



Detroit Wayne Integrated Health Network

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FULL BOARD
Wednesday, August 16, 2023
Hotel St. Regis
3071 W. Grand Blvd.
Detroit, MI 48202
1:00 p.m.
AGENDA

- I. CALL TO ORDER
- II. ROLL CALL
- III. APPROVAL OF THE AGENDA
- IV. MOMENT OF SILENCE
- V. APPROVAL OF BOARD MINUTES – Full Board Annual Meeting – July 21, 2023
- VI. RECEIVE AND FILE – Approved Finance Committee Minutes – July 5, 2023
- VII. ANNOUNCEMENTS
 - A) Network Announcements
 - B) Board Member Announcements
- VIII. BOARD COMMITTEE REPORTS
 - A) Board Chair Report
 - 1) Community Mental Health Association of Michigan (CMHAM) Annual Fall Conference, October 23-24, 2023 – Grand Traverse, Michigan
 - 2) National Council for Mental Wellbeing – NatCon24 – April 15-17, 2024, St. Louis, Missouri
 - 3) Regional Chamber of Commerce 2024 Mackinac Policy Conference – Mackinac Island, May 28- 31, 2024
 - B) Executive Committee
 - 1) Full Board Annual Meeting Remarks (July 21st)
 - 2) Update Budget Hearing (Joint Finance and Program Compliance Committee Meeting- August 2nd)
 - C) Finance Committee
 - D) Program Compliance Committee
 - E) Recipient Rights Advisory Committee
- IX. SUBSTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT
- X AD HOC COMMITTEE REPORTS
 - A. Policy/Bylaw Committee

Board of Directors

Kenya Ruth, Chairperson
Karima Bentounsi
Angelo Glenn

Dr. Cynthia Tauog, Vice Chairperson
Angela Bullock
Jonathan C. Kinloch

Dora Brown, Treasurer
Lynne F. Carter, M.D.
Kevin McNamara

William Phillips, Secretary
Eva Garza Dewaelsche
Bernard Parker

Eric W. Doeh, President and CEO



X. AD HOC COMMITTEE REPORTS (continued)

- B. Strategic Plan Committee
- C. Board Building Committee

XI. BOARD OPERATIONAL COMMUNICATION POLICY-BOARD POLICY #2016-009 (Policy/Bylaw Committee)

XII. FY2022-2023 RESOLUTION #4 - RESOLUTION INCREASING BOARD MEMBER PER DIEM (Policy/Bylaw Committee)

XIII. FY2022-2023 RESOLUTION #5 - RESOLUTION INCREASING SUD OVERSIGHT POLICY BOARD PER DIEM (without recommendation)

XIV. PRESIDENT AND CEO MONTHLY REPORT

- A. Update on Crisis Care Center
- B. Update on Provider Stability Plan
- C. Update on Integration Pilot
- D. Update Long Term Residential Care
- E. Update Student Athlete Campaign

XV. UNFINISHED BUSINESS

Staff Recommendations:

- A. BA#22-58 (Revised)- Willscot (Temporary Mobile Office Units) *(Finance)*
- B. BA#22-61(Revision 3) Milwaukee Care Center Renovations (Roncelli) *(Executive)*
- C. BA#23-05 (Revision 7) - Detroit Wayne Integrated Health Network (DWIHN) FY2022-2023 Operating Budget *(Finance)*
- D. BA#23-27(Revision 5) - Substance Use Disorder NarCan Vending Machine *(Full Board)*
- E. BA#23-67 (Revised) - TTEC Government Solutions, LLC - DWIHN Call Center and Business Phones *(Finance)*

XVI. NEW BUSINESS

Staff Recommendations:

- A. BA#23-69 Brokerage Services for Acquisition of Land or Building - Downriver Wayne County *(Executive)*
- B. BA#24-06 Detroit Wayne Integrated Health Network (DWIHN) Provider Network *(Full Board)*
- C. BA#24-08 Professional Liability Insurance Renewal *(Executive)*

XVII. COMMUNICATIONS/MEDIA REPORT

XVIII. PROVIDER PRESENTATION - The Gathering Place

XIX. REVIEW OF ACTION ITEMS

XX. GOOD & WELFARE/PUBLIC COMMENT/ANNOUNCEMENTS

Members of the public are welcome to address the Board during this time for no more than two minutes. (The Board Liaison will notify the Chair when the time limit has been met.) Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis).

XXI. ADJOURNMENT



**DETROIT WAYNE INTEGRATED HEALTH NETWORK
FULL BOARD/ANNUAL MEETING
Meeting Minutes
Friday, July 21, 2023
11:00 a.m.**

BOARD MEMBERS PRESENT

Kenya Ruth, Chair	Lynne F. Carter, M.D.
Dr. Cynthia Taueg, Vice Chairperson	Angelo Glenn
William Phillips, Secretary	Commissioner Jonathan C. Kinloch
Karima Bentounsi	Kevin McNamara
Angela Bullock	Bernard Parker

BOARD MEMBERS EXCUSED: Ms. Dora Brown

BOARD MEMBERS ATTENDING VIRTUALLY: Ms. Eva Garza Dewaelsche

GUEST(S): None.

CALL TO ORDER

The Board Chair, Ms. Ruth, welcomed everyone to the meeting and thanked them for attending the meeting at Greater Grace Temple and thanked Bishop Ellis for hosting the Annual Meeting and Community Program. The meeting was called to order at 11:05 a.m.

ROLL CALL

Roll call was taken by Dr. Taueg, Board Vice Chairperson and a quorum was not present. The Chair requested that action items would be deferred until a quorum was present.

MOMENT OF SILENCE

The Board Chair, Ms. Ruth called for a moment of silence. Moment of Silence taken.

RECEIVE AND FILE

The approved minutes from the Program Compliance Committee meeting of June 14, 2023 were received and filed. The approved minutes from the Finance Committee meeting of May 15, 2023 and June 20, 2023 were received and filed.

ANNOUNCEMENTS

Network Announcements

Ms. Brooke Blackwell, VP of Governmental Affairs and Chief of Staff thanked everyone for attending our annual meeting and community reception. It was noted that we will be recognizing our law enforcement officers and providers for Naloxone and Narcan saves. Senator Debbie Stabenow will be the Keynote Speaker. There is also information provided downstairs on upcoming events as well as a short five-minute Provider Network survey that guests can complete prior to the start of the community reception. There were no additional Network announcements.

Board Announcements

Ms. Ruth announced and noted there is currently an opioid epidemic and NarCan training is provided free at Detroit Wayne Integrated Health Network and encouraged all individuals to receive the training. Training can be provided to those as young as fourteen years of age and it is important for young people to take the training and have them as mini-responders as they are out in the community. There were no additional Board announcements.

Dr. Taueg, Vice Chair noted for the record that at 11:12 a.m. Mr. Phillips and Mr. McNamara joined the meeting.

BOARD COMMITTEE REPORTS

Board Chair Report

Ms. Ruth, Chairperson gave a verbal report. It was reported the CMHAM Fall Conference is scheduled for October 23rd and 24th 2023 in Grand Traverse, Michigan and the Chamber of Commerce 2024 Policy Conference is scheduled on Mackinac Island May 28th – May 31st 2024; Board members were encouraged to notify the Board Liaison if they were interested in attending either conference. There was no further discussion on the Board Chair report. The report was received and filed.

Executive Committee

Ms. Ruth, Chairperson gave a verbal report. It was reported the Executive Committee met on Monday, July 17th 2023. The Community Annual Reception will be held immediately following the Board Annual Meeting. The Metro Region Virtual meeting was hosted by Detroit Wayne Integrated Health Network on Thursday, June 29th. All three counties, Wayne, Oakland and Macomb had staff and board members that were in attendance; the meeting was very informational and there was a number of initiatives that were discussed along with collaborations that will be put into place in the future. The Board Study Session was held on Wednesday, July 19th at the P.A.L. Corner Ballpark; the study session was well attended and was very informational. There was information regarding the Strategic Plan, Substance Use Disorder and it has been a very busy week for the board. The Budget Hearing which is the joint meeting of the Finance Committee and the Program Compliance Committee will be held on Wednesday, August 2nd immediately following the Finance Committee meeting. There was no further discussion. The Executive Committee report was received and filed.

Finance Committee

Ms. Brown, Committee Chair was excused from the Annual meeting. The Board Chair deferred the Finance report to the August meeting.

Program Compliance Committee

Dr. Taueg, Committee Chair provided a verbal report. It was reported the Program Compliance Committee met on Wednesday, July 14, 2023. There were a number of quarterly reports that were received outlining the progress on various initiatives. There was one Board action that was recommended to the Full Board for approval which is on the agenda today. There was no further discussion. The Program Compliance Committee report was received and filed.

Dr. Tauveg noted for the record that Ms. Bentounsi and Dr. Carter, M.D. joined the meeting and a quorum was present.

APPROVAL OF THE AGENDA

Ms. Ruth, Chair thanked Dr. Tauveg for the update and welcomed the arriving board members to the Annual meeting. The Chair called for a motion on the agenda. **It was moved by Dr. Tauveg and supported by Mr. Glenn approval of the agenda.** There was no further discussion. **Motion carried.**

APPROVAL OF BOARD MINUTES

The Chair called for a motion on the Board minutes from the Full Board meeting of June 21, 2023. **It was moved by Mr. Glenn and supported by Dr. Tauveg to approve the Full Board minutes of June 21, 2023.** There was no further discussion. **Motion carried unanimously.**

Recipient Rights Advisory Committee

Mr. Glenn, Chair reported the Recipient Rights Advisory Committee did not meet in the month of July. There was no report. The next meeting is scheduled for August 7, 2023. There was no further discussion.

SUBSTANCE USE DISORDER (SUD) OVERSIGHT POLICY BOARD REPORT

Ms. Judy Davis, Director of Substance Use Disorder reported on behalf of Mr. Adams, Chair of the Substance Use Disorder Oversight Policy Board. It was reported that there were several informational reports provided to the Board as well as updates from the CEO. There was one board action that was approved by the SUD Oversight Policy Board and is on the agenda for presentation to the Full Board. There was no further discussion. The report was received and filed.

Ad Hoc Committees Reports

Policy/Bylaw Committee

Dr. Tauveg, Chair of the Policy/Bylaw Committee noted the committee did not meet during the month of June; a meeting has been scheduled for July 25th 2023 at 1:00 p.m. and there is a full agenda; a report will be forthcoming. There was no further discussion.

Strategic Plan Committee

Dr. Carter, Chair of the Strategic Plan Committee noted the Strategic plan had been approved by this body and provides a plan as to what is coming between the years of 2023-2025 along with the Pillars which were also covered at the Board Study Session. There was no further discussion. The report was received and filed.

Mr. Doeh acknowledged Senator Cavanaugh and Commissioner Tim Killeen a former DWIHN board member as being present at the annual board meeting.

Board Building Committee

The Board Chair noted the Building Committee report would be provided at the August meeting. There was no report.

Dr. Taueg noted for the record that Commissioner Kinloch joined the meeting.

UTILIZATION MANAGEMENT (UM) ANNUAL PROGRAM EVALUATION FY21/22 REPORT

Ms. Leigh Wayna, Director of Utilization Management reported. A PowerPoint Presentation was provided for the record. It was noted that a statement will be added to the document to indicate the numbers do not total 100%. It was reported the program evaluation is done at the beginning of the calendar year and this is the report of the goals and the on-going goals. It was reported that 73,624 unique members were served for FY21 and 75,934 unique members were served in FY2022 for General Medicaid; General Fund; MiHealth Link and Block Grant and State Disability Assistance. A high-level overview of the Strategic Plan Pillar goals that were met were provided. The Customer, Access, Workforce, Quality and Advocacy Pillars met their goals. The Finance Pillar's goals were partially met and the goal is to promote collaboration and provide guidance to the system by identifying patterns of behavioral health service utilization by funding source and by monitoring over and under-utilization of services using dashboards. The goals for FY23 were discussed and included increase provider experience Survey Standard to 90% Satisfaction; achieve and maintain 95% enrollment rate for members on HSW; report on data trends regarding over and under utilization of services; schedule SUGs training for Provider Network and CRSPs; achieve MMBPI 15% or less hospital recidivism quarterly standard for adults and children; ongoing annual review of Program Entities; implement and report on quarterly PAR Audits for Delegated Entities; schedule Provider Network meetings to review SUGs Level of Care Assessments, and Medical Necessity criteria; implement and report quarterly on over and under utilization data and maintain memberships in "Statewide PIHP UM Workgroup". Discussion ensued regarding the demographics and services provided. It was also noted the Provider Survey recommendation would be to increase the number from 80% to 85% instead of 90%; the goal of attaining 90% would be for FY2024. Discussion ensued regarding advocacy goals and work with the State and Providers. The Board thanked Ms. Wayna for the report and the hard work of her team on meeting the goals.

