



Detroit Wayne Integrated Health Network

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FULL BOARD
Wednesday, October 16, 2024
Detroit Wayne Integrated Health Network
Administration Building
8726 Woodward Avenue
Detroit, Michigan 48202
1:00 p.m.
AGENDA

- I. CALL TO ORDER**
- II. ROLL CALL**
- III. APPROVAL OF AGENDA**
- IV. MOMENT OF SILENCE**
- V. APPROVAL OF BOARD MINUTES – September 18, 2024**
- VI. RECEIVE AND FILE –** Approved Finance Committee Minutes – September 4, 2024
Approved Program Compliance Committee Minutes – September 11, 2024
- VII. ANNOUNCEMENTS**
 - A) Network Announcements
 - B) Board Member Announcements
- VIII. BOARD COMMITTEE REPORTS**
 - A) Board Chair Report
 - 1) Community Mental Health Association of Michigan (CMHAM) Annual Fall Conference – October 21st & 22nd 2024 – Grand Traverse, Michigan
 - 2) Regional Chamber of Commerce Mackinac Policy Conference 2025 – Mackinac Island, Michigan (May 27th – May 30, 2025)
 - B) Executive Committee
 - 1) Board Study Session Update – November, 2024
 - 2) Metro Region Meeting – Detroit Wayne Integrated Health Network – Hosts - October 24th 2024 (Virtual)
 - C) Finance Committee
 - D) Program Compliance Committee
 - E) Recipient Rights Advisory Committee
- IX. SUBSTANCE USE DISORDER (SUD) OVERSIGHT POLICY BOARD REPORT**

Board of Directors

Dr. Cynthia Taueg, Chairperson
Karima Bentounsi
Jonathan C. Kinloch

Kevin McNamara, Vice Chairperson
Angela Bullock
Bernard Parker

Dora Brown, Treasurer
Lynne F. Carter, MD
William Phillips

Eva Garza Dewaelsche, Secretary
Angelo Glenn
Kenya Ruth

Manny Singla, Interim President and CEO



X. UNFINISHED BUSINESS

Staff Recommendations:

- A. **BA#23-15 (Revised)** – DWC Training Platform – WIT, Inc. Service Contract Extension *(Program Compliance)*

XI. NEW BUSINESS

Staff Recommendations:

- A. **BA #25-29** - Donated Funds Agreement DFA 25-82009 *(Program Compliance)*
- B. **BA #25-30** – Community Mental Health Data Platform *(Program Compliance)*
- C. **BA #25-31** – PATH – Neighborhood Service Organizations (NSO) and Wayne Metro *(Program Compliance)*
- D. **BA #25-32** – Southwest Counseling Solutions Housing Resource Center, Neighborhood Service Organization (NSO) Detroit Healthy Housing Center and CNS Covenant House *(Program Compliance)*
- E. **BA#25-33** – Central City Integrated Health, Inc. PSH CoC Program and Leasing Project *(Program Compliance)*
- F. **BA #25-34** – Credentialing Verification Organization – Medversant Technologies, LLC *(Program Compliance)*
- G. **BA#25-35** – Social Media Influencer Campaign – The Capital Brand *(Executive)*
- H. **BA #25-36** – Workers’ Compensation Insurance *(Finance)*
 - I. **BA #25-37** – PA152 Waiver *(Finance)*
 - J. **BA#25-38** – MMRMA Insurance Renewals *(Executive)*
 - K. **BA#25-39** – 7 Mile Behavioral Wellness Campus Construction *(Executive)*
 - L. **BA#25-40** – Media Campaign - Graham Media *(Executive)*

XII. AD HOC COMMITTEE REPORTS

- A. Policy/Bylaw Committee
- B. Strategic Plan Committee
- C. Board Building Committee
- D. CEO Search Committee

XIII. INTERIM PRESIDENT AND CEO MONTHLY REPORT

- A. Update Crisis Care Center
- B. Update Integration Pilot
- C. Update Long Term Residential Care
- D. CCBHC Update

XIV. REVIEW OF ACTION ITEMS

XV. GOOD & WELFARE/PUBLIC COMMENT/ANNOUNCEMENTS

Members of the public are welcome to address the Board during this time for no more than two minutes. (The Board Liaison will notify the Chair when the time limit has been met.) Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis).

XVI. ADJOURNMENT



**DETROIT WAYNE INTEGRATED HEALTH NETWORK
FULL BOARD/ANNUAL MEETING
Meeting Minutes
Wednesday, September 18, 2024
1:00 p.m.**

BOARD MEMBERS PRESENT

Kevin McNamara, Vice Chair	Angelo Glenn
Dora Brown, Treasurer	Bernard Parker
Kenya Ruth, Immediate Past Chair	William Phillips
Lynne F. Carter, M.D.	

BOARD MEMBERS ATTENDING VIRTUALLY: Ms. Karima Bentounsi and Ms. Angela Bullock

BOARD MEMBERS EXCUSED: Dr. Cynthia Tauег, Board Chair; Ms. Eva Garza Dewaelsche; and Commissioner Jonathan C. Kinloch

SUBSTANCE USE DISORDER OVERSIGHT POLICY BOARD ATTENDING VIRTUALLY: Mr. Thomas Adams, Chair, Substance Use Disorder Oversight Policy Board

GUEST(S): Ms. Darlene Vasi, Chief Executive Officer; Ms. Danielle Duckett, LMSW, Clinical Program Manager; Ms. LaJean Partman, Clinical Program Manager; and Mr. Chae Williams, Marketing and Facilities Manager, PsyGenics Inc.; Mr. Joe DeMaria and Mr. Andrew Cracchiolo; DeMaria Construction

CALL TO ORDER

The Board Vice Chair and Acting Chair, Mr. McNamara welcomed and thanked everyone for attending the meeting both in person and virtually; noted that he would be Acting Chair in Dr. Tauег's absence and called the meeting to order at 1:09 p.m. A roll call was requested.

ROLL CALL

Roll call was taken by Mr. Angelo Glenn, Board member and a quorum was present.

APPROVAL OF THE AGENDA

The Board Vice Chair and Acting Chair, Mr. McNamara called for a motion on the agenda. **It was moved by Ms. Brown and supported by Mr. Phillips approval of the agenda.** There was no further discussion. **Motion carried.**

MOMENT OF SILENCE

The Board Vice Chair, Mr. McNamara called for a moment of silence. Moment of Silence taken.

APPROVAL OF BOARD MINUTES

The Chair called for a motion on the Board minutes from the Full Board meeting of August 21, 2024. **It was moved by Ms. Brown and supported by Ms. Ruth approval of the Full Board minutes of August 21, 2024.** There was no further discussion. **Motion carried.**

RECEIVE AND FILE

The approved minutes from the Finance Committee meeting of August 7, 2024 and the Program Compliance Committee meeting of August 14, 2024 were received and filed.

ANNOUNCEMENTS

Network Announcements

Ms. T. Devon, Director of Communications reporting. A verbal report was provided. It was reported that the NAMI Walks Michigan will be held on Saturday, September 21, 2024 at 8:00 a.m. at the University of Detroit Mercy-Detroit, Michigan and there is still time to sign up. The DWIHN team currently has 70 members registered.

There will be a Men's Conference on Saturday, September 21, 2024 from 9:00 a.m. to 4:00 p.m. at the Considine Center located at 8904 Woodward Ave. Detroit, Michigan. A continental breakfast and lunch will be served and there will be a variety of presenters on hand to share honest and intimate conversations of their lived experience, promoting Him – Care; Self-Love and Brotherly Love; topics include Eliminating Stigma, Breaking Down Barriers; Promoting Healthy Lifestyles and Building Emotional Intelligence will also be shared with the participants.

Opioid Overdose Training will take place on Tuesday, September 24th from 11:00 a.m. to 6:00 p.m. at the WCCC Downriver Campus located at 21000 Northline, Taylor, Michigan. This event will provide community wide Narcan Training to anyone that attends. We are partnering with Channel 4 WDIV; Mariner's Inn and Masco for this event.

The Walk A Mile in My Shoes event will take place in Lansing, DWIHN will have a huge presence and will have voting information on hand. There was also information provided on Ask the Doc-Suicide Prevention Newsletter as September is Suicide Prevention Awareness Month. All board members were encouraged to attend any of the mentioned events. Mr. Parker recognized and thanked Ms. Devon for sending the announcements via email; it was helpful, and he hoped that it would continue.

Board Announcements

There were no Board Announcements.

DEMARIA CONSTRUCTION PRESENTATION

DeMaria Construction presented to Constituent Voices a check in the amount of \$15,000. The monies will assist with mini-grants for the group and their "Dreams Come True Awards". Members of Constituent Voices, Ms. Calhoun; Mr. Price and Ms. Nelson and members of the Member Engagement team were present to receive the donation, along with Ms. Margaret Keyes-Howard, Unit Manager Customer Service who provided an overview of some of the activities that the monies have helped support. Mr. DeMaria noted that he was very happy to be a part of the program, has been here in business for 56 years and looked forward to the long term partnership with DWIHN. Photos were taken with Board Members, representatives from DeMaria and

members from Constituent Voices and Member Engagement. Mr. McNamara Chair thanked Mr. DeMaria for their continued partnership and commitment to the people we serve.

BOARD COMMITTEE REPORTS

Board Chair Report

Mr. McNamara Vice Chair and Acting Chair gave a verbal report. It was reported that the Community Mental Health Association of Michigan Annual Fall Conference will take place October 21st and 22nd in Grand Traverse, Michigan and there are several board members scheduled to attend. The Regional Chamber of Commerce Mackinac Policy Conference 2024 is scheduled for May 27th through May 30th. Currently there is no lodging available for registered Board members; there are two board members that have hotel space and are registered for the conference.

The report of the Board Chair was received and filed.

Executive Committee

The Board Chair and Acting Chair Mr. McNamara gave a verbal report. It was reported that the Executive Committee met on Monday, September 16, 2024. The Metro Region Meeting is scheduled for Thursday, October 24th will be a virtual meeting and DWIHN is the host. Board members were encouraged to mark the dates on their calendars.

It was recommended that the Board Study Session be moved to the month of November. There was discussion at the Executive Committee meeting and because of the multiple meetings and scheduled conferences it was recommended that the Board Study Session be moved. Ms. Y. Turner, VP of Legal Affairs noted that there needed to be a motion as the Board Development Policy stated that the Board Study Session should take place in October. The Chair called for a motion. **It was moved by Mr. Parker and supported by Ms. Ruth to move the Board Study Session scheduled to take place in October to the month of November.** The Board will be polled for a date. There was no further discussion. **Motion carried.** The report of the Executive Committee was received and filed.

Finance Committee

Ms. Brown Chair of the Finance Committee provided a verbal report. It was reported the Finance Committee met on Wednesday, September 4, 2024. Detroit Wayne Integrated Health Network received approximately \$2 million dollars on July 31st of settlement funds; the second appraisal on the Woodward property came in approximately \$2 million dollars higher allowing us to reduce our held cash collateral requirements to the bank. DWIHN will be providing a 50% match for Wayne County Police departments participating with behavioral health specialists which is primarily a jail diversion program for up to \$4 million dollars over a 2-year period. The Finance Committee approved a request of a vote of the Full Board to allow a draw of \$1.3 million dollars to support cost overruns for the 707 building that were due to MDHHS changes in the configuration of the Care Center; the funds will come from the \$60 million dollar State of Michigan Integrated Care Center grant that was originally slated for the 7 Mile Project, and DWIHN has received confirmation from MDHHS that they are amenable to such charges. The liquidity does remain strong and cash flow is sufficient to support operations. There were four board actions moved to today's meeting. Discussion ensued regarding the request to utilize \$1.3 million dollars for cost overruns on the 707 Milwaukee building due to MDHHS changes and the money coming from the \$60 million dollars that came from the State grant for the 7 Mile Project. The Acting Chair, Mr.

McNamara called for a motion. **It was moved by Ms. Brown and supported by Ms. Ruth to approve and allow \$1.3 million dollars of the \$60 million dollar grant that was provided by the State of Michigan for the 7 Mile Project to be allocated to support the overruns of the 707 Milwaukee Building.** Discussion ensued regarding where the money was coming from and it was noted that it was not coming from construction cost, but from some of the equipment cost related to the project; the draw needing to take place in 2024; the RFP for the 7 Mile Project; the language in the appropriation which was not specific to 7 Mile which is why MDHHS acknowledges that we can utilize the funding from the \$60 million dollars to cover the Care Center. **There was a friendly amendment to the motion to reduce the 7 Mile Project budget from \$60 million to \$58.7 million dollars.** The friendly amendment was accepted by Ms. Brown as the maker of the motion and Ms. Ruth who supported the motion. Discussion ensued regarding construction costs and the grant. There was no further discussion. The motion was restated with the amendment: **It was moved by Ms. Brown and supported by Ms. Ruth to approve and allow \$1.3 million dollars of the \$60 million dollar grant that was provided by the State of Michigan for the 7 Mile Project to be allocated to support the overruns of the 707 Milwaukee Building and to reduce the 7 Mile Project budget from \$60 million to \$58.7 million dollars.** There was no further discussion. **Motion carried.** The report of the Finance Committee was received and filed.

Program Compliance Committee

Dr. Carter, Vice Chair of the Program Compliance Committee reported on behalf of Commissioner Kinloch, Chair. It was reported the Program Compliance Committee meet on Wednesday, September 11, 2024. There was a full agenda and quarterly reports were received from the Autism Services Department; Children's Initiatives; and Integrated Healthcare. Highlights were provided on the Autism department which noted that demand for those services continues to grow each quarter and there have been two new ABA providers approved and added to the network. The average number of members who begin services within 14 days of the ABA authorization effective date is at 84%; the goal was only 70% which is another marker of how well that is moving along. Team Wellness launched the Juvenile Restorative Program more than a year ago in July 2023 and this is the short-term 3-to-6-month program that includes the comprehensive array of services to support this population. The goal for 2024 was to bring services to 70 youth and so far at this point the goal has been exceeded by 102 referrals; 91 intake assessments and 87 folks actively enrolled in the program which is another indication of a need being met.

An update of the 707 Crisis Center was shared as they have just completed three months of activity, and the demand continues to grow. In June there were 131 presentations of adults that led to 104 admissions as compared to August where there were 168 presentations leading to 129 admissions. Some of the demographic data is now available. The majority of the eventual patients are African American at 77% between the ages of 25-34 and are majority male. In regards to children, defined as ages 5-17, there has been an increase in use, starting with seven (7) presentations and two (2) admissions in June and ending with 22 presentations and 15 admissions in August. During the Finance Committee meeting and as requested a presentation was provided on the jail diversion through a mental health co-response expansion program where funds would be diverted to individuals with serious mental illness and often co-occurring substance abuse or developmental disability and are in contact with the justice system from custody and/or jail. We would provide links to community-based treatment and support services; we currently have partnerships with the Detroit Police Department; Inkster Police, Grosse Points, Harper Woods, and Southgate

Department of Public Safety. It was requested that Ms. Andrea Smith, Director of Innovation and Community Engagement provided additional details on the program. She reported that DWIHN was looking at expanding our jail diversion efforts as required through the mental health code and we are looking to ensure that we are inclusive of all of the 43 entities in Wayne County. They will participate in an application process which will be determined by their interest level, the data that shows the need for services as it relates to the population served; whether there is a mental health nexus, substance use related disorders and if there is a need for additional staffing and support with the behavioral health entity. They would have to be willing to partner with DWIHN and our Providers; we would have ongoing interaction and encounters and engagement to ensure that we offer comprehensive wraparound services for persons in need of support and continue to divert from the jail system. The cost to DWIHN would not exceed \$2 million dollars per year for two years so there would be a total cost of \$4 million dollars and the amount to each agency would be dictated by their budget and their requests as far as persons needed to staff on their end.

Dr. Carter noted that there were no unfinished board actions; however, the committee considered and moved to Full Board for approval nineteen (19) new board actions. Discussion ensued regarding the Crisis Care statistics and the breakdown of ages within the categories that received services. There was no further discussion. The Program Compliance Committee report was received and filed.

Recipient Rights Advisory Committee

Mr. Glenn, Chair, Recipient Rights Advisory Committee (RRAC) reported that the Committee did not meet during the month of September. However, their next meeting is scheduled for November 4, 2024.

SUBSTANCE USE DISORDER (SUD) OVERSIGHT POLICY BOARD REPORT

Mr. Thomas Adams, Chair of the Substance Use Disorder Oversight Policy Board noted that the SUD Oversight Policy Board did not meet during the month of September as there were no action items. The next meeting is scheduled on the 3rd Tuesday of next month.

BOARD SELF-ASSESSMENT POLICY #2016-11

The Acting Chair, Mr. McNamara requested the Board Self-Assessment Policy recommendation. Mr. Phillips, Committee Chair reported that the Policy/Bylaw Committee reviewed the Board Self-Assessment; the committee had previously recommended from the meeting held in June that 2/3 of the board members would need to respond to the Board Self-Assessment for it to be considered valid and closed for the fiscal year. The recommendation was presented to the Full Board and approved at its Annual Meeting held in July.

Presented before the Full Board today for approval is a recommendation from the Committee on the updated language that is to be included in the Board Self-Assessment Policy #2016-11 which states that “At least two-thirds (2/3) of the board members must complete the Board Self-Assessment in order for the evaluation to be deemed valid and closed for the current fiscal year. In the event that two-thirds (2/3) of the board members do not complete the self-assessment then a second request must be made in order to require board members to complete the self-assessment. If necessary, a third request must be made in order to require board members to complete the self-assessment.” It was noted that this item is on the agenda for the Boards review and approval.

