



## **Detroit Wayne Integrated Health Network**

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**FULL BOARD**  
**Wednesday, March 15, 2023**  
**St. Regis Hotel**  
**3071 W. Grand Blvd. Detroit, MI. 48202**  
**1:00 p.m.**  
**AGENDA**

- I. CALL TO ORDER**
- II. ROLL CALL**
- III. APPROVAL OF THE AGENDA**
- IV. MOMENT OF SILENCE**
- V. APPROVAL OF BOARD MINUTES** – Full Board Meeting – February 15, 2023
- VI. RECEIVE AND FILE** – Approved Finance Committee Minutes – February 1, 2023  
Approved Program Compliance Committee Minutes – February 8, 2023
- VII. ANNOUNCEMENTS**
  - A) Network Announcements
  - B) Board Member Announcements
- VIII. BOARD COMMITTEE REPORTS**
  - A) Board Chair Report
    - 1) Community Mental Health Association of Michigan (CMHAM) Summer Conference June 6<sup>th</sup> & 7<sup>th</sup> 2023 – Grand Traverse, Michigan
    - 2) Community Mental Health Association of Michigan (CMHAM) Fall Conference October 23<sup>rd</sup> & 24<sup>th</sup> 2023 – Grand Traverse, Michigan
  - B) Executive Committee
    - 1) Annual Meeting
    - 2) Update Board Study Session (April)
    - 3) Update Metro Region Meeting –Detroit Wayne Integrated Health Network Hosts (July)
    - 4) Recap Annual Report to the Commission – March 2, 2023
  - C) Finance Committee
  - D) Program Compliance Committee
  - E) Recipient Rights Advisory Committee

### **Board of Directors**

Angelo Glenn, Chairperson  
Karima Bentounsi  
Jonathan C. Kinloch

Kenya Ruth, Vice Chairperson  
Dorothy Burrell  
Kevin McNamara

Dora Brown, Treasurer  
Lynne F. Carter, M.D.  
Bernard Parker

Dr. Cynthia Tauog, Secretary  
Eva Garza Dewaelsche  
William Phillips



**IX. SUBSTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT**

**X. AD HOC COMMITTEE REPORTS**

- A) Policy/Bylaw Committee
- B) Strategic Plan Committee
- C) Board Building Committee

**XI. MDHHS ANNUAL COMMUNITY NEEDS ASSESSMENT**

**XII. FY 2022-2023 RESOLUTION #1 – RESOLUTION APPOINTING MEMBERS TO THE SUBSTANCE USE DISORDER OVERSIGHT POLICY BOARD**

**XIII. PRESIDENT AND CEO MONTHLY REPORT**

**XIV. UNFINISHED BUSINESS**

**Staff Recommendations:**

- A. BA #22-61 (Revised) – Milwaukee Crisis Center Renovations – Roncelli *(Executive Committee)*
- B. BA #23-05 (Revision 3) – Detroit Wayne Integrated Health Network FY2022/2023 Operating Budget *(Finance)*
- C. BA #23-07 (Revision 2) – Detroit Wayne Integrated Health Network (DWIHN) - Provider Network System FY22/23 *(Program Compliance)*
- D. BA #23-46 (Revised) – MI Health Link Demonstration Project FY22/23 *(Program Compliance)*

**XV. NEW BUSINESS**

**Staff Recommendations:**

- A. BA#23-59 – Diligent – Board Portal Subscription Service *(Finance)*
- B. BA#23-60 – Sterling Security *(Finance)*
- C. BA#23-61 – Board Meeting Rental Space, Hotel St. Regis *(Executive Committee)*

**XVI. COMMUNICATIONS/SOCIAL MEDIA QUARTERLY REPORT**

**XVII. PROVIDER PRESENTATION – The ARCs (Detroit; Western Wayne; Northwest - Wayne County)**

**XVIII. REVIEW OF ACTION ITEMS**

**XIX. GOOD & WELFARE/PUBLIC COMMENT/ANNOUNCEMENTS**

Members of the public are welcome to address the Board during this time for no more than two minutes. (The Board Liaison will notify the Chair when the time limit has been met.) Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis).

**XX. ADJOURNMENT**



**DETROIT WAYNE INTEGRATED HEALTH NETWORK**  
**FULL BOARD**  
**Meeting Minutes**  
**Wednesday, February 15, 2023**  
**1:00 p.m.**

**BOARD MEMBERS PRESENT**

Kenya Ruth, Vice Chair	Eva Garza Dewaelsche
Dora Brown, Treasurer	Commissioner Jonathan C. Kinloch
Dr. Cynthia Taueg, Board Secretary	Kevin McNamara
Karima Bentounsi	Bernard Parker
Lynne F. Carter, M.D.	

**BOARD MEMBERS EXCUSED:** Mr. Angelo Glenn, Board Chair; Dorothy Burrell and Mr. William Phillips

**BOARD MEMBERS ATTENDING VIRTUALLY:** None

**GUEST(S):** Ms. Elise Goulbourne, LLPC, VP Behavioral Health; Ms. Sonda Thomas, MS, LLPC Supervisor, Mobile Outreach Program; and Ms. Se'ara Davis, LLPC, Program Supervisor Black Family Development

**CALL TO ORDER**

Ms. Ruth, welcomed everyone to the meeting. The meeting was called to order at 1:07 p.m. by Ms. Ruth, Vice Chair and Acting Chairperson.

**ROLL CALL**

Roll call was taken by Dr. Cynthia Taueg, Board Secretary and a quorum was present.

**APPROVAL OF THE AGENDA**

Ms. Ruth, Vice Chair and Acting Chair called for a motion on the agenda.

It was moved by Commissioner Kinloch and supported by Ms. Brown approval of the agenda with action items X. E. Recipient Rights Advisory Committee; XII. Ad Hoc Committee Reports; item XIII. Memoriam Resolution Policy #2022-25; item XIV. Quality Assurance Performance Improvement Plan FY22-PowerPoint; item XV. Quality Assurance Performance Evaluation & Work Plan FY21/22; item XVI. Quality Assurance Performance Work Plan FY22/23; item XVIII. Unfinished Business-Staff Recommendations A-F and item XIX. New Business – Staff Recommendations A-C moved to item X. and taken after item IX. CEO Annual Incentive Compensation Objectives FY2022/2023. There was no further discussion. **Motion carried agenda approved as amended.**

**MOMENT OF SILENCE**

The Chairperson called for a moment of silence. The Chair extended condolences to the families and students that were lost and injured at Michigan State University. Moment of Silence taken.

## **APPROVAL OF BOARD MINUTES**

The Chair called for a motion on the Board minutes from the Full Board meeting of January 18, 2023. **It was moved by Ms. Brown and supported by Ms. Garza Dewaelsche to accept the Full Board minutes of January 18, 2023 with any necessary corrections. Motion carried unanimously.**

## **RECEIVE AND FILE**

The approved Finance Committee minutes from the meeting of January 17, 2023 were received and filed. The approved minutes from the Program Compliance Committee from the meeting of January 11, 2023 were received and filed.

## **ANNOUNCEMENTS**

### Network Announcements

Ms. Tiffany Devon, Director of Communications reported. It was reported that on Saturday, February 18<sup>th</sup> The Men's Wellness Summit will be held at Hartford Memorial Baptist Church. The Summit will focus on men, substance abuse, and prevention. Mr. Doeh will be the keynote speaker. On Wednesday, February 22nd Team Wellness, one of our Providers, has scheduled a Health Fair. Board members were encouraged to use the MyDWIHN Mobile App to obtain more information.

### Board Announcements

There were no Board Announcements.

## **NOMINATING COMMITTEE – Election of Officers**

Commissioner Kinloch, Committee Chair reported. The Nominating Committee met on Monday, February 13, 2023 at 11:00 a.m. The Committee Charge was provided which was to nominate and present to the board a slate of officers for board approval. Commissioner noted that correspondence was sent to board members requesting recommendations or suggestions for officer nominations; there were no recommendations submitted to either his officer or the Board Liaison. The committee brought forward the following recommendation of officers for the ensuing year: Ms. Kenya Ruth, Chair; Dr. Cynthia Taueg, Vice Chair; Ms. Dora Brown, Treasurer; and Mr. William Phillips Board Secretary. There was no further discussion on the recommended slate.

The Chair called for a motion. It was moved by Mr. Parker and supported by Ms. Dewaelsche approval of the Nominating Committee recommended slate of officers Ms. Kenya Ruth, Chair; Dr. Cynthia Taueg, Vice Chair; Ms. Dora Brown, Treasurer and Mr. William Phillips, Board Secretary. There was no further discussion. **Motion carried.** The Chair announced the incoming officers as Ms. Kenya Ruth, Board Chair; Dr. Cynthia Taueg, Vice Chair; Ms. Dora Brown, Treasurer; and Mr. William Phillips, Board Secretary.

The incoming officers each expressed their appreciation for the honor to serve, Ms. Ruth thanked the board for their faith in her and she looks forward to working with the staff and Mr. Doeh; Dr. Taueg noted that she has been on the board for a number of years and is pleased with the progress of DWIHN; Ms. Brown noted that it has been truly a pleasure with working with the finances and it has been an honor to serve; and Ms. Ruth noted on behalf of Mr. Phillips that she looked forward to working with Mr. Phillips and it was a pleasure to have him join the Executive Board. Mr. Doeh extended his congratulations to Ms. Ruth and the members of the Executive Committee and noted that he looks forward to continuing the work that has been done and he thinks with her leadership and those that are on the board the work will continue. Ms. Ruth thanked Mr. Doeh for his vote of confidence. Board members extended congratulations to the incoming officers.

## **CEO ANNUAL INCENTIVE COMPENSATION OBJECTIVES FY2022/2023**

Ms. Ruth Vice Chair and Acting Chair reported the CEO Annual Incentive Compensation Objectives for FY2022/2023 had been completed. A copy of the CEO Annual Incentive Compensation Objectives FY2022/2023 was sent to board members electronically and a hard copy was provided for board members. It was reported that additional information had been added to the document for clarity. Mr. J. Connally, VP of Human Resources reported. It was reported that a paragraph had been added to the document to provide clarity on the total amount of the incentive compensation; for the record the paragraph reads: "Payment for the achievement of goals under each CEO Incentive Objective are not cumulative. The CEO shall only receive one payment for the highest goal achieved under each objective, regardless of how many goals are achieved under that objective. The total, maximum payment for the CEO Incentive 2022-2023 compensation shall not exceed \$60,000 in accordance with the provisions of the employment agreement between the CEO and DWIHN Board of Directors, unless otherwise approved by the Board." Mr. Connally noted that during the Board Executive Committee meeting held on Monday, February 13, 2023 there were comments made with regards to the clarity of the goals and the incentives. Mr. Connally identified the five objectives and the dollar values associated with each objective; the five objectives were as follows: I. Care Center; II. Fiscal Management; III. Clinical Operations; IV. Staff Trust and Morale and V. Outreach and Access. It was noted that Mr. Doeh, Ms. Ruth and the Board Executive Committee agreed with the Incentive Compensation Objectives and this was a provision of his contract. Discussion ensued regarding the Outreach and Access Objective in regards to the Instagram and TikTok as well as the activities that would have to take place for the person to be counted as a follower. There was no further discussion.

The Chair called for a motion. It was moved by Commissioner Kinloch and supported by Ms. Garza Dewaelsche approval of the FY22-23 CEO Incentive Compensation Objectives. There was no further discussion. **Motion carried unanimously.**

## **Board Committee Reports**

### **Recipient Rights Advisory Committee**

Commissioner Kinloch, Vice Chair of the Recipient Rights Advisory Committee (RRAC) provided a verbal report. It was reported the Committee met on February 6, 2023. The Annual Report was provided for the Board in the packet and a hard copy was given to each Board member.

The Chair called for a motion on the Annual Report. It was moved by Commissioner Kinloch and supported by Ms. Brown approval of the Office of Recipient Rights Annual Report.

Commissioner Kinloch reported. It was reported the Office of Recipient Rights (ORR) hired two new investigators, Mr. Snodgrass and Mr. Carter. The Annual report was submitted to the State of Michigan on January 18, 2023; typically, the report is completed in December, however, the State revised the entire reporting template which caused multiple issues in "pulling" the data. The overall allegations for DWIHN was provided; it was reported that 1,630 complaints were received; 1,284 allegations made; 1,284 investigations took place and there were 422 substantiated investigations. Data was provided on the number of cases received and substantiated in the categories of Abuse and Neglect. Appeals data was provided on requests received, accepted, upheld, Appeals sent back for reinvestigation; external investigations by DHHS; Appeals sent back for further action, and Appeals reviewed by the Appeals Committee. It was also reported that per the State of Michigan, the RRAC Committee must prepare four (4) or more recommendations, the following were prepared in 2022: training for the ORR staff and RRAC was requested - this has been accomplished; close investigations under 75 days - this is ongoing; Evaluate the current work process to increase work flow process - this has been accomplished; ensure RRAC receives trainings to make informed decisions - this is on-going; and receive information on cases to make a more informed decision about appeals- this is also ongoing. The new recommendations are as follows: to continue to offer educational training at each RRAC meeting about ORR processes; to ensure RRAC members are trained on ORR policies and to communicate with the Board regarding semi and annual reporting. Board

members were encouraged to review the written report. The report notes that at each meeting all Providers ensure their employees are trained within 30 days of hire to remain in compliance of the Mental Health Code Citation MHC 1755(5)(f), Standard 3.3.1. and moving forward a fee of \$50.00 will be imposed for failure to train their staff within 30 days of hire. It was noted as well that the department accepts SUD complaints and they continue to work with the Substance Use Disorder department.

Discussion ensued regarding the number of individuals on the committee and the committee having its full complement of members. It was requested by the Board that the Recipient Rights Advisory Committee report include trend information for the last two to three years to determine progress. It was also noted that discussion had taken place at the RRAC meeting regarding repeat offenders to determine where they were and how we are tracking Provider employees that were involved in incidents with abuse and incidents toward recipients that were abusive. It was noted that DWIHN does track employees who change jobs and it was strongly suggested that employers do not hire those employees. It was requested that the current report be reissued with trend information, which would be with the numbers from last year. Discussion ensued regarding action taken after a complaint has been substantiated. Ms. Ruth provided an overview for the Board.

Ms. S. Jackson, Corporate Compliance Officer provided an overview of DWIHN's credentialing process and actions that could be taken based on the level of a behavior involving abuse. Discussion ensued as to the action taken if law enforcement becomes involved. Ms. Y. Turner, VP of Legal Affairs provided an overview of DWIHN's contract language and noted that DWIHN cannot force a Provider to terminate their employee; however DWIHN can recommend disciplinary action for the particular individual and it is up to the Provider as to what they do; if DWIHN does not consider the action taken sufficient we do not have to continue doing business with that particular Provider; we can also dictate who can and cannot serve our members as well as be in the presence of our members. There was no further discussion. **Motion carried.**

### **Ad Hoc Committees Reports**

#### **Policy/Bylaw Committee**

Dr. Taueg, Chair of the Policy/Bylaw Committee reported. A verbal report was provided. It was reported the Committee met on January 24, 2023. There was a number of policies reviewed. The committee is recommending a change to the Memoriam Policy which is a Resolution that is currently signed by the Board Chair. The Policy/Bylaw Committee is recommending that the Resolution be signed by the Executive Director or President or his/her designee and the Board Chair or his/her designee. Discussion ensued as to whether or not information was to be brought forward to the Full Board regarding moving action items to the beginning of the Full Board agenda. It was noted there was additional information that was being researched including the number of board actions; the frequency of reports that were presented at the Program Compliance Committee meetings; the organizational structure of the meetings including the frequency of the committee meetings; this information is a part of a packet that is still under consideration by the Policy/Bylaw Committee and will be reviewed at the next Policy/Bylaw Committee meeting prior to presentation to the Full Board. There was no further discussion. The Policy/Bylaw Committee report was received and filed.

### **Memoriam Resolution Policy #2022-25**

The Chair called for a motion on the Memoriam Resolution Policy #2022-25. It was moved by Dr. Tauveg and supported by Commissioner Kinloch approval of the recommendation by the Policy/Bylaw Committee that Memoriam Resolutions be signed by the Board Chair or his/her designee and the CEO or his/her designee on behalf of the DWIHN Board of Directors. **Motion carried.**

### **Strategic Plan Committee**

Dr. L. Carter, Chair of the Strategic Plan Committee reported. The Chair has a pre-committee meeting scheduled in February and the Strategic Plan Committee meeting will be held in the month of March. There was no further discussion. The Strategic Plan Committee report was received and filed.

### **Quality Assurance Performance Improvement Plan FY22-PowerPoint; Quality Assurance Performance Evaluation & Work Plan FY21/22 and Quality Assurance Performance Work Plan FY22/23.**

Ms. A. Seibert, Director of Quality reported. The documents were provided in the Full Board agenda packet that was sent to all Board members. Ms. Seibert requested approval of the Annual Evaluation for FY2022 and the Work Plan for FY2023. The Annual Evaluation highlights all of the key performance measures and how well DWIHN has performed and how we will continue to work on areas that need improvement. The Evaluation is intended to address the Performance, Monitoring of our System, Timeliness, Accessibility, Quality, Safety of Clinical Care, Member Satisfaction and Performance Improvement Project. It was noted that once the Board has approved this document it will be available on the DWIHN website for stakeholders and members to review.

The Chair called for a motion on the Quality Assurance Performance Improvement Play FY22-PowerPoint. It was moved by Mr. McNamara and supported by Mr. Parker approval of the Quality Assurance Performance Improvement Plan FY22-Powerpoint. Discussion ensued regarding areas for improvement. Ms. Seibert reported that the Work Plan indicated that 70% of our goals have been met and the areas in the 30% where we “Did not Meet” or “Partially Met” notes that we did not make progress toward the target goals that we set for ourselves; we did well, however there are always opportunities for continuous improvement. There was no further discussion. **Motion carried unanimously.**

The Chair called for a motion on the Quality Assurance Performance Evaluation & Work Plan FY21/22 and the Quality Assurance Performance Work Plan FY22/23. It was moved by Mr. McNamara and supported by Commissioner Kinloch approval of the Quality Assurance Performance Evaluation & Work Plan FY21/22 and the Quality Assurance Performance Work Plan FY22/23. There was no further discussion. **Motion carried unanimously.**

### **UNFINISHED BUSINESS**

#### **Staff Recommendations:**

- A. BA #21-72 (Revision 2) – Plante & Moran – The Board Chair called for a motion on BA#21-72 (Revision 2). **It was moved by Commissioner Kinloch and supported by Ms. Garza Dewaelsche approval of Board actions A through F under Unfinished Business which include BA#21-72 (Revision 2); BA#22-57 (Revised); BA#23-26 (Revision 2); BA#23-27 (Revision 2); BA#23-35 (Revised); and BA#23-43 (Revised)** Dr. Tauveg noted the Board Actions from Program Compliance had been reviewed by the Program Compliance Committee and were moved for Full Board approval. BA#21-72 (Revision 2) is requesting approval to increase the contract amount by \$40,000 for the



remaining two years of the contract term to an amount not to exceed \$501,535. Currently DWIHN has a three (3) year with a two-year option for renewal for the annual financial statement audit, Single Audit, and Compliance Examination for the fiscal years ended September 30, 2021, 2022, and 2023 consistent with the terms of the RFP. The RFP contemplated that DWIHN has two major federal programs for the Single Audit. Since that time, DWIHN received two major federal grants that require single audit testing. As such the scope of the Single Audit has increased and the auditor is requesting \$10,000 each year for each major program. Discussion ensued regarding the audit process and the length of time Plante Moran has been the Auditor for DWIHN. There was no further discussion.

- B. BA#22-57 (Revised) Professional & Strategy Development for Clinical Leadership This board action is requesting approval to modify the agreement with Purposeful Consulting, Inc. to provide a series of professional coaching and development sessions for DWIHN clinical leadership. Over the next several months DWIHN Administration will be hiring a large number of clinical staff members for our new Care Center and the 7Mile site, as well as filling vacancies that already exist. Because of this, DWIHN is recommending to continue with the services of Ms. Clay for the existing and new clinical leadership team by offering the same series of professional coaching and development sessions. We are requesting to extend the contract for one year, through February 29, 2024 and to add an amount not to exceed \$108,700.00. There was no further discussion.
- C. BA#23-26 (Revision 2) Substance Use Disorder (SUD) Prevention Services The revised board action is to request an additional \$232,000 in PA2 funds to allocate funds consistent with prior years allocations. The funds will be allocated to CLASS; Mariners Inn; and Black Family Development. The increase will allow providers to continue to provide sufficient prevention services to members in Wayne County and prevent any hardship for the existing staff and services. Additionally, SUD is requesting an additional \$15,000 to purchase SUD pamphlets, education and informative items for SUD prevention, treatment and recovery events. Car seats for member that successfully complete the Parenting Post-Partum Women (PPW) Services program as an incentive. The incentive will increase enrollment and participation and decrease the number of no shows. The revised FY23 Prevention Services program budget is \$7,330,210.00 and consist of Federal Block Grant and Public Act 2 funds. DWIHN has the discretion to allocate the funds among the providers based on utilization without board approval up to the approved not to exceed amount. As a result, budget may be decreased/increased among providers.
- D. BA#23-27 (Revision 2) – Substance Use Disorder (SUD) Treatment Services The SUD Department is requesting \$235,000 in PA2 funds to purchase 2,500 Naloxone Kits at \$94.00 each from Novaceuticals, LLC. This due to the drug overdose deaths in Wayne County. Naloxone blocks or reverses the effects of opioid medication, including extreme drowsiness, slowed breathing, or loss of consciousness. Naloxone is used to treat a narcotic overdose in an emergency situation. The intent of its use is to save lives in Detroit Wayne County area. DWIHN will continue to train and disseminate the medication to Wayne County community members interested in having the life-saving medication. The training will also educate individuals on how to access SUD prevention, treatment and recovery services in Wayne County. The Treatment Services program of \$10,788,670 consist of Federal Block Grant and Public Act 2 Funds. Funds may be allocated between providers up to the not to exceed amount without board approval. There was no further discussion.
- E. BA#23-35 (Revised) American Rescue Plan Act (ARPA) The Michigan Department of Health and Human Services awarded the SUD Department an additional \$350,000 from the American Rescue Plan Act (ARPA) Grant (aka COVID 3). The new ARPA treatment grant amount is \$685,000. The original board action also included the MDHHS allocation of COVID funds in the amount of \$76,760 and ARPA Prevention of \$269,060.000 The revised total for BA#23-35R is \$1,030,820.00 The ARPA funding will provide prevention services for Youth Community Centers which will cater to youth suffering from addictions, homelessness, trauma and other related behavioral health issues by utilizing peer recovery coaches. The services may include education, coaching and active assistance to access SUD services. The Authority has the discretion to allocate the funds among the Providers based upon utilization as long as the total amount of the board action (i.e. contract amount) does not increase. As a result, budget may be decreased/increased among sub-recipients as long as overall budget does not change. Discussion ensued regarding the services that will be provided by Detroit Risk Recovery Program and who determined the recipient of the funds. There was no further discussion.