Dr. Taueg noted for the record that Mr. Parker joined the meeting and Mr. Adams, Chair of the SUD Oversight Policy Board was also in attendance.

The Chair, Ms. Ruth called for a motion. **It was moved by Mr. Glenn and supported by Ms. Bentounsi approval of the Utilization Management (UM) Annual Program Evaluation FY21/22 Report.** There was no further discussion. **Motion carried.**

FY2022-2023 RESOLUTION #3 – RESOLUTION APPOINTING MEMBERS TO THE SUBSTANCE USE OVERSIGHT POLICY BOARD

The Chair requested information on FY2022-2023 Resolution #3. It was noted by counsel that the resolution was to appoint Dr. Asabigi to the SUD Oversight Policy Board. Ms. Ruth, Board Chair read the Resolution into the record. The Resolution reads as follows: Whereas, the Detroit Wayne Integrated Health Network **WHEREAS**, the Detroit Wayne Integrated Health Network ("DWIHN") is a community mental health authority formed under Section 204 of the Michigan Mental Health Code (P.A. 258 of 1974, as amended) (the "Code") to manage the provision of mental health, intellectual/developmental disability and substance use disorder ("SUD") programs and services; and **WHEREAS**, the Code (MCL 330.1287) requires that community mental health entities, including DWIHN, establish a substance use disorder oversight policy board; and

WHEREAS, on or about October 1, 2014, DWIHN entered into an Intergovernmental Agreement with Wayne County to establish the Substance Use Disorder Oversight Policy Board (the “SUD Board”) which operates under the Bylaws of the Detroit Wayne Integrated Health Network Substance Use Disorder Oversight Policy Board (the “Bylaws”); and **WHEREAS** the Bylaws of the SUD Board require that it nominate prospective DWIHN appointees to the SUD Board, and that such appointees be presented to the DWIHN Board of Directors by the SUD Board Chairperson (or the Chairperson’s designee) for consideration and approval at the DWIHN Board of Directors’ regular board meeting; and **WHEREAS** on June 23, 2023, the SUD Board nominated Dr. Kanzoni N. Asabigi for consideration and appointment by the DWIHN Board of Directors; and **WHEREAS**, Dr. Kanzoni N. Asabigi is prepared to provide this valuable service to the community in accordance with the Bylaws, including complying with DWIHN’s Conflict of Interest and Standards of Conduct policies and procedures; and **NOW, THEREFORE, BE IT RESOLVED THAT:** The DWIHN Board of Directors hereby appoints Dr. Kanzoni N. Asabigi to the SUD Board, with effective dates of appointment and termination of appointment, as set forth below: Dr. Kanzoni N. Asabigi, effective date of Appointment July 21, 2023 and effective date of Termination of Appointment March 31, 2025, **I HEREBY CERTIFY** that the foregoing Resolution was adopted by the Detroit Wayne Integrated Health Network Board of Directors on this Twenty First (21st) Day of July, 2023. The Chair asked if Dr. Asabigi was present and if he wanted to make any remarks. It was noted that Dr. Asabigi would make remarks at the Community Reception.

The Chair, Ms. Ruth called for a motion. **It was moved by Mr. Glenn and supported by Dr. Tauæg approval of FY 2022-2023 Resolution #3 – Resolution Appointing Members to the Substance Use Oversight Policy Board.** There was no further discussion. **Motion carried.**

PRESIDENT AND CEO MONTHLY REPORT

Mr. Doeh CEO and President provided a written report for the record. It was reported that the Care Center has an opening date of the Fall and will be a 39-bed facility; it was noted that we are excited about all the center will offer not only for our families and communities, but also for law enforcement and hospital partners. It was reported that we have made roughly 26 million dollars in stability payments to the Network which is to make sure that we can sustain the Network, over the last three years, when COVID hit our Provider partners have done a phenomenal job. A brief overview was provided on the pilot program with our health plans and it has been going tremendously well. Highlights were provided on the efforts of the Communications Department in regards to working with our student athletes as well as our Children’s department. He also gave brief remarks on the student at Cass Tech who attempted to take her life and noted how important it is to make sure that people know that we are here to provide resources and come to the aid and need of young people. Discussion ensued regarding the stability payments and the criteria as it relates to providing the assistance and whether we are seeing an increase or decrease from Providers in need of the payments. There was no further discussion. The Chair thanked Mr. Doeh for the report. The report of the CEO and President was received and filed.

UNFINISHED BUSINESS

Staff Recommendations:

A. BA#23-05 (Revision 6) DWIHN FY 2022-2023 Operating Budget. The Chair called for a motion. **It was moved by Dr. Tauæg and supported by Mr. Glenn approval of BA#23-05**

(Revision 6). D. Brown, Associate VP of Finance reporting. Requesting amendment to the FY23 Operating Budget. DWIHN is requesting the following amendments: Certification of \$6.3 million in State Grant revenue for payment to the real estate developer on the 7 Mile project. Certification of \$5.8 million in Local Funds for the Performance Bonus Incentive Plan (PBIP) through MDHHS. Use of Medicaid Reserves of \$97,945 (salary/fringes) to fund four (4) part-time Peer Support Agents in Customer Services. The revised FY23 Operating Budget of \$1,044,928,326.69 consists of the: \$21,852,710 (State General Funds); \$798,256,944 (Medicaid, DHS Incentive, Medicaid-Autism; Children's/SED Waiver, HAB); \$9,886,123 (MI Health Link); \$140,914,218 (Healthy MI-Mental Health and Substance Use Disorders); \$17,686,447 (Wayne County Local Match Funds); \$4,723,521 (PA2 Funds); \$13,594,100 (State Grant portion of OBRA and SUD grants; 7 Mile Project); \$31,433,263.69 (Federal Grant/Federal Block Grants); \$6,041,000 (Local Grant Revenue); \$500,000 (Interest Income); \$40,000 (Miscellaneous Revenue). There was no further discussion. **Motion carried.**

B. BA#23-27 (Revision 4) – Substance Use Disorder (SUD) Treatment Services Provider Network FY23- Naloxone/Xylazine/Lakeridge Conference. The Chair called for a motion. **It was moved by Mr. Glenn and supported by Mr. Phillips approval of BA#23-27 (Revision 4).** J. Davis, Director of Substance Use Disorder reporting. a. The SUD Department is requesting \$725,000 in PA2 funds to do the following: a. spend \$680,500 to purchase Naloxone kits at \$94.00 from Novaceuticals, LLC over a two year period. It is important to prioritize the safety and well-being of individuals in the Detroit Wayne County area, especially in regards to drug overdose deaths. DWIHN will be providing Naloxone kits and training for community members interested in having the lifesaving medication; b. to purchase \$5000 Xylazine test strips at \$4.90 each for the total cost of \$24,500.00. The purchase of Xylazine test strips will also be beneficial in staying informed about potential harms in the illicit drug supply; c. to use \$20,000 to fund the SUD Annual Conferences –in coordination with Lakeridge Village-to bring awareness to important topics in SUD. This conference will be held on August 10, 2023 at 15025 Fenkell in Detroit. The revised Treatment Services program of \$11,696,670 consist of Federal Block Grant of \$9,561,670 and Public Act 2 funds of \$2,137,000. Funds may be reallocated between providers up to the not to exceed amount without board approval. Discussion ensued regarding Lakeridge as a sponsor. There was no further discussion. **Motion carried.**

NEW BUSINESS

Staff Recommendations:

None.

PROVIDER PRESENTATION

None.

REVIEW OF ACTION ITEMS

a. Utilization Management (UM) Report – A request was made to specify the community members that make up the demographics of those served in the UM report.

GOOD AND WELFARE/PUBLIC COMMENT

The Chair, Ms. Ruth read the Good and Welfare statement. Mr. Sanford noted that a written comment had been received through Qualtrics.

A. Ms. Jillian commented on the number of children awaiting services and could the numbers of children awaiting services be provided. It was noted by Mr. Doeh the comment would be referred to the appropriate department for handling and follow-up.

B. The second comment pertained to services becoming available again for children with disabilities. Discussion ensued and for the record it was noted that services for children or children with disabilities has never ceased. It was noted that the individual would be contacted to obtain more information regarding the comment.

Discussion ensued regarding the inquiry; when it would be addressed and if there was a process that notified the board of the action taken on comments presented during Good and Welfare. Mr. Doeh noted that comments are addressed by the appropriate department and depending on the information and content of the comment and nature of the response we would address the person individually or post the response to the website. The board requested that they receive updates on the comments presented during Good and Welfare/Public Comment.

Ms. Blackwell, VP of Governmental Affairs and Chief of Staff made an announcement regarding the public reception; provided logistics and invited all in attendance to attend the luncheon. She encouraged everyone to participate in the survey and thanked everyone for coming to the Annual Meeting.

ADJOURNMENT

There being no further business, Ms. Ruth, Chair called for a motion to adjourn. **It was moved by Mr. Parker and seconded by Mr. Glenn to adjourn. The motion carried unanimously.** The meeting adjourned at 11:56 a.m. Ms. Ruth thanked everyone for coming to the meeting and invited everyone to community reception and hoped they would enjoy the program.

Submitted by:
Lillian M. Blackshire
Board Liaison

FINANCE COMMITTEE

MINUTES

JULY 5, 2023

1:00 P.M.

**3071 W. GRAND BLVD.
DETROIT, MI 48202
(HYBRID/ZOOM)**

MEETING CALLED BY	I. Ms. Dora Brown, Chair, called the meeting to order at 1:11 p.m.
TYPE OF MEETING	Finance Committee Meeting
FACILITATOR	Ms. Dora Brown, Chair
NOTE TAKER	Nicole Smith, Finance Management Assistant
ATTENDEES	<p>Finance Committee Members Present: Ms. Dora Brown, Chair Ms. Kenya Ruth Mr. Angelo Glenn</p> <p>Committee Members Excused: Mr. Kevin McNamara, Vice Chair Ms. Karima Bentounsi Ms. Eva Garza Dewaelsche</p> <p>Board Members Present: Commissioner, Jonathan Kinloch</p> <p>Board Members Excused: None</p> <p>Staff: Ms. Stacie Durant, VP of Finance; Eric Doeh, President; Mr. Manny Singla, VP of Operation; Dr. Shama Faheem, Chief Medical Officer; Monifa Gray, Legal Counsel; Sheree Jackson, Corporate Compliance Officer; Ms. Brooke Blackwell, VP of Governmental Affairs</p> <p>Staff Attending Virtually: Jody Connally, VP of Human Resources; Ms. Yolanda Turner, Deputy Legal Counsel;</p> <p>Guests: None</p>

AGENDA TOPICS

I. Roll Call Ms. Lillian Blackshire, Board Liaison

II. Roll Call	Roll Call was taken by Ms. Lillian M. Blackshire, Board Liaison and a quorum was not present. Ms. Brown noted that item IV. Approval of the Agenda and item VI. Approval of Minutes – May 15 th and June 20 th 2023 would be moved on the agenda and would be taken before item IX. Unfinished Business – Staff Recommendations once a quorum was present.
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III. Committee Member Remarks

Ms. Brown, Chair called for Committee member remarks. There were no remarks.

V. Follow-up Items:

There were no follow-up items to report.

VII. Presentation of the Monthly Finance Report

S. Durant, CFO presented the Monthly Finance report. A written report for the three months ended May 31, 2023 was provided for the record. There were no DWIHN Finance accomplishments and noteworthy items to report.

Cash flow is very stable and should continue to remain strong throughout the year as liquidity ratio = 2.72.

Cash and Investments – comprise of funds held by three (3) investment manager, First Independence CDARS, Comerica, and Flagstar accounts. This amount includes the \$21.3 million cash held in collateral for the two building loans.

Due from other governments – comprise various local, state and federal amounts due to DWIHN. Approximately \$11.7 million in SUD and MH block grant due from MDHHS, including \$6.3 million due from MDHHS for 7-mile care center billings for land development and costs reimbursement. Approximately \$5.8 million for April and May pass through HRA revenue. Approximately \$2.9 million due from MDHHS related to FY22 CCBHC cost settlement.

Accounts receivable/Allowance - Accounts receivable consist of approximately \$4.2 million due from Wayne County actual 1st and 2nd Quarter PA2 and April and May estimated and \$1.4 million due from the County for the May local match payment. Finally, Team Wellness \$.9 million related to prior year receivable outstanding. DWIHN recorded \$.5 million in an allowance for two SUD providers due to length of amount owed and likelihood of collections.

Prepayments and deposits – DWIHN provided The Children’s Center an early provider stability payment totaling \$3.5 million. TCC expressed concerns regarding its ability to meet cash flow needs.

IBNR Payable – represents incurred but not reported (IBNR) claims from the provider network; historical average claims incurred through May 31, 2023, including DCW hazard pay, 10% rate increase and \$1.00/hr. DCW wage increase, was approximately \$532.9 million however actual payments were approximately \$476.9 million. The difference represents claims incurred but not reported and paid of \$56.0 million.

