



Detroit Wayne Integrated Health Network

707 W. Milwaukee St.
Detroit, MI 48202-2943
Phone: (313) 833-2500
www.dwihn.org

FAX: (313) 833-2156
TDD: (800) 630-1044 RR/TDD: (888) 339-5588

FULL BOARD/ANNUAL MEETING

Wednesday, July 17, 2024
Crystal Garden Event Center
16703 Fort Street
Southgate, Michigan 48195
11:00 a.m.
AGENDA

- I. CALL TO ORDER**
- II. ROLL CALL**
- III. APPROVAL OF AGENDA**
- IV. MOMENT OF SILENCE**
- V. APPROVAL OF BOARD MINUTES – June 20, 2024**
July 3, 2024 - Special Full Board Minutes
- VI. RECEIVE AND FILE –** Approved Finance Committee Minutes – June 5, 2024
Approved Program Compliance Committee Minutes – June 12, 2024
- VII. ANNOUNCEMENTS**
 - A) Network Announcements
 - B) Board Member Announcements
- VIII. BOARD COMMITTEE REPORTS**
 - A) Board Chair Report
 - 1) Community Mental Health Association of Michigan (CMHAM) Annual Fall Conference – October 21st & 22nd 2024 – Grand Traverse, Michigan
 - 2) National Council on Mental Wellbeing NatCon25 – Philadelphia, PA (May 5th-7th 2025)
 - 3) Regional Chamber of Commerce Mackinac Policy Conference 2025 – Mackinac Island, Michigan (May 27th – May 30, 2025)
 - B) Executive Committee
 - 1) CEO Transition Updates
 - 2) Metro Region Meeting – Detroit Wayne Integrated Health Network – Hosts (September/October)
 - 3) Budget Hearing – Joint Finance and Program Compliance Committee Meeting (August 7, 2024)

Board of Directors

Dr. Cynthia Taueg, Chairperson
Karima Bentounsi
Jonathan C. Kinloch

Kevin McNamara, Vice Chairperson
Angela Bullock
Bernard Parker

Dora Brown, Treasurer
Lynne F. Carter, MD
William Phillips

Eva Garza Dewaelsche, Secretary
Angelo Glenn
Kenya Ruth

Manny Singla, Interim President and CEO



- C) Finance Committee
- D) Program Compliance Committee
- E) Recipient Rights Advisory Committee

IX. SUBSTANCE USE DISORDER (SUD) OVERSIGHT POLICY BOARD REPORT

X. FY2023/2024 RESOLUTION #2 – RESOLUTION HONORING THE ACCOMPLISHMENTS OF MR. ERIC DOEH, PRESIDENT AND CEO - DETROIT WAYNE INTEGRATED HEALTH NETWORK

XI. UNFINISHED BUSINESS

Staff Recommendations:

- A. BA#21-29 (Revision 3) – Outfront Media Inc. *(Finance)*
- B. BA#21-72 (Revision 3) – Plante & Moran PLLC *(Finance)*
- C. BA#24-06 (Revision 7) - Detroit Wayne Integrated Health Network (DWIHN) Provider Network System (FY23/24) *(Program Compliance)*
- D. BA#24-12 (Revision 4) - Substance Use Disorder (SUD) – Treatment Provider Network – Overdose Awareness Day and Narcan Kits *(Program Compliance)*

XII. NEW BUSINESS

Staff Recommendations:

- A. BA#24-69 – 123.Net Internet Services *(Finance)*
- B. BA#24-70 – Considine Little Rock Life Center *(Finance)*

XIII. AD HOC COMMITTEE REPORTS

- A. Policy/Bylaw Committee
- B. Strategic Plan Committee
- C. Board Building Committee
- D. CEO Search Committee

XIV. INTERIM PRESIDENT AND CEO MONTHLY REPORT

- A. Update Crisis Care Center
- B. Update Provider Stability Plan
- C. Update Integration Pilot
- D. Update Long Term Residential Care

XV. REVIEW OF ACTION ITEMS

XVI. GOOD & WELFARE/PUBLIC COMMENT/ANNOUNCEMENTS

Members of the public are welcome to address the Board during this time for no more than two minutes. (The Board Liaison will notify the Chair when the time limit has been met.) Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis).

XVII. ADJOURNMENT



**DETROIT WAYNE INTEGRATED HEALTH NETWORK
FULL BOARD
Meeting Minutes
Thursday, June 20, 2024
1:00 p.m.**

BOARD MEMBERS PRESENT

Dr. Cynthia Tauzeg, Chair	Angela Bullock
Kevin McNamara, Vice Chair	Angelo Glenn
Dora Brown, Treasurer	Jonathan C. Kinloch
Eva Garza Dewaelsche, Secretary	Bernard Parker
Kenya Ruth, Immediate Past Chair	William Phillips
Lynne F. Carter, M.D.	

BOARD MEMBERS ATTENDING VIRTUALLY: None

BOARD MEMBERS EXCUSED: Ms. Karima Bentounsi

SUBSTANCE USE DISORDER OVERSIGHT POLICY BOARD ATTENDING VIRTUALLY: Mr. Thomas Adams, Chair, Substance Use Disorder Oversight Policy Board

GUEST(S): Ms. Tricia Tate, Chief Program Officer, IDD and LTO and Ms. Lori Roskam, Director, IDD Care Coordination – EasterSeals MORC

CALL TO ORDER

The Board Chair, Dr. Tauzeg, welcomed and thanked everyone for their patience as the meeting had a late start. She also wished everyone a happy Juneteenth yesterday. The meeting was called to order at 1:42 p.m.

ROLL CALL

Roll call was taken by Ms. Garza Dewaelsche, Board Secretary and a quorum was present.

APPROVAL OF THE AGENDA

The Board Chair called for a motion on the agenda. **It was moved by Ms. Ruth and supported by Ms. Brown approval of the agenda with the following changes: items XI. Unfinished Business – Staff Recommendations and Item XII. New Business – Staff Recommendations will be moved and taken after item VII. Announcements. The Chair noted that an item – CEO Resignation would be added to the Report of the Board Chair. There was no further discussion. Motion carried; agenda adopted as amended.**

MOMENT OF SILENCE

The Board Chair, Dr. Tauzeg, called for a moment of silence. Moment of Silence taken.

APPROVAL OF BOARD MINUTES

The Chair called for a motion on the Board minutes from the Full Board meeting of May 15, 2024. **It was moved by Mr. Parker and supported by Ms. Brown approval of the Full Board minutes of May 15, 2024.** There was no further discussion. **Motion carried.**

RECEIVE AND FILE

The approved minutes from the Finance Committee meeting of May 1, 2024 and the Program Compliance Committee meeting of May 8, 2024 were received and filed.

ANNOUNCEMENTS

Network Announcements

Ms. T. Devon, Director of Communications reporting. It was reported that Detroit Wayne Integrated Health Network (DWIHN) is sponsoring the Men of Excellence Award Ceremony on Thursday, June 27th at 6:00 p.m. at the MGM. She was happy to announce that Mr. Kevin Fisher, Executive Director of NAMI, Michigan is receiving an award. Board members that are interested in attending should notify the Board Liaison. The 10th Anniversary of our Faith Based Conference will be held on Thursday, July 18th at Fellowship Chapel, in Detroit. They are excited about their 10 years of service and reaching out to faith-based leaders in our community. An invitation was extended to Board members to register for the conference. A flyer will be sent to board members, and anyone interested in attending should contact the Board Liaison.

Board Announcements

The Chair called for board announcements. Ms. Garza Dewaelsche noted that Ser Metro has a charter school under Detroit Public Schools which serves high risk youth; one of the locations is on the East side at the Samaritan Center - a few weeks ago there was a drive by shooting in the evening near the home of one the students; one student was killed and the other student was unharmed. DWIHN was called and Ms. Blackwell, Chief of Staff was able to promptly refer her to people who could provide staff and students with counseling. Ms. Garza Dewaelsche thanked Ms. Blackwell and DWIHN for the programs and services they offer which are needed all over.

There were no additional board announcements.

The Chair, Dr. Tauieg noted the agenda had been amended and called for Unfinished Business-Staff Recommendations.

UNFINISHED BUSINESS

Staff Recommendations:

- A. BA#21-73 (Revised) – 123.Net Fiber Internet Services The Chair, Dr. Tauieg called for a motion. **It was moved by Mr. Glenn and supported by Mr. Phillips approval of BA#21-73 (Revised).** K. Frambro, VP of IT reporting. This board action is requesting a BO modification to (BO022190062), additional funding to provide payment for the remainder of the contractual agreement through year three (3). Requesting funds in the amount \$12,894.00 be added. Justification for the cost is due to the increase and addition of bandwidth between Milwaukee and Woodward. Request to add funding to cover the remainder of the contract. The new total not to exceed \$90,258.00. There was no further discussion. **Motion carried.**
- B. BA#22-50 (Revised) – Rehmann Robson CPAs & Consultants – Standard Cost Allocation Consulting Services. The Chair, Dr. Tauieg called for a motion. This revised Board action is requesting approval for the Finance Department to extend the contract term to September 30, 2026. There are no additional funds requested. The initial board action was approved for

\$139,300 through September 30, 2024 to enter into a comparable source contract with Rehman Robson Inc. for the accounting and consulting services related to assisting DWIHN with the implementation of the Standard Cost Allocation (SCA) Model required by the Michigan Department of Health and Human Services (MDHHS) which will be included in the upcoming years compliance examination. The accounting and consulting services relate to, but not limited to the internally provided and direct services at the newly constructed Care Center, the anticipated 7-Mile Integrated Care Center and Downriver Care Center. A contract is budgeted and funded primarily with the Care Center's budget. To date, the contractor has incurred approximately \$10,300 in costs. **It was moved by Mr. Parker and supported by Ms. Ruth to bundle and approve BA#22-50 (Revised) Rehmann Robson CPA's & Consultants and BA#24-07 (Revision 7) Detroit Wayne Integrated Health Network (DWIHN) FY2023/2024 Operating Budget. Both board actions had been vetted and moved for approval by the Finance Committee.** There was no further discussion. **Motion carried.**

C. BA#24-06 (Revision 6) – Detroit Wayne Integrated Health Network (DWIHN) Provider Network System FY2023/2024. The Chair called for a motion. This board action is requesting the addition of the following five (5) providers to the DWIHN provider network: Residential Providers: 1. Lionessden Homes, LLC (Credentialed 5/16/2024 for Personal Care in Licensed Residential Setting; Community Living Support); 2. Paris Safe Keeping (Credentialed 5/15/2024 for Personal Care in Licensed Specialized Residential Setting; Community Living Support); Three (3) SUD Providers: The following providers were placed on the SUD RFQ Qualified List: 1. Spectrum Human Services (Credentialed 11/16/2023 for Outpatient; Intensive Outpatient (IOP); Case Management) 2. Positive Images (Credentialed 4/15/2024 for Outpatient; Intensive Outpatient; IOPD; Case Management; Residential; Recovery Support Services; Recovery Housing; Day; WSS: PPW) 3. CareFirst Community Health Services, (Credentialed 3/12/2024 for Outpatient; Intensive Outpatient (Level I and II); Intensive Outpatient with Domicile; Recovery Support Service; Recovery Housing; Case Management) MDHHS/LARA SA0820604. This board action requires no budget increase due to the reallocation of funds within the total budget. DWIHN is requesting approval for continued funding for the Provider Network System for the fiscal year ending September 30, 2024. This will allow for the continued delivery of behavioral health services for individuals with: Serious Mental Illness; Intellectual/Developmental Disability, Serious Emotional Disturbance and Co-Occurring Disorders. **It was moved by Mr. Parker and supported by Ms. Garza Dewaelsche to bundle and approve BA#24-06 (Revision 6) Detroit Wayne Integrated Health Network (DWIHN) Provider Network; BA#24-12 (Revision 3) Substance Use Disorder (SUD) Treatment and BA#24-13 (Revision 1) Substance Use Disorder (SUD) FY24 Prevention Synar Program – Strategies to Overcome Obstacles.** All board actions had been vetted and moved for approval by the Program Compliance Committee. There was no further discussion. **Motion carried.**

D. BA#24-07 (Revision 6) Detroit Wayne Integrated Health Network (DWIHN) FY2023/2024 Operating Budget. This board action is requesting board approval to certify additional Medicaid and HMP revenues totaling \$122,282,154.00 as compared to the initial budgeted revenues. The FY24 Medicaid revenue were budgeted at approximately \$60 million less as compared to FY23. The additional revenues are anticipated based on FY 2024 projection analyses performed and include the revised Milliman rates adjustments that were effective April 1, 2024. It should be noted the additional \$62 million (\$122 mm less \$60 mm) received in excess of FY23 revenue include approximately \$46 million or 76% in HRA pass through funds to the hospitals as the per diem increased from \$308 per day to \$622 per day. In addition, approximately \$15 million or 24%, relate to an increase in Autism revenue. Further noted, the expenses for Autism, adult and IDD services are projected to increase by the same amount. There was no further discussion. **Motion carried.**

E. BA#24-12 (Revision 3) Substance Use Disorder (SUD) – Treatment - The Chair, Dr. Taueg called for a motion. This board action is requesting the support of five initiatives for a total

amount of \$165,000 in PA2 funds. The following details the plan to support the various initiatives: (1) \$25,000.00 in PA2 funds to allocate to W Buchanan Group to implement yoga services for members in substance use disorder (SUD) treatment at DWIHN. Yoga is a proven tool to help individuals cope with stress and anxiety, improve physical and mental well-being, and promote relaxation and mindfulness. The primary objective of introducing yoga services for members in SUD treatment is to provide them with a healthy and positive activity to replace substance use. The allocation is for July 2024 – December 2024. (2) \$35,000.00 in PA2 funds for the annual statewide Celebrate Recovery Walk and Rally in collaboration with the National Council on Alcoholism and Drug Dependence (NCADD). The event will be held on Saturday at Belle Isle, September 13, 2024. This event is where people in recovery, their family and friends, addiction professionals and others can fellowship and speak out about the reality of recovery. (3) The 2024 8th Annual Opioid Summit will receive \$30,000.00 in PA2 funds. The summit is a joint effort with Michigan Public Health Institute (MPHI) and Southeast Michigan Alliance for Addiction-free Communities (SEMAAC). It aims to educate participants on current programs addressing substance use disorder in SE Michigan, including prevention treatment, harm reduction, and recovery. The event will also focus on equity, racial disparities, lessons learned from the pandemic, and their application to addressing the substance use crisis. The conference is scheduled for August 21, 2024. (4) \$48,000 in PA2 funds will be used to purchase NaloxBox units with Novaceuticals. These units will be strategically located in high-traffic areas and identified hotspots with the community, such as schools, community centers and areas with high incidences of opioid-related emergencies. The NaloxBox units will house emergency naloxone kits, equipped with clear instructions for immediate use by bystanders or first responders in the event of an opioid overdose. (5) \$27,000.00 in PA2 funds to cover the leasing and operational costs of a Test and GO kiosk machine with Longview International Testing Technology Solution (LTS), amounting to \$1750.00 per month. The proposal entails leasing the machine for the remainder of fiscal year 2024 and fiscal year 2025. This strategic investment aims to drive utilization of testandgo kiosks and significantly expand the availability of comprehensive, whole-health solutions with Wayne County, with a specific emphasis on access to Narcan and other vital harm reduction tools. Treatment services will be funded with Federal Block Grant dollars (\$5,717,381) and PA2 funds (\$1,929,100), together totaling \$7,646,481 for the fiscal year ended September 30, 2024. DWIHN has the discretion to allocate the funds among the providers based upon utilization without board approval up to an amount not to exceed \$7646,481.00. There was no further discussion. **Motion carried.**

F. BA#24-13 (Revision 1) – Substance Use Disorder (SUD) FY24 Prevention Synar Program – Strategies to Overcome Obstacles. The SUD Department is requesting board approval for additional funding to support the implementation of Synar requirements in the amount of \$9,000 in PA2 funds, specifically for monitoring the purchase of tobacco products including electronic nicotine device systems (ENDS). The funding will be used to enhance education, research, and enforcement efforts, with a focus on reducing underage access to tobacco products. Additionally, the funding will cover the purchase of a variety of ENDS as props for educating merchants, the revision of protocols to include ENDS (vaping), training for youth, merchants, and law enforcement officers, as well as the use of off duty officers on inspections and when accompanying youth under age 21 attempting to purchase tobacco products from vendors. The allocation of the requested funds for the three Designated Youth Tobacco Use Representatives (DYTUR) is as follows: The Youth Connection (TYC) - \$3,000.00; Leaders Advancing and Helping Communities (LAHC) \$3,000.00; Strategies to Overcome Obstacles and Avoid

