program Compliance*)
- B. BA #23-63 – DWIHN Community Outreach (*Finance*)
- C. BA #23-64 – Summer Youth Employment (*Program Compliance*)
- D. BA #23-65 – Student Athlete Wellness (*Executive*)

**XVII. COMMUNICATIONS/SOCIAL MEDIA REPORT**

**XVIII. PROVIDER PRESENTATION – None**

**XIX. REVIEW OF ACTION ITEMS**

**XX. GOOD & WELFARE/PUBLIC COMMENT/ANNOUNCEMENTS**

Members of the public are welcome to address the Board during this time for no more than two minutes. (The Board Liaison will notify the Chair when the time limit has been met.) Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis).

**XXI. ADJOURNMENT**



**DETROIT WAYNE INTEGRATED HEALTH NETWORK**  
**FULL BOARD**  
**Meeting Minutes**  
**Wednesday, April 19, 2023**  
**1:00 p.m.**

**BOARD MEMBERS PRESENT**

Kenya Ruth, Chair	Lynne F. Carter, M.D.
Dr. Cynthia Taueg, Vice Chairperson	Angelo Glenn
Dora Brown, Treasurer	Commissioner Jonathan C. Kinloch
William Phillips, Secretary	Bernard Parker
Karima Bentounsi	

**BOARD MEMBERS EXCUSED:** Mr. Kevin McNamara and Mrs. Eva Garza Dewaelsche

**BOARD MEMBERS ATTENDING VIRTUALLY:** None

**GUEST(S):** Grenae Dudley, Ph.D. President and CEO of The Youth Connection; Mr. Tyrone D. Sanders, Jr. Esq. Public Affairs Associates (PAA)

Mr. Glenn, Immediate Past Chair passed the gavel to Ms. Ruth and welcomed her as the incoming Chairperson.

**CALL TO ORDER**

The Chair, Ms. Ruth, welcomed everyone to the meeting and noted that Mr. Phillips was the incoming Board Secretary and Dr. Taueg was the incoming Board Vice Chair. She noted she was excited to serve as Board Chair and looked forward to working with everyone especially the Youth Ambassadors and our children. The meeting was called to order at 1:06 p.m.

**ROLL CALL**

Roll call was taken by Mr. William Phillips, Board Secretary and a quorum was present.

**APPROVAL OF THE AGENDA**

Ms. Ruth, Chair called for a motion on the agenda. **It was moved Dr. Taueg and supported by Ms. Brown approval of the agenda.** Mr. Glenn requested the Substance Use Disorder (SUD) Oversight Policy Board Bylaws added to the agenda and taken after item X. SUD Oversight Policy Board Report and an Update on the Summer Youth Program added as F under item XII. CEO Monthly Report. There was no further discussion. **Motion carried; agenda approved as amended.**

**MOMENT OF SILENCE**

The Chairperson called for a moment of silence. Moment of Silence taken.

**APPROVAL OF BOARD MINUTES**

The Chair called for a motion on the Board minutes from the Full Board meeting of March 15, 2023. **It was moved by Dr. Taueg and supported by Mr. Glenn to accept the Full Board minutes of March 15, 2023.** There was no further discussion. **Motion carried unanimously.**

**RECEIVE AND FILE**

The approved minutes from the Program Compliance Committee meeting of March 8, 2023 were received and filed. **The Finance Committee did not meet in the month of April. The approved minutes from the March 1<sup>st</sup> 2023 meeting will be presented at the Finance Committee meeting scheduled on Monday, May 15, 2023.**

## **ANNOUNCEMENTS**

### Network Announcements

Ms. Tiffany Devon, Director of Communications reported. It was reported that a Women's Resource Fair will be held on April 27<sup>th</sup> at Wayne County Community College – Outer Drive Campus from 10:00 a.m. - 4:00 p.m. this event is sponsored by Commissioner Alicia Bell.

A Children's Mental Health Awareness Day will be held on May 6<sup>th</sup> at Say Detroit Play Center located at 19320 Van Dyke Ave. Detroit, Michigan from 12:00 p.m. - 4:00 p.m.; this event is sponsored by Youth United and DWIHN and is a free event; over 100 people are expected to attend and volunteer opportunities are available for board members.

An Expungement Eligibility Clinic for Veterans will be held on May 19<sup>th</sup> at the Detroit VA Medical Center located at 4646 John R. Street, Detroit, Michigan from 12:00 p.m. – 4:00 p.m. pre-registration is required.

A Male Mentoring and Mental Health Symposium “Tied Together” will be held on May 20<sup>th</sup> at Durfee Innovation Society located at 2470 Collingwood Street, Detroit Michigan from 11:00 a.m. to 3:00 p.m. and will have Athletic Training; Parent Mental Health Workshops and Male Grooming segments. This event is sponsored by Caleb's Kids. Discussion ensued regarding the “Tied Together” event and sponsorship.

### Board Announcements

Mr. Glenn announced that he attended along with Mayor Duggan and others a ground-breaking ceremony for Mariner's Inn. Mariners Inn is involved in the development of a 44 low income housing unit for clients that complete their program. He noted it was very rewarding to see our Providers investing into our community as well as the people we serve.

### **Public Affairs Associates (PAA) Presentation**

Mr. Tyrone Sanders, Jr. Esq. provided a verbal report. An overview was provided on the activities in Lansing. It was noted the delivery system of mental health will continue to be assessed. This administration is moving in a different direction from the past administration and some of that is simply because the makeup of the Legislature and the leadership of the Legislature has shifted dramatically. Democrats now control both the House and Senate as well as every statewide office in Michigan. A subcommittee for the first time has been created specifically targeting behavioral health. Behavioral Health is a priority issue both from a policy perspective and funding perspective. It is anticipated that there will be ideas and concepts that are going to be rolled out over the course of the next two-year legislative cycle which just began in January of this year. Mr. Sanders, Jr. was confident that we will be at the table because we have a very good relationship with the stakeholders leading the debate and Mr. Doeh has already testified before the committee as they are organizing right now and have not done anything yet in the policy space that impacts our interests. He noted that at some point after they finish the budget that there will be a debate in the committee about our behavioral health needs throughout state. It was announced last week that the State is going to build a \$325 million-dollar 260 bed psychiatric hospital in Northville; this is significant, but not enough to meet the needs and we are advocating with lawmakers in this current budget process for additional resources so that we can roll out long-term care solutions in the City of Detroit. An overview of the Governor's budget was provided; it was reported the budget process started on February 9<sup>th</sup>, the subcommittees have met and created unique budgets in the House and Senate; subcommittees will begin to roll out their recommendations over the next two weeks and then those subcommittee recommendations will go before the Full Appropriations committee; once it gets through a Full Appropriations committee it will go to the Full floor of the House and Senate

for a vote; the bills that are originated in the House and Senate go to the opposite chamber for consideration so we are in step one of a seven step process. The budget will likely be finalized by the end of June; there may be some carryover into the fall as the legislature is under no obligation to adopt a budget until before the end of the fiscal year which is September 30<sup>th</sup>; however, they like to get done before recess for the summer in July. A brief overview was provided on relationships and the importance of bipartisanship. Discussion ensued regarding the Governor's budget being over by one billion dollars; the importance of behavioral health and behavioral health needs in Michigan being a priority to both the legislature and the administration; the three distinct budgets; new members to the legislature; and subcommittee meetings. Mr. Sanders to send a report on Mental Health funding from the Governor's office. The Board thanked Mr. Sanders and PAA for all of their hard work over the years and for the presentation.

## **BOARD COMMITTEE REPORTS**

### Board Chair Report

Ms. Ruth, Chairperson gave a verbal report. It was reported the Board Committee appointments have been completed; board members were thanked for their dedication to serve and an updated committee list was included in the Full Board agenda packet. The Chair requested an update on the City of Detroit Appointment; it was reported by Ms. Blackwell the appointment was slated to go before the Wayne County Commission in May. The Building Tour is scheduled for Wednesday, May 17<sup>th</sup> following the Full Board meeting. Board members will be given tour tips prior to their visit as both buildings are active construction sites. The Community Mental Health Association of Michigan (CMHAM) Summer Conference is scheduled for June 5<sup>th</sup> - 7<sup>th</sup> 2023 and the Fall Community Mental Health Association of Michigan Conference is scheduled for October 22<sup>nd</sup> - 24<sup>th</sup> 2023 both will be held in Grand Traverse, Michigan. Board members interested in attending should notify the Board Liaison.

There was no further discussion on the Board Chair report. The report was received and filed.

### Executive Committee

Ms. Ruth, Chairperson gave a verbal report. It was reported that the Executive Committee met on Monday, April 17, 2023. The Full Board Annual Meeting is scheduled for Wednesday, July 19<sup>th</sup> and the location is to be determined. The Board Study Session is scheduled for Friday, July 21<sup>st</sup> the Board will be requested to submit topics for the Study Session. The Metro Region Meeting will be held June 29<sup>th</sup> and will be a virtual meeting. There was no further discussion on the Executive Committee Report. The Executive Committee report was received and filed.

### Finance Committee

As the Finance Committee did not meet for the month of April, Ms. Brown, Chair of the Finance Committee requested S. Durant, Vice President of Finance to provide a verbal report of DWIHN Finance accomplishments and noteworthy items. This was the report that was provided at the Executive Committee meeting held on Monday, April 17<sup>th</sup>. Ms. Durant reported that DWIHN's financial statement, compliance exam and single audits have been completed. Plante Moran will present the financial reports at the May 15, 2023 Finance Committee meeting. The following is a summary of the results at September 30, 2022: Medicaid savings \$38,711,913; maximum allowed before lapsed funds \$40,864,842; DWIHN will remit \$8.5 million to MDHHS for DCW hazard pay cost settlement; contract requires PIHP return excess revenue received; ISF balance \$61,277,705, maximum allowed at 7.5%; General Fund carryover \$1,277,251; maximum allowed \$1,297,754; Redirected \$288,000 of PA2 expenses to block grant expenses; it was explained that last year the SUD Oversight Policy Board provided a resolution where it allowed Finance at year end to move funds between restricted grant funds and PA2 funds in an effort to maximize and utilize all of our restricted or grant funds. She was happy to report that this year it worked in our favor and she was able to redirect the \$288,000 and save some PA2 funds. One finding related to the HAP cost settlement whereby DWIHN previously reported owing HAP \$13 million however after further legal analysis,

DWIHN was able to retain approximately \$10 million. Auditors considered it a material correction of an error. Seven (7) out of ten (10) PIHP's lapsed approximately \$110.2 million in Medicaid for fiscal year 2022; Lakeshore, Oakland and DWIHN reported no lapse funds. Discussion ensued. Mr. Phillips commended Ms. Durant and her team on a fine job in handling our finances. There was no further discussion. The Finance Committee report was received and filed.

The Board Secretary, Mr. Phillips requested the record to reflect that Dr. Carter joined the meeting at 1:40 p.m.

#### Program Compliance Committee

Dr. Taueg, Committee Chair provided a verbal report. It was reported the Program Compliance Committee met on Wednesday, April 12, 2023. The Committee consider two board actions that were recommended for approval and are on the agenda for later today. There were a number of quarterly reports that were shared with the committee. Ms. Lyons presented the Adult Initiative Vision which was very well received; board members were encouraged to review the presentation that was on the board portal and in the Program Compliance Committee agenda packet that was sent. The presentation was very comprehensive and provided some background as well as direction for what we are doing with our adult initiatives. It was also reported that as of April 1<sup>st</sup> the OBRA PASSR program has transitioned in-house; at the time the program was in transition there were 433 referrals in the queue waiting for assessment and in just the first two weeks they were able to process 244 of those referrals. There have been two staff hired and they are moving full steam ahead; the transition occurred without any major problems. A report from Crisis Services was received; it was reported that there was a 6% increase in the number of requests for childhood services; they are doing a deeper dive to determine what has caused the increase. A report was provided on the integrated care pilot. We have a shared platform with the health plans to make sure that we are coordinating care for the people we serve in the pilot; it was reported that it is going very well and the plan will be to expand it so that we will have a better handle on integrated care that is between the physical and the mental health. There was no further discussion. The report was received and filed.

#### Recipient Rights Advisory Committee

Mr. Glenn, Chair provided a verbal report. It was reported the Recipient Rights Advisory Committee met on Monday, April 3, 2023. Mr. Glenn has been appointed as the new Chair of the Recipient Rights Advisory Committee. It was reported that for the month of February the Office of Recipient Rights received 152 allegations, 29 were Outside of Provider Jurisdiction, three were No Rights Involved; 120 were actual investigations, seventeen cases were closed and 103 remain open. For the month of March, the Office of Recipient Rights received 112 allegations; 14 were found to be Outside Provider Jurisdiction, three were No Rights Involved; there were 95 investigations opened; two cases were closed and 93 remain open. During the months of February through March 23 our training staff registered 836 individuals, 493 attended the virtual class; 445 passed the training and 391 were no shows. We continue to request providers to ensure their employees are all trained within 30 days of their hire to remain in compliance of the Michigan Mental Health code citation. The monitoring team conducted 53 Site Reviews for the month of February and 32 Site Reviews for the month of March. Mr. B. Harris presented a background of the duties of the Intake Team and C. Witcher provided a background for the Prevention Teams. There was no further discussion. The Recipient Rights Advisory Committee report was received and filed.

#### **SUBSTANCE USE DISORDER (SUD) OVERSIGHT POLICY BOARD REPORT**

Ms. Judy Davis, Director of Substance Use Disorder reported on behalf of Mr. Thomas Adams, Chair SUD Oversight Policy Board. A verbal report was provided. It was reported the SUD Oversight Policy Board met on April 17, 2023. A presentation was provided by DMC on their initiative in collaboration with Sobriety House regarding the recovery support services that they are receiving and they noted they were very pleased with the services. Mr. Doeh was recognized for his leadership by DMC and he was presented with a plaque. In recognition of his work with this collaboration Commissioner Kinloch presented Mr. Tom Adams was presented with an award for his leadership. There were two action items which were presented; the first was the SUD Annual Conferences and the second was the updated Bylaws that went into effect



this month to add Mr. Antoine Jackson the newest board member. Informational reports were presented by the staff. Discussion ensued regarding the SUD Oversight Policy Board Bylaws and the change that was being presented. It was noted by VP of Legal Affairs, Ms. Turner, the only change that occurred to the Bylaws was an update to Exhibit A that is attached to the Bylaws that listed the SUD Oversight Policy Board members and their respective terms. Discussion ensued regarding Meeting by Remote Communication – Section 3.5 of the Bylaws. It was noted by Attorney Turner that board members could not count toward quorum or vote if attending the meeting remotely. The Bylaws have been updated with language that states that telephonic and/or electronic participation at board meetings is permissible only if all applicable requirements of the Open Meetings Act, as amended, have been met. Discussion also included the Full Board having to approve the Bylaws of the SUD Oversight Policy Board for them to go into effect and whether the most current version of the Bylaws were being presented at the meeting. The Substance Use Disorder Oversight Policy Board report was received and filed.

### **SUBSTANCE USE DISORDER OVERSIGHT POLICY BOARD BYLAWS**

Attorney Turner noted the most current version of the SUD Oversight Policy Bylaws was before the board; however she would confirm and the only change that was being presented was the addition to Exhibit A to add Mr. Antoine Jackson and his respective term dates. Discussion ensued regarding Meeting Remotely and if it was permissible under the Open Meetings Act. The Chair called for a motion on the addition to the Bylaws. **It was moved by Dr. Taueg and supported by Dr. Carter approval of the addendum Exhibit A to the SUD Oversight Policy Bylaws.** Attorney Turner noted that she had received confirmation that the copy of the Bylaws received by the Board were the most current version. There was no further discussion. **Motion carried.**

### **Ad Hoc Committees Reports**

#### Policy/Bylaw Committee

Dr. Taueg, Chair of the Policy/Bylaw Committee noted the committee did not meet during the month of April. There was no report.

#### Strategic Plan Committee

Dr. Carter, Chair of the Strategic Plan Committee noted the committee did not meet during the month of April. There was no report.

#### Board Building Committee

Mr. Parker, Chair of the Board Building Committee gave a verbal report. It was reported the committee met on Friday, March 31, 2023. A meeting was held after the Full Board meeting to address certain items that were not approved by the committee. A thorough explanation of the exterior options was provided and we agreed with administration that staining of the brick would be the most appropriate action which would be up to \$1.1 million dollars. They also requested \$400,000 additional in contingency funds which would leave us 8% of the remaining budget should anything else comes up. Administration also presented to the committee in detail estimations to change orders and why certain things had to be done based on discovery during construction. The committee appreciated receiving the information and moving forward this is the information that will be presented so the board can fully understand what is happening at the three buildings that we are involved in. The Building Tour will take place on May 17<sup>th</sup> after the Full Board meeting. Mr. Parker encouraged all board members to take the tour so that they can see how much work has been done and also see what we may want to consider in the buildings as we move forward. Discussion ensued on the proper footwear for the tour; transportation to the sites; parking; and delivery dates of the generators. There was no further discussion. The Building Committee report was received and filed.



## **PRESIDENT AND CEO MONTHLY REPORT**

Mr. Doeh reported. A written report was provided for the record. Mr. Doeh noted that one or two of the items would be handled by staff. It was reported the legislative breakfast was held last Friday and was well attended, not only by Wayne County Commissioners, but also folks in Lansing. Mr. Sanders gave information regarding the budget and the concern that we have here in Wayne county in addressing long term care. DWIHN will be making a tremendous “ask” upon our legislators when it comes to long term care and we have been working with the City of Detroit and the County as well in addressing long term care when it comes to beds. A study was done and there was a realization that there was a currently a need for about 288 beds. The capacity of the Seven Mile Project and the Milwaukee project is about 128 beds which leaves us about 160 beds thus the ‘ask’ to Lansing is going to be to support that particular need; there will be an additional “ask” within the residential setting as well as residential housing. It was reported that we are just not offering behavioral health services, but wrap around services including economic and job placement services. DWIHN has hired a tremendous amount of people and things are going well in the transition; we are working with a number of health plan partners as we deal with care coordination and we share a number of members in common; there is one partner in particular where we share 10,000 plus members. An update was provided on the APP which has made it possible for folks to access services and moving forward they will be able to access their medical records. An overview was provided on the CCBHC and it was noted that Senator Stabenow was pushing hard to make sure that Michigan is at the forefront and that DWIHN is taking another shot to make it happen. It was also noted that he serves on the National Council board and several DWIHN board members and staff will attend the National Council Mental Health Conference and there will be advocacy opportunities there as well as providing representation for our region. It was also mentioned that in regards to the Summer Youth Program a Board action will be presented next month at the Program Compliance Committee meeting. Discussion ensued regarding CCBHC Certification; updates on the athletic campaign; tracking the efforts and results of the campaign; the activities that we are engaging in to attract youth; the platform that was built to track outreach within our Access Center; the Children’s First Initiative; the Shirkey Bill; measuring tools for outreach; the growth in our social media presence; engagements and impressions. There was no further discussion. The Monthly Report of the CEO was received and filed.

Mr. Marlon Tate, Social Media Strategist was introduced to the Board and shared an overview of his background. He noted he was excited to be a part of the team.

## **Communications and Social Media Report**

Ms. T. Devon Director of Communications noted the report was sent to the Board in the Full Board Agenda packet. It was reported that the written report is provided monthly and a verbal report is provided quarterly to the board. The Children’s Mental Health Awareness Day being held on May 6<sup>th</sup> at Say Detroit Play Center located at 19320 Van Dyke Ave. Detroit, Michigan from 12:00 p.m. - 4:00 p.m. was highlighted and that Youth United would love to have board members join them and volunteer. There was no further discussion.