Due to other governments – includes \$8 million due to MDHHS for death recoupment; \$1.8 million due to MDHHS for FY20 general fund carryover in excess of 5%; and \$8.5 million related to FY22 DCW hazard pay cost settlement. In addition, there is approximately \$3.0 million due to MDHHS for state hospitals and IPA tax payment.

Federal grants and contracts– The \$5.3 million variance is primary due to tow fold: (1) timing of several SUD grants and a year-end reclassification entry to move 18% of revenue to state grants; and (2) approximately \$3.0 million relates to the mobile crisis grant whereby DWIHN has not incurred any expenses to date.

SUD, Children, Adults and IDD services - \$36.9 million variance to timing and reduction in expenses. DWIHN anticipates providing stability payments in October/November 2023.

Contributions – \$798,000 represents allocable share (38%) of Boji purchase price of donated land (\$2.1 million). GASB requires donated land shall be recorded at market value, which in this case represents the purchase price.

Discussion ensued regarding item I. Contributions listed under Non-operating Revenues (Expenses) on the Statement of Revenues, Expenses and Changes to Net Position. There was no further discussion. The Chair, Ms. Brown noted the Finance Monthly Report ending May 31, 2023 was received and filed.

VIII. FY Budget Highlights

Budget Highlights of the FY2024 Operating Budget was presented by the Ms. Stacie Durant, VP of Finance. The Budget highlights was a brief overview of the Budget Summary and the General Fund Allocation Recommendations to assist board member in formulating question to DWIHN staff prior to the Budget Hearing.

For the record, Ms. Ruth, Board Chair joined the meeting at 1:35 p.m. and a quorum was present.

IV. Approval of Agenda

The Chair, Ms. Brown called for a motion on the agenda. Ms. Brown noted the agenda had been amended to move items IV. Approval of the agenda and item VI. Approval of the Minutes – May 15th and June 20th 2023 to be taken after item VIII. FY24 Budget Highlights. **Motion:** It was moved by Mr. Glenn and supported by Ms. Ruth approval of the agenda as amended. **Motion carried.**

VI. Approval of the Meeting Minutes

The Chair called for a motion on the Finance Committee minutes from the meetings held on Monday, May 15, 2023 & Tuesday, June 20, 2023. **Motion:** It was moved by Mr. Glenn and supported by Ms. Ruth approval of the Finance Committee minutes from the meeting of Monday, May 15, 2023 & Tuesday, June 20, 2023. There were no corrections to the minutes. **Motion carried.** Minutes accepted as presented.

X. Unfinished Business – Staff Recommendations:

a. **Board Action #23-05 (Revision 6) – DWIHN FY 2022-2023 Operating Budget** Ms. Durant, VP of Finance reported. DWIHN is requesting the following amendments:

Certification of \$6.3 million in State Grant revenue for payment to the real estate developer on the 7 Mile project.

Certification of \$5.8 million in Local Funds for the Performance Bonus Incentive Plan (PBIP) through MDHHS.

Use of Medicaid Reserves of \$97,945 (salary/fringes) to fund four (4) part-time Peer Support Agents in Customer Services.

The revised FY23 Operating Budget of \$1,044,928,326.69 consists of the: \$21,852,710 (State General Funds); \$798,256,944 (Medicaid, DHS Incentive, Medicaid-Autism; Children's/SED Waiver, HAB); \$9,886,123 (MI Health Link); \$140,914,218 (Healthy MI-Mental Health and Substance Use Disorders); \$17,686,447 (Wayne County Local Match Funds); \$4,723,521 (PA2 Funds); \$13,594,100 (State Grant portion of OBRA and SUD grants; 7 Mile Project); \$31,433,263.69 (Federal Grant/Federal Block Grants); \$6,041,000 (Local Grant Revenue); \$500,000 (Interest Income); \$40,000 (Miscellaneous Revenue).

The Chair called for a motion. **Motion:** It was moved by Mr. Glenn and supported by Ms. Ruth to move BA #23-05 (Revision 6) to Full Board for approval. **Motion carried.**

XI. New Business – Staff Recommendations: None

<p>XII. Good and Welfare/Public Comment – The Chair read the Good and Welfare/Public Comment statement. There were no members of the public addressing the committee.</p> <p>XIII. Adjournment – There being no further business; The Chair, Ms. Brown called for a motion to adjourn. Motion: It was moved by Mr. Glenn and supported by Ms. Brown to adjourn the meeting. Motion carried. The meeting adjourned at 2:10 p.m.</p>	
<p>FOLLOW-UP ITEMS</p>	<p>a. DWIHN to investigate securing an Ambassador/Social Influencer to assist DWIHN with Social Media messaging in the community.</p>

Reporting Period: **2024** October 1, 2023 - March 31, 2024

CMH: # of Complainant Screened (and eligible cases) **50,345** Rights Office FTEs **10**

LPH: Number of Licensed Beds **1,000** Hours/100 Beds on Nights **100**

ALLEGATION TOTALS

Total Complainant Reported	814
Allegations	687
Investigations	666
Investigations Substantiated	236
Interventions	0
Interventions Substantiated	0

ALLEGATIONS BY CATEGORY

Code	Category	Received
0000	No Right Involved	28
0001	Current Provider Substantiated	148

Code	Category	Received	Investigations	Investigations Substantiated
1231	Abuse class 1	1	1	0
1232	Abuse class 2 - non-representative	44	44	11
1233	Abuse class 3 - unreasonable force	33	33	15
1234	Abuse class 4 - unreasonable harm	0	0	0
1235	Abuse class 5 - covering up incidents	0	0	0
1236	Abuse class 6 - exploitation	27	27	4
1237	Abuse - Neglect	46	46	18
1238	Abuse class 7 - sexual abuse	0	0	0

Code	Category	Received	Investigations	Investigations Substantiated
1239	Rights class 1	18	18	8
1240	Rights class 2 - failure to report	0	0	0
1241	Rights class 3	10	10	2
1242	Rights class 4 - failure to report	2	2	0
1243	Rights class 5	44	44	13
1244	Rights class 6 - failure to report	0	0	0

Code	Category	Received	Investigations	Investigations Substantiated	Interventions	Interventions Substantiated
1410	High pressure on system	1	1	0	0	0
1411	Retaliation/Reassignment toward complainant	0	0	0	0	0

Code	Category	Received	Investigations	Investigations Substantiated	Interventions	Interventions Substantiated
1040	Civil Rights Discrimination - Accessibility - Access and/or use	0	0	0	0	0
1041	Religious practice	0	0	0	0	0
1042	Staring	0	0	0	0	0

Code	Category	Received	Investigations	Investigations Substantiated	Interventions	Interventions Substantiated
2001	Mental Health Services Subject to Continuum (excludes after hours assistance)	151	151	41	0	0
2002	Safe Facility/Unsafe Environments	18	18	18	0	0
2003	Open communication	1	1	0	0	0
2004	Dignity and Respect	20	20	21	0	0

Code	Category	Received	Investigations	Investigations Substantiated	Interventions	Interventions Substantiated
2100	Physical and Mental Exams	0	0	0	0	0
2101	Family Rights	18	18	8	0	0
2102	Written or Verbal Plan of Service (Patient-Centered Process)	4	4	3	0	0
2103	Plans of Physical Assessment of Health Risk	8	8	1	0	0
2104	Notice of Clinical Trial/Progress	0	0	0	0	0
2105	Services of a Mental Health Professional Provided to the Agency/Personnel	1	1	0	0	0
2106	Surgery	0	0	0	0	0
2107	Restraints/Seclusion Therapy	0	0	0	0	0
2108	Psychotropic Drug Use (PRN)	0	0	0	0	0
2109	Medication Side Effects	0	0	0	0	0

Code	Category	Received	Investigations	Investigations Substantiated	Interventions	Interventions Substantiated
2200	Autism/PTSD/PTSS, Alzheimers/dementia	8	8	1	0	0
2201	Use of One-Way Glass	2	2	2	0	0

Code	Category	Received	Investigations	Investigations Substantiated	Interventions	Interventions Substantiated
2300	Communication - Verbal	7	7	3	0	0
2301	Communication - Telephone	5	5	1	0	0
2302	Communication - Mail	1	1	0	0	0

Code	Category	Received	Investigations	Investigations Substantiated	Interventions	Interventions Substantiated
2400	Privacy Protection and Use of Personal Health Information	11	11	3	0	0

Code	Category	Received	Investigations	Investigations Substantiated	Interventions	Interventions Substantiated
2500	Labor and Expatriation	1	1	0	0	0

Code	Category	Received	Investigations	Investigations Substantiated	Interventions	Interventions Substantiated
2600	Isolation of Minors	8	8	2	0	0
2601	Restraint	0	0	0	0	0
2602	Seclusion	0	0	0	0	0

Code	Category	Received	Investigations	Investigations Substantiated	Interventions	Interventions Substantiated
2700	Emergency Record	0	0	0	0	0
2701	Disclosure of Confidential Information	8	8	2	0	0
2702	Written or Confidential Information (includes Billing, Insurance, Referrals, Connection of Records)	1	1	1	0	0
2703	Confidential Information	0	0	0	0	0
2704	Unethical communication	0	0	0	0	0
TOTALS		886	686	236	0	0

Section II: Remediation data for: Detroit Wayne Integrated Health Network

Category (from Complaint Data)	Provider Type	Specific Remedial Action	Specific Remedial Action	CIRM ONLY			Column1	REMEDATION TOTALS	PROVIDER TOTALS
				SED	SED-W	DD- CWP			
Abuse class I - unreasonable force	Residential DD	Employee left the agency, out without a staff	Contract Action					12	ACT
Abuse class II - negligence	Residential DD	Employee left the agency, out without a staff	Written Reprimand					5	Care Management
Abuse class II - negligence	Other	Written Reprimand	Written Reprimand					18	Children's Foster Care
Abuse class II - negligence	Other	Written Reprimand	Contract Action					41	Clubhouse/Drop-in Center
Abuse class II - nonaccidental act	Residential MI	Written Reprimand	Written Reprimand					0	Diets Center
Abuse class II - nonaccidental act	Residential DD	Written Reprimand	Domestic					0	Day Program DD
Abuse class II - nonaccidental act	Out Patient	Suspension	Suspension					4	Day Program MI
Abuse class II - nonaccidental act	Residential DD	Written Reprimand	Written Reprimand					4	Respect
Abuse class II - nonaccidental act	Residential DD	Employment Termination	Employment Termination					3	Plan of Service Revision
Abuse class II - nonaccidental act	Out Patient	Employment Termination	Employment Termination					5	Out Patient
Abuse class II - nonaccidental act	Out Patient	Employment Termination	Employment Termination					1	Partial Hospitalization
Abuse class II - nonaccidental act	Other	Employment Termination	Employment Termination					15	Psychosocial Rehabilitation
Abuse class II - nonaccidental act	Other	Employment Termination	Employment Termination					38	Residential DD
Abuse class II - nonaccidental act	Out Patient	Written Reprimand	Written Reprimand					63	Residential MI
Abuse class II - nonaccidental act	Residential DD	Written Reprimand	Written Reprimand					17	Residential MI & DD
Abuse class II - unreasonable force	Other	Employee left the agency, out without a staff	Written Reprimand					0	Respite Homes
Abuse class II - unreasonable force	Residential DD	Written Reprimand	Written Reprimand					0	SJS
Abuse class II - unreasonable force	Residential DD	Written Reprimand	Written Reprimand					16	Supported Employment
Abuse class II - unreasonable force	Out Patient	Staff Transfer	Staff Transfer					78	Workshop (personals)
Abuse class II - unreasonable force	Other	Written Reprimand	Written Reprimand					1	
Abuse class II - unreasonable force	Out Patient	Suspension	Suspension					1	
Abuse class II - unreasonable force	Day Program DD	Verbal Counseling	Verbal Counseling					0	
Abuse class II - unreasonable force	Residential DD	Plan of Service Revision	Plan of Service Revision					0	
Abuse class II - unreasonable force	Out Patient	Employment Termination	Employment Termination					0	
Abuse class II - unreasonable force	Residential DD	Staff Transfer	Staff Transfer					0	
Abuse class II - unreasonable force	Residential DD	Employment Termination	Employment Termination					0	
Abuse class II - unreasonable force	Other	Written Reprimand	Written Reprimand					0	
Abuse class II - unreasonable force	Day Program DD	Staff Transfer	Staff Transfer					0	
Abuse class II - unreasonable force	Residential DD	Plan of Service Revision	Plan of Service Revision					0	
Abuse class II - unreasonable force	Out Patient	Employment Termination	Employment Termination					0	
Abuse class II - unreasonable force	Residential DD	Staff Transfer	Staff Transfer					0	
Abuse class II - unreasonable force	Other	Written Reprimand	Written Reprimand					0	
Abuse class II - unreasonable force	Residential DD	Employment Termination	Employment Termination					0	
Abuse class II - unreasonable force	Residential DD	Staff Transfer	Staff Transfer					0	
Abuse class II - unreasonable force	Other	Suspension	Suspension					0	
Abuse class II - unreasonable force	Residential DD	Written Reprimand	Written Reprimand					0	
Abuse class II - unreasonable force	Residential DD	Employment Termination	Employment Termination					0	
Abuse class II - unreasonable force	Other	Written Reprimand	Written Reprimand					0	
Abuse class II - unreasonable force	Residential DD	Staff Transfer	Staff Transfer					0	
Abuse class II - unreasonable force	Residential DD	Employment Termination	Employment Termination					0	
Abuse class II - unreasonable force	Out Patient	Written Reprimand	Written Reprimand					0	
Abuse class II - unreasonable force	Residential DD	Staff Transfer	Staff Transfer					0	
Abuse class II - unreasonable force	Out Patient	Employment Termination	Employment Termination					0	
Abuse class II - unreasonable force	Day Program MI	Suspension	Suspension					0	
Abuse class II - unreasonable force	Residential DD	Employment Termination	Employment Termination					0	
Abuse class II - unreasonable force	Other	Suspension	Suspension					0	
Neglect class I	Residential DD	Psychosocial Rehabilitation	Psychosocial Rehabilitation					0	
Neglect class I	Other	Written Reprimand	Written Reprimand					1	
Neglect class II	Residential DD	Written Reprimand	Written Reprimand					1	
Neglect class II	Residential DD	Employment Termination	Employment Termination					1	
Neglect class II	Residential DD	Written Reprimand	Written Reprimand					1	
Neglect class II	Other	Written Reprimand	Written Reprimand					1	