Recidivism (SOOAR) \$3,000.00; Prevention services will be funded with \$4,142,827 of Federal Block Grant dollars and \$2,359,020 of PA2 funding totaling in \$6,501,847.00. DWIHN has the discretion to reallocate the dollars within funding sources among the providers without board approval based upon utilization up to an amount not to exceed \$6,501,847.00. There was no further discussion. **Motion carried.**

NEW BUSINESS

Staff Recommendations:

A. BA#24-62 – Summer Youth Employment Program (SYEP) – The Chair, Dr. Taueg called for a motion. **It was moved by Mr. Glenn and supported by Mr. Parker approval of BA#24-62 Summer Youth Employment Program (SYEP).** Ms. Andrea Smith, Director Innovation Community Engagement reporting. Board approval is requested for \$1.9 million to fund the continuation of the DWIHN Summer Youth Employment Program (“SYEP”) from June 1, 2024 to September 30, 2024. The FY24 SYEP Program has been funded for the last five fiscal years and involves collaboration with organizations that thrive on community outreach to adolescents - focusing heavily on youth recruitment plans and educational and mentoring goals to be accomplished over the summer months. The engagement is beneficial to DWIHN as it promotes workforce development and continued growth in Detroit and Wayne County. Research has shown that healthy youth foster into healthy adults when given appropriate coping mechanisms and protective factors. Funds can be reallocated between the providers without board approval up to the total approved allocation. The total allocation is not to exceed \$1,900,000. Discussion ensued regarding the total amount of the contract and the mental health programming. There was no further discussion. **Motion carried with Mr. McNamara (City of Van Buren); Mr. Phillips (DESC) and Ms. Ruth (Connect Detroit) abstaining.**

B. BA#24-67 – Substance Use Disorder (SUD) Opioid Settlement – Chance for Life Organization The Chair, Dr. Taueg called for a motion. **It was moved by Ms. Ruth and supported by Mr. Glenn approval of BA#24-67 Substance Use Disorder (SUD) Opioid Settlement -Chance for Life Organization.** Ms. Judy Davis, Director Substance Use Disorder Department reporting. This board action is requesting approval of Chance for Life to provide oversight and fiduciary responsibility for a new program developed by Detroit Wayne Integrated Health Network (DWIHN) that utilizes Opioid settlement funds. The proposed contract is for an amount not to exceed \$1,080,000 for the two-year period from July 1, 2024 through June 30, 2026. The SUD Oversight Board has reviewed and approved the program. The “A Leg Up” program is designed to provide evidence based wraparound services to individuals transitioning out of the criminal justice system with Opioid Use Disorder (or a history) and any co-occurring Substance Use Disorder (SUD) or mental health condition. DWIHN will invest in the staffing at Chance for Life to support collaboration and cross-system coordination with other prevention and treatment providers in the DWIHN network to reduce the likelihood of recidivism. In addition, the program is designed to provide participating members with resources to reduce barriers to care and employment including but not limited to clothing, transportation and permanent housing. Chance for Life will receive a total amount of approximately \$220,000 to hire one case manager and for accounting/clerical services for the 2-year period. The remaining amount of \$860,000 is allocated directly to the programming expenses incurred by the returning citizens as described above. There was no further discussion. **Motion carried.**

C.BA#24-68 – HUD Permanent Supportive Housing -Coalition on Temporary Shelter - The Chair Dr. Tauег called for a motion. **It was moved by Ms. Ruth and supported by Mr. Glenn approval of BA#24-68 HUD Permanent Supportive Housing – Coalition on Temporary Shelter.** This board action recommends board approval to renew and disburse U.S. Department of Housing and Urban Development (HUD) Continuum of Care (CoC) Permanent Supportive Housing funds for existing grant programs: COTS, Development Centers, Inc. (DCI), Central City Integrated Health (CCIH), Southwest Counseling Solutions and Wayne Metropolitan Community Action Agency. This board action also recommends approval for the disbursement of the required local match to DCI, COTS, and CCIH. Approval of the board action will allow for renewal, acceptance and disbursement of HUD Continuum of Care (CoC) permanent supportive housing grant funds in the amount of \$2,372,015 and the Detroit Wayne Integrated Health Network general fund match of \$123,134 for an amount not to exceed \$2,495,149.00. Providers listed in this board action submitted applications for renewal to the local Continuum of Care and were awarded for renewal for the HUD FY2023. Note, that grants for the CCIH RAP grant and the CCIH PH grant were extended for an additional three months in 2023. The CCIH RAP grant was extended from 2/28/2023 through 5/31/23. The CCIH PH grant was extended from 1/31/23 through 4/30/23. These programs will continue to provide permanent supportive housing and supportive services to individuals and families in Detroit and Wayne County who have a serious mental illness/disability and are experience homelessness. There was no further discussion. **Motion carried.**

BOARD COMMITTEE REPORTS

Board Chair Report

Dr. Tauег, Chairperson gave a verbal report. It was reported that the Mackinac Policy Conference was held during the month of May and that mental health was highlighted and there were several occasions when the Mayor and Police Chief White focused on and the initiatives that we are involved in with law enforcement. It was also noted that even though the DWIHN name was not mentioned folks were struck by the number of services we provided and it really put us on the map in a positive way. It was requested that we obtain copies of the presentations from the conference. Kudos were extended to Mr. Doeh and his team for their hard work and to those we serve.

Hill Day was held June 5th and 6th in Washington, DC. It was noted that two board members attended along with Mr. Doeh and his leadership team. Those in attendance had an opportunity to tour a CCBHC and see how it works; Mr. Doeh and his team were able to speak with the individuals at the CCBHC in length. Senators Stabenow and Peters are endorsing our application for the CCBHC.

A brief update on the CMHAM Summer Conference was provided. Mr. Parker has been nominated for the Treasurer's position and the vote will be taken in October at the Annual Fall Conference. There are currently five board members planning to attend the Fall Conference and it was noted that representation on the CMHAM Board was needed in our region.

It was also noted that at the NatCon 24 Conference former first lady Michelle Obama was on there and gave a presentation. The NatCon25 Conference will be held in Philadelphia, Pennsylvania May 5th-7th 2025. Board members interested in attending should notify the Board Liaison.

The Regional Chamber of Commerce Mackinac Policy Conference 2025 will be held May 27th - May 30, 2025. There have been some changes to the registration process for 2025. Ms. Blackwell VP of Governmental Affairs and Chief of Staff gave a brief update of the changes. It was noted that registration for the 2025 conference opened during the 2024 conference. Registrations can be cancelled up to April 25th 2025; board members interested in attending should work with the Board Liaison. Board member Phillips also noted that concerns were raised by municipalities and governments that because the registration dates were moved there would be two registration fees incurred in the same fiscal year, one for each conferences. He wanted to make sure the public was aware that there would be two charges for the same conference however they were for two different years.

The Board Chair, Dr. Taueg announced that it was with a heavy heart that she reports that the board has received and accepted a resignation from our outstanding CEO, Mr. Eric Doeh. He has really accomplished a lot under his leadership and tenure. She noted that the Care Center has opened; and the groundbreaking for the 7 Mile project was held last week. She noted that we have seen phenomenal growth in our ability to serve and our ability to provide access to care for the people in Detroit and Wayne County. She requested that the board and everyone formally acknowledge Mr. Doeh and give him applause because he is a star that will be leaving us. It was requested that the record reflect that the whole room stood up and thanked Mr. Doeh. The Chair invited Mr. Doeh to say a few words.

Mr. Doeh thanked the Chair and the Board members and everyone in the room and noted that as a lawyer it had always been a very easy thing to speak in front of a room full of people; however, there are times when your heart is heavy, and this was one of them. He spoke about when he notified his executive team and how he had come to appreciate their leadership, friendship, perseverance and tenacity and the sheer dedication that they show to the folks who we provide services for. He mentioned the many people that have touched his and his daughter's life and how the organization came through for him during the loss of his wife. He noted that this was not an easy decision and he thanked the families and the Chair for trusting us with their family members; the provider network and all the folks he had a chance to work with for being such extraordinary leaders even when they did quite agree with some of the decisions that were made, but always hoped that they knew he was doing it from a standpoint of trying to provide the best services and improve the health care and the delivery of the service to people. He thanked the people in Lansing, Director Hertel and all of the legislators who he had the opportunity to work with, as well as the County Executive Mr. Evans and Mayor Duggan of the City of Detroit, and all of the other municipalities who have opened up their mentorship and their guidance as he has embarked on this journey as the CEO of Detroit-Wayne. He thanked God for placing him in a place where it wasn't his professional sort of study that got him there, but rather it was a place where God thought would be the best place for him. He noted that he knew nothing about behavioral health, however his eyes were open to so many things that he had the opportunity to learn and continue to learn. He thanked the board for their leadership, guidance and their support for all that we have done on behalf of the region, the state and the folks who we provide service for as we moved from serving 75,000 people to 123,000 people. He went on to mention the tremendous things that have happened in this organization including the Care Center, the Administration Building; 7 Mile that will be coming the Downriver community and that there was so much to be done and that he will continue to root for not just this organization, but for the people we serve. He thanked the Chair and expressed his appreciation for the time and the opportunity to make remarks.

The Chair thanked Mr. Doeh for his words and noted that there will be other expressions of appreciation. The Chair noted that the Executive Committee was charged by the Bylaws to provide for interim arrangements to a situation such as this. It was reported that the Board has looked at a number of things and there is a process that they will be undertaking. Board members were directed to look for an email, an internal announcement by Mr. Connally, VP of Human Resources, who will help us with this process of selecting an interim Director and there is an interim agreement that goes along with the position. All board members will see that agreement and any comments should be sent to the Board Liaison within a prescribed date and time. The board will also need to establish a Search Committee, which is an ad hoc committee. There will be five board members on the CEO Search Committee and anyone who wants to volunteer should notify the Board Liaison right away along with the Board Chair. Mr. Connally will be instrumental in helping us with some of the logistics; these recommendations will be brought to the Full Board for their approval as we look at all the pieces of establishing and completing an interim process. It was noted that Ms. Brown has agreed to help in this process. There was no further discussion. The report of the Board Chair was received and filed.

Executive Committee

The Board Chair, Dr. Taueg reported that the Executive Committee met on Thursday, June 20th 2024. It was reported that the Annual Meeting is scheduled for July 17th and requested that Ms. Blackwell provide an update. Ms. Blackwell reported the Annual meeting which is in the board Bylaws was scheduled for Wednesday, July 17, 2024 the Full Board meeting would start at 11:00 a.m. and there is a community program and luncheon scheduled afterwards that will start at 12:30 p.m. It was noted that the annual meeting rotates between the city of Detroit and Wayne County, the last annual meeting was held in the City of Detroit, this year's meeting will be held in Southgate at the Crystal Garden. Board members were encouraged to mark the date on their calendars.

The Board Liaison, Ms. Blackshire noted that the Chair had mentioned during the Executive Committee meeting that a special Full board meeting would be held during the month of July. The Chair noted that the special meeting would be held to bring back to the board all the completed pieces of the interim position for their approval.

It was reported that the Metro Region Meeting that DWIHN will host will be held sometime in September or October as well as a Board Study Session that will be held in July and October.

The Budget Hearing, which is a joint meeting of the Finance Committee and the Program Compliance Committee will be held on Wednesday, August 7, 2024. In the past this meeting has been very informative.

The Chair called for a motion to establish the ad hoc CEO Search Committee. **It was moved by Ms. Brown and supported by Ms. Ruth to establish the Ad hoc CEO Search Committee. The Chair noted the committee would have no more than five members.** There was no further discussion. **Motion carried.**

Finance Committee

Ms. Brown, Chair of the Finance Committee, provided a verbal report. It was reported that the Finance Committee met on Wednesday, June 5, 2024. The budget timeline submission was

discussed at the meeting. The initial budget will be submitted to the Finance and Program Compliance Committee on July 1, 2024; any questions that the board has will sent to the Finance Department by July 10th; staff to complete questions and forward to Finance by July 15th; and on July 24th budget with responses to questions will be submitted to Finance and Program Compliance Committee. It was reported the board actions were approved earlier in the meeting; there were some small changes to the Credit Card policy discussed and the policy was moved for approval to Full Board. It was reported that cash flow was sufficient to support the operations and liquidity was strong. There was no further discussion. The Finance Committee report was received and filed.

Program Compliance Committee

Lynne F. Carter, M.D., Vice Chair of the Program Compliance Committee reported verbally on behalf of Commissioner Kinloch, Committee Chair who had to leave the meeting. It was reported that the committee met on Wednesday, June 12, 2024. There were several board actions that were taken up at the committee meeting and were voted on earlier by the board. The committee received reports from Children's Initiatives, and it was thought that it would be more effective if a breakdown by age and health concerns of those in the School Success Initiative could be given which will be a follow up item at the next meeting. Customer Service provided a quarterly report and things seem to be moving along; a quarterly report was provided by Integrated Healthcare and the benchmarks are being met there as well. There was no further discussion. The Program Compliance Committee report was received and filed.

Recipient Rights Advisory Committee

Mr. Glenn, Chair, Recipient Rights Advisory Committee (RRAC) reported the Committee met on Monday, June 3, 2024. A verbal report was provided. It was reported the department has hired two new investigators and a new clerical support staff member. Mr. Oliver provided a abuse neglect policy update. The Michigan Department of Health and Human Services (MDHHS) reviewed and accepted the assessment plan of correction. They are currently in the process of preparing the semi-annual report to MDHHS which is due on June 30, 2024. The next meeting is scheduled for August 5, 2024. The Board Chair requested some information as it relates to abuse cases and neglect cases and the amount of time that the cases were opened and closed, moving forward that information will be provided on the Recipient Rights Advisory Committee agenda. There was no further discussion. The Recipient Rights Advisory Committee report was received and filed.

SUBSTANCE USE DISORDER (SUD) OVERSIGHT POLICY BOARD REPORT

Ms. J. Davis, Director of Substance Use Disorder provided a verbal report on behalf of Mr. Adams, Chair of the Substance Use Disorder Oversight Policy Board. It was reported that the Substance Use Disorder Oversight Policy Board met on June 17th 2024. There was an extensive overview of the current opioid epidemic presentation from our own SUD Board member and epidemiologist Dr. Kenzoni Asbigi. There was also a presentation from the Communication department on the Mental Health Youth Council. There was information on reports provided as well as two board actions that were approved. There was no further discussion. The Substance Use Disorder Oversight Policy Board report was received and filed.

DETROIT WAYNE INTEGRATED HEALTH NETWORK UPDATED CREDIT CARD POLICY

The Board Chair, Dr. Tauzeg requested the updates on the Credit Card Policy. A verbal report was provided by Ms. Brown, Chair of the Finance Committee. It was reported that there were small minor changes to the expenditures that were approved. There were expenditures that were added or changed to be more specific. A list of the expenditures was provided which included, hotel and air accommodation in accordance with the travel policy; conference and/or Seminar Registrations; Membership dues; subscriptions related to the core activities of DWIHN; food and refreshments in accordance with procurement policy that are purchased for board meetings; postal and express mail services; miscellaneous fees and goods under \$500 before taxes, excluding all electronic devices; and parking fees. The reconciliation timeframe went from 10 business days to 20 days. Discussion ensued regarding whether the policy needed to go to the Policy/Bylaw Committee before approval by the Full Board. It was noted that the policy was under Mr. Doeh. Ms. Turner, VP of Legal Affairs noted that this particular policy did fall under the Finance Committee however the body can refer it to the Policy/Bylaw Committee and it would come back to Full board for approval. Discussion ensued regarding taking it to the Policy/Bylaw Committee next week or voting today. Mr. Parker noted that the Finance Committee and the attorneys went over it and he was comfortable voting today. It was noted the changes were not major. The Chair called for a motion on the updated Credit Card Policy. **It was moved by Ms. Brown and supported by Ms. Garza Dewaelsche approval of the updated Credit Card Policy.** There was no further discussion. **Motion carried.**

AD HOC COMMITTEE REPORTS

Policy/Bylaw Committee

The Chair, Dr. Tauzeg, requested the Policy/Bylaw Committee report. It was reported the Policy/Bylaw Committee has a meeting scheduled for Tuesday, June 25, 2024 at 1:30 p.m. A report will be available at the July Full Board meeting.

Strategic Plan Committee

The Chair, Dr. Tauzeg requested the Strategic Plan Committee report. It was noted that the Strategic Plan Committee did not meet during the month of June. There was no report.

Board Building Committee

Mr. Parker, Committee Chair reported the Building Committee did not meet during the month of June. However, the Downriver Care Center has negotiated the price and it is under the amount that we allocated for it and they are moving forward. A meeting is scheduled for Wednesday, July 3, 2024.