## UNFINISHED BUSINESS

### Staff Recommendations:

- A. BA #22-61 (Revision 2) – Milwaukee Crisis Center Renovations – Roncelli – The Board Chair called for a motion on BA#22-61 (Revision 2). **It was moved by Mr. Parker and supported by Dr. Taueg approval of Board Action #22-61 (Revision 2).** This revised board action is requesting approval to increase the current contract by \$1.5 million for a total contract amount of \$16,100,000. The additional funds are being requested to address the following: Building exterior brick and façade improvements (up to \$1,100,000); additional construction contingency-8% of the remaining contract value (\$4000,000). This request was presented and approved at the Building Committee meeting held on March 31, 2023. DWIHN will not renegotiate the existing term loan incurring additional fees and interest rather DWIHN will utilize local funds to pay the additional costs and seek Medicaid reimbursement through depreciation expense in accordance with GAAP and GASB accounting standards. There was no further discussion. **Motion carried.**
- B. BA#23-07 (Revision 3) DWIHN’s Provider Network System FY22/23-Servant’s Heart and The Ball Home. The Board Chair called for a motion on BA#23-07 (Revision 3). **It was moved by Dr. Taueg and supported by Mr. Glenn approval of BA#23-07 (Revision 3).** This Board action is requesting to add two new Providers to the DWIHN Provider Network. BA#23-07(Revision 2) approved by the DWIHN Board on March 15, 2023, added one newly credentialed provider. BA#23-07 was approved by the DWIHN Board on September 21, 2022. BA#23-07(Revision 3) requires no budget increase due to reallocation of funds within the total budget. DWIHN is requesting approval for continued funding for the Provider Network System for the fiscal year ended September 30, 2023. This will allow for the continued delivery of behavioral health services for individuals with Serious Mental Illness, Intellectual /Developmental Disability; Serious Emotional Disturbance and Co-Occurring Disorders. The services include the full array behavioral health services per the PIHP and CMHSP contracts. The amounts listed for each provider are estimated based on current year activity and are subject to change. There was no further discussion. **Motion carried.**

## NEW BUSINESS

### Staff Recommendations:

- A. BA #23-62 – Department of Housing and Urban Development (HUD) Permanent Supportive Housing. The Board Chair called for a motion on BA#23-62. **It was moved by Mr. Glenn and supported by Mr. Phillips approval of BA#23-62.** This Board action recommends Board approval to renew and disburse U.S. Department of Housing and Urban Development (HUD) Continuum of Care (CoC) Permanent Supportive Housing funds for existing grant programs: COTS, Development Centers, Inc. (DCI), Central City Integrated Health (CCIH); Southwest Counseling Solutions and Wayne Metropolitan Community Action Agency. This Board action also recommends approval for the disbursement of the required local match to DCI, COTS and CCIH. Approval of this Board action will allow for renewal, acceptance and disbursement of HUD Continuum of Care (CoC) permanent supportive housing grant funds in the amount of \$2,161,641 and the DWIHN general fund match. Providers listed in the board action submitted applications for renewal to the local Continuum of Care and were awarded for renewal for the HUD FY2022. These programs will continue to provide permanent supportive housing and supportive services to individuals and families in Detroit and Wayne County who have a serious mental illness/disability and are experiencing homelessness. There was no further discussion. **Motion carried.**

### PROVIDER PRESENTATION – The Youth Connection (TYC)

Grenae Dudley, Ph.D. President and CEO reported. A PowerPoint Presentation was provided for the record. The Mission Statement of Youth Connection was provided which noted the Youth Connection is committed to connecting all youth and families in Metro Detroit to a brighter future by providing quality programs and supportive services. The Values were noted as Accountability; Innovation; Integrity; Compassion and Teamwork; and the Vision is to Inspire all Youth and Families that we touch

to achieve their full potential. An overview was provided on their project accomplishments; collaborations and partnerships; Communications Campaigns, Youth Engagement and Awards and Recognitions. It was reported that TYC was the first in the country certified by the developer to implement Strengthening Families 10-14 virtually; in 2022 eight parents who participated were trained as facilitators and from October 2021-September 2022 82 families and 323 participants completed seven weeks of courses and results from Iowa State University showed statistically significant improvement for both adults and youth. TYC provided Life skills to 172 participants over 16 schools. An overview was provided on TYC's Obesity Prevention I2D2 Fit 'N Fun Family Club – I2 Increase physical activity and increase fruits and vegetable intake and D2: Decrease sugary drinks and decrease screen time which is nationally recognized by Johnson & Johnson Community Health Program and others. An overview was provided on their Community Engagement and Social Media Campaigns. Information was provided on the DEA Take Back Day which allows individuals to take unused drugs to different locations for proper disposal and 5,772 individuals were trained in Narcan Harm reduction with 71 Lives saved. The Youth Connection has been recognized for and received the Preventionist of the Year Award; the Sy Gottlieb Award; DWIHN Lives Saved Recognition; DEA Appreciation Award and the DPD Appreciation Award; Youth Awards include the Spirit of Detroit and the Youth United Award. Discussion ensued regarding the DEA Drug Takeback programs and the Obesity program. The Board thanked Dr. Dudley for the presentation and providing their services to youth.

A brief discussion ensued on the Summer Youth Program; the number of youths that would be provided employment opportunities and the restored budget amount. Mr. Doeh was requested to provide the board with the restored budget amount. It was also noted that a Board action would be presented at the Program Compliance Committee meeting next month.

#### **REVIEW OF ACTION ITEMS**

- a. Public Affairs Associate (PAA) to provide a report on Mental Health Funding from the Governor's Office.
- b. Provide a follow-up report on the Summer Youth Program and provide information on the restored budget amount.

#### **GOOD AND WELFARE/PUBLIC COMMENT**

The Chair, Ms. Ruth read the Good and Welfare/Public Comment statement.

1. Mr. Aaron Mallory – Licensed Social Worker – Grow Community based in Chicago, asked questions regarding support for black men and boys in mental health as well as DWIHN's strategy to increase the number of black male clinicians.
2. A written anonymous comment was presented regarding one being offended and wanting DWIHN to be more transparent with public comment and post answers for everyone to see. Discussion ensued regarding the timeframe for responses to public comment to be posted.

#### **ADJOURNMENT**

There being no further business, Ms. Ruth, Chair called for a motion to adjourn. **It was moved by Mr. Parker and seconded by Mr. Glenn to adjourn. The motion carried unanimously and the meeting adjourned at 3:25 p.m.**

Submitted by:  
Lillian M. Blackshire  
Board Liaison

# PROGRAM COMPLIANCE COMMITTEE

**MINUTES**

**APRIL 12, 2023**

**1:00 P.M.**

***IN-PERSON MEETING***

<b>MEETING CALLED BY</b>	I. Dr. Cynthia Taueg, Program Compliance Chair at 1:08 p.m.
<b>TYPE OF MEETING</b>	Program Compliance Committee
<b>FACILITATOR</b>	Dr. Cynthia Taueg, Chair
<b>NOTE TAKER</b>	Sonya Davis
<b>TIMEKEEPER</b>	
<b>ATTENDEES</b>	<p><b>Committee Members:</b> Karima Bentounsi; Commissioner Jonathan Kinloch; and Dr. Cynthia Taueg</p> <p><b>Committee Member Excused:</b> Dr. Lynne Carter and William Phillips</p> <p><b>SUD Board Chair:</b> Tom Adams</p> <p><b>Staff:</b> Eric Doeh; Dr. Shama Faheem; Monifa Gray; Marianne Lyons; Vicky Politowski; Ebony Reynolds; April Siebert; Manny Singla; Andrea Smith; Brandon Taylor; Leigh Wayna; and Daniel West</p> <p><b>Staff (Virtual):</b> Jacquelyn Davis; Tania James; and Ebony Reynolds</p>

## AGENDA TOPICS

### II. Moment of Silence

<b>DISCUSSION</b>	The Chair called for a moment of silence.
<b>CONCLUSIONS</b>	Moment of silence was taken.

### III. Roll Call

<b>DISCUSSION</b>	The Chair called for a roll call.
<b>CONCLUSIONS</b>	Roll call was taken by Lillian Blackshire, Board Liaison at 1:00 p.m. There was no quorum. The agenda could not be approved for lack of quorum. The Chair requested the Committee receive the Quarterly Reports until a quorum was present.

### IV. Approval of the Agenda

<b>DISCUSSION/ CONCLUSIONS</b>	A quorum was present at 1:48 p.m. upon the arrival of Commissioner Kinloch. The Chair called for a motion to approve the agenda. <b>Motion:</b> It was moved by Ms. Bentounsi and supported by Commissioner Kinloch to approve the agenda. Dr. Taueg asked if there were any changes/modifications to the agenda. There were no changes/modifications to the agenda. <b>Motion carried.</b>
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**V. Follow-Up Items from Previous Meetings**

<b>DISCUSSION/ CONCLUSIONS</b>	<p><b>A. Chief Medical Officer’s Report –</b></p> <ol style="list-style-type: none"> <li>1. Provide a report on the trends within the 55-74 age group (Veterans Suicides) and explore options for this group – In 2017 (26.6%); 2018 (29.5%); 2019 (24.5%); and in 2020 (33.5%), 8-9% increase in that age range. DWIHN’s Veteran’s Navigator program is a program created to help veterans get access to the services needed. DWIHN has reached out to Veteran’s Affairs to discuss a potential collaboration to provide services to our veterans and are awaiting a response.</li> <li>2. Provide an update on the status of hiring staff for the OBRA program – All staff needed for the OBRA program has been hired except for three (2 evaluators and 1 support staff).</li> <li>3. Provide background information in the next report if the numbers remain low on the performance indicators – Staff are meeting with providers on a monthly basis to discuss challenges, share data and collaborate on ways to improve the timely appointments.</li> </ol> <p>The Chair opened the floor for discussion. Discussion ensued.</p>
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**VI. Approval of the Minutes**

<b>DISCUSSION/ CONCLUSIONS</b>	<p>The Chair called for a motion to approve the March 8, 2023 meeting minutes. <b>Motion:</b> It was moved by Commissioner Kinloch and supported by Ms. Bentounsi to approve the March 8, 2023 meeting minutes. Dr. Taueg asked if there were any changes/modifications to the March 8, 2023 meeting minutes. There were no changes/modifications to the meeting minutes. <b>Motion carried.</b></p>
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**VII. Reports**

<b>DISCUSSION/ CONCLUSIONS</b>	<p><b>A. Chief Medical Officer –</b> Dr. Shama Faheem, Chief Medical Officer submitted and gave an update on the Chief Medical Officer’s report. Dr. Faheem reported:</p> <ol style="list-style-type: none"> <li>1. <b>Behavioral Health Education and Outreach –</b> DWIHN has continued outreach efforts for behavioral health services through panel discussions around suicide, and children services. The FDA has approved the naloxone nasal spray to be available over the counter. The State has released a new telemedicine guideline and the DEA has added a requirement about face-to-face medical evaluation before a controlled substance is prescribed.</li> <li>2. <b>DW IHN Crisis Continuum Updates –</b> The construction continues at the Milwaukee location. DWIHN has hired three staff that are focusing on the electronic medical record forms and templates, policies and procedures, job descriptions, workflows to be uploaded in the system. Staff continues to work with the State as they revise the Crisis Stabilization Unit Guidelines. Staff is also working on the Mobile Crisis Grant and hoping to have a team by the Fall. We have also collaborated with Wayne State University (WSU) Department of Psychiatry on potential educational partnership and Crisis Center rotation opportunities for their residents and the CSUs.</li> <li>3. <b>Improvement in Practice Leadership Committee (IPLT) –</b> Staff continue to meet on a monthly basis and the evidence-based new guidelines and how to</li> </ol>
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	<p>incorporate them into our policies have been a topic of discussion. The Medication Assisted Treatment for Opioid Use Disorder has been reviewed and updated.</p> <p>4. <b>Quality Improvement Steering Committee</b> – The Behavior Treatment Advisory Committee (BTAC) and their analysis of FY 22 have identified that more Clinically Responsible Service Providers (CRSP) have established Behavior Treatment Review Committees. FY 23 Critical and Sentinel Events were done and opportunities to make system-wide improvements such as a Fall Study on members with multiple psychotropics was discussed as well as updating and revising the Fall Risk protocols, education and policies on Choking Hazards and IPOS identification of SUD needs at the onset of treatment.</p> <p>5. <b>Quality Department</b> – DWIHN met the Recidivism indicator for this quarter, started with more than 22% and is down to 14.03% (below the State cut-off of 15%); Indicator 2a (Timeliness) has shown a little improvement from 37.8% FY22, Q3 overall to 45% FY 23, Q1. The Home and Community Base compliance to CMS Final Rule has been a huge project for DWIHN. DWIHN has successfully completed the transition project for members identified by the State as needing transition to State identified pathways. The Chair opened the floor for discussion. Discussion ensued.</p> <p>B. <b>Corporate Compliance - There was no Corporate Compliance report to review this month.</b></p> <p>The Chair noted that the Chief Medical Officer’s report has been received and placed on file.</p>
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**VIII. Quarterly Reports**

	<p>A. <b>Adults Initiatives</b> – Marianne Lyons, Director of Adults Initiatives submitted and gave highlights of the Adults Initiatives’ quarterly report. Ms. Lyons reported:</p> <ol style="list-style-type: none"> <li>1. <b>Evidence-Based Supported Employment/Individual Placement and Support</b> – There were 262 referrals, 173 admissions and 108 obtained employment and no longer needed any assistance.</li> <li>2. <b>Assertive Community Treatment (ACT)</b> – The program serviced 832 members this quarter. There are currently eight (8) ACT providers in Wayne County. Staff facilitates the monthly ACT Forum and assists when needed.</li> <li>3. <b>Med Drop</b> – Staff facilitated follow-up monthly meetings with all our pilot providers for the Med Drop program. The program will be opening up soon to Southwest Solutions. There was a 39% reduction in the number of psychiatric hospital admissions for clients while participating in Med Drop and a 45% reduction in psychiatric hospital days during the Q1 compared to the number of psychiatric hospital days used by the Med Drop clients in the 12 months prior to entering into the program. There was a 50% reduction in jail admissions for clients while participating in the program.</li> <li>4. <b>Home and Community Based Services (HCBS) Monitoring Pathway Three</b> – Discussions and meetings took place to address the current HCBS concerns. Staff have been monitoring 46 individuals very closely for their well-being and safety.</li> <li>5. <b>Outcomes Improvement Committee (OIC)</b> – The committee meets bi-monthly with DWIHN’s internal departments and the CRSPs to discuss and get updates on 35 high-risk and recidivistic members, recommendations are</li> </ol>
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made to ensure the safety and well-being, monitor the level of care, the different treatment modalities and ensuring that they are providing evidence-based treatment.

6. **High Priority Committee** – An internal committee developed to meet monthly to discuss members requiring immediate attention. There are currently 10 children with SED, six (6) with I/DD, two (2) adults with SMI and seven (7) that are not guilty by reason of insanity being monitored by this committee.

Dr. Taueg opened the floor for discussion. Discussion ensued. The committee requested that staff make sure that all of DWIHN's providers are offered the Med Drop program. **(Action)**

- C. **Crisis Services** – Dan West, Director of Crisis Services submitted and gave highlights of the Crisis Services' quarterly report. Mr. West reported that there was a 6% increase in the number of requests for service for children and a 2% decrease for adults. There was a decrease in the number of members served at the Crisis Stabilization Units (COPE and Team Wellness) this quarter. From this time last year until now, there was a 36% increase in request for service from COPE, a 15% increase from Team Wellness and an 8% decrease from the emergency department. There was a 137% increase in Troy Police Department drop-offs indicating the CSU is more readily utilized than it was this time last year. This time last year, COPE diverted members from the CSU 84% of the time and Team Wellness diverted 77% of the time. Last year, 20% of members were diverted from hospital emergency rooms and 21% were diverted this quarter. Hospital Liaisons were involved in 646 cases and staff was able to divert 36 of those cases this quarter, which is a 10% increase from Q1. Staff received 56 crisis alerts this quarter and 46% of those cases were diverted to a lower-level of care. A policy and process and procedure for County of Financial Responsibility (COFR) was developed for the tri-county areas in an effort to coordinate services at the onset of a crisis encounter in a more efficient way. The internal committee has developed a crisis area that has member/provider resources on what to do in a crisis on DWIHN's website. Dr. Taueg opened the floor for discussion. Discussion ensued.
- D. **Integrated Health Care** – Vicky Politowski, Director of Integrated Health Care submitted and gave a report on the Integrated Health Care's quarterly report. Ms. Politowski reported that Vital Data has completed building the shared platform for our health plans and CRSPs to review the members' health, mental health and claims information. Staff meet with Quality at the 45-day meeting every month with different CRSP to go over, educate on the HEDIS Measures and to explain how to access the shared platform. Discussion ensued regarding consent forms for Care Coordination. A high-level overview of the HEDIS Scorecard FY 21 compared to FY 22 was provided to the committee. There was a significant improvement from last year with the pay-for-performance, kids with follow-up with ADHD medication and SSD (a diabetes screening) for people with schizophrenia or bipolar. There was a drop in the MI-Health Link enrollment last year. Access has designated staff to process the referrals in hopes that this will increase the number of enrollees. There are currently 43 Complex Case Management active cases in this quarter and staff provided training to 53 provider organizations. The OBRA/PASRR program will now be serviced in-house by DWIHN starting April 1, 2023. All of the positions have been filled except for three (3) of them (two evaluators and a support staff). There were no issues with the State's system with the transfer of members to DWIHN. Dr. Taueg opened the floor for discussion. Discussion ensued.

- E. **Innovation and Community Engagement** – Andrea Smith, Director of Innovation and Community Engagement submitted and gave an update on the Innovation and Community Engagement’s quarterly report. Mrs. Smith reported that the DWIHN/DPD Mental Health Co-Response Partnership responded to a total of 646 encounters; and the Jail Navigator received 18 referrals (only five accepted into the program) with our partnership with the 36<sup>th</sup> District Court. There were 59 encounters with DWIHN’s Behavioral Health Specialist (BHS) embedded at the DPD’s Communication Center. There were 215 encounters with DWIHN’s Detroit Homeless Outreach Team (D-HOT). Reach Us Detroit responded to 188 tickets this quarter, with requests for therapy and connection to housing, food and income resources. Staff held CIT trainings in January and February 2023. Trainer-the-Trainer session and an advanced CIT course was also held. There were 42 events held during this quarter. Staff worked closely with Reverend Keyon Payton on the ACE’s Trauma Conference (120 attendees). The Trauma-Informed Conference with over 150 attendees was hosted by DWIHN. The All-Girls Mentorship Group at Renaissance High School located in Detroit has been relaunched. Dr. Taueg opened the floor for discussion. Discussion ensued. The committee requested that staff consider recording the conferences and trainings for reference and review.
- F. **Utilization Management** – Leigh Wayna, Director of Utilization Management submitted and gave highlights of the Utilization Management’s quarterly report. Ms. Wayna reported that a total of 1,004 Habilitation Supports Waiver slots are filled and 80 are opened with a utilization rate of 92.6% (a decrease from 93.4% last quarter). There are currently 2,357 cases open in the Autism benefit. There were 965 General Fund authorization approvals and 29 administrative denials for the 2<sup>nd</sup> quarter. The State of Michigan has indicated that Medicaid Eligibility Renewals will restart April 1, 2023. There were 44,858 outpatient services authorizations approved by the UM department for Q2 (75% were auto-approved utilizing the Service Utilization Guidelines (SUGs). The State Hospital Liaison functions have been moved into the Residential department. Staff is auditing the pre-admission review screenings from COPE, Children’s Center and staff that does our emergency screenings for compliance. Dr. Taueg opened the floor for discussion. Discussion ensued.

The Chair noted that the Adults Initiatives, Crisis Services, Integrated Health Care, Innovation and Community Engagement and the Utilization Management’s quarterly reports have been received and placed on file.

**IX. Adults Initiatives’ Vision Presentation**

Marianne Lyons, Director of Adults Initiatives submitted and gave an overview of the Adults Initiatives’ Vision PowerPoint presentation. Ms. Lyons reported that this vision is a guidepost to ensure that efforts are coordinated, sustained and accountable by work working collaboratively with internal DWIHN departments and CRSPs to achieve a greater wellness to those we serve. Serious Mental Illness (SMI) has the highest number of members (51,849) followed by Intellectual/Developmental Disability (I/DD) (12,494), age range from 26-39 years old being serviced by DWIHN. Team Wellness, CRSP provider, provides services to the most of the members (7,993) and Hegira Health, Inc. is second with servicing 5,263 members. A chart listing all of the providers and the number of people enrolled each quarter was included in this packet. Program highlights and future goals for the Med Drop program, Supported Employment, the ACT program and the Outcomes Improvement Committee (OIC) were included in this presentation. Ms.