- F. BA#23-43 (Revised) NCO Temporary Office Space Mr. Mike Maskey, Facilities Director reported. This board action is requesting approval to increase the initial contract by \$320,667 and extend the contract for one additional month. The increase is for an additional 13,000 square feet for the related increased monthly rental costs to accommodate staff onsite trainings, daily increase of staff presence, mandatory State meetings and parking. The previous monthly rental of \$9,551 (1,762 sq. ft) will increase to \$22,776 (14,774 sq. ft). The new total for the contract will be \$410,065.80 through November 30, 2023. Discussion ensued regarding the activity that was being held at New Center which included in person meetings and the Call Center which was also in person. There was no further discussion. **Motion carried with Ms. Ruth abstaining from BA#23-26 (Revision 2) Substance Use Disorder (SUD) Prevention Services – Black Family Development.**

## **NEW BUSINESS**

### **Staff Recommendations:**

- A. BA #23-56 Leaders Advancing and Helping Communities (LAHC) – This board action is requesting the approval for \$190,000 for Leaders Advancing and Helping Communities (LAHC) for start up costs to develop a health, workforce development and training hub that will provide several programmatic and skill building programs. Skilled Building programs were significantly impacted by the pandemic and several programs were reduced or closed as a result of the pandemic. In addition, program will be located in Dearborn and will provide outreach to a targeted underserved population. The program will also provide outreach services to members in Northwest Detroit and Redford. The hub will enable LAHC to expand on current successful programming (e.g. Cooking with Kids, FEAST, and other evidence-based education programs that benefit from hands-on cooking demonstrations) and establish a new workforce development track around the culinary sector. LAHC will also offer multigenerational cooking classes that will connect older adults with younger generation (K-12 graders). Finally, with the completion of the hub's construction, LAHC will be able to provide the community with a food pantry, which can also serve as an intake point for families who may require additional services. There was no further discussion. The Chair called for a motion. **It was moved by Ms. Brown and supported by Ms. Garza Dewaelsche approval of Board actions A through C under New Business which include BA#23-56; BA#23-57; and BA#23-58.** There was no further discussion.
- B. BA #23-57 Claims Audit & Utilization Review Systems-BizAnalytix Technology, LLC This board action is requesting the approval for a one-year contract with two one year renewal options effective March 1, 2023 through February 20, 2024 for an amount not to exceed \$147,600 for a claims audit software. The contract amount consists of both a software and implementation amount of \$51,600 (capitalized) an annual licensing fee of \$96,000 (expensed). In response to a RFP issued in January 2023, Bizanalytix Technologies LLC was deemed the most responsive. The Claims Audit and Utilization Review System (CAURS) unlike claim processing subsystems that process one claim at a time, CAURS can be used to analyze post payment data for multiple claims at a time to identify suspicious provider billing patterns along with conducting audit both internally as well as externally working with providers. The reports generated by the system will be used to assist in the detection of program fraud and abuse, monitor quality of services, and provide a function for the development of program policy. There was no further discussion.
- C. BA #23-58 AV Equipment Milwaukee and Woodward Building – The DWIHN Purchasing Division, on behalf of DWIHN, solicited fixed price proposals to provide installation and configuring of conferencing solution in the Milwaukee (\$100,469) and Woodward buildings (\$399,596). The proposals encompass the need and ability to broadcast and record audio and video conferencing and content for board meetings using agnostic technology and providing intelligent picture framing, voice tracking and noise reduction for not only the board room but also training, breakout, huddle and large conference rooms located across DWIHN's facilities. After evaluation of the proposals submitted, DWIHN is requesting board approval to enter into a contract with NWN Corporation (NWN Carousel), the most

responsive and responsible bidder, in an amount not to exceed \$500,064 for an initial one-year term beginning February 20, 2023. There was no further discussion. **Motion carried.**

## **BOARD COMMITTEE REPORTS**

### **Board Chair Report**

Ms. Ruth, Vice Chair and Acting Chairperson gave a verbal report. It was reported the Metro Region Meeting hosted by Macomb County was held on Thursday, January 26<sup>th</sup>. Mr. Doeh provided an overview which included Oakland, Macomb and Wayne discussing a number of matters in terms of some collaborations including youth and children services. There was also discussion about collaborating in terms of social media and the gaps that existed between the three counties. Clinical programs were also discussed; however, the heart of the discussions was around children services. There was no further discussion.

The Community Mental Health Association of Michigan (CMHAM) Winter Conference was held in Kalamazoo, Michigan February 7<sup>th</sup> and 8<sup>th</sup> 2023. Ms. Brown, Treasurer attended the conference. It was reported that it was a well-attended conference. The primary focus was on clinicians and there were wonderful keynote speakers. CMHAM is seeking to increase its participation in PAC contributions and are asking each board member to donate one per diem to support outreach and garner support from State legislators. As a result of the election and the incoming new members the support needs to be toward the State's entire public mental health system and most importantly to prevent privatization by the hospitals and health plans. The increase in PAC funds will help increase their outreach. A copy of the Community Mental Health Association of Michigan 2022 Impact Report pamphlet was provided to Board members.

The National Council of Wellbeing NatCon23 Conference will be held in Los Angeles, California May 1<sup>st</sup> -3<sup>rd</sup> and the Chamber of Commerce Policy Conference 2023 will be held on Mackinac Island, Michigan May 30<sup>th</sup> through June 2<sup>nd</sup> 2023. Board members who are interested in attending any of the conferences should notify the Board Liaison. There was no further discussion on the Board Chair report. The report was received and filed.

### **Executive Committee**

Ms. Ruth, Vice Chair and Acting Chairperson gave a verbal report. It was reported that the Executive Committee met on Tuesday, January 17, 2023. Detroit Wayne Integrated Health Network is scheduled to host the next Metro Region meeting which will be held after the Mackinac Policy Conference; staff is working on dates, topics and the platform of the meeting; updates will be provided to the Board. A Board Study session is being planned possibly for the month of May, topics and dates are being discussed and updates will be provided. The Annual Report to the Commission is scheduled for March 2, 2023.

There was no further discussion on the Executive Committee Report. The Executive Committee report was received and filed.

### **Finance Committee**

Ms. Brown, Chair of the Finance Committee provided a verbal report. The Finance Committee met on Wednesday, February 1, 2023. Ms. Brown reported that a letter from the Auditors had been sent electronically to Board members, was included in the Full Board Agenda packet and a hard copy was also provided. The letter provides an overview of the audit process. The Finance Committee considered two board actions that were addressed earlier and moved to Full Board for approval. Liquidity remains strong to support the operations. There was no further discussion. The Finance Committee report was received and filed.

### **Program Compliance Committee**

Dr. Taueg, Committee Chair provided a verbal report. It was reported the Program Compliance Committee met on Wednesday, February 8, 2023. There were several department reports presented. There was discussion regarding trends with opioid related deaths. DWIHN distributed over 15,000 Narcan kits and are

seeking opportunities to train 14-year-olds. There was a suggestion to train bus drivers on the use of NarCan kits as they are all over the city and a robust discussion was held regarding the Mobile Unit. It was noted the Mobile unit saw over 508 people during the last quarter. There were a number of reports that were provided; Dr. Taueg encouraged board members to review the minutes and visit the board portal to review the reports in detail. The committee reviewed and considered five board action and moved them to Full Board for approval which was done earlier in the meeting. Taueg complimented Mr. Doeh and his team on the outreach work being performed and that they are really doing their job to serve the people in need in our community. Ms. Ruth noted that training of bus drivers was an excellent idea and she was looking forward to updates. There was no further discussion. The Program Compliance Committee report was received and filed.

#### **SUBSTANCE USE DISORDER (SUD) OVERSIGHT POLICY BOARD REPORT**

Mr. Thomas Adams, Chair SUD Oversight Policy Board reported. He congratulated Ms. Ruth and the new incoming officers for being elected and noted he was very much looking forward to working with them. The last meeting of the Substance Use Disorder Oversight Policy Board was January 23<sup>rd</sup>. The Nominating Committee was elected to present officers of the SUD Oversight Policy Board for the upcoming year. The Committee consisted of Commissioner Kinloch, Chair; Mr. Perry, Co-Chair; Mr. Fielder and Mrs. Martin are also on the committee. The Committee will submit a report to the SUD Oversight Policy Board at their next meeting. There were four items for approval and the detail of each item was in the packet that was sent to the Board; each item has been approved by the Full Board earlier in the agenda. There was no further discussion. The Substance Use Disorder Oversight Policy Board report was received and filed.

#### **PRESIDENT AND CEO MONTHLY REPORT**

Mr. Doeh reported. He also provided a written report for the record. Mr. Doeh noted he travelled to meet with the National Council Board which was very important not only for our organization and also for the region, the meeting was held in Puerto Rico. We are being serious about the Strategic Plan for the organization moving forward and technology whether it is Social Media or the App. The National Council does not have the App and being able to share the App with folks from all over was a good feeling. Also discussed the purpose of the National Council which is to advocate for folks on the national level; meeting with US Senators and Representatives. There were discussions about Diversity on the National Council Board, there is a Diversity Committee that has been put into place and there is a Diversity Officer that has been hired. There was a collaboration that has been formed on Crisis Continuum and it involves several states including Michigan, Texas, Ohio, Kentucky and Florida, the meeting with this organization took place in Columbus, Ohio during the month of February. There was an opportunity to discuss crisis services and other things that we are doing here like our Mobile Services. This collaborative is made up of the philanthropic community including the Flynn Foundation. This group is discussing how we can put more funding into crisis services not just on a local level, but also on a state level. It was noted that well over \$7 million dollars and well over \$40 million have been poured into system. This was done entirely because of the workforce as people have more choice in terms of where they work and when they want to work. The Governor put forth a \$1.50 in the budget for Direct Care Workers. At DWIHN our CFO and her team have begun to look at how we can add to the \$1.50 we must do everything that we can to keep workers. On the clinical front the numbers are continuing to increase as we work with Behavioral Health Homes. In regards to the health plans we have able to steadily increase the amount and provide follow up after hospitalization. There were some structural changes in terms of the leadership; the structure changed slightly and you have heard people refer to themselves as Vice Presidents this was done to keep with the corporate structure; as we build buildings everyone will not be in the same place and there will be responsibilities with crisis centers over multiple buildings as well as some of the other departments. It was noted that this was not just being done for those at the top, as they are taking a look at the entire structure to make sure no one is left behind.

Mr. Doeh thanked the Board for being supportive with the changes and being great partners as we push forward with the buildings. He also thanked the board for their guidance as well because these are some

critical and significant decisions. He also thanked the staff for their hard work as well as the Provider Network for being flexible and accommodating on so many fronts. He reminded everyone that this all about improving the quality of health for the folks we serve. Discussion ensued on specific requests that have been made of the legislators as there is a Democratic House. Mr. Doeh noted they are scheduled to meet with lobbyists and legislators this month and there is a breakfast that will be scheduled. There were three things identified as being specific requests; the first is general fund because these are dollars that we have been able to use for other services; secondly, the CCBHC is important as it is another stream of revenue; and lastly, Crisis Services, given the population there should at least be three centers, as investing in those services will allow us to serve people and divert folks from the hospital.

Discussion ensued regarding the state to considering incentives for attracting people to the mental health field and also creating a program that fast tracks people into this field or receive certifications as well as programs for individuals who may have degrees in other fields and can take an abbreviated program which would allow them to transition into other areas that are mental health related. Discussion ensued regarding a three-digit number that families who have loved ones that are experiencing a mental health crisis can use instead of calling the police; this number would dispatch someone other than the police to come to the home. Discussion ensued regarding the CDC report that noted that the number of young women who are suffering from depression has increased as well as the suicide rate among this population; there was also discussion regarding existing programs and providers who address this issue; data was to be provided to the Board at the next meeting. It was also noted that Board members were pleased to see the DWIHN commercials played during prime time which focused on youth. Discussion ensued regarding a second-degree program where there is a shortened program curriculum that will give the person the education to work in mental health as well as have a second degree. It was also mentioned that MDHHS is looking at internships for individuals that will roll out in October. An overview of the program was provided. Discussion ensued regarding partnerships with universities, colleges; expanding the pipeline to high school students and expanding the summer youth program beyond the summer months. Board members expressed interest in obtaining information as it becomes available as they may be able to mentor students on a part-time basis. There was no further discussion. The President and CEO Monthly Report was received and filed.

#### **CHILDREN'S INITIATIVES/OUTREACH PRESENTATION**

Ms. B. Blackwell, VP of Governmental Affairs and Chief of Staff gave an overview of the presentation that was to be presented. A hard copy of the presentation was provided for the Board and well as in the Full Board Agenda packet. She noted that there have been modifications made to the array of individuals for our Children's Initiatives, which include our Youth United and Communications staff.

Ms. Cassandra Phipps, Director of Children's Initiatives provided an overview on the specialty populations served which is comprised of children ages 0 to 21 and the goals of the program which include Access, Prevention; Crisis Intervention and Treatment. It was reported that during FY2022 there were 17,572 children, youth and families that received services; a breakdown was provided of those with Serious Emotional Disturbances (SED) and Intellectual Developmental Disabilities (IDD). Some of the accomplishment noted was to continue providing face to face and Telehealth services; develop a Value Based Incentive Model and starting to offer Wrap around services for youth with intellectual developmental disabilities (IDD); as well as adding Sexual Orientation Gender Identify Expression (SOGIE) language to the biopsychosocial assessments. An overview was provided on the Schools Success Initiative Program which is comprised of 73 schools and 10 Providers. It was noted that some of the school accomplishments included working with Wayne RESA and training school professionals on threat and safety assessments and training clinicians on the Michigan Model for Health Curriculum. There are also Town Hall meetings being held. Discussion ensued regarding activities held in Southwest Detroit and whether or not there are bi-lingual staff available for the Latino students. It was also reported that the current school initiatives included "K-12 Live Well Lead Well Summit" and school presentations and Fairs. There was discussion and information shared on the GOAL Line "Get on and Learn" Initiative that includes 11 schools and those in Grades K-8; three Behavioral Health Specialists and In School Support and

Afterschool Activities; this program is housed at the Northwest Activity Center. The Board requested the names of the eleven schools in the program and the teacher to student ratio.

### **Black Family Development**

Ms. Se'ara Davis, Program Supervisor, Black Family Development reported on their School Success Program. They are currently in 12 schools; they serviced 4,353 students through individual and group services and provided classroom presentations and assemblies on different topics including healthy relationships, bullying, grief and loss and coping with anger. They also partner with Osbourn High School with their Back to School Exposition. It was noted plans for the future include being able to administer and assess the needs of mental health services among athletes; there is a Mental Health Fair scheduled for April 2, 2023. Discussion ensued regarding the selection of Osbourne High School and folks to partner with regarding student athletes.

Ms. Sonda Thomas, Supervisor, Mobile Outreach Program and Ms. Elise Goulbourne, VP Behavioral Health, Black Family Development provided an overview of the areas serviced by zip code. An overview was provided on the program that allows families to call someone other than the police. An overview of the population; income; and unemployment rates in the areas served was discussed as well as an overview of the makeup of the team providing the services which includes a licensed therapist; a parent advocate; youth advocate and they are looking for a substance use advocate and two additional therapists. It was also noted that they try to reach persons within 24 to 48 hours to provide services and their hours are Monday through Friday 7:00 am.to 8:00 p.m. There is no long registration process; they provide 4-6 weeks of brief intervention and the focus is to connect persons with ongoing services. The program kicked off in August, 2022 and have provided 320 services to 80 consumers. They have attended 33 events and have reached 1,112 participants and they partner with local Detroit Police precincts. An overview was provided on the level of services that are needed by individuals be it grief support, substance use by parents; or distributing sleep coats to folks out in the weather. The Board requested information on the outcomes of the Mental Health Fair at Osbourne once executed.

Ms. Andrea Smith, Director of Innovation and Community Engagement reported on the Trauma Informed System of Care. It was reported that Trauma Screenings have taken place and we have partnered with the DHHS North Central Office as a pilot initiative to receive trauma screenings for children and youth involved in child welfare and connecting to CMH services. An overview was provided on "Reach Us Detroit - Virtual Therapy Collaborative which reported that in FY21 1,980 call were received and in FY22-1500 calls were received. There are also Annual Trauma conferences and bi-monthly Trauma Leadership meetings held. An overview was provided on the Summer Youth Employment Program - in 2022 there were 750 youth employed and 2,400 individuals in FY22 attended Suicide Prevention Outreach events.

Ms. Bianca Miles, Youth Involvement Specialist reported on Youth United. An overview was provided on Youth United; it was noted they promote voice and partnership in Wayne County using positive youth development values and philosophy throughout the Wayne County System of Care. The four areas were identified as Central - identify new and existing outlets for youth advocacy; Northwest-increase youth awareness of mental illness, decrease mental illness stigma and East - train and educate youth and stakeholders on topics based on their needs. Some of the accomplishments of Youth United were their annual events which included Children's Mental Health Awareness with a theme of "My Mind Matters"; Spotlight Awards where iPads were given to seven recipients; and their Statewide Summit "Planting Seeds of Hope". There were three Courageous Conversations held which included "Gun Violence in the Community; Adverse Childhood Experiences and Youth Mental Health; and Transforming Bias and Reframing Allyship. There were eight trainings held on Breaking Down Stigma and seven trainings held on Youth Professional Development. There were two Health and Wellness Fairs hosted with 66 attendees and a Town Hall on "Stomp out Bullying" with 49 attendees. Youth United was featured on Dr. Michele Leno's "Mind Matters" TV Show in December. An overview was provided on upcoming activities which included their 20<sup>th</sup> Anniversary; Logo Contest; and Courageous Conversations to name a few. Discussion

ensued with how folks find out about all of the events that are taking place. The Board recommended some suggestions that could be utilized such as advertising during March Madness.

Ms. Janelle Hearn, Community Outreach & Communications Liaison gave an overview on the platforms used to reach people and inform them of events. It was reported that we are on Twitter, Facebook and Instagram; also working to have a webpage on DWIHN website to link people directly to Youth United. There are also radio commercials with various companies and there is a radio show and television ads. We are also seeking different partnerships with local youth groups. Discussion ensued regarding partnerships with the Boys and Girls Clubs and seeking out large volume events.

Ms. Tiffany Devon, Director of Communications reported that in order to streamline communications Youth United has moved under the Communications umbrella and Ms. Janelle Hearn is overseeing this department. It was reported there have been many meetings held and the young people are very energetic and encouraged and by streamlining the process it has given us a better communications stream to talk about what needs to be done in the community. Discussion ensued regarding upcoming events with Youth United which included the logo competition which has a \$1,000 scholarship attached to it; many of the events are still in the planning stage. There was no further discussion.

**PROVIDER PRESENTATION** – The ARCs (Detroit; Western Wayne; Northwest-Wayne County). Provider presentation deferred to March.

#### **REVIEW OF ACTION ITEMS**

- a. Board requested future reports from Recipient Rights Advisory Committee include trend information over a two-year period.
- b. The Recipients Rights Advisory Committee February report is to be reissued to include two-year trend information.
- c. Work with State Legislators to encourage folks to go into mental health either by offering incentives or assistance with certifications.
- d. Develop a 3-digit number different from “911” to assist those with family members who may need assistance.
- e. Clinical Team to provide statistics on number of young women and youth who suffer from depression and suicidology.
- f. Provide a list of schools participating in Northwest Activity Program and provide ratio of students to teachers. Engage Southwest schools and provide a bilingual person to assist.
- g. Provide attendance from event at Wayne RESA and provide outcome of Mental Health Event when held to Board.

#### **GOOD AND WELFARE/PUBLIC COMMENT**

The Acting Chair and Vice Chair Ruth read the Good and Welfare/Public Comment statement.

1. Mr. J. Henry addressed the Board and noted that he has been trying to get help through the Call Center, however he has not heard back from anyone. Mr. Henry was requested to place his contact information in the chat so that someone could return his call.

There were three written comments that were submitted through Qualtrix prior to the meeting and are as follows:

1. Ms. N. Gowan, DWIHN Ambassador inquired about attending public meetings and learning more about DWIHN.
2. Ms. J. Puluyes, noted that she has been unable to reach someone at the Call Center after calling several times, her contact information was provided on the form for follow-up.
3. Ms. K. Oliver, noted that she has experienced difficulty while trying to access services; she has spoken to different representatives and has no return calls and sometimes the phone rings and no one answers. All of the comments were referred to the appropriate departments for follow-up.

**ADJOURNMENT**

There being no further business, Ms. Ruth, Vice Chair and Acting Chair called for a motion to adjourn. **It was moved by Dr. Tauog and seconded by Ms. Brown to adjourn. The motion carried unanimously and the meeting adjourned at 3:13 p.m.**

Submitted by:  
Lillian M. Blackshire  
Board Liaison



# FINANCE COMMITTEE

## MINUTES

FEBRUARY 1, 2023

1:00 P.M.

3071 W. GRAND BLVD.  
DETROIT, MI 48202  
(HYBRID/ZOOM)

### MEETING CALLED BY

I. Ms. Dora Brown, Chair, called the meeting to order at 1:11 p.m.

### TYPE OF MEETING

Finance Committee Meeting

### FACILITATOR

Ms. Dora Brown, Chair

### NOTE TAKER

Nicole Smith, Finance Management Assistant

#### **Finance Committee Members Present:**

Ms. Dora Brown, Chair

Mr. Kevin McNamara, Vice Chair

Ms. Eva Garza Dewaelsche

#### **Committee Members Excused:**

Mr. Bernard Parker

Ms. Kenya Ruth

#### **Board Members Present: None**

### ATTENDEES

#### **Board Members Excused: None**

**Staff:** Ms. Stacie Durant, CFO; Mr. Manny Singla, Chief Network Officer; Mr. Jamal Aljahmi, Chief Information Officer; Monifa Gray, Legal Counsel; Sheree Jackson, Corporate Compliance Officer; Ms. Brooke Blackwell, Chief of Staff; Mike Maskey, Facilities Director

**Staff Attending Virtually:** Jody Connally, Chief of Human Resources; Ms. Yolanda Turner, Deputy Legal Counsel;

**Guests: None**

### AGENDA TOPICS

#### **Roll Call**

Ms. Lillian Blackshire, Board Liaison

### II. Roll Call

Roll Call was taken by Ms. Lillian M. Blackshire, Board Liaison and a quorum was present.