WALKER POPULATION TOTALS	
SED	0
SED W	0
DD CWP	0
HSW	83

Board of Directors



- POLICY NO.: 2016-009
- ISSUE DATE: April 20, 2016
- REVISED ON: November 16, 2016
August 16, 2023
- ORIGINATOR: Board of Directors
- BA NO. : 15-67

SUBJECT: DWIHN BOARD OPERATIONAL COMMUNICATION POLICY

The work of the DWIHN Board of Directors is done primarily through standing and/or ad hoc committees. Further, and from time to time, work may be done through board approved designated workgroups and task forces. In order to promote timely and accurate information to all board members, attention to how information is presented, shared, and distributed is important. Unless otherwise permitted by the Board Action and Resolution Policy – all Board Actions must be reviewed and recommended by a Board Committee before presentation to the Full board for approval.

A consistent, efficient and effective process creates the maximum opportunity to support board members in making wise and informed decisions that align with its Mission, Vision and Values.

Full Board and Board Committee Meetings

1. All board meetings and standing committees will use the attached agenda format. It is suggested that each agenda item has an estimated time indicated on the agenda. This time feature is provided and used at the discretion of the Chair.
2. All agendas recommended by staff will be approved by the Chair before distribution.
3. The Meeting minutes format is for all standing committees and will be consistent with the attached template.
4. When approved, all board committee minutes will be distributed to all board members via the packet for the next scheduled full Board meeting as a “receive and file” item. The Committee Chair may verbally report on the most recent meeting even though the minutes for that meeting will be distributed at the next Full board meeting.

5. Board approved Ad hoc committees, will adhere to the agenda and minutes format using the attached templates.
6. As a general rule, no more than two (2) meetings will be scheduled in the same work week. This notwithstanding, if a need arises to schedule more than two (2) meetings in the same work week, the Board chair or his/her designee must approve.

Task Forces and Work Groups

1. From time to time the Board may approve the formation of Task Forces or Work groups to complete needed work or assignments.
2. These should adhere to the agenda format as outlined in the attached.
3. The nature of the task force or workgroup may necessitate a different meeting minutes' format and is determined by the chair of that group. When approved, these will be distributed at the next scheduled board meeting as "receive and file". They may also be referred to as part of the committee report if it is an agenda item. Otherwise it is "receive and file".



**Detroit Wayne
Integrated Health Network**

707 W. Milwaukee St.
Detroit, MI 48202-2943
Phone: (313) 833-2500
www.dwihn.org

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TDD: (800) 630-1044 RR/TDD: (888) 339-5588

**FULL BOARD
Wednesday, June 21, 2023
St. Regis Hotel
3071 W. Grand Blvd. Detroit, MI. 48202
1:00 p.m.
DRAFT PROPOSED AGENDA**

- I. CALL TO ORDER**
- II. ROLL CALL**
- III. APPROVAL OF THE AGENDA**
- IV. MOMENT OF SILENCE**
- V. APPROVAL OF BOARD MINUTES** – Full Board Meeting – May 17, 2023
- VI. RECEIVE AND FILE** – Approved Program Compliance Committee Minutes – May 10, 2023
Approved Finance Committee Minutes – May 15, 2023
- VII. ANNOUNCEMENTS**
 - A) Network Announcements
 - B) Board Member Announcements
- VIII. BOARD COMMITTEE REPORTS**
 - A) Board Chair Report
 - 1) Update Board Building Tour (Wednesday, May 17th)
 - 2) Update Community Mental Health Association of Michigan (CMHAM) Summer Conference
 - 3) Community Mental Health Association of Michigan (CMHAM) Fall Conference October 23rd & 24th 2023 – Grand Traverse, Michigan
 - 4) Chamber of Commerce 2024 Policy Conference – Mackinac Island – May 28th – May 31st 2024
 - B) Executive Committee
 - 1) Update Board Portal Training –Board Effects
 - 2) New Board Member Virtual Orientation (Friday, June 23rd)
 - 3) Update Metro Region Virtual Meeting –Detroit Wayne Integrated Health Network Hosts (Thursday, June 29th)
 - 4) Update Board Study Session (Wednesday, July 19th)
 - 5) Update Board Annual Meeting – (Friday, July 21st 11:00 a.m.)
 - 6) Budget Hearing (Joint Finance and Program Compliance Meeting- August 2, 2023)
 - C) Finance Committee
 - D) Program Compliance Committee
 - E) Recipient Rights Advisory Committee

Board of Directors

Kenya Ruth, Chairperson
Karima Bentounsi
Jonathan C. Kinloch

Dr. Cynthia Tauog, Vice Chairperson
Lynne F. Carter, M.D.
Kevin McNamara

Dora Brown, Treasurer
Eva Garza Dewaelsche
Bernard Parker

William Phillips, Secretary
Angelo Glenn

Eric W. Doeh, President and CEO



IX. SUBSTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT

X. UNFINISHED BUSINESS

Staff Recommendations:

- A. BA#21-28 (Revised) – Janitorial Services (STEP) *(Finance)*
- B. BA#22-66 (Revision 2) – HPS Consulting Services for NCQA Accreditation – HPS Consulting, LLC *(Program Compliance)*
- C. BA #23-01 (Revised) – Multicultural Integration Programs FY23 *(Program Compliance)*
- D. BA #23-05 (Revision 5) – DWIHN FY 2022-2023 Operating Budget *(Finance)*
- E. BA #23-07 (Revision 5) – DWIHN 's Provider Network System FY22/23 *(Program Compliance)*

XI. NEW BUSINESS

Staff Recommendations:

- A. BA #23-67 – Detroit Wayne Integrated Health Network (DWIHN) Call Center and Business Phone Systems *(Finance)*
- B. BA#23-68 – Juvenile Day Treatment Program – Team Wellness *(Program Compliance)*

XII. AD HOC COMMITTEE REPORTS

- A. Policy/Bylaw Committee
- B. Strategic Plan Committee
- C. Board Building Committee

XIII. PRESIDENT AND CEO MONTHLY REPORT

- A. Update on Crisis Care Center
- B. Update on Provider Stability Plan
- C. Update on Integration Pilot
- D. Update Long Term Residential Care
- E. Update Student Athlete Campaign

XIV. COMMUNICATIONS/SOCIAL MEDIA REPORT

XV. PROVIDER PRESENTATION – The Family Center

XVI. REVIEW OF ACTION ITEMS

XVII. GOOD & WELFARE/PUBLIC COMMENT/ANNOUNCEMENTS

Members of the public are welcome to address the Board during this time for no more than two minutes. (The Board Liaison will notify the Chair when the time limit has been met.) Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis).

XVIII. ADJOURNMENT



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**FISCAL YEAR 2022-2023 RESOLUTION NUMBER # 4
RESOLUTION INCREASING
BOARD MEMBER PER DIEM**

WHEREAS, pursuant to the Michigan Mental Health Code, Public Act 258 of 1974, as amended ("Code"), the Detroit Wayne Integrated Health Network ("Network") was established as a county community mental health Network; and

WHEREAS, the Network Board of Directors ("Board") members currently receive a daily per diem and mileage expenses as fixed by the Network Board; and

WHEREAS, the Network Board wishes to increase the standard daily per diem paid to the Network Board members to the amount of One Hundred Dollars (\$100.00) effective September 1, 2023.

NOW THEREFORE BE IT RESOLVED that the Board of Directors of the Detroit Wayne Integrated Health Network are setting Network Board members' daily per diem at an amount of One Hundred Dollars (\$100.00) effective September 1, 2023.

I HEREBY CERTIFY that the foregoing Resolution was adopted by the Detroit Wayne Integrated Health Network Board of Directors on this Sixteenth (16th) Day of August, 2023.

Ms. Kenya Ruth, *Chairperson*

Board of Directors

Kenya Ruth, Chairperson
Karima Bentouns
Angelo Glenn

Dr. Cynthia Tauog, Vice Chairperson
Angela Bullock
Jonathan C. Kinloch

Dora Brown, Treasurer
Lynne F. Carter, MD
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FISCAL YEAR 2022-2023 RESOLUTION NUMBER # 5

**RESOLUTION INCREASING
SUD OVERSIGHT POLICY BOARD MEMBER PER DIEM**

WHEREAS, pursuant to the Michigan Mental Health Code, Public Act 258 of 1974, as amended ("Code"), the Detroit Wayne Integrated Health Network ("Network") was established as a county community mental health authority; and

WHEREAS, pursuant to the Code the Network established a substance use disorder oversight policy board ("SUD Board") through a contractual agreement between the Network and the County of Wayne (MCL 330.1287); and

WHEREAS, the SUD Board members currently receive a daily per diem and mileage expenses as fixed by the Network Board; and

WHEREAS, the Network Board of Directors wishes to increase the standard daily per diem paid to the SUD Board members to the amount of One Hundred Dollars (\$100.00) effective September 1, 2023.

NOW THEREFORE BE IT RESOLVED that the Board of Directors of the Detroit Wayne Integrated Health Network are setting the SUD Board members' daily per diem at an amount of One Hundred Dollars (\$100.00) effective September 1, 2023.

I HEREBY CERTIFY that the foregoing Resolution was adopted by the Detroit Wayne Integrated Health Network Board of Directors on this Sixteenth (16th) Day of August, 2023.

Ms. Kenya Ruth, *Chairperson*

Board of Directors

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Eva Garza Dewaelsche
Bernard Parker

Eric W. Doeh, President and CEO





President and CEO Report to the Board

Eric Doeh

August 2023

LEGISLATIVE EFFORTS

We are working with our lobbyists, Public Affairs Associates (PAA), as we continue having conversations with legislators and leadership from MDHHS in Lansing surrounding support for DWIHNs Crisis Continuum for persons served throughout Wayne County including step-down long-term care and offering behavioral health interventions for families to connect them with programs and services.

ADVOCACY AND ENGAGEMENT

- Ongoing meetings with MDHHS to discuss procedures and guidelines for our upcoming Crisis Care Center.
- August 2: Youth United participated in the statewide Youth MOVE Michigan Summit, designed for youth ages 14 – 25 focusing on topics and issues on how to best navigate in today’s world and prepare them for a successful future.
- August 10: Transition Age Youth Expo for ages 15-25 offered career and educational options to our young people.
- Aug 14-16: 2023 CIT International 3-Day Conference at Detroit Marriott RenCen, designed to explore the importance of implementing crisis intervention strategies into everyday work practices for providers and community members.
- August 18: DWIHN’s Annual Back to School Bash in Redford. We will give away over 1,000 backpacks for youth K-12. In addition, there will be free games, activities, crafts, dental cleanings, food, and resources.
- August 18: DWIHNs “Ready, Set, Succeed: Back to School Festival” at The Corner Ballpark in Detroit will host inspiring speakers, workshops, art shows from local vendors, giveaways for students and much more.

INTEGRATED HEALTH REPORT

The Detroit Wayne Integrated Health Network (DWIHN) continues to make progress with integrating with Medicaid Health Plans. Below is a list of updates of the collaborations with Medicaid Health Plan Partners One, Two, and Three.