PRESIDENT AND CEO MONTHLY REPORT

Mr. Doeh, CEO and President provided a written report for the record. It was reported that during the trip to DC on Hill Day, there was an opportunity to sit with an agency that does provide CCBHC services, and it was thought that the board members who were there had a chance to see the value of what it has brought to that community in Washington, DC. It provided an opportunity to serve populations that they had not been able to serve before. This was a small agency so from a financial standpoint this was a huge deal for them whereas for an organization such as Detroit Wayne that designation will allow us to serve more people who are mild to moderate. A brief overview was provided on the groundbreaking event at the 7 Mile location, the weather was great for the event; however, the structure would offer both behavioral health and physical health

services and preventative care. We will be able to provide services in and around the community, not just for Wayne County, but also Macomb, Oakland and surrounding areas as well. We are excited about the structure, Mr. Maskey, VP of Facilities says that it will take us 18 months; however, we would like it take 15 months. An update was provided on NCQA, we have received a three-year accreditation, and this is due to the amazing work from Dr. Carter and her guidance; Ms. Stanfield and all of the folks who made that possible; this places us on the same platform as the health plans. For the record there was applause for the three-year accreditation. It was reported the Care Center is opened and going on its second week. Ms. Wolf, VP of Crisis Services; Dr. Fahem; and Dr. Mammo and others who have just been extraordinary were thanked and it was noted, we are open 24 hours/7 days a week. Director Hertel has also expressed her excitement with the fact that we are offering services here at Detroit Wayne. In regard to the finances, we have never been in a healthier position financially. Our provider partners have been instrumental in working with us in making things happen as they are closer to the folks we serve than we are. A brief overview was provided on the Provider Stability Plan. It was noted that with the ending of the public health emergency we were not able to offer those stability payments like we had in the past, but we certainly provide to those who have reached out to us because of challenges. We have increased rates on several CPT codes that have been instituted. A value based payment offering opportunities have expanded the network, however, some of the things that we were able to do prior to COVID we are not able to do today, but we still have been able to move things around to make sure the network is healthy. It was reported that with working with several health plans we are now able to operate on a platform where we can see things in real time.

Mr. Singla, VP of Operations provided a high-level overview of the long term care partnership. It was reported that we are in the process of negotiating contract terms with the specific vendor, Trillion health to bring about those 52 beds of long-term stay in the City of Detroit; some of things still in the works are the transition of the Certificate of Need (CON) to the City of Detroit. We are waiting for some of the procedural work to get approved from the state before we formalize the terms of the engagement to ensure that it an appropriate start date; currently we are working through some of the transition activities as it was originally stated for a different city in the suburbs, but it is moving to Detroit. It was noted the transition is expected to close in two weeks and once that is in place we will formally start the contract negotiations starting from September which was outlined in the timeline that was given. The objective is to ensure we have enough time between now and that date to come to an agreement that works both from a fiscal standpoint as well as operationally to ensure that whatever investment we are making to bring the beds that it is a good one and that we will be able to leverage it. It was noted that some of the operational things included a common advisory group that will be creating clinical oversight and will be represented through their leadership as well as our clinical leadership. There was no further discussion. The CEO and President report was received and filed.

PROVIDER PRESENTATION – Ms. Tricia Tate, Chief Program Officer, IDD and LTO and Ms. Lori Roskam, Director, IDD Care Coordination - Easterseals MORC. A written PowerPoint was provided for the record. Ms. Tate provided an overview of the history of Easterseals MORC. It was reported that the purpose of Easterseals MORC was to lead the way to 100% equity, inclusion, and access for people with disabilities, families and communities. It is a 501(C)(3) non-profit organization serving the State of Michigan for over 100 years; they are a comprehensive provider of behavioral health, autism, IDD and long term care services along with other specialized programs for individuals with disabilities and their families; they are a Certified Community

Behavioral Health Clinic for Oakland Region; they service locations in Macomb, Oakland, and Wayne as well as Genesee and Kent counties (including 30 school co-location sites, and two Miracle League Fields); and have over 900 staff serving over 25,000 individuals and families each year. An overview was provided on the Easterseals MORC merger, which occurred on October 1, 2022 Easterseals Michigan merged with MORC (Macomb; Oakland Regional Center) and officially formed Easterseals MORC. It was reported the merger occurred to increase access to services – “No Wrong Door”; provide more integrated service to people and communities and expand the continuum of care to those they serve. Easterseals MORC in Wayne County is a Clinically Responsible Service Provider (CRSP) and currently provides intake services; care coordination using the team approach; behavior assessment and supports; individual and group therapy and psychiatry. They also serve individuals with developmental disabilities in Wayne County. Some of the indirect services include, but are not limited to respite care services, community living services; speech and language therapy; occupational therapy; physical therapy; family support and training and crisis intervention as well as complex case management and autism services. A breakdown of individuals served by gender and age in FY24 was also provided. A map of their locations and their team members which includes IDD Care Coordinators; IDD Care Coordination Assistants and mental health clinicians was provided as well as information on how to refer individuals for services. Discussion ensued regarding locations and brochures were distributed to the Board. There was no further discussion. The Board thanked Ms. Tate and Ms. Rascoe for their work in the community.

REVIEW OF ACTION ITEMS

1. Board members are to notify the Board Liaison of their interest to serve on CEO Search Committee and interest in attending any of the upcoming conferences.

GOOD AND WELFARE/PUBLIC COMMENT

The Board Chair, Dr. Tauog read the Good and Welfare statement. There were no members of the public addressing the board for Good and Welfare in person. Employees from Team Wellness Center sent in written comments through Qualtrics regarding increasing their mental health days, pay, and the need of short and long term disability. Individuals from SEIU Healthcare Michigan sent in written comments through Qualtrics that noted that Team Wellness workers are currently in contract negotiations and will note concerns.

ADJOURNMENT

There being no further business, Dr. Tauog, Chair called for a motion to adjourn. **It was moved by Mr. Parker and supported by Mr. Phillips to adjourn. The motion carried unanimously.** The meeting was adjourned at 2:52 p.m.

Submitted by:
Lillian M. Blackshire
Board Liaison



**DETROIT WAYNE INTEGRATED HEALTH NETWORK
SPECIAL FULL BOARD**

**Meeting Minutes
Wednesday, July 3, 2024
11:00 a.m.**

BOARD MEMBERS PRESENT

Dr. Cynthia Taueg, Chair
Dora Brown, Treasurer
Eva Garza Dewaelsche, Secretary
Angelo Glenn

Commissioner Jonathan C. Kinloch
Bernard Parker
Kenya Ruth

BOARD MEMBERS ATTENDING VIRTUALLY: Ms. Karima Bentounsi

BOARD MEMBERS EXCUSED: Ms. Angela Bullock; Lynne F. Carter, M.D.; Mr. Kevin McNamara; and Mr. William Phillips

SUBSTANCE USE DISORDER OVERSIGHT POLICY BOARD: Mr. Thomas Adams, Chair, Substance Use Disorder Oversight Policy Board

GUEST(S): George Pitchford, Esq. Allen Law Group, PC

CALL TO ORDER

The Board Chair, Dr. Taueg, welcomed, thanked everyone for attending the meeting and called the meeting to order at 11:18 a.m.

ROLL CALL

Roll call was taken by Ms. Garza Dewaelsche, Board Secretary and a quorum was not present.

MOMENT OF SILENCE

The Board Chair, Dr. Taueg, called for a moment of silence. Moment of Silence taken.

The meeting was recessed at 11:21 a.m. until a quorum was present. The meeting was reconvened upon Ms. Brown's arrival at 11:31 a.m. and a quorum was present.

APPROVAL OF THE AGENDA

The Board Chair called for a motion on the agenda. **It was moved by Mr. Glenn and supported by Commissioner Kinloch approval of the agenda.** There was no further discussion. **Motion carried.**

INTERIM CEO RECOMMENDATION

The Chair, Dr. Taueg noted that there was an announcement that went out requesting the Executive Leadership team for anyone interested in the Interim CEO position to respond. She and Ms. Brown represented the Board and interviewed two candidates, both of whom were excellent candidates. We are making a recommendation for the Interim CEO today and we are pleased to recommend to this body for your approval that our Interim CEO be Mr. Manny Singla. The board was provided

with a copy of Mr. Singla's resume and it was noted that board approval was required for this recommendation. The Chair called for a motion. It was moved by Commissioner Kinloch and supported by Ms. Brown approval of the recommendation for Mr. Manny Singla to serve as the Interim CEO and President of Detroit Wayne Integrated Health Network. There was no further discussion. **Motion carried.**

The Chair welcomed Mr. Singla as the Interim CEO provided that the interim CEO agreement which he would be receiving in the very near future was acceptable.

Mr. Singla noted that he was truly humbled by the opportunity to play the role, to lead such an amazing bunch of folks who are very talented, very passionate and work day and night to do what is necessary to move this organization forward and to him there's truly an opportunity to do the best possible service to the members that we are responsible for and his goal is to keep fostering the culture of excellence, innovation, and together working closely with the board, provided everything works out to ensure we have continuity. We have genuine solutions that are out there to help support the folks and provide them with the best possible care. He thanked the board for the opportunity. The Chair thanked him for his willingness to serve.

INTERIM CEO AGREEMENT

The Chair, Dr. Taueg noted that a copy of the interim CEO agreement had been vetted by their attorney Mr. George Pitchford. She also noted that the template was used from the last time that the Board had to do this; board members were asked to submit comments and there were some comments that were received and incorporated into the document.

Mr. Pitchford was requested by the Board Chair to comment on the CEO agreement. It was noted that the agreement is based on the template that was used last time. It is a relatively straightforward contract; the only piece that he pointed out is that in the Board's motion to move forward on this it should be a motion to authorize the Chair or Executive committee to enter into the agreement with the newly selected interim CEO because it as stated in the memorandum that is on the top of the contract which all board members have received. The Interim CEO has a chance to review, and comment on it, however it would not be entertaining any material changes to it but have to make any minor changes.

It was moved by Commissioner Kinloch and supported by Mr. Glenn to approve the recommendation for a temporary contract template by the Executive Committee for the interim CEO position and to further authorize the Chair and the Executive Committee to enter into an agreement such as long as there are no material changes. Discussion ensued regarding Section 1(C) in the contract which prohibits the individual from terminating any DWIHN employee or undertaking any form of material organization restructuring without prior written authorization of the Board of Directors. It was noted that DWIHN has union contracts which have provisions on termination. It was recommended that the language be changed to read "prohibited from terminating any non-union employee. " Commissioner Kinloch noted that he would accept the change to the motion.

Mr. Connally, VP of Human Resources was requested by the Chair to comment on the recommended change and common practice. He noted that unionized staff have different rights to employment and the process for hiring and separation of those employees are separate and distinct

from non-union employees. There was further discussion regarding the personnel process; the union contract; disciplinary process; the process for termination of a unionized employee and approval of the CEO or interim CEO. The recommendation to change the language in the agreement to non-union employees was added to the motion.

It was recommended that the Chair should be able to sign off on the agreement so that an Executive Committee meeting does not have to be called. The Attorney, Mr. Pitchford noted that he was in agreement with the amendment of it being the Chair from an operational efficiency standpoint. Discussion ensued regarding the changes to the contract and the Chair being authorized to approve the contract.

The amended motion – It was moved by Commissioner Kinloch and supported by Mr. Glenn to approve the recommendation for a temporary contract template by the Executive Committee for the interim CEO position and to further authorize the ~~Executive Committee and~~ Chair to enter into an agreement such as long as there are no material changes. Section 1(C) in the contract which prohibits the individual from terminating any DWIHN employee or undertaking any form of material organization restructuring without prior written authorization of the Board Chair ~~of Directors.~~ Discussion ensued regarding the Board Chair being able to make material changes to the contract based upon negotiations with Mr. Singla. It was noted that the Board Chair could make changes period. There was no further discussion. Mr. Pitchford to provide a revised Interim CEO agreement with changes to the Board Chair. **Motion carried.**

ADDITIONAL TRANSITION ITEMS

The Chair noted there were a few additional things that needed to be covered, one is that a Press Release will be issued letting the community know about Mr. Singla's role. We will work with Ms. Tiffany Devon or Ms. Brooke Blackwell on the Press Release.

Ms. Garza Dewaelsche noted that she has received a lot of questions because of the first press release that went out regarding Mr. Doeh's leaving and she wanted it to be clear in this Press Release that he did voluntarily resign. The Chair noted that Mr. Doeh without any prompting from this Board, submitted his resignation, and we support him in whatever his endeavor that he is going to go forth with and we do appreciate all the years of service that he has given and the accomplishments that he made to this organization.

The Search Committee has been formed. The Search Committee will be working along with Mr. Connally as we select a search firm, we are doing a national search which will include the local areas. The Search Committee will start the process sometime in the next couple of weeks. The members of the Search Committee were announced as herself as Chair of the Search Committee Ms. Garza Dewaelsche; Ms. Ruth; Commissioner Kinloch; and Mr. Parker. It was noted that other board members can come to any meetings and the meetings are all open meetings and in keeping with the rules of the Open Meetings Act we can only have a maximum of five official voting members on the Search Committee, but it does not preclude other board members from sitting in and listening if they so choose.

Mr. Doeh, as a part of his transition, has submitted a list of what he sees as the priorities going forward during this interim period. A copy of the priorities has been distributed and you should also have an email; this will be something that Mr. Singla will use to guide his work in terms of

priorities going forward. Mr. Singla noted that he had feedback regarding the stipulation that has been added or modified and wanted to discuss it at the appropriate time which pertained to the process that the board is envisioning with non-union employees. Commissioner Kinloch called a Point of Order and noted that the discussion should be with the Chair.

The Chair asked board members if there were any remarks that they wanted to make; Ms. Brown congratulated Mr. Singla on his new role and congratulated and wished Mr. Doeh well on his new endeavors and noted that she looked forward to the entire DWIHN team moving forward in the direction that will be conducive to not only our staff, but also the constituents and God bless Eric. Ms. Bentounsi congratulated Mr. Singla and thanked Mr. Doeh for all of his accomplishments and how he moved the organization, and noted she appreciated all of his years of service.

It was noted the Annual Meeting will be held on Wednesday, July 17th at Crystal Garden in Southgate, Michigan and starts at 11:00 a.m. and there will be some additional recognitions for Mr. Doeh at that time.

Mr. Doeh, who attended the meeting virtually requested a couple of seconds to make remarks. He congratulated his friend and colleague Mr. Singla on what was a well-deserved honor. He thanked Dr. Tauzeg for her leadership along with the Board; staff; the Provider network and the people we serve. He thanked them for the opportunity and the privilege to speak and noted that he will attend the Annual meeting.

It was noted that a CEO Search Committee meeting was going to be scheduled for next week. Mr. Connally noted that he would be prepared, and the committee would be polled for the best date to schedule the meeting.

REVIEW OF ACTION ITEMS

1. Communications to issue a Press Release notifying the community of Mr. Singla's new role.
2. Schedule a CEO Search Committee meeting next week.

GOOD AND WELFARE/PUBLIC COMMENT

The Board Secretary, Ms. Garza Dewaelsche read the Good and Welfare statement. There were no members of the public addressing the board for Good and Welfare.

ADJOURNMENT

There being no further business, Dr. Tauzeg, Chair called for a motion to adjourn. **It was moved by Mr. Parker and supported by Mr. Glenn to adjourn. The motion carried unanimously.** The meeting was adjourned at 11:55 p.m.

Submitted by:
Lillian M. Blackshire
Board Liaison

FINANCE COMMITTEE

MINUTES

JUNE 5, 2024

1:00 P.M.

8726 WOODWARD AVE.
DETROIT, MI 48202
(HYBRID/ZOOM)

**MEETING
CALLED BY**

Ms. Dora Brown, Chair called the meeting to order at 1:02 p.m.

**TYPE OF
MEETING**

Finance Committee Meeting

FACILITATOR

Ms. Dora Brown, Chair

NOTE TAKER

Ms. Nicole Smith, Finance Management Assistant

Finance Committee Members Present:

Ms. Dora Brown, Chair

Ms. Karima Bentounsi

Ms. Eva Garza Dewaelsche

Mr. Angelo Glenn

Committee Members Excused:

Mr. Kevin McNamara, Vice Chair

Ms. Kenya Ruth

Board Members Present: None

Board Members Attending Virtually: Dr. Cynthia Taueg, Chair

SUD Oversight Policy Board Members Attending Virtually:

Mr. Thomas Adams, Chair

ATTENDEES

Board Members Excused: None

Staff: Ms. Stacie Durant, VP of Finance; Dr. Shama Faheem, Chief Medical Officer; Ms. Monifa Gray, Associate VP of Legal Affairs; Ms. Sheree Jackson, VP of Corporate Compliance; Mr. Keith Frambro, VP of IT Services; Mr. Jody Connally, VP of Human Resources; Mr. Mike Maskey, VP of Facilities; and Tiffany Devon, Director of Communications

Staff Attending Virtually: Ms. Dhannetta Brown, Assoc. VP of Finance; Mr. Eric Doeh, President and CEO; Mr. Manny Singla, Executive VP of Operations; Ms. Brooke Blackwell, VP of Governmental Affairs and Chief of Staff; Mr. Jeff White, Associate Vice President of Operations; and Ms. Yolanda Turner, VP of Legal Affairs

Guests: None

AGENDA TOPICS

I. Roll Call

Ms. Lillian Blackshire, Board Liaison

II. Roll Call

Roll Call was taken by Ms. Blackshire, Board Liaison and a quorum was present.