Discussion ensued regarding when the assessment is sent out a second and third time who would it be sent to; it was noted the assessment would only be sent to board members that did not complete it. There was no further discussion. The Chair called for a motion. **It was moved by Mr. Phillips and supported by Mr. Parker approval of the recommendation from the Board Policy/Bylaw committee on the language to be added to the Board Self-Assessment Policy #2016-11 that At least two-thirds (2/3) of the board members must complete the Board Self-Assessment in order for the evaluation to be deemed valid and closed for the current fiscal year. In the event that two-thirds (2/3) of the board members do not complete the self-assessment then a second request must be made in order to require board members to complete the self-assessment. If necessary, a third request must be made in order to require board members to complete the self-assessment.**” There was no further discussion. **Motion carried.**

Acting Chair, Mr. McNamara called for Unfinished Business and noted that some of the board actions could be bundled. **It was moved by Ms. Brown and supported by Ms. Ruth to bundle and approve Board Actions #23-18 (Revision 2) Global Solutions Group, Inc.; Board Action #23-25 (Revision 2) Social Media Management (Westcomm); and Board Action #23-30 (Revised) Public Affairs Associates (PAA) as the board actions had been vetted and recommended by the Finance Committee. The Chair requested brief explanations on the board actions under Unfinished Business.**

UNFINISHED BUSINESS

Staff Recommendations:

- A. BA#22-39 (Revision 3) – Allen Law Group, PC. – The Acting Chair, Mr. McNamara called for a motion. **It was moved by Mr. Parker and supported by Mr. Glenn approval of BA#22-39 (Revision 3) Allen Law Group, PC.** Ms. Y. Turner, VP of Legal Affairs reporting. The Detroit Wayne Integrated Health Network (DWIHN) is requesting an extension of the existing Agreement between DWIHN and the Allen Law Group. The current term is ending on September 30, 2024. As such, the requested extension will extend the Agreement for legal services through September 30, 2025 in an amount not to exceed \$260,000; bring the total 3-year contract to \$845,000.00. The Allen Law Group has a unique understanding of DWIHN’s business and provides expertise in employment law, labor negotiations and other projects as assigned. In addition to transactional legal matters ALG continues to assist in matters related to starting up the Crisis Center, the purchase of the Catholic Charities property, negotiating leases and providing litigation and arbitration support as needed, advising on the CEO Search and Labor negotiations. ALG will continue to supplement the Legal Department and has agreed to a monthly flat rate fee for agreed upon non-litigation matters (litigation and arbitration, if any, will be billed hourly). ALG will provide DWIHN with access to at least two (2) attorneys under this Agreement. The flat rate results in major cost savings to DWIHN. The ALG has previously provided legal services to DWIHN and are familiar with DWIHN’s business operations. G. Pitchford will be the primary attorney providing services. It is in the best interest of DWIHN to continue to utilize their services. Discussion ensued regarding the types of litigation and costs. There was no further discussion. **Motion carried.**
- B. BA#23-18 (Revision 2) Global Solutions Group, Inc. Mr. K. Frambro, VP of IT reporting. DWIHN is requesting approval to exercise the second of three one year renewal options with Global Solutions Group, Inc. to retain a Virtual Chief Information Security Officer, to develop a complete set of information technology and security policies adequate to meet audit requirements, along with delivering a comprehensive risk assessment to identify gaps in physical, technical and administrative controls and provide recommendations for remediation, actions, or plans to eliminate or prevent further occurrences. This renewal will extend the contract an additional year through September 30, 2025, with a FY2025 cost not to exceed

\$124,888 and a total contract cost not to exceed \$374,664.00. Discussion ensued regarding future training needs. There was no further discussion. **Motion carried with Mr. Phillips voting Nay.**

C. BA#23-25 (Revision 2) Social Media Management (Westcomm) – Ms. Tiffany Devon, Director of Communications reporting. The Detroit Wayne Integrated Health Network is requesting approval of a contract renewal between DWIHN and Westcomm Inc. to provide Social Media Management services for one year period beginning October 1, 2024 through September 30, 2025. In July 2022, an RFP 2022-007 process began in which Westcomm was chosen over four other qualified companies with a score of 298 points out of a possible 300. It was recommended the company be awarded a one-year contract with three one-year renewal options for a total amount not to exceed \$98,700 annually. This is the second year of the three-year renewal. The partnership includes social media management services such as creating engaging and relevant content at least 3-5 times per week on various and appropriate channels including Facebook, Instagram, Twitter, Linked In, Snap Chat and Tik Tok. Westcomm Inc. also manages and creates paid search and display ads to reach target audience including a younger demographic. Discussion ensued regarding the outcomes of media services created by the company. There was no further discussion. **Motion carried.**

D. BA#23-30 (Revised) – Public Affairs Associates (PAA) - Ms. B. Blackwell, VP of Governmental Affairs and Chief of Staff reporting. DWIHN Administration is requesting to modify BA#23-30 with Public Affairs Associates (PAA). PAA continues to work in conjunction with DWIHN staff and board members for government and legislative services. As we are in the midst of key projects that still need major lobbying efforts, such as our multiple crisis facilities, behavioral healthcare campus, CCBHC and direct outpatient services, having any change in our lobbying efforts would cause devastating effects to these projects. PAA has been a critical piece to DWIHN's legislative plan in working with the MDHHS and Lansing leadership that has garnered us unprecedented success with the award of \$66 million in grant funding to build an integrated behavioral health campus and expand our crisis care services. We are requesting a two-year extension at \$100,000 annually, for a total of \$200,000 for the two-year period, through September 30, 2026. The total contract is not to exceed \$400,000 with the two-year extension through 9/30/2026. There was no further discussion. **Motion carried.**

The Acting Chair noted that there were a number of Board Actions under item XIII. New Business – Staff Recommendations that had been vetted by the Program Compliance Committee and the board actions could be bundled. **It was moved by Dr. Carter and supported by Ms. Brown to bundle and approve Board Actions A-Q consecutively and S and T which includes - A. BA#25-01 Multicultural Integration Providers FY25; B. BA#25-02 Substance Use Disorder (SUD) Treatment Provider Network FY25; C. BA#25-03 – Substance Use Disorder (SUD) Prevention Provider Network FY25; D. BA#25-04 707 Food Service; E. BA#25-06 Jail Diversion FY25; F. BA#25-07 Comprehensive Service for Behavioral Health (CBH) FY25; G. BA#25-10 Behavioral Health Homes FY25; H. BA#25-11 Substance Use Disorder (SUD) Health Homes FY25; I. BA#25-12 Michigan Rehabilitation Services (MRS); J. BA#25-13 DWIHN Provider Network System FY25; K. BA#25-14 Credentialing Verification Organizations FY25; L. BA#25-15 Children's Crisis Intervention Services FY25; M. BA#25-16 Adult Crisis Intervention Services FY25; N. BA#25-17 Children's Initiatives MDHHS Grants FY25; O. BA#25-18 Children's Services Health Quality Initiative Program FY25; P. BA#25-19 HPS Consulting, LLC; Q. BA#25-21 PIHP Michigan Department of Health and Human Services (MDHHS) and Detroit Wayne**

Integrated Health Network and S. BA#25-22 Medical Billing and Claims Auditing Services FY25; and T. BA#25-24 Autism Spectrum Disorder (ASD) Provider Network FY 25.

NEW BUSINESS

Staff Recommendations:

- A. BA #25-01 – Multicultural Integration Providers FY 25** – Staff requesting board approval of the Memorandum of Understanding (MOU) between Community Mental Health Association of Michigan (CMHAM), Michigan Department of Health and Human Services (MDHHS) and Pre-paid Insurance Health Plan (PIHP) for the PIHP Veteran Navigator (PIHP-VN), Peer Navigator, Navigator Assistant and the Multicultural Integration Providers formerly known as the Multicultural Programs. Revenue for these services is supported by E-Grants and Management Systems (EGrAMS) categorical funds for Ethnic Services. The amount of this proposed term of this MOU is October 1, 2024 through September 30, 2025 and will not exceed \$730,630.00. **Motion carried.**
- B. BA#25-02 - Substance Use Disorder (SUD) Treatment Provider Network FY25** – Staff requesting board approval to contract for the delivery of SUD treatment services for the 2025 fiscal year with a total budget not to exceed \$4,542,882.00. Treatment services will be funded with Federal Block Grant dollars (\$3,121,782.00) and PA2 funds (\$1,421,100.00), totaling \$4,542,882.00. DWIHN has the discretion to distribute these funds amongst service providers based on utilization without further board approval, provided the total does not exceed the approved budget of \$4,542,882.00. There was no further discussion. **Motion carried with Mr. Glenn abstaining from Mariner’s Inn.**
- C. BA #25-03 – Substance Use Disorder (SUD) Prevention Provider Network FY25** – Staff requesting board approval to contract for the delivery of SUD prevention services for the 2025 fiscal year with a total budget not to exceed \$6,147,683.00. Prevention services will be funded with Federal Block Grant dollars (\$3,442,608.00) and PA2 funds (\$2,705,075.00), totaling \$6,147,683.00. DWIHN has the discretion to distribute these funds amongst service providers based on utilization without further board approval, provided the total does not exceed the approved budget of \$6,147,683.00. There was no further discussion. **Motion carried with Mr. Glenn abstaining from Mariner’s Inn.**
- D. BA #25-04 – 707 Food Service** – Staff requesting board approval for a three-year contract (with a two-year renewal option) with Variety Food Services, Inc. (selected under RFP #2024-19) to provide a meal program and delivery services to individuals served at the 707 Care Center. The contract term is from October 1, 2024 through September 30, 2027. The contract amount shall not exceed \$586,967.48 for the duration of the three years. Discussion ensued regarding the RFP and the short term contract. There was no further discussion. **Motion carried.**
- E. BA #25-06 – Jail Diversion FY 25** – Staff requesting board approval for a continuing contract with Central City Integrated Health Homeless Outreach (\$225,000.00); CNS HealthCare Co-Responder Program (\$300,000.00); Team Wellness Co-Responder (\$300,000.00); and the City of Southgate 28th District Court Regional Veterans Treatment Court (\$80,000.00). The total amount is not to exceed \$1,305,000.00 of which \$905,000.00 will be allocated to providers with the remaining \$400,000.00 allocated to DWIHN to fund Behavioral Health Specialists salaries and fringe. Funds can be re-allocated amongst providers should the need arise so long as the

total does not exceed \$1,305,000.00 for the fiscal year ending September 30, 2025. There was no further discussion. **Motion carried.**

- F. **BA #25-07 – Comprehensive Service for Behavioral Health (CBH) FY 25** – Staff requesting board approval to use Block Grant dollars for several vendors, individuals and projects approved by the Michigan Department of Health and Human Services (MDHHS) through the Comprehensive Services for Behavioral Health FY 24/25 Block Grant. Notification was received from MDHHS approving \$523,908.00 for the referenced programs in this board action which includes Drop-In Centers (\$22,500); Integrated Treatment with Co-occurring Disorders (\$270,000); Trauma Informed Care (\$120,000); Clubhouse Engagement (\$51,408); and Senior Wellness (\$60,000) and covers the grant period of October 1, 2024 through September 30, 2025. There was no further discussion. **Motion carried.**
- G. **BA #25-10 – Behavioral Health Homes FY 25** – Staff requesting board approval for continuation of Behavioral Health Home (BHH) Services in Wayne County with the listed existing providers in this board action. The amounts listed for each provider are estimated based on prior year activity and are subject to change. Amounts may be re-allocated amongst providers without board approval. The total amount for FY2025 is approximately \$1,350,000.00. There was no further discussion. **Motion carried.**
- H. **BA #25-11 – Substance Use Disorder (SUD) Health Homes FY 25** – Staff requesting board approval of a Comparable Source Contract between Detroit Wayne Integrated Health Network (DWIHN) and the providers listed in this board action to continue SUD Health Home (SUDHH) Services in Wayne County. SUD Health Home was formerly known as Opioid Health Home but is changing its' name and expanding qualifying diagnoses to a more expansive SUD Health Home for FY 2025. The amounts listed in this board action for each provider are estimates based on prior year activity and are subject to change. Amounts may be re-allocated amongst providers without board approval. The total amount for FY2025 is approximately \$918,000.00. There was no further discussion. **Motion carried.**
- I. **BA #25-12 – Michigan Rehabilitation Services (MRS)** – Staff requesting board approval for a one-year contract for the fiscal year ending September 30, 2025 for the continued funding for an Interagency Case Transfer Agreement (ICTA) between Detroit Wayne Integrated Health Network (DWIHN) and Michigan Rehabilitation Services (MRS) for the amount of \$443,565.00. DWIHN's funding of \$443,565.00 combined with MRS-ICTA Federal Share revenue of \$1,199,268.00 brings the program total revenue to \$1,642,833.00 for Wayne County. There was no further discussion. **Motion carried.**
- J. **BA #25-13 – DWIHN Provider Network System FY 25** – Staff requesting board approval for continued funding for the Provider Network System for the fiscal year ending September 30, 2025. Board approval will allow for the continued delivery of behavioral health services for individuals with Serious Mental Illness, Intellectual/Developmental Disability, Serious Emotional Disturbance and Co-Occurring Disorders. In addition, it should be noted that the hospitals listed under HRA change based on consumers stay. As such, hospitals may be added and amounts re-allocated without board approval to avoid delay of payment. The funds are passed through from MDHHS. **Motion carried with Mr. McNamara abstaining from**

Western Wayne; Mr. Phillips abstaining from Henry Ford Health; and Mr. Glenn abstaining from Mariner's Inn.

- K. BA #25-14 – Credentialing Verification Organization FY 25** – Staff is requesting board approval for a three-year contract effective September 1, 2024 through September 30, 2027 for an amount not to exceed \$500,000.00 with HealthStream, Inc. in response to the Credentialing Verification Organization RFP #2024-017 issued May 2024, for a National Committee for Quality Assurance accredited Credentialing Verification Organization. The contract ensures that DWIHN is compliant with the credentialing requirements delineated in 42 Code of Federal Regulations 422.204, their executed agreements with MDHHS and the five Integrated Care Organizations. Currently, DWIHN is under contract with Medversant to assist with credentialing. DWIHN will remain in contract with the vendor and will transition the services over the course of the year. There was no further discussion. **Motion carried.**
- L. BA #25-15 – Children's Crisis Intervention Services FY 25** – Staff requesting board approval for a continuation of the contract with Safehaus, Inc. for Crisis Residential Unit (CRU) services for children; The Guidance Center and New Oakland Family Centers to provide pre-admission screening services for youth in crisis with severe emotional disturbance (SED) and intellectual/developmental disabilities (I/DD) designations. PAR services include 24-hour availability to provide assessment and screening services for individuals to determine if members meet inpatient criteria or re-direction to lower levels of care; and New Oakland Family Centers to provide Intensive Crisis Stabilization Services (ICS) to children in need of ongoing support and stabilization in the community for an estimate amount of \$1,800,000.00 and may not reflect the actual costs for the fiscal year. As a result of the crisis continuum of care RFP, this board action is requesting approval for the provision of Pre-Admission Review (PAR) services and Mobile Intensive Crisis Stabilization Services (ICSS) for children. There was no further discussion. **Motion carried with Ms. Ruth abstaining from Black Family Development.**
- M. BA #25-16 – Adult Crisis Intervention Services FY 25** – Staff requesting board approval for a continuation of the contract with Hegira Health, Inc., Community Outreach for Psychiatric Emergencies (COPE) and Team Wellness Centers for \$9,400,000.00 to continue with the provision of Crisis Intervention Services. The contract is a fee-for-services; therefore, the amount is an estimate and may not reflect the actual costs for the fiscal year. As a result of the crisis continuum of care RFP, this board action is requesting approval for the provision of Crisis Stabilization Units (CRU), Pre-Admission Review (PAR) services and Mobile Intensive Crisis Stabilization Services (ICSS) for adults. There was no further discussion. **Motion carried.**
- N. BA #25-17 – Children's Initiatives MDHHS Grants FY 25** – Staff requesting board approval of a one-year contract effective October 1, 2024 through September 30, 2025 for the following programs – (1) **System of Care Block Grant** (\$1,043,582.00) to expand the capacity of Connections Wayne County's System of Care to support the needs of the most complex children and youth with Serious Emotional Disturbance (SED) served within Wayne County's Public Mental Health System. The Michigan Department of Health and Human Services affords this transforming grant in the amount of \$1,043,582.00 to supplement Medicaid

covered services. The providers are listed in this board action; (2) ***Infant and Early Childhood Mental Health Consultation (IECMHC)*** (\$424,137.00) services by Development Centers (MiSide) who will be receiving \$204,852.00 and The Guidance Center who will be receiving \$103,007.00. DWIHN was informed on August 23, 2024 that Hegira Health, Inc. will not be a provider for this contract for FY 25. Thus, \$93,778.00 of funding previously allocated to Hegira Health, Inc. will either be distributed between Development Centers and The Guidance Center or to another selected provider. In addition, DWIHN will receive \$22,500.00 for indirect services; (3) ***Infant and Early Childhood Mental Health Consultation in Home Visiting (IECMHC-HV)*** (\$118,847.00) services by Development Centers who will receive \$111,347.00. DWIHN will receive \$7,500.00 for indirect costs; (4) ***Infant Toddler Court Program*** (\$112,189.00) services to increase the spread and coordination of Michigan Baby Courts to ensure children and their families in the child welfare system (CWS) or at-risk for entry into DWC receive equitable, high-quality, coordinate and trauma-informed services. DWIHN employed a Coordinator to provide services for this grant. DWIHN is the provider of this program and will receive \$112,189.00. The overall total funding from MDHHS allocated for these programs is not to exceed \$1,698,755.00 for the fiscal year ending September 30, 2025. There was no further discussion. **Motion carried with Ms. Ruth abstaining from Black Family Development.**

- O. **BA#25-18 – Children’s Services Health Quality Initiative Program FY 25** – Staff requesting board approval for FY 24/25 contracts in the not to exceed amount of \$4,430,000.00 to provide funding for the new Health Quality Initiative in accordance with 45 CFR 158.150 – (1) ***School Based Health Quality Initiative***, funding of \$2,980,000.00 will be distributed to the 11 CMH Providers listed in this board action to ensure students and their families have access to behavioral and integrated health services within a school-based and community-based setting and provide evidence-based psychoeducation training and intervention to children and school professionals; (2) ***GOAL Line***, Community Education Commission to receive \$550,000.00 for the GOAL Line program to increase access to behavioral health and social-emotional supports through its enrichment programming at the Northwest Activities Center (NWAC) through the 2024/25 school year as well as summer 2025 (Requesting to reallocate funds up to \$3,530,000.00 related specifically to the SSI and GOAL Line programs for fiscal year ending September 30, 2025 as needed without board approval; (3) ***HOPE Mobile Outreach Services***, the funding of \$650,000.00 will support the continuation of the HOPE Mobile Outreach Services from Black Family Development to provide mobile and electronically accessible behavioral health spectrum of care nestled in neighborhoods located in five Detroit zip codes and city-wide; (4) ***Integrated Infant Mental Health Program***, an unsolicited proposal pilot program for \$250,000.00 of the children services health quality initiative funding. Starfish Integrated Health will be the provider to encourage and facilitate the integration of behavioral health and physical health within the service delivery system. Starfish will utilize evidence-based practices to ensure the comprehensive wellness of all patients served. Discussion ensued. **Motion carried with Mr. Ruth abstaining from Black Family Development.**
- P. **BA #25-19 – HPS Consulting, LLC** – Staff requesting board approval for a professional service contractual agreement with HPS Consulting, LLC to provide clinical care consultative support as DWIHN prepares for the National Committee for Quality Assurance (NCQA) Reaccreditation in FY 2027. The contract is a three-year term from September 2024-May 2027

not to exceed \$263,250.00. HPS submitted a RFP bid with three other vendors and they were awarded the bid based on the DWIHN bid process in July 2024. There was no discussion. **Motion carried.**

- Q. BA #25-20 – Juvenile Restorative Program FY 25** – Staff requesting board approval for Team Wellness to receive a one-year renewal contract for FY 25 (October 1, 2024-September 30, 2025) to deliver the Juvenile Restorative Program. Team Wellness to receive a budget of \$1,900,000.00 for FY 25. Approximately, \$1.6 million is related to Medicaid claims-based services and the remaining \$300,000.00 allocation relates to jail diversion costs as defined in the CMHSP and PIHP contracts; however, is considered administrative costs yet excluded from MLR calculations per the 42 CFR 158. This program is for youth with court involvement for ages 12 to 18 years old and various services are offered. Discussion ensued regarding the number of actively enrolled youth and how many have transitioned out the program. There was no further discussion. **Motion carried.**
- R. BA#25-21 PIHP Michigan Department of Health and Human Services (MDHHS) and Detroit Wayne Integrated Health Network.** The Chair called for a motion. **It was moved by Mr. Glenn and supported by Ms. Ruth approval of BA#25-21 PIHP Michigan Department of Health and Human Services (MDHHS) and Detroit Wayne Integrated Health Network.** Ms. Y. Turner VP of Legal Affairs reporting. This Board action is requesting the approval of the Detroit Wayne Integrated Health Network’s (DWIHN) Prepaid Inpatient Health Plan (PIHP) contract with the State of Michigan’s Department of Health and Human Services (MDHHS) for an amount not to exceed \$1,036,038,571 for the FY ending September 30, 2025. The purpose of this contract is for MDHHS to obtain DWIHN’s services to manage the following: Medicaid (including Habilitation Waiver Supports, Hospital Rate Adjustment and DHS Incentive - \$779,819,061; Healthy Michigan Plan (including Hospital Rate Adjustment) - \$131,655,984; Autism Medicaid \$88,630,085; CCBHC Supplemental - \$32,607,197; SED Waiver - \$978,816; and Children’s Waiver - \$2,357,428. This board action encompasses the mandated payments for Hospital Rate Adjustment to the community hospitals, Medicaid drawdown and IPA tax payments to the State of Michigan. **Motion carried with Mr. Phillips abstaining from BA#25-21.**
- S. BA #25-22 – Medical Billing and Claims Auditing Services FY 25** – Staff requesting board approval to enter to a three-year agreement with Berry, Dunn, McNeil & Parker, LLC for Medical Billing and Claims Auditing Services with a total contract value not to exceed \$250,000.00 per year. Pursuant to a RFP, the contractor was selected and deemed the most responsive. The contract is billed based on time and material and will be used on an as needed basis. The total contract amount shall not exceed \$750,000.00 for the period October 1, 2024 through September 30, 2027. There was no further discussion. **Motion carried.**
- T. BA #25-24 – Autism Spectrum Disorder (ASD) Provider Network FY 25** – Staff requesting board approval for 12 Autism Service Providers to receive a one-year contract for FY 25, October 1, 2024 through September 30, 2025 to deliver Applied Behavior Analysis (ABA) and