	Lyons also presented The Pillars of Hope to committee. The Chair opened the floor for discussion. Discussion ensued. The committee asked staff to revise the Pillars of Hope to include Access. <b>(Action)</b> The Chair noted that the Adults Initiatives' Vision Presentation has been received and placed on file.
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**X. Strategic Plan Pillar - Quality**

<b>DISCUSSION/ CONCLUSIONS</b>	<i>There was no Strategic Plan Pillar to review this month.</i>
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**XI. Quality Review(s) -**

<b>DISCUSSION/ CONCLUSIONS</b>	A. <b>QAPIP Work Plan FY 22/23</b> – April Siebert, Director of Quality Improvement submitted and gave highlights of the QAPIP Work Plan FY 22/23. Ms. Siebert reported that the first quarter Performance Indicator data was submitted to the Michigan Department of Human Services (MDHHS) on March 31, 2023 and DWIHN met all standards. DWIHN’s Annual Needs Assessment is due to MDHHS on March 31, 2023. There are three (3) requirements for submission for FY 23 – Waiting List (DWIHN has no waiting list); Request for Service and Disposition of Requests; and Community Data Set Worksheet. Dr. Taueg opened the floor for discussion. There was no discussion. Eric Doeh, President and CEO informed the committee of the passing of DWIHN’s Administrator of the Quality department, Starlit Smith.
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**XII. VP of Clinical Operations’ Report**

<b>DISCUSSION/ CONCLUSIONS</b>	<i>The VP of Clinical Operations’ report was deferred to May 10, 2023 Program Compliance Committee meeting.</i>
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**XIII. Unfinished Business**

<b>DISCUSSION/ CONCLUSIONS</b>	<p>A. <b>BA #23-07 (Revised 3)</b> – Detroit Wayne Integrated Health Network (DWIHN) Provider Network System FY 22/23 – Staff requesting board approval to add an additional credentialed provider to DWIHN’s Provider Network for the continued delivery of behavioral health services for the Serious Mental Illness (SMI), Intellectual/Developmental Disability (I/DD), Serious Emotional Disturbance (SED) and Co-Occurring Disorders members. There is no budget increase due to reallocation of funds within the total budget. Dr. Taueg opened the floor for discussion. There was no discussion.</p> <p>The Chair called for a motion on BA #23-07 (Revised 3). <b>Motion:</b> It was moved by Commissioner Kinloch and supported by Ms. Bentounsi to move BA #23-07 (Revised 3) to Full Board for approval. The Chair opened the floor for discussion. There was no discussion. <b>Motion carried.</b></p>
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**XIV. New Business: Staff Recommendation(s)**

<b>DISCUSSION/ CONCLUSIONS</b>	<p>B. <b>BA #23-62</b> – Department of Housing and Urban Development (HUD) Permanent Supportive Housing – Staff request board approval to renew and disburse the Department of Housing and Urban Development (HUD) Continuum of Care (CoC) Permanent Supporting Housing funds for providers listed in board action. <b>Motion:</b> It was moved by Commissioner Kinloch and supported by Ms. Bentounsi to move BA #23-62 to Full Board for approval. The Chair opened the floor for discussion. There was no discussion. <b>Motion carried.</b></p> <p>The Chair called for a motion on BA #23-62. <b>Motion:</b> It was moved by Commissioner Kinloch and supported by Ms. Bentounsi to move BA #23-62 to Full Board for approval. The Chair opened the floor for discussion. Discussion ensued. <b>Motion carried.</b></p>
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**XV. Good and Welfare/Public Comment**

<b>DISCUSSION/ CONCLUSIONS</b>	<p><i>There were no Good and Welfare/Public Comment to review this month.</i></p>
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ACTION ITEMS	Responsible Person	Due Date
1. <b>Adults’ Initiatives Quarterly Report</b> – Make sure that all DWIHN’s providers are offered the Med Drop Program	DWIHN	<b>May 10, 2023</b>
2. <b>Adults’ Initiatives Vision Presentation</b> – Revise the Pillars of Hope to include Access	Marianne Lyons	<b>May 10, 2023</b>

The Chair called for a motion to adjourn the meeting. **Motion:** It was moved by Commissioner Kinloch and supported by Ms. Bentounsi to adjourn the meeting. **Motion carried.**

**ADJOURNED:** 2:48 p.m.

**NEXT MEETING:** Wednesday, May 10, 2023 at 1:00 p.m.

# FINANCE COMMITTEE

**MINUTES**

**MARCH 1, 2023**

**1:00 P.M.**

**3071 W. GRAND BLVD.  
DETROIT, MI 48202  
(HYBRID/ZOOM)**

<b>MEETING CALLED BY</b>	I. Ms. Dora Brown, Chair, called the meeting to order at 1:04 p.m.
<b>TYPE OF MEETING</b>	Finance Committee Meeting
<b>FACILITATOR</b>	Ms. Dora Brown, Chair
<b>NOTE TAKER</b>	Nicole Smith, Finance Management Assistant
<b>ATTENDEES</b>	<p><b>Finance Committee Members Present:</b>                      Ms. Dora Brown, Chair                      Mr. Kevin McNamara, Vice Chair                      Ms. Eva Garza Dewaelsche                      Ms. Kenya Ruth                      Mr. Bernard Parker</p> <p><b>Committee Members Excused:</b> None</p> <p><b>Board Members Present:</b> None</p> <p><b>Board Members Excused:</b> None</p> <p><b>Staff:</b> Mr. Eric Doeh, CEO and President; Ms. Stacie Durant, VP of Finance; CFO; Mr. Manny Singla, Executive VP of Operations; Mr. Jamal Aljahmi, Chief Information Officer; Monifa Gray, Associate VP of Legal Affairs; Sheree Jackson, Compliance Officer; Ms. Brooke Blackwell, VP of Governmental Affairs; and Mike Maskey, Facilities Director</p> <p><b>Staff Attending Virtually:</b> Jody Connally, VP of Human Resources; Ms. Yolanda Turner, VP of Legal Affairs</p> <p><b>Guests:</b> None</p>

**AGENDA TOPICS**

**Roll Call**      Ms. Lillian Blackshire, Board Liaison

<b>II. Roll Call</b>	
Roll Call was taken by Ms. Lillian M. Blackshire, Board Liaison and a quorum was present.	
<b>III. Committee Member Remarks</b>	
Ms. Brown, Chair called for Committee member remarks. There were no committee remarks.	

#### **IV. Approval of Agenda**

The Chair, Ms. Brown called for a motion on the agenda. There were no changes or modifications requested to the agenda. **Motion:** It was moved by Mr. Parker and supported by Mr. McNamara approval of the agenda. **Motion carried.**

#### **V. Follow-up Items:**

a. DWIHN to investigate securing an Ambassador/Social Influencer to assist DWIHN with Social Media messaging in the community. It was reported that research is ongoing by the DWIHN Communications Department.

#### **VI. Approval of the Meeting Minutes**

The Chair called for a motion on the Finance Committee minutes from the meeting of Wednesday, February 1, 2023. **Motion:** It was moved by Ms. Dewaelsche and supported by Mr. Parker approval of the Finance Committee minutes from the meeting of Wednesday, February 1, 2023. There were no corrections to the minutes. **Motion carried.** Minutes accepted as presented.

#### **VII. Presentation of the Monthly Finance Report**

S. Durant, VP of Finance presented the Monthly Finance report. A written report for the three months ended January 31, 2023 was provided for the record. Network Finance accomplishments and noteworthy items were as follows:

DWIHN is presenting a revised board action to certify additional Medicaid revenue totaling approximately \$75 million. The estimate is based on the first four months of actual revenue received. The budget included a 2% reduction on revenue (\$25 million) based on a MDHHS rate reduction. DWIHN's is not expecting a reduction in revenue. In addition, MDHHS no longer cost settled hazard pay therefore DWIHN has recognized that revenue estimated at approximately \$8 million. The additional amount represents an increase in Medicaid revenue compared to prior year. Discussion ensued regarding the cost settlement and the CFO provided an overview. It was also reported that the revised board action for the budget does place DWIHN at the one-billion-dollar mark.

Effective October 1, 2022, DWIHN mandated a retroactive \$1.00/hr. rate increase for direct care workers. In addition, DWIHN will provide an additional \$2.00/hr. rate increase for Peer Support Services however implementation guidance is being developed. The estimated cost is approximately \$19 million a year. The October – December 31, 2022 payment went out this week. DWIHN will disburse January and February in May 2023. Effective March 1, 2023, rates will be increased and payments will be disbursed upon billing of claims opposed to retroactive payments. Discussion ensued regarding the range of salaries before the mandated retroactive pay as well as ensuring that monies are being provided to the workers.

Cash and Investments – comprise of funds held by three (3) investment manager, First Independence CDARS, Comerica, and Flagstar accounts. This amount includes the cash held in collateral for the two building loans.

Due from other governments and accounts receivable – comprise various local, state and federal amounts due to DWIHN. Approximately \$2 million in SUD and MH block grant due from MDHHS. Approximately \$11.6 million in pass through HRA revenue for Q1 2023 and January 2023. Approximately \$5.8 million for PIBP for FY22. DWIHN recorded \$.5 million in an allowance for two SUD providers due to length of amount owed and likelihood of collections.



Capital assets – Includes \$10.1 million in construction work in progress related to the two building projects.

IBNR Payable – represents incurred but not reported (IBNR) claims from the provider network; historical average claims incurred through January 31, 2023, including DCW hazard pay, 10% rate increase and \$1.00/hr. DCW wage increase, was approximately \$264.9 million however actual payments were approximately \$190.5 million. The difference represents claims incurred but not reported and paid of \$74.4 million.

Due to other governments – includes \$8 million due to MDHHS for death recoupment and \$1.8 million due to MDHHS for FY20 general fund carryover in excess of 5%. In addition, there is approximately \$2 million due to MDHHS for state hospitals and IPA tax payment.

Federal/State grants and contracts– The variance is primary due to timing in addition, variance includes the funding set aside for the 707-care center that shall incur expenses in the latter part of the fiscal year. Refer to budget adjustment for certification of \$75 million in additional Medicaid revenue.

Local grants - \$1.1 million related to timing of receipt in PA2 funding as DWIHN does not receive the first quarter payment from Wayne County. Payment used for former Cobo Hall debt service payments. Discussion ensued regarding the local grant amount; Federal and State grants and contracts.

SUD, Autism, Adult, IDD, and Children services – combined \$6 million variance between the line of business and due to timing of services.

Note – the fiscal year September 30, 2022 account balances will affect the amounts reported in the balance sheet and income statements; amounts will change based on the continued closing of the books.

There was no further discussion. The Chair, Ms. Brown noted the Finance Monthly Report ending January 31, 2023 was received and filed.

**VIII. 1<sup>st</sup> Quarter FY23 Board Report for Procurement Non-Competitive under \$50,000K and all Cooperative Purchasing**

S. Durant presented the report to the Committee. The written report was submitted by Ms. J. Mira, Procurement Administrator and was included in the agenda packet for informational purposes to the Finance Committee. Noteworthy information includes purchasing percentages: Contract Percentage for Wayne County is 48.79% and Out of County is 51.21%; Funding Percentage w/o IT for Wayne County is 77.79% and Out of County is 22.21%. Amounts include Total under 50K or Cooperative purchasing is \$506,857.65 Wayne County is \$247,289.10, IT totals is \$188,970.32. There was no further discussion. The FY23 1st Quarter Procurement Report was received and filed.

**IX. Unfinished Business – Staff Recommendations:**

- a. **Board Action #23-05 (Revision3) – DWIHN FY 2022-2023 Operating Budget** Ms. Durant, VP of Finance reported. DWIHN is requesting the following amendments: Certification of \$75,115,547 - Medicaid and Healthy MI revenue -- per projection of FY23 actual revenue received (October-January, 2023) and the FY 22 actual revenue received for the entire fiscal year; Certification of Federal Grant revenue per MDHHS award to DWIHN of additional SUD Treatment, Prevention and Women Specialty Services COVID funds in the amount of \$4,067,614 and the allocation of \$335,000 for the ARPA Treatment (COVID 3); Increase Salary and fringe benefit in the amount of \$330,611 (\$237,167 and \$93,444, salary and fringe benefits, respectively) per the Executive Compensation Study; and, a newly created Social Media Strategist position in the Communications Department that is estimated to cost

\$92,562.00 (\$66,400 and \$26,162.00 salary and fringe benefits, respectively). The Chair called for a motion. **Motion:** It was moved by Mr. McNamara and supported by Ms. Ruth approval of BA #23-05 (Revision3) to Full Board. There was no further discussion. **Motion carried.**

**X. New Business – Staff Recommendations:**

a. **Board Action #23-59 – Diligent** M. Singla, Executive VP of Operations reported. DWIHN staff is requesting board approval for additional funds to continue the Board Portal Service subscription with Diligent. The cost of the service for the first year is \$9,900.00 and the cost for the second year is \$13,395.00. Total cost for the two (2) year subscription is \$20,295.00. The total amount of the modifications total \$62,303.00 The Chair called for a motion. **Motion:** It was moved by Mr. Parker and supported by Ms. Dewaelsche approval of BA #23-59 to Full Board. There was no further discussion. **Motion carried.**

b. **Board Action #23-60 – Sterling Security** M. Maskey, Facilities Director reported. This Board action is requesting board approval to contract with Sterling Security, LLC to provide security services at 707 W. Milwaukee for the period February 1-September 30, 2023, in an amount not to exceed \$68,022.00. The previous security company was unable to continue providing the required services due to staffing shortages. The Chair called for a motion. **Motion:** It was moved by Ms. Ruth and supported by Ms. Dewaelsche approval of BA #23-60 to Full Board. Discussion ensued regarding the competitiveness of the salaries paid to the employees of Sterling Security. There was no further discussion. **Motion carried.**

**XI. Good and Welfare/Public Comment** – The Chair read the Good and Welfare/Public Comment statement. There were no members of the public addressing the committee.

**XII. Adjournment** – There being no further business; The Chair, Ms. Brown called for a motion to adjourn. **Motion:** It was moved by Mr. Parker and supported by Ms. Ruth to adjourn the meeting. **Motion carried.** The meeting adjourned at 1:47 p.m.

<b>FOLLOW-UP ITEMS</b>	a. DWIHN to investigate securing an Ambassador/Social Influencer to assist DWIHN with Social Media messaging in the community. -Search ongoing



# DETROIT WAYNE INTEGRATED HEALTH NETWORK

Strategic Plan Committee Pre-meeting

May 8, 2023

800-241-4949

[www.dwihn.org](http://www.dwihn.org)

# Agenda



## Review/Approve

Our Mission  
Vision  
Values  
Pillars



## Closing

Summary  
Questions and Answers



## Review Goals by Pillar

Access  
Advocacy  
Customer  
Finance  
Quality  
Talent Engagement



## 2023-2025 Plans

Identify new goals/tasks  
Present Tracking Mechanisms

# About DWIHN

The Mission and Vision Statements provide the inspirations for DWIHN and describe what we aim to achieve in the mid-to-long term. Values are the core principles and define the DWIHN culture and identity. The six Pillars are the focus areas that help realize the Vision and a call to action to point employees in the right direction with Information Systems as the foundation for supporting success across each of the Pillars.



OUR MISSION



VISION



VALUES



PILLARS



KEY  
ACHIEVEMENTS

# Mission

- ▶ We are a **healthcare safety net organization** that provides access to a full array of integrated services that facilitate individuals to maximize their level of function and create opportunities for quality of life.





# Our Vision



- ▶ To be recognized as a national leader that improves the behavioral and physical health status of those we serve, through partnerships and direct service that provides programs promoting integrative holistic health and wellness.

# Values



- We are an **advocate**, person-centered, family and community focused organization.
- We are an **innovative**, outcome, data-driven, and evidence-based organization.
- We respect the dignity and diversity of individuals, providers, staff and communities.
- We are **inclusive**, culturally sensitive and competent.
- We are fiscally responsible and accountable with the highest standards of integrity.
- We achieve our mission and vision through partnerships, **person centered direct service** and collaboration.

# Pillars

## Six pillars



**Pillar 1**  
Customer



**Pillar 2**  
Quality



**Pillar 3**  
Advocacy



**Pillar 4**  
Talent  
Engagement



**Pillar 5**  
Access



**Pillar 6**  
Finance

Information Technology

# Access:

Accessibility, Availability,  
Accommodation, Acceptability and Affordability

2023 - 2025

- ▶ Expand the crisis response system
- ▶ Expand Access with no-wrong door for services
- ▶ Ensure a full-array of services

# Advocacy:

Raising awareness on mental health issues to improve policy, legislation and service development

2023 - 2025

- ▶ Influence Policy and Legislation
- ▶ Ensuring stakeholder's voice
- ▶ Improve the Social Determinants of health

# Customer:

Maintaining a mutually respectful relationship with members and providers

2023 - 2025

- ▶ Improve member's experience of care and health outcomes
- ▶ Ensure Inclusion and Choice of Members
- ▶ Enhance the Provider experience



**Finance:** Commitment to financial stewardship and to the optimal prioritized allocation of scarce resources across a plethora of growing and competing needs to best fulfil its mission, vision and values.

2023 - 2025

- ▶ Maximize efficiencies/control costs
- ▶ Ensure fiscal accountability of DWIHN and our partners
- ▶ Ensure fiscally responsible practices in facilities management internally and externally

# Quality:

Safe, Patient Centered, Efficient, Equitable, Timely,  
Effective

2023 - 2025

- ▶ Improve Population Health Outcomes by Managing Performance Improvement Outcomes
- ▶ Continue to Ensure Integration Efforts to Provide a Holistic Care Model
- ▶ Improve interoperability in an effort to share/access health information across systems for care coordination.
- ▶ Ensure Performance Driven Outcomes for Quality of Care and Services.

