



**Detroit Wayne
Integrated Health Network**

707 W. Milwaukee St.
Detroit, MI 48202-2943
Phone: (313) 833-2500
www.dwihn.org

FAX: (313) 833-2156
TDD: (800) 630-1044 RR/TDD: (888) 339-5588

To: DWIHN Providers
From: Willie E. Brooks, Jr. President/CEO
RE: COVID-19 Coronavirus Provider Update 3.20.2020

On behalf of the DWIHN Administration and our Board of Directors, I want to thank you for your hard work and dedication to the people we serve, especially during these unprecedented and uncertain times. We are all having to adjust and make business decisions that we never thought possible, even one week ago. I want you to know that we appreciate the entire Provider Network for caring for our most vulnerable population. It does not go unnoticed and we are grateful for your commitment to those we have a responsibility to serve.

The DWIHN workforce is maintaining its daily functions and we're here to assist you with your daily business operations. Please reach out to our respective departments so they can assist you throughout the day to ensure business continuity. We are here to help you and the people we serve throughout these times ahead. We have updated our website to reflect current information and resources for your organization and our members.

We are in constant communication with Governor Whitmer's office, MDHHS, Wayne County Public Health and City of Detroit Health Departments to discuss critical issues that our region is facing. Information was sent out this week about Telehealth services, Face-to-Face requirements and Recipient Rights training for our network; this information and much more about COVID-19 can be found on our website at www.dwihn.org. As additional information and updates come out they will be posted here and shared with all Providers.

We are all in this together, working hard and taking necessary precautions to ensure ourselves, our families and the people we serve are receiving the quality of care that is deserving of all individuals throughout our Provider network. We are here working with you to keep you and the members served informed, educated and safe. Thank you all for putting in the extra effort during this time, making adjustments to your work/home life and going the extra mile. It is appreciated!

Thank you.

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