### III. Committee Member Remarks

Ms. Brown, Chair called for Committee member remarks. There were no committee remarks.

#### **IV. Approval of Agenda**

The Chair, Ms. Brown called for a motion on the agenda. There were no changes or modifications requested to the agenda. **Motion:** It was moved by Mr. McNamara and supported by Ms. Dewaelsche approval of the agenda. **Motion carried.**

#### **V. Follow-up Items:**

a. DWIHN to investigate securing an Ambassador/Social Influencer to assist DWIHN with Social Media messaging in the community. It was reported that research is ongoing by the DWIHN Communications Department.

b. Research to be conducted to obtain a three (3) digit number for Mental Health services and attached to a slogan that identifies Mental Health services. Discussion ensued regarding the State rollout of the text/call #988. DWIHN and all PIHP's are attached to the line, but the rollout has not been successful. It was determined this item was resolved.

#### **VI. Approval of the Meeting Minutes**

The Chair called for a motion on the Finance Committee minutes from the meeting of Monday, January 17, 2023. **Motion:** It was moved by Mr. McNamara and supported by Ms. Dewaelsche approval of the Finance Committee minutes from the meeting of Monday, January 17, 2023. There were no corrections to the minutes. **Motion carried.** Minutes accepted as presented.

#### **VII. Presentation of the Monthly Finance Report**

S. Durant, CFO presented the Monthly Finance report. A written report for the three months ended December 31, 2022 was provided for the record. There were no Network Finance accomplishments and noteworthy items to report.

Cash and Investments – comprise of funds held by three (3) investment managers, First Independence CDARS, Comerica, and Flagstar accounts. This amount includes the cash held in collateral for the two building loans.

Due from other governments and accounts receivable – comprise various local, state and federal amounts due to DWIHN. Approximately \$3.4 million due from Fiscal Intermediaries related to FY22 cost settlement. Approximately \$6.2 million in pass through HRA revenue for Q1 2023. Approximately \$5.8 million for PIBP for FY22. In addition, approximately \$1.0 due from the ICO's for cost settlements. DWIHN recorded \$.5 million in an allowance for two SUD providers due to length of amount owed and likelihood of collections.

Capital assets – Includes \$8.2 million in construction work in progress related to the two building projects.

IBNR Payable – represents incurred but not reported (IBNR) claims from the provider network; historical average claims incurred through December 31, 2022, including DCW hazard pay and 10% rate increase, was approximately \$193.8 million however actual payments were approximately \$119.4 million. The difference represents claims incurred but not reported and paid of \$74.4 million.

Due to other governments – includes \$8 million due to MDHHS for death recoupment and \$1.8 million due to MDHHS for FY20 general fund carryover in excess of 5%. In addition, approximately \$2.7 million for estimated 3<sup>rd</sup> quarter IPPA tax payment due January 30, 2023.

Federal/State grants and contracts– The variance is primary due to timing, in addition variance includes the funding set aside for the 707-Care Center that shall incur expenses in the latter part

of the fiscal year. CFO will evaluate whether a budget adjustment to increase revenues is necessary based on actual cash receipts through 1/31/23.

Local grants - \$1.1 million related to timing of receipt in PA2 funding as DWIHN does not receive the first quarter payment from Wayne County. Payment used for former Cobo Hall.

SUD, Autism, Adult, IDD, and Children Services – combined \$3.4 million variance between the line of business and due to timing of services.

Note – the fiscal year September 30, 2022 account balances will affect the amounts reported in the balance sheet and income statements; amounts will change based on the continued closing of the books.

Discussion ensued regarding IBNR, the cash flow statement and items due from other governments. There was no further discussion. The Chair, Ms. Brown noted the Finance Monthly Report ending December 31, 2022 was received and filed.

#### **IX. Unfinished Business – Staff Recommendations:**

a. **Board Action #21-72 (Revision2) – Plante Moran PLLC** Ms. Durant, CFO reported. DWIHN is requesting approval to increase the contract amount by \$40,000 for the remaining two years of the contract term to an amount not to exceed \$501,535. Currently DWIHN has a three (3) year with a two-year option for renewal for the annual financial statement audit, Single Audit, and Compliance Examination for the fiscal years ended September 30, 2021, 2022, and 2023 consistent with the terms of the RFP. The RFP contemplated that DWIHN has two major federal programs for the Single Audit. Since that time, DWIHN received two major federal grants that require single audit testing. As such the scope of the Single Audit has increased and the auditor is requesting \$10,000 each year for each major program. Discussion ensued regarding the audit process and the length of time Plante Moran has been the Auditor for DWIHN. There was no further discussion. The Chair called for a motion. **Motion:** It was moved by Ms. Dewaelsche and supported by Mr. McNamara approval of BA #21-72 (Revision) to Full Board. **Motion carried.**

b. **Board Action #23-43 (Revision) – NCO Temporary Office Space** Mr. Mike Maskey, Facilities Director reported. This board action is requesting approval to increase the initial contract by \$320,667 and extend the contract for one additional month. The increase is for an additional 13,000 square feet for the related increased monthly rental costs to accommodate staff onsite trainings, daily increase of staff presence, mandatory State meetings and parking. The previous monthly rental of \$9,551 (1,762 sq. ft) will increase to \$22,776 (14,774 sq. ft). The new total for the contract will be \$410,065.80 through November 30, 2023. There was no further discussion. The Chair called for a motion. **Motion:** It was moved by Ms. Dewaelsche and supported by Mr. McNamara approval of BA #23-43 (Revision 2) to Full Board. **Motion carried.**

#### **X. New Business – Staff Recommendations: None**

**XI. Good and Welfare/Public Comment** – The Chair read the Good and Welfare/Public Comment statement. There were no members of the public addressing the committee.

**XII. Adjournment** – There being no further business; The Chair, Ms. Brown called for a motion to adjourn. **Motion:** It was moved by Mr. McNamara and supported by Ms. Dewaelsche to adjourn the meeting. **Motion carried.** The meeting adjourned at 1:39 p.m.

#### **FOLLOW-UP ITEMS**

a. DWIHN to investigate securing an Ambassador/Social Influencer to assist DWIHN with Social Media messaging in the community. -Search ongoing

# PROGRAM COMPLIANCE COMMITTEE

**MINUTES**

**FEBRUARY 8, 2023**

**1:00 P.M.**

**IN-PERSON MEETING**

<b>MEETING CALLED BY</b>	I. Dr. Cynthia Taueg, Program Compliance Chair at 1:00 p.m.
<b>TYPE OF MEETING</b>	Program Compliance Committee
<b>FACILITATOR</b>	Dr. Cynthia Taueg, Chair
<b>NOTE TAKER</b>	Sonya Davis
<b>TIMEKEEPER</b>	<b>Committee Members:</b> Karima Bentounsi; Dorothy Burrell; Dr. Lynne Carter; Commissioner Jonathan Kinloch; William Phillips; and Dr. Cynthia Taueg
<b>ATTENDEES</b>	<b>Staff:</b> Brooke Blackwell; Chris Davis; Jacquelyn Davis; Judy Davis; Eric Doeh; Dr. Shama Faheem; Deabra Hardrick-Crump; Sheree Jackson; Marianne Lyons; Melissa Moody; Ebony Reynolds; April Siebert; and Yolanda Turner  <b>Staff (Virtual):</b> Sharon Matthews and Shirley Hirsch

## AGENDA TOPICS

### II. Moment of Silence

**DISCUSSION** The Chair called for a moment of silence.

**CONCLUSIONS** Moment of silence was taken.

### III. Roll Call

**DISCUSSION** The Chair called for a roll call.

**CONCLUSIONS** Roll call was taken by Lillian Blackshire, Board Liaison. There was a quorum.

### IV. Approval of the Agenda

**DISCUSSION/ CONCLUSIONS** The Chair called for a motion to approve the agenda. **Motion:** It was moved by Ms. Bentounsi and supported by Mr. Phillips to approve the agenda. Dr. Taueg asked if there were any changes/modifications to the agenda. There were no changes/modifications to the agenda. **Motion carried.**

### V. Follow-Up Items from Previous Meetings

**DISCUSSION/ CONCLUSIONS** *There were no follow-up items from the previous meeting to review this month.*

## VI. Approval of the Minutes

### DISCUSSION/ CONCLUSIONS

The Chair called for a motion to approve the January 11, 2023 meeting minutes. **Motion:** It was moved by Mrs. Burrell and supported by Ms. Bentounsi to approve the January 11, 2023 meeting minutes. Dr. Tauzeg asked if there were any changes/modifications to the January 11, 2023 meeting minutes. There were no changes/modifications to the meeting minutes. **Motion carried.**

## VII. Reports

### DISCUSSION/ CONCLUSIONS

A. **Chief Medical Officer** – Dr. Shama Faheem, Chief Medical Officer submitted and gave an update on the Chief Medical Officer's report. Dr. Faheem provided an overview on President Biden's State of the Union Address as it pertains to mental health areas, reducing veterans' suicide, tackling health crisis and the behavioral health work that would be done. They talked about creating a healthy environment by protecting our children online, strengthening data privacy and most importantly supporting mental health in the workforce. They talked about the burnout almost reaching 54% for nurses and physicians; a campaign that would be a hub of mental health and resiliency resources for health care organizations; promoting youth resilience and investing points. An important focus would be connecting more Americans to care, where it takes almost 11 years after an onset of mental health symptoms for someone to seek treatment. The President also discussed improving school-based mental health, where the Department of Education would announce more than \$280M in grants to increase mental health professionals at schools. They would issue guidance on how to use that to strengthen the parity. There will be enhancement of crisis services by additional guidelines and practices and crisis response as well as an expansion of access to daily health. Strengthening the system capacity with creating multiple slots for a future next generation of mental health professions by recruiting and prioritizing research in that area was discussed. The opioid overdose epidemic and their focus on delivering more life-saving Naloxone to communities and ensuring jails and prisons across the nation can provide treatment for substance use and to expand access to medications for opioid use were also discussed. They also highlighted their MAT Act which removed the X-waiver as a barrier and to continue working with medical professionals prescribing life-saving medications for opioid use disorder at a time when fewer than one (1) out of Americans can access the treatment they need. Dr. Faheem also reported on:

1. **Behavioral Health Education** – DWIHN continues its' outreach efforts for behavioral health services through "Ask the Doc" newsletter and an interview on CBS regarding crisis services for youths.
2. **Integrated Health Care (IHC)** – The department takes the lead with MDHHS' Pay-for-Performance Incentive. We have continued to increase the amount of incentives that we have been earning. In 2020, it was \$4.1M, moved to \$5.7M and then to \$5.8M which is based on multiple areas. The only area where we lost some dollars and points were related to follow-up after hospitalization for alcohol related visits or follow-up after inpatient psychiatric admission. We received full points on everything that we are doing internally, including joint care coordination with health plans. There is more work that we have to do with our provider network in these two areas and that is definitely our goal for the upcoming year. Staff continues to revise our interventions for the HEDIS Measures which includes FUH and FUA due to some of the lowest scores in certain areas.

3. **Quality Department** – Staff continue to focus on PI#2a (Access of Services or Biopsychosocial within 14 Days of Request) in which the number is not where we hoped it would be, but there definitely has been an upward trend. From Q3 to Q4, there was an improvement of 7% or closer to the State's average 51%. It is an area where the entire State is struggling primarily because of the workforce shortages. We continue to focus on our hospital recidivism and that number continues to get better. From Q3 to Q4 of last fiscal year, there was a 2% improvement. The final quarter which is not finalized yet, is meeting the State's standard up until now, which is 15% or lower. Staff have noticed a trend of improved scores in the areas of self-monitoring by our providers as well as the Autism providers.
4. **Case Reviews and Consultations** – The Clinical Practice Improvement department with Ebony Reynolds as lead, have created a lot of closed cases and consultation groups. An internal high equity group has been created, where staff is reviewing members with high needs, with the goal that we are working together with various departments to come up with evidence-based recommendations and treatments. The Outcomes Improvement Committee, allows providers to bring in challenging cases. The teams and experts in different areas work collaboratively to provide recommendations to our providers.
5. **Improving in Practice Leadership Team** – The last two-three months, staff has been focusing on revising the Clinical Practice Guidelines which involved an extensive literature search for various disorders up-to-date guidelines. The goal is to help our network find guidance in the best practice in the area of making decisions to treat our members.
6. **Med Drop Program** – DWIHN continues to see gradual but slow increase in the number of members. We have revised the process, so in the next three to six months we are hoping to monitor that increase closely and then decide if the current changes are working. This would be an important tool once we open our own crisis center to figure out some of those high need individuals that could benefit from the program.

The Chair opened the floor for discussion. Discussion ensued. The committee requested that staff provide data on veteran suicides in Wayne County and Michigan and feedback on outcomes, impacts and services for veterans.

**(Action)** Eric Doeh, President/CEO, congratulated Vicky Politowski, Director of Integrated Health Care on an outstanding job. She has done excellent work. In regards to Veteran services, last year Macomb and Oakland worked to link veterans to services and DWIHN is hoping to do the same from a collaborative standpoint.

- B. **Corporate Compliance** - *There was no Corporate Compliance report to review this month.*

The Chair noted that the Chief Medical Officer's report has been received and placed on file.

## VIII. Quarterly Reports

- A. **Autism Spectrum Disorder (ASD)** – Ebony Reynolds, Clinical Officer submitted and gave highlights of the ASD quarterly report. Ms. Reynolds reported that ASD Benefit continues to grow each quarter with 2,302 opened cases at the end of Q4. DWIHN will need to expand its' network through the RFQ procurement process based on the growing number of children enrolled in the Benefit. Referral data for ADOS-2 diagnostic evaluation in the 4<sup>th</sup> quarter indicates an

average of 195 diagnostic evaluations scheduled with the most scheduled at 204 appointments. Staffing challenges were noted by DWIHN's Autism Providers and the supplemental increase was beneficial to the ABA network in hiring and recruiting additional staff. DWIHN issued a change to the ASD service authorization guidelines request during Q4 in an effort to support the provider network and ensure members are engaged with treatment. The Autism department expanded the ABA provider network to additional site locations in Westland and Woodhaven to ensure DWIHN continues to provide equitable access to all Wayne County eligible ABA beneficiaries. DWIHN increased the Service Utilization Guidelines (SUG) for ABA Behavior Treatment from 10% to 20% based on the feedback from Network in coordinating care. This will also support DWIHN's Performance Improvement Project (PIP) for NCQA re-accreditation. A Service Delivery Expansion survey was provided to determine the capacity of ABA providers in the network to immediately accept members waiting for ABA services. Four additional providers, already contracted to deliver services within the ABA network, were able to expand to build a better capacity. One additional Intellectual and/or Developmental Disability (I/DD) CRSP provider was added to deliver supports coordination and timeliness to children receiving the ABA Benefit. There are currently 16 ASD Providers and three (3) Diagnostic Evaluators that determine the eligibility for the ABA Benefit for DWIHN. Dr. Taueg opened the floor for discussion. Discussion ensued.

- C. **Managed Care Operations (MCO)** – Sharon Matthews, Interim Director of Managed Care Operations submitted and gave highlights of the MCO's quarterly report. Ms. Matthews reported that the department manages over 400 contracts and Credentialing and Re-credentialing of over 4,000 providers/practitioners. Providers continue to be challenged with staffing shortages. DWIHN's CRSP meetings and Access Committee closely monitors the impact of staffing shortages and works with providers to develop strategies. DWIHN has an onboarding process to facilitate the evaluation and vetting of new providers and RFPs are used as a strategy to recruit providers/programs. There were 15 closures (4 licensed residential homes, 9 unlicensed and 2 outpatient providers) during FY 22/23, Q1. Training and educating providers; increasing our standardized rate by 5% for FY 23; issuing four (4) payment incentives for FY 22 and retention payments to the network to assist providers with retaining staff due to the shortage; advocating at the State level to reduce the overburden reporting requirement; seeking opportunities to automate and streamline processes/procedures; and meeting with providers to understand their needs and find solutions to the needs have remained in place to address network challenges. Dr. Taueg opened the floor for discussion. Discussion ensued.
- D. **Residential Services** – Shirley Hirsch, Director of Residential Services submitted and gave highlights of the Residential Services' quarterly report. Ms. Hirsch reported that there are 2,883 members receiving residential services (2,054 licensed settings and 829 unlicensed settings). There were 14 residential facility closures during Q1 and 53 members were affected due to APS/ORR complaints reported MCO, Direct Care Worker staff shortage, rent increase and homeowner's decision to sell property. There were 864 referral requests (483 AMI requests and 381 I/DD requests) for Q1. There were 52 ED referrals (several cases during the holiday break), November 27-29, 2022 during Q1. There were 47 I/DD CRSPs referrals for members from their family's home and emergent facilities were provided for them. There were also 16 nursing homes/sub-acute rehabilitation referrals; 14 self-directed-to-specialized residential services; and four (4) DHHS foster care aging out into adult services



referrals during Q1. Dr. Tauzeg opened the floor for discussion. Discussion ensued.

- E. **Substance Use Disorder (SUD)** – Judy Davis submitted and gave highlights of the SUD's quarterly report. Mrs. Davis reported that the total number of deaths involving any type of opioid has increased dramatically in Wayne County. DWIHN continues to provide free Narcan training to anyone in the Wayne County community. Narcan training have expanded to include faith-based organizations, barber shops, hair and nail salons. Placing certified peer recovery coaches in emergency rooms in some hospitals have increased services. DWIHN is also working with mobile units to expand their services to include harm reduction tools (fentanyl test strips and deterra bags) in high risk areas and areas that are considered hot spot areas. DWIHN continues to train first responders, providers, drug court staff, inmates/jail staff and the community on how to reverse an opioid overdose. DWIHN has also purchased emergency Naloxone boxes for all provider agencies to have located in a common area in the event the Narcan is needed. DWIHN has administered over 15,000 Naloxone kits since its inception. ***Naloxone Saves in Wayne County from FY 23 (Q1)*** – There have been 30 successful Narcan saves and two (2) unsuccessful saves this quarter. In Wayne County, there was 187 drug overdose deaths during the first three months in 2022 and 235 deaths in same period in 2021. The difference in the number of deaths could be due to under-reporting recent deaths or real decline. These deaths reflect where decedents were found, not where they lived prior to their death. ***Peers in FQHCs, Urgent Care and other outpatient settings increase access to treatment*** – Service providers are implementing screenings in four (4) community partner locations. There were 150 contacts and 81 follow-ups this quarter. In this quarter, there were 580 consumers serviced by the mobile unit; 14 referrals to SUD; 11 drug screens; 75 peer supports and 186 naloxone kits distributed by the mobile units. ***Screening, Brief Intervention and Referral to Treatment (SBIRT) Screenings*** – This program partners with organizations that do not screen for substance use disorder and implements screenings and referrals. There were 1,480 screenings this quarter. ***Gambling Disorder Residential Treatment Program (GDRTP)*** – Mariner's Inn, Sobriety House and Elmhurst Home provide residential treatment to consumers with gambling disorders. All staff have completed the 30-hour Gambling Disorder training and six (6) new staff have requested the training. For Q1, 24 members have received this treatment. Statistics shows that heroin and alcohol is the most choice of drugs for members. The Chair opened the floor for discussion. Discussion ensued. The committee suggested staff look into having Narcan kits on buses. Eric Doeh, informed the committee that in the next quarterly reporting, he wants Judy Davis and Ebony Reynolds to report on the partnership with HYTA, a Federal Law Enforcement program that will have the stats to report on the uptake in drug use how that has an effect and showing how our partnerships with law enforcement has been very fruitful in decreasing the numbers. ***(Action)***

The Chair noted that the Autism Spectrum Disorder, Managed Care Operations, Residential Services, and Substance Use Disorder's quarterly reports have been received and placed on file.

## IX. Strategic Plan Pillar - Quality

### DISCUSSION/ CONCLUSIONS

April Siebert, Director of Quality Improvement submitted and gave an update on the Strategic Plan Quality Pillar. Ms. Siebert reported that the Quality Pillar is at 93% completion. There are four (4) organizations goals under this pillar and they range from 83% to 100% completion for the high-level goals. There are also 22 sub-goals under this pillar and they are at 86% completion:

1. **Ensure consistent Quality by September 30, 2022** – 83% Completed (6.4% increase)
2. **Ensure the ability to share/access health information across systems to coordinate care by December 31, 2021** – 100% Completed
3. **Implement Holistic Care Model:** 100% by December 31, 2021 – 100 % Completed
4. **Improve population health outcomes by September 30, 2022** – 90% Completed (3.5% increase)

The Chair opened the floor for discussion. There was no discussion. The Chair noted that the Strategic Plan Quality Pillar report has been received and placed on file.

## X. Quality Review(s) -

### DISCUSSION/ CONCLUSIONS

- A. **Quality Assurance Performance Improvement Plan (QAPIP) Annual Evaluation FY 22 (PowerPoint); QAPIP Annual Evaluation and Work Plan FY 21/22; and QAPIP Work Plan FY 22/23** – April Siebert, Director of Quality Improvement submitted and gave a report on the QAPIP Annual Evaluation FY 22 and QAPIP Work Plan FY 22/23. Ms. Siebert reported:
1. **Customer Pillar** – There are six (6) objectives under this Pillar. Three of the six objectives were Not Met. The results of the ECHO Survey will not be available until late April 2023; The results of the National Core Indicator Survey will not be available until September 2023; and the Practitioner Survey was not administered during FY 22. It will be sent out in Q2, FY 23 but the results will not be available until later this year.
  2. **Access Pillar** – There are six (6) objectives under this Pillar and one of six goals was Not Met. PI#10 – Recidivism or Re-admission within 30 Days did not meet Q2 and Q3. Staff will continue with the efforts to work with the screening agencies to identify and discuss clinical ramification for members considered recidivistic in efforts to address recidivism rates. DWIHN met the standards for PI#1 (Children and Adults); PI#4a (Adult); 4b (SUD); and PI#10 (Children) during FY 22.
  3. **Quality Pillar** – There are six (6) objectives under this Pillar and all were Met. The goals were to increase performance monitoring by 25% or greater with CRSP, Residential, Autism, Waiver programs, SUD and Inpatient Hospital Settings.
  4. **Year-End Monitoring Data FY 2022** – There were a total of 166 Provider Monitoring Reviews (CRSP, SUD, Autism, B3, Waivers and Inpatient Hospital Settings) conducted during FY 22; 114 Staff Record Reviews (96%); and six (6) Provider Network Trainings (800+ attendees).
  5. **Critical/Sentinel, Unexpected Deaths and Risk Report** – The Quality Performance Improvement Team processed 1,915 Critical/Sentinel Events, a decrease of 39.3% from FY 21. The decrease attributed to ongoing training with the Provider Network on correct and accurate reporting.