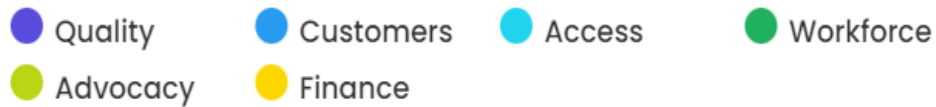
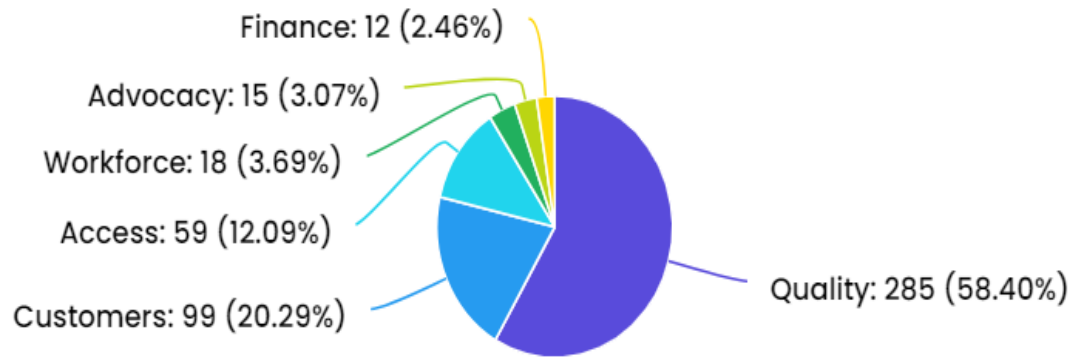
# Talent Engagement (formally Workforce):

Competent and engaged employees and providers

2023 - 2025

- ▶ Create a Learning Health System
- ▶ Create a high-performance culture.
- ▶ Create a happy, healthy, and engaged workforce
- ▶ Promote Diversity Equity and Inclusion
- ▶ Improve the Social Determinants of Health

## Pillar Completion

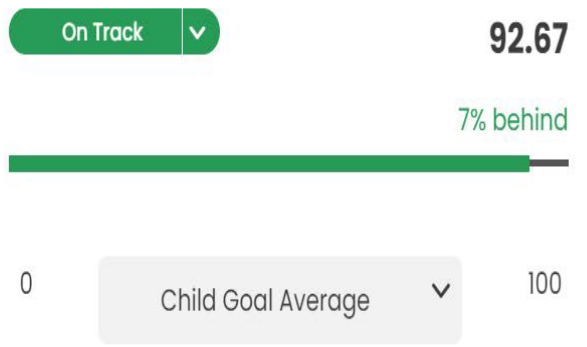


Count Of Goals by Pillar

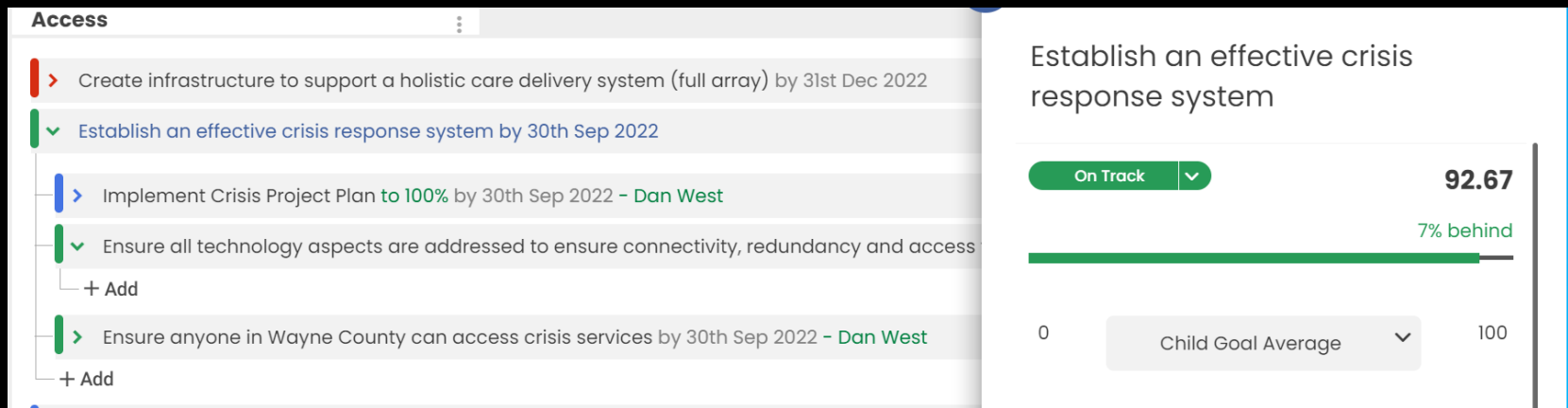
**Access**

- > Create infrastructure to support a holistic care delivery system (full array) by 31st Dec 2022
- ✓ Establish an effective crisis response system by 30th Sep 2022
- > Implement Crisis Project Plan to 100% by 30th Sep 2022 - Dan West
- ✓ Ensure all technology aspects are addressed to ensure connectivity, redundancy and access  
+ Add
- > Ensure anyone in Wayne County can access crisis services by 30th Sep 2022 - Dan West  
+ Add

### Establish an effective crisis response system



# Access Pillar Establish a Crisis Response System through Technology Aspects





# ESTABLISH AN EFFECTIVE CRISIS RESPONSE SYSTEM BY 9/30/22

04/18/2023

**5**  
GOALS

**94%**  
GOAL COMPLETION

● Draft ● Not started ● Behind ● On Track ● Nearly There ● Overdue ● Complete → Direct Alignment --- Indirect Alignment

## GOAL

Alignment	Goal	Pillar	NCQA Standards	Owner	Start Date	Due Date	Current Completion
	<b>Establish an effective crisis response system</b>	Access	Quality of Service		10/01/2019	09/30/2022	93% 92.67 / 100
▶ Establish an effective crisis response system	→ Ensure all technology aspects are addressed to ensure connectivity, redundancy and access for mission critical operations : 100%	Access	Quality of Service	Manny Singla   Executive Vice President of Operations	10/01/2019	09/30/2022	90% 90 / 100%
▶ Create Integrated Continuum of Care for Youth ▶ Establish an effective crisis response system	→ Ensure anyone in Wayne County can access crisis services	Access Access	Members' Experience	Dan West   Director of Crisis Services	10/01/2019	09/30/2022	88% 88 / 100
▶ Establish an effective crisis response system	→ Implement Crisis Project Plan : 100%	Access	Quality of Service	Dan West   Director of Crisis Services	10/01/2019	09/30/2022	100% 100 / 100%
▶ Implement Crisis Project Plan : 100% ▶ Improve person's experience of care and health outcomes	→ Ensure individuals are placed in the least restrictive environment	Customer Access Access Customers	Members' Experience	Dan West   Director of Crisis Services	02/06/2020	09/30/2022	100% 100 / 100

Collapse Goal Hub

## Establish an effective crisis response system

On Track

92.67

7.33% behind

0 Child Goal Average 100

Start date

Due date

Template

10/01/2019

09/30/2022

Strategic O...

Owner

Activity Tracking Tasks Risk Alignment

Add Update

Add Task

Filter

Files

Add Risk

No Files

Thursday, May 5 2022

Allison Smith | Update 10:09 AM  
Added

**Update/Accomplishment:** DWIHN provides Crisis Services as a continuum of services and ensures it is provided to individuals experiencing a psychiatric emergency. DWIHN core crisis services include crisis stabilization/observation beds, short-term crisis residential services and crisis stabilization, mobile crisis services, 24/7 crisis hotlines, and warm lines. DWIHN is expanding Crisis Services as the Care Center build-out/remodel of 707 W. Milwaukee is beginning in April 2022.

**Challenges:** No value



# Customer Pillar: Improve Person's Experience of Care and Health Outcomes

The screenshot displays a project management interface with a sidebar on the left and a main content area on the right. The sidebar is organized into sections: 'Advocacy' and 'Customers'. Under 'Advocacy', there are three items: 'Influence policy and legislation by 30th Sep 2022', 'Ensuring stakeholder voice by 30th Sep 2022', and 'Improve the Social Determinants of Health for DWIHN members through public policy by 30th Sep 2022'. Under 'Customers', there are two items: 'Improve person's experience of care and health outcomes by 30th Sep 2022' (which is expanded) and 'Ensure 80% member satisfaction to 100% by 30th Sep 2022 - Michele Vasconcellos'. The main content area shows a detailed view of the 'Ensure 80% member satisfaction' goal. It features a progress bar at 100%, a 'Complete' button, and a dropdown menu for 'Child Goal Average' with a range from 0 to 100. Below this, a table lists the goal's start date (08/29/2019), due date (09/30/2022), and template (Strategic O...).

> Create Integrated Continuum of Care for Youth by 30th Sep 2022

+ Add

**Advocacy**

- > Influence policy and legislation by 30th Sep 2022
- > Ensuring stakeholder voice by 30th Sep 2022
- > Improve the Social Determinants of Health for DWIHN members through public policy by 30th Sep 2022

+ Add

**Customers**

- Improve person's experience of care and health outcomes by 30th Sep 2022
  - > Deliver information about Provider Sites and Practitioners in appropriate formats to 100% by 30th Sep 2022
  - > Ensure 80% member satisfaction to 100% by 30th Sep 2022 - Michele Vasconcellos

Ensure 80% member satisfaction

100% 100%

Complete

0 Child Goal Average 100

Start date	Due date	Template
08/29/2019	09/30/2022	Strategic O...



# IMPROVE PERSON'S EXPERIENCE OF CARE AND HEALTH OUTCOMES

04/18/2023

2  
GOALS

100%  
GOAL COMPLETION

● Draft ● Not started ● Behind ● On Track ● Nearly There ● Overdue ● Complete → Direct Alignment → Indirect Alignment

## GOAL

Alignment	Goal	Pillar	NCQA Standards	Owner	Start Date	Due Date	Current Completion
▶ Improve person's experience of care and health outcomes	Ensure 80% member satisfaction : 100%	Customers	Members' Experience	Michele Vasconcellos   Director of Customer Service	08/29/2019	09/30/2022	100% 100 / 100%
▶ Ensure 80% member satisfaction : 100%	Identify opportunities for improving member satisfaction based on Adult & Children ECHO surveys no meeting 80% threshold : 100%	Customers	Members' Experience	Donna Coulter   Peer & Member Engagement	01/01/2019	12/31/2021	100% 100 / 100%

# Strategic Plan Process/Pillar

**BOARD EXECUTIVE  
COMMITTEE- 3rd  
Monday at 12:30  
p.m.**

Advocacy

**FINANCE  
COMMITTEE- 1<sup>st</sup>  
Wednesday at 1:00  
p.m.**

Finance

IT

Talent  
Engagement

**PROGRAM  
COMPLIANCE  
COMMITTEE- 2<sup>nd</sup>  
Wednesday at 1:00  
p.m.**

Quality

Access

Customer

# Next Steps

When the Strategic Plan for FY23-25 is approved by this body it will then proceed to full board. Upon approval we will launch the Strategic Plan and the Goals, Objectives and Interventions will begin to auto populate numerically based upon the progress.



**Detroit Wayne  
Integrated Health Network**

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[www.dwihn.org](http://www.dwihn.org)

FAX: (313) 833-2156  
TDD: (800) 630-1044 RR/TDD: (888) 339-5588

**FY 2022-2023 RESOLUTION #2**

**SUPPORT FOR EXPANDED BEHAVIORAL HEALTHCARE TREATMENT  
AND SERVICES FOR WAYNE COUNTY RESIDENTS**

**WHEREAS**, Detroit Wayne Integrated Health Network (DWIHN) is a quasi-governmental entity pursuant to the laws of the State of Michigan and its authorizing resolutions which pursuant to certain annual contracts is the Prepaid Inpatient Health Plan (PIHP) and the Community Mental Health Service Program (CMHSP) for Wayne County;

**WHEREAS**, DWIHN as PIHP and CMHSP for Wayne County provides services and supports to over 75,000 citizens of Wayne County including adults with severe mental illness, individuals with intellectual and developmental disabilities, children with serious emotional disturbances, and persons with substance use disorders;

**WHEREAS**, DWIHN is the largest community mental health organization in the state and is currently in the process of expanding needed behavioral healthcare services with the goal of establishing a fully integrated crisis continuum care system to best serve our vulnerable residents.

**WHEREAS**, knows that behavioral healthcare changes are needed throughout our community. The need to improve mental health capacities and the infrastructure in Metro Detroit is essential.

**WHEREAS**, DWIHN is aware that law enforcement is often the first to engage with persons who are untreated, resulting in these individuals being sent to jail or to hospitals for emergency care.

**NOW THEREFORE BE IT RESOLVED, THAT**

The Detroit Wayne Integrated Health Network Board of Directors will support its leadership in advocating to establish behavioral healthcare programs, supports and services in Southeastern Michigan that best serve people by:

- i. Supporting to create long-term behavioral healthcare facilities in Southeastern Michigan that adds to the crisis continuum in Wayne County.

**Board of Directors**

Kenya Ruth, Chairperson  
Karima Bentounsi  
Jonathan C. Kinloch

Dr. Cynthia Tauog, Vice Chairperson  
Lynne F. Carter, MD  
Kevin McNamara

Dora Brown, Treasurer  
Eva Garza Dewaelsche  
Bernard Parker

William Phillips, Secretary  
Angelo Glenn

Eric W. Doeh, President and CEO



- ii. Helping to alleviate the heavy burden experienced by hospitals and the shortage of psychiatric beds in the state with the addition of new short and long-term inpatient beds.
- iii. Establishing Crisis Care Centers throughout Wayne County that specialize in residential housing for persons needing behavioral health services.

By expanding mental health resources in metro Detroit, DWIHN hopes it will deter those in need from the criminal justice system, including building off partnerships with law enforcement and training in crisis intervention.

**IT IS HEREBY CERTIFIED that the foregoing Resolution was adopted on the 17<sup>th</sup> Day of May 2023, by the Board of Directors of the Detroit Wayne Integrated Health Network.**

**Kenya Ruth  
Board Chairperson**



## **President and CEO Report to the Board**

### **Eric Doeh**

### **May 2023**

#### **LEGISLATIVE EFFORTS**

We are working with our lobbyists, Public Affairs Associates (PAA), as we continue having conversations with legislators and leadership in Lansing surrounding support for DWIHN's Crisis Continuum for persons served throughout Wayne County, including step-down long-term care, expanded residential services, programs for youth aging out of foster care and offering behavioral health interventions for families to connect them with programs and services.

On April 19, PAA presented at the DWIHN Full Board Meeting to go over legislative objectives for 2023.

On April 26, DWIHN held a Press Conference regarding the \$227 million plan to expand mental health treatment and add 450 behavioral health beds to the crisis continuum in Wayne County.

#### **ADVOCACY AND ENGAGEMENT**

On April 25, DWIHN met with O'Hair Park Neighborhood Association to gather community input and provide updates on our Integrated Behavioral Wellness Campus on 7 Mile.

On May 3, Youth United kicked off Mental Health Awareness Month with a special on CBS Detroit addressing youth mental health, stigma, and isolation; highlighting that there are resources out there for assistance and normalizing open discussions about mental health.

Roncelli Construction announced that they selected DWIHN's Youth Initiatives, along with the YMCA and the Parade Company, to be a recipient at their upcoming fundraising event scheduled for June 15<sup>th</sup>.

#### **INTEGRATED HEALTH REPORT**

The Detroit Wayne Integrated Health Network (DWIHN) continues to make progress with integrating with Medicaid Health Plans. Below is a list of updates of the collaborations with Medicaid Health Plan Partners One, Two, and Three.

##### **Health Plan Partner One**

Health Plan 1 and DWIHN are using the shared platform in care coordination meeting to stratify shared members based on HEDIS measures due and follow up after hospitalization. Eight members were discussed in April for care coordination that had needs after hospitalization. Four of those had successful outcomes. Five members were discussed for data sharing.

DWIHN and Health Plan 1 are working on individuals who present at the Emergency Department for substance use-related issues (FUA). DWIHN pulls data from CC360 and filters the information. DWIHN follows up with open cases and gives other names to Health Plan 1. There were two FUA shared members who had an ED visit in April.

##### **Health Plan Partner Two**

DWIHN IHC staff and Health Plan 2 continue with monthly care coordination meetings to review a sample of shared members who experienced psychiatric inpatient admission within the past month. DWIHN and Health Plan 2 use the Vital Data Shared Platform to find new members and see what claims and diagnosis

there are. Six members were discussed and two attended the FUH appointment. Five members were discussed in data sharing.

DWIHN and Health Plan 2 are working on individuals who present at the Emergency Department for substance use-related issues. DWIHN pulls data from CC360 and filters the information. DWIHN follows up with open cases and gives other names to Health Plan 2. There was two FUA shared members who had an ED visit in April.

DWIHN and Health Plan 2 met in March to discuss further projects. DWIHN expressed concern over members in the ED and difficulty of coordination. Health Plan 2 agreed this is an area of concern and will take it back to the hospital system to see if a pilot project can be created. DWIHN informed Health Plan 2 of a similar project that is being piloted with another health system.

### **Health Plan Partner Three**

DWIHN staff are working with Health Plan 3 on a new project of monitoring individuals who utilized the emergency room department or inpatient psychiatric unit and how to perform data sharing.

Health Plan 3 will be able to obtain the CRSP's name for a member in the ED (for any reason) and start coordination of care with that CRSP. There are four CRSP's in the pilot: Neighborhood Services Organization, Lincoln Behavioral, Hegira and Guidance Center. This started on June 16, 2022.

Data was shared at the next meeting in April 2023. One location of Health Plan 3 is making more referrals. Health Plan 3 will look into this. DWIHN needs to pull data on the CRSP appointments and if they are happening.

### **Shared Platform and HEDIS Scorecard**

DWIHN and VDT continue to conduct weekly collaboration meetings to review project timelines, tools, and trainings.

DWIHN and VDT continue to work on updating the scorecard with new data feed, adding all members into Carespace, this will allow all Medicaid health plans and CRSP to see shared members and careflow rules created. DWIHN can now filter members by CRSP and Health plan. Member demographics, encounters, conditions diagnosed and physicians can be seen for behavioral health and medical. This has been presented to CRSP's in the 45-day meeting.

DWIHN and VDT met on the mobile app and gave feedback for changes and it was decided not to roll out the trainings until phase two is complete this was to be in May, but it was discovered there is a security issue with documents coming from a PCE system to the mobile app. IHC is meeting with PCE to discuss other options.

The HEDIS Scorecard was rolled out to all CRSP providers. DWIHN IHC staff has met with CRSP's individually to help them better understand the platform and the capabilities. IHC has been added to the 45-day meeting with CRSP's and the FUH score is added to the measures tracked. IHC has attended 9 of these meetings in April.

Below are the HEDIS scores as shown in the Scorecard as of January 2023. This is all CRSP scores combined.



Measure	Measure Name	Eligible	Total Com	Non Comp	HP Goal	Jan-23
ADD	Follow-Up Care for Children Prescribed ADHD Medication Continuation Phase	244	132	112	70.25	54.1
ADD	Follow-Up Care for Children Prescribed ADHD Medication Initiation Phase	399	248	151	58.95	62.16
AMM	Antidepressant Medication Management Acute Phase	3240	1217	2023	77.32	37.56
AMM	Antidepressant Medication Management Continuation	3240	489	2751	63.41	15.09
APM	Metabolic Monitoring for Children and Adolescents on Antipsychotics					
APM	Blood Glucose and Cholesterol 1-11 age	23	0	23	23.36	0
APM	Blood Glucose and Cholesterol 12-17 age	53	5	48	32.71	9.43
APP	Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics					
APP	Ages 1-11	70	43	27	67.39	73.2
APP	Ages 12-17	87	67	20	71.16	77.01
BCS	Breast Cancer Screening	7909	597	7312	59.29	7.55
CBP	Controlling High Blood Pressure	11997	795	11202	79.08	6.63
CCS	Cervical Cancer Screening	16167	3068	13099	63.99	18.98
COL	Colorectal Cancer Screening	0	0	0	0	0
FUH	Follow-Up After Hospitalization for Mental Illness 30 day					
FUH	Ages 6-17	71	35	36	70	49.3
FUH	Ages 18-64	733	226	507	58	30.83
FUM	Follow-Up After Emergency Department Visit for Mental Illness					
FUM	Ages 6-17	76	57	19	84.33	75
FUM	Ages 18-64	178	57	121	61.05	32.02
SAA	Adherence to Antipsychotic Medications for Individuals With Schizophrenia	56	54	2	85.09	96.43
SMD	Diabetes Monitoring for People With Diabetes and Schizophrenia	209	4	205	85.71	1.91
SPR	Use of Spirometry Testing in the Assessment	854	142	712	31.48	16.63
SSD	Diabetes Screening for People With Schizophrenia or Bipolar Disorder With	229	67	162	86.36	29.26
UAM45	Use of three or more antipsychotics for 45 or more days	166	0	166	<10	0

## VICE PRESIDENT OF CLINICAL OPERATIONS

### **Putting Children First:**

#### Access:

DHHS Trauma Checklist Pilot: Effective May 1, 2023 DHHS North Central Office Child Welfare Specialists are to contact Children Providers directly to submit Trauma Screening Checklists and request for community mental health services. This new process has been communicated to Children Providers, DWIHN Access Department and DHHS North Central Office as well. This change in process occurred with the goal of removing barriers to children involved in child welfare system receiving screenings for mental health services.

#### Crisis Intervention:

Juvenile Justice Partnership: Meetings were held with MDHHS, DWIHN, Children Providers, and Care Management Organizations to brainstorm resources and referral pathways for youth discharging from juvenile justice placements. Children's Initiative, Crisis Department, and Access Departments are currently participating in subcommittees to offer support.

#### Treatment:

1915i SPA: Clinical Officer, Ebony Reynolds facilitated a meeting with Children Providers to explain the 1915i SPA expectations. All forms are to be submitted to the WSA system by 9/30/2023.