Autism Evaluations. The total projected budget for autism services for FY 250 is not to exceed \$92,649,972.00. There was no further discussion. **Motion carried.**

- U. **BA#25-25 – FY2024/2025 Detroit Wayne Integrated Health Network Operating Budget. The Chair called for a motion. It was moved by Ms. Brown and supported by Ms. Ruth approval of Board action #25-25.** S. Durant, VP of Finance reporting. Detroit Wayne Integrated Health Network (DWIHN) is requesting Board approval for the FY 2025 Operating Budget in the amount of \$1,186,099,754. The FY 2025 Operating Budget consists of the following revenue: \$892,363,713 - Medicaid, DHS Incentive, Medicaid-Autism, Children's/ SED Waiver, HAB, CCBHC Supplemental; \$143,684,858 - Healthy MI Plan; \$12,552,243 - MI Health Link; \$21,460,905 - State General Funds; \$23,533,633 - Wayne County Local Match Funds; \$4,723,521 - County PA2 Funds; \$32,489,449 - State Grants (MDHHS/ MDHHS SUD, OBRA); \$24,222,760 - Federal Grants (MDHHS/ MDHHS SUD, SAMHSA); \$953,543 - Local Grants; \$6,760,000 - Interest Income; \$40,000 - Miscellaneous Revenue; and \$23,315,129 - Medicaid/ Local Reserves. Discussion ensued regarding some of the changes in the budget and funding. **Motion carried with Mr. Phillips abstaining.**
- V. **BA#25-27 CMHSP Agreement Michigan Department of Health and Human Services (MDHHS) Agreement.** The Chair called for a motion. **It was moved by Mr. Glenn and supported by Ms. Ruth approval of BA#25-27 CMHSP Agreement – Michigan Department of Health and Human Services (MDHHS) Agreement.** Ms. Y. Turner, VP of Legal Affairs reporting. This board action is for the approval of the Grant Agreement between the Michigan Department of Health and Human Services (MDHHS) and Detroit Wayne Integrated Health Network (DWIHN) for the Community Mental Health Services Program (CMHSP). The term of the contract is 10/1/2024 through 9/30/2025. The contract amount is not to exceed \$21,460,901.00 This contract is for the provision of a comprehensive array of mental health services and supports. This contract although not reflected in the amount above, also includes the required Medicaid drawdown payment to MDHHS for \$1,990,464.00 and local portion for state facility costs payment to the State of Michigan estimated at \$5,700,000.00 in accordance with the Mental Health Code. There was no further discussion. **Motion carried with Mr. Phillips abstaining from Michigan Department of Health and Human Services and Henry Ford.**

AD HOC COMMITTEE REPORTS

Policy/Bylaw Committee

The Acting Chair, Mr. McNamara requested the Policy/Bylaw Committee report. Mr. Phillips, Committee Chair provided a verbal report. It was reported the Policy/Bylaw Committee met on Tuesday, September 10, 2024 and there was a full agenda. The Committee reviewed the CEO Appraisal Policy and the Board Travel Policy. The CEO Appraisal Process was also reviewed and similar language was recommended by the Committee that 2/3 of the board members needed to respond to the CEO Appraisal before the board can consider and act upon it. The committee had at its previous meeting requested a legal opinion from outside counsel to determine if it was advisable for the policy to be changed to have a 2/3 response provision. Upon review of the opinion from outside Counsel the Committee decided to add language regarding a 2/3 response, and has requested our legal department to bring language back to the committee for review before a recommendation is presented to the full board. Legal was also requested to include language that would disallow a minority faction of Board members to

unreasonably delay and/or derail the evaluation process. The Policy will be presented to Full board at a future meeting. The Board Travel Policy was reviewed, and the Committee determined that at this time there were no changes needed to this policy. The Committee considered developing an Interim CEO Policy; it has been requested of Mr. Connally, VP of Human Resources to provide a draft of a succession plan to legal for review and bring back to the Board Policy/Bylaw Committee at its next meeting.

There was also a Bylaw Review of Article VII Board Committees Section 1 – Standing Committees. The committee will bring a recommendation to the Full Board that the Policy/Bylaw Committee become a Standing Committee, however this will require the development of a Charter and a change to the Board Bylaws that will require a 2/3 vote. Legal has been requested to provide a draft Charter which will include the Purpose of the Committee; the members; and Duties and Responsibilities of the Committee along with required updated language to the Board Bylaws to the next Policy/Bylaw meeting which has been scheduled for November 21, 2024 at 1:00 p.m. with a following meeting scheduled on Thursday, February 20th 2025 at 1:00 p.m. There was no further discussion. The Board Policy/Bylaw Committee report was received and filed.

Strategic Plan Committee

The Acting Chair, Mr. McNamara requested the Strategic Plan Committee report. Lynne F. Carter, M.D. reported that the Strategic Plan Committee did not meet during the month of September and there was no report.

Board Building Committee

The Vice Chair and Acting Chair, Mr. McNamara requested the Board Building Committee report. Mr. Parker, Committee Chair reported that the Board Building Committee met on Wednesday, September 4, 2024 and a verbal report was provided. It was reported that the Request for Proposal (RFP) is out for the 7 Mile Building and information should be in by October 1st. There is also an RFP out for the construction manager for the Downriver facility. During the storm the Woodward Building experienced some flooding in the basement but there was no extensive damage. Ms. Blackwell, VP of Governmental Affairs and Chief of Staff clarified that there was no flooding in the basement, there was low water pressure due to the power grid outage; this affected the toilets as they were not flushing. There was a power outage however power was restored to the building later during the day. It was reported that the lease on the Wyandotte Building had been given exigent approval by the Board Chair, Dr. Taueg to move forward. There was no further discussion. The Board Building Committee report was received and filed.

CEO Search Committee

Mr. Parker, Committee member reported on behalf of the Chair, Dr. Taueg and provided a verbal report on the CEO Search Committee. It was reported that the Committee met on Wednesday, September 11, 2024. There were eight (8) individuals that will interview virtually on September 27th, the same questions will be asked of each candidate and they will be rated. The committee hopes to narrow the candidates to 2-3 individuals and the committee will meet with them in person.

There will be meetings with stakeholders in two different meetings and hopefully by October there will be a recommendation to the Full Board. Mr. Connally, VP of Human Resources reported there was a candidate that did withdraw which leaves seven remaining individuals that will be interviewed. Any board member can attend the virtual interviews and observe but on the CEO Search Committee will ask the questions. Discussion ensued regarding it being a public meeting and if there were any candidates outside of the state of Michigan. Mr. Connally noted the names of the seven candidates as Brooke Blackwell Burch; Kathy Dockery; Michael Hunter; Elizabeth Knisely; Laurie Sumner; William Ward; and James White. Mudassar Tawakkul who was originally included in the group, has withdrawn his candidacy. There was no further discussion. The report of the CEO Search Committee was received and filed.

INTERIM PRESIDENT AND CEO MONTHLY REPORT

Mr. Singla, Interim President and CEO provided a written report for the record. Mr. Singla provided highlights on the Crisis Center operations that were shared at the Program Compliance Committee meeting; it was noted that there were conversations regarding the data and an analysis on the opening of the Crisis Care Center and if we were moving in the right direction and were any changes that needed to be incorporated in lieu of the opening of the upcoming other facilities. Some of the things mentioned were engaging the Clinically Responsible Service Providers (CRSP); member engagement has significantly increased; and reintroducing and connecting the community to services which is improving. One of the other items is the ability to integrate hospital liaisons to move people to the right level of service based on medical necessity; the third aspect is the introduction of the B.E.S.T. program which is a pilot program that was established by Ms. Wolf and in a conversation with the folks at the State they are looking closely at the program to determine if they can incorporate it at the State level. There was information shared regarding the Crisis Stabilization Unit (CSU); the Crisis Residential Units (CRU); recidivism and building awareness of the available resources.

It was reported that we are working closely with two of the health plans and that it is going to be a different kind of integration; there have been conversations about taking over some of their mild to moderate population which traditionally we have served without really recovering the cost to provide the service. In this model we will be reimbursed for all the services for their population for behavioral health, which will be a new revenue source for the providers once it has been incorporated and there will be continuity of the service regardless of who's coming in front of the providers; we have spoken to some of the legislators and they are closely monitoring to see how this partnership is going to work so that they can bring more health plans to that corridor. We have been awarded a half a million-dollar grant to establish a global repository of healthcare data that is coming from health plans and membership and regardless of where they have received service and using artificial intelligence and other techniques to do some predictive analytics to see what's working at a State level and this contract will run through DWIHN, the State is doing a matching grant program for us.

As it pertains to long-term residential care, we are working closely with Trillium Health on putting a 52 bed, 31 long term psychiatric and 21 geriatric support beds in the city of Detroit. We are in the process of finalizing the contract and it will be shared with the Trillium Team very soon, hopefully by next week and once there is an agreement on that contract that will be brought back to the board for formal approval.

Mr. Singla noted that Detroit Wayne Integrated Health Network was awarded a provisional CCBHC Certification; we are expected to receive a full certification once we turn in a few documents, Ms. Reynolds and her team are working closely with the rest of the departments including MCO which is working on the CRM certification. We are expected to be fully certified as of January 1, 2025. It was noted that this was one of the exigent approvals that had been given so that we are able to start providing these services

to CCBHC membership which is the same membership and regardless of whether they are insured or not we can provide a complete set of services based on medical necessity.

Mr. Singla noted that there has been a little anxiety on the Provider Network that Detroit Wayne will be taking over and serving all of this membership, he stated for the record that we will work closely with any provider who is out there and able to work a DCO contract with us and have the ability to provide any services that complement that services that we are responsible for and because the network is huge opening a couple of facilities will not be enough, we are going to look for other partnerships within the provider network to be able to provide those supports across the network to any and all membership. More importantly folks who do not have insurance or not have complete benefit plans will be able to use the services in one of our new buildings. He also noted that the 3rd floor at the Milwaukee building will be expanded to open our first clinic. In the next few weeks, we will have staffing to support the services. The Wyandotte clinic will be full service for adult and children. The third building will be next door at Catholic Charities; it will take a year to renovate and start providing services.

The Board thanked Mr. Singla for all of his hard work during this period and noted that he was doing a tremendous job for stepping in as Interim CEO. Mr. Singla noted that he appreciated the recognition and thanked the team for their contributions and making sure that we continue to grow and provide the necessary services to the Network. There was no further discussion. The Board Chair thanked Mr. Singla for his report. The Interim President and CEO monthly report was received and filed.

PROVIDER PRESENTATION – PsyGENICS INC.

Ms. Darlene Vasi, Chief Executive Officer; Ms. Danielle Duckett, LMSW, Clinical Program Manager; Ms. LaJean Partman, Clinical Program Manager; and Mr. Chae Williams, Marketing and Facilities Manager, PsyGenics Inc. provided a written presentation for the record. It was reported that the Mission of PsyGenics, Inc. is to improve the health and wellness of our community by delivering quality services to individuals diagnosed with intellectual and developmental disabilities and mental illness. They provide an integrated continuum of holistic care designed to meet each consumers changing needs and maximize their independence, self-responsibility and community engagement. They offer an environment that nurtures consumers' behavioral, physical, economic, social and spiritual well-being. An overview of their Coordination of Services was provided to the committee. A breakdown of the individuals served; along with ethnicity, age and race were provided; it was reported that a total of 1316 members were served with 57% children; 88% I/DD Adults/Children and 12% SMI adults. It was also reported that they are female owned and operated; they have a perfect CARF Score, deliver quality services; sponsor member events nearly every month; and have in-house speech and occupational therapy with full gyms and training kitchens. Events that are coming soon include a member boutique – dress for success in employment opportunities; they will have an activity that practices shopping skills and activities of daily living and will become a resource for those who have clothing needs. A video was shared with the committee. Discussion ensued regarding the services. The Board thanked PsyGenics, Inc. for the presentation.

REVIEW OF ACTION ITEMS

- A. Send a report regarding a breakdown on the Juvenile Restorative Program (BA#25-20) of the participants, education and vocational training, life skills training and other programs to the Board.

GOOD AND WELFARE/PUBLIC COMMENT

The Acting Board Chair, Mr. McNamara called for Good and Welfare/Public Comment. The Good and Welfare and Public Comment State was read. There was one written comment from

Mr. Alsaed, Karing Kids who inquired about the status of their file for their clinic and whether it was sent to the credentialing committee and the timeline for approval/disapproval. The comment will be sent to the appropriate department.

ADJOURNMENT

There being no further business, Dr. Taueg, Chair called for a motion to adjourn. **It was moved by Mr. Parker and supported by Ms. Ruth to adjourn. The motion carried unanimously.** The meeting was adjourned at 2:50 p.m.

Submitted by:
Lillian M. Blackshire
Board Liaison

FINANCE COMMITTEE

MINUTES

SEPTEMBER 4, 2024

1:00 P.M.

8726 WOODWARD AVE.
DETROIT, MI 48202
(HYBRID/ZOOM)

**MEETING
CALLED BY**

Ms. Dora Brown, Chair called the meeting to order at 1:08 p.m.

**TYPE OF
MEETING**

Finance Committee Meeting

FACILITATOR

Ms. Dora Brown, Chair

NOTE TAKER

Ms. Nicole Smith, Finance Management Assistant

Finance Committee Members Present:

Ms. Dora Brown, Chair
Mr. Kevin McNamara, Vice Chair
Ms. Eva Garza Dewaelsche
Ms. Kenya Ruth
Ms. Karima Bentounsi

Committee Members Excused: Mr. Angelo Glenn

Board Members Present:

Mr. Bernard Parker
Dr. Cynthia Taueg

Board Members Attending Virtually: None

SUD Oversight Policy Board Members Attending Virtually:

Mr. Thomas Adams, Chair

ATTENDEES

Board Members Excused:

Staff: Mr. Manny Singla, Interim President and CEO; Ms. Stacie Durant, VP of Finance; Ms. Brooke Blackwell, VP of Governmental Affairs and Chief of Staff; Dr. Shama Faheem, Chief Medical Officer; Ms. Monifa Gray, Associate VP of Legal Affairs; Ms. Sheree Jackson, VP of Corporate Compliance; Mr. Keith Frambro, VP of IT Services; Mr. Jody Connally, VP of Human Resources; Mr. Mike Maskey, VP of Facilities; Ms. Tiffany Devon, Director of Communications; Ms. Toni Jones, Supervisor of Auditing; Ms. Melissa Moody, VP of Clinical Operations; Ms. Andrea Smith, Director, Innovation and Community Engagement; and Ms. Melinda Haner, Budget Administrator

Staff Attending Virtually: Ms. Dhannetta Brown, Associate VP of Finance; Mr. Jeff White, Associate Vice President of Operations; Ms. Yolanda Turner, VP of Legal Affairs and Ms. Jean Mira, Procurement Administrator

Guests: None

AGENDA TOPICS

- I. **Roll Call** Ms. Lillian Blackshire, Board Liaison

II. Roll Call

Roll Call was taken by Ms. Blackshire, Board Liaison and a quorum was present.

III. Committee Member Remarks

Ms. Brown, Chair called for Committee member remarks. There were no Committee remarks.

IV. Approval of Agenda

The Chair, Ms. Brown called for a motion on the agenda. **Motion:** It was moved by Ms. Ruth and supported by Ms. Garza Dewaelsche approval of the agenda. There were no changes or modifications requested to the agenda. **Motion carried.**

V. Follow-up Items

The Chair called for any follow-up items. There were no follow-up items to report.

VI. Approval of the Meeting Minutes

The Chair, Ms. Brown called for approval of the minutes from the meeting on Wednesday, August 7, 2024. **Motion:** It was moved by Ms. Garza Dewaelsche and supported by Ms. Ruth approval of the Finance Committee minutes from the meeting on Wednesday, August 7, 2024. There were no corrections to the minutes. **Motion carried.** Minutes accepted as presented.

VII. Presentation of the Monthly Finance Report

S. Durant, VP of Finance presented the Monthly Finance report. A written report for the eight months ended July 31, 2024, was provided for the record. The DWIHN Finance accomplishments and noteworthy items to report were:

DWIHN received \$2,024,962 on July 31 in Opioid Settlement funds; this amount is slightly higher than budget at \$1.9 million. Discussion ensued regarding the opioid settlements.

DWIHN is requesting board approval to bill \$1.3 million in Milwaukee costs overruns related to MDHHS changes in configuration of Care Center to the \$60 million Integrated Care Center grant. CFO conferred with VP of Facilities, and we believe \$1.3 million is supported and available. DWIHN has received written confirmation from MDHHS that they are amenable to such charges. It should be noted that the legislative appropriation PA166 of 2022 section 1965(b) page 244 is as follows: \$45,000,000.00 to a CMHSP located in a county with a population of at least 1,750,000, according to the most recent federal decennial census for capital costs of an integrated care center facility that includes a walk-in behavioral health crisis services center.

The second Woodward appraisal came back at \$2 million higher thus reducing the required cash collateral to approximately \$2.5 million compared to the prior estimate of \$4.5 million.

In the event DWIHN is approved for CCBHC, it will be imperative that DWIHN ramp up its direct services to members in Wayne County. Failure to do so, could have a significant financial impact. Discussion ensued regarding the CCBHC model and the members that would be served.

Due from other governments – comprise various local, state and federal amounts due to DWIHN. Approximately \$2.7 million in SUD and MH block grant due from MDHHS. Approximately \$32.0 million for 3rd quarter 2024 pass-through HRA revenue.

Prepayments and deposits – on July 9, 2024, DWIHN advanced The Children’s Center \$2.5 million in future revenues that will be offset against payment due to the provider effective 2025.

IBNR Payable – represents incurred but not reported (IBNR) claims from the provider network; historical average claims incurred through July 31, 2024, was approximately \$728.6 million however actual payments were approximately \$670.4 million. The difference represents claims incurred but not reported and paid of \$58.2 million.

Restricted Opioid settlement - In July 2024, DWIHN received its 2023 and 2024 lawsuit settlement payments from various pharmaceutical companies. The funds are restricted for purposes specifically outlined in the lawsuit settlement agreement. Discussion ensued regarding the request of the \$1.3 million dollars. The Chair added the action item under New Business and noted that it would be taken with the other items on the agenda. There was no further discussion. The Chair, Ms. Brown, noted that the Finance Monthly Report was received and filed.

VIII. Behavioral Health Specialist in WC Police Departments Grant:

Ms. Andrea Smith, Director of Innovation and Community Engagement presented the FY25 Co-Response Expansion Proposal focused on expanding the Mental Health Co-Response program across Wayne County, which aims to divert individuals with serious mental illness or developmental disabilities from jail into appropriate mental health care. This program pairs Crisis Intervention Team (CIT)-trained law enforcement officers with behavioral health specialists to respond to mental health-related incidents. The plan includes a cost-sharing requirement, where eligible agencies would contribute a portion of the program’s costs, with financial monitoring and evaluation built into the expansion strategy. The program would place a Behavioral Health Specialist at each Police Department. A board action will be going to the Program Compliance Committee. It was noted that DWIHN’s cost would be an additional \$2 million dollars per year over a two-year period for an amount of \$4 million dollars beyond what we are currently doing. Discussion ensued regarding the program; cost; and mapping.

IX. FY 24 3rd Quarter Purchasing Report for non-competitive under \$50,000 and all Cooperative contracts:

The 3rd Quarter Procurement Report was presented by Ms. J. Mira, Procurement Administrator. The written report was provided to the Finance Committee and was included in the agenda packet for informational purposes. Noteworthy information includes purchasing percentages: Contract Percentage for Wayne County is 4.75% and Out of County is 95.25%; Funding Percentage w/o IT for Wayne County is 10.36% and Out of County is 89.64%. Amounts include Total under 50K or Cooperative purchasing total is \$99,819.35 Wayne County is \$47,538.01 IT total is \$540,786.48 Discussion ensued regarding the Out of County percentages as they were relatively high; and the items that were considered to be cooperative purchases. There was no further discussion. The FY24 3rd Quarter Procurement Report was received and filed.