6. **Behavior Treatment Review** – There were 1,495 members' cases on Behavior Treatment Plans, which is an increase of 334 (28.76%) from the previous year through DWIHN's Behavior Treatment Plan Review Committee (BTPRC) Provider Network for FY 22. DWIHN's BTAC staff provided three system-wide trainings on Technical Requirements of BTPRC processes, 1,215 staff trained within our provider network.
7. **Performance Improvement Projects (PIP)** – There are nine (9) PIPs and eight of nine did not meet the target goal:
  - **Improving the availability of a follow-up appointment with a Mental Health Professional after Hospitalization for Mental Illness (Adult)** – 7-Day Follow-Up – Goal Not Met (28.33%); Goal (45% or higher)
  - **Adherence to Antipsychotic Medications for Individuals with Schizophrenia** – Goal Not Met (46.92%); Goal (68.00% or higher)
  - **Antidepressant Medication Management for People with a New Episode of Major Depression** – Goal Not Met (13.36%); Goal (46.42%)
  - **Improving Diabetes Monitoring for People with Schizophrenia and Bipolar Disorder** – Goal Not Met – 64.86%; Goal 78.01%
  - **Coordination of Care** – Goal Not Met (68.86%); Goal (95% or higher)
  - **Case Finding for Opiate Treatment** – Goal Not Met (60%); Goal (79% or higher)
  - **PHQ-0 Implementation** – Goal Not Met (99.1%); Goal (95%)
  - **PHQ-A Implementation** – Goal Not Met (99.2%); Goal (100%)
  - **Decreasing Wait for Autism Services** – Goal Not Met (67.5%); Goal (100%)
8. **Workforce Pillar** – There is one (1) objective under this Pillar and the goal was Met. The goal was met by continuous quality monitoring of our workforce through credentialing and through Provider trainings on Detroit Wayne Connect, a continuing education platform for stakeholders of the behavioral health workforce.
9. **Finance Pillar** – There is one (1) objective under this Pillar and the goal was Met. A total of 3,598 claims were randomly selected for verification; 3,524 were reviewed and validated for 98.03% (35.75% increase from previous FY 21, 1,260); 3,210 of the claims reviewed were compliant (having scores of at least 95%); and 215 of the claims reviewed has scores less than or equal to 95% (124 required a Plan of Correction) during FY 22.
10. **Advocacy Pillar** – There is one (1) objective under this Pillar and the goal was Not Met. Ensure full compliance in the network with the Home and Community Based Setting Requirements.

Most activities planned in the Work Plan FY 22 (2021-2022), is at approximately 70% completion goal. The activities that were Not Met, Partially Met or Opportunities for Continuous Quality Improvement will be continued during FY 22/23. Ms. Siebert is requesting board approval of the QAPIP Annual Evaluation FY 22 and the QAPIP Work Plan FY 22/23.

The Chair opened the floor for discussion. There was no discussion. Dr. Tauieg called for a motion on the QAPIP Annual Evaluation FY 22 and the QAPIP Work Plan FY 22/23. **Motion:** It was moved by Ms. Bentounsi and supported by Dr. Carter to move the QAPIP Annual Evaluation FY 22 and the QAPIP Work Plan FY 22/23 to Full Board for approval. Dr. Tauieg opened the floor for further discussion. There was no further discussion. Once approved by the Full Board, copies of the QAPIP Annual Evaluation FY 22 and the QAPIP Work Plan FY

22/23 will be available on DWIHN's website for stakeholders and members to review. **Motion carried.**

## XI. Chief Clinical Officer's (CCO) Report

### DISCUSSION/ CONCLUSIONS

Melissa Moody, VP of Clinical Operations submitted and gave highlights of the VP Clinical Operations' report. Mrs. Moody reported:

1. **COVID-19 & Inpatient Psychiatric Hospitalization** – There were 701 members that received inpatient hospitalization psychiatric hospitalization services and 10 COVID-19 positive members in January 2023.
2. **COVID-19 Substance Use Disorder – Recovery Housing/Recovery Support Services** – There were six (6) members that received Recovery Housing/Recovery Support services in January 2023, a significant decrease in COVID-19 positive cases compared to December 2022 (40).
3. **Adults Initiatives** – Evidence-Based Supported Employment (EBSE) – There were 175 referrals; 128 admissions; and 370 individuals obtained competitive employment with an average hourly was of \$14.25 per hour (one of the individuals was a returning citizen) during this reporting period.
4. **School Success Initiative** – Grants - New Infant and Early Childhood Specialist started at DWIHN this month to be the coordinator for the Infant Toddler Program Grant that started January 2023. The new coordinator will collaborate with MDHHS, Wayne County Courts, Children Providers and MDHSS for children that are involved in the Baby Court Program. MDHHS is looking at rolling out My Kids Internship Plan (not finalized yet) where it provides internship stipends for those persons that are in doctoral and masters' level behavioral health professions, which are the priority to these stipends that are working in a PIHP or CMHSP. The next priority would be persons with a bachelor's degree in those areas and then schools would be next in the priority as well.
5. **Integrated Health Care Services** – *Behavioral Health Home (BHH)* – There are currently 466 members enrolled and an RFI will be going out for more providers to support this program; *Opioid Health Home* – There are currently 355 members enrolled this program; *Certified Community Behavioral Health Clinic (CCBHC) State Demonstration* – Continues to grow as well with 3,434 members.
6. **Utilization Management (UM)** – As of January 31, 2023, the UM Team has managed a total of 814 admissions across the provider Network which includes inpatient, partial hospitalization and crisis residential services. There were 701 (non-MI Health Link) admissions for inpatient treatment, reflecting a 1.7% increase from 689 inpatient admissions during December 2022.

The Chair opened the floor for discussions. There was no discussion.

## XII. Unfinished Business

### DISCUSSION/ CONCLUSIONS

- A. **BA #23-26 (Revised 2)** – Substance Use Disorder (SUD) Prevention Services Network FY 23 – Staff requesting board approval to accept additional funding of \$232,000.00 (CLASS, \$159,000; Mariner's Inn, \$54,000; and Black Family Development, \$19,000) in PA2 funds to allocate funds consistent with prior year allocations. Also, SUD is requesting an additional \$15,000 to purchase SUD pamphlets, educational and informative items and car seats for members that successfully complete the Parenting Post-Partum Women (PPW) services program as an incentive. The revised FY23 Prevention Services program budget

is \$7,330,210.00 and consist of Federal Block Grant (\$4,974,210.00) and PA2 Funds (\$2,356,000.00). Dr. Tauzeg opened the floor for discussion. Discussion ensued.

- B. **BA #23-27 (Revised 2)** – Substance Use Disorder (SUD) Treatment Services Network FY 23 – Staff requesting board approval to accept \$235,000.00 in PA2 Funds to purchase 2,500 Naloxone kits at \$94.00 each. Dr. Tauzeg opened the floor for discussion. Discussion ensued.
- C. **BA 23-35 (Revised)** – American Rescue Plan Act (ARPA) – Staff requesting board approval to accept an additional \$350,000.00 from the American Rescue Plan Act (ARPA) Grant aka COVID 3. The new ARPA treatment grant amount is \$685,000.00. The revised total for this board actions is \$1,030,820.00. Dr. Tauzeg opened the floor for discussion. Discussion ensued.

The Chair called for a motion on BA #23-26 (Revised 2), BA #23-27 (Revised 2) and BA #23-35 (Revised). Motion: It was moved by Dr. Carter and supported by Ms. Bentounsi to move BA #23-26 (Revised 2), BA #23-27 (Revised 2) and BA #23-35 to Full Board for approval. The Chair opened the floor for further discussion. There was no further discussion. **Motion carried.**

### **XIII. New Business: Staff Recommendation(s)**

#### **DISCUSSION/ CONCLUSIONS**

- A. **BA #23-56** – Leaders Advancing and Helping Communities (LAHC), Community Health, Workforce and Development Training – Staff requesting board approval for \$190,000.00 for LAHC for start-up cost to develop a health, workforce development and training hub that will provide several programmatic and skill-building programs. The program will be located in Dearborn and will provide outreach services to members in Northwest Detroit and Redford. The Chair called for a motion on BA #23-56. **Motion:** It was moved by Mr. Phillips and supported by Ms. Bentounsi to move BA #23-56 to Full Board for approval. Dr. Tauzeg opened the floor for discussion. Discussion ensued. **Motion carried.**
- B. **BA #23-57** – Biz Analytix Technology, LLC – Staff requesting board approval for a one-year contract with two, one-year renewal options effective March 1, 2023 through February 29, 2024 for an amount not to exceed \$147,600.00 for a claims audit software. The contract amount consists of both a software and implementation amount of \$51,600.00 (capitalized) and an annual licensing fee of \$96,000.00 (expensed).

The Chair called for a motion on BA #23-57. **Motion:** It was moved by Ms. Bentounsi and supported by Dr. Carter to move BA #23-57 to Full Board for approval. Dr. Tauzeg opened the floor for discussion. Discussion ensued. Eric Doeh, President/CEO of DWIHN informed the committee that Mrs. Deabra Hardrick-Crump has been promoted to Director of the Claims department. **Motion carried.**

#### XIV. Good and Welfare/Public Comment

##### DISCUSSION/ CONCLUSIONS

Eric Doeh, President/CEO introduced Chris Davis, an attorney that has joined our Legal Team.

ACTION ITEMS	Responsible Person	Due Date
1. <b>Chief Medical Officer's Report</b> – Provide data on veteran suicides in Wayne County and Michigan and feedback on outcomes, impacts and services for veterans.	Dr. Faheem	<b>March 8, 2023</b>
2. <b>SUD Quarterly Report</b> - Judy Davis and Ebony Reynolds to report on the partnership with HYTA, a Federal Law Enforcement program that will have the stats to report on the uptake in drug use how that has an effect and showing how our partnerships with law enforcement has been very fruitful in decreasing the numbers.	Judy Davis Ebony Reynolds	<b>May 10, 2023</b>

The Chair called for a motion to adjourned the meeting. **Motion:** It was moved by Mr. Phillips and supported by Dr. Carter to adjourn the meeting. **Motion carried.**

**ADJOURNED:** 2:43 p.m.

**NEXT MEETING:** Wednesday, March 8, 2023 at 1:00 p.m.



**Detroit Wayne  
Integrated Health Network**

707 W. Milwaukee St.  
Detroit, MI 48202-2943  
Phone: (313) 833-2500  
[www.dwihn.org](http://www.dwihn.org)

FAX: (313) 833-2156  
TDD: (800) 630-1044 RR/TDD: (888) 339-5588

**FY 2022-2023 RESOLUTION NUMBER #1**

**RESOLUTION APPOINTING MEMBERS TO  
THE SUBSTANCE USE OVERSIGHT POLICY BOARD**

**WHEREAS**, the Detroit Wayne Integrated Health Network (“DWIHN”) is a community mental health authority formed under Section 204 of the Michigan Mental Health Code (P.A. 258 of 1974, as amended) (the “Code”) to manage the provision of mental health, intellectual/developmental disability and substance use disorder (“SUD”) programs and services; and

**WHEREAS**, the Code (MCL 330.1287) requires that community mental health entities, including DWIHN, establish a substance use disorder oversight policy board; and

**WHEREAS**, on or about October 1, 2014, DWIHN entered into an Intergovernmental Agreement with Wayne County to establish the Substance Use Disorder Oversight Policy Board (the “SUD Board”) which operates under the Bylaws of the Detroit Wayne Integrated Health Network Substance Use Disorder Oversight Policy Board (the “Bylaws”); and

**WHEREAS** the Bylaws of the SUD Board require that it nominate prospective DWIHN appointees to the SUD Board, and that such appointees be presented to the DWIHN Board of Directors by the SUD Board Chairperson (or the Chairperson’s designee) for consideration and approval at the DWIHN Board of Directors’ regular board meeting; and

**WHEREAS** on January 23, 2023, the SUD Board nominated Antoine D. Jackson for consideration and appointment by the DWIHN Board of Directors; and

**WHEREAS**, Antoine D. Jackson is prepared to provide this valuable service to the community in accordance with the Bylaws, including complying with DWIHN’s Conflict of Interest and Standards of Conduct policies and procedures; and

**Board of Directors**

Angelo Glenn, Chairperson  
Dorothy Burrell  
Kevin McNamara

Kenya Ruth, Vice Chairperson  
Lynne F. Carter, MD  
Bernard Parker

Dora Brown, Treasurer  
Michelle Jawad  
William Phillips

Dr. Cynthia Tauog, Secretary  
Jonathan C. Kinloch



**NOW, THEREFORE, BE IT RESOLVED THAT:**

The DWIHN Board of Directors hereby appoints Antoine D. Jackson to the SUD Board, with effective dates of appointment and termination of appointment, as set forth below:

<b>Name</b>	<b>Effective Date of Appointment</b>	<b>Effective Date of Termination of Appointment</b>
Antoine D. Jackson	March 15, 2023	March 31, 2025

**I HEREBY CERTIFY** that the foregoing Resolution was adopted by the Detroit Wayne Integrated Health Network Board of Directors on this Fifteenth (15th) Day of March, 2023.

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Mr. Angelo Glenn, *Chair*

# Antoine D. Jackson

Detroit, Michigan, United States

mrantoinejackson@gmail.com

(313)633-5136

linkedin.com/in/antoine-d-j-435a823

## Summary

Award winning nonprofit executive and strategist facilitating community and social innovation that create conditions in which people can thrive, leveraging business, community and philanthropic resources.

## Experience

### Executive Director

#### MACC Development

Sep 2020 - Present (2 years 3 months +)

Development and grants management.

Stewarded over \$1.5 million in revenue to support organizational operations and initiatives that impact an under-resourced community and low to moderate-income population. Raised over \$800k in grants for various programs, general operations, and community development efforts. Developed comprehensive fundraising strategies involving foundation grants, corporate contributions, and individual donor programs.

Strategic planning and facilitation.

Led strategic planning process with board and staff. Versed in translating missions and goals into operating plans with clear benchmarks and annual objectives.

Organizational development and capacity building.

Developed Human Resource policies and procedures consistent with modern trends and workforce development practices. Designed job descriptions and organizational structure complimentary to strategic plan goals and observed capacity needs of the organization. Implemented an organizational culture survey to inform planning, management, and board decision.

Budget management.

Developed and monitored programs and organizational budgets. Designed financial protocols and procedures to control costs and monitor disbursements. Led annual audit process, establishing guidelines and timelines for compliance.

Policy development and analysis.

Acted as a subject matter expert in assisting city, state, and federal government agencies and national organizations to develop policy positions around housing, water, food, and basic need insecurity.

Advocacy work and constituency building.

Experience articulating housing, education, and community development issues as they relate to economic mobility, community revitalization, and social development.

### Founder & CEO

Antoine D. Jackson - Author/Speaker

Mar 2011 - Present (11 years 9 months +)  
Acclaimed author of six published books.

### **Entrepreneur, Founder & Creative Director**

Innovate Solutions, LLC formerly Sow Graphics & Publications, LLC

Jun 2002 - Present (20 years 6 months +)

Perform moderately complex graphic design duties. Planning and scheduling of projects and operation of software for developed and packaged graphics pieces.



### **Project Director, Youth Sports Initiatives & Director, Project Play: Southeast Michigan**

Community Foundation for Southeast Michigan

Dec 2017 - Mar 2020 (2 years 4 months)

Partner in innovation with the Ralph C. Wilson, Jr. Foundation to develop comprehensive Youth Sports Initiatives

leveraging relationships, expanding capacity and facilitating investments of over \$6 million dollars to spur social impact in communities.



### **Corporate Development Director, Detroit**

Special Olympics Michigan

Apr 2016 - Nov 2017 (1 year 8 months)

Gave leadership to planning, coordination and implementation of fundraising initiatives with targeted focus on corporate entities, centers of influence, and major donors. Employed proven development strategies in researching, identifying, cultivating, soliciting and stewardship.



### **Manager, Partnerships & Recruitment**

Big Brothers Big Sisters of Metropolitan Detroit

Aug 2015 - Apr 2016 (9 months)

Responsible for driving strategic growth through the cultivation, recruitment, stewardship and support of mentor-rich corporations, school partners and other organizations that can provide sustained financial and volunteer resources. Additionally, working to develop, implement, manage, and supervise ongoing strategy to recruit volunteer mentors and children based on defined populations of children in need of caring, supportive adult mentors. Provide oversight and management of AmeriCorps grant and service members.



### **Manager, Site Based Programs & Recruitment**

Big Brothers Big Sisters of Metropolitan Detroit

Jan 2015 - Jul 2015 (7 months)

This capacity provides oversight to all BBBSMD Site/School Based program team members in the creation and implementation of Site-based program strategies for achieving program goals. Ensures that all Site-based projects are well planned, fulfill the goals and expectations of the volunteer and client source, and meet deadlines of agency and grantors. Coordinates appropriate data collection and analysis, ensuring both are completed to support program evaluation, grant reporting requirements, etc.

Serves as lead in the hiring of Site-based program staff and is responsible for training, developing, supervising and evaluating those employees. Responsible for the development and evaluation of program policies and procedures to ensure that processes are efficient and meet agency goals and national standards.

Responsibility for providing accurate and timely program statistical information. Identifies target schools, corporate partners, churches, community clubs and/or organizations for site-based mentoring programs; and executes partnership agreements that outline partnership goals, roles and responsibilities, finances, resources and evaluation tools.

Leads the agencies mentor and youth recruitment efforts. Manages annual, quarterly and as needed recruitment campaigns in support of the agency goals and mission.

### **Manager of Engagement & Training**

Big Brothers Big Sisters of Metropolitan Detroit

May 2012 - Jan 2015 (2 years 9 months)

Leads the Recruitment, Enrollment and Customer Relations team members to enlarge and enhance outreach efforts to the community, volunteers, youth and parents.

Conducts Quality Assurance File Review for volunteer and child enrollment team based on agency procedure and rankings

Collaborates with the Manager of Match Support and the Manager of Site-Based Programs and Partnerships to strengthen the overall involvement of stakeholders, schools and individuals as partners with the mission and vision of BBBSMD.

Combines best practices in volunteer recruitment, and matching, mentoring, and management/retention of volunteers for the agency leading the creation and implementation of agency volunteer recruitment plan.

Risk Management through the approval and rejection of volunteers.

Participate in hiring Engagement Team program staff. Provide feedback, coaching and support to Engagement Team.

Managing a team of four persons with varying functional program roles.

### **Senior Administrator, Customer Relations**

Big Brothers Big Sisters of Metropolitan Detroit.

Aug 2009 - May 2012 (2 years 10 months)

Manages the Customer Relations department for BBBSMD. Overseeing the onboarding and screening of potential volunteers and families. In addition to managing the Agency Information Management (AIM) system.



### **Customer Relations Specialist & AIM Administrator**

Big Brothers Big Sisters of America

Oct 2006 - Aug 2009 (2 years 11 months)

Responsible for providing high-level customer service in response to all customer and stakeholder inquiries, leads and for marketing BBBS programs through telemarketing recruitment and outreach.

### **Mentor Michigan AmeriCorps Recruiter**

Big Brothers Big Sisters of Metro Detroit

Oct 2006 - Oct 2007 (1 year 1 month)

With the assistance and oversight of the Director of Partnership Development, I performed tasks associated with developing business, personal, and faith-based partnerships that will ultimately result in matches for the site based and community based programs at Big Brothers Big Sisters



### **Member Service Representative**

Community Choice Credit Union

Aug 2004 - Nov 2005 (1 year 4 months)

Fast-paced, multi-tasking, and team-oriented environment

Provided prompt, courteous, and accurate customer service

Accounts Payable, Deposits, Withdrawals, Utility and Credit Card Payments

Utilized various computer programs, i.e. Windows XP, MS Word, Excel, PowerPoint & Access

## **Education**



### **University of Phoenix**

Bachelor of Science, Business Administration

2009 - 2012

### **Western International High School**

High School Diploma

1999 - 2003

## **Licenses & Certifications**

**Mandated Reporter** - Michigan Department of Human Services

## **Skills**

Community Organizing • New Business Development • Youth Development • Computer Graphics • Graphic Design • Web Design • Customer Relations • Process Improvement • Entrepreneurship • Youth Ministry

## **Honors & Awards**



### **Corp! Most Valuable Professional 2022 - Corp! Magazine**

Aug 2022

Recognizes leaders in various sectors for their leadership, innovation and contribution to making their organizations work to the highest levels despite looming challenges.

### **2015 UOPX Spirit of Service Award - University of Phoenix**

Dec 2015

The annual Spirit of Service Award recognizes University of Phoenix alumni excellence in community involvement and outreach. The Alumni Association likes to shine a light on graduates who are dedicated to making a difference and changing lives in their communities, while continuing to work hard in their careers.

**Employee of the Year - Big Brothers Big Sisters of Metropolitan Detroit**

Dec 2008

The annual Employee of the Year Award recognizes one employee who has shown exemplary leadership, character and performance. The awardee is nominated by their peers and made aware of their recognition at the annual end of the year staff meeting.

**Michigan AmeriCorps Site Supervisor of the Month - Michigan Community Service Commission**

Feb 2015

Nominated by AmeriCorps Members serving at their agency, recipients of this award are honored for their leadership and service to the nonprofit sector and AmeriCorps Program.

**Young Entrepreneur of the Year Award - Detroit Public Schools**

Sep 2003

Recipients of the award are young men and women, ages 14- 25 who have shown entrepreneurial poise and spirit. Awardees are selected through nominations and review of their accomplishments as an entrepreneur.

