



**Detroit Wayne
Integrated Health Network**

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To: DWIHN Provider Network
From: Willie E. Brooks, Jr President/CEO
cc: Eric Doeh, COO/Deputy CEO
Date: March 23, 2020
RE: DWIHN Assuring Provider Payments and Financial Plan for COVID-19 Crisis

Thank you all for your tireless commitment to the people we serve. I recognize that during these times of uncertainty, ensuring the quality of care for our system's most vulnerable people is worth recognition. We are all making sacrifices and adjustments in our daily routines. Please stay safe and healthy as we continue to respond to COVID-19.

The Detroit Wayne Integrated Health Network (DWIHN) is fiscally sound and wants to ensure the financial viability of our Provider Network. We recognize that many are concerned about the impending 7% rate cut scheduled to take place May 1, 2020. DWIHN will be delaying this rate cut for 30 days.

Due to COVID-19, DWIHN has provided information in recent days from MDHHS that has allowed for all Providers to adjust a majority of their services to be provided either via Telehealth or online Face-2-Face (see www.dwihn.org for more info). These allowances should allow for a shift in payments to Providers who will be taking on an extra load of clients to accommodate for a shift in service during these times. DWIHN will evaluate methods to reimburse Providers during this transition to meet the demands during this crisis in the coming weeks.

DWIHN is here for you and will assure Provider payments are made in a timely manner as claims are submitted through the normal process. Please ensure that services are performed according to MDHHS approved guidelines and meet DWIHN quality measures already in place.

During these difficult times it is critical that behavioral services continue. We are the lifeline for so many individuals who depend on us for their mental and physical well-being. Thank you for making concessions in your work and homes lives and for providing that support.

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