X. Unfinished Business – Staff Recommendations:

a. Board Action #23-18(Revision 2) – Global Solutions Group Inc. Presented by Mr. K. Frambro, VP of IT Services Department. DWIHN is requesting approval to exercise the second of three one-year renewal options with Global Solutions Group, Inc. to retain a Virtual Chief Information Security Officer, to develop a complete set of information technology and security policies adequate to meet audit requirements, along with delivering a comprehensive risk assessment to identify gaps in physical, technical and administrative controls and provide recommendations for remediation, actions or plans to eliminate or prevent further occurrences. This renewal will extend the contract an additional year through September 30, 2025, with a FY 2025 cost not to exceed \$124,888 and a total contract cost not to exceed \$374,664. The

Chair called for a motion. **Motion:** It was moved by Ms. Ruth and supported by Ms. Garza Dewaelsche approval of BA #23-18 (Revision 2) to Full Board. There was no further discussion. **Motion carried.**

b. Board Action #23-25(Revision 2) – Social Media Management (Wastcomm). Ms. T. Devon, Director of Communications Department reporting. DWIHN is requesting approval for contract renewal between DWIHN and Westcomm Inc. to provide Social Media Management services for one year period beginning October 1, 2024 through September 30, 2025. In July 2022, an RFP 2022-007 process began in which Westcomm was chosen over four other qualified companies with a score of 298 points out of a possible 300. It was recommended the company be awarded a one-year contract with three one-year renewal options for a total amount not to exceed \$98,700 annually. This is the second year of the three-year renewal. The partnership includes social media management services such as creating engaging and relevant content at least 3-5 times per week on various and appropriate channels including Facebook, Instagram, Twitter, Linked In, Snap Chat and Tik Tok. Westcomm Inc. also manages and creates paid search and display ads to reach target audiences including a younger demographic. Request to extend the agreement at a cost of not to exceed \$98,700, for a period of one year through September 30, 2025. The Chair called for a motion. **Motion:** It was moved by Ms. Garza Dewaelsche and supported by Ms. Bentounsi approval of BA #23-25 (Revision 2) to Full Board. Discussion ensued regarding the results of the DWIHN Facebook and Instagram accounts. **Motion carried.**

c. Board Action #23-30 (Revised) – Public Affairs Associates (PAA) The Chair called for a motion. **Motion:** It was moved by Mr. McNamara and supported by Ms. Garza Dewaelsche approval of Board Action #23-30 (Revised) Public Affairs Associates (PAA). Ms. B. Blackwell, VP of Governmental Affairs and Chief of Staff reporting. DWIHN Administration is requesting to modify BA#23-30 with Public Affairs Associates (PAA). PAA continues to work in conjunction with DWIHN staff and board members for government and legislative services. As we are in the midst of key projects that still need major lobbying efforts, such as our multiple crisis facilities, behavioral healthcare campus, CCBHC and direct outpatient services, having any change in our lobbying efforts would cause devastating effects to these projects. PAA has been a critical piece to DWIHN’s legislative plan in working with the MDHHS and Lansing leadership that has garnered us unprecedented success with the award of \$66 million in grant funding to build an integrated behavioral health campus and expand our crisis care services. We are requesting a two year extension at \$100,000 annually, for a total of \$200,000 for the two-year period, through September 30, 2026. The total contract is not to exceed \$400,000 with the two-year extension through 9/30/2026. There was no further discussion. **Motion carried.**

XI. New Business – Staff Recommendations:

a. Board Action #25-25 – FY 2025 DWIHN Operating Budget. Presented by S, Durant, VP of Finance Department. Detroit Wayne Integrated Health Network (DWIHN) is requesting Board approval for the FY 2025 Operating Budget in the amount of \$1,186,099,754. The FY 2025 Operating Budget consists of the following revenue:

\$892,363,713 - Medicaid, DHS Incentive, Medicaid-Autism, Children's/ SED Waiver, HAB, CCBHC Supplemental.

\$143,684,858 - Healthy MI Plan.

\$12,552,243 - MI Health Link.

\$21,460,905 - State General Funds.

\$23,533,633 - Wayne County Local Match Funds.

\$4,723,521 - County PA2 Funds.

\$32,489,449 - State Grants (MDHHS/ MDHHS SUD, OBRA);

\$24,222,760 - Federal Grants (MDHHS/ MDHHS SUD, SAMHSA);

\$953,543 - Local Grants.

\$6,760,000 - Interest Income.
\$40,000 - Miscellaneous Revenue.
\$23,315,129 - Medicaid/ Local Reserves.

The Chair called for a motion. **Motion:** It was moved by Ms. Ruth and supported by Mr. McNamara approval of BA #25-25 to Full Board. Discussion ensued regarding some of the changes in the budget. **Motion carried.**

b. Action item from Monthly Finance Report - Finance request to bill \$1.3 million dollars in Milwaukee costs overruns related to MDHHS changes in configuration of care center to the \$60 million-dollar Integrated Care Center grant. The Chair called for a motion. **Motion:** It was moved by Mr. McNamara and supported by Ms. Garza Dewaelsche to approve and bill \$1.3 million dollars in Milwaukee costs overruns related to MDHHS changes in configuration of care center to the \$60 million Integrated Care Center grant. Staff believes \$1.3 million is supported and available. DWIHN has received written confirmation from MDHHS that they are amenable to such charges. There was no further discussion. **Motion carried.**

XII. Good and Welfare/Public Comment – The Chair read the Good and Welfare/Public Comment statement. There were no members of the public requesting to address the committee.

XIII. Adjournment – There being no further business; The Chair, Ms. Brown called for a motion to adjourn. **Motion:** It was moved by Ms. Ruth and supported by Ms. Garza Dewaelsche to adjourn the meeting. **Motion carried.** The meeting was adjourned at 2:10 p.m.

FOLLOW-UP ITEMS

1. Provide at the upcoming Board Study Session a forecast on the number of members that are mild to moderate and can be served in the geographical area.

PROGRAM COMPLIANCE COMMITTEE

MINUTES

SEPTEMBER 11, 2024

1:00 P.M.

IN-PERSON MEETING

MEETING CALLED BY

I. Dr. Lynne Carter, Program Compliance Vice-Chair at 1:10 p.m.

TYPE OF MEETING

Program Compliance Committee

FACILITATOR

Dr. Lynne Carter, Vice-Chair

NOTE TAKER

Sonya Davis

TIMEKEEPER

Committee Members: Angela Bullock; Dr. Carter; Bernard Parker; and Dr. Cynthia Taueg

Committee Member(s) Excused: Commissioner Jonathan Kinloch and William Phillips

ATTENDEES

Other Board Members: Tom Adams, SUD Board Chair

Staff: Brooke Blackwell; Judy Davis (Virtual); Dr. Shama Faheem; Monifa Gray; Sheree Jackson; Marianne Lyons; Melissa Moody; Shana Norfolk; Cassandra Phipps; Vicky Politowski; April Siebert; Manny Singla; Andrea Smith; Yolanda Turner; Ortheia Ward; Dan West; and Grace Wolf

AGENDA TOPICS

II. Moment of Silence

DISCUSSION

Dr. Carter called for a moment of silence.

CONCLUSIONS

A moment of silence was taken.

III. Roll Call

DISCUSSION

Dr. Carter called for a roll call.

CONCLUSIONS

Roll call was taken by Lillian Blackshire, Board Liaison and there was a quorum.

IV. Approval of the Agenda

**DISCUSSION/
CONCLUSIONS**

Dr. Carter informed the committee that the FY 25 Jail Diversion through Mental Health Co-Response Expansion Proposal would be added to the agenda after Item IX (707 Crisis Care Center Update). Dr. Carter called for a motion to approve the amended agenda. **Motion:** It was moved by Mr. Parker and supported by Dr. Taueg to approve the agenda as amended. Dr. Carter asked if there were any more changes/modifications to the agenda. There were no more changes/modifications to the agenda. **Motion carried, agenda approved as amended.**

V. Follow-Up Items from Previous Meetings

DISCUSSION/ CONCLUSIONS

There was no Follow-Up Items from Previous Meeting to review this month.

VI. Approval of the Minutes

DISCUSSION/ CONCLUSIONS

Dr. Carter called for a motion to approve the August 14, 2024, meeting minutes. **Motion:** It was moved by Ms. Bullock and supported by Mr. Parker to approve the August 14, 2024, meeting minutes. Dr. Carter asked if there were any changes/modifications to the August 14, 2024, meeting minutes. There were no changes/modifications to the meeting minutes. **Motion carried.**

VII. Reports

DISCUSSION/ CONCLUSIONS

- A. **Chief Medical Officer – *Deferred to October 9, 2024***
- B. **Corporate Compliance – *None***

VIII. Quarterly Reports

DISCUSSION/ CONCLUSIONS

- A. **Autism Spectrum Disorder** – Cassandra Phipps, Director of Children’s Initiatives submitted and gave highlights of the Autism Spectrum Disorder’s quarterly report. It was reported that:
 - 1. **Activity 1: Monitoring Autism Benefit Enrollment/Expansion** – There was an average of 2,370 members assigned to DWIHN’s Applied Behavior Analysis (ABA) provider network for FY 24. There has been an increase in autism services from FY23, Q3 (2,212) compared to FY24, Q3 (2370). DWIHN approved two new ABA providers as of FY24, Q3. MDHHS confirmed Autism Service supervisors (Licensed Psychologists (LPs), Limited Licensed Psychologists (LLPs), and Master Level individuals completing certification and licensure examination will not be allowed to bill after September 30, 2025. Only Board-Certified Behavior Analyst (BCBA) supervisory professionals will be able to provide supervision to behavioral technicians. This qualified level position will remove approximately 75 individuals from DWIHN’s network, and providers will need to adjust staffing, referrals and hiring practices to reduce impact to current and future members in DWIHN’s Autism Service network. MDHHS will provide guidance and support to PIHPs/CMHSPs to support QBHPs to full credential and licensure by providing study resources.
 - 2. **Activity 2: Analysis of ABA Provider Referral Capacity** – A total of seven (7) ABA providers consistently accept referrals over the last three quarters. Multiple ABA providers in the network have worked diligently to onboard new staff members and additional ABA referrals. DWIHN is currently building a system to track ABA minimum and maximum capacity across the network. Additionally, providing direction to the network on policy development around appropriate transition and discharge planning and language will also be added to ensure expectations on referral capacity. A new tracking system is being developed to determine controlling variables impacting length of stay in treatment.

3. **Activity 3: ABA Performance Improvement Plan** – FY24 (Q3), 84% of members begin services within 14-days of ABA authorization’s effective date. This is higher than the goal of 70% and higher than the baseline date of 65% during FY 23. Staff will continue to address barriers and meet with ABA providers regarding grievances and educate them on the due process procedures.

Dr. Carter opened the floor for discussion. Discussion ensued.

- B. **Children’s Initiatives** – Cassandra Phipps, Director of Children’s Initiatives submitted and gave highlights of the Children’s Initiatives’ quarterly report. It was reported that during FY 24 (Q2), DWIHN served a total of 12,834 unduplicated children, youth and families in Wayne County ages 0 to 21st birthday. This total is slightly higher than FY 24(Q2) of 11,925 members served. During FY 23, there were 12, 123 unduplicated youth who received services.

1. **Activity 1: MichiCANS Soft Launch Pilot** – MDHHS developed the MichiCANS screener and comprehensive assessment for children and youth ages 0 to 21st birthday. The MichiCANS tool will replace the CAFAS and PECFAS assessments effective October 2024. The DECA tool will change during October 2024 as well to be administered as an assessment tool for ages 0 to 6 years old for both SED and I/DD children. The soft launch started 1/8/24 with DWIHN and The Children’s Center as the identified sites for Wayne County and ended 3/31/24. For FY 24 (Q2), there were 328 screenings and for FY 24 (Q3), 1,135 screenings for a total of 1,463 screenings. DWIHN’s Access department and The Children’s Center continues to administer the MichiCANS screenings until the hard launch starts in 10/1/24; Providers attended the required MichiCANS trainings during June and July 2024. In preparation for October 2024’s hard launch, there is a need to update policies and utilization management guidelines in accordance with the upcoming changes.

2. **Activity 2: Juvenile Restorative Program Look Back** – Team Wellness launched the Juvenile Restorative Program (JRP) July 2023 which is a short-term 3-to-6-month program that includes a comprehensive array of services including therapeutic services (individual, group and family), care management, peer supports, educational services, skill-building services, meals and transportation to all members. This resulted in overcrowding and the mental health needs of youth were unaddressed. The goal for FY 24 was to service 70 youth with the Juvenile Restorative Program and that has been accomplished thus far; during FY 24, there have been 102 referrals to the program, 91 intake assessments completed, 87 youth actively enrolled in the program (attended consistently minimum of 30 days and 32 discharges). The demographics of members referred to the program were ages 16 and 17 with the youngest age being 13. The primary disability designation was Serious Emotional Disturbance (SED) and the Oppositional Defiant Disorder was the most common diagnosis of those referred to the program. The five (5) barriers over the past year that were identified and addressed to assist with the progression of the program are limited spacing, gang involvement, medication, lack of engagement and school information . For FY 25, the school program will change to Atlas and Teams Wellness collaborating with Harper Woods School District, Ser Metro Detroit and Asher Alternative School in Southgate. Team Wellness will continue to address barriers and are in the process of hiring additional staff and completing MichiCANS training.

Dr. Carter opened the floor for discussion. Discussion ensued. The committee requested examples of the life skills and vocational skills delivered at the Juvenile Restorative Program. **(Action)**

- C. **Integrated Health Care** – Vicky Politowski, Director of Integrated Health Care submitted and gave highlights of the Integrated Health Care’s quarterly report. It was reported that:
1. **Activity 1: OBRA Services** – During FY (Q3), 1,716 referrals were made (842 were assigned for an assessment and 874 required an exemption letter); 319 full assessments and 161 partial assessments were completed with a 98% congruency and 10% pends. The OBRA team provided training on OBRA/PASSR to 26 nursing homes and two (2) hospitals. OBRA is fully staffed and can complete more assessments.
 2. **Activity 2: Complex Case Management (CCM)** – CCM currently has six (6) new cases, 11 open cases and seven (7) closed cases. Of the seven closed cases, three met their goals, one partially met goals, one was unable to find, and one needed a higher level of care. Care Coordination was completed on 84 members, 13 providers received training on CCM and 117 members were contacted about their FUH appointment. Of those 117, - 37 made their appointment. CCM is assisting with decreasing the racial disparity between White and Black member who attend the 7-day appointment and reached out to 66 members; they spoke to 4 and 30 attended the 7-day appointment. Three surveys were received with a score of 100% satisfaction.
 3. **Activity 3: Special Care Coordination with Medicaid Health Plans** – Staff meets with Priority Health and BCC two times a month and discusses cases for follow-up; 128 members were discussed and had coordination during the year; and 42 of those members had their gaps in care closed within a month. Medicaid Health Plans are in the RFP process to continue providing services and care coordination is a requirement. Staff met with all of the health plans to discuss how this can be accomplished. DWIHN will be able to provide more care coordination with the Medicaid Health Plans as required by the State. DWIHN is continuing to meet with the health plans to educate on care coordination and how they need to increase numbers serviced.
 4. **Activity 4: HEDIS Quality Plans** – Partnered with Team Wellness and the Detroit Health Department, this department launched its first health fair; 100 members attended, and Wayne Health performed 30 blood draws for AIC. Staff is working with two CRSPs and their Federally Qualified Health centers (FQHC) to increase the quality of care surrounding the HEDIS measures. Several DWIHN departments are working together to reduce the incidents of hospitalizations, increase the members follow-up appointments with CRSPs and met with CRSPs every 45 days and reviewed HEDIS scores. Staff will continue to work with CRSP on why HEDIS measures are important for quality care.

Dr. Carter opened the floor for discussion. There was no discussion.

The Vice-Chair noted that the Autism Spectrum Disorder, Children’s Initiatives and Integrated Health Care’s quarterly reports have been received and placed on file.

IX. 707 Crisis Care Center Update

Grace Wolf, VP of Crisis Care Centers submitted and gave an update on the 707 Crisis Care Center. It was reported that:

1. **Activity 1: Opened Adult Crisis Stabilization Unit (ACSU)** – For the month of June, there were 131 presentations; 104 admissions; 20 requests for community resources; 5 Medical referrals and 2 AMA. For the month of July, there were 107 presentations; 135 admissions; 38 requests for community resources; 11 medical referrals and 3 AMA. For the month of August, there were 168 presentations; 129 admissions; 30 requests for community resources; 9 medical referrals and no AMA. Information was provided on the demographics of those requesting services with the largest population being African American at 77%, 25-34 years old, 53% males and 45% females. Recidivism within the same month showed that for the month of June, there were 5; month of July, there were 6; and for the month of August, there were 10.
2. **Activity 2: Opened Building Empowered and Supportive Transitions Unit (BEST)** – Information on the Building Empowered and Supportive Transition Unit (BEST) was also provided. The BEST Unit is a post-crisis transitional unit and is run by our Peer Supportive Specialists and focuses on continued support and services post-crisis intervention. The goal of the BEST unit is to reduce recidivism and provide continued support to vulnerable individuals. The occupancy of the BEST unit is 6 individuals at a time and the length of stay is 7 days. From June 10th – 30th, there were 20 transfers from ACSU and the average length of stay was 4.25 days. For the month of July, there were 19 transfers from ACSU and the average length of stay was 4 days. For the month of August, there were 13 transfers from ACSU and the average length of stay was 3.5 days. Final dispositions were 67% outpatient; 19% transitional housing; 5% SUD residential; and 7% medical care.
3. **Activity 3: Opened Child and Family Crisis Unit (CFCU)** – The Unit serves individuals 5-17 years old regardless of their insurance status who are seeking mental health or substance use services and uses the First Model which a natural support is required stay with the youth throughout treatment. The unit is open 24/7/365 and accepts referrals, walk-ins and police drop-offs. The occupancy of the CFCU is 14 individuals at one time and the length of stay is 72 hours. From June 10th – 30th, there were 7 presentations and 2 admissions; For the month of July, there were 29 presentations and 12 admissions; and for the month of August, there were 22 presentations and 15 admissions. Admissions Barriers were identified (50% natural support could not stay; 35% outpatient recommended; 12% referred to PHP; and 3% acuity. Total race, 89% African American and 11% White; 10% ages 7-10; 24% ages 11-13; and 66% ages 14-17. The total gender identity was 61% males and 39% females. Of those seen, the dispositions were as follows (60% outpatient, 16% inpatient, 8% Crisis Residential, 8% Medical, 4% PHP and 4% AMA). It was noted that they are continuing engagement with children and adolescent providers in Wayne County to increase the referrals to the CFCU. Of the 468 presentations, the Adult unit staff have only had to complete two (2) mechanical restraints. They are extremely proud of the trauma-informed environment and culture at the 707 Crisis Care Unit.

Dr. Carter opened the floor for discussion. Discussion ensued. The committee requested that the Mobile Crisis' involvement be included in the next report.

(Action)

DISCUSSION/ CONCLUSIONS

X. FY 25 Jail Diversion through Mental Health Co-Response Expansion Proposal

Andrea Smith, Director of Innovation and Community Engagement submitted and gave highlights of the FY 25 Jail Diversion through Mental Health Co-Response Expansion Proposal. As requested during a prior Finance Committee presentation was provided on the Jail Diversion through Mental Co-Response Expansion Program that would divert individuals with serious mental illness and often co-occurring substance disorder or developmental disability in contact with the justice system from custody and/or jail and provide linkages to community-based treatment and support services. There are currently partnerships with Detroit Police; Inkster Police; Grosse Pointes and Harper Woods and Southgate Department of Public Safety.