Health Plan Partner One

Health Plan 1 invited a representative from DWIHN to sit in on their consumer advisory committee. IHC will be present for these meetings. Health Plan 1 currently is having difficulty with staffing and hired an individual in the end of July. DWIHN staff will work with the new staff on how to use the shared platform and add more members for care coordination.

DWIHN and IHC meet monthly for care coordination. Two members had gaps in care. The two members required coordination with their assigned CRSP, both members were connected.

Health Plan Partner Two

Care Coordination with Health Plan 2 was initiated in September 2020, these meetings occur monthly. Health Plan 2 had seven members identified of having gaps in care. All seven members needed assistance with connecting to their assigned CRSP. Two of the seven members needed assistance with the FUH appointment. This appointment was obtained and member was satisfied.

Health Plan 2 and DWIHN IHC directors and managers have a meeting in August to go over data and HEDIS scores.

Health Plan Partner Three

DWIHN staff are working with Health Plan 3 on a new project of monitoring individuals who utilized the emergency room department or inpatient psychiatric unit and how to perform data sharing.

There are 4 CRSP's in the pilot: Neighborhood Services Organization, Lincoln Behavioral, Hegira and Guidance Center. This started on June 16, 2022.

Baseline data was completed March from Health Plan 3 but it was discovered that there was not data on the DWIHN side to see if it matched. PCE has created a radio button in each CRSP's EHR so that data can be track and compared to Health Plan 3 referrals. DWIHN, Health Plan 3 and PCE planned to meet with the four CRSPs on August 8 to go over data that is pulled from this new radio button to see it matches Health Plan 3. DWIHN is working on creating a shared platform so data can be seen. This will not have any PHI.

Shared Platform and HEDIS Scorecard

Healthcare Effectiveness Data and Information Set (HEDIS) is a tool used by health plans to measure performance on important areas of care. DWIHN has developed a HEDIS scorecard based on claims from our CRSP and claims pulled from the MDHHS claims warehouse CC360. DWIHN is following the guidelines set from NCQA as to the behavioral health HEDIS measures to monitor and report on. These measures are a combination of medical interventions and behavioral health interventions that affect one's recovery and independence in the community.

Certain HEDIS scores have goals set by the state, for the ones that do not DWIHN purchased Quality Compass. Quality Compass is how the Health Plans set and evaluate their HEDIS measure goals. DWIHN set our HEDIS measure goals in line with the Health Plans.

The HEDIS Scorecard was first presented and provided trainings to CRSP's in October-November 2022. Trainings have been created and put on the DWIHN website and IHC meets with CRSP agencies to show them how to navigate the system and pull claims data that will assist in the treatment of members. Trainings and education occur monthly. The current HEDIS certified platform displays individual CRSP provider data to allow early intervention and opportunity to improve outcomes. HEDIS scores are cumulative and based on a year-end score.

The HEDIS certified platform will include measures for Opioid Health Home and Behavior Health Home by October 2023. DWIHN and Vital Data continue to work on the HEDIS platforms that show the data for these QIP for providers.

During the month of July, the HEDIS scorecard was reviewed at 11 CRSP monthly meetings and FUH data was shared. IHC created an educational presentation on HEDIS measures and definitions for CRSP's and medical directors, there is a place on the DWIHN website under Provider Resources for HEDIS.

HEDIS Measure FUH has consistently increased but at this time the estimated score is not going to meet the goal. IHC and the Quality Department are working on a new QIP for racial disparities that seems to be a large factor. IHC and Quality are meeting with the five largest CRSPs in August to discuss FUH scores and racial disparities. IHC is offering a lunch and learn in August. IHC will also send out memos to medical directors at the CRSP level. Dr. Faheem discussed HEDIS scores at the last medical directors meeting in July

HEDIS Measure AMM is currently not pulling data, this may be due to coding changes by MDDHS. DWIHN IT department and VDT are investigating.

DWIHN and VDT met on the mobile app and gave feedback for changes and it was decided not to roll out the trainings until phase two is complete this was to be in May but it was discovered there is a securities issue with documents coming from a PCE system to the mobile app. IHC is meeting with PCE to discuss other options. PCE has a member portal that all PCE clients have instituted in their EHR's. DWIHN is in discussions with VDT to see if the care gaps can be transferred in to MHWIN.

Below are the HEDIS scores as shown in the Scorecard as of May 2023 compared to the year-end 2023 score. This is all CRSP scores combined.

Yellow= Current Score

Green = Meeting goal

Orange = Almost meeting goal

Red = Not meeting goal

Measure	Measure Name	Eligible	Totally Compliant	Non-Compliant	HP Goal	23-May	Estimated Yr. End
ADD	Follow-Up Care for Children Prescribed ADHD Medication Continuation Phase	241	51	190	70.25	21.16	35.93
ADD	Follow-Up Care for Children Prescribed ADHD Medication Initiation Phase	335	166	169	58.95	49.55	57.87
AMM	Antidepressant Medication Management Acute Phase						
AMM	Antidepressant Medication Management Continuation						
APM	Metabolic Monitoring for Children and Adolescents on Antipsychotics						
APM	Blood Glucose and Cholesterol 1-11 age	536	42	494	23.36	7.84	26.46
APM	Blood Glucose and Cholesterol 12-17 age	1095	147	948	32.71	13.42	38.08
APP	Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics						

APP	Ages 1-11	170	114	56	67.39	67.06	71.49
APP	Ages 12-17	327	237	90	71.16	72.48	77.64
BCS	Breast Cancer Screening	12807	2428	10379	59.29	18.96	25.66
CBP	Controlling High Blood Pressure	13113	2145	10968	79.08	16.36	30.77
CCS	Cervical Cancer Screening	36246	11324	24922	63.99	31.24	38.7
COL	Colorectal Cancer Screening	0	0	0	0		
FUH	Follow-Up After Hospitalization for Mental Illness 30 day						
FUH	Ages 6-17	299	182	117	70	60.87	66.73
FUH	Ages 18-64	3101	1355	1746	58	43.7	49.91
FUM	Follow-Up After Emergency Department Visit for Mental Illness						
FUM	Ages 6-17	577	493	84	84.33	85.44	83.66
FUM	Ages 18-64	1201	562	639	61.05	46.79	48.66
SAA	Adherence to Antipsychotic Medications for Individuals with Schizophrenia	4017	2731	1286	85.09	67.99	82.69
SMD	Diabetes Monitoring for People with Diabetes and Schizophrenia	1301	291	1010	85.71	22.37	53.27
SPR	Use of Spirometry Testing in the Assessment	1317	205	1112	31.48	15.57	16.84
SSD	Diabetes Screening for People with Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Med	6114	2683	3431	86.36	43.88	89.06

FINANCE

Detroit Wayne Integrated Health Network (DWIHN) issued \$1.3 million in stability payments on July 7, 2023 to eligible skill building and supported employment providers.

Secondly, the VP of Finance presented the FY2024 recommended Operating Budget at the joint Finance and Program Compliance Committee meeting on August 2, 2023. The FY2024 recommended Operating Budget amounts to approximately \$980.4 million, which is 5% (\$52.4 million) less than the FY2023 amended Operating Budget. The decrease is directly related to the anticipated reduction in Medicaid due to the end of the Public Health Emergency (PHE).

VICE PRESIDENT OF CLINICAL OPERATIONS

Juvenile Restorative Program:

As of July 24, 2023, there were six active members enrolled in the Juvenile Restorative Program (JRP), with another seven referred. The Children's Initiative Department met with provider this month to discuss the referral status, program assignments, and monthly financial status submissions. Provider to also coordinate with Care Management Organizations (CMOs) as well and submit bi-weekly summary reports. DWIHN is finalizing service utilization guidelines for the program.

MDHHS Grants:

Children's Initiative Department submitted the FY 24 grant renewals to MDHHS this month:

- System of Care Block Grant (SOC)
- Infant and Early Childhood Mental Health Consultation
- Infant and Early Childhood Mental Health Consultation Expansion
- Infant and Early Childhood Mental Health Consultation – Home Visiting
- Infant Toddler Court Program

MichiCANS:

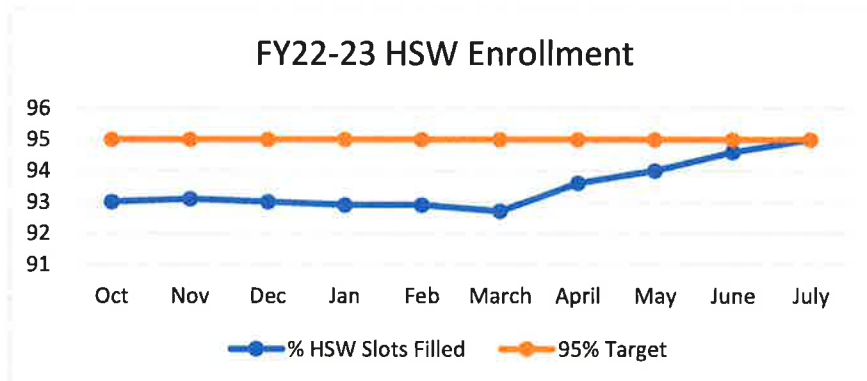
DW IHN and The Children's Center participated in multiple meetings this month to discuss the soft launch pilot to start October 2023. Reviewed the MichiCANS Screener and the Comprehensive assessment. This assessment is replacing the CAFAS.

Habilitative Support Waiver (HSW):

In an effort to reach 95% enrollment of available HSW slots, DWIHN implemented several strategies as a part of an internal corrective action plan. These strategies were initiated in March 2023 and include:

- DWIHN Residential Team identifies potential HSW enrollees, educates members on HSW benefits, and obtains the initial certification/consent form.
- DWIHN utilizes data from MHWIN to help CRSPs identify potentially eligible members. Every 60 days the UM department sends out a list of identified members to the CRSPs asking them to, if appropriate, explain HSW to those members and begin enrollment as a part of the IPOS process.
- Ongoing training with CRSPs to educate on HSW services to identify/enroll members into HSW.

As a result of these initiatives, enrollment has significantly increased. In the month of July 2023, 15 new enrollments were completed, which resulted in DWIHN meeting the 95% target enrollment rate.



General Fund Benefit (GF):

Of the General Fund Exception authorization requests reviewed during July 2023, there were 171 approvals. This is a 9% decrease from the month of June and is consistent with the intentional effort to better manage dependency on General Fund for outpatient behavioral health services. These efforts include more scrutiny

of health insurance status, earlier interventions with CRSPs regarding repeat GF requesters and earlier identification of those who present with no evidence of effort to pursue health insurance benefits. This has resulted in significantly increased communications with providers regarding MDHHS procedures and provider measures to assist the responsible party with the acquisition of health insurance benefits process.

New Initiatives:

1915iSPA - Services include Community Living Supports, Respite, Fiscal Intermediary, Housing Support, Supported Employment, Skill Building, Medical Equipment, Environmental Modification, and Enhanced Pharmacy Services. Individuals recommended for any of these services are first required to be assessed and referred for approval through DWIHN and then MDHHS. DWIHN has over 6,000 members that receive at least one of the above-mentioned services. DWIHN has approved and enrolled 3,126 (2,740 last month-15% increase). All members receiving 1915iSPA services must be enrolled with the State by 9/17/23.

Remedial actions implemented to ensure compliance include monthly meetings at the State level with PIHPs and CMHSP Leads to discuss progress and barriers, providing weekly reports to CRSPs and monitoring enrollment performance, presenting 1915iSPA at monthly provider meetings, individual meetings with Leadership at each CRSP with a high proportionate number of potential enrollees, and conducted two trainings for both the adult and children provider networks.

CCBHC:

A CCBHC site provides a coordinated, integrated, comprehensive services for all individuals diagnosed with a mental illness or substance use disorder. It focuses on increased access to care, 24/7/365 crisis response, and formal coordination with health care. DWIHN submitted the SAMHSA CCBHC Expansion grant application in May 2023. Awards will be announced in September 2023. The State of Michigan has also announced that they are expanding the CCBHC Demonstration, which will add 6 additional providers in our region starting 10/1/23. DWIHN continues to meet with MDHHS to advocate on becoming a CCBHC direct service provider. DWIHN is currently working on strengthening our PIHP/CMHSP firewalls to ensure compliance with state standards and expectations. Plans for providing outpatient services are currently being developed as well.

Provider Network:

DWIHN has announced a Crisis Continuum RFP, which is currently in process, with a target start date of October 1, 2023. Due to the ongoing capacity issues in the children's provider network, DWIHN is calling for a Request for Expansion of this network. In addition, DWIHN has also put out a Request for Information to determine if there were other providers within our current network that would like to expand to provide services within the School Success Initiative.