HEDIS Performance Improvement Plan (PIP): Children's Initiative presented the two HEDIS Performance Improvement Plans (ADD Medication Performance Improvement Plan and Antipsychotic Medication Performance Improvement Plan): to both the Improving Practices Leadership Team (IPLT) and Quality Improvement Steering Committee (QISC) this month.

Next Steps: 1). Review raw data with Providers to determine explanation or decrease in eligible members and research consistency of members receiving medications.

MDHHS Home Based Recertification: Children’s Initiative Department held a training this month for Children Providers on how to submit recertification application for Home Based Services. MDHHS developed a new electronic system for DWIHN to upload applications by 5/31/23.

## **CHIEF MEDICAL OFFICER**

### **Behavioral Health Education and Outreach:**

DWIHN has continued outreach efforts for behavioral health services. Ask the Doc Newsletter on Mental Health Awareness Month is completed and will address the importance of mental health, common warning signs and coping strategies.

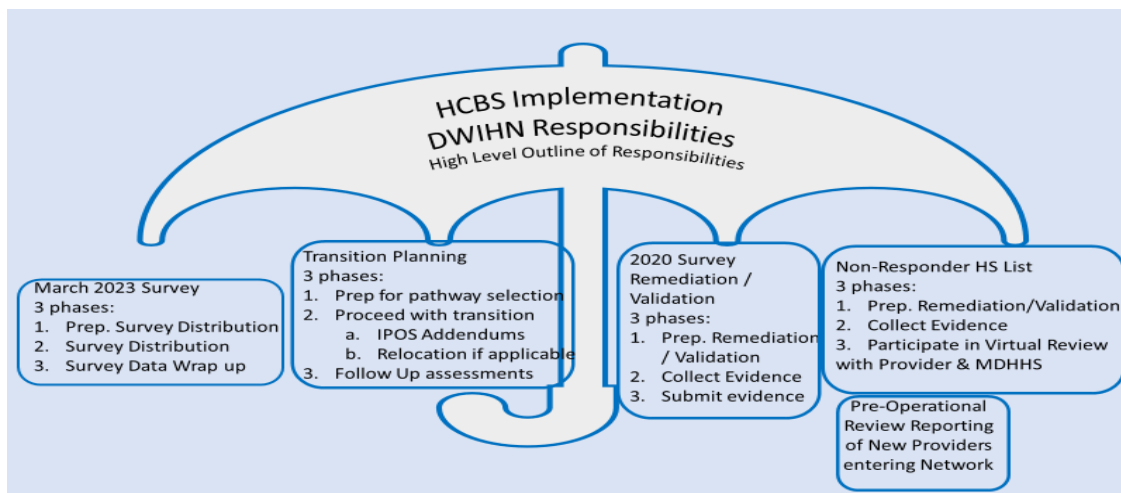
### **State Hospital Update:**

The State has announced the location of a new inpatient psychiatric hospital. The southeastern Michigan facility will be located at the current site of Hawthorn Center, 18471 Haggerty Road in Northville Township. The new hospital is being made possible by a \$325 million FY23 budget allocation by Gov. Gretchen Whitmer and the legislature. The two facilities serve nearly 200 patients and are among the state’s five inpatient psychiatric hospitals for individuals who have severe mental illness or intellectual and developmental disabilities. More information is available at:

<https://www.michigan.gov/mdhhs/inside-mdhhs/newsroom/2023/04/17/new-psychiatric-hospital>

The Hawthorn site is temporarily closing and the children at Hawthorn will be temporarily accommodated at Walter Reuther Psychiatric Hospital. Currently, the State has been going through updates at 2 floors of Walter Reuther Hospital to accommodate for Children. We have asked for information regarding those improvements to assure smooth and safe transition and have also requested a tour before the move.

### **HCBS Status Update:**



### **Transition Project:**

DWIHN completed transition planning for 51 members from previous surveys and are continuing to follow up to ensure member needs are being met and satisfaction with services. Members who chose to stay in noncompliant/non-responsive settings had their funding suspended for HCBS services. Residential Department and Clinical Department coordinated with Quality to help with member transition and IPOS reflecting it.

**March/April 2023 Survey:** These surveys involved multiple smaller projects such as creating a Master list before survey, sending test emails to providers, distributing and monitoring survey completion, providing

Technical assistance, sending reminders. 310 HCBS surveys needed to be completed by May 5<sup>th</sup>. 99% of Surveys were completed.

Remediation and Validation of 2020 State Survey: DWIHN is responsible for validating accuracy of survey responses from the HCBS Survey completed in 2020 and audit provider for validation of compliance collect evidence of compliance and submit evidence to MDHHS. This project involves:

- 97 providers
- 356 members
- 656 HCBS standards need remediating
- 4,326 HCBS standards need validating
- a total of 4,982 HCBS standards need remediating or validating

Due date for completion has not been identified by MDHHS at this time.

Non-responders on Heightened Scrutiny: Providers surveyed in the past that did not respond to the survey; were given a second chance and completed the survey and were found to not meet HCBS requirements. These providers then completed remediation work and after review by MDHHS, were placed on Heightened Scrutiny (HS) because the evidence was not clear if they were HCBS compliant. All Virtual Reviews with MDHHS Rep. must be completed by June 23, 2023. This project involves 37 providers and DWIHN must:

- Provide TA on remediation needed
- Collect evidence of HCBS remediation / HCBS readiness
- Complete attestation of HCBS remediation / HCBS readiness
- Schedule virtual review with MDHHS representative
- Participate in virtual review with provider and MDHHS Rep.

## **CRISIS SERVICES**

### **DWVHN Crisis Center Updates:**

Facilities: Construction is going timely. Generator is expected in August/September with anticipated October 1<sup>st</sup> start date. Equipment and various other vendors such as food service, telephone/fax, pharmacy and lab are being explored.

HR: VP of Crisis Operations, 707 Site Director, Unit Administrator and Quality Manager have been hired. Draft Staffing plan established with some ongoing changes based on State's draft guidelines. Nursing Administrator and Unit Administrator have been posted with ongoing interviews, Draft list of staff training created. Unit Administrator and Quality Director scheduled for CIT instructor training this month. Most of the job descriptions are completed. Bulk hiring expected in June/July.

Credentialing: Developing expedited Credentialing process for new hires for Care Center

Quality Control, Policies and Procedures: State requirements as well as JAHCO accreditation requirements are reviewed. Draft versions of more than 55 policies and procedures have been created. Consents are being finalized.

IT/Electronic Health Record: PCE is working on developing Crisis Module for DWIHN.

Draft versions and requirements of assessments such as Intake BH assessment, Nursing assessment, Triage form, Shift note, Progress note, Crisis Safety Plan, Medication Administration Record, Bed Board with Bed availability have been submitted and some are available for review in demo environment. Ongoing work in progress with PCE on remaining forms, notes and documents. Other IT equipment needs are being reviewed with IT department.

Finance: Draft version of Operational Budget created. Started discussions on codes that are applicable to the setting.

Crisis Clinical Operations: Draft work flows and SOPs created for each unit. 6 bed Pilot Project criteria, staffing requirements and SOPs being developed.

## HUMAN RESOURCES

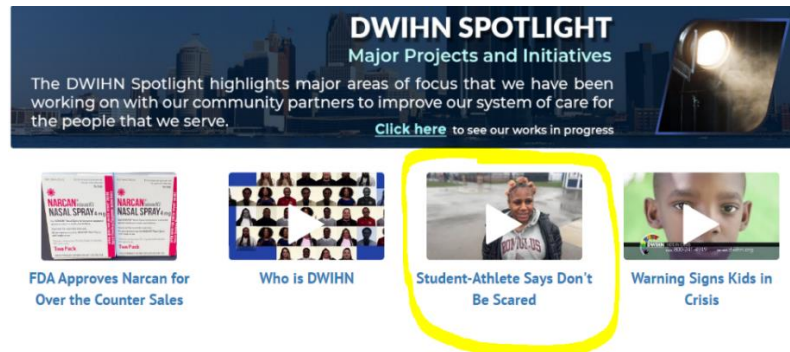
The Department of Human Resources hired 14 new employees, including our new Mobile Crisis Director, JaKeya Kellom. In addition, DWIHN terminated the contract with NSO regarding OBRA services. The Department successfully hired the required staff for the OBRA program for the April 1, 2023 start date and this program implementation was approved by the State of Michigan.

DWIHN continues with Supervisory Institute Training for upper-level management. In addition, DWIHN started open enrollment with TMR Associates and AFLAC to provide additional voluntary benefits for DWIHN employees. Finally, DWIHN HR has continued its Financial Wellness seminars for DWIHN employees.

## COMMUNICATIONS

### Student Athlete Campaign Update:

Romulus High School Student Athlete Cierra Hughes discusses mental health. The video is posted on the home page of the DWIHN website.



Below is the activity for Social Media Influencer Sports Psychology Solutions (SPS Edge) for April:

### April 12, 2023

- Horatio Williams Foundation Annual Coaches Forum Highlights:
- Interview with University of Michigan Head Coach Juwan Howard-DWIHN will re-post on May 18th
- Interview with University of Massachusetts Head Coach Frank Martin
- Interview with Kent State University Head Coach Rob Senderoff
- Interview with Grand Valley State University Head Coach Cornel Mann
- Interview with Detroit King's Chas Lewless-posted on DWIHN website and DWIHN You Tube channel 4/27

### April 15, 2023

Lady Ballers Insider Girls AAU Basketball Event: Interview with Grosse Pointe South's Maddy Benard-will re-post on social and website 5/15; Interview with Renaissance High School Imani Johnson-will re-post on social and website 5/29

April 24, 2023

SPS Team of the Week Romulus High School Track & Field

April 29, 2023

SPS Game of the Week "Courageous Invitational" Track Meet

April 30, 2023

Championship Sunday Podcast Guests: Wayne County Community College Women's Basketball Coach Eric Sharps; Renaissance High School Girls Basketball Coach Dashaun Wood; Macomb County Community College Basketball Coach Hassan Nizam

The SPS Edge Digital Platforms Include:

- Sport Psychology Solutions Facebook
- Sport Psychology Solutions Twitter (@TheSPSEdge)
- Sports Psychology Solutions Instagram (SPS Edge)
- Sports Psychology Solutions YouTube (The SPS Edge)
- [www.TheSPSEdge.org](http://www.TheSPSEdge.org)

DWIHN Outreach to student athletes also includes (some May events):

Wednesday, May 10 - Northwestern vs Cody baseball game

Thursday, May 11 - Southeastern vs EEVPA softball game

Saturday, May 13 - Strong Body and Strong Minds event.

May 27 - DPSCD City Championship at Renaissance High School

We are planning student athlete Courageous Conversation with Youth United in early June. We will begin partnering with Detroit PAL in June.

### Social Media Performance Summary:



Impressions: 529,334 **up 56.4%**, Engagements: 8,256 **up 102.3%**, Post Click Links: 2,159 **up 24.1%**, Engagement Rate: 1.6% **up 29.3%**, Total Audience Growth over the last month was 11,537 **up 2.9%**. Impressions are different from reach because **it doesn't count people who click or engage with your content, just those who are exposed to it**. If your ad was displayed 500 times on social media, your impressions would be 500. On all social media accounts, impressions, engagements, and post link clicks grew in March. Our net audience growth across all platforms increased by 10.9%.

Some of the increases in social media traffic are due to our influencers (Detroit Youth Choir, Capital Brand and SPS Edge). Our three influencers have boosted our following by **150** in the April. You can also see that they are helping our message and reach expand into neighboring cities in Oakland County, Southfield, and Farmington Hills, which contribute to **7.1%** of our followers and that percentage will continue to grow.

### **Top Performing Posts:**

Facebook

[2023 Men of Excellence honorees](#)

LinkedIn:

[Join us at Say Detroit Play Center](#)

Instagram:

[FREE food distributions is back](#)

Twitter:

[There's no shame in reaching out](#)

### **Website Analytics:**

In April 2023, website sessions increased by an **impressive 109%** when compared to April 2022, totaling 27,701 sessions. The number of users entering via social media saw a growth of **321%**. Facebook was the top social media platform driving the most users to the website. Paid ads brought in the highest percentage of users at 38%. The top pages (excluding the Home page) were "**Substance Use Disorders**" with **10,177 views**, *This is significant as The SUD page recorded over 10K sessions just for the month of April 2023.* "**For Providers**" with **4,937 views**, and "**Programs and Services**" with **879 views**. User engagement varied across pages, with "Contact Us" having the highest average session duration of 2 minutes and 41 seconds.

### **Google Analytics:**

In April, our Google profile was viewed by **2,824 users** utilizing different platforms and devices. Of those users 1,872 (66%) searched and discovered our profile via Google Search from their desktop or laptop, 904 (32%) searched and discovered our profile via Google Search from their mobile device, 39 (1%) searched and found our profile via Google Maps on their mobile device, and 9 (0%) searched and found our profile via Google Maps on their desktop or laptop. The Google Business Profile received 770 interactions such as when people call, message, ask for directions, and more from the Business Profile on Google.

Also, DWIHN's Google Business Profile appeared in 1,721 search results. Users have used a variety of words to find DWIHN when searching or discovering us on Google; dwihn (1,287), Detroit Wayne Integrated Health Network (190), dwihn (141), dwihn (54), dwihn training (54), dhwin (32), and dwihn detroit (17).

### **Media:**

DWIHN received significant coverage of its press conference where it's partnered with the city of Detroit, Wayne County to ask the State of Michigan for \$227 million dollars to build several long-term facilities:

#### **Fox 2:**

<https://www.fox2detroit.com/news/detroit-wayne-integrated-health-network-seeks-227-million-from-state-to-expand-mental-health-care>

#### **Detroit News:**

<https://www.detroitnews.com/story/news/local/wayne-county/2023/04/26/detroit-wayne-integrated-health-network-to-seek-200-million-state-funding/70154083007/>

#### **WDET Radio:**

<https://wdet.org/2023/04/27/detroit-wayne-county-mental-health-care-funding/>

#### **The Michigan Chronicle:**

<https://www.thechronicle.com.au/news/world/dwihn-announces-mental-health-care-expansion-plan/video/4305acc9760aab29f2a621fd18ea6750>

#### **Free Press:**



<https://www.freep.com/story/news/local/michigan/wayne/2023/04/27/detroit-mental-health-care-expansion/70154443007/>

**WWJ:**

Ryan Marshall from WWJ tweeted about the press conference, [Here](#) is the tweet thread.

**Latino Press:** <https://latinodetroit.com/Apr28/2023.html>

**El Central newspaper:**

### DWIHN Announces Four-Point Plan to Expand Mental Health Treatment in Metro Detroit

On April 26, the Detroit Wayne Integrated Health Network (DWIHN) announced a four-point comprehensive plan to improve behavioral health treatment care capacity in Metro Detroit by seeking the state's support to invest \$27 million in crisis care and residential housing.

DWIHN President and CEO Eric Deeb was joined by Mayor Mike Duggan, Wayne County Executive Warren C. Evans, and state health officials to address gaps in mental and behavioral health services for vulnerable residents.

The plan includes increasing capacity for short-term and long-term residential housing by providing an additional 400 beds at a newly developed I-96 Care Center and specialized holistic and integrated recovery centers. DWIHN recognizes that behavioral healthcare changes are needed throughout our community. The need to improve mental health capacities and the infrastructure in Metro Detroit is essential.

Creating more opportunities for our region's most vulnerable persons by including step-down options to long-term care, expanded residential services,

and the ability to offer behavioral health interventions for families are critical, and the focus is on a non-Fox Check, President, and CEO of DWIHN.

DWIHN is the largest community mental health organization in the state and is currently the process of expanding needed behavioral health services with the goal of establishing a fully integrated crisis continuum care system to best serve our vulnerable residents. This infrastructure will help persons suffering with mental illness, intellectual and development disabilities, substance use disorders and children with serious emotional disturbances. By utilizing a team-based, whole-person approach, residents will benefit from increased access to recovery-oriented care through person-centered and trauma-informed models of healthcare service delivery.

DWIHN has been working with the Wayne County Executive's Office, City of Detroit Mayor's Office, and a coalition of community stakeholders to improve the resources available throughout our region. By implementing crisis intervention training for first

responders, emergency service personnel, case managers on crisis management, apply appropriate de-escalation skills, and engage cases that require psychological interventions other than sending arrests and incarcerating the residents.

DWIHN's plan to rebuild mental health treatment capacity for our most vulnerable residents will fill the gaps in mental healthcare systems that have existed for decades now," said Mayor Duggan. "Providing this added capacity will save lives by helping to prevent individuals experiencing a mental health crisis from coming harm to themselves or others, or just getting caught up in a criminal justice system that is not equipped to meet their needs. We have the data to demonstrate the need for these additional beds and support DWIHN's efforts in working with the state to secure the funding needed to support them."

Currently, residents with serious mental health issues often wait for an inpatient treatment. Law enforcement is often the first to engage with untreated individuals when families become overwhelmed with what to do with

their loved ones. As a result, too often our emergency departments and jails are the first stop for persons experiencing a behavioral health crisis.

"It was never that I've spent more than half of my life in law enforcement," said Wayne County Executive Warren C. Evans. "I've seen cases where mental health was a factor. Since 1992, when Governor Engler signed State funding to the Lafayette Clinic, we've searched for ways to treat and care for those with serious mental illnesses who find themselves in the criminal justice system. These individuals do not need jails. They need resources, trained professionals, and a safe place where they can receive treatment. That's why I'm proud to stand alongside DWIHN on the initiative to expand Mental Health Treatment Capacity. This will not only serve the residents of Wayne County, but it'll expand our ability to truly assist an overwhelmed system."

Current behavioral health care services are limited. Emergency services with serious mental illnesses (SMI) become a part

of the mental health system's "revolving door," in which SMI patients cycle through the emergency care and justice systems due to insufficient or unavailable treatment options.

DWIHN's solution centers on a comprehensive 4-point plan to address long and short-term treatment capacity:

1. Crisis Care Center: +60 beds
2. Inpatient Psychiatric Care: +160 beds
3. Specialized Residential Housing: +120 beds
4. Integrated Residential Housing: +110 beds

These new accommodations would add a capacity of 450 beds to facilitate risk-stratified and comprehensive care for the targeted group of "revolving door" individuals, as well as allocate the region's overwhelmed justice and mental services.

If you or someone you know is interested in learning more about DWIHN's programs and services, please call 800.241.4949 or visit [www.dwihn.org](http://www.dwihn.org). Residents can speak to a trained staff member that is available 24/7 to help get you or a loved one connected to behavioral healthcare services.

### WDIV TV 4:

As part of the Channel 4 Who is DWIHN campaign, on May 8, a new educational message began airing called *Who does DWIHN Help?* The messaging consists of people served by DWIHN, providers and community members talking about DWIHN services. The message can be seen on the DWIHN YouTube channel and the DWIHN website:



### Outdoor Media:

Below is an installer photo of one of DWIHN's billboards located at Southfield Freeway near Warren. Weekly impressions 449,554. Between both the SUD and Communications campaigns, thousands of people see the DWIHN billboards every day and on average about two million impressions are estimated weekly.

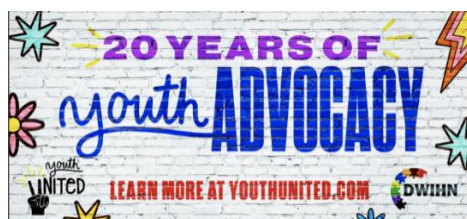


10 SUD posters were just installed in the following areas:

Cadieux near I-94 Freeway (weekly impressions 501,410) Conner St/Maiden (88,717) Gratiot/Glenwood (90,791), I-96 Freeway/Evergreen (198,048), Joy near Quincy (57,857), Middlebelt near Mackenzie (108,394), Telegraph/Van Born (170,494), Tireman/Prest (60,947), West Jefferson/Labadie (47,004), West McNichols/Sunderland (52,796).

Youth United 20<sup>th</sup> Anniversary billboards are located at the following locations:

Milwaukee/Third Avenue-Detroit (weekly impressions 25,138), Ford Rd/Oakman-Dearborn (116,119) Fenkell near Steel-Detroit (43,002) and Eureka near Pearl-Southgate (81,207).