Full Estimated Costs

The Grant Proposal of the Co-Response program was provided and would entail a 1:1 Matching grant program for 2 years (2024-25; 2025-26); provide up to a maximum of 2 clinician resources per dispatch area to be embedded in the response team; the requirements to be evaluated as part of applying for the grant would be:

of crisis calls;

of BH calls coming in;

of members residing in a certain proximity from the location served

Availability of funds at dispatch site to support the program after grant period ends if the program was beneficial;

Year 1 will fund a maximum of 30 positions (minimum 15-20 sites);

Year 2 will fund 40 positions (minimum 20-20 sites); and

Programs that currently exists in a dispatch and needs expansion because of volume will also receive consideration.

**DISCUSSION/
CONCLUSIONS**

Budget

Max potential cost \$1.725 million to DWIHN if everyone applies and everyone is deemed eligible for year 1;

Max potential cost \$2.3 million to DWIHN if everyone applies and everyone is deemed eligible for year 2; and

Total cost to DWIHN of the grant program over 2 years = \$4 million (Approx \$115K including benefits).

The following was provided

- The Co-response Timeline from the time a call is received by 911
- The goals of the program which is to reduce emergency room costs; provide appropriate care during a crisis, properly allocate law enforcement resources and reduce instance of use of force and liability costs.
- Along with the Expansion Strategy

The highlights of the Co-Responder Program which includes accompanying law enforcement on mental health-related calls; assessing referrals for appropriateness withing the DWIN network; delivering services in various settings and collaboration with members, their families and support systems.

A map was shared with the Committee which showed the encounters of the Wayne County Co-Response team from 2020-2023 along with the mobile crisis calls for service.

Some of the benefits from the expansion of the program include coordinated approach to addressing mental health crisis; Improved outcomes for individuals and better utilization of community resources; Expansion of co-response aligns with recognized best practices; and Co-response programs in Wayne County could significantly enhance diversion efforts providing both social and economic benefits to the community.

The Vice Chair opened the floor for discussion. Discussion ensued. The committee requested a copy of today's presentation. **(Action)**

XI. Quality Review(s)

- A. **QAPIP Work Plan FY 24 Update** – April Siebert, Director of Quality Improvement submitted and gave highlights of the QAPIP Work Plan FY 24. It was reported that:
1. **Performance Indicators Data for the last year – PI #1 (Crisis Screening within 3 hours)** – DWIHN has consistently exceeded the 95% standard for both children and adults each quarter over the past year; **PI #2a (Integrated Biopsychosocial Assessment (IBPS) within 14 days of the first request)** – For the past few quarters, both MI/Adults and DD/Adults have consistently achieved a rate of 57% or higher; In Q3, DWIHN set new records for performance with MI/Adults (59.04%), DD/Adults (60.77%) and MI/Child (58.98%), all exceeding the standard. However, DD/Child fell short at 31.36%. Excitingly, preliminary Q4 data (51.95%) represents our best performance yet and we anticipate final results by December 31, 2024; **PI #3 (Ongoing services 14 days after Intake)** – DWIHN has continued to do well for PI #3. Data shows that we achieved some of the highest rates among all the PIHPs in the State. The data indicates that more than 90% of our members are receiving services 14 days after intake, surpassing the standard of 83.80%; **PI #4a (Follow-Up after hospitalization) and 4b (SUD Detox Discharge Follow-Up)** – We have achieved the 95% standard each quarter for the past year; **PI #10 (Children's Recidivism)** – DWIHN has consistently met this standard each quarter. There was an increase in FY23, Q4 (11.58%) and FY24, Q3 (15.75%) in the recidivism rate among the children's population. These readmissions will be closely monitored in Q4; **PI #10 (Adult Recidivism)** – DWIHN continues to see rates fluctuate from quarter to quarter. DWIHN has an average of 16.89% each quarter, which is below the 15% standard. Proactive steps are being taken to address current trends and enhance outcomes.
 2. **HSAG External Quality Reviews** – DWIHN's HSAG Reviews have been completed and are awaiting results.

DISCUSSION/ CONCLUSIONS

XII. VP of Clinical Operations' Executive Summary

DISCUSSION/ CONCLUSIONS

The VP of Clinical Operations' Executive Summary was deferred to October 9, 2024.

XIII. Unfinished Business

DISCUSSION/
CONCLUSIONS

There was no Unfinished Business to review this month.

XIV. New Business: Staff Recommendation(s)

Dr. Carter, Committee Vice-Chair informed the committee that BA #25-01, BA #25-02, BA #25-03, BA #25-04, BA #25-06, BA #25-07, BA #25-10, BA #25-11, BA #25-12, BA #25-13, BA #25-14, BA #25-15, BA #25-16, BA #25-17, BA #25-18, BA #25-19, BA #25-20, BA #25-22 and BA #25-24 will be bundled and a motion would be made after discussion.

DISCUSSION/
CONCLUSIONS

- A. **BA #25-01 – Multicultural Integration Providers FY 25** – Staff requesting board approval of the Memorandum of Understanding (MOU) between Community Mental Health Association of Michigan (CMHAM), Michigan Department of Health and Human Services (MDHHS) and Pre-paid Insurance Health Plan (PIHP) for the PIHP Veteran Navigator (PIHP-VN), Peer Navigator, Navigator Assistant and the Multicultural Integration Providers formerly known as the Multicultural Programs. Revenue for these services is supported by E-Grants and Management Systems (EGrAMS) categorical funds for Ethnic Services. The amount of this proposed term of this MOU is October 1, 2024 through September 30, 2025 and will not exceed \$730,639.00. Dr. Carter opened the floor for discussion. Discussion ensued.
- B. **BA #25-02 – Substance Use Disorder (SUD) Treatment Provider Network FY25** – Staff requesting board approval to contract for the delivery of SUD treatment services for the 2025 fiscal year with a total budget not to exceed \$4,542,882.00. Treatment services will be funded with Federal Block Grant dollars (\$3,121,782.00) and PA2 funds (\$1,421,100.00), totaling \$4,542,882.00. DWIHN has the discretion to distribute these funds amongst service providers based on utilization without further board approval, provided the total does not exceed the approved budget of \$4,542,882.00. Dr. Carter opened the floor for discussion. There was no discussion.
- C. **BA #25-03 – Substance Use Disorder (SUD) Prevention Provider Network FY25** – Staff requesting board approval to contract for the delivery of SUD prevention services for the 2025 fiscal year with a total budget not to exceed \$6,147,683.00. Prevention services will be funded with Federal Block Grant dollars (\$3,442,608.00) and PA2 funds (\$2,705,075.00), totaling \$6,147,683.00. DWIHN has the discretion to distribute these funds amongst service providers based on utilization without further board approval, provided the total does not exceed the approved budget of \$6,147,683.00. Dr. Carter opened the floor for discussion. There was no discussion.
- D. **BA #25-04 – 707 Food Service** – Staff requesting board approval for a three-year contract (with a two-year renewal option) with Variety Food Services, Inc. (selected under RFP #2024-19) to provide a meal program and delivery services to individuals served at the 707 Care Center. The contract term is from October 1, 2024 through September 30, 2027. The contract amount shall not exceed

\$586,967.48 for the duration of the three years. Dr. Carter opened the floor for discussion. There was no discussion.

- E. **BA #25-06 – Jail Diversion FY 25** – Staff requesting board approval for a continuing contract with Central City Integrated Health Homeless Outreach (\$225,000.00); CNS HealthCare Co-Responder Program (\$300,000.00); Team Wellness Co-Responder (\$300,000.00); and the City of Southgate 28th District Court Regional Veterans Treatment Court (\$80,000.00). The total amount is not to exceed \$1,305,000.00 of which \$905,000.00 will be allocated to providers with the remaining \$400,000.00 allocated to DWIHN to fund Behavioral Health Specialists salaries and fringe. Funds can be re-allocated amongst providers should the need arise so long as the total does not exceed \$1,305,000.00 for the fiscal year ending September 30, 2025. Dr. Carter opened the floor for discussion. Discussion ensued.
- F. **BA #25-07 – Comprehensive Service for Behavioral Health (CBH) FY 25** – Staff requesting board approval to use Block Grant dollars for several vendors, individuals and projects approved by the Michigan Department of Health and Human Services (MDHHS) through the Comprehensive Services for Behavioral Health FY 24/25 Block Grant. Notification was received from MDHHS approving \$523,908.00 for the referenced programs in this board action which covers the grant period of October 1, 2024 through September 30, 2025. Dr. Carter opened the floor for discussion. There was no discussion.
- G. **BA #25-10 – Behavioral Health Homes FY 25** – Staff requesting board approval for continuation of Behavioral Health Home (BHH) Services in Wayne County with the listed existing providers in this board action. The amounts listed for each provider are estimated based on prior year activity and are subject to change. Amounts may be re-allocated amongst providers without board approval as long as the total does not exceed \$1,350,000.00 for FY 2025. Dr. Carter opened the floor for discussion. There was no discussion.
- H. **BA #25-11 – Substance Use Disorder (SUD) Health Homes FY 25** – Staff requesting board approval of a Comparable Source Contract between Detroit Wayne Integrated Health Network (DWIHN) and the providers listed in this board action to continue SUD Health Home (SUDHH) Services in Wayne County. SUD Health Home was formerly known as Opioid Health Home but is changing its' name and expanding qualifying diagnoses to a more expansive SUD Health Home for FY 2025. The amounts listed in this board action for each provider are estimates based on prior year activity and are subject to change. Amounts may be re-allocated amongst providers without board approval as long as it does not exceed the amount of \$918,000.00 for FY 2025. Dr. Carter opened the floor for discussion. There was no discussion.
- I. **BA #25-12 – Michigan Rehabilitation Services (MRS)** – Staff requesting board approval for a one-year contract for the fiscal year ending September 30, 2025 for the continued funding for an Interagency Case Transfer Agreement (ICTA) between Detroit Wayne Integrated Health Network (DWIHN) and Michigan Rehabilitation Services (MRS) for the amount of \$443,565.00. DWIHN's funding of \$443,565.00 combined with MRS-ICTA Federal Share revenue of \$1,199,268.00 brings the program total revenue to \$1,642,833.00 for Wayne County. Dr. Carter opened the floor for discussion. There was no discussion.

- J. **BA #25-13 – DWIHN Provider Network System FY 25** – Staff requesting board approval for continued funding for the Provider Network System for the fiscal year ending September 30, 2025. Board approval will allow for the continued delivery of behavioral health services for individuals with Serious Mental Illness, Intellectual/Developmental Disability, Serious Emotional Disturbance and Co-Occurring Disorders. In addition, it should be noted that the hospitals listed under HRA change based on consumers stay. As such, hospitals may be added and amounts re-allocated without board approval to avoid delay of payment. The funds are passed through from MDHHS. Dr. Carter opened the floor for discussion. Discussion ensued.
- K. **BA #25-14 – Credentialing Verification Organization FY 25** – Staff is requesting board approval for a three-year contract effective September 1, 2024 through September 30, 2027 for an amount not to exceed \$500,000.00 with HealthStream, Inc. in response to the Credentialing Verification Organization RFP #2024-017 issued May 2024, for a National Committee for Quality Assurance accredited Credentialing Verification Organization. The contract ensures that DWIHN is compliant with the credentialing requirements delineated in 42 Code of Federal Regulations 422.204, their executed agreements with MDHHS and the five Integrated Care Organizations. Currently, DWIHN is under contract with Medversant to assist with credentialing. DWIHN will remain in contract with the vendor and will transition the services over the course of the year. Dr. Carter opened the floor for discussion. Discussion ensued.
- L. **BA #25-15 – Children’s Crisis Intervention Services FY 25** – Staff requesting board approval for a continuation of the contract with Safehaus, Inc. for Crisis Residential Unit (CRU) services for children; The Guidance Center and New Oakland Family Centers to provide pre-admission screening services for youth in crisis with severe emotional disturbance (SED) and intellectual/developmental disabilities (I/DD) designations. PAR services include 24-hour availability to provide assessment and screening services for individuals to determine if members meet inpatient criteria or re-direction to lower levels of care; and New Oakland Family Centers to provide Intensive Crisis Stabilization Services (ICS) to children in need of ongoing support and stabilization in the community for an estimate amount of \$1,800,000.00 and may not reflect the actual costs for the fiscal year. As a result of the crisis continuum of care RFP, this board action is requesting approval for the provision of Pre-Admission Review (PAR) services and Mobile Intensive Crisis Stabilization Services (ICSS) for children. Dr. Carter opened the floor for discussion. There was no discussion.
- M. **BA #25-16 – Adult Crisis Intervention Services FY 25** – Staff requesting board approval for a continuation of the contract with Hegira Health, Inc., Community Outreach for Psychiatric Emergencies (COPE) and Team Wellness Centers for \$9,400,000.00 to continue with the provision of Crisis Intervention Services. The contract is a fee-for-services; therefore, the amount is an estimate and may not reflect the actual costs for the fiscal year. As a result of the crisis continuum of care RFP, this board action is requesting approval for the provision of Crisis Stabilization Units (CRU), Pre-Admission Review (PAR) services and Mobile Intensive Crisis Stabilization Services (ICSS) for adults. Dr. Carter opened the floor for discussion. There was no discussion.

- N. **BA #25-17 – Children’s Initiatives MDHHS Grants FY 25** – Staff requesting board approval of a one-year contract effective October 1, 2024 through September 30, 2025 for the following programs – (1) **System of Care Block Grant** (\$1,043,582.00) to expand the capacity of Connections Wayne County’s System of Care to support the needs of the most complex children and youth with Serious Emotional Disturbance (SED) served within Wayne County’s Public Mental Health System. The Michigan Department of Health and Human Services affords this transforming grant in the amount of \$1,043,582.00 to supplement Medicaid covered services. The providers are listed in this board action; (2) **Infant and Early Childhood Mental Health Consultation (IECMHC)** (\$424,137.00) services by Development Centers (MiSide) who will be receiving \$204,852.00 and The Guidance Center who will be receiving \$103,007.00. DWIHN was informed on August 23, 2024 that Hegira Health, Inc. will not be a provider for this contract for FY 25. Thus, \$93,778.00 of funding previously allocated to Hegira Health, Inc. will either be distributed between Development Centers and The Guidance Center or to another selected provider. In addition, DWIHN will receive \$22,500.00 for indirect services; (3) **Infant and Early Childhood Mental Health Consultation in Home Visiting (IECMHC-HV)** (\$118,847.00) services by Development Centers who will receive \$111,347.00. DWIHN will receive \$7,500.00 for indirect costs; (4) **Infant Toddler Court Program** (\$112,189.00) services to increase the spread and coordination of Michigan Baby Courts to ensure children and their families in the child welfare system (CWS) or at-risk for entry into DWC receive equitable, high-quality, coordinate and trauma-informed services. DWIHN employed a Coordinator to provide services for this grant. DWIHN is the provider of this program and will receive \$112,189.00. The overall total funding from MDHHS allocated for these programs is not to exceed \$1,698,755.00 for the fiscal year ending September 30, 2025. Dr. Carter opened the floor for discussion. There was no discussion.
- O. **BA #25-18 – Children’s Services Health Quality Initiative Program FY 25** – Staff requesting board approval for FY 24/25 contracts in the not to exceed amount of \$4,430,000.00 to provide funding for the new Health Quality Initiative in accordance with 45 CFR 158.150 – (1) **School Based Health Quality Initiative**, funding of \$2,980,000.00 will be distributed to the 11 CMH Providers listed in this board action to ensure students and their families have access to behavioral and integrated health services within a school-based and community-based setting and provide evidence-based psychoeducation training and intervention to children and school professionals; (2) **GOAL Line**, Community Education Commission to receive \$550,000.00 for the GOAL Line program to increase access to behavioral health and social-emotional supports through its enrichment programming at the Northwest Activities Center (NWAC) through the 2024/25 school year as well as summer 2025 (Requesting to reallocate funds up to \$3,530,000.00 related specifically to the SSI and GOAL Line programs for fiscal year ending September 30, 2025 as needed without board approval; (3) **HOPE Mobile Outreach Services**, the funding of \$650,000.00 will support the continuation of the HOPE Mobile Outreach Services from Black Family Development to provide mobile and electronically accessible behavioral health spectrum of care nestled in neighborhoods located in five Detroit zip codes and city-wide; (4) **Integrated Infant Mental Health Program**, an unsolicited proposal pilot program for \$250,000.00 of the children

services health quality initiative funding. Starfish Integrated Health will be the provider to encourage and facilitate the integration of behavioral health and physical health within the service delivery system. Starfish will utilize evidence-based practices to ensure the comprehensive wellness of all patients served. Dr. Carter opened the floor for discussion. Discussion ensued. The committee requested a list of the schools that participates in the School Based Health Quality Initiative and the GOAL Line Initiative. **(Action)**

- P. **BA #25-19 – HPS Consulting, LLC** – Staff requesting board approval for a professional service contractual agreement with HPS Consulting, LLC to provide clinical care consultative support as DWIHN prepares for the National Committee for Quality Assurance (NCQA) Reaccreditation in FY 2027. The contract is a three-year term from September 2024-May 2027 not to exceed \$263,250.00. HPS submitted a RFP bid with three other vendors and they were awarded the bid based on the DWIHN bid process in July 2024. Dr. Carter opened the floor for discussion. There was no discussion.
- Q. **BA #25-20 – Juvenile Restorative Program FY 25** – Staff requesting board approval for Team Wellness to receive a one-year renewal contract for FY 25 (October 1, 2024-September 30, 2025) to deliver the Juvenile Restorative Program. Team Wellness to receive a budget of \$1,900,000.00 for FY 25. Approximately, \$1.6 million is related to Medicaid claims-based services and the remaining \$300,000.00 allocation relates to jail diversion costs as defined in the CMHSP and PIHP contracts; however, is considered administrative costs yet excluded from MLR calculations per the 42 CFR 158. This program is for youth with court involvement for ages 12 to 18 years old and various services are offered. Dr. Carter opened the floor for discussion. There was no discussion.
- R. **BA #25-22 – Medical Billing and Claims Auditing Services FY 25** – Staff requesting board approval to enter to a three-year agreement with Berry, Dunn, McNeil & Parker, LLC for Medical Billing and Claims Auditing Services with a total contract value not to exceed \$250,000.00 per year. Pursuant to a RFP, the contractor was selected and deemed the most responsive. The contract is billed based on time and material and will be used on an as needed basis. The total contract amount shall not exceed \$750,000.00 for the period October 1, 2024 through September 30, 2027. Dr. Carter opened the floor for discussion. Discussion ensued.
- S. **BA #25-24 – Autism Spectrum Disorder (ASD) Provider Network FY 25** – Staff requesting board approval for 12 Autism Service Providers to receive a one-year contract for FY 25, October 1, 2024 through September 30, 2025 to deliver Applied Behavior Analysis (ABA) and Autism Evaluations. The total projected budget for autism services for FY 250 is not to exceed \$92,649,972.00. Dr. Carter opened the floor for discussion. There was no discussion.

The Vice-Chair called for a motion on BA #25-01, BA #25-02, BA #25-03, BA #25-04, BA #25-06, BA #25-07, BA #25-10, BA #25-11, BA #25-12, BA #25-13, BA #25-14, BA #25-15, BA #25-16, BA #25-17, BA #25-18, BA #25-19, BA #25-20, BA #25-22 and BA #25-24. **Motion:** It was moved by Mr. Parker and supported by Mrs. Bullock to move BA #25-01, BA #25-02, BA #25-03, BA #25-04, BA #25-06, BA #25-07, BA #25-10, BA #25-11, BA #25-12, BA #25-13, BA #25-14, BA #25-15, BA #25-16, BA #25-17, BA #25-18, BA #25-19, BA #25-20, BA #25-22 and

BA #25-24 to Full Board for approval. Dr. Carter opened the floor for further discussion. There was no further discussion. **Motion carried.**

XV. Good and Welfare/Public Comment

**DISCUSSION/
CONCLUSIONS**

There was no Good and Welfare/Public Comment this month.