CHIEF MEDICAL OFFICER

Behavioral Health Updates, Education and Outreach:

- DWIHN has continued outreach efforts for behavioral health services: Last edition of Ask the Doc Newsletter in July emphasized the importance of reenrollment after the end of the Public Health Emergency (PHE) and the steps that our members and providers have to take to get their packets completed.
- The Chief Medical Officer met with the University of Michigan Child and Adolescent Service Chief for an introductory meeting and have scheduled quarterly meetings with them. Updated them on children's services in Wayne County, referral processes, waiver services, crisis services and provided flyers.
- We have focused on collaborating with teaching programs such as Wayne State University, not only to increase awareness about community mental health but also to create pipeline programs for various disciplines.

- The Chief Medical Officer is scheduled for lectures on community mental health (CMH) and CMH services for Psychiatry Residents as well as Child and Adolescent Psychiatry Fellows over the next 6 months.
- We met with Wayne State Chairman of Psychiatry as well as Adult and Child/Adolescent Psychiatry Program Directors to discuss clinical rotations for residents and fellows at our Crisis center. Both programs are interested in these rotations so that the psychiatrist in-training have experience in Emergency Psychiatry. Sample GME contract was shared by WSU. We will implement teaching contracts once the Crisis center location is ready and available and at that point it will require the programs to notify and seek approval from ACGME, Accreditation Council for Graduate Medical Education.
- Dr. Faheem met with Physician Assistant School at WSU in July 2023. The Program Director was very interested in rotations of PA students at the Crisis Center. They shared general expectations from the rotations. We will work on rotation schedules and finalization of teaching contract once Crisis center opening date is confirmed.

State Hospital Update:

DWIHN visited Walter Reuther Psychiatric hospital on 7/18/23 after the children hospitalized at Hawthorn moved to WRPH. Hawthorn Center is not a hospital anymore and the staff at HC have been merged with WRPH. Information was provided by Dr. Mellos and the hospital leadership on the processes incorporated to separate the adult and children's wings, both physically and operationally. Several critical spots have been marked where security has been placed and the children's or adult clinical teams and individuals could not pass without an announcement and clearance. Very stringent scheduling has been put in place for common areas like the library, outdoor space and other areas that could be used by both age groups and the areas cannot be used until reserved. They talked about the adult population going through some accommodations as some of their activities have been restricted and limited. The admissions for children to WRPH is currently on hold with expected return in a month.

In July, two (2) DWIHN youth moved to WRPH for continued treatment. In anticipation of this event, the MDHHS State Hospitals Administration coordinated with Pine Rest Christian Mental Health Services to open a second location for the Intensive Community Transition Program (ICTP) stepdown; the first is housed at Hope Network. Three (3) youth monitored by DWIHN were transferred to this program in June 2023. The State Hospitals Administration assumes monitoring of these cases after transfer.

CRSP Medical Director Meeting:

The Chief Medical Director met with the Medical Directors of CRSP on July 13. The Medical Directors had requested information on Crisis Services and our VP of Crisis, Grace Wolf, was invited to the meeting to discuss new evidence in the crisis area as well as DWIHN's progress on the Crisis Continuum. The information was very well received. CRSP Medical Directors had questions around funding on use of Medication Assisted treatment for individuals with dual diagnoses who are served by primary mental health CRSP. The Substance Use Director is scheduled to provide more information to them at the next meeting in October 2023. DWIHN's HEDIS Measures and State Performance Indicators were discussed with Medical Directors and information on how to review their own data was discussed. Medical Directors were encouraged to be more involved in these measures and work with their organizations on improvement plans.

State Medical Director Meeting:

The PIHP/CMHSP Medical Director Meeting with Dr. Pinals in July covered topics around the new assessment tool Michigan CANS that will be launched to replace CAFAS and PECFAS. Medical Directors had feedback on the limitations of these tools. Telemedicine Policy was discussed again. Medical Directors continued to express their concerns around the language in the last State bulletin that emphasizes periodic in-person appointments in between telemedicine appointments. They were concerned about the out-of-State providers who provide medication management given the shortages in psychiatry. Dr. Pinals will escalate it to the relevant group. There was also a discussion around State guidelines that often lag Federal guidelines

especially around substance use. Recently, the relaxations around federal standards for methadone take-home doses did not translate to the State which has created confusion for SUD prescribers. Dr. Pinals indicated that she will address it with the SUD team and will discuss quicker updates on State policies.

IPLT Updates:

Improving in Practice Leadership Team Committee continues to review new evidence, clinical policies, procedures and practice guidelines in an effort to improve clinical services across network and has provider representation in addition to internal specialty representation. This month, IPLT reviewed and discussed the CRSP discharge procedures. The new form created by the Children’s Department was reviewed to capture CRSP discharge information pertaining to the reasons for case closures. The new DSM-5 TR changes that were recently released, and a summary was provided on the important changes particularly the new diagnoses that were added. Information on the DSM-5 TR changes is being shared with providers so they can share it with the network. IPLT also reviewed the Autism Access policy. Very robust discussion happened on ways to decrease barriers for members yet assuring an accurate diagnosis is made. The Autism lead will work on incorporating feedback from the group around having options to refer youth for diagnostic evaluations if referred by pediatricians, schools and/or other PIHP without having to go through screening at Access center. IPLT also reviewed and voted on replacing an old Clinical practice guideline on eating disorder with a new version released by American Psychiatric Association this year.

QISC Updates:

The QISC Meeting occurred on July 18, 2023 and focused on two areas. The first one was review of Behavior Treatment Plan data and analysis. Feedback from the group included closer review of sample cases on BTPs to identify if IPOS interventions were followed.

QISC also reviewed the action steps based on the Echo survey that has been shared by Customer Services regarding member satisfaction. Any item where the score was less than 60% were assigned to leads in those areas and interventions to improve member satisfaction were discussed. The four areas of focus based on the survey were: Improve overall treatment, improve member and or family perceived progress with treatment, decrease office wait times, Improve member informed of treatment options after benefits are depleted. A target to improve these scores by a minimum of 10% was discussed. Draft interventions were proposed by Customer Service, Adult and children department around policy updates, training for network, happy or not kiosks as well as improvement arounds member’s understanding of improvement during IPOS meetings. CRSP Quality directors as well as persons-served, who are members of QISC, provided valuable feedback. Revisions will be done and presented again to QISC in September/October.

New Initiatives being reviewed:

DWIHN has completed a grant application for Zero Suicide. We are expected to hear about the outcome in September. Once we hear about the outcome of the grant, our goal is to launch Zero Suicide Evidence based practices at our direct CMHSP functions such as the Crisis Services that will be launching soon as well as standardize things across the network as well.

HUMAN RESOURCES

During the month of July, the Department of Human Resources hired the following employees:

Systems Administrator	Information Technology
Call Center Representative	Call Center
Administrative Assistant	Integrated Health/OBRA
Lead Audio Visual Technician	Grants and Community Engagement
Call Center Clinical Specialist (Part-Time)	Call Center
Unit Administrator	Crisis Services
Jail Navigator	Grants and Community Engagement
Student Intern	Grants and Community Engagement

DWIHN HR continued its Supervisory Institute for management staff, provided detailed information to the DWIHN Board regarding the Compensation Study, and started contract negotiations with the GAA and AFSCME unions.

COMMUNICATIONS

Student Athlete/Influencers Update:

Social Media Influencer	# of Posts	Engagement/Impressions
SPS Edge/Lindsay Huddleston	30 Posts (Instagram)	2,530 total views (YouTube)
The Capital Brand/Randi Rosario	5 Story Posts, 2 Posts	Over 12.3K total views
Detroit Youth Choir	4 Story Posts, 3 Post	3,060 total Views

SPS Edge attended DPSCD Media Day to talk with numerous schools about the importance of mental health with Student-Athletes.

All three influencers assisted in promoting the DWIHN "Youth Mental Health Ambassador" Scholarship as July focused primarily on promoting the scholarship in Instagram story posts, and YouTube video interviews (Student Athlete).

The Detroit Youth Choir and Youth United collaborated on a lot of posts highlighting the importance of mental health in youth, resources and Youth United events during the month of July.

Social Media Performance Report Summary for July

- Impressions: 700,250 **up 28.2%**
- Engagements: 7,695 **up 52.8%**
- Post Click Links: 2,725 **up 36.9%**
- Engagement Rate: 1.1% **up 20%**
- **Total Audience Growth over the last month was 14,805 up 2.1%.**
 - *Facebook audience grew the most in July by 196.9%*

Website Analytics

- Website sessions increased by **44.14%** totaling 52,166 sessions for the month of July.
- Facebook was the top social media platform driving the most users to the website.
- The top pages (excluding the Home page 11,256 views) were "**Substance Use Disorders**" with **11,909 views.**
 - *"For Providers" with 5,025 views*
 - *"Find a Provider" with 859 views*

Google Analytics

- 1,145 Business Profile interactions
- 2,909 People viewed the DWIHN Business Profile
 - 2,513 (86% Google search - desktop)
 - 260 (9% Google search - mobile)
 - 101 (3% Google Maps - mobile)
 - 35 (1% Google Maps - desktop)
- 1,696 Searches DWIHN was shown in users search results.
 - DWIHN - 808
 - Detroit Wayne Integrated Health Network - 562
 - DWHIN - 96
 - DWIHN training - 72

WDIV	“Who is DWIHN?”	Campaign runs 5 months
Scripps Media, Channel 7, TV 20, Bounce	Kids in Crisis Smoking	Campaign runs all year includes social media posts and streaming
Fox 2 Detroit	Addiction	Campaign runs 5 months includes social media posts
Cumulus Radio	Kids in Crisis	5-month campaign
MI Chronicle	Monthly stories	Year-long
Latino Press	“	“
Arab American News	“	“
Hamtramck Review	“	“
Yemeni News	“	“
Ask the Messengers	SUD messaging	“
Metro Parent	Addiction Kids & Suicide	May/June
Comcast/Effect TV	Addiction	August/September
Mind Matters Dr. Michele Leno	Access Helpline	Year-long
Global Recovery Live	SUD	Year-long
Global Media TV (Middle Eastern TV)	SUD	June-September
Community Publishing	Comms/SUD messaging	12 months-downriver communities

Media:

DWIHN CEO/President Eric Doeh is featured on the cover of The Arab American Today magazine with a story inside about DWIHN’s services and supports. Inside Canton Today featured a DWIHN story about Back to School stress.



Back-to-School Stress
Communication helps students adjust

By Dawn Casanova

SCHOOL begins to mount among students and their parents by late summer.

“This time concerns about making and keeping friends; the curriculum; adjusting to new teachers; all worrying about bullies. Add to all that is a recent concern about safety in schools.”

Stay safe

“In today’s society the main system is trauma and the threat of violence, especially due to the gun violence incidents we are experiencing in schools now,” said Rasha Bradford, Detroit Wayne Integrated Health Network, a grant-funded mental health program for kindergarten through 12th grade students in Wayne County.

elementary to middle school, middle school to high school and beyond. One of the most difficult transitions is from middle to high school, when an individual is impacted by the effects of puberty.

“From the fear of the unknown and fear of change,” Briggs said.

Let’s chat

Parents should encourage their children to talk about their concerns and thoughts. Encourage involvement, peer and mentors, and adjusting along with a of the warning signs that there is a problem brewing. Parents should look for changes in behavior.

“A child should feel they have someone they can communicate with someone they can open and honest with,” Bradford said. “If they’re feeling isolated they don’t have to keep it in. Give them a chance.”

“Students will be excited a situation”

Briggs need to address any they are building on.

“Have a family discussion before school starts and check in with the children about going back to school,” Briggs said, saying that establishing earlier sleep and wake up times before school starts helps establish a routine for the school year. “There’s also a lot of importance placed on clothing, appearance, and a need to be seen.”

Look at behaviors

Community Outreach - DWIHN/Youth United/Youth Move Detroit:

In July, DWIHN hosted its annual meeting and community celebration at Greater Grace Temple in Detroit where almost 300 people were in attendance. DWIHN also participated in numerous outreach events including Wayne State’s Health Fair and College Block Party.

Youth United hosted several events including a BBQ Bash to End Stigma at Riverside Park in Detroit, as well as a Courageous Conversation: Defining your Sports Mentality, to support the mental wellness of student athletes held at the Pistons Practice Facility. (Flyers have been shared with L. Blackshire)

DIVERSITY, EQUITY AND INCLUSION OFFICER

The DEI Officer participated in the following trainings and meetings on behalf of DWIHN:

- **Reducing Unconscious Bias, (RUBI) Training - Mindful Listening and Communication:** Mindful listening is about being present in your conversation so others feel heard and perceive your intention to listen and understand them. It can create a safe space for the speaker to share their thoughts and feelings with an open, attentive listener. Similar to conscious listening, you put effort into paying attention to what the other person shares while honoring both of your needs. In some situations, being aware of your own needs in a conversation may make it more difficult to remain judgment free, which is the goal of mindful listening.
- **DEI Foundations Training Program launch (McLean & Co) - Kick off date set and participants have been selected; Save the Date announcements are being sent in August 2023**
- **Michigan League for Public Policy’s “21-Day Racial Equity Challenge”** (21 days of action toward the goal – sharing, posting and making others aware of the racial equities in different areas of our country). The disparities in health, wealth and well-being that we seek to eradicate are largely a result of racism enshrined in public policy over the course of U.S. history. Today, we cannot hope to achieve our mission of economic security for all Michiganders without understanding the origins of the concept of race, how it influences us as individuals and as an organization, and how it functions to preserve inequity in our laws, institutions and systems.