### **SUD Messaging:**

DWIHN continues its SUD messaging with various local media and on social media platforms including: Ask the Messengers, Comcast, Cumulus Radio, Fox 2 News, Global Media Television (formerly Middle Eastern TV), Mind Matters with Dr. Michele Leno, Scripps Media, WDIV-TV 4, Facebook, Instagram, Linked In, Twitter, Tik Tok, SnapChat, streaming platforms include Pandora and Spotify. This month's Recovery Live Global show which can be seen on YouTube focuses on Black Family Development a SUD treatment and prevention provider: <https://www.youtube.com/watch?v=rrqBPH143WQ>.

### **Community Outreach: DWIHN/Youth United/ Youth Move Detroit Community Outreach Recap:**

April 8 - DWIHN hosted a resource table at the Michigan Science Center Autism Acceptance Month Event in Detroit.

April 9 – Youth United (YU) participated in Impact Detroit Youth Community's Easter "Eggtravaganza" at True Love Christian Ministries in Detroit.

April 15 - YU Staff participated in the Youth Driven Space (YDS) conference: Transitioning into Adulthood, Eastern Michigan University's McKenny Hall.

April 19 - Youth MOVE Detroit hosted a Movie Night, at The Children's Center

April 20 - YU participated in the Disability Resource Expo, at WCCCD's Downriver Campus

April 20 - YU hosted a Stigma Busting Workshop for MDHHS in Detroit

April 24 - DWIHN hosted a resource table at the MDHHS Pathways to Potential event in Detroit

April 27 - YU participated in the Children's Advocacy Summit in Lansing



April 27 - YU/DWIHN hosted a resource table at the Wayne County Women's Commission Women's Resource Fair.

April 27 - DWIHN also participated in Community Outreach Event with Potential Rehoboth International Ministries in Detroit.



April 29 - YU hosted a resource table at the Plymouth-Canton Community Schools Mental Health and Wellness Fair at Kellogg Park in Downtown Plymouth.

## CHILDREN'S INITIATIVES

### School Success Initiative:

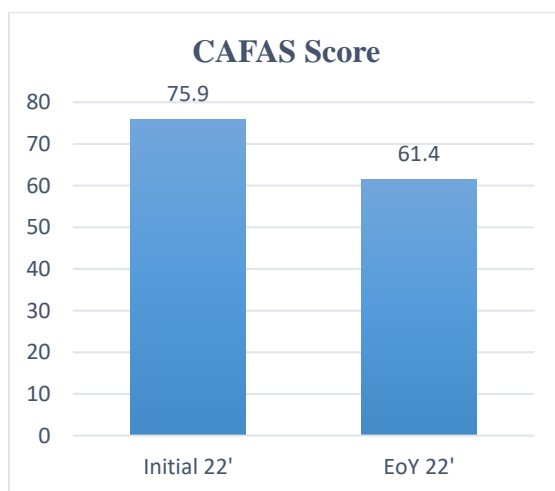
Children's Initiative Department met with the Access Department to review the status of SSI referrals from FY 2022 to present time. There were barriers with students and families completing the screening to start the SSI Program. Barriers included: 1) Families avoiding answering unknown phone numbers when screeners make phone calls, 2) Families not being available to complete the screening, 3) Longer wait time when families call for the screening. As a result, discussed proposed solutions of SSI Providers also being able to complete screenings; however, Access Department preferred either DWIHN Access Department or Children Provider complete the screenings. Next Steps: Discuss the two options during the next SSI Provider meeting in May 2023.

### Goal Line:

GOAL Line informed they administer the Devereux Student Strengths Assessment (DESSA) through Aperture Education. This screening tool is normed for K-8 that measures outcomes for social emotional learning in the areas of 8 core competencies: 1) Self Awareness, 2) Self-Management, 3) Social Awareness, 4) Relationship Skills, 5) Goal Directed Behavior, 6) Personal Responsibility, 7) Decision Making, 8) Optimistic Thinking.

### Child and Adolescent Functional Assessment Scale (CAFAS):

The CAFAS is used to assess functioning across critical life domains and yield a total score and subscale scores for children 7-21 years of age. The total score ranges from 0-240 and measures overall impairment. A 20-point decrease is considered to be meaningful improvement. Subscales are rated 0 (no impairment) to 30 (severe impairment). Subscales include School, Home, Community, Behavior, Mood, Self-Harm, Substance Use, and Thinking.



-47% of youth had a reduction in total score by at least 20 points from their initial score.

### Juvenile Detention Facility (JDF) Treatment Services:

DWVHN is working on two programs to assist youth to receive behavioral health treatment services. The first is a partnership between DWVHN, Team Wellness, and JDF. Team Wellness has established a partial day treatment program for adjudicated youth. This will be at Team Wellness location. Currently six (6) youth have been identified for the program, but it is projected that it could increase to upwards of 70 youth. This program will offer mental health and co-occurring treatment, education, recreational activities, and

community living skills. This program is projected to start by June 2023. The second program is working with JDF, Growth Works and Havenwyck on a program for youth identified as needing hospital stabilization that may require a longer than average stay. This program is targeted to begin 10/1/2023.

## **FACILITIES**

On April 25, there was a meeting with O’Hair Park Neighborhood Association to gather community input and provide updates on our Integrated Behavioral Wellness Campus on 7 Mile.

On May 4, a DWIHN survey was shared with all staff, board, and surrounding community members to vote gather input on the exterior color of the new Clinical Care Center.

## **ADULT INITIATIVES**

### **Assertive Community Treatment (ACT):**

There are currently 835 individuals receiving ACT services from eight (8) service providers in Wayne County. The monthly ACT forum discussed completion of clinical documentation with regards to the Pre-admission Review (PAR), PHQ-9 updates, hospital recidivism, Assisted Outpatient Treatment orders, ways to engage members, and coordinating care. For the month of April there were nine (9) ACT members who were hospitalized out of 835 members (1.07% of total members).

### **PHQ-9 Performance Improvement Project:**

DWVHN monitors network providers PHQ-9 performance at intake and at the 90 day follow up period. The PHQ9 is a self-report tool administered to screen, diagnose, and measure the severity of depression. It is required that all providers administer this tool with at least a 95% completion rate. For the month of April 2023, it is currently 100.0% completion at intake (up .8% from March). The 90-day follow-up completion within 90 days is currently at 81.2% completion (an 11.9% improvement from March). DWIHN is currently working with the provider network to increase the 90-day compliance rate using monitoring and training tools.

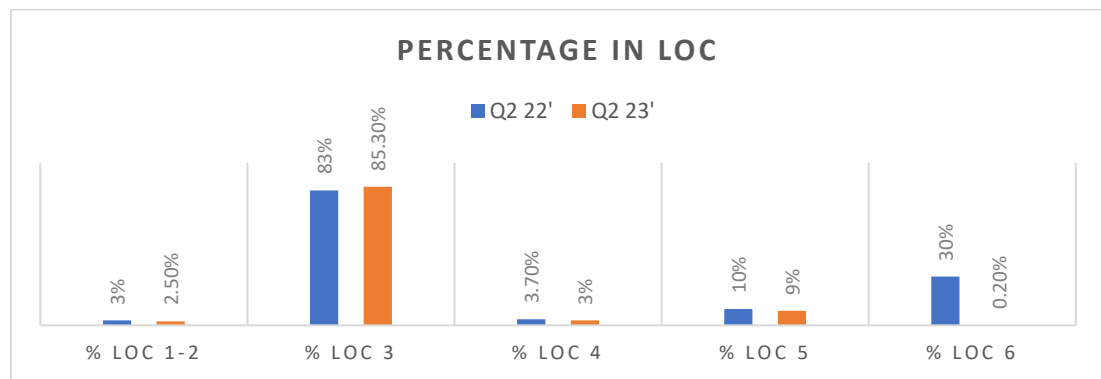
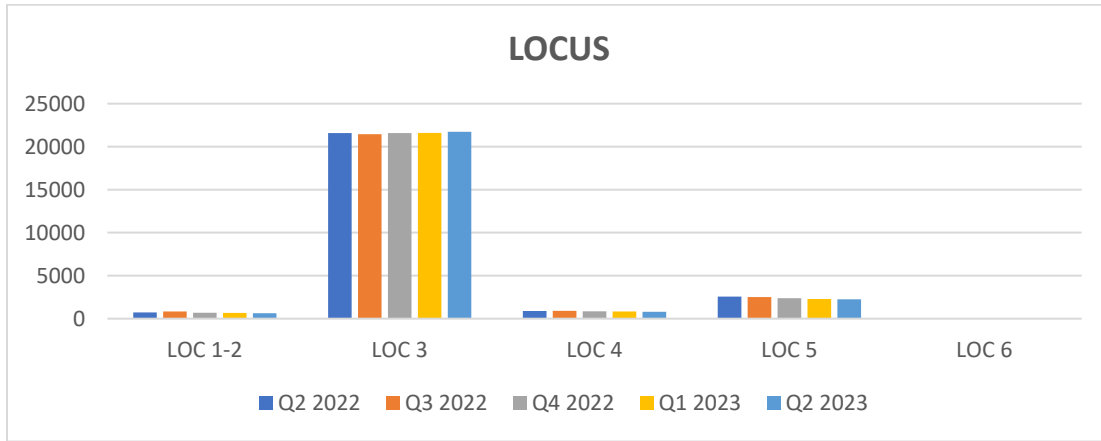
### **1915iSPA:**

MDHHS, as required by CMS, has implemented its new approval process for 1915iSPA services. These services were formally known as Medicaid B3 services and has transitioned to 1915iSPA. These services included: Community Living Supports, Respite, Fiscal Intermediary, Housing Support, Supported Employment, Skill Building, Medical Equipment, Environmental Modification, and Enhanced Pharmacy Services. Individuals recommendation for any of these services are first required to be assessed and referred for approval through DWIHN and then MDHHS. It is projected that DWIHN has over 6,000 members that receive at least one of the above-mentioned services. DWIHN has approved and enrolled over 1,400 members to date. DWIHN has provided additional training for our provider network, which included member-specific information for enrollment. DWIHN has also worked with PCE to add the 1915iSPA application information into the clinical assessment for easier identification and follow-up. DWIHN has provided each provider with their current enrollment status and expectations regarding timely submission.

### **LOCUS Assessments:**

The Level of Care utilization System (LOCUS) is used to assess an individuals’ current mental health, determine intensity of service needs, and make treatment recommendations. It is a scale used to determine what level of care an individual’s needs. It evaluates Risk of Harm, Functional Status, Medical, Addictive & Co-Morbidity, Recovery Environment, Treatment and Recovery History, and Engagement & Recovery Status. A Locus is done at initial Access Screening, upon Intake, and at minimum annually as a part of the person-centered planning process.

	LOC 1-2	LOC 3	LOC 4	LOC 5	LOC 6
Q2 22	725	21582	895	2567	78
Q2 23	624	21718	801	2245	61



Mental Health conditions are chronic in nature and clinicians look for incremental improvements in recovery. The goal is for persons to improve in their mental well-being and be able to move to the least intensive treatment environment as possible. LOC 1&2 is considered mild to low intensity community-based Service needs, LOC 3 is High Intensity Community Based Services, LOC 4 is Medically Monitored Non-Residential Services, LOC 5 is Medically Monitored Residential Services, and LOC 6 Medically Managed Residential Services. When comparing Q2 2023 to Q2 2022, there was a decrease in individuals receiving the three (3) highest levels of care.

### DIVERSITY, EQUITY AND INCLUSION OFFICER

The DEI Office participated in the following trainings/initiatives during the month of April 2023:

- Detroit Partner Call/National Disability Institute: Continuing the Conversation Financial Stability Challenges at the Intersection of Race, Ethnicity, Poverty and Disability – Steering Committee Meeting.
- Black Health & Racial Equity Research Network Meeting
- Panel & Listening Session: Opportunities & Challenges of Community-Engaged Research
- DEI Survey Results (All staff meeting)
- Microaggressions Training Video (Lunch n Learn) – In Progress
- Southern Wayne County Regional Chamber Business Forum – Diversity, Equity & Inclusion: Strategies for a Busy World.

## **INFORMATION TECHNOLOGY**

### **Business Processes:**

- DSM-V Conversion & Social Determinants of Health
  - MHWIN converted to using DSM-V and incorporated the Social Determinants of Health effective 5/1/23.
- 1915(i) SPA
  - Programming and testing MHWIN to include the 1915(I) SPA while also enabling the capability to identify members enrolled in this benefit plan.
- Residential Vacancies
  - Worked with the Residential & MCO Depts. To redefine the approach in capturing residential vacancies & updated MHWIN to incorporate the changes to ensure DWIHN has corporate knowledge of actual vacancies that exist across the network.
- OBRA Implementation
  - Established an OBRA module within MHWIN to capture DWIHN related documentation on behalf of the OBRA implementation.

### **Applications and Data Management:**

- Henry Ford Joint Project:  
DWIHN team working on expanding this collaboration to develop insights and member engagement for ADT's when members show up in the Emergency Department.
- Dashboards for Behavioral Health Homes and Opioid Health Homes:  
Currently in the process of creating new PowerBI dashboards for monitoring health home information.
- Children's Services Dashboard:  
Delivered the first nine dashboards for Children's services. Continuing to work on additional dashboards.
  
- Provider Network Adequacy Dashboard:  
In the process of developing dashboards to analyze provider network adequacy as it relates to HSAG standards.
- Warehouse Data Reconfiguration:  
Created partitioned tables and partitioning functions in test database. Volume testing is underway

### **Infrastructure/Security/ IT Compliance:**

#### **Building Construction:**

- Woodward – RFP 2023-006 (Audio/Video) submitted and vendor validation to be completed.
- RFP 2023-003 Phone System evaluation underway. Sandbox testing in progress to evaluate ease of use, functionality and support.
- Network Assessment – Hardware pricing and quotes received and being verified. IT team is continuing to establish labor and vendor selection to finalize prior to submission for board review.
- Crisis Center systems received and evaluation / testing underway for product viability.
- Continuing to work to configure the building security and video camera systems to meet the needs of the new Crisis Center as well as support a Multi-Campus system Going forward.
- Nutanix installation completed. Beginning phase-in migration process.

- Working on the Badging system Camera, Printer, and photo configuration standards needed to support the building access system and other security systems that will dovetail on the photos etc.

Security:

- Completed work on the IT security maturity assessment. vCISO project is continuing to identify gaps in various policy and SOP to meet compliance standards.
- USB Block policy established and deployed in phases to DWIHN Departments. To date, no adverse issues reported or impact to users and operations.

Onboarding/Offboarding:

- Working with HR to develop a new automated onboarding/offboarding process in Therefore to meet Access Control standards in compliance frameworks.

## AUTISM

The total open cases for the month of April are 2,351, which is a decrease 6 members from March to April (data pulled on 4/26/2023).

To improve access to ABA therapy the Access Call Center and ASD Department coordinated efforts to reestablish scheduling members for intakes with ABA providers within DWIHN's network. The ABA provider network was informed during the monthly meeting and the Access Call Center staff have been trained on the new procedure. The Detroit Wayne Integrated Health Network (DWIHN) offered a training on the Treatment Plan Training Procedure for Direct Support Professionals to ensure all 16 ABA providers in the network were present. DWIHN provided two opportunities to attend and for those that could not attend, the training was videotaped. After the training, ABA providers are expected to internally train staff to ensure a successful roll out date of June 1, 2023. All Treatment Plan training documentation from that date and beyond must occur using both the forms and systems outlined in the training.

## INNOVATION AND COMMUNITY ENGAGEMENT

### **Detroit Police Department Partnership:**

During the month of April, there was participation in weekly Detroit Homeless "DHOT" Outreach Meetings. Identified complex cases and assisted with the coordination of care to address individual needs. There were 107 encounters, 92 individuals received follow-up and one (1) was directly connected to both behavioral health and housing services. A Behavioral Health Specialist (BHS) continues to be embedded at DPD's Communication Center to assist with any calls that need mental health support and resources. At the time of this report, 15 individuals received follow-up support.

In the month of April, DPD co-responders had 222 encounters; 31 of those were suicide-related and 37 were connected to a service. Individuals were provided with various resources for assistance with mental health, substance use, and homelessness.

### **Wayne County Jail:**

Staff met with the Mental Health Director of Naphcare and Wayne County for the second quarter review. The enrollment process was further discussed and how the discharge planners can determine appropriate referrals. It was stated that it seems probable that the mental health designation from the jail will be changed to only indicate current mental health designations, not previous ones. That would allow accurate information on who is a current mental health designee.

### **Veteran Navigator Services:**

Staff interacted with 27 new veterans via face-to-face, phone, text, and email correspondence. DWIHN received several requests from the Veteran Resource Center in Lansing to check in on veterans. There were approximately 17 veterans in the VA inpatient unit. The team met to discuss ways that we can assist

Veterans who are released from prison and may need transitional assistance. The same is true for Veterans getting out of jail. Attended food distribution events with Soldiers Angels in Detroit and Veterans Haven in Wayne. Both monthly ongoing events. It was the regular food distribution event with roughly 170 being served in Detroit and 87 served in Wayne/Romulus. It continues to be a good way to connect with Veterans while they are waiting in their cars to get food. Was able to assist a number of Veterans on the spot with resources.

### **Workforce Development:**

During the month of April, staff continued to monitor DWIHN staff compliance with required training. Weekly notifications are sent to staff in the form of reminders to the DWIHN administrators and supervisors.

Mental Health First Aid and QPR were offered to the network and interest continues to grow from community members and laypersons. Staff approved CEU applications for agency and network-hosted training sessions. Staff conducted a self-audit of the DWC training site to verify that the credit hours listed match on the front end and back end.

This month, staff continued to participate in the facilitation of the all-girls mentorship group at Renaissance High School located in Detroit. The purpose of this mentorship group is to provide sisterhood and advice to girls transitioning from middle school to high school, and high school to college. However, we recently had two males join the group and we are welcoming a more inclusive group approach. Staff have begun taking steps to prepare for the 2023 Summer Youth Employment Program (SYEP) cohort.

## **INTEGRATED HEALTHCARE**

### Behavioral Health Home (BHH):

Current enrollment - 532 members (March- 486):

DW IHN continues to work on increasing enrollment by adding additional Health Home Partners (HHPs) to our BHH network. Working with providers on data clean-up and ensuring members are being seen as expected in this program model. DW IHN will be putting a Request for Information (RFI) to our CRSP provider network to expand BHH services. DW IHN met our BHH incentive goal for year 1.

### Opioid Health Home (OHH):

Current enrollment- 591 members (March- 381): DW IHN continues to work on increasing OHH enrollment and ensuring enrollment data is accurate in both the DW IHN and State systems. DW IHN is working with providers on data clean-up and stress the importance of seeing members as expected in this program model. DW IHN met the MDHHS OHH incentive for this fiscal year.

### Certified Community Behavioral Health Clinic- State Demonstration (CCBHC):

Current enrollment - 3,340 members (March- 3,297):

- A CCBHC site provides a coordinated, integrated, comprehensive services for all individuals diagnosed with a mental illness or substance use disorder. It focuses on increased access to care, 24/7/365 crisis response, and formal coordination with health care.
- The Guidance Center is the designated CCBHC provider for Region 7. The Guidance Center achieved all outcome incentives for the last year:

### **DW IHN CCBHC Efforts:**

DW IHN is currently working on the SAMHSA CCBHC Expansion grant. The application is due May 19, 2023. The State of Michigan has also announced that they are expanding the CCBHC Demonstration in

Michigan and the CMHSPs are eligible to apply. DWIHN will be applying for this as well and the application is due by July 1, 2023.

**Omnibus Budget Reconciliation Act/Pre-Admission Screen Annual Resident Review (OBRA/PASRR) Services:**

As of April 1 2023, DWIHN is providing OBRA Assessment Services. All staff needed were hired except two evaluators and one support staff.