III. Committee Member Remarks

Ms. Brown, Chair called for Committee member remarks. There were no committee remarks.

IV. Approval of Agenda

The Chair, Ms. Brown called for a motion on the agenda. There were no changes or modifications requested to the agenda. **Motion:** It was moved by Mr. Glenn and supported by Ms. Bentounsi approval of the agenda. **Motion carried.**

V. Follow-up Items

The Chair called for any follow-up items. There were no follow-up items.

VI. Approval of the Meeting Minutes

The Chair, Ms. Brown called for approval of the minutes from the meeting on Wednesday, May 1, 2024. **Motion:** It was moved by Mr. Glenn and supported by Ms. Garza Dewaelsche approval of the Finance Committee minutes from the meeting on Wednesday, May 1, 2024. There were no corrections to the minutes. **Motion carried.** Minutes accepted as presented.

VII. Presentation of the Monthly Finance Report

S. Durant, VP of Finance presented the Monthly Finance report. A written report for the five months ended April 30, 2024, was provided for the record. The DWIHN Finance accomplishments and noteworthy items to report were:

In accordance with Michigan law, DWIHN is requesting a revision to the Credit Card Policy. Revisions are red lined in the attached document. The primary change is the inclusion of miscellaneous fees and goods under \$500 before taxes, excluding electronic devices. A copy of the policy was included in the packet. Ms. Durant noted that the policy did not spell out what credit card could be used for and who has a credit card. It was noted that Executive level positions and the Board Liaison board and others at the discretion of the CEO had a card. The items that have been codified were 7 and 8; item 7 was a new item that had been added to list. The new language that was added to the policy was discussed.

Discussion ensued regarding the Credit Card Policy having to go to the Policy/Bylaw Committee for approval or directly to Full Board. S. Jackson, VP of Compliance noted that this policy was a DWIHN policy and goes through the CEO. Ms. Turner, VP of Legal Affairs noted that the committee could vote to move to Full Board and Full Board could send the Policy to the Policy/Bylaw Committee.

Discussion ensued regarding the non-profit status and sales tax. It was noted that there are purchases that the VP of Facilities makes at certain stores where DWIHN has tax exempt status and the card is used for those purchases. Discussion ensued regarding DWIHN being a governmental entity and having tax exemption status. Ms. Durant and Ms. Gray assured that when applicable, staff submits proper documentation for the taxes to be waived. Discussion ensued regarding the number of days of billing and the people on the leadership team that have a card. It was noted that the positions should be listed in the policy.

Dr. Taueg, requested a list of leadership positions that have a credit card and provide the credit card limit. (Action)

M. Gray, Assoc VP of Legal Affairs noted for the record, that as a governmental entity DWIHN cannot use any funds for political purposes.

The Chair, called for a motion on the Credit Card Policy. **Motion:** It was moved by Ms. Garza Dewaelsche and supported by Mr. Glenn approval of the Credit Card Policy to Full Board. There was no further discussion. **Motion carried.**

Cash and Investments – comprise of funds held by three (3) investment managers, First Independence CDARS, Comerica, Huntington Bank, and Flagstar accounts. This amount includes the \$21.9 million cash held in collateral for the two building loans.

Due from other governments – comprise various local, state and federal amounts due to DWIHN. Approximately \$9.9 million in SUD and MH block grant due from MDHHS. Approximately \$32.0 million for 2nd quarter and April 2024 pass- through HRA revenue. Finally, \$6.8 million due from MDHHS related to FY23 PBIP.

Accounts receivable/Allowance - Approximately \$1.3 million for estimated 2nd quarter PA2; \$500,000 in accrued interest income; in addition, amounts due from various providers \$1.6 million.

IBNR Payable – represents incurred but not reported (IBNR) claims from the provider network; historical average claims incurred through April 30, 2024, was approximately \$504.6 million however actual payments were approximately \$437.3 million. The difference represents claims incurred but not reported and paid of \$67.3 million.

Due to other governments – includes \$1.1 million due to MDHHS for death recoupment that will be paid in June 2024. In addition, there is approximately \$.7 million payable to MDHHS for state hospitals and \$.9 million April IPA tax payment.

State grants and contracts– The variance relates primarily to \$28.7 million in HRA revenue received more than budget. Refer to budget adjustment to increase revenue and pass through expenses. In addition, Medicaid funding received more than budget (\$41.4 mm) however refer to letter “G” as expenses are \$43.9 million higher than budget. Refer to the budget adjustment. Discussion ensued regarding the expenses.

Autism, Children, Adults, and IDD services - \$72.5 million variance more than budget is due to 28.7 million related to the HRA pass through; refer to budget adjustment. The variance of \$43.8 million is due to additional expenses incurred compared to the budget. Refer to budget adjustment.

The Chair, Ms. Brown, noted that the Finance Monthly Report was received and filed.

VIII. FY25 Budget Submission Timeline

S. Durant, VP of Finance presented the Committee with the budget submission timeline. Ms. Durant amended the timeline to include the date of July 3, 2024 in which a brief summary of the budget would be provided at the July Finance Committee meeting. There was no further discussion.

IX. Unfinished Business – Staff Recommendations:

a. Board Action #21-73(Revised) – 123.Net Fiber Internet Services. K. Frambro, VP of IT reported. DWIHN staff requesting approval for modification to (BO022190062), additional funding to provide payment for the remainder of the contractual agreement through Year 3. Requesting funds in the amount of \$12,894.00 to be added. The justification for the cost is due to the increase and addition of bandwidth between Milwaukee and Woodward. Request to add funding to cover the remainder of the contract. New total not to exceed = \$90,258.00. The Chair called for a motion. **Motion:** It was moved by Ms. Bentounsi

and supported by Ms. Garza Dewaelsche approval of BA #21-73 (Revised) to Full Board. There was no further discussion. **Motion carried.**

b. Board Action #22-50(Revised) – Rehmann Robson CPAs & Consultants. S. Durant, VP of Finance reported. DWIHN staff requesting the approval for the Finance Department to extend the contract term to September 30, 2026. There are no additional funds requested. A contract is budgeted and funded primarily with the care centers budget. To date, the contractor has incurred approximately \$10,300 in costs. The Chair called for a motion. **Motion:** It was moved by Ms. Garza Dewaelsche and supported by Ms. Bentounsi approval of BA #22-50(Revised) to Full Board. There was no further discussion. **Motion carried.**

c. Board Action #24-07(Revision 6) – FY 2023-2024 DWIHN Operating Budget. S. Durant, VP of Finance reported. DWIHN staff is requesting board approval to certify additional Medicaid and HMP revenues totaling \$122,282,154 as compared to the initial budgeted revenues. The FY24 Medicaid revenue were budgeted at approximately \$60 million less as compared to FY23. The additional revenues are anticipated based on FY 2024 projection analyses performed and include the revised Milliman rates adjustments that were effective April 1, 2024. It should be noted the additional \$62 million (\$122mm less \$60mm) received in excess of FY23 revenue include approximately \$46 million or 76% in HRA pass through funds to the hospitals as the per diem increased from \$308 per day to \$622 per day. In addition, approximately \$15 million or 24%, relate to an increase in Autism revenue. Further noted, the expenses for Autism, adult and IDD services are projected to increase by the same amount. The revised FY 2024 Operating Budget is \$1,141,565,532. The Chair called for a motion. **Motion:** It was moved by Mr. Glenn and supported by Ms. Garza Dewaelsche approval of BA #24-07 (Revision 6) to Full Board. Discussion ensued regarding the \$122 million dollars and the amount for Autism. There was no further discussion. **Motion carried.**

X. New Business – Staff Recommendations: None

XI. Good and Welfare/Public Comment – The Chair read the Good and Welfare/Public Comment statement. There were no members of the public requesting to address the committee.

XII. Adjournment – There being no further business; The Chair, Ms. Brown called for a motion to adjourn. **Motion:** It was moved by Ms. Bentounsi and supported by Mr. Glenn to adjourn the meeting. **Motion carried.** The meeting was adjourned at 1:40 p.m.

FOLLOW-UP ITEMS

1. S. Durant to provide a list of leadership positions that have a credit card and provide the credit card limit and if there is language regarding political contributions.

PROGRAM COMPLIANCE COMMITTEE

MINUTES

JUNE 12, 2024

1:00 P.M.

IN-PERSON MEETING

MEETING CALLED BY	I. Commissioner Jonathan Kinloch, Program Compliance Chair at 1:17 p.m.
TYPE OF MEETING	Program Compliance Committee
FACILITATOR	Commissioner Jonathan Kinloch, Chair
NOTE TAKER	Sonya Davis
TIMEKEEPER	
	Committee Members: Commissioner Jonathan Kinloch; Angela Bullock; and Dr. Lynne Carter
	Committee Member(s) Excused: Bernard Parker and William Phillips
	Board Member(s) Present: Dr. Cynthia Taueg, Chair
ATTENDEES	Substance Use Disorder Oversight Policy Board Member(s) Virtual: Thomas Adams, SUD Chair
	Staff: Brooke Blackwell; Judy Davis; Eric Doeh; Dr. Shama Faheem; Monifa Gray; Sheree Jackson; Sharon Matthews; Cassandra Phipps; Vicky Politowski; April Siebert; Manny Singla; Andrea Smith; Yolanda Turner; and Michele Vasconcellos

AGENDA TOPICS

II. Moment of Silence

DISCUSSION	Commissioner Kinloch called for a moment of silence.
-------------------	--

CONCLUSIONS	A moment of silence was taken.
--------------------	--------------------------------

III. Roll Call

DISCUSSION	Commissioner Kinloch called for a roll call.
-------------------	--

CONCLUSIONS	Roll call was taken by Lillian Blackshire, Board Liaison and there was a quorum.
--------------------	--

IV. Approval of the Agenda

DISCUSSION/ CONCLUSIONS	Commissioner Kinloch called for a motion to approve the agenda. Motion: It was moved by Mrs. Bullock and supported by Dr. Taueg to approve the agenda. Commissioner Kinloch asked if there were any further changes/modifications to the agenda. The Committee Chair, Commissioner Kinloch added an "Item from the Committee Chair" to the agenda that would be taken after Item XIV. New Business.. Motion carried with the modification.
------------------------------------	--

V. Follow-Up Items from Previous Meetings

DISCUSSION/ CONCLUSIONS

- A. **Adults Initiatives' Quarterly Report** – Provide additional information on the Motor City Clubhouse previously under Northeast Guidance Center/CNS Healthcare. Provide map/locations of other clubhouses on the east side of Detroit. Provide information on why Northeast Guidance Center closed Motor City and on CNS' plans to reopen – Marianne Lyons, Director of Adults Initiatives submitted and provided an update on the Motor City Clubhouse. It was reported that the Motor City Clubhouse has been closed for several years. Northeast Guidance has since merged with CNS Healthcare and they did not re-open that location. Several clubhouses had a difficult time remaining active during COVID 2020-2022. After speaking with CNS last month, they still own the building and they do intend on re-opening their clubhouse but without any general idea of a timeframe at this time. DWIHN's providers' clubhouses reached out to Motor City Clubhouse and offered members to attend any other clubhouse where they felt comfortable. The exact number is not known, but members from what was formerly Motor City Clubhouse have joined other clubhouses including Gathering Place (LBS), Turning Point (Hegira), A Place of Our Own (Goodwill) and Hope House (ACCESS). A map of these locations was also included in the report as well as a letter from the Motor City Clubhouse Team informing members of its' closure.

VI. Approval of the Minutes

DISCUSSION/ CONCLUSIONS

Commissioner Kinloch called for a motion to approve the May 8, 2024, meeting minutes. **Motion:** It was moved by Mrs. Bullock and supported by Dr. Carter to approve the May 8, 2024, meeting minutes. Commissioner Kinloch asked if there were any changes/modifications to the May 8, 2024, meeting minutes. There were no changes/modifications to the meeting minutes. **Motion carried.**

VII. Reports

DISCUSSION/ CONCLUSIONS

- A. **Chief Medical Officer** – Dr. Shama Faheem, Chief Medical Officer submitted and gave an update on the Chief Medical Officer's report. It was reported that:
1. **Behavioral Health Education, Outreach and Updates** – Dr. Dalia Mammo, Crisis Services Medical Director was a panelist on Maternal Mental Health panel held by Wayne County's Women's Commission; An interview published in the News Herald on the importance of Mental Health Awareness Month and the dangers of adolescents self-diagnosing via social media. All teaching collaborative agreements have been completed and DWIHN's Crisis Center's doors opened on Monday, June 10, 2024. Dr. Faheem has been doing a four-week teaching course for Wayne State University (WSU) Psychiatry residents on Community Mental Health Services; participated as an examiner for WSU Child and Adolescent Psychiatry Annual Clinical Skill Exam followed by panelist discussion on Transition to Practice and discussed job opportunities and perks within the CMH system; DWIHN will start scheduling rotations once the Crisis Center has been stabilized for a month or so.
 2. **State Medical Directors' AOT Workgroup** – A meeting was held on Tuesday, June 11, 2024 and a new group has been formed where Dr. Pinal has recommended that several PIHP Medical Directors and Chief Medical

Officers be a part of an AOT group that is working in collaboration with the Michigan Diversion Council to ensure that the AOT procedures are as evidenced-based and clinically focused as possible with some State level uniformity on protocols.

3. **NCQA** – DWIHN received full accreditation score over 90% from NCQA. DWIHN's strengths were – Dedicated and knowledgeable staff; strong UM Denial process and documentation; strong Case Management program and documentation; File review and preparations of staff; Annual population assessment done by Integrated Health Care; Documentation of all clinical Quality Improvement projects; and Comprehensive Quality program. Opportunities for improvement were discussed in the areas of Utilization Management policies, annual plans, provider network adequacy, credentialing and delegation agreements. Work plans have been drafted for those items and are in process of implementation.
4. **Crisis Center Updates** – The Crisis Center opened on June 10, 2024 at 8:00 a.m. and had six patients by June 11, 2024. There were 10 admissions out of the 12 beds on the adult side by last night; several individuals walking in looking for resources; and some individuals will be discharged this morning. Finding a full-time psychiatrist to work for the Crisis Center has been a continued challenge. DWIHN will continue to expand our contingent pool not only to avoid coverage issues but also to help the in-training residents get a positive experience at our facility which would help with subsequent workforce and recruitment. DWIHN is looking into telepsychiatry coverage as a second level backup when full-time or part-time psychiatrists are not available for shift coverage. DWIHN had State onsite review on May 9, 2024 and the facility, our Electronic Medical Records and our protocols were greatly appreciated. There were minor revisions requested that are being submitted and anticipate provisional certification afterwards.
5. **DWIHN Clinic** – A new project that is currently underway and the VP of Clinic Operations is currently working on policies, procedures, staffing plans, training and hiring. An adult psychiatrist/Outpatient Medical Director has been offered and accepted a position and will start on June 30, 2024 and a part-time Child Psychiatrist position has been accepted and will start in August.
6. **Improving Practices Leadership Team (IPLT) Committee** - Stacey Sharp has been promoted to Clinical Officer and will be working with Dr. Faheem on the IPLT Committee meetings. Ms. Sharp will be introduced at the next PCC meeting in July. For the month of May, Medication Assisted Treatment Policy for Opioid Use Disorder for our Network was updated by Dr. Faheem and reviewed at the IPLT for feedback; A new policy for Medication Assisted Treatment for Alcohol Use Disorder was also presented; and the network leads provided positive feedback and appreciation for the resource and requested addition of Nicotine Use Disorder policy and guidance which is currently under draft. For the month of June, various new and existing policies were presented for needed updates (Network guidance on CSU principles and standards, Intensive Crisis Stabilization Program policy and expectations from network as well as multiple updates on Children's policies. The ACT policy was also updated, presented and approved based on fidelity reviews.
7. **Quality Improvement Steering Committee** – Several HEDIS Measures were discussed with comparisons of rates between fiscal years 2022 and 2023. New interventions for HEDIS Measures that have not improved significantly or have down trended (such as FUH) were discussed including use of