**Michigan Chronicle 40 Under 40 - Michigan Chronicle**

Feb 2017

The award celebrates the accomplishments of Black Professionals who are or have made an impact in their field and industry.

**Detroit Young Professionals Vanguard Award - Detroit Young Professionals**

Jan 2017

**Church of God in Christ 20 Under 40 - Church of God in Christ**

Jul 2017

Recognition for outstanding achievement in business and community.



## **President and CEO Report to the Board**

### **Eric Doeh**

### **March 2023**

#### **FINANCE**

Detroit Wayne Integrated Health Network (DWIHN) presented a revised board action at the Finance Committee meeting on March 1, 2023, to certify additional Medicaid revenue totaling approximately \$75 million. The additional revenue is an estimate based upon the first four months of actual revenue received. The original budget included a 2% reduction of revenue (\$25 million) and was based upon a Michigan Department of Health and Human Services (MDHHS) rate reduction. DWIHN is not expecting a reduction in revenue. In addition, MDHHS is no longer cost settling the hazard pay therefore DWIHN has recognized that revenue estimated at approximately \$8 million. The additional amount represents an increase in Medicaid revenue as compared to the prior year.

Effective October 1, 2022, DWIHN provided a retroactive \$1.00/hr. rate increase to procedure codes associated with the delivery of services. In addition, DWIHN will provide an additional \$2.00/hr. rate increase for Peer support services however implementation guidance is being developed. The estimated cost is approximately \$19 million a year. The October – December 31, 2022, payment was disbursed on March 3, 2023. DWIHN will disburse January and February in May 2023. Effective March 1, 2023, rates will be increased and payments will be disbursed upon billing of claims opposed to retroactive payments.

#### **LEGISLATIVE EFFORTS**

March 7: DWIHN testimony before the Senate DHHS Committee Mr. Doeh addressed the Public Health Emergency coming to an end in the coming months, the impact on general fund dollars on day-to-day operations, workforce shortages, how behavioral health services are affected by funding and what other supports may be needed.

Working with our lobbyists, Public Affairs Associates (PAA), as we continue having conversations with legislators and leadership in Lansing surrounding our integrated behavioral care centers around Detroit and Wayne County and other matters that best serve the people in our region. We will be sitting down with them to discuss major issues pertinent to behavioral healthcare services and the people we serve. Ways to expand access to care and services that already exist and additional funding. Individual meetings have been held in February and will continue throughout March.

April 14<sup>th</sup>: Wayne County Delegate Breakfast

April 19<sup>th</sup>: PAA Presentation before the DWIHN Full Board Meeting to go over legislative objectives for 2023.

#### **CHIEF CLINICAL OFFICER**

#### **INNOVATION AND COMMUNITY ENGAGEMENT**

**Reach Us Detroit:** 24/7 Virtual Therapy Line continues to be offered to residents of Wayne County that are 14 years old (and up). A virtual assessment protocol has begun to be piloted in



collaboration with the Detroit Police Department. DPD has not been able to utilize it for virtual assistance. Referrals to citizens have been made and outreach provided as requested.

**Community Engagement:** included DPSCD and Detroit at Work's new program; Jump Start to provide trauma-informed awareness and resources connection for job seekers.

**Training:** During the month of February, staff continued to monitor DWIHN staff compliance with required training. Weekly notifications are sent to staff in the form of reminders to the org administrators and supervisors. Mental Health First Aid and QPR were offered to the network and interest continues to grow from community members and laypersons. The CIT 40-hour course was held with 16 individuals in attendance from Detroit PD and Wayne PD.

## **INTEGRATED HEALTHCARE SERVICES**

### **Behavioral Health Home (BHH):**

- ❖ Current enrollment- 486 members (January- 446)
  - DWIHN continues to work on increasing enrollment by adding additional Health Home Partners (HHPs) to our BHH network. DWIHN currently has six (6) HHPs. This has been discussed at several provider meetings in an attempt to educate the network on the benefits of Behavioral Health Homes. DWIHN will be putting a Request for Information (RFI) to our CRSP provider network.

### **Opioid Health Home (OHH):**

- ❖ Current enrollment- 381 members (January- 355)
  - DWIHN continues to work on increasing OHH enrollment and ensuring enrollment data is accurate in both the DWIHN and State systems. There has been a reported issue with the number of reported claims/contacts per month compared to the number of enrollees. The number of enrollees is higher than the number of monthly contacts reported, which is resulting in MDHHS recoupment. The DWIHN BHH Administrator is currently working closely with OHH providers to ensure they are reporting contacts appropriately and ensure that there are no technological issues. DWIHN is working with them to submit encounters (October 2022 forward). There are also some providers that have been billing for OHH but the member is not enrolled in the State system. Providers are currently working with DWIHN to update these enrollments. There is a plan with a March deadline for completion.

### **Certified Community Behavioral Health Clinic- State Demonstration (CCBHC):**

- ❖ Current enrollment- 3,297 members (Jan.- 3,434)
  - A CCBHC site provides a coordinated, integrated, comprehensive services for all individuals diagnosed with a mental illness or substance use disorder. It focuses on increased access to care, 24/7/365 crisis response, and formal coordination with health care. The Guidance Center is the designated CCBHC provider for Region 7. Baseline outcome data has been established for year 1 and during year 2 outcomes will be a major focus, including outcome incentives.

The Detroit Wayne Integrated Health Network (DWIHN) continues to make progress with integrating with Medicaid Health Plans. Below is a list of updates of the collaborations with Medicaid Health Plan Partners One, Two, and Three.

### **Health Plan Partner One**

Health Plan 1 and DWIHN are using the shared platform in care coordination meetings to stratify shared members based on HEDIS measures due and follow up after hospitalization. Four members were discussed in February for care coordination that had needs after hospitalization. Nine members were discussed for data sharing.

DWIHN and Health Plan 1 are working on individuals who present at the Emergency Department for substance use-related issues (FUA). DWIHN pulls data from CC360 and filters the information. DWIHN follows up with open cases and gives other names to Health Plan 1. There was 01FUA shared member who had an ED visit in February.

### **Health Plan Partner Two**

DWIHN IHC staff and Health Plan 2 continue with monthly care coordination meetings to review a sample of shared members who experienced psychiatric inpatient admission within the past month. DWIHN and Health Plan 2 use the Vital Data Shared Platform to find new members and see what claims and diagnosis there are. Five members were discussed, and one attended the FUA appointment. Five members were discussed in data sharing.

DWIHN and Health Plan 2 are working on individuals who present at the Emergency Department for substance use-related issues. DWIHN pulls data from CC360 and filters the information. DWIHN follows up with open cases and gives other names to Health Plan 2. There were 11 FUA shared members who had an ED visit in February.

### **Health Plan Partner Three**

DWIHN staff are working with Health Plan 3 on a new project of monitoring individuals who utilized the emergency room department or inpatient psychiatric unit and how to perform data sharing.

Health Plan 3 will be able to obtain the CRSP's name for a member in the ED (for any reason) and start coordination of care with that CRSP. There are four CRSP's in the pilot: Neighborhood Services Organization, Lincoln Behavioral, Hegira and Guidance Center. This started on June 16, 2022.

DWIHN's IT Department and PCE are still working together to create a SharePoint site where all data report will be located. As of January, the 2021-22 data has been established for a baseline for discharges and readmits. This data will be shared at the next meeting in March 2023.

### **CRISIS SERVICES**

#### **Request for Service:**

Requests for Service (RFS) for children decreased by 14% this month. The diversion rate increased from 64% to 68% as compared to January. There were 89 intensive crisis stabilization service (ICSS) cases for children for the month of February, which is similar to January. Of the 89 cases, there were 48 initial screenings. There was a 23% decrease in the number of requests for service for adults in February as compared to January. The diversion rate increased very slightly in the month of February.

#### **Community Law Enforcement Liaison Activity:**

The number of Alternative Treatment Reports (ATRs) for the month of February decreased by 14% (256 completed for this month as compared to 299 in January). The Community Law Enforcement Liaison engaged four (4) individuals this month. Fourteen (14) Citizens returned and were connected to DWIHN services upon release from MDOC. DWIHN received 130

Assisted Outpatient Treatment (AOT) orders from Probate Court this month and respective CRSPs were notified to incorporate these orders into their treatment planning.

### **Community Hospital Liaison Activity:**

In February 2023, there were 204 contacts made with community hospitals related to movement of members out of the Emergency Departments, which is a 7% increase in contacts from January. Out of the 204 encounters, 86 were diverted to a lower level of care, an overall diversion rate of 42%.

Hospital liaisons received 26 "crisis alert" calls collectively in February and 14 of those members were diverted to lower levels of care (54% diversion rate for crisis alert calls). In February, there were 14 members who repeated an emergency encounter at least twice within the month, and between those 13 members there were 29 encounters. 21 of those encounters resulted in a diversion due to liaison involvement resulting in a 78% diversion rate for those members considered recidivistic.

### **HUMAN RESOURCES**

The Department of Human Resources hired the following employees during the month of February 2023.

#### **New Hires**

Residential Care Specialist	Residential Services
Residential Care Specialist	Residential Services
Clinical Specialist	Adult Initiatives
Innovation and Community Engagement Coordinator	Grants and Community Engagement
Director of Contract Management	Managed Care Operations
Customer Service Performance Monitor	Customer Services
Clinical Assessor - 36th District Court	Grants and Community Engagement
Recipient Rights Investigator	Recipient Rights
Senior Accountant	Finance
Human Resource Generalist	Human Resources
Workforce Development Specialist	Grants and Community Engagement
Call Center Clinical Specialist - (Part-Time)	Call Center
Embedded 911 Behavioral Health Specialist	Grants and Community Engagement
Police Co-Response Behavioral Health Specialist	Grants and Community Engagement

#### **Student Interns/Customer Service Outreach**

Student Intern	Grants and Community Engagement
Student Intern	Grants and Community Engagement
Student Intern	Grants and Community Engagement
Student Intern	Grants and Community Engagement
Student Intern	Grants and Community Engagement
Student Intern	Grants and Community Engagement
Student Intern	Grants and Community Engagement
Student Intern	Grants and Community Engagement
Customer Service Outreach Support	Customer Services
Customer Service Outreach Support	Customer Services

## COMMUNICATIONS

### WDIV TV 4

The DWIHN Communications team along with Channel 4 videotaped the new *Who is DWIHN?* campaign which will begin airing in March. The messaging consists of people served by DWIHN, providers and community members talking about DWIHN services.



### Outdoor Media

Between both the SUD and Communications campaigns, thousands of people see the DWIHN billboards every day and on average about two million impressions are estimated weekly.



### Media Partners:

El Central and Arab American Today Magazine



## Media Messaging Campaign:



<https://www.youtube.com/watch?v=BOtA6Y7u5Mo>

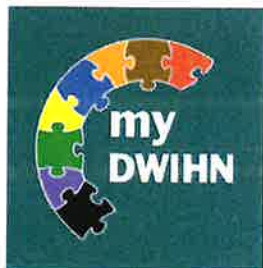
Scripps Media: Channel 7, Bounce, TV 20 and digital

In February, DWIHN had a message which focused on Kids in Crisis and tips to protect your children along with support available through DWIHN.



DWIHN continues its SUD messaging with various local media and on social media platforms including: Ask the Messengers, Comcast, Cumulus Radio, Fox 2 News, Global Media Television (formerly Middle Eastern TV), Mind Matters with Dr. Michele Leno, Scripps Media, WDIV-TV 4, Facebook, Instagram, Linked In, Twitter, Tik Tok, SnapChat, streaming platforms include Pandora and Spotify.

## Mobile App



The myDWIHN mobile app has been downloaded over 1,000 times in just one month.

## Social Media



Channel 7 Facebook Post-Human Trafficking message

11K Reach  
13.7K Impressions  
542 Reactions & Comments  
220 Clicks  
136 Shares

## Top Performing Posts

### Facebook

[Launch of Wayne County's Behavioral Unit](#)

### LinkedIn:

[Close Out Black History Month](#)

### Instagram:

[Peer Chat is every second Thursday](#)

### Twitter:

[2023 Women of Excellence Honorees](#)

Impressions are different than reach because it doesn't count people who click or engage with your content, just those who are exposed to it. If your ad was displayed 500 times on social media, your impressions would be 500. On all social media accounts, impressions, engagements and post links continue to increase.

**Ask the Doc-** DWIHN's Chief Medical Officer Dr. Shama Faheem continues to educate the public and DWIHN stakeholders with her bi-monthly newsletter and digital content. Topics this month included PTSD.

## Community Outreach



The Communications Department created a Community Resource Kit which was sent to legislators and county commissioners. It can be found on the home page of the website.



1/27 DWIHN gave a presentation about access to services to the Detroit Police Commissioners Board.





**2/10** DWIHN along with DPD and other partners handed out resources to the unsheltered in Grand Circus Park.

**2/13** DWIHN was invited to talk with the Interfaith Health Equity Partnership Coalition about its new mobile app and how to access mental health services in the community.

**2/17**-DWIHN was invited to an MDHHS event, New Year, New You.

**2/18**-DWIHN provided a resource table at the Festival of Hope at Say Detroit.

**2/18**-DWIHN CEO/President Eric Doeh was the keynote speaker at the Men's Health and Substance Use Disorder conference at Hartford Memorial Baptist church.

**2/20**-DWIHN was interviewed on The Children's Center podcast.

**2/28**-DWIHN distributed resources at a Special Needs Resource Fair in Grosse Pointe.

## **CHILDREN'S INITIATIVES**

### **Access:**

- Access screening for ages 0 to 6 has been developed. DWIHN Access will start screening eligibility for children ages 0 to 6 by Q3 2023.
- Youth United is launching a logo creation contest to celebrate Youth United 20<sup>th</sup> Anniversary in which a \$1,000 scholarship to be awarded to the winner. The contest ended on 2/28/23. In addition, on 2/23/23 Youth Involvement Specialist, Bianca Miles, was featured on The Children's Center podcast with Laura LeFever to talk about the Youth United initiative.
- Youth United Youth Regional Coordinator is scheduled to do an Anti-Stigma Busting Workshop at Trenton High School on 2/28/23.
- Children's Initiative hosted a resource table at Zion Hope Missionary Baptist Church Parent's Perspective Workshop on 2/25/23.

### **Prevention:**

- Meet and Greet was held on 2/25/23 with the Detroit Police Department 3<sup>rd</sup> Precinct to discuss plans for the Here Me Out Campaign. DWIHN is now assisting with the development of a resource list of trauma related services.
- Children's Initiative and Innovation Community Engagement continued to collaborate with Institute of Trauma and Economic Justice (ITEJ) to assist with organizing an annual Trauma conference in Wayne County scheduled for 3/31/23. DWIHN is assisting with

identifying a professional in the Public Health field to participate in panel discussion, ITEJ identify a location for the event, develop flyer and registration.

- Meeting held with Detroit Chempreneurist, CNS, and The Children's Center to discuss planning for a 2-hour event at each agency. Detroit Chempreneurist to teach youth grades K-12 on entrepreneurship skills and how to create self-care products.
- Crisis Intervention: Juvenile Justice Mental Health Court Flyer was added to Children's Initiative website and the Children Crisis Flyer was updated to include the 988 Michigan Crisis and Access Line (MiCAL) number.
- Meeting held on 2/22/23 to discuss the Inpatient Adolescent Stabilization Program for youth involved in juvenile justice that require more intensive psychiatric services. The program is in collaboration with DWIHN, Havenwyck, Growth Works, and Assured Family Services.

Next Steps: Growth Works to provide additional data, present at DWIHN Procedure Code Workgroup on 3/1/23, and tentative plan to start program in FY 24.

- Children's Initiative explained the Moral Reconciliation Therapy group Evidenced Based Practice to Children Providers this month. This model supports reducing juvenile justice recidivism and a diversion intervention for youth at risk of juvenile placement and co-occurring needs.

#### **Treatment:**

- Waiver Services- The Children's Center started offering Art Therapy for youth on SED Waiver and Children's Waiver. Advanced Therapeutic Solutions is scheduled to be presented at Credentialing Committee this month for Art Therapy, Music Therapy, and Recreation Therapy services for both waiver services.
- The Children's Initiative Department met weekly with the IT Department for the development of the Quarterly Home-Based Clinical Dashboard. Currently on Phase 4 of the project. Children's Initiative to review the dashboards with 3 Providers during March 2023 to ensure accuracy of the data.

**School Success Initiative:** Monthly meeting was held with SSI Providers. Communications Director Tiffany Devon attended the meeting to explain about the new MyDWIHN Mobile App. Reviewed the data in MHWIN for Q1 2023 (Tier Services, Discharges, Risk Factors, Non SDQ Tier Services). Requested Providers to update data into MHWIN for Q1 by 2/20/23, 2). Request IT Department make updates to add an "Other" category for the Risk Factors, add a "School Supporting Documents" as a drop-down option for school presentations, and add CRSP name to the referral section, 3). Effective 1/1/23 Providers upload presentations to MHWIN.

**Go On And Learn (GOAL Line):** Community Education Commission new name has been approved by SAM.gov. Children's Initiative, Cassandra Phipps and Rasha Bradford completed a site visit at the Northwest Activity Center on 2/8/23. GOAL Line staff explained the program and after school activities to include: yoga, music, budget workshop, computer skills, cooking, homework assistance, art, nutrition, coding, gaming, robotics, and swimming. There are currently 340 students enrolled in the program this school year. Goal Line will provide data of the number of students enrolled per school, additional information on in school interventions, and student/professional ratio count.

#### **ADVOCACY/ENGAGEMENT**

March 2: Per Wayne County Commission Enabling Resolution, DWIHN presented its Annual Report before the Wayne County Commission and provided other pertinent DWIHN updates.



The Communications Department created a Community Resource Kit which has been shared with commissioners, city council members, legislators, and local stakeholders around our community. It can be found on the home page of our website.

## FACILITIES

COMING SOON

### DWIHN ADMINISTRATION BUILDING

WWW.DWIHN.ORG

COMING SOON

### CARE CENTER

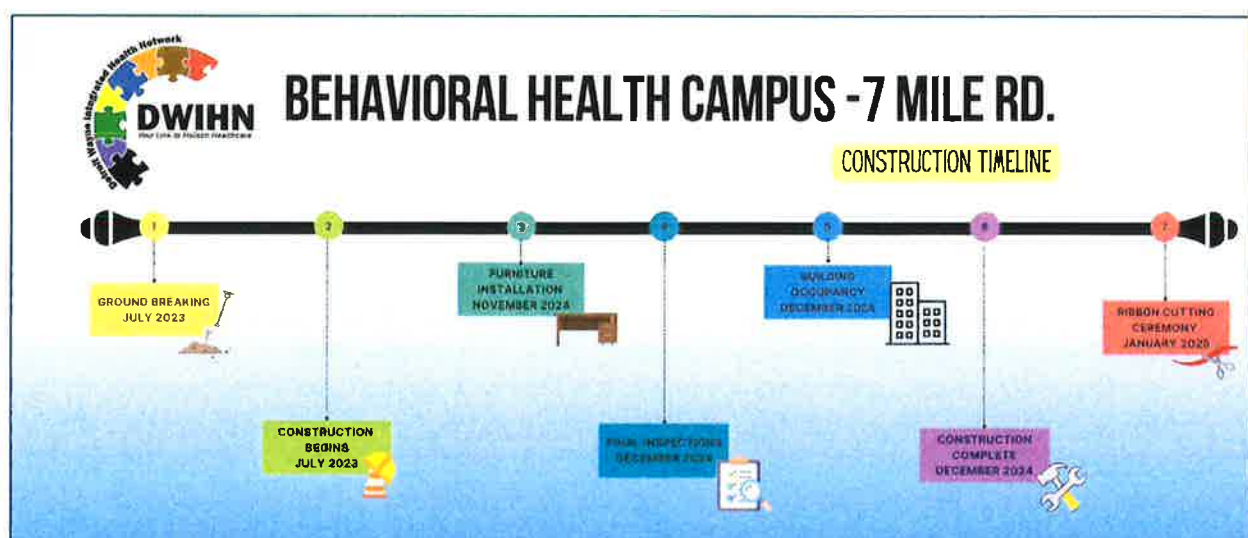
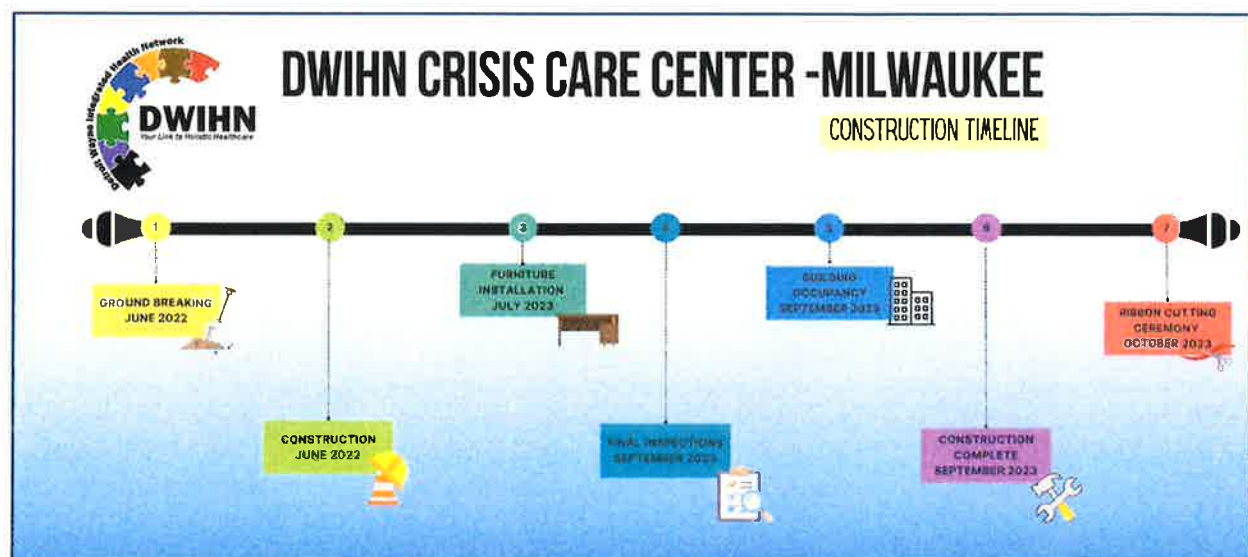
Bringing Behavioral Health Crisis Services to the Community

WWW.DWIHN.ORG







**CHIEF MEDICAL OFFICER**  
**Behavioral Health Education:**

DWIHN has continued outreach efforts for behavioral health services

- February Ask the Doc Digital Newsletter addressing declining COVID numbers and State of Union address by President.