ACTION ITEMS	Responsible Person	Due Date
1. Children’s Initiatives’ Quarterly Report (Juvenile Restorative Program Look Back) – Provide examples of life skills and vocational skills delivered at the Juvenile Restorative Program.	Cassandra Phipps	<i>October 9, 2024</i>
2. 707 Criss Care Center Update – Include the Mobile Crisis’ involvement with the 707 Crisis Care Center in the next report.	Grace Wolf	<i>TBA</i>
3. Jail Diversion through Mental Health Co-Response Expansion Proposal – Provide a copy of the presentation to the committee.	Lillian Blackshire	<i>COMPLETED</i>
4. BA #25-18 (Children’s Services Health Quality Initiative Program FY 25) – Provide a list of schools that participates in the School Based Health Quality Initiative and the GOAL Line Initiative.	Cassandra Phipps	<i>October 9, 2024</i>

The Vice-Chair called for a motion to adjourn the meeting. **Motion:** It was moved by Mr. Parker and supported by Mrs. Bullock to adjourn the meeting. **Motion carried.**

ADJOURNED: 2:45 p.m.

NEXT MEETING: Wednesday, October 9, 2024 at 1:00 p.m.



**Detroit Wayne
Integrated Health Network**

707 W. Milwaukee St.
Detroit, MI 48202-2943
Phone: (313) 833-2500
www.dwihn.org

FAX: (313) 833-2156
TTY: 711

FY 2024-25 RESOLUTION NUMBER #1

**RESOLUTION AUTHORIZING THE HIRING OF THE DETROIT WAYNE
INTEGRATED HEALTH NETWORK EXECUTIVE DIRECTOR, PRESIDENT AND
CHIEF EXECUTIVE OFFICER**

WHEREAS, the Detroit Wayne Integrated Health Network's ("DWIHN") position of Executive Director, President and Chief Executive Officer ("CEO") became vacant in June, 2024;

WHEREAS, DWIHN's CEO Search Committee was formed by the Board at an open meeting on July 3rd 2024 to identify potential candidates for the vacant CEO position;

WHEREAS, at an open meeting held on July 10, 2024, the CEO Search Committee voted to recommend a process to identify qualified candidates to serve as DWIHN's next CEO;

WHEREAS, at a meeting of the CEO Search Committee held on September 11, 2024, the CEO Search Committee selected applicants for in-person interviews;

WHEREAS, at an open meeting of the CEO Search Committee held on September 27, 2024, the CEO Search Committee interviewed seven (7) individuals for the CEO position;

WHEREAS, at an open meeting of the CEO Search Committee that was held on October 14, 2024, the two (2) final candidates were interviewed by the CEO Search Committee, and DWIHN staff, stakeholders, and government representatives interviewed the candidates as well;

WHEREAS, at the October 14, 2024, open meeting of the CEO Search Committee, the CEO Search Committee identified Mr. James White as the candidate of choice to be recommended to the full board to become DWIHN's new CEO.

NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:

1. The Board hereby appoints Mr. James White as DWIHN's CEO.
2. The Board Chairperson Dr. Cynthia Taueg is authorized to enter into contract negotiations with Mr. James White and finalize an employment agreement, which will be forwarded to the Executive Committee for review and then to the Full Board to review and vote on the same; and

Board of Directors

Dr. Cynthia Taueg, Chairperson
Karima Bentounsi
Jonathan C. Kinloch

Kevin McNamara, Vice Chairperson
Angela Bullock
Bernard Parker

Dora Brown, Treasurer
Lynne F. Carter, M.D.
William Phillips

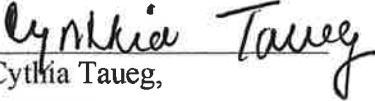
Eva Garza Dewaelsche, Secretary
Angelo Glenn
Kenya Ruth

Manny Singla, Interim President and CEO



3. That the CEO Search Committee shall continue to serve in an advisory role to the Chairperson during the negotiations of the CEO employment agreement; and
4. Upon his appointment and signed agreement as CEO, Mr. James White shall have all the powers and duties of the CEO position as they are identified in the Michigan Mental Health Code, Michigan Department of Health and Human Services Administrative Rules and Guidelines, DWIHN governing documents, policies and procedures and any other applicable statutes, rules and guidelines.

I HEREBY CERTIFY that the foregoing Resolution was adopted on this 16th day of October, 2024, by the Board of the Detroit Wayne Integrated Health Network.



Dr. Cynthia Taueg,
Chairperson

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 23-15R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 10/16/2024

Name of Provider: WIT, Inc

Contract Title: DWC Training Platform - Extension

Address where services are provided: 900 Tower Drive, Suite 325, Troy MI 48098

Presented to Program Compliance Committee at its meeting on: 10/9/2024

Proposed Contract Term: 10/1/2023 to 12/31/2024

Amount of Contract: \$ 1,517,948.00 Previous Fiscal Year: \$ 1,350,000.00

Program Type: Continuation

Projected Number Served- Year 1: 60,000 Persons Served (previous fiscal year): 60,000

Date Contract First Initiated: 10/1/2018

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Detroit Wayne Integrated Health Network (DWIHN) is requesting approval to extend terms of service to 12/31/24 with additional funds of \$167,948.00.

Comparable Source contract between the Detroit Wayne Integrated Health Network (DWIHN) and WIT, Inc for an **amount to not exceed \$1,517,948.00.**

WIT has provided the primary operations/services package for the operations of Detroit Wayne Connect (DWC)(formerly VCE). The system, referred to as "TAP" supports the entire training product for DWC. This includes:

- Support for all Computer-Based-Training for DWC Customers, including the entire DWIHN network of organizations and staff
- Support for all Event Planning needs for face-to-face training and other supporting communications and events
- The registration process for staff participating in training
- The tracking of all training for individuals and organizations in the DWIHN network
- The billing process for DWC customers
- The system used for management of DWC website

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): Y

Revenue	FY 24/25	Annualized
MULTIPLE	\$ 1,517,948.00	\$ 1,517,948.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64934.827211.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Manmohan Singla

Stacie Durant

Signed: Tuesday, October 1, 2024

Signed: Monday, September 30, 2024

Board Action Taken

The following Action was taken by the Full Board on the 16th day of October, 2024.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: _____

Lillian M. Cheshire

Board Liaison

Date: _____

10/16/2024

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 25-29 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/16/2024

Name of Provider: Michigan, State of - Dept of Human Serv

Contract Title: Donated Funds Agreement DFA 25-82009

Address where services are provided: Wayne County

Presented to Program Compliance Committee at its meeting on: 10/9/2024

Proposed Contract Term: 10/1/2024 to 9/30/2025

Amount of Contract: \$ 449,400.00 Previous Fiscal Year: \$ 444,900.00

Program Type: Continuation

Projected Number Served- Year 1: 7,500 Persons Served (previous fiscal year): 7000

Date Contract First Initiated: 10.1.2012

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) staff recommends approval of a **one-year contract** between the DWIHN and the Michigan Department of Health & Human Services (MDHHS) to continue the MDHHS's Outstation Services in Wayne County and the placement of (6) Medicaid Eligibility Specialists. This agreement was established through the Donated Funds Agreement (DFA) to facilitate timely enrollment of Detroit Wayne Mental Health consumers for Medicaid eligibility.

Placement of the (6) MDHHS workers has resulted in a more rapid processing of Medicaid eligibility applications, determination of deductible adjustment and enrollment in the Medicaid program. The main objective of the Medicaid Enrollment Program, is to expedite enrollment in Medicaid for the provision of services and benefits for persons either eligible and/or receiving mental health services in Wayne County. This contract has also help DWIHN to realize a more effective use of its State General Funds and to demonstrate the provision of improved supports and access for uninsured consumers.

The State of Michigan is the sole administrator of the State Medicaid Services, therefore, there has been no solicitation of other providers. **The term for this contract is from October 1, 2024 through September 30, 2025. Funding for this contract is not to exceed \$449,400.** Funding is subject to availability of funds as determined by DWIHN.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

Revenue	FY 24/25	Annualized
State GF	\$ 449,400.00	\$ 449,400.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64931.827206.06425

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Mannmohan Singla

Stacie Durant

Signed: Friday, October 4, 2024

Signed: Thursday, October 3, 2024

Board Action Taken

The following Action was taken by the Full Board on the 10th day of October, 2024.

- Approved
- Rejected
- Modified as follows:

- Tabled as follows:

Executive Director -initial here: _____

Signature: _____

Board Liaison

Date: _____

10/10/2024

x

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 25-30 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 10/16/2024

Name of Provider: Vital DataTechnology LLC

Contract Title: Community Mental Health Data Platform

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 10/9/2024

Proposed Contract Term: 10/1/2024 to 9/30/2025

Amount of Contract: \$ 1,000,000.00 Previous Fiscal Year: \$ 0.00

Program Type: New

Projected Number Served- Year 1: 80,000 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 10/1/2024

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN was awarded a special grant through appropriations under Senator Santana. Costs for the project will be \$1,000,000 with a \$1 for \$1 match with \$500k in grant funding and \$500k in funds from DWIHN (i.e. administrative costs subject to 45CFR 158.150 Health Care Quality Initiative).

The 1-year pilot project will establish a more real-time, data-driven ecosystem that connects healthcare entities across the state of Michigan. By leveraging cloud computing and AI to deliver advanced analytical and predictive models, a unified, 360-degree medical record can be accessible to both clinical and behavioral health stakeholders statewide. This real-time sharing of data facilitates stakeholder communication, drives effective continuity of care, and lowers total costs.

The Platform will enable a more real-time healthcare ecosystem connecting Detroit Wayne Integrated Health Network (DWIHN) - with Medicaid Managed Care health plans operating in PIHP Region 7, enabling improved connectivity for members and providers.

Note: A budget adjustment will be forthcoming to certify additional revenues supporting this initiative.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 24/25	Annualized
Multiple	\$ 500,000.00	\$ 500,000.00
Block Grant	\$ 500,000.00	\$ 500,000.00
Total Revenue	\$ 1,000,000.00	\$ 1,000,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64941.827206.00021

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Mannmohan Singla

Stacie Durant

Signed: Tuesday, October 1, 2024

Signed: Tuesday, October 1, 2024

Board Action Taken

The following Action was taken by the Full Board on the 16th day of October, 2024.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature:

Lillian M. Blumhage

Board Liaison

Date :

10/16/2024

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 25-31 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/16/2024

Name of Provider: Neighborhood Service Organization

Contract Title: Neighborhood Service Organization and Wayne Metro PATH

Address where services are provided: Various locations in Wayne and Out-Wayne Counties

Presented to Program Compliance Committee at its meeting on: 10/9/2024

Proposed Contract Term: 10/1/2024 to 9/30/2025

Amount of Contract: \$ 254,493.00 Previous Fiscal Year: \$ 254,493.00

Program Type: Continuation

Projected Number Served- Year 1: 500 Persons Served (previous fiscal year): 222 - 3rd Qtr.

Date Contract First Initiated: 10/1/2006

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) requests Board approval to **disburse Supplemental General Fund** match dollars for the Projects for Assistance in Transition from Homelessness (PATH) for two providers, Neighborhood Services Organization (NSO) and Wayne Metropolitan Community Action Agency (WMCAA), **in the amount not to exceed \$254,493 for the fiscal year ending September 30, 2025** . Both providers receive grant funding directly from the Michigan Department of Health and Human Services (MDHHS) for this program.

The Supplemental General Fund match dollars will be disbursed as follows:

- **NSO in the amount not to exceed \$169,493**

• **WMCAA in the amount not to exceed \$85,000**

DWIHN staff have the discretion to reallocate funds among these providers without board approval based upon supported utilization data provided the total amount does not exceed approved funding for this contract.

The PATH program provides active outreach to individuals who are experiencing homelessness and who have a serious mental illness or co-occurring mental illness and substance use disorder. PATH services include: outreach, assistance with accessing income supports, such as SSI/SSDI, assistance in locating affordable housing and linkage to appropriate medical and mental health services. In an effort to assist the two (2) PATH providers in maximizing outreach to 500 individuals experiencing homelessness throughout Wayne County.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

Revenue	FY 24/25	Annualized
General Funds	\$ 254,493.00	\$ 254,493.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64933.829502.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Signature/Date:

Manmohan Singla

Signed: Friday, October 4, 2024

Stacie Durant, Vice President of Finance

Signature/Date:

Stacie Durant

Signed: Thursday, October 3, 2024

Board Action Taken

The following Action was taken by the Full Board on the 16th day of October, 2024.

- Approved
- Rejected
- Modified as follows:

€ Tabled as follows:

Executive Director -initial here: _____

Signature: _____

Board Liaison

Date: _____

10/16/2024

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 25-32 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/16/2024

Name of Provider: Southwest Counseling Solutions

Contract Title: Southwest Counseling Solutions Housing Resource Center, NSO Detroit Healthy Housing Center and CNS Covenant House

Address where services are provided: Various Locations

Presented to Program Compliance Committee at its meeting on: 10/9/2024

Proposed Contract Term: 10/1/2024 to 9/30/2025

Amount of Contract: \$ 2,124,637.00 Previous Fiscal Year: \$ 2,124,637.00

Program Type: Continuation

Projected Number Served- Year 1: 1,050 Persons Served (previous fiscal year): 10,705 -3rd Qtr

Date Contract First Initiated: 10/1/2004

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and or negative).

The Detroit Wayne Integrated Health Network (DWIHN) requests Board approval of a one-year contract renewal with the following providers in the **total amount not to exceed \$2,124,637 for the fiscal year ending September 30, 2025.**

Southwest Counseling Solutions - Housing Resource Center in the amount of **\$1,089,715**, to provide housing assistance, resources, intervention and collaborative community efforts to reduce homelessness of persons with mental illness and co-occurring disabilities.

Neighborhood Service Organization - Detroit Healthy Housing Center in the amount of **\$902,050**, to provide intensive services to decrease homelessness and residential instability and increase individuals in supportive living arrangements. This initiative is funded with General Fund.

CNS Covenant House Program in the amount of **\$132,872**, to address gaps in service through the provision of mental health support for young adults experiencing homelessness.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund, Multiple

Fee for Service (Y/N): N

Revenue	FY 24/25	Annualized
Multiple	\$ 1,222,587.00	\$ 1,222,587.00
General Funds	\$ 902,050.00	\$ 902,050.00
Total Revenue	\$ 2,124,637.00	\$ 2,124,637.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: Multiple

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Mannmohan Singla

Stacie Durant

Signed: Friday, October 4, 2024

Signed: Thursday, October 3, 2024

Board Action Taken

The following Action was taken by the Full Board on the 10th day of October, 2024.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Blackshere
Board Liaison

Date: 10/10/2024

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 25-33 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/16/2024

Name of Provider: Detroit Central City C.M.H., Inc.

Contract Title: Central City PSH CoC Program & Leasing Project

Address where services are provided: Various Locations - Scattered Sites

Presented to Program Compliance Committee at its meeting on: 10/9/2024

Proposed Contract Term: 10/1/2024 to 9/30/2025

Amount of Contract: \$ 165,045.00 Previous Fiscal Year: \$ 165,045.00

Program Type: Continuation

Projected Number Served- Year 1: 134 Persons Served (previous fiscal year): 134

Date Contract First Initiated: 10/1/2015

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting Board approval to **disburse General Fund match in the not to exceed amount of \$165,045** to Central City Integrated Health (CCIH) for their approved Department of Housing and Urban Development (HUD) direct grants for the **fiscal year ending September 30, 2025**.

The Continuum of Care grant agreements between HUD and Central City Integrated Health (CCIH) are based on the continued need to provide supportive services and to have housing stock in Detroit for persons experiencing homelessness.

The General Fund match includes annual amounts for supportive services and administrative costs for the Supportive Housing Program and Leasing Project. The project will provide housing and

supportive services including, but not limited to, psychiatric and nursing care, substance use treatment, Intensive Dual Diagnosis Treatment, Assertive Community Treatment (ACT), motivational interviewing, therapy and case management services. The target population is chronically homeless single adults with severe and persistent mental illness, a co-occurring mental illness and substance use disorder, or physical health disabilities and a substance use disorder.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

Revenue	FY 24/25	Annualized
General Funds	\$ 165,045.00	\$ 165,045.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64981.829501.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date: Mannohan Singla

Signature/Date: Stacie Durant

Signed: Friday, October 4, 2024

Signed: Thursday, October 3, 2024

Board Action Taken

The following Action was taken by the Full Board on the 10th day of October, 2024.

- Approved
- Rejected
- Modified as follows:

€ Tabled as follows:

Executive Director -initial here: _____

Signature: 
Board Liaison

Date: 10/10/2024

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 25-34 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/16/2024

Name of Provider: Medversant Technologies LLC

Contract Title: Credentialing Verification Organization - Medversant

Address where services are provided: 355 South Grand Ave. Suite 1700 Los Angeles, CA 90071

Presented to Program Compliance Committee at its meeting on: 10/9/2024

Proposed Contract Term: 11/1/2024 to 10/31/2025

Amount of Contract: \$ 310,600.00 Previous Fiscal Year: \$ 274,740.00

Program Type: Continuation

Projected Number Served- Year 1: 1,470 Persons Served (previous fiscal year): 1465

Date Contract First Initiated: 11/1/2017

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting Board approval to enter into a one-year contract, **effective November 1, 2024, through October 31, 2025**, for an **amount not to exceed \$310,600** with **Medversant Technologies LLC**, a National Committee for Quality Assurance (NCQA) accredited Credentialing Verification Organization.

Medversant primary source verifies Medicaid and Medicare sanctions, licensure, work history, malpractice history, education and training for practitioners and providers. In addition Medversant conducts continuous monitoring of DEA licenses, Office of Inspector General, and System for Award Management sanctions, and licensure. All Medversant activities are electronic. After the DWIHN Credentialing Committee meets and make appropriate disposition Medversant will send Credentialing/Re-Credentialing letters and certificates to providers or practitioners. Medversant also has the capabilities to share all credentialing data with the State of Michigan's Universal Credentialing CRM platform and is being utilized by other PIHPs, creating synergies of a single solution. The contract ensures that DWIHN is compliant with the credentialing requirements delineated in 42 Code of Federal Regulations 422.204, their executed agreements with MDHHS and the five Integrated Care Organizations.

Outstanding Quality Issues (Y/N)? Y If yes, please describe:

Board Action #: 25-34

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 24/25	Annualized
Multiple	\$ 310,600.00	\$ 310,600.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64934.827211.00000

In Budget (Y/N)? Y

Manny Singla
Approved for Submittal to Board:

Signed: Thursday, October 3, 2024
Manny Singla, Interim Chief Executive Officer

Signature/Date:

Stacie Durant

Signed: Thursday, October 3, 2024
Stacie Durant, Vice President of Finance

Signature/Date:

Board Action Taken

The following Action was taken by the Full Board on the 10th day of October, 2024.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: William M. Blackshaw
Board Liaison

Date: 10/10/2024

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 25-35 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/16/2024

Name of Provider: Capital Marketing & Management LLC

Contract Title: Social Media Influencer Campaign - The Capital Brand

Address where services are provided: None

Presented to Executive Committee at its meeting on: 10/16/2024

Proposed Contract Term: 11/1/2024 to 9/30/2025

Amount of Contract: \$ 52,250.00 Previous Fiscal Year: \$ 40,000.00

Program Type: Continuation

Projected Number Served- Year 1: , Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Communications Department is requesting approval of a contract agreement between DWIHN Capital Marking & Management, LLC d/b/a The Capital Brand.

In order to reach certain demographics in our continuous efforts to share mental health and substance use resources within our communities, DWIHN has partnered with several different Wayne County social media influencers.

During FY 2023, the DWIHN Communications Team piloted a social media influencer campaign with The Capital Brand (TCB), and it was very successful. TBC added thousands of followers to the DWIHN platforms and engagements rose significantly. We continued that partnership in FY 2024 and would like to continue it into FY 2025.