	<p>Telehealth where necessary. Reducing the Racial Disparity of African Americans seen for Follow-up Care within 7 Days of Discharge from a psychiatric hospital was discussed. While this PIH struggled significantly during FY 22 and FY 23 where the disparity gap widened from the baseline despite multiple interventions, the start of FY 24 has shown improvement. The Quality team has been having one-on-one meetings and corrective action plans with the CRSP that had the highest disparity initially along with a high volume of our members (Hegira Health and Team Wellness). With all the efforts from our team and the CRSP, these organizations have lowered their disparity significantly. Other CRSPs (LBS, CNS and CCIH) have increased their disparity and the Quality team will be focusing on them.</p> <p>Commissioner Kinloch opened the floor for discussion. Discussion ensued. The committee requested information on maternal deaths, grief and loss; provide information on dementia and the services available for the caregivers; and provide information on the impact on continuity of care because of part-time psychiatrists.</p> <p>(Action)</p> <p>B. Corporate Compliance – Sheree Jackson, VP of Compliance submitted and gave an update on the Corporate Compliance report. It was reported:</p> <ol style="list-style-type: none"> 1. Compliance Investigations – To date, DWIHN’s Compliance department has received 35 investigations referrals; 11 originated from the OIG; 24 were sourced from provider self-reports and internal referrals. Out of the 35 cases, 15 have been assigned for investigation. Mrs. Jackson informed the OIG about the heavy caseloads and designated a risk rating, pending cases deemed a higher risk are temporarily assigned to the Compliance Officer. This ensures a preliminary review is completed and all time-sensitive matters are addressed. The Compliance department has recently recruited a Compliance Administrator to help manage the workload. There are currently two vacant positions that will promptly be filled. Compliance investigations are on the rise, with a specific focus on practitioners credentialed across multiple providers, allegations of provider kickbacks and the medical necessity of inpatient stays. No findings have emerged at this time; each assigned investigation is currently undergoing active examination and there is no data available for reporting. 2. Quarterly Updates – After an investigation concludes, all pertinent DWIHN departments are invited to the provider’s exit meeting to ensure equal distribution of information. The DWIHN’s Program Integrity report has been forwarded to the OIG for May submission and awaits acceptance. All department leaders have addressed past identified interdepartmental risks and no new discoveries have been identified. Compliance encourages department leaders to remain involved to ensure there is no lapse in addressing matters promptly. <p>Commissioner Kinloch opened the floor for discussion. There was no discussion. The Chair noted that the Chief Medical Officer’s and Corporate Compliance reports have been received and placed on file.</p>
--	--

VIII. Quarterly Reports

<p>DISCUSSION/ CONCLUSIONS</p>	<p>A. Autism Spectrum Disorder – Cassandra Phipps, Director of the Children’s Initiatives submitted and gave highlights of the Autism Spectrum Disorder’s quarterly report. It was reported that:</p> <ol style="list-style-type: none"> 1. Activity 1: Autism Benefit Enrollment/Expansion – There was an average of 2,261 members assigned to DWIHN’s ABA provider network for FY 24. There was an increase of about 99 additional members enrolled in services
---	--

from Q1 to Q2. The Request for Qualifications (RFQ) 2023-005 REBID continues until 5/1/2028. In FY 24 (Q2), the RFQ resulted in two ABA providers meeting minimum qualifications to be considered to be added to the provider network. As a result of the RFQ, there are now 19 contracted ABA providers within the DWIHN provider network. This is an increase of three new ABA providers from FY 23 to FY 24. During FY 24 (Q2), the State of Michigan confirmed youth with Serious Emotional Disturbances (SED) receiving autism services can also receive speech therapy, occupational therapy and physical therapy when the services are needed to address behavioral needs. DWIHN approved one ABA provider to deliver these services for youth with SED.

2. **Activity 2: Length of Autism Treatment** – The majority of members who receive services during the rating period remained in services for less than a year (713 members) and for a year (671 members). The longest length of time members received services has been a maximum of eight (8) years (4 members). MDHHS does not specify discharge requirements for youth completing autism services, but staff continue to work with providers to monitor the length of treatment for youths and coordinate best practices for planned discharge planning and outcomes of completing goals. The State conducted a survey regarding autism services across the state and they have identified that there is a need for additional trainings for professional staff on autism services; making sure that there is medical necessity, parent engagement and follow through as well as making sure that there is adequate staffing.
3. **Activity 3: Autism Service Treatment Intensity: Level of Care** – There are two levels of care: Focused Level of Care, a limited number of chosen skill targets specific to identified goals that can range from 10 to 25 hours per week; and Comprehensive Level of Care, focuses on multiple areas of functioning such as cognitive, communication, social emotional and behaviors for about 30 to 40 hours per week. There was a total of 1,983 members assigned to Comprehensive Level of Care for FY 24 (Q1) and for (Q2), the total increased to 2,131 members. Although there is an increase of members from Q1 to Q2, data stays relatively stable between FY 2023 to FY 2024 between both levels of care. Staff updated the ABA monthly log to better track the utilization of these services.
4. **Quarterly Updates** – The department has been focusing on re-eligibility for autism services and make sure that medical necessity is needed; continue with our RFQ and expansion of services.

Commissioner Kinloch opened the floor for discussion. There was no discussion.

B. **Children's Initiatives** – Cassandra Phipps, Director of Children's Initiatives submitted and gave highlights of the Children's Initiatives' quarterly report. For Q2, DWIHN served 11,925 children with either Severe Emotional Disturbance (SED) or Intellectual Developmental Disabilities (I/DD). It was also reported that:

1. **Activity 1: MichiCANS Soft Launch Pilot** – The soft launch started 1/8/24 through 3/31/24 with DWIHN and The Children's Center (TCC) as the identified sites for Wayne County. There were a total 332 MichiCANS screenings completed during this soft launch. This tool will replace the Child and Adolescent Functional Assessment Scale (CAFAS) and the Pre-School and Early Childhood Functional Assessment Scale (PECFAS) assessments effective October 1, 2024. The Devereux Early Childhood Assessment (DECA) will change during October 1, 2024 to be administered as an assessment tool for ages 0 to 6 for the SED and I/DD children. A MichiCANS

Q&A session was held last month with the collaboration of MDHHS and The Children's Center (80 attendees). The policies and utilization management guidelines will need to be updated in accordance with the upcoming changes. Staff are in the process of going through the hard launch training this month and next month.

2. Activity 2: School Based Health Quality Initiative Program – During FY 24 (Q2), there were a total of 47 intakes for this program. There is a noted increase with intakes completed from Q1 (39 intakes) to Q2. There was a total of 83 successful discharges from the program and zero expulsions from school. This is an increase from Q1 (18 successful discharges). *Strengths and Difficulties Questionnaire (SDQ)* – The decrease from FY24, Q1 (1,199) to Q2 (270) was due to fewer students accepted to participate in School Success Initiative (SSI) services during Q2; SSI services were halted with the Detroit School District Public Schools (DPSCD) due to a new requirement of establishing a memorandum of understanding directly with DWIHN and Children's providers' staff completing background checks. DWIHN continue to provide risk factors and outreach events; partnered with DPSCD to focus on substance use; and making plans to have Narcan training for school staff. *School Success Initiative Health Concerns* – Asthma was the highest reported health concerns for self-report of youths enrolled in the SSI program for Tiers 1 and 2 from the Integrated Biopsychosocial Assessment completed upon the intake session. Eczema, heart murmur, seizures, sensory processing disorder, acid reflux, tubes in ears, constipation and pregnancy were additional self-reported issues. Overall, 50 out of 133 (37.5%) youths were presented with health concerns.

3. Activity 3: Juvenile Restorative Program – As of 5/31/24, there have been 58 intake assessments completed (according to MH-WIN Program Assignment status); 45 active youths enrolled in the program; 13-20 pending intakes; and 36 youths discharged from the program. The program has assisted youths with semi-independent living resources, pregnancy resources and reintegrating back into the school district. Mrs. Phipps did a site visit to the new location in Dearborn and the judge plans to visit the new location on June 24, 2024. The grand opening will be held on July 11, 2024 from 3:00 p.m. to 6:00 p.m. There is a new program in Macomb County that DWIHN is able to take 20 youths from Wayne County into their program. Mrs. Phipps will be attending a conference in Lansing next Monday and Tuesday, which focuses on maternal infant needs. DWIHN was awarded a grant through the Southeast Michigan Perinatal Quality Improvement Coalition (SEMPQIC) to train staff on postpartum depression screenings. Commissioner Kinloch opened the floor for discussion. Discussion ensued. The committee requested a breakdown by age of the SSI health ratings for health concerns. **(Action)**

C. **Customer Service** – Michele Vasconcellos, Director of Customer Service submitted and gave highlights of the Customer Service's quarterly report. It was reported:

1. Activity 1: Customer Service Calls – There was an increase of over 300 switchboard calls compared to FY 24 (Q2) to FY 23 (Q2) with a slight decrease in the abandonment rate. There was an increase of over 400 Customer Service Call Center calls compared to FY 24 (Q2) to FY 23 (Q2) with slight decrease in the abandonment rate. Additional staff was assigned to the Call Center and the Reception/Switchboard area to address backup staffing concerns and training was conducted with staff on the new Gynesis phone system.

2. **Activity 2: Grievances and Appeals** – There was an increase of over 300 for complaints and grievances from FY 24 (Q2) to FY 23 (Q2) related to access to staff, delivery of service and personal access to services. There was a decrease of 200 notices for the Adequate Notices compared to the previous fiscal year; an increase of over 200 notices that went out with DWIHN's appeals communication. There was a slight increase in appeals received that were filed and two (2) requests for DWIHN's State Fair Hearings for FY 24 were received and transferred out.
3. **Activity 3: Member Engagement** – The department continued to recruit Peer Agents and work with Certified Peers and Recovery Coaches on their State mandated continuing education credits; Three Customer Service Peer Agents have been actively involved in presenting at various community venues; staff continues to work with the Quality department on the Racial Disparity Survey (allows DWIHN to review the barriers and concerns we have related to persons who have not made their 7-day after discharge appointment that is required following a hospitalization). The winter edition of the PPOV was published and included several new mandatory/required additions. Articles acknowledged several awards being received by CV members (Cooke Grant Award, recognition by MACMHB for outstanding member engagement) and seven (7) members were awarded the Dreams Come True mini grants. DWIHN continues to present information to members regarding their voter rights and reinforcing their responsibility for civic duty. March was Developmental Disability Month and DWIHN conducted a seminar which included panelists who discussed views and experiences related to employment, self-sufficiency, navigating college, living beyond work, environment and socialization beyond the disability community.

Commissioner Kinloch opened the floor for discussion. Discussion ensued. The committee requested documentation that defines grievance issues by category.

(Action)

D. **Integrated Health Care** – Vicky Politowski, Director of Integrated Health Care submitted and gave highlights of the Integrated Health Care's quarterly report. It was reported:

1. **Activity 1: OBRA Services** – The OBRA team provided training on OBRA/PASSR in conjunction with the State of Michigan on OBRA procedures. This was designed for hospital and nursing home social workers. Over 50 individuals attended and felt this should be done every six months due to staff turnover in the hospitals and nursing homes.
2. **Activity 2: Complex Case Management (CCM)** – Care Coordination was completed on 87 members, 26 providers received training on CCM and 166 members were contacted about their FUH appointment. Of those 166, 47 made their appointment. Complex Case Management is assisting with decreasing the racial disparity between white and black members who attend the 7-day appointment and reached out to 49 members. They spoke to one and one attended the 7-day appointment.
3. **Activity 3: Special Care Coordination with Medicaid Health Plans** – DWIHN continues the two special care coordination with our two Medicaid Health Plans. The new RFP that has been put out with the State of Michigan, will require all health plans to do Care Coordination with DWIHN. The department has been meeting with several health plans in the last four months to discuss what we are doing, how we do it and what that looks like.
4. **Activity 4: HEDIS Scorecard and Affinite Care Management shared database development** – Vital Data added the OHH, BHH and CCBHC

	<p>designations to the provider dropdown. DWIHN can see individual HEDIS data under these categories. The department met with the director over these areas to discuss goal setting. Mrs. Politowski will provide data from fiscal years 2023 and 2022 in the next quarterly report. Racial and ethnic category from claims was added to the scorecard but staff is working on it to make it more user friendly. The department will be working with Vital Data to increase more measures to make things better to see and some new platforms that we may be working with AI on. Discussion ensued on the CPT codes and incentives for providers going into the hospital, making sure that individuals are connected to services with their discharge planning. Commissioner Kinloch opened the floor for discussion. Discussion ensued.</p> <p>The Chair noted that the Autism Spectrum Disorder, Children's Initiatives, Customer Service and Integrated Health Care's quarterly reports have been received and placed on file.</p>
--	---

IX. Strategic Plan Pillar

DISCUSSION/ CONCLUSIONS	<i>There was no Strategic Plan Pillar to review this month.</i>
------------------------------------	---

X. Quality Review(s)

DISCUSSION/ CONCLUSIONS	<p>A. QAPIP Work Plan FY 24 Update – April Siebert, Director of Quality Improvement submitted and gave an update on the QAPIP Work Plan FY 24. It was reported:</p> <ol style="list-style-type: none"> 1. Activity 1: MDHHS' Annual Full Site Review – DWIHN has achieved exceptional results in the recent review conducted by MDHHS from March 13, 2024 through April 26, 2024. DWIHN received high marks across the board achieving full compliance with the Children's Waiver Program. The review found all areas of the clinical review to be in compliance including our Critical/Sentinel Event process, Behavior Treatment review process and the administrative portion of the review, and all the policies and procedures that we must have in compliance in order to provide these services. MDHHS identified several commendable strengths within the network. One of the most notable strengths observed was the presence of a strong Integrated Biopsychosocial Assessment and staff credentials. These strengths indicate a high standard of care and attention to detail within the network. A few citations were identified related to specific clinical cases, highlighting the need for better documentation to ensure compliance with the Home and Community-Based Services (HCBS) Final Rule, the amount, scope, duration of services, member choice of providers and Direct Support Staff receiving training on the members' IPOS. DWIHN has to submit a corrective action plan for those cases requiring remediation. MDHHS will conduct a 90-day follow-up to confirm that the corrective measures have been successfully implemented. 2. Activity 2: HSAG External Quality Reviews – The Encounter Data Validation Review is a new requirement and is due to the State on July 6, 2024. This review is essential for ensuring the accuracy and completeness of our electronic encounter data, highlighting our commitment to data integrity and quality care delivery. The Performance Measure Validation (PMV) is scheduled to take place between July 22, 2024 and August 2, 2024. In FY 23,
------------------------------------	--

DWIHN achieved 100% compliance with the designation of “Reportable” for all indicators. The only recommendation noted was that DWIHN should continue its’ improvement efforts (provider outreach and monitoring) related to Indicator #2 to further ensure timely and accessible treatments and supports for individuals.

3. **Activity 3: Performance Indicators Data Q2 Reporting** – In FY 24 (Q2), DWIHN has met the standards for PI #1 (Children and Adults), PI #4a (Children and Adults), 4b (SUD), and PI #10 (Children). For Indicator 2a (Biopsychosocial completed within 14 days of request), our completion rates for MI/Adults (59.92%) and DD/Adults (62.50%) have improved compared to Q1, surpassing the 57% standard. Although, we did not meet the standard for the children’s population, we did make progress in enhancing completion rates for MI/Child Q2 (51.79%) compared to Q1 (30.32%). The average score for the State in FY 24 (Q1) was noted at 51.57%. The Q2 data will not be finalized until June 30, 2024, so the rates are still subject to change.

The Chair opened the floor for discussion. The committee complimented the Network for achieving exceptional results on the review by MDHHS. Commissioner Kinloch noted that the QAPIP Work Plan FY 24 update has been received and placed on file.

XI. VP of Clinical Operations’ Executive Summary

DISCUSSION/ CONCLUSIONS

The VP of Clinical Operations’ Executive Summary was deferred to July 10, 2024.