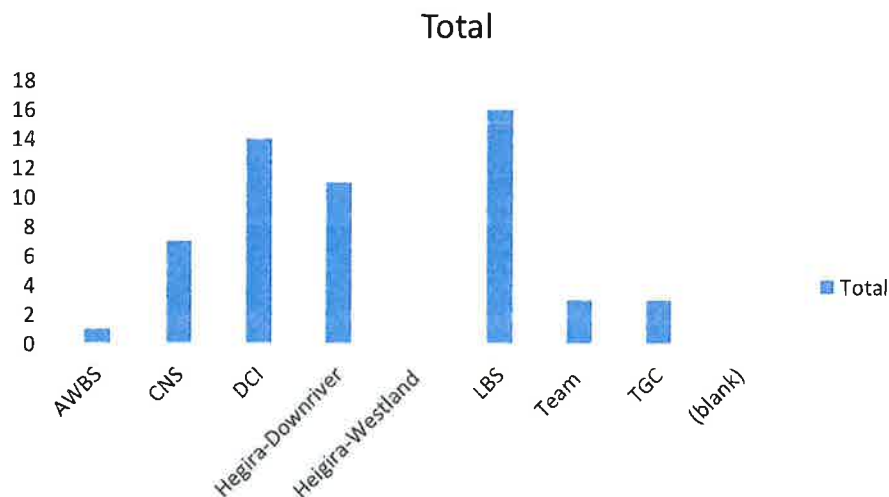
**Follow Up After Emergency Room Visit for Alcohol or other Drugs (FUA)**

IHC has entered into a project with the Health plans to help reduce the number of emergency room visit of individuals who have SUD. IHC pulls from ADT individuals who had an ED visit with the SUD CPT code. IHC completes care coordination with the SUD department for a follow up appointment within 30 days of discharge. Individuals who are not open with DWIHN are sent to the Medicaid Health Plans for follow up. During quarter 1, there were 170 individuals who went to the ED for alcohol or other drugs related problems. Fifty-one (51) attended the follow up after visit apt and 43 were sent to the Health Plans.

**ADULT INITIATIVES**

**Assertive Community Treatment:** Clinical Specialist monitored ACT program admissions and discharges of Lincoln Behavioral Services, Hegira- Westland, Hegira- Downriver, All Well Being Service, Central City Integrated Health, Development Centers, Team Wellness Center, and The Guidance Center. This includes the appropriateness of the level of care determinations and technical assistance to ensure program eligibility requirements were met. The monthly ACT forum discussed LOCUS, PHQ-9 updates, hospital recidivism, pre-admission review (PAR) completion, ways to engage members, and coordination of care by staff while the member is in the hospital. DWIH also provided technical assistance to All Well Being Services and Team Wellness, surrounding their 2022 ACT fidelity review.

**Med Drop:** During the month of February, DWIHN met with the Genoa Med Drop Coordinator to discuss updates to the pilot Med Drop referral process and any barriers. DWIHN also held a monthly meeting with the program providers for Med Drop to discuss ways to increase admissions, barriers, referral process, and recommendations for providers with regards to presenting the program to members in a positive and encouraging way. There are currently 55 members enrolled and 8 new referrals were received. Please see provider data below.



**PHQ-9 Performance Improvement Project:** DWIHN monitors network providers PHQ-9 performance at intake and at the 90 day follow up period. Compliance is completing both at intake and 90 day follow up with at least 95% completion rate for members with a depression inventory score of 10 or higher. For the follow up completion within 90 days, For the month of February 2023, there was an 81.7% completion rate at 90-day follow-up. February PHQ-9 intake data was not available at the time of this report (January 2023 had a 99.2% intake completion rate).

**Outcome Improvement and High Priority Committees:** Adult Initiatives meets twice a month with Clinically Responsible Service Providers (CRSP) to discuss members that are identified by providers that are high risk, recidivistic, and are considered challenging. There are currently 52 members being monitored by this committee and outcomes are being measured. DWIHN also meets monthly to discuss high priority cases as identified by DWIHN. Departments within DWIHN that participate with this committee include: Quality, Crisis, Substance Use, Children's Initiative, Adults Initiative, Utilization Management. There are currently two adults diagnosed with co-occurring disorder, two adults with Intellectual developmental disability (I-DD), five adults that are on Not Guilty by Reason of Insanity (NGRI) status, two children diagnosed with severe emotional disturbance (SED) and three children with I-DD.

#### **DIVERSITY, EQUITY AND INCLUSION OFFICER**

- CMHA Winter Conference (February 2023)
- Detroit Partner Call/National Disability Institute: Continuing the Conversation Financial Stability Challenges at the Intersection of Race, Ethnicity, Poverty and Disability – Steering Committee Meeting.
- One Day Conference: Intersectionality of Diversity & Disability Convening and Partnership Building: Held on March 8, 2023, (9:00 AM ET-2:00 PM ET) @WCCC Downtown campus
- Journey Mapping with Colors of Autism & Wayne County
- DEI Advisory Committee Meeting (U of M)
- Black Health & Racial Equity Research Network Steering Committee Meeting (WSU)
- CHECK-UP (Center for Health Equity and Community Knowledge in Urban Populations) new grant funding through CVS Health – Digital Divide.
- Roll out of DEI Survey – Final 3/1/2023
- Diversity & Cultural Competency Policy – NCQA Standards

#### **INFORMATION TECHNOLOGY**

##### **Business Processes**

- **DWIHN Mobile Application**
  - DWIHN has been developing a Member mobile application titled myDWIHN-Health. This is a collaboration with Vital Data and will roll out in a phased approach over the next 90 days.
- **DSM-V Conversion**
  - Coordinating with CRSP providers to convert from DSM-IV to DSM-V. Once converted, will review and embed the Social Determinants of Health in conjunction with the DWIHN business units.
- **1915(i) SPA**
  - Collaborating with business units to modify MHWIN to include a module or functioning related to the new 1915(i) SPA.

- **OBRA**
  - Collaborating with business units to create a new module within MHWIN to incorporate this new line of business.

#### **Applications and Data Management**

- **Henry Ford Joint Project**
  - DWIHN team working on expanding this collaborative to develop insights and member engagement for ADT's when members show up in the Emergency Department.
- **EQI reporting**
  - Completed the EQI report for FY 2022.
- **Dashboards for Behavioral Health Homes and Opioid Health Homes**
  - Currently in the process of creating new PowerBI dashboards for monitoring health home information.
- **Children's Services Dashboard**
  - Delivered first nine dashboards for Children's services.

#### **Infrastructure / Security / HIPAA**

- **Building Construction**
  - Woodward – RFP 2023-006 submitted and vendor award underway.
  - Continuing to work to configure the building security and video camera systems to meet the needs of the new Crisis Center as well as support a Multi-Campus system Going forward.
  - The network closet on 3<sup>rd</sup> floor relocated and rewired to accommodate Nutanix installation.
  - Working on the Badging system Camera, Printer, and photo configuration standards needed to support the building access system and other security systems that will dovetail on the photos etc.
- **Security**
  - Continuing to work with the vCISO on the IT security maturity assessment.

#### **QUALITY**

##### Highlights:

- The reporting percentage for indicator 2a (Access of services or Biopsychosocial within 14 days of request) continues to show improvement from Q3(37.8%) to (45.16%) preliminary for Q1. Q1 data is due to MDHHS on March 31, 2023.
- DWIHN continued to meet the standards for PI#1 (Children and Adult), 4b (SUD) and PI#10 (Children). We continue to show improvement for PI#10 (Recidivism or Readmission within 30 days) from Q4 15.89% (Adult) to Q1 14.71% (Adult) with an overall compliance score of 14.06%. We will continue with the efforts to meet the standard and will continue to evaluate the effectiveness of the interventions for next quarter.

## Reviews

Health Services Advisory Group (HSAG) is contracted by MDHHS to conduct the following reviews annually:

- Performance Measure Validation (PMV)
  - SFY2022 - 100% Compliance Score
- Compliance Monitoring
  - FY2021 – 77%;
  - FY2022 – 83%
- Performance Improvement Project (PIP)
  - SFY 2022- 100% Compliance Score

MDHHS completes every two years the Home and Community Based Waiver Review of DWIHN's Habilitation Supports Waiver, Children's Program Waiver, Serious Emotional Disturbance Waiver, and Substance Use Disorder program services.

- POC of accepted by MDHHS and fully implemented.

## HCBS Status Update

- The "Non-Responder" defined as those settings which failed to successfully exit Heightened Scrutiny status and are not compliant with HCBS requirements and are required to initiate transition activities for individuals who received HCBS at or through the setting. DWIHN is reporting these transition activities to MDHHS on an Excel Spreadsheet provided by MDHHS on the 1<sup>st</sup> and 15<sup>th</sup> of each month with the final update due March 1, 2023. Quality staff has submitted these reports to MDHHS on a timely basis for a total of 58 members initially. After reviewing the members identified one member was a duplicate and another deceased bring the total number to 56 members impacted and needing to select a transition pathway. The Quality Department has continued working with the CRSP and Residential homes to confirm the Transition plan and collect supporting documents. If CMS does not provide extension, Medicaid could not be used to pay for the HCBS services for the members who choose to stay in the non-responsive/non-compliant setting after March 17<sup>th</sup>.

## **Outcome Improvement Committee (OIC):**

OIC continues to meet twice a month. Gives opportunity to CRSP to bring challenging cases. Recommendations are given by psychiatrist and multidisciplinary teams. CRSP have continued to identify it as a helpful resource with recommendations that have been reportedly helpful for member served. OIC has served more than 50 members at this time. Some are able to exit out after continued improvement.

## **SUBSTANCE USE SERVICES**

### **Prevention Services:**

DWIHN's SUD Department manages substance use disorder prevention services under contract with the Michigan Department of Health and Human Services (MDHHS). The service region covers all Wayne County. This report provides an overview of the number of prevention efforts supported through the DWIHN for the month of February 2023.

Number of Direct services provided = **406**

Number of Educational materials disbursed = **962**

Number of Groups conducted for SUD prevention= **462**

Number of referrals from prevention = **32**



**SUD Authorizations:**

The Power BI dashboard indicates SUD Utilization Management staff approved 813 authorizations between 2/1/23 and 2/27/23. Of these 813 authorizations, 676 or 83.1% were approved within applicable timeframes, 137 or 16.9% were outside of timeframes. There were some identified technical programming issues that caused authorizations to not populate appropriately and needing authorization correction. These concerns have since been resolved.

**Naloxone Training:**

For February 2023, we have facilitated Naloxone training for 163 individuals. These training has been provided to agencies such as police departments, providers within our network, and community members. In addition, we look to further our outreach to the community by providing Naloxone Trainings through our Barbershop initiative and State Opioid Response program. The SUD Department is currently exploring other community options for Naloxone training as well. DWIHN has also distributed 90 sleeping coats to providers to distribute to those in need.

**RESIDENTIAL SERVICES**

There were 259 residential referrals to the Residential Department in February. There was one (1) facility closure reported and all members were relocated to alternative homes.

**Residential Care Specialist First Contact (after case assignment):** Timeliness to complete First Contact to referring agent. The measure is within 24 hours or by next business day (259 Total):

- Completed within 1-2 days 204
- 3-5 days 41
- 6 or more days 13

**Assessment Date:** Timeliness is to complete the Residential Assessment after First Contact.

- No assessments need (Brokering Only, Cancelled/Redirected after assigned) 111
- Completed within 1-5 days 41
- 6-10 days 26
- 11 or more days 21
- Assessments appointments scheduled after 2/17/23 58

**Service Authorizations:**

<b>Authorizations Processed</b>	<b>754</b>
Approved within 14 Days	638
Approved after 14 Days	116

- Interim IPOS Completed by DWIHN Auth Team 30
- Requests Submitted Residential Care Specialists 179
- Requests Processed Through MHWIN Queues 570

**UTILIZATION MANAGEMENT**

**Habilitation Supports Waiver (HSW):** There are 1,084 total HSW slots as of 2/24/23. A total of 1,013 slots are currently filled, which is a utilization rate of 93.5%. Two (2) additional Clinically Responsible Service Providers (CRSPs) are beginning to enter their recertifications directly into

the WSA, which will improve timeliness. The UM Department has added an additional staff to the team to assist with processing HSW applications and recertifications. The UM and Residential Departments are also working collaboratively to develop a process to increase enrollment. The network has been provided two instructional memos detailing the implementation of the new process and discussed this service provision at provider meetings.

**Outpatient Authorizations:** There were 1,665 authorizations manually approved by the UM department from February 1<sup>st</sup> through February 25<sup>th</sup>, 2023. This number is reflective of non-SUD, non-residential, non-urgent pre-service authorizations. Of these manually approved authorizations, 99% were approved within 14 days of request.

Timeframes of Outpatient Service Authorizations are being examined for possible adjustments in accordance with the feedback being received from providers regarding the ways the approval time frames impact the service delivery to our members. At this time, the UM department is preparing a training to assist CRSP Providers in inputting of authorization requests correctly in order to minimize delays caused by authorizations needing to be sent back to be corrected.

**State Facilities:** There were two (2) adult State Hospital admissions for the month of February and 74 NGRI consumers are currently monitored in the community. Three (3) individuals remain on the State Hospital wait list. There were no new children's State Hospital admissions in February.

#### **Inpatient Admissions:**

As of 2/27/23, the UM Team has managed a total of 719 new admissions across the provider network (including MI Health Link members). This data includes inpatient, partial hospitalization, and crisis residential services. In the month of February, there were 617 (non-MI Health Link) admissions for inpatient treatment, reflecting a 12% decrease from the 701 inpatient admissions during January 2023.

SMI/SED	# Admitted Members	# Admissions	Avg Length Of Stay	Median Length of Stay
IDD	20	20	11.55	11.5
SED	81	86	9.17	8.5
SMI	482	501	8.08	7
SUD	8	8	6.50	5.5
		0	0.00	
N/A		0	0.00	
NON		0	0.00	
Not Assesed		0	0.00	
<b>Total</b>	<b>591</b>	<b>615</b>	<b>8.33</b>	<b>7</b>

Source: Power BI - Hospitalizations and Recidivism - Acute Inpatient

The data outlined below reflects the number of admissions as of 2/27/2023:

- Inpatient: 617
- MHL Inpatient: 6
- Partial Hospital: 74
- Crisis Residential: 22 (adults – 17 and children - 5)
- **Total Admissions: 719**

## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 22-61R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 3/15/2023

Name of Provider: Roncelli Inc

Contract Title: Milwaukee Crisis Center Renovations

Address where services are provided: None

Presented to Executive Committee at its meeting on: 3/13/2023

Proposed Contract Term: 4/1/2023 to 12/31/2023

Amount of Contract: \$ 14,600,000.00 Previous Fiscal Year: \$ 12,700,000.00

Program Type: Modification

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 5/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

BA #22-61, Milwaukee Crisis Center Renovations, was approved on April 18, 2022 in an amount not to exceed \$12,700,000, with an end date of June 30, 2023.

DWIHN Facilities is requesting board approval to revise the contract by increasing the contract amount by \$1,900,000.00, bringing the total amount to \$14,600,000.00, and extend the contract term to 12/31/23.

The amended board action is requesting the approval for additional funds to be added and extension of time to address the following:

- 1) Existing Unforeseen Building Conditions (\$807,500)
- 2) State of Michigan Crisis Stabilization Guideline Compliance (\$842,500);
- 3) Building Equipment and Material Delays (\$250,000)

DWIHN will not renegotiate the existing Flagstar loan and incur additional interest and costs. DWIHN will use local cash and receive the Medicaid reimbursement through depreciation expense.



Outstanding Quality Issues (Y/N)? \_ If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 22/23	Annualized
Multiple - construction	\$ 16,200,000.00	\$ 16,200,000.00
	\$	\$ 0.00
<b>Total Revenue</b>	\$	\$ 16,200,000.00

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 00000.158000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

**Eric Doeh**

**Stacie Durant**

Signed: Tuesday, March 14, 2023

Signed: Tuesday, March 14, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 15<sup>th</sup> day of March, 2023:

☒ Approved

☐ Rejected

☐ Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

☐ Executive Director - Initial here: \_\_\_\_\_

☐ Tabled as follows: \_\_\_\_\_

Signature William M. Blackshire  
Board Liaison

Date 3/15/2023

## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 23-05R3 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 3/15/2023

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: FY 2022-2023 Operating Budget

Address where services are provided: None

Presented to Finance Committee at its meeting on: 3/1/2023

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: \$ 1,031,626,410.00 Previous Fiscal Year: \$ 927,640,119.00

Program Type: Continuation

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This is a request for Board approval to amend the FY23 Operating Budget as follows:

1. Certification of \$75,115,547 - Medicaid and Healthy MI revenue -- per projection of FY23 actual revenue received (October-January, 2023) and the FY 22 actual revenue received for the entire fiscal year;
2. Certification of Federal Grant revenue per MDHHS award to DWIHN of additional SUD Treatment, Prevention and Women Specialty Services COVID funds in the amount of \$4,067,614 and the allocation of \$335,000 for the ARPA Treatment (COVID 3);
3. Increase Salary and fringe benefit in the amount of \$330,611 (\$237,167 and \$93,444, salary and fringe benefits, respectively) per the Executive Compensation Study; and,
4. A newly created Social Media Strategist position in the Communications Department that is estimated to cost \$92,562.00 (\$66,400 and \$26,162.00 salary and fringe benefits, respectively).

The revised FY23 Operating Budget of \$1,031,626,410 consists of the following revenue: \$21,630,181 (State General Funds, CCBHC General Funds); \$798,256,944 (Medicaid, DHS Incentive, Medicaid-Autism; Children's/SED Waiver, HAB); \$9,886,123 (MI Health Link); \$140,914,218 (Healthy MI-Mental Health and Substance Abuse); \$17,686,447 (Wayne County Local Match Funds); \$4,040,539 (PA2 Funds); \$7,294,100 (State

Grant Portion of OBRA, SUD); \$31,136,858 (Federal Grants/Federal Block Grants); \$241,000 (Local Grant Revenue); \$500,000 (Interest Income); and \$40,000 (Misc. Revenue).

---

Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 22/23	Annualized
MULTIPLE	\$ 1,031,626,410.00	\$ 1,031,626,410.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 1,031,626,410.00	\$ 1,031,626,410.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

**Eric Doeh**

**Stacie Durant**

Signed: Thursday, February 16, 2023

Signed: Thursday, February 16, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 15<sup>th</sup> day of March, 2023.

☒ Approved

☐ Rejected

☐ Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

☐ Executive Director - Initial here: \_\_\_\_\_

☐ Tabled as follows: \_\_\_\_\_

Signature Kellian M. Blackshire  
Board Liaison

Date 3/15/2023

## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 23-07 R2 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 3/15/2023

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: Provider Network System FY 22/23

Address where services are provided: Service Provider List Attached

Presented to Program Compliance Committee at its meeting on: 3/8/2023

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: \$ 804,448,924.00 Previous Fiscal Year: \$ 677,393,988.00

Program Type: Continuation

Projected Number Served- Year 1: 75,000 Persons Served (previous fiscal year): 71,682

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

BA 23-07 R2 is a request to add 1 new provider to the DWIHN provider network. BA 23- 07R, approved by the DWIHN Board on 1/18/23, added 2 newly credentialed providers. BA 23-07 was approved by the DWIHN Board on 9/21/22. BA 23-07 R2 requires no budget increase due to reallocation of funds within the total budget.

(DWIHN) DWIHN is requesting approval for continued funding for the Provider Network System for the fiscal year ended September 30, 2023. This will allow for the continued delivery of behavioral health services for individuals with: Serious Mental Illness, Intellectual/Developmental Disability, Serious Emotional Disturbance and Co-Occurring Disorders.

The services include the full array behavioral health services per the PIHP and CMHSP contracts. The amounts listed for each provider are estimated based on current year activity and are subject to change.

Note 1. The board action amounts include: Mental health treatment services, Autism, Children's Waiver, SED Waiver, children crisis services and SUD Medicaid, HMP and block grant treatment, Behavioral Health Home and Opioid Health Home services which are supplemental, voluntary services that Medicaid members with specific diagnoses may opt into to receive comprehensive care coordination facilitated by a health home care team and EBSE claims based activity.

In addition, it should be noted that the hospitals listed under HRA change based on consumers stay. As such, hospitals may be added and amounts reallocated without board approval to avoid delay of payment; the funds are a pass through from MDHHS.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
Multiple	\$ 804,448,924.00	\$ 804,448,924.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	<b>\$ 804,448,924.00</b>	<b>\$ 804,448,924.00</b>

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

**Eric Doeh**

**Stacie Durant**

Signed: Tuesday, February 28, 2023

Signed: Tuesday, February 28, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 15<sup>th</sup> day of March, 2023

☒ Approved

☐ Rejected

☐ Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

☐ Executive Director - Initial here: \_\_\_\_\_

☐ Tabled as follows: \_\_\_\_\_

Signature Kellian M. Blackshire  
Board Liaison

Date 3/15/2023



## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: BA 23-46R Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 3/15/2023

Name of Provider: All Well-Being Services

Contract Title: FY22-23 MI Health Link Demonstration Project

Address where services are provided: See Attachment ( Multiple Providers)

Presented to Program Compliance Committee at its meeting on: 3/8/2023

Proposed Contract Term: 1/1/2023 to 12/31/2023

Amount of Contract: \$ 9,886,123.00 Previous Fiscal Year: \$ 9,886,123.00

Program Type: Continuation

Projected Number Served- Year 1: 5,000 Persons Served (previous fiscal year): 5000

Date Contract First Initiated: 12/31/2023

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This Board Action is being revised to coincide with the contract term of January 1, 2023 thru December 31, 2023 for MI Health Link Contracts. No other additional changes are required.

This board action is requesting a one year continuation contract with the five (5) Integrated Care Organizations (ICO) to receive and disburse Medicare dollars to reimburse the Affiliated Providers for the fiscal year ended September 30, 2023 for estimated amount of \$9,886,123 in conjunction with the MI Health Link Demonstration Project.