INFORMATION TECHNOLOGY

Business Processes:

- **CRSP Risk Matrix Revisions**
Finalized the PHQ-A Intake logic and reviewed with business in test environment, pushing to production.
- **Autism Risk Matrix**
High level data regarding members, ABA Providers, & Diagnostic Evaluators have been reviewed with business along with formatting/color scheme- all aspects finalized.
- **MHWIN Staff Module Changes**
Race and Hispanic or Latino Ethnicity categories have been added to the staff module for compliance with NCQA.
- **School Success Initiatives**
New module created under School Based Services in MHWIN titled ‘Other Referrals’ for the purpose of capturing referrals for health centers, etc.
- **Mobile Crisis Services**
Module within MHWIN is complete.

Applications and Data Management:

- **Henry Ford Joint Project**
Linking the dashboard to the HFH Pilot Project status site.
- **Dashboards for Behavioral Health Homes and Opioid Health Homes**
Currently in the process of creating new PowerBI dashboards for monitoring health home information.

- **Children's Services Dashboard**
Delivered the first nine dashboards for Children's services. Continuing to work on additional dashboards.
- **Provider Network Adequacy Dashboard**
Adding measures for HSAG reporting
- **Warehouse Data Reconfiguration**
Continue testing the restructured tables for performance issues
- **VDT**
Converting data feeds to version 2.06
- **EQI reporting**
Completed EQI period 1 for MDHHS

Infrastructure/Security/IT Compliance:

- **Building Construction**
 - Woodward / Milwaukee Network hardware ordered. Awaiting estimates from suppliers on delivery dates.
 - Phone System approved. Navigating transition services between outgoing to incoming vendor.
 - Crisis Center IT Hardware to be purchased to provide Proof of Concept (POC) for hands on use and evaluation.
 - Continuing to work to configure the building security and video camera systems to meet the needs of the new Crisis Center as well as support a Multi-Campus system going forward.
 - Nutanix migration of virtual machines completed. Physical servers on-hold pending file server migration.
 - Purchasing process underway for badging system camera, printer, and backdrop and other needed items to support the building access system and other security systems.
- **Security**
 - vCISO project is continuing to identify gaps in various policy and SOP to meet compliance standards.
 - Multifactor Authentication (Currently >50% of the organization enrolled).
 - Roll Based Security Phase 1 analysis nearing completion
- **Onboarding/Offboarding**
Ongoing and continuous development process with HR to finalize a new automated onboarding/offboarding process in Therefore to meet Access Control standards in compliance frameworks.

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 22-58R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 8/16/2023

Name of Provider: William Scotsman Inc

Contract Title: BA #22-58R - Temporary Mobile Office Units

Address where services are provided: None

Presented to Finance Committee at its meeting on: 8/2/2023

Proposed Contract Term: 7/1/2023 to 1/31/2024

Amount of Contract: \$ 241,356.00 Previous Fiscal Year: \$ 131,332.29

Program Type: Modification

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 3/16/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting a seven (7) month extension for an additional \$110,023 through January 31, 2024. The increased costs includes a month to month lease of \$10,000 (both trailers); pickup costs of approximately \$13,000, and estimated repairs of \$27,000 due to storm damages. The previous board action was from March 16, 2022 through June 30, 2023 for a total amount of \$131,332 for a total amounts of \$241,356. The extension is needed due to the delays in the generator and opening of the new facilities. The Facilities Department previously procured mobile offices for DWIHN staff to have the ability to have access to our network and to provide such functions as mail services, printing, scanning and material/document storage while the Milwaukee building is under construction.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 22/24	Annualized
Multiple	\$ 241,356.00	\$ 241,356.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 00000.158000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Thursday, August 3, 2023

Signed: Wednesday, August 2, 2023

Board Action Taken

The following Action was taken by the Full Board on the 16th day of August, 2023.

Approved

Rejected

X Modified as follows:

Board Action #22-58 (Revised) Willscot (Temporary Mobile Office Units) It was moved by Mr. Phillips and supported by Dr. Taueg to approve the board action with the extension of the lease for \$70,000.00 and further information is to be received from legal on the repair and pickup cost of the trailer. The \$27,000.00 for repair of the storm damage and the \$13,000.00 for pickup of the trailer was not approved by the Board and is to be removed from the Board Action.

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Blackshire
Board Liaison

Date: August 16, 2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: #22-61R3 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 8/16/2023

Name of Provider: Roncelli Inc

Contract Title: Milwaukee Crisis Center Renovations

Address where services are provided: None

Presented to Executive Committee at its meeting on: 8/14/2023

Proposed Contract Term: 8/16/2023 to 12/31/2023

Amount of Contract: \$ 17,600,000.00 Previous Fiscal Year: \$ 16,100,000.00

Program Type: Modification

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 5/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN staff is requesting approval of BA #22-61R3 - Milwaukee Crisis Center Renovations - to increase the current contract by \$1.5 million, for a total contract amount of \$17,600,000.

During the course of construction crews began to replace the roof of the Milwaukee facility and discovered an extensive amount of deterioration and corrosion on the structural roofing steel decking below the roofing material. On the underside of the steel decking is an encapsulated asbestos containing fireproofing that is now in a disturbed state due to the damaged steel decking it is adhered to. The asbestos and damaged steel have created a very significant health and safety concern for our Milwaukee Facility and will need to be removed and replaced. Facilities is proposing the budgeted costs to be tracked as time and material as these costs are incurred and will not exceed the following allotments:

- 1) Abatement of Fireproofing (up to \$500,000)
- 2) Ceiling Removal/Replacement (up to \$150,000)
- 3) Mechanical/HVAC Work (up to \$150,000)
- 4) Electrical Work (up to \$100,000)
- 5) Furniture/Equipment Removal (up to \$50,000)
- 6) Roof Decking Replacement (up to \$250,000)
- 7) Fireproofing Replacement (up to \$175,000)
- 8) Contingency (up to \$125,000)

Total \$1,500,000

Outstanding Quality Issues (Y/N)? _ If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 22/23	Annualized
Multiple	\$ 17,600,000.00	\$ 17,600,000.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 17,600,000.00	\$ 17,600,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 00000.158000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Wednesday, August 9, 2023

Signed: Wednesday, August 9, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 16th day of August, 2023

Approved

Rejected

Modified as follows: _____

Executive Director - Initial here: _____

Tabled as follows: _____

Signature Lillian M. Blackshue
Board Liaison

Date 8/16/2023

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 23-05R7 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 8/16/2023

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: FY 2022-2023 Operating Budget

Address where services are provided: None

Presented to Finance Committee at its meeting on: 8/2/2023

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: \$ 1,056,528,326.69 Previous Fiscal Year: \$ 927,640,119.00

Program Type: Continuation

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network is requesting Board approval to amend the FY 2023 Operating Budget as follows:

1. Certification of \$11.6 million in additional Medicaid/Healthy MI dollars to fund the indirect cost associated with Hazard Pay for Direct Care Workers (DCW) per a MDHHS Medicaid rate increase retroactive to October 1, 2022 with payments beginning May 2023 through September 2023.
2. Use of Medicaid Reserves of \$721,320 (\$516,520 and \$204,800 salary and fringes, respectively,) to correct the annual salary of 177 DWIHN union employees per the compensation salary review conducted by the Lockton Companies.

The amended FY23 Operating Budget of \$1,056,528,326.69 includes revenue of: \$21,852,710 (State General Funds); \$807,256,944 (Medicaid, DHS Incentive, Medicaid-Autism, Childrens/SED Waiver, HAB); \$9,886,123 (MI Health Link); \$143,514,218 (Healthy MI - Mental Health and Substance Abuse); \$17,686,447 (Wayne County Local Match Funds); \$4,723,521 (PA2 Funds); \$13,594,100 (State Grant Portion of OBRA, SUD); \$31,433,263.69 (Federal Grants/Federal Block Grants/SUD); \$6,041,000 (Local Grant Revenue); \$500,000 (Interest Income); and \$40,000 (Miscellaneous Revenue).

Outstanding Quality Issues (Y/N)? _ If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 22/23	Annualized
MULTIPLE	\$ 1,056,528,326.69	\$ 1,056,528,326.69
	\$ 0.00	\$ 0.00
Total Revenue	\$ 1,056,528,326.69	\$ 1,056,528,326.69

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Thursday, July 20, 2023

Signed: Thursday, July 20, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 16th day of August, 2023

- Approved
- Rejected
- Modified as follows: _____

Executive Director - Initial here: _____

Tabled as follows: _____

Signature Lillian M. Blauschke
Board Liaison

Date 8/16/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 23-27R5 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 8/16/2023

Name of Provider: City of Dearborn

Contract Title: SUD Narcan Vending Machine

Address where services are provided: Michigan Avenue

Presented to Program Compliance Committee at its meeting on: 8/9/2023

Proposed Contract Term: 9/1/2023 to 10/2/2023

Amount of Contract: \$ 11,704,670.00 Previous Fiscal Year: \$ 7,830,900.00

Program Type: Continuation

Projected Number Served- Year 1: 2,500 Persons Served (previous fiscal year): N/A

Date Contract First Initiated: 9/1/2023

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The SUD Department is requesting approval for \$6,000.00 in PA2 funding to purchase a naloxone vending machine for City of Dearborn-Department of Public Health community. With the approval of this purchase, we can increase access to this life-saving medication and promote overall health and wellness in our community. The vending machine would be placed in a location accessible to the public, at 21202 Michigan Ave, Dearborn, MI, and individuals can receive naloxone without a prescription. This initiative aligns with our goal of empowering individuals with the necessary resources and support to overcome their struggles and achieve optimal health

The revised Treatment Services program of \$11,704,670 consist of Federal Block Grant of \$9,561,670 and Public Act 2 funds of \$2,143,000.

Funds may be reallocated between providers up to the not to exceed amount without board approval.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: PA2

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
SUD Block Grant	\$ 9,561,670.00	\$ 9,561,670.00
PA2	\$ 2,143,000.00	\$ 2,143,000.00
Total Revenue	\$ 11,704,670.00	\$ 11,704,670.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Tuesday, August 1, 2023

Signed: Tuesday, August 1, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 16th day of August, 2023

Approved

Rejected

Modified as follows: _____

Executive Director - Initial here: _____

Tabled as follows: _____

Signature

Lillian M. Blauschue
Board Liaison

Date 8/16/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 23-67R Revised: Y Requisition Number: 14,293

Presented to Full Board at its Meeting on: 8/16/2023

Name of Provider: TTEC Government Solutions LLC

Contract Title: DWIHN Call Center and Business Phone Systems

Address where services are provided: None

Presented to Finance Committee at its meeting on: 8/2/2023

Proposed Contract Term: 7/21/2023 to 11/21/2023

Amount of Contract: \$ 932,000.00 Previous Fiscal Year: \$ 125,000.00

Program Type: Modification

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 7/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting a time only extension for an additional four month period. The initial term ended on July 21, 2026; the amended term ends on November 21, 2026.

No Additional costs will be incurred.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 22/23	Annualized
Multiple	\$ 816,000.00	\$ 816,000.00
Capital asset account	\$ 116,000.00	\$ 116,000.00

Board Action #: 23-67R

Total Revenue	\$ 932,000.00	\$ 932,000.00
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Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: SEE BUDGET PAGE

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Thursday, July 20, 2023

Signed: Thursday, July 20, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 16th day of August, 2023

Approved

Rejected

Modified as follows: _____

Executive Director - Initial here: _____

Tabled as follows: _____

Signature Lillian M. Blushure
Board Liaison

Date 8/16/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 23-69 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 8/16/2023

Name of Provider: Pending

Contract Title: Brokerage Services for Acquisition of Land

Address where services are provided: None

Presented to Executive Committee at its meeting on: 8/14/2023

Proposed Contract Term: 8/16/2023 to 8/15/2024

Amount of Contract: \$ Previous Fiscal Year: \$

Program Type: New

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 8/16/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN is requesting Board approval to enter into a contract with Savills, Inc., for Brokerage Services for Acquisition of Land or Building - Downriver Wayne County. The final value of this contract will depend on the purchase price of the property and the percentage of the purchase price, if any, to be paid by DWIHN, the buyer. The contract amount will not exceed 3% of the purchase price of land or building.