XII. Unfinished Business

DISCUSSION/ CONCLUSIONS

- A. **BA #24-06 (Revised 6)** – DWIHN Provider Network System FY 23/24 – Staff requesting board approval to add five (5) providers to the DWIHN Provider Network – Lionessden Homes, LLC, and Paris Safe Keeping (Residential Providers); and Spectrum Human Services Positive Images, and CareFirst Community Health Services (SUD Providers). All providers have been credentialed. This board action requires no budget increase due to the reallocation of funds within the total budget. The Chair called for a motion on BA #24-06 (Revised 6). **Motion:** It was moved by Mrs. Bullock and supported by Dr. Carter to move BA #24-06 (Revised 6) to Full Board for approval. Commissioner Kinloch opened the floor for discussion. There was no discussion. **Motion carried.**
- B. **BA #24-12 (Revised 3)** – Substance Use Disorder (SUD) Treatment Providers – Staff requesting board approval for five (5) initiatives for a total amount of \$165,000.00 in PA2 funds: (1) \$25,000.00 in PA2 funds to allocate to W Buchanan Group to implement yoga services for members in the SUD treatment at DWIHN; (2) \$35,000.00 in PA2 funds for the annual statewide Celebrate Recovery Walk and Rally in collaboration with the National Council on Alcoholism and Drug Dependence (NCADD); (3) The 2024 8th Annual Opioid Summit will receive \$30,000.00 in PA2 funds. The summit is a joint effort with the Michigan Public Health Institute (MPHI) and the Southwest Michigan Alliance for Addiction-free Communities (SEMAAC); (4) \$48,000.00 in PA2

funds will be used purchase NaloxBox units with Novaceuticals; and (5) \$27,000.00 in PA2 funds to cover the leasing and operational costs of a Test and GO kiosk machine with Longview International Testing Technology Solutions (LTS), amounting to \$1,750.00 per month. Treatment services will be funded with Federal Block Grant dollars (5,717,381.00) and PA2 funds (\$1,929,100.00) totaling \$7,646,481.00 for the fiscal year ending September 30, 2024. The Chair called for a motion on BA #24-12 (Revised 3). **Motion:** It was moved by Dr. Carter and supported by Mrs. Bullock to move BA #24-12 (Revised 3) to Full Board for approval. Commissioner Kinloch opened the floor for discussion. Discussion ensued. The committee requested that the "Date Contract First Initiated" be corrected to 5/1/24 instead of 5/1/2025; Include an itemized budget page for (1) W. Buchanan Group and (2) The Annual Statewide Celebrate Recovery Walk and Rally before going to Full Board for approval. **(Action)** The Chair opened the floor for further discussion. There was no further discussion. **Motion carried.**

- C. **BA #24-13 (Revised 1)** – SUD FY 24 Prevention Synar Program, Strategies to Overcome Obstacles – Staff requesting board approval for additional funding to support the implementation of Synar requirements in the amount of \$9,000.00 in PA2 funds, specifically for monitoring the purchase of tobacco products including electronic nicotine device systems (ENDS). The allocation of the requested funds for the three Designated Youth Tobacco Use Representatives (DYTUR) is as follows: The Youth Connection (TYC), \$3,000.00; Leaders Advancing and Helping Communities (LAHC), \$3,000.00; and Strategies to Overcome Obstacles and Avoid Recidivism (SOOAR), \$3,000.00. Prevention services will be funded with \$4,142,827.00 of Federal Block Grant dollars and \$2,359,020 of PA2 funding, totaling \$6,501,847.00. The Chair called for a motion on BA #24-13 (Revised 1). **Motion:** It was moved by Mrs. Bullock and supported by Dr. Carter to move BA #24-13 (Revised 1) to Full Board for approval. Commissioner Kinloch opened the floor for discussion. There was no discussion. **Motion carried.**

XIII. New Business: Staff Recommendation(s)

DISCUSSION/ CONCLUSIONS

- A. **BA #24-62** – Summer Youth Employment Program (SYEP) – Staff requesting board approval for \$1.9M to fund the continuation of the DWIHN Summer Youth Employment Program (SYEP) from June 1, 2024 to September 30, 2024. The FY 24 SYEP Program has been funded for the last five fiscal years and involves collaboration with organizations that thrive on community outreach to adolescents focusing heavily on youth recruitment plans and educational and mentoring goals to be accomplished over the summer months. The total allocation is not to exceed \$1,900,000.00. The Chair called for a motion on BA #24-62. **Motion:** It was moved by Dr. Tauieg and supported by Mrs. Bullock to move BA #24-62 to Full Board for approval. The Chair opened the floor for discussion. There was no discussion. **Motion carried.**
- B. **BA #24-67** – SUD Opioid Settlement – Chance for Life Organization – Staff requesting board approval for Chance of Life to provide oversight and fiduciary responsibility for a new program developed by Detroit Wayne Integrated Health Network (DWIHN) that utilizes Opioid Settlement funds. The proposed contract

is for an amount not to exceed \$1,080,000.00 for the two-year period of July 1, 2024 through June 30, 2026. The SUD Oversight Board has reviewed and approved this program. The "A Leg Up" program is designed to provide evidence-based wraparound services to individuals transitioning out of the criminal justice system with Opioid Use Disorder (or a history) and any co-occurring SUD or Mental Health condition. Chance for Life will receive a total amount of approximately \$220,000.00 to hire one case manager and for accounting/clerical services for the two-year period. The remaining amount of \$860,000.00 is allocated directly to the programming expenses incurred by the returning citizens as described above. The Chair called for a motion on BA #24-67. **Motion:** It was moved by Mrs. Bullock and supported by Dr. Carter to move BA #24-67 to Full Board for approval. Commissioner Kinloch opened the floor for discussion. There was no discussion. **Motion carried.**

- C. **BA #24-68** – HUD Permanent Supportive Housing – Coalition on Temporary Shelter (COTS) – Staff requesting board approval to renew and disburse U.S. Department of Housing and Urban Development (HUD) Continuum of Care (CoC) Permanent Supportive Housing funds for existing grant programs (COTS, Development Centers, Inc. (DCI), Central City Integrated Health (CCIH), Southwest Counseling Solutions and Wayne Metropolitan Community Action Agency. This board action also recommends approval for the disbursement of the required local match to DCI, COTS and CCIH. Approval of this board action will allow for renewal, acceptance and disbursement of HUD Continuum of Care (CoC) permanent supportive housing grant funds in the amount of \$2,372,015.00 and the Detroit Wayne Integrated Health Network general fund match of \$123,134.00 for an amount not to exceed \$2,495,149.00. The Chair called for a motion on BA #24-68. **Motion:** It was moved by Dr. Tauveg and supported by Mrs. Bullock to move BA #24-68 to Full Board for approval. Commissioner Kinloch opened the floor for discussion. Discussion ensued. **Motion carried.**
- D. The item from the Chair was addressed at this time. It was requested by the Committee Chair, Commissioner Kinloch that the committee be provided with a list of the lowest paid employee within the Providers organization. Discussion ensued regarding the request and the concerns of obtaining information from Providers on their business operations. **(Action)**

XIV. Good and Welfare/Public Comment

DISCUSSION/ CONCLUSIONS

There was no Good and Welfare/Public Comment to report at this meeting.

ACTION ITEMS	Responsible Person	Due Date
1. Chief Medical Officer's Report – Provide information on maternal deaths, grief and loss; provide information on dementia and the services available for caregivers; and provide information on the impact on continuity of care because of part-time psychiatrists.	Dr. Shama Faheem Cassandra Phipps	TBD
Children's Initiatives' Quarterly Report – Provide a breakdown by age of the School Success Initiative health ratings for health concerns.	Cassandra Phipps	July 10, 2024
2. Customer Service's Quarterly Report (Member Engagement) – Provide documentation that defines grievance issues by category	Michele Vasconcellos	TBD
3. Unfinished Business (BA #24-12 Revised 3) – Substance Use Disorder (SUD) Treatment Providers - Change the "Date Contract First Initiated" be corrected to 5/1/24 instead of 5/1/2025; Include an itemized budget page for (1) W. Buchanan Group and (2) The Annual Statewide Celebrate Recovery Walk and Rally before going to Full Board for approval	Judy Davis	COMPLETED
4. Provide a survey on the lowest wage paid withing the Providers organization.	E. Doeh	T.B.D.

The Chair called for a motion to adjourn the meeting. **Motion:** It was moved by Mrs. Bullock and supported by Dr. Carter to adjourn the meeting. **Motion carried.**

ADJOURNED: 3:04 p.m.

NEXT MEETING: Wednesday, July 10, 2024 at 1:00 p.m.



**Detroit Wayne
Integrated Health Network**

707 W. Milwaukee St.
Detroit, MI 48202-2943
Phone: (313) 833-2500
www.dwihn.org

FAX: (313) 833-2156
TDD: (800) 630-1044 RR/TDD: (888) 339-5588

RESOLUTION

Resolution #2 FY2023-2024

Honoring the Accomplishments of Eric Doeh, President and CEO Detroit Wayne Integrated Health Network

WHEREAS, the Detroit Wayne Integrated Health Network Board of Directors recognizes the work, dedication, advocacy and accomplishments of Eric Doeh, President and CEO of the Detroit Wayne Integrated Health Network.

WHEREAS, the members of this body acknowledge that Eric Doeh, is an exemplary professional executive and public servant;

WHEREAS, Mr. Doeh worked tirelessly toward ensuring all 123,000 persons served by the Detroit Wayne Integrated Health Network received quality access to healthcare for their mental health, substance use disorder or disability related concerns;

WHEREAS, Mr. Doeh championed enhanced services to children and families while serving in his capacity as Chief Executive Officer;

WHEREAS, Mr. Doeh's servant leadership touched the lives of so many people ensuring everyone was treated with dignity, and respect; during his seven years of service;

WHEREAS, he was committed to making an impact and improving the quality of life and overall wellness by being inclusive, understanding, welcoming and embraced faith, honor, and respect within the organization;

WHEREAS, Mr. Doeh embodied kindness, energy and graciousness while enriching those fortunate enough to know and work with him;

NOW THEREFORE BE IT RESOLVED, that:

Board of Directors

Dr. Cynthia Taueg, Chairperson
Karima Bentounsi
Jonathan C. Kinloch

Kevin McNamara, Vice Chairperson
Angela Bullock
Bernard Parker

Dora Brown, Treasurer
Lynne F. Carter, MD
William Phillips

Eva Garza Dewa
Angel
Kenya

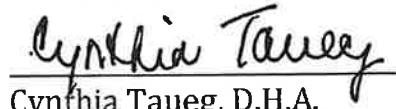
Eric W. Doeh, President and CEO

The Detroit Wayne Integrated Health Network recognizes Eric Doeh and his significant contributions throughout Wayne County; his role as President and CEO of the Detroit Wayne Integrated Health Network and as an advocate of persons receiving behavioral health and addiction services, Mr. Doeh has left a lasting impression on the people we collectively serve and the community at large. Let us recognize just a few of his outstanding achievements which include:

- i. Under his leadership a new, Michigan's first Crisis Care Center in the heart of the city of Detroit serving adults and adolescents in crisis and peer wraparound services
- ii. His visionary guidance led the way to breaking ground on a new 70,000 square foot Regional Behavioral Wellness Campus adding 52 crisis beds to the behavioral health continuum of care
- iii. His servant leadership lead to the establishment of providing 24/7 mobile crisis services to children and adults within Wayne County
- iv. His concern and advocacy for staff lead to a plan to subsidize healthcare coverage for DWIHN employees, saving staff from a 30% increase in healthcare costs
- v. Leading an initiative to provide retention payments to staff and providers and disburse an additional \$4.7 million to providers, helping to stabilize the provider network

Mr. Doeh served as a good friend and colleague to many persons in the mental health community and at DWIHN; we are grateful to have known him and worked alongside him. We honor him and his incredible vision by continuing his work and commitment to service.

I HEREBY CERTIFY that the foregoing Resolution was adopted on this 17th day of July 2024, by the Board of Directors of the Detroit Wayne Integrated Health Network.



Cynthia Tauzeg, D.H.A.

Board Chairperson

Detroit Wayne Integrated Health Network

Board of Directors

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 21-29R3 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 7/17/2024

Name of Provider: Outfront Media Inc.

Contract Title: Billboard Outreach Media

Address where services are provided: None

Presented to Finance Committee at its meeting on: 7/3/2024

Proposed Contract Term: 10/15/2020 to 10/15/2023

Amount of Contract: \$ 1,022,601.00 Previous Fiscal Year: \$ 750,000.00

Program Type: Modification

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 10/15/2020

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN Administration is requesting board approval to pay an outstanding balance of \$2,601.00 to Outfront Media from their August 2023 invoice. This invoice was under Board Action BA 21-29R. Due to a clerical error, the amount due on Invoice #05988540 was \$8,795.00, however, there was only \$6,194.00 left on the purchase order, leaving a balance of \$2,601.00 due to Outfront Media.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 22/23	Annualized
Multiple	\$ 1,022,601.00	\$ 1,022,601.00
	\$	\$
Total Revenue	\$	\$

Board Action #: 21-29R3

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.902000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Signed: Thursday, June 27, 2024

Stacie Durant

Signed: Thursday, June 27, 2024

Board Action #: 21-29R3

Board Action Taken

The following Action was taken by the Full Board on the 17th day of July, 2024.


X Approved

Rejected

€ Modified as follows:

€ Tabled as follows:

Executive Director -initial here:_____

Signature: 
Board Liaison

Date: 7/17/2024

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 21-72R3 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 7/17/2024

Name of Provider: Plante & Moran, PLLC

Contract Title: Annual Financial Statement Audits

Address where services are provided: None

Presented to Finance Committee at its meeting on: 7/3/2024

Proposed Contract Term: 9/1/2021 to 6/30/2026

Amount of Contract: \$ 365,000.00 Previous Fiscal Year: \$ 501,535.00

Program Type: Continuation

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 8/1/2021

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting approval for a revision to exercise the two year contract renewal option in the amount not to exceed \$365,000 for the annual financial statement audit, Single Audit, and Compliance Examination for the fiscal years ended September 30, 2024 and 2025 consistent with the terms of the RFP.

The amount includes \$12,000 per year in the event DWIHN has three major programs with the Single Audit.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
Multiple	\$ 365,000.00	\$ 365,000.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 365,000.00	\$ 365,000.00

Board Action #: 21-72R3

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64923.813000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Tuesday, June 4, 2024

Signed: Tuesday, June 4, 2024

Board Action #: 21-72R3

Board Action Taken

The following Action was taken by the Full Board on the 17th day of July, 2024.


X Approved

Rejected

€ Modified as follows:

€ Tabled as follows:

Executive Director -initial here:_____

Signature: 
Board Liaison

Date: 7/17/2024

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 24-06R7 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 7/17/2024

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: Provider Network System FY 23/24

Address where services are provided: Service Provider List Attached

Presented to Program Compliance Committee at its meeting on: 7/10/2024

Proposed Contract Term: 6/1/2024 to 9/30/2024

Amount of Contract: \$ 805,847,768.00 Previous Fiscal Year: \$ 804,448,924.00

Program Type: Continuation

Projected Number Served- Year 1: 77,000 Persons Served (previous fiscal year): 75,943

Date Contract First Initiated: 7/1/2024

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

BA # 24-06 R7 is requesting the addition of the following 4 providers to the DWIHN provider network:

Residential Providers:

1. Complete Best Care LLC

(Credentialed 5/29/2024 for Personal Care in Licensed Residential Setting; Community Living Support)

2. Emerald Care LLC

(Credentialed 5/29/2024 for Personal Care in Licensed Specialized Residential Setting; Community Living Support)

3. Agape Care Extended Inc

(Credentialed 6/25/2024 for Community Living Support)

Outpatient Providers:

1. Vital Health Management

(Credentialed 6/25/2024 for Case Management; Outpatient Therapy; Home Based Therapy (ages 7 to 21); SED/IDD Wrap Around; SED/Children Waiver; Supports Coordination; Psychiatric Services)

BA # 24-06 R7 requires no budget increase due to the reallocation of funds within the total budget.

Board Action #: 24-06R7

Detroit Wayne Integrated Health Network (DWIHN) is requesting approval for continued funding for the Provider Network System for the fiscal year ended September 30, 2024. This will allow for the continued delivery of behavioral health services for individuals with: Serious Mental Illness, Intellectual/Developmental Disability, Serious Emotional Disturbance and Co-Occurring Disorders.

The services include the full array behavioral health services per the PIHP and CMHSP contracts. The amounts listed for each provider are estimated based on prior year activity and are subject to change.

Note 1. The board action amounts include: Mental health treatment services, Autism, Children's Waiver, SED Waiver, children crisis services and SUD Medicaid, HMP and block grant treatment, Behavioral Health Home and Opioid Health Home services which are supplemental, voluntary services that Medicaid members with specific diagnoses may opt into to receive comprehensive care coordination facilitated by a health home care team and EBSE claims based activity.

In addition, it should be noted that the hospitals listed under HRA change based on consumers stay. As such, hospitals may be added and amounts reallocated without board approval to avoid delay of payment; the funds are a pass through from MDHHS.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): Y

Revenue	FY 23/24	Annualized
Multiple	\$ 805,847,768.00	\$ 805,847,768.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Wednesday, July 3, 2024

Signed: Wednesday, July 3, 2024

Board Action Taken

The following Action was taken by the Full Board on the 17th day of July, 2024.


X Approved

Rejected

€ Modified as follows:

€ Tabled as follows:

Executive Director -initial here: _____

Signature: 
Board Liaison

Date: 7/17/2024

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 24-12R4 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 7/17/2024

Name of Provider: Novaceuticals LLC

Contract Title: Substance Use Disorder- Treatment

Address where services are provided: 754 Lounsberry, Rochester, Michigan 48307

Presented to Program Compliance Committee at its meeting on: 7/10/2024

Proposed Contract Term: 8/1/2024 to 9/30/2024

Amount of Contract: \$ 7,901,781.00 Previous Fiscal Year: \$ 6,765,483.00

Program Type: Continuation

Projected Number Served- Year 1: 500 Persons Served (previous fiscal year): N/A

Date Contract First Initiated: 8/1/2024

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The revised board action requests approval for two projects, totaling \$255,300.00 in PA2 funds

Below are the details of the two programs to be funded.