This partnership will continue to advance the messaging of good mental health by cross-promoting events, messaging and activities to young people through the use of their various social media platforms. The goal is to increase education and awareness and provide access to behavioral health and substance use services to young people and their families and to share resources that are in their communities. Some of the features of this agreement include:

- 1) Influencer page posts & engagements (Instagram, Facebook, Tik Tok)
- 2) Addition of two influencers to target younger audiences
- 3) Live activation rallies in two high schools (1 in Detroit and 1 downriver)

- 4) Bi-weekly IG page posts
- 5) Weekly Story Posts
- 6) Weekly content/campaign analysis-weekly status report

The total cost of this agreement is \$52,250. Contract terms are from November 1, 2024 through September 30, 2025.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 24/25	Annualized
MULTIPLE	\$ 52,240.00	\$ 52,240.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.902000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Mannmohan Singla

Stacie Durant

Signed: Wednesday, October 9, 2024

Signed: Wednesday, October 9, 2024

Board Action Taken

The following Action was taken by the Full Board on the 10th day of October, 2024.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Blackshine Date: 10/14/2024
Board Liaison

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 25-36 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/16/2024

Name of Provider: Accident Fund Insurance Co. of America

Contract Title: Workers' Compensation Insurance

Address where services are provided: None

Presented to Finance Committee at its meeting on: 10/2/2024

Proposed Contract Term: 10/1/2024 to 9/30/2025

Amount of Contract: \$ 54,551.00 Previous Fiscal Year: \$ 57,262.00

Program Type: Continuation

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting approval to bind Workers' Compensation coverage through The Accident Fund for the period of October 1, 2024 through October 1, 2025. The estimated premium payment is \$54,551.00. The premium may be adjusted commensurate with the yearly Workers' Compensation Audit. The premium may be adjusted commensurate with the yearly Worker's Compensation Audit.

DWIHN is required by State law to maintain Workers' Compensation Coverage.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 24/25	Annualized
MULTIPLE	\$ 54,551.00	\$ 54,551.00
	\$	\$

Total Revenue	S	S
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Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 00000.231160.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Mannmohan Singla

Stacie Durant

Signed: Monday, October 7, 2024

Signed: Monday, October 7, 2024

Board Action Taken

The following Action was taken by the Full Board on the 10th day of October, 2024.

- Approved
- Rejected
- Modified as follows:

€ Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Blackstone
Board Liaison

Date: 10/16/2024

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 25-37 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/16/2024

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: PA 152 Waiver

Address where services are provided: None

Presented to Finance Committee at its meeting on: 10/2/2024

Proposed Contract Term: 1/1/2025 to 12/31/2025

Amount of Contract: \$ 1,397,989.00 Previous Fiscal Year: \$ 1,409,239.00

Program Type: New

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 1/1/2025

Provider Impacted (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN presents this board action to request an exemption from PA 152 of 2011 (the "Act") to permit DWIHN to subsidize the healthcare coverage for the upcoming 2025 plan year for an estimated amount of \$1,397,989 based on 477 employees, which represents an estimated 88% DWIHN employer and 12% employee contribution. The aforementioned contemplates the employees bearing 100% of the 2025 plans .3% increase. The amount of the waiver will vary depending on the number of staff and benefit selected however the percentages will remain consistent. The waiver allows DWIHN to remain competitive with the provider network in hiring for positions in a limited market.

DWIHN's administration has worked closely with Lockton, our benefits broker, to secure quality and low-cost health care for staff. The broker requested quotes from other two health plans however they refused to submit an offer due to lack of a competitive rate compared to the current carrier. Therefore, despite our best efforts, the cost of medical healthcare coverage for the staff under Blue Cross Blue Shield/BCN represents the most competitive rates available.

Due to restrictions under the Act, 100% of amount in excess of the hardcap must be borne by employees. Approval of the board action would allow a waiver of the hard cap provision and permit DWIHN to fund the aforementioned amount above hard cap. This Board Action must come before the Board each year prior to the open enrollment period and is not automatically extended beyond the date indicated (12/31/25). With two-thirds approval by the governing body each year, Section 8 of the Act allows the employer to exempt itself from the imposition of the hard cap.

Board Action #: 25-37

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 24/25	Annualized
MULTIPLE	\$ 1,397,989.00	\$ 1,397,989.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: Various

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Mannmohan Singla

Stacie Durant

Signed: Friday, September 27, 2024

Signed: Friday, September 27, 2024

Board Action Taken

The following Action was taken by the Full Board on the 16th day of October, 2024.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Blackshire
Board Liaison

Date: 10/16/2024

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 25-38 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/16/2024

Name of Provider: Michigan Municipal Risk Management Authority

Contract Title: MMRMA Insurance Renewal

Address where services are provided: 'None'

Presented to Executive Committee at its meeting on: 10/14/2024

Proposed Contract Term: 10/1/2024 to 10/1/2025

Amount of Contract: \$ 348,434.00 Previous Fiscal Year: \$ 309,657.00

Program Type: Modification

Projected Number Served- Year 1: 0 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 10/1/2014

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network ("DWIHN") is requesting approval to contract with the Michigan Municipal Risk Management Authority ("MMRMA") to provide comprehensive liability, casualty and property insurance to Detroit Wayne Integrated Health Network ("DWIHN") from 10-1-24 through 10-1-25. The total premium payment is in an amount not to exceed \$348,434.00.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 24/25	Annualized
MULTIPLE	\$ 348,434.00	\$ 348,434.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64922.911000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Mannmohan Singla

Stacie Durant

Signed: Tuesday, October 1, 2024

Signed: Tuesday, October 1, 2024

Board Action Taken

The following Action was taken by the Full Board on the 10th day of October, 2024.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Blackshere
Board Liaison

Date: 10/14/2024

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 25-39 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/16/2024

Name of Provider: Pending

Contract Title: 7 Mile Behavioral Wellness Campus Construction

Address where services are provided: None

Presented to Executive Committee at its meeting on: 10/16/2024

Proposed Contract Term: 10/17/2024 to 11/16/2026

Amount of Contract: \$ 2,758,412.00 Previous Fiscal Year: \$ 0.00

Program Type: New

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 10/17/2024

Provider Impacted (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting approval to enter into a contract for construction management services (Phase I) with MiG-Roncelli Construction Services, **in the amount not to exceed \$2,758,412.00, for a term of twenty-five months from October 17, 2024 through November 16, 2026.** The amount represents the structural, steel and foundation of the building and related contractor fees.

The Procurement Division issued an RFP Control #2025-006 which was due on September 26, 2024 for construction of the 7 Mile Behavioral Health Wellness Center Phase I (i.e. Service Delivery Method). Three proposals were received however two were deemed non-responsive. Based on the evaluation team, the DWIHN Purchasing Department recommends awarding MiG-Roncelli Construction Services, the most responsive and responsible proposer. The \$2,758,412 million includes \$145,950 unsuitable soil allowance.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Block Grant

Fee for Service (Y/N):

Revenue	FY 24/25	Annualized
State Grant	\$ 2,758,412.00	\$ 2,758,412.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 00000.158000.00019

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Mannmohan Singla

Stacie Durant

Signed: Wednesday, October 9, 2024

Signed: Wednesday, October 9, 2024

Board Action Taken

The following Action was taken by the Full Board on the 10th day of October, 2024.

- Approved
- Rejected
- Modified as follows:

€ Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Blackshire Date: 10/10/2024
Board Liaison

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 25-40 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10.16.2024

Name of Provider: Graham Media Group

Contract Title: Media Campaign - Graham Media

Address where services are provided: None

Presented to Executive Committee at its meeting on: 10.16/2024

Proposed Contract Term: 10/1/2024 to 9/30/2025

Amount of Contract: \$ 40,000.00 Previous Fiscal Year: \$ 40,000.00

Program Type: New

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2024

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Communications Department is requesting approval to enter a new contract agreement between DWIHN and Graham Media, 550 West Lafayette, Detroit, MI 48226.

This would be a Communications Department contract agreement with Graham Media for FY 2025. The partnership includes a campaign during the months of January, March, April, May and June 2025.

The scope of services includes a five minute in-studio "Live in the D" interview, messaging on various local programming, email and targeted display campaigns, streaming TV and Local 4+ videos.

The community outreach campaign provides key Communications/ Access to Care messaging designed specifically for DWIHN on how to access the mental health system, programs and services for people with mental illness, intellectual and developmental disabilities, substance use disorder, etc. It will also focus on DWIHN's new crisis centers, mobile crisis programs, mental health stigma, mental health first aid, trauma, suicide prevention, bullying, autism, human trafficking and much more.

WDIV-TV 4 is the number one rated TV station in the metro Detroit area in certain time slots and has been a partner with DWIHN for many years.

The total amount of the contract is not to exceed \$40,000, for the period October 1, 2024 to September 30, 2025.

Board Action #: 25-40

Note: Board approval is requested as total contractual amounts with Graham Media exceed \$50,000 for FY25. In Board Action 25-02, \$50,000 of SUD media services were approved.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 24/25	Annualized
MULTIPLE	\$ 40,000.00	\$ 40,000.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.902000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Mannmohan Singla

Stacie Durant

Signed: Wednesday, October 9, 2024

Signed: Wednesday, October 9, 2024

Board Action Taken

The following Action was taken by the Full Board on the 10th day of October, 2024.

- Approved
- Rejected
- Modified as follows:

€ Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Blackshire
Board Liaison

Date: 10/14/2024



Interim President and CEO Report to the Board

Manny Singla

October 2024

FINANCE

Detroit Wayne Integrated Health Network's (DWIHN) received its 2025 healthcare plan renewal; costs increased by less than 1% and DWIHN employees will bear 100% of the increase. The DWIHN VP of Finance is requesting a waiver of the PA152 Health Care Act to fund the plans at an 88/12 percentage split between employer and employee (prior year 90/10 split).

LEGISLATIVE EFFORTS

Public Affairs Associates (PAA) will present at the November Full Board Meeting: Post Election - Legislative Outlook.

CMHAM Fall Conference – October 21-22, 2024: Board Member Bernard Parker is running for Treasurer. DWIHN presentations will include Manny Singla, Interim CEO and Jeff White, Associate Vice President of Operations discussing “Risk Matrix and Data Sharing”, as well as Cassandra Phipps, Director of Children’s Initiatives presenting “Putting Children First: Sharing Solutions for Infants, Toddlers, Children, and Their Families”.

ADVOCACY AND ENGAGEMENT

October 4: Tri-County Summit: The Behavioral Health Task Force is a component that started last year comprised of the three CMHs, judicial branches and law enforcement and how we can work cooperatively to ensure that people get into the necessary behavioral health and community supports.

October 3: DWIHN was recognized as one of Corp Magazine’s 2024 Overall Winner for a Diversity Champion Workplace. The award highlights DWIHNs ongoing commitment to fostering an inclusive environment where every voice is valued and celebrated.

September 30: DWIHN partnered with DPSCD to train 130 of their health educators to administer Narcan. The mandatory all-day training was held at Henry Ford High School as part of their professional development day. DWIHN will supply NaloxBoxes in all DPSCD high schools this Fall and train students over the age of 14 starting in January. The same Narcan training and DWIHN resources will soon be offered to the families of all students.

September 28: DWIHN hosted a Statewide Youth Summit at Westland City Hall for youth ages 14-25 to help enhance their life skills and knowledge in areas critical for personal/professional growth. The family-friendly event discussed care systems for young adults, wellness, leadership, empowerment and cultural awareness.

September 27: DWIHN Youth Spotlight Awards Program was held, recognizing some amazing young Wayne County youth for their leadership, advocacy and celebrating their perseverance. Awardees included an 8-year-old who has written two books to help inspire leadership and literacy among his friends, a young man who is excelling as a mentor after going through our juvenile justice system, a young woman who has been an advocate in our schools working with other young people, and so many more.

September 24: DWIHN partnered with CH4 for an all-day Narcan training at Wayne County Community College District’s Downriver Campus. The event trained nearly 300 individuals.

September 21: The Annual NAMI Walk was held at University of Detroit Mercy Campus, The event raised awareness for mental health programs and services in our community.

INTEGRATED HEALTH PILOT UPDATE

The Detroit Wayne Integrated Health Network (DWIHN) continues to make progress with integrating with Medicaid Health Plans. Below is a list of updates of the collaborations with Medicaid Health Plan Partners One, Two, and Three.

Health Plan Partner One

DWIHN and IHC meet monthly for care coordination. Seventeen members were identified with care gaps and those plans were developed and coordinated with Health plans staff.

Health Plan Partner Two

Care Coordination with Health Plan Two was initiated in September 2020. These meetings occur monthly. Health Plan Two had nineteen members identified as having gaps in care that were coordinated with care teams to develop care plans and those care gaps were addressed. Presently 141 members have received care coordination.

Health Plan Partner Three

DWIHN staff are working with Health Plan Three on a project of monitoring individuals who utilized the emergency room department units and how to perform data sharing. There are four CRSP's in the pilot: Neighborhood Services Organization, Lincoln Behavioral Services, Hegira and The Guidance Center.

Health Plan Three has made updates to how staff can see the aligned CRSP, they think this will help with an increase in referrals. DWIHN in the Month of September met with the CRSP to see if any problems with getting referrals. Health Plan 3 is having difficulties with making appointments. NSO reports they did have received calls for appointments from Health Plan 3.

Shared Platform and HEDIS Scorecard

Healthcare Effectiveness Data and Information Set (HEDIS) is a tool used by health plans to measure performance on important areas of care. DWIHN has developed a HEDIS scorecard based on claims from our CRSP and claims pulled from the MDHHS claims warehouse CC360. DWIHN is following the guidelines set by the National Committee for Quality Assurance (NCQA) as to the behavioral health HEDIS measures to monitor and report on. These measures are a combination of medical interventions and behavioral health interventions that affect one's recovery and independence in the community. During the month of September, the HEDIS scorecard was reviewed at seven CRSP monthly meetings and FUH data.

CLINICAL OPERATIONS

Health Home Initiatives:

Behavioral Health Home (BHH)- Current enrollment: 811 members

Substance Use Disorder Health Home (SUDHH) - Current enrollment: 607 members

The Opioid Health Home has now officially transitioned to the Substance Use Disorder Health Home (SUDHH) as of October 1, 2024. Since adding a new SUD Health Home Administrator in August, the Health Home team has taken a deep dive on examining utilization, monitoring, and outcome data processes in the Health Homes. The team is working on improving report processes collaboratively with the providers, including the addition of a 30/60/90-day utilization report to monitor provider engagement with people and ADT monitoring for beneficiaries. The Health Home team is onboarding two additional BHH sites and one additional SUDHH site for a December 1, 2024 start.

CCBHC State Demonstration

Current enrollment: 10,458 among six (6) providers

The Certified Community Behavioral Health Clinic (CCBHC) State Demonstration expanded to its 3rd cohort of providers on October 1, 2024. There were 15 sites eligible to apply for this certification, three of which were fully certified and three that were provisionally CCBHC-certified by the State. Hegira Health has received full CCBHC certification in Region 7. The Health Home team is hard at work onboarding Hegira and implementing FY-2025 CCBHC changes to the program. We can expect a large influx of people into the CCBHC demonstration population from Hegira; the initial estimate is approximately 5,600 people. The DWIHN Community Care Clinic has received provisional certification to join the State CCBHC Demonstration if all requirements are met by November 22, 2024.

Crisis Services

As the State-sanctioned regional crisis provider, DWIHN continues to build on our centralized crisis continuum of services. DWIHN is currently establishing Pre-Admission Review (PAR) dispatch services, which is set to launch November 1, 2024. This will route all calls requesting a PAR to DWIHN for review, completion of the Request for Service and dispatch of services.

CHIEF MEDICAL OFFICER

Given that September is Suicide Prevention Month, the Ask the Doc-September Issue covered Suicide Prevention information.

Dr. Mammo discussed effects of opioids on children and adolescents with Local 4 News at the Rescue Ready: Opioid Overdose Training event on September 24, 2024. Dr. Mammo also completed an Ask the Doc video about ADHD in September 2024.

One PA student and two psychiatric NP students completed the onboarding process and started their Psychiatry rotation on October 1. Dr. Faheem and Dr. Mammo have met with their Program Directors to discuss rotation and teaching expectations.

The University of Michigan Child and Adolescent Psychiatry Department has an educational grant where they provide Autism education and consultation and met with us to identify the needs of Wayne County. They are hoping to develop certification program for clinicians with continuing education credits that would help them care for individuals with Autism especially those that age out and are cared by adult providers with limited Autism experience. Met with our internal teams to gauge their interest and to introduce U of M Team to Provider Network subsequently.

Dr. Faheem attended the Ribbon Cutting Ceremony for Trauma Recovery Center for Henry Ford Health on September 6. It is a great resource for Detroit Community and they are looking for collaboration with DWIHN on patients who would have ongoing behavioral health needs after being initially served by HFHS Trauma Center. It was a pleasure to hear a lot of great things about DWIHN from multiple disciples and physicians.

CRISIS SERVICES

Staffing Update:

- *New Hires:* One full-time APP started in September 2024 for evening coverage. One contingent psychiatrist and one contingent APP started in September 2024 to help with coverage.
- *Workforce Needs:* We have continued to expand our staffing pool for full-time and contingent psychiatrists and APPs to help with coverage. Two full-time APPs will start this month for day and evening coverage. With that, Crisis Center is fully staffed with providers. Another contingent psychiatrist is expected to start this month.
- *Training:* Psychiatrists and APPs continue to regularly receive training on updated policies and procedures, evidence-based practices, risk assessments, and medical triage, as well as documentation standards and expectations and voluntary and involuntary processes which have been identified as

areas needing ongoing attention. Last month they were trained on PRN Medications, BEST Unit Transfers and Against Medical Advice Discharges.

- *Goals:* Ongoing patient satisfaction, maintain quality of care and Hire staff for optimal coverage of staffing pattern.

Trends:

Description: The Crisis Care Center opened on June 10, 2024 and serves individuals ages 5 and older, 24/7. DWIHN has received provisional State certification for the Adult Crisis Stabilization Unit.

- *Current Status:* In September alone, there have been 190 presentations to Crisis Center (47 at CFCU, 143 at CSU). Since opening, Crisis Care Center has admitted over 350 adults (was 200 end of July) and over 80 youth (was 25 end of July). Children and adolescent evaluations have notably increased since the start of the school year.
- More than 80% of adult admissions have been voluntary.
 - Top diagnoses for children and adolescents include (*increase in adjustment disorder and decrease in disruptive disorder and trauma disorders*):
 - Adjustment disorders
 - Depressive disorders
 - Disruptive and impulse control disorders
 - Top diagnoses for adults include (*remain consistent with before*):
 - Psychotic disorders
 - Depressive disorders
 - Schizoaffective disorders
 - Alcohol use disorders
- *Significant Tasks During Period:* Efforts continued towards optimization of electronic medical record. We met with State for our one-on-one meeting.
- Our first set of reports were due to them and DWIHN received a lot of accolades on areas of our achievements including our number of members served, low restraint and emergency medication use as well as coordination efforts with area hospitals during medical transfers.
- *Major Accomplishments During Period:* Daily case discussions were implemented to optimize care of individuals. Individuals seeking treatment were linked to resources in a timely manner and have been found very helpful to all staff.
- *Next Steps:* We are preparing for the Joint Commission review. Application will be submitted in October with anticipated review In December or January.
- We are looking at developing reports in medication utilization trends
- Wayne State University has reached out to us for a potential research and educational project related Children missing school due to threats made at school that result in several days of missed school. They along with Wayne RESA are interested in using the data to identify schools and districts that could benefit from education and training. We had our initial meeting which will be followed by IRB approval and discussion with internal teams.

DIRECT CLINICAL SERVICES

DWIHN Direct Clinical Service Provision:

DWIHN Community Care Clinic currently offers in-person services on the third floor of the 707 Milwaukee building. This site location will be temporary until the purchase and remediation of the Annex building is completed. DWIHN currently provides adult outpatient services to individuals 18 years and older with a severe mental illness. Services include intake assessment, treatment planning, therapy, case management, outpatient psychiatric evaluation and management. A second site location has been identified in the Wyandotte service area with plans to finalize both sites soon. As site locations are being built to suit, the direct services team continues to provide treatment to individuals in the community and through telehealth.