The contract term will be for a period of one year effective upon Board approval, with a possible extension to be determined at term end.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
	\$	\$
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 00000.136000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Tuesday, August 8, 2023

Signed: Tuesday, August 8, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 16th day of August, 2023

Approved

Rejected

Modified as follows: _____

Executive Director - Initial here: _____

Tabled as follows: _____

Signature

Lillian M. Blaschke
Board Liaison

Date 8/16/2023

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 24-06 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 8/16/2023

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: Provider Network System FY 23/24

Address where services are provided: Service Provider List Attached

Presented to Executive Committee at its meeting on: 8/16/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 801,567,768.00 Previous Fiscal Year: \$ 804,448,924.00

Program Type: Continuation

Projected Number Served- Year 1: 77,000 Persons Served (previous fiscal year): 75,943

Date Contract First Initiated: 10/1/2018

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Detroit Wayne Integrated Health Network (DWIHN) is requesting approval for continued funding for the Provider Network System for the fiscal year ended September 30, 2024. This will allow for the continued delivery of behavioral health services for individuals with: Serious Mental Illness, Intellectual/Developmental Disability, Serious Emotional Disturbance and Co-Occurring Disorders.

The services include the full array behavioral health services per the PIHP and CMHSP contracts. The amounts listed for each provider are estimated based on prior year activity and are subject to change.

Note 1. The board action amounts include: Mental health treatment services, Autism, Children's Waiver, SED Waiver, children crisis services and SUD Medicaid, HMP and block grant treatment, Behavioral Health Home and Opioid Health Home services which are supplemental, voluntary services that Medicaid members with specific diagnoses may opt into to receive comprehensive care coordination facilitated by a health home care team and EBSE claims based activity.

In addition, it should be noted that the hospitals listed under HRA change based on consumers stay. As such, hospitals may be added and amounts reallocated without board approval to avoid delay of payment; the funds are a pass through from MDHHS.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Multiple	\$ 801,567,768.00	\$ 801,567,768.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 801,567,768.00	\$ 801,567,768.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Tuesday, August 8, 2023

Signed: Friday, August 4, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 16th day of August, 2023.

- Approved
- Rejected
- Modified as follows: _____

Executive Director - Initial here: _____

Tabled as follows: _____

Signature Lillian M. Blaudshere
Board Liaison

Date 8/16/2023

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 24-08 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 8/14/2023

Name of Provider: Long Insurance Services, LLC

Contract Title: Professional Liability Insurance- Long Insurance Services, LLC

Address where services are provided: 'None'

Presented to Executive Committee at its meeting on: 8/2/2023

Proposed Contract Term: 8/26/2023 to 8/26/2024

Amount of Contract: \$ 142,949.00 Previous Fiscal Year: \$ 138,439.00

Program Type: New

Projected Number Served- Year 1: 0 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 8/26/2019

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) staff recommends approval of a one-year contract renewal between DWIHN and Long Insurance Services, LLC., with an amount not to exceed \$142,949.00. The contract term is August 26, 2023 through August 26, 2024. The policy provides professional liability coverage for the Medical Director and other professional staff.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Multiple	\$ 149,714.00	\$ 149,714.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 149,714.00	\$ 149,714.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.911000.00000

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Tuesday, August 8, 2023

Signed: Monday, August 7, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 16th day of August, 2023.

Approved

Rejected

Modified as follows: _____

Executive Director - Initial here: _____

Tabled as follows: _____

Signature

Lillian M. Blauschke
Board Liaison

Date 8/16/2023



THE EFFECTIVENESS OF THE CLUBHOUSE MODEL

WHAT IS A CLUBHOUSE?

CLUBHOUSES GIVE PEOPLE LIVING WITH MENTAL ILLNESS OPPORTUNITIES FOR FRIENDSHIP, EMPLOYMENT, HOUSING, EDUCATION AND ACCESS TO MEDICAL AND PSYCHIATRIC SERVICES IN A SINGLE CARING AND SAFE ENVIRONMENT – THIS SOCIAL AND ECONOMIC INCLUSION REVERSES THE ALARMING TRENDS OF HIGHER SUICIDE, HOSPITALIZATION AND INCARCERATION RATES ASSOCIATED WITH MENTAL ILLNESS.

HISTORY OF CLUBHOUSE

- JOHN BEARD- BEGINNINGS AT ELOISE
- 1948- NEW YORK STATE PSYCHIATRIC HOSPITAL
- 1990- MICHIGAN ON THE MAP- GATHERING PLACE 1994
- 1994- ICCD/CLUBHOUSE INTERNATIONAL
- 1995- FIRST ACCREDITED CLUBHOUSE IN MICHIGAN
- 2012- GATHERING PLACE ACCREDITED (6TH IN MICHIGAN)
- 2015- RE-WRITING THE MICHIGAN MEDICAID MANUAL

GATHERING PLACE

- Established 1994
- Clubhouse International Accredited since 2012
- A Member of the Clubhouse Michigan Training Committee
- Facilitating New Colleague Training for last three years for new Clubhouse staff around Michigan
- The Chair of the Finance Committee
- The Director was on the Committee that revised the Michigan Medicaid Manual for Psychosocial Rehabilitation 2015
- A strong Fidelity Clubhouse serving Wayne County Consumers



More about Gathering Place

- We mentor other Clubhouses in Michigan
- Members and Staff have Received training at International Training bases
- Attend Conferences to strengthen our Clubhouse- Grants are always available through MDHHS
- We have developed a Young Adult Program with growing membership- we need to meet the needs of our Young Adults
- Strong Education and Employment Program- Over 65% of attendees are working and or attending school
- We have a strong wellness program addressing all dimensions of wellness



Benefits of Clubhouse

A WORK-ORDERED DAY IN WHICH THE TALENTS AND ABILITIES OF MEMBERS ARE RECOGNIZED AND UTILIZED WITHIN THE CLUBHOUSE;

PARTICIPATION IN CONSENSUS-BASED DECISION-MAKING REGARDING ALL IMPORTANT MATTERS RELATING TO THE RUNNING OF THE CLUBHOUSE;

OPPORTUNITIES TO OBTAIN PAID EMPLOYMENT IN THE LOCAL LABOR MARKET THROUGH CLUBHOUSE-CREATED TRANSITIONAL EMPLOYMENT PROGRAM.
IN ADDITION, MEMBERS PARTICIPATE IN CLUBHOUSE-SUPPORTED AND INDEPENDENT PROGRAMS;

ASSISTANCE IN ACCESSING COMMUNITY-BASED EDUCATIONAL RESOURCES;

ACCESS TO CRISIS INTERVENTION SERVICES WHEN NEEDED;

**EVENING/WEEKEND SOCIAL AND RECREATIONAL EVENTS;
AND**

ASSISTANCE IN SECURING AND SUSTAINING SAFE, DECENT AND AFFORDABLE HOUSING

- **A research study showed:**
- Participants who attended Clubhouse 3 days or more per week had mean 1-year mental health care costs of US \$5697, compared to \$14,765 for those who attended less often.
- Clubhouse members had significantly lower annual total mental health care costs than the matched comparison group (\$10,391 vs. \$15,511; $p < 0.0001$).
- Membership in the Clubhouse is associated with a substantial beneficial influence on health care costs.



Research effectiveness of the Clubhouse Model

EMPLOYMENT, WITH LONGER ON-THE-JOB TENURE FOR MEMBERS ENGAGING IN CLUBHOUSE TRANSITIONAL EMPLOYMENT.

MORE COST EFFECTIVE, COMPARED TO OTHER MENTAL HEALTHCARE APPROACHES

A SIGNIFICANT DECREASE IN HOSPITALIZATIONS AS A RESULT OF MEMBERSHIP IN A CLUBHOUSE PROGRAM.

REDUCED INCARCERATIONS, WITH CRIMINAL JUSTICE SYSTEM INVOLVEMENT SUBSTANTIALLY DIMINISHED DURING AND AFTER CLUBHOUSE PSYCHOSOCIAL PROGRAM MEMBERSHIP.

IMPROVED WELL-BEING COMPARED WITH INDIVIDUALS RECEIVING PSYCHIATRIC SERVICES WITHOUT CLUBHOUSE MEMBERSHIP.

CLUBHOUSE MEMBERS WERE SIGNIFICANTLY MORE LIKELY TO REPORT THAT THEY HAD CLOSE FRIENDSHIPS AND SOMEONE THEY COULD RELY ON WHEN THEY NEEDED HELP.

BETTER PHYSICAL AND MENTAL HEALTH.

A RECENT STUDY SUGGESTS THAT SERVICE SYSTEMS LIKE CLUBHOUSES THAT OFFER ONGOING SOCIAL SUPPORTS ENHANCE MENTAL AND PHYSICAL HEALTH BY REDUCING DISCONNECTEDNESS.

The Clubhouse Model was accepted for inclusion on the Substance Abuse and Mental Health Services Administration's (SAMHSA) National Registry of Evidence Based Practices and Programs (NREPP) in 2011. The review indicates that the Accredited Clubhouse Model surpassed the minimum levels of research required for inclusion.

UMASS Center for Clubhouse Research
CPQ

<https://www.umassmed.edu/sparc/isparccenters/program-for-clubhouse-research/>

Transforming Communities Around the World

342 Clubhouses in 33 Countries



Membership By State

**As of May 1, 2023

Michigan	39	Utah	6
Massachusetts	26	Maine	6
Pennsylvania	20	Missouri	5
Florida	15	Wisconsin	4
New York	13	Ohio	4
Indiana	11	Kansas	4
California	10	South Carolina	3
Texas	9	Oregon	3
Washington	7	Georgia	3

2 Clubhouses In:

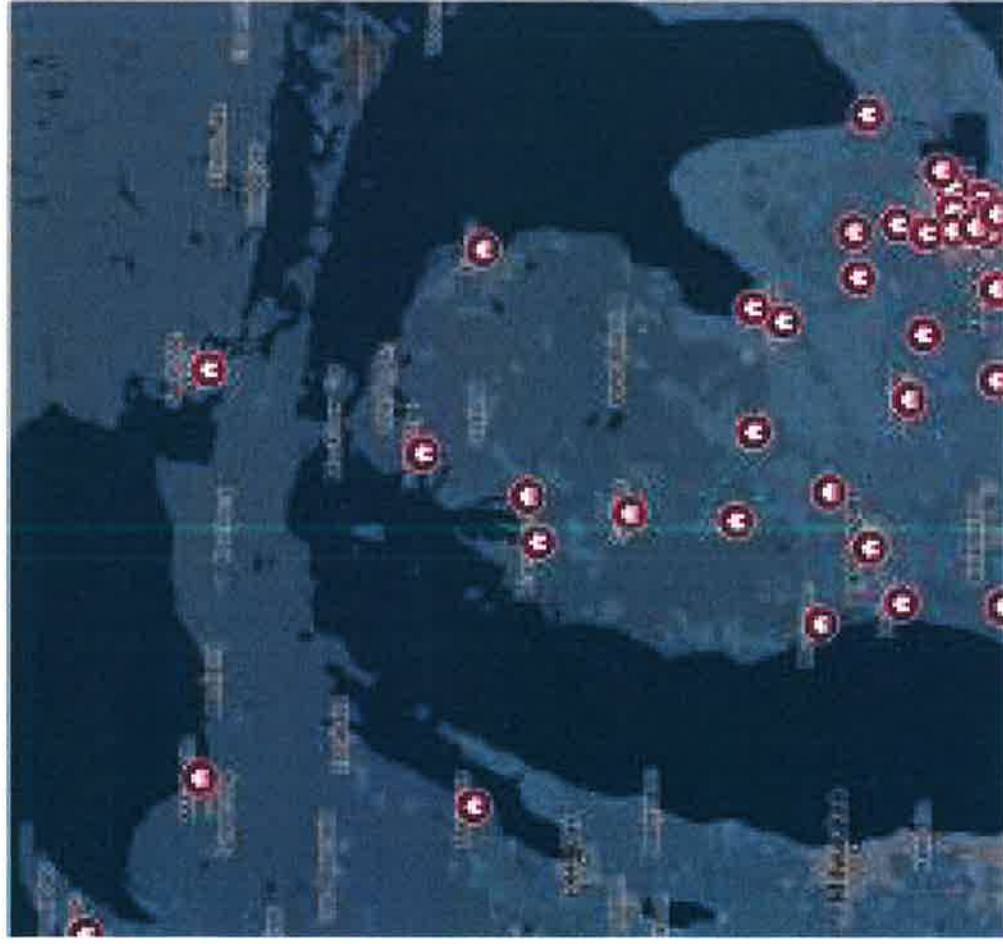
Colorado, Minnesota, Colorado

1 Clubhouse in each:

Alaska, Arizona, Connecticut
 Iowa, Louisiana, Maryland
 Nebraska, New Hampshire, New
 Jersey, Rhode Island, Tennessee,
 Virginia, Wyoming

North Carolina 7





Michigan Clubhouses = 39

All Accredited

Q & A

**Tours are welcome
call for an appointment:
313-450-0411**