SUD is requesting \$5,300 in PA2 funds to support their participation in Overdose Awareness Day (OAD) on August 30, 2024. The funds will cover the costs of food, promotional items, t-shirts, and water bottles at four different locations. The total cost breakdown for necessary items is with C. Wendling include: Purple T-shirts - \$3,597, biodegradable balloons - \$250, purple ribbons - \$250, water bottles - \$700, water - \$400, and additional park pass - \$75, bringing the total to \$5,272. This financial support will ensure that the SUD team is well-equipped to effectively raise awareness about OAD and its impact.

The SUD Department is requesting \$250,000 in PA 2 funds to purchase Naloxone Kits from Novaceuticals, LLC at \$94.00 each due to the number of drug overdose deaths in Wayne County. Naloxone is essential for reversing the effects of opioid medication and saving lives in the Detroit Wayne County area. DWIHN will oversee the purchase, training, and dissemination of the medication to the community, along with educating individuals on accessing SUD prevention, treatment, and recovery services in Wayne County

Treatment services will be funded with Federal Block Grant dollars (\$5,717,381) and PA2 funds (\$2,184,400), together totaling \$7,901,781 for the fiscal year ending September 30, 2024.

Board Action #: 24-12R4

DWIHN has the discretion to allocate the funds among providers based on utilization without board approval up to an amount not to exceed \$7,901,781

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: PA2

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Block Grant	\$ 5,717,381.00	\$ 5,717,381.00
PA 2	\$ 2,184,400.00	\$ 2,184,400.00
Total Revenue	\$ 7,901,781.00	\$ 7,901,781.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Thursday, June 27, 2024

Signed: Thursday, June 27, 2024

Board Action Taken

The following Action was taken by the Full Board on the 17th day of July, 2024.

X Approved

Rejected

€ Modified as follows:

€ Tabled as follows:

Executive Director -initial here: _____

Signature: 
Board Liaison

Date: 7/17/2024

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 24-69 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 7/17/2024

Name of Provider: 123.Net

Contract Title: 123.Net Fiber Internet Services - Renewal 2024 - 2027

Address where services are provided: None

Presented to Finance Committee at its meeting on: 7/3/2024

Proposed Contract Term: 7/31/2024 to 7/31/2027

Amount of Contract: \$ 77,364.00 Previous Fiscal Year: \$ 90,258.00

Program Type: Continuation

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 6/1/2021

Provider Impacted (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Renewal of internet services @ 707 Milwaukee for 36 months (3Yrs): 7/31/24 - 7/31/27

DWIHN is requesting approval of a three year contract renewal with 123.Net for fiber Internet Service to increase and maintain available internet speed for business functions for employee remote access to data.

123.Net services are crucial to the interoperability of DWIHN locations between 707 W. Milwaukee and 8726 Woodward, along with the datacenter located in Southfield, Michigan. DWIHN uses multiple internet service providers at the 707 and Woodward locations to ensure data redundancy and availability.

The total amount of the contract would not exceed \$77,364 as follows:

- Yr 1 \$25,788.00
- Yr 2 \$25,788.00
- Yr 3 \$25,788.00

Total: \$77,364.00

Outstanding Quality Issues (Y/N)? _ If yes, please describe:

Source of Funds: Other

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
MULTIPLE	\$ 77,364.00	\$ 77,364.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continuc/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64915.817000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Thursday, June 27, 2024

Signed: Thursday, June 27, 2024

Board Action #: 24-69

Board Action Taken

The following Action was taken by the Full Board on the 17th day of July 2024.


X Approved

Rejected

€ Modified as follows:

€ Tabled as follows:

Executive Director -initial here: _____

Signature: 
Board Liaison

Date: 7/17/2024

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 24-70 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 7/17/2024

Name of Provider: Considine Little Rock Life Center

Contract Title: Leasing Space at Considine Little Rock Center

Address where services are provided: None

Presented to Finance Committee at its meeting on: 7/3/2024

Proposed Contract Term: 8/1/2024 to 7/31/2026

Amount of Contract: \$ 63,000.00 Previous Fiscal Year: \$ 42,000.00

Program Type: Continuation

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 3/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN is requesting Board approval to continue leasing space from the Considine Little Rock Life Center (Considine). The requested space allows DWIHN ample community storage adjacent to our Woodward Administration Building for the storing, packaging, and distribution of organizational materials to the public. In addition, we are afforded the opportunity to have community engagement meetings for larger informal gatherings.

Considine has been used to hold town hall meetings, community outreach meetings, and accessible public gatherings. DWIHN has exclusive use and occupation of its auditorium for hosting public gatherings and community outreach services. This space will additionally help to aid in building community relationships by offering needed community space to members of the local block clubs and neighborhood associations to have access to this space for large community gatherings. The current lease expires on July 31, 2024 and DWIHN has incurred \$42,000 to date on the existing contract.

We are requesting a contract extension for an additional period of one year effective August 1, 2024, with the option for a one-year renewal, at an amount of \$21,000 per year (excludes option), for a total not to exceed \$63,000.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
Multiple	\$ 63,000.00	\$ 63,000.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64922.941000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Thursday, June 27, 2024

Signed: Thursday, June 27, 2024

Board Action Taken

The following Action was taken by the Full Board on the 17th day of July, 2024.


X Approved

Rejected

€ Modified as follows:

€ Tabled as follows:

Executive Director -initial here: _____

Signature: 
Board Liaison

Date: 7/17/2024



Interim President and CEO Report to the Board

Manny Singla

July 2024

FINANCE

Detroit Wayne Integrated Health Network (DWIHN) received the appraisals from Flagstar Bank to finalize the loan agreement and the Woodward valuation was lower than expected. DWIHN has requested another appraisal and are awaiting the results.

DWIHN is projecting a general fund shortfall of approximately \$10 million due to an increase in spenddown and overall uninsured services. This amount is \$6 million more than the planned budgeted shortfall of \$4 million. DWIHN has sufficient local funds to cover the shortfall.

In light of the \$40 million fraud scheme at a local nonprofit organization, DWIHN's CFO and Plante Moran will present an overview on segregation of duties that are currently in place at DWIHN. Specific questions and concerns are due by July 19, 2024 in order to ensure that they are incorporated in the presentation.

LEGISLATIVE EFFORTS

June 10: The 707 Crisis Care Center opened to the public.

June 14: The groundbreaking for 7 Mile Behavioral Health Wellness Campus was held. DWIHN marked another milestone with the groundbreaking of our integrated behavioral healthcare site. Construction of the 70,000 square foot building will take approximately 18 to 24 months and was made possible thanks to \$60 million in State-budgeted grant funding that received bipartisan support. This new structure will have 52 crisis beds and will help to address disparities in health and access to care, with designated suites for physical health, dental, and vision care services.

June 28: The Ecorse Crisis Care Center closing was held.

Budget Next Steps:

June The Michigan State Legislature voted on and approved a state budget. The recommended budget for FY 2025 sits at \$82.5 billion, beginning on October 1, 2024 – they also included a FY24 supplemental as part of SB 747.

July Governor signs appropriations bill (if Governor issues vetoes, veto overrides are considered); adjustments to the current-year budget are considered.

ADVOCACY AND ENGAGEMENT

July 12: DWIHN's Youth United hosted its annual Stigma Busting Bash for local youth at the Henry Ford Art Block inclusive of music, poetry and working with on better understanding and managing behavioral health struggles.

July 18: DWIHN's 10th Annual Inter-Faith-Based Conference.

July 23: A Candidate's forum is planned highlighting local candidates for members to meet and determine if they are meeting their expectations for electing them. DWIHN remains a non-partisan

partner in bringing this information to our members along with Detroit Arc and Disabilities Network of Wayne County.

June 25: Youth United's Courageous Conversation - Life After College.

At their 2nd Annual fundraiser, the Roncelli Family Foundation selected DWIHN youth services, in addition to other local organizations, to be the recipients of over \$21,500. Funds will go towards scholarships, educational programs, and other youth activities.

DWIHN's own Grace Wolf, VP of Crisis Services, was selected as one of Crain's Healthcare Heroes for 2024.

DWIHN's Health Home Director, Emily Patterson, was named one of Michigan's Most Valuable Professional's for 2024 by Corps Magazine.

INTEGRATED HEALTH PILOT UPDATE

The Detroit Wayne Integrated Health Network (DWIHN) continues to make progress with integrating with Medicaid Health Plans. Below is a list of updates of the collaborations with Medicaid Health Plan Partners One, Two, and Three.

Health Plan Partner One

DWIHN and IHC meet monthly for care coordination. Fifteen members were identified with care gaps and those plans were developed and coordinated with Health plans staff.

Health Plan Partner Two

Care Coordination with Health Plan Two was initiated in September 2020. These meetings occur monthly. Health Plan Two had eighteen members identified as having gaps in care that were coordinated with care teams to develop care plans and those care gaps were addressed. The original goal was to coordinate 100 members with care gaps and presently we are at 102 members and will be revising a new target for the next FY.

Health Plan Partner Three

DWIHN staff are working with Health Plan Three on a new project of monitoring individuals who utilized the emergency room department or inpatient psychiatric unit and how to perform data sharing. There are four CRSP's in the pilot: Neighborhood Services Organization, Lincoln Behavioral Services, Hegira and The Guidance Center.

Shared Platform and HEDIS Scorecard

Healthcare Effectiveness Data and Information Set (HEDIS) is a tool used by health plans to measure performance on important areas of care. DWIHN has developed a HEDIS scorecard based on claims from our CRSP and claims pulled from the MDHHS claims warehouse CC360. DWIHN is following the guidelines set from the National Committee for Quality Assurance (NCQA) as to the behavioral health HEDIS measures to monitor and report on. These measures are a combination of medical interventions and behavioral health interventions that affect one's recovery and independence in the community. During the month of June, the HEDIS scorecard was reviewed at nine CRSP monthly meetings and FUH data was shared and received very good feedback from the CRSPs.

CCBHC DEMONSTRATION EXPANSION

The State of Michigan expanded the CCBHC State Demonstration sites on October 1, 2023. DWIHN submitted the application to become a CCBHC demonstration site in July 2024. Sites are expected to know if they have been awarded certification by August. If awarded, DWIHN will be able to provide services to individuals with mild to moderate mental health diagnosis regardless of residency.

CLINICAL OPERATIONS

Health Home Initiatives:

Behavioral Health Home (BHH) - Current enrollment: 740

Opioid Health Home (Substance Use Disorder Health Home) - Current enrollment: 654

The DWIHN Health Homes team has sent out a memo to the outpatient SUD and Mental health network to recruit sites that are interested in joining as Health Home providers for FY 25, starting October 2024. Two informational sessions are being offered to educate interested providers in the service array. Interested sites will fill out a certification packet to evaluate their readiness and organizational fit to join the BHH or SUDHH programs.

The Health Home team performed a Care Plan audit to evaluate the compliance and quality of Health Home Care Plans, a required element for every person receiving health home services. A sample of 130 Care Plans were reviewed, and $120/130 = 92\%$ were compliant. Providers were given appropriate feedback and eight of the ten unsatisfactory care plans were compliant upon revision within 24 hours.

DWIHN's BHH providers met all three Pay for Performance indicators, and OHH providers met two of the three Pay for Performance indicators set by MDHHS for last FY 2023. Our region was awarded \$123,071.27 for BHH and \$60,532.08 for Opioid Health Home (OHH), which shall be distributed to the health home providers proportional to the amount of health home services they delivered in FY2023.

The "Opioid Health Home" is transitioning to a more expansive SUD Health Home for FY2025. Stimulant use disorder and alcohol use disorder are being added as qualifying diagnoses.

CCBHC Demo Current enrollment: 9,846

Michigan's CCBHC demonstration is currently expanding to its 3rd cohort of providers, who will launch October 1, 2024. Applications for certification were due July 1, and we expect to know which sites have been selected in early August. The state budget can add 12 sites, and there are 15 applicants pursuing certification. Seven of those applicants are in region 7.

Conflict Free Access and Planning:

DWIHN has been reviewing and discussing the Conflict Free Access and Planning information and guidance that was shared with the PIHP network. It states that the Conflict Free Service Planning activities for HCBS, including the development of the Independent Plan of Service (IPOS), assessment and coordination of services, must be independent from the delivery of HCBS

services. Providers, including CMHSPs, can conduct both HCBS service planning and service delivery functions but must not conduct both functions for the same member. This includes persons in the following programs:

- 1915(c) Children's Waiver
- 1915(c) Children with Serious Emotional Disturbances Waiver
- 1915(c) Habilitation Supports Waiver
- 1915(i) SPA

This is a large system-wide change that will impact approximately 10,000 of our members and over 30 plus providers in our network. To address this change, DWIHN is developing a plan that would transition our network to be in line with these requirements in a phased approach to minimize disruption in member care.

DIRECT CLINICAL SERVICES

DWIHN continues its preparation to supplement the current provider network by providing direct clinical outpatient services. Two site locations have been identified in the Detroit and Wyandotte service area. Locations were selected based on heat mapping that shows a significant number of Medicaid eligible beneficiaries within a 5–20-mile radius of the service area. These locations will provide therapeutic outpatient services for children and adults. Effective July 1, 2024, DWIHN is currently providing services for adults with mental illness. Additional services are planned to begin effective September 2024.

Regarding staff necessary to provide direct services, DWIHN currently has one full-time medical director/psychiatrist for adult services, one full-time behavioral health clinician, one full-time case manager, one direct services administrator, and one office manager. Three additional behavioral health clinicians are scheduled to begin in late July and early August as well as one part-time child psychiatrist who is also scheduled to begin in August. Additional positions will be filled based on service need.

To continue with the goal to provide a comprehensive whole person care model of service delivery, DWIHN has recently identified two Federally Qualified Health Centers (FQHC) to partner with for care coordination. This coordination agreement will assist in connecting members, who are not connected to a primary health care provider, to necessary medical services as needed.

Next Steps:

- Continue to build and enhance direct services to serve up to 200 children and adult individuals by December 2024. This will improve the timeliness performance indicator for children and adults non-emergent request for service.
- Build home based and outpatient services for children. This will improve the children's timeliness performance indicator.
- Build ACT services for adults with mental illness.
- Apply for accreditation to deliver substance use disorder services.
- Improve compliance with follow-up after acute care settings by offering same day access to individuals.
- Enhance electronic medical record to meet contractual quality performance measures.

AUTISM SERVICES

Autism Services oversees autism services for youth and young adults up to their 21st birthday. Applied Behavior Analysis (ABA) is an intensive, behaviorally based treatment that uses various techniques to bring about meaningful and positive changes in communication, social interaction, and repetitive/restrictive behaviors that are typical of ASD. There was a total of 2,414 members assigned to DWIHN's ABA provider network for June 2024. In addition, among the three (3) Individual Diagnostic Evaluation Providers, there were a total of 233 referrals.

ABA treatment offers two different levels of care according to medical necessity, that is either Focused Level of Care or Comprehensive Level of Care. Focused level of care is a limited number of chosen skill targets specific to identified goals that can range from 10 to 25hrs per week. Whereas comprehensive level of care focuses on multiple areas of functioning such as cognitive, communication, social, emotional, and behaviors for about 30 to 40hrs per week.

There was a total of 386 members assigned to comprehensive level of care in FY24 quarter 1 whereas in quarter 2 the total increased to 422 members. Although quarter 3 data is being provided without the month of June, data is on track to exceed quarter 2 totals of 422 members.

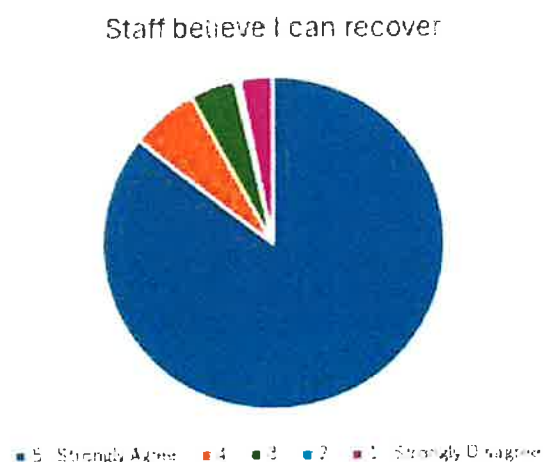
SUBSTANCE USE DISORDERS

Recovery Supports Assessment serves as a tool for evaluating the satisfaction levels of individuals receiving substance use disorder services in Region 7. This comprehensive survey is distributed in both paper and digital formats to ensure maximum accessibility to participants. The confidentiality of respondents is strictly upheld, with data kept entirely separate from providers and the network.

