



Detroit Free Press

Detroit Wayne Integrated Health Network

707 W. Milwaukee St.
Detroit, MI 48202-2943
Phone: (313) 833-2500
www.dwihn.org

FAX: (313) 833-2156
TTY: 711

DETROIT WAYNE INTERGRATED HEALTH NETWORK
Recipient Rights Advisory Committee
Meeting Minutes
In-Person meeting held at 8726 Woodward Ave. 1st Fl. Boardroom
Detroit, MI 48202
Monday June 2nd, 2025
1:00 p.m. to 3:00 p.m.

COMMITTEE MEMBERS PRESENT: Kenya Ruth (Chairperson), Jonathan Kinloch (Vice-Chairperson), Angela Bullock, Chad Witcher, Dora Brown, Vivian Palmer

COMMITTEE MEMBERS ATTENDING VIRTUALLY: Rian English-Barnhill

COMMITTEE MEMBERS EXCUSED: Jaime Junior, Janet Harmon, Kenneth Remson, Linda Taylor, Lori Hill, Maria Patterson, Ralph Schuhholz, Sheldon Hill

COMMITTEE MEMBERS UNEXCUSED: None

GUESTS:

STAFF ATTENDING IN PERSON: James E. White (DWIHN CEO), Manny Singla (DWIHN Deputy CEO), Polly McCalister, Mignon Strong, Lynda Hicks, Gwena Jones, Nicole Williams, Tonia McMurray, Sheilah Clay, Melodie Jones, Chris Davis, Monifa Gray, Yolanda Turner, Sheree Jackson

STAFF ATTENDING VIA ZOOM:

CALLED TO ORDER: Meeting was called to order at 1:05pm

ROLL CALL: Roll call was taken by Arina Kartasheva, RRAC Liaison. A quorum was not present, this meeting was information only.

MOMENT OF SILENCE: Chairperson Ruth called for a moment of silence. A moment of silence was taken.

Board of Directors

Dr. Cynthia Taug, Chairperson
Karima Bentounsi
Kevin McNamara

Jonathan C. Kinloch, Vice Chairperson
Angela Bullock
Bernard Parker

Dora Brown, Treasurer
Lynne F. Carter, MD
William Phillips

Eva Garza Dewaelsche, Secretary
Angelo Glenn
Kenya Ruth

James E. White, President and CEO



REVIEW AND APPROVAL OF AGENDA: Due to a lack of quorum, no official action regarding approving the agenda could be taken.

REVIEW AND APPROVAL OF MINUTES: Due to a lack of quorum, no official action regarding approving minutes from April 7th, 2025 could be taken.

ORR DIRECTOR'S REPORT: Dr. McCalister unofficially presented an informational report. She informed the committee of Senate Bill 271 of 2025, which is being considered by the Michigan Senate, and would allow fully virtual public meetings for public bodies. In addition, she updated the committee that Department ORR is working on their semi-annual report which is due June 30th, 2025. She discussed Department ORR meeting with "Top 5" Providers (i.e. providers that have the highest number of Recipient Rights complaints) and working with these providers to improve outcomes, reduce complaints, and build relationships. Dr. McCalister informed the committee that there are now three total drop-off boxes for individuals wishing to make Recipient Rights complaints in person and updated the committee regarding the number of providers and staff who have received Recipient Rights training. She also highlighted the accomplishments of individual investigators in the department. There were no questions.

RRAC CHAIRPERSON'S REPORT: Kenya Ruth expressed her pleasure at continuing to be part of the RRAC in her new position as chairperson. She complimented the leadership of the Office of Recipient Rights.

TRAINING: Nicole Williams presented a brief training on the full process involved with a Recipient Rights complaint, from initial report to complaint resolution. Kenya Ruth questioned the difference between a Recipient Rights complaint and an SUD complaint. Nicole Williams informed the committee that the two have similar investigations but are governed by two separate State of Michigan Health Codes.

UNFINISHED BUSINESS: None

NEW BUSINESS: Dr. McCalister and Chairperson Ruth had an individual discussion regarding the budget for the Office of Recipient Rights

PUBLIC COMMENT: None

ADJOURNMENT: Meeting was adjourned at 1:31pm

Transcribed by:
Arina Kartasheva- RRAC Liaison

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