Monthly Referrals

1. # Referrals processed: 844
2. # Referrals requiring an assessment: 417
3. # Referrals requiring as exemption letter: 427
4. Current # of referrals in 14-day que: 380

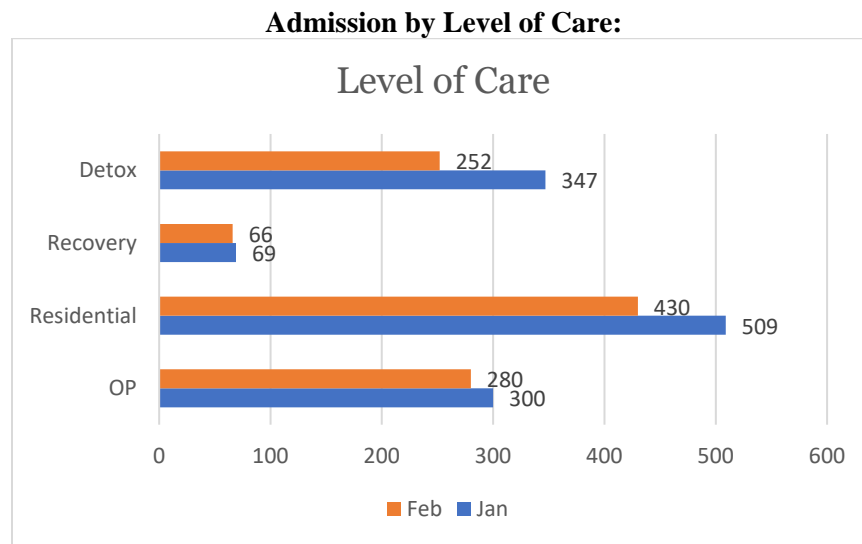
**QUALITY**

DWIHN has multiple upcoming Compliance Reviews. HSAF Final year review of the 3-year cycle will happen in August of 2023. Validation Review of our data will happen in June and July.

Quarterly Performance Indicator Review continue with the State. For indicator 2a (Access of services or Biopsychosocial within 14 days of request), the reporting percentage increased from Q4 2022 (44.6%) to (45.15%) for Q1 2023. The preliminary score for Q2 2023 is noted at 49.42% which is a 4.27 percentage point increase from Q1. The average score for the state is noted at **51.57% for Q1 2023.**

For Quarter 1 2023, DWIHN is pleased to meet all of MDHHS’ standards for which a benchmark has been identified. We will continue our efforts will continue to try and achieve these rates during future quarters.

**SUBSTANCE USE SERVICES**



There are four main levels of treatment for substance use disorder: Outpatient, Residential, Withdrawal Management (Detox) and Recovery. The majority of members are referred to Residential services.

**Recovery Coach Outreach Initiative:**

Total: 944 SBIRT screenings utilized with 624 referrals confirmed residential treatment admissions from 3/8/2022 to 3/8/2023 which resulted in 66% of persons screened being admitted into residential treatment.



Of the number of individuals screened 628 were African American and the 266 were Caucasian, 4 Asian, 5 Hispanics, 1 Chaldean, 1 Polish, 1 Lebanese, 1 Yemeni, and 6 Arabs and 31 were other. 728 were male and the 216 were female between the ages of 21-73.

**SUD Site Review:**

SUD is scheduled for site review with the MDHHS for 1115 Waiver/SABG Region 7. The review will encompass projects from the following grants: American Rescue Plan Act Substance Abuse Block Grant, Partnership for Success, Pregnant and Postpartum Women Pilot Prescription Drug Overdose, State Opioid Response 2 No-Cost Extension, State Opioid Response 3 Tobacco II.

**RESIDENTIAL SERVICES**

There were 153 referrals for residential services in the month of April and seven (7) of those were transferring from I/DD self- directed members. DWIHN had three (3) facility closures in April and all members were successfully relocated. DWIHN saw a significant reduction in returned authorizations in the month of April (from 30% returned to the CRSP provider in March down to 13% returned in April). This shows an improvement of providers submitted the appropriate information to evaluate requests timely.

**UTILIZATION MANAGEMENT**

**Habilitation Supports Waiver (HSW):**

DWHIN’s HSW utilization is currently at 93.6%. MDHHS expects each region to be at 95% utilization. DWIHN has put in corrective efforts to increase these enrollments and we are seeing an overall increase. DWIHN’s Residential team has identified 11 potential HSW enrollees that the CRSPs have either completed or are in the process of completing. The residential’s team’s work on this project continues to be invaluable in supporting the CRSPs and the HSW team in identifying new members that are likely to be appropriate for HSW enrollment. The DWIHNIPPOS initiative identified 11 potential enrollees. The CRSPs have been working to either enroll these members or provide context as to why these members may not be appropriate for HSW enrollment.

The CRSP’s have received the IPOS lists for an additional 22 members with IPOS’s due in May and June so they can begin working on confirming if these members are eligible for HSW enrollment. The HSW team continues to meet with providers to provide education and training around HSW, the eligibility criteria, and benefits to DWHIN’s members. MDHHS has indicated that members without current certification (more than 30 days old) will no longer be certified in HSW as of May 2023. DWIHN is working with providers to ensure these recertification applications are submitted timely.

Fiscal Year to Date												
	Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept
<b>Total Slots</b>	1084	1084	1084	1084	1084	1084	1084					
<b>Utilized</b>	1009	1009	1008	1007	1007	1005	1015					
<b>Available</b>	76	76	76	77	77	79	69					
<b>New Enrollments</b>	9	5	6	2	7	6	TBD					
<b>Utilization</b>	93%	93.1%	93%	92.9%	92.9%	92.7%	93.6%					



**Outpatient Authorizations:**

DWIHN made a change in our MD-WIN system to improve reporting of our compliance rate for timely authorization approvals. This is to ensure that the count of 14 days will always begin at the original submission date. SUD UM staff approved 1,459 authorizations between 4/1/23 and 4/30/23. Of these 1,459 authorizations, 1,264 or 86.6% were approved within applicable timeframes. The above- mentioned technical changes will also impact these authorizations and the data that is reported about them.

**Inpatient Admissions:**

In the month of April, the UM Team has managed a total of 831 new hospitalization admissions across the provider network (including MI Health Link members). This data includes inpatient, partial hospitalization, and crisis residential services. In the month of April, there were 721 (non-MI Health Link) admissions for inpatient treatment, reflecting a 3.6% increase from the 701 inpatient admissions during March 2023.

SMI/SED	# Admitted Members	# Admissions	Avg Length Of Stay	Median Length of Stay
IDD	19	19	11.63	11
SED	83	87	9.56	8
SMI	582	611	8.71	8
SUD	7	8	6.00	6
<b>Total</b>	<b>691</b>	<b>725</b>	<b>8.86</b>	<b>9</b>

Source: Power BI - Hospitalizations and Recidivism - Acute Inpatient

The data outlined below reflects the number of admissions as of 4/30/2023:

- Inpatient: 721
- MHL Inpatient: 6
- Partial Hospital: 75
- Crisis Residential: 29 (adults – 21 and children - 8)
- Total Admissions: 831

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 21-64R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 5/17/2023

Name of Provider: See attached list

Contract Title: FY 23 Covid Supplemental

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 5/10/2023

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: \$ 1,017,914.00 Previous Fiscal Year: \$ 880,000.00

Program Type: Continuation

Projected Number Served- Year 1: 1,100 Persons Served (previous fiscal year): 1,100

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Board approval is requested to amend BA #21-64 to add \$424,138 per Amendment #1 of the Michigan Department of Health and Human Services award to Detroit Wayne Integrated Health Network. The additional federal grant fund revenue represents MDHHS approval of COVID-19 carryover funds from FY22.

The COVID-19 Supplemental allocation increases from \$425,000 to \$849,138. The original allocation also includes CCBHC Non-Medicaid Operations Support of \$168,776.

Upon approval of this request, the revised total allocation is \$1,017,914.

The grant term of October 1, 2022 through September 30, 2023 remains the same.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Board Action #: 21-64R

<b>Revenue</b>	<b>FY 22/23</b>	<b>Annualized</b>
FEDERAL GRANT	\$ 1,017,914.00	\$ 1,017,914.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 1,017,914.00	\$ 1,017,914.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical):

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Tuesday, May 9, 2023

Signed: Tuesday, May 9, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 17<sup>th</sup> day of May, 2023

- Approved
- Rejected
- Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

Executive Director - Initial here: \_\_\_\_\_

Tabled as follows: \_\_\_\_\_

Signature Lillian M. Blackshire  
Board Liaison

Date 5/17/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 23-05R4 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 5/17/2023

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: FY 2022-2023 Operating Budget

Address where services are provided: None

Presented to Finance Committee at its meeting on: 5/15/2023

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: \$ 1,031,526,410.00 Previous Fiscal Year: \$ 927,640,119.00

Program Type: Modification

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This is a request for Board approval to amend the FY23 Operating Budget as follows:

1. De-certification of \$200,000 - Federal grant revenue --MDHHS Amendment #3 to reduce the Residential Gambling program by 50%.
2. Certification of \$100,000 Federal Grant revenue per the MDHHS approval to use FY22 unspent American Rescue Plan Act (ARPA) dollars to fund the cost of staff (Salary/Fringes @ \$90,909; Indirect costs @ \$9,901) to assist with the Post Partum Womens Pilot and GPRA Programs.
3. Board approval is also requested for the use of Medicaid Reserve dollars of \$573,380 to fund:
  - a. One (1) Assisted Outpatient Treatment (AOT) Case Manager position -- in conjunction with BHU -- to better coordinate hospital discharges and follow-up. The estimated cost of \$84,000 funds the annual salary and fringe benefit cost of \$60,000 and \$24,000 respectively.
  - b. Four (4) Masters level Residential Specialists for Residential Services to address the increase in workload through new initiatives and the gap in capacity to do annual assessments. The estimated cost of \$434,380 funds the annual salary and fringe benefit costs of \$310,272 and \$124,108, respectively.

c. Digital Media Campaign, \$55,000, which utilizes social media influencers to bring an awareness to youth about DWIHN and the services available to youth and community.

The revised FY23 Operating Budget of \$1,031,526,410 consists of the following revenue: \$21,630,181 (State General Funds, CCBHC General Funds); \$798,256,944 (Medicaid, DHS Incentive, Medicaid-Autism; Children's/SED Waiver, HAB); \$9,886,123 (MI Health Link); \$140,914,218 (Healthy MI-Mental Health and Substance Abuse); \$17,686,447 (Wayne County Local Match Funds); \$4,040,539 (PA2 Funds); \$7,294,100 (State Grant Portion of OBRA, SUD); \$31,036,858 (Federal Grants/Federal Block Grants); \$241,000 (Local Grant Revenue); \$500,000 (Interest Income); and \$40,000 (Misc. Revenue).

Outstanding Quality Issues (Y/N)? \_ If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 22/23	Annualized
MULTIPLE	\$ 1,031,526,410.00	\$ 1,031,526,410.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Thursday, May 4, 2023

Signed: Monday, May 1, 2023

Board Action #: 23-05R4

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 17<sup>th</sup> day of May, 2023.

- Approved
- Rejected
- Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

Executive Director - Initial here: \_\_\_\_\_

Tabled as follows: \_\_\_\_\_

Signature

Lillian M. Bluebird  
Board Liaison

Date

5/17/2023

## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 23-07 R4 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 5/17/2023

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: Provider Network System FY 22/23

Address where services are provided: Service Provider List Attached

Presented to Program Compliance Committee at its meeting on: 5/10/2023

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: \$ 804,448,924.00 Previous Fiscal Year: \$ 677,393,988.00

Program Type: Continuation

Projected Number Served- Year 1: 75,000 Persons Served (previous fiscal year): 71,682

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

BA 23-07 R4 is a request to add 1 new provider to the DWIHN provider network. BA 23-07 R4 requires no budget increase due to reallocation of funds within the total budget.

(DWIHN) DWIHN is requesting approval for continued funding for the Provider Network System for the fiscal year ended September 30, 2023. This will allow for the continued delivery of behavioral health services for individuals with: Serious Mental Illness, Intellectual/Developmental Disability, Serious Emotional Disturbance and Co-Occurring Disorders.

The services include the full array behavioral health services per the PIHP and CMHSP contracts. The amounts listed for each provider are estimated based on current year activity and are subject to change.

Note 1. The board action amounts include: Mental health treatment services, Autism, Children's Waiver, SED Waiver, children crisis services and SUD Medicaid, HMP and block grant treatment, Behavioral Health Home and Opioid Health Home services which are supplemental, voluntary services that Medicaid members with specific diagnoses may opt into to receive comprehensive care coordination facilitated by a health home care team and EBSE claims based activity.



In addition, it should be noted that the hospitals listed under HRA change based on consumers stay. As such, hospitals may be added and amounts reallocated without board approval to avoid delay of payment; the funds are a pass through from MDHHS.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
Multiple	\$ 804,448,924.00	\$ 0.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 804,448,924.00	\$ 0.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

Signed: Thursday, April 27, 2023

*Stacie Durant*

Signed: Thursday, April 27, 2023

04/27/2023

04/27/2023

Board Action #: 23-07 R4

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 17<sup>th</sup> day of May, 2023

Approved

Rejected

Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

Executive Director - Initial here: \_\_\_\_\_

Tabled as follows: \_\_\_\_\_

Signature

Lillian M. Blackshire  
Board Liaison

Date

5/17/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 23-27R3 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 5/17/2023

Name of Provider: National Council on Alcoholism/Drug Dep, Sobriety House Inc, Elmhurst Home Inc., Piast Institute, Michigan Public Health Institute

Contract Title: Substance Use Disorder Treatment Services Network Fiscal Year 2023

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 5/10/2023

Proposed Contract Term: 5/1/2023 to 9/30/2023

Amount of Contract: \$ 155,000.00 Previous Fiscal Year: \$ 85,000.00

Program Type: New

Projected Number Served- Year 1: 13,200 Persons Served (previous fiscal year): 103,000

Date Contract First Initiated: 5/1/2023

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The SUD Department requests approval for \$155,000.00 in PA2 funding to continue providing community SUD Annual Conferences. The conferences are aimed at educating and bringing awareness to important topics. The goal is to reduce barriers, enrich personal lives, inspire hope, allow participants to experience an atmosphere of understanding, and provide additional outreach. Conferences will include giveaways, i.e., fentanyl test strips, DWIHN's educational material, Detera bags, and other giveaways.

The 5th Annual Men's Conference is scheduled to occur on August 2, 2023, in coordination with Sobriety House, 2081 W. Grand Blvd, Detroit, for \$50,000.00

The 9th Annual Faith-based conference is to educate, equip, and engage clergy, adults, youth, and the larger community on substance use prevention, treatment and recovery, and mental health awareness in coordination with Piast for \$30,000.00 in PA2 funds. The hybrid conference is scheduled for August 17th and 18th, 2023, at Pelister Park, The Venue, 19600 Ford Rd. Dearborn Michigan

The 6th Annual Women's Conference is scheduled for June 21, 2023, at Pelister Park, The Venue, 19600 Ford Rd. in Dearborn, MI. In coordination with Elmhurst Home at a cost of \$25,000.00

The 7th Annual Opioid Summit is a joint effort with Michigan Public Health Institute (MPHI), Southeast Michigan for Addiction-free Communities (SEMAAC), to educate participants on current programs that address Substance Use Disorder in SE Michigan. The conference is scheduled for July 27th at the cost of \$25,000.00 in PA2 funds.

Board Action #: 23-27R3

The statewide SUD Celebrate Recovery Walk and Rally event will be held at Freedom Hill Saturday, September 10, 2023, and coordinated with the National Council on Alcoholism and Drug Dependence (NCADD) at a cost of \$25,000.00

The Treatment Services program of \$10,973,680 consist of Federal Block Grant of \$9,561,670 and Public Act 2 funds of \$1,412,000.00

Funds may be reallocated between providers up to the not to exceed amount without board approval.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: PA2

Fee for Service (Y/N): N

<b>Revenue</b>	<b>FY 22/23</b>	<b>Annualized</b>
Block grant	\$ 9,561,670.00	\$ 9,561,670.00
PA2	\$ 1,412,000.00	\$ 1,412,000.00
<b>Total Revenue</b>	\$ 10,973,670.00	\$ 10,973,670.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64932.826606.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Wednesday, April 26, 2023

Signed: Wednesday, April 26, 2023

Board Action #: 23-27R3

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 17<sup>th</sup> day of May, 2023

- Approved
- Rejected
- Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

Executive Director - Initial here: \_\_\_\_\_

Tabled as follows: \_\_\_\_\_

Signature Lillian M. Blackburn  
Board Liaison

Date 5/17/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 23-55R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 5/17/2023

Name of Provider: Pending

Contract Title: 7 Mile Complex Development Project

Address where services are provided: None

Presented to Executive Committee at its meeting on: 5/15/2023

Proposed Contract Term: 6/1/2023 to 12/31/2024

Amount of Contract: \$ 2,251,600.00 Previous Fiscal Year: \$ 0.00

Program Type: Modification

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 2/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is to request that the original approved amount for developer fees for Boji Group LLC be increased by \$670,902 to reflect 4% of the overall project cost of \$56,290,000, bringing the total not to exceed \$2,251,600. The developer fee includes all associated acquisition fees, real estate costs, title work, zoning, the coordination of underground utility services including water, sanitary sewer, storm sewer, electrical, gas and other services and expenses necessary to build on the land.

The original board action contemplated 4% of construction costs (\$39 million) opposed to project costs (\$56.3 million).

The contract term remains the same.

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Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Block Grant

Fee for Service (Y/N):

<b>Revenue</b>	<b>FY 22/23</b>	<b>Annualized</b>
State Grant	\$ 2,251,600.00	\$ 2,251,600.00
	\$	\$ 0.00
<b>Total Revenue</b>	\$	\$ 2,251,600.00

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 00000.158000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Wednesday, May 10, 2023

Signed: Wednesday, May 10, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 17<sup>th</sup> day of May, 2023

- Approved
- Rejected
- Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

Executive Director - Initial here: \_\_\_\_\_

Tabled as follows: \_\_\_\_\_

Signature Lillian M. Blackshire  
Board Liaison

Date 5/17/2023



**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 23-57 R2 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 5/17/2023

Name of Provider: Bizanalytix Technologies LLC

Contract Title: Claim Audit and Utilization Review System (CAURS) and Information Technology Consulting

Address where services are provided: 6837 Dulles Dr. Powell, OH 43065

Presented to Program Compliance Committee at its meeting on: 5/10/2023

Proposed Contract Term: 6/1/2023 to 5/31/2024

Amount of Contract: \$ 243,600.00 Previous Fiscal Year: \$ 0.00

Program Type: New

Projected Number Served- Year 1: 3 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 5/15/2023

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Board approval is requested to amend BA#27-57 to modify the contract to the original request by adding consulting services to support DWIHN's Information Technology department for a period of 12 months in the amount of \$96,000.00. The revised total for this contract is \$243,600.

The original board action was approved for a one year contract with two one-year renewal options for the period of March 1, 2023 through February 29, 2024 and for an amount not to exceed \$147,600 for a claims audit software. The contract amount consist of both a software and implementation amount of \$51,600 (capitalized) and an annual licensing fee of \$96,000 (expensed).

In response to a RFP issued in January 2023, Bizanalytix Technologies LLC was deemed the most responsive.

The Claims Audit and Utilization Review System (CAURS) unlike claim processing subsystems that process one claim at a time, CAURS can be used to analyze post payment data for multiple claims at a time to identify suspicious provider billing patterns along with conducting audit both internally as well as externally working with providers.

The reports generated by the system well be used to assist in the detection of program fraud and abuse, monitor quality of services, and provide a function for the development of program policy.