The survey garnered a total of 467 responses, with 51% of participants opting for the computer-based format and 49% favoring the traditional paper format. These findings demonstrate the diverse preferences among respondents, highlighting the significance of offering multiple survey formats to accommodate individual needs.

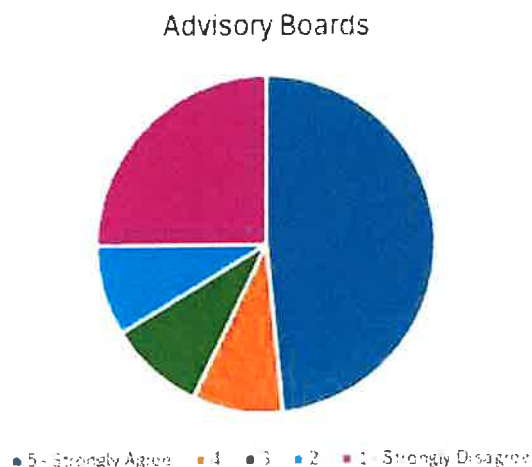
Preliminary outcomes from members:

The most agreed with sentiment was "Question 7. Staff believe that I can recover".



85% of respondents strongly agree
 6% of respondents agree
 4% of respondents are neutral
 less than 1% of respondents disagree
 3% of respondents strongly disagree

The most disagreed with sentiment was “Question 25. I am encouraged to attend agency advisory boards and/or management meetings if I want”.



48% of respondents strongly agree
 8% of respondents agree
 9% of respondents are neutral
 8% of respondents disagree
 25% of respondents strongly disagree

The SUD department shared a detailed report outlining the key findings from the Recovery Supports Assessment, including a breakdown of satisfaction levels based on different survey formats to the SUD Provider network. Additionally, the team provided specific recommendations for improving substance use disorder services, such as implementing additional support services based on identified needs and enhancing the accessibility of survey formats to better accommodate diverse participant preferences. Providers are encouraged to engage in collaborative discussions to develop and implement targeted strategies for enhancing substance use disorder services in the region based on the report's insights. Additionally, there is a need to ensure that the improvement strategies implemented are effectively targeting the identified areas of concern and that the support services provided align with the evolving needs of participants. Ongoing monitoring and adjustment of these strategies based on feedback will be crucial in achieving sustained improvements in satisfaction levels over time.

UTILIZATION MANAGEMENT

The Utilization Management Department is currently undergoing a leadership change and is currently being supervised directly by the VP of Clinical Services during the transition. There are

several projects currently in process including the review of general fund approved services, increasing efficiency and timeliness of authorization approvals with the assistance of technology, and participation of HSAG and ICO reviews.

CHILDREN'S INITIATIVES

MichiCANS was developed by MDHHS as a screener and comprehensive assessment for children and youth ages 0 to 21st birthday. This tool is used to support family-driven, youth guided care planning and level of care decisions, facilitate quality improvement initiatives, and monitor outcomes of services.

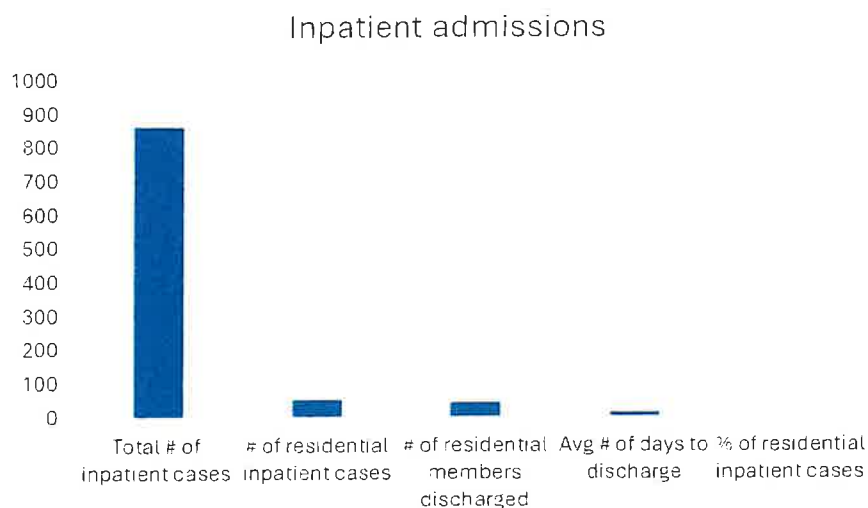
DWIHN was selected as a pilot site in which DWIHN and The Children Center are currently participating in the Soft Launch Project. The MichiCANS tool will replace the Child and Adolescent Functional Assessment Scale (CAFAS) and Pre-School and Early childhood Functional Assessment Scale (PECFAS) assessments effective October 2024. In addition, the MichiCANS will also be required for children and youth with serious emotional disturbances (SED) and intellectual developmental disabilities (IDD). In addition, the Devereux Early Childhood Assessment (DECA) will change during October 2024 as well to be administered as an assessment tool for ages 0 to 6 for both SED and IDD children. During the month of June 2024 DWIHN Access Department completed 314 MichiCANS Screenings.

Screening Disposition	Total Screenings
No Eligibility or Services Declined	2 screenings
Non-Emergency: Mild / Moderate Needs	76 Screenings
Non-Emergency: Serious Needs	235 Screenings
Emergency	1 Screening
Total Screenings	314 Screenings

A representative from PCE Systems presented a MichiCANS demonstration to Providers to showcase how the MichiCANS Screener, Comprehensive Assessment, and Supportive Decision Model will be viewed in the electronic health record. DWIHN identified that the MichiCANS Comprehensive will be placed as a standalone document in MHWIN electronic health record system. There were 76 participants who attended the training session on 6/28/24. In addition, the training was recorded as well. Updated the Children Diagnostic Treatment Services and Infant and Early Childhood policies to include MichiCANS requirements.

RESIDENTIAL SERVICES

Residential Hospital Trends - DWIHN continues to examine the inpatient hospitalization data to reduce the frequency and duration of inpatient hospitalizations within residential services.



Total # of inpatient cases	862
# of residential inpatient cases	53
# of residential members discharged	44
Avg # of days to discharge	14.1
% of residential inpatient cases	3.60%

DWIHN has seen a decrease in hospitalization days this month compared to May. On average the number of days it took to discharge a member (from the date of referral) was 2.5 days less than the previous month. Additionally, the residential unit received 43 referrals in June. We have a total of 211 licensed and unlicensed providers in Wayne County serving 1,842 members. The percentage of residential inpatient admissions dropped by almost half from 6.35% to 3.60% in June compared to May.

The residential department continues to need more barrier-free facilities capable of managing older adults with significant medical needs and providers willing to take higher acuity young adults with behavioral concerns. We were able to add two barrier free facilities over the past two months.

HUMAN RESOURCES

During the past month, the Human Resources hired the following employees:

- Administrative Support
- ASD Benefits Support Specialist
- Dispatch Coordinator
- Dispatch Coordinator (Contingent)
- Mobile Clinician (Part-Time)
- Mobile Crisis Clinician
- Nurse Practitioner
- Nurse Practitioner (Part-Time)
- Peer Support Specialist - Crisis Services - 2
- Peer Support Specialist - Mobile Crisis
- Peer Support Specialist - Mobile Crisis (Contingent)
- Physician Assistant
- Provider Network Manager
- Psychiatrist (Part-Time) - 4
- Psychiatrist - Outpatient Clinics
- Recipient Rights Investigator - 2
- Registered Nurse
- Residential Care Coordinator

DWIHN HR continues its Supervisory Institute for management staff. HR has begun contract negotiations with AFSCME. The second cohort with Harvard Business School Online has begun.

IT SERVICES

Business Processes

- Electronic Visit Verification (EVV)
 - The State has moved the target implementation date to 9/3/2024 for Behavioral Health EVV. However, the claims/billing component of EVV is not going live 9/3/24. That particular go live date is TBD.
 - Welcome letters were sent out to all applicable providers & will begin setting up provider portals along with scheduled provider trainings taking place in July.
- Autism Risk Matrix
 - Autism Risk Matrix data points were received and are presently being programmed.
- Outpatient Care Clinic
 - Staff set-up continues to occur in MHWIN
 - Awaiting final decision on location address in order to set up prescribing locations, prescribers, & realign all staff accordingly.
- IPOS Edits
 - Outlined with business the modifications needed in the IPOS resulting from corrective actions related to the MDHHS 1915(c) Waivers & (i)SPA Review
 - Upon the modifications being programmed & tested, they will be moved to MHWIN & the CRSPs will have to bring these changes into their PCE systems as these are standardized changes being made to the IPOS
- TEDS Dangling Admissions Report
 - Received report from MDHHS identifying numerous records needing to be resolved
 - Provided a report & potential plan of action to business to mitigate the number of records needing manual review while also identifying those that meet the definition by MDHHS for administrative discharge
- myDWIHN
 - Version 1.3.50 has been published to both the Apple app store and the Google Play store. New features include member access to the CEHR (Community Electronic Health Record) and improvements to the "Help Around Me" search feature.
- Provider Contracting
 - MCO Provider credentialing quarterly form system complete. Awaiting signatory user list from MCO for final testing.
 - Working with MCO on continued development of annual provider contracting forms.
- Henry Ford Joint Project
 - Delivering final numbers for the Governor's award submission
- Provider Network Adequacy Dashboard
 - Preparing to send additional columns of data for the accuracy portion of the Quest contract.
- EQI reporting
 - Preparing FY2024 P1 submission

- Eligibility data load process assessment
 - Review the data load logic for eligibility data to improve the warehouse's reporting capability.

Infrastructure/Security/IT Compliance

- **Building Construction**
 - Woodward/Milwaukee still pending blueprint and diagram from vendor (Bluestone)
 - Continue configuring the building security and video camera systems to meet the needs of the Crisis Center.
 - IT Staff configuring 19 stations in accordance with Crisis Center Nurse Station template.
- **Security**
 - Engaged Arctic Wolf to provide SIEM/SOC services for monitoring the DWIHN network for cyber threats and performing necessary migrations. Implementation process to start late July.
 - CVS Health/Aetna issued an audit survey for 2024 due mid-June. Evidence gathering is underway.
 - The vCISO project is continuing. Currently working on RBAC (Role Based Access Controls) and internal Audit of existing ACL/Permissions.
 - Continuing working with business units on the DWIHN BCP/DR plan, transitioning from information gathering to action planning.
 - Vetting and removing Azure SSO applications.
 - Infinias door access system and programming the key zone mapping for staff access has been set-up, Badging printer and templates are completed, Crisis staff will be the first to receive new badges. Rebadging of Staff will start early June.
- **Onboarding/Offboarding**
 - Engaging in an ongoing development process with HR to finalize a new automated onboarding/offboarding system that meets Access Control standards in compliance frameworks. Collaborating with HR to integrate the onboarding/offboarding process into the NeoGov system.
- **SQL Server upgrade**
 - Post migration performance tuning of server is still being monitored; changes made last month show good improvement.
- **Genesys Phone System**
 - The DWIHN team completed the setup of Speech and Text analytics within the system to improve call management and prioritization. We are analyzing initial data to optimize practices.
 - Collaborating with TTEC Consulting to review processes within the Contact Center, identifying optimal opportunities in the Genesys system.

COMMUNICATIONS

Influencer Marketing Update:

Social Media Influencer	# of Posts	Engagement/Impressions
The Capital Brand/Randi Rosario	2 Posts, 6 Story Posts	Over 82.5K total views
Kathleen Springer	6 Posts	282 Likes/40 Shares

In June, our influencers focused on promoting the Mental Health Youth Scholarship. Additionally, they highlighted all our services, the efforts of the Youth United team, and the importance of men's mental health.

Social Media Outreach:

DWIHN is actively elevating mental health awareness on social media by sharing informative content, engaging narratives, and fostering a supportive online community. Through strategic and compassionate messaging, DWIHN is creating a digital space that encourages dialogue, educates the public, and helps reduce the stigma associated with mental health challenges.

Social Media Performance Report Summary:

- Impressions: 174,950 up 37.2%
- Engagements: 9,920 up 32.4%
- Post Click Links: 2,386 up 3.7%
- Engagement Rate: 5.7% down 3.1%
- **Total Audience Growth over the last month was 19,055**

Google Analytics:

- 1,964 Business Profile interactions
- 3,978 People viewed the DWIHN Business Profile
 - 2,351 (59% Google search - desktop)
 - 1,412 (35% Google search - mobile)
 - 170 (4% Google Maps - mobile)
 - 45 (1% Google Maps - desktop)
 - 1,978 Searches DWIHN was shown in users search results:
- DWIHN – 719
- 707 Crisis Center Detroit - 133
- Wayne County community mental health - 109
- dwctraining - 90
- mental health services Detroit - 88

Earned Media Report: ([Hyperlinks connect to stories and interviews](#))

Animal Tranquilizer Overdose Deaths

[On June 6, SUD Director Judy Davis spoke to Fox 2's Hilary Golston](#), about our response to the misuse of the new animal tranquilizer drug, Medetomidine, which has caused spikes in overdose deaths across the state.

707 Crisis Care Center Opening Day – June 10

- [Fox 2 News](#) provided comprehensive LIVE coverage for the morning with interviews with Grace Wolf, Mike Maskey and Toni Smith, Peer Navigator.
- [WDIV 4](#) also covered the morning with a story that ran later in the day.
- WXYZ/Channel 7 also mentioned the opening in their early morning newscast.



7-Mile Behavioral Health and Wellness Campus Groundbreaking – June 14:

- All three major television news outlets covered the groundbreaking.
- WWJ interviewed CEO/President Eric Doeh after the groundbreaking ceremony.
- [Hamtramck Review](#) covered the event and shared the press release.

Splash Pad Shootings/Crisis Calls:

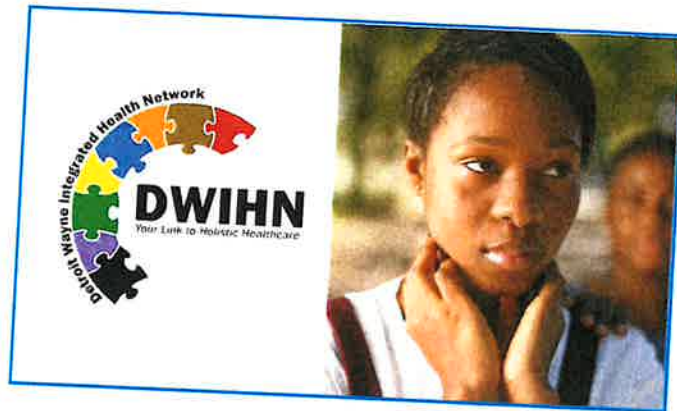
On June 17 Eric Doeh spoke with Channel 7's Ruta Ulcinaite about Oakland County Sheriff Bouchard's challenges with mental health crisis response after the tragic Splash Pad shootings. Doeh highlighted what's worked with our partnership with DPD.

Resignation - June 21 Crains Detroit Business reported on Eric Doeh's resignation.

Advertising:



With a new contract secured with **PBS Kids**, DWIHN began running clear, concise 15-second ads on television and digital streaming platforms multiple times a day, every day from June until September. Messaging focuses on children's mental health services, including autism services and mobile crisis services. *(Actual commercial screenshot below.)*



Mobile Outreach:

DWIHN Mobile Outreach Clinician, Kevin Giles, was able to add new events to the calendar and continued the partnership with Wayne Metro and Black Family Development. The largest events, Wayne County Seniorfest in Hines Park and US Attorney's Office Peacenic @ Heilman Recreation Center, had Kevin engaging with more than 4,000 residents, by event attendance.

Category	
Number of mobile events attended	12
Number of meaningful engagements	4140
Number of screenings in the system	0
Number of follow-up calls made	17
Number of referrals made as a result of follow up	8
Benefit assistance referral	0
Bill payment referral	0
Complex Case Management referral	0
Connection to Access Center	8
Housing referral	0

Community Outreach: DWIHN/Youth United/ Youth Move Detroit:

In June, DWIHN actively engaged in various outreach activities, including the Department of Veteran Affairs' Pride/Juneteenth Diversity Fair, the U.S. Attorney's Office's Peacenic, Daddies Day Out, and Men Wellness Matters in Detroit.

Youth United also held a Life After College - Courageous Conversations event at the Pistons Performance Center. The team also hosted a professional development day and participated in the DWIHN Youth Mental Health Council. Two of the Youth Advocates will be presenting at the DWIHN 10th Annual Faith-Based Conference.

Youth United was also the recipient of funds from a charity event sponsored by Roncelli Construction.

Upcoming Events:

- July 18: 10th Annual Inter-Faith-Based Conference - 9:00am-4pm
- July 19: Transitional Age Youth (TAY) Forum - 10am-2pm
- July 31: Inside Out-Dinner/Movie Conversation - 2pm