The services performed by the Affiliated Providers are those behavioral health benefits available to the Dual Eligible (Medicare/Medicaid) beneficiaries being managed by the DWIHN through its contract with the Michigan Department of Health and Human Services MDHHS) and its contracts with the five ICOs. The Affiliated Providers consist of inpatient, outpatient and substance use disorder providers. This Demonstration Project is designed to ensure that coordinated behavioral and physical health services are provided to this population.

The Medicaid eligible services for the MHL members are provided by our provider network and such costs were included in the board approved Provider Network board action.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Other

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
Medicare	\$ 9,886,123.00	\$ 9,886,123.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 9,886,123.00	\$ 9,886,123.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64936.827020.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

**Eric Doeh**

**Stacie Durant**

Signed: Tuesday, February 28, 2023

Signed: Tuesday, February 28, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 15<sup>th</sup> day of March, 2023

- ☒ Approved  
☐ Rejected  
☐ Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

☐ Executive Director - Initial here: \_\_\_\_\_

☐ Tabled as follows: \_\_\_\_\_

Signature Lillian M. Blackshire  
Board Liaison

Date 3/15/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 23-59 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 3/15/2023

Name of Provider: Diligent Corporation

Contract Title: Board Portal Renewal

Address where services are provided: None

Presented to Finance Committee at its meeting on: 3/1/2023

Proposed Contract Term: 3/20/2023 to 3/19/2025

Amount of Contract: \$ 62,303.00 Previous Fiscal Year: \$ 42,008.49

Program Type: Modification

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 4/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This Board action is requesting board approval for additional funds to continue the Board Portal Service subscription with Diligent. The cost of the service for the first year is \$9,900.00 and the cost for the second year is \$10,395.00. Total cost for the two (2) year subscription is \$20,295.00. The total amount of the modifications total \$62,303.

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Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

<b>Revenue</b>	<b>FY 22/23</b>	<b>Annualized</b>
Multiple	\$ 20,295.00	\$ 20,295.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 20,295.00	\$ 20,295.00

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64915.727020,00000

In Budget (Y/N)? Y

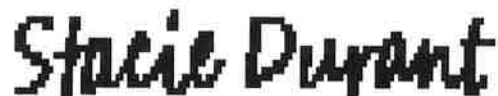
Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:



Signed: Thursday, February 23, 2023

Signed: Thursday, February 23, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 15<sup>th</sup> day of March, 2023

☒ Approved

☐ Rejected

☐ Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

☐ Executive Director - Initial here: \_\_\_\_\_

☐ Tabled as follows: \_\_\_\_\_

Signature

Kellia M. Blauhue

Board Liaison

Date

3/15/2023

## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 23-60 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 3/15/2023

Name of Provider: Sterling Security LLC

Contract Title: Security Services at 707 W. Milwaukee

Address where services are provided: None

Presented to Finance Committee at its meeting on: 3/1/2023

Proposed Contract Term: 2/1/2023 to 9/30/2023

Amount of Contract: \$ 68,022.00 Previous Fiscal Year: \$ 162,927.00

Program Type: New

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 2/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN Facilities is requesting board approval to contract with Sterling Security, LLC to provide security services at 707 W. Milwaukee for the period February 1-September 30, 2023, in an amount not to exceed \$68,022.00. The previous security company was unable to continue providing the required services due to staffing shortages. DWIHN had a previous contract with Sterling Security for security services for the Woodward and the two new center buildings. DWIHN will issue a formal RFP upon completion of the care center however time was of the essence.

---

Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 22/23	Annualized
Multiple	\$ 68,022.00	\$ 68,022.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 68,022.00	\$ 68,022.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64922.817040.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:



Signed: Thursday, February 23, 2023

Signed: Thursday, February 23, 2023



BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 15<sup>th</sup> day of March, 2023.

☒ Approved

☐ Rejected

☐ Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

☐ Executive Director - Initial here: \_\_\_\_\_

☐ Tabled as follows: \_\_\_\_\_

Signature

Lillian M. Blackshire

Board Liaison

Date

3/15/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 23-61 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 3/15/2023

Name of Provider: Hotel St. Regis

Contract Title: Board Meeting Space

Address where services are provided: None

Presented to Executive Committee at its meeting on: 3/13/2023

Proposed Contract Term: 4/1/2023 to 12/20/2023

Amount of Contract: \$ 86,784.00 Previous Fiscal Year: \$ 38,880.00

Program Type: Continuation

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 4/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN Administration is requesting approval to create BA #23-61 for the new lease agreement with St. Regis Hotel for board meeting space and parking (a modification of the previously approved BO 22290026). The original agreement was for a total of \$38,880 April 1, 2022-March 31, 2023. The new agreement is for \$47,904.00 and a new term to end December 20, 2023, for a total contract amount of \$86,784.00.

---

Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 22/23	Annualized
Multiple	\$ 86,784.00	\$ 86,784.00
	\$	\$ 0.00
<b>Total Revenue</b>	\$	\$ 86,784.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64922.941000.00000

In Budget (Y/N)? Y

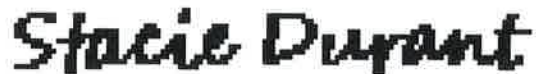
Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:



Signed: Monday, March 13, 2023

Signed: Monday, March 13, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 15<sup>th</sup> day of March, 2023.

- ☒ Approved  
☐ Rejected  
☐ Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

☐ Executive Director - Initial here: \_\_\_\_\_

☐ Tabled as follows: \_\_\_\_\_

Signature

Lillian M. Blackshire

Board Liaison

Date

3/15/2023

## GOAL Line “Get On and Learn” Program

The Mission of the GOAL Line program is to provide Detroit students access to impactful afterschool programming. All students in the GOAL Line program will improve and cultivate their capacity to work effectively and productively. The GOAL Line program is on a mission to make every student a better scholar, student, and citizen in Detroit and beyond.

FY 2022-2023 GOAL LINE LIST	
<b>11 Total Schools</b>	
School Name	# of Students per school = 337
Bagley Elementary School of Journalism and Technology	1
Cornerstone Academy (6-8)	59 (includes both schools)
Cornerstone Academy (K-5)	NA
Detroit Achievement Academy	48
Foreign Language Immersion & Cultural Studies School (FLICS)	139
John R. King Academic and Performing Arts Academy	11
Palmer Park Preparatory Academy	17
Pasteur Elementary School	11
Rutherford Winans Academy	2
Schulze Academy for Technology and Arts	31
Vernor Elementary School	18

## Youth Suicide Statistics

### Suicide Rates:

- Suicide is the second-leading cause of death for teens and young adults, ages 10-34 ([CDC, 2022](#)).
- 25.5% of adults ages 18-24 reported having seriously considered suicide in the past month. This is a higher percentage than any other adult age group ([CDC, 2020](#)).
- 18.8% of high school students reported having seriously considered suicide in the past year. This percentage is higher among females (24.1%), and lesbian, gay, or bisexual teens (46.8%) ([CDC, 2020](#)).
- 8.9% of high school students attempted suicide in the past year. This percentage is highest among females (11.0%), black teens (11.8%), and lesbian, gay, or bisexual teens (23.4%) ([CDC, 2020](#)).

According to a 2019 study published in the *Journal of Community Health*:

- Suicide death rates for Black American girls ages 13 to 19 increased by 182% from 2001 to 2017
- African American boys age 5-12 are more likely than any other age group to die by suicide.

Ring the Alarm: The Crisis of Black Youth Suicide in America reports that:

- Black children in the United States are almost twice as likely to die by suicide than white children.
- The suicide death rate among Black youth has been found to be increasing faster than any other racial/ethnic group.

[https://watsoncoleman.house.gov/imo/media/doc/full\\_taskforce\\_report.pdf](https://watsoncoleman.house.gov/imo/media/doc/full_taskforce_report.pdf)

#### **Increasing Concerns during the Pandemic:**

- In 2021, 43.4% of 18-29-year-olds experienced symptoms of depression, compared to 21% in 2019. 48.5% of 18-29-year-olds screened positive for anxiety in 2021, compared to 11.0% in 2019 ([CDC, 2020](#); [Twenge, McAlister, & Joiner, 2021](#); [CDC, 2022](#)).
- 69.1% of 12-17-year-olds perceived that the COVID-19 pandemic negatively affected their mental health ([SAMHSA, 2021](#)).
- Between 2019 and 2020, there was a 30.7% increase in emergency room visits for mental health reasons for children ages 12-17 ([CDC, 2020](#)).
- LGBTQ+ teens and young adults were more likely than non-LGBTQ+ teens/young adults to report using alcohol, pills, or drugs as a way to cope with their distress over the past six months ([The Jed Foundation, 2021](#)).

#### **Outreach/Prevention/Treatment:**

- Support is provided to Definitely Different Girls in the form of workshops as requested. (There are typically 4-6 sessions with this group annually)
- Renaissance High School weekly support with adolescent girls.
- Collaboration with Teen Hype – typically one time annually by supporting their play or having their youth perform spoken word or skits at our Youth Conference.
- Discussions of expanding youth employment programming to year-round opportunities for support.
- The Children's Center hosts an Annual Demystifying Suicide Event at the Pistons building. Last year Youth United staff participated on the panel discussion.
- Children's Initiative Department presented at the Suicide Prevention Conference last year held at Schoolcraft College on accessing community mental health services.
- MDHHS is supporting the training and implementation of Dialectical Behavioral Therapy (DBT-A); an evidence-based treatment for emotional dysregulation and self-harming behaviors, adapted for adolescents and their families (ages 12-18). The next cohort starts May 2023.
- DWIHN offers free Question, Persuade, Refer (QPR) trainings. Next training is offered 3/23/23 via Detroit Wayne Connect website.
- Andrea Smith, Director of Innovation and Community Engagement was the guest speaker for the "Let's Talk" Parent Workshop that was held 3/5/23

- Last year Chief Medical Officer, Dr. Faheem conducted various Ask the Doc interviews on YouTube relating to suicide rates, children mental illness, and seasonal affective disorder.
- Last year Children's Initiative Director, Cassandra Phipps conducted a short interview on suicide prevention warning signs for children and teens on DWIHN What's Coming Up Youtube page.
- The Annual Suicidology conference will be 9/12/23
- Black Family Development offers evidenced based practices suicide prevention trainings: Question, Persuade, Refer (QPR), Safe TALK (Suicide Awareness is For Everyone, Talk, Ask, Listen, Keep Safe), and ASSIST (Applied Suicide Intervention Skills Training).
- School Success Initiative: Therapists offer suicide prevention trainings in the School Success Initiative schools.
- Ruth Ellis has a behavioral health team that is ASSIST (Applied Suicide Intervention Skills Training) certified. Utilize the Columbia Suicide Severity Rating Scale as needed. Last year Ruth Ellis participated in Trans Day of Remembrance and discussed awareness to the risks transgender youth face that included suicide information. Also participated in an art activity creating painted rock garden to honor the memory of those who died by suicide.
- CBS National produced a powerful documentary called, *Connecting the Dots*, which takes a look at youth and mental health. CBS Detroit has been diving deeper at a local level all week long, interviewing multiple agencies and organizations on where people can find help.

**Wednesday night interview @ 39:34 – Eric Doeh (CEO / President)**

<https://www.cbsnews.com/detroit/video/continuing-the-conversation-about-mental-health-among-teens/#x>

**Monday night interview @ 11:53 - Ebony Reynolds (Clinical Officer)**

[https://urldefense.com/v3/https://www.youtube.com/watch?v=uM5uokSjPso;!!CxwJSw!OVxoQUxCC9sUR6jVC7L6dDhsu89FD8EnMxEV4yMeJshjUv28XxfdihMbWHahkidZwRZKORkftnYKyWM5qw\\$](https://urldefense.com/v3/https://www.youtube.com/watch?v=uM5uokSjPso;!!CxwJSw!OVxoQUxCC9sUR6jVC7L6dDhsu89FD8EnMxEV4yMeJshjUv28XxfdihMbWHahkidZwRZKORkftnYKyWM5qw$)





COURAGEOUS CONVERSATIONS

## SUICIDE PREVENTION WITH SIX FT. OVER

Thursday,  
March 23, 2023  
4:00pm-6:00pm

27th Letter Books  
3546 Michigan Ave,  
Detroit, MI 48216

Suicide is the second leading cause of death amongst young people. Join us for a conversation on suicide awareness, prevention, and hope. Refreshments will be provided.

Questions?

Contact: [csteele@dwihn.org](mailto:csteele@dwihn.org) or [bmiles@dwihn.org](mailto:bmiles@dwihn.org)



SIX FT. OVER







# DETROIT WAYNE INTEGRATED HEALTH NETWORK

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**A COMMUNITY OF CARE-CONNECTING YOU TO BEHAVIORAL AND  
PHYSICAL HEALTH CARE**

**[800-241-4949](tel:800-241-4949)**

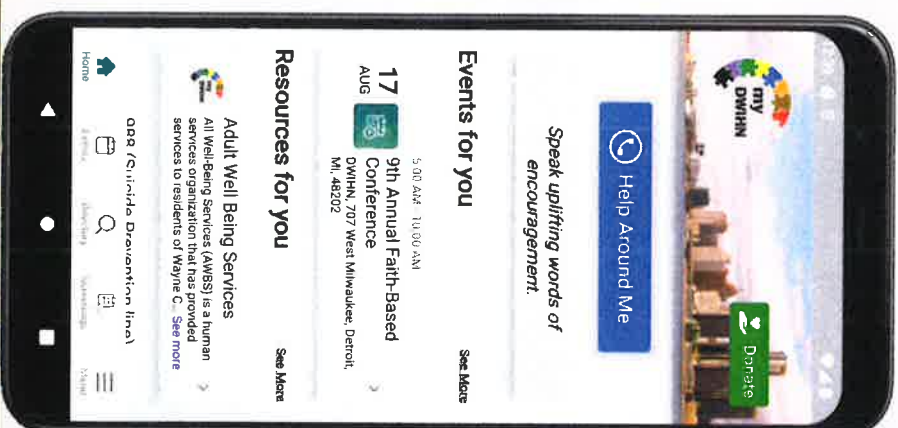
**[www.dwihn.org](http://www.dwihn.org)**

## 2

# TODAY'S DISCUSSION

- Increasing awareness of myDWHIN mobile app
- Community Outreach activities
- Media Outreach
- Youth United now part of Communications department
- Boost social media analytics/Partner with social media influencers
- Posted Social Media Strategist position

# MYDWIHN MOBILE APP





# 4 COMMUNITY OUTREACH DWIHN-WE ARE ONE-A COMMUNITY OF CARE

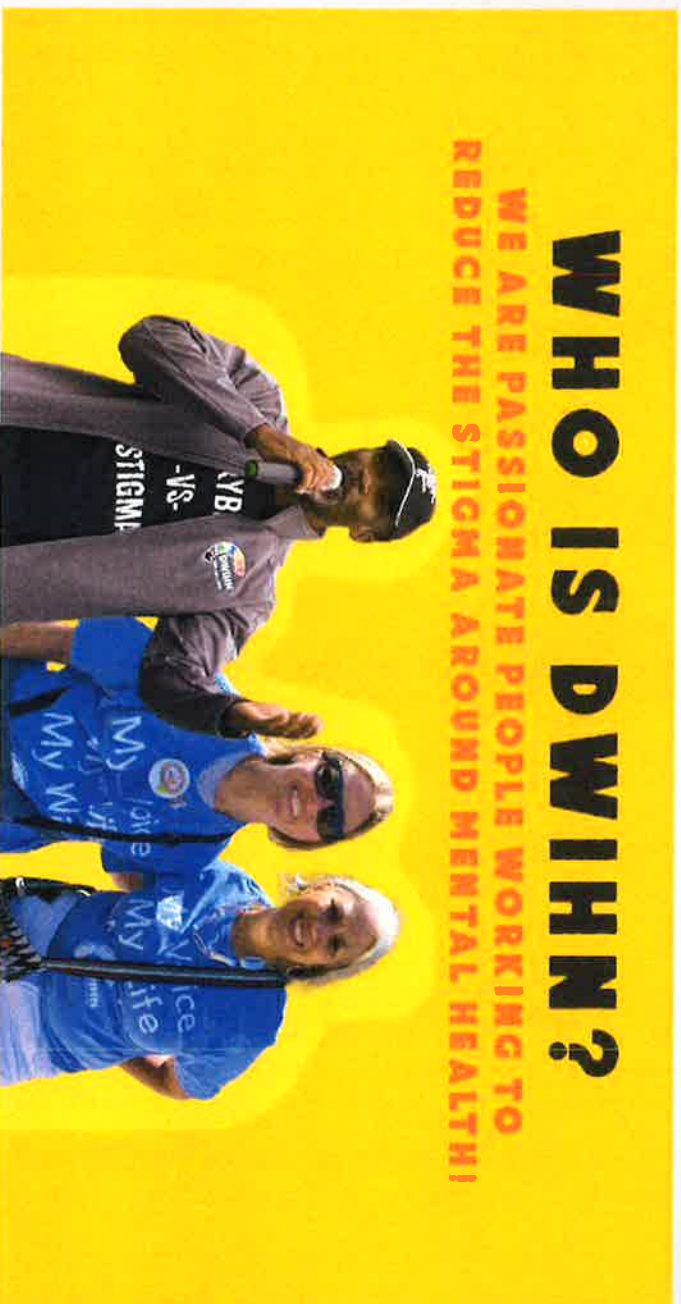


## 5 SUD MESSAGING-STREAMING PLATFORMS





## WHO IS DWIHN CAMPAIGN

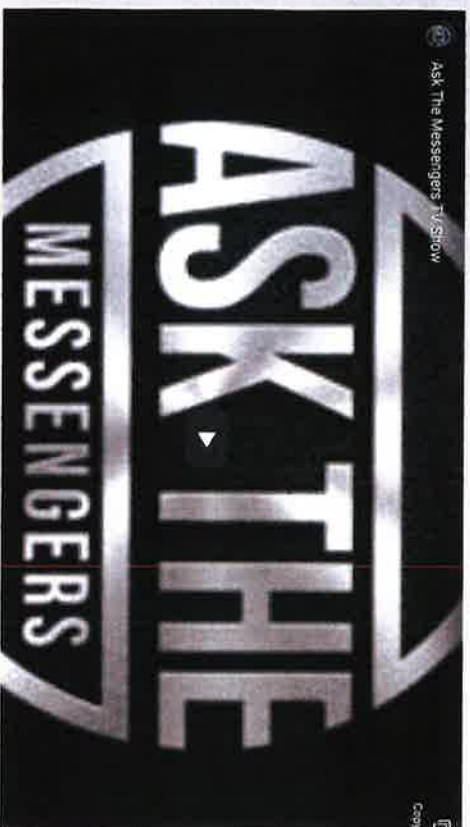


# 7 CHANNEL 4 VIDEO SHOOT-WHO IS DWIHNI?



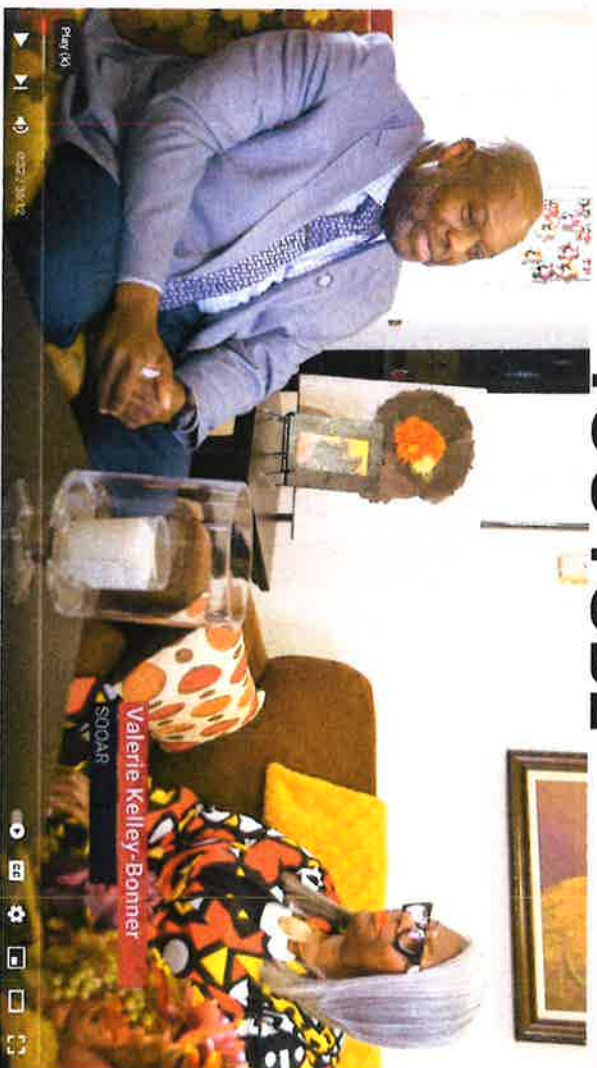
8

# ASK THE MESSENGERS-SUD MEDIA OUTREACH-AIRS MARCH 25<sup>TH</sup> TV 20





## 9 GLOBAL RECOVERY LIVE-SUD MEDIA OUTREACH YOUTUBE



# NEW MEDIA PARTNERS

10

**الأمريكي اليوم**  
THE ARAB AMERICAN TODAY

www.arabamerican.today.net

www.arabamerican.today.net

www.arabamerican.today.net

**محنة العربي**

الأمريكي اليوم

www.arabamerican.today.net

www.arabamerican.today.net

www.arabamerican.today.net

**دولة يتي... أول عربية الجمهوري بعد فوزها**

الأمريكي اليوم

www.arabamerican.today.net

www.arabamerican.today.net

www.arabamerican.today.net

**حياة في الرجل**

الأمريكي اليوم

www.arabamerican.today.net

www.arabamerican.today.net

www.arabamerican.today.net

**EL CENTRAL**

HISPANIC NEWS

HOME ABOUT ESPAÑOL COMMUNITY FEATURED CULTURE & ARTS LATEST ISSUE PAST ISSUES EVENTS CONTACT ADVERTISE

**[re]Building the Barrio: Detroit Future Ops**

**Detroit City Council Approves Riverside Park Land Transfer Agreement**

**a guide to managing unhealthy family relationships**

**Free Drama**

Getting Help and Settling Boundaries



# DWIIHN FEATURED AS A RESOURCE

## Servicios y recursos de salud mental en el condado de Wayne

La Red de Salud Integrado de Detroit Wayne (DWIHN) es la red de seguridad pública para 75,000 personas que luchan con problemas de salud mental, trastorno por uso de sustancias y discapacidad en el condado de Wayne. Nuestra red de proveedores está disponible para ofrecer servicios a niños, familias y adultos con trastornos emocionales graves, autismo, ansiedad, depresión, ideación suicida y mucho más. Es nuestra responsabilidad servir y cuidar a algunas de las personas más vulnerables que viven en nuestros vecindarios y comunidades.