The vendor's will provide professional services around database management as well as restructuring and calibration of the enterprise architecture including reports platform development, Power BI dashboards, Indexing and optimizing database and Datawarehouse for the existing and new systems pertaining to claims audits and development of support structures.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

<b>Revenue</b>	<b>FY 22/23</b>	<b>Annualized</b>
multiple	\$ 243,600.00	\$ 243,600.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 243,600.00	\$ 243,600.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 00000.137003.00000

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Thursday, May 4, 2023

Signed: Thursday, May 4, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 17<sup>th</sup> day of May, 2023

- Approved
- Rejected
- Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

Executive Director - Initial here: \_\_\_\_\_

Tabled as follows: \_\_\_\_\_

Signature Lillian M. Bluebird  
Board Liaison

Date 5/17/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 23-52 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 5/17/2023

Name of Provider: Charter Township of Canton

Contract Title: FY 23 Western Wayne Therapeutic Recreation

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 5/10/2023

Proposed Contract Term: 5/1/2023 to 9/30/2023

Amount of Contract: \$ 75,000.00 Previous Fiscal Year: \$ 48,000.00

Program Type: Continuation

Projected Number Served- Year 1: 140 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 1/1/2016

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Requesting approval for agreement between DWIHN and the Township of Canton Department of Leisure Services Therapeutic Recreation in the amount of \$75,000.00The Therapeutic Recreation Program specifically provides positive and appropriate skill-building and leisure services to individuals with disabilities including intellectual and developmental disabilities (IDD), Serious Emotional Disturbance (SED), and Serious Mental Illness (SMI) within Wayne County.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
General Fund	\$ 75,000.00	\$ 75,000.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	<b>\$ 75,000.00</b>	<b>\$ 75,000.00</b>

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64931.827206.06425

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Friday, May 12, 2023

Signed: Thursday, May 11, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 17<sup>th</sup> day of May, 2023

- Approved
- Rejected
- Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

Executive Director - Initial here: \_\_\_\_\_

Tabled as follows: \_\_\_\_\_

Signature Lillian M. Bluebird  
Board Liaison

Date 5/17/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 23-63 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 5/17/2023

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: Community Outreach

Address where services are provided: 'None'

Presented to Finance Committee at its meeting on: 5/15/2023

Proposed Contract Term: 5/17/2023 to 9/30/2024

Amount of Contract: \$ 155,000.00 Previous Fiscal Year: \$

Program Type: Continuation

Projected Number Served- Year 1: 100,000,000 Persons Served (previous fiscal year): 100000000

Date Contract First Initiated: 5/17/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Communications Department is requesting funding in the amount of \$155,000 for additional community outreach, sponsorships and costs associated with contracting with several social media influencers. As the organization expands and grows, so too do the obligations of the Communications department. There are many more ways of reaching our audiences and one of them is through paying social media influencers to share mental health and substance use disorder messaging. There have been double the amount of sponsorship requests this year which also means the department has to purchase additional community outreach supplies to keep up with the demand of the requests.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Local Funds

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
LOCAL FUNDS	\$ 155,000.00	\$ 155,000.00
	\$	\$
<b>Total Revenue</b>	<b>\$</b>	<b>\$</b>

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.817003.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Tuesday, May 9, 2023

Signed: Tuesday, May 9, 2023



BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 17<sup>th</sup> day of May, 2023

- Approved
- Rejected
- Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

Executive Director - Initial here: \_\_\_\_\_

Tabled as follows: \_\_\_\_\_

Signature Lillian M. Bluebird  
Board Liaison

Date 5/17/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 23-64 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 5/17/2023

Name of Provider: See attached list

Contract Title: FY 23 Summer Youth Employment

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 5/10/2023

Proposed Contract Term: 5/1/2023 to 5/30/2023

Amount of Contract: \$ 1,900,000.00 Previous Fiscal Year: \$ 1,900,000.00

Program Type: Continuation

Projected Number Served- Year 1: 900 Persons Served (previous fiscal year): 900

Date Contract First Initiated: 5/1/2023

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

**Board approval is requested for \$1.9 million to fund the continuation of the DWIHN Summer Youth Employment ("SYEP").**

**The FY23 SYEP Program has been funded for the last five fiscal years and involves collaboration with organizations that thrive on community outreach to adolescents -- focusing heavily on youth recruitment plans and educational and mentoring goals to be accomplished over the summer months.**

**Funds can be reallocated between the providers without board approval up to the total approved allocation.**

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

<b>Revenue</b>	<b>FY 22/23</b>	<b>Annualized</b>
General Fund	\$ 1,900,000.00	\$ 1,900,000.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 1,900,000.00	\$ 1,900,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64931.827206.06300

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Tuesday, May 9, 2023

Signed: Tuesday, May 9, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 17<sup>th</sup> day of May, 2023

- Approved
- Rejected
- Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

Executive Director - Initial here: \_\_\_\_\_

Tabled as follows: \_\_\_\_\_

Signature Lillian M. Blushire  
Board Liaison

Date 5/17/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 23-65 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 5/17/2023

Name of Provider: Team 84 LLC

Contract Title: FY 23 Youth Student Athlete - Wellness initiative

Address where services are provided: 'None'

Presented to Executive Committee at its meeting on: 5/15/2023

Proposed Contract Term: 5/1/2023 to 9/30/2023

Amount of Contract: \$ 75,000.00 Previous Fiscal Year: \$ 0.00

Program Type: New

Projected Number Served- Year 1: 600 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 5/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Requesting approval to enter into agreement with Team84, LLC in support of Detroit Wayne Integrated Health Network's (DWIHN's) new Youth Student-Athlete Wellness Initiative. The program provides educational information and networking opportunities for individuals between the ages of 11-24 participating in sports in Wayne County.

The program will run at least 6 times in May and June and will serve approximately 600 -800 youth from varying school districts and athletic programs. Students will engage in skills/drills challenges and will also receive information about mental health and when and how to seek support due to the pressures of being an athlete. Information and direct connections to services will be available at all sessions hosted. Students will also receive lunch.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Local Funds

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
Local funds	\$ 75,000.00	\$ 75,000.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 75,000.00	\$ 75,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64931.817003.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Friday, May 12, 2023

Signed: Friday, May 12, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 17<sup>th</sup> day of May, 2023

- Approved
- Rejected
- Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

Executive Director - Initial here: \_\_\_\_\_

Tabled as follows: \_\_\_\_\_

Signature Lillian M. Blue-shire  
Board Liaison

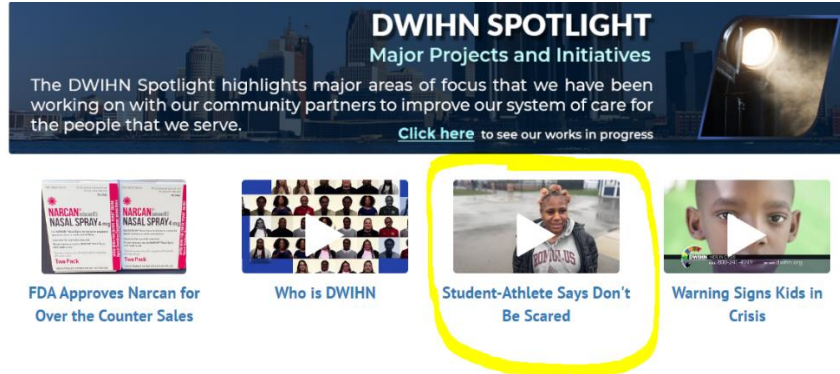
Date 5/17/2023



## BOARD COMMUNICATIONS REPORT- May 2023

### Student Athlete Campaign Update:

Romulus High School Student Athlete Cierra Hughes discusses mental health. The video is posted on the home page of the DWIHN website.



Below is the activity for Social Media Influencer Sports Psychology Solutions (SPS Edge) for April:

April 12, 2023

Horatio Williams Foundation Annual Coaches Forum Highlights:

Interview with University of Michigan Head Coach Juwan Howard-*DW IHN will re-post on May 18th*

Interview with University of Massachusetts Head Coach Frank Martin

Interview with Kent State University Head Coach Rob Senderoff

Interview with Grand Valley State University Head Coach Cornel Mann

Interview with Detroit King's Chas Lewless-*posted on DWIHN website and DWIHN You Tube channel 4/27*

April 15th,

Lady Ballers Insider Girls AAU Basketball Event:

Interview with Grosse Pointe South's Maddy Benard-*will re-post on social and website 5/15*

Interview with Renaissance High School Imani Johnson-*will re-post on social and website 5/29*

April 24th

SPS Team of the Week Romulus High School Track & Field

April 29th

SPS Game of the Week "Courageous Invitational" Track Meet





April 30th

Championship Sunday Podcast Guests:

Wayne County Community College Women's Basketball Coach Eric Sharps

Renaissance High School Girls Basketball Coach Dashaun Wood

Macomb County Community College Basketball Coach Hassan Nizam

The SPS Edge Digital Platforms Include:

- Sport Psychology Solutions Facebook
- Sport Psychology Solutions Twitter (@TheSPSEdge)
- Sports Psychology Solutions Instagram (SPS Edge)
- Sports Psychology Solutions YouTube (The SPS Edge)
- [www.TheSPSEdge.org](http://www.TheSPSEdge.org)

**DWIHN Outreach to student athletes also includes (some May events)**

DPSCD Track & Field “9th Annual Courageous Invitational” at Wayne State on April 29th

Wednesday, May 10 Northwestern vs Cody baseball game

Thursday, May 11 Southeastern vs EEVPA softball game

Saturday, May 13 Strong Body and Strong Minds event.

DPSCD City Championship on May 27th at Renaissance High School

Planning student athlete Courageous Conversation with Youth United in early June

Detroit PAL-Will begin partnering in June

**Social Media Performance Summary:**





Impressions: 529,334 **up 56.4%**, Engagements: 8,256 **up 102.3%**, Post Click Links: 2,159 **up 24.1%**, Engagement Rate: 1.6% **up 29.3%**, Total Audience Growth over the last month was 11,537 **up 2.9%**.

Impressions are different from reach because **it doesn't count people who click or engage with your content, just those who are exposed to it**. If your ad was displayed 500 times on social media, your impressions would be 500. On all social media accounts, impressions, engagements, and post link clicks grew in March. Our net audience growth across all platforms increased by 10.9%.

Some of the increases in social media traffic are due to our influencers (Detroit Youth Choir, Capital Brand and SPS Edge). Our three influencers have boosted our following by **150** in the April. You can also see that they are helping our message and reach expand into neighboring cities in Oakland County, Southfield, and Farmington Hills, which contribute to **7.1%** of our followers and that percentage will continue to grow.

### **Top Performing Posts:**

#### **Facebook**

[2023 Men of Excellence honorees](#)

#### **LinkedIn:**

[Join us at Say Detroit Play Center](#)

#### **Instagram:**

[FREE food distributions is back](#)

#### **Twitter:**

[There's no shame in reaching out](#)

### **Website Analytics:**

In April 2023, website sessions increased by an **impressive 109%** when compared to April 2022, totaling 27,701 sessions. The number of users entering via social media saw a growth of **321%**. Facebook was the top social media platform driving the most users to the website. Paid ads brought in the highest percentage of users at 38%. The top pages (excluding the Home page) were "**Substance Use Disorders**" with **10,177 views**, *This is significant as The SUD page recorded over 10K sessions just for the month of April 2023.* "**For Providers**" with **4,937 views**, and "**Programs and Services**" with **879 views**. User engagement varied across pages, with "Contact Us" having the highest average session duration of 2 minutes and 41 seconds.



## Google Analytics:

In April, our Google profile was viewed by **2,824 users** utilizing different platforms and devices. Of those users 1,872 (66%) searched and discovered our profile via Google Search from their desktop or laptop, 904 (32%) searched and discovered our profile via Google Search from their mobile device, 39 (1%) searched and found our profile via Google Maps on their mobile device, and 9 (0%) searched and found our profile via Google Maps on their desktop or laptop. The Google Business Profile received 770 interactions such as when people call, message, ask for directions, and more from the Business Profile on Google.

Also, DWIHN's Google Business Profile appeared in 1,721 search results. Users have used a variety of words to find DWIHN when searching or discovering us on Google; dwihn (1,287), Detroit Wayne Integrated Health Network (190), dwhin (141), dwihn (54), dwihn training (54), dhwin (32), and dwihn detroit (17).

## Media:

DWIHN received significant coverage of its press conference where it's partnered with the city of Detroit, Wayne County to ask the State of Michigan for \$227 million dollars to build several long-term facilities:

**Fox 2:** <https://www.fox2detroit.com/news/detroit-wayne-integrated-health-network-seeks-227-million-from-state-to-expand-mental-health-care>

**Detroit News:** <https://www.detroitnews.com/story/news/local/wayne-county/2023/04/26/detroit-wayne-integrated-health-network-to-ask-200-million-state-funding/70154083007/>

**WDET Radio:** <https://wdet.org/2023/04/27/detroit-wayne-county-mental-health-care-funding/>

**The Michigan Chronicle:** <https://www.thechronicle.com.au/news/world/dwihn-announces-mental-health-care-expansion-plan/video/4305acc9760aab29f2a621fd18ea6750>

**Free Press:** <https://www.freep.com/story/news/local/michigan/wayne/2023/04/27/detroit-mental-health-care-expansion/70154443007/>

**WWJ:** Ryan Marshall from WWJ tweeted about the press conference, [Here](#) is the tweet thread.

**Latino Press:** <https://latinodetroit.com/Apr28/2023.html>

## El Central newspaper:

### DWIHN Announces Four-Point Plan to Expand Mental Health Treatment in Metro Detroit

On April 26, the Detroit Wayne Integrated Health Network (DWIHN) announced its four-point comprehensive plan to improve behavioral health treatment care capacity in Metro-Detroit by seeking the state's support to invest \$227 million in crisis care and residential housing.

DWIHN President and CEO Eric Dack was joined by Mayor Mike Duggan, Wayne County Executive Warren C. Evans, and state health officials to address gaps in mental and behavioral health services for vulnerable residents.

The plan includes increasing capacity for short-term and long-term residential housing by providing an additional 450 beds at newly developed Crisis Care Center and specialized holistic and integrated recovery care. DWIHN recognizes that behavioral healthcare changes are needed throughout our community. The need to improve mental health capacities and the infrastructure to Metro Detroit is essential.

"Creating more opportunities for our region's most vulnerable persons by including step-down approaches to long-term care, expanded residential services,

and the ability to offer behavioral health interventions for families are critical, and the time to act is now," Eric Dack, President, and CEO of DWIHN.

DWIHN is the largest community mental health organization in the state and is currently in the process of establishing a fully integrated crisis continuum care system to best serve our vulnerable residents. This infrastructure will help persons suffering with mental illness, intellectual and developmental disabilities, substance use disorders and children with serious emotional distress. By utilizing a data-driven, solution-oriented approach, residents will benefit from increased access to recovery-oriented care through a person-centered and trauma-informed model of healthcare service delivery.

DWIHN has been working with the Wayne County Executive's Office, City of Detroit Mayor's Office, and a coalition of community stakeholders to improve the resources available throughout our region. By implementing crisis intervention training for first

responders, emergency service personnel can intervene on crisis management, apply appropriate de-escalation skills, and triage cases that require psychological intervention rather than making arrests and incarcerating the mentally ill.

"DWIHN's plan to rebuild mental health treatment capacity for our most vulnerable residents will fill the gaps in mental healthcare systems that have existed for decades now," said Mayor Duggan.

"Providing this added capacity will save lives by helping to prevent individuals experiencing a mental health crisis from causing harm to themselves or others, or just getting caught up in a criminal justice system that is not equipped to meet their needs. We have the data to back up the need for these additional beds and support DWIHN's efforts to working with the state to secure the funding needed to support them."

Currently, residents with serious mental health issues are not waitlisted for in-patient treatment. Law enforcement is often the first to engage with untreated individuals when families become overwhelmed with what to do with

their loved ones. As a result, too often our emergency departments and jails are the first stop for persons experiencing a behavioral health crisis.

"It's no secret that I've spent most of my adult life in law enforcement," said Wayne County Executive Warren C. Evans.

"I've seen cases where mental health was a factor. Since 1992, when Governor Engler stopped State funding to the Lafayette Clinic, we've searched for ways to treat and care for those with severe mental illnesses who find themselves in the criminal justice system. These individuals do not need jails or court processes, instead professionals, and a safe place where they can receive treatment. That's why I'm proud to stand alongside DWIHN on the initiative to Expand Mental Health Treatment Capacity. This will not only serve the residents of Wayne County, but it'll expand our ability to truly impact an overwhelmed system."

Current Behavioral Healthcare Recovery Data Program and reported needs of emergency services with serious mental illnesses (SMI) become a part

of the mental health system's "revolving door," in which SMI patients cycle through the emergency care and justice systems due to insufficient or non-viable treatment options.

DWIHN's solution centers on a comprehensive 4-point plan to address long and short-term treatment capacity:

1. Crisis Care Center: +60 beds
2. Inpatient Psychiatric Care: +160 beds
3. Specialized Residential Housing: +120 beds
4. Integrated Residential Housing: +120 beds

These new accommodations would allow a capacity of 450 beds to facilitate individualized and comprehensive care for the target group of "revolving door" individuals, as well as alleviate the region's overwhelmed justice and treatment systems.

If you or someone you know is interested in learning more about DWIHN's programs and services, please call 800.341.4169 or visit [www.dwhin.org](http://www.dwhin.org). Residents can speak to a trained and member that is available 24/7 to help get you or a loved one connected to behavioral healthcare services.



## **WDIV TV 4**

As part of the Channel 4 Who is DWIHN campaign, on May 8, a new educational message began airing called *Who does DWIHN Help?* The messaging consists of people served by DWIHN, providers and community members talking about DWIHN services. The message can be seen on the DWIHN YouTube channel and the DWIHN website:



## **Outdoor Media**

Below is an installer photo of one of DWIHN's billboards located at Southfield Freeway near Warren. Weekly impressions 449,554.

Between both the SUD and Communications campaigns, thousands of people see the DWIHN billboards every day and on average about two million impressions are estimated weekly.



## **10 SUD posters were just installed in the following areas:**

Cadieux near I-94 Freeway (weekly impressions 501,410) Conner St/Maiden (88,717) Gratiot/Glenwood (90,791) ,I-96 Freeway/Evergreen (198,048), Joy near Quincy (57,857), Middlebelt near Mackenzie (108,394), Telegraph/Van Born (170,494), Tireman/Prest (60,947), West Jefferson/Labadie (47,004), West McNichols/Sunderland (52,796)



**Youth United 20<sup>th</sup> Anniversary billboards are located at the following locations:**

Milwaukee/Third Avenue-Detroit (weekly impressions 25,138), Ford Rd/Oakman-Dearborn (116,119) Fenkell near Steel-Detroit (43,002) and Eureka near Pearl-Southgate (81,207)



**SUD Messaging**

DWIHN continues its SUD messaging with various local media and on social media platforms including: Ask the Messengers, Comcast, Cumulus Radio, Fox 2 News, Global Media Television (formerly Middle Eastern TV), Mind Matters with Dr. Michele Leno, Scripps Media, WDIV-TV 4, Facebook, Instagram, Linked In, Twitter, Tik Tok, SnapChat, streaming platforms include Pandora and Spotify. This month's Recovery Live Global show which can be seen on YouTube focuses on Black Family Development a SUD treatment and prevention provider:

<https://www.youtube.com/watch?v=rrqBPH143WQ>

**Community Outreach: DWIHN/Youth United/ Youth Move Detroit Community Outreach Recap**

April 8th DWIHN hosted a resource table at the Michigan Science Center Autism Acceptance Month Event in Detroit.

April 9th YU Staff participated in Impact Detroit Youth Community's Easter Eggtravaganza, at True Love Christian Ministries in Detroit.

April 15th YU Staff participated in the Youth Driven Space (YDS) conference: Transitioning into Adulthood. Eastern Michigan University's McKenny Hall.

April 19th Youth MOVE Detroit hosted a Movie Night, at The Children's Center.

April 20th YU participated in the Disability Resource Expo, at WCCCD's Downriver Campus.

April 20th YU hosted a Stigma Busting Workshop for MDHHS in Detroit.

April 24th DWIHN hosted a resource table at the MDHHS Pathways to Potential event in Detroit.

April 27th YU participated in the Children's Advocacy Summit in Lansing.



April 27th YU/DWIHN hosted a resource table at the Wayne County Women's Commission Women's Resource Fair.

April 27th DWIHN participated in Community Outreach Event with Potential Rehoboth International Ministries in Detroit.

April 29th YU hosted a resource table at the Plymouth-Canton Community Schools Mental Health and Wellness Fair at Kellogg Park in Downtown Plymouth