The DWIHN direct services team received provisional approval by Michigan Department of Health and Human Services (MDHHS) to provide children home based services. Home Based services are the most intensive outpatient level of care for children with defined parameters established by the state regarding service delivery requirements. Two clinicians have been hired to fulfill the role and are scheduled to begin October 14, 2024. During the month of September, DWIHN Community Care Clinic begun providing in-person and telehealth outpatient services for children ages 6 years and older. This level of care is slightly less intensive than home-based services but still provides evidence-based practice for children with severe emotional disorders (SED). The direct services team applied and was approved to deliver services through the School Success Initiative for DWIHN. This approval will provide students in the public school system with additional access to the DWIHN treatment services array. Services are planned to begin this month.

The current staff hired to deliver DWIHN direct services is as follows: One full-time medical director/psychiatrist for adult services, one part-time child psychiatrist, three behavioral health clinicians, one full-time case manager, one direct services administrator, one office manager and one peer support specialist. Additional positions will be filled based on service needs.

CCBHC Demonstration Expansion:

DWIHN received provisional certification to become a CCBHC demonstration site effective January 2025. The DWIHN clinical team has a few paperwork items due to the State by November 22, 2024, and then full certification will be granted. This certification will greatly expand the access of behavioral health services to individuals with mild to moderate mental health diagnosis regardless of residency, insurance or ability to pay. CCBHC demonstration sites are required to provide nine core services to its beneficiaries. Those services are Crisis Services, Screening Assessment and Diagnosis, Outpatient Behavioral Health Services, Person Centered Planning, Outpatient Primary Screening and Monitoring, Behavioral Health Urgent Care, Targeted Case Management, Psychiatric Rehabilitation, Peer and Family Supports and Intensive Community Based Services to Veterans. The State requires that the use of specific evidence-based practices be utilized to deliver CCBHC services. This certification will be a huge shift for DWIHN and will positively broaden the scope of services delivered to members in the community.

Direct Services Next Steps:

- Develop direct service model of practice around CCBHC performance measures.
- Continue to build and enhance direct services to serve up to 200 children and adult individuals by December 2024. This will improve the timeliness performance indicator for children and adults non-emergent request for service.
- Build home based and outpatient services for children. This will improve the children's timeliness performance indicator.
- Build ACT services for adults with mental illness.
- Apply for Joint Commission accreditation to deliver substance use disorder services.
- Improve compliance with follow-up after acute care settings by offering same day access to individuals.
- Improve recidivism rate.
- Enhance electronic medical records to meet contractual quality performance measures.

HUMAN RESOURCES

During the past month, DWIHN has hired the following staff:

Peer Support Specialist Outpatient Clinics
Peer Support Specialist Crisis Services
Peer Support Specialist - AOT (Part-Time)
Peer Support Mobile Crisis
Peer Support Crisis Services Contingent
Peer Agent

OBRA PASSR Evaluator - Contingent
 Nurse Practitioner
 Mobile Crisis Clinician (Part Time)
 IT Systems Engineer
 Dispatch Coordinator (Part Time)
 Dispatch Coordinator - PAR (Part-Time)
 Dispatch Coordinator - PAR
 Dispatch Coordinator
 Crisis Care Shift Supervisor - Contingent
 Credentialing Administrator
 Clinical Specialist
 Call Center SUD Technician - Contingent
 Call Center Clinical Specialist - Contingent
 Call Center Clinical Specialist
 Behavioral Health Technician Supervisor - Contingent
 Behavioral Health Technician - Contingent
 Administrative Assistant II

DWIHN HR has continued contract negotiations with the AFSCME union. Supervisory Institute Session #6 (One Minute Re-directs) was conducted September 12 for Supervisory Staff. Session #7 was held on October 10 (Handling Difficult Behavior and Discipline).

INFORMATION TECHNOLOGY

Business Processes:

- Electronic Visit Verification (EVV)
 - EVV launched and still working out data file errors between PCE, MDHHS/HHAExchange.
 - Portals continue to be in the process of setup.
 - The claims/billing component of EVV is not live yet and no date has been identified yet.
- Autism Risk Matrix
 - Autism Risk Matrix continues to be programmed.
- Outpatient Care Clinic
 - Continue to work internally on building out MHWIN to include the necessary components.
- CCBHC
 - Working internally with staff and PCE to ensure MHWIN has all the necessary components.
- Wrike
 - Completed the configuration phase and working on initial user end training within the IT Department to take place in October.
- NeoGov Learn
 - Completed the training phase and sign-off for implementation.
 - Continue to complete the upload of trainings and transcripts for DWIHN staff.
- PAR Dispatch
 - Completed the internal components within MHWIN.
 - Attended trainings held by DWIHN to equip providers as needed with the business steps.
- Questica
 - Automated processes to upload data to Questica completed and tested, currently being vetted by the budgeting team.
- Henry Ford Joint Project
 - Continued data loads for project
- Provider Network Adequacy Dashboard
 - Added more columns to data export

- EQI reporting
 - Conducted P1 assessment of data results
- Building Desk Hoteling
 - Awaiting scheduled opening of floors 3,4,5 at Milwaukee before starting deployment at that facility.

Infrastructure/Security/ IT Compliance:

- Building Construction
 - Woodward / Milwaukee still pending blueprint and diagram from vendor (Bluestone)
 - 707 WAPs, workstation ports enabled on floors 3, 4, and 5 for 707 W. Milwaukee
- Security
 - Arctic Wolf hardware and software installed ready on the DWIHN side, awaiting handover from provisioning to concierge (operations) side at ArcticWolf to begin SOC/SEIM setup.
 - Two of the 5 ICO audits completed, expecting the others at any time.
 - Working with Legal, vCISO, Compliance, Administration, and external forensic examiners on a security incident resulting from an employee allowing remote control of PC by threat actor.
 - IT Staff are currently working on RBAC (Role Based Access Controls) and incident response playbooks
 - Continuing working with business units on the DWIHN BCP/DR plan, transitioning from information gathering to action planning.
 - SOPHOS service configured to prevent download of .exe's via browser
 - Enabled policies in Cisco UMBRELLA and continue to work with Security and Compliance to validate blocks
 - Password Manager Pro enabled to pass username/password via RDP and website access for internal administration use.
 - Vetting and removing Azure SSO applications.
- Onboarding/Offboarding
 - Engaging in an ongoing development process with HR to finalize a new automated onboarding/offboarding system that meets Access Control standards in compliance frameworks. Collaborating with HR to integrate the onboarding/offboarding process into the NeoGov system.
- SQL Server upgrade
 - SQL issues have resulted in the new hardware setup, reevaluation and planning for Nutanix move is underway.
 - Data protection / Backups continuing to progress without causing volatile issues with the operating system. Successfully tested new process against NPI with little to no impact to server stability.
- Genesys Phone System
 - Collaborating with TTEC Consulting to review processes within the Contact Center, identifying optimal opportunities in the Genesys system.

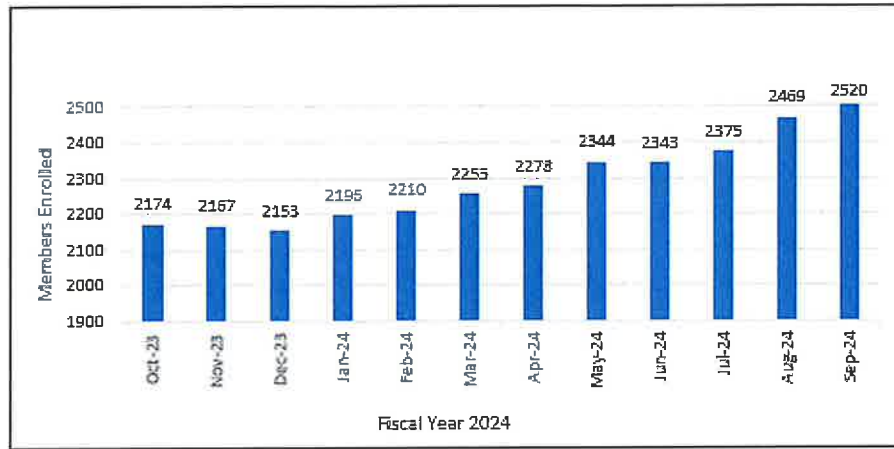
AUTISM SERVICES

DWIHN Autism Services Department oversees autism services for youth and young adults up to 21st birthday. Applied Behavior Analysis (ABA) is an intensive, behaviorally based treatment that uses various techniques to bring about meaningful and positive changes in communication, social interaction, and repetitive/restrictive behaviors that are typical of ASD.

There was a total of 2520 members assigned to DWIHN's ABA provider network for September 2024. This was a moderate increase of 51 members added from August to September. In addition, among the three (3)

Individual Diagnostic Evaluation Providers, there were a total of 182 referrals, 169 kept appointments, and 7 no show appointments. *It is noted the data for this month is preliminary and subject to change during next month's report.*

Total Members Enrolled in Autism Services:



The following ABA Providers, who completed the RFQ process, were selected to move forward with contracts and need to successfully complete the credentialing process. The ABA Providers selected from the Qualified List are as follows:

Provider Name	City
Integrated Pediatric Therapy	Brownstown
ABA Golden Steps	Home-Based Only
Downriver Therapy Association	Trenton

Applied Behavior Analysis (ABA) Level of Care:

ABA treatment offers two different levels of care according to medical necessity, that is either Focused Level of Care or Comprehensive Level of Care. Focused level of care is a limited number of chosen skill targets specific to identified goals that can range from 10 to 25 hours per week. Whereas comprehensive level of care focuses on multiple areas of functioning such as cognitive, communication, social, emotional, and behaviors for about 30 to 40hrs per week.

For FY24 (Q1 – Q3) there was a total of 1,472 new members; in which, 1,386 members met medical necessity for Comprehensive Level of Care and 86 members met medical necessity for Focused Level of Care.

New Members – Level of Care Status	Comprehensive	Focused	Total
Q1	386	28	414
Q2	422	25	447
Q3	578	33	611
Total:	1386	86	1472
Fiscal Year 2023 - 2024	Comprehensive	Focused	Total
10/1/23 – 7/31/24	2256	188	2,444

The Autism Department has coordinated with the Access Call Center to improve oversight of members either waiting for diagnostic evaluation or coordination of care. Data system will be utilized across both departments improving access and workforce. DWIHN is currently updating the tracking system for ABA Providers to inform of changes to level of care throughout treatment.

CHILDREN’S INITIATIVES

Hospital Recidivism:

The Michigan Department of Health and Human Services (MDHHS) Performance Indicator #10 captures the percentage of readmissions of children during the quarter to an inpatient psychiatric unit within 30 days of a previous discharge. The goal is for the percentage rate to be under 15% of youth presenting with hospital recidivism.

During FY24/Q3 the hospital recidivism rate increased above the benchmark of 15% to 15.81%. This is the highest recidivism rate DWIHN has experienced. In analyzing the data, it was determined the majority of the youth experiencing an inpatient hospitalization recidivism were brand new to the network and/or did not complete the scheduled intake assessment appointment with the Children Provider. To improve reducing hospital recidivism various meetings were held with Children Initiative, Utilization Management, Crisis Services, crisis screeners, and meetings with Children Providers to discuss the data trend, barriers, and solutions. An updated Children Crisis Clinical Review Form was added to DWIHN website for Providers to complete within 48 hours of a crisis event resulting in member placed out of the home. This form assists with Providers informing of hospital discharge planning, status of member, and progress/barriers with treatment services. Also updating the Crisis Plan policy and Pre-Admission (PAR) procedures and educating on the CRSP Re Engagement / Disenrollment Policy to properly engage youth discharged from the hospital setting. For FY24/Q4 showing improvement with hospital recidivism as evidenced by the rate decreasing to 9.18%. In addition, there is noted progress with Providers completing Crisis Plans consistently as well.

MichiCANS:

MDHHS developed the MichiCANS screener and comprehensive assessment for children and youth ages 0 to 21st birthday. This tool is used to support Family Driven, Youth-Guided care planning and level of care decisions, facilitate quality improvement initiatives, and monitor outcomes of services. The Children Center and DWIHN Access Department participated in the Soft Launch Pilot January 2024–March 2024. Although the soft launch ended, we are continuing to complete the MichiCANS Screenings in preparation for the full implementation October 2024. MDHHS reported that they have not received CMS approval for the use of MichiCANS for persons receiving 1915iSPA or SED Waiver services. Until that approval is obtained, providers will need to complete the CAFAS for those specific populations.

During the month of September 2024, the DWIHN Access Department completed 422 MichiCANS Screenings; of which 254 screenings were ages 6 to 20 years old and 153 screenings were ages 0 to 5 years old

September Screenings:

Screening Disposition	Total Screenings
No Eligibility or Services Declined	0 Screenings
Non-Emergency: Mild / Moderate Needs	116 Screenings
Non-Emergency: Serious Needs	357 Screenings
Emergency	3 Screenings
Total Screenings	422

DWIHN updated policies to incorporate the final version of the MDHHS MichiCANS Behavioral Health Services bulletin 24-38. Also contributed to implementation of the revised assessment replacement bulletin with new assessment codes effective 10/1/24 and service utilization guidelines. Held a meeting with Wayne County Department Health and Human Services (DHHS) to discuss referral process for DWIHN to receive MichiCANS screenings. This information was shared during Children System Transformation Meeting held on 9/27/24. It has been identified there were 47 screenings lacking a screening disposition. This requires coordination with DWIHN Access and IT department to determine barriers to displaying screening dispositions.

RESIDENTIAL SERVICES

Hospital Referral Efficiency:

The Residential Services Department continues to examine the hospitalization data for residential referrals in efforts to decrease the frequency and duration of inpatient hospital stays. It is important that we monitor efficiency to reduce the amount of time a member spends inpatient.

Total # inpatient per UM reporting	687
# of residential inpatient referrals	27
Average % of residential inpatient	3.93%
# of members discharged during period	19
(Average) # of Days from Assessment to Discharge	8.1

Recently, the department added a weekly meeting with Residential Care Coordinators, Department Managers, and the Director designed at problem solving and brainstorming placement options. Staff assignments are made daily, and staff are required to reach out to new referrals within 24 hours.

In September, the Residential Services Department was able to help discharge nineteen (19) members out of inpatient psychiatric units and place them into the community. The department is continuously consulting with hospital staff to discuss barriers to placement. The team is also looking for new residential providers to onboard into the DWIHN network.

New Referrals

The Residential Services Department tracks the number of new referrals coming into the department. It is important to track referrals to gauge the capacity of the network along with managing the resources available.

Total # of new referrals	50
Inpatient hosp. referral	28
Emergency Dept	3
Crisis Center	5
CRSP	12
Nursing Home	2

The Residential Services Department is currently providing services to 2,132 members within the network. DWIHN has been able to complete onboarding of four new residential service providers in August and September. These providers will provide more opportunities for placement of our members in the community.

The department has identified a need within the network for continued education on the referral process and improvement in clinical documentation. This includes how the residential assessment impacts the treatment planning process and authorizations. The department will begin conducting bimonthly meetings with Clinically Responsible Service Providers in October that will focus on improving the referral process

and clinical documentation. We will continue to have quarterly meetings with public guardians and transitional housing providers to review barriers to placement.

SUBSTANCE USE DISORDERS

The CHES Health Analytics Tool

CHES is a platform that streamlines the viewing and extraction of essential information, enabling a deeper insight into member progress and outcomes. It has proven to be an invaluable asset for providers wanting to improve outcomes of their programs. Quality Behavioral Health and Personalized Nursing successfully enrolled their first members in July of 2024.

This app provides access to a Peer Engagement Team 24/7, which offers discussions, offers encouragement, and crisis support. In addition, it provides evidence-based online lessons for learning and practicing recovery skills and offers a contingency management reward module.

At the close of July, the total number of members enrolled stood at 18. By the end of September, this number had risen to 76, marking a substantial 322% increase in enrollment. This significant growth demonstrates the remarkable success and expansion of the program over just a two-month period.

COMMUNICATIONS

Main Activities During Quarter 4: July-September:

- Media Outreach-24/7 mobile units, opioid overdose awareness event
- Mobile Outreach
- Access Call Center calls related to Communications outreach
- Community Events and Outreach
- Social Media Outreach

Progress on Major Activities:

Media Outreach

The Communications department is always looking for ways to work with the media and share stories about resources, events and activities related to DWIHN and its providers. During this month the Communications department garnered multiple media stories including the below examples

WDIV Go 4 It – Rescue Ready: Opioid Overdose Training



The DWIHN SUD Team and Communications Team secured a major partnership with WDIV’s Go 4 It Program, culminating with a large county-wide training event held at the Wayne County Community College District on Sept. 24. Leading up to it, there were several stories than ran with DWIHN at the forefront, leading training and providing outreach and awareness.

- Sept. 8 – [NARCAN Training at WDIV Studios](#)
- Sept. 21 – [Judy Davis was in-studio to promote the Narcan Training at WCCC](#)
- Sept. 24 – [All day coverage of Narcan training with Dr. Frank McGeorge and Hank Winchester reporting and interviewing our own, Dr. Dalia Mammo, Medical Director of Crisis Services](#)

NAMI Walk

On September 21, WJBK TV-2 covered the event and interviewed me on DWIHN’s participation.

Mobile Outreach

The DWIHN Mobile Outreach Clinician, Kevin Giles, was able to add new events to the calendar and continued the partnership with Wayne Metro and Black Family Development.

Category	
Number of mobile events attended	8
Number of meaningful engagements	1,028
Number of screenings in the system	0
Number of follow-up calls made	34
Number of referrals made as a result of follow up	5
Benefit assistance referral	0
Bill payment referral	0
Complex Case Management referral	0
Connection to Access Center	6
Housing referral	0

Access Call Center Calls Related to Outreach:

Each quarter the Access Call Center asked callers "How Did you Hear About Us?" During the 3rd quarter of FY '23-'24, the total number of calls managed by the Call Center was 44,567. The total number of callers who answered the question was 28,145 or 63%. Of those callers, 587 of them heard about the services from: website, online, flyer, hotline, TV, radio, internet, Google, social media, myDWIHN app.

Community Outreach:

In September, DWIHN staff participated in several outreach initiatives, including the "Walk a Mile in My Shoes Rally" in Lansing, the "Celebrate Recovery Walk & Rally," and the AmeriCorps Urban Safety Program at Wayne State. DWIHN also organized the "Rescue Ready: Opioid Overdose Training Event" in collaboration with WDIV, Mariner’s Inn, and MASCO at the Downriver Campus of WCCC. Additionally, DWIHN hosted the Men’s Conference and supported the 25th Annual Substance Use & Co-occurring Disorder Conference.

Youth United also held a Statewide Youth Summit and the Annual Youth Spotlight Awards.

Upcoming Events:

October 19 - Autism in the D, 2:00-4:30pm

October 25 - DWIHN Days: Trunk or Treat Community Event, 4:00-6:30pm

Influencer Marketing Update:

Social Media Influencer	# of Posts	Engagement/Impressions
The Capital Brand/Randi Rosario	2 Post, 6 Story Posts	Over 101K total views
Kathleen Springer	4 Posts	Over 2k total views

Social Media Performance Report Summary

- Impressions: 112,107, down 13%
- Engagements: 6,486, down 44.1%
- Post Click Links: 2,743, down 13%
- Engagement Rate: 5.8%, down 35.7%
- Total Audience Growth over the last month was 19,934.

Google Analytics

- 2,067 Business Profile interactions
- 5,070 People viewed the DWIHN Business Profile
 - 2,970 (59% Google search - desktop)
 - 1,821 (36% Google search - mobile)
 - 222 (4% Google Maps - mobile)
 - 57 (1% Google Maps - desktop)
- 2,545 Searches DWIHN was shown in users search results:
 - DWIHN – 843
 - mental health services detroit – 171
 - wayne county community mental health – 125
 - wayne county mental health – 110
 - dwctraining - 98