Hay varias formas diferentes de acceder a los servicios.

Descargue la aplicación myDWIHN para hablar o enviar mensajes de texto a alguien, acceder a recursos en la comunidad, averiguar donde están los proveedores en su vecindario e informarse sobre eventos y capacitaciones. Disponible para descargar tanto en Apple Store como en Google Play Store.

Línea de ayuda DWIHN Access, 800-241-4949, personal capacitado disponible las 24 horas del día, los 7 días de la semana que lo ayude a usted o a un ser querido a conectarse con los servicios y recursos de salud del comportamiento.

988-Línea directa para la prevención del suicidio: si usted o un ser querido tienen pensamientos suicidas, llame y obtenga ayuda.

ReachOutStrong.org: 313-488-HOPE, llame o envíe un mensaje de texto a cualquier persona mayor de 14 años que tenga un problema de salud mental. Especialistas capacitados en salud comunitaria realizan una evaluación y brindan a las personas la ayuda que necesitan. Involucra a las personas y ofrece apoyo terapéutico las 24 horas del día, los 7 días de la semana, independientemente de su capacidad de pago.

Primeros auxilios de salud mental: aprenda cómo reconocer a alguien en crisis y cómo responder.

llame al 888-490-9698

Navegador de veteranos: servicios gratuitos para veteranos y sus familias, independientemente de su estado militar. Llame al Navegador de veteranos Chris Brown, 313-585-0801.

Recursos gratuitos de salud mental: MyStrength: descargue esta aplicación gratuita de salud mental para ayudar con la ansiedad, la depresión y los conceptos de bienestar.

Chequeo de salud mental en Mindwise en el sitio web: [www.dwihn.org](http://www.dwihn.org). Haga clic en "Obtener un chequeo de salud mental".



## Mental Health Services and Resources in Wayne County



The Detroit Wayne Integrated Health Network (DWIHN) is the public safety net for 75,000 people struggling with mental health, substance use disorder, and disability concerns in Wayne County. Our Provider network is available to offer services for children, families and adults with serious mental illness, autism, anxiety, depression, and more. We offer a wide range of services, including individual therapy, group therapy, and crisis intervention. It is our responsibility to serve and care for some of the most vulnerable people living in our neighborhoods and communities.

There are several different ways to access services.

Download the myDWIHN app to talk or text someone, access resources in the community, find out where providers are in your neighborhood, and learn about events and trainings. Available for download in both the Apple Store and Google Play Store.

DWIHN Access Helpline: 800-241-4949. Trained staff available 24/7 who will help get you or a loved one connected to behavioral health services and resources.

988 Suicide Prevention Helpline: If you or a loved one are struggling with suicidal thoughts, call and get help.

ReachOutStrong.org: 313-488-HOPE, call or text line for anyone 14 years and older who has a mental health concern. Trained behavioral health specialists will do an assessment and get people the help they need. Languages: individuals and offers therapeutic support 24/7 regardless of ability to pay.

Mental Health First Aid: learn how to recognize someone in crisis and how to respond, call 888-490-9698.

Veteran Navigator: Free services to Veterans and their families regardless of military status, call Veteran Navigator Chris Brown, 313-585-0801.

Free Mental Health Resources: MyStrength-download this free mental health app to help with anxiety, depression, and wellness tips.

Mindwise: Free mental health check on website: [www.dwihn.org](http://www.dwihn.org), click on "Get a Mental Health Checkup".

## COMMUNITY RESOURCE KIT



**WE ARE ONE-  
A COMMUNITY OF CARE  
COMMUNITY RESOURCE KIT**



# TRAINING OPPORTUNITIES: NARCAN >>>>>

DWHN's SUD staff provides community Narcan Trainings.

**Narcan**  
**Saves Lives**

Get Trained Today



DWHN HERE TO TALK. HERE TO HELP. 800-241-4949



## COMMUNITY RESOURCE KIT- WHERE CAN YOU FIND IT?

### DWIHN

707 W. Milwaukee Ave  
Detroit, MI 48202-2943  
Tel: (313) 344-9099  
Tel: (313) 833-2500  
TTY: (800) 630-1044  
Email: Contact Us

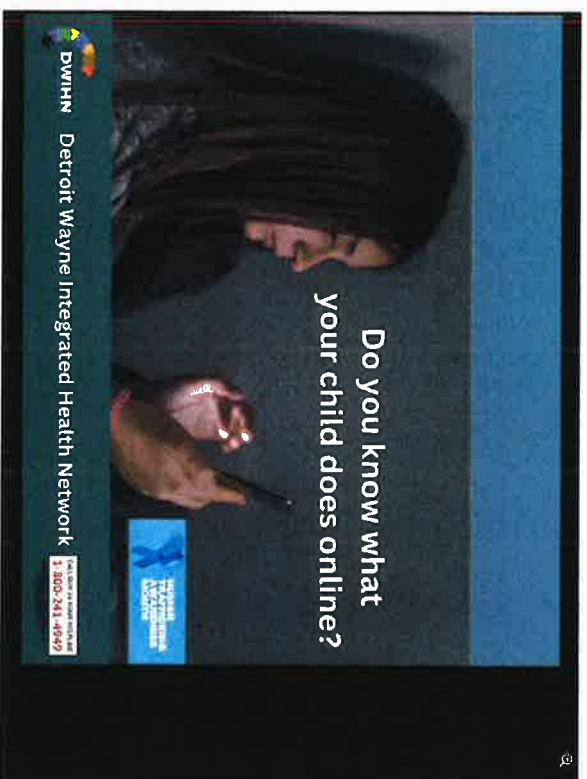
- > Careers
- > Compliance Hotline
- > **Community Resource Kit**
- > Donate
- > DWC Training
- > DWIHN Board Login
- > MH-WIN Login
- > MyStrength
- > Notice of Privacy Practice
- > Recipient Rights



### LET'S CONNECT



# 15 CHANNEL 7 FACEBOOK-HIGHER THAN AVERAGE ENGAGEMENT



11K Reach  
13.7K Impressions  
542 Reactions & Comments  
220 Clicks  
136 Shares

# SOCIAL MEDIA GROWTH

16

October 2022 –February2023 vs. Previous Year

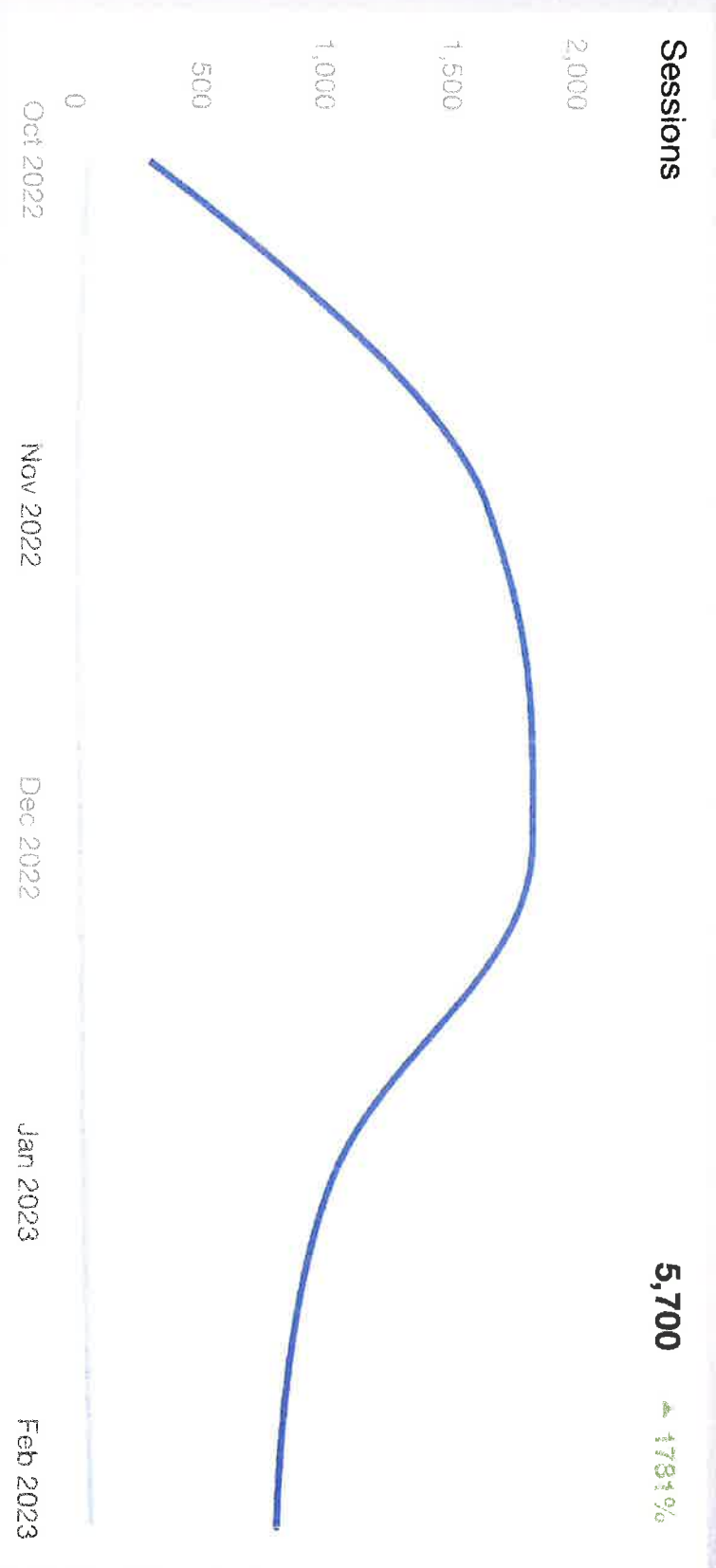
Facebook 7,601	LinkedIn 1,436	Instagram 1,627	TikTok 73	Twitter 1,077	Net Audience 11,814
Facebook +15%	LinkedIn +38%	Instagram +11%	TikTok +100%	Twitter +2%	Net Growth +17%

- (October –now, FB, Instagram, Tik Tok, Linked In, Twitter, overall net growth of 17%), boosting posts makes a significant impact



# SOCIAL MEDIA GROWTH-DWVHN WEBSITE VISITS

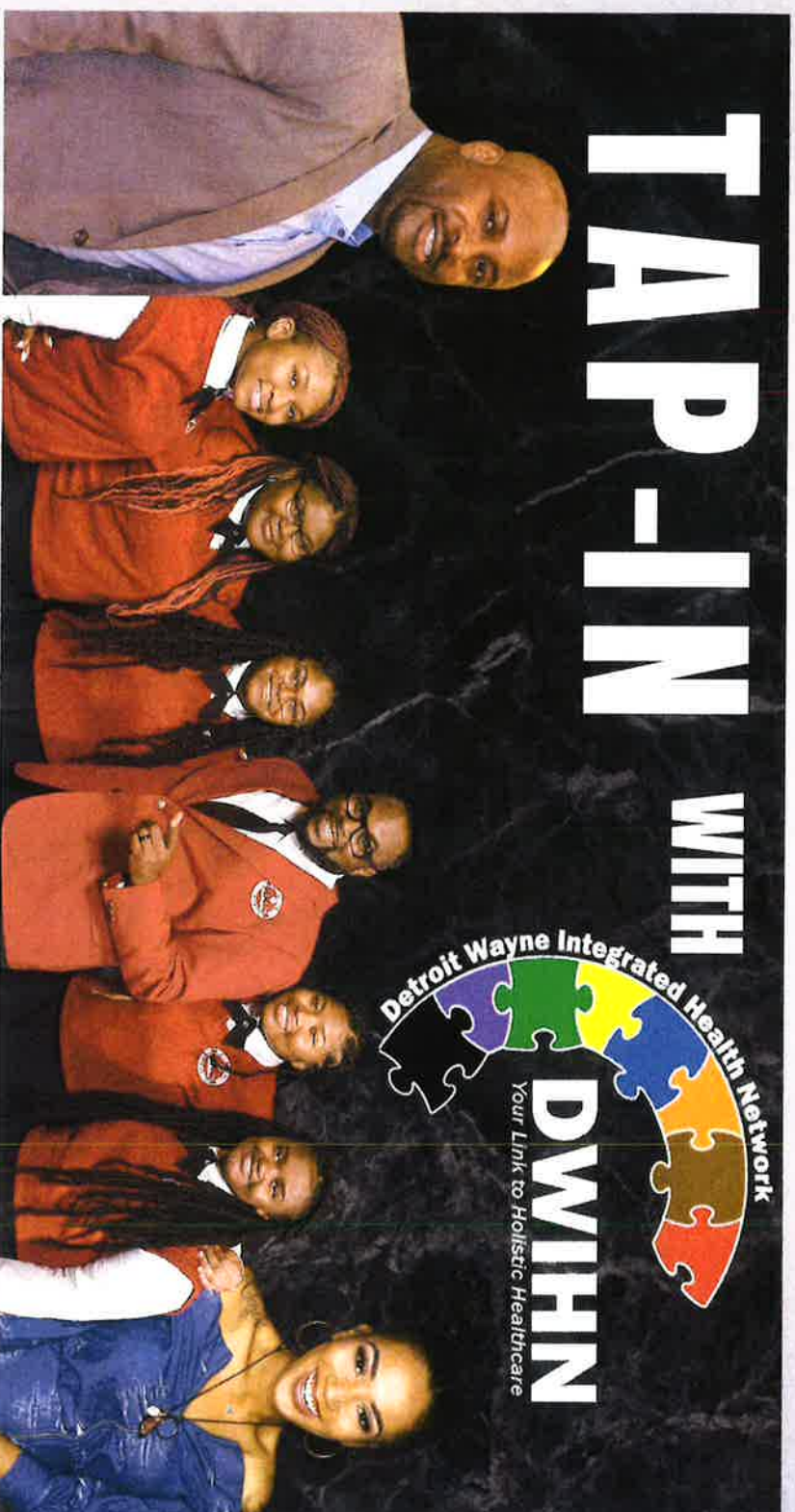
17



- Social Media efforts are bringing users to the DWVHN website. All of these website sessions are people coming in from Social Media.

# SOCIAL MEDIA INFLUENCERS

18



- Social media influencers-DYC, The Capital Brand (Randi Rossario) and Lyndsey Huddleston, we are exploring other opportunities targeting middle school youth



## NEW COMMUNITY PARTNERSHIPS



- Partnerships-Detroit PAL, DPSCD and DYC

## YOUTH UNITED OUTREACH

- Featured on "Mind Matters with Dr. Michele Leno" TV Show
- "Real Talk About Children's Mental Health" The Children's Center podcast
- Presented during Trenton High School's Bi-Annual "Mind Matters Day"

16 pages





## 22 LOGO COMPETITION-UPDATE

- 1st place winner: Isaas Goshay
- 2nd place winner: Willyne Smith





## 23 WHAT'S NEXT?

- Monthly community resource fairs
- "Let's Talk About It" YouTube Videos
- Suicide Prevention-March 23rd
- Youth MOVE Detroit Bowling Meet and Greet-March 24th
- Youth MOVE Detroit Movie Night-April 19th
- Focus Group w/ Detroit Youth Corner-April 25th
- Children's Advocacy Day Summit-April 27th
- Children's Mental Health Awareness Day-May 6th

### COURAGEOUS CONVERSATIONS SUICIDE PREVENTION WITH SIX FT. OVER

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Detroit, MI 48216

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Questions?

Contact: [csteele@dwihn.org](mailto:csteele@dwihn.org) or [bmiles@dwihn.org](mailto:bmiles@dwihn.org)



Thank  
You



# The Arc US and The Arc MI

**The Arc** is the largest national community-based organization advocating for and with people with intellectual and developmental disabilities (IDD) and serving them and their families.



**VISION:** that every individual and family living with IDD in the US has access to the information, advocacy, and skills they need to support their full inclusion and participation in the community throughout their lifetimes.



## Federal, State, and Local Public Policy Efforts

- Education
- Housing
- Social Security
- Direct Support Professionals
- Community-based Long-Term Support and Services
- Medicaid
- Grassroots Advocacy
- Legal Advocacy

# The Arc Detroit

51 W Hancock    Detroit Michigan 48201    [arc-detroit.org](http://arc-detroit.org)

## Special Education Advocacy

Working with the Michigan Alliance for Families, we offer comprehensive information and referrals on all disability and education issues involving children and young adults from birth to age 26.

Services include:

- One-on-one support
- Assistance in developing sound Individualized Education Programs (IEPs)
- Assisting students transitioning from school to work or community
- Encourage the use of Positive Behavioral Supports
- Protect the educational rights and responsibilities of students outlined in the Individuals with Disabilities Education Act
- Provide families compassion and support in protecting the integrity of Special Education. The Arc Detroit helps the family engage children into services.



## Community Policing Initiative

The Arc Detroit, Warriors on Wheels of Metropolitan Detroit, and law enforcement professionals created a training module for police officers to understand disability and how to successfully engage with people with disabilities in different settings. The intent of the training is to give officers an ability to observe, and subsequently interpret behavioral cues for an effective response and intervention.

# The Arc Detroit

## **Court System Navigation and Support**

Working with Wayne County Third Circuit Judge Deborah Thomas, The Arc Detroit helps people with IDD that are in the court system navigate that system. Court Navigation includes knowing the importance of contacting your probation officer, completing restitution and community services and engaging and or reengaging into services.



## **People First Self Advocacy**

People First was formed to educate persons with intellectual and other developmental disabilities on self-advocacy. The Arc Detroit People First group gives an opportunity to speak with legislators on issues concerning to them. This opportunity can be legislative forums, and/or legislators coming to speak at a People First Event.



# The Arc Detroit

## Disability Tasks Force

The Arc Detroit is the host of the Disability Task Force that meets monthly. The Task Force is chaired by Detroit City Council Member Fred Durhal with the intention of assuring people with IDD have access to businesses, transportation, housing and public places. Each month a city Department presents and answers questions at the Task Force Meeting. Also, the task force gives people with IDD a seat at the table when local government policies are developed.



## Recreation

The Arc Detroit has a monthly dance where members decide what takes place at the dance from the DJ, what food to serve and the of the Dance. The Arc Detroit has two Special Olympic Basketball teams. Some of these athletes will compete with Athletes Without Limits, an international sports league for people with IDD. The Arc Detroit has a microenterprise Art program. Artists sell their art at Dally in The Ally and Noel Night.





# The Arc of Northwest Wayne County

5

Serving people with intellectual and developmental disabilities and their families.

Serving:

- Canton
- Garden City
- Livonia
- Northville
- Plymouth
- Redford



7170 N. Haggerty Road  
Canton, MI 48187  
313-532-7915  
[www.thearcnw.org](http://www.thearcnw.org)



## **Mission:**

**Building inclusive  
communities through**

- **Advocacy**
- **Support**
- **information**

# The Arc of Northwest Wayne County

6

## **Rooted in the community and responsive to community needs**

- Founded 1961 by parents seeking education for children with disabilities
- Providing free advocacy for all who request it in the service area

## **FREE ADVOCACY**

- Special education, IEP/504, mediation
- Behavioral health systems navigation & information
- Assistance with community living
- Policy advocacy at local, state, national levels

## **FREE COMMUNITY EDUCATION**

- After I'm Gone future planning (AIG)
- Guardianship Alternatives Information Network (GAIN)
- Consultations with Arc NW Advocates
  - AIG & GAIN in partnership with The Arc of Western Wayne County



**The Arc.**  
Northwest Wayne County



# The Arc of Northwest Wayne County

7

## Financial Management Service (FMS) for self-determination

- Empowering people with disabilities to select & hire support staff
- Providing payroll services for support staff
- Ensuring individuals with disabilities live their best lives in the community
- Assisting with managing household expenses
- Assisting with social security funds





# The Arc of Northwest Wayne County

8

## Lekotek Play & Toy Lending

*Lek=Swedish for toy/play + Tek=Greek for library*

- The only toy lending library for children with disabilities in Michigan
- Toy library of over 2,000 toys
- For children with disabilities birth-12 years
- One guided play session & toy lending/month



## The Arc NW Just Fun Club

## The Arc NW Athletics





# The Arc Western Wayne County

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## INFORMATION AND REFERRAL

### ADVOCACY

- Individual
- Collective/Systems
- Special Education

### FAMILY EDUCATION

- After I'm Gone (Future Planning)  
*A collaborative project with The Arc Northwest Wayne County*
- Guardianship Alternatives Information Network (Supported Decision Making)  
*A collaborative project with The Arc Northwest Wayne County*
- Michigan Alliance for Families  
*A collaborative project with The Arc Michigan*



# The Arc Western Wayne County

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## COMMUNITY INCLUSION/SELF-DETERMINATION SUPPORT

- Independent Facilitation
- Independent Supports Coordination
- Community Participation

## COMMUNITY RESOURCES

- The Take Charge Helpline—Disability and Health Information
- Family/Sibling Support Network
- Self-Advocacy Network

## PUBLIC AWARENESS

- Criminal Justice—What To Do If You Get Arrested
- Voter's Guide—A Guide for Participatory Democracy

# How to contact The Arc

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## THE ARC COALITION OF WAYNE COUNTY

▣ The Arc Dearborn/Dearborn Heights  
(313) 562-1787 ▣ [www.thearcdearborn.org](http://www.thearcdearborn.org)

▣ The Arc Detroit  
(313) 831-0202 ▣ [www.arc-detroit.org](http://www.arc-detroit.org)

▣ The Arc Downriver  
(734) 283-0710 ▣ [www.downriverarc.org](http://www.downriverarc.org)

▣ The Arc Grosse Pointe/Harper Woods  
(586) 457-8588 ▣ [www.thearcgp-hw.org](http://www.thearcgp-hw.org)

▣ The Arc Northwest Wayne County  
(313) 532-7915 ▣ [www.thearcnw.org](http://www.thearcnw.org)

▣ The Arc Western Wayne County  
(734) 729-9100 ▣ [www.thearcww.org](http://www.thearcww.org)

